

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30534-200	3D Printers	2,139	3,139	80	1,112	47	59%	32	40%	1	1%
60075-149	3rd Party Workers Compensation Lawyers	127	5,320	0	4,640	0	NA	0	NA	0	NA
89400-000	4 Wheel Drive Repair	333	4,746	8	2,758	5	63%	3	38%	0	NA
89400-100	4 Wheel Drive Service	63	5,640	7	2,858	6	86%	1	14%	0	NA
60001-000	Abortion Alternatives	417	4,571	0	4,640	0	NA	0	NA	0	NA
60002-000	Abortion Services	1,287	3,610	3	3,474	1	33%	2	67%	0	NA
10153-300	Above Ground Pools	12,483	1,534	51	1,363	41	80%	8	16%	2	4%
80001-000	Abrasives	2,413	3,041	2	3,715	1	50%	1	50%	0	NA
80002-000	Absorbents	511	4,412	0	4,640	0	NA	0	NA	0	NA
20001-000	Abstracters	5,675	2,242	8	2,758	5	63%	3	38%	0	NA
60788-300	Access Control Systems	31,405	893	29	1,771	17	59%	12	41%	0	NA
55647-000	Accessories	26,250	1,016	190	681	34	18%	151	79%	5	3%
85318-100	Accessory Dwelling Unit (ADU) Builder	462	4,492	0	4,640	0	NA	0	NA	0	NA
20020-000	Accident Insurance	45,906	683	94	1,019	74	79%	10	11%	10	11%
60003-000	Accident Reconstruction	2,522	3,002	2	3,715	0	NA	1	50%	1	50%
50798-000	Accordion	361	4,682	60	1,265	6	10%	3	5%	51	85%
60005-000	Accountant	165,964	216	233	597	155	67%	77	33%	1	0%
60005-101	Accounting	85,211	407	130	858	83	64%	45	35%	2	2%
80003-000	Accounting and Bookkeeping Machines	2,166	3,130	8	2,758	3	38%	5	63%	0	NA
30001-000	Accumulator	847	3,999	0	4,640	0	NA	0	NA	0	NA
80005-000	Acid	100	5,430	1	4,054	0	NA	1	###	0	NA
80004-000	Acid Proof Materials	45	5,754	0	4,640	0	NA	0	NA	0	NA
60971-200	ACLS Certification	6	6,107	0	4,640	0	NA	0	NA	0	NA
60191-100	Acoustic Ceiling Removal	326	4,763	0	4,640	0	NA	0	NA	0	NA
80006-000	Acoustic Material	1,435	3,501	1	4,054	1	###	0	NA	0	NA
10025-100	Acoustical Ceiling Contractors	4,743	2,401	0	4,640	0	NA	0	NA	0	NA
10001-000	Acoustical Consultant	1,875	3,246	3	3,474	3	###	0	NA	0	NA
60987-100	Acquisitions	2,723	2,936	5	3,103	5	###	0	NA	0	NA
60306-000	Acting Classes	15,854	1,371	4	3,261	3	75%	1	25%	0	NA
30084-000	Activated Carbon	294	4,822	0	4,640	0	NA	0	NA	0	NA
60006-000	Actuary	647	4,226	2	3,715	0	NA	2	###	0	NA
60008-000	Acupressure	175	5,125	0	4,640	0	NA	0	NA	0	NA
60007-000	Acupuncturist	12,828	1,517	7	2,858	3	43%	4	57%	0	NA
72400-000	Ad Word Sponsorship	64	5,635	0	4,640	0	NA	0	NA	0	NA
80007-000	Addressing Machine	61	5,649	0	4,640	0	NA	0	NA	0	NA
30002-000	Addressing Plate Service	137	5,269	0	4,640	0	NA	0	NA	0	NA
80008-000	Adhesive	2,834	2,894	3	3,474	2	67%	1	33%	0	NA
80009-000	Adhesives and Gluing Equipment	531	4,386	2	3,715	0	NA	2	###	0	NA
50069-200	Adjustable Beds	6,485	2,099	47	1,420	46	98%	1	2%	0	NA
20002-000	Adjuster	17,484	1,291	24	1,917	14	58%	10	42%	0	NA
60328-200	Administrative Assistant Employment	385	4,624	0	4,640	0	NA	0	NA	0	NA
60787-000	Administrative Services	95,843	357	496	342	310	63%	44	9%	142	29%
60009-000	Adoption Agencies	23,938	1,070	15	2,282	9	60%	6	40%	0	NA
60075-126	Adoption Attorney	965	3,881	1	4,054	1	###	0	NA	0	NA
44002-000	Adult Care	4,097	2,533	9	2,666	4	44%	4	44%	1	11%
60283-000	Adult Day Care	15,836	1,374	4	3,261	2	50%	2	50%	0	NA
65037-000	Adult Entertainment	79,391	434	235	594	101	43%	121	51%	13	6%
61002-000	Adult Family Homes	43,635	702	36	1,615	18	50%	17	47%	1	3%
65135-000	Adult Foster Care	2,590	2,977	0	4,640	0	NA	0	NA	0	NA
65037-100	Adult Novelties	62,509	528	285	524	89	31%	191	67%	5	2%
90018-000	Advance Fee Brokers	59,580	551	97	1,007	22	23%	31	32%	44	45%
61057-000	Advance Fee Job Listing and Advisory Services	2,022	3,184	6	2,968	1	17%	4	67%	1	17%
65569-000	Advance Fee Modeling Agencies	8,309	1,872	4	3,261	0	NA	4	###	0	NA
20050-200	Advance Fee Residential Loan Modification (CA)	2,704	2,946	15	2,282	0	NA	12	80%	3	20%
44000-000	Advertising	50,103	638	166	734	82	49%	75	45%	9	5%
60010-000	Advertising Agencies	100,905	338	167	731	116	69%	50	30%	1	1%
80128-000	Advertising Buttons	656	4,210	0	4,640	0	NA	0	NA	0	NA
80010-000	Advertising Specialties	78,046	440	327	467	283	87%	43	13%	1	0%
60011-000	Aerial Advertising	483	4,464	1	4,054	1	###	0	NA	0	NA
00100-000	Aerial Applicators	1,191	3,672	0	4,640	0	NA	0	NA	0	NA
80626-100	Aerial Lift Repair	557	4,352	0	4,640	0	NA	0	NA	0	NA
00101-000	Aerial Patrol	113	5,376	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60656-000	Aerial Photographer	5,960	2,196	8	2,758	2	25%	6	75%	0	NA
60843-000	Aerial Surveyor	688	4,173	2	3,715	1	50%	1	50%	0	NA
80011-000	Aerosols	385	4,624	1	4,054	0	NA	1	###	0	NA
30004-000	Aerospace Industry	7,126	2,021	6	2,968	3	50%	3	50%	0	NA
60026-000	Aerospace Research	1,143	3,710	0	4,640	0	NA	0	NA	0	NA
60473-700	Affiliate Marketing	26,136	1,020	7	2,858	5	71%	2	29%	0	NA
50799-000	Agate	121	5,343	0	4,640	0	NA	0	NA	0	NA
10035-210	Aging In Place Contractor	423	4,561	0	4,640	0	NA	0	NA	0	NA
00102-000	Agricultural Consultant	2,268	3,088	0	4,640	0	NA	0	NA	0	NA
00103-000	Agricultural Services	14,460	1,435	15	2,282	13	87%	2	13%	0	NA
05103-000	Agricultural Waste Management	1,058	3,788	4	3,261	1	25%	3	75%	0	NA
44001-000	Agriculture	2,934	2,864	6	2,968	6	###	0	NA	0	NA
60075-137	Agriculture Attorney	102	5,418	1	4,054	1	###	0	NA	0	NA
61007-100	AIDS Clinic	1	6,169	0	4,640	0	NA	0	NA	0	NA
61007-000	AIDS Research	170	5,141	0	4,640	0	NA	0	NA	0	NA
70516-000	Air Ambulance Service	9,159	1,785	22	1,976	15	68%	7	32%	0	NA
10002-000	Air Balancing	1,225	3,654	1	4,054	0	NA	1	###	0	NA
80012-000	Air Brushes	140	5,254	1	4,054	0	NA	0	NA	1	###
70501-000	Air Cargo	7,303	1,992	39	1,553	20	51%	18	46%	1	3%
50256-000	Air Cleaning Equipment	6,737	2,067	25	1,884	24	96%	1	4%	0	NA
80190-100	Air Compressors	6,917	2,045	15	2,282	7	47%	8	53%	0	NA
60028-000	Air Conditioning Cleaning	6,902	2,047	10	2,584	5	50%	5	50%	0	NA
10003-000	Air Conditioning Contractor	1,237,666	25	2,081	115	1,685	81%	369	18%	27	1%
50001-000	Air Conditioning Equipment	16,954	1,313	186	689	144	77%	41	22%	1	1%
80014-000	Air Conditioning Parts	17,187	1,304	68	1,202	42	62%	26	38%	0	NA
60027-000	Air Conditioning Repair	80,842	427	160	747	108	68%	48	30%	4	3%
70502-000	Air Courier Service	1,305	3,591	1	4,054	1	###	0	NA	0	NA
10004-000	Air Curtains	271	4,879	0	4,640	0	NA	0	NA	0	NA
30145-100	Air Cylinder	14	5,998	0	4,640	0	NA	0	NA	0	NA
60312-100	Air Duct Cleaning	109,174	310	270	541	96	36%	141	52%	33	12%
60312-300	Air Duct Restoration	997	3,855	1	4,054	0	NA	1	###	0	NA
60312-200	Air Duct System	3,553	2,670	1	4,054	1	###	0	NA	0	NA
30222-000	Air Filters	9,623	1,748	27	1,827	23	85%	4	15%	0	NA
30005-000	Air Fragrance	2,053	3,170	11	2,507	9	82%	2	18%	0	NA
50326-200	Air Gun	13,703	1,469	23	1,941	13	57%	10	43%	0	NA
80015-000	Air Motor	48	5,730	0	4,640	0	NA	0	NA	0	NA
30764-000	Air Pollution Control	1,055	3,792	2	3,715	0	NA	2	###	0	NA
80016-000	Air Pollution Measuring Equipment	386	4,622	0	4,640	0	NA	0	NA	0	NA
60030-000	Air Pollution Measuring Service	144	5,238	0	4,640	0	NA	0	NA	0	NA
80013-000	Air Purification Systems	71,862	473	146	794	109	75%	36	25%	1	1%
30764-100	Air Quality Services	8,719	1,823	9	2,666	6	67%	3	33%	0	NA
60433-100	Air Sealing	131	5,305	0	4,640	0	NA	0	NA	0	NA
70615-010	Air Taxi	4	6,125	0	4,640	0	NA	0	NA	0	NA
60103-200	Airbag Repair	885	3,959	6	2,968	2	33%	4	67%	0	NA
50002-000	Aircraft Brokers	2,230	3,104	3	3,474	2	67%	1	33%	0	NA
70504-000	Aircraft Charter	9,681	1,739	71	1,176	10	14%	61	86%	0	NA
70508-100	Aircraft Cleaning	528	4,388	0	4,640	0	NA	0	NA	0	NA
50003-000	Aircraft Dealers	2,611	2,971	1	4,054	0	NA	1	###	0	NA
30006-000	Aircraft Engines	2,417	3,038	4	3,261	0	NA	3	75%	1	25%
70503-000	Aircraft Equipment Testing	1,298	3,602	7	2,858	1	14%	6	86%	0	NA
70505-000	Aircraft Ferry	695	4,168	0	4,640	0	NA	0	NA	0	NA
65000-000	Aircraft Fixed Based Operator	282	4,858	0	4,640	0	NA	0	NA	0	NA
80017-000	Aircraft Ground Support	840	4,008	0	4,640	0	NA	0	NA	0	NA
70504-200	Aircraft Lease	91	5,478	1	4,054	0	NA	1	###	0	NA
50003-010	Aircraft Lighting	4	6,125	0	4,640	0	NA	0	NA	0	NA
70508-000	Aircraft Maintenance	7,828	1,922	31	1,716	11	35%	7	23%	13	42%
30007-000	Aircraft Manufacturers	1,855	3,259	5	3,103	0	NA	5	###	0	NA
30008-000	Aircraft Rebuilding	188	5,089	0	4,640	0	NA	0	NA	0	NA
70504-100	Aircraft Rental	141	5,246	0	4,640	0	NA	0	NA	0	NA
80020-000	Aircraft Salvage	40	5,799	0	4,640	0	NA	0	NA	0	NA
70506-000	Aircraft School	1,592	3,392	5	3,103	4	80%	1	20%	0	NA
70509-000	Aircraft Storage	154	5,199	0	4,640	0	NA	0	NA	0	NA

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80018-000	Aircraft Tools	1,376	3,540	3	3,474	0	NA	3	###	0	NA
70510-000	Aircraft Upholstery	487	4,448	0	4,640	0	NA	0	NA	0	NA
70512-000	Airline Ticket Agency	35,124	813	418	395	310	74%	82	20%	26	6%
60031-000	Airline Training	7,951	1,911	2	3,715	0	NA	2	###	0	NA
70511-000	Airlines	94,291	363	11,419	20	9,403	82%	1,918	17%	98	1%
85339-000	Airplane Hangar	298	4,815	1	4,054	0	NA	1	###	0	NA
80019-000	Airplane Parts	7,725	1,937	13	2,384	4	31%	9	69%	0	NA
44003-000	Airplanes	424	4,558	4	3,261	3	75%	1	25%	0	NA
70514-000	Airport	3,594	2,656	14	2,330	5	36%	9	64%	0	NA
60032-000	Airport Designer	91	5,478	1	4,054	0	NA	1	###	0	NA
80021-000	Airport Equipment	340	4,735	0	4,640	0	NA	0	NA	0	NA
60640-100	Airport Parking Reservations	3,920	2,577	38	1,576	20	53%	14	37%	4	11%
70513-000	Airport Transportation	11,314	1,607	42	1,489	20	48%	22	52%	0	NA
50004-000	Album	1,785	3,291	6	2,968	1	17%	5	83%	0	NA
65311-100	Alcohol Testing	115	5,369	0	4,640	0	NA	0	NA	0	NA
72101-000	Alcoholic Beverage Service	6,894	2,048	59	1,280	52	88%	5	8%	2	3%
60033-000	Alcoholism Information	8,986	1,801	17	2,185	8	47%	9	53%	0	NA
60033-100	Alcoholism Treatment	3,194	2,777	4	3,261	1	25%	2	50%	1	25%
00104-000	Alfalfa Products	293	4,826	0	4,640	0	NA	0	NA	0	NA
60670-000	Allergist	5,541	2,260	24	1,917	16	67%	8	33%	0	NA
80022-000	Alloys	609	4,285	1	4,054	0	NA	1	###	0	NA
85346-000	Alternative Medicine	26,228	1,017	54	1,326	41	76%	12	22%	1	2%
60035-000	Alternator Repair	5,820	2,220	11	2,507	3	27%	5	45%	3	27%
50006-000	Alternators	4,261	2,496	5	3,103	4	80%	1	20%	0	NA
80023-000	Aluminum	7,795	1,929	16	2,235	12	75%	4	25%	0	NA
30009-000	Aluminum Fabrication	17,076	1,308	16	2,235	14	88%	2	13%	0	NA
80024-000	Aluminum Products	8,738	1,821	9	2,666	5	56%	4	44%	0	NA
60758-100	Alzheimer Treatment	1,241	3,643	2	3,715	1	50%	1	50%	0	NA
70515-000	Ambulance Services	50,668	630	368	434	314	85%	53	14%	1	0%
50007-000	Ammunition	135,179	253	317	485	205	65%	105	33%	7	2%
44004-000	Ammunition & Weapons	16,945	1,314	124	882	57	46%	61	49%	6	5%
50009-000	Ammunition Reloading	3,238	2,760	2	3,715	1	50%	1	50%	0	NA
50008-000	Ammunition Supplies	50,766	628	198	662	44	22%	123	62%	31	16%
50010-000	Amplifier	3,482	2,688	23	1,941	23	###	0	NA	0	NA
60036-000	Amusement Devices	3,437	2,703	8	2,758	3	38%	5	63%	0	NA
30012-000	Amusement Park Equipment	1,248	3,638	3	3,474	3	###	0	NA	0	NA
60037-000	Amusement Parks	59,320	552	1,876	124	1,477	79%	384	20%	15	1%
60197-000	Analytical Chemist	706	4,154	1	4,054	1	###	0	NA	0	NA
60671-000	Anesthesiologist	22,700	1,102	143	800	85	59%	52	36%	6	4%
00108-000	Animal Artificial Insemination	3,179	2,785	0	4,640	0	NA	0	NA	0	NA
85332-000	Animal Breeding	57,889	565	84	1,085	52	62%	28	33%	4	5%
70517-300	Animal Food Manufacturer	453	4,502	0	4,640	0	NA	0	NA	0	NA
00106-000	Animal Health Products	15,840	1,372	83	1,095	39	47%	44	53%	0	NA
00107-000	Animal Hospital	94,580	362	638	285	546	86%	92	14%	0	NA
00109-000	Animal Identification	15,530	1,389	25	1,884	17	68%	8	32%	0	NA
30427-100	Animal Oil	4	6,125	0	4,640	0	NA	0	NA	0	NA
00109-100	Animal Registration	7,754	1,933	24	1,917	14	58%	10	42%	0	NA
70517-000	Animal Removal	22,373	1,115	41	1,518	22	54%	19	46%	0	NA
00110-101	Animal Rescue	36,473	793	51	1,363	30	59%	20	39%	1	2%
00110-000	Animal Shelter	41,515	727	50	1,372	29	58%	20	40%	1	2%
70517-100	Animal Trapping	16,975	1,312	24	1,917	19	79%	5	21%	0	NA
60038-000	Animation Mechanics	582	4,323	5	3,103	2	40%	3	60%	0	NA
20033-000	Annuity	17,267	1,302	21	2,009	19	90%	1	5%	1	5%
80027-000	Anode	18	5,959	0	4,640	0	NA	0	NA	0	NA
80028-000	Anodizing	502	4,424	0	4,640	0	NA	0	NA	0	NA
60932-000	Answering Service	13,926	1,453	37	1,597	32	86%	5	14%	0	NA
50013-000	Antenna	8,475	1,856	84	1,085	47	56%	37	44%	0	NA
30013-000	Anti-Fogging Compounds	53	5,705	0	4,640	0	NA	0	NA	0	NA
30014-000	Anti-Freeze	81	5,524	0	4,640	0	NA	0	NA	0	NA
60046-000	Antique Appraisal	2,919	2,870	4	3,261	2	50%	1	25%	1	25%
80041-400	Antique Auto Parts	6,929	2,044	82	1,103	80	98%	2	2%	0	NA
50014-000	Antique Dealers	42,788	712	45	1,448	36	80%	9	20%	0	NA

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50015-000	Antique Reproduction	2,148	3,134	3	3,474	2	67%	1	33%	0	NA
60039-000	Antique Restoration	5,486	2,274	6	2,968	5	83%	1	17%	0	NA
55547-000	Antiques	7,379	1,987	33	1,678	12	36%	19	58%	2	6%
60235-040	Antivirus software	1,847	3,263	22	1,976	21	95%	1	5%	0	NA
60040-000	Apartment Rental Service	105,366	321	407	401	247	61%	158	39%	2	0%
60041-000	Apartment Share	1,462	3,480	5	3,103	0	NA	5	##	0	NA
60042-000	Apartments	729,278	35	8,257	27	4,516	55%	3,641	44%	100	1%
96000-910	Apostille	254	4,929	5	3,103	1	20%	4	80%	0	NA
30216-000	Apparel Fasteners	1,254	3,632	6	2,968	3	50%	3	50%	0	NA
60075-115	Appellate Attorney	3,484	2,685	1	4,054	1	##	0	NA	0	NA
60043-100	Appliance Installation	25,050	1,040	60	1,265	26	43%	30	50%	4	7%
50766-000	Appliance Rental	7,681	1,947	42	1,489	30	71%	12	29%	0	NA
44006-100	Appliance Repair	182,217	195	1,080	191	438	41%	582	54%	60	6%
44006-000	Appliances	84,459	412	2,682	91	2,380	89%	274	10%	28	1%
60932-100	Appointment Setting Service	1,787	3,290	9	2,666	7	78%	2	22%	0	NA
66000-000	Appraisal Management	10,180	1,690	12	2,444	7	58%	5	42%	0	NA
60045-000	Appraiser	55,606	588	91	1,039	63	69%	27	30%	1	1%
60047-000	Apprenticeship Programs	709	4,151	0	4,640	0	NA	0	NA	0	NA
50020-000	Aprons	136	5,277	1	4,054	1	##	0	NA	0	NA
00111-000	Aquaculture	945	3,896	4	3,261	3	75%	1	25%	0	NA
50021-000	Aquarium Dealers	14,966	1,404	44	1,461	27	61%	17	39%	0	NA
60049-000	Aquarium Maintenance	2,062	3,166	6	2,968	2	33%	4	67%	0	NA
80031-000	Aquarium Manufacturers	17,334	1,298	5	3,103	3	60%	2	40%	0	NA
88600-000	Aquatic Rescue	137	5,269	1	4,054	1	##	0	NA	0	NA
60075-153	Arbitration Lawyers	1,420	3,513	5	3,103	4	80%	1	20%	0	NA
60051-000	Arbitration Services	10,248	1,684	25	1,884	24	96%	1	4%	0	NA
60052-000	Arboretums	79	5,535	0	4,640	0	NA	0	NA	0	NA
60052-100	Arborist	24,444	1,053	17	2,185	7	41%	10	59%	0	NA
10177-103	Arbors	3,379	2,724	15	2,282	9	60%	6	40%	0	NA
60927-010	Arcade	2,306	3,076	14	2,330	6	43%	8	57%	0	NA
30240-010	Arch Supports	14,764	1,413	24	1,917	23	96%	1	4%	0	NA
60053-000	Archaeologist	417	4,571	0	4,640	0	NA	0	NA	0	NA
60054-000	Archery Classes	443	4,523	0	4,640	0	NA	0	NA	0	NA
50022-000	Archery Equipment	8,114	1,894	21	2,009	7	33%	14	67%	0	NA
60055-000	Archery Range	494	4,436	0	4,640	0	NA	0	NA	0	NA
50022-100	Archery Supplies	270	4,883	3	3,474	2	67%	1	33%	0	NA
60057-000	Architect	86,127	401	53	1,336	25	47%	28	53%	0	NA
60470-200	Architectural Designer	9,766	1,729	23	1,941	12	52%	11	48%	0	NA
60056-000	Architectural Specs	4,067	2,540	5	3,103	2	40%	3	60%	0	NA
50023-000	Architectural Supplies	600	4,297	0	4,640	0	NA	0	NA	0	NA
60831-000	Arena	3,337	2,737	32	1,696	11	34%	21	66%	0	NA
60058-000	Armature Service	301	4,809	1	4,054	0	NA	1	##	0	NA
30779-000	Armed Forces Recruiting	163	5,166	1	4,054	0	NA	1	##	0	NA
44007-000	Armor	523	4,396	2	3,715	1	50%	1	50%	0	NA
30015-000	Armored Car Manufacturers	331	4,750	1	4,054	1	##	0	NA	0	NA
60059-000	Armored Car Services	4,151	2,519	10	2,584	4	40%	6	60%	0	NA
30765-000	Armory	5,082	2,324	34	1,653	14	41%	19	56%	1	3%
50024-000	Army Gear	4,081	2,537	39	1,553	6	15%	33	85%	0	NA
76000-000	Aromatherapy	27,149	994	85	1,078	22	26%	63	74%	0	NA
50025-000	Art	32,427	873	153	767	63	41%	81	53%	9	6%
44008-000	Art and Culture	1,552	3,424	12	2,444	5	42%	7	58%	0	NA
50026-100	Art Conservation	121	5,343	0	4,640	0	NA	0	NA	0	NA
60060-000	Art Consultant	23,196	1,087	30	1,745	22	73%	8	27%	0	NA
60060-010	Art Dealers	2,312	3,075	13	2,384	7	54%	6	46%	0	NA
60060-020	Art Gallery	7,183	2,010	38	1,576	23	61%	14	37%	1	3%
60061-000	Art Identification	75	5,555	0	4,640	0	NA	0	NA	0	NA
60063-000	Art Organizations	1,454	3,486	20	2,049	8	40%	12	60%	0	NA
50026-000	Art Restoration	2,913	2,872	4	3,261	4	##	0	NA	0	NA
60062-000	Art Schools	4,088	2,535	8	2,758	6	75%	2	25%	0	NA
50027-000	Art Supplies	16,878	1,321	81	1,110	43	53%	34	42%	4	5%
44129-300	Art Therapy	14	5,998	0	4,640	0	NA	0	NA	0	NA
55593-000	Artificial Body Parts	33	5,831	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50028-000	Artificial Flowers	4,488	2,442	79	1,117	77	97%	1	1%	1	1%
50029-000	Artificial Food	271	4,879	0	4,640	0	NA	0	NA	0	NA
60235-030	Artificial Intelligence	55	5,688	0	4,640	0	NA	0	NA	0	NA
00156-100	Artificial Landscape Rocks	1,159	3,697	11	2,507	0	NA	11	###	0	NA
30345-000	Artificial Leather	17	5,968	0	4,640	0	NA	0	NA	0	NA
30019-000	Artificial Plant Manufacturer	264	4,897	0	4,640	0	NA	0	NA	0	NA
50028-100	Artificial Plants	211	5,022	2	3,715	1	50%	1	50%	0	NA
50028-200	Artificial Trees	106	5,400	0	4,640	0	NA	0	NA	0	NA
30020-000	Artificial Turf	26,585	1,005	63	1,244	34	54%	29	46%	0	NA
80156-100	Artisanal Cheese	183	5,098	0	4,640	0	NA	0	NA	0	NA
60064-000	Artist Agent	6,423	2,110	78	1,124	76	97%	2	3%	0	NA
55527-000	Artists	2,698	2,949	17	2,185	8	47%	8	47%	1	6%
30022-000	Asbestos Products	278	4,864	0	4,640	0	NA	0	NA	0	NA
10005-000	Asbestos Removal	37,151	780	11	2,507	6	55%	5	45%	0	NA
60067-000	Asbestos Testing	7,225	2,005	0	4,640	0	NA	0	NA	0	NA
30023-000	Asphalt	118,703	292	239	585	89	37%	139	58%	11	5%
80032-000	Asphalt Equipment	1,295	3,604	1	4,054	0	NA	1	###	0	NA
80032-100	Asphalt Repair	3,207	2,772	22	1,976	2	9%	19	86%	1	5%
60068-000	Assayer	49	5,722	0	4,640	0	NA	0	NA	0	NA
80033-000	Assaying Equipment	49	5,722	0	4,640	0	NA	0	NA	0	NA
60069-000	Assembly Services	7,122	2,023	15	2,282	10	67%	5	33%	0	NA
20053-210	Asset Based Lending	2,777	2,913	16	2,235	1	6%	15	94%	0	NA
71300-000	Asset Evaluation	4,393	2,467	5	3,103	3	60%	2	40%	0	NA
71300-010	Asset Management	1,019	3,836	4	3,261	1	25%	3	75%	0	NA
71300-100	Asset Recovery	10,228	1,687	22	1,976	4	18%	17	77%	1	5%
44009-000	Assets	1,730	3,313	7	2,858	5	71%	2	29%	0	NA
61002-100	Assisted Living Facilities	48,776	649	77	1,131	43	56%	34	44%	0	NA
60070-000	Association Management	93,499	369	428	383	364	85%	60	14%	4	1%
80502-100	Association Publications	29	5,871	0	4,640	0	NA	0	NA	0	NA
60071-000	Associations	103,305	325	256	557	214	84%	27	11%	15	6%
60072-000	Astrologer	2,921	2,868	1	4,054	0	NA	1	###	0	NA
80034-000	Astronomy Tools	100	5,430	0	4,640	0	NA	0	NA	0	NA
55100-000	Athletic Apparel	34,206	836	226	605	123	54%	99	44%	4	2%
60831-200	Athletic Field	130	5,308	0	4,640	0	NA	0	NA	0	NA
60073-000	Athletic Organizations	37,105	782	278	528	199	72%	77	28%	2	1%
50249-100	Attic Fan	1,169	3,694	1	4,054	1	###	0	NA	0	NA
60077-000	Attorney Advertising	6,488	2,098	10	2,584	6	60%	3	30%	1	10%
60076-000	Attorney Service Bureau	3,784	2,614	8	2,758	4	50%	4	50%	0	NA
50005-000	ATV	92,199	375	462	359	244	53%	201	44%	17	4%
60088-100	Auction Supplies	1,764	3,297	3	3,474	0	NA	3	###	0	NA
60088-000	Auctioneer	159,071	226	344	453	263	76%	78	23%	3	1%
50030-000	Audio Visual Equipment	58,300	562	537	327	452	84%	77	14%	8	1%
60091-000	Audio Visual Equipment Rental	3,694	2,634	0	4,640	0	NA	0	NA	0	NA
60092-000	Audio Visual Equipment Repair	4,882	2,369	23	1,941	9	39%	14	61%	0	NA
50031-000	Audio Visual Equipment Supplies	2,640	2,964	14	2,330	6	43%	8	57%	0	NA
80036-000	Audio Visual Equipment Wholesale	2,621	2,967	74	1,153	37	50%	37	50%	0	NA
60089-000	Audiologist	18,767	1,243	87	1,063	83	95%	4	5%	0	NA
80035-000	Audiometer	141	5,246	0	4,640	0	NA	0	NA	0	NA
60090-000	Audio-Visual Consultant	14,550	1,430	28	1,795	25	89%	3	11%	0	NA
60093-000	Audio-Visual Production Services	12,203	1,548	23	1,941	8	35%	15	65%	0	NA
80037-000	Auditory Training Equipment	73	5,573	0	4,640	0	NA	0	NA	0	NA
85273-200	Autism Therapy	5,628	2,247	6	2,968	4	67%	2	33%	0	NA
44010-000	Auto	37,199	779	271	538	131	48%	137	51%	3	1%
60095-100	Auto Accessories	120,065	287	940	212	601	64%	328	35%	11	1%
60000-000	Auto Air Conditioning	8,209	1,886	25	1,884	17	68%	8	32%	0	NA
50033-000	Auto Air Conditioning Equipment	2,963	2,852	5	3,103	3	60%	2	40%	0	NA
50034-000	Auto Alarms	14,498	1,432	64	1,237	25	39%	39	61%	0	NA
50035-000	Auto Appraiser	20,477	1,179	26	1,854	23	88%	2	8%	1	4%
80038-000	Auto Auction	73,267	467	269	543	151	56%	116	43%	2	1%
60094-000	Auto Body Repair and Painting	651,628	44	1,659	140	961	58%	690	42%	8	0%
80039-000	Auto Body Shop Equipment	17,141	1,306	38	1,576	9	24%	29	76%	0	NA
80043-100	Auto Boosting Services	795	4,052	8	2,758	3	38%	5	63%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50032-000	Auto Brokers	38,450	768	96	1,008	59	61%	37	39%	0	NA
50183-200	Auto Consignment	2,924	2,866	12	2,444	0	NA	12	###	0	NA
60095-000	Auto Customization	52,957	608	172	722	97	56%	72	42%	3	2%
60096-000	Auto Detailing	139,340	246	401	408	168	42%	219	55%	14	3%
60097-000	Auto Diagnosis	19,143	1,235	122	888	108	89%	14	11%	0	NA
30024-010	Auto Distributor	1,184	3,682	20	2,049	12	60%	8	40%	0	NA
50041-000	Auto Electric Equipment	5,956	2,197	26	1,854	17	65%	9	35%	0	NA
60098-000	Auto Electric Service	10,520	1,661	24	1,917	17	71%	7	29%	0	NA
60106-100	Auto Emissions Testing	1,224	3,655	7	2,858	5	71%	2	29%	0	NA
55504-000	Auto Equipment	6,014	2,185	20	2,049	1	5%	19	95%	0	NA
80046-000	Auto Equipment Manufacturers	7,590	1,960	16	2,235	2	13%	14	88%	0	NA
20013-100	Auto Financing	87,503	395	535	332	509	95%	26	5%	0	NA
50042-000	Auto Floor Mats	9,098	1,794	23	1,941	17	74%	6	26%	0	NA
50006-100	Auto Generators	655	4,211	1	4,054	0	NA	1	###	0	NA
60100-000	Auto Inspection Stations	8,262	1,877	28	1,795	16	57%	12	43%	0	NA
20021-000	Auto Insurance	227,791	150	1,390	160	1,251	90%	133	10%	6	0%
60988-000	Auto Listing Service	65,756	498	134	841	115	86%	19	14%	0	NA
20047-201	Auto Loan Modification	11,383	1,604	26	1,854	24	92%	2	8%	0	NA
60997-100	Auto Lube	25,280	1,032	515	337	421	82%	94	18%	0	NA
60101-000	Auto Machine Shop	15,610	1,385	23	1,941	8	35%	14	61%	1	4%
60107-700	Auto Maintenance	77,982	442	345	452	134	39%	205	59%	6	2%
60112-400	Auto Maintenance Plans	794	4,053	1	4,054	1	###	0	NA	0	NA
80040-000	Auto Manufacturer Equipment	8,805	1,815	53	1,336	36	68%	16	30%	1	2%
30024-000	Auto Manufacturers	71,293	475	3,573	71	2,948	83%	623	17%	2	0%
80046-100	Auto Metal Manufacturers	367	4,666	1	4,054	0	NA	1	###	0	NA
55528-000	Auto Parts	174,861	206	1,596	146	931	58%	635	40%	30	2%
87500-000	Auto Registration	25,169	1,035	190	681	137	72%	49	26%	4	2%
60102-000	Auto Renting and Leasing	267,238	120	9,725	23	8,296	85%	1,419	15%	10	0%
60103-000	Auto Repair	1,747,656	11	7,499	30	4,372	58%	3,039	41%	88	1%
60172-112	Auto Repair Consultants	3,755	2,620	25	1,884	8	32%	16	64%	1	4%
80045-000	Auto Repair Equipment	11,064	1,625	28	1,795	17	61%	11	39%	0	NA
85357-000	Auto Repair Referral	9,223	1,779	77	1,131	74	96%	3	4%	0	NA
85347-000	Auto Salvage	41,696	724	60	1,265	26	43%	33	55%	1	2%
60112-200	Auto Service Contract Companies	633,005	47	2,619	94	2,472	94%	124	5%	23	1%
60997-000	Auto Services	276,896	113	1,421	157	1,086	76%	324	23%	11	1%
60106-000	Auto Smog Inspection	6,204	2,155	40	1,537	15	38%	25	63%	0	NA
60110-000	Auto Transportation	382,906	82	570	316	423	74%	144	25%	3	1%
60108-000	Auto Upholstery	26,315	1,014	47	1,420	16	34%	30	64%	1	2%
60112-300	Auto Warranty Plans	288,115	109	1,784	129	1,264	71%	376	21%	144	8%
60112-000	Auto Warranty Processing	122,104	281	638	285	603	95%	15	2%	20	3%
60112-100	Auto Warranty Services	122,245	278	539	324	320	59%	158	29%	61	11%
60988-100	Auto Wholesale	1,301	3,597	10	2,584	5	50%	5	50%	0	NA
80047-000	Auto Wrecking	24,125	1,064	122	888	64	52%	58	48%	0	NA
50046-000	Autograph Dealer	16,538	1,333	18	2,136	8	44%	10	56%	0	NA
80048-000	Autograph Supplies	2	6,151	0	4,640	0	NA	0	NA	0	NA
80049-000	Automated Teller Machine	7,057	2,029	24	1,917	18	75%	6	25%	0	NA
50221-102	Automatic Door Installation	27	5,883	0	4,640	0	NA	0	NA	0	NA
60113-000	Automation Consultants	2,705	2,945	7	2,858	4	57%	3	43%	0	NA
80050-000	Automation Equipment	11,393	1,602	149	781	114	77%	35	23%	0	NA
80050-100	Automation Systems	3,090	2,810	19	2,089	0	NA	19	###	0	NA
50032-100	Automobile Purchasing Consultant	13,577	1,473	56	1,305	51	91%	5	9%	0	NA
60096-100	Automobile Reconditioned Detailing	2,596	2,973	3	3,474	3	###	0	NA	0	NA
80536-100	Automotive Paint	8,880	1,809	32	1,696	8	25%	24	75%	0	NA
60114-000	Aviation Consultants	1,856	3,257	2	3,715	0	NA	2	###	0	NA
20024-000	Aviation Insurance	444	4,520	1	4,054	1	###	0	NA	0	NA
65114-000	Aviation Services	8,344	1,868	9	2,666	4	44%	5	56%	0	NA
86000-000	Awards	7,157	2,017	9	2,666	3	33%	5	56%	1	11%
50047-000	Awnings	75,649	451	205	642	143	70%	61	30%	1	0%
60951-100	Axle Repair	177	5,119	1	4,054	0	NA	0	NA	1	###
30025-000	Axles	550	4,360	1	4,054	0	NA	1	###	0	NA
30026-000	Babbitt Metal	3	6,139	0	4,640	0	NA	0	NA	0	NA
60115-000	Baby Accessories	57,536	569	676	270	451	67%	219	32%	6	1%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80051-000	Baby Accessories Wholesale	6,180	2,162	32	1,696	30	94%	2	6%	0	NA
50048-100	Baby Car Seats	3,442	2,702	31	1,716	28	90%	3	10%	0	NA
50049-000	Baby Food	3,561	2,667	30	1,745	7	23%	11	37%	12	40%
50050-000	Baby Formula Service	169	5,143	0	4,640	0	NA	0	NA	0	NA
60115-010	Baby Services	2,910	2,875	38	1,576	11	29%	27	71%	0	NA
60116-000	Baby Shoe Preservation	22	5,925	0	4,640	0	NA	0	NA	0	NA
50048-000	Baby Strollers	8,476	1,855	26	1,854	16	62%	10	38%	0	NA
85372-000	Backflow Prevention Devices	4,488	2,442	0	4,640	0	NA	0	NA	0	NA
85337-000	Backflow Testing	6,412	2,114	3	3,474	2	67%	1	33%	0	NA
85293-020	Background Checks	28,587	953	260	551	256	98%	4	2%	0	NA
70524-200	Backpacks	1,052	3,795	7	2,858	1	14%	4	57%	2	29%
80052-000	Bacteria Control	43	5,769	0	4,640	0	NA	0	NA	0	NA
60117-000	Bacteriologist	3	6,139	0	4,640	0	NA	0	NA	0	NA
30029-000	Badge Supplies	428	4,548	1	4,054	0	NA	1	## #	0	NA
30028-000	Badges	731	4,118	0	4,640	0	NA	0	NA	0	NA
60118-000	Badminton Court	74	5,562	14	2,330	2	14%	12	86%	0	NA
80053-000	Bag Making Machinery	280	4,860	1	4,054	0	NA	1	## #	0	NA
50051-000	Bagel	1,358	3,552	3	3,474	2	67%	1	33%	0	NA
60119-000	Bail Bonds	42,201	719	123	885	34	28%	20	16%	69	56%
60120-000	Bakers Equipment Repair	80	5,529	0	4,640	0	NA	0	NA	0	NA
30034-010	Bakery	21,685	1,142	191	677	99	52%	90	47%	2	1%
30033-000	Baking Equipment	706	4,154	1	4,054	1	## #	0	NA	0	NA
30439-000	Baking Oven	1,549	3,427	15	2,282	5	33%	10	67%	0	NA
30034-000	Baking Supplies	4,211	2,506	16	2,235	7	44%	8	50%	1	6%
80056-000	Balancing Equipment	49	5,722	0	4,640	0	NA	0	NA	0	NA
80057-000	Balancing Service	152	5,206	1	4,054	1	## #	0	NA	0	NA
80058-000	Baling Equipment	57	5,670	0	4,640	0	NA	0	NA	0	NA
60121-000	Ballistics Expert	152	5,206	1	4,054	1	## #	0	NA	0	NA
70519-000	Balloons Manned	2,520	3,003	18	2,136	7	39%	10	56%	1	6%
60122-000	Ballroom	1,220	3,657	4	3,261	1	25%	3	75%	0	NA
60278-200	Ballroom Dance Classes	1,234	3,647	1	4,054	0	NA	1	## #	0	NA
50054-000	Bamboo Products	1,068	3,779	2	3,715	0	NA	2	## #	0	NA
61092-010	Band	140	5,254	1	4,054	1	## #	0	NA	0	NA
61092-100	Band Competitions	34	5,826	1	4,054	0	NA	1	## #	0	NA
80805-000	Band Shell	45	5,754	1	4,054	0	NA	1	## #	0	NA
20003-000	Bank	721,812	36	18,901	8	18,551	98%	340	2%	10	0%
80061-000	Bank Equipment	3,070	2,819	6	2,968	2	33%	4	67%	0	NA
80061-100	Bank Supplies	43	5,769	0	4,640	0	NA	0	NA	0	NA
20003-100	Banking Services	61,849	535	3,887	62	3,787	97%	93	2%	7	0%
60075-116	Bankruptcy and Tax Attorney	950	3,891	1	4,054	1	## #	0	NA	0	NA
65077-000	Bankruptcy Assistance	5,781	2,224	14	2,330	4	29%	8	57%	2	14%
60075-112	Bankruptcy Attorney	65,868	496	141	810	50	35%	90	64%	1	1%
65078-000	Bankruptcy Counseling	1,208	3,664	6	2,968	4	67%	2	33%	0	NA
50269-100	Banners	672	4,192	5	3,103	4	80%	1	20%	0	NA
50055-000	Banquet Facilities	17,791	1,277	108	952	48	44%	55	51%	5	5%
50643-000	Bar	28,298	959	89	1,048	31	35%	56	63%	2	2%
30035-100	Bar Accessories	1,291	3,607	39	1,553	2	5%	37	95%	0	NA
60123-000	Bar Coding	7,929	1,913	20	2,049	12	60%	8	40%	0	NA
30035-000	Bar Manufacturers	1,297	3,603	23	1,941	13	57%	10	43%	0	NA
80062-000	Bar Supplies	1,522	3,443	2	3,715	0	NA	2	## #	0	NA
50056-000	Barbecue	5,331	2,292	66	1,221	60	91%	6	9%	0	NA
60125-000	Barber	34,844	821	69	1,195	21	30%	46	67%	2	3%
80063-000	Barber Equipment	1,748	3,307	30	1,745	2	7%	28	93%	0	NA
60124-000	Barber School	4,777	2,394	13	2,384	9	69%	4	31%	0	NA
80063-100	Barber Supplies	643	4,232	2	3,715	1	50%	1	50%	0	NA
70520-000	Barge Lines	623	4,262	1	4,054	1	## #	0	NA	0	NA
10177-102	Barn Construction	23,309	1,083	35	1,636	18	51%	14	40%	3	9%
80064-000	Barn Supplies	1,272	3,619	6	2,968	4	67%	2	33%	0	NA
80064-010	Barndominium	678	4,181	1	4,054	0	NA	1	## #	0	NA
30036-000	Barometer	8	6,084	0	4,640	0	NA	0	NA	0	NA
80066-000	Barrel and Drums Equipment	879	3,966	1	4,054	0	NA	1	## #	0	NA
80065-000	Barrels	1,543	3,431	3	3,474	1	33%	2	67%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30037-000	Barricade	1,390	3,532	1	4,054	1	###	0	NA	0	NA
60126-100	Bartending School	4,611	2,428	9	2,666	7	78%	2	22%	0	NA
60126-000	Bartending Services	3,821	2,601	9	2,666	5	56%	4	44%	0	NA
80482-000	Base Metals	464	4,488	0	4,640	0	NA	0	NA	0	NA
55659-000	Baseball	853	3,993	7	2,858	4	57%	3	43%	0	NA
50058-000	Baseball Cards	28,612	952	530	334	269	51%	243	46%	18	3%
60129-000	Baseball Club	4,887	2,368	42	1,489	29	69%	13	31%	0	NA
10035-100	Basement Contractors	14,569	1,426	18	2,136	12	67%	5	28%	1	6%
85361-100	Basement Door Installation	25	5,900	0	4,640	0	NA	0	NA	0	NA
10035-101	Basement Finishing	11,070	1,624	3	3,474	3	###	0	NA	0	NA
10177-100	Basement Remodeling	19,391	1,224	22	1,976	11	50%	11	50%	0	NA
10171-100	Basement Waterproofing	102,235	330	191	677	139	73%	39	20%	13	7%
60130-000	Basketball Clubs	3,236	2,762	23	1,941	18	78%	4	17%	1	4%
50059-000	Baskets	883	3,961	2	3,715	0	NA	1	50%	1	50%
80069-000	Baskets Wholesale	474	4,475	1	4,054	0	NA	0	NA	1	###
85380-000	Bat Removal	3,411	2,710	4	3,261	3	75%	1	25%	0	NA
80070-000	Batching Equipment	65	5,632	1	4,054	0	NA	1	###	0	NA
50061-000	Bath Supplies	9,419	1,761	48	1,403	43	90%	5	10%	0	NA
44012-000	Bathroom	3,393	2,717	14	2,330	13	93%	1	7%	0	NA
50060-000	Bathroom Accessories	26,880	1,001	149	781	120	81%	28	19%	1	1%
10006-000	Bathroom Design	207,866	163	197	664	144	73%	51	26%	2	1%
10177-101	Bathroom Remodel	223,565	151	339	456	257	76%	75	22%	7	2%
60132-000	Baths	22,477	1,108	108	952	98	91%	10	9%	0	NA
30038-200	Bathtub Liners	4,378	2,472	9	2,666	8	89%	1	11%	0	NA
30038-100	Bathtub Refinishing	41,432	728	109	946	44	40%	62	57%	3	3%
30038-000	Bathtub Repair	35,188	811	76	1,144	41	54%	28	37%	7	9%
60133-000	Baton Twirling	70	5,595	0	4,640	0	NA	0	NA	0	NA
55558-000	Batteries	5,374	2,287	39	1,553	22	56%	17	44%	0	NA
50063-000	Battery Charging	4,439	2,456	10	2,584	3	30%	7	70%	0	NA
30039-000	Battery Manufacturers	4,261	2,496	20	2,049	18	90%	2	10%	0	NA
50064-000	Battery Rebuild	1,448	3,493	4	3,261	2	50%	2	50%	0	NA
50064-100	Battery Repair	470	4,481	2	3,715	1	50%	1	50%	0	NA
50062-000	Battery Retail	7,776	1,930	21	2,009	16	76%	5	24%	0	NA
80071-000	Battery Storage Wholesale	1,552	3,424	4	3,261	2	50%	2	50%	0	NA
80072-000	Battery Supplies	34,638	829	153	767	85	56%	67	44%	1	1%
30039-100	Battery Wholesale	86	5,503	0	4,640	0	NA	0	NA	0	NA
60128-000	Batting Cages	1,033	3,817	3	3,474	1	33%	2	67%	0	NA
50326-210	BB Guns	227	4,989	4	3,261	4	###	0	NA	0	NA
50057-000	BBQ Supplies	19,472	1,221	141	810	112	79%	29	21%	0	NA
60131-000	Beach	114	5,374	0	4,640	0	NA	0	NA	0	NA
50065-000	Beads	2,929	2,865	6	2,968	3	50%	3	50%	0	NA
80073-000	Bearings	3,002	2,839	5	3,103	2	40%	3	60%	0	NA
44013-000	Beauty	70,884	477	338	457	209	62%	121	36%	8	2%
60134-100	Beauty Consultant	6,698	2,072	26	1,854	5	19%	15	58%	6	23%
80074-000	Beauty Equipment Repairs	301	4,809	0	4,640	0	NA	0	NA	0	NA
60978-000	Beauty Pageants	9,347	1,766	7	2,858	3	43%	4	57%	0	NA
60134-000	Beauty Salon	258,529	128	1,424	156	971	68%	429	30%	24	2%
60135-000	Beauty School	36,047	796	125	878	81	65%	40	32%	4	3%
80075-000	Beauty Supplies	190,040	183	1,341	168	782	58%	531	40%	28	2%
60136-000	Bed and Breakfast	20,515	1,176	104	971	52	50%	50	48%	2	2%
60650-104	Bed Bug Inspection	1,791	3,288	1	4,054	0	NA	1	###	0	NA
60650-102	Bed Bug Removal	10,391	1,673	7	2,858	3	43%	4	57%	0	NA
80077-000	Bed Manufacturers	3,864	2,590	37	1,597	33	89%	4	11%	0	NA
60137-000	Bed Rental	220	5,003	3	3,474	0	NA	3	###	0	NA
50069-000	Bed Sales	51,992	620	653	280	623	95%	30	5%	0	NA
50066-000	Bed Wetting	76	5,552	1	4,054	1	###	0	NA	0	NA
50067-000	Bedding	58,373	561	385	418	191	50%	189	49%	5	1%
85000-000	Bee Removal	3,158	2,792	5	3,103	0	NA	5	###	0	NA
00112-000	Beekeeper	2,955	2,855	5	3,103	2	40%	2	40%	1	20%
80078-000	Beekeeping Supplies	3,148	2,796	34	1,653	5	15%	29	85%	0	NA
50070-000	Beer and Ale	4,654	2,416	11	2,507	7	64%	4	36%	0	NA
30040-000	Beer Coil Cleaning Equipment	145	5,233	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30042-000	Beer Dispenser Equipment Repair	374	4,647	0	4,640	0	NA	0	NA	0	NA
30041-000	Beer Dispensing and Cooling Equipment	1,351	3,558	2	3,715	0	NA	2	###	0	NA
87700-000	Beetle Repellent	4	6,125	0	4,640	0	NA	0	NA	0	NA
75300-000	Behavioral Education	8,245	1,880	20	2,049	13	65%	6	30%	1	5%
80080-000	Bellows	88	5,494	0	4,640	0	NA	0	NA	0	NA
50150-100	Bells	14	5,998	0	4,640	0	NA	0	NA	0	NA
80081-000	Belting Supplies	1,038	3,811	2	3,715	1	50%	1	50%	0	NA
80470-010	Belts	486	4,455	2	3,715	2	###	0	NA	0	NA
80082-000	Bench Seat	437	4,531	2	3,715	1	50%	1	50%	0	NA
30043-000	Benches	628	4,254	1	4,054	0	NA	0	NA	1	###
96000-400	Benefit Corporation	44	5,759	0	4,640	0	NA	0	NA	0	NA
90000-000	Better Business Bureau	2,742	2,930	180	700	27	15%	26	14%	127	71%
50314-000	Beveled Glass	9,491	1,757	19	2,089	12	63%	7	37%	0	NA
80084-000	Beverage	13,529	1,475	88	1,054	74	84%	12	14%	2	2%
80083-000	Beverage Dispenser	47,796	664	1,622	143	1,611	99%	11	1%	0	NA
85084-100	Beverage Distribution	2,128	3,143	7	2,858	2	29%	5	71%	0	NA
80086-000	Bias Binding	81	5,524	0	4,640	0	NA	0	NA	0	NA
50072-000	Bible	2,394	3,045	3	3,474	3	###	0	NA	0	NA
50074-000	Bicycle Dealers	65,465	500	458	362	217	47%	234	51%	7	2%
50073-100	Bicycle Racks	48	5,730	2	3,715	1	50%	1	50%	0	NA
50073-000	Bicycle Security Systems	515	4,407	9	2,666	8	89%	1	11%	0	NA
60139-000	Bid Report Service	1,860	3,253	6	2,968	3	50%	3	50%	0	NA
60138-000	Bike Rental	5,862	2,213	121	897	78	64%	43	36%	0	NA
50075-000	Bike Repair	3,570	2,662	32	1,696	17	53%	15	47%	0	NA
60140-000	Bill Paying Services	63,530	517	976	208	968	99%	7	1%	1	0%
50076-000	Billiard Supplies	9,815	1,726	138	824	100	72%	38	28%	0	NA
60142-000	Billing Services	154,531	231	1,025	197	936	91%	85	8%	4	0%
60028-100	Bin Cleaning	475	4,473	1	4,054	0	NA	1	###	0	NA
50077-000	Binder	116	5,365	0	4,640	0	NA	0	NA	0	NA
30721-000	Binding Machine	33	5,831	0	4,640	0	NA	0	NA	0	NA
80086-100	Bindings	1,432	3,503	1	4,054	0	NA	1	###	0	NA
70654-000	Bingo Hall	1,218	3,661	4	3,261	0	NA	4	###	0	NA
50078-000	Binoculars	3,323	2,744	3	3,474	2	67%	1	33%	0	NA
30045-000	Bins	409	4,590	0	4,640	0	NA	0	NA	0	NA
85159-000	Biochemicals	2,008	3,193	1	4,054	1	###	0	NA	0	NA
60143-000	Biofeedback Therapy	2,512	3,007	1	4,054	0	NA	1	###	0	NA
50206-300	Biofuel	635	4,248	0	4,640	0	NA	0	NA	0	NA
55687-000	Biohazard Cleanup	2,441	3,024	1	4,054	1	###	0	NA	0	NA
30046-000	Biological Products	2,014	3,188	3	3,474	2	67%	1	33%	0	NA
85160-000	Biomedical Products	9,570	1,755	32	1,696	10	31%	22	69%	0	NA
60488-110	Biotechnology	4,126	2,527	6	2,968	4	67%	2	33%	0	NA
60144-000	Bird Control	1,350	3,560	1	4,054	1	###	0	NA	0	NA
50079-000	Bird Supplies	4,912	2,363	25	1,884	12	48%	13	52%	0	NA
60146-000	Birth Control Information	26,430	1,011	60	1,265	60	###	0	NA	0	NA
60145-000	Birthing Center	1,765	3,296	3	3,474	1	33%	2	67%	0	NA
72100-000	Bistro	449	4,508	4	3,261	2	50%	2	50%	0	NA
80087-000	Black Light Supplies	2	6,151	0	4,640	0	NA	0	NA	0	NA
60147-000	Blacksmith	2,237	3,101	25	1,884	4	16%	21	84%	0	NA
50080-000	Blankets	11,448	1,597	237	590	91	38%	142	60%	4	2%
10007-000	Blasting Contractors	2,829	2,899	3	3,474	1	33%	1	33%	1	33%
80088-000	Blasting Equipment	600	4,297	1	4,054	0	NA	1	###	0	NA
10128-000	Blasting Supplies	6,287	2,140	5	3,103	1	20%	4	80%	0	NA
30047-000	Bleachers	544	4,365	2	3,715	2	###	0	NA	0	NA
50705-200	Blind Cleaning	1,358	3,552	1	4,054	1	###	0	NA	0	NA
50705-100	Blinds	48,547	653	260	551	193	74%	59	23%	8	3%
60148-000	Blood Bank	9,051	1,797	34	1,653	22	65%	12	35%	0	NA
80364-110	Blow Dryer	71	5,589	0	4,640	0	NA	0	NA	0	NA
30048-000	Blowers	739	4,109	0	4,640	0	NA	0	NA	0	NA
10081-300	Blown Insulation	135	5,288	0	4,640	0	NA	0	NA	0	NA
60971-050	BLS Certification	10	6,050	0	4,640	0	NA	0	NA	0	NA
60149-000	Blueprinting	1,460	3,481	1	4,054	0	NA	1	###	0	NA
80089-100	Blueprinting Equipment	57	5,670	1	4,054	0	NA	1	###	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80089-000	Blueprinting Supplies	155	5,196	2	3,715	2	###	0	NA	0	NA
60151-000	Board of Trade	172	5,136	3	3,474	1	33%	2	67%	0	NA
60150-000	Boarding House	3,000	2,840	7	2,858	2	29%	5	71%	0	NA
30049-000	Boat Builders	37,144	781	80	1,112	69	86%	10	13%	1	1%
70521-000	Boat Cleaning	2,983	2,847	10	2,584	6	60%	4	40%	0	NA
50081-000	Boat Covers	9,685	1,738	17	2,185	12	71%	5	29%	0	NA
50082-000	Boat Dealers	77,572	443	177	706	121	68%	54	31%	2	1%
50083-100	Boat Equipment	1,796	3,285	8	2,758	3	38%	5	63%	0	NA
70522-000	Boat Launch	781	4,067	2	3,715	1	50%	1	50%	0	NA
70524-010	Boat Leasing	14	5,998	0	4,640	0	NA	0	NA	0	NA
70527-100	Boat Lifts	6,869	2,052	12	2,444	8	67%	4	33%	0	NA
30050-010	Boat Painting	181	5,106	3	3,474	1	33%	2	67%	0	NA
70524-000	Boat Rentals	11,162	1,616	79	1,117	34	43%	45	57%	0	NA
30050-000	Boat Repair	52,892	610	107	958	48	45%	56	52%	3	3%
70525-000	Boat Storage	3,940	2,571	7	2,858	5	71%	2	29%	0	NA
50083-000	Boat Supplies	22,267	1,117	54	1,326	30	56%	24	44%	0	NA
50081-100	Boat Top	48	5,730	0	4,640	0	NA	0	NA	0	NA
50674-000	Boat Trailers	3,116	2,801	5	3,103	2	40%	3	60%	0	NA
70526-000	Boat Transportation	5,503	2,270	17	2,185	12	71%	4	24%	1	6%
50081-200	Boat Upholstery	879	3,966	7	2,858	5	71%	2	29%	0	NA
70527-000	Boat Yard	698	4,166	0	4,640	0	NA	0	NA	0	NA
70525-010	Boathouse	106	5,400	1	4,054	0	NA	1	###	0	NA
65700-000	Boating Club	8,527	1,847	13	2,384	11	85%	2	15%	0	NA
60154-000	Boating School	884	3,960	2	3,715	1	50%	1	50%	0	NA
44014-000	Boats	9,592	1,752	45	1,448	38	84%	7	16%	0	NA
80075-100	Body Care	35,991	798	315	488	264	84%	50	16%	1	0%
73500-000	Body Waxing	6,430	2,106	74	1,153	31	42%	43	58%	0	NA
10008-100	Boiler Cleaning	244	4,946	0	4,640	0	NA	0	NA	0	NA
80091-000	Boiler Rental	44	5,759	0	4,640	0	NA	0	NA	0	NA
10008-000	Boiler Repair	6,387	2,118	7	2,858	3	43%	4	57%	0	NA
80092-100	Boiler Sales	4,227	2,503	2	3,715	2	###	0	NA	0	NA
80092-000	Boiler Supplies	1,037	3,812	3	3,474	3	###	0	NA	0	NA
20067-100	Bond Brokers	5	6,114	0	4,640	0	NA	0	NA	0	NA
20025-000	Bond Insurance	1,620	3,381	1	4,054	1	###	0	NA	0	NA
50460-100	Bonsai Nursery	233	4,970	1	4,054	0	NA	1	###	0	NA
80216-000	Book Covers	160	5,180	0	4,640	0	NA	0	NA	0	NA
80620-000	Book Orders	4,469	2,447	18	2,136	7	39%	9	50%	2	11%
61031-000	Book Sales	24,040	1,066	164	739	101	62%	58	35%	5	3%
61080-000	Book, Compact Disc, and DVD Club	8,546	1,843	61	1,260	55	90%	6	10%	0	NA
30051-000	Bookbinding	3,057	2,822	4	3,261	1	25%	2	50%	1	25%
80093-000	Bookbinding Supplies	136	5,277	0	4,640	0	NA	0	NA	0	NA
80094-000	Bookcases	1,373	3,543	6	2,968	6	###	0	NA	0	NA
60155-000	Bookkeeping Services	82,192	419	56	1,305	31	55%	23	41%	2	4%
50087-000	Boots	19,577	1,215	93	1,028	58	62%	33	35%	2	2%
80251-200	Boring Equipment	115	5,369	0	4,640	0	NA	0	NA	0	NA
50088-000	Bottle Caps	72	5,584	0	4,640	0	NA	0	NA	0	NA
80097-100	Bottle Return	2,687	2,952	57	1,297	55	96%	2	4%	0	NA
70650-000	Bottled Water	10,134	1,694	19	2,089	11	58%	7	37%	1	5%
70646-000	Bottled Water Companies	29,377	933	1,101	188	1,081	98%	20	2%	0	NA
30740-100	Bottleless Water Cooler	1,721	3,317	2	3,715	1	50%	1	50%	0	NA
80096-000	Bottlers Equipment	1,335	3,570	2	3,715	2	###	0	NA	0	NA
55514-000	Bottles	1,923	3,223	12	2,444	8	67%	4	33%	0	NA
50481-100	Bounce House	10,119	1,696	96	1,008	14	15%	82	85%	0	NA
50089-000	Boutique	108,461	312	469	356	257	55%	189	40%	23	5%
50089-100	Boutique Fight Cancer Products	567	4,343	3	3,474	2	67%	1	33%	0	NA
60156-000	Bowling	13,713	1,468	49	1,387	31	63%	18	37%	0	NA
50090-000	Bowling Accessories	1,125	3,724	4	3,261	0	NA	4	###	0	NA
80100-000	Bowling Lane Equipment	291	4,832	0	4,640	0	NA	0	NA	0	NA
60157-000	Bowling Lessons	51	5,715	0	4,640	0	NA	0	NA	0	NA
30053-000	Box Dividers	16	5,977	0	4,640	0	NA	0	NA	0	NA
50091-000	Box Lunch	80	5,529	0	4,640	0	NA	0	NA	0	NA
80101-000	Box Making Equipment	906	3,938	0	4,640	0	NA	0	NA	0	NA

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80102-000	Box Openers	12	6,022	0	4,640	0	NA	0	NA	0	NA
30450-000	Boxboard	186	5,093	0	4,640	0	NA	0	NA	0	NA
60430-200	Boxing Gym	7,403	1,983	55	1,316	23	42%	32	58%	0	NA
50092-000	Boy and Girl Organizations	64	5,635	0	4,640	0	NA	0	NA	0	NA
50093-000	Boys Clothing	7,245	2,001	36	1,615	22	61%	14	39%	0	NA
50098-000	Bra	7,273	1,997	20	2,049	10	50%	10	50%	0	NA
50094-000	Braids	4,709	2,408	45	1,448	10	22%	35	78%	0	NA
50095-000	Braille Supplies	31	5,849	0	4,640	0	NA	0	NA	0	NA
50097-000	Brake Equipment	2,845	2,891	19	2,089	9	47%	10	53%	0	NA
50096-000	Brake Fluid	56	5,680	0	4,640	0	NA	0	NA	0	NA
30058-000	Brake Lining	80	5,529	0	4,640	0	NA	0	NA	0	NA
30059-000	Brake Manufacturers	446	4,516	1	4,054	0	NA	1	###	0	NA
60158-000	Brake Service	33,892	845	256	557	155	61%	99	39%	2	1%
60159-000	Brake Shoe Bonding and Exchanging	97	5,449	0	4,640	0	NA	0	NA	0	NA
55529-000	Brakes	1,061	3,785	8	2,758	5	63%	3	38%	0	NA
60539-100	Brand Development	15,921	1,365	50	1,372	22	44%	27	54%	1	2%
80108-000	Branding Tools	443	4,523	4	3,261	2	50%	2	50%	0	NA
80109-000	Brass	509	4,417	2	3,715	2	###	0	NA	0	NA
80110-000	Brass Fabrication	106	5,400	0	4,640	0	NA	0	NA	0	NA
80111-000	Brass Products	375	4,644	2	3,715	1	50%	1	50%	0	NA
44044-010	Brazilian Jujitsu	99	5,440	0	4,640	0	NA	0	NA	0	NA
60160-000	Brazing	70	5,595	0	4,640	0	NA	0	NA	0	NA
50544-100	Breakfast	2,563	2,990	17	2,185	3	18%	14	82%	0	NA
10010-000	Breakfast Nooks	31	5,849	0	4,640	0	NA	0	NA	0	NA
30017-000	Breast Implants	267	4,892	0	4,640	0	NA	0	NA	0	NA
60971-100	Breastfeeding	12,120	1,556	57	1,297	53	93%	4	7%	0	NA
89100-000	Brew Pub	6,228	2,151	18	2,136	9	50%	9	50%	0	NA
30060-000	Brewers	6,373	2,121	26	1,854	16	62%	10	38%	0	NA
30061-000	Brewing Supplies	2,585	2,981	14	2,330	9	64%	2	14%	3	21%
55537-000	Brick	1,574	3,408	7	2,858	2	29%	4	57%	1	14%
30439-100	Brick Pizza Oven	814	4,030	4	3,261	1	25%	3	75%	0	NA
50099-000	Brick Preservative	477	4,469	0	4,640	0	NA	0	NA	0	NA
60161-000	Bridal Gown Preservation	152	5,206	1	4,054	1	###	0	NA	0	NA
50104-000	Bridal Registry	3,791	2,612	27	1,827	25	93%	1	4%	1	4%
50105-000	Bridal Shops	11,489	1,594	80	1,112	48	60%	26	33%	6	8%
10011-000	Bridge Builder	3,134	2,798	0	4,640	0	NA	0	NA	0	NA
60162-000	Bridge Club	179	5,113	1	4,054	0	NA	1	###	0	NA
70528-000	Bridge Operator	1,107	3,746	30	1,745	30	###	0	NA	0	NA
80115-000	Broaching	61	5,649	0	4,640	0	NA	0	NA	0	NA
70583-100	Broadcast Companies	1,111	3,740	10	2,584	2	20%	7	70%	1	10%
60865-000	Broadcast Schools	1,299	3,599	2	3,715	2	###	0	NA	0	NA
80348-000	Broken Glass	912	3,925	1	4,054	0	NA	1	###	0	NA
30064-000	Bronze	663	4,203	0	4,640	0	NA	0	NA	0	NA
30065-000	Bronze Powder	22	5,925	0	4,640	0	NA	0	NA	0	NA
50106-000	Bronze Tablet	96	5,453	0	4,640	0	NA	0	NA	0	NA
61049-000	Bronzing	730	4,120	0	4,640	0	NA	0	NA	0	NA
80116-000	Broom Manufacturers	307	4,797	2	3,715	2	###	0	NA	0	NA
50107-000	Brooms	100	5,430	0	4,640	0	NA	0	NA	0	NA
10083-200	Brush Control	534	4,378	0	4,640	0	NA	0	NA	0	NA
10083-100	Brush Hogging	700	4,164	0	4,640	0	NA	0	NA	0	NA
80117-000	Brush Manufacturers	119	5,355	1	4,054	1	###	0	NA	0	NA
50108-000	Brushes	313	4,789	0	4,640	0	NA	0	NA	0	NA
80118-000	Buckets	199	5,059	0	4,640	0	NA	0	NA	0	NA
50109-000	Buckles	252	4,931	0	4,640	0	NA	0	NA	0	NA
80119-000	Buffing and Polishing Equipment	517	4,404	1	4,054	0	NA	1	###	0	NA
80372-000	Builders Hardware	4,879	2,373	4	3,261	2	50%	2	50%	0	NA
44016-000	Building and Construction	60,279	548	130	858	72	55%	55	42%	3	2%
10012-000	Building Construction Consultants	34,498	832	27	1,827	14	52%	13	48%	0	NA
10013-000	Building Contractors	588,674	56	480	349	257	54%	215	45%	8	2%
10014-200	Building Envelope Restoration	153	5,203	0	4,640	0	NA	0	NA	0	NA
60165-000	Building Inspector	15,740	1,381	18	2,136	9	50%	9	50%	0	NA
50110-000	Building Materials	203,445	169	5,345	45	5,218	98%	123	2%	4	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10080-100	Building Movers	573	4,334	4	3,261	0	NA	4	###	0	NA
42000-000	Building Permits	2,944	2,859	7	2,858	3	43%	4	57%	0	NA
10014-000	Building Restoration	48,356	656	43	1,473	23	53%	20	47%	0	NA
50564-000	Bulbs	16,840	1,323	45	1,448	37	82%	8	18%	0	NA
50758-000	Bulk Food Store	23,960	1,067	58	1,287	35	60%	23	40%	0	NA
44133-100	Bulk Water Delivery	1,731	3,312	1	4,054	1	###	0	NA	0	NA
85800-000	Bull Riding	46	5,747	0	4,640	0	NA	0	NA	0	NA
60166-000	Bulldozer	1,760	3,299	1	4,054	1	###	0	NA	0	NA
80120-000	Bulletin Board	1,684	3,340	77	1,131	77	###	0	NA	0	NA
50115-000	Bullet-Resistant Equipment	951	3,890	4	3,261	3	75%	1	25%	0	NA
26000-100	Bullion Coin Dealers	43,750	701	152	771	102	67%	50	33%	0	NA
60167-000	Burglar Alarm Systems	265,195	121	7,136	33	7,045	99%	80	1%	11	0%
60168-000	Burial Assistance	1,100	3,750	7	2,858	1	14%	6	86%	0	NA
80121-000	Burial Vaults	2,776	2,914	4	3,261	3	75%	1	25%	0	NA
80122-000	Burlap	12	6,022	0	4,640	0	NA	0	NA	0	NA
30066-000	Bus Body	133	5,296	0	4,640	0	NA	0	NA	0	NA
70530-000	Bus Line Tickets	738	4,111	7	2,858	2	29%	5	71%	0	NA
70529-000	Bus Lines	15,791	1,378	505	338	349	69%	156	31%	0	NA
80123-000	Bus Manufacturers	555	4,355	0	4,640	0	NA	0	NA	0	NA
80124-000	Bus Parts	230	4,979	0	4,640	0	NA	0	NA	0	NA
85344-000	Bus Rental	2,765	2,923	28	1,795	25	89%	3	11%	0	NA
60169-100	Bus Repair	168	5,149	1	4,054	0	NA	1	###	0	NA
85344-100	Bus Sales	404	4,598	1	4,054	1	###	0	NA	0	NA
60169-000	Bus Service	1,664	3,352	7	2,858	2	29%	4	57%	1	14%
30067-000	Bushings	73	5,573	0	4,640	0	NA	0	NA	0	NA
60170-000	Business Associations	22,423	1,109	90	1,041	73	81%	15	17%	2	2%
60171-000	Business Brokers	32,078	881	36	1,615	19	53%	16	44%	1	3%
60172-100	Business Coach	44,068	697	52	1,347	38	73%	13	25%	1	2%
60172-000	Business Consultant	297,709	103	1,171	179	1,026	88%	139	12%	6	1%
73300-000	Business Credit Builder	11,842	1,573	16	2,235	5	31%	11	69%	0	NA
60170-110	Business Development	9,185	1,782	16	2,235	4	25%	12	75%	0	NA
30532-000	Business Form Printer	5,861	2,214	22	1,976	20	91%	2	9%	0	NA
50117-000	Business Forms and Systems	28,433	955	33	1,678	25	76%	6	18%	2	6%
60075-108	Business Law Attorney	25,090	1,037	83	1,095	42	51%	41	49%	0	NA
20047-010	Business Loans	20,783	1,167	88	1,054	12	14%	75	85%	1	1%
20086-000	Business Opportunities	99,804	347	352	448	295	84%	52	15%	5	1%
88000-000	Business Plan	8,245	1,880	9	2,666	6	67%	2	22%	1	11%
60473-400	Business Process Management	27,285	991	380	421	361	95%	19	5%	0	NA
20087-000	Business Promotion	15,468	1,392	35	1,636	14	40%	20	57%	1	3%
60783-000	Business School	137,198	249	379	424	276	73%	89	23%	14	4%
60987-000	Business Services	237,162	144	789	237	351	44%	392	50%	46	6%
70632-200	Business Travel	23,926	1,071	191	677	181	95%	10	5%	0	NA
60961-000	Business Writer	3,095	2,806	36	1,615	3	8%	30	83%	3	8%
80126-100	Butchering Equipment	10	6,050	0	4,640	0	NA	0	NA	0	NA
80126-000	Butchering Supplies	430	4,545	1	4,054	1	###	0	NA	0	NA
60528-000	Butler Service	6,765	2,064	22	1,976	10	45%	11	50%	1	5%
80127-000	Butter	285	4,851	0	4,640	0	NA	0	NA	0	NA
80129-000	Button Manufacturers	360	4,687	0	4,640	0	NA	0	NA	0	NA
50119-000	Buttons	125	5,327	0	4,640	0	NA	0	NA	0	NA
50040-110	Buy Here Pay Here Auto Dealer	4,597	2,430	36	1,615	22	61%	13	36%	1	3%
60719-000	Buying Clubs	38,906	762	1,777	131	1,769	###	7	0%	1	0%
10017-000	Cabanas	485	4,460	1	4,054	0	NA	1	###	0	NA
65733-100	Cabin rentals	28,951	946	298	508	263	88%	32	11%	3	1%
50120-200	Cabinet Doors	16,506	1,334	83	1,095	66	80%	17	20%	0	NA
50333-100	Cabinet Hardware	2,127	3,145	5	3,103	3	60%	2	40%	0	NA
50120-100	Cabinet Maker	27,056	997	54	1,326	22	41%	31	57%	1	2%
50120-000	Cabinet Manufacturers	70,650	479	94	1,019	65	69%	28	30%	1	1%
50121-200	Cabinet Organizers	1,401	3,521	4	3,261	4	###	0	NA	0	NA
10184-000	Cabinet Refinishing	38,976	759	29	1,771	17	59%	12	41%	0	NA
30069-000	Cabinet Supplies	9,606	1,749	26	1,854	14	54%	12	46%	0	NA
50121-000	Cabinets	152,094	235	325	469	201	62%	119	37%	5	2%
10155-000	Cable Contractors	10,683	1,656	27	1,827	22	81%	4	15%	1	4%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10155-100	Cable Installation	35,752	801	305	499	294	96%	11	4%	0	NA
30554-030	Cable Railings	10	6,050	0	4,640	0	NA	0	NA	0	NA
10018-000	Cable Splicing	774	4,073	4	3,261	2	50%	2	50%	0	NA
70623-000	Cable TV	258,319	129	27,108	2	26,908	99%	195	1%	5	0%
44135-000	Cable, Internet and Radio	9,012	1,800	62	1,253	53	85%	9	15%	0	NA
30071-000	Caissons	10	6,050	0	4,640	0	NA	0	NA	0	NA
50122-000	Cake Decorating Supplies	12,541	1,530	40	1,537	25	63%	15	38%	0	NA
60173-000	Calculating Service	54	5,697	0	4,640	0	NA	0	NA	0	NA
80130-000	Calculator	1,440	3,497	38	1,576	6	16%	32	84%	0	NA
50123-000	Calendars	6,721	2,071	41	1,518	32	78%	9	22%	0	NA
66004-000	Call Center	52,475	615	102	979	54	53%	37	36%	11	11%
60174-000	Calligrapher	151	5,211	2	3,715	2	## #	0	NA	0	NA
30073-000	Cam Grinding	23	5,919	0	4,640	0	NA	0	NA	0	NA
60179-000	Camp	16,286	1,347	68	1,202	32	47%	34	50%	2	3%
50124-000	Camper Dealers	22,125	1,122	82	1,103	62	76%	19	23%	1	1%
30072-100	Camper Manufacturer	8,858	1,812	17	2,185	16	94%	1	6%	0	NA
50125-000	Camper Parts	820	4,020	0	4,640	0	NA	0	NA	0	NA
60175-000	Camper Rental	6,656	2,077	75	1,149	74	99%	1	1%	0	NA
60176-000	Camper Repair	3,468	2,692	7	2,858	5	71%	2	29%	0	NA
55646-000	Campers	1,073	3,776	12	2,444	9	75%	3	25%	0	NA
60177-000	Campgrounds	66,791	494	360	440	264	73%	96	27%	0	NA
50126-000	Camping Equipment	26,775	1,003	89	1,048	36	40%	51	57%	2	2%
60178-000	Camping Equipment Rentals	146	5,226	1	4,054	1	## #	0	NA	0	NA
50675-000	Camping Trailer	14,173	1,444	21	2,009	15	71%	6	29%	0	NA
80135-000	Can Manufacturing Machinery	52	5,712	0	4,640	0	NA	0	NA	0	NA
81300-000	Canada Debt Settlement	7	6,096	0	4,640	0	NA	0	NA	0	NA
50127-000	Candle Making Supplies	3,392	2,718	7	2,858	5	71%	2	29%	0	NA
50128-000	Candies	34,061	839	165	735	62	38%	93	56%	10	6%
50129-000	Candy	18,657	1,246	70	1,184	48	69%	21	30%	1	1%
80133-000	Canes	3,094	2,807	2	3,715	0	NA	2	## #	0	NA
30077-000	Caning	112	5,380	0	4,640	0	NA	0	NA	0	NA
50130-000	Caning Supplies	199	5,059	0	4,640	0	NA	0	NA	0	NA
81000-900	Cannabis	27,617	979	134	841	41	31%	87	65%	6	4%
80134-000	Canner	278	4,864	1	4,054	0	NA	1	## #	0	NA
30078-000	Canner Supplies	41	5,789	0	4,640	0	NA	0	NA	0	NA
60154-110	Canoe Lessons	1	6,169	0	4,640	0	NA	0	NA	0	NA
70524-100	Canoeing	1,304	3,594	4	3,261	3	75%	1	25%	0	NA
50047-100	Canopies	363	4,673	1	4,054	1	## #	0	NA	0	NA
30079-000	Cans	221	5,000	0	4,640	0	NA	0	NA	0	NA
50310-230	Canvas Art	5,317	2,295	28	1,795	25	89%	3	11%	0	NA
80136-000	Canvases	10,202	1,689	31	1,716	25	81%	6	19%	0	NA
50131-000	Cap and Gown	5,063	2,330	75	1,149	72	96%	3	4%	0	NA
80138-000	Capacitors	194	5,075	0	4,640	0	NA	0	NA	0	NA
50036-000	Car Bumpers	4,483	2,444	33	1,678	22	67%	8	24%	3	9%
60719-100	Car Buying	81,372	424	84	1,085	73	87%	11	13%	0	NA
55502-000	Car Dealers	233,271	147	2,359	101	1,479	63%	854	36%	26	1%
60095-200	Car Decals	4,651	2,417	31	1,716	6	19%	25	81%	0	NA
60094-100	Car Dent Repair	20,638	1,170	18	2,136	12	67%	6	33%	0	NA
60902-100	Car Differential	648	4,225	6	2,968	1	17%	5	83%	0	NA
80359-000	Car Diffuser	660	4,206	4	3,261	3	75%	1	25%	0	NA
50036-200	Car Guards	576	4,332	4	3,261	0	NA	4	## #	0	NA
60099-000	Car Hand Controls	603	4,293	1	4,054	0	NA	1	## #	0	NA
50338-000	Car Heater	82	5,520	0	4,640	0	NA	0	NA	0	NA
60102-100	Car Leasing	3,219	2,768	14	2,330	11	79%	3	21%	0	NA
60522-010	Car Locksmith	435	4,535	11	2,507	1	9%	10	91%	0	NA
60997-200	Car Oil	295	4,819	1	4,054	0	NA	1	## #	0	NA
70533-000	Car Pool	895	3,947	2	3,715	2	## #	0	NA	0	NA
80043-000	Car Racing Equipment	56,882	572	363	436	295	81%	67	18%	1	0%
80359-100	Car Registers	349	4,716	0	4,640	0	NA	0	NA	0	NA
50040-120	Car Rental	10,928	1,634	307	497	90	29%	216	70%	1	0%
60105-000	Car Restoration	30,672	905	59	1,280	22	37%	37	63%	0	NA
60995-000	Car Rust Proofing	6,634	2,082	27	1,827	25	93%	2	7%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
70562-100	Car Service	22,777	1,099	1,057	195	983	93%	72	7%	2	0%
60994-000	Car Sound Systems	18,862	1,238	116	912	78	67%	36	31%	2	2%
50610-000	Car Springs	1,879	3,244	10	2,584	3	30%	7	70%	0	NA
60993-000	Car Steam Cleaning	300	4,811	0	4,640	0	NA	0	NA	0	NA
50045-200	Car Stereo Repair	335	4,742	3	3,474	1	33%	2	67%	0	NA
50045-000	Car Stereos	24,710	1,048	149	781	81	54%	68	46%	0	NA
60107-500	Car Tune-Up	3,092	2,809	21	2,009	12	57%	9	43%	0	NA
60111-000	Car Upholstery Cleaning	5,321	2,293	11	2,507	6	55%	5	45%	0	NA
60180-000	Car Wash	187,011	189	2,331	103	1,404	60%	880	38%	47	2%
50132-000	Car Wash Equipment	3,077	2,815	6	2,968	3	50%	3	50%	0	NA
60996-000	Car Window Tinting	55,983	583	225	608	74	33%	147	65%	4	2%
30081-000	Carbide	391	4,616	0	4,640	0	NA	0	NA	0	NA
30082-000	Carbide Metal	271	4,879	0	4,640	0	NA	0	NA	0	NA
30082-100	Carbide Products	2	6,151	0	4,640	0	NA	0	NA	0	NA
10063-100	Carbon Monoxide Detector	929	3,906	11	2,507	11	###	0	NA	0	NA
30083-000	Carbon Products	761	4,084	4	3,261	1	25%	3	75%	0	NA
30085-000	Carbonic Gas	553	4,357	2	3,715	0	NA	2	###	0	NA
60181-000	Carburetors	3,196	2,775	24	1,917	17	71%	7	29%	0	NA
60788-400	Card Access Systems	118	5,359	2	3,715	0	NA	2	###	0	NA
80141-000	Cardboard	161	5,172	0	4,640	0	NA	0	NA	0	NA
60667-000	Cardiologist	7,848	1,920	28	1,795	13	46%	15	54%	0	NA
65548-300	Cardio-phlebotomy Training and Certification	460	4,495	1	4,054	0	NA	1	###	0	NA
44057-000	Cards and Gifts	4,466	2,449	37	1,597	15	41%	15	41%	7	19%
60182-000	Career Counseling	22,405	1,113	20	2,049	13	65%	7	35%	0	NA
60182-020	Career Opportunities	1,618	3,382	10	2,584	6	60%	4	40%	0	NA
85273-100	Caregiver Resources	8,016	1,906	398	411	394	99%	4	1%	0	NA
30086-000	Cargo Container	21,924	1,133	72	1,166	41	57%	30	42%	1	1%
80142-000	Cargo Stabilizing Devices	682	4,177	3	3,474	1	33%	2	67%	0	NA
60844-000	Cargo Surveyor	168	5,149	1	4,054	0	NA	1	###	0	NA
50673-100	Cargo Trailers	683	4,175	6	2,968	0	NA	6	###	0	NA
60183-000	Carnival	1,167	3,695	3	3,474	2	67%	1	33%	0	NA
30087-000	Carnival Supplies	168	5,149	0	4,640	0	NA	0	NA	0	NA
10019-000	Carpenter	129,315	260	146	794	63	43%	77	53%	6	4%
30089-000	Carpet and Rug Binding	926	3,908	1	4,054	0	NA	0	NA	1	###
60184-000	Carpet and Rug Cleaners	268,231	119	478	350	277	58%	194	41%	7	1%
80143-000	Carpet and Rug Cleaning Equipment and Supplies	5,144	2,316	70	1,184	62	89%	8	11%	0	NA
60185-000	Carpet and Rug Cleaning Equipment Rental	763	4,082	19	2,089	16	84%	3	16%	0	NA
10021-000	Carpet and Rug Repair	4,385	2,469	2	3,715	1	50%	1	50%	0	NA
55578-000	Carpet and Rugs	80,924	426	131	853	99	76%	31	24%	1	1%
30088-000	Carpet Binding Machines	201	5,052	0	4,640	0	NA	0	NA	0	NA
85306-110	Carpet Cleaning	26,989	998	60	1,265	21	35%	36	60%	3	5%
60186-000	Carpet Dyers	320	4,775	2	3,715	0	NA	2	###	0	NA
10058-400	Carpet Installation	9,699	1,736	18	2,136	8	44%	10	56%	0	NA
10022-000	Carpet Layers	15,551	1,388	16	2,235	4	25%	12	75%	0	NA
80146-000	Carpet Layers Supplies	626	4,258	0	4,640	0	NA	0	NA	0	NA
80144-000	Carpet Manufacturers	19,526	1,218	87	1,063	83	95%	4	5%	0	NA
10020-000	Carpet Measuring	108	5,391	0	4,640	0	NA	0	NA	0	NA
50135-000	Carpet Pads	2,433	3,028	10	2,584	1	10%	9	90%	0	NA
60187-000	Carpet Rental	44	5,759	0	4,640	0	NA	0	NA	0	NA
80147-000	Carpet Workroom	92	5,472	0	4,640	0	NA	0	NA	0	NA
10023-000	Carport	59,611	550	599	301	485	81%	113	19%	1	0%
50278-000	Carry Out Food	43,753	700	729	249	347	48%	378	52%	4	1%
50314-100	Carved Glass	12	6,022	0	4,640	0	NA	0	NA	0	NA
80148-000	Cash Registers	2,157	3,131	3	3,474	1	33%	2	67%	0	NA
60188-000	Casino	43,841	699	439	380	321	73%	117	27%	1	0%
60189-000	Caskets	7,812	1,927	13	2,384	9	69%	1	8%	3	23%
30652-000	Cast Stone	2,243	3,097	2	3,715	0	NA	1	50%	1	50%
50136-000	Casters	940	3,899	1	4,054	1	###	0	NA	0	NA
60569-100	Casting Directors	323	4,768	1	4,054	0	NA	1	###	0	NA
85332-100	Cat Breeders	70,382	481	101	984	16	16%	59	58%	26	26%
30090-000	Catalog Designers	888	3,955	1	4,054	0	NA	0	NA	1	###
50411-000	Catalog Shopping	375,703	84	3,956	61	3,821	97%	121	3%	14	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50137-000	Catalog Showroom	759	4,087	4	3,261	3	75%	1	25%	0	NA
50138-000	Caterer	75,647	452	204	645	87	43%	115	56%	2	1%
30091-000	Catering Equipment	914	3,923	2	3,715	2	###	0	NA	0	NA
30091-100	Catering Supplies	191	5,079	3	3,474	2	67%	1	33%	0	NA
00127-010	Cattle Farm	502	4,424	1	4,054	0	NA	1	###	0	NA
70623-100	CATV	25	5,900	0	4,640	0	NA	0	NA	0	NA
10024-000	Caulking Contractors	7,403	1,983	7	2,858	7	###	0	NA	0	NA
50139-000	Caulking Materials	250	4,937	0	4,640	0	NA	0	NA	0	NA
60190-000	Caves	114	5,374	0	4,640	0	NA	0	NA	0	NA
81000-800	CBD Oil	93,708	366	319	481	156	49%	138	43%	25	8%
81000-850	CBD Products	71,903	472	315	488	218	69%	94	30%	3	1%
60929-100	CD Duplication	7,078	2,026	14	2,330	12	86%	2	14%	0	NA
60930-200	CD Player Repair	674	4,187	5	3,103	0	NA	5	###	0	NA
60191-000	Ceiling Cleaning	432	4,543	0	4,640	0	NA	0	NA	0	NA
10025-000	Ceiling Contractors	6,307	2,134	6	2,968	5	83%	1	17%	0	NA
50141-000	Ceiling Materials	542	4,370	1	4,054	0	NA	1	###	0	NA
81700-100	Ceiling Texturizing	148	5,220	0	4,640	0	NA	0	NA	0	NA
30092-000	Cell Material	743	4,104	1	4,054	0	NA	1	###	0	NA
70535-010	Cell Phone Accessories	12,834	1,515	211	629	86	41%	109	52%	16	8%
50434-000	Cell Phone Equipment	37,506	777	422	388	301	71%	112	27%	9	2%
50434-100	Cell Phone Repair	22,322	1,116	301	505	125	42%	169	56%	7	2%
70535-000	Cell Phone Supplies	260,100	126	17,900	10	17,639	99%	235	1%	26	0%
50221-700	Cellar Doors	1,290	3,608	5	3,103	5	###	0	NA	0	NA
60811-100	Cellulite Treatment	363	4,673	1	4,054	0	NA	1	###	0	NA
50143-000	Cement	3,634	2,646	7	2,858	1	14%	6	86%	0	NA
80149-000	Cement Manufacturers	1,364	3,547	3	3,474	1	33%	2	67%	0	NA
60192-000	Cemetery	34,369	834	210	632	116	55%	93	44%	1	0%
80150-000	Cemetery Equipment	1,820	3,273	8	2,758	3	38%	5	63%	0	NA
80150-100	Cemetery Supplies	587	4,316	10	2,584	5	50%	5	50%	0	NA
50696-010	Central Vacuum System	169	5,143	0	4,640	0	NA	0	NA	0	NA
30093-000	Centrifuge	331	4,750	0	4,640	0	NA	0	NA	0	NA
10159-000	Ceramic Tile Contractors	128,375	262	85	1,078	48	56%	35	41%	2	2%
10159-100	Ceramic Tile Dealers	1,830	3,269	2	3,715	1	50%	1	50%	0	NA
80730-100	Ceramic Tile Distributors	374	4,647	1	4,054	0	NA	1	###	0	NA
80730-000	Ceramic Tile Manufacturers	4,359	2,478	5	3,103	3	60%	2	40%	0	NA
30094-000	Ceramics Supplies	1,607	3,385	4	3,261	2	50%	2	50%	0	NA
30095-000	Cereal	1,903	3,235	36	1,615	30	83%	6	17%	0	NA
90026-000	Chain Letter	356	4,696	1	4,054	1	###	0	NA	0	NA
85319-000	Chain Link Fence Contractors	5,831	2,219	9	2,666	3	33%	4	44%	2	22%
85319-100	Chain Link Fence Sales	112	5,380	1	4,054	0	NA	1	###	0	NA
50145-000	Chains	672	4,192	6	2,968	1	17%	5	83%	0	NA
80153-100	Chair Manufacturers	355	4,698	0	4,640	0	NA	0	NA	0	NA
60193-000	Chair Rental	2,432	3,030	7	2,858	5	71%	2	29%	0	NA
55586-000	Chairs	12,367	1,538	41	1,518	20	49%	20	49%	1	2%
65733-120	Chalet rentals	1,449	3,491	5	3,103	5	###	0	NA	0	NA
50146-000	Chalkboard	1	6,169	0	4,640	0	NA	0	NA	0	NA
60194-000	Chamber of Commerce	61,744	537	19	2,089	15	79%	3	16%	1	5%
30114-000	Change Machine	268	4,890	1	4,054	1	###	0	NA	0	NA
80732-000	Changing Tires	2,935	2,863	34	1,653	13	38%	21	62%	0	NA
50148-000	Charcoal	410	4,588	0	4,640	0	NA	0	NA	0	NA
44018-000	Charity	10,276	1,683	29	1,771	18	62%	11	38%	0	NA
60977-000	Charity - Advertising for Publications	169	5,143	0	4,640	0	NA	0	NA	0	NA
90021-001	Charity - American Indian	139	5,262	11	2,507	11	###	0	NA	0	NA
90021-050	Charity - Animal Protection	3,694	2,634	27	1,827	19	70%	8	30%	0	NA
90021-100	Charity - Arts & Culture	2,177	3,127	11	2,507	9	82%	2	18%	0	NA
90021-200	Charity - Cancer	869	3,975	2	3,715	2	###	0	NA	0	NA
90021-250	Charity - Child Sponsorship	312	4,790	1	4,054	1	###	0	NA	0	NA
90021-300	Charity - Children & Youth	10,282	1,682	17	2,185	10	59%	7	41%	0	NA
90021-350	Charity - Civil Rights	140	5,254	1	4,054	1	###	0	NA	0	NA
90021-400	Charity - Community Development & Civic Organizations	3,522	2,678	29	1,771	21	72%	8	28%	0	NA
90021-450	Charity - Education & Literacy	2,126	3,146	17	2,185	12	71%	5	29%	0	NA
90021-500	Charity - Elderly	1,036	3,814	2	3,715	2	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
90021-550	Charity - Environment	1,256	3,629	2	3,715	2	###	0	NA	0	NA
90021-960	Charity - Food Bank	1,088	3,764	3	3,474	3	###	0	NA	0	NA
90021-600	Charity - Health	5,006	2,343	72	1,166	57	79%	15	21%	0	NA
90021-650	Charity - Human Services (i.e. assistance to individuals & families)	13,757	1,465	89	1,048	61	69%	28	31%	0	NA
90021-700	Charity - Law & Public Interest	1,115	3,736	7	2,858	4	57%	3	43%	0	NA
90021-000	Charity - Local	12,933	1,511	135	837	64	47%	48	36%	23	17%
90031-000	Charity - National	3,164	2,790	13	2,384	11	85%	2	15%	0	NA
90021-950	Charity - Other Charitable Organizations	1,533	3,436	10	2,584	6	60%	4	40%	0	NA
90021-750	Charity - Police & Firefighter Organizations	712	4,148	1	4,054	1	###	0	NA	0	NA
90021-800	Charity - Relief & Development	288	4,844	0	4,640	0	NA	0	NA	0	NA
90021-850	Charity - Religious	2,049	3,171	5	3,103	2	40%	3	60%	0	NA
90021-900	Charity - Veterans & Military	1,393	3,527	1	4,054	0	NA	1	###	0	NA
90021-150	Charity - Blind & Visually Impaired	162	5,171	0	4,640	0	NA	0	NA	0	NA
60382-000	Charity Foundations	3,103	2,805	12	2,444	10	83%	2	17%	0	NA
60152-000	Charter Boat	10,455	1,669	37	1,597	17	46%	17	46%	3	8%
70531-000	Charter Bus	27,192	993	83	1,095	37	45%	43	52%	3	4%
60195-000	Charts	129	5,314	2	3,715	0	NA	2	###	0	NA
70536-000	Chauffeur	1,576	3,405	2	3,715	0	NA	2	###	0	NA
80154-000	Check Cashing Protection Systems	2,273	3,087	4	3,261	4	###	0	NA	0	NA
20005-000	Check Cashing Services	40,592	738	246	573	191	78%	54	22%	1	0%
30096-000	Check Printing	20,989	1,157	38	1,576	38	###	0	NA	0	NA
80155-000	Check Protection	228	4,985	0	4,640	0	NA	0	NA	0	NA
80154-100	Check Recovery Service	1,560	3,418	1	4,054	1	###	0	NA	0	NA
80154-110	Check Verification	8	6,084	0	4,640	0	NA	0	NA	0	NA
60012-000	Checking Advertising	96	5,453	0	4,640	0	NA	0	NA	0	NA
60419-100	Cheerleading Classes	5,038	2,336	6	2,968	5	83%	1	17%	0	NA
80156-000	Cheese	2,020	3,185	3	3,474	1	33%	2	67%	0	NA
80157-000	Cheesecloth	68	5,614	0	4,640	0	NA	0	NA	0	NA
30097-000	Chemical Milling	202	5,050	0	4,640	0	NA	0	NA	0	NA
30098-000	Chemical Plant Equipment	1,186	3,680	1	4,054	1	###	0	NA	0	NA
80159-100	Chemical Production	3,047	2,828	2	3,715	1	50%	1	50%	0	NA
80159-000	Chemicals	36,878	787	36	1,615	12	33%	24	67%	0	NA
60198-000	Chess Instruction	491	4,441	1	4,054	0	NA	1	###	0	NA
60075-132	Child Advocacy Lawyer	330	4,754	2	3,715	1	50%	1	50%	0	NA
60199-000	Child Care Centers	194,462	178	296	512	180	61%	114	39%	2	1%
85348-000	Child Care Referral	2,135	3,141	2	3,715	2	###	0	NA	0	NA
55541-000	Child Care Services	11,373	1,605	21	2,009	11	52%	9	43%	1	5%
60540-200	Child Counselor	354	4,702	0	4,640	0	NA	0	NA	0	NA
55543-000	Child Safety	1,607	3,385	4	3,261	3	75%	1	25%	0	NA
20085-100	Child Support Enforcement	1,644	3,363	4	3,261	3	75%	1	25%	0	NA
86300-000	Childproofing	94	5,466	0	4,640	0	NA	0	NA	0	NA
44136-000	Children and Infants	497	4,432	2	3,715	2	###	0	NA	0	NA
60290-000	Children Dentist	15,412	1,393	46	1,431	36	78%	10	22%	0	NA
50149-000	Children's Clothing Stores	51,091	626	378	425	330	87%	32	8%	16	4%
50289-000	Children's Furniture	22,168	1,120	108	952	85	79%	21	19%	2	2%
50479-100	Children's Parties	2,259	3,092	25	1,884	6	24%	19	76%	0	NA
85331-100	Children's Play Programs Instruction	2,322	3,070	23	1,941	12	52%	11	48%	0	NA
50150-000	Chimes	1,794	3,286	5	3,103	0	NA	5	###	0	NA
55523-000	Chimney	7,405	1,982	10	2,584	4	40%	6	60%	0	NA
10026-100	Chimney Builders	1,104	3,749	3	3,474	0	NA	3	###	0	NA
60201-000	Chimney Cleaning	141,877	243	176	707	94	53%	76	43%	6	3%
80162-000	Chimney Cleaning Equipment	1,119	3,732	4	3,261	0	NA	4	###	0	NA
80163-000	Chimney Liners	3,679	2,639	7	2,858	6	86%	1	14%	0	NA
10026-000	Chimney Repair	73,157	469	113	924	51	45%	62	55%	0	NA
80162-110	Chimney Service	4,430	2,458	9	2,666	4	44%	5	56%	0	NA
60201-100	Chimney Sweeper	21,313	1,148	35	1,636	8	23%	27	77%	0	NA
80166-100	China Manufacturers	16	5,977	0	4,640	0	NA	0	NA	0	NA
60202-000	China Repair	1,830	3,269	36	1,615	12	33%	24	67%	0	NA
80166-000	China Wholesale	541	4,371	2	3,715	1	50%	1	50%	0	NA
50152-000	Chinese Food	1,658	3,354	17	2,185	5	29%	12	71%	0	NA
60204-000	Chiropractor Information Bureaus	275	4,873	0	4,640	0	NA	0	NA	0	NA
80167-100	Chiropractor Supplies	35	5,824	1	4,054	1	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80167-000	Chiropractor Equipment	1,589	3,395	4	3,261	3	75%	1	25%	0	NA
60205-000	Chiropractors D.C.	174,828	207	243	580	159	65%	82	34%	2	1%
80168-000	Chlorinator	36	5,819	0	4,640	0	NA	0	NA	0	NA
30101-000	Chocolate	5,338	2,291	89	1,048	79	89%	10	11%	0	NA
60600-100	Choir	32	5,842	0	4,640	0	NA	0	NA	0	NA
60206-000	Choreographer	51	5,715	0	4,640	0	NA	0	NA	0	NA
60207-000	Christian Science Practitioner	24	5,907	0	4,640	0	NA	0	NA	0	NA
60209-100	Christmas Decorations	1,064	3,784	9	2,666	2	22%	7	78%	0	NA
60209-000	Christmas Lights	17,510	1,289	86	1,065	52	60%	20	23%	14	16%
00114-000	Christmas Tree	13,694	1,470	98	1,000	83	85%	15	15%	0	NA
50153-000	Chucks	24	5,907	0	4,640	0	NA	0	NA	0	NA
30102-000	Church Furniture	1,592	3,392	2	3,715	2	## #	0	NA	0	NA
20027-020	Church Insurance	57	5,670	0	4,640	0	NA	0	NA	0	NA
80170-000	Church Supplies	2,865	2,885	10	2,584	8	80%	2	20%	0	NA
60210-000	Churches	14,937	1,407	27	1,827	14	52%	13	48%	0	NA
82500-000	Chute Cleaning	55	5,688	0	4,640	0	NA	0	NA	0	NA
50643-100	Cigar Bar	127	5,320	1	4,054	0	NA	1	## #	0	NA
50155-000	Cigarette Lighter	2,710	2,942	23	1,941	3	13%	20	87%	0	NA
50154-100	Cigars and Cigar Accessories	8,518	1,849	95	1,015	82	86%	9	9%	4	4%
80172-000	Cinder	27	5,883	0	4,640	0	NA	0	NA	0	NA
30104-000	Circuit Breaker	581	4,325	0	4,640	0	NA	0	NA	0	NA
60303-000	Circular Distributing Services	3,052	2,825	6	2,968	4	67%	2	33%	0	NA
60511-000	Circulating Library	26	5,895	0	4,640	0	NA	0	NA	0	NA
60211-000	Circulation Audit	145	5,233	0	4,640	0	NA	0	NA	0	NA
80025-000	Circus Animal Foods	160	5,180	0	4,640	0	NA	0	NA	0	NA
70518-000	Circus Animal Transportation	504	4,421	0	4,640	0	NA	0	NA	0	NA
60212-000	Circus Companies	6,508	2,097	26	1,854	23	88%	3	12%	0	NA
80026-000	Circus Supplies	314	4,788	0	4,640	0	NA	0	NA	0	NA
10027-000	Cistern Builders	204	5,046	0	4,640	0	NA	0	NA	0	NA
50525-000	Citizen Band Radios	1,226	3,652	3	3,474	3	## #	0	NA	0	NA
60075-155	Citizenship Lawyer	104	5,407	0	4,640	0	NA	0	NA	0	NA
30771-000	City Government	9,905	1,716	49	1,387	35	71%	14	29%	0	NA
60213-000	City Planners	714	4,144	0	4,640	0	NA	0	NA	0	NA
60336-000	Civil Engineer	29,296	937	16	2,235	13	81%	3	19%	0	NA
60075-141	Civil Lawyer	17,361	1,296	4	3,261	3	75%	1	25%	0	NA
80173-000	Clamps	104	5,407	0	4,640	0	NA	0	NA	0	NA
77400-000	Class Action Settlement Administrator	45,241	686	130	858	91	70%	39	30%	0	NA
50037-000	Classic Car Dealers	43,084	710	58	1,287	28	48%	23	40%	7	12%
30105-000	Clay	203	5,048	0	4,640	0	NA	0	NA	0	NA
50100-000	Clay Bricks	4,416	2,463	4	3,261	3	75%	1	25%	0	NA
30106-000	Clay Products	354	4,702	2	3,715	1	50%	1	50%	0	NA
10028-000	Clean Room Facility	331	4,750	2	3,715	1	50%	1	50%	0	NA
10029-000	Clean Room Installation	332	4,748	0	4,640	0	NA	0	NA	0	NA
66005-000	Clean Up Services	12,359	1,539	13	2,384	6	46%	7	54%	0	NA
80174-000	Cleaners and Dyers Equipment	156	5,194	2	3,715	1	50%	1	50%	0	NA
80175-000	Cleaners and Dyers Supplies	26	5,895	0	4,640	0	NA	0	NA	0	NA
80176-000	Cleaning Compounds	1,921	3,226	3	3,474	1	33%	2	67%	0	NA
60505-000	Cleaning Leather	651	4,220	0	4,640	0	NA	0	NA	0	NA
66002-000	Cleaning Services	365,199	87	463	358	198	43%	257	56%	8	2%
61038-000	Cleaning Supplies	42,257	717	151	777	93	62%	26	17%	32	21%
61041-000	Cleaning Supplies by Internet	13,233	1,498	24	1,917	14	58%	3	13%	7	29%
61039-000	Cleaning Supplies by Mail	324	4,765	0	4,640	0	NA	0	NA	0	NA
61040-000	Cleaning Supplies Sales	10,241	1,686	52	1,347	30	58%	22	42%	0	NA
80177-000	Cleaning Systems	1,930	3,219	0	4,640	0	NA	0	NA	0	NA
60217-000	Clergy	473	4,479	0	4,640	0	NA	0	NA	0	NA
60218-000	Clinic	170,417	211	1,059	194	743	70%	298	28%	18	2%
60487-400	Clinical Trials	2,363	3,058	3	3,474	1	33%	2	67%	0	NA
60219-000	Clipping Service	94	5,466	0	4,640	0	NA	0	NA	0	NA
30107-000	Clock Components	159	5,185	1	4,054	0	NA	1	## #	0	NA
50156-000	Clock Dealers	8,358	1,867	50	1,372	37	74%	11	22%	2	4%
80178-100	Clock Manufacturers	485	4,460	4	3,261	3	75%	1	25%	0	NA
50157-000	Clock Repair	26,008	1,025	63	1,244	26	41%	34	54%	3	5%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80722-000	Closed Circuit TV	638	4,239	1	4,054	0	NA	1	###	0	NA
50158-000	Closet Organizers	30,188	917	122	888	78	64%	43	35%	1	1%
60220-000	Cloth Cutting	66	5,623	0	4,640	0	NA	0	NA	0	NA
30257-000	Clothes Hangers	434	4,537	5	3,103	2	40%	3	60%	0	NA
80585-000	Clothes Pressing Machine	51	5,715	0	4,640	0	NA	0	NA	0	NA
55093-000	Clothing	714,037	37	5,811	41	3,229	56%	2,493	43%	89	2%
60034-000	Clothing Alterations	21,267	1,151	28	1,795	11	39%	16	57%	1	4%
30350-000	Clothing Lining	269	4,886	8	2,758	2	25%	6	75%	0	NA
60245-200	Cloud Services	12,968	1,508	161	743	128	80%	33	20%	0	NA
70518-010	Clowns	15	5,992	0	4,640	0	NA	0	NA	0	NA
50160-000	Clubs and Organizations	81,803	422	118	906	81	69%	30	25%	7	6%
50161-000	Clutches	1,116	3,735	9	2,666	7	78%	1	11%	1	11%
30371-100	CNC Machining	2,667	2,954	4	3,261	2	50%	2	50%	0	NA
55546-000	Coaching	10,330	1,680	48	1,403	36	75%	9	19%	3	6%
50162-000	Coal	806	4,043	1	4,054	1	###	0	NA	0	NA
00115-000	Coal Brokers	424	4,558	0	4,640	0	NA	0	NA	0	NA
00116-000	Coal Mining	1,349	3,561	0	4,640	0	NA	0	NA	0	NA
50621-100	Coal Stoves	84	5,510	0	4,640	0	NA	0	NA	0	NA
00117-000	Coal Washing	2	6,151	0	4,640	0	NA	0	NA	0	NA
80180-000	Coal Wholesale	294	4,822	0	4,640	0	NA	0	NA	0	NA
80182-100	Coat Manufacturers	65	5,632	0	4,640	0	NA	0	NA	0	NA
60221-000	Coat of Arms	132	5,300	0	4,640	0	NA	0	NA	0	NA
80181-000	Coated Fabrics	242	4,952	2	3,715	0	NA	2	###	0	NA
50337-300	Cochlear Implant Procedure	36	5,819	0	4,640	0	NA	0	NA	0	NA
50163-000	Cocktail Bar	4,459	2,452	11	2,507	2	18%	9	82%	0	NA
30113-000	Cocktail Mixes	727	4,125	5	3,103	5	###	0	NA	0	NA
30101-100	Cocoa	79	5,535	0	4,640	0	NA	0	NA	0	NA
30377-000	Coding and Marking	961	3,885	5	3,103	1	20%	4	80%	0	NA
50164-000	Coffee and Tea	48,154	657	321	479	252	79%	59	18%	10	3%
50165-000	Coffee Break Services and Supplies	4,924	2,361	27	1,827	7	26%	20	74%	0	NA
80183-000	Coffee Brewing	8,639	1,834	103	974	90	87%	13	13%	0	NA
80184-100	Coffee Roasting	134	5,292	2	3,715	2	###	0	NA	0	NA
80184-000	Coffee Roasting and Handling Equipment	2,850	2,890	8	2,758	8	###	0	NA	0	NA
50164-010	Coffee Shop	11,158	1,619	195	668	173	89%	19	10%	3	2%
60222-000	Coil Winding	30	5,861	0	4,640	0	NA	0	NA	0	NA
60224-000	Coils	123	5,335	1	4,054	0	NA	1	###	0	NA
50166-000	Coin Card	317	4,781	0	4,640	0	NA	0	NA	0	NA
50167-010	Coin Collecting Supplies	628	4,254	17	2,185	0	NA	0	NA	17	###
80185-200	Coin Counter	26	5,895	0	4,640	0	NA	0	NA	0	NA
50167-000	Coin Dealers	573,448	60	370	430	319	86%	47	13%	4	1%
30115-000	Coin Manufacturers	1,177	3,690	9	2,666	0	NA	9	###	0	NA
30737-000	Coin Operated Washer and Dryer	6,144	2,170	54	1,326	39	72%	14	26%	1	2%
80185-000	Coin Sorter	1,241	3,643	32	1,696	32	###	0	NA	0	NA
50168-000	Coin Wrappers	11	6,037	0	4,640	0	NA	0	NA	0	NA
20006-000	Coin Wrapping Service	92	5,472	0	4,640	0	NA	0	NA	0	NA
32000-100	Cold Storage Doors	12	6,022	0	4,640	0	NA	0	NA	0	NA
70643-000	Cold Storage Warehouse	3,780	2,616	4	3,261	1	25%	3	75%	0	NA
30116-000	Cold Type Composition	18	5,959	0	4,640	0	NA	0	NA	0	NA
60075-133	Collaborative Divorce Attorney	1,263	3,622	1	4,054	1	###	0	NA	0	NA
80186-000	Collapsible Tube	10	6,050	0	4,640	0	NA	0	NA	0	NA
80187-000	Collating Equipment	1	6,169	0	4,640	0	NA	0	NA	0	NA
50169-000	Collectibles	122,158	280	1,150	183	767	67%	382	33%	1	0%
60075-128	Collection Attorney	101,265	336	409	400	380	93%	29	7%	0	NA
30117-000	Collection Systems	61,852	534	485	344	387	80%	87	18%	11	2%
60226-000	Collections Agencies	2,640,776	6	20,630	6	19,212	93%	1,109	5%	309	1%
82600-200	College Admissions Counselor	13,031	1,506	30	1,745	27	90%	3	10%	0	NA
60779-000	College and University	169,852	213	697	260	558	80%	132	19%	7	1%
60781-100	College Preparatory School	11,575	1,589	5	3,103	3	60%	2	40%	0	NA
82600-000	College Savings Plans	1,912	3,229	19	2,089	19	###	0	NA	0	NA
74000-000	Colocation Services	373	4,650	1	4,054	1	###	0	NA	0	NA
60227-000	Colon Hydrotherapy	3,432	2,705	2	3,715	0	NA	2	###	0	NA
30118-000	Color Cards	57	5,670	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60228-000	Color Consultant	292	4,829	0	4,640	0	NA	0	NA	0	NA
60229-100	Color Matching Equipment	7	6,096	0	4,640	0	NA	0	NA	0	NA
60229-000	Color Matching Service	5	6,114	0	4,640	0	NA	0	NA	0	NA
30119-000	Color Separation Offset Printing	134	5,292	0	4,640	0	NA	0	NA	0	NA
60134-110	Colorist	32	5,842	0	4,640	0	NA	0	NA	0	NA
30120-000	Colors	295	4,819	0	4,640	0	NA	0	NA	0	NA
60271-100	Columbarium	74	5,562	0	4,640	0	NA	0	NA	0	NA
30122-000	Columns	514	4,408	0	4,640	0	NA	0	NA	0	NA
80188-000	Combs	13	6,010	0	4,640	0	NA	0	NA	0	NA
30123-000	Combustion Controls	115	5,369	0	4,640	0	NA	0	NA	0	NA
50170-000	Comic Book	14,350	1,438	148	786	35	24%	113	76%	0	NA
10182-300	Commercial Air Conditioning Contractors	113,419	302	141	810	109	77%	30	21%	2	1%
44006-110	Commercial Appliance Repair	1,393	3,527	0	4,640	0	NA	0	NA	0	NA
60350-015	Commercial Appraisals	256	4,925	4	3,261	1	25%	3	75%	0	NA
60065-000	Commercial Artist	2,433	3,028	2	3,715	1	50%	1	50%	0	NA
60056-100	Commercial Blueprints	169	5,143	0	4,640	0	NA	0	NA	0	NA
55524-000	Commercial Building	4,181	2,510	3	3,474	0	NA	3	###	0	NA
60165-100	Commercial Building Inspection	1,440	3,497	2	3,715	1	50%	1	50%	0	NA
66002-100	Commercial Cleaning Services	79,168	435	22	1,976	10	45%	12	55%	0	NA
60226-010	Commercial Collection Agency	2,842	2,893	7	2,858	4	57%	3	43%	0	NA
85310-000	Commercial Contractors	144,291	240	84	1,085	45	54%	37	44%	2	2%
50221-500	Commercial Doors	7,473	1,971	4	3,261	2	50%	2	50%	0	NA
10049-100	Commercial Electrician	61,737	538	19	2,089	13	68%	5	26%	1	5%
80282-100	Commercial Fans	9	6,068	0	4,640	0	NA	0	NA	0	NA
00131-000	Commercial Fishermen	355	4,698	0	4,640	0	NA	0	NA	0	NA
30256-000	Commercial Garbage Disposal	4,533	2,438	27	1,827	17	63%	10	37%	0	NA
10035-020	Commercial General Contractor	9,177	1,784	21	2,009	13	62%	8	38%	0	NA
20080-100	Commercial Insurance Services	18,610	1,248	39	1,553	31	79%	8	21%	0	NA
60470-300	Commercial Interior Designers	3,459	2,696	7	2,858	6	86%	1	14%	0	NA
10006-310	Commercial Kitchen Renovation	290	4,836	2	3,715	0	NA	2	###	0	NA
10006-300	Commercial Kitchen Rental	1,086	3,766	1	4,054	0	NA	1	###	0	NA
00155-200	Commercial Landscape Contractors	32,048	882	37	1,597	22	59%	15	41%	0	NA
20047-120	Commercial Loans	3,808	2,605	18	2,136	3	17%	15	83%	0	NA
80811-000	Commercial Manufacturers	47,835	663	481	348	408	85%	72	15%	1	0%
10095-300	Commercial Painter	63,552	516	60	1,265	19	32%	41	68%	0	NA
10095-200	Commercial Painting Contractors	26,935	1,000	15	2,282	11	73%	4	27%	0	NA
60657-000	Commercial Photographer	23,384	1,080	95	1,015	77	81%	18	19%	0	NA
10113-100	Commercial Plumber	33,688	855	31	1,716	23	74%	7	23%	1	3%
30786-000	Commercial Products Wholesale and Distributor	37,265	778	460	360	437	95%	23	5%	0	NA
60732-110	Commercial Property Management	13,788	1,461	66	1,221	47	71%	18	27%	1	2%
60729-100	Commercial Real Estate	42,183	720	309	496	60	19%	249	81%	0	NA
80600-000	Commercial Refrigeration	28,977	945	19	2,089	8	42%	11	58%	0	NA
10006-320	Commercial Renovation	1,047	3,799	2	3,715	1	50%	1	50%	0	NA
10126-200	Commercial Roofing	113,529	300	77	1,131	46	60%	29	38%	2	3%
80641-100	Commercial Sewing Machine	22	5,925	2	3,715	2	###	0	NA	0	NA
70605-100	Commercial Snow Removal Service	2,655	2,957	1	4,054	1	###	0	NA	0	NA
50659-110	Commercial Tire Sales	1,259	3,625	8	2,758	6	75%	2	25%	0	NA
50659-100	Commercial Tire Service	11,075	1,623	37	1,597	10	27%	27	73%	0	NA
80746-010	Commercial Truck Repair	1,318	3,582	7	2,858	4	57%	3	43%	0	NA
80762-000	Commercial Vacuum Cleaners	453	4,502	1	4,054	1	###	0	NA	0	NA
10066-100	Commercial Window Tinting	4,784	2,392	7	2,858	5	71%	2	29%	0	NA
60230-000	Commercials	544	4,365	1	4,054	1	###	0	NA	0	NA
10030-000	Commissary Contractors	4,494	2,441	342	455	338	99%	3	1%	1	0%
20007-000	Commodity Broker	5,998	2,187	56	1,305	54	96%	2	4%	0	NA
20007-200	Commodity Trading Advisory Service	6,355	2,127	19	2,089	16	84%	3	16%	0	NA
44020-000	Communication	14,477	1,434	297	510	281	95%	14	5%	2	1%
60231-000	Communication Consultant	17,919	1,269	44	1,461	31	70%	12	27%	1	2%
80677-000	Communication Devices	4,277	2,492	41	1,518	34	83%	7	17%	0	NA
30560-000	Compact Disc Manufacturer	736	4,113	1	4,054	0	NA	1	###	0	NA
30124-000	Compactor Parts	101	5,425	0	4,640	0	NA	0	NA	0	NA
60803-000	Comparative Shopping Service	8,524	1,848	29	1,771	29	###	0	NA	0	NA
50172-000	Compass	14	5,998	1	4,054	1	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60172-101	Compliance Consulting	74,845	459	208	637	188	90%	20	10%	0	NA
85349-110	Composite Decking	2,452	3,023	18	2,136	16	89%	2	11%	0	NA
86500-000	Composter	1,537	3,433	13	2,384	1	8%	12	92%	0	NA
60884-000	Composting Toilet	717	4,140	6	2,968	3	50%	3	50%	0	NA
50488-100	Compounding Pharmacy	17,534	1,288	35	1,636	18	51%	13	37%	4	11%
80385-200	Compression Clothing	13,575	1,474	71	1,176	38	54%	33	46%	0	NA
60233-000	Compressor Rental	74	5,562	0	4,640	0	NA	0	NA	0	NA
60234-000	Compressor Repair	613	4,279	1	4,054	1	##	0	NA	0	NA
80190-000	Compressors	3,699	2,633	2	3,715	2	##	0	NA	0	NA
68000-000	Computer Assisted Design Services	3,308	2,747	36	1,615	9	25%	27	75%	0	NA
60237-000	Computer Bulletin Boards	3,375	2,729	3	3,474	0	NA	0	NA	3	##
60238-000	Computer Cable Installation	8,610	1,838	38	1,576	35	92%	2	5%	1	3%
60245-100	Computer Cleaning Service	2,023	3,183	1	4,054	1	##	0	NA	0	NA
85320-000	Computer Consultant	34,279	835	52	1,347	22	42%	27	52%	3	6%
50173-000	Computer Dealers	219,825	155	2,593	95	2,382	92%	208	8%	3	0%
60239-000	Computer Disaster Recovery	6,215	2,154	26	1,854	19	73%	7	27%	0	NA
85100-000	Computer Facilities Management Services	1,292	3,606	1	4,054	0	NA	1	##	0	NA
50174-000	Computer Furniture	3,475	2,691	9	2,666	1	11%	7	78%	1	11%
65474-000	Computer Gaming Center	5,268	2,299	71	1,176	57	80%	13	18%	1	1%
60235-000	Computer Hardware	269,985	118	5,187	47	4,847	93%	298	6%	42	1%
80191-100	Computer Manufacturers	3,414	2,709	82	1,103	63	77%	10	12%	9	11%
50175-000	Computer Parts	93,091	371	858	224	689	80%	166	19%	3	0%
60246-100	Computer Programming	12,004	1,566	31	1,716	19	61%	11	35%	1	3%
60243-000	Computer Rental	7,183	2,010	3	3,474	2	67%	1	33%	0	NA
60245-000	Computer Repair	185,412	190	536	329	335	63%	184	34%	17	3%
60244-000	Computer Room Equipment	840	4,008	0	4,640	0	NA	0	NA	0	NA
60244-100	Computer Room Installation	24	5,907	0	4,640	0	NA	0	NA	0	NA
60235-300	Computer Services	50,087	639	585	309	487	83%	92	16%	6	1%
60235-010	Computer Software	172,485	209	996	201	758	76%	195	20%	43	4%
60236-000	Computer Software Developers	194,383	179	2,686	90	2,388	89%	258	10%	40	1%
50175-100	Computer Supplies	9,870	1,721	85	1,078	52	61%	33	39%	0	NA
60246-000	Computer System Designers	47,662	665	95	1,015	64	67%	23	24%	8	8%
60248-000	Computer Training	32,751	865	47	1,420	36	77%	11	23%	0	NA
60417-100	Concealed Carry Training	9,639	1,746	46	1,431	35	76%	11	24%	0	NA
55565-000	Concert	335	4,742	8	2,758	4	50%	4	50%	0	NA
60249-000	Concert Bureaus	82	5,520	1	4,054	1	##	0	NA	0	NA
61066-000	Concert Hall	2,194	3,118	60	1,265	28	47%	32	53%	0	NA
60249-100	Concert Performers	323	4,768	12	2,444	3	25%	9	75%	0	NA
60881-000	Concert Promoters	9,187	1,781	99	997	68	69%	30	30%	1	1%
50177-000	Concession Stands	1,851	3,261	1	4,054	1	##	0	NA	0	NA
50673-300	Concession Trailers	258	4,922	1	4,054	1	##	0	NA	0	NA
85358-000	Concierge Service	19,761	1,207	156	760	147	94%	8	5%	1	1%
10015-000	Concrete	90,445	385	278	528	69	25%	197	71%	12	4%
80192-000	Concrete Additives	449	4,508	0	4,640	0	NA	0	NA	0	NA
80193-000	Concrete Aggregates	2,741	2,933	3	3,474	0	NA	3	##	0	NA
50178-000	Concrete Blocks	5,877	2,211	7	2,858	5	71%	2	29%	0	NA
80194-000	Concrete Breaking	788	4,059	0	4,640	0	NA	0	NA	0	NA
50101-000	Concrete Bricks	8,897	1,808	12	2,444	5	42%	7	58%	0	NA
80195-000	Concrete Construction Forms	8,108	1,895	14	2,330	8	57%	6	43%	0	NA
10032-000	Concrete Contractors	933,406	29	862	223	372	43%	471	55%	19	2%
50191-200	Concrete Countertops	1,814	3,275	7	2,858	2	29%	5	71%	0	NA
80196-000	Concrete Curing	1,128	3,720	1	4,054	1	##	0	NA	0	NA
10031-010	Concrete Cutting	1,916	3,228	2	3,715	2	##	0	NA	0	NA
10032-100	Concrete Leveling	20,625	1,171	15	2,282	12	80%	3	20%	0	NA
60250-000	Concrete Mixer Rental	128	5,317	0	4,640	0	NA	0	NA	0	NA
80197-000	Concrete Mixers	1,396	3,524	2	3,715	1	50%	1	50%	0	NA
30128-000	Concrete Mixing Plant Equipment	414	4,577	1	4,054	0	NA	1	##	0	NA
30127-000	Concrete Molding	368	4,663	1	4,054	0	NA	1	##	0	NA
50179-000	Concrete Patching Compound	532	4,385	0	4,640	0	NA	0	NA	0	NA
50180-000	Concrete Products	19,590	1,214	21	2,009	12	57%	9	43%	0	NA
10033-000	Concrete Pumping	8,312	1,871	2	3,715	0	NA	2	##	0	NA
50181-000	Concrete Reinforcements	2,534	2,998	1	4,054	0	NA	1	##	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10031-100	Concrete Removal	1,443	3,496	0	4,640	0	NA	0	NA	0	NA
10032-102	Concrete Repair	3,682	2,638	13	2,384	4	31%	9	69%	0	NA
10032-200	Concrete Restoration	18,604	1,249	28	1,795	13	46%	14	50%	1	4%
10031-000	Concrete Sawing	8,065	1,901	0	4,640	0	NA	0	NA	0	NA
60250-100	Concrete Sealers	1,448	3,493	3	3,474	1	33%	2	67%	0	NA
10095-010	Concrete Staining	1,114	3,737	2	3,715	1	50%	1	50%	0	NA
30673-000	Concrete Tanks	391	4,616	0	4,640	0	NA	0	NA	0	NA
80198-000	Concrete Vibrators	2	6,151	0	4,640	0	NA	0	NA	0	NA
30129-000	Condiments and Sauces	3,289	2,751	4	3,261	2	50%	2	50%	0	NA
60251-000	Condominium	30,225	915	126	874	65	52%	61	48%	0	NA
30130-000	Conduit and Fittings	372	4,652	0	4,640	0	NA	0	NA	0	NA
30074-000	Confectionery Brokers	618	4,273	0	4,640	0	NA	0	NA	0	NA
30075-000	Confectionery Manufacturers	1,121	3,728	8	2,758	1	13%	7	88%	0	NA
80132-000	Confectionery Supplies	349	4,716	0	4,640	0	NA	0	NA	0	NA
60252-000	Conference Center	1,677	3,347	9	2,666	5	56%	4	44%	0	NA
96000-250	Conscious Business	4,421	2,462	6	2,968	6	###	0	NA	0	NA
50159-000	Consignment Clothes	47,318	672	865	222	797	92%	57	7%	11	1%
50183-000	Consignment Services	17,370	1,294	55	1,316	16	29%	35	64%	4	7%
55525-000	Construction	384,647	80	1,332	169	323	24%	970	73%	39	3%
60075-148	Construction Accident Lawyer	191	5,079	0	4,640	0	NA	0	NA	0	NA
60075-129	Construction Defect Attorney	777	4,070	1	4,054	1	###	0	NA	0	NA
80201-100	Construction Equipment	30,469	910	34	1,653	17	50%	17	50%	0	NA
10034-000	Construction Estimate	7,093	2,025	9	2,666	2	22%	7	78%	0	NA
80286-100	Construction Fasteners	77	5,548	0	4,640	0	NA	0	NA	0	NA
60075-157	Construction Lawyers	228	4,985	1	4,054	0	NA	1	###	0	NA
20047-600	Construction Loans	627	4,256	0	4,640	0	NA	0	NA	0	NA
60253-000	Construction Management	64,015	513	48	1,403	28	58%	19	40%	1	2%
70560-100	Construction Material Landfills	936	3,901	4	3,261	4	###	0	NA	0	NA
60254-000	Construction Reports	1,206	3,665	7	2,858	2	29%	5	71%	0	NA
10177-000	Construction Services	2,399,942	8	1,925	123	962	50%	913	47%	50	3%
60056-010	Construction Specs	30	5,861	1	4,054	1	###	0	NA	0	NA
86100-000	Construction Supplies	20,869	1,162	36	1,615	27	75%	9	25%	0	NA
30767-000	Consulates	367	4,666	2	3,715	0	NA	2	###	0	NA
44021-000	Consultant	47,961	661	93	1,028	28	30%	61	66%	4	4%
60255-000	Consumer Cooperative Organizations	7,299	1,993	9	2,666	7	78%	1	11%	1	11%
20027-310	Consumer Directed Services	1,579	3,402	2	3,715	1	50%	1	50%	0	NA
20049-000	Consumer Finance Companies	912,639	31	8,707	25	8,383	96%	268	3%	56	1%
60075-102	Consumer Fraud Lawyers	5,253	2,303	1	4,054	1	###	0	NA	0	NA
50184-000	Contact Lenses	86,585	397	554	317	476	86%	75	14%	3	1%
70538-000	Containerized Freight Service	7,178	2,013	30	1,745	17	57%	12	40%	1	3%
72500-000	Content Management System	3,965	2,566	9	2,666	4	44%	5	56%	0	NA
60256-000	Contest Arranging and Judging	1,708	3,326	9	2,666	3	33%	5	56%	1	11%
85364-000	Continuing Education	50,549	631	78	1,124	61	78%	17	22%	0	NA
30132-000	Contract Manufacturing	24,306	1,057	40	1,537	32	80%	8	20%	0	NA
85289-000	Contractor Referral	119,735	288	1,295	171	1,255	97%	39	3%	1	0%
80201-000	Contractors Equipment	18,568	1,251	25	1,884	18	72%	7	28%	0	NA
60257-000	Contractors Equipment Rental	14,691	1,419	26	1,854	16	62%	10	38%	0	NA
80200-000	Control Systems	11,851	1,572	4	3,261	2	50%	2	50%	0	NA
80200-200	Controls	773	4,075	5	3,103	5	###	0	NA	0	NA
50199-000	Convenience Store	89,139	388	538	325	248	46%	278	52%	12	2%
60260-000	Convent	14	5,998	1	4,054	0	NA	1	###	0	NA
60259-000	Convention Facilities	5,105	2,321	17	2,185	3	18%	14	82%	0	NA
60258-000	Convention Information	160	5,180	0	4,640	0	NA	0	NA	0	NA
60749-100	Convention Reporters	13	6,010	0	4,640	0	NA	0	NA	0	NA
60259-100	Convention Services	223	4,992	5	3,103	2	40%	3	60%	0	NA
80202-100	Conveying Equipment	243	4,947	0	4,640	0	NA	0	NA	0	NA
80202-000	Conveyor	3,234	2,763	0	4,640	0	NA	0	NA	0	NA
50185-000	Cookies	8,034	1,904	39	1,553	22	56%	17	44%	0	NA
60261-000	Cooking Classes	3,430	2,706	24	1,917	0	NA	14	58%	10	42%
50186-000	Cooking Utensils	40,464	741	327	467	288	88%	38	12%	1	0%
30134-000	Cooling Tower	756	4,091	0	4,640	0	NA	0	NA	0	NA
50040-100	Co-Op Car Dealers	6,565	2,090	13	2,384	9	69%	4	31%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80203-000	Copier	25,635	1,027	32	1,696	20	63%	12	38%	0	NA
80204-000	Copper	176	5,123	1	4,054	1	###	0	NA	0	NA
80205-000	Copper Products	498	4,430	0	4,640	0	NA	0	NA	0	NA
80206-000	Coppersmith	1,011	3,842	3	3,474	3	###	0	NA	0	NA
60262-000	Copy Services	20,481	1,178	29	1,771	17	59%	10	34%	2	7%
60263-210	Copyright Agent	221	5,000	0	4,640	0	NA	0	NA	0	NA
60263-200	Copyright Consultant	817	4,024	3	3,474	0	NA	3	###	0	NA
60263-000	Copywriter	1,259	3,625	2	3,715	1	50%	1	50%	0	NA
60263-100	Copywriting	10,104	1,698	28	1,795	10	36%	16	57%	2	7%
60148-100	Cord Blood Banking	2,599	2,972	31	1,716	31	###	0	NA	0	NA
80756-100	Cords	121	5,343	0	4,640	0	NA	0	NA	0	NA
30135-000	Cork Products	69	5,609	0	4,640	0	NA	0	NA	0	NA
30136-000	Corn Products	395	4,609	0	4,640	0	NA	0	NA	0	NA
30137-000	Cornice	8	6,084	0	4,640	0	NA	0	NA	0	NA
55539-000	Corporate	3,013	2,835	5	3,103	5	###	0	NA	0	NA
85010-000	Corporate Awards	1,093	3,758	0	4,640	0	NA	0	NA	0	NA
65259-200	Corporate Event Planners	6,369	2,123	6	2,968	3	50%	3	50%	0	NA
85010-100	Corporate Gifts	2,124	3,147	8	2,758	1	13%	7	88%	0	NA
85368-000	Corporate Lodging	17,198	1,303	41	1,518	33	80%	8	20%	0	NA
80207-000	Corporate Supplies	107	5,395	0	4,640	0	NA	0	NA	0	NA
60075-165	Corporation Lawyer	285	4,851	0	4,640	0	NA	0	NA	0	NA
60264-000	Correspondence Schools	75,571	453	273	535	230	84%	40	15%	3	1%
30138-000	Corrosion Control	797	4,050	0	4,640	0	NA	0	NA	0	NA
30054-000	Corrugated Boxes	4,881	2,370	3	3,474	0	NA	3	###	0	NA
80484-000	Corrugated Metal	211	5,022	0	4,640	0	NA	0	NA	0	NA
30462-000	Corrugated Paper	290	4,836	0	4,640	0	NA	0	NA	0	NA
50188-100	Corsets	174	5,128	2	3,715	0	NA	2	###	0	NA
60292-000	Cosmetic Dentistry	63,123	524	716	254	688	96%	28	4%	0	NA
80209-000	Cosmetic Manufacturers	23,394	1,078	304	500	290	95%	14	5%	0	NA
61036-000	Cosmetics Sales	214,466	158	1,524	151	1,260	83%	259	17%	5	0%
50190-100	Costume Accessories	2,807	2,906	15	2,282	3	20%	12	80%	0	NA
50190-000	Costume Fabrics	4,333	2,483	22	1,976	7	32%	15	68%	0	NA
65733-110	Cottage rentals	654	4,214	11	2,507	8	73%	3	27%	0	NA
00118-000	Cotton	375	4,644	0	4,640	0	NA	0	NA	0	NA
80211-000	Cotton Broker	74	5,562	0	4,640	0	NA	0	NA	0	NA
80210-000	Cotton Gin	1,085	3,768	0	4,640	0	NA	0	NA	0	NA
00119-000	Cotton Ginning	243	4,947	0	4,640	0	NA	0	NA	0	NA
80776-000	Cotton Waste	27	5,883	0	4,640	0	NA	0	NA	0	NA
30139-000	Cottonseed Products	98	5,443	0	4,640	0	NA	0	NA	0	NA
44022-000	Counseling	32,211	878	313	491	251	80%	61	19%	1	0%
80214-000	Counterfeit Money Detection Devices	66	5,623	0	4,640	0	NA	0	NA	0	NA
50191-100	Countertop Fabrication	10,242	1,685	14	2,330	7	50%	7	50%	0	NA
50191-150	Countertop Resurfacing	149	5,218	1	4,054	1	###	0	NA	0	NA
50191-000	Countertops	126,254	266	284	525	167	59%	111	39%	6	2%
30772-000	County Government	9,100	1,793	61	1,260	5	8%	56	92%	0	NA
80215-000	Couplings	74	5,562	0	4,640	0	NA	0	NA	0	NA
90032-000	Coupon Books	23,055	1,090	45	1,448	32	71%	3	7%	10	22%
30694-000	Coupon Printer	972	3,876	2	3,715	1	50%	1	50%	0	NA
90032-100	Coupon Service	102,177	331	631	289	589	93%	36	6%	6	1%
70000-000	Couriers	23,448	1,075	46	1,431	19	41%	26	57%	1	2%
60749-000	Court Reporter	5,254	2,301	5	3,103	2	40%	3	60%	0	NA
61011-020	Covid Testing	20,019	1,197	109	946	68	62%	41	38%	0	NA
60623-100	Coworking Space	360	4,687	1	4,054	0	NA	1	###	0	NA
60004-000	CPA	240,428	141	142	805	95	67%	43	30%	4	3%
60971-102	CPR Certification	44,794	691	72	1,166	58	81%	12	17%	2	3%
50193-000	Craft Classes	4,462	2,450	17	2,185	10	59%	7	41%	0	NA
50192-000	Craft Dealers	7,150	2,019	26	1,854	17	65%	9	35%	0	NA
50192-100	Craft Gallery	581	4,325	1	4,054	0	NA	1	###	0	NA
50194-000	Craft Supplies	40,211	747	395	413	219	55%	166	42%	10	3%
80219-000	Crane Parts	341	4,730	0	4,640	0	NA	0	NA	0	NA
10036-000	Crane Service	11,016	1,628	2	3,715	1	50%	1	50%	0	NA
80218-000	Cranes	4,183	2,509	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30140-000	Crankshaft Grinding	149	5,218	0	4,640	0	NA	0	NA	0	NA
30141-000	Crankshaft Manufacturers	59	5,660	0	4,640	0	NA	0	NA	0	NA
70574-000	Crating Service	5,626	2,248	9	2,666	6	67%	2	22%	1	11%
00130-100	Crawfish Farm	262	4,903	2	3,715	2	## #	0	NA	0	NA
85311-000	Crawl Space Contractors	18,468	1,253	15	2,282	9	60%	6	40%	0	NA
85311-100	Crawl Space Encapsulation	2,141	3,138	1	4,054	0	NA	0	NA	1	## #
60266-000	Credit and Debt Counseling	263,258	123	384	420	251	65%	125	33%	8	2%
80221-000	Credit Card Equipment	27,304	989	216	622	208	96%	6	3%	2	1%
85221-100	Credit Card Merchant Services	161,273	222	2,317	104	2,273	98%	42	2%	2	0%
85221-000	Credit Card Processing Services	142,659	242	1,025	197	966	94%	55	5%	4	0%
60267-000	Credit Card Protection Services	10,027	1,706	44	1,461	27	61%	13	30%	4	9%
20008-000	Credit Cards and Plans	306,540	99	11,093	21	11,020	99%	68	1%	5	0%
90027-000	Credit Repair Advanced Fee	177,597	202	587	308	431	73%	141	24%	15	3%
90027-100	Credit Repair No Advanced Fee	62,558	527	133	846	123	92%	8	6%	2	2%
90027-200	Credit Repair Services	120,181	285	357	444	186	52%	161	45%	10	3%
60268-000	Credit Reporting Agencies	134,055	254	5,383	44	5,301	98%	65	1%	17	0%
20079-000	Credit Services	193,536	180	1,363	165	1,269	93%	89	7%	5	0%
20009-000	Credit Union	350,491	89	3,741	67	3,486	93%	255	7%	0	NA
60269-000	Cremation	64,805	507	50	1,372	38	76%	12	24%	0	NA
60270-000	Cremation Urns	8,671	1,831	12	2,444	11	92%	1	8%	0	NA
60269-010	Crematorium	220	5,003	0	4,640	0	NA	0	NA	0	NA
30142-000	Creosote	142	5,243	0	4,640	0	NA	0	NA	0	NA
85261-000	Crime Scene Clean Up	9,116	1,791	4	3,261	3	75%	1	25%	0	NA
60075-117	Criminal Lawyer	40,306	746	34	1,653	27	79%	7	21%	0	NA
85293-010	Criminal Record Check	21	5,936	0	4,640	0	NA	0	NA	0	NA
60272-000	Criminologist	7	6,096	0	4,640	0	NA	0	NA	0	NA
60273-000	Crisis Intervention Services	1,193	3,670	3	3,474	1	33%	2	67%	0	NA
20022-000	Crop Insurance	766	4,080	0	4,640	0	NA	0	NA	0	NA
60386-200	Crowdfunding	30,114	919	427	385	405	95%	19	4%	3	1%
80614-000	Crude Rubber	17	5,968	0	4,640	0	NA	0	NA	0	NA
70539-000	Cruises	53,285	605	2,039	118	1,767	87%	270	13%	2	0%
80698-000	Crushed Stone	2,441	3,024	3	3,474	1	33%	2	67%	0	NA
60274-000	Crushing and Pulverizing	443	4,523	0	4,640	0	NA	0	NA	0	NA
80222-000	Crushing Equipment	220	5,003	0	4,640	0	NA	0	NA	0	NA
50195-000	Crutches	36	5,819	0	4,640	0	NA	0	NA	0	NA
60275-000	Cryogenics	1,281	3,614	3	3,474	0	NA	3	## #	0	NA
65543-100	Cryotherapy	1,622	3,380	10	2,584	7	70%	3	30%	0	NA
20014-010	Cryptocurrency Exchange	43,241	708	2,500	96	1,916	77%	568	23%	16	1%
60202-100	Crystal Repair	9	6,068	0	4,640	0	NA	0	NA	0	NA
80458-000	Cultured Marble	5,555	2,259	4	3,261	3	75%	1	25%	0	NA
30143-000	Culverts	474	4,475	0	4,640	0	NA	0	NA	0	NA
30144-000	Cupola	58	5,666	0	4,640	0	NA	0	NA	0	NA
20014-000	Currency Exchange	6,881	2,050	32	1,696	8	25%	24	75%	0	NA
80224-000	Curtain Manufacturers	3,132	2,800	18	2,136	1	6%	17	94%	0	NA
55681-000	Curtains	610	4,282	8	2,758	2	25%	2	25%	4	50%
50196-000	Cushions	2,798	2,908	10	2,584	6	60%	4	40%	0	NA
70540-000	Custom Broker	3,535	2,675	0	4,640	0	NA	0	NA	0	NA
50121-010	Custom Cabinets	5,497	2,272	27	1,827	12	44%	14	52%	1	4%
50038-000	Custom Car Dealers	4,452	2,453	23	1,941	14	61%	9	39%	0	NA
10032-101	Custom Concrete	35,093	814	44	1,461	12	27%	32	73%	0	NA
50224-000	Custom Curtains	20,358	1,184	41	1,518	25	61%	15	37%	1	2%
50224-100	Custom Draperies	602	4,294	0	4,640	0	NA	0	NA	0	NA
55027-000	Custom Framing	9,901	1,717	37	1,597	33	89%	3	8%	1	3%
70001-110	Custom Golf Carts	1,305	3,591	7	2,858	1	14%	6	86%	0	NA
77000-000	Custom Harvesting	694	4,170	0	4,640	0	NA	0	NA	0	NA
10078-200	Custom Home Builder	90,401	386	72	1,166	42	58%	26	36%	4	6%
30319-100	Custom Knives	15,747	1,380	66	1,221	37	56%	29	44%	0	NA
30198-100	Custom Logo Apparel	20,345	1,185	218	616	85	39%	127	58%	6	3%
30371-000	Custom Machinery	5,769	2,227	2	3,715	1	50%	1	50%	0	NA
80041-100	Custom Rims	30,703	904	202	651	78	39%	85	42%	39	19%
44024-000	Custom Service	6,546	2,095	52	1,347	9	17%	43	83%	0	NA
50576-000	Custom Shirts	28,304	958	317	485	251	79%	38	12%	28	9%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50580-000	Custom Shoes	8,854	1,813	41	1,518	15	37%	25	61%	1	2%
50791-000	Custom Suits	4,345	2,481	4	3,261	1	25%	3	75%	0	NA
60487-100	Custom Synthesis	16	5,977	1	4,054	0	NA	1	###	0	NA
85321-000	Custom Tile Painting	435	4,535	0	4,640	0	NA	0	NA	0	NA
80041-110	Custom Wheels	9,882	1,719	39	1,553	33	85%	6	15%	0	NA
44025-100	Customer Relationship Management	4,023	2,550	15	2,282	10	67%	5	33%	0	NA
44025-000	Customer Service	11,592	1,586	29	1,771	24	83%	4	14%	1	3%
70541-000	Customs Consultant	861	3,985	2	3,715	0	NA	2	###	0	NA
50197-000	Cutlery	46,266	679	119	904	114	96%	5	4%	0	NA
80526-000	Cutting Oil	27	5,883	0	4,640	0	NA	0	NA	0	NA
80225-000	Cutting Services	673	4,191	1	4,054	1	###	0	NA	0	NA
50664-000	Cutting Tools	4,715	2,406	9	2,666	8	89%	1	11%	0	NA
65243-100	Cyber Security	12,620	1,526	47	1,420	34	72%	13	28%	0	NA
30146-100	Cylinder Head	710	4,150	1	4,054	1	###	0	NA	0	NA
30146-000	Cylinder Repair	497	4,432	0	4,640	0	NA	0	NA	0	NA
00120-000	Dairy	2,886	2,883	5	3,103	3	60%	2	40%	0	NA
00121-000	Dairy Consultant	207	5,033	0	4,640	0	NA	0	NA	0	NA
80226-000	Dairy Equipment	1,019	3,836	1	4,054	0	NA	1	###	0	NA
80227-000	Dairy Equipment Repair	172	5,136	0	4,640	0	NA	0	NA	0	NA
44026-000	Dance	3,882	2,588	21	2,009	11	52%	10	48%	0	NA
85369-000	Dance Apparel	2,865	2,885	11	2,507	7	64%	4	36%	0	NA
60277-000	Dance Company	10,861	1,642	24	1,917	9	38%	14	58%	1	4%
60278-000	Dance Instruction	19,736	1,210	62	1,253	32	52%	30	48%	0	NA
50200-000	Dance Supplies	1,281	3,614	4	3,261	0	NA	4	###	0	NA
60660-000	Darkroom Rental	103	5,411	0	4,640	0	NA	0	NA	0	NA
50201-000	Darts	321	4,773	3	3,474	2	67%	1	33%	0	NA
44027-000	Data	4,659	2,414	49	1,387	9	18%	11	22%	29	59%
80010-200	Data Analytics	8,484	1,854	53	1,336	45	85%	8	15%	0	NA
80010-100	Data Brokers	2,803	2,907	7	2,858	3	43%	1	14%	3	43%
80229-000	Data Communication Equipment	21,921	1,134	181	696	163	90%	18	10%	0	NA
80230-000	Data Processing Equipment	1,187	3,678	2	3,715	0	NA	2	###	0	NA
60279-000	Data Processing Equipment Maintenance	154	5,199	0	4,640	0	NA	0	NA	0	NA
60280-000	Data Processing Services	29,658	929	147	791	76	52%	70	48%	1	1%
80231-000	Data Processing Supplies	206	5,039	3	3,474	0	NA	3	###	0	NA
80850-000	Data Recovery	18,812	1,241	45	1,448	37	82%	8	18%	0	NA
70611-100	Data Storage	10,016	1,707	137	826	52	38%	84	61%	1	1%
60281-000	Data Systems Consultants	16,355	1,345	39	1,553	24	62%	15	38%	0	NA
60282-000	Dating Services	139,503	245	1,704	135	1,578	93%	122	7%	4	0%
85322-000	Debris Box Service	158	5,189	0	4,640	0	NA	0	NA	0	NA
82250-010	Debt Buyers	33,810	848	174	715	152	87%	22	13%	0	NA
20077-000	Debt Consolidation Services	163,516	218	301	505	163	54%	101	34%	37	12%
82200-000	Debt Relief Education	38,948	760	217	619	99	46%	117	54%	1	0%
85289-100	Debt Relief Service Referral	27,301	990	18	2,136	15	83%	2	11%	1	6%
25077-000	Debt Relief Services	293,416	104	733	247	622	85%	97	13%	14	2%
25078-000	Debt Relief Services	118,937	291	333	466	224	67%	102	31%	7	2%
82250-000	Debt Repayment Plan	9,748	1,731	41	1,518	36	88%	3	7%	2	5%
30147-000	Decals	5,238	2,305	33	1,678	20	61%	13	39%	0	NA
61074-000	Deceptive Telemarketing Office Supply Sales	25,254	1,033	148	786	85	57%	50	34%	13	9%
10099-600	Deck Builder	85,155	409	163	740	90	55%	71	44%	2	1%
85349-100	Deck Cleaning	10,147	1,692	19	2,089	13	68%	6	32%	0	NA
30554-020	Deck Railings	658	4,208	0	4,640	0	NA	0	NA	0	NA
10099-100	Deck Repair	6,425	2,109	5	3,103	2	40%	3	60%	0	NA
85349-000	Deck Waterproofing	2,487	3,014	2	3,715	2	###	0	NA	0	NA
10037-100	Deconstruction	56	5,680	0	4,640	0	NA	0	NA	0	NA
44028-000	Décor	53,921	599	48	1,403	13	27%	35	73%	0	NA
80059-000	Decorative Balls	93	5,469	0	4,640	0	NA	0	NA	0	NA
50144-000	Decorative Ceramic	1,356	3,554	3	3,474	2	67%	1	33%	0	NA
50178-100	Decorative Concrete	50,522	632	94	1,019	52	55%	41	44%	1	1%
85316-000	Decorative Concrete Contractor	22,222	1,119	21	2,009	11	52%	10	48%	0	NA
50558-000	Decorative Screens	1,579	3,402	3	3,474	3	###	0	NA	0	NA
80669-120	Decorative Stone	1,074	3,774	5	3,103	1	20%	4	80%	0	NA
60075-200	Deed of Trust	16	5,977	1	4,054	0	NA	1	###	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30776-100	Defense Contractors	3,562	2,665	3	3,474	0	NA	3	###	0	NA
80232-000	Degreasing	74	5,562	0	4,640	0	NA	0	NA	0	NA
30148-000	Dehumidifier	508	4,418	2	3,715	2	###	0	NA	0	NA
80321-100	Dehydrated Food	56	5,680	5	3,103	2	40%	3	60%	0	NA
30149-000	Dehydrating Services	145	5,233	2	3,715	0	NA	2	###	0	NA
80233-000	Dehydrator	11	6,037	0	4,640	0	NA	0	NA	0	NA
50202-000	Delicatessen	6,358	2,126	23	1,941	9	39%	14	61%	0	NA
70542-000	Delivery Service	325,094	93	7,344	32	6,731	92%	595	8%	18	0%
80234-000	Demagnetizer	16	5,977	0	4,640	0	NA	0	NA	0	NA
60172-102	Demographic Research	1,069	3,777	1	4,054	1	###	0	NA	0	NA
10037-000	Demolition Contractors	60,793	544	27	1,827	9	33%	18	67%	0	NA
60285-000	Demonstration Services	234	4,967	0	4,640	0	NA	0	NA	0	NA
44029-000	Dental	23,955	1,069	448	374	197	44%	230	51%	21	5%
60784-200	Dental Assistant School	2,337	3,065	0	4,640	0	NA	0	NA	0	NA
25018-000	Dental Discount Plans	16,193	1,354	69	1,195	60	87%	4	6%	5	7%
80235-100	Dental Equipment	13,375	1,486	102	979	84	82%	16	16%	2	2%
80236-000	Dental Equipment Repair	1,233	3,648	2	3,715	2	###	0	NA	0	NA
60286-000	Dental Hygienist	4,148	2,521	16	2,235	10	63%	6	38%	0	NA
60289-103	Dental Implants	38,883	763	94	1,019	50	53%	44	47%	0	NA
20034-000	Dental Insurance	13,467	1,478	132	849	84	64%	48	36%	0	NA
60287-000	Dental Laboratory	33,382	859	105	969	45	43%	60	57%	0	NA
60172-106	Dental Management Consultants	3,683	2,637	13	2,384	12	92%	1	8%	0	NA
85900-000	Dental Marketing	3,834	2,599	94	1,019	89	95%	5	5%	0	NA
20010-000	Dental Plans	21,689	1,141	113	924	89	79%	24	21%	0	NA
60289-200	Dental Sedation	1,324	3,578	7	2,858	4	57%	3	43%	0	NA
60292-010	Dental Services	57,590	568	659	279	638	97%	20	3%	1	0%
65548-250	Dental Staffing	482	4,465	1	4,054	0	NA	1	###	0	NA
80235-000	Dental Supplies	32,378	875	240	582	216	90%	24	10%	0	NA
60289-100	Dental Surgery	17,838	1,275	70	1,184	43	61%	27	39%	0	NA
60963-000	Dental X-Rays	5,025	2,339	31	1,716	20	65%	11	35%	0	NA
60289-000	Dentist	700,472	39	3,847	65	2,414	63%	1,387	36%	46	1%
60288-000	Dentist Information Bureaus	4,580	2,432	291	517	235	81%	56	19%	0	NA
85262-000	Denturist	6,749	2,066	42	1,489	22	52%	20	48%	0	NA
30150-000	Deodorant	4,165	2,516	23	1,941	5	22%	18	78%	0	NA
60293-000	Deodorizing	324	4,765	0	4,640	0	NA	0	NA	0	NA
30151-000	Deodorizing Equipment	30	5,861	0	4,640	0	NA	0	NA	0	NA
55203-000	Department Stores	98,745	351	6,007	38	5,821	97%	155	3%	31	1%
89600-000	Deposit Protection	76	5,552	0	4,640	0	NA	0	NA	0	NA
60672-000	Dermatologist	46,087	682	173	719	105	61%	66	38%	2	1%
44030-000	Design	7,684	1,946	34	1,653	14	41%	20	59%	0	NA
10013-100	Design Contractor	27,407	986	41	1,518	10	24%	31	76%	0	NA
60294-000	Designer Apparel	35,188	811	356	446	241	68%	111	31%	4	1%
60361-100	Designer Pet Clothes	886	3,958	9	2,666	7	78%	2	22%	0	NA
80237-000	Desk Pad	97	5,449	0	4,640	0	NA	0	NA	0	NA
60296-000	Desktop Publishing	1,754	3,302	4	3,261	3	75%	1	25%	0	NA
44031-000	Dessert	4,452	2,453	25	1,884	12	48%	13	52%	0	NA
89200-000	Destination Management	490	4,442	0	4,640	0	NA	0	NA	0	NA
50730-200	Destination Weddings	920	3,920	3	3,474	2	67%	1	33%	0	NA
60297-000	Detective Agency	8,661	1,832	4	3,261	3	75%	1	25%	0	NA
30632-000	Detergent	40,607	737	106	962	95	90%	11	10%	0	NA
60744-100	Detox Center	1,924	3,222	8	2,758	3	38%	5	63%	0	NA
42000-100	Development Permits	125	5,327	1	4,054	0	NA	1	###	0	NA
85345-000	Developmental Disability Services	9,109	1,792	7	2,858	5	71%	2	29%	0	NA
80787-000	Dewatering Systems	416	4,574	0	4,640	0	NA	0	NA	0	NA
60298-100	Diabetes Services	2,091	3,155	21	2,009	2	10%	19	90%	0	NA
60298-000	Diabetic Supplies	28,079	967	589	306	515	87%	69	12%	5	1%
61011-100	Diagnostic Testing	38,913	761	96	1,008	59	61%	36	38%	1	1%
30153-000	Dials	2	6,151	0	4,640	0	NA	0	NA	0	NA
60218-200	Dialysis Clinic	1,467	3,476	2	3,715	1	50%	0	NA	1	50%
50204-000	Diamond	22,610	1,106	172	722	131	76%	41	24%	0	NA
80238-000	Diamond Buyers	5,691	2,239	1	4,054	0	NA	1	###	0	NA
30154-000	Diamond Cutter	1,844	3,264	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30155-000	Diamond Setter	98	5,443	0	4,640	0	NA	0	NA	0	NA
60299-000	Diaper Service	1,737	3,311	3	3,474	1	33%	2	67%	0	NA
80240-000	Dictation Machine	236	4,961	0	4,640	0	NA	0	NA	0	NA
30156-000	Die Casting	1,979	3,202	0	4,640	0	NA	0	NA	0	NA
30157-000	Die Cutting	856	3,991	1	4,054	0	NA	1	###	0	NA
80241-000	Die Cutting Machine	182	5,102	0	4,640	0	NA	0	NA	0	NA
30702-000	Die Maker	7,121	2,024	2	3,715	0	NA	2	###	0	NA
85370-000	Diecast Car Dealers	773	4,075	0	4,640	0	NA	0	NA	0	NA
30201-000	Diesel Engine	12,493	1,533	34	1,653	16	47%	18	53%	0	NA
50206-000	Diesel Fuel	3,155	2,794	3	3,474	3	###	0	NA	0	NA
60103-100	Diesel Repair	40,828	734	84	1,085	45	54%	37	44%	2	2%
50336-200	Diet Food	1,868	3,248	41	1,518	31	76%	10	24%	0	NA
50277-000	Diet Plans	20,980	1,159	103	974	71	69%	31	30%	1	1%
50336-100	Diet Products	88,703	392	338	457	115	34%	223	66%	0	NA
60300-100	Dietitian	1,179	3,687	8	2,758	3	38%	5	63%	0	NA
60079-000	Digital Advertising	62,122	530	181	696	146	81%	31	17%	4	2%
60473-600	Digital Marketing	177,747	201	456	364	307	67%	144	32%	5	1%
89000-000	Digital Media	76,414	448	1,081	190	732	68%	348	32%	1	0%
30531-150	Digital Printing	444	4,520	6	2,968	1	17%	5	83%	0	NA
30614-400	Digital Signs	2,843	2,892	3	3,474	0	NA	3	###	0	NA
89000-010	Digitization	69	5,609	0	4,640	0	NA	0	NA	0	NA
60730-100	Diminished Value Appraiser	6	6,107	0	4,640	0	NA	0	NA	0	NA
30158-000	Dining Car	1	6,169	0	4,640	0	NA	0	NA	0	NA
50207-000	Dining Club Plans	492	4,439	3	3,474	1	33%	2	67%	0	NA
61067-000	Dinner Theater	1,922	3,225	48	1,403	22	46%	26	54%	0	NA
60013-000	Direct Mail Advertising	106,208	318	448	374	408	91%	37	8%	3	1%
60971-010	Direct Primary Care	1,477	3,470	12	2,444	5	42%	7	58%	0	NA
80251-010	Directional Boring	582	4,323	0	4,640	0	NA	0	NA	0	NA
30003-000	Directory Advertising	68,015	489	380	421	290	76%	88	23%	2	1%
80120-100	Directory Board	903	3,939	2	3,715	1	50%	1	50%	0	NA
10050-010	Dirt Work	2,314	3,072	3	3,474	0	NA	3	###	0	NA
44032-000	Disability	712	4,148	3	3,474	0	NA	3	###	0	NA
15173-000	Disability Access	11,533	1,591	46	1,431	45	98%	1	2%	0	NA
20036-000	Disability Insurance	10,332	1,679	16	2,235	15	94%	1	6%	0	NA
60075-127	Disability Lawyers	13,853	1,457	9	2,666	7	78%	2	22%	0	NA
10177-400	Disability Remodeling	5,353	2,289	4	3,261	3	75%	1	25%	0	NA
50645-000	Disability Telecommunications Equipment	6,604	2,087	12	2,444	10	83%	2	17%	0	NA
15173-100	Disabled Access Contractors	2,037	3,175	6	2,968	1	17%	5	83%	0	NA
85345-100	Disabled Persons Assistance	6,472	2,102	4	3,261	3	75%	1	25%	0	NA
85323-100	Disaster Cleanup	5,187	2,310	12	2,444	7	58%	4	33%	1	8%
55660-100	Disc Golf	96	5,453	1	4,054	1	###	0	NA	0	NA
50208-000	Discotheque	48	5,730	0	4,640	0	NA	0	NA	0	NA
50203-000	Discount Stores	80,784	428	1,586	147	1,425	90%	152	10%	9	1%
60075-170	Discrimination Lawyer	6	6,107	1	4,054	0	NA	1	###	0	NA
50209-000	Dishwasher Dealers	322	4,771	1	4,054	1	###	0	NA	0	NA
50210-000	Dishwasher Parts	203	5,048	0	4,640	0	NA	0	NA	0	NA
60302-000	Dishwasher Repair	554	4,356	1	4,054	0	NA	1	###	0	NA
50210-100	Dishwasher Supplies	1	6,169	0	4,640	0	NA	0	NA	0	NA
30159-000	Dishwashing Compounds	27	5,883	0	4,640	0	NA	0	NA	0	NA
30160-000	Disinfectants and Germicides	2,503	3,009	4	3,261	3	75%	1	25%	0	NA
60293-100	Disinfecting	626	4,258	0	4,640	0	NA	0	NA	0	NA
44119-100	Disinfecting Services	3,159	2,791	5	3,103	0	NA	5	###	0	NA
44033-000	Disorders	609	4,285	2	3,715	2	###	0	NA	0	NA
30161-000	Display Designer	8,492	1,853	4	3,261	3	75%	1	25%	0	NA
30162-000	Display Fixtures	4,926	2,360	15	2,282	7	47%	8	53%	0	NA
30163-000	Display Installation Service	817	4,024	0	4,640	0	NA	0	NA	0	NA
80242-000	Disposable Products	1,008	3,846	6	2,968	0	NA	6	###	0	NA
30164-000	Distillers	4,365	2,475	24	1,917	18	75%	6	25%	0	NA
50211-000	Diver Supply	2,480	3,017	13	2,384	7	54%	6	46%	0	NA
60304-000	Divers	641	4,236	4	3,261	3	75%	1	25%	0	NA
50212-000	Diving Lessons	2,329	3,068	11	2,507	8	73%	3	27%	0	NA
30787-100	Diving Services	1,506	3,457	3	3,474	1	33%	2	67%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60636-000	Divorce Assistance	20,329	1,186	126	874	92	73%	28	22%	6	5%
60075-118	Divorce Lawyers	19,654	1,211	22	1,976	13	59%	9	41%	0	NA
60547-100	Divorce Mediation Services	1,727	3,315	2	3,715	1	50%	1	50%	0	NA
60301-000	DJs	21,862	1,137	85	1,078	38	45%	47	55%	0	NA
60488-100	DNA Testing	75,351	456	590	305	446	76%	144	24%	0	NA
70543-000	Dock	6,203	2,156	6	2,968	4	67%	1	17%	1	17%
10038-000	Dock Builders	16,938	1,315	28	1,795	20	71%	8	29%	0	NA
85290-000	Doctor Referral	15,242	1,397	66	1,221	41	62%	22	33%	3	5%
60626-000	Document Destruction	869	3,975	0	4,640	0	NA	0	NA	0	NA
85341-000	Document Scanning Service	23,392	1,079	83	1,095	78	94%	5	6%	0	NA
30463-000	Document Shredding	17,544	1,287	58	1,287	57	98%	1	2%	0	NA
00153-100	Dog Boarding	32,897	862	43	1,473	25	58%	17	40%	1	2%
05195-000	Dog Breeders	665,422	42	720	252	185	26%	427	59%	108	15%
05153-200	Dog Daycare	22,984	1,093	51	1,363	23	45%	26	51%	2	4%
00198-200	Dog Shock Collar	1,032	3,818	1	4,054	1	###	0	NA	0	NA
00198-100	Dog Training	87,739	394	174	715	95	55%	74	43%	5	3%
70517-320	Dog Treats	1,629	3,372	34	1,653	2	6%	32	94%	0	NA
60414-010	Dog Walker	3,381	2,723	27	1,827	27	###	0	NA	0	NA
50213-000	Doll Accessories	355	4,698	0	4,640	0	NA	0	NA	0	NA
50213-100	Doll Clothing	3	6,139	0	4,640	0	NA	0	NA	0	NA
50215-000	Doll Collectors	8,929	1,806	36	1,615	0	NA	36	###	0	NA
50214-000	Doll Houses	1,678	3,346	18	2,136	0	NA	18	###	0	NA
80243-000	Doll Making Supplies	48	5,730	0	4,640	0	NA	0	NA	0	NA
30165-100	Doll Manufacturers	298	4,815	3	3,474	0	NA	3	###	0	NA
50216-000	Doll Repair	1,259	3,625	5	3,103	1	20%	4	80%	0	NA
50217-000	Dolls	15,871	1,368	55	1,316	14	25%	40	73%	1	2%
60473-010	Domain Name Registrar	5,748	2,229	16	2,235	11	69%	5	31%	0	NA
10040-000	Dome Structures	137	5,269	0	4,640	0	NA	0	NA	0	NA
60817-100	Domestic Abuse Services	683	4,175	0	4,640	0	NA	0	NA	0	NA
50218-000	Door and Gate Operating Devices	12,147	1,552	34	1,653	29	85%	5	15%	0	NA
50219-000	Door Closers	469	4,482	1	4,054	1	###	0	NA	0	NA
10041-000	Door Closes and Checks Repair	260	4,910	1	4,054	0	NA	1	###	0	NA
50220-000	Door Frame	1,061	3,785	4	3,261	4	###	0	NA	0	NA
50324-000	Door Guard	1,043	3,802	6	2,968	6	###	0	NA	0	NA
50221-101	Door Installation	8,865	1,811	23	1,941	9	39%	13	57%	1	4%
50221-200	Door Manufacturers	21,041	1,155	93	1,028	83	89%	10	11%	0	NA
10042-000	Door Repair	21,893	1,135	36	1,615	19	53%	17	47%	0	NA
50559-000	Door Screens	23,683	1,073	34	1,653	19	56%	15	44%	0	NA
50620-110	Door Service	1,145	3,708	4	3,261	1	25%	3	75%	0	NA
50221-000	Doors	116,850	295	245	576	154	63%	84	34%	7	3%
55651-000	Door-to-Door Sales	19,144	1,234	19	2,089	15	79%	4	21%	0	NA
50222-000	Doughnuts	4,302	2,488	37	1,597	14	38%	23	62%	0	NA
60560-100	Doula	812	4,033	2	3,715	2	###	0	NA	0	NA
50223-000	Dowel	42	5,780	0	4,640	0	NA	0	NA	0	NA
10073-010	Downspouts	261	4,906	1	4,054	1	###	0	NA	0	NA
80244-100	Drafting Equipment	11	6,037	0	4,640	0	NA	0	NA	0	NA
60305-000	Drafting Services	11,414	1,600	17	2,185	7	41%	10	59%	0	NA
80244-000	Drafting Supplies	674	4,187	1	4,054	1	###	0	NA	0	NA
10043-010	Drain Cleaning	9,283	1,772	21	2,009	7	33%	13	62%	1	5%
10043-000	Drainage Contractors	27,400	988	38	1,576	19	50%	19	50%	0	NA
55682-000	Drapery	678	4,181	11	2,507	2	18%	9	82%	0	NA
50225-000	Drapery and Curtain Fabrics Retail	3,560	2,668	17	2,185	5	29%	12	71%	0	NA
50226-000	Drapery and Curtain Fixtures	794	4,053	1	4,054	1	###	0	NA	0	NA
60307-000	Drapery Cleaners	851	3,996	1	4,054	1	###	0	NA	0	NA
50227-000	Drapery Installation Service	1,220	3,657	0	4,640	0	NA	0	NA	0	NA
80245-100	Drapery Manufacturers	6	6,107	0	4,640	0	NA	0	NA	0	NA
50228-000	Drapery Trimmings	31	5,849	0	4,640	0	NA	0	NA	0	NA
50229-000	Drawing Supplies	1,114	3,737	3	3,474	1	33%	2	67%	0	NA
10044-000	Dredge	923	3,913	3	3,474	3	###	0	NA	0	NA
30167-000	Dredging Machine	43	5,769	0	4,640	0	NA	0	NA	0	NA
80248-100	Dress Manufacturers	13,674	1,471	27	1,827	14	52%	13	48%	0	NA
50230-000	Dress Trimmings	143	5,241	1	4,054	1	###	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50231-000	Dressmaker	3,324	2,742	17	2,185	6	35%	11	65%	0	NA
80249-000	Dressmaker Supplies	134	5,292	0	4,640	0	NA	0	NA	0	NA
60308-000	Dressmaking School	46	5,747	0	4,640	0	NA	0	NA	0	NA
80327-000	Dried Fruit	1,680	3,345	2	3,715	0	NA	2	###	0	NA
80250-000	Drill Press	13	6,010	0	4,640	0	NA	0	NA	0	NA
10045-000	Drilling Contractor	19,858	1,205	6	2,968	3	50%	3	50%	0	NA
80251-000	Drilling Equipment	1,667	3,351	1	4,054	0	NA	1	###	0	NA
80251-100	Drilling Supplies	102	5,418	0	4,640	0	NA	0	NA	0	NA
80252-000	Drills	679	4,180	1	4,054	0	NA	1	###	0	NA
80324-000	Drinking Fountain	62	5,644	0	4,640	0	NA	0	NA	0	NA
30168-000	Drive Shaft	1,371	3,544	4	3,261	3	75%	1	25%	0	NA
63300-000	Driveway Installation	30,160	918	90	1,041	31	34%	58	64%	1	1%
63300-100	Driveway Preparation	413	4,580	2	3,715	0	NA	2	###	0	NA
63300-200	Driveway Repair	1,911	3,230	7	2,858	2	29%	5	71%	0	NA
10101-100	Driveway Sealer	10,485	1,666	23	1,941	4	17%	18	78%	1	4%
60309-000	Driving Lessons	44,844	690	218	616	121	56%	94	43%	3	1%
60412-000	Driving Range	1,261	3,624	0	4,640	0	NA	0	NA	0	NA
60309-101	Driving School	54,186	598	322	477	187	58%	125	39%	10	3%
80253-000	Driving Training Equipment	642	4,233	4	3,261	1	25%	3	75%	0	NA
30007-100	Drone Manufacturers	1,410	3,519	14	2,330	12	86%	2	14%	0	NA
60656-100	Drone Photography	2,157	3,131	1	4,054	0	NA	1	###	0	NA
50003-110	Drone Pilots	437	4,531	0	4,640	0	NA	0	NA	0	NA
70508-200	Drone Repair	1,026	3,829	8	2,758	2	25%	6	75%	0	NA
50003-100	Drone Sales	9,388	1,762	101	984	85	84%	15	15%	1	1%
60531-200	Drop Shipper Mailing Services	12,295	1,543	88	1,054	14	16%	73	83%	1	1%
60311-000	Drug Abuse Information	26,178	1,018	51	1,363	39	76%	12	24%	0	NA
60311-100	Drug Addiction Treatment	20,421	1,181	28	1,795	16	57%	11	39%	1	4%
80254-000	Drug Brokers	452	4,505	1	4,054	1	###	0	NA	0	NA
60487-300	Drug Discovery	59	5,660	0	4,640	0	NA	0	NA	0	NA
65311-000	Drug Testing	34,948	819	244	579	225	92%	18	7%	1	0%
80065-100	Drums	3,259	2,756	422	388	221	52%	200	47%	1	0%
60214-000	Dry Cleaners	118,173	293	615	298	259	42%	334	54%	22	4%
60216-000	Dry Cleaning Equipment	207	5,033	1	4,054	0	NA	1	###	0	NA
82100-000	Dry Erase Board	304	4,805	1	4,054	0	NA	1	###	0	NA
50233-000	Dry Goods	1,646	3,362	3	3,474	1	33%	2	67%	0	NA
80256-000	Dry Ice	880	3,965	0	4,640	0	NA	0	NA	0	NA
85303-110	Dry Rot Repair	96	5,453	1	4,054	0	NA	1	###	0	NA
30710-000	Dry Transfer	29	5,871	0	4,640	0	NA	0	NA	0	NA
92000-210	Dry Well	284	4,856	0	4,640	0	NA	0	NA	0	NA
60936-100	Dryer Parts	34	5,826	0	4,640	0	NA	0	NA	0	NA
60935-100	Dryer Vent Cleaning	21,892	1,136	14	2,330	4	29%	10	71%	0	NA
60935-110	Dryer Vent Installation	16	5,977	1	4,054	0	NA	1	###	0	NA
30365-000	Drying Lumber	201	5,052	0	4,640	0	NA	0	NA	0	NA
00122-000	Drying Service	318	4,778	1	4,054	1	###	0	NA	0	NA
10046-000	Drywall Contractors	213,130	160	90	1,041	20	22%	68	76%	2	2%
80257-000	Drywall Contractors Equipment and Supplies	2,881	2,884	1	4,054	1	###	0	NA	0	NA
60469-100	Drywall Inspection	973	3,874	0	4,640	0	NA	0	NA	0	NA
80257-100	Drywall Repair	1,302	3,596	6	2,968	1	17%	5	83%	0	NA
10046-100	Drywall Texture	2,208	3,115	0	4,640	0	NA	0	NA	0	NA
60469-300	Drywall Toxic Inspection	12	6,022	0	4,640	0	NA	0	NA	0	NA
60312-000	Duct Cleaning	56,387	576	64	1,237	26	41%	35	55%	3	5%
10003-100	Ductless AC	751	4,096	1	4,054	1	###	0	NA	0	NA
30170-000	Ductwork	1,657	3,355	6	2,968	3	50%	3	50%	0	NA
60075-134	DUI Lawyer	5,470	2,275	6	2,968	4	67%	2	33%	0	NA
10047-000	Dumbwaiters	66	5,623	0	4,640	0	NA	0	NA	0	NA
70636-000	Dump Truck	9,340	1,769	5	3,103	0	NA	4	80%	1	20%
66006-000	Dumpster Service	35,625	804	210	632	186	89%	24	11%	0	NA
50234-000	Dune Buggy	852	3,995	1	4,054	1	###	0	NA	0	NA
80261-000	Duplicating Machine	294	4,822	0	4,640	0	NA	0	NA	0	NA
80835-150	Durable Medical Equipment	1,389	3,533	13	2,384	5	38%	6	46%	2	15%
10048-000	Dust Collecting Systems	606	4,287	0	4,640	0	NA	0	NA	0	NA
30171-000	Dust Control Material	434	4,537	1	4,054	0	NA	1	###	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60313-000	Dusters	5	6,114	0	4,640	0	NA	0	NA	0	NA
50774-000	Duty Free Shop	1,108	3,744	1	4,054	0	NA	1	###	0	NA
60929-110	DVD Duplication	130	5,308	1	4,054	1	###	0	NA	0	NA
60930-100	DVD Sales	18,090	1,262	136	829	55	40%	81	60%	0	NA
60314-000	Dyer	123	5,335	1	4,054	1	###	0	NA	0	NA
30172-000	Dyes	173	5,134	0	4,640	0	NA	0	NA	0	NA
30173-000	Dynamometers	120	5,350	0	4,640	0	NA	0	NA	0	NA
65028-100	E Waste Services	197	5,068	1	4,054	0	NA	1	###	0	NA
60668-000	Ear Nose and Throat Doctor	8,031	1,905	37	1,597	20	54%	15	41%	2	5%
00123-000	Earthworm	347	4,722	3	3,474	0	NA	3	###	0	NA
81600-000	E-Books	9,752	1,730	196	666	177	90%	13	7%	6	3%
50155-101	E-cigarette Liquid	13,795	1,460	44	1,461	13	30%	31	70%	0	NA
60346-000	Ecological Services	30,374	912	13	2,384	5	38%	8	62%	0	NA
65974-000	Ecommerce	600,085	51	15,549	13	14,778	95%	721	5%	50	0%
60317-100	Economic Development Organizations	1,683	3,341	1	4,054	0	NA	1	###	0	NA
60317-000	Economic Research and Analysis	37,101	783	113	924	97	86%	16	14%	0	NA
60318-000	Editorial Services	7,294	1,995	4	3,261	2	50%	2	50%	0	NA
44034-000	Education	60,332	547	223	610	153	69%	69	31%	1	0%
60075-168	Education Attorney	137	5,269	0	4,640	0	NA	0	NA	0	NA
60319-000	Educational Consultant	154,981	230	594	303	551	93%	42	7%	1	0%
60320-000	Educational Research	29,327	936	266	546	257	97%	9	3%	0	NA
31300-000	Educational Supplies	5,721	2,235	19	2,089	8	42%	11	58%	0	NA
85272-010	Educational Technology	197	5,068	3	3,474	0	NA	3	###	0	NA
30174-000	Egg Processing Equipment	91	5,478	0	4,640	0	NA	0	NA	0	NA
80264-000	Eggs	1,109	3,742	0	4,640	0	NA	0	NA	0	NA
50737-400	Egress Windows	2,708	2,944	1	4,054	0	NA	1	###	0	NA
50235-000	Elastic Goods	32	5,842	0	4,640	0	NA	0	NA	0	NA
30176-000	Elastic Stockings	634	4,249	0	4,640	0	NA	0	NA	0	NA
60075-100	Elder Law Attorney	11,783	1,577	2	3,715	2	###	0	NA	0	NA
80265-100	Electric Bike	22,415	1,112	173	719	92	53%	80	46%	1	1%
60223-000	Electric Coil	309	4,793	0	4,640	0	NA	0	NA	0	NA
70544-000	Electric Companies	270,310	117	4,699	50	4,423	94%	270	6%	6	0%
30131-000	Electric Connectors	4,326	2,486	25	1,884	9	36%	16	64%	0	NA
30133-000	Electric Converter	841	4,005	3	3,474	2	67%	1	33%	0	NA
50187-000	Electric Cords	87	5,497	0	4,640	0	NA	0	NA	0	NA
30177-000	Electric Equipment Manufacturers	4,878	2,374	6	2,968	5	83%	1	17%	0	NA
60321-000	Electric Equipment Repair	34,784	823	130	858	76	58%	39	30%	15	12%
50270-000	Electric Flashers	71	5,589	1	4,054	1	###	0	NA	0	NA
80332-030	Electric Furnace	27	5,883	0	4,640	0	NA	0	NA	0	NA
50294-000	Electric Fuses	458	4,499	0	4,640	0	NA	0	NA	0	NA
30262-000	Electric Generator	40,686	736	132	849	116	88%	16	12%	0	NA
80267-000	Electric Heating Element	4,892	2,367	70	1,184	64	91%	6	9%	0	NA
80268-000	Electric Heating Manufacturers	4,550	2,435	21	2,009	10	48%	11	52%	0	NA
30178-000	Electric Instruments	1,285	3,612	4	3,261	1	25%	3	75%	0	NA
30306-000	Electric Insulation Materials	161	5,172	0	4,640	0	NA	0	NA	0	NA
30180-000	Electric Motor Distributor	5,717	2,236	5	3,103	1	20%	4	80%	0	NA
30179-000	Electric Motor Manufacturers	330	4,754	0	4,640	0	NA	0	NA	0	NA
30181-000	Electric Motor Parts	14,622	1,424	34	1,653	24	71%	10	29%	0	NA
80269-000	Electric Motor Repair	15,840	1,372	10	2,584	6	60%	4	40%	0	NA
30561-000	Electric Rectifiers	18	5,959	0	4,640	0	NA	0	NA	0	NA
80265-200	Electric Scooter	21,242	1,152	155	762	112	72%	42	27%	1	1%
50571-000	Electric Shaver	14,077	1,447	42	1,489	19	45%	23	55%	0	NA
60796-000	Electric Shaver Repair	137	5,269	0	4,640	0	NA	0	NA	0	NA
50236-000	Electric Supplies	35,011	818	110	940	89	81%	17	15%	4	4%
30183-000	Electric Supplies Manufacturers	2,720	2,939	3	3,474	1	33%	2	67%	0	NA
80270-000	Electric Switchboard	930	3,904	0	4,640	0	NA	0	NA	0	NA
30664-000	Electric Switches	617	4,275	0	4,640	0	NA	0	NA	0	NA
50665-000	Electric Tools	20,939	1,160	120	899	89	74%	31	26%	0	NA
80265-300	Electric Vehicle Charging Stations	4,824	2,384	24	1,917	11	46%	13	54%	0	NA
80265-000	Electric Vehicles	6,383	2,119	19	2,089	5	26%	14	74%	0	NA
44035-000	Electrical	24,651	1,050	42	1,489	17	40%	23	55%	2	5%
10035-500	Electrical Contractors	471,019	67	452	369	249	55%	130	29%	73	16%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30185-000	Electrical Discharge Machines	767	4,079	0	4,640	0	NA	0	NA	0	NA
60337-000	Electrical Engineer	7,633	1,952	4	3,261	1	25%	3	75%	0	NA
70545-300	Electrical Panel Upgrade	346	4,723	1	4,054	1	###	0	NA	0	NA
70545-100	Electrical Power System Backup Systems	5,130	2,318	19	2,089	11	58%	8	42%	0	NA
70545-000	Electrical Power Systems Maintenance	4,616	2,426	9	2,666	1	11%	8	89%	0	NA
80794-000	Electrical Wiring	5,593	2,254	4	3,261	2	50%	2	50%	0	NA
10049-000	Electrician	1,492,705	18	696	262	464	67%	226	32%	6	1%
30186-000	Electroforming	22	5,925	0	4,640	0	NA	0	NA	0	NA
60322-000	Electrolysis	4,267	2,493	1	4,054	0	NA	1	###	0	NA
80271-000	Electrolysis Equipment	621	4,268	4	3,261	3	75%	1	25%	0	NA
50155-100	Electronic Cigarettes	74,634	462	358	443	212	59%	143	40%	3	1%
64000-100	Electronic Design	1,283	3,613	18	2,136	4	22%	14	78%	0	NA
60324-000	Electronic Development	3,511	2,680	13	2,384	2	15%	11	85%	0	NA
31100-000	Electronic Educational Kits	3,905	2,582	130	858	4	3%	121	93%	5	4%
50238-000	Electronic Equipment Dealers	160,335	224	5,273	46	4,995	95%	272	5%	6	0%
60323-000	Electronic Equipment Repair	67,313	491	325	469	182	56%	126	39%	17	5%
30187-000	Electronic Equipment Testing	6,999	2,034	3	3,474	3	###	0	NA	0	NA
80273-000	Electronic Instruments	8,966	1,804	49	1,387	27	55%	22	45%	0	NA
60309-104	Electronic Logging Device	3	6,139	0	4,640	0	NA	0	NA	0	NA
60744-020	Electronic Monitoring	352	4,709	2	3,715	1	50%	1	50%	0	NA
50239-000	Electronic Power Supplies	8,152	1,891	39	1,553	21	54%	17	44%	1	3%
65028-000	Electronic Waste Management	922	3,916	1	4,054	1	###	0	NA	0	NA
44036-000	Electronics and Technology	75,324	458	788	238	477	61%	297	38%	14	2%
85288-100	Electronics Recycling	42,740	714	385	418	373	97%	3	1%	9	2%
10095-400	Electrostatic Painting	427	4,552	0	4,640	0	NA	0	NA	0	NA
30607-000	Electrostatic Shielding	146	5,226	0	4,640	0	NA	0	NA	0	NA
30188-000	Electrotype Equipment and Supplies	124	5,331	0	4,640	0	NA	0	NA	0	NA
30189-000	Electrotypier	1	6,169	0	4,640	0	NA	0	NA	0	NA
60781-000	Elementary School	10,970	1,631	21	2,009	12	57%	8	38%	1	5%
30190-000	Elevator Consultants	1,097	3,754	1	4,054	0	NA	1	###	0	NA
30912-100	Elevator Installation	5,519	2,265	5	3,103	3	60%	2	40%	0	NA
30191-000	Elevator Parts	494	4,436	0	4,640	0	NA	0	NA	0	NA
30192-000	Elevator Service	23,958	1,068	36	1,615	21	58%	15	42%	0	NA
30192-100	Elevator Testing	689	4,172	1	4,054	0	NA	1	###	0	NA
60979-100	Email Marketing	14,555	1,429	178	704	70	39%	64	36%	44	25%
60473-300	Email Service Providers	20,161	1,192	55	1,316	36	65%	18	33%	1	2%
60325-000	Embalming	571	4,336	0	4,640	0	NA	0	NA	0	NA
30193-000	Emblems	733	4,114	2	3,715	1	50%	1	50%	0	NA
30194-000	Embossing	31	5,849	0	4,640	0	NA	0	NA	0	NA
30195-000	Embossing Supplies	95	5,461	0	4,640	0	NA	0	NA	0	NA
30198-000	Embroidery	31,286	897	77	1,131	41	53%	35	45%	1	1%
30199-000	Embroidery Design	1,017	3,839	3	3,474	0	NA	3	###	0	NA
30197-000	Embroidery Machine	697	4,167	0	4,640	0	NA	0	NA	0	NA
50240-000	Embroidery Supplies	2,785	2,912	10	2,584	8	80%	2	20%	0	NA
44037-000	Emergency	1,768	3,294	20	2,049	3	15%	17	85%	0	NA
85323-000	Emergency Disaster Preparedness	11,487	1,595	35	1,636	31	89%	4	11%	0	NA
30349-000	Emergency Lighting Equipment	8,704	1,828	52	1,347	41	79%	11	21%	0	NA
60445-300	Emergency Room	9,599	1,751	94	1,019	45	48%	45	48%	4	4%
15051-000	Emergency Shelter	2,786	2,911	4	3,261	0	NA	4	###	0	NA
50257-010	Emergency Vehicle Equipment	511	4,412	0	4,640	0	NA	0	NA	0	NA
00222-100	Emergency Vet	7,910	1,915	20	2,049	8	40%	12	60%	0	NA
60075-142	Eminent Domain Lawyer	250	4,937	0	4,640	0	NA	0	NA	0	NA
87600-200	Emotional Support Animal	24	5,907	0	4,640	0	NA	0	NA	0	NA
88100-000	Employee Assistance Program	2,046	3,172	4	3,261	2	50%	2	50%	0	NA
60172-107	Employee Benefit Consultants	9,670	1,740	43	1,473	39	91%	4	9%	0	NA
85334-000	Employee Benefit Plan	27,735	976	304	500	298	98%	6	2%	0	NA
25019-000	Employee Benefits Insurance	20,046	1,196	65	1,232	52	80%	13	20%	0	NA
60328-000	Employee Leasing	11,236	1,612	23	1,941	22	96%	1	4%	0	NA
44038-000	Employment	4,015	2,554	7	2,858	3	43%	4	57%	0	NA
60326-000	Employment Agencies	187,073	188	128	867	69	54%	56	44%	3	2%
85293-000	Employment Background Check	102,712	329	577	314	517	90%	60	10%	0	NA
60327-000	Employment Contractors	24,298	1,058	30	1,745	3	10%	26	87%	1	3%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60182-100	Employment Counselor	6,800	2,058	456	364	450	99%	6	1%	0	NA
60075-119	Employment Lawyers	5,524	2,263	4	3,261	3	75%	1	25%	0	NA
60075-120	Employment Litigation Lawyer	3,182	2,784	2	3,715	1	50%	1	50%	0	NA
60328-100	Employment Services	43,589	703	99	997	75	76%	20	20%	4	4%
60330-000	Employment Training	28,576	954	46	1,431	25	54%	19	41%	2	4%
60900-010	EMT Training	699	4,165	3	3,474	1	33%	2	67%	0	NA
30200-000	Enameling, Japanning and Lacquering	34	5,826	0	4,640	0	NA	0	NA	0	NA
50673-200	Enclosed Trailers	102	5,418	1	4,054	1	###	0	NA	0	NA
50242-000	Encyclopedia	511	4,412	55	1,316	33	60%	22	40%	0	NA
61033-000	Encyclopedia and Book Sales by Internet	787	4,060	2	3,715	0	NA	0	NA	2	###
61032-000	Encyclopedia and Book Sales by Mail	2	6,151	0	4,640	0	NA	0	NA	0	NA
60758-020	End of Life Planning	27	5,883	0	4,640	0	NA	0	NA	0	NA
65664-000	Endocrinologist	4,231	2,500	12	2,444	8	67%	4	33%	0	NA
60289-102	Endodontics	5,445	2,282	28	1,795	20	71%	8	29%	0	NA
44039-000	Energy	9,229	1,776	56	1,305	38	68%	18	32%	0	NA
50762-200	Energy Audit	14,229	1,442	9	2,666	6	67%	2	22%	1	11%
50762-020	Energy Broker	520	4,399	2	3,715	1	50%	1	50%	0	NA
50762-000	Energy Conservation Products	63,952	514	178	704	158	89%	20	11%	0	NA
50762-010	Energy Conservation Services	5,514	2,267	6	2,968	4	67%	2	33%	0	NA
60332-000	Energy Management Consultant	42,866	711	68	1,202	64	94%	4	6%	0	NA
87100-000	Energy Service Company	188,062	186	719	253	676	94%	35	5%	8	1%
80276-000	Engine Equipment	38,173	773	46	1,431	16	63%	16	35%	1	2%
80276-100	Engine Parts	8,874	1,810	32	1,696	20	63%	11	34%	1	3%
30643-000	Engine Starter	986	3,863	1	4,054	1	###	0	NA	0	NA
55564-000	Engineer	3,928	2,575	8	2,758	3	38%	5	63%	0	NA
60333-000	Engineer Report	1,750	3,303	0	4,640	0	NA	0	NA	0	NA
44040-000	Engineering	8,528	1,846	15	2,282	4	27%	11	73%	0	NA
60334-101	Engineering Consultant	29,369	934	14	2,330	7	50%	7	50%	0	NA
80275-000	Engineering Equipment	3,376	2,727	14	2,330	11	79%	3	21%	0	NA
80275-100	Engineering Supplies	80	5,529	0	4,640	0	NA	0	NA	0	NA
55503-000	Engines	16,160	1,356	41	1,518	24	59%	17	41%	0	NA
86000-010	Engraved Signs	487	4,448	3	3,474	0	NA	3	###	0	NA
30207-000	Engraved Stationery	378	4,637	0	4,640	0	NA	0	NA	0	NA
30208-000	Engraving Supplies	3,191	2,779	7	2,858	3	43%	4	57%	0	NA
60344-000	Entertainer	10,489	1,665	40	1,537	24	60%	14	35%	2	5%
44041-000	Entertainment	27,488	985	311	494	190	61%	106	34%	15	5%
60345-000	Entertainment Bureau	9,159	1,785	16	2,235	9	56%	7	44%	0	NA
60075-130	Entertainment Lawyer	285	4,851	0	4,640	0	NA	0	NA	0	NA
00124-000	Entomologist	62	5,644	0	4,640	0	NA	0	NA	0	NA
80277-100	Envelope Manufacturers	47	5,744	0	4,640	0	NA	0	NA	0	NA
50243-000	Envelopes Retail	350	4,713	0	4,640	0	NA	0	NA	0	NA
44042-000	Environment	363	4,673	1	4,054	0	NA	1	###	0	NA
60346-100	Environmental Consulting	19,524	1,219	5	3,103	2	40%	3	60%	0	NA
60336-100	Environmental Engineer	4,002	2,555	1	4,054	1	###	0	NA	0	NA
60075-103	Environmental Lawyer	652	4,219	0	4,640	0	NA	0	NA	0	NA
30768-000	Environmental Organizations	3,379	2,724	12	2,444	12	###	0	NA	0	NA
60346-010	Environmental Services	5,256	2,300	11	2,507	5	45%	6	55%	0	NA
85365-000	Environmental Testing	11,242	1,611	14	2,330	13	93%	1	7%	0	NA
10058-300	Epoxy Floor Coating	49,391	647	116	912	64	55%	49	42%	3	3%
00226-000	Equestrian Services	4,623	2,423	19	2,089	10	53%	8	42%	1	5%
89800-200	Equine Nutrition	573	4,334	3	3,474	3	###	0	NA	0	NA
60685-100	Equine Therapy	793	4,056	0	4,640	0	NA	0	NA	0	NA
85263-000	Equipment Calibration	2,829	2,899	1	4,054	0	NA	1	###	0	NA
80542-100	Equipment Leasing	3,152	2,795	33	1,678	10	30%	23	70%	0	NA
60963-010	Erectile Dysfunction	52,787	611	29	1,771	18	62%	11	38%	0	NA
00155-100	Erosion Control	6,342	2,130	6	2,968	1	17%	4	67%	1	17%
82700-000	Escalator	81	5,524	0	4,640	0	NA	0	NA	0	NA
72250-000	Escape Room	1,453	3,487	14	2,330	10	71%	2	14%	2	14%
60347-000	Escort Service	10,937	1,633	2	3,715	1	50%	1	50%	0	NA
60348-000	Escrow Services	38,095	774	100	991	70	70%	27	27%	3	3%
30428-000	Essential Oils	32,546	871	115	919	101	88%	14	12%	0	NA
60350-000	Estate Appraisal	34,047	840	52	1,347	30	58%	22	42%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60350-010	Estate Auctions	6,193	2,160	34	1,653	14	41%	20	59%	0	NA
66002-200	Estate Cleaning Services	1,314	3,584	1	4,054	0	NA	1	###	0	NA
30312-100	Estate Jewelry	189	5,085	0	4,640	0	NA	0	NA	0	NA
60350-100	Estate Liquidators	22,758	1,101	49	1,387	28	57%	18	37%	3	6%
60349-000	Estate Planning and Management	35,426	808	20	2,049	13	65%	5	25%	2	10%
60075-121	Estate Planning Attorney	29,843	923	10	2,584	9	90%	1	10%	0	NA
60350-020	Estate Sales	15,488	1,390	44	1,461	18	41%	26	59%	0	NA
60134-200	Esthetician	9,217	1,780	24	1,917	11	46%	12	50%	1	4%
30210-000	Etching Supplies	24	5,907	0	4,640	0	NA	0	NA	0	NA
85325-000	Etiquette School	636	4,245	1	4,054	1	###	0	NA	0	NA
80278-000	Evaporating Apparatus	732	4,117	17	2,185	6	35%	11	65%	0	NA
10182-400	Evaporative Coolers	1,126	3,722	0	4,640	0	NA	0	NA	0	NA
56000-000	Event Center	25,156	1,036	246	573	103	42%	136	55%	7	3%
65259-010	Event Design	874	3,971	10	2,584	0	NA	10	###	0	NA
65259-000	Event Planner	70,611	480	472	354	181	38%	276	58%	15	3%
60880-000	Event Ticket Sales	347,270	90	15,462	14	14,084	91%	1,356	9%	22	0%
60351-000	Eviction	4,231	2,500	12	2,444	7	58%	5	42%	0	NA
10050-000	Excavating Contractors	417,607	73	142	805	56	39%	85	60%	1	1%
80279-000	Excavating Equipment	3,376	2,727	6	2,968	0	NA	6	###	0	NA
60153-000	Excursion Boat	1,813	3,276	17	2,185	9	53%	8	47%	0	NA
60172-114	Executive Coaching	1,028	3,823	5	3,103	3	60%	1	20%	1	20%
60352-000	Executive Search Consultants	8,471	1,858	1	4,054	0	NA	1	###	0	NA
60624-100	Executive Suites	2,060	3,168	13	2,384	6	46%	6	46%	1	8%
44044-000	Exercise and Wellness	48,015	660	264	549	204	77%	58	22%	2	1%
55570-000	Exercise Equipment	119,444	290	2,799	86	2,134	76%	571	20%	94	3%
50244-100	Exercise Equipment Repair	8,763	1,819	14	2,330	10	71%	4	29%	0	NA
50244-000	Exercise Machines	86,496	398	1,864	126	1,746	94%	115	6%	3	0%
60353-000	Exercise Programs	277,587	112	1,166	181	889	76%	266	23%	11	1%
60594-100	Exhaust Systems	869	3,975	1	4,054	1	###	0	NA	0	NA
60893-100	Exhibit Design	2,213	3,112	11	2,507	6	55%	5	45%	0	NA
30614-300	Exit Signs	567	4,343	1	4,054	1	###	0	NA	0	NA
80280-000	Expanded Metal	79	5,535	0	4,640	0	NA	0	NA	0	NA
50011-000	Expansion Anchor	91	5,478	0	4,640	0	NA	0	NA	0	NA
30212-000	Expansion Joint	215	5,014	0	4,640	0	NA	0	NA	0	NA
60533-300	Expeditors	33	5,831	2	3,715	1	50%	1	50%	0	NA
60354-000	Experimental Work	11	6,037	0	4,640	0	NA	0	NA	0	NA
30213-000	Explosives	504	4,421	0	4,640	0	NA	0	NA	0	NA
60355-000	Export Management Company	1,189	3,673	1	4,054	1	###	0	NA	0	NA
60356-000	Exporter	6,984	2,039	9	2,666	3	33%	5	56%	1	11%
60893-000	Expositions	7,258	1,999	33	1,678	22	67%	10	30%	1	3%
70547-000	Express and Transfer Service	1,026	3,829	2	3,715	1	50%	1	50%	0	NA
70501-100	Express Shipping Services	21,610	1,144	134	841	38	28%	94	70%	2	1%
65112-000	Extended Warranty Contract Service Companies	244,118	138	3,245	77	3,161	97%	70	2%	14	0%
60164-000	Exterior Building Cleaning	7,766	1,931	8	2,758	3	38%	5	63%	0	NA
61093-000	Exterior Designer	8,325	1,869	8	2,758	5	63%	3	38%	0	NA
80477-000	Extruded Metal	4,092	2,534	2	3,715	0	NA	2	###	0	NA
60357-000	Eye Bank	78	5,541	1	4,054	0	NA	1	###	0	NA
55628-000	Eye Surgery	2,865	2,885	13	2,384	9	69%	4	31%	0	NA
60358-000	Eye Training	1,083	3,769	8	2,758	4	50%	4	50%	0	NA
60134-300	Eyebrow Threading	5,850	2,216	38	1,576	16	42%	21	55%	1	3%
50624-100	Eyeglass Suppliers	50,393	635	444	376	352	79%	92	21%	0	NA
60134-400	Eyelash Extension	18,800	1,242	274	533	145	53%	128	47%	1	0%
50245-000	Eyelets	74	5,562	0	4,640	0	NA	0	NA	0	NA
30030-000	Fabric Bags	4,590	2,431	10	2,584	4	60%	6	60%	0	NA
30214-000	Fabric Binding	207	5,033	0	4,640	0	NA	0	NA	0	NA
30108-000	Fabric Cutting Machine	9	6,068	0	4,640	0	NA	0	NA	0	NA
30321-000	Fabric Labels	205	5,045	1	4,054	0	NA	1	###	0	NA
30214-100	Fabric Laminating	7	6,096	0	4,640	0	NA	0	NA	0	NA
80281-000	Fabric Manufacturers	6,989	2,038	19	2,089	12	63%	5	26%	2	11%
50246-000	Fabric Shop	31,373	894	174	715	123	71%	51	29%	0	NA
65134-400	Facial	1,053	3,794	10	2,584	2	20%	8	80%	0	NA
20060-100	Facility Maintenance	28,268	961	28	1,795	6	21%	22	79%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60056-200	Facility Planning	1,374	3,541	0	4,640	0	NA	0	NA	0	NA
85326-000	Factoring Service	52,161	617	160	747	157	98%	3	2%	0	NA
20011-000	Factors	824	4,018	1	4,054	0	NA	1	###	0	NA
50247-000	Factory Consultants	73	5,573	0	4,640	0	NA	0	NA	0	NA
60359-000	Fairgrounds	512	4,410	3	3,474	2	67%	1	33%	0	NA
10051-000	Fallout Shelter Equipment and Supplies	2,721	2,938	0	4,640	0	NA	0	NA	0	NA
60540-100	Family Counselor	2,898	2,880	6	2,968	4	67%	2	33%	0	NA
85331-000	Family Entertainment	16,453	1,338	213	624	126	59%	82	38%	5	2%
60075-101	Family Lawyer	44,604	693	60	1,265	38	63%	22	37%	0	NA
55637-000	Family Planning	92	5,472	1	4,054	0	NA	1	###	0	NA
60665-100	Family Practice	34,109	838	136	829	87	64%	48	35%	1	1%
60817-200	Family Services	13,234	1,497	25	1,884	7	28%	18	72%	0	NA
55598-000	Fan	402	4,601	6	2,968	1	17%	5	83%	0	NA
65345-000	Fan Club	2,773	2,916	15	2,282	7	47%	8	53%	0	NA
50250-000	Fan Repair	419	4,567	1	4,054	0	NA	1	###	0	NA
30215-000	Fare Meter	8	6,084	0	4,640	0	NA	0	NA	0	NA
00128-000	Farm	49,926	641	268	544	158	59%	36	13%	74	28%
80283-000	Farm Equipment	52,080	619	286	523	250	87%	35	12%	1	0%
80284-000	Farm Equipment Parts	6,134	2,171	8	2,758	4	50%	4	50%	0	NA
80284-100	Farm Equipment Repair	758	4,089	3	3,474	1	33%	2	67%	0	NA
20022-100	Farm Insurance	53	5,705	0	4,640	0	NA	0	NA	0	NA
20047-100	Farm Loans	840	4,008	1	4,054	1	###	0	NA	0	NA
00125-000	Farm Management	1,255	3,630	1	4,054	0	NA	1	###	0	NA
00126-000	Farm Management Software	130	5,308	0	4,640	0	NA	0	NA	0	NA
80285-000	Farm Supply	18,849	1,239	64	1,237	61	95%	3	5%	0	NA
50272-001	Farmers Market	6,977	2,040	21	2,009	10	48%	11	52%	0	NA
00127-000	Farming Services	3,483	2,686	2	3,715	0	NA	2	###	0	NA
44046-000	Fashion	3,890	2,586	42	1,489	11	26%	29	69%	2	5%
52100-000	Fashion Accessories	33,919	843	369	432	227	62%	98	27%	44	12%
60360-000	Fashion Consultant	1,566	3,414	1	4,054	1	###	0	NA	0	NA
60361-000	Fashion Designers	23,354	1,081	288	520	159	55%	129	45%	0	NA
60362-000	Fashion Show Producer	259	4,918	3	3,474	0	NA	2	67%	1	33%
10095-100	Faux Finishes	2,394	3,045	2	3,715	1	50%	1	50%	0	NA
30312-000	Faux Jewels	22,124	1,123	37	1,597	25	68%	12	32%	0	NA
80287-000	Fax Machine	299	4,812	0	4,640	0	NA	0	NA	0	NA
70548-000	Fax Service	693	4,171	116	912	114	98%	2	2%	0	NA
50251-000	Feather Products	586	4,318	2	3,715	0	NA	2	###	0	NA
80288-000	Feathers	267	4,892	0	4,640	0	NA	0	NA	0	NA
20045-020	Fee Only Financial Advisor	887	3,956	5	3,103	1	20%	4	80%	0	NA
80290-000	Feed Dealers	10,804	1,648	9	2,666	7	78%	2	22%	0	NA
80291-000	Feed Grinder	57	5,670	0	4,640	0	NA	0	NA	0	NA
80294-000	Feed Manufacturers	2,027	3,180	1	4,054	0	NA	1	###	0	NA
80292-000	Feed Mill Equipment	534	4,378	0	4,640	0	NA	0	NA	0	NA
80292-100	Feed Mill Supplies	89	5,488	1	4,054	0	NA	1	###	0	NA
80289-000	Feed Supplements	3,189	2,780	9	2,666	3	33%	6	67%	0	NA
80290-100	Feedlot	480	4,468	1	4,054	1	###	0	NA	0	NA
30217-000	Felt Products	91	5,478	0	4,640	0	NA	0	NA	0	NA
50252-000	Fence Contractors	633,273	46	1,359	166	727	53%	595	44%	37	3%
50253-000	Fence Fittings	2,286	3,082	3	3,474	3	###	0	NA	0	NA
50253-100	Fence Materials	6,541	2,096	29	1,771	26	90%	3	10%	0	NA
85264-200	Fence Rental	395	4,609	0	4,640	0	NA	0	NA	0	NA
50252-010	Fence Repair	1,990	3,198	6	2,968	5	83%	1	17%	0	NA
85264-000	Fence Sales	86,048	403	131	853	72	55%	56	43%	3	2%
85264-010	Fence Services	7,538	1,966	44	1,461	17	39%	25	57%	2	5%
50252-100	Fence Staining	2,961	2,853	4	3,261	1	25%	3	75%	0	NA
60363-000	Fencing Classes	2,973	2,850	7	2,858	2	29%	4	57%	1	14%
60470-400	Feng Shui	44	5,759	0	4,640	0	NA	0	NA	0	NA
70549-000	Ferry	868	3,979	0	4,640	0	NA	0	NA	0	NA
50254-000	Fertilizer	15,239	1,398	24	1,917	17	71%	7	29%	0	NA
80295-000	Fertilizer Plant Equipment	320	4,775	1	4,054	0	NA	1	###	0	NA
30054-100	Fiber Boxes	69	5,609	1	4,054	0	NA	1	###	0	NA
10135-010	Fiber Cement Siding	352	4,709	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30220-000	Fiber Optics	7,124	2,022	11	2,507	6	55%	4	36%	1	9%
50255-000	Fiber Products	695	4,168	2	3,715	1	50%	1	50%	0	NA
30219-000	Fiberglass	834	4,013	0	4,640	0	NA	0	NA	0	NA
85327-100	Fiberglass Bath	1,139	3,712	3	3,474	2	67%	1	33%	0	NA
30218-000	Fiberglass Fabrication	1,568	3,413	1	4,054	1	###	0	NA	0	NA
80296-000	Fiberglass Products	1,675	3,349	1	4,054	1	###	0	NA	0	NA
30504-100	Fiberglass Reinforced Plastic	31	5,849	0	4,640	0	NA	0	NA	0	NA
85327-000	Fiberglass Repair	3,755	2,620	7	2,858	1	14%	6	86%	0	NA
85327-110	Fiberglass Shower	48	5,730	1	4,054	1	###	0	NA	0	NA
80710-100	Fiberglass Tanks	74	5,562	0	4,640	0	NA	0	NA	0	NA
20004-000	Fidelity Bonds	10,870	1,641	7	2,858	6	86%	1	14%	0	NA
60509-100	Fiduciary	3,034	2,832	4	3,261	2	50%	2	50%	0	NA
80298-000	Filing Machine	78	5,541	0	4,640	0	NA	0	NA	0	NA
80297-100	Filing Supplies	672	4,192	0	4,640	0	NA	0	NA	0	NA
80297-000	Filing Systems	1,018	3,838	5	3,103	2	40%	2	40%	1	20%
44048-000	Film Industry	2,393	3,048	13	2,384	5	38%	6	46%	2	15%
80299-000	Film Scrap	4,531	2,439	1	4,054	0	NA	1	###	0	NA
30221-000	Filtering Materials	5,707	2,237	14	2,330	11	79%	3	21%	0	NA
55683-000	Financial Consultants	121,875	282	246	573	160	65%	80	33%	6	2%
20012-000	Financial Planning Consultants	197,616	177	392	415	360	92%	30	8%	2	1%
20012-100	Financial Planning Kit	748	4,099	1	4,054	1	###	0	NA	0	NA
30334-000	Financial Printers	178	5,117	0	4,640	0	NA	0	NA	0	NA
20085-000	Financial Services	1,672,957	13	13,772	17	10,159	74%	3,570	26%	43	0%
85272-020	Financial Technology	86,074	402	104	971	101	97%	3	3%	0	NA
20013-000	Financing	206,859	165	1,066	192	1,002	94%	58	5%	6	1%
60364-000	Financing Consultants	136,568	250	119	904	60	50%	59	50%	0	NA
00199-100	Find A Pet	79,649	433	52	1,347	47	90%	4	8%	1	2%
60066-000	Fine Artist	4,801	2,387	9	2,666	7	78%	2	22%	0	NA
60366-000	Fingerprinting	6,779	2,060	28	1,795	20	71%	8	29%	0	NA
30223-000	Fingerprinting Equipment	54	5,697	0	4,640	0	NA	0	NA	0	NA
85318-300	Finish Carpentry	14,430	1,436	16	2,235	3	19%	13	81%	0	NA
55649-000	Fire	146	5,226	0	4,640	0	NA	0	NA	0	NA
60367-000	Fire and Water Damage Restoration	411,442	75	676	270	570	84%	103	15%	3	0%
30063-000	Fire Brick	156	5,194	0	4,640	0	NA	0	NA	0	NA
60367-300	Fire Clean Up	6,427	2,108	13	2,384	7	54%	6	46%	0	NA
60367-100	Fire Damage Restoration	13,403	1,484	23	1,941	14	61%	8	35%	1	4%
30769-000	Fire Department	813	4,032	3	3,474	1	33%	2	67%	0	NA
50257-000	Fire Department Equipment	3,202	2,774	46	1,431	6	13%	40	87%	0	NA
80301-100	Fire Door	303	4,807	1	4,054	1	###	0	NA	0	NA
20023-200	Fire Emergency	4,974	2,350	12	2,444	11	92%	1	8%	0	NA
10054-000	Fire Escape	428	4,548	1	4,054	1	###	0	NA	0	NA
80301-000	Fire Exit Device	72	5,584	0	4,640	0	NA	0	NA	0	NA
80302-000	Fire Extinguisher	12,073	1,560	5	3,103	2	40%	3	60%	0	NA
80303-000	Fire Extinguisher Fluid	56	5,680	0	4,640	0	NA	0	NA	0	NA
80304-000	Fire Hose	186	5,093	0	4,640	0	NA	0	NA	0	NA
80305-000	Fire Hydrant	502	4,424	0	4,640	0	NA	0	NA	0	NA
20023-000	Fire Insurance	7,170	2,014	12	2,444	7	58%	5	42%	0	NA
00129-000	Fire Lookout Stations	31	5,849	0	4,640	0	NA	0	NA	0	NA
60637-102	Fire Mitigation	1,126	3,722	4	3,261	4	###	0	NA	0	NA
50260-030	Fire Pit	317	4,781	0	4,640	0	NA	0	NA	0	NA
55562-000	Fire Protection	6,632	2,084	6	2,968	5	83%	1	17%	0	NA
60368-000	Fire Protection Consultant	7,911	1,914	3	3,474	2	67%	1	33%	0	NA
60368-100	Fire Protection Contractor	18,366	1,257	10	2,584	6	60%	4	40%	0	NA
80306-000	Fire Safety Equipment	20,266	1,188	8	2,758	3	38%	5	63%	0	NA
80306-100	Fire Safety Supplies	567	4,343	2	3,715	1	50%	1	50%	0	NA
30638-000	Fire sprinklers	17,083	1,307	6	2,968	4	67%	2	33%	0	NA
50326-300	Firearm Manufacturer	20,887	1,161	59	1,280	31	53%	26	44%	2	3%
50260-000	Fireplace	47,450	670	122	888	86	70%	36	30%	0	NA
50258-000	Fireplace Equipment	23,203	1,086	80	1,112	66	83%	14	18%	0	NA
50259-000	Fireplace Equipment Manufacturers	3,864	2,590	52	1,347	33	63%	19	37%	0	NA
50260-010	Fireplace Installation	893	3,951	10	2,584	6	60%	4	40%	0	NA
50260-100	Fireplace Repair	876	3,970	3	3,474	0	NA	3	###	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50260-110	Fireplace Service	1,516	3,450	5	3,103	2	40%	3	60%	0	NA
80307-000	Fireproof Materials	200	5,055	0	4,640	0	NA	0	NA	0	NA
10055-000	Fireproofing	1,119	3,732	1	4,054	0	NA	1	###	0	NA
50261-000	Firewood	9,831	1,724	28	1,795	8	29%	20	71%	0	NA
30224-000	Fireworks	5,509	2,268	10	2,584	4	40%	6	60%	0	NA
55650-000	First Aid	310	4,792	1	4,054	0	NA	1	###	0	NA
60369-000	First Aid Instruction	3,008	2,837	17	2,185	16	94%	1	6%	0	NA
80308-000	First Aid Supplies	2,193	3,119	6	2,968	1	17%	5	83%	0	NA
30225-000	Fish By-Products	233	4,970	0	4,640	0	NA	0	NA	0	NA
00130-000	Fish Hatchery	2,291	3,080	4	3,261	0	NA	4	###	0	NA
50263-000	Fish Net	85	5,507	0	4,640	0	NA	0	NA	0	NA
30427-000	Fish Oil	132	5,300	0	4,640	0	NA	0	NA	0	NA
30227-000	Fish Processing Equipment	21	5,936	0	4,640	0	NA	0	NA	0	NA
30226-000	Fish Processor	544	4,365	3	3,474	2	67%	1	33%	0	NA
50264-000	Fishermens Supplies	3,078	2,814	9	2,666	2	22%	2	22%	5	56%
00132-000	Fishery Consultants	139	5,262	0	4,640	0	NA	0	NA	0	NA
50265-000	Fishing Bait	3,601	2,651	1	4,054	0	NA	0	NA	1	###
60370-000	Fishing Charters	5,938	2,202	20	2,049	9	45%	11	55%	0	NA
00151-010	Fishing Gear	4,675	2,413	35	1,636	8	23%	21	60%	6	17%
00151-030	Fishing Guide	782	4,064	5	3,103	4	80%	1	20%	0	NA
00151-400	Fishing License	130	5,308	0	4,640	0	NA	0	NA	0	NA
10056-000	Fishing Pier	525	4,392	1	4,054	0	NA	1	###	0	NA
50266-000	Fishing Tackle	11,648	1,583	31	1,716	14	45%	14	45%	3	10%
80311-100	Fishing Tackle Manufacturers	183	5,098	0	4,640	0	NA	0	NA	0	NA
50267-000	Fishing Tackle Parts	743	4,104	0	4,640	0	NA	0	NA	0	NA
60430-100	Fitness Center	290,257	106	5,933	40	3,617	61%	2,259	38%	57	1%
60371-000	Fix It Shop	705	4,157	2	3,715	2	###	0	NA	0	NA
30228-000	Flag Manufacturers	1,356	3,554	17	2,185	17	###	0	NA	0	NA
50268-000	Flag Poles	24,369	1,054	37	1,597	36	97%	0	NA	1	3%
50269-000	Flags	58,454	560	67	1,211	28	42%	39	58%	0	NA
00158-010	Flagstone	1	6,169	0	4,640	0	NA	0	NA	0	NA
80312-000	Flame Proofing Materials	19	5,953	0	4,640	0	NA	0	NA	0	NA
10057-000	Flameproofing	8	6,084	0	4,640	0	NA	0	NA	0	NA
30229-000	Flange	68	5,614	0	4,640	0	NA	0	NA	0	NA
85317-000	Flat Roofing Contractors	13,448	1,480	18	2,136	3	17%	15	83%	0	NA
50271-000	Flatware	1,313	3,586	1	4,054	1	###	0	NA	0	NA
80313-000	Flavoring Extracts	960	3,887	1	4,054	1	###	0	NA	0	NA
50272-000	Flea Markets	6,157	2,168	17	2,185	4	24%	11	65%	2	12%
60107-800	Fleet Maintenance	2,317	3,071	2	3,715	2	###	0	NA	0	NA
60107-910	Fleet Management	208	5,031	3	3,474	1	33%	2	67%	0	NA
60107-900	Fleet Services	4,975	2,349	20	2,049	11	55%	9	45%	0	NA
50346-000	Flexible Metal Hose	389	4,620	0	4,640	0	NA	0	NA	0	NA
50346-100	Flexible Metal Tubing	39	5,803	0	4,640	0	NA	0	NA	0	NA
60029-000	Flight Attendant	210	5,026	0	4,640	0	NA	0	NA	0	NA
70507-100	Flight Instructor	718	4,138	3	3,474	2	67%	1	33%	0	NA
70507-000	Flight School	8,276	1,876	16	2,235	4	25%	10	63%	2	13%
30232-000	Flock Manufacturers	36	5,819	0	4,640	0	NA	0	NA	0	NA
20023-100	Flood Assistance	1,229	3,650	2	3,715	2	###	0	NA	0	NA
30233-000	Flood Control Equipment	887	3,956	3	3,474	3	###	0	NA	0	NA
20023-210	Flood Emergency	681	4,178	0	4,640	0	NA	0	NA	0	NA
20023-010	Flood Insurance	4,631	2,421	3	3,474	3	###	0	NA	0	NA
30234-000	Floodlights	379	4,635	4	3,261	0	NA	4	###	0	NA
60375-000	Floor Cleaning	7,584	1,962	9	2,666	8	89%	1	11%	0	NA
10058-200	Floor Coverings	86,314	400	157	758	114	73%	42	27%	1	1%
10058-000	Floor Installation	188,659	185	421	390	297	71%	120	29%	4	1%
80314-000	Floor Machine	505	4,420	0	4,640	0	NA	0	NA	0	NA
60373-000	Floor Machine Rental	113	5,376	0	4,640	0	NA	0	NA	0	NA
60374-000	Floor Machine Repair	126	5,326	0	4,640	0	NA	0	NA	0	NA
60375-100	Floor Polishing	984	3,866	2	3,715	2	###	0	NA	0	NA
10058-600	Floor Refinishing	6,777	2,062	11	2,507	7	64%	4	36%	0	NA
10058-100	Floor Removal	1,750	3,303	0	4,640	0	NA	0	NA	0	NA
10058-500	Floor Removal, Resurfacing and Refinishing	2,916	2,871	2	3,715	1	50%	1	50%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10058-700	Floor Resurfacing	2,911	2,873	6	2,968	2	33%	4	67%	0	NA
50274-000	Floor Treatment Compounds	1,206	3,665	3	3,474	2	67%	1	33%	0	NA
60375-200	Floor Waxing	166	5,159	1	4,054	0	NA	1	###	0	NA
85366-000	Flooring Contractors	316,046	97	532	333	292	55%	231	43%	9	2%
60376-010	Floral Design	1,331	3,573	17	2,185	8	47%	9	53%	0	NA
60376-000	Floral Design Classes	597	4,304	2	3,715	1	50%	1	50%	0	NA
80315-010	Florist	9,606	1,749	112	931	45	40%	64	57%	3	3%
80315-000	Florists Supplies	898	3,944	1	4,054	0	NA	1	###	0	NA
65134-300	Flotation Therapy	651	4,220	3	3,474	2	67%	0	NA	1	33%
30235-000	Flour	424	4,558	0	4,640	0	NA	0	NA	0	NA
80316-200	Flower Broker	6,429	2,107	112	931	107	96%	5	4%	0	NA
80317-000	Foam Rubber	3,009	2,836	3	3,474	3	###	0	NA	0	NA
30322-200	Foil Labels	34	5,826	0	4,640	0	NA	0	NA	0	NA
30533-000	Foil Printing	1	6,169	0	4,640	0	NA	0	NA	0	NA
30236-000	Foil Products	139	5,262	0	4,640	0	NA	0	NA	0	NA
80318-000	Folding Machine	7	6,096	0	4,640	0	NA	0	NA	0	NA
30666-000	Folding Tables	172	5,136	2	3,715	0	NA	2	###	0	NA
60377-000	Food and Beverage Consultants	2,766	2,921	2	3,715	0	NA	2	###	0	NA
30062-000	Food and Beverage Services	55,162	591	277	530	218	79%	58	21%	1	0%
80319-000	Food Broker	11,719	1,579	42	1,489	29	69%	13	31%	0	NA
50277-100	Food Delivery	117,255	294	4,899	48	4,740	97%	155	3%	4	0%
44052-000	Food Industry	3,495	2,681	27	1,827	11	41%	16	59%	0	NA
30790-000	Food Manufacturer	63,005	526	195	668	152	78%	40	21%	3	2%
30238-000	Food Manufacturing Equipment	2,700	2,947	32	1,696	8	25%	24	75%	0	NA
80534-100	Food Packaging	122	5,340	0	4,640	0	NA	0	NA	0	NA
30237-000	Food Processing Equipment	16,880	1,320	43	1,473	34	79%	9	21%	0	NA
30239-000	Food Reconditioning	174	5,128	1	4,054	0	NA	1	###	0	NA
60378-000	Food Service Consultants	1,573	3,409	0	4,640	0	NA	0	NA	0	NA
60379-000	Food Service Management	7,572	1,964	29	1,771	23	79%	6	21%	0	NA
50544-210	Food Truck Builders	1,929	3,220	6	2,968	1	17%	5	83%	0	NA
50544-200	Food Trucks	14,764	1,413	18	2,136	6	33%	11	61%	1	6%
30790-100	Food Wholesalers	7,371	1,989	34	1,653	20	59%	14	41%	0	NA
80320-000	Foods	43,234	709	110	940	64	58%	46	42%	0	NA
30240-000	Foot Appliances	16,467	1,336	26	1,854	25	96%	1	4%	0	NA
60380-000	Football Club	2,690	2,950	17	2,185	10	59%	7	41%	0	NA
10177-300	Foreclosed Property Remodeling	1,227	3,651	1	4,054	1	###	0	NA	0	NA
85257-000	Foreclosure Help	8,495	1,852	11	2,507	6	55%	3	27%	2	18%
25054-000	Foreclosures	20,656	1,169	22	1,976	19	86%	3	14%	0	NA
60104-000	Foreign Auto Repair	22,111	1,124	66	1,221	47	71%	19	29%	0	NA
20014-100	Foreign Currency Exchange Broker	11,059	1,626	17	2,185	7	41%	6	35%	4	24%
30770-000	Foreign Government Offices	229	4,982	1	4,054	0	NA	1	###	0	NA
90029-000	Foreign Lottery	1,902	3,236	2	3,715	0	NA	1	50%	1	50%
85256-000	Foreign Online Pharmacy	415	4,576	2	3,715	0	NA	2	###	0	NA
85254-000	Foreign Pharmaceutical Suppliers	967	3,880	0	4,640	0	NA	0	NA	0	NA
60005-100	Forensic Accounting	748	4,099	0	4,640	0	NA	0	NA	0	NA
60239-100	Forensic Computers	10,112	1,697	27	1,827	26	96%	1	4%	0	NA
60005-200	Forensic Loan Audit	678	4,181	1	4,054	0	NA	0	NA	1	###
00133-000	Forester Consulting	4,022	2,551	0	4,640	0	NA	0	NA	0	NA
30241-000	Forging	985	3,865	1	4,054	1	###	0	NA	0	NA
80201-101	Forklift Repair	5,447	2,281	5	3,103	4	80%	1	20%	0	NA
30714-100	Forklift Truck	4,395	2,466	7	2,858	3	43%	4	57%	0	NA
60381-000	Formal Wear	12,551	1,529	59	1,280	24	41%	26	44%	9	15%
65817-000	Foster Care	1,513	3,454	1	4,054	1	###	0	NA	0	NA
10061-000	Foundation Contractors	236,767	145	403	406	322	80%	71	18%	10	2%
10061-100	Foundation Inspection	1,705	3,328	2	3,715	2	###	0	NA	0	NA
10061-101	Foundation Repair	114,426	299	193	673	152	79%	38	20%	3	2%
30242-000	Foundry	5,070	2,328	4	3,261	2	50%	1	25%	1	25%
80323-000	Foundry Equipment	841	4,005	1	4,054	1	###	0	NA	0	NA
50279-110	Fountains	484	4,463	0	4,640	0	NA	0	NA	0	NA
10126-100	Framing Contractors	35,654	803	9	2,666	4	44%	5	56%	0	NA
20015-000	Franchise	18,294	1,258	95	1,015	69	73%	26	27%	0	NA
60383-000	Fraternal Organizations	1,964	3,209	4	3,261	4	###	0	NA	0	NA

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50280-000	Fraternal Regalia	235	4,962	2	3,715	0	NA	2	###	0	NA
60384-000	Fraternal Regalia	91	5,478	0	4,640	0	NA	0	NA	0	NA
60961-100	Freelance Writer	2,136	3,140	5	3,103	4	80%	1	20%	0	NA
80321-000	Freeze Dried Food	2,551	2,994	6	2,968	2	33%	4	67%	0	NA
63100-000	Freezer Food Sales	1,121	3,728	0	4,640	0	NA	0	NA	0	NA
50541-100	Freezer Manufacturers	39	5,803	0	4,640	0	NA	0	NA	0	NA
60743-100	Freezer Rental	21	5,936	0	4,640	0	NA	0	NA	0	NA
50539-100	Freezer Repair	7	6,096	0	4,640	0	NA	0	NA	0	NA
70550-000	Freight Consolidation	1,561	3,416	3	3,474	3	###	0	NA	0	NA
30086-100	Freight Container	983	3,867	9	2,666	3	33%	6	67%	0	NA
70551-000	Freight Forwarding	120,109	286	691	264	482	70%	206	30%	3	0%
70552-000	Freight Traffic Service	11,182	1,614	45	1,448	15	33%	30	67%	0	NA
50221-103	French Doors	784	4,063	1	4,054	1	###	0	NA	0	NA
60743-000	Fridge Rental	116	5,365	0	4,640	0	NA	0	NA	0	NA
00134-000	Frog Dealers	115	5,369	7	2,858	0	NA	0	NA	7	###
30243-000	Frozen Custard Machine	95	5,461	0	4,640	0	NA	0	NA	0	NA
50353-000	Frozen Dessert Dealers	6,998	2,035	20	2,049	15	75%	5	25%	0	NA
30291-000	Frozen Dessert Distributors	2,374	3,055	7	2,858	2	29%	5	71%	0	NA
50281-000	Frozen Food Companies	8,215	1,884	47	1,420	31	66%	16	34%	0	NA
70553-000	Frozen Food Locker Plants	136	5,277	0	4,640	0	NA	0	NA	0	NA
30244-000	Frozen Food Processors	879	3,966	1	4,054	1	###	0	NA	0	NA
80325-100	Fruit Growers	468	4,485	0	4,640	0	NA	0	NA	0	NA
80325-000	Fruit Shippers	7,630	1,953	17	2,185	12	71%	5	29%	0	NA
80325-200	Fruit Trees	70	5,595	1	4,054	1	###	0	NA	0	NA
50282-000	Fruits and Vegetables Retail	11,705	1,581	42	1,489	20	48%	22	52%	0	NA
44053-000	Fuel	4,031	2,549	22	1,976	10	45%	11	50%	1	5%
60341-000	Fuel Conversion Engines	598	4,303	0	4,640	0	NA	0	NA	0	NA
50283-000	Fuel Economizer	6,780	2,059	14	2,330	4	29%	10	71%	0	NA
60340-100	Fuel Injection Parts	1,745	3,309	3	3,474	3	###	0	NA	0	NA
60340-000	Fuel Injection Services	4,181	2,510	13	2,384	10	77%	3	23%	0	NA
50284-000	Fuel Injection System	1,669	3,350	4	3,261	1	25%	3	75%	0	NA
50464-000	Fuel Oil	135,719	252	325	469	276	85%	49	15%	0	NA
50465-000	Fuel Oil Treatment	458	4,499	1	4,054	1	###	0	NA	0	NA
70663-100	Fuel Tax Service	142	5,243	6	2,968	0	NA	6	###	0	NA
60385-000	Fulfillment Services	46,892	676	369	432	331	90%	27	7%	11	3%
60650-100	Fumigation	1,180	3,685	2	3,715	1	50%	1	50%	0	NA
60675-100	Functional Medicine	599	4,300	3	3,474	3	###	0	NA	0	NA
60386-000	Fundraising Counselors and Organizations	85,200	408	42	1,489	23	55%	17	40%	2	5%
60387-000	Fundraising Supplies	8,373	1,865	14	2,330	7	50%	6	43%	1	7%
60388-000	Funeral Director	64,574	508	140	815	101	72%	39	28%	0	NA
80329-000	Funeral Director Equipment	882	3,962	1	4,054	1	###	0	NA	0	NA
61013-100	Funeral Escort	740	4,107	0	4,640	0	NA	0	NA	0	NA
50275-100	Funeral Flowers	6,197	2,158	18	2,136	6	33%	11	61%	1	6%
62000-000	Funeral Homes	78,005	441	165	735	88	53%	77	47%	0	NA
20026-000	Funeral Insurance	3,463	2,695	4	3,261	3	75%	1	25%	0	NA
61013-000	Funeral Services	70,914	476	168	728	68	40%	100	60%	0	NA
30245-000	Fungicides	30	5,861	0	4,640	0	NA	0	NA	0	NA
50285-000	Funnel	7	6,096	0	4,640	0	NA	0	NA	0	NA
50286-000	Fur	5,014	2,342	19	2,089	9	47%	9	47%	1	5%
50287-000	Fur Accessories	1,069	3,777	2	3,715	2	###	0	NA	0	NA
60389-000	Fur Cleaning and Dyeing Retail	139	5,262	0	4,640	0	NA	0	NA	0	NA
80330-000	Fur Cutting	33	5,831	0	4,640	0	NA	0	NA	0	NA
00135-000	Fur Dealer	1,061	3,785	1	4,054	1	###	0	NA	0	NA
30247-000	Fur Designers	368	4,663	0	4,640	0	NA	0	NA	0	NA
30248-000	Fur Dresser	10	6,050	0	4,640	0	NA	0	NA	0	NA
80331-000	Fur Farm Equipment	71	5,589	1	4,054	0	NA	1	###	0	NA
30249-000	Fur Liners	41	5,789	0	4,640	0	NA	0	NA	0	NA
60391-000	Fur Storage	336	4,738	0	4,640	0	NA	0	NA	0	NA
85265-100	Furnace Cleaning	772	4,077	0	4,640	0	NA	0	NA	0	NA
85265-000	Furnace Repair	5,998	2,187	17	2,185	13	76%	4	24%	0	NA
85265-010	Furnace Sales	1,263	3,622	1	4,054	1	###	0	NA	0	NA
30252-100	Furniture Assembly Service	2,729	2,934	66	1,221	64	97%	2	3%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30251-100	Furniture Builders	9,453	1,759	74	1,153	31	42%	30	41%	13	18%
60392-000	Furniture Cleaning	662	4,204	1	4,054	1	###	0	NA	0	NA
80333-000	Furniture Cleaning Equipment	375	4,644	3	3,474	2	67%	1	33%	0	NA
50183-300	Furniture Consignment	14,854	1,409	88	1,054	77	88%	6	7%	5	6%
30251-000	Furniture Designers	28,692	951	125	878	67	54%	55	44%	3	2%
30252-000	Furniture Frames	1,051	3,796	0	4,640	0	NA	0	NA	0	NA
30253-000	Furniture Manufacturers	168,075	214	1,060	193	968	91%	86	8%	6	1%
30254-000	Furniture Manufacturers Equipment	672	4,192	0	4,640	0	NA	0	NA	0	NA
30254-100	Furniture Manufacturers Supplies	51	5,715	0	4,640	0	NA	0	NA	0	NA
70571-500	Furniture Mover	3,630	2,647	14	2,330	5	36%	7	50%	2	14%
50288-000	Furniture Pads	120	5,350	0	4,640	0	NA	0	NA	0	NA
60394-000	Furniture Repair	51,131	625	112	931	67	60%	41	37%	4	4%
60395-000	Furniture Repair Supplies	1,034	3,816	9	2,666	7	78%	2	22%	0	NA
50291-000	Furniture Stores	1,555,120	17	26,516	3	24,105	91%	2,294	9%	117	0%
60396-000	Furniture Stripping	369	4,660	0	4,640	0	NA	0	NA	0	NA
50419-100	Futon Sales	3,385	2,720	16	2,235	16	###	0	NA	0	NA
30261-100	Gage	42	5,780	0	4,640	0	NA	0	NA	0	NA
30255-000	Galvanize	409	4,590	0	4,640	0	NA	0	NA	0	NA
60397-000	Gambling Addiction Treatment	343	4,726	0	4,640	0	NA	0	NA	0	NA
85266-000	Gambling Machines	15,300	1,396	273	535	199	73%	50	18%	24	9%
00137-000	Game Birds	1,235	3,646	11	2,507	3	27%	8	73%	0	NA
00136-000	Game Farm	408	4,593	2	3,715	1	50%	1	50%	0	NA
85266-100	Game Tables	3,980	2,560	41	1,518	9	22%	32	78%	0	NA
50295-000	Games	57,849	566	660	276	303	46%	347	53%	10	2%
20027-040	GAP Insurance	718	4,138	12	2,444	12	###	0	NA	0	NA
10062-000	Garage Builders	46,905	675	180	700	151	84%	28	16%	1	1%
85361-000	Garage Door Repair	101,611	335	316	487	179	57%	127	40%	10	3%
85360-000	Garage Doors	303,005	100	469	356	316	67%	145	31%	8	2%
10059-100	Garage Floor	14,008	1,449	16	2,235	13	81%	3	19%	0	NA
85360-100	Garage Openers	513	4,409	1	4,054	1	###	0	NA	0	NA
60632-100	Garage Organizers	7,826	1,923	10	2,584	5	50%	5	50%	0	NA
85361-010	Garage Remodel	1,546	3,428	0	4,640	0	NA	0	NA	0	NA
55678-000	Garbage Disposal Equipment	102	5,418	0	4,640	0	NA	0	NA	0	NA
50296-000	Garbage Disposal Parts	1,156	3,700	0	4,640	0	NA	0	NA	0	NA
70592-000	Garbage Removal	263,351	122	4,181	56	3,547	85%	619	15%	15	0%
50299-000	Garden Center	26,157	1,019	63	1,244	33	52%	30	48%	0	NA
50279-000	Garden Fountains	4,020	2,552	9	2,666	3	33%	6	67%	0	NA
85267-000	Garden Hand Tools	1,305	3,591	2	3,715	2	###	0	NA	0	NA
00157-100	Gardener	6,726	2,069	8	2,758	2	25%	6	75%	0	NA
44055-000	Gardening	20,495	1,177	50	1,372	18	36%	32	64%	0	NA
30258-000	Garment Rack	133	5,296	0	4,640	0	NA	0	NA	0	NA
30257-100	Garment Restoration	1,272	3,619	24	1,917	7	29%	16	67%	1	4%
50300-000	Garments - Printing & Lettering	9,631	1,747	43	1,473	27	63%	16	37%	0	NA
44006-200	Gas Appliance Repair	31	5,849	1	4,054	0	NA	1	###	0	NA
50301-000	Gas Boosters	48	5,730	0	4,640	0	NA	0	NA	0	NA
50302-000	Gas Burner	487	4,448	1	4,054	0	NA	1	###	0	NA
10035-300	Gas Contractors	3,623	2,649	6	2,968	4	67%	2	33%	0	NA
50198-000	Gas Cylinder	562	4,349	1	4,054	1	###	0	NA	0	NA
10063-000	Gas Detector	315	4,785	0	4,640	0	NA	0	NA	0	NA
80819-000	Gas Distributors	4,795	2,388	16	2,235	14	88%	2	13%	0	NA
30202-000	Gas Engine	6,289	2,139	3	3,474	2	67%	1	33%	0	NA
30222-010	Gas Filters	14	5,998	0	4,640	0	NA	0	NA	0	NA
50260-020	Gas Fireplace Installation	729	4,122	2	3,715	0	NA	2	###	0	NA
10180-100	Gas Fittings	215	5,014	0	4,640	0	NA	0	NA	0	NA
80332-020	Gas Furnace	12	6,022	1	4,054	0	NA	1	###	0	NA
80335-000	Gas Lighting	69	5,609	0	4,640	0	NA	0	NA	0	NA
80336-000	Gas Plant Equipment	145	5,233	0	4,640	0	NA	0	NA	0	NA
50305-100	Gas Power Equipment	5,317	2,295	15	2,282	14	93%	1	7%	0	NA
30259-000	Gas Recycling	84	5,510	0	4,640	0	NA	0	NA	0	NA
50567-000	Gas Station	101,980	332	594	303	276	46%	308	52%	10	2%
00138-000	Gas Well Drilling	1,634	3,370	0	4,640	0	NA	0	NA	0	NA
30260-000	Gasket	1,477	3,470	0	4,640	0	NA	0	NA	0	NA

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50206-100	Gasoline	17,854	1,273	69	1,195	41	59%	27	39%	1	1%
80337-000	Gasoline Additives Manufacturers and Distributors	752	4,094	0	4,640	0	NA	0	NA	0	NA
60342-000	Gasoline Engine	2,350	3,061	50	1,372	49	98%	1	2%	0	NA
80338-000	Gasoline Plant Equipment	1,980	3,201	0	4,640	0	NA	0	NA	0	NA
60673-000	Gastroenterology	9,132	1,789	77	1,131	51	66%	26	34%	0	NA
50252-020	Gate Repair	570	4,338	4	3,261	1	25%	3	75%	0	NA
50306-000	Gates	11,559	1,590	30	1,745	9	30%	19	63%	2	7%
30261-000	Gauge	2,956	2,854	8	2,758	3	38%	5	63%	0	NA
50307-000	Gavel	7	6,096	0	4,640	0	NA	0	NA	0	NA
10064-000	Gazebo	6,078	2,177	8	2,758	2	25%	6	75%	0	NA
80340-100	Gear Cutting	56	5,680	0	4,640	0	NA	0	NA	0	NA
80340-000	Gears	1,253	3,633	14	2,330	1	7%	13	93%	0	NA
80341-000	Gelatin	17	5,968	0	4,640	0	NA	0	NA	0	NA
61022-000	Genealogy	56,037	582	796	236	784	98%	12	2%	0	NA
10035-000	General Contractor	4,388,406	3	3,871	63	1,817	47%	1,940	50%	114	3%
60335-000	General Engineering Contractor	82,686	416	60	1,265	31	52%	27	45%	2	3%
60784-000	General Interest Schools	1,889	3,240	12	2,444	1	8%	11	92%	0	NA
50308-000	General Merchandise	124,888	271	989	204	443	45%	506	51%	40	4%
60989-000	General Services	53,493	603	295	513	71	24%	224	76%	0	NA
30262-100	Generator	38,352	770	175	712	154	88%	21	12%	0	NA
30263-100	Generator Maintenance	3,415	2,708	7	2,858	6	86%	1	14%	0	NA
60035-100	Generator Repair	864	3,983	2	3,715	0	NA	2	##	0	NA
60488-200	Genetic Testing	4,101	2,532	9	2,666	6	67%	3	33%	0	NA
60400-000	Geochemist	10	6,050	0	4,640	0	NA	0	NA	0	NA
60401-000	Geographer	8	6,084	0	4,640	0	NA	0	NA	0	NA
60402-000	Geologist	912	3,925	0	4,640	0	NA	0	NA	0	NA
80343-000	Geologist Equipment	57	5,670	0	4,640	0	NA	0	NA	0	NA
80344-000	Geophysical Equipment	58	5,666	0	4,640	0	NA	0	NA	0	NA
00139-000	Geophysicist	474	4,475	1	4,054	0	NA	1	##	0	NA
60334-100	Geotechnical Engineering	3,273	2,752	2	3,715	2	##	0	NA	0	NA
00138-300	Geothermal Drilling	840	4,008	0	4,640	0	NA	0	NA	0	NA
10182-100	Geothermal Heat Pump	8,696	1,829	11	2,507	9	82%	2	18%	0	NA
50309-000	Gift Baskets	34,669	827	268	544	135	50%	112	42%	21	8%
30057-000	Gift Boxes	1,654	3,357	1	4,054	1	##	0	NA	0	NA
75000-000	Gift Cards	69,805	484	300	507	179	60%	93	31%	28	9%
75000-100	Gift Certificates	41	5,789	0	4,640	0	NA	0	NA	0	NA
50310-000	Gift Shop	80,032	432	336	461	173	51%	146	43%	17	5%
50311-000	Gift Wrap	341	4,730	1	4,054	1	##	0	NA	0	NA
60403-000	Gift Wrapping	651	4,220	1	4,054	0	NA	1	##	0	NA
50188-000	Girdles	2,924	2,866	16	2,235	11	69%	5	31%	0	NA
50312-000	Girls Apparel	1,306	3,590	11	2,507	1	9%	9	82%	1	9%
80328-000	Glace Fruit	30	5,861	2	3,715	1	50%	1	50%	0	NA
80060-000	Glass Balls	60	5,655	0	4,640	0	NA	0	NA	0	NA
50315-000	Glass Block	7,603	1,958	4	3,261	4	##	0	NA	0	NA
30265-000	Glass Blower	2,057	3,169	0	4,640	0	NA	0	NA	0	NA
10065-000	Glass Board Up Service	915	3,922	1	4,054	0	NA	1	##	0	NA
10066-000	Glass Coating	10,694	1,655	20	2,049	8	40%	12	60%	0	NA
80347-000	Glass Coating and Tinting Materials	365	4,670	1	4,054	1	##	0	NA	0	NA
30266-000	Glass Coating Machinery	40	5,799	1	4,054	0	NA	1	##	0	NA
92000-000	Glass Company	27,753	974	65	1,232	35	54%	29	45%	1	2%
50313-000	Glass Cutting	493	4,438	0	4,640	0	NA	0	NA	0	NA
30208-100	Glass Engravers	651	4,220	0	4,640	0	NA	0	NA	0	NA
30534-000	Glass Printer	103	5,411	0	4,640	0	NA	0	NA	0	NA
60404-100	Glass Repair	25,043	1,041	88	1,054	30	34%	51	58%	7	8%
30267-000	Glass Rods	17	5,968	1	4,054	0	NA	1	##	0	NA
10066-010	Glass Tinting	1,711	3,324	4	3,261	2	50%	2	50%	0	NA
30267-100	Glass Tubing	11	6,037	0	4,640	0	NA	0	NA	0	NA
50151-000	Glassware	19,157	1,233	11	2,507	7	64%	4	36%	0	NA
30268-000	Glassware Decorators	602	4,294	1	4,054	0	NA	0	NA	1	##
30269-100	Glassware Manufacturer	349	4,716	4	3,261	1	25%	2	50%	1	25%
60203-000	Glassware Rental	18	5,959	0	4,640	0	NA	0	NA	0	NA
30269-000	Glassware Wholesale	5,450	2,279	26	1,854	14	54%	12	46%	0	NA

US BBB 2021 STATISTICS

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10068-000	Glazier	11,435	1,598	6	2,968	5	83%	1	17%	0	NA
30270-000	Glaziers Supply	41	5,789	0	4,640	0	NA	0	NA	0	NA
30264-000	Glider	259	4,918	0	4,640	0	NA	0	NA	0	NA
75597-000	Global Positioning Systems	8,138	1,892	62	1,253	53	85%	9	15%	0	NA
60405-000	Glove Repair	33	5,831	0	4,640	0	NA	0	NA	0	NA
30271-000	Gloves	827	4,017	2	3,715	2	###	0	NA	0	NA
80008-100	Glue	24	5,907	0	4,640	0	NA	0	NA	0	NA
80320-200	Gluten Free Food	231	4,975	2	3,715	0	NA	2	###	0	NA
60406-000	Go-Kart Manufacturers	35	5,824	0	4,640	0	NA	0	NA	0	NA
50316-000	Go-Karts	5,973	2,194	131	853	123	94%	8	6%	0	NA
50317-100	Gold Buyers	32,425	874	27	1,827	23	85%	4	15%	0	NA
30273-000	Gold Leaf	8	6,084	0	4,640	0	NA	0	NA	0	NA
30274-000	Gold Stamping	2	6,151	0	4,640	0	NA	0	NA	0	NA
30619-000	Goldsmith	1,088	3,764	13	2,384	4	31%	9	69%	0	NA
55660-000	Golf	1,970	3,207	30	1,745	14	47%	16	53%	0	NA
51000-000	Golf Caddy	365	4,670	0	4,640	0	NA	0	NA	0	NA
70001-120	Golf Cart Repair	1,718	3,320	5	3,103	2	40%	3	60%	0	NA
80349-000	Golf Carts	35,453	807	98	1,000	53	54%	44	45%	1	1%
60407-000	Golf Course Architects	150	5,215	0	4,640	0	NA	0	NA	0	NA
10069-000	Golf Course Construction	668	4,200	0	4,640	0	NA	0	NA	0	NA
80350-000	Golf Course Equipment	2,148	3,134	10	2,584	5	50%	5	50%	0	NA
80350-100	Golf Course Supplies	44	5,759	0	4,640	0	NA	0	NA	0	NA
50318-000	Golf Equipment	33,702	854	200	658	103	52%	92	46%	5	3%
80351-000	Golf Equipment Manufacturers	6,257	2,145	38	1,576	35	92%	3	8%	0	NA
50318-100	Golf Equipment Repair	777	4,070	2	3,715	1	50%	1	50%	0	NA
60411-000	Golf Lessons	16,990	1,311	117	910	111	95%	6	5%	0	NA
70626-210	Golf Promoter	33	5,831	0	4,640	0	NA	0	NA	0	NA
50318-010	Golf Supplies	3,563	2,664	39	1,553	20	51%	19	49%	0	NA
70626-200	Golf Tour	534	4,378	5	3,103	1	20%	4	80%	0	NA
70001-100	Golf Tournament	180	5,111	2	3,715	2	###	0	NA	0	NA
50319-000	Gourmet Shop	10,477	1,667	112	931	109	97%	3	3%	0	NA
90025-000	Government Auctions and Job Listing Services	2,229	3,106	10	2,584	8	80%	2	20%	0	NA
30776-000	Government Contractors	12,033	1,563	311	494	305	98%	6	2%	0	NA
60329-000	Government Employment Service	1,904	3,233	3	3,474	3	###	0	NA	0	NA
65777-000	Government Grant Services	45,037	687	30	1,745	25	83%	4	13%	1	3%
60226-100	Government Loan Collection Agencies	1,756	3,301	9	2,666	9	###	0	NA	0	NA
99998-000	Government Offices	20,206	1,190	89	1,048	18	20%	69	78%	2	2%
30275-000	Governors	37	5,815	0	4,640	0	NA	0	NA	0	NA
75597-100	GPS Rental	520	4,399	3	3,474	1	33%	2	67%	0	NA
55555-000	Graduation	2,579	2,985	26	1,854	22	85%	4	15%	0	NA
10094-100	Graffiti Removal	128	5,317	0	4,640	0	NA	0	NA	0	NA
80352-000	Grain Brokers	360	4,687	0	4,640	0	NA	0	NA	0	NA
80353-000	Grain Dealers	1,277	3,618	0	4,640	0	NA	0	NA	0	NA
00140-000	Grain Drying	199	5,059	0	4,640	0	NA	0	NA	0	NA
70555-000	Grain Elevator	1,711	3,324	0	4,640	0	NA	0	NA	0	NA
10070-000	Grain Elevator Construction	1,036	3,814	0	4,640	0	NA	0	NA	0	NA
80354-000	Grain Elevator Equipment	264	4,897	0	4,640	0	NA	0	NA	0	NA
80355-000	Grain Exchange	9	6,068	0	4,640	0	NA	0	NA	0	NA
00141-000	Grain Inspection	140	5,254	0	4,640	0	NA	0	NA	0	NA
30276-000	Granite	63,486	518	161	743	104	65%	55	34%	2	1%
85328-050	Granite and Marble Repair	122	5,340	4	3,261	2	50%	2	50%	0	NA
85328-100	Granite Fabrication	3,328	2,741	8	2,758	6	75%	2	25%	0	NA
85328-000	Granite Installation	64,531	509	152	771	93	61%	58	38%	1	1%
85268-000	Grant Writing	14,428	1,437	38	1,576	4	11%	32	84%	2	5%
65778-000	Grant, Scholarship and Financial Aid Finder Service	10,357	1,675	6	2,968	1	17%	4	67%	1	17%
60413-000	Graphic Designer	53,153	606	175	712	66	38%	102	58%	7	4%
30531-100	Graphic Printing	30,507	908	132	849	96	73%	34	26%	2	2%
60240-000	Graphics Computer	1,699	3,334	8	2,758	2	25%	6	75%	0	NA
50298-100	Grass Trimmers	263	4,899	0	4,640	0	NA	0	NA	0	NA
30277-000	Grating	377	4,640	0	4,640	0	NA	0	NA	0	NA
80621-100	Gravel	1,804	3,280	3	3,474	1	33%	2	67%	0	NA
30278-100	Grease Pumping	758	4,089	1	4,054	1	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50561-000	Grease Seals	143	5,241	0	4,640	0	NA	0	NA	0	NA
30278-000	Grease Trap	2,213	3,112	2	3,715	0	NA	2	###	0	NA
85312-000	Green Contractors	25,236	1,034	78	1,124	68	87%	10	13%	0	NA
83000-100	Green Products	579	4,329	4	3,261	3	75%	1	25%	0	NA
10072-000	Greenhouse	9,234	1,774	11	2,507	5	45%	6	55%	0	NA
10071-000	Greenhouse Builder	1,537	3,433	0	4,640	0	NA	0	NA	0	NA
80357-000	Greenhouse Equipment	2,115	3,149	2	3,715	1	50%	1	50%	0	NA
80357-100	Greenhouse Supplies	103	5,411	0	4,640	0	NA	0	NA	0	NA
80358-000	Greeting Card Manufacturers	2,253	3,095	12	2,444	11	92%	1	8%	0	NA
50320-000	Greeting Card Store	8,790	1,817	10	2,584	5	50%	4	40%	1	10%
80358-100	Greeting Card Supplies	22	5,925	0	4,640	0	NA	0	NA	0	NA
44022-100	Grief Counseling	81	5,524	2	3,715	2	###	0	NA	0	NA
66002-310	Grill	1,745	3,309	28	1,795	9	32%	18	64%	1	4%
66002-300	Grill Cleaning	2,720	2,939	6	2,968	4	67%	2	33%	0	NA
80360-000	Grinding Machine	373	4,650	0	4,640	0	NA	0	NA	0	NA
80361-000	Grinding Wheel	74	5,562	0	4,640	0	NA	0	NA	0	NA
50321-000	Grinding Wheel Dresser	20	5,945	0	4,640	0	NA	0	NA	0	NA
50278-010	Grocery Delivery	7,883	1,916	98	1,000	95	97%	3	3%	0	NA
50322-000	Grocery Store	173,758	208	1,260	174	984	78%	272	22%	4	0%
80363-000	Grommet	14	5,998	0	4,640	0	NA	0	NA	0	NA
00157-300	Grounds Maintenance	2,742	2,930	6	2,968	6	###	0	NA	0	NA
61018-000	Group Home	7,439	1,975	2	3,715	1	50%	1	50%	0	NA
85303-100	Grout Repair	8,213	1,885	10	2,584	6	60%	2	20%	2	20%
50323-000	Grouting Compounds	273	4,876	2	3,715	1	50%	1	50%	0	NA
60414-000	Guard Dogs	935	3,902	0	4,054	0	NA	1	###	0	NA
65283-000	Guardian Protection Services	6,645	2,080	5	3,103	3	60%	2	40%	0	NA
60447-100	Guest Ranch	1,377	3,538	12	2,444	2	17%	9	75%	1	8%
60020-000	Guide Advertising	2,334	3,067	5	3,103	1	20%	4	80%	0	NA
60415-000	Guide Service	3,720	2,627	7	2,858	4	57%	3	43%	0	NA
50010-100	Guitar	11,499	1,592	70	1,184	30	43%	34	49%	6	9%
30100-000	Gum	522	4,398	1	4,054	1	###	0	NA	0	NA
50326-100	Gun Dealers	379,386	83	1,674	138	1,250	75%	363	22%	61	4%
50327-000	Gun Equipment	100,467	342	634	287	301	47%	327	52%	6	1%
30575-100	Gun Safes	10,586	1,659	34	1,653	31	91%	3	9%	0	NA
60417-000	Gun Safety	28,119	965	67	1,211	34	51%	32	48%	1	1%
50326-110	Gun Shop	40,379	742	110	940	27	25%	80	73%	3	3%
50326-000	Gunsmiths	201,143	171	483	346	344	71%	136	28%	3	1%
10073-100	Gutter Cleaning	33,550	857	77	1,131	50	65%	25	32%	2	3%
10073-310	Gutter Contractor	88,623	393	93	1,028	53	57%	38	41%	2	2%
10073-200	Gutter Guards	125,777	267	917	215	901	98%	15	2%	1	0%
10073-400	Gutter Installation	5,647	2,246	12	2,444	7	58%	5	42%	0	NA
10073-000	Gutters	255,879	132	335	462	206	61%	120	36%	9	3%
60418-000	Gymnasium	19,228	1,231	644	283	266	41%	363	56%	15	2%
30282-000	Gymnasium Equipment	9,901	1,717	110	940	71	65%	39	35%	0	NA
30282-100	Gymnasium Supplies	263	4,899	4	3,261	0	NA	3	75%	1	25%
55661-000	Gymnastics	2,378	3,052	16	2,235	8	50%	6	38%	2	13%
60419-000	Gymnastics Classes	17,044	1,309	39	1,553	24	62%	15	38%	0	NA
50328-000	Gymnastics Equipment	1,108	3,744	2	3,715	1	50%	1	50%	0	NA
50328-100	Gymnastics Supplies	24	5,907	2	3,715	0	NA	2	###	0	NA
50329-000	Gypsum	343	4,726	0	4,640	0	NA	0	NA	0	NA
73600-000	Hail Repair	6,098	2,175	2	3,715	2	###	0	NA	0	NA
55531-000	Hair Care	47,479	669	221	611	175	79%	45	20%	1	0%
80364-100	Hair Curlers	589	4,315	10	2,584	3	30%	6	60%	1	10%
80364-120	Hair Nets	3	6,139	0	4,640	0	NA	0	NA	0	NA
80364-130	Hair Ornaments	5,145	2,315	14	2,330	13	93%	1	7%	0	NA
80364-155	Hair Pieces	7,609	1,957	108	952	49	45%	57	53%	2	2%
80364-000	Hair Products	129,940	258	665	273	395	59%	251	38%	19	3%
80364-140	Hair Removal Equipment	859	3,987	7	2,858	2	29%	5	71%	0	NA
60420-120	Hair Replacement	45,001	688	109	946	77	71%	30	28%	2	2%
60134-010	Hair Salon	32,650	869	404	405	189	47%	213	53%	2	0%
60420-000	Hair Styling	30,848	902	141	810	60	43%	76	54%	5	4%
60420-200	Hair Transplants	3	6,139	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60420-110	Hair Weave	29,743	926	179	703	65	36%	110	61%	4	2%
50480-200	Halloween Decorations	2,460	3,022	4	3,261	0	NA	4	###	0	NA
60422-000	Halls	3,158	2,792	25	1,884	13	52%	12	48%	0	NA
87000-000	Hammock	371	4,654	3	3,474	0	NA	2	67%	1	33%
80369-000	Hamper Wholesale	83	5,514	0	4,640	0	NA	0	NA	0	NA
80258-000	Hand Dryers	333	4,746	0	4,640	0	NA	0	NA	0	NA
10074-000	Hand Painting	4,154	2,518	13	2,384	6	46%	7	54%	0	NA
44149-200	Hand Sanitizer	309	4,793	10	2,584	3	30%	7	70%	0	NA
50666-000	Hand Tools	24,289	1,059	297	510	268	90%	27	9%	2	1%
30284-000	Handbag Manufacturers	7,749	1,935	199	661	132	66%	67	34%	0	NA
60423-000	Handbag Repair	27	5,883	0	4,640	0	NA	0	NA	0	NA
50331-000	Handkerchiefs	197	5,068	0	4,640	0	NA	0	NA	0	NA
80370-000	Handle Manufacturers	291	4,832	0	4,640	0	NA	0	NA	0	NA
50025-100	Handmade Art	4,387	2,468	39	1,553	28	72%	11	28%	0	NA
60425-000	Handwriting Analysis	195	5,073	0	4,640	0	NA	0	NA	0	NA
60426-000	Handwriting Expert	467	4,486	1	4,054	0	NA	1	###	0	NA
15035-000	Handyman	696,287	40	1,110	187	462	42%	610	55%	38	3%
70556-000	Hang Gliding	188	5,089	4	3,261	3	75%	1	25%	0	NA
10099-300	Hardscaping	34,561	830	37	1,597	13	35%	24	65%	0	NA
55590-000	Hardware	9,583	1,754	41	1,518	29	71%	12	29%	0	NA
44058-000	Hardware and Tools	11,245	1,610	136	829	102	75%	34	25%	0	NA
80371-000	Hardware Consultants	3,627	2,648	5	3,103	4	80%	1	20%	0	NA
50333-000	Hardware Sales	69,453	485	145	798	108	74%	36	25%	1	1%
15058-000	Hardwood Floor Contractors	91,945	378	79	1,117	37	47%	41	52%	1	1%
15058-100	Hardwood Floor Maintenance	5,248	2,304	3	3,474	2	67%	1	33%	0	NA
50273-101	Hardwood Floors	65,023	506	139	819	108	78%	30	22%	1	1%
50554-100	Harness	336	4,738	3	3,474	0	NA	3	###	0	NA
10155-400	Harness Assembly	1,039	3,810	1	4,054	1	###	0	NA	0	NA
60427-000	Hat Cleaning	83	5,514	0	4,640	0	NA	0	NA	0	NA
00143-000	Hatchery	2,792	2,910	18	2,136	3	17%	9	50%	6	33%
50334-000	Hats	13,925	1,454	77	1,131	39	51%	36	47%	2	3%
70720-000	Hauling Contractors	16,035	1,360	28	1,795	17	61%	11	39%	0	NA
50335-000	Hawaiian Products	1,295	3,604	6	2,968	3	50%	3	50%	0	NA
00144-000	Hay	1,693	3,336	1	4,054	0	NA	1	###	0	NA
60428-000	Hay Rides	110	5,387	0	4,640	0	NA	0	NA	0	NA
61027-100	Hazardous Material Removal	2,533	3,000	3	3,474	1	33%	2	67%	0	NA
61027-000	Hazardous Waste Services	8,383	1,862	35	1,636	26	74%	9	26%	0	NA
60105-100	Headlight Restoration	3,077	2,815	10	2,584	1	10%	9	90%	0	NA
60971-000	Health	445,446	68	1,679	137	1,184	71%	480	29%	15	1%
60429-010	Health Advocate	720	4,135	1	4,054	0	NA	1	###	0	NA
55336-000	Health and Medical Products	91,061	381	255	560	157	62%	98	38%	0	NA
60429-200	Health and Wellness	591,244	55	2,102	112	1,731	82%	355	17%	16	1%
44059-000	Health Care	78,266	437	372	429	236	63%	133	36%	3	1%
60971-103	Health Care Placement	4,369	2,474	1	4,054	0	NA	1	###	0	NA
60971-105	Health Care Referral	28,108	966	287	522	276	96%	10	3%	1	0%
60430-000	Health Club	132,084	256	3,102	80	2,575	83%	486	16%	41	1%
60429-000	Health Consultants	55,039	594	140	815	101	72%	34	24%	5	4%
20027-000	Health Insurance	251,675	135	920	214	772	84%	144	16%	4	0%
80422-000	Health Lamps	108	5,391	0	4,640	0	NA	0	NA	0	NA
60431-000	Health Monitor	1,583	3,398	5	3,103	1	20%	4	80%	0	NA
50336-000	Health Products	659,919	43	1,658	141	990	60%	660	40%	8	0%
60432-000	Health Resorts	3,248	2,757	34	1,653	18	53%	16	47%	0	NA
20085-300	Health Savings Administrators	58,091	563	291	517	260	89%	31	11%	0	NA
20027-010	Health Sharing Ministries	34,196	837	334	463	327	98%	4	1%	3	1%
60518-100	Healthcare Linen Services	1,094	3,757	12	2,444	1	8%	11	92%	0	NA
60971-104	Healthcare Management	74,026	465	318	483	253	80%	64	20%	1	0%
65548-100	Healthcare Staffing	21,196	1,153	20	2,049	15	75%	5	25%	0	NA
50337-110	Hearing Aid Parts	3,051	2,826	26	1,854	4	15%	21	81%	1	4%
50337-100	Hearing Aid Repair	870	3,974	8	2,758	6	75%	2	25%	0	NA
50337-000	Hearing Assistive Devices	321,693	95	1,022	199	822	80%	177	17%	23	2%
50337-200	Hearing Tests	1,712	3,323	4	3,261	3	75%	1	25%	0	NA
30010-000	Hearse	137	5,269	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30286-000	Heat Exchanger	1,057	3,789	0	4,640	0	NA	0	NA	0	NA
10075-000	Heat Pump	5,034	2,338	16	2,235	12	75%	4	25%	0	NA
80375-000	Heat Recovery System	277	4,868	0	4,640	0	NA	0	NA	0	NA
80376-000	Heat Seal Equipment	96	5,453	2	3,715	2	## #	0	NA	0	NA
60433-000	Heat Sealing	64	5,635	0	4,640	0	NA	0	NA	0	NA
80377-000	Heat Treating Equipment	448	4,511	0	4,640	0	NA	0	NA	0	NA
10182-000	Heating and Air Conditioning	2,443,533	7	3,453	72	2,604	75%	793	23%	56	2%
30222-100	Heating and Air Conditioning Filters	6,481	2,101	26	1,854	10	38%	16	62%	0	NA
10082-200	Heating and Cooling Demolition	898	3,944	1	4,054	1	## #	0	NA	0	NA
10076-000	Heating Contractors	231,717	148	206	638	163	79%	40	19%	3	1%
80378-000	Heating Equipment	17,743	1,280	48	1,403	26	54%	19	40%	3	6%
70557-000	Heating Supply	1,529	3,439	15	2,282	9	60%	6	40%	0	NA
60434-100	Heating System Cleaning	243	4,947	1	4,054	0	NA	1	## #	0	NA
60434-000	Heating System Repair	14,791	1,410	38	1,576	33	87%	5	13%	0	NA
85362-000	Heavy Duty Equipment Repair	8,381	1,864	9	2,666	4	44%	5	56%	0	NA
60257-100	Heavy Equipment Rental	3,363	2,730	17	2,185	9	53%	8	47%	0	NA
60891-100	Heavy Equipment Towing	2,227	3,107	11	2,507	7	64%	4	36%	0	NA
70637-000	Heavy Haul Trucking	43,373	704	22	1,976	7	32%	13	59%	2	9%
00157-010	Hedge Trimming	78	5,541	0	4,640	0	NA	0	NA	0	NA
55675-000	Helicopter	158	5,189	0	4,640	0	NA	0	NA	0	NA
50750-110	Helicopter Charter	534	4,378	8	2,758	7	88%	1	13%	0	NA
50075-200	Helicopter Parts	405	4,595	1	4,054	1	## #	0	NA	0	NA
50750-100	Helicopter Rental	977	3,871	3	3,474	0	NA	2	67%	1	33%
90015-000	Hematology	307	4,797	0	4,640	0	NA	0	NA	0	NA
50488-210	Hemophilia Pharmacy	42	5,780	0	4,640	0	NA	0	NA	0	NA
81000-700	Hemp Products	27,814	972	153	767	37	24%	112	73%	4	3%
50339-000	Herbs	34,657	828	68	1,202	29	43%	39	57%	0	NA
80379-000	Hides	154	5,199	0	4,640	0	NA	0	NA	0	NA
90040-000	High Risk Behavior/Practices	238,954	142	1,391	159	239	17%	690	50%	462	33%
90050-000	High Risk Free Trial Offers	418,648	71	3,669	69	2,360	64%	1,200	33%	109	3%
50340-000	Hinge	97	5,449	1	4,054	1	## #	0	NA	0	NA
60435-100	Historian	45	5,754	0	4,640	0	NA	0	NA	0	NA
60435-000	Historical Places	343	4,726	1	4,054	0	NA	1	## #	0	NA
10014-100	Historical Structure Preservation	2,264	3,091	1	4,054	0	NA	1	## #	0	NA
20016-000	HMOs	29,543	931	227	604	181	80%	46	20%	0	NA
60070-100	HOA	39,269	756	133	846	93	70%	39	29%	1	1%
60075-136	HOA Attorney	2,646	2,962	6	2,968	2	33%	4	67%	0	NA
44061-000	Hobbies	2,351	3,060	20	2,049	4	20%	16	80%	0	NA
60436-000	Hockey Club	1,682	3,343	13	2,384	8	62%	5	38%	0	NA
00227-000	Hog Farm	714	4,144	0	4,640	0	NA	0	NA	0	NA
60437-000	Hoist	1,137	3,713	1	4,054	0	NA	1	## #	0	NA
20017-000	Holding Company	32,753	864	274	533	254	93%	11	4%	9	3%
44063-000	Holidays	146	5,226	1	4,054	0	NA	1	## #	0	NA
60438-000	Holistic Health Practitioner	33,941	842	18	2,136	10	56%	8	44%	0	NA
60784-100	Holistic Schools	3,770	2,618	1	4,054	1	## #	0	NA	0	NA
50310-100	Home Accessories	58,064	564	1,320	170	1,193	90%	118	9%	9	1%
50310-200	Home Accessories Online	37,747	775	253	563	102	40%	143	57%	8	3%
10079-100	Home Additions	29,937	921	63	1,244	57	90%	6	10%	0	NA
10077-000	Home Automation	17,149	1,305	46	1,431	9	20%	37	80%	0	NA
60538-100	Home Based Business Marketing	53,101	607	116	912	111	96%	5	4%	0	NA
50071-000	Home Brewing Supplies	2,011	3,190	6	2,968	4	67%	2	33%	0	NA
10078-000	Home Builders	2,212,592	10	4,287	54	3,700	86%	566	13%	21	0%
25045-100	Home Buyers	86,354	399	74	1,153	55	74%	18	24%	1	1%
85273-000	Home Care	107,830	315	74	1,153	52	70%	22	30%	0	NA
50342-000	Home Center	14,608	1,425	36	1,615	22	61%	14	39%	0	NA
60440-000	Home Consultant	1,337	3,568	1	4,054	0	NA	0	NA	1	## #
50310-210	Home Décor	11,385	1,603	107	958	48	45%	55	51%	4	4%
50343-000	Home Demo	418	4,569	1	4,054	0	NA	0	NA	1	## #
60439-000	Home Design	34,723	825	47	1,420	14	30%	30	64%	3	6%
64000-000	Home Electronics	73,358	466	2,992	82	2,842	95%	146	5%	4	0%
30348-100	Home Elevator	3,145	2,797	5	3,103	4	80%	1	20%	0	NA
60332-010	Home Energy Raters	518	4,402	3	3,474	2	67%	1	33%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50345-000	Home Furnishings	55,709	585	324	473	278	86%	42	13%	4	1%
60441-000	Home Health Care	290,252	107	233	597	132	57%	94	40%	7	3%
10079-000	Home Improvement	1,400,377	23	6,375	37	5,530	87%	804	13%	41	1%
60469-000	Home Inspection	298,849	101	405	403	285	70%	117	29%	3	1%
20060-210	Home Maintenance	12,395	1,537	43	1,473	8	19%	34	79%	1	2%
88200-000	Home Management	2,378	3,052	6	2,968	5	83%	1	17%	0	NA
61029-000	Home Party Planning	12,893	1,513	103	974	79	77%	24	23%	0	NA
10035-400	Home Performance Contractor	13,831	1,458	46	1,431	32	70%	14	30%	0	NA
60469-400	Home Renovation	99,439	348	256	557	105	41%	143	56%	8	3%
60469-200	Home Renovation Inspection	970	3,878	2	3,715	0	NA	1	50%	1	50%
20060-200	Home Repair	93,668	367	205	642	75	37%	123	60%	7	3%
60751-000	Home Sales	4,554	2,434	14	2,330	7	50%	7	50%	0	NA
31000-000	Home Schooling Materials	16,710	1,325	67	1,211	64	96%	3	4%	0	NA
44064-000	Home Services	26,132	1,022	111	936	76	68%	35	32%	0	NA
85269-000	Home Staging	6,245	2,148	3	3,474	2	67%	1	33%	0	NA
65784-000	Home Study	9,799	1,728	5	3,103	2	40%	2	40%	1	20%
50344-000	Home Theater Systems	27,559	981	42	1,489	20	48%	22	52%	0	NA
85270-000	Home Warranty Plans	597,662	52	25,874	4	25,588	99%	278	1%	8	0%
60442-000	Homeopathy	12,082	1,559	11	2,507	10	91%	1	9%	0	NA
20028-000	Homeowners Insurance	81,490	423	238	587	218	92%	20	8%	0	NA
80382-000	Honey	3,346	2,735	13	2,384	7	54%	6	46%	0	NA
80383-000	Honeycomb Material	67	5,619	0	4,640	0	NA	0	NA	0	NA
30288-000	Honing Machine	195	5,073	0	4,640	0	NA	0	NA	0	NA
50164-110	Hookah Bar	1,762	3,298	7	2,858	1	14%	6	86%	0	NA
80456-000	Hops	40	5,799	0	4,640	0	NA	0	NA	0	NA
60683-000	Hormone Replacement Therapy	45,423	685	93	1,028	29	31%	64	69%	0	NA
00153-101	Horse Boarding	6,298	2,137	12	2,444	6	50%	6	50%	0	NA
00145-000	Horse Breeding	4,838	2,379	7	2,858	3	43%	4	57%	0	NA
70534-000	Horse Carriage	1,698	3,335	3	3,474	1	33%	2	67%	0	NA
00146-000	Horse Dealers	16,923	1,316	5	3,103	1	20%	4	80%	0	NA
30289-100	Horse Equipment	5,370	2,288	10	2,584	7	70%	3	30%	0	NA
60720-100	Horse Race Handicapping	539	4,375	0	4,640	0	NA	0	NA	0	NA
30289-110	Horse Supplies	2,748	2,928	11	2,507	9	82%	2	18%	0	NA
30709-000	Horse Trailer	4,785	2,390	6	2,968	5	83%	1	17%	0	NA
85271-100	Horse Trails	168	5,149	1	4,054	0	NA	1	## #	0	NA
00147-000	Horse Training	6,627	2,085	8	2,758	4	50%	4	50%	0	NA
70558-000	Horse Transport	2,267	3,089	1	4,054	0	NA	1	## #	0	NA
85271-000	Horseback Riding	6,653	2,079	18	2,136	6	33%	12	67%	0	NA
00148-000	Horseshoeing	1,028	3,823	3	3,474	2	67%	1	33%	0	NA
30289-000	Horseshoeing Tools	409	4,590	0	4,640	0	NA	0	NA	0	NA
00149-000	Horticultural Consultants	1,701	3,332	5	3,103	2	40%	3	60%	0	NA
50348-000	Hose Couplings	1,180	3,685	1	4,054	1	## #	0	NA	0	NA
50348-100	Hose Fittings	60	5,655	0	4,640	0	NA	0	NA	0	NA
50347-000	Hoses	1,098	3,753	1	4,054	1	## #	0	NA	0	NA
50349-000	Hosiery	3,804	2,606	7	2,858	4	57%	3	43%	0	NA
80384-000	Hosiery Manufacturers	1,335	3,570	11	2,507	11	## #	0	NA	0	NA
60443-000	Hospice	16,707	1,326	9	2,666	5	56%	4	44%	0	NA
60445-000	Hospital	204,087	168	2,424	97	1,759	73%	661	27%	4	0%
60444-000	Hospital Consultants	6,778	2,061	26	1,854	19	73%	7	27%	0	NA
80385-010	Hospital Equipment	3,384	2,721	1	4,054	1	## #	0	NA	0	NA
80385-000	Hospital Supplies	137,525	248	761	243	605	80%	155	20%	1	0%
65262-100	Hospitality	5,680	2,241	46	1,431	15	33%	31	67%	0	NA
10155-105	Hosted phone systems	38	5,811	0	4,640	0	NA	0	NA	0	NA
60446-000	Hostel	818	4,023	14	2,330	7	50%	6	43%	1	7%
50602-000	Hot Tub Dealers	113,154	303	582	310	471	81%	108	19%	3	1%
80674-200	Hot Tub Manufacturing	15,916	1,366	32	1,696	32	## #	0	NA	0	NA
50604-000	Hot Tub Parts	23,289	1,084	375	427	136	36%	238	63%	1	0%
80674-000	Hot Tub Rental	8,632	1,836	9	2,666	6	67%	3	33%	0	NA
50603-000	Hot Tub Service and Repair	20,689	1,168	67	1,211	23	34%	34	51%	10	15%
50604-100	Hot Tub Supplies	6,432	2,104	37	1,597	35	95%	2	5%	0	NA
55673-000	Hot Tubs and Spas	8,322	1,870	50	1,372	20	40%	29	58%	1	2%
60571-000	Hotel Consultants	778	4,069	18	2,136	3	17%	15	83%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60572-000	Hotel Management	6,414	2,113	67	1,211	49	73%	16	24%	2	3%
50770-000	Hotel Products	1,713	3,322	21	2,009	13	62%	8	38%	0	NA
60448-000	Hotel Reservation	155,714	227	4,536	52	4,343	96%	189	4%	4	0%
80496-000	Hotel Supplies	672	4,192	2	3,715	0	NA	2	###	0	NA
60447-000	Hotels	293,219	105	10,941	22	6,801	62%	4,057	37%	83	1%
80617-100	Hotline	161	5,172	0	4,640	0	NA	0	NA	0	NA
80950-000	House Call	1,119	3,732	2	3,715	1	50%	1	50%	0	NA
60449-000	House Cleaning	163,247	220	319	481	113	35%	203	64%	3	1%
50350-000	House Cleaning Equipment	1,318	3,582	1	4,054	1	###	0	NA	0	NA
50350-100	House Cleaning Supplies	70	5,595	0	4,640	0	NA	0	NA	0	NA
25045-200	House Flipping	12,199	1,550	13	2,384	6	46%	6	46%	1	8%
10061-102	House Leveling	3,077	2,815	10	2,584	1	10%	8	80%	1	10%
10080-000	House Movers	36,747	790	202	651	38	19%	155	77%	9	4%
65449-000	House Sitting	1,934	3,218	0	4,640	0	NA	0	NA	0	NA
44062-000	Household Appliances	9,643	1,745	44	1,461	35	80%	9	20%	0	NA
50249-000	Household Fans	8,290	1,873	62	1,253	51	82%	9	15%	2	3%
50297-000	Household Garbage Disposal	6,238	2,149	33	1,678	12	36%	21	64%	0	NA
50171-000	Household Waste Compactor	323	4,768	6	2,968	1	17%	5	83%	0	NA
50351-000	Housewares	30,985	900	470	355	392	83%	78	17%	0	NA
65840-000	Housing Authority	6,371	2,122	35	1,636	27	77%	8	23%	0	NA
65840-100	Housing Consultants	17,366	1,295	50	1,372	46	92%	4	8%	0	NA
50589-110	Hoverboards	5,297	2,297	303	504	252	83%	51	17%	0	NA
57600-000	Hubcaps	752	4,094	3	3,474	1	33%	2	67%	0	NA
60450-000	Human Factors	1,427	3,507	2	3,715	2	###	0	NA	0	NA
60451-000	Human Resources	42,599	715	254	561	235	93%	19	7%	0	NA
60075-159	Human Rights Lawyer	20	5,945	1	4,054	1	###	0	NA	0	NA
60452-000	Human Service Organizations	4,938	2,357	12	2,444	10	83%	2	17%	0	NA
00150-000	Humane Society	1,218	3,661	5	3,103	4	80%	1	20%	0	NA
80387-000	Humidifier	2,357	3,059	19	2,089	16	84%	3	16%	0	NA
44065-000	Hunting	4,476	2,445	11	2,507	6	55%	5	45%	0	NA
00151-000	Hunting Gear	38,513	767	217	619	160	74%	54	25%	3	1%
00151-020	Hunting Guide	6,599	2,088	9	2,666	3	33%	5	56%	1	11%
50737-700	Hurricane Shutters	9,588	1,753	14	2,330	11	79%	3	21%	0	NA
50620-050	Hurricane Windows	49	5,722	1	4,054	0	NA	1	###	0	NA
80039-100	Hybrid Car Dealers	361	4,682	5	3,103	5	###	0	NA	0	NA
30145-000	Hydraulic Cylinder	1,576	3,405	2	3,715	0	NA	2	###	0	NA
80388-000	Hydraulic Equipment	9,343	1,768	9	2,666	5	56%	4	44%	0	NA
80389-000	Hydraulic Equipment Repair	9,055	1,796	6	2,968	2	33%	4	67%	0	NA
80388-100	Hydraulic Supplies	269	4,886	1	4,054	0	NA	1	###	0	NA
50667-000	Hydraulic Tools	605	4,289	2	3,715	0	NA	2	###	0	NA
80390-200	Hydro Jetting	100	5,430	0	4,640	0	NA	0	NA	0	NA
30429-000	Hydrogenated Oil	9	6,068	0	4,640	0	NA	0	NA	0	NA
55686-000	Hydrographics	191	5,079	2	3,715	1	50%	1	50%	0	NA
60453-000	Hydrologist	140	5,254	0	4,640	0	NA	0	NA	0	NA
10182-500	Hydronic Heating	1,630	3,371	4	3,261	1	25%	3	75%	0	NA
80390-000	Hydroponics Equipment	8,906	1,807	28	1,795	14	50%	14	50%	0	NA
80390-100	Hydroponics Supplies	1,533	3,436	5	3,103	2	40%	3	60%	0	NA
00155-101	Hydroseeding	2,406	3,042	1	4,054	1	###	0	NA	0	NA
60276-000	Hydrostatic Testing	354	4,702	0	4,640	0	NA	0	NA	0	NA
10050-200	Hydrovac	170	5,141	0	4,640	0	NA	0	NA	0	NA
55512-000	Hygiene Products	15,771	1,379	253	563	251	99%	2	1%	0	NA
30290-000	Hygrometer	5	6,114	0	4,640	0	NA	0	NA	0	NA
65134-200	Hyperbaric Chamber	637	4,241	1	4,054	1	###	0	NA	0	NA
60454-000	Hypnotherapists	9,487	1,758	10	2,584	10	###	0	NA	0	NA
50352-000	Ice	6,062	2,180	11	2,507	4	36%	6	55%	1	9%
50353-200	Ice Cream	4,300	2,489	17	2,185	8	47%	9	53%	0	NA
30292-000	Ice Cream Cone Distributors	428	4,548	2	3,715	2	###	0	NA	0	NA
80391-000	Ice Cream Freezer	103	5,411	0	4,640	0	NA	0	NA	0	NA
80393-000	Ice Cream Manufacturers Supplies	121	5,343	0	4,640	0	NA	0	NA	0	NA
80392-000	Ice Cream Manufacturing Equipment	798	4,049	1	4,054	0	NA	1	###	0	NA
80394-000	Ice Cream Mix	78	5,541	0	4,640	0	NA	0	NA	0	NA
30294-000	Ice Crushers	19	5,953	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
70605-300	Ice Dam Removal	141	5,246	0	4,640	0	NA	0	NA	0	NA
80395-100	Ice Machine Repair	497	4,432	1	4,054	0	NA	1	###	0	NA
80395-000	Ice Making Machine	1,851	3,261	6	2,968	4	67%	2	33%	0	NA
30295-000	Ice Melting Equipment	269	4,886	0	4,640	0	NA	0	NA	0	NA
30593-100	Ice Sculptures	392	4,614	5	3,103	2	40%	3	60%	0	NA
80396-000	Ice Substitutes	136	5,277	0	4,640	0	NA	0	NA	0	NA
60455-000	Identification Bureau	70,188	482	1,456	155	1,456	###	0	NA	0	NA
60456-000	Identification Card Service	5,163	2,312	49	1,387	12	24%	8	16%	29	59%
30296-000	Identification Equipment	1,451	3,490	0	4,640	0	NA	0	NA	0	NA
95085-000	Identity Theft Protection	63,321	521	588	307	577	98%	10	2%	1	0%
60457-000	Immigration Consultant	27,522	984	78	1,124	63	81%	15	19%	0	NA
60075-122	Immigration Lawyer	20,822	1,165	26	1,854	17	65%	9	35%	0	NA
50737-600	Impact Windows	34,926	820	123	885	116	94%	7	6%	0	NA
60458-000	Import Services	1,573	3,409	9	2,666	6	67%	3	33%	0	NA
50039-100	Imported Car Dealers	14,041	1,448	86	1,065	57	66%	28	33%	1	1%
60459-000	Importers	14,484	1,433	45	1,448	25	56%	19	42%	1	2%
00152-000	Impregnating	61	5,649	0	4,640	0	NA	0	NA	0	NA
30297-000	Imprinting	1,515	3,451	0	4,640	0	NA	0	NA	0	NA
10182-700	In Floor Heating	223	4,992	0	4,640	0	NA	0	NA	0	NA
60199-100	In Home Child Care	6,610	2,086	4	3,261	2	50%	2	50%	0	NA
50354-000	Incense	11,926	1,569	248	569	54	22%	194	78%	0	NA
60460-000	Incentive Programs	21,979	1,130	98	1,000	87	89%	10	10%	1	1%
30298-000	Incinerator	57	5,670	0	4,640	0	NA	0	NA	0	NA
30299-000	Incinerator Parts	10	6,050	0	4,640	0	NA	0	NA	0	NA
60461-000	Incorporation	160,364	223	204	645	194	95%	8	4%	2	1%
60462-000	Indexing Service	84	5,510	0	4,640	0	NA	0	NA	0	NA
50355-000	Indian Products	1,561	3,416	8	2,758	0	NA	0	NA	8	###
60540-300	Individual Counselors	1,812	3,278	13	2,384	13	###	0	NA	0	NA
60014-000	Indoor Advertising	540	4,374	2	3,715	1	50%	1	50%	0	NA
85301-000	Indoor Sky Diving	66	5,623	0	4,640	0	NA	0	NA	0	NA
30300-000	Induction Heating	232	4,973	1	4,054	1	###	0	NA	0	NA
44068-000	Industrial	1,746	3,308	4	3,261	3	75%	1	25%	0	NA
60048-000	Industrial Aprons	9	6,068	0	4,640	0	NA	0	NA	0	NA
80151-000	Industrial Ceramics	341	4,730	0	4,640	0	NA	0	NA	0	NA
80158-000	Industrial Cleaning Chemicals	11,435	1,598	25	1,884	6	24%	19	76%	0	NA
80179-000	Industrial Closures	474	4,475	1	4,054	0	NA	1	###	0	NA
60463-000	Industrial Consultants	2,653	2,960	0	4,640	0	NA	0	NA	0	NA
85313-000	Industrial Contractors	10,926	1,635	3	3,474	2	67%	1	33%	0	NA
80223-000	Industrial Crystals	214	5,017	4	3,261	1	25%	3	75%	0	NA
60295-000	Industrial Design	4,333	2,483	6	2,968	0	NA	6	###	0	NA
60464-000	Industrial Development	4,180	2,512	4	3,261	3	75%	1	25%	0	NA
80239-000	Industrial Diamond	251	4,933	0	4,640	0	NA	0	NA	0	NA
50221-400	Industrial Doors	618	4,273	0	4,640	0	NA	0	NA	0	NA
80260-000	Industrial Dryer	42	5,780	0	4,640	0	NA	0	NA	0	NA
80262-000	Industrial Dye	21	5,936	0	4,640	0	NA	0	NA	0	NA
10049-200	Industrial Electrician	161	5,172	0	4,640	0	NA	0	NA	0	NA
80398-100	Industrial Equipment	4,785	2,390	14	2,330	5	36%	9	64%	0	NA
80282-000	Industrial Fans	1,522	3,443	2	3,715	1	50%	1	50%	0	NA
80286-000	Industrial Fasteners	7,685	1,945	4	3,261	1	25%	3	75%	0	NA
80293-000	Industrial Feeders	357	4,695	0	4,640	0	NA	0	NA	0	NA
10059-000	Industrial Floors	3,726	2,625	1	4,054	0	NA	1	###	0	NA
80332-000	Industrial Furnace	965	3,881	0	4,640	0	NA	0	NA	0	NA
50303-100	Industrial Gas	210	5,026	0	4,640	0	NA	0	NA	0	NA
80346-000	Industrial Glass Beads	68	5,614	0	4,640	0	NA	0	NA	0	NA
30272-010	Industrial Gloves	46	5,747	0	4,640	0	NA	0	NA	0	NA
60465-000	Industrial Hygiene Consultants	1,330	3,575	3	3,474	0	NA	3	###	0	NA
80812-000	Industrial Manufacturers	21,932	1,132	57	1,297	37	65%	20	35%	0	NA
60674-000	Industrial Medicine	621	4,268	0	4,640	0	NA	0	NA	0	NA
30430-000	Industrial Oil	336	4,738	0	4,640	0	NA	0	NA	0	NA
30440-000	Industrial Oven	381	4,631	0	4,640	0	NA	0	NA	0	NA
10095-500	Industrial Painting	2,414	3,039	0	4,640	0	NA	0	NA	0	NA
80398-200	Industrial Petroleum Equipment	121	5,343	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30520-000	Industrial Power Processing	1,093	3,758	0	4,640	0	NA	0	NA	0	NA
60732-100	Industrial Property Management	40,371	743	135	837	82	61%	50	37%	3	2%
60962-000	Industrial Radiography	1,758	3,300	17	2,185	3	18%	14	82%	0	NA
60729-101	Industrial Real Estate	437	4,531	1	4,054	0	NA	1	###	0	NA
70645-000	Industrial Recycling	12,766	1,519	89	1,048	70	79%	19	21%	0	NA
30574-000	Industrial Rustproofing	141	5,246	0	4,640	0	NA	0	NA	0	NA
80641-000	Industrial Sewing Machine	1,286	3,611	2	3,715	2	###	0	NA	0	NA
10136-000	Industrial Silencers	23	5,919	0	4,640	0	NA	0	NA	0	NA
60834-000	Industrial Steam Cleaning	1,563	3,415	8	2,758	4	50%	4	50%	0	NA
80398-000	Industrial Supply	100,736	339	234	596	156	67%	77	33%	1	0%
80716-000	Industrial Tape	477	4,469	0	4,640	0	NA	0	NA	0	NA
30272-100	Industrial Towels	11	6,037	0	4,640	0	NA	0	NA	0	NA
30714-000	Industrial Trucks	5,942	2,200	19	2,089	5	26%	9	47%	5	26%
60115-100	Industrial Ultrasound	759	4,087	4	3,261	2	50%	2	50%	0	NA
60917-000	Industrial Vacuum Cleaners	486	4,455	0	4,640	0	NA	0	NA	0	NA
80769-000	Industrial Vibrators	369	4,660	1	4,054	0	NA	1	###	0	NA
30736-000	Industrial Washing Machine	139	5,262	0	4,640	0	NA	0	NA	0	NA
80189-000	Industrial Waste Compactor	1,490	3,464	19	2,089	18	95%	1	5%	0	NA
60199-101	Infant Child Care	1,472	3,473	0	4,640	0	NA	0	NA	0	NA
60669-100	Infertility	11,287	1,608	41	1,518	26	63%	15	37%	0	NA
61081-000	Infomercial	1,364	3,547	12	2,444	0	NA	11	92%	1	8%
60466-000	Information Bureaus	129,087	261	2,079	116	1,769	85%	98	5%	212	10%
80399-000	Information Processing	8,715	1,825	56	1,305	50	89%	6	11%	0	NA
85272-000	Information Technology Services	271,868	116	579	311	324	56%	241	42%	14	2%
30301-000	Infrared Equipment	361	4,682	0	4,640	0	NA	0	NA	0	NA
60467-000	Infrared Inspection	330	4,754	0	4,640	0	NA	0	NA	0	NA
30689-100	Infrared Thermography	425	4,555	4	3,261	2	50%	2	50%	0	NA
50488-300	Infusion Services	3,189	2,780	22	1,976	18	82%	4	18%	0	NA
55581-000	Ingredients	48	5,730	0	4,640	0	NA	0	NA	0	NA
20045-010	Inheritance Funding Company	3,398	2,713	1	4,054	1	###	0	NA	0	NA
30127-010	Injection Molding	595	4,306	0	4,640	0	NA	0	NA	0	NA
30539-101	Ink Cartridge Refill	16,070	1,358	57	1,297	38	67%	17	30%	2	4%
30302-000	Ink Manufacturers Materials	1,342	3,563	4	3,261	3	75%	1	25%	0	NA
44069-000	Innovation	427	4,552	5	3,103	3	60%	2	40%	0	NA
80400-100	Insect Breeder	86	5,503	3	3,474	2	67%	1	33%	0	NA
60468-000	Insect Control Devices	1,250	3,636	6	2,968	3	50%	3	50%	0	NA
80400-000	Insecticide	913	3,924	5	3,103	3	60%	2	40%	0	NA
44070-000	Inspection	3,465	2,693	11	2,507	3	27%	8	73%	0	NA
30305-000	Inspection Devices Industrial	1,067	3,781	4	3,261	4	###	0	NA	0	NA
60512-000	Institutional Library	77	5,548	0	4,640	0	NA	0	NA	0	NA
44071-000	Instruction	1,028	3,823	12	2,444	2	17%	10	83%	0	NA
50357-000	Instrument Cases	637	4,241	1	4,054	0	NA	1	###	0	NA
60599-000	Instrument Lessons	15,859	1,370	35	1,636	13	37%	22	63%	0	NA
80196-010	Insulated Concrete Form Contractor	118	5,359	0	4,640	0	NA	0	NA	0	NA
32000-000	Insulated Panels	600	4,297	0	4,640	0	NA	0	NA	0	NA
10081-000	Insulation Contractors	180,844	197	147	791	88	60%	52	35%	7	5%
50358-000	Insulation Materials	5,723	2,234	1	4,054	0	NA	0	NA	1	###
80401-100	Insulation Removal	2,766	2,921	3	3,474	3	###	0	NA	0	NA
80401-000	Insulation Supplies	2,131	3,142	2	3,715	1	50%	0	NA	1	50%
44073-000	Insurance	209,282	161	713	256	600	84%	110	15%	3	0%
60783-260	Insurance Adjuster	9,097	1,795	18	2,136	16	89%	2	11%	0	NA
60783-250	Insurance Adjuster Training	358	4,693	0	4,640	0	NA	0	NA	0	NA
20019-100	Insurance Agency	407,635	76	913	216	709	78%	143	16%	61	7%
20019-200	Insurance Agent	91,541	380	94	1,019	50	53%	42	45%	2	2%
20042-100	Insurance Audit	292	4,829	0	4,640	0	NA	0	NA	0	NA
20040-000	Insurance Claims Processing	90,852	382	871	221	632	73%	236	27%	3	0%
20019-000	Insurance Companies	1,645,372	16	13,908	16	13,391	96%	495	4%	22	0%
20041-000	Insurance Consultant	50,422	634	106	962	97	92%	9	8%	0	NA
20042-000	Insurance Inspection	5,254	2,301	9	2,666	7	78%	2	22%	0	NA
60075-131	Insurance Lawyer	12,073	1,560	35	1,636	35	###	0	NA	0	NA
20043-000	Insurance Rating Bureau	812	4,033	3	3,474	3	###	0	NA	0	NA
20080-000	Insurance Services Office	585,794	57	1,766	133	1,516	86%	210	12%	40	2%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
25020-000	Insurance Software	2,188	3,121	31	1,716	22	71%	9	29%	0	NA
20044-000	Insured Property Replacement Service	10,005	1,708	325	469	325	###	0	NA	0	NA
60075-145	Intellectual Property Lawyer	2,040	3,174	0	4,640	0	NA	0	NA	0	NA
85363-100	Interactive Media	6,113	2,172	124	882	108	87%	16	13%	0	NA
50359-000	Intercom Systems	1,030	3,820	2	3,715	2	###	0	NA	0	NA
85318-000	Interior Contractors	9,135	1,788	8	2,758	2	25%	6	75%	0	NA
60470-010	Interior Decorator	4,142	2,523	21	2,009	10	48%	11	52%	0	NA
60696-000	Interior Design Plants and Maintenance	2,979	2,848	0	4,640	0	NA	0	NA	0	NA
60470-000	Interior Designer	80,111	431	103	974	47	46%	56	54%	0	NA
80402-000	Interior Designer Supplies	4,365	2,475	23	1,941	15	65%	8	35%	0	NA
85318-200	Interior Finishing	5,450	2,279	3	3,474	1	33%	2	67%	0	NA
73100-000	Interlock Device	13,778	1,463	176	707	148	84%	25	14%	3	2%
80697-100	Interlocking Pavers	41,177	731	85	1,078	34	40%	45	53%	6	7%
60675-000	Internal Medicine	13,915	1,455	58	1,287	27	47%	29	50%	2	3%
60531-100	International Mailing Services	7,712	1,940	43	1,473	16	37%	27	63%	0	NA
70571-101	International Movers	11,411	1,601	43	1,473	32	74%	11	26%	0	NA
60472-000	International Trade Consultant	2,557	2,992	2	3,715	0	NA	1	50%	1	50%
65476-000	Internet Café	1,539	3,432	2	3,715	0	NA	2	###	0	NA
10155-110	Internet Installation	1,793	3,287	7	2,858	2	29%	5	71%	0	NA
60979-000	Internet Marketing Services	417,702	72	1,378	162	1,173	85%	173	13%	32	2%
60473-100	Internet Providers	89,057	390	1,838	128	1,579	86%	253	14%	6	0%
60473-000	Internet Service	613,391	48	12,122	19	10,672	88%	1,406	12%	44	0%
60901-100	Interpreters	1,939	3,216	0	4,640	0	NA	0	NA	0	NA
60474-000	Inventor	4,841	2,378	7	2,858	1	14%	6	86%	0	NA
60475-000	Inventory Services	4,086	2,536	4	3,261	0	NA	4	###	0	NA
60476-000	Investigator	150,825	237	214	623	170	79%	38	18%	6	3%
20045-000	Investment Advisory Services	183,666	193	715	255	534	75%	173	24%	8	1%
30307-000	Investment Casting	571	4,336	0	4,640	0	NA	0	NA	0	NA
20085-200	Investment Management	92,384	373	355	447	211	59%	131	37%	13	4%
65785-100	Investment School	9,022	1,799	8	2,758	6	75%	2	25%	0	NA
20046-000	Investment Security	64,025	512	537	327	502	93%	31	6%	4	1%
20089-000	Investment Seminars	15,827	1,375	82	1,103	53	65%	28	34%	1	1%
85264-020	Invisible Fencing	739	4,109	4	3,261	3	75%	1	25%	0	NA
50360-000	Invitations	4,331	2,485	19	2,089	10	53%	5	26%	4	21%
85275-000	iPod Sales	66	5,623	0	4,640	0	NA	0	NA	0	NA
70623-300	IPTV Internet Protocol Television	3,482	2,688	24	1,917	19	79%	3	13%	2	8%
80403-000	Iron	1,686	3,339	1	4,054	1	###	0	NA	0	NA
30554-010	Iron Railings	307	4,797	0	4,640	0	NA	0	NA	0	NA
10082-000	Iron Works	27,803	973	68	1,202	38	56%	29	43%	1	1%
50361-000	Ironing Board	17	5,968	0	4,640	0	NA	0	NA	0	NA
70559-300	Irrigation	16,225	1,351	30	1,745	10	33%	20	67%	0	NA
70559-000	Irrigation Consultants	13,216	1,499	17	2,185	10	59%	7	41%	0	NA
70559-100	Irrigation Design	14,321	1,441	13	2,384	6	46%	7	54%	0	NA
80404-000	Irrigation Equipment	50,677	629	72	1,166	37	51%	34	47%	1	1%
70599-400	Irrigation Installation	7,422	1,979	17	2,185	10	59%	7	41%	0	NA
70559-200	Irrigation Repair	13,884	1,456	29	1,771	16	55%	12	41%	1	3%
50362-000	Italian Food	1,459	3,482	10	2,584	3	30%	7	70%	0	NA
55421-000	Itinerant Bulk Meat	6,483	2,100	28	1,795	2	7%	26	93%	0	NA
50363-000	Ivory Products	28	5,876	0	4,640	0	NA	0	NA	0	NA
60477-000	Jack Repair	9	6,068	0	4,640	0	NA	0	NA	0	NA
80405-000	Jacks	265	4,896	1	4,054	1	###	0	NA	0	NA
50364-000	Jade Products	13	6,010	0	4,640	0	NA	0	NA	0	NA
30309-000	Jail Equipment	171	5,140	0	4,640	0	NA	0	NA	0	NA
30310-000	Jalousie	9	6,068	0	4,640	0	NA	0	NA	0	NA
80584-000	Jams	632	4,252	5	3,103	0	NA	5	###	0	NA
60478-000	Janitor Service	183,250	194	70	1,184	29	41%	39	56%	2	3%
80406-000	Janitor Supplies	13,089	1,504	13	2,384	12	92%	1	8%	0	NA
50365-000	Japanese Food	559	4,350	5	3,103	1	20%	4	80%	0	NA
50366-000	Jeans	2,690	2,950	13	2,384	6	46%	6	46%	1	8%
80584-100	Jellies	38	5,811	0	4,640	0	NA	0	NA	0	NA
50810-000	Jet Ski	3,919	2,579	22	1,976	6	27%	16	73%	0	NA
66001-000	Jewelry Advisory Service	4,226	2,504	4	3,261	3	75%	1	25%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
66000-100	Jewelry Appraisal	3,586	2,658	3	3,474	1	33%	2	67%	0	NA
80409-000	Jewelry Buyers	17,885	1,271	15	2,282	9	60%	5	33%	1	7%
80410-000	Jewelry Casting	1,504	3,459	1	4,054	1	###	0	NA	0	NA
80411-000	Jewelry Designers	74,770	461	270	541	187	69%	78	29%	5	2%
80412-000	Jewelry Engraver	1,047	3,799	6	2,968	6	###	0	NA	0	NA
80413-000	Jewelry Findings	2,660	2,955	3	3,474	3	###	0	NA	0	NA
30311-000	Jewelry Manufacturers	60,769	545	149	781	125	84%	23	15%	1	1%
60479-100	Jewelry Plating	39	5,803	0	4,640	0	NA	0	NA	0	NA
60479-000	Jewelry Polishing	324	4,765	0	4,640	0	NA	0	NA	0	NA
60480-000	Jewelry Repair	15,022	1,403	44	1,461	23	52%	16	36%	5	11%
50367-000	Jewelry Stores	826,765	33	3,268	76	2,593	79%	646	20%	29	1%
80407-000	Jewelry Supplies	40,979	733	63	1,244	9	14%	53	84%	1	2%
30313-000	Jigs and Fixture Components	411	4,585	0	4,640	0	NA	0	NA	0	NA
80414-000	Jigs and Fixtures	434	4,537	4	3,261	0	NA	4	###	0	NA
60981-000	Job Listing Service	93,491	370	401	408	370	92%	29	7%	2	0%
50680-000	Jokes	110	5,387	1	4,054	0	NA	1	###	0	NA
25055-000	Judgment Recovery	6,019	2,184	5	3,103	1	20%	4	80%	0	NA
30315-000	Juice	3,047	2,828	20	2,049	8	40%	12	60%	0	NA
30314-000	Juicers	5,352	2,290	27	1,827	19	70%	8	30%	0	NA
60481-000	Juke Box	1,719	3,318	8	2,758	8	###	0	NA	0	NA
50481-200	Jumping Balloons	1,083	3,769	4	3,261	1	25%	3	75%	0	NA
80415-000	Junk Dealers	4,422	2,461	11	2,507	6	55%	5	45%	0	NA
80415-100	Junk Removal	51,238	624	86	1,065	34	40%	50	58%	2	2%
60075-169	Justice of the Peace	25	5,900	0	4,640	0	NA	0	NA	0	NA
60075-140	Juvenile Attorney	448	4,511	0	4,640	0	NA	0	NA	0	NA
50369-000	Karaoke	2,302	3,077	13	2,384	8	62%	5	38%	0	NA
60154-100	Kayak Lessons	723	4,131	4	3,261	4	###	0	NA	0	NA
80416-000	Kennel Supplies	1,716	3,321	9	2,666	5	56%	4	44%	0	NA
80417-000	Kerosene	137	5,269	0	4,640	0	NA	0	NA	0	NA
30316-000	Key Control Systems	6,368	2,124	32	1,696	25	78%	6	19%	1	3%
72800-000	Key Duplication	7,248	2,000	33	1,678	31	94%	2	6%	0	NA
50371-000	Key Holder	84	5,510	0	4,640	0	NA	0	NA	0	NA
55657-000	Keys	787	4,060	2	3,715	1	50%	1	50%	0	NA
60353-300	Kickboxing	3,979	2,561	44	1,461	11	25%	25	57%	8	18%
30317-000	Kiln	270	4,883	0	4,640	0	NA	0	NA	0	NA
60780-000	Kindergarten	16,466	1,337	31	1,716	18	58%	13	42%	0	NA
65665-100	Kinesiology	10	6,050	1	4,054	0	NA	1	###	0	NA
44075-000	Kitchen	1,336	3,569	11	2,507	8	73%	3	27%	0	NA
50372-000	Kitchen Accessories	30,523	906	163	740	91	56%	67	41%	5	3%
10184-100	Kitchen Cabinet Refacing	21,937	1,131	38	1,576	34	89%	4	11%	0	NA
10184-200	Kitchen Cabinets	22,585	1,107	58	1,287	23	40%	33	57%	2	3%
50373-000	Kitchen Cabinets and Equipment	44,532	694	93	1,028	64	69%	28	30%	1	1%
10006-101	Kitchen Design	31,408	892	46	1,431	30	65%	16	35%	0	NA
10006-100	Kitchen Remodel	133,925	255	204	645	120	59%	80	39%	4	2%
50374-000	Kite	354	4,702	2	3,715	2	###	0	NA	0	NA
75650-000	Kiteboarding	231	4,975	1	4,054	1	###	0	NA	0	NA
50375-000	Knife Sharpening	1,864	3,250	2	3,715	2	###	0	NA	0	NA
50377-000	Knit Fabric	121	5,343	0	4,640	0	NA	0	NA	0	NA
50376-000	Knit Goods	959	3,889	2	3,715	0	NA	2	###	0	NA
80418-000	Knit Goods Manufacturer	294	4,822	0	4,640	0	NA	0	NA	0	NA
50378-000	Knitting Classes	408	4,593	0	4,640	0	NA	0	NA	0	NA
30318-000	Knitting Machine	135	5,288	1	4,054	0	NA	0	NA	1	###
50379-000	Knobs	6,166	2,165	55	1,316	53	96%	2	4%	0	NA
50380-000	Kosher Food	622	4,264	4	3,261	3	75%	1	25%	0	NA
55654-000	Lab	7,152	2,018	25	1,884	13	52%	12	48%	0	NA
80419-000	Lab Equipment	8,194	1,889	14	2,330	7	50%	7	50%	0	NA
80419-100	Lab Supplies	578	4,330	1	4,054	1	###	0	NA	0	NA
60483-000	Labeling	10,965	1,632	9	2,666	3	33%	6	67%	0	NA
30320-000	Labeling Equipment	627	4,256	2	3,715	1	50%	1	50%	0	NA
60485-100	Labor Contractor	3,486	2,684	9	2,666	3	33%	6	67%	0	NA
60484-000	Labor Organizations	3,433	2,704	12	2,444	1	8%	11	92%	0	NA
90035-000	Labor Posters	26,483	1,010	168	728	156	93%	12	7%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60485-000	Labor Relations Consultant	746	4,102	0	4,640	0	NA	0	NA	0	NA
60487-000	Laboratory Research	35,082	815	252	565	229	91%	23	9%	0	NA
60488-000	Laboratory Testing	90,491	384	279	526	217	78%	62	22%	0	NA
50382-000	Laces	112	5,380	1	4,054	0	NA	1	###	0	NA
30323-000	Lacquer Manufacturers	65	5,632	0	4,640	0	NA	0	NA	0	NA
50383-000	Ladder	1,519	3,445	5	3,103	0	NA	5	###	0	NA
60490-000	Ladder Rental	36	5,819	0	4,640	0	NA	0	NA	0	NA
66003-100	Lake Management	230	4,979	1	4,054	0	NA	1	###	0	NA
10059-200	Laminate Floor	6,389	2,117	29	1,771	17	59%	12	41%	0	NA
30324-000	Laminated Structural Products	332	4,748	0	4,640	0	NA	0	NA	0	NA
80420-000	Laminating Machine	1,598	3,390	1	4,054	1	###	0	NA	0	NA
80420-100	Laminating Supplies	23	5,919	0	4,640	0	NA	0	NA	0	NA
60493-100	Lamp Parts	101	5,425	0	4,640	0	NA	0	NA	0	NA
60492-000	Lamp Repair	659	4,207	0	4,640	0	NA	0	NA	0	NA
60491-000	Lamp Shade Cleaning	68	5,614	0	4,640	0	NA	0	NA	0	NA
50384-000	Lamp Shade Covers	55	5,688	0	4,640	0	NA	0	NA	0	NA
30327-000	Lamp Shade Frames	536	4,377	3	3,474	1	33%	2	67%	0	NA
50385-000	Lamp Shades	2,901	2,878	3	3,474	0	NA	3	###	0	NA
60493-000	Lamp Supplies	642	4,233	0	4,640	0	NA	0	NA	0	NA
55552-000	Lamps	341	4,730	11	2,507	3	27%	8	73%	0	NA
10083-000	Land Clearing	36,766	789	21	2,009	6	29%	14	67%	1	5%
60494-000	Land for Sale	46,555	677	24	1,917	10	42%	13	54%	1	4%
10083-010	Land Leveling	1,414	3,516	3	3,474	1	33%	2	67%	0	NA
72700-000	Land rental	612	4,280	1	4,054	0	NA	1	###	0	NA
60845-000	Land Surveyor	163,108	221	139	819	82	59%	55	40%	2	1%
60075-150	Landlord Tenant Lawyer	3,113	2,802	8	2,758	2	25%	6	75%	0	NA
00154-000	Landscape Architect	52,151	618	52	1,347	25	48%	25	48%	2	4%
00155-000	Landscape Contractors	1,681,691	12	1,866	125	846	45%	977	52%	43	2%
80424-110	Landscape Curbing	2,582	2,982	12	2,444	7	58%	5	42%	0	NA
00156-000	Landscape Design	126,908	263	162	742	80	49%	78	48%	4	2%
50785-000	Landscape Lighting	11,160	1,617	15	2,282	9	60%	6	40%	0	NA
00155-103	Landscape Maintenance	207,787	164	294	515	116	39%	164	56%	14	5%
80424-000	Landscape Supply	32,136	879	42	1,489	20	48%	21	50%	1	2%
00155-104	Landscaping Clean Up	31,518	889	76	1,144	24	32%	51	67%	1	1%
80424-100	Landscaping Equipment	1,123	3,726	8	2,758	1	13%	7	88%	0	NA
60495-000	Language School	5,887	2,210	26	1,854	15	58%	10	38%	1	4%
50386-000	Language Training Aids	4,881	2,370	84	1,085	74	88%	10	12%	0	NA
52000-000	Lanyards	469	4,482	0	4,640	0	NA	0	NA	0	NA
50500-100	Lapel Pins	2,770	2,918	10	2,584	3	30%	7	70%	0	NA
30329-000	Lapidary	207	5,033	2	3,715	2	###	0	NA	0	NA
30330-000	Lapidary Equipment	577	4,331	0	4,640	0	NA	0	NA	0	NA
80425-000	Laser	8,968	1,803	30	1,745	22	73%	8	27%	0	NA
65544-100	Laser Cosmetic Services	25,835	1,026	258	555	230	89%	25	10%	3	1%
65630-000	Laser Eye Surgery	13,349	1,489	48	1,403	28	58%	16	33%	4	8%
60420-100	Laser Hair Removal	61,302	540	1,352	167	1,269	94%	78	6%	5	0%
65544-000	Laser Therapy	2,414	3,039	3	3,474	3	###	0	NA	0	NA
71200-000	Lasik Eye Surgery	4,304	2,487	6	2,968	2	33%	4	67%	0	NA
30331-000	Latex	166	5,159	0	4,640	0	NA	0	NA	0	NA
30332-000	Latex Liquids	5	6,114	0	4,640	0	NA	0	NA	0	NA
50387-000	Lath	196	5,071	0	4,640	0	NA	0	NA	0	NA
30333-000	Lathes	1,170	3,693	4	3,261	0	NA	4	###	0	NA
10084-000	Lathing Contractors	1,676	3,348	0	4,640	0	NA	0	NA	0	NA
60496-000	Laundry	30,509	907	167	731	103	62%	61	37%	3	2%
60498-000	Laundry Consultants	4,360	2,477	54	1,326	50	93%	3	6%	1	2%
80426-000	Laundry Equipment	13,199	1,500	304	500	289	95%	15	5%	0	NA
80427-000	Laundry Supplies	2,974	2,849	181	696	179	99%	2	1%	0	NA
30335-000	Law Books	164	5,164	0	4,640	0	NA	0	NA	0	NA
55610-000	Lawn	10,180	1,690	28	1,795	8	29%	18	64%	2	7%
50298-000	Lawn and Garden	95,332	360	457	363	361	79%	94	21%	2	0%
82300-000	Lawn Care	163,479	219	612	299	390	64%	218	36%	4	1%
60398-000	Lawn Equipment Rental	2,465	3,021	15	2,282	3	20%	12	80%	0	NA
85276-000	Lawn Installation	2,991	2,842	6	2,968	1	17%	4	67%	1	17%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
00157-000	Lawn Maintenance	713,533	38	2,180	107	1,899	87%	263	12%	18	1%
50388-000	Lawn Mower	48,661	651	197	664	175	89%	20	10%	2	1%
60499-100	Lawn Mower Blade Sharpening	79	5,535	0	4,640	0	NA	0	NA	0	NA
60499-000	Lawn Mower Repair	33,884	846	55	1,316	25	45%	28	51%	2	4%
80743-100	Lawn Tractor Dealers	3,241	2,759	7	2,858	6	86%	0	NA	1	14%
60074-000	Lawyer Referral Service	33,714	853	57	1,297	42	74%	15	26%	0	NA
60075-000	Lawyers	1,485,822	19	2,110	111	1,541	73%	538	25%	31	1%
30336-000	Lead	533	4,383	0	4,640	0	NA	0	NA	0	NA
30336-100	Lead Abatement	2,895	2,882	1	4,054	0	NA	1	###	0	NA
30337-000	Lead Products	216	5,013	0	4,640	0	NA	0	NA	0	NA
30336-200	Lead Removal	438	4,530	0	4,640	0	NA	0	NA	0	NA
30336-300	Lead Renovator	12	6,022	0	4,640	0	NA	0	NA	0	NA
30336-400	Lead Testing	1,219	3,660	2	3,715	2	###	0	NA	0	NA
10085-000	Lead Welding	172	5,136	0	4,640	0	NA	0	NA	0	NA
60172-113	Leadership Coaching	17,673	1,282	8	2,758	5	63%	3	38%	0	NA
60532-100	Leadership Development	3,515	2,679	4	3,261	0	NA	3	75%	1	25%
50298-200	Leaf Blower	163	5,166	0	4,640	0	NA	0	NA	0	NA
30338-000	Leak Detecting Equipment	1,625	3,376	1	4,054	1	###	0	NA	0	NA
30338-200	Leak Detection	12,115	1,557	20	2,049	14	70%	6	30%	0	NA
60504-000	Leasing Services	101,933	333	503	340	479	95%	21	4%	3	1%
30339-000	Leather	6,359	2,125	40	1,537	11	28%	27	68%	2	5%
50389-000	Leather Clothing	8,979	1,802	76	1,144	29	38%	44	58%	3	4%
50390-000	Leather Dealers	17,875	1,272	321	479	248	77%	23	7%	50	16%
30340-000	Leather Findings	15	5,992	0	4,640	0	NA	0	NA	0	NA
30341-000	Leather Finish	206	5,039	2	3,715	2	###	0	NA	0	NA
30343-000	Leather Goods Manufacturers Supplies	1,246	3,640	6	2,968	4	67%	2	33%	0	NA
60506-000	Leather Goods Repair	3,596	2,655	7	2,858	1	14%	6	86%	0	NA
60505-100	Leather Restoration	1,362	3,551	3	3,474	2	67%	1	33%	0	NA
60507-000	Lecture and Seminar Bureaus	10,926	1,635	102	979	91	89%	11	11%	0	NA
80433-200	LED Lighting	23,177	1,088	92	1,038	37	40%	52	57%	3	3%
55530-000	Legal	21,307	1,149	39	1,553	25	64%	12	31%	2	5%
85277-300	Legal Advice	819	4,021	3	3,474	1	33%	2	67%	0	NA
60508-000	Legal Clinic	16,213	1,352	35	1,636	30	86%	5	14%	0	NA
30346-100	Legal Document Help	314,107	98	1,292	172	816	63%	432	33%	44	3%
30346-000	Legal Forms	65,689	499	260	551	193	74%	60	23%	7	3%
85277-000	Legal Information Services	30,979	901	138	824	114	83%	12	9%	12	9%
60075-146	Legal Malpractice Attorney	1,844	3,264	5	3,103	2	40%	3	60%	0	NA
85371-000	Legal Printing	499	4,429	0	4,640	0	NA	0	NA	0	NA
60509-000	Legal Services	91,977	377	441	379	262	59%	55	12%	124	28%
60075-138	Lemon Law Attorney	2,084	3,157	3	3,474	2	67%	1	33%	0	NA
50391-000	Lenses	5,042	2,335	37	1,597	30	81%	7	19%	0	NA
80430-000	Lettering Machines	86	5,503	0	4,640	0	NA	0	NA	0	NA
30534-100	Letterpress Printing	1,906	3,232	4	3,261	3	75%	1	25%	0	NA
60510-000	Lettershop Services	223	4,992	2	3,715	1	50%	1	50%	0	NA
50392-000	Levels	637	4,241	1	4,054	0	NA	1	###	0	NA
44022-110	LGBTQ Counseling	70	5,595	0	4,640	0	NA	0	NA	0	NA
20037-000	Liability Insurance	6,270	2,143	14	2,330	10	71%	4	29%	0	NA
80431-100	Library Equipment	0	6,187	2	3,715	0	NA	2	###	0	NA
60514-000	Library Research Service	1,456	3,483	0	4,640	0	NA	0	NA	0	NA
80431-000	Library Supplies	71	5,589	0	4,640	0	NA	0	NA	0	NA
60775-100	Lice Removal Services	1,976	3,205	2	3,715	2	###	0	NA	0	NA
60515-000	License Services	33,752	850	193	673	141	73%	47	24%	5	3%
60516-000	Lie Detector	5,220	2,308	4	3,261	1	25%	3	75%	0	NA
85260-000	Life Coach	22,967	1,094	24	1,917	15	63%	9	38%	0	NA
20029-000	Life Insurance	274,776	115	618	295	589	95%	25	4%	4	1%
50393-000	Life Raft Inflation Equipment	463	4,491	0	4,640	0	NA	0	NA	0	NA
80152-100	Lift Chairs	2,700	2,947	22	1,976	21	95%	1	5%	0	NA
50685-200	Lift Kits	11,707	1,580	98	1,000	91	93%	7	7%	0	NA
30348-000	Lifts	10,357	1,675	21	2,009	17	81%	4	19%	0	NA
80435-000	Light Bulbs	20,821	1,166	94	1,019	49	52%	44	47%	1	1%
60517-100	Light Fixture Cleaning	89	5,488	0	4,640	0	NA	0	NA	0	NA
50395-000	Light Fixture Parts	5,071	2,327	21	2,009	7	33%	14	67%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60517-000	Light Fixture Repair	1,518	3,447	1	4,054	0	NA	0	NA	1	###
70638-000	Light Haul Trucking	12,420	1,536	22	1,976	16	73%	5	23%	1	5%
70561-000	Light Plant	56	5,680	1	4,054	1	###	0	NA	0	NA
80435-100	Light Tubes	30	5,861	0	4,640	0	NA	0	NA	0	NA
10086-000	Lighting Consultant	9,655	1,743	24	1,917	10	42%	13	54%	1	4%
10086-100	Lighting Design	132	5,300	0	4,640	0	NA	0	NA	0	NA
80433-100	Lighting Equipment	12,202	1,549	56	1,305	27	48%	28	50%	1	2%
80432-100	Lighting Fixture Manufacturers	1,056	3,791	7	2,858	5	71%	2	29%	0	NA
80433-000	Lighting Systems	24,725	1,047	147	791	57	39%	54	37%	36	24%
80434-000	Lightning Protection	3,390	2,719	4	3,261	4	###	0	NA	0	NA
80436-000	Lime	182	5,102	0	4,640	0	NA	0	NA	0	NA
00158-000	Limestone	1,942	3,215	0	4,640	0	NA	0	NA	0	NA
70562-000	Limo Service	73,061	470	200	658	80	40%	115	58%	5	3%
80536-200	Line Painting	130	5,308	0	4,640	0	NA	0	NA	0	NA
80437-000	Linen Manufacturers	4,282	2,491	7	2,858	6	86%	1	14%	0	NA
60518-000	Linen Supply Service	5,162	2,313	5	3,103	4	80%	1	20%	0	NA
50396-000	Linens	22,698	1,103	808	234	771	95%	35	4%	2	0%
50397-000	Lingerie	43,370	705	624	293	547	88%	77	12%	0	NA
50398-000	Linoleum Dealers	1,092	3,760	1	4,054	1	###	0	NA	0	NA
80439-000	Linoleum Manufacturers	24	5,907	0	4,640	0	NA	0	NA	0	NA
80438-000	Linoleum Supplies	6	6,107	0	4,640	0	NA	0	NA	0	NA
80161-000	Liquid Chiller	222	4,996	0	4,640	0	NA	0	NA	0	NA
30295-100	Liquid De-Icing	2	6,151	0	4,640	0	NA	0	NA	0	NA
80300-000	Liquid Filters	4,468	2,448	17	2,185	7	41%	8	47%	2	12%
70639-000	Liquid or Dry Bulk Trucking	1,921	3,226	0	4,640	0	NA	0	NA	0	NA
30503-000	Liquid Plastic	1,681	3,344	1	4,054	1	###	0	NA	0	NA
70611-000	Liquid Storage	612	4,280	3	3,474	1	33%	2	67%	0	NA
60519-000	Liquidators	41,850	722	618	295	273	44%	341	55%	4	1%
55515-000	Liquor	8,502	1,850	60	1,265	50	83%	10	17%	0	NA
80440-000	Liquor Broker	544	4,365	1	4,054	0	NA	1	###	0	NA
50399-000	Liquor Store	54,304	597	175	712	122	70%	53	30%	0	NA
60520-000	Literary Agents	2,243	3,097	4	3,261	0	NA	4	###	0	NA
30352-000	Lithographer	1,514	3,453	2	3,715	2	###	0	NA	0	NA
30353-000	Lithographers Equipment	3	6,139	0	4,640	0	NA	0	NA	0	NA
30354-000	Lithographic Negative Plates	28	5,876	0	4,640	0	NA	0	NA	0	NA
60075-123	Litigation Lawyer	16,554	1,332	31	1,716	28	90%	3	10%	0	NA
85277-200	Litigation Support	20,240	1,189	5	3,103	1	20%	2	40%	2	40%
60366-100	Live Scan Fingerprinting	2,903	2,877	1	4,054	0	NA	1	###	0	NA
60235-400	Live Streaming	22,258	1,118	318	483	221	69%	97	31%	0	NA
55508-000	Livestock	973	3,874	1	4,054	1	###	0	NA	0	NA
00166-000	Livestock Appraisers	56	5,680	0	4,640	0	NA	0	NA	0	NA
80442-000	Livestock Auction	2,829	2,899	6	2,968	6	###	0	NA	0	NA
00159-000	Livestock Breeding	4,710	2,407	12	2,444	12	###	0	NA	0	NA
00160-000	Livestock Buyer	713	4,147	0	4,640	0	NA	0	NA	0	NA
00165-000	Livestock Commission	70	5,595	0	4,640	0	NA	0	NA	0	NA
80443-100	Livestock Equipment	285	4,851	0	4,640	0	NA	0	NA	0	NA
00162-000	Livestock Grooming	103	5,411	0	4,640	0	NA	0	NA	0	NA
70563-000	Livestock Hauling	807	4,040	1	4,054	0	NA	1	###	0	NA
80443-000	Livestock Supplies	5,951	2,198	3	3,474	3	###	0	NA	0	NA
80444-000	Loading Dock Equipment	1,623	3,378	1	4,054	1	###	0	NA	0	NA
20047-300	Loan Acceleration	5,600	2,252	61	1,260	61	###	0	NA	0	NA
20047-410	Loan Broker	63,650	515	86	1,065	74	86%	11	13%	1	1%
20047-200	Loan Modification	24,824	1,044	118	906	70	59%	30	25%	18	15%
20047-400	Loan Originator	14,650	1,421	9	2,666	7	78%	1	11%	1	11%
89700-000	Loan Servicing	243,904	139	3,869	64	3,735	97%	118	3%	16	0%
20047-450	Loan Signing Agent	177	5,119	0	4,640	0	NA	0	NA	0	NA
20047-000	Loans	1,457,882	20	5,999	39	4,995	83%	937	16%	67	1%
60521-000	Lobbyist	2,612	2,970	2	3,715	0	NA	2	###	0	NA
90036-000	Local Lottery	889	3,954	4	3,261	2	50%	2	50%	0	NA
80446-000	Lock Manufacturers	2,146	3,136	14	2,330	8	57%	6	43%	0	NA
30355-000	Lockers	1,127	3,721	8	2,758	7	88%	1	13%	0	NA
60522-000	Locksmith	137,920	247	411	399	190	46%	211	51%	10	2%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80445-100	Locksmith Equipment	399	4,603	3	3,474	2	67%	1	33%	0	NA
80445-000	Locksmith Supplies	3,936	2,572	14	2,330	6	43%	8	57%	0	NA
30356-000	Locomotive	549	4,362	1	4,054	0	NA	1	###	0	NA
10087-000	Log Cabins	42,399	716	45	1,448	31	69%	14	31%	0	NA
80447-000	Log Splitter	390	4,619	1	4,054	1	###	0	NA	0	NA
30357-000	Logging Companies	28,367	956	12	2,444	4	33%	8	67%	0	NA
80448-000	Logging Equipment	1,799	3,282	0	4,640	0	NA	0	NA	0	NA
80448-100	Logging Supplies	8	6,084	0	4,640	0	NA	0	NA	0	NA
60904-001	Logistics	125,730	268	979	207	725	74%	233	24%	21	2%
70571-400	Long Distance Mover	10,344	1,678	86	1,065	63	73%	23	27%	0	NA
70620-000	Long Distance Phone Service	81,032	425	18,422	9	18,405	###	14	0%	3	0%
20030-000	Long Term Care Insurance	4,283	2,490	5	3,103	2	40%	3	60%	0	NA
90024-000	Lottery	1,040	3,807	12	2,444	12	###	0	NA	0	NA
93000-000	Lottery Club	450	4,506	0	4,640	0	NA	0	NA	0	NA
50400-000	Louvers	376	4,642	2	3,715	1	50%	1	50%	0	NA
65840-200	Low Income Housing	620	4,271	9	2,666	5	56%	4	44%	0	NA
85314-000	Low Voltage Contractors	17,498	1,290	8	2,758	2	25%	5	63%	1	13%
60523-000	Lube Service	25,081	1,039	304	500	177	58%	127	42%	0	NA
80449-000	Lubricants	2,314	3,072	4	3,261	4	###	0	NA	0	NA
30431-000	Lubricating Oil	1,968	3,208	4	3,261	2	50%	2	50%	0	NA
30358-000	Lubricating System	405	4,595	1	4,054	1	###	0	NA	0	NA
50402-000	Luggage	8,853	1,814	120	899	77	64%	41	34%	2	2%
50401-000	Luggage Carrier	2,966	2,851	9	2,666	5	56%	4	44%	0	NA
30359-000	Luggage Covers	54	5,697	0	4,640	0	NA	0	NA	0	NA
30361-100	Luggage Manufacturers	88	5,494	1	4,054	0	NA	1	###	0	NA
30360-000	Luggage Manufacturers Equipment and Supplies	77	5,548	1	4,054	0	NA	1	###	0	NA
60524-000	Luggage Repair	183	5,098	3	3,474	1	33%	1	33%	1	33%
70564-000	Lumber Carrier	1,502	3,461	2	3,715	1	50%	1	50%	0	NA
30362-000	Lumber Inspector	43	5,769	0	4,640	0	NA	0	NA	0	NA
30363-000	Lumber Mill Representatives	378	4,637	1	4,054	1	###	0	NA	0	NA
50403-000	Lumber Store	46,109	681	56	1,305	31	55%	23	41%	2	4%
50273-110	Luxury Vinyl Planks	503	4,423	1	4,054	1	###	0	NA	0	NA
80451-000	Macaroni	90	5,486	0	4,640	0	NA	0	NA	0	NA
50325-000	Machine Guards	8	6,084	0	4,640	0	NA	0	NA	0	NA
30319-000	Machine Knives	2,574	2,987	23	1,941	17	74%	6	26%	0	NA
30366-000	Machine Shop	63,314	522	23	1,941	12	52%	11	48%	0	NA
30368-000	Machine Tool Repair	5,787	2,222	26	1,854	15	58%	11	42%	0	NA
30367-000	Machine Tools	23,415	1,077	128	867	59	46%	68	53%	1	1%
80452-100	Machinery Appraisal	771	4,078	2	3,715	0	NA	2	###	0	NA
60525-000	Machinery Cleaning	353	4,707	0	4,640	0	NA	0	NA	0	NA
70565-100	Machinery Erectors	105	5,405	0	4,640	0	NA	0	NA	0	NA
70565-000	Machinery Movers	2,586	2,979	2	3,715	1	50%	1	50%	0	NA
30369-000	Machinery Repair	7,930	1,912	4	3,261	1	25%	3	75%	0	NA
60018-000	Magazine Advertising	4,935	2,358	47	1,420	31	66%	14	30%	2	4%
50406-000	Magazine Dealers	10,501	1,663	40	1,537	17	43%	18	45%	5	13%
50407-000	Magazine Distributors	10,669	1,657	131	853	70	53%	60	46%	1	1%
60975-000	Magazine Sales	100,016	346	617	297	406	66%	118	19%	93	15%
60976-000	Magazines Sales	5,398	2,285	39	1,553	17	44%	21	54%	1	3%
60526-000	Magician	724	4,128	2	3,715	1	50%	1	50%	0	NA
50409-000	Magician Supplies	1,324	3,578	7	2,858	2	29%	5	71%	0	NA
60527-000	Magnetic Particle Inspection	443	4,523	0	4,640	0	NA	0	NA	0	NA
30372-000	Magnetic Particle Inspection Equipment	34	5,826	0	4,640	0	NA	0	NA	0	NA
30607-100	Magnetic Shielding	10	6,050	0	4,640	0	NA	0	NA	0	NA
80453-000	Magnets	1,911	3,230	9	2,666	5	56%	4	44%	0	NA
50410-000	Magnifying Glass	874	3,971	7	2,858	6	86%	1	14%	0	NA
60528-100	Maid Service	11,331	1,606	72	1,166	28	39%	43	60%	1	1%
60529-000	Mail Box Rental	18,013	1,265	106	962	62	58%	35	33%	9	8%
80454-000	Mailbox Manufacturers	3,920	2,577	26	1,854	7	27%	19	73%	0	NA
30374-000	Mailing Containers	1,449	3,491	7	2,858	1	14%	5	71%	1	14%
80455-000	Mailing Equipment	18,406	1,254	1,124	185	1,121	###	3	0%	0	NA
60530-000	Mailing Lists	13,978	1,452	56	1,305	29	52%	7	13%	20	36%
60531-000	Mailing Services	189,290	184	7,475	31	6,926	93%	423	6%	126	2%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50016-000	Major Appliance Dealers	368,505	85	3,449	73	3,196	93%	234	7%	19	1%
50017-000	Major Appliance Parts	148,476	239	1,621	144	1,494	92%	122	8%	5	0%
60043-000	Major Appliance Services	387,805	78	3,973	60	3,560	90%	377	9%	36	1%
60065-200	Makeup	27,149	994	108	952	55	51%	51	47%	2	2%
60075-161	Malpractice Lawyers	51	5,715	0	4,640	0	NA	0	NA	0	NA
80456-100	Malt	7	6,096	0	4,640	0	NA	0	NA	0	NA
43000-000	Managed Print Services	1,270	3,621	2	3,715	0	NA	2	###	0	NA
85272-100	Managed Service Provider	10,906	1,637	10	2,584	9	90%	1	10%	0	NA
60533-000	Management Consultant	100,419	343	452	369	150	33%	298	66%	4	1%
60532-000	Management Training	8,204	1,888	15	2,282	15	###	0	NA	0	NA
30375-000	Manhole Covers	85	5,507	0	4,640	0	NA	0	NA	0	NA
60534-000	Manicures	1,393	3,527	13	2,384	6	46%	7	54%	0	NA
80457-000	Mannequins	550	4,360	2	3,715	2	###	0	NA	0	NA
30405-000	Manufactured Home Manufacturers	106,070	319	418	395	346	83%	67	16%	5	1%
60565-000	Manufactured Home Park	65,426	501	202	651	139	69%	60	30%	3	1%
50432-000	Manufactured Home Parts	10,227	1,688	31	1,716	14	45%	17	55%	0	NA
60566-000	Manufactured Home Rental	14,734	1,416	36	1,615	18	50%	18	50%	0	NA
50433-000	Manufactured Home Repair	33,900	844	42	1,489	23	55%	18	43%	1	2%
80493-000	Manufactured Home Supplies	8,805	1,815	128	867	128	###	0	NA	0	NA
10092-000	Manufactured Home Transport	26,346	1,013	26	1,854	11	42%	15	58%	0	NA
50431-000	Manufactured Homes Sales	126,826	264	414	397	299	72%	112	27%	3	1%
60558-000	Manufacturer Representative	10,753	1,652	4	3,261	2	50%	2	50%	0	NA
30099-000	Manufacturing Chemist	3,329	2,740	38	1,576	35	92%	3	8%	0	NA
50412-000	Map Dealers	2,406	3,042	17	2,185	7	41%	10	59%	0	NA
30376-000	Map Publisher	1,951	3,212	6	2,968	6	###	0	NA	0	NA
60535-000	Mapping Services	1,422	3,511	4	3,261	4	###	0	NA	0	NA
55672-000	Marble	1,858	3,256	3	3,474	1	33%	2	67%	0	NA
60536-000	Marble Cleaning	2,725	2,935	1	4,054	0	NA	1	###	0	NA
85328-300	Marble Fabrication	425	4,555	0	4,640	0	NA	0	NA	0	NA
85328-200	Marble Installation	655	4,211	3	3,474	1	33%	2	67%	0	NA
81000-500	Marijuana Accessories	2,816	2,905	13	2,384	10	77%	3	23%	0	NA
81000-300	Marijuana Grower	16,404	1,343	8	2,758	7	88%	1	13%	0	NA
81000-200	Marijuana Processor	3,491	2,682	1	4,054	0	NA	1	###	0	NA
81000-400	Marijuana Products	12,528	1,531	51	1,363	11	22%	39	76%	1	2%
81000-000	Marijuana Sales and Services	29,856	922	66	1,221	20	30%	45	68%	1	2%
70566-000	Marina	28,192	963	83	1,095	55	66%	28	34%	0	NA
50012-000	Marine Anchors	297	4,817	2	3,715	2	###	0	NA	0	NA
50116-000	Marine Buoys	4	6,125	0	4,640	0	NA	0	NA	0	NA
10088-000	Marine Contractors	29,340	935	28	1,795	13	46%	14	50%	1	4%
50413-000	Marine Electrical	1,189	3,673	0	4,640	0	NA	0	NA	0	NA
50414-000	Marine Electronics	8,616	1,837	22	1,976	18	82%	4	18%	0	NA
50415-000	Marine Equipment	14,704	1,417	30	1,745	17	57%	12	40%	1	3%
50206-200	Marine Fuel	55	5,688	0	4,640	0	NA	0	NA	0	NA
50332-000	Marine Hardware	653	4,216	2	3,715	1	50%	1	50%	0	NA
20031-000	Marine Insurance	1,628	3,374	2	3,715	2	###	0	NA	0	NA
70579-000	Marine Pilot	73	5,573	0	4,640	0	NA	0	NA	0	NA
30787-000	Marine Sales and Service	33,731	852	93	1,028	53	57%	39	42%	1	1%
70594-000	Marine Salvage	2,011	3,190	1	4,054	1	###	0	NA	0	NA
30606-000	Marine Shells	169	5,143	3	3,474	3	###	0	NA	0	NA
44083-000	Marine Supplies	2,034	3,176	11	2,507	5	45%	6	55%	0	NA
70567-000	Marine Surveyor	2,523	3,001	4	3,261	2	50%	2	50%	0	NA
70625-000	Marine Terminal	207	5,033	0	4,640	0	NA	0	NA	0	NA
70628-000	Marine Towing	1,255	3,630	1	4,054	0	NA	1	###	0	NA
60718-000	Marionette	111	5,384	0	4,640	0	NA	0	NA	0	NA
60537-100	Market Analysis	3,702	2,630	3	3,474	0	NA	3	###	0	NA
60537-000	Market Research	251,692	134	988	205	815	82%	166	17%	7	1%
61075-000	Market Survey	130,084	257	689	266	670	97%	19	3%	0	NA
60538-000	Marketing Consultant	230,369	149	645	282	454	70%	177	27%	14	2%
60539-000	Marketing Programs	514,972	66	888	218	719	81%	153	17%	16	2%
60539-200	Marketing Software	49,410	646	395	413	338	86%	52	13%	5	1%
65282-000	Marriage Broker	2,249	3,096	7	2,858	1	14%	6	86%	0	NA
60540-000	Marriage Counselor	27,546	982	28	1,795	17	61%	11	39%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60541-000	Martial Arts	39,903	751	142	805	68	48%	74	52%	0	NA
50416-010	Martial Arts Equipment	48	5,730	0	4,640	0	NA	0	NA	0	NA
50416-000	Martial Arts Supplies	2,337	3,065	12	2,444	6	50%	6	50%	0	NA
60265-100	Mask	12,575	1,528	65	1,232	50	77%	15	23%	0	NA
10089-000	Mason Contractors	420,590	70	344	453	142	41%	187	54%	15	4%
80460-000	Mason Contractors Equipment and Supplies	3,459	2,696	6	2,968	1	17%	5	83%	0	NA
60265-000	Masquerade Costumes	21,770	1,140	101	984	78	77%	18	18%	5	5%
60075-104	Mass Torts Lawyers	1,374	3,541	0	4,640	0	NA	0	NA	0	NA
60543-010	Massage Chairs	6,930	2,043	108	952	9	8%	94	87%	5	5%
85375-000	Massage School	3,936	2,572	5	3,103	5	##	0	NA	0	NA
80462-000	Massage Supplies	24,317	1,056	172	722	140	81%	31	18%	1	1%
60543-000	Massage Therapist	105,217	322	713	256	366	51%	320	45%	27	4%
30378-000	Masts	16	5,977	0	4,640	0	NA	0	NA	0	NA
50417-000	Matches	75	5,555	2	3,715	0	NA	2	##	0	NA
60282-200	Matchmaker Services	519	4,401	0	4,640	0	NA	0	NA	0	NA
80463-000	Material Handling Equipment	10,083	1,702	6	2,968	3	50%	3	50%	0	NA
44084-000	Materials	231	4,975	0	4,640	0	NA	0	NA	0	NA
50418-000	Maternity Clothes	6,761	2,065	60	1,265	16	27%	44	73%	0	NA
60544-000	Mathematician	119	5,355	0	4,640	0	NA	0	NA	0	NA
30379-000	Mats	6,853	2,054	28	1,795	21	75%	7	25%	0	NA
50419-000	Mattress	260,817	125	2,944	83	2,370	81%	565	19%	9	0%
60545-100	Mattress Cleaning	198	5,063	2	3,715	2	##	0	NA	0	NA
60545-000	Mattress Renovation	1,114	3,737	9	2,666	9	##	0	NA	0	NA
80464-000	Mattress Supplies	7,188	2,009	49	1,387	22	45%	26	53%	1	2%
60546-000	Mausoleum	595	4,306	0	4,640	0	NA	0	NA	0	NA
85352-000	Maxillofacial	3,230	2,764	16	2,235	7	44%	9	56%	0	NA
30380-000	Mayonnaise	42	5,780	0	4,640	0	NA	0	NA	0	NA
85333-000	Meal Prep	34,675	826	347	450	292	84%	55	16%	0	NA
80465-000	Measuring Machine	845	4,002	7	2,858	2	29%	5	71%	0	NA
50420-000	Measuring Tape	19	5,953	0	4,640	0	NA	0	NA	0	NA
30068-000	Meat	18,546	1,252	29	1,771	15	52%	12	41%	2	7%
80466-000	Meat Brokers	3,701	2,632	2	3,715	2	##	0	NA	0	NA
30381-000	Meat Chopper	908	3,933	5	3,103	2	40%	3	60%	0	NA
30382-000	Meat Packers	16,292	1,346	13	2,384	3	23%	10	77%	0	NA
30383-000	Meat Packing Supplies	917	3,921	6	2,968	4	67%	2	33%	0	NA
80467-100	Meat Processing	16,056	1,359	17	2,185	6	35%	11	65%	0	NA
50421-000	Meat Retail	59,170	554	127	871	83	65%	44	35%	0	NA
63000-000	Meat Sales	10,411	1,670	18	2,136	10	56%	6	33%	2	11%
50544-120	Meat Substitutes	1	6,169	0	4,640	0	NA	0	NA	0	NA
10090-000	Mechanical Contractors	91,923	379	109	946	60	55%	49	45%	0	NA
60338-000	Mechanical Engineer	7,691	1,943	8	2,758	3	38%	5	63%	0	NA
30203-000	Mechanical Engraver	1,157	3,698	7	2,858	2	29%	5	71%	0	NA
10081-200	Mechanical Insulation Contractors	2,658	2,956	0	4,640	0	NA	0	NA	0	NA
30444-000	Mechanical Packing	289	4,840	1	4,054	0	NA	1	##	0	NA
80702-000	Mechanical Stripping	16	5,977	0	4,640	0	NA	0	NA	0	NA
71500-000	Media Buying	709	4,151	2	3,715	1	50%	1	50%	0	NA
85350-000	Media Consultant	22,900	1,096	105	969	38	36%	66	63%	1	1%
60241-100	Media Monitoring Services	411	4,585	1	4,054	0	NA	1	##	0	NA
60075-124	Mediation Attorney	2,832	2,895	4	3,261	2	50%	2	50%	0	NA
60550-000	Mediation Coaching	909	3,930	1	4,054	1	##	0	NA	0	NA
60547-000	Mediation Services	17,039	1,310	67	1,211	47	70%	15	22%	5	7%
80468-000	Medical Alarm	38,181	772	236	591	226	96%	8	3%	2	1%
80468-200	Medical Alert Systems	5,911	2,207	29	1,771	18	62%	8	28%	3	10%
60548-100	Medical Billing	205,882	166	994	202	794	80%	171	17%	29	3%
60548-000	Medical Business Administration	22,077	1,125	67	1,211	42	63%	25	37%	0	NA
60971-106	Medical Case Management	7,614	1,955	12	2,444	9	75%	3	25%	0	NA
60549-100	Medical Coding	3,580	2,661	4	3,261	1	25%	3	75%	0	NA
60971-101	Medical Consultants	75,921	449	240	582	121	50%	119	50%	0	NA
60665-000	Medical Doctor	259,783	127	1,369	164	876	64%	486	36%	7	1%
80385-100	Medical Equipment	345,511	91	1,621	144	1,388	86%	225	14%	8	0%
80552-000	Medical Equipment Repair	1,329	3,576	5	3,103	2	40%	3	60%	0	NA
50303-000	Medical Gas	2,277	3,086	7	2,858	1	14%	5	71%	1	14%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
61011-101	Medical Imaging	32,798	863	266	546	224	84%	40	15%	2	1%
60486-000	Medical Lab	74,440	463	877	219	360	41%	515	59%	2	0%
20037-100	Medical Liability Insurance	1,519	3,445	2	3,715	1	50%	1	50%	0	NA
60075-139	Medical Malpractice Lawyers	1,866	3,249	1	4,054	0	NA	1	##	0	NA
81000-610	Medical Marijuana Card	6,196	2,159	17	2,185	16	94%	1	6%	0	NA
81000-310	Medical Marijuana Consulting	17,711	1,281	63	1,244	53	84%	10	16%	0	NA
81000-600	Medical Marijuana Dispensaries	47,661	666	107	958	34	32%	70	65%	3	3%
20018-000	Medical Plans	24,669	1,049	139	819	121	87%	18	13%	0	NA
60549-000	Medical Records	15,663	1,383	69	1,195	43	62%	26	38%	0	NA
65549-000	Medical Service Organization	53,493	603	337	459	235	70%	102	30%	0	NA
65134-100	Medical Spa	39,988	750	146	794	77	53%	65	45%	4	3%
65548-000	Medical Staffing	19,954	1,201	18	2,136	15	83%	3	17%	0	NA
80551-000	Medical Supplies	77,176	447	426	386	243	57%	180	42%	3	1%
55336-100	Medical Technology	17,842	1,274	22	1,976	19	86%	3	14%	0	NA
61011-000	Medical Testing	31,218	898	99	997	58	59%	40	40%	1	1%
84000-000	Medical Tourism	6,164	2,166	3	3,474	3	##	0	NA	0	NA
60549-200	Medical Training	13,095	1,503	19	2,089	13	68%	6	32%	0	NA
65749-100	Medical Transcription	4,696	2,410	2	3,715	1	50%	1	50%	0	NA
55750-000	Medical Transportation	35,468	806	66	1,221	41	62%	24	36%	1	2%
80752-000	Medical Truss	57	5,670	0	4,640	0	NA	0	NA	0	NA
50689-100	Medical Uniforms	11,830	1,575	64	1,237	53	83%	11	17%	0	NA
61027-010	Medical Waste Disposal	460	4,495	2	3,715	1	50%	1	50%	0	NA
60963-100	Medical X-Rays	232	4,973	0	4,640	0	NA	0	NA	0	NA
20027-100	Medicare	24,760	1,046	8	2,758	3	38%	5	63%	0	NA
20027-300	Medicare Advantage	11,603	1,585	45	1,448	5	11%	21	47%	19	42%
20027-200	Medicare Supplement	12,354	1,540	9	2,666	6	67%	3	33%	0	NA
44060-000	Medication	1,797	3,284	6	2,968	3	50%	3	50%	0	NA
85334-100	Medicine Consultant	36,511	792	143	800	134	94%	9	6%	0	NA
60965-400	Meditation	150	5,215	0	4,640	0	NA	0	NA	0	NA
60533-100	Meeting Management	903	3,939	5	3,103	3	60%	2	40%	0	NA
60533-110	Meeting Room	56	5,680	1	4,054	0	NA	1	##	0	NA
30351-000	Membrane Lining	4,616	2,426	1	4,054	1	##	0	NA	0	NA
44085-000	Memorabilia	4,622	2,424	12	2,444	8	67%	4	33%	0	NA
50422-000	Mens Clothing	37,064	784	205	642	82	40%	121	59%	2	1%
60551-000	Mental Health Services	85,485	406	245	576	158	64%	85	35%	2	1%
30385-000	Menu Service	755	4,092	4	3,261	3	75%	1	25%	0	NA
60553-000	Merchandise Broker	1,455	3,484	3	3,474	1	33%	2	67%	0	NA
70644-000	Merchandise Warehouse	29,704	928	74	1,153	20	27%	48	65%	6	8%
60554-000	Merchandising Services	8,096	1,896	33	1,678	22	67%	11	33%	0	NA
60987-200	Mergers	73	5,573	0	4,640	0	NA	0	NA	0	NA
60075-109	Mesothelioma Lawyer	1,133	3,715	1	4,054	1	##	0	NA	0	NA
70568-000	Messenger Service	2,495	3,012	5	3,103	2	40%	3	60%	0	NA
44086-000	Metal	4,061	2,544	19	2,089	2	11%	16	84%	1	5%
30209-000	Metal and Glass Etched Products	1,105	3,748	3	3,474	2	67%	1	33%	0	NA
30016-000	Metal Art	16,444	1,339	78	1,124	41	53%	37	47%	0	NA
30055-000	Metal Boxes	124	5,331	2	3,715	0	NA	2	##	0	NA
50112-000	Metal Building	101,172	337	420	392	369	88%	50	12%	1	0%
50112-010	Metal Building Contractors	12,666	1,524	90	1,041	22	24%	67	74%	1	1%
80483-000	Metal Cladding	234	4,967	0	4,640	0	NA	0	NA	0	NA
30386-000	Metal Cleaning	816	4,026	0	4,640	0	NA	0	NA	0	NA
80471-000	Metal Cleaning Equipment	55	5,688	0	4,640	0	NA	0	NA	0	NA
80472-000	Metal Cleaning Machines	40	5,799	0	4,640	0	NA	0	NA	0	NA
80473-000	Metal Detectors	2,831	2,897	3	3,474	3	##	0	NA	0	NA
30204-000	Metal Engraver	1,494	3,463	5	3,103	1	20%	4	80%	0	NA
85278-100	Metal Fabricating Machinery	3,379	2,724	10	2,584	1	10%	9	90%	0	NA
85278-000	Metal Fabrication	50,009	640	46	1,431	25	54%	19	41%	2	4%
30387-000	Metal Finishers Supplies	655	4,211	1	4,054	1	##	0	NA	0	NA
80474-000	Metal Finishing	9,345	1,767	6	2,968	4	67%	2	33%	0	NA
30388-000	Metal Forming	1,701	3,332	3	3,474	1	33%	2	67%	0	NA
30287-000	Metal Heat Treating	1,488	3,465	0	4,640	0	NA	0	NA	0	NA
30322-100	Metal Labels	163	5,166	0	4,640	0	NA	0	NA	0	NA
80475-000	Metal Powder Fabricators	1,683	3,341	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85288-200	Metal Recycling	7,486	1,968	7	2,858	3	43%	4	57%	0	NA
30388-100	Metal Rolling	14	5,998	0	4,640	0	NA	0	NA	0	NA
10126-300	Metal Roofing Contractors	54,883	596	66	1,221	37	56%	25	38%	4	6%
80813-000	Metal Salvage Yards	5,907	2,208	7	2,858	4	57%	3	43%	0	NA
80476-000	Metal Sawing	141	5,246	0	4,640	0	NA	0	NA	0	NA
30389-000	Metal Slitting	54	5,697	0	4,640	0	NA	0	NA	0	NA
80478-000	Metal Specialties	7,217	2,006	3	3,474	3	##	0	NA	0	NA
80479-000	Metal Spinning	341	4,730	1	4,054	0	NA	1	##	0	NA
80480-000	Metal Spinning Equipment	4	6,125	0	4,640	0	NA	0	NA	0	NA
80481-000	Metal Stamping	5,046	2,332	0	4,640	0	NA	0	NA	0	NA
30390-000	Metal Stamping Machine	198	5,063	0	4,640	0	NA	0	NA	0	NA
30674-000	Metal Tanks	1,508	3,456	2	3,715	1	50%	1	50%	0	NA
80754-000	Metal Tubing	413	4,580	0	4,640	0	NA	0	NA	0	NA
30392-000	Metalizing Equipment	12	6,022	0	4,640	0	NA	0	NA	0	NA
30391-000	Metallizing	147	5,222	0	4,640	0	NA	0	NA	0	NA
60555-000	Metallurgy	173	5,134	0	4,640	0	NA	0	NA	0	NA
30393-000	Metallurgy Equipment	9	6,068	0	4,640	0	NA	0	NA	0	NA
30393-100	Metallurgy Supplies	71	5,589	0	4,640	0	NA	0	NA	0	NA
85200-000	Metaphysical Supplies	1,074	3,774	2	3,715	0	NA	2	##	0	NA
60556-000	Metaphysician	131	5,305	0	4,640	0	NA	0	NA	0	NA
60557-000	Meteorological Consultants	206	5,039	0	4,640	0	NA	0	NA	0	NA
30394-000	Meteorological Instruments	6	6,107	0	4,640	0	NA	0	NA	0	NA
30396-000	Meter Repair	615	4,277	0	4,640	0	NA	0	NA	0	NA
30395-000	Meters	2,764	2,925	9	2,666	8	89%	1	11%	0	NA
50423-000	Mexican Food	5,913	2,206	53	1,336	20	38%	33	62%	0	NA
60459-100	Mexican Imports	378	4,637	0	4,640	0	NA	0	NA	0	NA
80487-000	Mezzanines	18	5,959	0	4,640	0	NA	0	NA	0	NA
60134-500	Microblading	6,661	2,076	49	1,387	18	37%	29	59%	2	4%
80488-000	Microfilm Equipment	263	4,899	0	4,640	0	NA	0	NA	0	NA
30397-000	Micrometer	70	5,595	0	4,640	0	NA	0	NA	0	NA
44138-000	Microneedling	91	5,478	0	4,640	0	NA	0	NA	0	NA
50424-000	Microphone	349	4,716	1	4,054	0	NA	1	##	0	NA
30398-000	Microscope	1,981	3,200	3	3,474	3	##	0	NA	0	NA
70569-000	Microwave Communications	410	4,588	0	4,640	0	NA	0	NA	0	NA
50425-000	Microwave Dealers	10	6,050	0	4,640	0	NA	0	NA	0	NA
80489-000	Microwave Oven Manufacturers	4	6,125	0	4,640	0	NA	0	NA	0	NA
50426-000	Microwave Parts	28	5,876	0	4,640	0	NA	0	NA	0	NA
60559-000	Microwave Repairs	136	5,277	0	4,640	0	NA	0	NA	0	NA
60560-000	Midwives	2,574	2,987	4	3,261	4	##	0	NA	0	NA
60527-300	Mildew Remediation	11,160	1,617	6	2,968	4	67%	2	33%	0	NA
65027-010	Mildew Removal	392	4,614	0	4,640	0	NA	0	NA	0	NA
50024-100	Military Gear	85,767	404	597	302	582	97%	15	3%	0	NA
80228-100	Milk Distributors	1,860	3,253	15	2,282	2	13%	13	87%	0	NA
50103-100	Millinery Supplies	20	5,945	0	4,640	0	NA	0	NA	0	NA
30399-000	Milling Cutters	135	5,288	1	4,054	0	NA	0	NA	1	##
30400-000	Milling Machine	809	4,038	1	4,054	0	NA	1	##	0	NA
30401-000	Millwork	19,357	1,227	26	1,854	20	77%	6	23%	0	NA
10091-000	Millwrights	2,499	3,011	0	4,640	0	NA	0	NA	0	NA
00167-000	Mineral Exploration	11,003	1,630	2	3,715	2	##	0	NA	0	NA
50429-000	Minerals	3,787	2,613	3	3,474	2	67%	1	33%	0	NA
60408-000	Mini Golf Course	2,079	3,162	6	2,968	4	67%	2	33%	0	NA
50428-000	Miniatures	4,427	2,460	20	2,049	13	65%	7	35%	0	NA
00169-000	Mining	5,490	2,273	6	2,968	1	17%	5	83%	0	NA
00168-000	Mining Consultants	557	4,352	0	4,640	0	NA	0	NA	0	NA
30402-000	Mining Equipment	4,622	2,424	10	2,584	1	10%	8	80%	1	10%
80491-000	Mirror Manufacturers	644	4,231	6	2,968	2	33%	4	67%	0	NA
50430-000	Mirrors	4,977	2,348	15	2,282	3	20%	12	80%	0	NA
30403-000	Missile and Rocket Components	39	5,803	0	4,640	0	NA	0	NA	0	NA
60562-000	Missile and Rocket Research and Development	362	4,677	0	4,640	0	NA	0	NA	0	NA
30404-000	Missile Manufacturing	73	5,573	0	4,640	0	NA	0	NA	0	NA
55509-000	Missiles and Rockets	4	6,125	0	4,640	0	NA	0	NA	0	NA
60563-000	Missing Person Services	95	5,461	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60564-000	Missions	570	4,338	1	4,054	1	###	0	NA	0	NA
30134-100	Misting System	2,013	3,189	11	2,507	11	###	0	NA	0	NA
80492-000	Mixing and Agitation Machinery	290	4,836	2	3,715	2	###	0	NA	0	NA
60017-100	Mobile Advertising	17,332	1,300	143	800	138	97%	5	3%	0	NA
50435-100	Mobile Apps	102,919	327	8,438	26	8,018	95%	416	5%	4	0%
60997-101	Mobile Auto Lube and Oil	9,719	1,734	76	1,144	30	39%	44	58%	2	3%
60094-200	Mobile Auto Painting	2,471	3,019	16	2,235	13	81%	3	19%	0	NA
60107-000	Mobile Auto Repair	65,766	497	219	613	107	49%	108	49%	4	2%
50132-010	Mobile Car Wash	6,807	2,057	14	2,330	10	71%	4	29%	0	NA
60215-100	Mobile Dry Cleaning	1,014	3,841	13	2,384	5	38%	8	62%	0	NA
55433-100	Mobile Home Foundation	12,128	1,554	43	1,473	28	65%	14	33%	1	2%
60538-001	Mobile Marketing Consultants	2,015	3,187	4	3,261	2	50%	2	50%	0	NA
60429-150	Mobile Personal Trainer	32	5,842	0	4,640	0	NA	0	NA	0	NA
00196-100	Mobile Pet Grooming	20,569	1,173	19	2,089	9	47%	10	53%	0	NA
50435-000	Mobile Phone Service	108,288	313	7,669	29	7,456	97%	204	3%	9	0%
86220-000	Mobile Refrigeration	766	4,080	1	4,054	0	NA	1	###	0	NA
60910-100	Mobile Truck Repair	6,458	2,103	16	2,235	10	63%	6	38%	0	NA
60910-110	Mobile Truck Service	721	4,134	1	4,054	1	###	0	NA	0	NA
85292-000	Mobility Scooter	16,427	1,342	135	837	47	35%	88	65%	0	NA
60567-000	Model Car Racing	417	4,571	4	3,261	0	NA	4	###	0	NA
60568-000	Model Maker	2,589	2,978	23	1,941	8	35%	15	65%	0	NA
50341-200	Model Supplies	1,020	3,834	11	2,507	3	27%	8	73%	0	NA
60570-100	Model Training	13,732	1,467	7	2,858	6	86%	1	14%	0	NA
60235-200	Modeling and Simulation	1,167	3,695	2	3,715	0	NA	2	###	0	NA
60570-000	Modeling Schools	7,742	1,936	14	2,330	3	21%	10	71%	1	7%
50114-000	Modular Buildings	56,407	575	195	668	177	91%	11	6%	7	4%
55433-000	Modular Home Foundation	5,558	2,258	13	2,384	7	54%	6	46%	0	NA
55432-000	Modular Homes	50,306	636	67	1,211	43	64%	23	34%	1	1%
80494-000	Molasses	22	5,925	0	4,640	0	NA	0	NA	0	NA
60527-200	Mold Inspection	11,971	1,568	10	2,584	7	70%	3	30%	0	NA
65027-300	Mold Remediation	29,169	940	29	1,771	17	59%	11	38%	1	3%
65027-000	Mold Removal	48,729	650	31	1,716	20	65%	11	35%	0	NA
65027-100	Mold Testing	10,325	1,681	11	2,507	9	82%	2	18%	0	NA
80495-000	Molding	3,970	2,564	3	3,474	2	67%	1	33%	0	NA
30407-000	Molds	3,569	2,663	4	3,261	2	50%	2	50%	0	NA
80185-300	Money Counter	45	5,754	0	4,640	0	NA	0	NA	0	NA
20051-000	Money Order Systems	7,290	1,996	136	829	135	99%	1	1%	0	NA
20052-000	Money Orders	29,263	938	753	244	737	98%	16	2%	0	NA
20052-100	Money Transfers	13,236	1,496	111	936	74	67%	35	32%	2	2%
30410-000	Monogram	16,615	1,327	623	294	610	98%	13	2%	0	NA
30409-000	Monogram Machine	30	5,861	0	4,640	0	NA	0	NA	0	NA
70570-000	Monorail	12	6,022	0	4,640	0	NA	0	NA	0	NA
60780-200	Montessori School	2,259	3,092	10	2,584	7	70%	3	30%	0	NA
50436-100	Monument Cleaning	671	4,197	1	4,054	0	NA	1	###	0	NA
50436-000	Monuments	69,233	486	279	526	122	44%	152	54%	5	2%
70566-100	Moorage	29	5,871	1	4,054	0	NA	1	###	0	NA
50438-000	Mop Manufacturers	158	5,189	0	4,640	0	NA	0	NA	0	NA
50437-000	Moped	2,004	3,194	4	3,261	2	50%	2	50%	0	NA
25053-000	Mortgage Banker	523,599	65	2,088	114	2,057	99%	28	1%	3	0%
20053-000	Mortgage Broker	1,111,220	27	4,280	55	4,042	94%	209	5%	29	1%
20053-200	Mortgage Lenders	851,510	32	2,185	105	2,067	95%	99	5%	19	1%
10093-000	Mosaics	358	4,693	0	4,640	0	NA	0	NA	0	NA
60650-200	Mosquito Control	9,653	1,744	8	2,758	5	63%	3	38%	0	NA
60573-000	Motel	90,811	383	2,015	119	952	47%	1,046	52%	17	1%
60574-000	Motel Reservations	291	4,832	6	2,968	2	33%	4	67%	0	NA
30411-000	Moth Prevention	20	5,945	0	4,640	0	NA	0	NA	0	NA
60575-000	Motion Picture Equipment	228	4,985	1	4,054	1	###	0	NA	0	NA
60576-000	Motion Picture Equipment Repair	18	5,959	0	4,640	0	NA	0	NA	0	NA
60577-000	Motion Picture Film Distributors	6,330	2,131	36	1,615	20	56%	16	44%	0	NA
60578-000	Motion Picture Film Editing	1,028	3,823	1	4,054	1	###	0	NA	0	NA
60579-000	Motion Picture Film Libraries	67	5,619	1	4,054	0	NA	1	###	0	NA
60580-000	Motion Picture Film Storage	55	5,688	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60581-000	Motion Picture Laboratories	4	6,125	0	4,640	0	NA	0	NA	0	NA
60582-000	Motion Picture Producers	3,491	2,682	2	3,715	0	NA	2	###	0	NA
60587-000	Motion Picture Projection Service	1,339	3,566	4	3,261	4	###	0	NA	0	NA
60583-000	Motion Picture Representatives	226	4,990	0	4,640	0	NA	0	NA	0	NA
60584-000	Motion Picture Research	18	5,959	0	4,640	0	NA	0	NA	0	NA
60585-000	Motion Picture Special Effects	52	5,712	0	4,640	0	NA	0	NA	0	NA
60586-000	Motion Picture Technicians	28	5,876	0	4,640	0	NA	0	NA	0	NA
50793-000	Motor Coach Companies	2,184	3,123	4	3,261	0	NA	4	###	0	NA
70641-000	Motor Freight Trucking	29,612	930	79	1,117	31	39%	45	57%	3	4%
60589-100	Motor Home Carpet and Upholstery Cleaning	60	5,655	2	3,715	0	NA	2	###	0	NA
60589-000	Motor Home Rentals	2,077	3,163	5	3,103	4	80%	1	20%	0	NA
50439-000	Motor Homes	14,775	1,411	68	1,202	59	87%	8	12%	1	1%
50370-000	Motor Karts	597	4,304	4	3,261	2	50%	1	25%	1	25%
30325-000	Motor Laminations	16	5,977	0	4,640	0	NA	0	NA	0	NA
50437-100	Motor Scooters	26,538	1,007	187	688	128	68%	56	30%	3	2%
50440-100	Motorcycle Consignment	1,356	3,554	2	3,715	1	50%	1	50%	0	NA
50441-100	Motorcycle Customization	10,492	1,664	26	1,854	11	42%	14	54%	1	4%
50440-000	Motorcycle Dealers	183,754	192	834	230	544	65%	279	33%	11	1%
60309-102	Motorcycle Driving School	1,527	3,441	19	2,089	11	58%	8	42%	0	NA
60309-112	Motorcycle Helmets	1,146	3,707	14	2,330	7	50%	7	50%	0	NA
60590-100	Motorcycle Lease	724	4,128	3	3,474	2	67%	1	33%	0	NA
30146-110	Motorcycle Manufacturers	671	4,197	1	4,054	0	NA	1	###	0	NA
60590-000	Motorcycle Rental	5,407	2,283	23	1,941	14	61%	9	39%	0	NA
50441-000	Motorcycle Repair	36,891	785	148	786	68	46%	62	42%	18	12%
50441-010	Motorcycle Service	3,784	2,614	34	1,653	16	47%	18	53%	0	NA
50442-000	Motorcycle Supplies	61,884	533	493	343	304	62%	188	38%	1	0%
50443-000	Mountain Climbing	664	4,202	2	3,715	2	###	0	NA	0	NA
10080-010	Movers	36,332	795	412	398	128	31%	261	63%	23	6%
60015-000	Movie Advertising	995	3,857	3	3,474	0	NA	3	###	0	NA
61064-000	Moving and Storage Companies	571,998	61	3,393	74	2,239	66%	1,122	33%	32	1%
70572-210	Moving Assistance	13,301	1,490	86	1,065	46	53%	40	47%	0	NA
70573-100	Moving boxes	0	6,187	1	4,054	0	NA	1	###	0	NA
70571-200	Moving Brokers	412,217	74	4,825	49	3,518	73%	1,294	27%	13	0%
70571-000	Moving Companies	1,434,159	22	6,647	35	4,135	62%	2,395	36%	117	2%
60592-000	Moving Equipment Rental	6,379	2,120	15	2,282	4	27%	11	73%	0	NA
50113-200	Moving Portable Buildings	2,034	3,176	10	2,584	1	10%	9	90%	0	NA
70571-300	Moving Sales	638	4,239	1	4,054	1	###	0	NA	0	NA
70572-000	Moving Services	152,335	234	776	242	430	55%	341	44%	5	1%
70573-000	Moving Supplies	1,583	3,398	1	4,054	1	###	0	NA	0	NA
00157-400	Mowing	359	4,690	2	3,715	1	50%	1	50%	0	NA
00157-200	Mowing Tractor	526	4,391	0	4,640	0	NA	0	NA	0	NA
60593-000	MRI	6,916	2,046	22	1,976	11	50%	11	50%	0	NA
00171-000	Mud Jacking Contractors	15,043	1,402	11	2,507	8	73%	3	27%	0	NA
60594-000	Muffler	26,283	1,015	128	867	61	48%	65	51%	2	2%
50444-000	Mulch	11,773	1,578	31	1,716	22	71%	9	29%	0	NA
20092-000	Multi-Level Sales	155,351	228	142	805	120	85%	13	9%	9	6%
60241-000	Multimedia Computer	3,843	2,598	21	2,009	13	62%	8	38%	0	NA
60595-000	Mural	1,239	3,645	1	4,054	0	NA	1	###	0	NA
60596-000	Museum	3,058	2,821	27	1,827	19	70%	8	30%	0	NA
00172-000	Mushrooms	2,068	3,165	11	2,507	8	73%	3	27%	0	NA
44088-000	Music	10,794	1,649	106	962	78	74%	28	26%	0	NA
60597-100	Music Arranger	326	4,763	5	3,103	1	20%	4	80%	0	NA
50445-000	Music Box	440	4,528	0	4,640	0	NA	0	NA	0	NA
60597-000	Music Composer	3,187	2,782	12	2,444	4	33%	8	67%	0	NA
30412-000	Music Copyist	210	5,026	2	3,715	0	NA	2	###	0	NA
30413-100	Music Distribution Companies	17,292	1,301	451	372	388	86%	62	14%	1	0%
50447-000	Music Instrument Store	58,880	555	428	383	297	69%	128	30%	3	1%
30413-000	Music Publishing Companies	12,707	1,522	122	888	73	60%	49	40%	0	NA
44137-000	Music Schools	1,588	3,396	13	2,384	10	77%	3	23%	0	NA
50534-000	Music Store	17,344	1,297	48	1,403	25	52%	23	48%	0	NA
44129-100	Music Therapy	136	5,277	1	4,054	1	###	0	NA	0	NA
50446-000	Music Writing Supplies	46	5,747	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80497-100	Musical Instrument Manufacturers	3,959	2,567	73	1,163	20	27%	41	56%	12	16%
50447-100	Musical Instrument Rental	4,989	2,346	96	1,008	96	###	0	NA	0	NA
50448-000	Musical Instrument Repair	4,655	2,415	8	2,758	4	50%	4	50%	0	NA
50449-000	Musical Instrument Supplies and Accessories	24,650	1,051	277	530	241	87%	36	13%	0	NA
60601-000	Musicians	3,800	2,609	12	2,444	3	25%	9	75%	0	NA
20054-000	Mutual Funds	13,989	1,451	378	425	376	99%	1	0%	1	0%
60602-000	Myofunctional Therapists	486	4,455	2	3,715	1	50%	1	50%	0	NA
65543-000	Myotherapy	108	5,391	0	4,640	0	NA	0	NA	0	NA
80498-000	Nail Machine	22	5,925	0	4,640	0	NA	0	NA	0	NA
60603-000	Nail Salon	113,427	301	697	260	247	35%	441	63%	9	1%
50451-000	Nails	5,992	2,189	53	1,336	19	36%	33	62%	1	2%
30415-000	Name Plate Holders	112	5,380	0	4,640	0	NA	0	NA	0	NA
30414-000	Name Plates	429	4,547	0	4,640	0	NA	0	NA	0	NA
60604-000	Nanny Services	12,319	1,541	29	1,771	23	79%	6	21%	0	NA
70554-000	Natural Gas Companies	78,218	438	1,221	176	1,146	94%	72	6%	3	0%
80459-000	Natural Marble	8,715	1,825	9	2,666	5	56%	4	44%	0	NA
44089-000	Natural Materials	60	5,655	0	4,640	0	NA	0	NA	0	NA
80699-000	Natural Stone	20,109	1,194	26	1,854	10	38%	16	62%	0	NA
80669-100	Natural Stone Cleaning	3,465	2,693	6	2,968	2	33%	4	67%	0	NA
80669-110	Natural Stone Restoration	1,011	3,842	1	4,054	1	###	0	NA	0	NA
60075-156	Naturalization Lawyer	13	6,010	0	4,640	0	NA	0	NA	0	NA
60605-000	Naturopath	11,460	1,596	25	1,884	22	88%	3	12%	0	NA
30416-000	Nautical Instruments	269	4,886	1	4,054	0	NA	1	###	0	NA
60606-000	Naval Architect	96	5,453	0	4,640	0	NA	0	NA	0	NA
80500-000	Naval Stores	283	4,857	3	3,474	3	###	0	NA	0	NA
60607-000	Navigation Consultants	995	3,857	11	2,507	11	###	0	NA	0	NA
50452-000	Neckwear	260	4,910	2	3,715	0	NA	2	###	0	NA
50453-000	Needles	805	4,044	1	4,054	0	NA	0	NA	1	###
50454-000	Needlework Supplies	1,466	3,477	7	2,858	5	71%	1	14%	1	14%
30614-100	Neon Signs	7,711	1,941	15	2,282	9	60%	2	13%	4	27%
60970-101	Nephrologist	833	4,014	2	3,715	2	###	0	NA	0	NA
30417-000	Nets	760	4,086	2	3,715	0	NA	2	###	0	NA
10155-200	Network Cabling	5,626	2,248	2	3,715	0	NA	2	###	0	NA
10155-300	Network Cabling Installation	5,515	2,266	5	3,103	2	40%	3	60%	0	NA
60242-000	Network Computer	52,934	609	1,162	182	1,143	98%	17	1%	2	0%
65243-000	Network Security	40,313	744	46	1,431	32	70%	11	24%	3	7%
60665-110	Neurologist	1,997	3,197	18	2,136	10	56%	8	44%	0	NA
60970-110	Neurosurgeons	733	4,114	3	3,474	2	67%	1	33%	0	NA
50043-000	New Auto Parts	561,002	62	4,174	57	3,399	81%	767	18%	8	0%
80090-000	New Boiler	4,172	2,514	18	2,136	18	###	0	NA	0	NA
50085-000	New Books	52,212	616	454	368	295	65%	158	35%	1	0%
50039-000	New Car Dealers	1,671,956	14	24,375	5	19,920	82%	4,353	18%	102	0%
50133-000	New Carpet	384,283	81	2,400	99	2,300	96%	93	4%	7	0%
10013-050	New Construction	1,783	3,292	2	3,715	2	###	0	NA	0	NA
30370-000	New Machinery	20,204	1,191	20	2,049	7	35%	13	65%	0	NA
50085-110	New Textbooks	575	4,333	1	4,054	1	###	0	NA	0	NA
60608-000	News Services	12,123	1,555	124	882	93	75%	30	24%	1	1%
30418-000	Newspaper	112,571	304	3,324	75	2,803	84%	514	15%	7	0%
60016-000	Newspaper Advertising	7,062	2,028	28	1,795	15	54%	13	46%	0	NA
80503-000	Newspaper Distributors	9,226	1,777	126	874	122	97%	4	3%	0	NA
60609-000	Newspaper Syndicates	2,242	3,099	19	2,089	18	95%	0	NA	1	5%
50455-000	Newsstands	808	4,039	1	4,054	0	NA	1	###	0	NA
50456-000	Night Club	24,260	1,060	424	387	378	89%	44	10%	2	0%
50078-100	Night Vision Equipment	909	3,930	6	2,968	4	67%	2	33%	0	NA
85280-100	No Change	1	6,169	0	4,640	0	NA	0	NA	0	NA
20012-200	No License Required Financial Consultants	51,035	627	57	1,297	28	49%	28	49%	1	2%
60610-000	Noise Control Consultants	570	4,338	0	4,640	0	NA	0	NA	0	NA
50656-000	Non-Ceramic Tile Contractors	6,725	2,070	8	2,758	3	38%	5	63%	0	NA
25079-000	Non-Compliant Debt Relief Services	5,738	2,233	41	1,518	1	2%	18	44%	22	54%
30750-000	Non-Electric Wire and Cable	1,586	3,397	3	3,474	1	33%	2	67%	0	NA
61090-000	Non-Profit Organizations	59,188	553	160	747	115	72%	40	25%	5	3%
80504-000	Non-Woven Fabrics	137	5,269	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50457-000	Noodles	218	5,007	0	4,640	0	NA	0	NA	0	NA
99999-000	Not Elsewhere Classified	122,350	277	804	235	328	41%	411	51%	65	8%
99999-001	Not Elsewhere Classified After Investigation	1,322	3,581	52	1,347	26	50%	0	NA	26	50%
25046-000	Not Substantiated Wealth Building Training	21,451	1,146	10	2,584	7	70%	3	30%	0	NA
60611-000	Notary Public	62,035	531	81	1,110	35	43%	25	31%	21	26%
30595-000	Notary Public Seals	26,484	1,009	31	1,716	19	61%	12	39%	0	NA
50458-000	Notions	72	5,584	0	4,640	0	NA	0	NA	0	NA
50459-000	Novelties	45,750	684	262	550	197	75%	63	24%	2	1%
50053-000	Novelty Balloons	2,897	2,881	6	2,968	3	50%	3	50%	0	NA
60862-000	Novelty Telegrams	20	5,945	0	4,640	0	NA	0	NA	0	NA
30420-000	Nozzle	98	5,443	0	4,640	0	NA	0	NA	0	NA
60612-000	Nuclear Energy Consultants	430	4,545	0	4,640	0	NA	0	NA	0	NA
30421-000	Nuclear Reactor Manufacturers	4	6,125	0	4,640	0	NA	0	NA	0	NA
60752-100	Nudist Camp	329	4,757	0	4,640	0	NA	0	NA	0	NA
60752-200	Nudist Community	198	5,063	0	4,640	0	NA	0	NA	0	NA
50167-100	Numismatics	3,021	2,834	11	2,507	10	91%	1	9%	0	NA
60613-100	Nurse Practitioner	2,954	2,856	3	3,474	3	##	0	NA	0	NA
00173-000	Nursery Stock	15,977	1,361	85	1,078	30	35%	55	65%	0	NA
80507-000	Nursery Supplies	1,426	3,508	7	2,858	3	43%	3	43%	1	14%
60613-000	Nursing	5,505	2,269	8	2,758	4	50%	4	50%	0	NA
60617-000	Nursing Home	90,142	387	127	871	52	41%	72	57%	3	2%
60616-000	Nursing Home Information	1,530	3,438	2	3,715	1	50%	1	50%	0	NA
60075-147	Nursing Home Neglect Lawyers	153	5,203	0	4,640	0	NA	0	NA	0	NA
60614-000	Nursing Registry	2,109	3,151	2	3,715	2	##	0	NA	0	NA
60615-000	Nursing School	40,547	739	90	1,041	72	80%	18	20%	0	NA
30423-000	Nut Cracking Machine	207	5,033	0	4,640	0	NA	0	NA	0	NA
89800-000	Nutrition	54,942	595	251	566	198	79%	53	21%	0	NA
60618-000	Nutritionist	18,672	1,245	9	2,666	6	67%	3	33%	0	NA
50461-000	Nuts	13,292	1,492	27	1,827	17	63%	10	37%	0	NA
50084-000	Nuts and Bolts	3,335	2,738	1	4,054	0	NA	1	##	0	NA
50462-000	Nylon Fabric	100	5,430	0	4,640	0	NA	0	NA	0	NA
60669-000	OBGYN	19,744	1,208	113	924	51	45%	62	55%	0	NA
61015-000	Obituary Notification Service	2,994	2,841	7	2,858	7	##	0	NA	0	NA
60619-000	Observatory	61	5,649	6	2,968	1	17%	5	83%	0	NA
61008-000	Occupational Health Nurse	3,481	2,690	1	4,054	0	NA	1	##	0	NA
60620-000	Occupational Therapy	5,759	2,228	5	3,103	4	80%	1	20%	0	NA
60621-000	Oceanographer	25	5,900	0	4,640	0	NA	0	NA	0	NA
80508-000	Oceanographic Equipment	68	5,614	0	4,640	0	NA	0	NA	0	NA
60622-000	Odor Neutralizer	1,985	3,199	4	3,261	2	50%	2	50%	0	NA
60624-000	Office Buildings	5,454	2,278	21	2,009	14	67%	7	33%	0	NA
55623-000	Office Documents	2,547	2,995	3	3,474	1	33%	2	67%	0	NA
80509-100	Office Equipment	11,680	1,582	58	1,287	11	19%	46	79%	1	2%
80510-100	Office Equipment Installation	260	4,910	0	4,640	0	NA	0	NA	0	NA
80511-300	Office Equipment Leasing	132	5,300	1	4,054	0	NA	1	##	0	NA
80514-200	Office Equipment Manufacturers	188	5,089	30	1,745	28	93%	2	7%	0	NA
80511-200	Office Equipment Rental	89	5,488	0	4,640	0	NA	0	NA	0	NA
80512-100	Office Equipment Repair	181	5,106	2	3,715	1	50%	1	50%	0	NA
85324-000	Office Ergonomics	2,184	3,123	13	2,384	7	54%	6	46%	0	NA
80509-000	Office Furniture	56,117	580	106	962	75	71%	30	28%	1	1%
80510-000	Office Furniture Installation	6,055	2,181	1	4,054	0	NA	1	##	0	NA
80514-000	Office Furniture Manufacturers	4,880	2,372	98	1,000	23	23%	75	77%	0	NA
80511-000	Office Furniture Rental	3,720	2,627	8	2,758	3	38%	4	50%	1	13%
80512-000	Office Furniture Repair	1,474	3,472	1	4,054	0	NA	1	##	0	NA
60503-000	Office Layout	824	4,018	0	4,640	0	NA	0	NA	0	NA
70571-100	Office Movers	5,151	2,314	39	1,553	29	74%	8	21%	2	5%
55641-000	Office Services	3,349	2,733	3	3,474	2	67%	1	33%	0	NA
60623-000	Office Space Rental	6,672	2,075	38	1,576	13	34%	25	66%	0	NA
80515-000	Office Supplies	123,871	273	691	264	633	92%	57	8%	1	0%
61076-000	Office Supplies Sales by Phone	3,108	2,803	15	2,282	15	##	0	NA	0	NA
30536-300	Offset Printing Repair	28	5,876	0	4,640	0	NA	0	NA	0	NA
44090-000	Oil	1,660	3,353	6	2,968	3	50%	3	50%	0	NA
80516-000	Oil Additive Manufacturer	1,042	3,803	1	4,054	0	NA	1	##	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80806-000	Oil and Gas Exploration	27,891	971	35	1,636	26	74%	8	23%	1	3%
80517-000	Oil Burners	6,222	2,152	12	2,444	12	###	0	NA	0	NA
60997-300	Oil Change	8,637	1,835	155	762	83	54%	72	46%	0	NA
00188-000	Oil Crude Purchasing	1,821	3,272	3	3,474	0	NA	3	###	0	NA
80819-100	Oil Distributors	780	4,068	3	3,474	2	67%	1	33%	0	NA
80520-000	Oil Handling Equipment	801	4,047	2	3,715	1	50%	1	50%	0	NA
80521-000	Oil Hole Covers	62	5,644	0	4,640	0	NA	0	NA	0	NA
20055-000	Oil Leases	3,524	2,677	3	3,474	0	NA	3	###	0	NA
50464-100	Oil Marketing	2,326	3,069	2	3,715	1	50%	1	50%	0	NA
80522-000	Oil Mill Machinery	125	5,327	0	4,640	0	NA	0	NA	0	NA
30424-000	Oil Operators	1,006	3,849	0	4,640	0	NA	0	NA	0	NA
60060-100	Oil Portraits	3,929	2,574	59	1,280	25	42%	32	54%	2	3%
30425-000	Oil Producers	2,832	2,895	5	3,103	2	40%	3	60%	0	NA
20056-000	Oil Properties	923	3,913	2	3,715	2	##	0	NA	0	NA
20057-000	Oil Property Management	1,377	3,538	3	3,474	1	33%	2	67%	0	NA
30426-000	Oil Refinery	1,892	3,238	14	2,330	7	50%	7	50%	0	NA
80523-000	Oil Refinery Equipment	774	4,073	0	4,640	0	NA	0	NA	0	NA
00177-000	Oil Report	44	5,759	0	4,640	0	NA	0	NA	0	NA
20058-000	Oil Royalties	3,893	2,584	3	3,474	1	33%	2	67%	0	NA
50561-100	Oil Seals	2	6,151	0	4,640	0	NA	0	NA	0	NA
00178-000	Oil Seed	51	5,715	0	4,640	0	NA	0	NA	0	NA
80518-300	Oil Tank Installation	653	4,216	0	4,640	0	NA	0	NA	0	NA
80518-200	Oil Tank Removal	3,893	2,584	2	3,715	1	50%	1	50%	0	NA
55624-000	Oil Well	29	5,871	0	4,640	0	NA	0	NA	0	NA
00179-000	Oil Well Cementing	311	4,791	0	4,640	0	NA	0	NA	0	NA
00180-000	Oil Well Drilling	3,395	2,716	0	4,640	0	NA	0	NA	0	NA
80524-000	Oil Well Drilling Mud	160	5,180	0	4,640	0	NA	0	NA	0	NA
00181-000	Oil Well Equipment Rentals	318	4,778	0	4,640	0	NA	0	NA	0	NA
00183-000	Oil Well Fishing Tools	134	5,292	0	4,640	0	NA	0	NA	0	NA
00184-000	Oil Well Log Libraries	13	6,010	0	4,640	0	NA	0	NA	0	NA
00185-000	Oil Well Logging	169	5,143	0	4,640	0	NA	0	NA	0	NA
00185-100	Oil Well Perforating	17	5,968	0	4,640	0	NA	0	NA	0	NA
00186-000	Oil Well Services	3,552	2,671	0	4,640	0	NA	0	NA	0	NA
80525-000	Oil Well Supplies	844	4,003	0	4,640	0	NA	0	NA	0	NA
00187-000	Oil Well Surveyors	95	5,461	0	4,640	0	NA	0	NA	0	NA
50463-000	Oilcloth	125	5,327	0	4,640	0	NA	0	NA	0	NA
55625-000	Oilfield	634	4,249	0	4,640	0	NA	0	NA	0	NA
61073-000	Oilfield Consultant	1,559	3,420	1	4,054	0	NA	1	###	0	NA
80518-000	Oilfield Equipment	4,019	2,553	0	4,640	0	NA	0	NA	0	NA
00174-000	Oilfield Equipment and Sales	7,168	2,016	1	4,054	0	NA	1	###	0	NA
00175-000	Oilfield Hauling	2,200	3,117	0	4,640	0	NA	0	NA	0	NA
00176-000	Oilfield Service	17,607	1,285	3	3,474	2	67%	1	33%	0	NA
80519-000	Oilfield Supplies	1,468	3,475	0	4,640	0	NA	0	NA	0	NA
55626-000	Oils	894	3,948	11	2,507	7	64%	4	36%	0	NA
00189-000	Olive	160	5,180	0	4,640	0	NA	0	NA	0	NA
30436-000	Olive Oil	1,472	3,473	1	4,054	0	NA	1	###	0	NA
60598-000	On Hold Music	2,154	3,133	11	2,507	9	82%	2	18%	0	NA
60677-000	Oncology	3,598	2,653	15	2,282	10	67%	5	33%	0	NA
00106-100	Online Animal Prescriptions	1,834	3,268	4	3,261	2	50%	1	25%	1	25%
85351-000	Online Auctions	172,360	210	538	325	465	86%	73	14%	0	NA
50040-200	Online Car Dealers	151,315	236	2,099	113	2,045	97%	37	2%	17	1%
65188-000	Online Casino	1,145	3,708	18	2,136	17	94%	1	6%	0	NA
50183-100	Online Consignment	7,599	1,959	86	1,065	54	63%	29	34%	3	3%
61037-000	Online Cosmetic Sales	108,198	314	254	561	135	53%	115	45%	4	2%
60278-100	Online Dance Classes	23	5,919	0	4,640	0	NA	0	NA	0	NA
60282-100	Online Dating Services	80,663	429	2,796	87	2,648	95%	146	5%	2	0%
85364-100	Online Education	238,151	143	1,944	122	1,776	91%	151	8%	17	1%
60350-030	Online Estate Sales	61	5,649	0	4,640	0	NA	0	NA	0	NA
65259-100	Online Event Registration	18,056	1,264	527	335	403	76%	124	24%	0	NA
65475-000	Online Gaming	116,438	297	2,422	98	1,988	82%	427	18%	7	0%
61200-000	Online Investigative Journalism	1,120	3,730	6	2,968	0	NA	5	83%	1	17%
85354-100	Online Payment	13,786	1,462	84	1,085	56	67%	27	32%	1	1%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85255-000	Online Pharmacy	66,884	493	100	991	86	86%	12	12%	2	2%
60983-000	Online Photography Sales	1,005	3,850	8	2,758	4	50%	4	50%	0	NA
80860-000	Online Publications	24,158	1,063	136	829	83	61%	51	38%	2	1%
62100-000	Online Retailer	5,719,028	2	49,830	1	25,199	51%	22,144	44%	2,487	5%
70670-000	Online Shipping Broker	61,938	532	148	786	107	72%	41	28%	0	NA
60974-000	Online Shopping	1,646,203	15	19,694	7	14,122	72%	4,980	25%	592	3%
65785-000	Online Trading School	39,369	754	998	200	931	93%	67	7%	0	NA
70632-100	Online Travel Agency	262,760	124	3,690	68	2,993	81%	634	17%	63	2%
60627-000	Opera Company	46	5,747	0	4,640	0	NA	0	NA	0	NA
44091-010	Ophthalmologist	565	4,347	6	2,968	4	67%	2	33%	0	NA
60678-000	Ophthalmology	38,269	771	122	888	91	75%	31	25%	0	NA
50466-000	Optical Equipment	23,575	1,074	212	627	201	95%	11	5%	0	NA
30437-000	Optical Imaging	1,861	3,252	5	3,103	4	80%	1	20%	0	NA
50468-000	Optical Repairs	13,764	1,464	71	1,176	35	49%	36	51%	0	NA
50466-100	Optical Supplies	909	3,930	4	3,261	3	75%	1	25%	0	NA
50469-000	Optician	55,548	589	660	276	563	85%	97	15%	0	NA
60628-000	Optometric Information Bureaus	89	5,488	0	4,640	0	NA	0	NA	0	NA
60629-000	Optometrist	94,255	364	546	321	344	63%	197	36%	5	1%
44091-000	Optometry	2,822	2,904	34	1,653	19	56%	15	44%	0	NA
00190-000	Orchard	1,366	3,546	3	3,474	2	67%	1	33%	0	NA
61092-000	Orchestra	1,202	3,667	14	2,330	5	36%	9	64%	0	NA
00191-000	Orchid Growers	816	4,026	3	3,474	3	NA	3	###	0	NA
00192-000	Ore	2	6,151	0	4,640	0	NA	0	NA	0	NA
60631-000	Organ and Tissue Donation	6,736	2,068	4	3,261	3	75%	1	25%	0	NA
50471-000	Organ Repair	1,592	3,392	2	3,715	2	###	0	NA	0	NA
00128-101	Organic Farms	3,213	2,770	3	3,474	3	###	0	NA	0	NA
50254-100	Organic Fertilizer	1,653	3,359	0	4,640	0	NA	0	NA	0	NA
80320-100	Organic Food	6,641	2,081	49	1,387	42	86%	7	14%	0	NA
83000-000	Organic Products	9,814	1,727	65	1,232	55	85%	10	15%	0	NA
44092-000	Organization	14,331	1,440	50	1,372	36	72%	14	28%	0	NA
60632-000	Organizing Services	6,321	2,133	10	2,584	8	80%	2	20%	0	NA
50470-000	Organs	1,184	3,682	1	4,054	0	NA	1	###	0	NA
50133-100	Oriental Carpet Dealers	18,624	1,247	52	1,347	41	79%	11	21%	0	NA
50472-000	Oriental Goods	289	4,840	1	4,054	0	NA	1	###	0	NA
80530-000	Oriental Goods Wholesale	986	3,863	1	4,054	0	NA	1	###	0	NA
80633-000	O-Ring	362	4,677	0	4,640	0	NA	0	NA	0	NA
50314-200	Ornamental Glass	159	5,185	0	4,640	0	NA	0	NA	0	NA
30438-100	Ornamental Iron Contractor	3,382	2,722	5	3,103	3	60%	2	40%	0	NA
30438-000	Ornamental Metal Work	14,743	1,415	18	2,136	14	78%	4	22%	0	NA
60291-000	Orthodontist	58,617	557	240	582	152	63%	86	36%	2	1%
80531-000	Orthopedic Appliances	12,129	1,553	50	1,372	45	90%	5	10%	0	NA
80152-000	Orthopedic Chairs	2,619	2,968	12	2,444	3	25%	9	75%	0	NA
50581-000	Orthopedic Shoes	61,527	539	112	931	89	79%	23	21%	0	NA
60679-000	Orthopedic Surgeon	32,736	867	157	758	106	68%	48	31%	3	2%
60666-000	Osteopath	4,136	2,525	6	2,968	4	67%	1	17%	1	17%
60857-200	OTR Truck Driver Tax Return Preparation	910	3,928	2	3,715	0	NA	2	###	0	NA
00193-000	Outboard Motor Repair	7,052	2,030	9	2,666	8	89%	1	11%	0	NA
50473-000	Outboard Motors	5,053	2,331	25	1,884	19	76%	6	24%	0	NA
60017-000	Outdoor Advertising	9,123	1,790	19	2,089	4	21%	15	79%	0	NA
50279-010	Outdoor Fountains	305	4,802	1	4,054	0	NA	1	###	0	NA
50290-000	Outdoor Furniture	39,015	758	206	638	151	73%	55	27%	0	NA
10006-200	Outdoor Kitchens	20,276	1,187	160	747	141	88%	18	11%	1	1%
10006-210	Outdoor Living	7,229	2,003	42	1,489	16	38%	20	48%	6	14%
00151-300	Outfitters	7,259	1,998	28	1,795	6	21%	22	79%	0	NA
50248-000	Outlet Stores	7,298	1,994	79	1,117	25	32%	53	67%	1	1%
60445-200	Outpatient Surgery Center	6,249	2,146	22	1,976	13	59%	9	41%	0	NA
50474-000	Outplacement Consultant	1,151	3,703	0	4,640	0	NA	0	NA	0	NA
60182-010	Outplacement Counseling	74	5,562	0	4,640	0	NA	0	NA	0	NA
30557-000	Oven Manufacturers	1,945	3,214	2	3,715	1	50%	1	50%	0	NA
50531-000	Oven Parts	87	5,497	3	3,474	2	67%	1	33%	0	NA
50530-000	Oven Repair	413	4,580	1	4,054	0	NA	1	###	0	NA
50626-000	Overstock Merchandise	19,391	1,224	48	1,403	37	77%	9	19%	2	4%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30441-000	Oxygen	14,965	1,405	71	1,176	61	86%	1	1%	9	13%
80532-000	Oxygen Producing Equipment	3,951	2,568	5	3,103	3	60%	2	40%	0	NA
80533-000	Oxygen Therapy	2,769	2,919	7	2,858	4	57%	3	43%	0	NA
30442-000	Ozone Machine	1,415	3,515	1	4,054	1	###	0	NA	0	NA
60633-000	Packaging Design and Development	4,347	2,480	5	3,103	1	20%	3	60%	1	20%
30443-000	Packaging Machinery	2,537	2,997	3	3,474	2	67%	1	33%	0	NA
60634-000	Packaging Service	21,381	1,147	150	779	122	81%	28	19%	0	NA
80534-000	Packaging Supplies	22,419	1,111	40	1,537	35	88%	5	13%	0	NA
70572-200	Packing Service	17,765	1,279	103	974	78	76%	22	21%	3	3%
70575-000	Paging Equipment	4,036	2,547	4	3,261	3	75%	1	25%	0	NA
70575-100	Paging Service	2	6,151	0	4,640	0	NA	0	NA	0	NA
80535-000	Pails	1	6,169	0	4,640	0	NA	0	NA	0	NA
85700-000	Pain Management	50,151	637	50	1,372	35	70%	15	30%	0	NA
60218-300	Pain Management Clinics	14,540	1,431	38	1,576	25	66%	13	34%	0	NA
50476-000	Paint	31,640	887	46	1,431	20	43%	24	52%	2	4%
30445-000	Paint Manufacturing Equipment	626	4,258	1	4,054	0	NA	1	###	0	NA
30446-000	Paint Manufacturing Materials	2,187	3,122	13	2,384	11	85%	2	15%	0	NA
10094-000	Paint Removal	1,455	3,484	0	4,640	0	NA	0	NA	0	NA
30447-000	Paint Remover Manufacturers	146	5,226	0	4,640	0	NA	0	NA	0	NA
50295-100	Paintball Games	2,231	3,103	6	2,968	1	17%	5	83%	0	NA
50295-110	Paintball Supplies	623	4,262	7	2,858	6	86%	1	14%	0	NA
10095-000	Painting Contractors	1,452,870	21	1,140	184	540	47%	576	51%	24	2%
50475-000	Painting Supplies	6,072	2,179	10	2,584	2	20%	8	80%	0	NA
60094-110	Paintless Dent Repair	5,072	2,326	5	3,103	2	40%	3	60%	0	NA
30448-000	Pallets	12,425	1,535	3	3,474	2	67%	1	33%	0	NA
50477-000	Paneling	427	4,552	1	4,054	1	###	0	NA	0	NA
50478-000	Pants	8	6,084	0	4,640	0	NA	0	NA	0	NA
30031-000	Paper Bags	482	4,465	0	4,640	0	NA	0	NA	0	NA
80103-000	Paper Boxes	1,042	3,803	1	4,054	0	NA	1	###	0	NA
30451-000	Paper Brokers	217	5,009	0	4,640	0	NA	0	NA	0	NA
30452-000	Paper Converters	446	4,516	1	4,054	1	###	0	NA	0	NA
30449-100	Paper Cups	12	6,022	0	4,640	0	NA	0	NA	0	NA
80537-000	Paper Cutting Machine	107	5,395	0	4,640	0	NA	0	NA	0	NA
30453-000	Paper Distributors	3,165	2,788	3	3,474	0	NA	3	###	0	NA
10096-000	Paper Hanger	902	3,942	0	4,640	0	NA	0	NA	0	NA
50381-000	Paper Labels	2,265	3,090	2	3,715	2	###	0	NA	0	NA
30455-000	Paper Manufacturers	2,431	3,033	0	4,640	0	NA	0	NA	0	NA
80538-000	Paper Mill Machinery	278	4,864	0	4,640	0	NA	0	NA	0	NA
30456-000	Paper Mill Supplies	49	5,722	0	4,640	0	NA	0	NA	0	NA
30475-000	Paper Perfuming	1	6,169	0	4,640	0	NA	0	NA	0	NA
30457-000	Paper Products	10,514	1,662	25	1,884	9	36%	16	64%	0	NA
80539-000	Paper Shredder	586	4,318	2	3,715	2	###	0	NA	0	NA
30459-000	Paper Towels	87	5,497	0	4,640	0	NA	0	NA	0	NA
30460-000	Paper Tubes	256	4,925	0	4,640	0	NA	0	NA	0	NA
80775-000	Paper Waste	23	5,919	0	4,640	0	NA	0	NA	0	NA
70576-000	Parachute Jumping	382	4,627	1	4,054	1	###	0	NA	0	NA
30464-000	Parachutes	605	4,289	8	2,758	1	13%	7	88%	0	NA
60372-000	Parade Floats	206	5,039	0	4,640	0	NA	0	NA	0	NA
60635-000	Paralegal	17,611	1,284	49	1,387	31	63%	16	33%	2	4%
70515-100	Paramedic	273	4,876	0	4,640	0	NA	0	NA	0	NA
60637-000	Parapsychologist	594	4,308	4	3,261	2	50%	2	50%	0	NA
80900-000	Parasail Equipment	420	4,565	2	3,715	1	50%	1	50%	0	NA
80900-100	Parasailing	201	5,052	10	2,584	2	20%	8	80%	0	NA
60638-000	Parcel Post Assembly Service	908	3,933	11	2,507	3	27%	8	73%	0	NA
85373-000	Pardon Services	329	4,757	3	3,474	2	67%	1	33%	0	NA
85331-200	Parent Education	1,639	3,366	8	2,758	5	63%	3	38%	0	NA
85331-300	Parenting Classes	5,075	2,325	4	3,261	1	25%	3	75%	0	NA
60641-000	Park	2,278	3,085	30	1,745	12	40%	18	60%	0	NA
44095-000	Parking	26,524	1,008	631	289	485	77%	146	23%	0	NA
60639-000	Parking Attendant	7,688	1,944	110	940	64	58%	46	42%	0	NA
60640-000	Parking Facilities	65,170	503	983	206	668	68%	312	32%	3	0%
10098-000	Parking Garage Construction	1,446	3,495	8	2,758	3	38%	5	63%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30465-000	Parking Garage Equipment	669	4,199	4	3,261	1	25%	3	75%	0	NA
10097-000	Parking Lot Maintenance	16,790	1,324	38	1,576	28	74%	9	24%	1	3%
10098-100	Parking Space Rental	22	5,925	1	4,054	1	##	0	NA	0	NA
60642-000	Parliamentarian	20	5,945	0	4,640	0	NA	0	NA	0	NA
30466-000	Partition	1,252	3,634	0	4,640	0	NA	0	NA	0	NA
50479-010	Party Bus Rental	1,299	3,599	6	2,968	1	17%	4	67%	1	17%
60284-000	Party Decoration Contractors	2,539	2,996	15	2,282	1	7%	14	93%	0	NA
50479-101	Party Facilities	5,064	2,329	42	1,489	12	29%	27	64%	3	7%
50479-000	Party Planning	12,998	1,507	38	1,576	17	45%	20	53%	1	3%
50480-000	Party Supplies	46,398	678	452	369	397	88%	53	12%	2	0%
50481-000	Party Supply Rentals	19,242	1,230	72	1,166	34	47%	37	51%	1	1%
10078-100	Passive Home Building	123	5,335	0	4,640	0	NA	0	NA	0	NA
60643-000	Passports and Visas	55,083	593	337	459	176	52%	154	46%	7	2%
60644-000	Patent Agent	1,917	1,917	14	2,330	6	43%	7	50%	1	7%
60075-113	Patent Attorney	3,984	2,558	6	2,968	1	17%	5	83%	0	NA
80469-000	Patent Medicine	590	4,313	3	3,474	1	33%	2	67%	0	NA
60646-000	Patent Search	2,300	3,078	5	3,103	4	80%	1	20%	0	NA
60488-101	Paternity Test	1,628	3,374	1	4,054	1	##	0	NA	0	NA
10099-500	Patio Contractor	8,475	1,856	15	2,282	11	73%	4	27%	0	NA
10100-100	Patio Covers	10,882	1,640	35	1,636	18	51%	15	43%	2	6%
10099-400	Patio Design	1,808	3,279	6	2,968	3	50%	3	50%	0	NA
50221-100	Patio Doors	948	3,893	3	3,474	1	33%	2	67%	0	NA
10100-000	Patio Enclosures	63,486	518	184	692	165	90%	18	10%	1	1%
50482-000	Patio Furniture	10,469	1,668	75	1,149	56	75%	19	25%	0	NA
10100-200	Patio Heaters	79	5,535	0	4,640	0	NA	0	NA	0	NA
10099-000	Patios and Decks	67,073	492	101	984	50	50%	48	48%	3	3%
30467-000	Pattern Maker	868	3,979	2	3,715	2	##	0	NA	0	NA
30468-000	Pattern Makers Supplies	1	6,169	0	4,640	0	NA	0	NA	0	NA
80541-000	Pavement Equipment	369	4,660	1	4,054	1	##	0	NA	0	NA
10101-000	Pavement Marking	5,744	2,232	6	2,968	1	17%	5	83%	0	NA
10102-000	Paving Contractors	596,946	54	847	226	375	44%	435	51%	37	4%
80542-000	Paving Equipment	544	4,365	0	4,640	0	NA	0	NA	0	NA
30469-000	Paving Materials	2,769	2,919	4	3,261	2	50%	2	50%	0	NA
30469-100	Paving Stones	4,106	2,531	5	3,103	1	20%	4	80%	0	NA
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	8,359	1,866	39	1,553	4	10%	30	77%	5	13%
50483-000	Pawnbroker	43,932	698	161	743	103	64%	57	35%	1	1%
44000-010	Pay Per Click Advertising	180	5,111	1	4,054	0	NA	1	##	0	NA
85353-000	Pay Phones	948	3,893	4	3,261	4	##	0	NA	0	NA
25049-000	Payday Loans	187,509	187	674	272	520	77%	99	15%	55	8%
55577-000	Payment	722	4,133	5	3,103	2	40%	3	60%	0	NA
85354-000	Payment Processing Services	384,932	79	15,550	12	15,480	##	68	0%	2	0%
60647-000	Payroll Services	78,109	439	703	259	666	95%	31	4%	6	1%
80543-000	Peanut Products	346	4,723	1	4,054	0	NA	1	##	0	NA
80544-000	Pearl	3,086	2,812	1	4,054	1	##	0	NA	0	NA
80305-101	Pediatric Rehabilitation	1,419	3,514	1	4,054	1	##	0	NA	0	NA
60680-000	Pediatrician	22,687	1,104	265	548	231	87%	34	13%	0	NA
50326-220	Pellet Guns	23	5,919	2	3,715	0	NA	2	##	0	NA
80545-200	Pen Manufacturers	878	3,969	18	2,136	14	78%	4	22%	0	NA
85279-000	Pen Pals	1,576	3,405	34	1,653	5	15%	29	85%	0	NA
80545-300	Pencil Manufacturers	92	5,472	1	4,054	0	NA	1	##	0	NA
30471-000	Pennants	7	6,096	0	4,640	0	NA	0	NA	0	NA
89500-000	Penny Auctions	29,966	920	20	2,049	18	90%	0	NA	2	10%
50484-000	Pens and Pencils	1,099	3,751	4	3,261	1	25%	3	75%	0	NA
20059-000	Pension and Profit Sharing Plans	12,736	1,521	32	1,696	22	69%	9	28%	1	3%
30472-000	Perforated Materials	107	5,395	0	4,640	0	NA	0	NA	0	NA
30473-000	Perforating Machine	2	6,151	0	4,640	0	NA	0	NA	0	NA
50189-000	Perfume	71,516	474	346	451	195	56%	147	42%	4	1%
80546-100	Perfume Manufacturers	382	4,627	5	3,103	2	40%	3	60%	0	NA
30474-000	Perfume Raw Materials	136	5,277	0	4,640	0	NA	0	NA	0	NA
10177-105	Pergolas	3,733	2,622	19	2,089	8	42%	11	58%	0	NA
60289-101	Periodontist	5,931	2,203	12	2,444	7	58%	5	42%	0	NA
30476-000	Perlite	226	4,990	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60854-100	Permanent Makeup	10,405	1,672	30	1,745	20	67%	8	27%	2	7%
61016-100	Personal Chef	19,527	1,217	19	2,089	1	5%	4	21%	14	74%
80468-100	Personal Emergency Response System	3,534	2,676	13	2,384	5	38%	8	62%	0	NA
60075-125	Personal Injury Lawyer	96,890	353	74	1,153	56	76%	18	24%	0	NA
61016-200	Personal Organizer	680	4,179	0	4,640	0	NA	0	NA	0	NA
80217-010	Personal Protective Equipment	16,269	1,350	55	1,316	45	82%	10	18%	0	NA
61020-000	Personal Security Guard	8,676	1,830	5	3,103	4	80%	0	NA	1	20%
60648-000	Personal Service Bureaus	190	5,083	0	4,640	0	NA	0	NA	0	NA
61016-000	Personal Services	16,572	1,329	68	1,202	30	44%	35	51%	3	4%
60802-000	Personal Shopper	10,888	1,638	134	841	20	15%	114	85%	0	NA
60429-100	Personal Trainer	27,986	970	93	1,028	45	48%	46	49%	2	2%
44096-000	Personalization	1,723	3,316	13	2,384	2	15%	11	85%	0	NA
60649-000	Personnel Consultants	8,716	1,824	13	2,384	10	77%	3	23%	0	NA
60650-000	Pest Control	1,267,033	24	4,585	51	4,146	90%	423	9%	16	0%
60651-000	Pest Control Supplies	34,544	831	54	1,326	46	85%	8	15%	0	NA
60900-100	Pesticide Training	12	6,022	0	4,640	0	NA	0	NA	0	NA
00153-000	Pet Boarding	125,420	269	101	984	62	61%	37	37%	2	2%
00194-000	Pet Cemetery	10,129	1,695	11	2,507	10	91%	1	9%	0	NA
85280-000	Pet Containment System	6,006	2,186	19	2,089	11	58%	8	42%	0	NA
05153-100	Pet Day Care	12,831	1,516	20	2,049	10	50%	9	45%	1	5%
00195-000	Pet Exercise	5,747	2,231	2	3,715	2	##	0	NA	0	NA
70517-310	Pet Food	1,313	3,586	16	2,235	13	81%	3	19%	0	NA
00196-000	Pet Grooming	155,317	229	180	700	86	48%	93	52%	1	1%
00197-000	Pet Insurance	41,807	723	478	350	477	##	1	0%	0	NA
50367-100	Pet Jewelry	2,712	2,941	31	1,716	2	6%	28	90%	1	3%
00153-200	Pet Kennels	13,363	1,487	14	2,330	6	43%	8	57%	0	NA
60658-100	Pet Photographer	411	4,585	2	3,715	0	NA	2	##	0	NA
90040-100	Pet Scams	27,089	996	120	899	1	1%	88	73%	31	26%
88300-000	Pet Services	201,496	170	235	594	131	56%	93	40%	11	5%
50485-000	Pet Shop	179,266	199	704	258	485	69%	202	29%	17	2%
05153-000	Pet Sitting	47,075	673	360	440	348	97%	11	3%	1	0%
50486-000	Pet Supplies	367,674	86	1,666	139	1,264	76%	386	23%	16	1%
00198-000	Pet Training	27,524	983	48	1,403	16	33%	32	67%	0	NA
00199-000	Pet Transport	31,333	895	84	1,085	12	14%	57	68%	15	18%
85338-000	Pet Waste Removal	4,749	2,399	8	2,758	5	63%	3	38%	0	NA
30478-000	Petroleum	7,234	2,002	15	2,282	6	40%	9	60%	0	NA
30432-000	Petroleum Oil	4,737	2,403	18	2,136	16	89%	2	11%	0	NA
30479-000	Petroleum Products	11,585	1,587	10	2,584	10	##	0	NA	0	NA
44097-000	Pets	13,735	1,466	46	1,431	18	39%	24	52%	4	9%
50487-000	Pewter	100	5,430	0	4,640	0	NA	0	NA	0	NA
30480-000	Pewterware	33	5,831	0	4,640	0	NA	0	NA	0	NA
60172-108	Pharmaceutical Consultant	6,554	2,093	8	2,758	6	75%	1	13%	1	13%
30481-000	Pharmaceutical Equipment	846	4,000	3	3,474	0	NA	3	##	0	NA
80548-000	Pharmaceutical Manufacturing	34,482	833	228	602	157	69%	69	30%	2	1%
80548-100	Pharmaceutical Research	7,963	1,910	30	1,745	5	17%	24	80%	1	3%
60785-100	Pharmaceutical Scientist	231	4,975	2	3,715	1	50%	0	NA	1	50%
50488-000	Pharmacy	159,344	225	1,472	153	1,338	91%	134	9%	0	NA
85255-010	Pharmacy Delivery	445	4,519	3	3,474	1	33%	2	67%	0	NA
44098-000	Philosophy	33	5,831	0	4,640	0	NA	0	NA	0	NA
65549-220	Phlebotomy	305	4,802	2	3,715	2	##	0	NA	0	NA
65548-210	Phlebotomy Certification	4,430	2,458	8	2,758	5	63%	3	38%	0	NA
65548-200	Phlebotomy Training	6,418	2,112	7	2,858	6	86%	1	14%	0	NA
85259-000	Phone Book Cover Advertising	43	5,769	0	4,640	0	NA	0	NA	0	NA
77100-000	Photo Booth Rental	3,205	2,773	21	2,009	7	33%	13	62%	1	5%
55632-000	Photo Developing	486	4,455	3	3,474	1	33%	2	67%	0	NA
30205-000	Photo Engraving	599	4,300	1	4,054	1	##	0	NA	0	NA
60654-000	Photo Finishing Wholesale	800	4,048	0	4,640	0	NA	0	NA	0	NA
60653-100	Photo Imaging	11,786	1,576	50	1,372	29	58%	19	38%	2	4%
60659-000	Photo Printing	3,731	2,624	13	2,384	8	62%	4	31%	1	8%
60655-000	Photo Retouching	1,570	3,412	20	2,049	19	95%	1	5%	0	NA
30482-000	Photoelectric Cell	63	5,640	0	4,640	0	NA	0	NA	0	NA
30483-000	Photogrammetric Equipment	104	5,407	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60655-100	Photographer	92,920	372	502	341	210	42%	267	53%	25	5%
50490-000	Photographic Equipment Repair	3,885	2,587	31	1,716	12	39%	17	55%	2	6%
80550-000	Photographic Mounts	181	5,106	0	4,640	0	NA	0	NA	0	NA
60661-000	Photographic Research	240	4,956	0	4,640	0	NA	0	NA	0	NA
50489-000	Photography Equipment	93,514	368	653	280	439	67%	209	32%	5	1%
61044-000	Photography for Sale	7,022	2,032	21	2,009	9	43%	12	57%	0	NA
55633-000	Photography Rentals	228	4,985	1	4,054	0	NA	1	###	0	NA
61046-000	Photography Sales	1,623	3,378	9	2,666	5	56%	4	44%	0	NA
61045-000	Photography Sales by Mail	396	4,607	3	3,474	3	###	0	NA	0	NA
60663-000	Photography Schools	2,825	2,903	11	2,507	8	73%	3	27%	0	NA
30614-200	Photoluminescent Signs	141	5,246	1	4,054	1	###	0	NA	0	NA
60685-000	Physical Therapist	58,603	558	140	815	90	64%	50	36%	0	NA
80553-000	Physical Therapy Supplies	3,177	2,786	40	1,537	6	15%	34	85%	0	NA
60664-000	Physicians and Surgeons Information Bureaus	2,534	2,998	17	2,185	14	82%	3	18%	0	NA
60686-000	Physicians Assistant	661	4,205	1	4,054	1	###	0	NA	0	NA
60687-000	Physicist	533	4,383	6	2,968	4	67%	2	33%	0	NA
50492-000	Piano	7,653	1,948	15	2,282	8	53%	7	47%	0	NA
70577-000	Piano Movers	7,040	2,031	8	2,758	3	38%	5	63%	0	NA
50493-000	Piano Parts	88	5,494	0	4,640	0	NA	0	NA	0	NA
60688-110	Piano Refinishing	31	5,849	0	4,640	0	NA	0	NA	0	NA
60688-010	Piano Repair	418	4,569	1	4,054	0	NA	1	###	0	NA
60688-100	Piano Restoration	787	4,060	0	4,640	0	NA	0	NA	0	NA
60688-000	Piano Tuners	8,043	1,903	4	3,261	3	75%	1	25%	0	NA
80554-000	Pickles	477	4,469	0	4,640	0	NA	0	NA	0	NA
60689-000	Picnic Grounds	18	5,959	0	4,640	0	NA	0	NA	0	NA
50494-000	Picnic Supplies	76	5,552	0	4,640	0	NA	0	NA	0	NA
50495-000	Picture Frame Dealers	7,811	1,928	12	2,444	7	58%	5	42%	0	NA
60690-000	Picture Frame Repair	361	4,682	0	4,640	0	NA	0	NA	0	NA
55027-100	Picture Framing	2,176	3,128	10	2,584	4	40%	6	60%	0	NA
30484-000	Picture Framing Supplies	5,942	2,200	52	1,347	16	31%	36	69%	0	NA
80556-000	Picture Hanger Manufacturers	189	5,085	0	4,640	0	NA	0	NA	0	NA
60691-000	Picture Hanging	248	4,942	0	4,640	0	NA	0	NA	0	NA
60692-000	Picture Restoration	296	4,818	0	4,640	0	NA	0	NA	0	NA
50496-000	Pictures	2,030	3,179	33	1,678	27	82%	5	15%	1	3%
50497-000	Pie	1,050	3,797	2	3,715	0	NA	2	###	0	NA
60316-000	Piercing	4,075	2,539	9	2,666	2	22%	6	67%	1	11%
60353-100	Pilates	3,410	2,711	47	1,420	27	57%	20	43%	0	NA
10103-000	Pile Driving	807	4,040	0	4,640	0	NA	0	NA	0	NA
80557-000	Pile Driving Equipment	75	5,555	0	4,640	0	NA	0	NA	0	NA
80558-000	Piling	412	4,583	2	3,715	1	50%	1	50%	0	NA
60693-000	Pillow Renovation	22	5,925	0	4,640	0	NA	0	NA	0	NA
50498-000	Pillows	85,728	405	259	554	201	78%	58	22%	0	NA
70578-000	Pilot Car Services	1,107	3,746	0	4,640	0	NA	0	NA	0	NA
50480-100	Piñata	42	5,780	0	4,640	0	NA	0	NA	0	NA
50776-000	Pinball Machines	1,640	3,365	2	3,715	0	NA	2	###	0	NA
00144-100	Pine Straw	1,351	3,558	1	4,054	1	###	0	NA	0	NA
30485-000	Pipe	5,924	2,205	4	3,261	3	75%	1	25%	0	NA
10104-000	Pipe and Boiler Covering Contractors	674	4,187	0	4,640	0	NA	0	NA	0	NA
80559-000	Pipe and Boiler Covering Materials	9	6,068	0	4,640	0	NA	0	NA	0	NA
30486-000	Pipe Bending	583	4,322	0	4,640	0	NA	0	NA	0	NA
30490-100	Pipe Coating	42	5,780	0	4,640	0	NA	0	NA	0	NA
30487-000	Pipe Cutting and Threading	259	4,918	0	4,640	0	NA	0	NA	0	NA
80560-000	Pipe Cutting Tools	136	5,277	0	4,640	0	NA	0	NA	0	NA
10180-000	Pipe Fitter	1,149	3,706	3	3,474	3	###	0	NA	0	NA
30488-000	Pipe Fittings	1,249	3,637	0	4,640	0	NA	0	NA	0	NA
10105-000	Pipe Hangers	59	5,660	0	4,640	0	NA	0	NA	0	NA
10106-000	Pipe Inspection	1,323	3,580	1	4,054	1	###	0	NA	0	NA
80561-000	Pipe Joint Compound	1	6,169	0	4,640	0	NA	0	NA	0	NA
30489-000	Pipe Line Companies	3,483	2,686	0	4,640	0	NA	0	NA	0	NA
10107-000	Pipe Line Contractors	16,158	1,357	11	2,507	7	64%	4	36%	0	NA
80562-000	Pipe Line Equipment	930	3,904	0	4,640	0	NA	0	NA	0	NA
30490-000	Pipe Lining	1,610	3,384	1	4,054	1	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80563-000	Pipe Locating Equipment	167	5,156	0	4,640	0	NA	0	NA	0	NA
80565-000	Pipe Reconditioning	465	4,487	4	3,261	0	NA	4	###	0	NA
10109-000	Pipe Sealing	487	4,448	0	4,640	0	NA	0	NA	0	NA
10110-000	Pipe Thawing	237	4,960	0	4,640	0	NA	0	NA	0	NA
80560-100	Pipe Threader	28	5,876	0	4,640	0	NA	0	NA	0	NA
50501-000	Pipes and Smokers Articles	12,025	1,564	63	1,244	32	51%	31	49%	0	NA
10111-000	Piping Contractors	5,868	2,212	8	2,758	7	88%	1	13%	0	NA
30493-000	Piston Ring	13	6,010	0	4,640	0	NA	0	NA	0	NA
30494-000	Pistons	168	5,149	1	4,054	1	###	0	NA	0	NA
80068-000	Pitching Machine	308	4,796	0	4,640	0	NA	0	NA	0	NA
30495-000	Pivot	251	4,933	0	4,640	0	NA	0	NA	0	NA
50502-000	Pizza	55,676	586	627	292	190	30%	428	68%	9	1%
60694-000	Places to Visit	85	5,507	8	2,758	3	38%	5	63%	0	NA
60695-000	Planetarium	15	5,992	0	4,640	0	NA	0	NA	0	NA
60172-105	Planning Consultants	27,599	980	15	2,282	5	33%	10	67%	0	NA
66200-000	Plant Maintenance Shutdown Contractor	234	4,967	0	4,640	0	NA	0	NA	0	NA
50460-000	Plant Nursery	122,758	276	456	364	362	79%	85	19%	9	2%
50503-000	Plant Store	24,062	1,065	153	767	96	63%	56	37%	1	1%
50585-200	Plantation Shutters	251	4,933	0	4,640	0	NA	0	NA	0	NA
50504-000	Plaques	2,230	3,104	2	3,715	1	50%	1	50%	0	NA
61010-000	Plasma Donation	10,558	1,660	90	1,041	30	33%	60	67%	0	NA
50505-000	Plaster	2,338	3,064	4	3,261	1	25%	3	75%	0	NA
50506-000	Plaster Craft Supplies	106	5,400	0	4,640	0	NA	0	NA	0	NA
50507-000	Plaster Products Ornamental	362	4,677	21	2,009	14	67%	7	33%	0	NA
80772-000	Plasterboard	356	4,696	1	4,054	0	NA	1	###	0	NA
10112-000	Plastering Contractors	47,610	667	23	1,941	9	39%	14	61%	0	NA
30032-000	Plastic Bags	2,592	2,974	1	4,054	1	###	0	NA	0	NA
30056-000	Plastic Boxes	286	4,848	1	4,054	1	###	0	NA	0	NA
30449-000	Plastic Cups	1,334	3,572	4	3,261	3	75%	1	25%	0	NA
30206-100	Plastic Engraver	359	4,690	5	3,103	0	NA	5	###	0	NA
30496-000	Plastic Extruder	961	3,885	0	4,640	0	NA	0	NA	0	NA
30498-000	Plastic Fabrication	6,349	2,128	8	2,758	5	63%	3	38%	0	NA
30497-100	Plastic Film	512	4,410	0	4,640	0	NA	0	NA	0	NA
30499-000	Plastic Foam	1,602	3,387	0	4,640	0	NA	0	NA	0	NA
30507-000	Plastic Forming	525	4,392	0	4,640	0	NA	0	NA	0	NA
30322-000	Plastic Labels	599	4,300	0	4,640	0	NA	0	NA	0	NA
30500-000	Plastic Laminates	290	4,836	0	4,640	0	NA	0	NA	0	NA
30326-000	Plastic Lamination	1,173	3,692	0	4,640	0	NA	0	NA	0	NA
30501-000	Plastic Molders	8,596	1,839	2	3,715	1	50%	1	50%	0	NA
30503-100	Plastic Raw Materials	38	5,811	0	4,640	0	NA	0	NA	0	NA
80569-000	Plastic Scrap	459	4,498	0	4,640	0	NA	0	NA	0	NA
30497-000	Plastic Sheets	1,513	3,454	1	4,054	0	NA	1	###	0	NA
30506-000	Plastic Supply	361	4,682	0	4,640	0	NA	0	NA	0	NA
60684-000	Plastic Surgery	256,741	130	1,383	161	1,002	72%	377	27%	4	0%
80710-000	Plastic Tanks	2,234	3,102	9	2,666	8	89%	1	11%	0	NA
55620-000	Plastics	1,802	3,281	3	3,474	1	33%	2	67%	0	NA
80568-000	Plastics Machinery	447	4,514	0	4,640	0	NA	0	NA	0	NA
30505-000	Plastics Research	724	4,128	1	4,054	1	###	0	NA	0	NA
60404-010	Plate Glass	142	5,243	0	4,640	0	NA	0	NA	0	NA
80487-100	Platforms	3,175	2,787	32	1,696	31	97%	1	3%	0	NA
30508-000	Plating	6,838	2,055	10	2,584	6	60%	3	30%	1	10%
80570-000	Plating Equipment	370	4,658	1	4,054	0	NA	1	###	0	NA
80570-100	Plating Supplies	55	5,688	0	4,640	0	NA	0	NA	0	NA
60697-000	Playground	3,354	2,732	30	1,745	18	60%	11	37%	1	3%
30509-000	Playground Equipment	18,393	1,255	58	1,287	38	66%	19	33%	1	2%
30509-100	Playground Supplies	229	4,982	3	3,474	2	67%	1	33%	0	NA
30510-000	Playing Cards	1,937	3,217	11	2,507	2	18%	6	55%	3	27%
30511-000	Pleating Machine	136	5,277	0	4,640	0	NA	0	NA	0	NA
60404-015	Plexiglass	44	5,759	0	4,640	0	NA	0	NA	0	NA
10113-000	Plumber	3,008,980	4	3,580	70	2,686	75%	853	24%	41	1%
10113-010	Plumbing and Heating	82,150	420	232	600	117	50%	114	49%	1	0%
50508-000	Plumbing Fixtures	56,177	578	146	794	95	65%	49	34%	2	1%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10113-101	Plumbing Plan	3,209	2,771	5	3,103	5	###	0	NA	0	NA
10113-300	Plumbing Renovation	44,359	695	71	1,176	38	54%	25	35%	8	11%
50508-100	Plumbing Supplies	2,985	2,846	21	2,009	17	81%	4	19%	0	NA
80572-000	Plywood	1,463	3,479	0	4,640	0	NA	0	NA	0	NA
30512-000	Pneumatic Equipment Components	469	4,482	0	4,640	0	NA	0	NA	0	NA
50668-000	Pneumatic Tools	1,556	3,422	1	4,054	1	###	0	NA	0	NA
10116-000	Pneumatic Tube Systems	208	5,031	0	4,640	0	NA	0	NA	0	NA
70583-200	Podcast	10	6,050	1	4,054	1	###	0	NA	0	NA
60698-000	Podiatrist	20,823	1,164	79	1,117	45	57%	34	43%	0	NA
60699-000	Podiatrist Referral	83	5,514	0	4,640	0	NA	0	NA	0	NA
80573-000	Podiatrist Supplies	366	4,668	3	3,474	0	NA	3	###	0	NA
85282-000	Point of Sale Systems	24,328	1,055	257	556	228	89%	29	11%	0	NA
44085-020	Pokeman Cards	75	5,555	0	4,640	0	NA	0	NA	0	NA
44085-030	Pokemon Cards	782	4,064	3	3,474	1	33%	2	67%	0	NA
10016-000	Pole Barn	37,688	776	32	1,696	19	59%	12	38%	1	3%
60353-200	Pole Fitness	639	4,238	8	2,758	4	50%	4	50%	0	NA
10117-000	Pole Line Contractors	354	4,702	0	4,640	0	NA	0	NA	0	NA
30513-000	Pole Line Hardware	43	5,769	0	4,640	0	NA	0	NA	0	NA
80574-000	Poles	315	4,785	0	4,640	0	NA	0	NA	0	NA
61059-000	Police and Fire Organizations	14,561	1,427	5	3,103	4	80%	1	20%	0	NA
30777-000	Police Department	940	3,899	3	3,474	0	NA	3	###	0	NA
50509-000	Police Equipment	10,824	1,646	37	1,597	31	84%	5	14%	1	3%
80575-000	Polishes	1,247	3,639	5	3,103	5	###	0	NA	0	NA
60701-100	Political Campaign Management	464	4,488	0	4,640	0	NA	0	NA	0	NA
60701-000	Political Organization	28,138	964	18	2,136	2	11%	16	89%	0	NA
30514-000	Polyethylene	923	3,913	0	4,640	0	NA	0	NA	0	NA
30515-000	Polyurethane	921	3,918	0	4,640	0	NA	0	NA	0	NA
66003-000	Pond Management	4,062	2,543	2	3,715	2	###	0	NA	0	NA
50784-000	Pond Supplies	4,970	2,351	18	2,136	8	44%	10	56%	0	NA
50279-120	Ponds	725	4,126	3	3,474	1	33%	2	67%	0	NA
90023-000	Ponzi Scheme	1,629	3,372	0	4,640	0	NA	0	NA	0	NA
10151-000	Pool Contractors	929,036	30	2,385	100	1,712	72%	633	27%	40	2%
10152-110	Pool Cover Sale	281	4,859	2	3,715	1	50%	1	50%	0	NA
10152-100	Pool Cover Service	4,966	2,352	10	2,584	8	80%	2	20%	0	NA
10152-000	Pool Enclosures	14,558	1,428	19	2,089	15	79%	4	21%	0	NA
10153-010	Pool Equipment	4,261	2,496	34	1,653	15	44%	19	56%	0	NA
60141-000	Pool Hall	1,890	3,239	4	3,261	1	25%	3	75%	0	NA
60848-110	Pool Heater	190	5,083	0	4,640	0	NA	0	NA	0	NA
10154-330	Pool Inspection	102	5,418	0	4,640	0	NA	0	NA	0	NA
10153-200	Pool Kits	266	4,895	1	4,054	1	###	0	NA	0	NA
10154-100	Pool Leak Detection	6,328	2,132	10	2,584	5	50%	5	50%	0	NA
10154-110	Pool Leak Repair	610	4,282	2	3,715	1	50%	1	50%	0	NA
10154-300	Pool Maintenance	63,328	520	156	760	78	50%	76	49%	2	1%
30663-000	Pool Manufacturers	32,741	866	542	322	488	90%	54	10%	0	NA
10154-310	Pool Remodeling	2,988	2,843	9	2,666	3	33%	6	67%	0	NA
10154-200	Pool Removal	1,199	3,668	1	4,054	1	###	0	NA	0	NA
10154-010	Pool Repair	10,086	1,700	21	2,009	10	48%	11	52%	0	NA
10154-320	Pool Resurfacing	2,750	2,927	9	2,666	4	44%	5	56%	0	NA
10154-000	Pool Service	220,838	153	419	393	234	56%	180	43%	5	1%
10153-000	Pool Supplies	154,491	232	899	217	724	81%	169	19%	6	1%
70571-600	Pool Table Movers	299	4,812	1	4,054	1	###	0	NA	0	NA
50076-100	Pool Table Repair	993	3,859	4	3,261	2	50%	2	50%	0	NA
85266-200	Pool Tables	3,676	2,641	12	2,444	6	50%	5	42%	1	8%
60848-100	Pool Therapy	675	4,185	3	3,474	2	67%	1	33%	0	NA
50510-000	Popcorn	11,837	1,574	27	1,827	25	93%	2	7%	0	NA
81700-010	Popcorn Ceiling Removal	477	4,469	1	4,054	0	NA	1	###	0	NA
80576-000	Popcorn Machine	461	4,494	1	4,054	0	NA	1	###	0	NA
50510-100	Popcorn Supplies	37	5,815	0	4,640	0	NA	0	NA	0	NA
72300-000	Pop-Up Store	87	5,497	3	3,474	1	33%	2	67%	0	NA
60702-000	Porcelain Enamel Repair	5,035	2,337	1	4,054	0	NA	1	###	0	NA
60703-000	Porcelain Enameling	165	5,162	0	4,640	0	NA	0	NA	0	NA
50515-000	Porcelain Products	261	4,906	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30516-000	Porch Shades	1,313	3,586	3	3,474	2	67%	1	33%	0	NA
30516-010	Porches	487	4,448	4	3,261	0	NA	4	###	0	NA
30778-000	Port Authority	70	5,595	0	4,640	0	NA	0	NA	0	NA
50113-000	Portable Buildings	59,938	549	185	690	114	62%	68	37%	3	2%
70610-100	Portable Storage Units	22,764	1,100	155	762	116	75%	37	24%	2	1%
60885-000	Portable Toilet	17,998	1,266	40	1,537	32	80%	8	20%	0	NA
80577-000	Portfolios	2,520	3,003	11	2,507	11	###	0	NA	0	NA
60658-000	Portrait Photographers	48,129	658	271	538	200	74%	61	23%	10	4%
85283-000	Post Construction Cleaning	9,029	1,798	1	4,054	1	###	0	NA	0	NA
50113-210	Post Frame Building	1,952	3,211	2	3,715	2	###	0	NA	0	NA
70580-000	Post Offices	4,924	2,361	29	1,771	6	21%	15	52%	8	28%
30517-000	Postcard	2,907	2,876	8	2,758	8	###	0	NA	0	NA
30518-000	Posters	10,764	1,651	50	1,372	28	56%	21	42%	1	2%
80578-000	Potato Chips	1,181	3,684	5	3,103	3	60%	2	40%	0	NA
50511-000	Pottery	4,942	2,355	10	2,584	4	40%	6	60%	0	NA
80579-000	Pottery Supplies	488	4,447	0	4,640	0	NA	0	NA	0	NA
30519-000	Poultry	1,707	3,327	6	2,968	3	50%	3	50%	0	NA
80580-000	Poultry Brokers	272	4,878	0	4,640	0	NA	0	NA	0	NA
80581-000	Poultry Equipment	2,203	3,116	3	3,474	3	###	0	NA	0	NA
00201-000	Poultry Farm	6,558	2,092	30	1,745	8	27%	10	33%	12	40%
50512-000	Poultry Retail	498	4,430	2	3,715	2	###	0	NA	0	NA
80581-100	Poultry Supplies	28	5,876	0	4,640	0	NA	0	NA	0	NA
30111-100	Powder Coating	9,371	1,764	13	2,384	4	31%	9	69%	0	NA
50669-000	Power Actuated Tools	4,944	2,354	72	1,166	57	79%	15	21%	0	NA
70545-200	Power Line Construction	2,558	2,991	4	3,261	2	50%	2	50%	0	NA
70581-000	Power Plant Consultants	865	3,981	2	3,715	2	###	0	NA	0	NA
30521-000	Power Plant Equipment	750	4,098	1	4,054	1	###	0	NA	0	NA
30522-000	Power Plant Equipment Repairs	222	4,996	0	4,640	0	NA	0	NA	0	NA
30525-000	Power Press	151	5,211	0	4,640	0	NA	0	NA	0	NA
30526-000	Power Press Equipment	1,027	3,828	0	4,640	0	NA	0	NA	0	NA
80653-000	Power Shovel	27	5,883	0	4,640	0	NA	0	NA	0	NA
60107-600	Power Steering Repair	145	5,233	0	4,640	0	NA	0	NA	0	NA
30662-000	Power Sweeper	751	4,096	0	4,640	0	NA	0	NA	0	NA
30523-000	Power Take Off	81	5,524	1	4,054	1	###	0	NA	0	NA
30524-000	Power Transmission	2,432	3,030	4	3,261	1	25%	3	75%	0	NA
50680-100	Pranks	33	5,831	0	4,640	0	NA	0	NA	0	NA
60780-100	Pre Kindergarten	2,373	3,056	27	1,827	12	44%	15	56%	0	NA
77400-100	Pre Settlement Funding	874	3,971	0	4,640	0	NA	0	NA	0	NA
26000-010	Precious Metal Dealer	13,456	1,479	9	2,666	6	67%	3	33%	0	NA
50317-000	Precious Metal Dealers	200,014	174	185	690	170	92%	15	8%	0	NA
30628-000	Precious Metal Refiners	5,209	2,309	5	3,103	5	###	0	NA	0	NA
80485-000	Precious Metals Products	7,350	1,991	10	2,584	10	###	0	NA	0	NA
80583-000	Precious Stones	1,095	3,756	1	4,054	1	###	0	NA	0	NA
30280-000	Precision Grinding	980	3,868	0	4,640	0	NA	0	NA	0	NA
80486-000	Precoated Metals	222	4,996	0	4,640	0	NA	0	NA	0	NA
50114-100	Prefab Buildings	4,762	2,395	26	1,854	12	46%	14	54%	0	NA
80164-000	Prefabricated Chimney	82	5,520	0	4,640	0	NA	0	NA	0	NA
80461-000	Prefabricated Masonry Panels	3,133	2,799	4	3,261	1	25%	3	75%	0	NA
44102-000	Pregnancy	129	5,314	2	3,715	2	###	0	NA	0	NA
75100-000	Prepaid Credit Cards	96,571	354	5,722	42	5,658	99%	29	1%	35	1%
75100-100	Prepaid Debit Cards	19,602	1,213	973	209	969	###	4	0%	0	NA
50749-000	Pre-Paid Phone Card	12,800	1,518	660	276	633	96%	27	4%	0	NA
44103-000	Preservation and Restoration	2,128	3,143	5	3,103	1	20%	4	80%	0	NA
50276-000	Preserved Flowers	6,148	2,169	45	1,448	26	58%	19	42%	0	NA
80584-200	Preserves	107	5,395	0	4,640	0	NA	0	NA	0	NA
30461-000	Pressure Sensitive Adhesive Paper	199	5,059	0	4,640	0	NA	0	NA	0	NA
30729-000	Pressure Vessel	259	4,918	0	4,640	0	NA	0	NA	0	NA
60940-100	Pressure Washer	16,470	1,335	21	2,009	15	71%	6	29%	0	NA
60940-000	Pressure Washing	167,747	215	191	677	89	47%	94	49%	8	4%
30527-000	Pressurization Equipment	99	5,440	0	4,640	0	NA	0	NA	0	NA
80199-000	Prestressed Concrete	496	4,435	0	4,640	0	NA	0	NA	0	NA
50514-000	Pretzel	674	4,187	4	3,261	1	25%	3	75%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80586-000	Price Marking	261	4,906	0	4,640	0	NA	0	NA	0	NA
30529-000	Print Cutters	151	5,211	5	3,103	0	NA	5	###	0	NA
30530-000	Printed and Etched Circuits	568	4,341	0	4,640	0	NA	0	NA	0	NA
30536-100	Printer and Printer Supplies Manufacturer	5,044	2,334	143	800	122	85%	21	15%	0	NA
30303-000	Printer Ink	1,131	3,718	5	3,103	4	80%	1	20%	0	NA
50173-100	Printer Sales and Service	18,066	1,263	334	463	314	94%	20	6%	0	NA
30531-000	Printers	61,116	543	107	958	63	59%	43	40%	1	1%
30535-000	Printing Broker	5,674	2,243	3	3,474	1	33%	2	67%	0	NA
30536-000	Printing Equipment	4,903	2,365	10	2,584	6	60%	4	40%	0	NA
44104-000	Printing Materials	733	4,114	3	3,474	1	33%	2	67%	0	NA
30537-000	Printing Plates	147	5,222	0	4,640	0	NA	0	NA	0	NA
30536-200	Printing Repair	593	4,310	0	4,640	0	NA	0	NA	0	NA
30538-000	Printing Rollers	55	5,688	0	4,640	0	NA	0	NA	0	NA
30303-010	Printing Services	9,935	1,714	40	1,537	19	48%	21	53%	0	NA
30539-000	Printing Supplies	4,339	2,482	10	2,584	6	60%	4	40%	0	NA
30535-100	Printing Technician	1,396	3,524	11	2,507	0	NA	11	###	0	NA
60744-010	Prison	222	4,996	0	4,640	0	NA	0	NA	0	NA
60172-110	Prison Consultant	3,797	2,610	6	2,968	1	17%	4	67%	1	17%
60409-000	Private Golf Courses	8,563	1,842	43	1,473	25	58%	18	42%	0	NA
57000-000	Private Health Services Plan	1,643	3,364	4	3,261	4	###	0	NA	0	NA
44003-100	Private Jet Rental	16	5,977	0	4,640	0	NA	0	NA	0	NA
60847-000	Private Pool	6,173	2,163	25	1,884	20	80%	4	16%	1	4%
65783-100	Private School	30,503	909	42	1,489	31	74%	9	21%	2	5%
60829-000	Private Squash Courts	33	5,831	0	4,640	0	NA	0	NA	0	NA
60870-000	Private Tennis Court	829	4,016	1	4,054	0	NA	1	###	0	NA
90017-000	Prize Promotions	6,167	2,164	12	2,444	1	8%	10	83%	1	8%
60075-110	Probate Attorney	9,664	1,741	8	2,758	7	88%	1	13%	0	NA
60704-000	Process Server	24,928	1,042	42	1,489	18	43%	23	55%	1	2%
00200-000	Processed Potatoes	299	4,812	0	4,640	0	NA	0	NA	0	NA
60904-020	Procurement Management	280	4,860	0	4,640	0	NA	0	NA	0	NA
30784-000	Producers	77,555	444	388	417	308	79%	75	19%	5	1%
60705-000	Product Development and Marketing	69,132	487	357	444	287	80%	68	19%	2	1%
60075-105	Product Liability Lawyer	318	4,778	0	4,640	0	NA	0	NA	0	NA
61047-000	Product Sales	30,336	913	236	591	142	60%	91	39%	3	1%
61030-000	Product Sales by Phone	2,576	2,986	9	2,666	3	33%	2	22%	4	44%
60538-200	Product Testing	166	5,159	1	4,054	0	NA	1	###	0	NA
60706-100	Professional Employer Organization	4,648	2,418	1	4,054	0	NA	1	###	0	NA
60334-000	Professional Engineer	63,224	523	31	1,716	18	58%	12	39%	1	3%
60386-100	Professional Fundraiser	12,098	1,558	6	2,968	3	50%	3	50%	0	NA
60706-000	Professional Organizations	48,560	652	131	853	96	73%	35	27%	0	NA
60632-200	Professional Organizer	2,948	2,858	0	4,640	0	NA	0	NA	0	NA
80402-010	Professional Registered Interior Design	41	5,789	0	4,640	0	NA	0	NA	0	NA
60984-000	Professional Services	38,845	764	77	1,131	30	39%	42	55%	5	6%
60707-000	Programmed Instruction	1,705	3,328	11	2,507	3	27%	8	73%	0	NA
60533-200	Project Management	12,013	1,565	29	1,771	23	79%	6	21%	0	NA
60533-210	Project Management Software	4,442	2,455	41	1,518	6	15%	35	85%	0	NA
80587-000	Projector	1,010	3,844	9	2,666	1	11%	8	89%	0	NA
80587-100	Projector Screen	327	4,762	14	2,330	3	21%	11	79%	0	NA
60771-100	Promotional Items	5,591	2,255	3	3,474	1	33%	2	67%	0	NA
60771-300	Promotional Products	56,377	577	155	762	103	66%	52	34%	0	NA
44105-000	Promotions	1,578	3,404	6	2,968	0	NA	6	###	0	NA
60708-000	Proofreading	2,020	3,185	3	3,474	3	###	0	NA	0	NA
50304-000	Propane	103,475	324	2,770	88	866	31%	1,904	69%	0	NA
50305-010	Propane Equipment	210	5,026	1	4,054	0	NA	1	###	0	NA
50304-100	Propane Gas Plumbing	2,034	3,176	12	2,444	7	58%	5	42%	0	NA
50305-000	Propane Supplies	23,421	1,076	101	984	83	82%	17	17%	1	1%
30540-000	Propeller	980	3,868	1	4,054	1	###	0	NA	0	NA
60075-154	Property Damage Lawyer	219	5,006	2	3,715	1	50%	1	50%	0	NA
20038-000	Property Insurance	50,448	633	203	650	195	96%	7	3%	1	0%
20060-000	Property Maintenance	100,178	345	188	685	126	67%	60	32%	2	1%
60732-000	Property Management	2,250,429	9	13,600	18	10,972	81%	2,580	19%	48	0%
10177-310	Property Preservation	1,024	3,832	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60858-100	Property Tax Consultants	40,706	735	29	1,771	25	86%	4	14%	0	NA
72600-000	Property Tax Lenders	5,456	2,276	16	2,235	14	88%	0	NA	2	13%
30541-000	Prosthetic	15,716	1,382	32	1,696	22	69%	10	31%	0	NA
30018-000	Prosthetic Eye	450	4,506	0	4,640	0	NA	0	NA	0	NA
60289-104	Prosthodontist	1,788	3,289	10	2,584	9	90%	1	10%	0	NA
30111-000	Protective Coatings	29,806	924	42	1,489	22	52%	19	45%	1	2%
80217-000	Protective Covers	36,846	788	314	490	284	90%	29	9%	1	0%
67000-000	Protein Purification	370	4,658	0	4,640	0	NA	0	NA	0	NA
61006-100	Psychiatric Services	5,584	2,256	35	1,636	21	60%	14	40%	0	NA
61006-000	Psychiatrist	25,563	1,029	84	1,085	50	60%	31	37%	3	4%
61058-000	Psychic	49,688	644	133	846	62	47%	62	47%	9	7%
60710-000	Psychologist	30,766	903	39	1,553	23	59%	16	41%	0	NA
60709-000	Psychologist Referral Service	19,944	1,202	160	747	160	## #	0	NA	0	NA
85284-000	Psychotherapist	8,290	1,873	18	2,136	15	83%	3	17%	0	NA
72102-000	Pub Food	782	4,064	4	3,261	1	25%	3	75%	0	NA
20002-100	Public Adjuster	53,816	601	75	1,149	50	67%	23	31%	2	3%
60050-000	Public Aquariums	2,084	3,157	21	2,009	11	52%	10	48%	0	NA
60410-000	Public Golf Courses	12,499	1,532	48	1,403	27	56%	21	44%	0	NA
60513-000	Public Library	636	4,245	6	2,968	3	50%	3	50%	0	NA
60711-000	Public Opinion Analysts	4,717	2,405	7	2,858	0	NA	7	## #	0	NA
60848-000	Public Pool	980	3,868	1	4,054	1	## #	0	NA	0	NA
60712-000	Public Relations Counselor	13,405	1,483	47	1,420	26	55%	6	13%	15	32%
60172-104	Public Sector Consultants	675	4,185	1	4,054	0	NA	1	## #	0	NA
60713-100	Public Speakers	3,702	2,630	10	2,584	2	20%	8	80%	0	NA
60713-000	Public Speaking Classes	502	4,424	2	3,715	1	50%	1	50%	0	NA
60871-000	Public Tennis Courts	382	4,627	1	4,054	1	## #	0	NA	0	NA
60714-000	Public Utility Consultants	11,871	1,570	39	1,553	25	64%	14	36%	0	NA
44106-000	Public Works and Government Services	4,863	2,377	5	3,103	2	40%	3	60%	0	NA
44107-000	Publication	4,156	2,517	18	2,136	6	33%	11	61%	1	6%
60715-000	Publicity Service	2,634	2,966	15	2,282	12	80%	3	20%	0	NA
55644-000	Publishers	47,037	674	380	421	177	47%	199	52%	4	1%
30543-000	Publishers Book	256,057	131	838	228	600	72%	135	16%	103	12%
30544-000	Publishers Directory	109,772	308	751	245	722	96%	27	4%	2	0%
30544-100	Publishers Internet Guide	11,253	1,609	7	2,858	3	43%	4	57%	0	NA
85285-000	Publishers Magazine	72,292	471	536	329	351	65%	183	34%	2	0%
30545-000	Publishers Periodical	123,775	274	836	229	761	91%	75	9%	0	NA
30542-000	Publishers Representatives	1,536	3,435	3	3,474	1	33%	2	67%	0	NA
30546-000	Publishing Consultant	33,880	847	213	624	158	74%	52	24%	3	1%
50516-000	Pulley	321	4,773	2	3,715	2	## #	0	NA	0	NA
60682-000	Pulmonary Diseases	2,080	3,161	6	2,968	5	83%	1	17%	0	NA
30547-000	Pulp Products	241	4,955	0	4,640	0	NA	0	NA	0	NA
80589-100	Pump Parts	157	5,193	4	3,261	2	50%	2	50%	0	NA
60716-100	Pump Repair	594	4,308	1	4,054	1	## #	0	NA	0	NA
80588-000	Pump Sales	6,774	2,063	9	2,666	7	78%	2	22%	0	NA
60716-000	Pump Service	13,437	1,481	18	2,136	11	61%	5	28%	2	11%
80589-000	Pump Supplies	1,020	3,834	0	4,640	0	NA	0	NA	0	NA
10118-000	Pumping Contractors	7,072	2,027	4	3,261	3	75%	1	25%	0	NA
30698-000	Punch Clock	715	4,142	0	4,640	0	NA	0	NA	0	NA
30548-000	Punch Press	53	5,705	0	4,640	0	NA	0	NA	0	NA
80591-000	Punches	21	5,936	0	4,640	0	NA	0	NA	0	NA
60718-100	Puppet	13	6,010	0	4,640	0	NA	0	NA	0	NA
50330-000	Purses	31,582	888	322	477	169	52%	151	47%	2	1%
90010-000	Pyramid Companies	2,299	3,079	16	2,235	3	19%	13	81%	0	NA
00202-000	Quarries	1,973	3,206	0	4,640	0	NA	0	NA	0	NA
00203-000	Quartz	1,068	3,779	1	4,054	0	NA	1	## #	0	NA
87300-000	QuickBooks Support	2,437	3,026	34	1,653	4	12%	30	88%	0	NA
50520-000	Quilt Renovation	58	5,666	0	4,640	0	NA	0	NA	0	NA
50517-000	Quilting	3,028	2,833	14	2,330	3	21%	11	79%	0	NA
50517-100	Quilting Classes	516	4,406	2	3,715	2	## #	0	NA	0	NA
50518-000	Quilting Supplies	3,592	2,657	15	2,282	13	87%	2	13%	0	NA
50519-000	Quilts	5,978	2,192	30	1,745	5	17%	25	83%	0	NA
80592-000	Race Track Equipment	649	4,224	1	4,054	1	## #	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60720-000	Race Tracks	5,846	2,217	42	1,489	21	50%	21	50%	0	NA
44108-000	Racing	1,233	3,648	60	1,265	16	27%	43	72%	1	2%
50044-000	Racing Cars	4,129	2,526	9	2,666	5	56%	4	44%	0	NA
80592-200	Racing Equipment	965	3,881	8	2,758	8	###	0	NA	0	NA
80592-300	Racing Supplies	187	5,092	1	4,054	1	###	0	NA	0	NA
60721-000	Rack Merchandise Service	1,434	3,502	2	3,715	0	NA	2	###	0	NA
50521-000	Racket Restringing	11	6,037	0	4,640	0	NA	0	NA	0	NA
30550-000	Racks	2,944	2,859	4	3,261	3	75%	1	25%	0	NA
55663-000	Racquetball	16	5,977	0	4,640	0	NA	0	NA	0	NA
10119-000	Racquetball Court Construction	39	5,803	0	4,640	0	NA	0	NA	0	NA
60722-000	Racquetball Courts	270	4,883	3	3,474	1	33%	2	67%	0	NA
50522-000	Racquetball Equipment	43	5,769	0	4,640	0	NA	0	NA	0	NA
30551-000	Radar Equipment	1,066	3,783	10	2,584	8	80%	2	20%	0	NA
10081-400	Radiant Barrier Insulation	103	5,411	0	4,640	0	NA	0	NA	0	NA
10182-600	Radiant Heat	863	3,984	1	4,054	1	###	0	NA	0	NA
30762-000	Radiation Protection	168	5,149	0	4,640	0	NA	0	NA	0	NA
60724-000	Radiator	10,844	1,643	25	1,884	14	56%	11	44%	0	NA
30552-000	Radiator Covers	584	4,321	0	4,640	0	NA	0	NA	0	NA
30552-100	Radiator repair	63	5,640	0	4,640	0	NA	0	NA	0	NA
85286-000	Radiator Sales	761	4,084	2	3,715	2	###	0	NA	0	NA
60019-000	Radio Advertising	2,938	2,862	3	3,474	3	###	0	NA	0	NA
50523-000	Radio Communication Equipment and Systems	12,298	1,542	20	2,049	15	75%	3	15%	2	10%
50524-000	Radio Direction Finder	10	6,050	0	4,640	0	NA	0	NA	0	NA
50650-100	Radio Parts	2,313	3,074	5	3,103	0	NA	5	###	0	NA
60725-000	Radio Producer	1,044	3,801	11	2,507	0	NA	11	###	0	NA
60866-000	Radio Rentals	371	4,654	0	4,640	0	NA	0	NA	0	NA
30553-000	Radio Station Equipment	103	5,411	0	4,640	0	NA	0	NA	0	NA
70582-000	Radio Station Representatives	214	5,017	1	4,054	1	###	0	NA	0	NA
70583-000	Radio Stations	28,709	950	825	231	812	98%	13	2%	0	NA
70584-000	Radioactive Materials	39	5,803	0	4,640	0	NA	0	NA	0	NA
60727-000	Radioactivity Instruments	43	5,769	0	4,640	0	NA	0	NA	0	NA
60681-000	Radiology	40,311	745	401	408	267	67%	129	32%	5	1%
70585-000	Radiotelephone Carriers	335	4,742	0	4,640	0	NA	0	NA	0	NA
50526-000	Radiotelephone Equipment	3,324	2,742	12	2,444	1	8%	10	83%	1	8%
61026-100	Radon Mitigation	26,116	1,023	23	1,941	21	91%	2	9%	0	NA
61026-000	Radon Testing	17,910	1,270	14	2,330	5	36%	9	64%	0	NA
70626-100	Raft Trips	975	3,873	3	3,474	1	33%	2	67%	0	NA
72250-100	Rage Rooms	30	5,861	1	4,054	1	###	0	NA	0	NA
30554-000	Railing	4,940	2,356	8	2,758	2	25%	4	50%	2	25%
70587-000	Railroad	2,899	2,879	123	885	112	91%	11	9%	0	NA
70586-000	Railroad Car Leasing	251	4,933	0	4,640	0	NA	0	NA	0	NA
30555-000	Railroad Car Manufacturers	280	4,860	0	4,640	0	NA	0	NA	0	NA
10120-000	Railroad Contractors	2,394	3,045	0	4,640	0	NA	0	NA	0	NA
80593-000	Railroad Equipment	1,005	3,850	0	4,640	0	NA	0	NA	0	NA
50757-000	Railroad Freight	622	4,264	1	4,054	0	NA	1	###	0	NA
70588-000	Railroad Ticket Agencies	66	5,623	0	4,640	0	NA	0	NA	0	NA
50527-000	Railroad Ties Dealers	351	4,712	0	4,640	0	NA	0	NA	0	NA
80595-000	Rails	350	4,713	1	4,054	0	NA	1	###	0	NA
30782-000	Rainwater Harvesting System	1,040	3,807	1	4,054	1	###	0	NA	0	NA
50528-000	Rainwear	168	5,149	0	4,640	0	NA	0	NA	0	NA
10060-000	Raised Floor	3,661	2,644	15	2,282	10	67%	1	7%	4	27%
20047-110	Ranch Loans	3	6,139	1	4,054	1	###	0	NA	0	NA
00204-000	Ranches	7,368	1,990	14	2,330	7	50%	6	43%	1	7%
50529-000	Range and Oven Dealers	362	4,677	6	2,968	0	NA	6	###	0	NA
30556-000	Range Hoods	3,986	2,556	11	2,507	11	###	0	NA	0	NA
80596-000	Ravioli	24	5,907	0	4,640	0	NA	0	NA	0	NA
30230-000	Raw Flavoring Extracts	593	4,310	0	4,640	0	NA	0	NA	0	NA
50532-000	Rayon Fabrics	6	6,107	0	4,640	0	NA	0	NA	0	NA
50533-100	Razor Blades	263	4,899	0	4,640	0	NA	0	NA	0	NA
50533-000	Razors	4,826	2,382	145	798	143	99%	2	1%	0	NA
60728-000	Reading Lessons	3,918	2,580	7	2,858	6	86%	1	14%	0	NA
50182-000	Ready Mixed Concrete	24,198	1,062	20	2,049	13	65%	7	35%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60729-000	Real Estate	1,083,661	28	2,674	92	1,857	69%	789	30%	28	1%
60729-102	Real Estate Agent	176,961	204	360	440	217	60%	132	37%	11	3%
60730-000	Real Estate Appraiser	122,197	279	117	910	76	65%	40	34%	1	1%
20050-110	Real Estate Auction Services	3,545	2,674	6	2,968	5	83%	1	17%	0	NA
60729-105	Real Estate Broker	102,794	328	165	735	110	67%	55	33%	0	NA
60731-000	Real Estate Consultant	83,676	413	143	800	102	71%	36	25%	5	3%
20061-000	Real Estate Development	190,049	182	421	390	318	76%	99	24%	4	1%
25045-000	Real Estate Investing	574,637	59	683	268	579	85%	93	14%	11	2%
60075-106	Real Estate Lawyer	33,973	841	30	1,745	24	80%	6	20%	0	NA
20050-100	Real Estate Loan Modification	5,270	2,298	22	1,976	10	45%	12	55%	0	NA
20050-000	Real Estate Loans	92,274	374	86	1,065	73	85%	11	13%	2	2%
20062-000	Real Estate Maintenance Protection Plan	1,037	3,812	1	4,054	0	NA	1	##	0	NA
50490-100	Real Estate Photography	1,016	3,840	5	3,103	3	60%	2	40%	0	NA
60733-000	Real Estate Rentals	235,889	146	1,194	178	948	79%	234	20%	12	1%
60734-000	Real Estate School	30,409	911	68	1,202	57	84%	11	16%	0	NA
61100-000	Real Estate Services	219,898	154	821	232	499	61%	319	39%	3	0%
80041-300	Rebuilt Auto Parts	3,305	2,749	13	2,384	6	46%	7	54%	0	NA
60343-000	Rebuilt Engines	82,333	418	183	693	114	62%	66	36%	3	2%
70537-000	Reclaiming Chemicals	115	5,369	0	4,640	0	NA	0	NA	0	NA
60625-000	Record Storage	6,099	2,174	19	2,089	8	42%	10	53%	1	5%
60735-000	Recorded Information	3,303	2,750	19	2,089	11	58%	5	26%	3	16%
80597-000	Recording Studio Equipment	1,923	3,223	6	2,968	2	33%	4	67%	0	NA
55594-000	Records	10,345	1,677	165	735	92	56%	73	44%	0	NA
82400-000	Records Management	20,108	1,195	28	1,795	20	71%	8	29%	0	NA
44109-000	Recreation	910	3,928	13	2,384	5	38%	8	62%	0	NA
60737-000	Recreation Center	9,445	1,760	53	1,336	29	55%	23	43%	1	2%
50535-100	Recreational Vehicles	33,037	861	247	571	183	74%	61	25%	3	1%
85287-000	Recruitment Services	44,728	692	77	1,131	61	79%	15	19%	1	1%
70590-000	Recycling Center	27,707	977	58	1,287	35	60%	23	40%	0	NA
85288-000	Recycling Services	28,316	957	88	1,054	53	60%	33	38%	2	2%
30562-000	Reels	295	4,819	0	4,640	0	NA	0	NA	0	NA
20049-010	Refinancing	1,649	3,361	1	4,054	1	##	0	NA	0	NA
30627-100	Refiners	200	5,055	0	4,640	0	NA	0	NA	0	NA
50537-000	Reflectors	16	5,977	0	4,640	0	NA	0	NA	0	NA
60741-000	Reflexologist	1,314	3,584	3	3,474	1	33%	2	67%	0	NA
30563-000	Refractory	805	4,044	0	4,640	0	NA	0	NA	0	NA
60742-000	Refreshment Stand	73	5,573	0	4,640	0	NA	0	NA	0	NA
70639-110	Refrigerated Trucking Companies	419	4,567	1	4,054	0	NA	1	##	0	NA
55601-000	Refrigeration	4,540	2,436	8	2,758	4	50%	4	50%	0	NA
80601-000	Refrigeration Equipment	5,572	2,257	13	2,384	9	69%	3	23%	1	8%
50538-000	Refrigerator and Freezer Dealers	3,214	2,769	8	2,758	3	38%	5	63%	0	NA
50541-000	Refrigerator Manufacturers	1,109	3,742	4	3,261	1	25%	3	75%	0	NA
50540-000	Refrigerator Parts	794	4,053	2	3,715	1	50%	1	50%	0	NA
50539-000	Refrigerator Repair	10,805	1,647	19	2,089	6	32%	11	58%	2	11%
60300-000	Registered Dietitian	1,151	3,703	1	4,054	0	NA	1	##	0	NA
60470-100	Registered Interior Designer	2,501	3,010	5	3,103	5	##	0	NA	0	NA
60744-000	Rehabilitation	55,106	592	100	991	57	57%	43	43%	0	NA
85291-000	Reiki Therapy	1,544	3,430	0	4,640	0	NA	0	NA	0	NA
30504-000	Reinforced Plastic	79	5,535	0	4,640	0	NA	0	NA	0	NA
80689-200	Reinforcing Steel	1,288	3,609	0	4,640	0	NA	0	NA	0	NA
80602-000	Relay	371	4,654	7	2,858	0	NA	7	##	0	NA
44111-000	Religion	606	4,287	6	2,968	2	33%	4	67%	0	NA
50542-000	Religious Goods	16,921	1,317	72	1,166	36	50%	30	42%	6	8%
60745-000	Religious Organizations	14,178	1,443	12	2,444	5	42%	7	58%	0	NA
90037-000	Reloaders	93	5,469	0	4,640	0	NA	0	NA	0	NA
60746-000	Relocation Services	116,826	296	239	585	206	86%	31	13%	2	1%
10035-200	Remodel Contractors	534,661	63	665	273	267	40%	386	58%	12	2%
10177-200	Remodeling	398,118	77	677	269	270	40%	361	53%	46	7%
30564-000	Rendering Services	855	3,992	0	4,640	0	NA	0	NA	0	NA
50762-100	Renewable Energy	47,585	668	102	979	95	93%	7	7%	0	NA
65150-000	Rent to Own	12,966	1,509	31	1,716	26	84%	5	16%	0	NA
60393-100	Rent to Own Furniture	9,949	1,712	735	246	728	99%	5	1%	2	0%

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60729-104	Rent to Own Real Estate	99,307	350	48	1,403	42	88%	6	13%	0	NA
60949-000	Rent Welding Equipment	161	5,172	1	4,054	0	NA	1	###	0	NA
60393-000	Rental Furniture	31,446	891	444	376	402	91%	39	9%	3	1%
60748-000	Rental Listings	52,649	612	4,405	53	4,359	99%	44	1%	2	0%
60747-000	Rental Service Stores & Yards	20,466	1,180	46	1,431	26	57%	20	43%	0	NA
61003-000	Rentals by Owner	67,972	490	168	728	99	59%	65	39%	4	2%
20035-000	Renters Insurance	5,777	2,225	25	1,884	23	92%	2	8%	0	NA
44113-000	Reparation	57	5,670	0	4,640	0	NA	0	NA	0	NA
10111-010	Repiping Specialists	5,949	2,199	4	3,261	4	###	0	NA	0	NA
50737-500	Replacement Windows	126,795	265	249	567	226	91%	23	9%	0	NA
60750-000	Repossession Services	75,406	455	212	627	141	67%	69	33%	2	1%
50543-000	Reptiles	23,131	1,089	158	754	45	28%	113	72%	0	NA
30433-000	Re-refined Oil	31	5,849	0	4,640	0	NA	0	NA	0	NA
50790-000	Rescue Equipment	4,032	2,548	3	3,474	0	NA	3	###	0	NA
60005-300	Reserve Study	130	5,308	0	4,640	0	NA	0	NA	0	NA
10182-200	Residential Air Conditioning Contractors	351,478	88	689	266	562	82%	121	18%	6	1%
10035-010	Residential General Contractor	29,181	939	48	1,403	25	52%	21	44%	2	4%
80402-020	Residential Interior Design	1,560	3,418	11	2,507	4	36%	7	64%	0	NA
10095-310	Residential Painter	46,131	680	116	912	33	28%	78	67%	5	4%
10066-001	Residential Window Tinting	5,599	2,253	3	3,474	2	67%	1	33%	0	NA
60561-000	Resilvering Mirrors	73	5,573	1	4,054	0	NA	1	###	0	NA
30565-000	Resin	926	3,908	0	4,640	0	NA	0	NA	0	NA
60752-000	Resort	122,791	275	1,701	136	1,387	82%	306	18%	8	0%
80604-000	Respirator	1,123	3,726	3	3,474	0	NA	3	###	0	NA
80604-010	Respiratory Therapist	14	5,998	0	4,640	0	NA	0	NA	0	NA
85273-050	Respite Care	15	5,992	0	4,640	0	NA	0	NA	0	NA
60753-000	Rest Home	850	3,997	0	4,640	0	NA	0	NA	0	NA
60754-000	Rest Home Information and Placement	255	4,927	0	4,640	0	NA	0	NA	0	NA
80605-000	Restaurant Equipment	48,528	654	158	754	106	67%	50	32%	2	1%
60755-000	Restaurant Equipment Repair	11,163	1,615	18	2,136	10	56%	7	39%	1	6%
60756-000	Restaurant Management	15,952	1,362	176	707	138	78%	35	20%	3	2%
80605-010	Restaurant Supplies	19,886	1,203	64	1,237	59	92%	5	8%	0	NA
80605-100	Restaurant Uniforms	100	5,430	0	4,640	0	NA	0	NA	0	NA
50544-000	Restaurants	686,941	41	6,429	36	3,159	49%	3,195	50%	75	1%
10014-050	Restoration Companies	7,475	1,970	48	1,403	20	42%	28	58%	0	NA
60757-000	Resume Services	49,805	642	238	587	196	82%	42	18%	0	NA
50052-000	Retail Bakers	40,475	740	136	829	63	46%	70	51%	3	2%
50273-000	Retail Floor Materials	111,721	306	600	300	502	84%	98	16%	0	NA
50275-000	Retail Florist	181,656	196	3,227	78	2,942	91%	279	9%	6	0%
50341-000	Retail Hobby Supplies	33,303	860	120	899	78	65%	42	35%	0	NA
50394-000	Retail Light Fixtures	75,461	454	271	538	212	78%	54	20%	5	2%
50467-000	Retail Optical Goods	200,783	172	1,401	158	1,228	88%	173	12%	0	NA
60653-000	Retail Photo Finishing	8,499	1,851	183	693	150	82%	33	18%	0	NA
50582-000	Retail Shoes	319,764	96	3,991	59	3,427	86%	503	13%	61	2%
50609-000	Retail Sportswear	111,768	305	1,477	152	1,303	88%	168	11%	6	0%
10148-100	Retail Stores	200,078	173	1,539	149	768	50%	710	46%	61	4%
50739-000	Retail Wine	75,881	450	334	463	218	65%	116	35%	0	NA
80606-000	Retaining Ring	113	5,376	0	4,640	0	NA	0	NA	0	NA
85316-100	Retaining Wall Contractors	11,999	1,567	5	3,103	1	20%	4	80%	0	NA
60758-010	Retirement Communities	4,626	2,422	28	1,795	27	96%	1	4%	0	NA
60758-000	Retirement Homes	33,741	851	62	1,253	44	71%	18	29%	0	NA
20063-000	Retirement Planning Services	107,708	317	201	657	183	91%	18	9%	0	NA
60882-000	Retread Tires	12,764	1,520	62	1,253	27	44%	30	48%	5	8%
60759-000	Retreat Facilities	2,025	3,182	5	3,103	2	40%	3	60%	0	NA
20053-100	Reverse Mortgage	52,637	613	86	1,065	71	83%	15	17%	0	NA
50545-000	Ribbon	593	4,310	21	2,009	16	76%	4	19%	1	5%
30566-000	Ribbon Printing	127	5,320	0	4,640	0	NA	0	NA	0	NA
00205-000	Rice	538	4,376	3	3,474	1	33%	2	67%	0	NA
60760-000	Riding Academy	755	4,092	1	4,054	1	###	0	NA	0	NA
50546-000	Riding Apparel	1,188	3,677	4	3,261	2	50%	2	50%	0	NA
50546-100	Riding Equipment	92	5,472	0	4,640	0	NA	0	NA	0	NA
00206-000	Riggers	1,194	3,669	0	4,640	0	NA	0	NA	0	NA

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50547-000	Riggers Equipment and Supplies	1,328	3,577	0	4,640	0	NA	0	NA	0	NA
85329-000	Right of Way Acquisition Services	908	3,933	0	4,640	0	NA	0	NA	0	NA
70535-100	Ringtones	54	5,697	0	4,640	0	NA	0	NA	0	NA
20085-201	Risk Management	21,825	1,138	56	1,305	52	93%	3	5%	1	2%
80607-000	Rivets	135	5,288	0	4,640	0	NA	0	NA	0	NA
80608-000	Road Building	625	4,261	0	4,640	0	NA	0	NA	0	NA
10121-000	Road Contractors	39,553	753	25	1,884	13	52%	12	48%	0	NA
10122-000	Road Dust Control	705	4,157	3	3,474	3	###	0	NA	0	NA
30434-000	Road Oil	32	5,842	0	4,640	0	NA	0	NA	0	NA
60762-000	Roadside Assistance	57,783	567	642	284	521	81%	106	17%	15	2%
30567-000	Robots	2,027	3,180	1	4,054	1	###	0	NA	0	NA
60591-000	Rock Climbing Instruction	731	4,118	4	3,261	4	###	0	NA	0	NA
50548-000	Rock Shop	1,878	3,245	5	3,103	4	80%	1	20%	0	NA
30404-100	Rocket Manufacturing	7	6,096	1	4,054	0	NA	1	###	0	NA
75600-000	Rockfall Mitigation	21	5,936	0	4,640	0	NA	0	NA	0	NA
60650-300	Rodent Control	4,694	2,411	19	2,089	17	89%	2	11%	0	NA
60763-000	Rodeo	291	4,832	1	4,054	1	###	0	NA	0	NA
80610-000	Rollers	177	5,119	0	4,640	0	NA	0	NA	0	NA
50221-600	Rolling Doors	2,210	3,114	16	2,235	6	38%	10	63%	0	NA
30568-000	Rolling Mill	83	5,514	0	4,640	0	NA	0	NA	0	NA
15127-000	Roof Cleaning	19,351	1,228	26	1,854	12	46%	14	54%	0	NA
10123-000	Roof Cooling Systems	747	4,101	1	4,054	0	NA	1	###	0	NA
10124-000	Roof Deck	1,636	3,369	2	3,715	0	NA	2	###	0	NA
60469-500	Roof Inspection	11,010	1,629	7	2,858	4	57%	2	29%	1	14%
10125-010	Roof Leak Repair	7,519	1,967	17	2,185	4	24%	13	76%	0	NA
70605-200	Roof Snow Removal Service	637	4,241	0	4,640	0	NA	0	NA	0	NA
15127-100	Roof Stain Removal	89	5,488	0	4,640	0	NA	0	NA	0	NA
10125-000	Roof Structure	2,951	2,857	2	3,715	1	50%	1	50%	0	NA
10127-000	Roofing Consultants	35,026	817	39	1,553	23	59%	14	36%	2	5%
10126-000	Roofing Contractors	6,667,278	1	5,470	43	3,832	70%	1,508	28%	130	2%
50549-000	Roofing Equipment	3,684	2,636	5	3,103	3	60%	2	40%	0	NA
50550-000	Roofing Materials	29,725	927	58	1,287	56	97%	0	NA	2	3%
10081-101	Roofing Spray Foam Insulation Contractors	5,318	2,294	1	4,054	1	###	0	NA	0	NA
60765-000	Roommate Referral Service	7,814	1,926	27	1,827	24	89%	3	11%	0	NA
50551-000	Rope	633	4,251	1	4,054	1	###	0	NA	0	NA
30569-000	Rotogravure Printing	2	6,151	0	4,640	0	NA	0	NA	0	NA
70591-000	Routing Services	280	4,860	0	4,640	0	NA	0	NA	0	NA
55621-000	Rubber	132	5,300	0	4,640	0	NA	0	NA	0	NA
80611-000	Rubber Bands	66	5,623	0	4,640	0	NA	0	NA	0	NA
50273-102	Rubber Flooring	1,099	3,751	1	4,054	1	###	0	NA	0	NA
50552-000	Rubber Footwear	464	4,488	5	3,103	2	40%	2	40%	1	20%
30570-000	Rubber Products	7,226	2,004	6	2,968	5	83%	1	17%	0	NA
80612-000	Rubber Stamping Supplies	640	4,237	0	4,640	0	NA	0	NA	0	NA
50553-000	Rubber Stamps	3,195	2,776	5	3,103	3	60%	2	40%	0	NA
85362-100	Rubber Tracks	368	4,663	0	4,640	0	NA	0	NA	0	NA
80613-000	Rubber Working Machinery	58	5,666	0	4,640	0	NA	0	NA	0	NA
85306-000	Rug Cleaning	1,279	3,617	1	4,054	1	###	0	NA	0	NA
80145-000	Rug Weavers	725	4,126	1	4,054	1	###	0	NA	0	NA
80615-000	Ruler	20	5,945	0	4,640	0	NA	0	NA	0	NA
30573-100	Rust Prevention	116	5,365	1	4,054	1	###	0	NA	0	NA
30573-000	Rust Remover	892	3,953	1	4,054	0	NA	1	###	0	NA
50291-100	Rustic Furniture	6,675	2,073	40	1,537	10	25%	10	25%	20	50%
60740-100	RV Cleaning Service	789	4,058	2	3,715	2	###	0	NA	0	NA
50535-000	RV Dealers	240,856	140	1,469	154	1,258	86%	204	14%	7	0%
50536-000	RV Equipment	39,165	757	151	777	127	84%	24	16%	0	NA
20021-200	RV Insurance	2	6,151	0	4,640	0	NA	0	NA	0	NA
60177-100	RV parks	7,634	1,951	78	1,124	39	50%	38	49%	1	1%
50536-100	RV Parts	3,864	2,590	115	919	106	92%	9	8%	0	NA
60739-000	RV Rental	27,738	975	171	725	130	76%	41	24%	0	NA
60740-000	RV Repair	56,131	579	152	771	77	51%	72	47%	3	2%
60740-010	RV Service	3,459	2,696	9	2,666	5	56%	4	44%	0	NA
70589-000	RV Storage	3,804	2,606	13	2,384	3	23%	10	77%	0	NA

US BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50536-200	RV Supplies	1,097	3,754	9	2,666	6	67%	3	33%	0	NA
50554-000	Saddle	7,642	1,950	18	2,136	11	61%	7	39%	0	NA
30575-000	Safe	8,074	1,899	34	1,653	14	41%	20	59%	0	NA
20064-000	Safe Deposit Box Rental	2,581	2,984	2	3,715	1	50%	1	50%	0	NA
70593-000	Safe Movers	1,432	3,503	1	4,054	1	###	0	NA	0	NA
60768-100	Safe Opening	12	6,022	0	4,640	0	NA	0	NA	0	NA
60768-000	Safe Repair	233	4,970	0	4,640	0	NA	0	NA	0	NA
44117-000	Safety	3,821	2,601	5	3,103	3	60%	0	NA	2	40%
80616-000	Safety Can	44	5,759	0	4,640	0	NA	0	NA	0	NA
80618-000	Safety Clothing	26,392	1,012	221	611	184	83%	36	16%	1	0%
80617-000	Safety Consultants	23,333	1,082	36	1,615	23	64%	13	36%	0	NA
55648-000	Safety Equipment	7,407	1,981	4	3,261	3	75%	1	25%	0	NA
50500-000	Safety Pins	475	4,473	2	3,715	0	NA	2	###	0	NA
60154-200	Sailing School	152	5,206	4	3,261	2	50%	2	50%	0	NA
30576-000	Sailmakers	853	3,993	3	3,474	3	###	0	NA	0	NA
80619-000	Salad	389	4,620	4	3,261	1	25%	3	75%	0	NA
30380-100	Salad Dressing	21	5,936	1	4,054	0	NA	1	###	0	NA
44118-000	Sales	9,502	1,756	36	1,615	27	75%	9	25%	0	NA
60772-100	Sales Lead Generation	191,293	181	1,056	196	917	87%	130	12%	9	1%
60769-000	Sales Organization	11,123	1,621	35	1,636	15	43%	6	17%	14	40%
60770-000	Sales Presentation	556	4,354	1	4,054	1	###	0	NA	0	NA
60771-000	Sales Promotion Services	9,706	1,735	10	2,584	7	70%	1	10%	2	20%
60772-000	Sales Training	16,857	1,322	21	2,009	17	81%	4	19%	0	NA
60134-020	Salon Equipment	5,087	2,323	30	1,745	15	50%	15	50%	0	NA
30577-000	Salt	945	3,896	2	3,715	2	###	0	NA	0	NA
10153-110	Saltwater Pool Equipment	3	6,139	0	4,640	0	NA	0	NA	0	NA
10153-100	Saltwater Pool Supplies	6,432	2,104	83	1,095	10	12%	68	82%	5	6%
50626-100	Salvage Merchandise	402	4,601	3	3,474	2	67%	1	33%	0	NA
30578-000	Sample Books	37	5,815	0	4,640	0	NA	0	NA	0	NA
30578-100	Sample Cards	189	5,085	2	3,715	0	NA	2	###	0	NA
30579-000	Sample Case	120	5,350	0	4,640	0	NA	0	NA	0	NA
60303-100	Sample Distributing Services	5	6,114	0	4,640	0	NA	0	NA	0	NA
80621-000	Sand	22,423	1,109	16	2,235	10	63%	6	38%	0	NA
80622-000	Sand and Gravel Handling Equipment	848	3,998	0	4,640	0	NA	0	NA	0	NA
80623-110	Sandblasting	3,185	2,783	0	4,640	0	NA	0	NA	0	NA
80623-000	Sandblasting Equipment	865	3,981	0	4,640	0	NA	0	NA	0	NA
80623-100	Sandblasting Supplies	111	5,384	0	4,640	0	NA	0	NA	0	NA
50555-000	Sandwich	3,643	2,645	70	1,184	14	20%	53	76%	3	4%
70560-000	Sanitary Landfill	1,423	3,510	37	1,597	32	86%	5	14%	0	NA
30580-000	Sanitary Napkins	859	3,987	2	3,715	1	50%	1	50%	0	NA
44119-000	Sanitation	4,213	2,505	22	1,976	6	27%	15	68%	1	5%
70595-000	Sanitation Consultants	19,964	1,200	1,531	150	1,524	###	7	0%	0	NA
50556-000	Sash Operating Devices	100	5,430	1	4,054	1	###	0	NA	0	NA
61056-000	SAT Prep Courses	12,683	1,523	84	1,085	41	49%	30	36%	13	15%
70596-000	Satellite Communication	7,418	1,980	25	1,884	16	64%	6	24%	3	12%
70597-100	Satellite Equipment	403	4,600	6	2,968	1	17%	5	83%	0	NA
70597-000	Satellite Supplies	16,890	1,319	66	1,221	21	32%	43	65%	2	3%
70623-200	Satellite TV	3,773	2,617	63	1,244	5	8%	3	5%	55	87%
80807-000	Sauna Equipment	14,861	1,408	64	1,237	35	55%	29	45%	0	NA
80807-100	Sauna Supplies	921	3,918	48	1,403	2	4%	37	77%	9	19%
30581-000	Sausage	1,887	3,241	1	4,054	1	###	0	NA	0	NA
80624-000	Sausage Casing	41	5,789	0	4,640	0	NA	0	NA	0	NA
20065-000	Savings and Loan Association Reps	179	5,113	0	4,640	0	NA	0	NA	0	NA
20066-000	Savings and Loan Associations	8,134	1,893	36	1,615	32	89%	3	8%	1	3%
50557-000	Saw	4,781	2,393	7	2,858	4	57%	2	29%	1	14%
60774-000	Saw Blade Sharpening	1,601	3,388	0	4,640	0	NA	0	NA	0	NA
30582-000	Sawdust	275	4,873	0	4,640	0	NA	0	NA	0	NA
30583-000	Sawmill	11,579	1,588	14	2,330	3	21%	11	79%	0	NA
80625-000	Sawmill Supplies	412	4,583	1	4,054	0	NA	1	###	0	NA
20047-020	SBA Loans	437	4,531	12	2,444	2	17%	10	83%	0	NA
80626-000	Scaffolding	3,582	2,659	0	4,640	0	NA	0	NA	0	NA
30585-000	Scale Repair	350	4,713	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30584-000	Scales	4,414	2,464	5	3,103	3	60%	2	40%	0	NA
60775-000	Scalp Care	964	3,884	0	4,640	0	NA	0	NA	0	NA
60775-200	Scalp Micropigmentation	523	4,396	0	4,640	0	NA	0	NA	0	NA
60776-000	Scenery Studio	140	5,254	0	4,640	0	NA	0	NA	0	NA
60777-000	Scholarships and Financial Aid	12,656	1,525	19	2,089	18	95%	1	5%	0	NA
30586-100	School Equipment	87	5,497	1	4,054	1	###	0	NA	0	NA
30586-000	School Furniture	7,461	1,972	6	2,968	4	67%	1	17%	1	17%
60778-000	School Information	8,284	1,875	25	1,884	16	64%	5	20%	4	16%
85367-000	School Lunches	147	5,222	0	4,640	0	NA	0	NA	0	NA
60658-300	School Photographers	4,231	2,500	6	2,968	5	83%	1	17%	0	NA
80627-000	School Supplies	9,184	1,783	48	1,403	37	77%	11	23%	0	NA
44120-000	Science	428	4,548	2	3,715	0	NA	2	##	0	NA
80628-000	Scientific Instruments	3,418	2,707	9	2,666	8	89%	1	11%	0	NA
30559-000	Scientific Recording Instruments	305	4,802	0	4,640	0	NA	0	NA	0	NA
60785-000	Scientist	262	4,903	0	4,640	0	NA	0	NA	0	NA
50572-000	Scissors	960	3,887	11	2,507	10	91%	1	9%	0	NA
85292-100	Scooter Repair	3,552	2,671	14	2,330	2	14%	12	86%	0	NA
30587-000	Scoreboard	328	4,759	1	4,054	1	###	0	NA	0	NA
80629-000	Scrap Metal	17,463	1,292	20	2,049	13	65%	7	35%	0	NA
80630-000	Scrap Rubber	148	5,220	0	4,640	0	NA	0	NA	0	NA
50027-100	Scrapbook	1,999	3,195	9	2,666	2	22%	7	78%	0	NA
92000-200	Screen Company	2,430	3,034	5	3,103	3	60%	2	40%	0	NA
80631-000	Screen Enclosures	48,523	655	111	936	80	72%	30	27%	1	1%
80632-000	Screen Manufacturers Equipment and Supplies	1,091	3,761	3	3,474	2	67%	1	33%	0	NA
30588-000	Screen Printing	43,317	706	98	1,000	65	66%	31	32%	2	2%
30589-000	Screen Printing Equipment	1,007	3,848	4	3,261	3	75%	1	25%	0	NA
30589-100	Screen Printing Supplies	38	5,811	0	4,640	0	NA	0	NA	0	NA
61052-000	Screen Repair	26,945	999	38	1,576	14	37%	23	61%	1	3%
30590-000	Screening Equipment	78	5,541	0	4,640	0	NA	0	NA	0	NA
50560-000	Screw	364	4,672	0	4,640	0	NA	0	NA	0	NA
30592-000	Screw Machine	101	5,425	0	4,640	0	NA	0	NA	0	NA
30591-000	Screw Machine Products	1,497	3,462	0	4,640	0	NA	0	NA	0	NA
10061-103	Screw Piles	43	5,769	0	4,640	0	NA	0	NA	0	NA
30304-000	Screw Threads	21	5,936	0	4,640	0	NA	0	NA	0	NA
50212-010	Scuba Diving	1,110	3,741	14	2,330	7	50%	7	50%	0	NA
30594-000	Sculpting Equipment	12	6,022	1	4,054	0	NA	1	###	0	NA
30593-000	Sculptor	719	4,137	3	3,474	2	67%	1	33%	0	NA
80309-000	Seafood Brokers	1,130	3,719	0	4,640	0	NA	0	NA	0	NA
50262-000	Seafood Retail	16,270	1,349	37	1,597	18	49%	19	51%	0	NA
85295-000	Seal Coating	78,695	436	135	837	59	44%	74	55%	2	1%
60473-500	Search Engine Marketing	28,271	960	52	1,347	35	67%	9	17%	8	15%
30234-100	Search Lights	1,426	3,508	10	2,584	10	###	0	NA	0	NA
60786-000	Searchers of Records	217,000	156	1,563	148	1,355	87%	205	13%	3	0%
50562-000	Seat Belts	2,288	3,081	4	3,261	4	###	0	NA	0	NA
60108-100	Seat Covers	2,485	3,016	17	2,185	13	76%	4	24%	0	NA
80634-000	Seats	1,883	3,243	7	2,858	4	57%	3	43%	0	NA
44016-010	Seawall Construction	900	3,943	0	4,640	0	NA	0	NA	0	NA
50563-000	Second Hand Stores	6,675	2,073	33	1,678	10	30%	23	70%	0	NA
60781-010	Secondary School	2,257	3,094	4	3,261	4	###	0	NA	0	NA
85335-000	Secret Shopper	27,640	978	14	2,330	6	43%	7	50%	1	7%
60075-144	Securities Attorney	215	5,014	0	4,640	0	NA	0	NA	0	NA
44122-000	Security	19,987	1,199	53	1,336	31	58%	20	38%	2	4%
60788-100	Security Cameras	35,076	816	781	240	721	92%	57	7%	3	0%
60172-109	Security Consultant	15,106	1,401	101	984	70	69%	30	30%	1	1%
50559-100	Security Door Screen	2,654	2,959	3	3,474	0	NA	2	67%	1	33%
55656-000	Security Equipment	14,641	1,422	49	1,387	22	45%	27	55%	0	NA
60789-100	Security Guard Training	487	4,448	8	2,758	5	63%	3	38%	0	NA
60789-000	Security Guards	95,457	359	59	1,280	22	37%	36	61%	1	2%
30596-000	Security Seals	328	4,759	0	4,640	0	NA	0	NA	0	NA
50585-100	Security Shutters	133	5,296	0	4,640	0	NA	0	NA	0	NA
60788-000	Security System Monitors	216,667	157	1,251	175	1,084	87%	153	12%	14	1%
65246-000	Security Systems	44,254	696	485	344	446	92%	37	8%	2	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60790-000	Security Systems Consultants	33,580	856	77	1,131	50	65%	26	34%	1	1%
80635-000	Seed Cleaning Equipment	238	4,959	1	4,054	0	NA	1	###	0	NA
00155-102	Seeding	3,733	2,622	49	1,387	1	2%	48	98%	0	NA
50564-100	Seeds	9,140	1,787	25	1,884	13	52%	12	48%	0	NA
30597-000	Seismic Equipment	8	6,084	0	4,640	0	NA	0	NA	0	NA
30599-000	Seismic Retrofit	1,041	3,805	4	3,261	4	###	0	NA	0	NA
30598-000	Seismograph Service	78	5,541	0	4,640	0	NA	0	NA	0	NA
60791-000	Self Defense	10,887	1,639	25	1,884	17	68%	8	32%	0	NA
50565-000	Self Defense Devices	7,975	1,908	45	1,448	28	62%	13	29%	4	9%
60215-000	Self Dry Cleaning	506	4,419	0	4,640	0	NA	0	NA	0	NA
60588-000	Self Improvement Coach	41,228	730	72	1,166	54	75%	18	25%	0	NA
60497-000	Self Laundry Service	14,347	1,439	120	899	37	31%	79	66%	4	3%
30600-000	Semiconductor Devices	2,911	2,873	21	2,009	21	###	0	NA	0	NA
60507-100	Seminar Marketing	1,855	3,259	3	3,474	2	67%	1	33%	0	NA
80583-100	Semi-Precious Stones	893	3,951	2	3,715	2	###	0	NA	0	NA
85296-300	Senior Care	31,168	899	27	1,827	19	70%	8	30%	0	NA
60792-000	Senior Citizens Service Organizations	12,594	1,527	7	2,858	1	14%	6	86%	0	NA
85296-400	Senior Delivery Services	9,231	1,775	61	1,260	61	###	0	NA	0	NA
85296-100	Senior Home Care	35,746	802	23	1,941	16	70%	7	30%	0	NA
20032-000	Senior Insurance	6,233	2,150	5	3,103	2	40%	2	40%	1	20%
85296-200	Senior Living	26,133	1,021	70	1,184	36	51%	34	49%	0	NA
85296-500	Senior Move Manager	4,379	2,471	4	3,261	2	50%	2	50%	0	NA
85296-000	Senior Services	35,994	797	49	1,387	39	80%	8	16%	2	4%
60473-200	SEO Services	32,431	872	85	1,078	46	54%	39	46%	0	NA
80637-000	Separators	61	5,649	0	4,640	0	NA	0	NA	0	NA
10129-100	Septic System Design	3,323	2,744	6	2,968	4	67%	2	33%	0	NA
60793-000	Septic Tank Cleaning	110,937	307	122	888	67	55%	55	45%	0	NA
10129-000	Septic Tank Contractors	142,665	241	188	685	121	64%	66	35%	1	1%
10130-000	Septic Tank Manufacturers	1,863	3,251	1	4,054	0	NA	1	###	0	NA
50566-000	Septic Tank Treatment	4,739	2,402	8	2,758	8	###	0	NA	0	NA
87600-000	Service Animal Training	1,518	3,447	1	4,054	1	###	0	NA	0	NA
55520-000	Service Animals	41,025	732	31	1,716	29	94%	2	6%	0	NA
87600-100	Service Dogs	8,432	1,860	22	1,976	21	95%	1	5%	0	NA
80638-000	Service Station Equipment	2,494	3,013	2	3,715	1	50%	1	50%	0	NA
80639-000	Service Station Supplies	260	4,910	1	4,054	0	NA	1	###	0	NA
55653-000	Sewage	147	5,222	1	4,054	1	###	0	NA	0	NA
70598-000	Sewage Disposal	4,174	2,513	34	1,653	21	62%	13	38%	0	NA
30601-000	Sewage Treatment Equipment	922	3,916	0	4,640	0	NA	0	NA	0	NA
10114-000	Sewer Cleaning	115,970	298	174	715	115	66%	58	33%	1	1%
30602-000	Sewer Cleaning Equipment	1,303	3,595	2	3,715	1	50%	1	50%	0	NA
10131-000	Sewer Contractors	35,281	810	40	1,537	19	48%	21	53%	0	NA
10131-100	Sewer Inspection	2,238	3,100	0	4,640	0	NA	0	NA	0	NA
80640-000	Sewer Pipe	1,157	3,698	0	4,640	0	NA	0	NA	0	NA
60794-000	Sewing Classes	1,057	3,789	3	3,474	0	NA	3	###	0	NA
10132-000	Sewing Contractors	3,220	2,767	9	2,666	5	56%	4	44%	0	NA
50568-000	Sewing Machine Dealers	31,987	884	63	1,244	59	94%	4	6%	0	NA
80642-000	Sewing Machine Manufacturers	567	4,343	10	2,584	9	90%	0	NA	1	10%
50570-000	Sewing Machine Parts	4,805	2,386	29	1,771	18	62%	11	38%	0	NA
50569-000	Sewing Machine Repair	8,084	1,898	12	2,444	6	50%	6	50%	0	NA
50569-100	Sewing Machine Service	343	4,726	3	3,474	3	###	0	NA	0	NA
50570-100	Sewing Machine Supplies	1,639	3,366	16	2,235	16	###	0	NA	0	NA
30516-100	Shade Sails	432	4,543	2	3,715	1	50%	1	50%	0	NA
60795-000	Sharpening	4,139	2,524	4	3,261	2	50%	2	50%	0	NA
50572-100	Shears	101	5,425	0	4,640	0	NA	0	NA	0	NA
50661-101	Shed	6,991	2,037	29	1,771	21	72%	8	28%	0	NA
10099-610	Shed Builder	12,941	1,510	73	1,163	22	30%	51	70%	0	NA
50573-000	Sheepskin Specialties	246	4,943	0	4,640	0	NA	0	NA	0	NA
30604-100	Sheet Metal Contractor	6,285	2,141	4	3,261	2	50%	2	50%	0	NA
30603-000	Sheet Metal Equipment	3,223	2,766	2	3,715	2	###	0	NA	0	NA
30604-000	Sheet Metal Fabrication	27,285	991	14	2,330	10	71%	4	29%	0	NA
30603-100	Sheet Metal Supplies	541	4,371	11	2,507	3	27%	8	73%	0	NA
50450-000	Sheet Music	1,798	3,283	10	2,584	9	90%	1	10%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85315-000	Sheetrock Contractors	1,580	3,401	1	4,054	0	NA	1	###	0	NA
30605-000	Shellac Manufacturers	20	5,945	0	4,640	0	NA	0	NA	0	NA
80643-000	Shelves	4,794	2,389	6	2,968	2	33%	4	67%	0	NA
50574-000	Shims	117	5,362	0	4,640	0	NA	0	NA	0	NA
50575-000	Shingles	1,030	3,820	2	3,715	2	###	0	NA	0	NA
55519-000	Ship	82	5,520	0	4,640	0	NA	0	NA	0	NA
80644-000	Ship Broker	860	3,986	1	4,054	1	###	0	NA	0	NA
30608-000	Ship Builder	815	4,029	0	4,640	0	NA	0	NA	0	NA
30609-000	Ship Chandler	98	5,443	0	4,640	0	NA	0	NA	0	NA
70599-000	Ship Cleaning	72	5,584	0	4,640	0	NA	0	NA	0	NA
70600-000	Ship Register	701	4,163	4	3,261	1	25%	3	75%	0	NA
30608-100	Ship Repair	54	5,697	1	4,054	0	NA	1	###	0	NA
70601-000	Ship Wreckers	48	5,730	0	4,640	0	NA	0	NA	0	NA
70602-000	Shipping Masters	33,407	858	129	865	72	56%	52	40%	5	4%
80645-000	Shipping Room Supplies	3,812	2,604	12	2,444	2	17%	10	83%	0	NA
55576-000	Shirts	524	4,394	9	2,666	5	56%	4	44%	0	NA
50577-000	Shock Absorber	449	4,508	2	3,715	2	###	0	NA	0	NA
60107-400	Shock Repair	416	4,574	8	2,758	2	25%	5	63%	1	13%
60797-000	Shoe Dyers	41	5,789	0	4,640	0	NA	0	NA	0	NA
50578-000	Shoe Laces	206	5,039	1	4,054	1	###	0	NA	0	NA
80648-000	Shoe Machinery	59	5,660	0	4,640	0	NA	0	NA	0	NA
80649-000	Shoe Manufacturers Supplies	10,767	1,650	86	1,065	5	6%	81	94%	0	NA
60798-000	Shoe Repair	18,168	1,260	82	1,103	45	55%	35	43%	2	2%
60799-000	Shoe Shining	1,086	3,766	0	4,640	0	NA	0	NA	0	NA
50579-000	Shoe Tree	10	6,050	0	4,640	0	NA	0	NA	0	NA
55575-000	Shoes	82,861	415	1,773	132	1,026	58%	692	39%	55	3%
60761-000	Shooting Range	15,479	1,391	33	1,678	12	36%	21	64%	0	NA
60800-000	Shoplifting Prevention	42	5,780	0	4,640	0	NA	0	NA	0	NA
60801-000	Shoppers News Publications	6,273	2,142	36	1,615	35	97%	1	3%	0	NA
80651-000	Shopping Baskets	841	4,005	0	4,640	0	NA	0	NA	0	NA
80651-100	Shopping Carts	174	5,128	1	4,054	1	###	0	NA	0	NA
50583-100	Shopping Center	997	3,855	4	3,261	1	25%	2	50%	1	25%
50583-000	Shopping Mall	5,407	2,283	10	2,584	3	30%	7	70%	0	NA
10133-000	Shoring	647	4,226	0	4,640	0	NA	0	NA	0	NA
10134-000	Shoring Contractors	568	4,341	0	4,640	0	NA	0	NA	0	NA
60729-103	Short Sale	1,838	3,267	1	4,054	1	###	0	NA	0	NA
60075-151	Short Sale Attorney	420	4,565	0	4,640	0	NA	0	NA	0	NA
60040-100	Short Term Rentals	2,851	2,889	24	1,917	19	79%	5	21%	0	NA
30610-000	Shortening	10	6,050	0	4,640	0	NA	0	NA	0	NA
30611-000	Shot Peening	62	5,644	0	4,640	0	NA	0	NA	0	NA
30612-000	Showcases	485	4,460	1	4,054	1	###	0	NA	0	NA
55532-000	Shower	3,094	2,807	16	2,235	1	6%	15	94%	0	NA
80654-000	Shower Curtain Manufacturers	55	5,688	0	4,640	0	NA	0	NA	0	NA
50584-000	Shower Doors	22,999	1,092	42	1,489	22	52%	20	48%	0	NA
50584-100	Shower Enclosures	1,524	3,442	6	2,968	1	17%	5	83%	0	NA
85297-000	Shower Pan Replacement	715	4,142	0	4,640	0	NA	0	NA	0	NA
30470-000	Shredding Service	3,402	2,712	1	4,054	0	NA	1	###	0	NA
80655-000	Shuffleboard	391	4,616	0	4,640	0	NA	0	NA	0	NA
50585-000	Shutters	58,581	559	188	685	122	65%	63	34%	3	2%
85298-000	Shuttle Bus	6,936	2,042	32	1,696	13	41%	17	53%	2	6%
50586-100	Siding Cleaning	881	3,964	3	3,474	3	###	0	NA	0	NA
10135-000	Siding Contractors	297,750	102	241	581	184	76%	50	21%	7	3%
60827-000	Siding Equipment Rental	249	4,940	0	4,640	0	NA	0	NA	0	NA
50586-000	Siding Material	5,704	2,238	6	2,968	1	17%	5	83%	0	NA
30590-100	Sifting Equipment	9	6,068	0	4,640	0	NA	0	NA	0	NA
70603-000	Sightseeing Tours	18,206	1,259	176	707	93	53%	80	45%	3	2%
80643-100	Sign Company	5,185	2,311	45	1,448	6	13%	21	47%	18	40%
30615-000	Sign Equipment	1,625	3,376	0	4,640	0	NA	0	NA	0	NA
30616-000	Sign Erectors	677	4,184	1	4,054	1	###	0	NA	0	NA
30347-000	Sign Letters	1,028	3,823	2	3,715	1	50%	1	50%	0	NA
30617-000	Sign Maintenance	1,026	3,829	2	3,715	0	NA	1	50%	1	50%
30614-000	Signs	92,057	376	125	878	82	66%	42	34%	1	1%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85299-000	Silage Cover	54	5,697	0	4,640	0	NA	0	NA	0	NA
30618-000	Silicone	380	4,633	0	4,640	0	NA	0	NA	0	NA
80656-100	Silk Manufacturers	473	4,479	2	3,715	2	###	0	NA	0	NA
50317-110	Silver Buyers	127	5,320	1	4,054	0	NA	1	###	0	NA
30619-100	Silversmith	111	5,384	1	4,054	1	###	0	NA	0	NA
50587-000	Silverware	1,693	3,336	0	4,640	0	NA	0	NA	0	NA
30620-000	Silverware Cleaning	359	4,690	0	4,640	0	NA	0	NA	0	NA
60804-100	Singing Lessons	196	5,071	3	3,474	2	67%	1	33%	0	NA
60804-000	Singing Telegrams	304	4,805	2	3,715	0	NA	2	###	0	NA
30038-300	Sink Manufacturers	1,856	3,257	8	2,758	4	50%	4	50%	0	NA
30038-010	Sink Repair	22	5,925	0	4,640	0	NA	0	NA	0	NA
30621-000	Sirens	262	4,903	1	4,054	0	NA	1	###	0	NA
60805-000	Sitting Services	3,969	2,565	1	4,054	0	NA	1	###	0	NA
50588-000	Skate Sharpening	140	5,254	0	4,640	0	NA	0	NA	0	NA
50589-100	Skateboard Equipment	2,402	3,044	20	2,049	4	20%	16	80%	0	NA
60806-000	Skateboard Park	615	4,277	8	2,758	8	###	0	NA	0	NA
50589-000	Skateboards	5,655	2,245	11	2,507	4	36%	7	64%	0	NA
55665-000	Skating	93	5,469	0	4,640	0	NA	0	NA	0	NA
50590-000	Skating Equipment	6,264	2,144	37	1,597	36	97%	1	3%	0	NA
60807-000	Skating Lessons	275	4,873	2	3,715	0	NA	2	###	0	NA
60808-000	Skating Rink	5,891	2,209	17	2,185	10	59%	7	41%	0	NA
10137-000	Skating Rink Supplies	377	4,640	0	4,640	0	NA	0	NA	0	NA
60905-000	Skeet Range	159	5,185	0	4,640	0	NA	0	NA	0	NA
60809-100	Ski Center	26	5,895	2	3,715	1	50%	1	50%	0	NA
50592-000	Ski Equipment	10,084	1,701	60	1,265	42	70%	18	30%	0	NA
80657-000	Ski Equipment Manufacturers	194	5,075	1	4,054	1	###	0	NA	0	NA
50592-100	Ski Equipment Rental	405	4,595	5	3,103	3	60%	2	40%	0	NA
60810-000	Ski Lessons	565	4,347	8	2,758	3	38%	5	63%	0	NA
10138-000	Ski Lift Equipment	53	5,705	0	4,640	0	NA	0	NA	0	NA
50591-000	Ski Repair	221	5,000	0	4,640	0	NA	0	NA	0	NA
60809-000	Ski Resorts	9,835	1,723	634	287	568	90%	66	10%	0	NA
70604-000	Ski Tour	179	5,113	1	4,054	1	###	0	NA	0	NA
30448-100	Skids	14	5,998	1	4,054	0	NA	1	###	0	NA
55666-000	Skilling	1,353	3,557	18	2,136	16	89%	2	11%	0	NA
60441-100	Skilled Home Health Care	15,565	1,387	7	2,858	6	86%	1	14%	0	NA
60613-200	Skilled Nurses	27	5,883	0	4,640	0	NA	0	NA	0	NA
60811-000	Skin Care	421,512	69	1,784	129	1,176	66%	521	29%	87	5%
89300-000	Skip Tracing	28,914	947	159	753	159	###	0	NA	0	NA
85300-000	Sky Diving	1,873	3,247	16	2,235	8	50%	8	50%	0	NA
10139-100	Skylight Distributors	552	4,359	0	4,640	0	NA	0	NA	0	NA
10139-000	Skylights	7,589	1,961	16	2,235	11	69%	5	31%	0	NA
30623-000	Slate	422	4,563	0	4,640	0	NA	0	NA	0	NA
60218-101	Sleep Apnea	38,761	766	189	684	159	84%	30	16%	0	NA
60218-100	Sleep Center	21,792	1,139	65	1,232	37	57%	26	40%	2	3%
30624-000	Slicing Machine	30	5,861	0	4,640	0	NA	0	NA	0	NA
60812-000	Slides and Film Strips	541	4,371	0	4,640	0	NA	0	NA	0	NA
30625-000	Sling	86	5,503	0	4,640	0	NA	0	NA	0	NA
50593-000	Slip Covers	1,313	3,586	8	2,758	0	NA	4	50%	4	50%
50018-000	Small Appliance Dealers	30,213	916	273	535	176	64%	96	35%	1	0%
50019-000	Small Appliance Parts	22,014	1,129	190	681	154	81%	36	19%	0	NA
60044-000	Small Appliance Services	102,936	326	374	428	181	48%	176	47%	17	5%
20048-000	Small Business Loans	204,572	167	2,751	89	2,629	96%	109	4%	13	0%
85340-000	Small Engine Repair	39,991	749	82	1,103	34	41%	46	56%	2	2%
60788-010	Smart Home Security	7,857	1,918	158	754	141	89%	14	9%	3	2%
77600-000	Smart Phone Software	2,765	2,923	29	1,771	9	31%	20	69%	0	NA
30627-000	Smelters	336	4,738	0	4,640	0	NA	0	NA	0	NA
30626-000	Smelting Equipment	4	6,125	0	4,640	0	NA	0	NA	0	NA
30629-000	Smoke Abatement Equipment	17	5,968	0	4,640	0	NA	0	NA	0	NA
10053-000	Smoke Alarm Systems	29,155	941	20	2,049	15	75%	3	15%	2	10%
50594-100	Smoke Alarms	80	5,529	0	4,640	0	NA	0	NA	0	NA
50594-000	Smoke Detectors	1,432	3,503	5	3,103	5	###	0	NA	0	NA
60813-000	Smoke Odor Counteracting Service	218	5,007	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30630-000	Smoke Stack	1,414	3,516	6	2,968	0	NA	6	###	0	NA
80467-200	Smokehouse	1,078	3,772	2	3,715	1	50%	1	50%	0	NA
60814-000	Smoking Cessation	1,031	3,819	3	3,474	2	67%	1	33%	0	NA
44123-000	Smoking Products	9,945	1,713	202	651	65	32%	135	67%	2	1%
55583-000	Snacks	3,550	2,673	21	2,009	9	43%	11	52%	1	5%
60218-102	Snoring	4,108	2,530	21	2,009	9	43%	12	57%	0	NA
80660-000	Snow Making Machine	204	5,046	0	4,640	0	NA	0	NA	0	NA
80661-000	Snow Melting Systems	100	5,430	0	4,640	0	NA	0	NA	0	NA
80662-000	Snow Removal Equipment	4,472	2,446	25	1,884	20	80%	5	20%	0	NA
70605-000	Snow Removal Services	26,580	1,006	51	1,363	26	51%	24	47%	1	2%
50595-000	Snowmobile	8,011	1,907	52	1,347	48	92%	4	8%	0	NA
50595-100	Snowmobile Tours	98	5,443	2	3,715	1	50%	1	50%	0	NA
30632-100	Soap	17,782	1,278	211	629	195	92%	16	8%	0	NA
30631-000	Soap Dispenser	119	5,355	0	4,640	0	NA	0	NA	0	NA
30633-000	Soap Making	987	3,862	3	3,474	1	33%	2	67%	0	NA
33000-100	Sober Living Facility	399	4,603	2	3,715	0	NA	2	###	0	NA
60815-000	Soccer Clubs	5,499	2,271	38	1,576	23	61%	15	39%	0	NA
96000-200	Social Business	31	5,849	2	3,715	1	50%	1	50%	0	NA
96000-100	Social Enterprise	49	5,722	1	4,054	0	NA	1	###	0	NA
96000-700	Social Impact Education and Research	32	5,842	1	4,054	1	###	0	NA	0	NA
96000-500	Social Impact Facilitator	4	6,125	0	4,640	0	NA	0	NA	0	NA
96000-600	Social Impact Funding	9	6,068	0	4,640	0	NA	0	NA	0	NA
85359-100	Social Media Consultant	13,995	1,450	23	1,941	7	30%	15	65%	1	4%
85363-000	Social Media Marketing	120,235	284	8,176	28	3,938	48%	4,235	52%	3	0%
60075-160	Social Security Lawyers	2,939	2,861	2	3,715	2	###	0	NA	0	NA
60816-000	Social Security Services	41,537	726	38	1,576	33	87%	5	13%	0	NA
60817-000	Social Service Organizations	11,494	1,593	20	2,049	11	55%	9	45%	0	NA
60818-000	Social Worker	5,990	2,190	8	2,758	1	13%	6	75%	1	13%
00210-000	Sod	20,145	1,193	42	1,489	18	43%	23	55%	1	2%
00210-100	Sod Installation	257	4,923	2	3,715	1	50%	1	50%	0	NA
80088-010	Soda Blasting	26	5,895	0	4,640	0	NA	0	NA	0	NA
80664-000	Soda Fountain Equipment	362	4,677	0	4,640	0	NA	0	NA	0	NA
80665-000	Soda Fountain Repair	25	5,900	0	4,640	0	NA	0	NA	0	NA
50596-000	Soda Fountain Shop	211	5,022	0	4,640	0	NA	0	NA	0	NA
80666-000	Soda Fountain Supplies	322	4,771	9	2,666	9	###	0	NA	0	NA
79000-000	Soffit and Fascia	645	4,229	1	4,054	0	NA	1	###	0	NA
60940-010	Soft Washing	1,616	3,383	0	4,640	0	NA	0	NA	0	NA
60235-100	Software Testing	32,615	870	19	2,089	13	68%	6	32%	0	NA
55613-000	Soil	307	4,797	3	3,474	1	33%	2	67%	0	NA
80667-000	Soil Conditioner	524	4,394	0	4,640	0	NA	0	NA	0	NA
30780-000	Soil Conservation Service	814	4,030	0	4,640	0	NA	0	NA	0	NA
00211-000	Soil Solidification	487	4,448	1	4,054	0	NA	1	###	0	NA
85301-100	Soil Testing	2,349	3,062	3	3,474	2	67%	1	33%	0	NA
80668-130	Solar Calculator	37	5,815	0	4,640	0	NA	0	NA	0	NA
80668-120	Solar Company Reviews	15	5,992	0	4,640	0	NA	0	NA	0	NA
80668-200	Solar Energy Contractors	597,145	53	2,176	109	1,752	81%	383	18%	41	2%
80668-100	Solar Energy Design	197,753	176	777	241	700	90%	49	6%	28	4%
60819-000	Solar Energy Development	51,446	623	64	1,237	49	77%	8	13%	7	11%
80669-000	Solar Energy Equipment	57,381	571	451	372	426	94%	17	4%	8	2%
80668-000	Solar Energy Equipment Dealers	277,940	111	2,127	110	2,038	96%	76	4%	13	1%
80671-000	Solar Energy Parts	3,985	2,557	19	2,089	7	37%	12	63%	0	NA
80670-000	Solar Energy Product Services	70,085	483	238	587	144	61%	84	35%	10	4%
80670-100	Solar Energy Products	81,811	421	226	605	139	62%	63	28%	24	11%
80668-110	Solar Installation	100,724	340	206	638	168	82%	35	17%	3	1%
80670-200	Solar Panel Cleaning	2,471	3,019	1	4,054	1	###	0	NA	0	NA
80671-100	Solar Panel Removal	908	3,933	3	3,474	3	###	0	NA	0	NA
70800-000	Solar Pool Heater	2,217	3,110	9	2,666	4	44%	5	56%	0	NA
80668-140	Solar Screens	1,408	3,520	8	2,758	6	75%	2	25%	0	NA
70800-100	Solar Water Heating	210	5,026	0	4,640	0	NA	0	NA	0	NA
50597-000	Solder	19	5,953	0	4,640	0	NA	0	NA	0	NA
30634-000	Soldering Equipment	164	5,164	1	4,054	1	###	0	NA	0	NA
60985-000	Soliciting Organizations	20,552	1,175	28	1,795	4	14%	22	79%	2	7%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30635-000	Solvent	217	5,009	0	4,640	0	NA	0	NA	0	NA
70606-000	Solvent Reclaiming	24	5,907	0	4,640	0	NA	0	NA	0	NA
60384-100	Sororities	1,040	3,807	3	3,474	1	33%	2	67%	0	NA
80672-000	Sorting Machine	249	4,940	0	4,640	0	NA	0	NA	0	NA
10140-000	Sound Control Structures	481	4,467	0	4,640	0	NA	0	NA	0	NA
50598-000	Sound Effect Records	69	5,609	0	4,640	0	NA	0	NA	0	NA
50599-100	Sound Equipment	688	4,173	6	2,968	1	17%	5	83%	0	NA
60820-000	Sound Level Testing	48	5,730	0	4,640	0	NA	0	NA	0	NA
60736-000	Sound Recording	16,278	1,348	74	1,153	64	86%	10	14%	0	NA
50599-000	Sound System	16,601	1,328	71	1,176	51	72%	19	27%	1	1%
70900-000	Soundproofing	517	4,404	1	4,054	0	NA	1	##	0	NA
31200-000	Souvenir Milk Caps	903	3,939	7	2,858	7	##	0	NA	0	NA
50600-000	Souvenirs Retail	3,763	2,619	12	2,444	8	67%	4	33%	0	NA
00212-000	Soybeans	331	4,750	0	4,640	0	NA	0	NA	0	NA
65134-000	Spa	83,379	414	540	323	203	38%	266	49%	71	13%
50601-000	Spark Plugs	118	5,359	0	4,640	0	NA	0	NA	0	NA
30378-100	Spars	123	5,335	0	4,640	0	NA	0	NA	0	NA
80676-000	Speaker Manufacturers	1,979	3,202	23	1,941	20	87%	3	13%	0	NA
80675-000	Speaker Repair	1,299	3,599	4	3,261	4	##	0	NA	0	NA
60782-000	Special Education	17,946	1,268	154	766	141	92%	12	8%	1	1%
60075-167	Special Education Attorney	48	5,730	0	4,640	0	NA	0	NA	0	NA
60970-000	Specialists	61,828	536	218	616	145	67%	66	30%	7	3%
30024-100	Specialty Auto Manufacturers	9,225	1,778	14	2,330	9	64%	5	36%	0	NA
60991-000	Specialty Auto Parts	21,269	1,150	127	871	109	86%	17	13%	1	1%
50488-200	Specialty Pharmacy	13,621	1,472	44	1,461	43	98%	1	2%	0	NA
55556-000	Specialty Schools	19,371	1,226	43	1,473	28	65%	15	35%	0	NA
60821-000	Speech Pathologist	6,862	2,053	15	2,282	15	##	0	NA	0	NA
44129-200	Speech Therapy	2,348	3,063	8	2,758	7	88%	1	13%	0	NA
60235-020	Speech to Text Software	2	6,151	0	4,640	0	NA	0	NA	0	NA
44124-000	Speech, Language and Writing	349	4,716	2	3,715	0	NA	2	##	0	NA
30636-000	Speed Reducer	10	6,050	0	4,640	0	NA	0	NA	0	NA
50605-000	Speedometer	1,281	3,614	1	4,054	0	NA	1	##	0	NA
60822-000	Sperm Bank	2,437	3,026	4	3,261	3	75%	1	25%	0	NA
50606-000	Spice	7,766	1,931	21	2,009	16	76%	5	24%	0	NA
80678-000	Spill Control Equipment	277	4,868	0	4,640	0	NA	0	NA	0	NA
60824-000	Spinologist	140	5,254	0	4,640	0	NA	0	NA	0	NA
10147-000	Spires	66	5,623	0	4,640	0	NA	0	NA	0	NA
60825-000	Spiritualist	8,581	1,840	13	2,384	8	62%	4	31%	1	8%
80317-100	Sponge Rubber	3	6,139	0	4,640	0	NA	0	NA	0	NA
80679-000	Spool	25	5,900	1	4,054	0	NA	1	##	0	NA
30282-010	Sport Club	658	4,208	20	2,049	12	60%	8	40%	0	NA
00151-200	Sport Fishing	742	4,106	3	3,474	3	##	0	NA	0	NA
80680-100	Sporting Goods Manufacturers	5,777	2,225	43	1,473	41	95%	2	5%	0	NA
50607-000	Sporting Goods Repair	2,517	3,005	19	2,089	8	42%	11	58%	0	NA
50608-000	Sporting Goods Retail	342,424	92	1,970	121	1,514	77%	448	23%	8	0%
44125-000	Sports	6,549	2,094	56	1,305	25	45%	31	55%	0	NA
41000-000	Sports and Recreation	36,889	786	324	473	143	44%	168	52%	13	4%
85330-000	Sports Bar	8,259	1,878	15	2,282	4	27%	11	73%	0	NA
44085-010	Sports Cards	6,998	2,035	32	1,696	21	66%	9	28%	2	6%
41000-100	Sports Equipment	5,522	2,264	71	1,176	34	48%	37	52%	0	NA
65262-000	Sports Hospitality	2,226	3,108	35	1,636	33	94%	2	6%	0	NA
60075-152	Sports Lawyer	102	5,418	0	4,640	0	NA	0	NA	0	NA
60826-100	Sports Manager	423	4,561	1	4,054	1	##	0	NA	0	NA
65665-000	Sports Medicine	3,238	2,760	17	2,185	7	41%	9	53%	1	6%
50058-100	Sports Memorabilia	23,010	1,091	48	1,403	28	58%	19	40%	1	2%
60658-200	Sports Photographers	897	3,946	7	2,858	7	##	0	NA	0	NA
60826-000	Sports Promoter	9,913	1,715	53	1,336	37	70%	16	30%	0	NA
80681-000	Sportswear Manufacturer	9,882	1,719	204	645	166	81%	36	18%	2	1%
10081-100	Spray Foam Insulation Contractors	29,053	943	18	2,136	14	78%	3	17%	1	6%
10135-100	Spray On Siding	183	5,098	0	4,640	0	NA	0	NA	0	NA
85343-100	Spray On Truck Bed Liner	3,079	2,813	4	3,261	2	50%	2	50%	0	NA
60853-010	Spray Tanning Salon	386	4,622	6	2,968	1	17%	5	83%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80682-000	Spraying Equipment	1,593	3,391	3	3,474	2	67%	1	33%	0	NA
30637-000	Spring Manufacturers	1,813	3,276	1	4,054	1	###	0	NA	0	NA
10141-000	Sprinkler Supervisory Service	3,332	2,739	6	2,968	1	17%	3	50%	2	33%
50782-000	Sprinkler System	84,987	410	130	858	77	59%	53	41%	0	NA
80683-000	Sprocket	49	5,722	0	4,640	0	NA	0	NA	0	NA
50611-000	Square Dance Clothes	77	5,548	0	4,640	0	NA	0	NA	0	NA
30639-000	Stabilizer	117	5,362	0	4,640	0	NA	0	NA	0	NA
60830-000	Stables	8,543	1,845	13	2,384	7	54%	6	46%	0	NA
60831-100	Stadium	139	5,262	2	3,715	1	50%	1	50%	0	NA
60326-200	Staffing Agencies	39,609	752	51	1,363	18	35%	31	61%	2	4%
60875-000	Stage Lighting	1,703	3,331	0	4,640	0	NA	0	NA	0	NA
85269-100	Staging	328	4,759	2	3,715	0	NA	2	##	0	NA
10067-000	Stained Glass	8,069	1,900	13	2,384	3	23%	9	69%	1	8%
10095-020	Staining Contractors	604	4,292	2	3,715	1	50%	0	NA	1	50%
30640-000	Stair Builders	8,743	1,820	16	2,235	13	81%	3	19%	0	NA
30348-200	Stair Lift	26,662	1,004	114	922	112	98%	2	2%	0	NA
30641-000	Stair Tread	581	4,325	2	3,715	1	50%	1	50%	0	NA
50612-000	Stake	41	5,789	0	4,640	0	NA	0	NA	0	NA
50613-000	Stamp Collecting	7,753	1,934	25	1,884	16	64%	7	28%	2	8%
50613-100	Stamp Collecting Supplies	621	4,268	2	3,715	2	##	0	NA	0	NA
26000-000	Stamp Dealers	32,100	880	22	1,976	14	64%	7	32%	1	5%
80684-000	Stamp Machine	41	5,789	0	4,640	0	NA	0	NA	0	NA
80685-000	Stamp Pad	382	4,627	1	4,054	1	##	0	NA	0	NA
50178-110	Stamped Concrete	1,927	3,221	10	2,584	7	70%	3	30%	0	NA
50721-020	Stand Up Paddle Boarding	167	5,156	1	4,054	1	##	0	NA	0	NA
50614-000	Staples	63	5,640	1	4,054	1	##	0	NA	0	NA
80034-100	Star Naming Service	92	5,472	0	4,640	0	NA	0	NA	0	NA
61065-000	State Fairs	235	4,962	2	3,715	2	##	0	NA	0	NA
30774-000	State Government	17,806	1,276	196	666	86	44%	109	56%	1	1%
90028-000	State Lottery	3,945	2,569	30	1,745	24	80%	6	20%	0	NA
10142-000	Static Control	60	5,655	0	4,640	0	NA	0	NA	0	NA
50615-000	Stationers	56,088	581	973	209	49	5%	924	95%	0	NA
60832-000	Statistical Service	1,331	3,573	5	3,103	5	##	0	NA	0	NA
50616-000	Statuary	1,120	3,730	1	4,054	0	NA	1	##	0	NA
80687-000	Steam Baths	723	4,131	0	4,640	0	NA	0	NA	0	NA
80688-000	Steam Cleaning	2,076	3,164	6	2,968	3	50%	3	50%	0	NA
30263-000	Steam Generator	158	5,189	0	4,640	0	NA	0	NA	0	NA
10143-000	Steam Specialties	189	5,085	1	4,054	1	##	0	NA	0	NA
30644-000	Steam Trap	131	5,305	0	4,640	0	NA	0	NA	0	NA
70607-000	Steamship Agencies	1,189	3,673	7	2,858	7	##	0	NA	0	NA
55622-000	Steel	2,592	2,974	4	3,261	1	25%	3	75%	0	NA
80689-100	Steel Distributors	1,215	3,663	1	4,054	1	##	0	NA	0	NA
10145-000	Steel Erectors	20,369	1,183	4	3,261	4	##	0	NA	0	NA
80690-000	Steel Fabrication	49,759	643	536	329	519	97%	16	3%	1	0%
30648-000	Steel Fabrication Equipment	2,010	3,192	0	4,640	0	NA	0	NA	0	NA
30646-000	Steel Mill	1,505	3,458	0	4,640	0	NA	0	NA	0	NA
30647-000	Steel Processing	5,784	2,223	4	3,261	1	25%	3	75%	0	NA
30645-000	Steel Stamps	186	5,093	3	3,474	0	NA	3	##	0	NA
80689-000	Steel Warehouse	8,651	1,833	6	2,968	3	50%	3	50%	0	NA
10146-000	Steeple Jack	271	4,879	0	4,640	0	NA	0	NA	0	NA
10147-100	Steeple	50	5,721	0	4,640	0	NA	0	NA	0	NA
60107-300	Steering Repair	381	4,631	0	4,640	0	NA	0	NA	0	NA
30649-000	Steering System	1,657	3,355	9	2,666	9	##	0	NA	0	NA
89800-100	Stem Cell Nutrition	10,056	1,704	4	3,261	4	##	0	NA	0	NA
80692-000	Stencil Cutting Machine	18	5,959	0	4,640	0	NA	0	NA	0	NA
80693-000	Stencils	154	5,199	2	3,715	2	##	0	NA	0	NA
80694-000	Stenograph Machine	71	5,589	0	4,640	0	NA	0	NA	0	NA
60835-000	Stenographer	581	4,325	0	4,640	0	NA	0	NA	0	NA
30650-000	Sterilizing Equipment	285	4,851	1	4,054	0	NA	1	##	0	NA
60836-000	Sterilizing Service	260	4,910	1	4,054	1	##	0	NA	0	NA
70609-000	Stevedoring Contractors	191	5,079	0	4,640	0	NA	0	NA	0	NA
20067-000	Stock Brokers	23,788	1,072	90	1,041	50	56%	40	44%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80695-000	Stock Certificates	4,064	2,541	3	3,474	1	33%	0	NA	2	67%
20069-000	Stock Exchange	2,472	3,018	11	2,507	4	36%	6	55%	1	9%
60662-000	Stock Photos	2,380	3,051	30	1,745	29	97%	1	3%	0	NA
20070-000	Stock Quotation	534	4,378	2	3,715	0	NA	2	###	0	NA
20068-000	Stock Transfer Agents	22,048	1,128	152	771	143	94%	9	6%	0	NA
00214-000	Stockyards	104	5,407	0	4,640	0	NA	0	NA	0	NA
44126-000	Stone	3,192	2,778	11	2,507	2	18%	9	82%	0	NA
80696-000	Stone Cutters	2,722	2,937	7	2,858	5	71%	2	29%	0	NA
80697-000	Stone Setting	7,613	1,956	9	2,666	3	33%	6	67%	0	NA
80696-100	Stone Slinger	2,668	2,953	3	3,474	2	67%	1	33%	0	NA
50618-000	Stool	153	5,203	0	4,640	0	NA	0	NA	0	NA
55629-000	Storage	14,951	1,406	219	613	124	57%	95	43%	0	NA
85377-000	Storage Facility Referral	1,572	3,411	8	2,758	3	38%	4	50%	1	13%
70610-000	Storage Units	163,926	217	2,643	93	2,247	85%	386	15%	10	0%
30653-000	Store Fixtures	2,189	3,120	3	3,474	1	33%	1	33%	1	33%
10148-000	Store Front	1,049	3,798	9	2,666	3	33%	6	67%	0	NA
60365-000	Storm Damage Repair	15,335	1,395	16	2,235	11	69%	5	31%	0	NA
60837-100	Storm Door Repair	319	4,777	2	3,715	1	50%	1	50%	0	NA
85355-000	Storm Shelters	12,272	1,545	10	2,584	8	80%	2	20%	0	NA
60837-000	Storm Window Repair	3,273	2,752	4	3,261	3	75%	1	25%	0	NA
50620-000	Storm Windows and Doors	70,799	478	150	779	124	83%	26	17%	0	NA
30654-000	Strapping	267	4,892	0	4,640	0	NA	0	NA	0	NA
30654-100	Strapping Machine	2	6,151	0	4,640	0	NA	0	NA	0	NA
60172-103	Strategic Planning Consultants	7,721	1,938	2	3,715	1	50%	1	50%	0	NA
70612-000	Street Cleaning	1,001	3,854	2	3,715	0	NA	2	###	0	NA
30655-000	Street Cleaning Equipment	277	4,868	0	4,640	0	NA	0	NA	0	NA
30656-000	Street Lighting	553	4,357	0	4,640	0	NA	0	NA	0	NA
80701-000	Stress Relief Equipment	2,425	3,035	5	3,103	2	40%	3	60%	0	NA
60339-000	Structural Engineer	22,067	1,127	13	2,384	10	77%	3	23%	0	NA
60838-100	Structural Imaging	46	5,747	0	4,640	0	NA	0	NA	0	NA
60838-000	Structural Integration	393	4,611	0	4,640	0	NA	0	NA	0	NA
10144-000	Structural Steel Detailing	5,382	2,286	0	4,640	0	NA	0	NA	0	NA
10149-000	Stucco	42,029	721	39	1,553	19	49%	17	44%	3	8%
10150-000	Stucco Manufacturers	136	5,277	1	4,054	1	###	0	NA	0	NA
10149-100	Stucco Repair	99	5,440	0	4,640	0	NA	0	NA	0	NA
60839-000	Student Exchange Programs	4,412	2,465	5	3,103	4	80%	1	20%	0	NA
60840-000	Student Housing	10,839	1,644	86	1,065	49	57%	37	43%	0	NA
20047-500	Student Loan Services	154,200	233	663	275	491	74%	166	25%	6	1%
20071-000	Studio Rental	610	4,282	2	3,715	0	NA	2	###	0	NA
85302-100	Stump Grinding	7,437	1,976	2	3,715	0	NA	2	###	0	NA
85302-000	Stump Removal	9,846	1,722	3	3,474	1	33%	2	67%	0	NA
30531-200	Sublimation	393	4,611	1	4,054	1	###	0	NA	0	NA
50408-000	Subscription Agents	43,254	707	313	491	243	78%	63	20%	7	2%
50411-100	Subscription Boxes	30,247	914	548	320	389	71%	157	29%	2	0%
80703-000	Sugar Brokers	128	5,317	0	4,640	0	NA	0	NA	0	NA
30657-000	Sugary Refinery	255	4,927	0	4,640	0	NA	0	NA	0	NA
60841-000	Suicide Prevention Services	9	6,068	0	4,640	0	NA	0	NA	0	NA
55684-000	Summer Camp	1,481	3,469	25	1,884	12	48%	12	48%	1	4%
10043-001	Sump Pump Contractors	1,820	3,273	0	4,640	0	NA	0	NA	0	NA
50622-000	Sundial	5	6,114	0	4,640	0	NA	0	NA	0	NA
50623-000	Sundries	1,517	3,449	7	2,858	4	57%	3	43%	0	NA
50624-000	Sunglasses	47,364	671	307	497	133	43%	170	55%	4	1%
60109-000	Sunroof	653	4,216	4	3,261	2	50%	2	50%	0	NA
15100-000	Sunroom Construction	34,798	822	69	1,195	43	62%	25	36%	1	1%
15100-100	Sunroom Design	1,193	3,670	7	2,858	2	29%	5	71%	0	NA
55591-000	Supplies	745	4,103	1	4,054	0	NA	1	###	0	NA
80398-050	Supply Chain Management	2,170	3,129	0	4,640	0	NA	0	NA	0	NA
60842-000	Support Groups	3,443	2,701	7	2,858	2	29%	5	71%	0	NA
20004-100	Surety Bonds	3,582	2,659	4	3,261	4	###	0	NA	0	NA
80704-000	Surface Plate	100	5,430	0	4,640	0	NA	0	NA	0	NA
50625-000	Surfboard	6,343	2,129	10	2,584	2	20%	8	80%	0	NA
55669-000	Surfing	59	5,660	1	4,054	0	NA	1	###	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85342-000	Surfing Lessons	528	4,388	2	3,715	0	NA	2	###	0	NA
60970-100	Surgeons	8,546	1,843	19	2,089	10	53%	9	47%	0	NA
61009-000	Surgical Center	13,100	1,502	74	1,153	56	76%	18	24%	0	NA
80706-000	Surgical Instruments	5,978	2,192	13	2,384	3	23%	10	77%	0	NA
80705-000	Surgical Supplies	6,293	2,138	30	1,745	24	80%	6	20%	0	NA
60669-101	Surrogacy	4,111	2,529	3	3,474	1	33%	2	67%	0	NA
60788-200	Surveillance Equipment	11,609	1,584	33	1,678	13	39%	20	61%	0	NA
30658-000	Surveying Instruments	1,067	3,781	0	4,640	0	NA	0	NA	0	NA
55643-000	Surveys	18,843	1,240	122	888	49	40%	61	50%	12	10%
50627-000	Survival Supplies	53,912	600	323	475	291	90%	31	10%	1	0%
60107-200	Suspension Repair	1,503	3,460	5	3,103	1	20%	4	80%	0	NA
30659-000	Swaging	5	6,114	0	4,640	0	NA	0	NA	0	NA
50628-000	Swap Shop	704	4,159	1	4,054	0	NA	1	###	0	NA
30661-000	Sweater Trimming Services	14	5,998	0	4,640	0	NA	0	NA	0	NA
50629-000	Sweaters	53	5,705	0	4,640	0	NA	0	NA	0	NA
80707-000	Sweeping Compound	31	5,849	0	4,640	0	NA	0	NA	0	NA
70613-000	Sweeping Service	2,586	2,979	0	4,640	0	NA	0	NA	0	NA
90020-000	Sweepstakes	53,673	602	78	1,124	46	59%	8	10%	24	31%
86400-000	Swim Spas	1,704	3,330	6	2,968	0	NA	6	###	0	NA
60846-000	Swimming Lessons	9,287	1,771	86	1,065	49	57%	30	35%	7	8%
10151-100	Swimming Pools	63,047	525	182	695	118	65%	58	32%	6	3%
50630-000	Swimwear	22,616	1,105	125	878	76	61%	49	39%	0	NA
50416-100	Sword	5,836	2,218	23	1,941	12	52%	11	48%	0	NA
60849-000	Synagogue	10	6,050	1	4,054	1	###	0	NA	0	NA
30571-000	Synthetic Rubber	728	4,123	0	4,640	0	NA	0	NA	0	NA
80583-200	Synthetic Stones	113	5,376	0	4,640	0	NA	0	NA	0	NA
80708-000	Syrup	790	4,057	8	2,758	2	25%	6	75%	0	NA
60235-110	System Testing	740	4,107	10	2,584	4	40%	6	60%	0	NA
50687-000	T Shirts	87,253	396	396	412	226	57%	162	41%	8	2%
50631-000	Table Pads	4,830	2,380	19	2,089	19	###	0	NA	0	NA
76200-000	Table Suppliers	48	5,730	0	4,640	0	NA	0	NA	0	NA
55670-000	Table Tennis	17	5,968	0	4,640	0	NA	0	NA	0	NA
50632-000	Table Tennis Equipment	133	5,296	0	4,640	0	NA	0	NA	0	NA
60850-000	Table Tennis Facilities	75	5,555	0	4,640	0	NA	0	NA	0	NA
30665-000	Table Top	489	4,445	0	4,640	0	NA	0	NA	0	NA
50142-000	Tablet Equipment	95,542	358	629	291	347	55%	269	43%	13	2%
50633-000	Tachometer	96	5,453	0	4,640	0	NA	0	NA	0	NA
50451-100	Tacks	2	6,151	0	4,640	0	NA	0	NA	0	NA
50634-000	Tailor	10,061	1,703	33	1,678	14	42%	19	58%	0	NA
80709-000	Tailor Supplies	777	4,070	2	3,715	2	###	0	NA	0	NA
60851-000	Tailoring Classes	15	5,992	0	4,640	0	NA	0	NA	0	NA
44127-000	Talent	13,134	1,501	2	3,715	1	50%	1	50%	0	NA
60569-000	Talent Agencies	96,562	355	59	1,280	40	68%	19	32%	0	NA
70100-000	Talent Listing	66,204	495	102	979	98	96%	3	3%	1	1%
70200-000	Talent Representation	3,340	2,736	1	4,054	1	###	0	NA	0	NA
60852-000	Tank Cleaning	1,141	3,711	0	4,640	0	NA	0	NA	0	NA
30670-000	Tank Heads	75	5,555	1	4,054	0	NA	1	###	0	NA
30672-000	Tank Inspection	2,179	3,126	2	3,715	0	NA	2	###	0	NA
30671-000	Tank Lining	380	4,633	0	4,640	0	NA	0	NA	0	NA
30675-000	Tank Repair	1,022	3,833	2	3,715	2	###	0	NA	0	NA
30672-100	Tank Testing	83	5,514	0	4,640	0	NA	0	NA	0	NA
50720-100	Tankless Water Heaters	4,079	2,538	23	1,941	21	91%	2	9%	0	NA
55606-000	Tanks	397	4,606	3	3,474	1	33%	2	67%	0	NA
30677-000	Tanners	198	5,063	0	4,640	0	NA	0	NA	0	NA
80713-000	Tanning Equipment	6,055	2,181	28	1,795	11	39%	17	61%	0	NA
60853-000	Tanning Salons	35,843	800	349	449	221	63%	121	35%	7	2%
80712-000	Tanning Supplies	374	4,647	1	4,054	1	###	0	NA	0	NA
80715-000	Tape Dispenser	186	5,093	0	4,640	0	NA	0	NA	0	NA
30560-200	Tape Manufacturers	57	5,670	0	4,640	0	NA	0	NA	0	NA
50637-000	Tape Recorder Parts	11	6,037	0	4,640	0	NA	0	NA	0	NA
50636-000	Tape Recorder Repair	384	4,626	2	3,715	2	###	0	NA	0	NA
50639-000	Tape Recorder Sales	129	5,314	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
50636-100	Tape Recorder Service	11	6,037	0	4,640	0	NA	0	NA	0	NA
30678-000	Tape Recorder Wholesale and Manufacturers	67	5,619	0	4,640	0	NA	0	NA	0	NA
50640-000	Tapestry	4,382	2,470	19	2,089	15	79%	3	16%	1	5%
70614-000	Tariff Bureaus	1	6,169	0	4,640	0	NA	0	NA	0	NA
50642-000	Tarp	5,002	2,345	10	2,584	9	90%	1	10%	0	NA
60855-000	Tattoo Removal	2,793	2,909	25	1,884	8	32%	5	20%	12	48%
60854-010	Tattoo Supplies	811	4,036	13	2,384	9	69%	4	31%	0	NA
60854-000	Tattoos	57,413	570	295	513	111	38%	171	58%	13	4%
60075-111	Tax Attorney	19,406	1,222	28	1,795	27	96%	0	NA	1	4%
60858-000	Tax Consultant	246,412	137	787	239	648	82%	125	16%	14	2%
60858-300	Tax Enrolled Agent	19,506	1,220	17	2,185	16	94%	1	6%	0	NA
60858-200	Tax Negotiators	32,026	883	96	1,008	94	98%	2	2%	0	NA
60856-000	Tax Reporting Service	16,441	1,340	67	1,211	50	75%	16	24%	1	1%
60858-010	Tax Representative	19,161	1,232	40	1,537	35	88%	5	13%	0	NA
60857-000	Tax Return Preparation	606,522	50	1,997	120	1,465	73%	495	25%	37	2%
60857-100	Tax Software	11,049	1,627	53	1,336	41	77%	5	9%	7	13%
44128-000	Taxes	24,237	1,061	93	1,028	39	42%	51	55%	3	3%
70615-000	Taxi	52,536	614	118	906	36	31%	76	64%	6	5%
60859-000	Taxidermy	18,972	1,236	55	1,316	23	42%	30	55%	2	4%
50644-000	Taxidermy Supplies	235	4,962	0	4,640	0	NA	0	NA	0	NA
81500-000	Tea Manufacturers	62,502	529	16	2,235	9	56%	7	44%	0	NA
60860-000	Teacher Agency	3,981	2,559	16	2,235	7	44%	9	56%	0	NA
25047-100	Team Building	363	4,673	2	3,715	0	NA	2	###	0	NA
30679-000	Tear Gas	9	6,068	0	4,640	0	NA	0	NA	0	NA
85272-110	Tech Support	39,339	755	245	576	141	58%	104	42%	0	NA
85287-100	Technical Recruiting	3,457	2,700	0	4,640	0	NA	0	NA	0	NA
60326-100	Technical Staffing	38,772	765	24	1,917	5	21%	19	79%	0	NA
60861-000	Technical Writing	19,743	1,209	67	1,211	60	90%	7	10%	0	NA
85277-100	Technology Litigation	971	3,877	4	3,261	2	50%	2	50%	0	NA
40000-000	Teeth Whitening	22,381	1,114	88	1,054	69	78%	17	19%	2	2%
60172-111	Telecommunication Consultants	9,978	1,709	15	2,282	13	87%	2	13%	0	NA
50647-200	Telecommunication Design	1,637	3,368	0	4,640	0	NA	0	NA	0	NA
50647-100	Telecommunication Equipment	21,546	1,145	313	491	280	89%	32	10%	1	0%
60864-100	Telecommunication Equipment Repair	15,818	1,376	43	1,473	32	74%	11	26%	0	NA
55544-000	Telecommunications	99,365	349	2,803	85	2,750	98%	51	2%	2	0%
70616-000	Teleconference	1,385	3,534	12	2,444	2	17%	10	83%	0	NA
70617-000	Telegraph Service	976	3,872	3	3,474	0	NA	3	###	0	NA
60863-000	Telemarketing Services	65,102	504	113	924	73	65%	36	32%	4	4%
80717-010	Telematics	161	5,172	23	1,941	1	4%	22	96%	0	NA
60684-010	Telemedicine	35,560	805	209	634	183	88%	26	12%	0	NA
80717-000	Telemetry Equipment	43	5,769	0	4,640	0	NA	0	NA	0	NA
80808-000	Telephone 900 Number Resellers	1,041	3,805	2	3,715	0	NA	0	NA	2	###
60021-000	Telephone Advertising	3,868	2,589	23	1,941	3	13%	20	87%	0	NA
50646-000	Telephone Answering Systems	3,398	2,713	6	2,968	3	50%	3	50%	0	NA
10155-010	Telephone Contractors	720	4,135	10	2,584	1	10%	9	90%	0	NA
60864-000	Telephone Equipment Repair	9,378	1,763	17	2,185	7	41%	9	53%	1	6%
10155-120	Telephone Installation	151	5,211	1	4,054	0	NA	1	###	0	NA
50648-000	Telephone Parts	1,401	3,521	5	3,103	3	60%	1	20%	1	20%
61087-000	Telephone Solicitation	5,927	2,204	22	1,976	1	5%	2	9%	19	86%
50647-000	Telephone System Dealers	20,378	1,182	152	771	134	88%	17	11%	1	1%
70618-000	Telephones	150,040	238	3,099	81	2,948	95%	140	5%	11	0%
50649-000	Telescope	3,555	2,669	33	1,678	24	73%	8	24%	1	3%
80720-000	Teletypewriter	25	5,900	1	4,054	0	NA	1	###	0	NA
70621-000	Teletypewriters Message Service	122	5,340	2	3,715	1	50%	1	50%	0	NA
80719-000	Teletypewriters Supplies	39	5,803	1	4,054	0	NA	1	###	0	NA
80721-000	Television & Radio Parts - Wholesale and Manufacturers	4,906	2,364	232	600	211	91%	21	9%	0	NA
10155-140	Television Mounting	338	4,736	0	4,640	0	NA	0	NA	0	NA
60869-000	Television Program Producers	3,849	2,597	52	1,347	10	19%	38	73%	4	8%
30681-000	Temperature Measuring Materials	714	4,144	1	4,054	1	###	0	NA	0	NA
60404-200	Tempered Glass	1,003	3,852	3	3,474	0	NA	3	###	0	NA
85294-000	Tenant Screening	25,536	1,031	130	858	123	95%	7	5%	0	NA
55671-000	Tennis	167	5,156	3	3,474	3	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10156-000	Tennis Court Construction	2,771	2,917	3	3,474	2	67%	1	33%	0	NA
10157-000	Tennis Court Enclosures	19	5,953	0	4,640	0	NA	0	NA	0	NA
10156-100	Tennis Court Resurfacing	807	4,040	1	4,054	1	###	0	NA	0	NA
50652-000	Tennis Equipment	2,083	3,159	11	2,507	4	36%	7	64%	0	NA
60872-000	Tennis Lessons	2,762	2,926	15	2,282	15	###	0	NA	0	NA
80724-000	Tennis Stringing Machine	3	6,139	0	4,640	0	NA	0	NA	0	NA
50652-100	Tennis Supplies	11	6,037	1	4,054	0	NA	1	###	0	NA
60873-000	Tent Rentals	5,610	2,251	13	2,384	8	62%	5	38%	0	NA
50653-000	Tents	4,697	2,409	18	2,136	7	39%	11	61%	0	NA
60650-101	Termite Control	19,766	1,206	20	2,049	15	75%	4	20%	1	5%
60650-105	Termite Inspection	605	4,289	1	4,054	1	###	0	NA	0	NA
80725-000	Terra Cotta	11	6,037	0	4,640	0	NA	0	NA	0	NA
00155-105	Terraseeding	11	6,037	0	4,640	0	NA	0	NA	0	NA
10158-000	Terrazzo	446	4,516	0	4,640	0	NA	0	NA	0	NA
60536-100	Terrazzo Cleaning	192	5,078	1	4,054	1	###	0	NA	0	NA
30682-000	Terrazzo Supplies	17	5,968	0	4,640	0	NA	0	NA	0	NA
30683-000	Test Publishers	24,524	1,052	219	613	207	95%	10	5%	2	1%
30187-010	Testing Center	3,347	2,734	19	2,089	10	53%	8	42%	1	5%
80726-000	Testing Equipment	4,265	2,494	20	2,049	7	35%	13	65%	0	NA
50085-100	Textbooks	44,883	689	430	382	423	98%	7	2%	0	NA
80727-000	Textile Brokers	1,186	3,680	5	3,103	3	60%	2	40%	0	NA
80728-000	Textile Converting	174	5,128	0	4,640	0	NA	0	NA	0	NA
30684-000	Textile Engravers	425	4,555	0	4,640	0	NA	0	NA	0	NA
30685-000	Textile Fibers	2,653	2,960	2	3,715	2	###	0	NA	0	NA
30686-000	Textile Mill Supplies	837	4,012	2	3,715	0	NA	2	###	0	NA
30687-000	Textile Printing Equipment	730	4,120	0	4,640	0	NA	0	NA	0	NA
61019-000	Theater Stage Play Houses	2,827	2,902	42	1,489	22	52%	19	45%	1	2%
60877-000	Theater Supplies	1,391	3,531	1	4,054	1	###	0	NA	0	NA
60874-000	Theatre	15,868	1,369	276	532	155	56%	117	42%	4	1%
60876-000	Theatrical Agencies	1,904	3,233	5	3,103	0	NA	5	###	0	NA
60878-000	Theatrical Makeup	74	5,562	0	4,640	0	NA	0	NA	0	NA
60879-000	Theatrical Managers and Producers	1,220	3,657	3	3,474	3	###	0	NA	0	NA
60542-000	Therapeutic Massage	24,919	1,043	202	651	111	55%	81	40%	10	5%
44129-000	Therapy	17,333	1,299	69	1,195	49	71%	19	28%	1	1%
60685-200	Therapy Dogs	150	5,215	0	4,640	0	NA	0	NA	0	NA
31300-100	Therapy Supplies	811	4,036	5	3,103	3	60%	2	40%	0	NA
60650-103	Thermal Remediation	97	5,449	0	4,640	0	NA	0	NA	0	NA
30688-000	Thermocouple	47	5,744	0	4,640	0	NA	0	NA	0	NA
80729-000	Thermograph Equipment and Supplies	33	5,831	0	4,640	0	NA	0	NA	0	NA
30689-000	Thermographer	206	5,039	0	4,640	0	NA	0	NA	0	NA
30690-000	Thermometer	72	5,584	3	3,474	0	NA	3	###	0	NA
30691-000	Thermostat	642	4,233	2	3,715	0	NA	2	###	0	NA
50654-000	Thread	211	5,022	0	4,640	0	NA	0	NA	0	NA
30692-100	Thread Cutting	13	6,010	0	4,640	0	NA	0	NA	0	NA
30692-000	Thread Rolling	107	5,395	1	4,054	1	###	0	NA	0	NA
80609-000	Threaded Rod	292	4,829	2	3,715	0	NA	2	###	0	NA
60895-000	Threat and Fraud Assessment	42,752	713	2	3,715	1	50%	1	50%	0	NA
50655-000	Thrift Shop	18,586	1,250	70	1,184	45	64%	25	36%	0	NA
70700-000	Ticket Brokers	65,091	505	729	249	142	19%	583	80%	4	1%
30693-000	Ticket Issuing Machines	181	5,106	1	4,054	0	NA	0	NA	1	###
30694-100	Ticket Printer	16	5,977	0	4,640	0	NA	0	NA	0	NA
85303-000	Tile and Grout Cleaning	19,627	1,212	27	1,827	5	19%	19	70%	3	11%
73000-000	Tile and Marble	22,843	1,098	34	1,653	13	38%	20	59%	1	3%
10159-200	Tile Installation	16,571	1,330	56	1,305	23	41%	33	59%	0	NA
30695-000	Tile Manufacturers	3,318	2,746	13	2,384	9	69%	4	31%	0	NA
85303-200	Tile Restoration	3,859	2,594	9	2,666	2	22%	7	78%	0	NA
10126-400	Tile Roofing Contractors	4,524	2,440	1	4,054	1	###	0	NA	0	NA
85304-000	Tile Sales	7,135	2,020	31	1,716	11	35%	20	65%	0	NA
00127-100	Tilling	433	4,541	0	4,640	0	NA	0	NA	0	NA
00216-000	Timber Companies	13,296	1,491	3	3,474	2	67%	1	33%	0	NA
85305-000	Timber Framing	1,551	3,426	1	4,054	0	NA	1	###	0	NA
30696-000	Time Cards	268	4,890	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30697-000	Time Lock	309	4,793	11	2,507	5	45%	6	55%	0	NA
60247-000	Time Share Computers	27	5,883	0	4,640	0	NA	0	NA	0	NA
30699-000	Time Stamps	27	5,883	2	3,715	0	NA	2	###	0	NA
61004-200	Timeshare Advocates	107,816	316	116	912	62	53%	41	35%	13	11%
61004-400	Timeshare Cancellation	178,917	200	1,370	163	213	16%	987	72%	170	12%
61004-000	Timeshare Companies	105,681	320	874	220	766	88%	94	11%	14	2%
61004-101	Timeshare Resale and Rental Marketing	177,084	203	571	315	269	47%	191	33%	111	19%
61004-300	Timeshare Transfer	64,431	510	110	940	49	45%	49	45%	12	11%
30700-000	Timing Devices	116	5,365	0	4,640	0	NA	0	NA	0	NA
80731-000	Tin	70	5,595	0	4,640	0	NA	0	NA	0	NA
10160-000	Tinning	39	5,803	0	4,640	0	NA	0	NA	0	NA
50337-400	Tinnitus Treatment	70	5,595	0	4,640	0	NA	0	NA	0	NA
50657-000	Tinware	1	6,169	0	4,640	0	NA	0	NA	0	NA
10013-200	Tiny Houses	9,960	1,711	14	2,330	11	79%	3	21%	0	NA
50659-000	Tire Dealers	274,814	114	2,182	106	1,538	70%	633	29%	11	1%
80733-000	Tire Manufacturers	10,091	1,699	206	638	188	91%	18	9%	0	NA
60882-100	Tire Repair	12,225	1,547	96	1,008	43	45%	52	54%	1	1%
80734-000	Tire Retreading Equipment	894	3,948	1	4,054	0	NA	1	###	0	NA
50658-000	Tire Sealant	371	4,654	1	4,054	1	###	0	NA	0	NA
80733-100	Tire Storage	355	4,698	0	4,640	0	NA	0	NA	0	NA
00217-000	Titanium	105	5,405	1	4,054	1	###	0	NA	0	NA
20072-000	Title Agent	213,152	159	406	402	314	77%	91	22%	1	0%
20072-100	Title Companies	41,349	729	122	888	72	59%	43	35%	7	6%
20028-010	Title Insurance	4,147	2,522	9	2,666	6	67%	3	33%	0	NA
85258-000	Title Loans	29,114	942	140	815	101	72%	38	27%	1	1%
60883-000	Titling Service	289	4,840	1	4,054	0	NA	1	###	0	NA
80735-000	Tobacco Buyers	45	5,754	1	4,054	0	NA	1	###	0	NA
80736-000	Tobacco Equipment	2,509	3,008	17	2,185	7	41%	10	59%	0	NA
00218-000	Tobacco Growers	117	5,362	0	4,640	0	NA	0	NA	0	NA
80738-000	Tobacco Machines	253	4,930	5	3,103	2	40%	3	60%	0	NA
30103-000	Tobacco Manufacturers	2,422	3,037	70	1,184	69	99%	1	1%	0	NA
50154-000	Tobacco Store	56,818	573	228	602	140	61%	86	38%	2	1%
80739-000	Tobacco Warehouse	288	4,844	0	4,640	0	NA	0	NA	0	NA
80171-000	Tobacco Wholesale	4,821	2,385	5	3,103	3	60%	2	40%	0	NA
50660-000	Toilet Seats	1,300	3,598	12	2,444	9	75%	3	25%	0	NA
30052-000	Toll Booth	32,698	868	843	227	542	64%	301	36%	0	NA
30539-100	Toner Cartridges	11,124	1,620	23	1,941	19	83%	4	17%	0	NA
80740-000	Tool and Die Supplies	1,924	1,924	54	1,326	46	85%	8	15%	0	NA
30703-000	Tool Design	1,394	3,526	2	3,715	0	NA	2	###	0	NA
30704-000	Tool Grinding Industrial	545	4,364	0	4,640	0	NA	0	NA	0	NA
50662-000	Tool Holders	1,226	3,652	3	3,474	3	###	0	NA	0	NA
30702-100	Tool Maker	434	4,537	4	3,261	4	###	0	NA	0	NA
60886-000	Tool Rental	7,181	2,012	17	2,185	9	53%	8	47%	0	NA
50663-000	Tool Salvage	70	5,595	0	4,640	0	NA	0	NA	0	NA
50661-000	Tool Shed	55,662	587	248	569	219	88%	26	10%	3	1%
55592-000	Tools	12,248	1,546	137	826	95	69%	42	31%	0	NA
50670-000	Topsoil	6,401	2,116	10	2,584	9	90%	1	10%	0	NA
30705-000	Tortilla Equipment	53	5,705	0	4,640	0	NA	0	NA	0	NA
77600-100	Touch Screens	185	5,097	0	4,640	0	NA	0	NA	0	NA
60065-100	Touch Up Artist	96	5,453	0	4,640	0	NA	0	NA	0	NA
70626-000	Tour Operators	89,085	389	444	376	359	81%	70	16%	15	3%
60888-000	Tourist Attractions	10,621	1,658	249	567	182	73%	64	26%	3	1%
60889-000	Tourist Home	645	4,229	1	4,054	1	###	0	NA	0	NA
60887-000	Tourist Information	5,990	2,190	27	1,827	22	81%	5	19%	0	NA
70001-000	Tournament	846	4,000	2	3,715	1	50%	1	50%	0	NA
60890-000	Towel Supply Service	942	3,898	0	4,640	0	NA	0	NA	0	NA
30706-000	Towel Wholesale	1,484	3,467	11	2,507	6	55%	4	36%	1	9%
30707-000	Tower	5,006	2,343	17	2,185	5	29%	12	71%	0	NA
60891-000	Towing Company	575,809	58	2,852	84	1,323	46%	1,491	52%	38	1%
30771-200	Town Government	136	5,277	6	2,968	5	83%	1	17%	0	NA
80741-000	Toy Making Supplies	706	4,154	2	3,715	2	###	0	NA	0	NA
50671-000	Toys	68,425	488	405	403	225	56%	168	41%	12	3%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30070-100	Tractor Cab	5	6,114	0	4,640	0	NA	0	NA	0	NA
80743-000	Tractor Dealers	35,334	809	100	991	70	70%	30	30%	0	NA
80745-100	Tractor Equipment	2,279	3,084	2	3,715	1	50%	1	50%	0	NA
80744-000	Tractor Manufacturers	7,836	1,921	5	3,103	4	80%	1	20%	0	NA
80745-000	Tractor Parts	12,064	1,562	28	1,795	11	39%	13	46%	4	14%
60892-000	Tractor Rentals	934	3,903	4	3,261	4	## #	0	NA	0	NA
80746-000	Tractor Repair	6,633	2,083	7	2,858	4	57%	2	29%	1	14%
00157-201	Tractor Work	797	4,050	0	4,640	0	NA	0	NA	0	NA
60170-100	Trade Associations	2,219	3,109	6	2,968	1	17%	5	83%	0	NA
60127-000	Trade Exchange	6,304	2,135	136	829	126	93%	10	7%	0	NA
80502-000	Trade Publications	17,613	1,283	73	1,163	59	81%	14	19%	0	NA
60893-110	Trade Show Display	177	5,119	0	4,640	0	NA	0	NA	0	NA
60075-114	Trademark Attorney	1,783	3,292	1	4,054	1	## #	0	NA	0	NA
60894-000	Trademark Consultant	17,581	1,286	113	924	87	77%	25	22%	1	1%
60894-100	Trademark Infringement Investigators	181	5,106	1	4,054	0	NA	1	## #	0	NA
50672-000	Trading Stamps	146	5,226	0	4,640	0	NA	0	NA	0	NA
60897-000	Traffic Consultants	7,719	1,939	69	1,195	47	68%	20	29%	2	3%
30708-100	Traffic Control Service	4,949	2,353	2	3,715	1	50%	1	50%	0	NA
60998-000	Traffic Engineers	1,528	3,440	10	2,584	10	## #	0	NA	0	NA
60075-107	Traffic Law Attorney	6,108	2,173	7	2,858	4	57%	3	43%	0	NA
60309-200	Traffic School	29,794	925	134	841	132	99%	2	1%	0	NA
30708-000	Traffic Signs and Signals	3,979	2,561	1	4,054	1	## #	0	NA	0	NA
50676-100	Trailer Equipment	1,003	3,852	5	3,103	4	80%	1	20%	0	NA
60898-000	Trailer Hitches	6,188	2,161	14	2,330	7	50%	7	50%	0	NA
60899-000	Trailer Leasing	7,648	1,949	11	2,507	4	36%	6	55%	1	9%
50676-000	Trailer Parts	11,079	1,622	21	2,009	16	76%	5	24%	0	NA
50677-000	Trailer Repair	11,853	1,571	25	1,884	13	52%	12	48%	0	NA
85356-000	Trailer Sales	61,237	541	149	781	82	55%	64	43%	3	2%
70629-000	Trailer Storage	2,364	3,057	9	2,666	7	78%	2	22%	0	NA
60900-000	Training Program	175,990	205	455	367	286	63%	163	36%	6	1%
60986-000	Training Videos	8,208	1,887	25	1,884	12	48%	8	32%	5	20%
50678-000	Trampoline	7,401	1,985	169	726	110	65%	56	33%	3	2%
65749-000	Transcription Services	7,821	1,925	10	2,584	4	40%	5	50%	1	10%
80748-000	Transformers	4,196	2,508	2	3,715	2	## #	0	NA	0	NA
60025-000	Transit Advertising	4,171	2,515	1	4,054	1	## #	0	NA	0	NA
70631-000	Transit Line	2,184	3,123	11	2,507	8	73%	3	27%	0	NA
33000-000	Transitional Housing	5,526	2,262	11	2,507	9	82%	2	18%	0	NA
80749-000	Translation Equipment	73	5,573	0	4,640	0	NA	0	NA	0	NA
60901-000	Translators	28,809	949	26	1,854	22	85%	4	15%	0	NA
60902-000	Transmission	247,570	136	967	211	600	62%	353	37%	14	1%
50750-000	Transportation	253,408	133	4,131	58	2,675	65%	1,447	35%	9	0%
60904-000	Transportation Consultants	18,924	1,237	22	1,976	9	41%	13	59%	0	NA
60904-010	Transportation Services	20,584	1,172	100	991	29	29%	65	65%	6	6%
70630-000	Transporting Trailers	8,253	1,879	19	2,089	6	32%	13	68%	0	NA
60905-100	Trap Range	78	5,541	0	4,640	0	NA	0	NA	0	NA
50679-000	Trapping Supplies	1,452	3,488	8	2,758	0	NA	6	75%	2	25%
70592-020	Trash Can Cleaning Service	2,062	3,166	13	2,384	3	23%	10	77%	0	NA
70632-000	Travel Agency	639,370	45	14,108	15	12,799	91%	1,211	9%	98	1%
70653-000	Travel Agent Mills	1,384	3,535	7	2,858	1	14%	6	86%	0	NA
87800-000	Travel and Tourism Education	2,830	2,898	40	1,537	31	78%	9	23%	0	NA
90033-000	Travel Club	169,869	212	1,735	134	1,483	85%	209	12%	43	2%
60906-000	Travel Escorts	1,885	3,242	4	3,261	3	75%	1	25%	0	NA
85274-000	Travel Insurance	38,356	769	731	248	711	97%	20	3%	0	NA
61063-000	Travel Services	61,139	542	403	406	265	66%	137	34%	1	0%
50675-100	Travel Trailers	8,443	1,859	42	1,489	39	93%	3	7%	0	NA
20073-000	Travelers Checks	101	5,425	0	4,640	0	NA	0	NA	0	NA
30364-000	Treated Lumber	528	4,388	0	4,640	0	NA	0	NA	0	NA
61014-000	Treatment Centers	8,089	1,897	16	2,235	10	63%	6	38%	0	NA
85336-000	Tree Climbing Training	66	5,623	0	4,640	0	NA	0	NA	0	NA
00219-400	Tree Disease Treatment	376	4,642	0	4,640	0	NA	0	NA	0	NA
50460-010	Tree Planting	7,213	2,007	7	2,858	4	57%	3	43%	0	NA
00219-100	Tree Pruning Service	25,083	1,038	29	1,771	9	31%	19	66%	1	3%

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
00219-300	Tree Removal	32,297	877	77	1,131	30	39%	42	55%	5	6%
00219-000	Tree Service	1,214,898	26	1,205	177	581	48%	589	49%	35	3%
80750-000	Tree Service Equipment	1,257	3,628	4	3,261	3	75%	1	25%	0	NA
00219-200	Tree Transplanting Service	832	4,015	0	4,640	0	NA	0	NA	0	NA
10013-300	Treehouse	52	5,712	0	4,640	0	NA	0	NA	0	NA
10050-100	Trenching Contractors	3,705	2,629	0	4,640	0	NA	0	NA	0	NA
50440-101	Trike Conversions, Sales & Service	422	4,563	0	4,640	0	NA	0	NA	0	NA
50681-000	Trophies	12,279	1,544	21	2,009	16	76%	4	19%	1	5%
50682-000	Tropical Fish	12,883	1,514	68	1,202	29	43%	39	57%	0	NA
50685-100	Truck Accessories	24,810	1,045	114	922	87	76%	27	24%	0	NA
85343-000	Truck Bed Liner	2,432	3,030	10	2,584	7	70%	3	30%	0	NA
30711-000	Truck Bodies	3,267	2,755	66	1,221	49	74%	17	26%	0	NA
30070-000	Truck Cab	704	4,159	0	4,640	0	NA	0	NA	0	NA
50683-000	Truck Caps	5,527	2,261	18	2,136	9	50%	8	44%	1	6%
50684-000	Truck Dealers	64,216	511	209	634	156	75%	53	25%	0	NA
60907-000	Truck Driver Leasing	1,124	3,725	2	3,715	1	50%	1	50%	0	NA
60309-103	Truck Driver Training	16,559	1,331	50	1,372	30	60%	19	38%	1	2%
50685-010	Truck Equipment	1,558	3,421	5	3,103	2	40%	3	60%	0	NA
60909-100	Truck Lease	992	3,860	5	3,103	2	40%	3	60%	0	NA
60908-000	Truck Lettering	869	3,975	0	4,640	0	NA	0	NA	0	NA
30712-000	Truck Manufacturers	2,746	2,929	5	3,103	3	60%	2	40%	0	NA
60908-100	Truck Painting	108	5,391	0	4,640	0	NA	0	NA	0	NA
50685-000	Truck Parts	33,799	849	198	662	179	90%	19	10%	0	NA
70633-000	Truck Permits	2,142	3,137	0	4,640	0	NA	0	NA	0	NA
30713-000	Truck Refrigeration Equipment	1,079	3,771	0	4,640	0	NA	0	NA	0	NA
60909-000	Truck Rentals	20,985	1,158	1,120	186	1,060	95%	60	5%	0	NA
60910-000	Truck Repair	74,818	460	152	771	98	64%	52	34%	2	1%
50683-100	Truck Shells	4	6,125	0	4,640	0	NA	0	NA	0	NA
50686-000	Truck Stop	3,796	2,611	9	2,666	6	67%	3	33%	0	NA
70634-000	Truck Terminal	252	4,931	0	4,640	0	NA	0	NA	0	NA
80747-000	Truck Trailer	9,339	1,770	8	2,758	6	75%	2	25%	0	NA
60903-000	Truck Transmission	5,966	2,195	15	2,282	11	73%	4	27%	0	NA
60911-000	Truck Wash	2,618	2,969	6	2,968	2	33%	4	67%	0	NA
80751-000	Truck Wash Equipment	518	4,402	0	4,640	0	NA	0	NA	0	NA
70640-000	Trucking	124,262	272	247	571	185	75%	59	24%	3	1%
70635-000	Trucking Transportation Brokers	80,544	430	104	971	64	62%	39	38%	1	1%
44131-000	Trucks	6,299	2,136	12	2,444	8	67%	4	33%	0	NA
30715-000	Trusses	6,160	2,167	6	2,968	0	NA	6	## #	0	NA
60075-163	Trust Attorney	306	4,801	0	4,640	0	NA	0	NA	0	NA
20074-000	Trust Company	48,896	648	136	829	123	90%	10	7%	3	2%
30716-000	Tube Bending	547	4,363	0	4,640	0	NA	0	NA	0	NA
80753-000	Tube Cleaning	32	5,842	0	4,640	0	NA	0	NA	0	NA
30716-100	Tube Fabrication	102	5,418	0	4,640	0	NA	0	NA	0	NA
30717-000	Tube Fittings	278	4,864	0	4,640	0	NA	0	NA	0	NA
50347-100	Tubing	240	4,956	3	3,474	1	33%	2	67%	0	NA
10161-000	Tuckpointing	14,685	1,420	22	1,976	7	32%	15	68%	0	NA
10162-000	Tunneling Contractors	443	4,523	0	4,640	0	NA	0	NA	0	NA
30718-000	Turbine	762	4,083	0	4,640	0	NA	0	NA	0	NA
30719-000	Turbocharger	1,556	3,422	5	3,103	0	NA	5	## #	0	NA
30720-000	Turnstile	159	5,185	0	4,640	0	NA	0	NA	0	NA
80755-000	Turntables	1,055	3,792	2	3,715	1	50%	1	50%	0	NA
60912-000	Tutoring	73,199	468	194	672	109	56%	80	41%	5	3%
60381-100	Tuxedo Rentals	4,930	2,359	109	946	67	61%	42	39%	0	NA
60381-110	Tuxedo Sales	1,370	3,545	6	2,968	3	50%	3	50%	0	NA
60024-000	TV Advertising	2,285	3,083	2	3,715	0	NA	2	## #	0	NA
50651-000	TV and Radio Dealers	29,032	944	141	810	94	67%	46	33%	1	1%
60867-000	TV and Radio Repair	31,301	896	91	1,039	62	68%	27	30%	2	2%
61028-000	TV Home Shopping	100,636	341	724	251	719	99%	4	1%	1	0%
10155-130	TV Installation	1,824	3,271	7	2,858	3	43%	4	57%	0	NA
50650-000	TV Parts	19,306	1,229	54	1,326	41	76%	11	20%	2	4%
60868-000	TV Program Distributors	6,021	2,183	361	439	342	95%	19	5%	0	NA
60866-100	TV Rental	59	5,660	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30680-000	TV Station Equipment	155	5,196	1	4,054	0	NA	1	###	0	NA
70624-000	TV Stations	28,831	948	392	415	344	88%	48	12%	0	NA
80756-000	Twine	83	5,514	0	4,640	0	NA	0	NA	0	NA
85376-000	Two Way Radios	3,971	2,563	11	2,507	7	64%	4	36%	0	NA
30723-000	Typesetting	200	5,055	1	4,054	1	###	0	NA	0	NA
80757-000	Typewriter	289	4,840	11	2,507	9	82%	2	18%	0	NA
80758-000	Typewriter Supplies	106	5,400	4	3,261	4	###	0	NA	0	NA
30725-000	Typographer	229	4,982	1	4,054	0	NA	1	###	0	NA
30775-000	U.S. Government	14,695	1,418	118	906	73	62%	44	37%	1	1%
00151-100	U-Catch Fishing	179	5,113	0	4,640	0	NA	0	NA	0	NA
80759-000	Ultrasonic Equipment	352	4,709	1	4,054	1	###	0	NA	0	NA
60669-200	Ultrasound	10,363	1,674	16	2,235	7	44%	9	56%	0	NA
50688-000	Umbrella	1,413	3,518	17	2,185	4	24%	13	76%	0	NA
20028-100	Umbrella Insurance	1	6,169	0	4,640	0	NA	0	NA	0	NA
60913-000	Umbrella Repair	54	5,697	0	4,640	0	NA	0	NA	0	NA
90030-000	Unclaimed Funds Retrieval Services	108,678	311	44	1,461	31	70%	11	25%	2	5%
50800-000	Underground Sprinkler Parts	1,187	3,678	1	4,054	1	###	0	NA	0	NA
30324-100	Underground Structural Support	911	3,927	1	4,054	0	NA	1	###	0	NA
10058-800	Underlayment Contractor	5	6,114	0	4,640	0	NA	0	NA	0	NA
89900-000	Unemployment Representation	3,269	2,754	5	3,103	3	60%	2	40%	0	NA
50292-000	Unfinished Furniture	3,598	2,653	16	2,235	4	25%	12	75%	0	NA
50689-000	Uniform	32,328	876	225	608	168	75%	57	25%	0	NA
50690-000	Uniform Accessories	1,154	3,701	2	3,715	0	NA	2	###	0	NA
30196-000	Uniform Embroidery	2,641	2,963	18	2,136	4	22%	14	78%	0	NA
60914-000	Uniform Supply Service	10,828	1,645	94	1,019	38	40%	56	60%	0	NA
70300-000	Union Employment Service	1,392	3,530	1	4,054	0	NA	1	###	0	NA
50691-000	Universal Joint	19	5,953	0	4,640	0	NA	0	NA	0	NA
60915-000	Upholsterer	56,703	574	113	924	36	32%	69	61%	8	7%
85306-100	Upholstery Cleaning	27,403	987	49	1,387	23	47%	25	51%	1	2%
50693-000	Upholstery Fabric	9,247	1,773	31	1,716	10	32%	21	68%	0	NA
80761-100	Upholstery Fabric Manufacturers	174	5,128	4	3,261	3	75%	1	25%	0	NA
50692-000	Upholstery Supplies	1,134	3,714	3	3,474	2	67%	1	33%	0	NA
00128-200	Urban Farmer	510	4,416	0	4,640	0	NA	0	NA	0	NA
60445-100	Urgent Care Clinic	55,763	584	990	203	496	50%	494	50%	0	NA
60665-300	Urologist	4,637	2,420	27	1,827	15	56%	12	44%	0	NA
80041-000	Used and Rebuilt Auto Parts	96,286	356	504	339	379	75%	121	24%	4	1%
50016-001	Used Appliances	36,338	794	173	719	80	46%	80	46%	13	8%
80041-200	Used Auto Parts	51,860	621	475	353	309	65%	164	35%	2	0%
80067-100	Used Barrels	4	6,125	0	4,640	0	NA	0	NA	0	NA
50086-000	Used Books	22,955	1,095	39	1,553	36	92%	3	8%	0	NA
80097-000	Used Bottles	334	4,745	0	4,640	0	NA	0	NA	0	NA
80104-000	Used Boxes	29	5,871	0	4,640	0	NA	0	NA	0	NA
50102-000	Used Brick	53	5,705	0	4,640	0	NA	0	NA	0	NA
50111-000	Used Building Materials	702	4,162	0	4,640	0	NA	0	NA	0	NA
80125-000	Used Bus	620	4,271	0	4,640	0	NA	0	NA	0	NA
50040-000	Used Car Dealers	2,868,496	5	16,308	11	10,780	66%	5,367	33%	161	1%
50134-000	Used Carpet	5,045	2,333	9	2,666	5	56%	4	44%	0	NA
50176-000	Used Computers	28,016	969	88	1,054	76	86%	11	13%	1	1%
80067-000	Used Drums	70	5,595	0	4,640	0	NA	0	NA	0	NA
50237-000	Used Electric Equipment	1,244	3,642	2	3,715	2	###	0	NA	0	NA
30182-000	Used Electric Motors	161	5,172	1	4,054	0	NA	1	###	0	NA
50293-000	Used Furniture	19,995	1,198	50	1,372	35	70%	15	30%	0	NA
50404-000	Used Lumber	349	4,716	0	4,640	0	NA	0	NA	0	NA
80452-000	Used Machinery	3,040	2,830	10	2,584	7	70%	3	30%	0	NA
80513-100	Used Office Equipment	24	5,907	0	4,640	0	NA	0	NA	0	NA
80513-000	Used Office Furniture	1,179	3,687	0	4,640	0	NA	0	NA	0	NA
30492-000	Used Pipe	30	5,861	0	4,640	0	NA	0	NA	0	NA
10115-000	Used Plumbing Supplies	293	4,826	0	4,640	0	NA	0	NA	0	NA
80691-000	Used Steel	124	5,331	0	4,640	0	NA	0	NA	0	NA
50619-000	Used Store Fixtures	90	5,486	0	4,640	0	NA	0	NA	0	NA
80711-000	Used Tanks	12	6,022	0	4,640	0	NA	0	NA	0	NA
50085-120	Used Textbooks	73	5,573	0	4,640	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
60142-100	Utility Billing	14,641	1,422	76	1,144	58	76%	17	22%	1	1%
10164-000	Utility Contractors	47,865	662	291	517	266	91%	24	8%	1	0%
10163-100	Utility Installation	6,094	2,176	11	2,507	8	73%	3	27%	0	NA
10163-000	Utility Locating	7,426	1,978	7	2,858	5	71%	2	29%	0	NA
85307-000	Utility Tax Refunds for Manufacturers and Business	163	5,166	0	4,640	0	NA	0	NA	0	NA
50673-000	Utility Trailers	28,238	962	39	1,553	27	69%	12	31%	0	NA
70647-000	Utility Water Company	88,983	391	815	233	661	81%	154	19%	0	NA
30726-000	UV Lamp	235	4,962	0	4,640	0	NA	0	NA	0	NA
90034-000	Vacation Certificates and Vouchers	119,641	289	550	319	390	71%	119	22%	41	7%
65733-000	Vacation Rentals	279,760	110	3,816	66	3,295	86%	514	13%	7	0%
60916-000	Vacation Timeshare	129,751	259	2,049	117	1,957	96%	90	4%	2	0%
50694-000	Vacuum Cleaners	60,624	546	181	696	115	64%	59	33%	7	4%
50696-000	Vacuum Cleaners Parts	15,231	1,399	41	1,518	34	83%	7	17%	0	NA
50695-000	Vacuum Cleaners Repair	12,185	1,551	18	2,136	7	39%	10	56%	1	6%
80764-000	Vacuum Cleaning Systems	9,658	1,742	161	743	149	93%	11	7%	1	1%
30112-000	Vacuum Coating	200	5,055	0	4,640	0	NA	0	NA	0	NA
80765-000	Vacuum Equipment	7,384	1,986	25	1,884	19	76%	6	24%	0	NA
80765-100	Vacuum Systems	293	4,826	2	3,715	1	50%	1	50%	0	NA
30602-100	Vacuum Truck	1,364	3,547	0	4,640	0	NA	0	NA	0	NA
60918-000	Valet Service	8,192	1,890	49	1,387	35	71%	14	29%	0	NA
30727-000	Valve	3,360	2,731	1	4,054	0	NA	1	###	0	NA
30728-000	Valve Repair	404	4,598	0	4,640	0	NA	0	NA	0	NA
60919-100	Van Accessories	141	5,246	1	4,054	0	NA	1	###	0	NA
60919-000	Van Conversions	7,169	2,015	16	2,235	9	56%	7	44%	0	NA
50040-150	Van Rental	91	5,478	7	2,858	2	29%	5	71%	0	NA
50430-100	Vanity Mirrors	44	5,759	2	3,715	2	###	0	NA	0	NA
90016-000	Vanity Publisher	7,973	1,909	18	2,136	4	22%	14	78%	0	NA
50751-010	Vans	214	5,017	0	4,640	0	NA	0	NA	0	NA
50697-000	Vaporizer	31,674	886	367	435	219	60%	146	40%	2	1%
50698-000	Variable Speed Drive	89	5,488	1	4,054	1	###	0	NA	0	NA
50699-000	Variety Store	15,609	1,386	193	673	30	16%	159	82%	4	2%
60665-400	Vascular Surgeon	1,949	3,213	8	2,758	4	50%	4	50%	0	NA
50544-110	Vegan Food	440	4,528	5	3,103	1	20%	3	60%	1	20%
30435-000	Vegetable Oil	146	5,226	0	4,640	0	NA	0	NA	0	NA
50751-000	Vehicle Sales Manufacturing Companies	2,742	2,930	14	2,330	11	79%	3	21%	0	NA
85347-100	Vehicle Salvage	217	5,009	2	3,715	1	50%	1	50%	0	NA
50750-101	Vehicle Transport	100,225	344	298	508	178	60%	119	40%	1	0%
60767-000	Vehicle Undercoating	2,582	2,982	8	2,758	4	50%	4	50%	0	NA
60095-210	Vehicle Wrap	7,573	1,963	17	2,185	6	35%	11	65%	0	NA
60218-400	Vein Clinic	5,456	2,276	24	1,917	18	75%	6	25%	0	NA
50702-100	Vending Machine Parts	8	6,084	0	4,640	0	NA	0	NA	0	NA
50702-000	Vending Machine Supplies	5,115	2,320	11	2,507	6	55%	5	45%	0	NA
50701-000	Vending Machines	41,671	725	47	1,420	18	38%	27	57%	2	4%
80572-100	Veneers	26,102	1,024	60	1,265	26	43%	34	57%	0	NA
60920-000	Venetian Blind Cleaning	1,843	3,266	7	2,858	1	14%	6	86%	0	NA
50703-000	Venetian Blind Dealers	14,765	1,412	126	874	121	96%	5	4%	0	NA
80767-000	Venetian Blind Manufacturer	1,452	3,488	5	3,103	4	80%	1	20%	0	NA
50704-000	Venetian Blind Parts	144	5,238	0	4,640	0	NA	0	NA	0	NA
60920-100	Venetian Blind Repair	490	4,442	8	2,758	7	88%	1	13%	0	NA
00137-100	Venison	16	5,977	0	4,640	0	NA	0	NA	0	NA
10165-000	Ventilating Contractors	2,381	3,050	4	3,261	3	75%	1	25%	0	NA
80768-000	Ventilation	3,007	2,838	3	3,474	0	NA	3	###	0	NA
60921-000	Ventilation System Cleaning	6,217	2,153	18	2,136	3	17%	1	6%	14	78%
25053-100	Venture Capitalist	2,104	3,152	5	3,103	1	20%	4	80%	0	NA
00221-000	Vermiculite	13	6,010	0	4,640	0	NA	0	NA	0	NA
50705-000	Vertical Blinds	4,981	2,347	11	2,507	5	45%	6	55%	0	NA
90021-910	Veteran Charities	214	5,017	1	4,054	1	###	0	NA	0	NA
60923-200	Veterans Benefits	19,885	1,204	15	2,282	13	87%	2	13%	0	NA
60922-000	Veterans Organizations	42,245	718	43	1,473	31	72%	12	28%	0	NA
00222-000	Veterinarian	290,035	108	856	225	552	64%	299	35%	5	1%
60923-000	Veterinarian Information	844	4,003	7	2,858	6	86%	1	14%	0	NA
30730-100	Veterinary Equipment	1,091	3,761	1	4,054	1	###	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
00222-200	Veterinary Internal Medicine	3,670	2,642	16	2,235	14	88%	2	13%	0	NA
60489-000	Veterinary Laboratory	1,979	3,202	11	2,507	10	91%	1	9%	0	NA
00222-400	Veterinary Neurology	64	5,635	1	4,054	0	NA	1	##	0	NA
00222-300	Veterinary Physical Therapy	414	4,577	1	4,054	0	NA	1	###	0	NA
80469-100	Veterinary Preventative Medicine	317	4,781	0	4,640	0	NA	0	NA	0	NA
60923-100	Veterinary Referral	42	5,780	0	4,640	0	NA	0	NA	0	NA
30730-000	Veterinary Supplies	3,804	2,606	13	2,384	12	92%	1	8%	0	NA
00222-500	Veterinary Surgery	2,655	2,957	6	2,968	5	83%	1	17%	0	NA
30731-000	Vial	95	5,461	1	4,054	1	##	0	NA	0	NA
20084-000	Viatical Settlement	6,894	2,048	4	3,261	2	50%	1	25%	1	25%
30732-000	Vibration Control	243	4,947	0	4,640	0	NA	0	NA	0	NA
30733-000	Vibration Measurement	182	5,102	0	4,640	0	NA	0	NA	0	NA
70642-000	Video Conference	2,987	2,844	53	1,336	15	28%	38	72%	0	NA
85308-200	Video Conversion Service	372	4,652	2	3,715	0	NA	2	##	0	NA
50709-000	Video Dealer	6,564	2,091	106	962	84	79%	22	21%	0	NA
60929-000	Video Duplication	2,920	2,869	8	2,758	5	63%	3	38%	0	NA
60928-100	Video Editing	6,248	2,147	9	2,666	3	33%	6	67%	0	NA
55634-000	Video Equipment	3,907	2,581	160	747	8	5%	152	95%	0	NA
80771-000	Video Equipment Manufacturers	728	4,123	0	4,640	0	NA	0	NA	0	NA
80770-000	Video Equipment Parts	396	4,607	6	2,968	3	50%	3	50%	0	NA
50706-000	Video Equipment Rentals	4,257	2,499	35	1,636	16	46%	19	54%	0	NA
60924-000	Video Equipment Repair	2,113	3,150	7	2,858	4	57%	3	43%	0	NA
50707-000	Video Game Dealers	49,649	645	1,640	142	1,429	87%	203	12%	8	0%
60927-100	Video Game Manufacturers	1,364	3,547	5	3,103	4	80%	1	20%	0	NA
50708-100	Video Game Parts	511	4,412	6	2,968	2	33%	1	17%	3	50%
60925-000	Video Game Rental	1,581	3,400	15	2,282	8	53%	7	47%	0	NA
60926-000	Video Game Services	13,354	1,488	236	591	182	77%	54	23%	0	NA
50708-000	Video Game Supplies	13,416	1,482	226	605	161	71%	65	29%	0	NA
60928-000	Video Production Services	34,737	824	74	1,153	46	62%	28	38%	0	NA
60736-100	Video Recording	250	4,937	3	3,474	0	NA	3	##	0	NA
60930-000	Video Tape Rentals	14,112	1,445	121	897	92	76%	29	24%	0	NA
85308-000	Videographers	5,687	2,240	19	2,089	3	16%	16	84%	0	NA
30771-100	Village Government	31	5,849	0	4,640	0	NA	0	NA	0	NA
60107-100	Vintage Auto Repair	4,560	2,433	5	3,103	2	40%	3	60%	0	NA
50506-010	Vinyl Crafts	586	4,318	7	2,858	2	29%	5	71%	0	NA
10099-700	Vinyl Decking	2,100	3,153	3	3,474	3	##	0	NA	0	NA
50221-300	Vinyl Doors	24	5,907	0	4,640	0	NA	0	NA	0	NA
85264-100	Vinyl Fence	4,757	2,397	7	2,858	2	29%	5	71%	0	NA
50273-100	Vinyl Flooring	8,223	1,883	10	2,584	5	50%	5	50%	0	NA
80598-000	Vinyl Records	5,748	2,229	148	786	88	59%	60	41%	0	NA
50710-000	Vinyl Repair	2,570	2,989	5	3,103	1	20%	4	80%	0	NA
50737-300	Vinyl Windows	6,879	2,051	11	2,507	8	73%	3	27%	0	NA
50711-000	Violin	716	4,141	3	3,474	1	33%	2	67%	0	NA
60328-400	Virtual Assistant	2,860	2,888	7	2,858	3	43%	4	57%	0	NA
60328-300	Virtual Assistant Employment	7,545	1,965	13	2,384	6	46%	7	54%	0	NA
73200-000	Virtual Currency	17,952	1,267	476	352	307	64%	135	28%	34	7%
60927-050	Virtual Reality Arcade	70	5,595	1	4,054	0	NA	0	NA	1	##
75630-000	Virtual Tours	812	4,033	3	3,474	2	67%	1	33%	0	NA
20027-400	Vision Insurance	2,089	3,156	32	1,696	32	##	0	NA	0	NA
30734-000	Visual Control Systems	217	5,009	2	3,715	1	50%	1	50%	0	NA
85500-000	Visually Impaired Products	1,383	3,536	5	3,103	3	60%	2	40%	0	NA
85500-100	Visually Impaired Services	109	5,389	0	4,640	0	NA	0	NA	0	NA
50712-000	Vitamins and Supplements	768,337	34	2,179	108	1,457	67%	699	32%	23	1%
60600-000	Vocal Lessons	1,221	3,656	0	4,640	0	NA	0	NA	0	NA
60783-100	Vocational School	15,400	1,394	42	1,489	31	74%	11	26%	0	NA
86200-000	Voice Mail	315	4,785	1	4,054	1	##	0	NA	0	NA
75621-000	Voice Over Internet Protocol Sales and Service	12,903	1,512	292	516	276	95%	16	5%	0	NA
60306-100	Voice Over Training	5,120	2,319	5	3,103	1	20%	4	80%	0	NA
75620-000	VoIP Phone	8,428	1,861	49	1,387	27	55%	22	45%	0	NA
88400-000	Volleyball Clubs	1,152	3,702	7	2,858	4	57%	3	43%	0	NA
30735-000	Voting Equipment	529	4,387	1	4,054	0	NA	1	##	0	NA
76100-000	Wait Staff	490	4,442	1	4,054	0	NA	1	##	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
10177-104	Walk-In Tubs	19,569	1,216	109	946	97	89%	7	6%	5	5%
10099-200	Walkway Designs	1,150	3,705	2	3,715	1	50%	1	50%	0	NA
50069-101	Wall Bed Manufacturer	70	5,595	0	4,640	0	NA	0	NA	0	NA
50069-100	Wall Beds	161	5,172	0	4,640	0	NA	0	NA	0	NA
60933-000	Wall Cleaning	230	4,979	0	4,640	0	NA	0	NA	0	NA
50713-000	Wall Coverings	1,654	3,357	2	3,715	1	50%	1	50%	0	NA
50310-220	Wall Décor	286	4,848	0	4,640	0	NA	0	NA	0	NA
81700-000	Wall Texturizing	444	4,520	0	4,640	0	NA	0	NA	0	NA
80772-100	Wallboard	73	5,573	0	4,640	0	NA	0	NA	0	NA
50714-000	Wallpaper	7,702	1,942	40	1,537	21	53%	19	48%	0	NA
10166-100	Wallpaper Hangers	2,377	3,054	1	4,054	0	NA	1	###	0	NA
10166-000	Wallpaper Removal	927	3,907	0	4,640	0	NA	0	NA	0	NA
30454-000	Wallpaper Supplies	44	5,759	0	4,640	0	NA	0	NA	0	NA
80816-000	Warehouse Services	18,377	1,256	80	1,112	6	8%	74	93%	0	NA
44132-000	Warranty Plans	31,447	890	93	1,028	58	62%	35	38%	0	NA
60935-000	Washer and Dryer Repair	3,307	2,748	4	3,261	3	75%	1	25%	0	NA
50716-000	Washer and Dryer Sale	924	3,912	10	2,584	0	NA	10	###	0	NA
60934-000	Washer Dryer Rental	453	4,502	2	3,715	2	###	0	NA	0	NA
50715-000	Washers	925	3,910	10	2,584	5	50%	3	30%	2	20%
60936-000	Washing Machine Parts	1,959	3,210	7	2,858	4	57%	3	43%	0	NA
55677-000	Waste Compactor	346	4,723	0	4,640	0	NA	0	NA	0	NA
30125-000	Waste Compactor Manufacturer	139	5,262	0	4,640	0	NA	0	NA	0	NA
60232-000	Waste Compactor Repairs	288	4,844	0	4,640	0	NA	0	NA	0	NA
80774-000	Waste Containers	11,202	1,613	142	805	35	25%	107	75%	0	NA
70592-010	Waste Management	15,805	1,377	362	438	249	69%	113	31%	0	NA
80527-000	Waste Oil	2,591	2,976	4	3,261	4	###	0	NA	0	NA
50718-000	Watch Bands	3,895	2,583	21	2,009	5	24%	16	76%	0	NA
50719-000	Watch Dealers	135,902	251	482	347	363	75%	93	19%	26	5%
80777-100	Watch Manufacturers	3,600	2,652	51	1,363	30	59%	20	39%	1	2%
60937-000	Watch Repair	26,868	1,002	217	619	156	72%	58	27%	3	1%
80778-000	Watchmaker Supplies	87	5,497	0	4,640	0	NA	0	NA	0	NA
30739-000	Watchmens Clocks and Systems	64	5,635	0	4,640	0	NA	0	NA	0	NA
60938-000	Water Analysis	9,737	1,732	6	2,968	1	17%	5	83%	0	NA
82000-000	Water and Sewer Line Protection	77,292	445	553	318	551	###	2	0%	0	NA
50722-100	Water Conditioning Contractor	13,279	1,493	18	2,136	7	39%	10	56%	1	6%
30781-000	Water Conservation	1,089	3,763	1	4,054	0	NA	1	###	0	NA
30741-000	Water Cooler Equipment	2,215	3,111	5	3,103	1	20%	4	80%	0	NA
30741-100	Water Cooler Supplies	393	4,611	4	3,261	3	75%	1	25%	0	NA
30740-000	Water Coolers	8,780	1,818	46	1,431	22	48%	23	50%	1	2%
60367-101	Water Damage Restoration	94,689	361	158	754	115	73%	37	23%	6	4%
50279-100	Water Gardens	4,825	2,383	6	2,968	6	###	0	NA	0	NA
70639-100	Water Hauling Truck	3,854	2,595	2	3,715	0	NA	2	###	0	NA
50720-000	Water Heater Dealers	25,618	1,028	460	360	423	92%	37	8%	0	NA
80781-010	Water Heater Installation	3,057	2,822	8	2,758	6	75%	2	25%	0	NA
80781-000	Water Heater Manufacturers	4,462	2,450	100	991	97	97%	3	3%	0	NA
80780-000	Water Heater Parts	399	4,603	0	4,640	0	NA	0	NA	0	NA
80781-020	Water Heater Rental	123	5,335	1	4,054	1	###	0	NA	0	NA
10167-000	Water Heater Repair	6,824	2,056	12	2,444	5	42%	5	42%	2	17%
30338-100	Water Leak Detector	2,556	2,993	2	3,715	1	50%	1	50%	0	NA
10125-020	Water Leak Repair	5,234	2,306	4	3,261	4	###	0	NA	0	NA
10168-000	Water Main Contractors	4,203	2,507	8	2,758	8	###	0	NA	0	NA
30395-010	Water Meter Installation	13	6,010	0	4,640	0	NA	0	NA	0	NA
60367-200	Water Mitigation	5,855	2,215	8	2,758	7	88%	1	13%	0	NA
60939-000	Water Pollution Control	489	4,445	0	4,640	0	NA	0	NA	0	NA
80779-000	Water Purification Equipment	179,719	198	526	336	398	76%	111	21%	17	3%
60527-400	Water Remediation	3,054	2,824	5	3,103	3	60%	2	40%	0	NA
44133-000	Water Service	4,760	2,396	43	1,473	27	63%	16	37%	0	NA
50721-000	Water Skiing Equipment	1,342	3,563	4	3,261	3	75%	1	25%	0	NA
60941-000	Water Skiing Lessons	109	5,389	0	4,640	0	NA	0	NA	0	NA
50722-010	Water Softener Installation and Repair	4,045	2,546	9	2,666	6	67%	2	22%	1	11%
50722-000	Water Softener Supplies	96,901	352	204	645	177	87%	20	10%	7	3%
50721-010	Water Sports	1,546	3,428	17	2,185	6	35%	11	65%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
70648-000	Water Supply System	10,137	1,693	36	1,615	15	42%	20	56%	1	3%
70649-000	Water Taxi	1,379	3,537	9	2,666	3	33%	6	67%	0	NA
50723-010	Water Testing	260	4,910	0	4,640	0	NA	0	NA	0	NA
50723-000	Water Treatment Equipment	84,863	411	200	658	138	69%	62	31%	0	NA
10169-000	Water Well Drilling	109,512	309	70	1,184	47	67%	23	33%	0	NA
80782-000	Water Well Drilling Equipment	3,060	2,820	0	4,640	0	NA	0	NA	0	NA
10169-100	Water Well Pumps	13,401	1,485	10	2,584	7	70%	3	30%	0	NA
10169-010	Water Well Service	3,248	2,757	1	4,054	0	NA	1	###	0	NA
10170-000	Water Works Contractors	6,403	2,115	8	2,758	4	50%	4	50%	0	NA
80783-000	Water Works Equipment and Supplies	819	4,021	2	3,715	2	###	0	NA	0	NA
50724-000	Waterbed Dealers	989	3,861	2	3,715	1	50%	1	50%	0	NA
80784-000	Waterbed Manufacturers	21	5,936	0	4,640	0	NA	0	NA	0	NA
50726-000	Waterbed Supplies	246	4,943	0	4,640	0	NA	0	NA	0	NA
30050-120	Watercraft Repair	235	4,962	1	4,054	1	###	0	NA	0	NA
30050-110	Watercraft Sales	127	5,320	1	4,054	0	NA	1	###	0	NA
10171-000	Waterproofing Contractors	208,733	162	288	520	236	82%	46	16%	6	2%
30742-000	Waterproofing Materials	3,826	2,600	8	2,758	6	75%	2	25%	0	NA
60037-100	Waterslide	3	6,139	0	4,640	0	NA	0	NA	0	NA
50727-000	Wax	6,076	2,178	22	1,976	14	64%	8	36%	0	NA
25047-000	Wealth Building Seminars	21,027	1,156	42	1,489	37	88%	5	12%	0	NA
20013-300	Wealth Management	3,677	2,640	2	3,715	1	50%	1	50%	0	NA
60771-200	Wearable Promotional Products	16,196	1,353	61	1,260	42	69%	18	30%	1	2%
44134-000	Weather	49	5,722	1	4,054	0	NA	1	###	0	NA
60942-000	Weather Forecast Service	948	3,893	4	3,261	3	75%	1	25%	0	NA
30743-000	Weather Instruments	1,010	3,844	0	4,640	0	NA	0	NA	0	NA
10172-100	Weather Stripping	622	4,264	5	3,103	4	80%	1	20%	0	NA
50728-000	Weather Vane	433	4,541	0	4,640	0	NA	0	NA	0	NA
10172-000	Weatherization	2,487	3,014	4	3,261	2	50%	2	50%	0	NA
60943-000	Weaving	155	5,196	0	4,640	0	NA	0	NA	0	NA
50729-000	Weaving Supplies	120	5,350	0	4,640	0	NA	0	NA	0	NA
70642-100	Web Conferencing	1,651	3,360	5	3,103	4	80%	1	20%	0	NA
60980-000	Web Design	184,841	191	696	262	234	34%	405	58%	57	8%
65473-000	Web Hosting	221,529	152	1,167	180	923	79%	241	21%	3	0%
30744-000	Webbing	3,397	2,715	7	2,858	5	71%	2	29%	0	NA
65473-100	Website Maintenance	1,767	3,295	53	1,336	16	30%	37	70%	0	NA
50730-100	Wedding Cakes	1,488	3,465	12	2,444	4	33%	8	67%	0	NA
60944-100	Wedding Ceremonies	1,075	3,773	3	3,474	2	67%	0	NA	1	33%
60944-000	Wedding Chapel	8,045	1,902	34	1,653	19	56%	14	41%	1	3%
60945-000	Wedding Consultant	20,861	1,163	195	668	177	91%	18	9%	0	NA
60944-110	Wedding Flowers	590	4,313	5	3,103	3	60%	2	40%	0	NA
60945-010	Wedding Officiant	4,878	2,374	20	2,049	7	35%	13	65%	0	NA
60945-100	Wedding Officiate	4,644	2,419	1	4,054	0	NA	1	###	0	NA
85281-000	Wedding Photographers	20,559	1,174	129	865	100	78%	27	21%	2	2%
50730-010	Wedding Services	5,663	2,244	41	1,518	14	34%	27	66%	0	NA
50730-000	Wedding Supplies	35,969	799	233	597	179	77%	53	23%	1	0%
60944-010	Wedding Venue	9,974	1,710	88	1,054	52	59%	34	39%	2	2%
85308-100	Wedding Videographer	5,134	2,317	17	2,185	6	35%	7	41%	4	24%
80785-000	Weed Control Equipment and Supplies	602	4,294	1	4,054	1	###	0	NA	0	NA
00223-000	Weed Control Services	15,650	1,384	31	1,716	27	87%	4	13%	0	NA
70651-000	Weighers	286	4,848	0	4,640	0	NA	0	NA	0	NA
60676-000	Weight Reduction Physician	15,891	1,367	31	1,716	10	32%	20	65%	1	3%
60946-000	Weight Loss	199,809	175	578	313	450	78%	115	20%	13	2%
60947-000	Welcome Services	214	5,017	0	4,640	0	NA	0	NA	0	NA
60948-000	Welding	82,358	417	83	1,095	20	24%	62	75%	1	1%
80786-100	Welding Equipment	414	4,577	4	3,261	2	50%	1	25%	1	25%
60950-000	Welding Equipment Repair	4,264	2,495	2	3,715	1	50%	1	50%	0	NA
60948-100	Welding Inspector	456	4,501	0	4,640	0	NA	0	NA	0	NA
60950-100	Welding School	174	5,128	0	4,640	0	NA	0	NA	0	NA
80786-000	Welding Supplies	8,227	1,882	14	2,330	8	57%	6	43%	0	NA
10169-200	Well Inspection	1,252	3,634	0	4,640	0	NA	0	NA	0	NA
50731-000	Western Clothing	9,694	1,737	22	1,976	15	68%	6	27%	1	5%
60951-000	Wheel Alignment	7,479	1,969	10	2,584	6	60%	4	40%	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80788-000	Wheel Alignment Equipment	704	4,159	0	4,640	0	NA	0	NA	0	NA
80789-100	Wheel Repair	1,749	3,306	11	2,507	7	64%	4	36%	0	NA
60952-000	Wheelchair	16,436	1,341	54	1,326	46	85%	8	15%	0	NA
50751-020	Wheelchair Accessible Vehicles	3,943	2,570	16	2,235	14	88%	2	13%	0	NA
10173-100	Wheelchair Lift	1,132	3,717	2	3,715	2	###	0	NA	0	NA
10173-000	Wheelchair Ramps	13,089	1,504	16	2,235	11	69%	5	31%	0	NA
80789-000	Wheels	48,046	659	202	651	154	76%	44	22%	4	2%
50732-000	Whirlpool Bathtubs	5,021	2,340	39	1,553	33	85%	6	15%	0	NA
30262-200	Whole house generators	94	5,466	0	4,640	0	NA	0	NA	0	NA
80042-000	Wholesale Auto Parts	58,626	556	192	676	104	54%	70	36%	18	9%
80055-000	Wholesale Bakers	4,828	2,381	13	2,384	9	69%	4	31%	0	NA
80076-000	Wholesale Bedding	908	3,933	6	2,968	1	17%	5	83%	0	NA
80077-100	Wholesale Beds	2,118	3,148	1	4,054	1	###	0	NA	0	NA
80079-000	Wholesale Beer	6,591	2,089	24	1,917	21	88%	3	13%	0	NA
85084-000	Wholesale Beverages	7,617	1,954	16	2,235	9	56%	7	44%	0	NA
80085-000	Wholesale Bikes	18,143	1,261	176	707	144	82%	32	18%	0	NA
80095-000	Wholesale Books	7,376	1,988	18	2,136	16	89%	2	11%	0	NA
80098-000	Wholesale Bottles	3,459	2,696	6	2,968	4	67%	2	33%	0	NA
80099-000	Wholesale Boutique Clothing	1,692	3,338	115	919	49	43%	65	57%	1	1%
80107-000	Wholesale Boys Clothing	194	5,075	0	4,640	0	NA	0	NA	0	NA
80113-000	Wholesale Bridal Supplies	202	5,050	0	4,640	0	NA	0	NA	0	NA
30072-000	Wholesale Campers	51,792	622	139	819	134	96%	5	4%	0	NA
80131-000	Wholesale Candles	7,212	2,008	32	1,696	23	72%	9	28%	0	NA
30076-000	Wholesale Candy	5,616	2,250	14	2,330	6	43%	8	57%	0	NA
80137-000	Wholesale Canvas	969	3,879	3	3,474	1	33%	2	67%	0	NA
30080-000	Wholesale Caps	124	5,331	0	4,640	0	NA	0	NA	0	NA
80044-100	Wholesale Car Radios	239	4,958	1	4,054	1	###	0	NA	0	NA
80044-000	Wholesale Car Stereos	1,179	3,687	5	3,103	1	20%	4	80%	0	NA
80153-000	Wholesale Chairs	15,929	1,364	51	1,363	35	69%	15	29%	1	2%
80160-000	Wholesale Childrens Clothing	4,684	2,412	42	1,489	30	71%	12	29%	0	NA
80178-000	Wholesale Clocks	1,008	3,846	4	3,261	2	50%	2	50%	0	NA
80182-000	Wholesale Coats	636	4,245	2	3,715	0	NA	2	###	0	NA
80191-000	Wholesale Computers	13,262	1,495	1,096	189	1,076	98%	7	1%	13	1%
80209-100	Wholesale Cosmetics	1,343	3,562	7	2,858	1	14%	6	86%	0	NA
80212-000	Wholesale Cotton	4,058	2,545	21	2,009	0	NA	21	###	0	NA
80246-000	Wholesale Curtains	257	4,923	0	4,640	0	NA	0	NA	0	NA
80228-000	Wholesale Dairy Products	4,438	2,457	3	3,474	1	33%	2	67%	0	NA
30165-000	Wholesale Dolls	127	5,320	0	4,640	0	NA	0	NA	0	NA
80245-000	Wholesale Drapery	277	4,868	0	4,640	0	NA	0	NA	0	NA
80247-000	Wholesale Dress Forms	47	5,744	0	4,640	0	NA	0	NA	0	NA
80248-000	Wholesale Dresses	1,246	3,640	9	2,666	1	11%	8	89%	0	NA
80263-000	Wholesale Easels	22	5,925	0	4,640	0	NA	0	NA	0	NA
30179-100	Wholesale Electric Motors	120	5,350	0	4,640	0	NA	0	NA	0	NA
80266-000	Wholesale Electric Supplies	16,180	1,355	9	2,666	8	89%	1	11%	0	NA
80272-000	Wholesale Electronic Supplies	65,237	502	9,595	24	9,501	99%	94	1%	0	NA
80274-000	Wholesale Energy Conservation Products	1,998	3,196	16	2,235	0	NA	16	###	0	NA
80277-000	Wholesale Envelopes	1,421	3,512	3	3,474	3	###	0	NA	0	NA
80281-100	Wholesale Fabric	558	4,351	1	4,054	1	###	0	NA	0	NA
80311-000	Wholesale Fishing Tackle	4,150	2,520	30	1,745	10	33%	20	67%	0	NA
80316-000	Wholesale Florist	3,927	2,576	15	2,282	6	40%	9	60%	0	NA
80326-000	Wholesale Fruits and Vegetables	7,456	1,973	15	2,282	3	20%	12	80%	0	NA
30246-000	Wholesale Fur	950	3,891	0	4,640	0	NA	0	NA	0	NA
60390-000	Wholesale Fur Cleaning and Dyeing	46	5,747	0	4,640	0	NA	0	NA	0	NA
80334-000	Wholesale Furniture	77,289	446	419	393	347	83%	67	16%	5	1%
80339-000	Wholesale Gasoline	3,224	2,765	5	3,103	1	20%	2	40%	2	40%
80342-000	Wholesale General Merchandise	9,830	1,725	43	1,473	8	19%	31	72%	4	9%
80345-000	Wholesale Giftware	3,864	2,590	12	2,444	8	67%	4	33%	0	NA
80351-100	Wholesale Golf Equipment	175	5,125	2	3,715	1	50%	1	50%	0	NA
30279-000	Wholesale Greeting Cards	1,133	3,715	20	2,049	20	###	0	NA	0	NA
80362-000	Wholesale Grocers	13,803	1,459	323	475	309	96%	14	4%	0	NA
80373-000	Wholesale Hardware	6,655	2,078	21	2,009	11	52%	9	43%	1	5%
30285-000	Wholesale Hats	1,515	3,451	0	4,640	0	NA	0	NA	0	NA

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Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
80374-000	Wholesale Health Products	16,378	1,344	42	1,489	27	64%	15	36%	0	NA
80380-000	Wholesale Hobby Supplies	8,708	1,827	111	936	39	35%	72	65%	0	NA
80674-100	Wholesale Hot Tubs	10	6,050	0	4,640	0	NA	0	NA	0	NA
80386-000	Wholesale Housewares	4,748	2,400	10	2,584	10	## #	0	NA	0	NA
80817-000	Wholesale Industrial Products	31,810	885	57	1,297	31	54%	17	30%	9	16%
80408-000	Wholesale Jewelry	19,403	1,223	42	1,489	19	45%	23	55%	0	NA
80421-000	Wholesale Lamp Shades	121	5,343	0	4,640	0	NA	0	NA	0	NA
80423-000	Wholesale Lamps	4,115	2,528	33	1,678	1	3%	32	97%	0	NA
80428-000	Wholesale Leather Clothing	303	4,807	0	4,640	0	NA	0	NA	0	NA
30344-000	Wholesale Leather Goods	1,860	3,253	4	3,261	2	50%	2	50%	0	NA
80432-000	Wholesale Lighting Fixtures	7,430	1,977	22	1,976	15	68%	7	32%	0	NA
80437-100	Wholesale Linens	500	4,428	1	4,054	0	NA	1	## #	0	NA
80441-000	Wholesale Liquor	3,038	2,831	8	2,758	2	25%	5	63%	1	13%
80446-100	Wholesale Locks	925	3,910	11	2,507	0	NA	11	## #	0	NA
30361-000	Wholesale Luggage	1,436	3,500	22	1,976	21	95%	1	5%	0	NA
80450-000	Wholesale Lumber	15,110	1,400	26	1,854	12	46%	14	54%	0	NA
80029-000	Wholesale Major Appliances	74,082	464	3,221	79	3,005	93%	216	7%	0	NA
80467-000	Wholesale Meat	21,662	1,143	20	2,049	5	25%	15	75%	0	NA
80470-000	Wholesale Mens Clothing	2,774	2,915	40	1,537	34	85%	6	15%	0	NA
80497-000	Wholesale Musical Instruments	1,900	3,237	12	2,444	8	67%	4	33%	0	NA
80505-000	Wholesale Notions	260	4,910	2	3,715	2	## #	0	NA	0	NA
80506-000	Wholesale Novelties	5,102	2,322	2	3,715	1	50%	1	50%	0	NA
80514-300	Wholesale Office Equipment	175	5,125	2	3,715	0	NA	2	## #	0	NA
80528-000	Wholesale Optical Goods	3,562	2,665	54	1,326	48	89%	6	11%	0	NA
80536-000	Wholesale Paint	6,203	2,156	12	2,444	10	83%	1	8%	1	8%
80545-000	Wholesale Pencils	492	4,439	4	3,261	3	75%	1	25%	0	NA
80546-000	Wholesale Perfume	7,850	1,919	20	2,049	18	90%	2	10%	0	NA
30477-000	Wholesale Pet Foods	14,099	1,446	41	1,518	30	73%	11	27%	0	NA
80547-000	Wholesale Pet Supplies	7,452	1,974	62	1,253	43	69%	19	31%	0	NA
80255-000	Wholesale Pharmacy	816	4,026	2	3,715	1	50%	1	50%	0	NA
80549-000	Wholesale Photography Equipment	1,464	3,478	13	2,384	9	69%	4	31%	0	NA
80555-000	Wholesale Picture Frames	882	3,962	1	4,054	1	## #	0	NA	0	NA
80566-000	Wholesale Plants	5,017	2,341	19	2,089	5	26%	13	68%	1	5%
30502-000	Wholesale Plastic Products	13,275	1,494	8	2,758	6	75%	1	13%	1	13%
80571-100	Wholesale Plumbing Fixtures	144	5,238	1	4,054	1	## #	0	NA	0	NA
80571-000	Wholesale Plumbing Supplies	15,943	1,363	86	1,065	75	87%	11	13%	0	NA
80582-000	Wholesale Poultry	3,104	2,804	1	4,054	1	## #	0	NA	0	NA
80590-000	Wholesale Pumps	2,099	3,154	1	4,054	0	NA	1	## #	0	NA
80594-000	Wholesale Railroad Ties	141	5,246	0	4,640	0	NA	0	NA	0	NA
80310-000	Wholesale Seafood	8,954	1,805	5	3,103	5	## #	0	NA	0	NA
80636-000	Wholesale Seeds	9,362	1,765	42	1,489	11	26%	31	74%	0	NA
80646-000	Wholesale Shirts	4,356	2,479	2	3,715	2	## #	0	NA	0	NA
80650-000	Wholesale Shoes	16,915	1,318	213	624	187	88%	24	11%	2	1%
80656-000	Wholesale Silk	260	4,910	0	4,640	0	NA	0	NA	0	NA
80658-000	Wholesale Slippers	8,383	1,862	31	1,716	18	58%	13	42%	0	NA
80030-000	Wholesale Small Appliances	28,067	968	370	430	348	94%	22	6%	0	NA
80673-000	Wholesale Souvenirs	486	4,455	0	4,640	0	NA	0	NA	0	NA
80676-100	Wholesale Speakers	11	6,037	1	4,054	1	## #	0	NA	0	NA
80680-000	Wholesale Sporting Goods	22,141	1,121	209	634	149	71%	60	29%	0	NA
80681-100	Wholesale Sportswear	447	4,514	3	3,474	1	33%	1	33%	1	33%
80686-000	Wholesale Stationery	1,750	3,303	8	2,758	1	13%	5	63%	2	25%
80718-000	Wholesale Telephones	858	3,989	2	3,715	1	50%	1	50%	0	NA
80208-000	Wholesale Toiletries	3,165	2,788	12	2,444	9	75%	3	25%	0	NA
70627-000	Wholesale Tours	317	4,781	1	4,054	1	## #	0	NA	0	NA
80742-000	Wholesale Toys	22,071	1,126	116	912	55	47%	61	53%	0	NA
80760-000	Wholesale Underwear	1,484	3,467	96	1,008	64	67%	32	33%	0	NA
80761-000	Wholesale Upholstery Fabric	803	4,046	1	4,054	1	## #	0	NA	0	NA
80763-000	Wholesale Vacuum Cleaners	8,570	1,841	363	436	356	98%	6	2%	1	0%
80766-000	Wholesale Variety Store Merchandise	1,719	3,318	5	3,103	2	40%	3	60%	0	NA
60927-000	Wholesale Video Games	36,621	791	6,821	34	6,793	## #	26	0%	2	0%
60931-000	Wholesale Video Tapes	165	5,162	0	4,640	0	NA	0	NA	0	NA
80773-000	Wholesale Wallpapers	632	4,252	6	2,968	6	## #	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
30738-000	Wholesale Washer and Dryer	163	5,166	0	4,640	0	NA	0	NA	0	NA
80777-000	Wholesale Watches	17,375	1,293	139	819	122	88%	15	11%	2	1%
80781-100	Wholesale Water Heaters	12	6,022	1	4,054	0	NA	1	###	0	NA
80793-000	Wholesale Wine	4,063	2,542	12	2,444	6	50%	6	50%	0	NA
80798-000	Wholesale Womens Apparel	7,003	2,033	31	1,716	20	65%	11	35%	0	NA
80802-000	Wholesale Work Clothes	178	5,117	1	4,054	1	###	0	NA	0	NA
80803-000	Wholesale Yarn	448	4,511	1	4,054	1	###	0	NA	0	NA
30785-000	Wholesalers and Distributors	75,328	457	169	726	104	62%	61	36%	4	2%
50733-000	Wicker Products	654	4,214	1	4,054	1	###	0	NA	0	NA
50128-100	Wickless Candles	198	5,063	0	4,640	0	NA	0	NA	0	NA
80364-150	Wigs	140,739	244	929	213	462	50%	452	49%	15	2%
50627-010	Wilderness Survival Training	622	4,264	20	2,049	13	65%	7	35%	0	NA
70517-200	Wildlife Removal	9,721	1,733	22	1,976	7	32%	13	59%	2	9%
00207-000	Wildlife Sanctuary	668	4,200	0	4,640	0	NA	0	NA	0	NA
50786-000	Wildlife Shop	5,229	2,307	15	2,282	10	67%	3	20%	2	13%
60075-164	Will Attorney	647	4,226	1	4,054	1	###	0	NA	0	NA
50734-000	Winches	119	5,355	0	4,640	0	NA	0	NA	0	NA
30745-000	Wind Energy Systems	3,816	2,603	5	3,103	2	40%	3	60%	0	NA
80790-000	Winding Machine	5	6,114	0	4,640	0	NA	0	NA	0	NA
80791-000	Windmill	379	4,635	2	3,715	0	NA	2	###	0	NA
50620-100	Window and Door Installation	101,821	334	432	381	380	88%	47	11%	5	1%
60954-000	Window Cleaning	104,437	323	77	1,131	36	47%	39	51%	2	3%
30746-100	Window Cleaning Equipment	16	5,977	0	4,640	0	NA	0	NA	0	NA
30746-000	Window Cleaning Supplies	737	4,112	1	4,054	1	###	0	NA	0	NA
72000-000	Window Coverings	40,078	748	137	826	101	74%	34	25%	2	1%
50737-110	Window Covers	460	4,495	5	3,103	2	40%	3	60%	0	NA
60404-000	Window Glass	121,096	283	211	629	137	65%	72	34%	2	1%
50324-100	Window Guard	182	5,102	0	4,640	0	NA	0	NA	0	NA
10178-000	Window Installation	533,820	64	1,277	173	1,160	91%	110	9%	7	1%
60837-010	Window Manufacturers	2,424	3,036	6	2,968	4	67%	2	33%	0	NA
60956-000	Window Repair	21,066	1,154	33	1,678	24	73%	8	24%	1	3%
50559-200	Window Screens	3,724	2,626	4	3,261	2	50%	2	50%	0	NA
85309-000	Window Security Laminate	242	4,952	1	4,054	1	###	0	NA	0	NA
10178-100	Window Service	1,430	3,506	6	2,968	4	67%	2	33%	0	NA
60955-000	Window Shade Cleaning	708	4,153	2	3,715	1	50%	1	50%	0	NA
60955-100	Window Shade Repair	288	4,844	0	4,640	0	NA	0	NA	0	NA
50736-000	Window Shade Supplies	3,088	2,811	8	2,758	5	63%	3	38%	0	NA
50735-000	Window Shades	25,550	1,030	106	962	63	59%	42	40%	1	1%
60404-020	Window Tinting	4,606	2,429	31	1,716	15	48%	14	45%	2	6%
50737-100	Window Wells	4,902	2,366	8	2,758	8	###	0	NA	0	NA
50737-000	Windows	609,780	49	2,359	101	2,129	90%	205	9%	25	1%
60990-000	Windshield Repair	125,361	270	579	311	467	81%	110	19%	2	0%
60990-010	Windshield Replacement	8,738	1,821	11	2,507	4	36%	6	55%	1	9%
50738-000	Windshield Wipers	246	4,943	3	3,474	1	33%	2	67%	0	NA
72200-000	Wine Bar	2,987	2,844	9	2,666	2	22%	7	78%	0	NA
80792-000	Wine Broker	2,081	3,160	20	2,049	4	20%	16	80%	0	NA
30747-100	Wine Cellar	1,339	3,566	58	1,287	1	2%	57	98%	0	NA
30747-000	Wine Storage	1,438	3,499	7	2,858	7	###	0	NA	0	NA
30748-000	Winemaking Supplies	1,729	3,314	4	3,261	3	75%	1	25%	0	NA
30749-000	Wineries	10,055	1,705	52	1,347	21	40%	31	60%	0	NA
60957-000	Wiping Cloths	276	4,872	0	4,640	0	NA	0	NA	0	NA
30752-000	Wire	4,377	2,473	4	3,261	3	75%	1	25%	0	NA
30751-000	Wire Mesh	75	5,555	0	4,640	0	NA	0	NA	0	NA
30753-000	Wire Rope	617	4,275	1	4,054	1	###	0	NA	0	NA
80796-000	Wire Stitching Machine	48	5,730	1	4,054	0	NA	1	###	0	NA
80797-000	Wire Strippers	62	5,644	0	4,640	0	NA	0	NA	0	NA
10174-000	Wire Wrapping	67	5,619	0	4,640	0	NA	0	NA	0	NA
80795-100	Wireless	10,410	1,671	167	731	146	87%	20	12%	1	1%
80795-000	Wiring Harness	1,398	3,523	5	3,103	1	20%	4	80%	0	NA
50740-000	Womens Clothing	324,433	94	1,864	126	1,086	58%	725	39%	53	3%
30755-000	Wood Carving	3,074	2,818	31	1,716	13	42%	18	58%	0	NA
30206-000	Wood Engraver	1,189	3,673	1	4,054	0	NA	1	###	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	195,151,778		1,236,433		978,652	79%	241,648	20%	16,133	1%
85264-300	Wood Fence	2,393	3,048	4	3,261	3	75%	1	25%	0	NA
30756-000	Wood Finishing	10,752	1,653	20	2,049	10	50%	10	50%	0	NA
50741-000	Wood Preservative	338	4,736	0	4,640	0	NA	0	NA	0	NA
30757-000	Wood Preserving	2,044	3,173	2	3,715	1	50%	1	50%	0	NA
30760-100	Wood Products	6,940	2,041	33	1,678	19	58%	14	42%	0	NA
70590-100	Wood Recycling	80	5,529	4	3,261	1	25%	2	50%	1	25%
10061-200	Wood Rot Repair	1,599	3,389	2	3,715	2	###	0	NA	0	NA
30582-100	Wood Shavings	5,810	2,221	12	2,444	12	###	0	NA	0	NA
50621-000	Wood Stoves	22,868	1,097	55	1,316	47	85%	8	15%	0	NA
30758-000	Wood Technologist	261	4,906	1	4,054	0	NA	1	###	0	NA
30759-000	Wood Turning	243	4,947	0	4,640	0	NA	0	NA	0	NA
50737-200	Wood Windows	587	4,316	1	4,054	0	NA	1	###	0	NA
80106-000	Wooded Boxes	857	3,990	3	3,474	0	NA	3	###	0	NA
30760-000	Woodworking	55,465	590	132	849	32	24%	92	70%	8	6%
80799-000	Woodworking Equipment	4,875	2,376	26	1,854	24	92%	2	8%	0	NA
80799-100	Woodworking Supplies	98	5,443	1	4,054	0	NA	1	###	0	NA
50666-100	Woodworking Tools	3,851	2,596	17	2,185	11	65%	6	35%	0	NA
80800-000	Wool	1,029	3,822	28	1,795	27	96%	1	4%	0	NA
80801-000	Wool Products	242	4,952	2	3,715	1	50%	1	50%	0	NA
60958-000	Word Process System Consultant	43	5,769	0	4,640	0	NA	0	NA	0	NA
60960-000	Word Processing Services	353	4,707	12	2,444	1	8%	11	92%	0	NA
50743-000	Work Clothes	2,636	2,965	60	1,265	58	97%	2	3%	0	NA
30272-000	Work Gloves	2,513	3,006	4	3,261	4	###	0	NA	0	NA
90019-000	Work-At-Home Companies	94,114	365	79	1,117	11	14%	55	70%	13	16%
20039-000	Workers Compensation Insurance	29,427	932	29	1,771	22	76%	7	24%	0	NA
60075-143	Workers Compensation Lawyers	6,420	2,111	2	3,715	1	50%	1	50%	0	NA
60471-000	Workroom Interior Designer	894	3,948	1	4,054	0	NA	1	###	0	NA
87200-000	Writer	4,756	2,398	18	2,136	2	11%	16	89%	0	NA
50356-000	Writing Ink	366	4,668	15	2,282	10	67%	5	33%	0	NA
55595-000	X-Ray	223	4,992	2	3,715	1	50%	1	50%	0	NA
60999-000	X-Ray Duplicating	176	5,123	1	4,054	1	###	0	NA	0	NA
30761-000	X-Ray Equipment	1,342	3,563	0	4,640	0	NA	0	NA	0	NA
60964-000	Yacht Broker	13,470	1,477	15	2,282	10	67%	5	33%	0	NA
61000-000	Yacht Charter Broker	3,606	2,650	8	2,758	5	63%	3	38%	0	NA
50744-000	Yarn	2,710	2,942	18	2,136	5	28%	11	61%	2	11%
80803-100	Yarn Manufacturers	41	5,789	0	4,640	0	NA	0	NA	0	NA
60023-000	Yellow Pages Advertising	23,271	1,085	47	1,420	28	60%	17	36%	2	4%
60965-300	Yoga Classes	4,721	2,404	57	1,297	39	68%	16	28%	2	4%
60965-000	Yoga Instructor	13,492	1,476	82	1,103	68	83%	14	17%	0	NA
60965-200	Yoga Studio	3,048	2,827	23	1,941	12	52%	10	43%	1	4%
60965-100	Yoga Supplies	18,715	1,244	23	1,941	15	65%	8	35%	0	NA
50745-000	Yogurt	1,174	3,691	4	3,261	0	NA	4	###	0	NA
60966-000	Youth Organization Center	10,735	1,654	27	1,827	22	81%	5	19%	0	NA
30763-000	Zinc Oxide	9	6,068	0	4,640	0	NA	0	NA	0	NA
80054-000	Zip Ties	9	6,068	0	4,640	0	NA	0	NA	0	NA
60967-000	Zipper Repair	13	6,010	0	4,640	0	NA	0	NA	0	NA
50746-000	Zippers	152	5,206	0	4,640	0	NA	0	NA	0	NA
60969-000	Zoo and Aquarium	4,540	2,436	16	2,235	12	75%	4	25%	0	NA
00105-000	Zoo Animals	3,668	2,643	15	2,282	9	60%	6	40%	0	NA
60968-000	Zoological Gardens	462	4,492	3	3,474	1	33%	2	67%	0	NA