

CANADA BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
00100-000	Aerial Applicators	81	3,067	0	1,762	0	NA	0	NA	0	NA
00101-000	Aerial Patrol	5	4,571	0	1,762	0	NA	0	NA	0	NA
00102-000	Agricultural Consultant	241	2,188	0	1,762	0	NA	0	NA	0	NA
00103-000	Agricultural Services	1,630	866	0	1,762	0	NA	0	NA	0	NA
00104-000	Alfalfa Products	2	4,742	0	1,762	0	NA	0	NA	0	NA
00106-000	Animal Health Products	257	2,131	0	1,762	0	NA	0	NA	0	NA
00106-100	Online Animal Prescriptions	2,526	646	1	1,195	1	100%	0	NA	0	NA
00107-000	Animal Hospital	2,792	602	4	685	2	50%	2	50%	0	NA
00108-000	Animal Artificial Insemination	46	3,492	0	1,762	0	NA	0	NA	0	NA
00109-000	Animal Identification	26	3,879	0	1,762	0	NA	0	NA	0	NA
00110-000	Animal Shelter	1,274	1,008	2	940	1	50%	1	50%	0	NA
00110-101	Animal Rescue	6,814	297	2	940	1	50%	1	50%	0	NA
00111-000	Aquaculture	86	3,022	0	1,762	0	NA	0	NA	0	NA
00112-000	Beekeeper	153	2,552	0	1,762	0	NA	0	NA	0	NA
00114-000	Christmas Tree	180	2,418	0	1,762	0	NA	0	NA	0	NA
00116-000	Coal Mining	70	3,184	0	1,762	0	NA	0	NA	0	NA
00117-000	Coal Washing	40	3,585	0	1,762	0	NA	0	NA	0	NA
00120-000	Dairy	308	1,969	2	940	1	50%	1	50%	0	NA
00121-000	Dairy Consultant	4	4,627	0	1,762	0	NA	0	NA	0	NA
00122-000	Drying Service	1	4,802	0	1,762	0	NA	0	NA	0	NA
00123-000	Earthworm	11	4,314	0	1,762	0	NA	0	NA	0	NA
00125-000	Farm Management	172	2,456	0	1,762	0	NA	0	NA	0	NA
00126-000	Farm Management Software	5	4,571	0	1,762	0	NA	0	NA	0	NA
00127-000	Farming Services	254	2,138	0	1,762	0	NA	0	NA	0	NA
00127-100	Tilling	150	2,571	0	1,762	0	NA	0	NA	0	NA
00128-000	Farm	2,308	684	1	1,195	1	100%	0	NA	0	NA
00128-101	Organic Farms	62	3,289	0	1,762	0	NA	0	NA	0	NA
00128-200	Urban Farmer	29	3,812	0	1,762	0	NA	0	NA	0	NA
00130-000	Fish Hatchery	59	3,327	0	1,762	0	NA	0	NA	0	NA
00132-000	Fishery Consultants	2	4,742	1	1,195	1	100%	0	NA	0	NA
00133-000	Forester Consulting	632	1,430	0	1,762	0	NA	0	NA	0	NA
00135-000	Fur Dealer	165	2,489	0	1,762	0	NA	0	NA	0	NA
00136-000	Game Farm	10	4,353	0	1,762	0	NA	0	NA	0	NA
00137-000	Game Birds	15	4,180	0	1,762	0	NA	0	NA	0	NA
00138-000	Gas Well Drilling	71	3,175	0	1,762	0	NA	0	NA	0	NA
00138-300	Geothermal Drilling	117	2,789	0	1,762	0	NA	0	NA	0	NA
00139-000	Geophysicist	49	3,458	0	1,762	0	NA	0	NA	0	NA
00140-000	Grain Drying	13	4,248	0	1,762	0	NA	0	NA	0	NA
00143-000	Hatchery	326	1,934	0	1,762	0	NA	0	NA	0	NA
00144-000	Hay	68	3,209	1	1,195	0	NA	1	100%	0	NA
00145-000	Horse Breeding	123	2,742	0	1,762	0	NA	0	NA	0	NA
00146-000	Horse Dealers	187	2,387	1	1,195	0	NA	1	100%	0	NA
00147-000	Horse Training	302	1,987	3	790	2	67%	1	33%	0	NA
00148-000	Horseshoeing	16	4,143	0	1,762	0	NA	0	NA	0	NA
00149-000	Horticultural Consultants	320	1,947	0	1,762	0	NA	0	NA	0	NA
00150-000	Humane Society	79	3,093	0	1,762	0	NA	0	NA	0	NA
00151-000	Hunting Gear	1,361	966	0	1,762	0	NA	0	NA	0	NA
00151-010	Fishing Gear	487	1,627	5	598	1	20%	4	80%	0	NA
00151-020	Hunting Guide	93	2,960	0	1,762	0	NA	0	NA	0	NA
00151-030	Fishing Guide	24	3,924	0	1,762	0	NA	0	NA	0	NA
00151-100	U-Catch Fishing	37	3,631	0	1,762	0	NA	0	NA	0	NA
00151-200	Sport Fishing	35	3,669	0	1,762	0	NA	0	NA	0	NA
00151-300	Outfitters	148	2,585	0	1,762	0	NA	0	NA	0	NA
00153-000	Pet Boarding	8,928	228	2	940	1	50%	1	50%	0	NA
00153-100	Dog Boarding	1,389	952	1	1,195	1	100%	0	NA	0	NA
00153-101	Horse Boarding	758	1,311	1	1,195	0	NA	1	100%	0	NA
00153-200	Pet Kennels	1,677	846	0	1,762	0	NA	0	NA	0	NA
00154-000	Landscape Architect	3,616	508	0	1,762	0	NA	0	NA	0	NA
00155-000	Landscape Contractors	156,501	7	147	46	103	70%	44	30%	0	NA
00155-100	Erosion Control	148	2,585	0	1,762	0	NA	0	NA	0	NA
00155-101	Hydroseeding	398	1,774	0	1,762	0	NA	0	NA	0	NA
00155-102	Seeding	62	3,289	1	1,195	1	100%	0	NA	0	NA
00155-103	Landscape Maintenance	12,228	169	10	404	3	30%	7	70%	0	NA
00155-104	Landscaping Clean Up	2,359	675	1	1,195	0	NA	1	100%	0	NA
00155-200	Commercial Landscape Contractors	2,344	678	0	1,762	0	NA	0	NA	0	NA
00156-000	Landscape Design	9,695	210	9	422	2	22%	7	78%	0	NA
00156-100	Artificial Landscape Rocks	3	4,680	0	1,762	0	NA	0	NA	0	NA
00157-000	Lawn Maintenance	47,318	35	120	56	103	86%	17	14%	0	NA
00157-010	Hedge Trimming	1,136	1,075	0	1,762	0	NA	0	NA	0	NA

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00157-100	Gardener	1,587	878	0	1,762	0	NA	0	NA	0	NA
00157-300	Grounds Maintenance	150	2,571	0	1,762	0	NA	0	NA	0	NA
00158-000	Limestone	93	2,960	0	1,762	0	NA	0	NA	0	NA
00159-000	Livestock Breeding	101	2,896	0	1,762	0	NA	0	NA	0	NA
00165-000	Livestock Commission	5	4,571	0	1,762	0	NA	0	NA	0	NA
00167-000	Mineral Exploration	66	3,244	0	1,762	0	NA	0	NA	0	NA
00168-000	Mining Consultants	222	2,260	0	1,762	0	NA	0	NA	0	NA
00169-000	Mining	1,016	1,140	0	1,762	0	NA	0	NA	0	NA
00171-000	Mud Jacking Contractors	2,006	755	0	1,762	0	NA	0	NA	0	NA
00172-000	Mushrooms	1,118	1,085	2	940	2	100%	0	NA	0	NA
00173-000	Nursery Stock	444	1,696	0	1,762	0	NA	0	NA	0	NA
00174-000	Oilfield Equipment and Sales	156	2,536	0	1,762	0	NA	0	NA	0	NA
00175-000	Oilfield Hauling	462	1,670	0	1,762	0	NA	0	NA	0	NA
00176-000	Oilfield Service	3,714	500	0	1,762	0	NA	0	NA	0	NA
00178-000	Oil Seed	5	4,571	0	1,762	0	NA	0	NA	0	NA
00179-000	Oil Well Cementing	8	4,421	0	1,762	0	NA	0	NA	0	NA
00180-000	Oil Well Drilling	108	2,845	0	1,762	0	NA	0	NA	0	NA
00181-000	Oil Well Equipment Rentals	16	4,143	0	1,762	0	NA	0	NA	0	NA
00183-000	Oil Well Fishing Tools	10	4,353	0	1,762	0	NA	0	NA	0	NA
00185-000	Oil Well Logging	13	4,248	0	1,762	0	NA	0	NA	0	NA
00186-000	Oil Well Services	155	2,540	0	1,762	0	NA	0	NA	0	NA
00187-000	Oil Well Surveyors	4	4,627	0	1,762	0	NA	0	NA	0	NA
00189-000	Olive	7	4,462	0	1,762	0	NA	0	NA	0	NA
00190-000	Orchard	68	3,209	0	1,762	0	NA	0	NA	0	NA
00192-000	Ore	1	4,802	0	1,762	0	NA	0	NA	0	NA
00193-000	Outboard Motor Repair	251	2,152	0	1,762	0	NA	0	NA	0	NA
00194-000	Pet Cemetery	597	1,479	0	1,762	0	NA	0	NA	0	NA
00195-000	Pet Exercise	299	1,994	0	1,762	0	NA	0	NA	0	NA
00196-000	Pet Grooming	9,325	218	3	790	2	67%	1	33%	0	NA
00196-100	Mobile Pet Grooming	606	1,468	0	1,762	0	NA	0	NA	0	NA
00197-000	Pet Insurance	2,680	619	16	290	16	100%	0	NA	0	NA
00198-000	Pet Training	1,731	825	5	598	3	60%	2	40%	0	NA
00198-100	Dog Training	4,324	446	12	354	9	75%	3	25%	0	NA
00198-200	Dog Shock Collar	47	3,487	0	1,762	0	NA	0	NA	0	NA
00199-000	Pet Transport	436	1,716	0	1,762	0	NA	0	NA	0	NA
00199-100	Find A Pet	8	4,421	0	1,762	0	NA	0	NA	0	NA
00200-000	Processed Potatoes	61	3,307	0	1,762	0	NA	0	NA	0	NA
00201-000	Poultry Farm	390	1,798	0	1,762	0	NA	0	NA	0	NA
00202-000	Quarries	55	3,383	0	1,762	0	NA	0	NA	0	NA
00203-000	Quartz	151	2,564	1	1,195	1	100%	0	NA	0	NA
00204-000	Ranches	204	2,324	0	1,762	0	NA	0	NA	0	NA
00205-000	Rice	54	3,397	0	1,762	0	NA	0	NA	0	NA
00206-000	Riggers	35	3,669	0	1,762	0	NA	0	NA	0	NA
00207-000	Wildlife Sanctuary	5	4,571	0	1,762	0	NA	0	NA	0	NA
00210-000	Sod	1,403	943	0	1,762	0	NA	0	NA	0	NA
00211-000	Soil Solidification	16	4,143	0	1,762	0	NA	0	NA	0	NA
00212-000	Soybeans	16	4,143	0	1,762	0	NA	0	NA	0	NA
00216-000	Timber Companies	133	2,691	0	1,762	0	NA	0	NA	0	NA
00218-000	Tobacco Growers	21	3,993	0	1,762	0	NA	0	NA	0	NA
00219-000	Tree Service	40,613	43	8	459	5	63%	3	38%	0	NA
00219-100	Tree Pruning Service	680	1,373	0	1,762	0	NA	0	NA	0	NA
00219-200	Tree Transplanting Service	142	2,630	1	1,195	1	100%	0	NA	0	NA
00219-300	Tree Removal	893	1,214	0	1,762	0	NA	0	NA	0	NA
00222-000	Veterinarian	11,575	178	11	371	10	91%	1	9%	0	NA
00222-100	Emergency Vet	1,491	898	2	940	1	50%	1	50%	0	NA
00222-200	Veterinary Internal Medicine	38	3,616	0	1,762	0	NA	0	NA	0	NA
00222-300	Veterinary Physical Therapy	18	4,083	0	1,762	0	NA	0	NA	0	NA
00222-500	Veterinary Surgery	68	3,209	0	1,762	0	NA	0	NA	0	NA
00223-000	Weed Control Services	893	1,214	1	1,195	1	100%	0	NA	0	NA
00226-000	Equestrian Services	600	1,474	4	685	4	100%	0	NA	0	NA
00227-000	Hog Farm	37	3,631	0	1,762	0	NA	0	NA	0	NA
05103-000	Agricultural Waste Management	35	3,669	1	1,195	0	NA	1	100%	0	NA
05153-000	Pet Sitting	1,726	828	3	790	3	100%	0	NA	0	NA
05153-100	Pet Day Care	749	1,316	0	1,762	0	NA	0	NA	0	NA
05153-200	Dog Daycare	4,982	401	3	790	1	33%	2	67%	0	NA
05195-000	Dog Breeders	48,575	33	16	290	12	75%	4	25%	0	NA
10001-000	Acoustical Consultant	132	2,697	0	1,762	0	NA	0	NA	0	NA
10002-000	Air Balancing	289	2,032	1	1,195	0	NA	1	100%	0	NA
10003-000	Air Conditioning Contractor	12,823	161	8	459	4	50%	3	38%	1	13%

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
10003-100	Ductless AC	14	4,212	0	1,762	0	NA	0	NA	0	NA
10004-000	Air Curtains	1	4,802	0	1,762	0	NA	0	NA	0	NA
10005-000	Asbestos Removal	7,596	266	1	1,195	0	NA	1	100%	0	NA
10006-000	Bathroom Design	15,410	136	18	260	12	67%	6	33%	0	NA
10006-100	Kitchen Remodel	8,356	252	14	315	5	36%	9	64%	0	NA
10006-101	Kitchen Design	3,357	532	5	598	2	40%	3	60%	0	NA
10006-200	Outdoor Kitchens	80	3,081	0	1,762	0	NA	0	NA	0	NA
10006-210	Outdoor Living	117	2,789	0	1,762	0	NA	0	NA	0	NA
10006-300	Commercial Kitchen Rental	62	3,289	0	1,762	0	NA	0	NA	0	NA
10006-310	Commercial Kitchen Renovation	121	2,757	0	1,762	0	NA	0	NA	0	NA
10006-320	Commercial Renovation	432	1,727	1	1,195	1	100%	0	NA	0	NA
10007-000	Blasting Contractors	359	1,859	0	1,762	0	NA	0	NA	0	NA
10008-000	Boiler Repair	321	1,946	0	1,762	0	NA	0	NA	0	NA
10008-100	Boiler Cleaning	2	4,742	0	1,762	0	NA	0	NA	0	NA
10011-000	Bridge Builder	141	2,634	0	1,762	0	NA	0	NA	0	NA
10012-000	Building Construction Consultants	2,179	711	0	1,762	0	NA	0	NA	0	NA
10013-000	Building Contractors	28,981	60	11	371	7	64%	4	36%	0	NA
10013-050	New Construction	19	4,053	0	1,762	0	NA	0	NA	0	NA
10013-100	Design Contractor	3,263	541	1	1,195	1	100%	0	NA	0	NA
10013-200	Tiny Houses	1,382	955	3	790	0	NA	3	100%	0	NA
10013-201	Laneway House	269	2,094	0	1,762	0	NA	0	NA	0	NA
10014-000	Building Restoration	5,990	334	0	1,762	0	NA	0	NA	0	NA
10014-050	Restoration Companies	247	2,163	0	1,762	0	NA	0	NA	0	NA
10014-100	Historical Structure Preservation	23	3,950	0	1,762	0	NA	0	NA	0	NA
10014-200	Building Envelope Restoration	1,082	1,100	0	1,762	0	NA	0	NA	0	NA
10015-000	Concrete	9,797	206	13	331	3	23%	10	77%	0	NA
10016-000	Pole Barn	66	3,244	0	1,762	0	NA	0	NA	0	NA
10017-000	Cabanas	12	4,281	0	1,762	0	NA	0	NA	0	NA
10018-000	Cable Splicing	250	2,154	2	940	0	NA	2	100%	0	NA
10019-000	Carpenter	10,751	193	11	371	3	27%	8	73%	0	NA
10021-000	Carpet and Rug Repair	620	1,446	1	1,195	1	100%	0	NA	0	NA
10022-000	Carpet Layers	303	1,982	0	1,762	0	NA	0	NA	0	NA
10024-000	Caulking Contractors	1,805	804	1	1,195	1	100%	0	NA	0	NA
10025-000	Ceiling Contractors	1,227	1,027	0	1,762	0	NA	0	NA	0	NA
10025-100	Acoustical Ceiling Contractors	173	2,449	0	1,762	0	NA	0	NA	0	NA
10026-000	Chimney Repair	5,429	366	2	940	2	100%	0	NA	0	NA
10027-000	Cistern Builders	44	3,521	0	1,762	0	NA	0	NA	0	NA
10030-000	Commissary Contractors	28	3,830	0	1,762	0	NA	0	NA	0	NA
10031-000	Concrete Sawing	1,489	901	0	1,762	0	NA	0	NA	0	NA
10031-010	Concrete Cutting	403	1,764	0	1,762	0	NA	0	NA	0	NA
10031-100	Concrete Removal	136	2,671	0	1,762	0	NA	0	NA	0	NA
10032-000	Concrete Contractors	74,210	25	71	85	41	58%	30	42%	0	NA
10032-100	Concrete Leveling	2,307	685	1	1,195	0	NA	1	100%	0	NA
10032-101	Custom Concrete	2,665	624	1	1,195	1	100%	0	NA	0	NA
10032-102	Concrete Repair	1,134	1,078	1	1,195	1	100%	0	NA	0	NA
10032-200	Concrete Restoration	2,672	620	0	1,762	0	NA	0	NA	0	NA
10033-000	Concrete Pumping	672	1,383	0	1,762	0	NA	0	NA	0	NA
10034-000	Construction Estimate	445	1,693	3	790	3	100%	0	NA	0	NA
10035-000	General Contractor	308,518	2	202	37	87	43%	111	55%	4	2%
10035-010	Residential General Contractor	1,713	835	1	1,195	0	NA	1	100%	0	NA
10035-020	Commercial General Contractor	570	1,518	1	1,195	0	NA	1	100%	0	NA
10035-100	Basement Contractors	4,505	427	3	790	3	100%	0	NA	0	NA
10035-101	Basement Finishing	4,326	445	2	940	2	100%	0	NA	0	NA
10035-200	Remodel Contractors	2,989	577	5	598	4	80%	1	20%	0	NA
10035-210	Aging In Place Contractor	22	3,972	0	1,762	0	NA	0	NA	0	NA
10035-300	Gas Contractors	2,797	600	2	940	2	100%	0	NA	0	NA
10035-400	Home Performance Contractor	88	3,000	0	1,762	0	NA	0	NA	0	NA
10035-500	Electrical Contractors	32,063	56	7	492	5	71%	2	29%	0	NA
10036-000	Crane Service	1,142	1,071	0	1,762	0	NA	0	NA	0	NA
10037-000	Demolition Contractors	7,027	287	0	1,762	0	NA	0	NA	0	NA
10037-100	Deconstruction	9	4,391	0	1,762	0	NA	0	NA	0	NA
10038-000	Dock Builders	1,419	934	2	940	1	50%	1	50%	0	NA
10040-000	Dome Structures	31	3,765	1	1,195	1	100%	0	NA	0	NA
10042-000	Door Repair	1,995	758	3	790	1	33%	2	67%	0	NA
10043-000	Drainage Contractors	7,385	275	2	940	2	100%	0	NA	0	NA
10043-001	Sump Pump Contractors	148	2,585	0	1,762	0	NA	0	NA	0	NA
10043-010	Drain Cleaning	896	1,210	1	1,195	1	100%	0	NA	0	NA
10044-000	Dredge	12	4,281	0	1,762	0	NA	0	NA	0	NA
10045-000	Drilling Contractor	1,722	832	0	1,762	0	NA	0	NA	0	NA

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10046-000	Drywall Contractors	25,790	71	5	598	4	80%	1	20%	0	NA
10046-100	Drywall Texture	141	2,634	0	1,762	0	NA	0	NA	0	NA
10048-000	Dust Collecting Systems	11	4,314	0	1,762	0	NA	0	NA	0	NA
10049-000	Electrician	110,327	15	27	192	12	44%	15	56%	0	NA
10049-100	Commercial Electrician	6,951	291	0	1,762	0	NA	0	NA	0	NA
10049-200	Industrial Electrician	40	3,585	0	1,762	0	NA	0	NA	0	NA
10050-000	Excavating Contractors	52,740	31	8	459	2	25%	5	63%	1	13%
10050-010	Dirt Work	40	3,585	0	1,762	0	NA	0	NA	0	NA
10050-100	Trenching Contractors	414	1,750	1	1,195	1	100%	0	NA	0	NA
10050-200	Hydrovac	394	1,784	1	1,195	1	100%	0	NA	0	NA
10053-000	Smoke Alarm Systems	3,676	502	1	1,195	1	100%	0	NA	0	NA
10055-000	Fireproofing	69	3,199	0	1,762	0	NA	0	NA	0	NA
10058-000	Floor Installation	8,943	227	9	422	5	56%	4	44%	0	NA
10058-100	Floor Removal	150	2,571	0	1,762	0	NA	0	NA	0	NA
10058-200	Floor Coverings	10,901	190	9	422	8	89%	1	11%	0	NA
10058-300	Epoxy Floor Coating	1,733	824	4	685	1	25%	3	75%	0	NA
10058-400	Carpet Installation	254	2,138	0	1,762	0	NA	0	NA	0	NA
10058-500	Floor Removal, Resurfacing and Refinishing	233	2,215	0	1,762	0	NA	0	NA	0	NA
10058-600	Floor Refinishing	791	1,289	0	1,762	0	NA	0	NA	0	NA
10058-700	Floor Resurfacing	108	2,845	0	1,762	0	NA	0	NA	0	NA
10059-000	Industrial Floors	477	1,639	1	1,195	0	NA	1	100%	0	NA
10059-100	Garage Floor	666	1,392	1	1,195	1	100%	0	NA	0	NA
10059-200	Laminate Floor	135	2,674	0	1,762	0	NA	0	NA	0	NA
10060-000	Raised Floor	20	4,021	0	1,762	0	NA	0	NA	0	NA
10061-000	Foundation Contractors	18,503	117	14	315	9	64%	5	36%	0	NA
10061-100	Foundation Inspection	28	3,830	0	1,762	0	NA	0	NA	0	NA
10061-101	Foundation Repair	4,757	410	1	1,195	1	100%	0	NA	0	NA
10061-102	House Leveling	685	1,370	0	1,762	0	NA	0	NA	0	NA
10061-103	Screw Piles	262	2,112	0	1,762	0	NA	0	NA	0	NA
10062-000	Garage Builders	4,907	404	10	404	6	60%	4	40%	0	NA
10063-000	Gas Detector	140	2,641	1	1,195	0	NA	1	100%	0	NA
10064-000	Gazebo	824	1,266	4	685	2	50%	2	50%	0	NA
10065-000	Glass Board Up Service	6	4,518	0	1,762	0	NA	0	NA	0	NA
10066-000	Glass Coating	330	1,921	0	1,762	0	NA	0	NA	0	NA
10066-001	Residential Window Tinting	533	1,562	2	940	0	NA	2	100%	0	NA
10066-010	Glass Tinting	195	2,365	0	1,762	0	NA	0	NA	0	NA
10066-100	Commercial Window Tinting	178	2,430	0	1,762	0	NA	0	NA	0	NA
10067-000	Stained Glass	1,146	1,070	0	1,762	0	NA	0	NA	0	NA
10068-000	Glazier	1,495	896	1	1,195	1	100%	0	NA	0	NA
10069-000	Golf Course Construction	6	4,518	0	1,762	0	NA	0	NA	0	NA
10070-000	Grain Elevator Construction	13	4,248	0	1,762	0	NA	0	NA	0	NA
10071-000	Greenhouse Builder	572	1,513	0	1,762	0	NA	0	NA	0	NA
10072-000	Greenhouse	953	1,174	2	940	1	50%	1	50%	0	NA
10073-000	Gutters	21,309	92	15	302	8	53%	6	40%	1	7%
10073-100	Gutter Cleaning	4,257	454	4	685	1	25%	3	75%	0	NA
10073-200	Gutter Guards	937	1,180	1	1,195	0	NA	1	100%	0	NA
10073-310	Gutter Contractor	7,986	262	1	1,195	0	NA	1	100%	0	NA
10073-400	Gutter Installation	829	1,258	0	1,762	0	NA	0	NA	0	NA
10074-000	Hand Painting	222	2,260	0	1,762	0	NA	0	NA	0	NA
10075-000	Heat Pump	12,980	155	14	315	9	64%	4	29%	1	7%
10076-000	Heating Contractors	70,308	26	72	83	56	78%	15	21%	1	1%
10077-000	Home Automation	1,954	767	1	1,195	0	NA	0	NA	1	100%
10078-000	Home Builders	156,605	6	103	60	69	67%	32	31%	2	2%
10078-100	Passive Home Building	67	3,231	0	1,762	0	NA	0	NA	0	NA
10078-200	Custom Home Builder	9,275	220	7	492	3	43%	4	57%	0	NA
10079-000	Home Improvement	126,400	12	88	69	56	64%	31	35%	1	1%
10079-100	Home Additions	1,736	823	0	1,762	0	NA	0	NA	0	NA
10080-000	House Movers	2,802	599	6	549	5	83%	1	17%	0	NA
10080-010	Movers	1,156	1,062	16	290	8	50%	8	50%	0	NA
10080-100	Building Movers	213	2,289	0	1,762	0	NA	0	NA	0	NA
10081-000	Insulation Contractors	24,898	75	5	598	3	60%	2	40%	0	NA
10081-100	Spray Foam Insulation Contractors	5,309	374	2	940	1	50%	1	50%	0	NA
10081-101	Roofing Spray Foam Insulation Contractors	527	1,566	0	1,762	0	NA	0	NA	0	NA
10081-200	Mechanical Insulation Contractors	992	1,156	0	1,762	0	NA	0	NA	0	NA
10082-000	Iron Works	1,155	1,063	1	1,195	1	100%	0	NA	0	NA
10083-000	Land Clearing	285	2,045	0	1,762	0	NA	0	NA	0	NA
10083-010	Land Leveling	54	3,397	0	1,762	0	NA	0	NA	0	NA
10085-000	Lead Welding	20	4,021	0	1,762	0	NA	0	NA	0	NA
10086-000	Lighting Consultant	484	1,631	1	1,195	1	100%	0	NA	0	NA

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10086-100	Lighting Design	2	4,742	0	1,762	0	NA	0	NA	0	NA
10087-000	Log Cabins	1,765	816	1	1,195	1	100%	0	NA	0	NA
10088-000	Marine Contractors	581	1,501	0	1,762	0	NA	0	NA	0	NA
10089-000	Mason Contractors	27,367	64	21	233	9	43%	12	57%	0	NA
10089-100	Paving	1,013	1,141	0	1,762	0	NA	0	NA	0	NA
10090-000	Mechanical Contractors	19,051	112	6	549	4	67%	2	33%	0	NA
10091-000	Millwrights	494	1,619	1	1,195	0	NA	1	100%	0	NA
10092-000	Manufactured Home Transport	128	2,713	0	1,762	0	NA	0	NA	0	NA
10093-000	Mosaics	9	4,391	0	1,762	0	NA	0	NA	0	NA
10094-000	Paint Removal	32	3,734	0	1,762	0	NA	0	NA	0	NA
10094-100	Graffiti Removal	88	3,000	0	1,762	0	NA	0	NA	0	NA
10095-000	Painting Contractors	95,099	16	44	126	27	61%	16	36%	1	2%
10095-020	Staining Contractors	171	2,459	0	1,762	0	NA	0	NA	0	NA
10095-100	Faux Finishes	20	4,021	0	1,762	0	NA	0	NA	0	NA
10095-200	Commercial Painting Contractors	2,339	679	0	1,762	0	NA	0	NA	0	NA
10095-300	Commercial Painter	6,316	318	3	790	3	100%	0	NA	0	NA
10095-310	Residential Painter	2,717	613	4	685	0	NA	4	100%	0	NA
10095-400	Electrostatic Painting	30	3,786	0	1,762	0	NA	0	NA	0	NA
10095-500	Industrial Painting	162	2,510	0	1,762	0	NA	0	NA	0	NA
10097-000	Parking Lot Maintenance	723	1,331	0	1,762	0	NA	0	NA	0	NA
10098-000	Parking Garage Construction	183	2,408	0	1,762	0	NA	0	NA	0	NA
10098-100	Parking Space Rental	5	4,571	0	1,762	0	NA	0	NA	0	NA
10099-000	Patios and Decks	6,576	304	5	598	4	80%	1	20%	0	NA
10099-100	Deck Repair	979	1,161	0	1,762	0	NA	0	NA	0	NA
10099-200	Walkway Designs	62	3,289	2	940	1	50%	1	50%	0	NA
10099-300	Hardscaping	739	1,321	2	940	2	100%	0	NA	0	NA
10099-400	Patio Design	115	2,803	0	1,762	0	NA	0	NA	0	NA
10099-500	Patio Contractor	42	3,558	0	1,762	0	NA	0	NA	0	NA
10099-600	Deck Builder	12,318	166	15	302	7	47%	8	53%	0	NA
10099-610	Shed Builder	1,207	1,038	1	1,195	0	NA	1	100%	0	NA
10099-700	Vinyl Decking	2,226	703	2	940	1	50%	1	50%	0	NA
10100-000	Patio Enclosures	6,283	319	3	790	2	67%	0	NA	1	33%
10100-100	Patio Covers	1,629	867	0	1,762	0	NA	0	NA	0	NA
10101-000	Pavement Marking	240	2,191	0	1,762	0	NA	0	NA	0	NA
10101-100	Driveway Sealer	3,964	479	3	790	0	NA	1	33%	2	67%
10102-000	Paving Contractors	85,864	19	122	54	62	51%	57	47%	3	2%
10103-000	Pile Driving	81	3,067	0	1,762	0	NA	0	NA	0	NA
10104-000	Pipe and Boiler Covering Contractors	81	3,067	0	1,762	0	NA	0	NA	0	NA
10106-000	Pipe Inspection	195	2,365	0	1,762	0	NA	0	NA	0	NA
10107-000	Pipe Line Contractors	430	1,731	0	1,762	0	NA	0	NA	0	NA
10111-000	Piping Contractors	159	2,525	0	1,762	0	NA	0	NA	0	NA
10111-010	Repiping Specialists	126	2,722	0	1,762	0	NA	0	NA	0	NA
10112-000	Plastering Contractors	920	1,191	0	1,762	0	NA	0	NA	0	NA
10113-000	Plumber	227,838	4	157	44	105	67%	51	32%	1	1%
10113-010	Plumbing and Heating	20,325	100	16	290	10	63%	6	38%	0	NA
10113-100	Commercial Plumber	4,418	435	1	1,195	1	100%	0	NA	0	NA
10113-101	Plumbing Plan	32	3,734	0	1,762	0	NA	0	NA	0	NA
10113-300	Plumbing Renovation	5,338	371	5	598	3	60%	2	40%	0	NA
10114-000	Sewer Cleaning	6,248	320	7	492	7	100%	0	NA	0	NA
10117-000	Pole Line Contractors	37	3,631	0	1,762	0	NA	0	NA	0	NA
10118-000	Pumping Contractors	306	1,974	2	940	2	100%	0	NA	0	NA
10120-000	Railroad Contractors	88	3,000	2	940	1	50%	1	50%	0	NA
10121-000	Road Contractors	2,610	632	1	1,195	1	100%	0	NA	0	NA
10124-000	Roof Deck	1,490	899	0	1,762	0	NA	0	NA	0	NA
10125-000	Roof Structure	577	1,507	0	1,762	0	NA	0	NA	0	NA
10125-010	Roof Leak Repair	238	2,196	0	1,762	0	NA	0	NA	0	NA
10126-000	Roofing Contractors	366,391	1	261	30	137	52%	120	46%	4	2%
10126-100	Framing Contractors	5,549	359	4	685	1	25%	3	75%	0	NA
10126-200	Commercial Roofing	4,387	439	2	940	1	50%	1	50%	0	NA
10126-300	Metal Roofing Contractors	6,116	328	3	790	1	33%	2	67%	0	NA
10126-400	Tile Roofing Contractors	256	2,133	0	1,762	0	NA	0	NA	0	NA
10127-000	Roofing Consultants	3,549	515	6	549	5	83%	1	17%	0	NA
10128-000	Blasting Supplies	392	1,791	0	1,762	0	NA	0	NA	0	NA
10129-000	Septic Tank Contractors	6,013	333	5	598	4	80%	1	20%	0	NA
10129-100	Septic System Design	102	2,890	0	1,762	0	NA	0	NA	0	NA
10130-000	Septic Tank Manufacturers	119	2,776	0	1,762	0	NA	0	NA	0	NA
10131-000	Sewer Contractors	4,315	449	3	790	3	100%	0	NA	0	NA
10131-100	Sewer Inspection	212	2,294	1	1,195	1	100%	0	NA	0	NA
10132-000	Sewing Contractors	289	2,032	1	1,195	0	NA	1	100%	0	NA

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10133-000	Shoring	18	4,083	0	1,762	0	NA	0	NA	0	NA
10134-000	Shoring Contractors	44	3,521	0	1,762	0	NA	0	NA	0	NA
10135-000	Siding Contractors	24,411	76	20	244	14	70%	5	25%	1	5%
10135-100	Spray On Siding	49	3,458	0	1,762	0	NA	0	NA	0	NA
10138-000	Ski Lift Equipment	30	3,786	0	1,762	0	NA	0	NA	0	NA
10139-000	Skylights	886	1,220	1	1,195	1	100%	0	NA	0	NA
10139-100	Skylight Distributors	28	3,830	0	1,762	0	NA	0	NA	0	NA
10140-000	Sound Control Structures	18	4,083	0	1,762	0	NA	0	NA	0	NA
10141-000	Sprinkler Supervisory Service	64	3,272	0	1,762	0	NA	0	NA	0	NA
10143-000	Steam Specialties	31	3,765	0	1,762	0	NA	0	NA	0	NA
10144-000	Structural Steel Detailing	298	2,000	0	1,762	0	NA	0	NA	0	NA
10145-000	Steel Erectors	1,150	1,066	0	1,762	0	NA	0	NA	0	NA
10147-000	Spires	17	4,113	0	1,762	0	NA	0	NA	0	NA
10148-000	Store Front	83	3,048	3	790	0	NA	3	100%	0	NA
10148-100	Retail Stores	29,899	59	703	8	506	72%	197	28%	0	NA
10149-000	Stucco	11,415	182	8	459	3	38%	5	63%	0	NA
10149-100	Stucco Repair	81	3,067	0	1,762	0	NA	0	NA	0	NA
10150-000	Stucco Manufacturers	55	3,383	0	1,762	0	NA	0	NA	0	NA
10151-000	Pool Contractors	25,866	70	53	108	32	60%	20	38%	1	2%
10151-100	Swimming Pools	14,953	140	25	201	12	48%	13	52%	0	NA
10152-000	Pool Enclosures	106	2,865	0	1,762	0	NA	0	NA	0	NA
10152-100	Pool Cover Service	503	1,606	3	790	1	33%	2	67%	0	NA
10153-000	Pool Supplies	5,904	339	15	302	15	100%	0	NA	0	NA
10153-010	Pool Equipment	110	2,837	4	685	0	NA	4	100%	0	NA
10153-100	Saltwater Pool Supplies	11	4,314	0	1,762	0	NA	0	NA	0	NA
10153-300	Above Ground Pools	840	1,251	0	1,762	0	NA	0	NA	0	NA
10154-000	Pool Service	3,761	493	5	598	2	40%	3	60%	0	NA
10154-010	Pool Repair	116	2,795	2	940	0	NA	2	100%	0	NA
10154-100	Pool Leak Detection	279	2,063	0	1,762	0	NA	0	NA	0	NA
10154-200	Pool Removal	61	3,307	0	1,762	0	NA	0	NA	0	NA
10154-300	Pool Maintenance	941	1,179	2	940	0	NA	2	100%	0	NA
10154-320	Pool Resurfacing	0	4,855	1	1,195	0	NA	1	100%	0	NA
10155-000	Cable Contractors	552	1,539	1	1,195	1	100%	0	NA	0	NA
10155-010	Telephone Contractors	19	4,053	0	1,762	0	NA	0	NA	0	NA
10155-100	Cable Installation	2,949	583	6	549	4	67%	2	33%	0	NA
10155-105	Hosted phone systems	31	3,765	0	1,762	0	NA	0	NA	0	NA
10155-110	Internet Installation	65	3,256	0	1,762	0	NA	0	NA	0	NA
10155-120	Telephone Installation	37	3,631	0	1,762	0	NA	0	NA	0	NA
10155-130	TV Installation	72	3,168	0	1,762	0	NA	0	NA	0	NA
10155-140	Television Mounting	3	4,680	0	1,762	0	NA	0	NA	0	NA
10155-200	Network Cabling	545	1,548	0	1,762	0	NA	0	NA	0	NA
10155-300	Network Cabling Installation	827	1,262	1	1,195	1	100%	0	NA	0	NA
10155-400	Harness Assembly	3	4,680	0	1,762	0	NA	0	NA	0	NA
10156-000	Tennis Court Construction	75	3,136	1	1,195	0	NA	1	100%	0	NA
10156-100	Tennis Court Resurfacing	71	3,175	0	1,762	0	NA	0	NA	0	NA
10159-000	Ceramic Tile Contractors	6,890	294	3	790	0	NA	3	100%	0	NA
10159-100	Ceramic Tile Dealers	223	2,251	0	1,762	0	NA	0	NA	0	NA
10159-200	Tile Installation	1,284	1,002	2	940	1	50%	1	50%	0	NA
10161-000	Tuckpointing	3	4,680	0	1,762	0	NA	0	NA	0	NA
10162-000	Tunneling Contractors	8	4,421	0	1,762	0	NA	0	NA	0	NA
10163-000	Utility Locating	497	1,615	0	1,762	0	NA	0	NA	0	NA
10163-100	Utility Installation	69	3,199	0	1,762	0	NA	0	NA	0	NA
10164-000	Utility Contractors	5,179	384	45	122	42	93%	3	7%	0	NA
10165-000	Ventilating Contractors	1,323	983	0	1,762	0	NA	0	NA	0	NA
10166-100	Wallpaper Hangers	192	2,372	0	1,762	0	NA	0	NA	0	NA
10167-000	Water Heater Repair	294	2,011	0	1,762	0	NA	0	NA	0	NA
10168-000	Water Main Contractors	222	2,260	0	1,762	0	NA	0	NA	0	NA
10169-000	Water Well Drilling	5,112	390	5	598	5	100%	0	NA	0	NA
10169-010	Water Well Service	260	2,120	1	1,195	1	100%	0	NA	0	NA
10169-100	Water Well Pumps	294	2,011	1	1,195	0	NA	1	100%	0	NA
10169-200	Well Inspection	63	3,279	0	1,762	0	NA	0	NA	0	NA
10170-000	Water Works Contractors	275	2,074	0	1,762	0	NA	0	NA	0	NA
10171-000	Waterproofing Contractors	12,338	164	8	459	3	38%	5	63%	0	NA
10171-100	Basement Waterproofing	5,588	357	7	492	6	86%	1	14%	0	NA
10172-100	Weather Stripping	32	3,734	0	1,762	0	NA	0	NA	0	NA
10173-000	Wheelchair Ramps	671	1,384	0	1,762	0	NA	0	NA	0	NA
10173-100	Wheelchair Lift	181	2,415	0	1,762	0	NA	0	NA	0	NA
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	104	2,882	0	1,762	0	NA	0	NA	0	NA

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10177-000	Construction Services	52,655	32	38	139	13	34%	24	63%	1	3%
10177-100	Basement Remodeling	1,764	817	0	1,762	0	NA	0	NA	0	NA
10177-101	Bathroom Remodel	17,688	125	19	248	18	95%	1	5%	0	NA
10177-102	Barn Construction	252	2,148	0	1,762	0	NA	0	NA	0	NA
10177-103	Arbors	139	2,651	0	1,762	0	NA	0	NA	0	NA
10177-104	Walk-In Tubs	4,055	471	11	371	11	100%	0	NA	0	NA
10177-105	Pergolas	298	2,000	0	1,762	0	NA	0	NA	0	NA
10177-200	Remodeling	1,598	877	1	1,195	0	NA	1	100%	0	NA
10177-400	Disability Remodeling	282	2,054	0	1,762	0	NA	0	NA	0	NA
10178-000	Window Installation	43,711	40	63	96	56	89%	6	10%	1	2%
10178-100	Window Service	796	1,283	1	1,195	0	NA	1	100%	0	NA
10180-000	Pipe Fitter	253	2,144	0	1,762	0	NA	0	NA	0	NA
10180-100	Gas Fittings	320	1,947	0	1,762	0	NA	0	NA	0	NA
10182-000	Heating and Air Conditioning	155,942	8	412	18	351	85%	58	14%	3	1%
10182-100	Geothermal Heat Pump	1,001	1,149	0	1,762	0	NA	0	NA	0	NA
10182-200	Residential Air Conditioning Contractors	20,848	95	17	272	12	71%	5	29%	0	NA
10182-300	Commercial Air Conditioning Contractors	12,566	163	4	685	3	75%	1	25%	0	NA
10182-500	Hydronic Heating	636	1,425	0	1,762	0	NA	0	NA	0	NA
10182-600	Radiant Heat	163	2,507	0	1,762	0	NA	0	NA	0	NA
10182-700	In Floor Heating	57	3,349	0	1,762	0	NA	0	NA	0	NA
10184-000	Cabinet Refinishing	7,557	270	9	422	3	33%	5	56%	1	11%
10184-100	Kitchen Cabinet Refacing	2,349	677	0	1,762	0	NA	0	NA	0	NA
10184-200	Kitchen Cabinets	3,369	530	9	422	3	33%	6	67%	0	NA
15035-000	Handyman	22,056	87	17	272	6	35%	11	65%	0	NA
15051-000	Emergency Shelter	75	3,136	0	1,762	0	NA	0	NA	0	NA
15058-000	Hardwood Floor Contractors	5,831	340	3	790	0	NA	3	100%	0	NA
15058-100	Hardwood Floor Maintenance	100	2,904	0	1,762	0	NA	0	NA	0	NA
15100-000	Sunroom Construction	3,594	511	2	940	2	100%	0	NA	0	NA
15100-100	Sunroom Design	4	4,627	0	1,762	0	NA	0	NA	0	NA
15127-000	Roof Cleaning	2,888	590	1	1,195	0	NA	1	100%	0	NA
15173-000	Disability Access	820	1,271	2	940	1	50%	1	50%	0	NA
15173-100	Disabled Access Contractors	134	2,678	0	1,762	0	NA	0	NA	0	NA
20002-000	Adjuster	7,060	286	17	272	15	88%	2	12%	0	NA
20002-100	Public Adjuster	101	2,896	0	1,762	0	NA	0	NA	0	NA
20003-000	Bank	32,324	54	341	23	200	59%	141	41%	0	NA
20003-100	Banking Services	3,211	547	2	940	2	100%	0	NA	0	NA
20004-000	Fidelity Bonds	4	4,627	0	1,762	0	NA	0	NA	0	NA
20004-100	Surety Bonds	17	4,113	0	1,762	0	NA	0	NA	0	NA
20005-000	Check Cashing Services	805	1,278	0	1,762	0	NA	0	NA	0	NA
20007-000	Commodity Broker	93	2,960	0	1,762	0	NA	0	NA	0	NA
20007-200	Commodity Trading Advisory Service	244	2,178	2	940	0	NA	2	100%	0	NA
20008-000	Credit Cards and Plans	8,461	248	86	71	81	94%	4	5%	1	1%
20009-000	Credit Union	8,665	239	20	244	18	90%	2	10%	0	NA
20010-000	Dental Plans	25	3,904	0	1,762	0	NA	0	NA	0	NA
20012-000	Financial Planning Consultants	8,609	241	7	492	5	71%	1	14%	1	14%
20012-100	Financial Planning Kit	5	4,571	0	1,762	0	NA	0	NA	0	NA
20012-200	No License Required Financial Consultants	475	1,646	0	1,762	0	NA	0	NA	0	NA
20013-000	Financing	30,182	58	183	40	173	95%	10	5%	0	NA
20013-100	Auto Financing	34,117	51	117	57	104	89%	12	10%	1	1%
20013-300	Wealth Management	328	1,928	1	1,195	1	100%	0	NA	0	NA
20014-000	Currency Exchange	1,612	870	0	1,762	0	NA	0	NA	0	NA
20014-010	Cryptocurrency Exchange	3,405	527	47	116	36	77%	9	19%	2	4%
20014-100	Foreign Currency Exchange Broker	6,963	290	0	1,762	0	NA	0	NA	0	NA
20015-000	Franchise	665	1,393	0	1,762	0	NA	0	NA	0	NA
20016-000	HMOs	164	2,500	0	1,762	0	NA	0	NA	0	NA
20017-000	Holding Company	1,211	1,034	1	1,195	1	100%	0	NA	0	NA
20018-000	Medical Plans	637	1,424	1	1,195	1	100%	0	NA	0	NA
20019-000	Insurance Companies	75,884	24	210	35	155	74%	55	26%	0	NA
20019-100	Insurance Agency	14,949	141	21	233	20	95%	1	5%	0	NA
20019-200	Insurance Agent	1,484	904	2	940	2	100%	0	NA	0	NA
20020-000	Accident Insurance	658	1,396	1	1,195	0	NA	1	100%	0	NA
20021-000	Auto Insurance	9,122	223	11	371	6	55%	5	45%	0	NA
20022-000	Crop Insurance	134	2,678	0	1,762	0	NA	0	NA	0	NA
20023-000	Fire Insurance	159	2,525	0	1,762	0	NA	0	NA	0	NA
20023-100	Flood Assistance	44	3,521	0	1,762	0	NA	0	NA	0	NA
20023-200	Fire Emergency	281	2,058	0	1,762	0	NA	0	NA	0	NA
20023-210	Flood Emergency	33	3,715	0	1,762	0	NA	0	NA	0	NA
20025-000	Bond Insurance	50	3,445	0	1,762	0	NA	0	NA	0	NA
20026-000	Funeral Insurance	1,668	849	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
20027-000	Health Insurance	5,780	344	19	248	18	95%	1	5%	0	NA
20027-010	Health Sharing Ministries	2	4,742	0	1,762	0	NA	0	NA	0	NA
20027-040	GAP Insurance	1	4,802	0	1,762	0	NA	0	NA	0	NA
20027-100	Medicare	2	4,742	0	1,762	0	NA	0	NA	0	NA
20027-200	Medicare Supplement	16	4,143	0	1,762	0	NA	0	NA	0	NA
20027-310	Consumer Directed Services	26	3,879	0	1,762	0	NA	0	NA	0	NA
20028-000	Homeowners Insurance	751	1,315	0	1,762	0	NA	0	NA	0	NA
20029-000	Life Insurance	16,923	129	11	371	9	82%	2	18%	0	NA
20031-000	Marine Insurance	79	3,093	0	1,762	0	NA	0	NA	0	NA
20032-000	Senior Insurance	58	3,341	0	1,762	0	NA	0	NA	0	NA
20035-000	Renters Insurance	4	4,627	0	1,762	0	NA	0	NA	0	NA
20036-000	Disability Insurance	408	1,759	0	1,762	0	NA	0	NA	0	NA
20038-000	Property Insurance	197	2,351	0	1,762	0	NA	0	NA	0	NA
20039-000	Workers Compensation Insurance	52	3,421	0	1,762	0	NA	0	NA	0	NA
20040-000	Insurance Claims Processing	476	1,641	0	1,762	0	NA	0	NA	0	NA
20041-000	Insurance Consultant	1,943	770	0	1,762	0	NA	0	NA	0	NA
20042-000	Insurance Inspection	84	3,037	0	1,762	0	NA	0	NA	0	NA
20042-100	Insurance Audit	11	4,314	0	1,762	0	NA	0	NA	0	NA
20043-000	Insurance Rating Bureau	5	4,571	0	1,762	0	NA	0	NA	0	NA
20045-000	Investment Advisory Services	4,564	424	9	422	8	89%	1	11%	0	NA
20046-000	Investment Security	4,187	462	26	197	24	92%	2	8%	0	NA
20047-000	Loans	60,048	27	195	39	155	79%	39	20%	1	1%
20047-010	Business Loans	317	1,956	0	1,762	0	NA	0	NA	0	NA
20047-100	Farm Loans	29	3,812	0	1,762	0	NA	0	NA	0	NA
20047-200	Loan Modification	832	1,255	3	790	3	100%	0	NA	0	NA
20047-201	Auto Loan Modification	106	2,865	0	1,762	0	NA	0	NA	0	NA
20047-410	Loan Broker	196	2,360	2	940	1	50%	0	NA	1	50%
20047-500	Student Loan Services	41	3,567	0	1,762	0	NA	0	NA	0	NA
20048-000	Small Business Loans	399	1,772	0	1,762	0	NA	0	NA	0	NA
20049-000	Consumer Finance Companies	30,617	57	395	19	384	97%	10	3%	1	0%
20049-010	Refinancing	297	2,005	0	1,762	0	NA	0	NA	0	NA
20050-000	Real Estate Loans	348	1,885	0	1,762	0	NA	0	NA	0	NA
20050-100	Real Estate Loan Modification	260	2,120	0	1,762	0	NA	0	NA	0	NA
20050-200	Advance Fee Residential Loan Modification (CA)	595	1,480	9	422	1	11%	7	78%	1	11%
20051-000	Money Order Systems	2	4,742	0	1,762	0	NA	0	NA	0	NA
20052-000	Money Orders	932	1,184	1	1,195	1	100%	0	NA	0	NA
20052-100	Money Transfers	1,219	1,032	28	187	11	39%	17	61%	0	NA
20053-000	Mortgage Broker	43,886	39	17	272	15	88%	2	12%	0	NA
20053-100	Reverse Mortgage	8	4,421	0	1,762	0	NA	0	NA	0	NA
20053-200	Mortgage Lenders	2,615	631	1	1,195	0	NA	1	100%	0	NA
20054-000	Mutual Funds	304	1,979	1	1,195	0	NA	1	100%	0	NA
20055-000	Oil Leases	32	3,734	0	1,762	0	NA	0	NA	0	NA
20057-000	Oil Property Management	18	4,083	0	1,762	0	NA	0	NA	0	NA
20059-000	Pension and Profit Sharing Plans	602	1,470	0	1,762	0	NA	0	NA	0	NA
20060-000	Property Maintenance	26,816	66	23	215	12	52%	11	48%	0	NA
20060-100	Facility Maintenance	892	1,217	1	1,195	1	100%	0	NA	0	NA
20060-200	Home Repair	2,016	751	4	685	1	25%	3	75%	0	NA
20060-210	Home Maintenance	2,379	672	5	598	5	100%	0	NA	0	NA
20061-000	Real Estate Development	18,738	113	15	302	10	67%	5	33%	0	NA
20062-000	Real Estate Maintenance Protection Plan	767	1,307	3	790	3	100%	0	NA	0	NA
20063-000	Retirement Planning Services	478	1,636	0	1,762	0	NA	0	NA	0	NA
20064-000	Safe Deposit Box Rental	68	3,209	0	1,762	0	NA	0	NA	0	NA
20067-000	Stock Brokers	978	1,163	1	1,195	1	100%	0	NA	0	NA
20068-000	Stock Transfer Agents	112	2,816	0	1,762	0	NA	0	NA	0	NA
20069-000	Stock Exchange	43	3,540	0	1,762	0	NA	0	NA	0	NA
20070-000	Stock Quotation	60	3,318	0	1,762	0	NA	0	NA	0	NA
20071-000	Studio Rental	70	3,184	0	1,762	0	NA	0	NA	0	NA
20072-000	Title Agent	7,014	288	0	1,762	0	NA	0	NA	0	NA
20072-100	Title Companies	294	2,011	0	1,762	0	NA	0	NA	0	NA
20074-000	Trust Company	3,641	506	1	1,195	0	NA	1	100%	0	NA
20077-000	Debt Consolidation Services	5,912	337	6	549	1	17%	0	NA	5	83%
20079-000	Credit Services	5,308	375	96	64	95	99%	1	1%	0	NA
20080-000	Insurance Services Office	34,026	52	72	83	59	82%	13	18%	0	NA
20080-100	Commercial Insurance Services	431	1,728	0	1,762	0	NA	0	NA	0	NA
20084-000	Viatical Settlement	117	2,789	0	1,762	0	NA	0	NA	0	NA
20085-000	Financial Services	78,790	21	484	13	430	89%	54	11%	0	NA
20085-200	Investment Management	5,471	364	18	260	6	33%	12	67%	0	NA
20085-201	Risk Management	420	1,742	2	940	1	50%	1	50%	0	NA
20085-300	Health Savings Administrators	305	1,977	0	1,762	0	NA	0	NA	0	NA

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20086-000	Business Opportunities	322	1,943	0	1,762	0	NA	0	NA	0	NA
20087-000	Business Promotion	253	2,144	0	1,762	0	NA	0	NA	0	NA
20089-000	Investment Seminars	1,292	1,000	1	1,195	1	100%	0	NA	0	NA
20092-000	Multi-Level Sales	5,285	378	0	1,762	0	NA	0	NA	0	NA
25019-000	Employee Benefits Insurance	1,452	919	0	1,762	0	NA	0	NA	0	NA
25020-000	Insurance Software	100	2,904	0	1,762	0	NA	0	NA	0	NA
25045-000	Real Estate Investing	5,829	341	2	940	2	100%	0	NA	0	NA
25045-100	Home Buyers	4,365	442	0	1,762	0	NA	0	NA	0	NA
25045-200	House Flipping	13	4,248	0	1,762	0	NA	0	NA	0	NA
25046-000	Not Substantiated Wealth Building Training	8	4,421	0	1,762	0	NA	0	NA	0	NA
25047-000	Wealth Building Seminars	470	1,653	0	1,762	0	NA	0	NA	0	NA
25047-100	Team Building	7	4,462	0	1,762	0	NA	0	NA	0	NA
25049-000	Payday Loans	17,627	126	77	76	55	71%	22	29%	0	NA
25053-000	Mortgage Banker	857	1,241	2	940	2	100%	0	NA	0	NA
25053-100	Venture Capitalist	30	3,786	0	1,762	0	NA	0	NA	0	NA
25054-000	Foreclosures	5	4,571	0	1,762	0	NA	0	NA	0	NA
25077-000	Debt Relief Services	1,394	948	2	940	2	100%	0	NA	0	NA
25078-000	Debt Relief Services	222	2,260	0	1,762	0	NA	0	NA	0	NA
25079-000	Non-Compliant Debt Relief Services	6	4,518	0	1,762	0	NA	0	NA	0	NA
26000-000	Stamp Dealers	138	2,661	0	1,762	0	NA	0	NA	0	NA
26000-010	Precious Metal Dealer	45	3,509	0	1,762	0	NA	0	NA	0	NA
26000-100	Bullion Coin Dealers	1,480	906	1	1,195	1	100%	0	NA	0	NA
30002-000	Addressing Plate Service	37	3,631	0	1,762	0	NA	0	NA	0	NA
30003-000	Directory Advertising	3,875	487	81	73	31	38%	50	62%	0	NA
30004-000	Aerospace Industry	60	3,318	0	1,762	0	NA	0	NA	0	NA
30005-000	Air Fragrance	41	3,567	0	1,762	0	NA	0	NA	0	NA
30006-000	Aircraft Engines	82	3,056	0	1,762	0	NA	0	NA	0	NA
30007-000	Aircraft Manufacturers	56	3,371	0	1,762	0	NA	0	NA	0	NA
30007-100	Drone Manufacturers	59	3,327	0	1,762	0	NA	0	NA	0	NA
30009-000	Aluminum Fabrication	710	1,343	0	1,762	0	NA	0	NA	0	NA
30010-000	Hearse	35	3,669	0	1,762	0	NA	0	NA	0	NA
30012-000	Amusement Park Equipment	1	4,802	0	1,762	0	NA	0	NA	0	NA
30013-000	Anti-Fogging Compounds	9	4,391	0	1,762	0	NA	0	NA	0	NA
30015-000	Armored Car Manufacturers	63	3,279	0	1,762	0	NA	0	NA	0	NA
30016-000	Metal Art	139	2,651	0	1,762	0	NA	0	NA	0	NA
30018-000	Prosthetic Eye	11	4,314	0	1,762	0	NA	0	NA	0	NA
30019-000	Artificial Plant Manufacturer	56	3,371	0	1,762	0	NA	0	NA	0	NA
30020-000	Artificial Turf	1,178	1,052	0	1,762	0	NA	0	NA	0	NA
30022-000	Asbestos Products	71	3,175	0	1,762	0	NA	0	NA	0	NA
30023-000	Asphalt	6,139	324	6	549	3	50%	1	17%	2	33%
30024-000	Auto Manufacturers	17,916	121	206	36	181	88%	25	12%	0	NA
30024-010	Auto Distributor	20	4,021	0	1,762	0	NA	0	NA	0	NA
30024-100	Specialty Auto Manufacturers	24	3,924	0	1,762	0	NA	0	NA	0	NA
30025-000	Axles	45	3,509	0	1,762	0	NA	0	NA	0	NA
30028-000	Badges	29	3,812	0	1,762	0	NA	0	NA	0	NA
30029-000	Badge Supplies	16	4,143	0	1,762	0	NA	0	NA	0	NA
30030-000	Fabric Bags	26	3,879	0	1,762	0	NA	0	NA	0	NA
30031-000	Paper Bags	96	2,934	1	1,195	1	100%	0	NA	0	NA
30032-000	Plastic Bags	161	2,515	1	1,195	0	NA	1	100%	0	NA
30033-000	Baking Equipment	20	4,021	0	1,762	0	NA	0	NA	0	NA
30034-000	Baking Supplies	348	1,885	0	1,762	0	NA	0	NA	0	NA
30034-010	Bakery	703	1,352	7	492	2	29%	5	71%	0	NA
30035-100	Bar Accessories	14	4,212	0	1,762	0	NA	0	NA	0	NA
30038-000	Bathtub Repair	4,434	433	3	790	2	67%	1	33%	0	NA
30038-100	Bathtub Refinishing	1,668	849	2	940	2	100%	0	NA	0	NA
30038-200	Bathtub Liners	271	2,085	1	1,195	1	100%	0	NA	0	NA
30038-300	Sink Manufacturers	199	2,343	1	1,195	1	100%	0	NA	0	NA
30039-000	Battery Manufacturers	1	4,802	0	1,762	0	NA	0	NA	0	NA
30039-100	Battery Wholesale	1	4,802	0	1,762	0	NA	0	NA	0	NA
30041-000	Beer Dispensing and Cooling Equipment	99	2,913	0	1,762	0	NA	0	NA	0	NA
30042-000	Beer Dispenser Equipment Repair	6	4,518	0	1,762	0	NA	0	NA	0	NA
30043-000	Benches	1	4,802	0	1,762	0	NA	0	NA	0	NA
30045-000	Bins	1,095	1,094	4	685	2	50%	2	50%	0	NA
30046-000	Biological Products	14	4,212	0	1,762	0	NA	0	NA	0	NA
30047-000	Bleachers	8	4,421	0	1,762	0	NA	0	NA	0	NA
30048-000	Blowers	96	2,934	0	1,762	0	NA	0	NA	0	NA
30049-000	Boat Builders	1,422	933	1	1,195	0	NA	1	100%	0	NA
30050-000	Boat Repair	2,236	702	4	685	2	50%	2	50%	0	NA
30050-110	Watercraft Sales	26	3,879	0	1,762	0	NA	0	NA	0	NA

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30051-000	Bookbinding	247	2,163	1	1,195	0	NA	1	100%	0	NA
30052-000	Toll Booth	46	3,492	0	1,762	0	NA	0	NA	0	NA
30053-000	Box Dividers	45	3,509	0	1,762	0	NA	0	NA	0	NA
30054-000	Corrugated Boxes	319	1,951	0	1,762	0	NA	0	NA	0	NA
30055-000	Metal Boxes	15	4,180	0	1,762	0	NA	0	NA	0	NA
30056-000	Plastic Boxes	16	4,143	0	1,762	0	NA	0	NA	0	NA
30057-000	Gift Boxes	18	4,083	0	1,762	0	NA	0	NA	0	NA
30058-000	Brake Lining	15	4,180	0	1,762	0	NA	0	NA	0	NA
30060-000	Brewers	795	1,285	3	790	3	100%	0	NA	0	NA
30061-000	Brewing Supplies	94	2,953	0	1,762	0	NA	0	NA	0	NA
30062-000	Food and Beverage Services	1,413	937	4	685	1	25%	3	75%	0	NA
30064-000	Bronze	6	4,518	0	1,762	0	NA	0	NA	0	NA
30068-000	Meat	1,306	993	0	1,762	0	NA	0	NA	0	NA
30069-000	Cabinet Supplies	152	2,557	0	1,762	0	NA	0	NA	0	NA
30070-000	Truck Cab	55	3,383	1	1,195	0	NA	1	100%	0	NA
30072-100	Camper Manufacturer	2	4,742	0	1,762	0	NA	0	NA	0	NA
30073-000	Cam Grinding	10	4,353	0	1,762	0	NA	0	NA	0	NA
30074-000	Confectionery Brokers	66	3,244	0	1,762	0	NA	0	NA	0	NA
30075-000	Confectionery Manufacturers	14	4,212	0	1,762	0	NA	0	NA	0	NA
30076-000	Wholesale Candy	25	3,904	0	1,762	0	NA	0	NA	0	NA
30079-000	Cans	11	4,314	0	1,762	0	NA	0	NA	0	NA
30082-000	Carbide Metal	19	4,053	0	1,762	0	NA	0	NA	0	NA
30083-000	Carbon Products	48	3,478	0	1,762	0	NA	0	NA	0	NA
30084-000	Activated Carbon	32	3,734	0	1,762	0	NA	0	NA	0	NA
30086-000	Cargo Container	2,175	715	4	685	1	25%	3	75%	0	NA
30086-100	Freight Container	582	1,500	0	1,762	0	NA	0	NA	0	NA
30088-000	Carpet Binding Machines	15	4,180	0	1,762	0	NA	0	NA	0	NA
30089-000	Carpet and Rug Binding	84	3,037	0	1,762	0	NA	0	NA	0	NA
30091-000	Catering Equipment	22	3,972	0	1,762	0	NA	0	NA	0	NA
30091-100	Catering Supplies	221	2,265	2	940	0	NA	0	NA	2	100%
30092-000	Cell Material	20	4,021	0	1,762	0	NA	0	NA	0	NA
30093-000	Centrifuge	14	4,212	0	1,762	0	NA	0	NA	0	NA
30094-000	Ceramics Supplies	26	3,879	0	1,762	0	NA	0	NA	0	NA
30096-000	Check Printing	548	1,543	0	1,762	0	NA	0	NA	0	NA
30097-000	Chemical Milling	6	4,518	0	1,762	0	NA	0	NA	0	NA
30098-000	Chemical Plant Equipment	23	3,950	0	1,762	0	NA	0	NA	0	NA
30099-000	Manufacturing Chemist	18	4,083	0	1,762	0	NA	0	NA	0	NA
30101-000	Chocolate	578	1,505	1	1,195	1	100%	0	NA	0	NA
30103-000	Tobacco Manufacturers	119	2,776	1	1,195	0	NA	1	100%	0	NA
30106-000	Clay Products	20	4,021	0	1,762	0	NA	0	NA	0	NA
30107-000	Clock Components	3	4,680	0	1,762	0	NA	0	NA	0	NA
30108-000	Fabric Cutting Machine	21	3,993	0	1,762	0	NA	0	NA	0	NA
30111-000	Protective Coatings	2,490	651	3	790	1	33%	2	67%	0	NA
30111-100	Powder Coating	641	1,421	0	1,762	0	NA	0	NA	0	NA
30112-000	Vacuum Coating	7	4,462	0	1,762	0	NA	0	NA	0	NA
30115-000	Coin Manufacturers	72	3,168	0	1,762	0	NA	0	NA	0	NA
30116-000	Cold Type Composition	2	4,742	0	1,762	0	NA	0	NA	0	NA
30117-000	Collection Systems	1,478	909	5	598	0	NA	5	100%	0	NA
30120-000	Colors	13	4,248	0	1,762	0	NA	0	NA	0	NA
30122-000	Columns	9	4,391	0	1,762	0	NA	0	NA	0	NA
30123-000	Combustion Controls	77	3,114	0	1,762	0	NA	0	NA	0	NA
30127-000	Concrete Molding	5	4,571	0	1,762	0	NA	0	NA	0	NA
30127-010	Injection Molding	2	4,742	0	1,762	0	NA	0	NA	0	NA
30128-000	Concrete Mixing Plant Equipment	2	4,742	0	1,762	0	NA	0	NA	0	NA
30129-000	Condiments and Sauces	18	4,083	0	1,762	0	NA	0	NA	0	NA
30131-000	Electric Connectors	197	2,351	0	1,762	0	NA	0	NA	0	NA
30132-000	Contract Manufacturing	161	2,515	0	1,762	0	NA	0	NA	0	NA
30133-000	Electric Converter	41	3,567	0	1,762	0	NA	0	NA	0	NA
30134-000	Cooling Tower	60	3,318	0	1,762	0	NA	0	NA	0	NA
30135-000	Cork Products	19	4,053	0	1,762	0	NA	0	NA	0	NA
30136-000	Corn Products	49	3,458	0	1,762	0	NA	0	NA	0	NA
30138-000	Corrosion Control	29	3,812	0	1,762	0	NA	0	NA	0	NA
30140-000	Crankshaft Grinding	58	3,341	0	1,762	0	NA	0	NA	0	NA
30143-000	Culverts	15	4,180	0	1,762	0	NA	0	NA	0	NA
30144-000	Cupola	1	4,802	0	1,762	0	NA	0	NA	0	NA
30145-000	Hydraulic Cylinder	73	3,158	0	1,762	0	NA	0	NA	0	NA
30146-000	Cylinder Repair	4	4,627	0	1,762	0	NA	0	NA	0	NA
30147-000	Decals	1,029	1,132	3	790	1	33%	2	67%	0	NA
30150-000	Deodorant	8	4,421	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
30154-000	Diamond Cutter	27	3,846	0	1,762	0	NA	0	NA	0	NA
30156-000	Die Casting	120	2,769	0	1,762	0	NA	0	NA	0	NA
30157-000	Die Cutting	11	4,314	0	1,762	0	NA	0	NA	0	NA
30160-000	Disinfectants and Germicides	21	3,993	0	1,762	0	NA	0	NA	0	NA
30161-000	Display Designer	1,764	817	5	598	3	60%	2	40%	0	NA
30162-000	Display Fixtures	65	3,256	0	1,762	0	NA	0	NA	0	NA
30163-000	Display Installation Service	57	3,349	0	1,762	0	NA	0	NA	0	NA
30164-000	Distillers	248	2,160	0	1,762	0	NA	0	NA	0	NA
30168-000	Drive Shaft	144	2,615	0	1,762	0	NA	0	NA	0	NA
30170-000	Ductwork	121	2,757	0	1,762	0	NA	0	NA	0	NA
30171-000	Dust Control Material	34	3,686	0	1,762	0	NA	0	NA	0	NA
30174-000	Egg Processing Equipment	5	4,571	0	1,762	0	NA	0	NA	0	NA
30176-000	Elastic Stockings	139	2,651	0	1,762	0	NA	0	NA	0	NA
30177-000	Electric Equipment Manufacturers	519	1,580	2	940	1	50%	1	50%	0	NA
30178-000	Electric Instruments	32	3,734	0	1,762	0	NA	0	NA	0	NA
30179-000	Electric Motor Manufacturers	53	3,407	0	1,762	0	NA	0	NA	0	NA
30179-100	Wholesale Electric Motors	12	4,281	0	1,762	0	NA	0	NA	0	NA
30180-000	Electric Motor Distributor	121	2,757	0	1,762	0	NA	0	NA	0	NA
30181-000	Electric Motor Parts	132	2,697	0	1,762	0	NA	0	NA	0	NA
30182-000	Used Electric Motors	8	4,421	0	1,762	0	NA	0	NA	0	NA
30183-000	Electric Supplies Manufacturers	59	3,327	0	1,762	0	NA	0	NA	0	NA
30185-000	Electrical Discharge Machines	13	4,248	0	1,762	0	NA	0	NA	0	NA
30187-000	Electronic Equipment Testing	4	4,627	0	1,762	0	NA	0	NA	0	NA
30187-010	Testing Center	270	2,090	5	598	4	80%	0	NA	1	20%
30188-000	Electrotype Equipment and Supplies	7	4,462	0	1,762	0	NA	0	NA	0	NA
30190-000	Elevator Consultants	198	2,346	0	1,762	0	NA	0	NA	0	NA
30191-000	Elevator Parts	49	3,458	0	1,762	0	NA	0	NA	0	NA
30192-000	Elevator Service	1,706	838	2	940	2	100%	0	NA	0	NA
30193-000	Emblems	10	4,353	0	1,762	0	NA	0	NA	0	NA
30196-000	Uniform Embroidery	85	3,028	0	1,762	0	NA	0	NA	0	NA
30197-000	Embroidery Machine	18	4,083	0	1,762	0	NA	0	NA	0	NA
30198-000	Embroidery	536	1,560	0	1,762	0	NA	0	NA	0	NA
30198-100	Custom Logo Apparel	942	1,178	0	1,762	0	NA	0	NA	0	NA
30199-000	Embroidery Design	33	3,715	1	1,195	0	NA	1	100%	0	NA
30201-000	Diesel Engine	773	1,298	1	1,195	1	100%	0	NA	0	NA
30202-000	Gas Engine	336	1,909	0	1,762	0	NA	0	NA	0	NA
30203-000	Mechanical Engraver	36	3,654	0	1,762	0	NA	0	NA	0	NA
30204-000	Metal Engraver	81	3,067	0	1,762	0	NA	0	NA	0	NA
30205-000	Photo Engraving	29	3,812	0	1,762	0	NA	0	NA	0	NA
30206-000	Wood Engraver	77	3,114	0	1,762	0	NA	0	NA	0	NA
30207-000	Engraved Stationery	31	3,765	0	1,762	0	NA	0	NA	0	NA
30208-000	Engraving Supplies	88	3,000	0	1,762	0	NA	0	NA	0	NA
30208-100	Glass Engravers	4	4,627	0	1,762	0	NA	0	NA	0	NA
30209-000	Metal and Glass Etched Products	51	3,436	0	1,762	0	NA	0	NA	0	NA
30213-000	Explosives	1	4,802	0	1,762	0	NA	0	NA	0	NA
30214-000	Fabric Binding	23	3,950	0	1,762	0	NA	0	NA	0	NA
30215-000	Fare Meter	27	3,846	0	1,762	0	NA	0	NA	0	NA
30217-000	Felt Products	16	4,143	0	1,762	0	NA	0	NA	0	NA
30218-000	Fiberglass Fabrication	66	3,244	0	1,762	0	NA	0	NA	0	NA
30219-000	Fiberglass	94	2,953	0	1,762	0	NA	0	NA	0	NA
30220-000	Fiber Optics	231	2,226	0	1,762	0	NA	0	NA	0	NA
30221-000	Filtering Materials	223	2,251	0	1,762	0	NA	0	NA	0	NA
30222-000	Air Filters	1,423	930	11	371	7	64%	4	36%	0	NA
30222-010	Gas Filters	65	3,256	0	1,762	0	NA	0	NA	0	NA
30222-100	Heating and Air Conditioning Filters	656	1,398	4	685	4	100%	0	NA	0	NA
30223-000	Fingerprinting Equipment	11	4,314	0	1,762	0	NA	0	NA	0	NA
30224-000	Fireworks	114	2,809	1	1,195	1	100%	0	NA	0	NA
30225-000	Fish By-Products	1	4,802	0	1,762	0	NA	0	NA	0	NA
30226-000	Fish Processor	253	2,144	0	1,762	0	NA	0	NA	0	NA
30233-000	Flood Control Equipment	23	3,950	0	1,762	0	NA	0	NA	0	NA
30234-000	Floodlights	10	4,353	0	1,762	0	NA	0	NA	0	NA
30237-000	Food Processing Equipment	491	1,623	1	1,195	0	NA	1	100%	0	NA
30238-000	Food Manufacturing Equipment	469	1,658	0	1,762	0	NA	0	NA	0	NA
30240-000	Foot Appliances	200	2,337	1	1,195	1	100%	0	NA	0	NA
30241-000	Forging	8	4,421	0	1,762	0	NA	0	NA	0	NA
30242-000	Foundry	592	1,484	0	1,762	0	NA	0	NA	0	NA
30244-000	Frozen Food Processors	126	2,722	0	1,762	0	NA	0	NA	0	NA
30246-000	Wholesale Fur	164	2,500	0	1,762	0	NA	0	NA	0	NA
30247-000	Fur Designers	144	2,615	0	1,762	0	NA	0	NA	0	NA

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30249-000	Fur Liners	14	4,212	0	1,762	0	NA	0	NA	0	NA
30251-000	Furniture Designers	2,897	588	6	549	2	33%	4	67%	0	NA
30251-100	Furniture Builders	538	1,558	6	549	2	33%	4	67%	0	NA
30252-000	Furniture Frames	2	4,742	0	1,762	0	NA	0	NA	0	NA
30252-100	Furniture Assembly Service	295	2,009	0	1,762	0	NA	0	NA	0	NA
30253-000	Furniture Manufacturers	20,081	103	23	215	20	87%	3	13%	0	NA
30254-000	Furniture Manufacturers Equipment	21	3,993	0	1,762	0	NA	0	NA	0	NA
30255-000	Galvanize	3	4,680	0	1,762	0	NA	0	NA	0	NA
30256-000	Commercial Garbage Disposal	598	1,475	1	1,195	0	NA	1	100%	0	NA
30260-000	Gasket	56	3,371	0	1,762	0	NA	0	NA	0	NA
30261-000	Gauge	34	3,686	0	1,762	0	NA	0	NA	0	NA
30262-000	Electric Generator	996	1,152	3	790	2	67%	1	33%	0	NA
30262-100	Generator	485	1,628	1	1,195	1	100%	0	NA	0	NA
30263-000	Steam Generator	7	4,462	0	1,762	0	NA	0	NA	0	NA
30263-100	Generator Maintenance	80	3,081	0	1,762	0	NA	0	NA	0	NA
30264-000	Glider	5	4,571	0	1,762	0	NA	0	NA	0	NA
30265-000	Glass Blower	198	2,346	0	1,762	0	NA	0	NA	0	NA
30266-000	Glass Coating Machinery	20	4,021	0	1,762	0	NA	0	NA	0	NA
30267-000	Glass Rods	2	4,742	0	1,762	0	NA	0	NA	0	NA
30268-000	Glassware Decorators	12	4,281	0	1,762	0	NA	0	NA	0	NA
30269-000	Glassware Wholesale	36	3,654	0	1,762	0	NA	0	NA	0	NA
30271-000	Gloves	20	4,021	0	1,762	0	NA	0	NA	0	NA
30272-000	Work Gloves	51	3,436	0	1,762	0	NA	0	NA	0	NA
30273-000	Gold Leaf	2	4,742	0	1,762	0	NA	0	NA	0	NA
30276-000	Granite	8,833	231	10	404	6	60%	4	40%	0	NA
30278-000	Grease Trap	75	3,136	0	1,762	0	NA	0	NA	0	NA
30278-100	Grease Pumping	23	3,950	0	1,762	0	NA	0	NA	0	NA
30279-000	Wholesale Greeting Cards	103	2,885	0	1,762	0	NA	0	NA	0	NA
30282-000	Gymnasium Equipment	1,382	955	6	549	1	17%	5	83%	0	NA
30282-010	Sport Club	11	4,314	1	1,195	1	100%	0	NA	0	NA
30284-000	Handbag Manufacturers	81	3,067	0	1,762	0	NA	0	NA	0	NA
30285-000	Wholesale Hats	4	4,627	0	1,762	0	NA	0	NA	0	NA
30286-000	Heat Exchanger	108	2,845	0	1,762	0	NA	0	NA	0	NA
30287-000	Metal Heat Treating	100	2,904	0	1,762	0	NA	0	NA	0	NA
30289-000	Horseshoeing Tools	85	3,028	0	1,762	0	NA	0	NA	0	NA
30289-100	Horse Equipment	294	2,011	1	1,195	1	100%	0	NA	0	NA
30289-110	Horse Supplies	43	3,540	0	1,762	0	NA	0	NA	0	NA
30290-000	Hygrometer	4	4,627	0	1,762	0	NA	0	NA	0	NA
30291-000	Frozen Dessert Distributors	67	3,231	0	1,762	0	NA	0	NA	0	NA
30292-000	Ice Cream Cone Distributors	25	3,904	0	1,762	0	NA	0	NA	0	NA
30294-000	Ice Crushers	7	4,462	0	1,762	0	NA	0	NA	0	NA
30295-000	Ice Melting Equipment	6	4,518	0	1,762	0	NA	0	NA	0	NA
30296-000	Identification Equipment	167	2,478	0	1,762	0	NA	0	NA	0	NA
30297-000	Imprinting	50	3,445	0	1,762	0	NA	0	NA	0	NA
30300-000	Induction Heating	7	4,462	0	1,762	0	NA	0	NA	0	NA
30301-000	Infrared Equipment	74	3,150	0	1,762	0	NA	0	NA	0	NA
30302-000	Ink Manufacturers Materials	19	4,053	0	1,762	0	NA	0	NA	0	NA
30303-000	Printer Ink	370	1,843	0	1,762	0	NA	0	NA	0	NA
30303-010	Printing Services	1,109	1,090	4	685	0	NA	4	100%	0	NA
30305-000	Inspection Devices Industrial	5	4,571	0	1,762	0	NA	0	NA	0	NA
30306-000	Electric Insulation Materials	52	3,421	0	1,762	0	NA	0	NA	0	NA
30311-000	Jewelry Manufacturers	1,967	764	6	549	6	100%	0	NA	0	NA
30312-000	Faux Jewels	3	4,680	0	1,762	0	NA	0	NA	0	NA
30314-000	Juicers	398	1,774	0	1,762	0	NA	0	NA	0	NA
30315-000	Juice	232	2,217	0	1,762	0	NA	0	NA	0	NA
30316-000	Key Control Systems	37	3,631	0	1,762	0	NA	0	NA	0	NA
30317-000	Kiln	10	4,353	0	1,762	0	NA	0	NA	0	NA
30319-000	Machine Knives	146	2,599	0	1,762	0	NA	0	NA	0	NA
30319-100	Custom Knives	284	2,048	1	1,195	1	100%	0	NA	0	NA
30320-000	Labeling Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
30321-000	Fabric Labels	4	4,627	0	1,762	0	NA	0	NA	0	NA
30322-000	Plastic Labels	44	3,521	0	1,762	0	NA	0	NA	0	NA
30324-100	Underground Structural Support	1	4,802	0	1,762	0	NA	0	NA	0	NA
30326-000	Plastic Lamination	51	3,436	0	1,762	0	NA	0	NA	0	NA
30329-000	Lapidary	30	3,786	0	1,762	0	NA	0	NA	0	NA
30330-000	Lapidary Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
30336-300	Lead Renovator	106	2,865	0	1,762	0	NA	0	NA	0	NA
30337-000	Lead Products	1	4,802	0	1,762	0	NA	0	NA	0	NA
30338-000	Leak Detecting Equipment	100	2,904	0	1,762	0	NA	0	NA	0	NA

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30338-100	Water Leak Detector	63	3,279	0	1,762	0	NA	0	NA	0	NA
30338-200	Leak Detection	294	2,011	0	1,762	0	NA	0	NA	0	NA
30339-000	Leather	376	1,834	1	1,195	1	100%	0	NA	0	NA
30343-000	Leather Goods Manufacturers Supplies	70	3,184	0	1,762	0	NA	0	NA	0	NA
30344-000	Wholesale Leather Goods	14	4,212	0	1,762	0	NA	0	NA	0	NA
30346-000	Legal Forms	21,440	91	25	201	25	100%	0	NA	0	NA
30346-100	Legal Document Help	2,905	586	18	260	18	100%	0	NA	0	NA
30347-000	Sign Letters	99	2,913	0	1,762	0	NA	0	NA	0	NA
30348-000	Lifts	490	1,625	0	1,762	0	NA	0	NA	0	NA
30348-100	Home Elevator	183	2,408	0	1,762	0	NA	0	NA	0	NA
30348-200	Stair Lift	3,025	571	8	459	8	100%	0	NA	0	NA
30349-000	Emergency Lighting Equipment	18	4,083	0	1,762	0	NA	0	NA	0	NA
30350-000	Clothing Lining	186	2,391	0	1,762	0	NA	0	NA	0	NA
30352-000	Lithographer	80	3,081	0	1,762	0	NA	0	NA	0	NA
30355-000	Lockers	33	3,715	0	1,762	0	NA	0	NA	0	NA
30357-000	Logging Companies	894	1,212	0	1,762	0	NA	0	NA	0	NA
30358-000	Lubricating System	19	4,053	0	1,762	0	NA	0	NA	0	NA
30360-000	Luggage Manufacturers Equipment and Supplies	11	4,314	0	1,762	0	NA	0	NA	0	NA
30361-000	Wholesale Luggage	4	4,627	0	1,762	0	NA	0	NA	0	NA
30361-100	Luggage Manufacturers	14	4,212	0	1,762	0	NA	0	NA	0	NA
30362-000	Lumber Inspector	7	4,462	0	1,762	0	NA	0	NA	0	NA
30363-000	Lumber Mill Representatives	31	3,765	0	1,762	0	NA	0	NA	0	NA
30364-000	Treated Lumber	27	3,846	0	1,762	0	NA	0	NA	0	NA
30365-000	Drying Lumber	63	3,279	0	1,762	0	NA	0	NA	0	NA
30366-000	Machine Shop	2,669	621	1	1,195	1	100%	0	NA	0	NA
30367-000	Machine Tools	953	1,174	0	1,762	0	NA	0	NA	0	NA
30368-000	Machine Tool Repair	209	2,305	0	1,762	0	NA	0	NA	0	NA
30369-000	Machinery Repair	382	1,817	1	1,195	0	NA	1	100%	0	NA
30370-000	New Machinery	577	1,507	0	1,762	0	NA	0	NA	0	NA
30371-000	Custom Machinery	344	1,893	1	1,195	0	NA	1	100%	0	NA
30371-100	CNC Machining	131	2,702	0	1,762	0	NA	0	NA	0	NA
30374-000	Mailing Containers	150	2,571	1	1,195	0	NA	1	100%	0	NA
30376-000	Map Publisher	74	3,150	0	1,762	0	NA	0	NA	0	NA
30377-000	Coding and Marking	26	3,879	0	1,762	0	NA	0	NA	0	NA
30378-000	Masts	17	4,113	0	1,762	0	NA	0	NA	0	NA
30379-000	Mats	489	1,626	0	1,762	0	NA	0	NA	0	NA
30381-000	Meat Chopper	239	2,194	1	1,195	1	100%	0	NA	0	NA
30382-000	Meat Packers	1,068	1,106	0	1,762	0	NA	0	NA	0	NA
30383-000	Meat Packing Supplies	96	2,934	0	1,762	0	NA	0	NA	0	NA
30386-000	Metal Cleaning	111	2,826	0	1,762	0	NA	0	NA	0	NA
30387-000	Metal Finishers Supplies	37	3,631	0	1,762	0	NA	0	NA	0	NA
30388-000	Metal Forming	27	3,846	0	1,762	0	NA	0	NA	0	NA
30390-000	Metal Stamping Machine	6	4,518	0	1,762	0	NA	0	NA	0	NA
30391-000	Metallizing	15	4,180	0	1,762	0	NA	0	NA	0	NA
30393-000	Metallurgy Equipment	10	4,353	0	1,762	0	NA	0	NA	0	NA
30395-000	Meters	2,430	659	14	315	2	14%	12	86%	0	NA
30396-000	Meter Repair	12	4,281	0	1,762	0	NA	0	NA	0	NA
30398-000	Microscope	7	4,462	0	1,762	0	NA	0	NA	0	NA
30399-000	Milling Cutters	17	4,113	0	1,762	0	NA	0	NA	0	NA
30400-000	Milling Machine	26	3,879	0	1,762	0	NA	0	NA	0	NA
30401-000	Millwork	2,887	591	1	1,195	0	NA	1	100%	0	NA
30402-000	Mining Equipment	298	2,000	0	1,762	0	NA	0	NA	0	NA
30403-000	Missile and Rocket Components	14	4,212	0	1,762	0	NA	0	NA	0	NA
30405-000	Manufactured Home Manufacturers	2,086	736	2	940	2	100%	0	NA	0	NA
30407-000	Molds	134	2,678	0	1,762	0	NA	0	NA	0	NA
30410-000	Monogram	12	4,281	0	1,762	0	NA	0	NA	0	NA
30412-000	Music Copyist	4	4,627	0	1,762	0	NA	0	NA	0	NA
30413-000	Music Publishing Companies	166	2,483	0	1,762	0	NA	0	NA	0	NA
30413-100	Music Distribution Companies	277	2,066	1	1,195	1	100%	0	NA	0	NA
30414-000	Name Plates	19	4,053	0	1,762	0	NA	0	NA	0	NA
30416-000	Nautical Instruments	10	4,353	0	1,762	0	NA	0	NA	0	NA
30417-000	Nets	5	4,571	0	1,762	0	NA	0	NA	0	NA
30418-000	Newspaper	6,126	327	36	145	26	72%	10	28%	0	NA
30424-000	Oil Operators	5	4,571	0	1,762	0	NA	0	NA	0	NA
30425-000	Oil Producers	74	3,150	0	1,762	0	NA	0	NA	0	NA
30426-000	Oil Refinery	15	4,180	0	1,762	0	NA	0	NA	0	NA
30428-000	Essential Oils	506	1,600	13	331	8	62%	5	38%	0	NA
30429-000	Hydrogenated Oil	32	3,734	0	1,762	0	NA	0	NA	0	NA
30430-000	Industrial Oil	4	4,627	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
30431-000	Lubricating Oil	140	2,641	0	1,762	0	NA	0	NA	0	NA
30432-000	Petroleum Oil	77	3,114	0	1,762	0	NA	0	NA	0	NA
30435-000	Vegetable Oil	17	4,113	0	1,762	0	NA	0	NA	0	NA
30436-000	Olive Oil	79	3,093	0	1,762	0	NA	0	NA	0	NA
30437-000	Optical Imaging	16	4,143	0	1,762	0	NA	0	NA	0	NA
30438-000	Ornamental Metal Work	244	2,178	0	1,762	0	NA	0	NA	0	NA
30438-100	Ornamental Iron Contractor	57	3,349	1	1,195	1	100%	0	NA	0	NA
30439-000	Baking Oven	31	3,765	0	1,762	0	NA	0	NA	0	NA
30439-100	Brick Pizza Oven	8	4,421	0	1,762	0	NA	0	NA	0	NA
30441-000	Oxygen	374	1,838	4	685	3	75%	1	25%	0	NA
30442-000	Ozone Machine	100	2,904	0	1,762	0	NA	0	NA	0	NA
30443-000	Packaging Machinery	165	2,489	1	1,195	0	NA	1	100%	0	NA
30444-000	Mechanical Packing	7	4,462	0	1,762	0	NA	0	NA	0	NA
30445-000	Paint Manufacturing Equipment	80	3,081	0	1,762	0	NA	0	NA	0	NA
30446-000	Paint Manufacturing Materials	11	4,314	0	1,762	0	NA	0	NA	0	NA
30448-000	Pallets	384	1,812	0	1,762	0	NA	0	NA	0	NA
30449-000	Plastic Cups	21	3,993	0	1,762	0	NA	0	NA	0	NA
30450-000	Boxboard	3	4,680	0	1,762	0	NA	0	NA	0	NA
30452-000	Paper Converters	17	4,113	0	1,762	0	NA	0	NA	0	NA
30453-000	Paper Distributors	203	2,331	0	1,762	0	NA	0	NA	0	NA
30455-000	Paper Manufacturers	68	3,209	0	1,762	0	NA	0	NA	0	NA
30456-000	Paper Mill Supplies	3	4,680	0	1,762	0	NA	0	NA	0	NA
30457-000	Paper Products	388	1,802	0	1,762	0	NA	0	NA	0	NA
30461-000	Pressure Sensitive Adhesive Paper	4	4,627	0	1,762	0	NA	0	NA	0	NA
30463-000	Document Shredding	719	1,337	0	1,762	0	NA	0	NA	0	NA
30465-000	Parking Garage Equipment	169	2,465	0	1,762	0	NA	0	NA	0	NA
30466-000	Partition	40	3,585	0	1,762	0	NA	0	NA	0	NA
30467-000	Pattern Maker	4	4,627	0	1,762	0	NA	0	NA	0	NA
30469-000	Paving Materials	176	2,437	0	1,762	0	NA	0	NA	0	NA
30469-100	Paving Stones	1,051	1,118	0	1,762	0	NA	0	NA	0	NA
30470-000	Shredding Service	277	2,066	0	1,762	0	NA	0	NA	0	NA
30477-000	Wholesale Pet Foods	440	1,708	0	1,762	0	NA	0	NA	0	NA
30478-000	Petroleum	462	1,670	0	1,762	0	NA	0	NA	0	NA
30479-000	Petroleum Products	150	2,571	0	1,762	0	NA	0	NA	0	NA
30480-000	Pewterware	15	4,180	0	1,762	0	NA	0	NA	0	NA
30481-000	Pharmaceutical Equipment	43	3,540	0	1,762	0	NA	0	NA	0	NA
30483-000	Photogrammetric Equipment	2	4,742	0	1,762	0	NA	0	NA	0	NA
30484-000	Picture Framing Supplies	60	3,318	0	1,762	0	NA	0	NA	0	NA
30485-000	Pipe	328	1,928	2	940	2	100%	0	NA	0	NA
30486-000	Pipe Bending	107	2,856	0	1,762	0	NA	0	NA	0	NA
30488-000	Pipe Fittings	132	2,697	0	1,762	0	NA	0	NA	0	NA
30489-000	Pipe Line Companies	326	1,934	4	685	4	100%	0	NA	0	NA
30490-000	Pipe Lining	48	3,478	0	1,762	0	NA	0	NA	0	NA
30490-100	Pipe Coating	33	3,715	0	1,762	0	NA	0	NA	0	NA
30491-000	Pipe Thread Protector	17	4,113	0	1,762	0	NA	0	NA	0	NA
30496-000	Plastic Extruder	80	3,081	0	1,762	0	NA	0	NA	0	NA
30497-000	Plastic Sheets	106	2,865	0	1,762	0	NA	0	NA	0	NA
30498-000	Plastic Fabrication	380	1,823	0	1,762	0	NA	0	NA	0	NA
30499-000	Plastic Foam	40	3,585	0	1,762	0	NA	0	NA	0	NA
30500-000	Plastic Laminates	5	4,571	0	1,762	0	NA	0	NA	0	NA
30501-000	Plastic Molders	158	2,528	0	1,762	0	NA	0	NA	0	NA
30502-000	Wholesale Plastic Products	580	1,502	3	790	0	NA	3	100%	0	NA
30503-000	Liquid Plastic	53	3,407	0	1,762	0	NA	0	NA	0	NA
30504-000	Reinforced Plastic	9	4,391	0	1,762	0	NA	0	NA	0	NA
30505-000	Plastics Research	90	2,991	0	1,762	0	NA	0	NA	0	NA
30506-000	Plastic Supply	14	4,212	0	1,762	0	NA	0	NA	0	NA
30507-000	Plastic Forming	57	3,349	0	1,762	0	NA	0	NA	0	NA
30508-000	Plating	868	1,234	1	1,195	1	100%	0	NA	0	NA
30509-000	Playground Equipment	349	1,882	0	1,762	0	NA	0	NA	0	NA
30509-100	Playground Supplies	122	2,752	0	1,762	0	NA	0	NA	0	NA
30510-000	Playing Cards	22	3,972	1	1,195	1	100%	0	NA	0	NA
30512-000	Pneumatic Equipment Components	19	4,053	0	1,762	0	NA	0	NA	0	NA
30513-000	Pole Line Hardware	2	4,742	0	1,762	0	NA	0	NA	0	NA
30514-000	Polyethylene	116	2,795	0	1,762	0	NA	0	NA	0	NA
30515-000	Polyurethane	2	4,742	0	1,762	0	NA	0	NA	0	NA
30516-100	Shade Sails	22	3,972	0	1,762	0	NA	0	NA	0	NA
30518-000	Posters	10	4,353	0	1,762	0	NA	0	NA	0	NA
30519-000	Poultry	146	2,599	0	1,762	0	NA	0	NA	0	NA
30520-000	Industrial Power Processing	55	3,383	0	1,762	0	NA	0	NA	0	NA

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30521-000	Power Plant Equipment	11	4,314	0	1,762	0	NA	0	NA	0	NA
30522-000	Power Plant Equipment Repairs	34	3,686	0	1,762	0	NA	0	NA	0	NA
30524-000	Power Transmission	143	2,623	0	1,762	0	NA	0	NA	0	NA
30525-000	Power Press	11	4,314	0	1,762	0	NA	0	NA	0	NA
30526-000	Power Press Equipment	17	4,113	0	1,762	0	NA	0	NA	0	NA
30530-000	Printed and Etched Circuits	24	3,924	0	1,762	0	NA	0	NA	0	NA
30531-000	Printers	5,130	388	1	1,195	0	NA	1	100%	0	NA
30531-100	Graphic Printing	1,646	859	2	940	1	50%	1	50%	0	NA
30531-150	Digital Printing	28	3,830	1	1,195	1	100%	0	NA	0	NA
30532-000	Business Form Printer	175	2,442	0	1,762	0	NA	0	NA	0	NA
30534-000	Glass Printer	14	4,212	0	1,762	0	NA	0	NA	0	NA
30534-100	Letterpress Printing	48	3,478	0	1,762	0	NA	0	NA	0	NA
30534-200	3D Printers	0	4,855	4	685	1	25%	3	75%	0	NA
30535-000	Printing Broker	591	1,485	0	1,762	0	NA	0	NA	0	NA
30535-100	Printing Technician	33	3,715	0	1,762	0	NA	0	NA	0	NA
30536-000	Printing Equipment	386	1,810	0	1,762	0	NA	0	NA	0	NA
30536-100	Printer and Printer Supplies Manufacturer	166	2,483	0	1,762	0	NA	0	NA	0	NA
30539-000	Printing Supplies	332	1,917	0	1,762	0	NA	0	NA	0	NA
30539-100	Toner Cartridges	1,413	937	4	685	1	25%	3	75%	0	NA
30539-101	Ink Cartridge Refill	1,393	949	7	492	4	57%	3	43%	0	NA
30540-000	Propeller	45	3,509	0	1,762	0	NA	0	NA	0	NA
30541-000	Prosthetic	197	2,351	0	1,762	0	NA	0	NA	0	NA
30542-000	Publishers Representatives	42	3,558	0	1,762	0	NA	0	NA	0	NA
30543-000	Publishers Book	6,062	330	8	459	3	38%	5	63%	0	NA
30544-000	Publishers Directory	12,138	171	10	404	2	20%	6	60%	2	20%
30545-000	Publishers Periodical	548	1,543	0	1,762	0	NA	0	NA	0	NA
30546-000	Publishing Consultant	4,286	450	2	940	0	NA	0	NA	2	100%
30547-000	Pulp Products	59	3,327	0	1,762	0	NA	0	NA	0	NA
30550-000	Racks	186	2,391	0	1,762	0	NA	0	NA	0	NA
30551-000	Radar Equipment	7	4,462	0	1,762	0	NA	0	NA	0	NA
30553-000	Radio Station Equipment	126	2,722	0	1,762	0	NA	0	NA	0	NA
30554-000	Railing	6,532	309	5	598	3	60%	2	40%	0	NA
30554-010	Iron Railings	44	3,521	2	940	0	NA	2	100%	0	NA
30554-020	Deck Railings	56	3,371	0	1,762	0	NA	0	NA	0	NA
30556-000	Range Hoods	43	3,540	0	1,762	0	NA	0	NA	0	NA
30557-000	Oven Manufacturers	83	3,048	0	1,762	0	NA	0	NA	0	NA
30559-000	Scientific Recording Instruments	2	4,742	0	1,762	0	NA	0	NA	0	NA
30560-000	Compact Disc Manufacturer	41	3,567	0	1,762	0	NA	0	NA	0	NA
30560-200	Tape Manufacturers	6	4,518	0	1,762	0	NA	0	NA	0	NA
30562-000	Reels	25	3,904	0	1,762	0	NA	0	NA	0	NA
30563-000	Refractory	31	3,765	0	1,762	0	NA	0	NA	0	NA
30564-000	Rendering Services	365	1,853	0	1,762	0	NA	0	NA	0	NA
30565-000	Resin	19	4,053	0	1,762	0	NA	0	NA	0	NA
30567-000	Robots	1,260	1,014	34	155	0	NA	0	NA	34	100%
30568-000	Rolling Mill	9	4,391	0	1,762	0	NA	0	NA	0	NA
30570-000	Rubber Products	1,272	1,009	1	1,195	0	NA	1	100%	0	NA
30573-000	Rust Remover	326	1,934	0	1,762	0	NA	0	NA	0	NA
30573-100	Rust Prevention	2	4,742	1	1,195	0	NA	1	100%	0	NA
30575-000	Safe	126	2,722	0	1,762	0	NA	0	NA	0	NA
30576-000	Sailmakers	36	3,654	0	1,762	0	NA	0	NA	0	NA
30577-000	Salt	75	3,136	0	1,762	0	NA	0	NA	0	NA
30580-000	Sanitary Napkins	68	3,209	0	1,762	0	NA	0	NA	0	NA
30581-000	Sausage	154	2,545	0	1,762	0	NA	0	NA	0	NA
30582-000	Sawdust	22	3,972	0	1,762	0	NA	0	NA	0	NA
30583-000	Sawmill	354	1,873	0	1,762	0	NA	0	NA	0	NA
30584-000	Scales	355	1,870	1	1,195	1	100%	0	NA	0	NA
30586-000	School Furniture	88	3,000	0	1,762	0	NA	0	NA	0	NA
30586-100	School Equipment	8	4,421	0	1,762	0	NA	0	NA	0	NA
30587-000	Scoreboard	15	4,180	0	1,762	0	NA	0	NA	0	NA
30588-000	Screen Printing	1,330	980	5	598	0	NA	5	100%	0	NA
30589-000	Screen Printing Equipment	16	4,143	0	1,762	0	NA	0	NA	0	NA
30591-000	Screw Machine Products	43	3,540	0	1,762	0	NA	0	NA	0	NA
30593-000	Sculptor	13	4,248	1	1,195	0	NA	1	100%	0	NA
30593-100	Ice Sculptures	34	3,686	0	1,762	0	NA	0	NA	0	NA
30594-000	Sculpting Equipment	3	4,680	0	1,762	0	NA	0	NA	0	NA
30595-000	Notary Public Seals	602	1,470	0	1,762	0	NA	0	NA	0	NA
30597-000	Seismic Equipment	1	4,802	0	1,762	0	NA	0	NA	0	NA
30599-000	Seismic Retrofit	31	3,765	0	1,762	0	NA	0	NA	0	NA
30600-000	Semiconductor Devices	44	3,521	0	1,762	0	NA	0	NA	0	NA

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30601-000	Sewage Treatment Equipment	89	2,994	0	1,762	0	NA	0	NA	0	NA
30602-000	Sewer Cleaning Equipment	2	4,742	0	1,762	0	NA	0	NA	0	NA
30602-100	Vacuum Truck	88	3,000	0	1,762	0	NA	0	NA	0	NA
30603-000	Sheet Metal Equipment	92	2,975	0	1,762	0	NA	0	NA	0	NA
30603-100	Sheet Metal Supplies	93	2,960	0	1,762	0	NA	0	NA	0	NA
30604-000	Sheet Metal Fabrication	1,742	822	0	1,762	0	NA	0	NA	0	NA
30604-100	Sheet Metal Contractor	1,587	878	0	1,762	0	NA	0	NA	0	NA
30607-100	Magnetic Shielding	4	4,627	0	1,762	0	NA	0	NA	0	NA
30608-000	Ship Builder	55	3,383	0	1,762	0	NA	0	NA	0	NA
30609-000	Ship Chandler	24	3,924	0	1,762	0	NA	0	NA	0	NA
30612-000	Showcases	15	4,180	2	940	1	50%	1	50%	0	NA
30614-000	Signs	7,884	263	3	790	1	33%	2	67%	0	NA
30614-100	Neon Signs	134	2,678	0	1,762	0	NA	0	NA	0	NA
30614-400	Digital Signs	588	1,491	3	790	2	67%	1	33%	0	NA
30615-000	Sign Equipment	143	2,623	0	1,762	0	NA	0	NA	0	NA
30616-000	Sign Erectors	97	2,928	0	1,762	0	NA	0	NA	0	NA
30617-000	Sign Maintenance	49	3,458	1	1,195	1	100%	0	NA	0	NA
30619-000	Goldsmith	360	1,857	1	1,195	1	100%	0	NA	0	NA
30620-000	Silverware Cleaning	2	4,742	0	1,762	0	NA	0	NA	0	NA
30623-000	Slate	30	3,786	0	1,762	0	NA	0	NA	0	NA
30626-000	Smelting Equipment	244	2,178	0	1,762	0	NA	0	NA	0	NA
30627-000	Smelters	2	4,742	0	1,762	0	NA	0	NA	0	NA
30628-000	Precious Metal Refiners	97	2,928	0	1,762	0	NA	0	NA	0	NA
30632-000	Detergent	59	3,327	0	1,762	0	NA	0	NA	0	NA
30632-100	Soap	50	3,445	1	1,195	1	100%	0	NA	0	NA
30633-000	Soap Making	46	3,492	1	1,195	1	100%	0	NA	0	NA
30635-000	Solvent	13	4,248	0	1,762	0	NA	0	NA	0	NA
30637-000	Spring Manufacturers	58	3,341	0	1,762	0	NA	0	NA	0	NA
30638-000	Fire sprinklers	1,007	1,145	0	1,762	0	NA	0	NA	0	NA
30640-000	Stair Builders	2,510	648	4	685	0	NA	4	100%	0	NA
30643-000	Engine Starter	62	3,289	0	1,762	0	NA	0	NA	0	NA
30644-000	Steam Trap	8	4,421	0	1,762	0	NA	0	NA	0	NA
30646-000	Steel Mill	56	3,371	0	1,762	0	NA	0	NA	0	NA
30647-000	Steel Processing	106	2,865	0	1,762	0	NA	0	NA	0	NA
30648-000	Steel Fabrication Equipment	5	4,571	0	1,762	0	NA	0	NA	0	NA
30649-000	Steering System	88	3,000	0	1,762	0	NA	0	NA	0	NA
30650-000	Sterilizing Equipment	116	2,795	0	1,762	0	NA	0	NA	0	NA
30652-000	Cast Stone	184	2,403	0	1,762	0	NA	0	NA	0	NA
30653-000	Store Fixtures	188	2,384	0	1,762	0	NA	0	NA	0	NA
30654-000	Strapping	3	4,680	0	1,762	0	NA	0	NA	0	NA
30656-000	Street Lighting	22	3,972	0	1,762	0	NA	0	NA	0	NA
30657-000	Sugary Refinery	31	3,765	1	1,195	0	NA	1	100%	0	NA
30658-000	Surveying Instruments	173	2,449	0	1,762	0	NA	0	NA	0	NA
30661-000	Sweater Trimming Services	7	4,462	0	1,762	0	NA	0	NA	0	NA
30662-000	Power Sweeper	28	3,830	0	1,762	0	NA	0	NA	0	NA
30663-000	Pool Manufacturers	1,051	1,118	2	940	1	50%	1	50%	0	NA
30664-000	Electric Switches	28	3,830	0	1,762	0	NA	0	NA	0	NA
30665-000	Table Top	6	4,518	0	1,762	0	NA	0	NA	0	NA
30666-000	Folding Tables	18	4,083	0	1,762	0	NA	0	NA	0	NA
30670-000	Tank Heads	165	2,489	0	1,762	0	NA	0	NA	0	NA
30671-000	Tank Lining	6	4,518	0	1,762	0	NA	0	NA	0	NA
30672-000	Tank Inspection	34	3,686	0	1,762	0	NA	0	NA	0	NA
30673-000	Concrete Tanks	41	3,567	0	1,762	0	NA	0	NA	0	NA
30674-000	Metal Tanks	82	3,056	0	1,762	0	NA	0	NA	0	NA
30675-000	Tank Repair	17	4,113	0	1,762	0	NA	0	NA	0	NA
30677-000	Tanners	5	4,571	0	1,762	0	NA	0	NA	0	NA
30680-000	TV Station Equipment	37	3,631	0	1,762	0	NA	0	NA	0	NA
30681-000	Temperature Measuring Materials	10	4,353	0	1,762	0	NA	0	NA	0	NA
30683-000	Test Publishers	126	2,722	0	1,762	0	NA	0	NA	0	NA
30685-000	Textile Fibers	180	2,418	0	1,762	0	NA	0	NA	0	NA
30686-000	Textile Mill Supplies	23	3,950	1	1,195	1	100%	0	NA	0	NA
30687-000	Textile Printing Equipment	12	4,281	0	1,762	0	NA	0	NA	0	NA
30688-000	Thermocouple	42	3,558	0	1,762	0	NA	0	NA	0	NA
30689-100	Infrared Thermography	24	3,924	0	1,762	0	NA	0	NA	0	NA
30690-000	Thermometer	33	3,715	0	1,762	0	NA	0	NA	0	NA
30691-000	Thermostat	1,716	834	18	260	15	83%	3	17%	0	NA
30694-000	Coupon Printer	27	3,846	0	1,762	0	NA	0	NA	0	NA
30694-100	Ticket Printer	16	4,143	0	1,762	0	NA	0	NA	0	NA
30695-000	Tile Manufacturers	219	2,274	0	1,762	0	NA	0	NA	0	NA

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30698-000	Punch Clock	71	3,175	0	1,762	0	NA	0	NA	0	NA
30700-000	Timing Devices	7	4,462	0	1,762	0	NA	0	NA	0	NA
30702-000	Die Maker	92	2,975	0	1,762	0	NA	0	NA	0	NA
30702-100	Tool Maker	6	4,518	0	1,762	0	NA	0	NA	0	NA
30703-000	Tool Design	9	4,391	0	1,762	0	NA	0	NA	0	NA
30704-000	Tool Grinding Industrial	10	4,353	0	1,762	0	NA	0	NA	0	NA
30706-000	Towel Wholesale	32	3,734	0	1,762	0	NA	0	NA	0	NA
30707-000	Tower	107	2,856	0	1,762	0	NA	0	NA	0	NA
30708-000	Traffic Signs and Signals	133	2,691	0	1,762	0	NA	0	NA	0	NA
30708-100	Traffic Control Service	862	1,239	0	1,762	0	NA	0	NA	0	NA
30709-000	Horse Trailer	62	3,289	0	1,762	0	NA	0	NA	0	NA
30711-000	Truck Bodies	185	2,396	0	1,762	0	NA	0	NA	0	NA
30712-000	Truck Manufacturers	342	1,898	0	1,762	0	NA	0	NA	0	NA
30713-000	Truck Refrigeration Equipment	107	2,856	0	1,762	0	NA	0	NA	0	NA
30714-000	Industrial Trucks	464	1,667	0	1,762	0	NA	0	NA	0	NA
30714-100	Forklift Truck	162	2,510	1	1,195	1	100%	0	NA	0	NA
30715-000	Trusses	729	1,324	1	1,195	1	100%	0	NA	0	NA
30716-000	Tube Bending	7	4,462	0	1,762	0	NA	0	NA	0	NA
30718-000	Turbine	8	4,421	0	1,762	0	NA	0	NA	0	NA
30719-000	Turbocharger	22	3,972	0	1,762	0	NA	0	NA	0	NA
30723-000	Typesetting	28	3,830	0	1,762	0	NA	0	NA	0	NA
30727-000	Valve	233	2,215	0	1,762	0	NA	0	NA	0	NA
30728-000	Valve Repair	34	3,686	0	1,762	0	NA	0	NA	0	NA
30729-000	Pressure Vessel	35	3,669	0	1,762	0	NA	0	NA	0	NA
30730-000	Veterinary Supplies	133	2,691	0	1,762	0	NA	0	NA	0	NA
30732-000	Vibration Control	51	3,436	0	1,762	0	NA	0	NA	0	NA
30737-000	Coin Operated Washer and Dryer	80	3,081	0	1,762	0	NA	0	NA	0	NA
30739-000	Watchmens Clocks and Systems	14	4,212	0	1,762	0	NA	0	NA	0	NA
30740-000	Water Coolers	438	1,710	0	1,762	0	NA	0	NA	0	NA
30740-100	Bottleless Water Cooler	57	3,349	0	1,762	0	NA	0	NA	0	NA
30741-000	Water Cooler Equipment	326	1,934	2	940	2	100%	0	NA	0	NA
30741-100	Water Cooler Supplies	18	4,083	0	1,762	0	NA	0	NA	0	NA
30742-000	Waterproofing Materials	32	3,734	0	1,762	0	NA	0	NA	0	NA
30744-000	Webbing	55	3,383	0	1,762	0	NA	0	NA	0	NA
30745-000	Wind Energy Systems	165	2,489	0	1,762	0	NA	0	NA	0	NA
30746-000	Window Cleaning Supplies	146	2,599	0	1,762	0	NA	0	NA	0	NA
30747-000	Wine Storage	85	3,028	0	1,762	0	NA	0	NA	0	NA
30747-100	Wine Cellar	88	3,000	1	1,195	0	NA	1	100%	0	NA
30748-000	Winemaking Supplies	536	1,560	3	790	2	67%	1	33%	0	NA
30749-000	Wineries	625	1,438	3	790	1	33%	2	67%	0	NA
30750-000	Non-Electric Wire and Cable	47	3,487	0	1,762	0	NA	0	NA	0	NA
30751-000	Wire Mesh	71	3,175	0	1,762	0	NA	0	NA	0	NA
30752-000	Wire	88	3,000	0	1,762	0	NA	0	NA	0	NA
30753-000	Wire Rope	57	3,349	0	1,762	0	NA	0	NA	0	NA
30755-000	Wood Carving	199	2,343	1	1,195	0	NA	1	100%	0	NA
30756-000	Wood Finishing	707	1,348	1	1,195	0	NA	1	100%	0	NA
30757-000	Wood Preserving	182	2,413	0	1,762	0	NA	0	NA	0	NA
30758-000	Wood Technologist	10	4,353	0	1,762	0	NA	0	NA	0	NA
30759-000	Wood Turning	36	3,654	0	1,762	0	NA	0	NA	0	NA
30760-000	Woodworking	6,837	296	19	248	4	21%	15	79%	0	NA
30760-100	Wood Products	2,414	666	13	331	9	69%	4	31%	0	NA
30761-000	X-Ray Equipment	122	2,752	0	1,762	0	NA	0	NA	0	NA
30763-000	Zinc Oxide	1	4,802	1	1,195	1	100%	0	NA	0	NA
30764-000	Air Pollution Control	77	3,114	0	1,762	0	NA	0	NA	0	NA
30764-100	Air Quality Services	1,087	1,097	2	940	2	100%	0	NA	0	NA
30767-000	Consulates	42	3,558	0	1,762	0	NA	0	NA	0	NA
30768-000	Environmental Organizations	435	1,720	0	1,762	0	NA	0	NA	0	NA
30769-000	Fire Department	6	4,518	0	1,762	0	NA	0	NA	0	NA
30770-000	Foreign Government Offices	8	4,421	0	1,762	0	NA	0	NA	0	NA
30771-000	City Government	471	1,650	0	1,762	0	NA	0	NA	0	NA
30771-100	Village Government	19	4,053	0	1,762	0	NA	0	NA	0	NA
30771-200	Town Government	8	4,421	0	1,762	0	NA	0	NA	0	NA
30772-000	County Government	431	1,728	0	1,762	0	NA	0	NA	0	NA
30774-000	State Government	41	3,567	0	1,762	0	NA	0	NA	0	NA
30775-000	U.S. Government	2	4,742	0	1,762	0	NA	0	NA	0	NA
30776-000	Government Contractors	11	4,314	0	1,762	0	NA	0	NA	0	NA
30776-100	Defense Contractors	10	4,353	0	1,762	0	NA	0	NA	0	NA
30777-000	Police Department	237	2,198	0	1,762	0	NA	0	NA	0	NA
30778-000	Port Authority	19	4,053	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
30779-000	Armed Forces Recruiting	82	3,056	0	1,762	0	NA	0	NA	0	NA
30780-000	Soil Conservation Service	29	3,812	0	1,762	0	NA	0	NA	0	NA
30781-000	Water Conservation	75	3,136	0	1,762	0	NA	0	NA	0	NA
30784-000	Producers	1,724	830	2	940	2	100%	0	NA	0	NA
30785-000	Wholesalers and Distributors	10,922	188	15	302	4	27%	11	73%	0	NA
30786-000	Commercial Products Wholesale and Distributor	22,051	88	45	122	42	93%	3	7%	0	NA
30787-000	Marine Sales and Service	3,553	514	9	422	7	78%	2	22%	0	NA
30787-100	Diving Services	137	2,664	0	1,762	0	NA	0	NA	0	NA
30790-000	Food Manufacturer	4,095	465	9	422	3	33%	6	67%	0	NA
30790-100	Food Wholesalers	647	1,417	0	1,762	0	NA	0	NA	0	NA
30912-100	Elevator Installation	436	1,716	0	1,762	0	NA	0	NA	0	NA
31000-000	Home Schooling Materials	43	3,540	0	1,762	0	NA	0	NA	0	NA
31100-000	Electronic Educational Kits	260	2,120	0	1,762	0	NA	0	NA	0	NA
31300-000	Educational Supplies	280	2,062	1	1,195	0	NA	1	100%	0	NA
31300-100	Therapy Supplies	3	4,680	0	1,762	0	NA	0	NA	0	NA
32000-000	Insulated Panels	31	3,765	0	1,762	0	NA	0	NA	0	NA
33000-000	Transitional Housing	164	2,500	0	1,762	0	NA	0	NA	0	NA
40000-000	Teeth Whitening	197	2,351	1	1,195	0	NA	1	100%	0	NA
41000-000	Sports and Recreation	1,173	1,055	9	422	8	89%	1	11%	0	NA
41000-100	Sports Equipment	402	1,766	1	1,195	1	100%	0	NA	0	NA
42000-000	Building Permits	317	1,956	1	1,195	1	100%	0	NA	0	NA
43000-000	Managed Print Services	147	2,595	0	1,762	0	NA	0	NA	0	NA
44000-000	Advertising	1,115	1,086	3	790	3	100%	0	NA	0	NA
44000-010	Pay Per Click Advertising	7	4,462	0	1,762	0	NA	0	NA	0	NA
44001-000	Agriculture	455	1,682	0	1,762	0	NA	0	NA	0	NA
44002-000	Adult Care	107	2,856	0	1,762	0	NA	0	NA	0	NA
44003-000	Airplanes	34	3,686	0	1,762	0	NA	0	NA	0	NA
44004-000	Ammunition & Weapons	470	1,653	0	1,762	0	NA	0	NA	0	NA
44006-000	Appliances	5,125	389	25	201	16	64%	9	36%	0	NA
44006-100	Appliance Repair	41,115	41	328	24	57	17%	268	82%	3	1%
44006-110	Commercial Appliance Repair	21	3,993	0	1,762	0	NA	0	NA	0	NA
44006-200	Gas Appliance Repair	197	2,351	0	1,762	0	NA	0	NA	0	NA
44007-000	Armor	39	3,606	0	1,762	0	NA	0	NA	0	NA
44008-000	Art and Culture	259	2,127	0	1,762	0	NA	0	NA	0	NA
44009-000	Assets	43	3,540	0	1,762	0	NA	0	NA	0	NA
44010-000	Auto	3,876	485	21	233	6	29%	14	67%	1	5%
44012-000	Bathroom	635	1,426	1	1,195	0	NA	1	100%	0	NA
44013-000	Beauty	3,304	538	15	302	12	80%	3	20%	0	NA
44014-000	Boats	197	2,351	3	790	2	67%	1	33%	0	NA
44016-000	Building and Construction	5,338	371	5	598	0	NA	4	80%	1	20%
44018-000	Charity	275	2,074	0	1,762	0	NA	0	NA	0	NA
44020-000	Communication	85	3,028	0	1,762	0	NA	0	NA	0	NA
44021-000	Consultant	2,667	622	3	790	2	67%	1	33%	0	NA
44022-000	Counseling	1,122	1,083	1	1,195	1	100%	0	NA	0	NA
44024-000	Custom Service	145	2,609	1	1,195	0	NA	1	100%	0	NA
44025-000	Customer Service	181	2,415	1	1,195	0	NA	1	100%	0	NA
44025-100	Customer Relationship Management	42	3,558	0	1,762	0	NA	0	NA	0	NA
44026-000	Dance	613	1,459	7	492	4	57%	3	43%	0	NA
44027-000	Data	73	3,158	0	1,762	0	NA	0	NA	0	NA
44028-000	Décor	9	4,391	0	1,762	0	NA	0	NA	0	NA
44029-000	Dental	1,305	995	5	598	5	100%	0	NA	0	NA
44030-000	Design	823	1,267	2	940	1	50%	1	50%	0	NA
44031-000	Dessert	30	3,786	0	1,762	0	NA	0	NA	0	NA
44032-000	Disability	31	3,765	0	1,762	0	NA	0	NA	0	NA
44034-000	Education	1,377	959	11	371	8	73%	3	27%	0	NA
44035-000	Electrical	4,487	428	5	598	2	40%	3	60%	0	NA
44036-000	Electronics and Technology	2,425	661	13	331	4	31%	9	69%	0	NA
44038-000	Employment	32	3,734	0	1,762	0	NA	0	NA	0	NA
44039-000	Energy	709	1,345	1	1,195	0	NA	1	100%	0	NA
44040-000	Engineering	881	1,226	3	790	2	67%	1	33%	0	NA
44041-000	Entertainment	579	1,503	10	404	2	20%	8	80%	0	NA
44042-000	Environment	86	3,022	0	1,762	0	NA	0	NA	0	NA
44044-000	Exercise and Wellness	141	2,634	0	1,762	0	NA	0	NA	0	NA
44046-000	Fashion	622	1,443	7	492	0	NA	7	100%	0	NA
44048-000	Film Industry	178	2,430	0	1,762	0	NA	0	NA	0	NA
44052-000	Food Industry	256	2,133	0	1,762	0	NA	0	NA	0	NA
44053-000	Fuel	411	1,754	0	1,762	0	NA	0	NA	0	NA
44055-000	Gardening	598	1,475	2	940	0	NA	2	100%	0	NA
44057-000	Cards and Gifts	330	1,921	4	685	0	NA	4	100%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
44058-000	Hardware and Tools	1,336	974	6	549	4	67%	2	33%	0	NA
44059-000	Health Care	1,159	1,059	5	598	3	60%	2	40%	0	NA
44061-000	Hobbies	8	4,421	1	1,195	1	100%	0	NA	0	NA
44062-000	Household Appliances	3,390	528	31	168	19	61%	12	39%	0	NA
44063-000	Holidays	10	4,353	0	1,762	0	NA	0	NA	0	NA
44064-000	Home Services	667	1,390	0	1,762	0	NA	0	NA	0	NA
44065-000	Hunting	217	2,279	4	685	2	50%	2	50%	0	NA
44068-000	Industrial	173	2,449	0	1,762	0	NA	0	NA	0	NA
44069-000	Innovation	27	3,846	0	1,762	0	NA	0	NA	0	NA
44070-000	Inspection	154	2,545	0	1,762	0	NA	0	NA	0	NA
44071-000	Instruction	6	4,518	0	1,762	0	NA	0	NA	0	NA
44073-000	Insurance	11,995	175	172	42	157	91%	15	9%	0	NA
44075-000	Kitchen	808	1,277	1	1,195	0	NA	1	100%	0	NA
44083-000	Marine Supplies	220	2,270	3	790	3	100%	0	NA	0	NA
44085-000	Memorabilia	389	1,801	1	1,195	1	100%	0	NA	0	NA
44085-010	Sports Cards	175	2,442	0	1,762	0	NA	0	NA	0	NA
44085-020	Pokeman Cards	24	3,924	5	598	2	40%	3	60%	0	NA
44085-030	Pokemon Cards	260	2,120	0	1,762	0	NA	0	NA	0	NA
44086-000	Metal	292	2,020	2	940	2	100%	0	NA	0	NA
44088-000	Music	1,003	1,148	5	598	3	60%	2	40%	0	NA
44090-000	Oil	19	4,053	0	1,762	0	NA	0	NA	0	NA
44091-000	Optometry	380	1,823	3	790	1	33%	2	67%	0	NA
44092-000	Organization	78	3,102	2	940	1	50%	1	50%	0	NA
44095-000	Parking	1,444	921	35	150	16	46%	19	54%	0	NA
44096-000	Personalization	5	4,571	0	1,762	0	NA	0	NA	0	NA
44097-000	Pets	462	1,670	2	940	1	50%	1	50%	0	NA
44102-000	Pregnancy	3	4,680	0	1,762	0	NA	0	NA	0	NA
44103-000	Preservation and Restoration	12	4,281	0	1,762	0	NA	0	NA	0	NA
44104-000	Printing Materials	105	2,875	0	1,762	0	NA	0	NA	0	NA
44105-000	Promotions	67	3,231	0	1,762	0	NA	0	NA	0	NA
44106-000	Public Works and Government Services	11	4,314	0	1,762	0	NA	0	NA	0	NA
44107-000	Publication	23	3,950	0	1,762	0	NA	0	NA	0	NA
44108-000	Racing	224	2,247	7	492	7	100%	0	NA	0	NA
44109-000	Recreation	105	2,875	8	459	5	63%	3	38%	0	NA
44111-000	Religion	8	4,421	0	1,762	0	NA	0	NA	0	NA
44117-000	Safety	503	1,606	1	1,195	1	100%	0	NA	0	NA
44118-000	Sales	146	2,599	2	940	2	100%	0	NA	0	NA
44119-000	Sanitation	86	3,022	1	1,195	1	100%	0	NA	0	NA
44119-100	Disinfecting Services	76	3,127	0	1,762	0	NA	0	NA	0	NA
44120-000	Science	71	3,175	0	1,762	0	NA	0	NA	0	NA
44122-000	Security	3,059	567	8	459	0	NA	8	100%	0	NA
44123-000	Smoking Products	118	2,782	2	940	2	100%	0	NA	0	NA
44124-000	Speech, Language and Writing	31	3,765	0	1,762	0	NA	0	NA	0	NA
44125-000	Sports	278	2,064	7	492	0	NA	7	100%	0	NA
44126-000	Stone	778	1,295	11	371	5	45%	5	45%	1	9%
44128-000	Taxes	1,138	1,074	7	492	3	43%	4	57%	0	NA
44129-000	Therapy	303	1,982	0	1,762	0	NA	0	NA	0	NA
44129-200	Speech Therapy	17	4,113	0	1,762	0	NA	0	NA	0	NA
44131-000	Trucks	143	2,623	0	1,762	0	NA	0	NA	0	NA
44132-000	Warranty Plans	168	2,471	8	459	6	75%	2	25%	0	NA
44133-000	Water Service	329	1,923	2	940	2	100%	0	NA	0	NA
44133-100	Bulk Water Delivery	221	2,265	0	1,762	0	NA	0	NA	0	NA
44134-000	Weather	9	4,391	0	1,762	0	NA	0	NA	0	NA
44135-000	Cable, Internet and Radio	96	2,934	4	685	1	25%	3	75%	0	NA
44136-000	Children and Infants	174	2,446	1	1,195	1	100%	0	NA	0	NA
44137-000	Music Schools	382	1,817	4	685	2	50%	2	50%	0	NA
44138-000	Microneedling	1	4,802	0	1,762	0	NA	0	NA	0	NA
44149-200	Hand Sanitizer	62	3,289	0	1,762	0	NA	0	NA	0	NA
50001-000	Air Conditioning Equipment	265	2,103	0	1,762	0	NA	0	NA	0	NA
50002-000	Aircraft Brokers	12	4,281	0	1,762	0	NA	0	NA	0	NA
50003-000	Aircraft Dealers	48	3,478	0	1,762	0	NA	0	NA	0	NA
50003-100	Drone Sales	363	1,854	1	1,195	1	100%	0	NA	0	NA
50003-110	Drone Pilots	68	3,209	0	1,762	0	NA	0	NA	0	NA
50004-000	Album	2	4,742	0	1,762	0	NA	0	NA	0	NA
50005-000	ATV	4,935	403	7	492	5	71%	2	29%	0	NA
50006-000	Alternators	300	1,993	0	1,762	0	NA	0	NA	0	NA
50007-000	Ammunition	163	2,507	0	1,762	0	NA	0	NA	0	NA
50008-000	Ammunition Supplies	79	3,093	0	1,762	0	NA	0	NA	0	NA
50010-100	Guitar	756	1,313	5	598	3	60%	1	20%	1	20%

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50012-000	Marine Anchors	17	4,113	0	1,762	0	NA	0	NA	0	NA
50013-000	Antenna	425	1,736	1	1,195	1	100%	0	NA	0	NA
50014-000	Antique Dealers	2,875	593	2	940	0	NA	2	100%	0	NA
50015-000	Antique Reproduction	14	4,212	0	1,762	0	NA	0	NA	0	NA
50016-000	Major Appliance Dealers	78,760	22	429	16	383	89%	46	11%	0	NA
50016-001	Used Appliances	1,865	792	1	1,195	1	100%	0	NA	0	NA
50017-000	Major Appliance Parts	11,169	184	60	98	48	80%	12	20%	0	NA
50018-000	Small Appliance Dealers	2,727	610	18	260	16	89%	2	11%	0	NA
50019-000	Small Appliance Parts	15,285	138	46	118	46	100%	0	NA	0	NA
50021-000	Aquarium Dealers	476	1,641	0	1,762	0	NA	0	NA	0	NA
50022-000	Archery Equipment	137	2,664	0	1,762	0	NA	0	NA	0	NA
50022-100	Archery Supplies	5	4,571	0	1,762	0	NA	0	NA	0	NA
50023-000	Architectural Supplies	13	4,248	0	1,762	0	NA	0	NA	0	NA
50024-000	Army Gear	105	2,875	0	1,762	0	NA	0	NA	0	NA
50024-100	Military Gear	296	2,007	0	1,762	0	NA	0	NA	0	NA
50025-000	Art	598	1,475	8	459	6	75%	2	25%	0	NA
50025-100	Handmade Art	185	2,396	0	1,762	0	NA	0	NA	0	NA
50026-000	Art Restoration	232	2,217	1	1,195	0	NA	0	NA	1	100%
50027-000	Art Supplies	610	1,461	1	1,195	1	100%	0	NA	0	NA
50027-100	Scrapbook	41	3,567	0	1,762	0	NA	0	NA	0	NA
50028-000	Artificial Flowers	1,159	1,059	2	940	1	50%	1	50%	0	NA
50028-100	Artificial Plants	52	3,421	0	1,762	0	NA	0	NA	0	NA
50028-200	Artificial Trees	65	3,256	1	1,195	0	NA	1	100%	0	NA
50030-000	Audio Visual Equipment	2,005	756	7	492	2	29%	5	71%	0	NA
50031-000	Audio Visual Equipment Supplies	185	2,396	0	1,762	0	NA	0	NA	0	NA
50032-000	Auto Brokers	1,895	782	0	1,762	0	NA	0	NA	0	NA
50032-100	Automobile Purchasing Consultant	96	2,934	0	1,762	0	NA	0	NA	0	NA
50034-000	Auto Alarms	528	1,565	0	1,762	0	NA	0	NA	0	NA
50035-000	Auto Appraiser	654	1,401	0	1,762	0	NA	0	NA	0	NA
50036-000	Car Bumpers	331	1,919	0	1,762	0	NA	0	NA	0	NA
50037-000	Classic Car Dealers	250	2,154	0	1,762	0	NA	0	NA	0	NA
50038-000	Custom Car Dealers	85	3,028	0	1,762	0	NA	0	NA	0	NA
50039-000	New Car Dealers	86,530	18	575	10	402	70%	170	30%	3	1%
50039-100	Imported Car Dealers	965	1,168	4	685	4	100%	0	NA	0	NA
50040-000	Used Car Dealers	148,387	9	289	27	194	67%	89	31%	6	2%
50040-100	Co-Op Car Dealers	68	3,209	0	1,762	0	NA	0	NA	0	NA
50040-120	Car Rental	625	1,438	11	371	4	36%	7	64%	0	NA
50040-200	Online Car Dealers	809	1,276	0	1,762	0	NA	0	NA	0	NA
50041-000	Auto Electric Equipment	1,176	1,053	4	685	1	25%	3	75%	0	NA
50042-000	Auto Floor Mats	379	1,826	7	492	6	86%	1	14%	0	NA
50043-000	New Auto Parts	39,412	47	95	66	86	91%	9	9%	0	NA
50044-000	Racing Cars	176	2,437	0	1,762	0	NA	0	NA	0	NA
50045-000	Car Stereos	1,268	1,010	0	1,762	0	NA	0	NA	0	NA
50045-200	Car Stereo Repair	2	4,742	0	1,762	0	NA	0	NA	0	NA
50046-000	Autograph Dealer	315	1,963	1	1,195	1	100%	0	NA	0	NA
50047-000	Awnings	5,549	359	5	598	4	80%	1	20%	0	NA
50047-100	Canopies	1	4,802	0	1,762	0	NA	0	NA	0	NA
50048-000	Baby Strollers	107	2,856	3	790	3	100%	0	NA	0	NA
50048-100	Baby Car Seats	66	3,244	0	1,762	0	NA	0	NA	0	NA
50049-000	Baby Food	10	4,353	0	1,762	0	NA	0	NA	0	NA
50051-000	Bagel	29	3,812	0	1,762	0	NA	0	NA	0	NA
50052-000	Retail Bakers	3,254	543	2	940	0	NA	2	100%	0	NA
50053-000	Novelty Balloons	420	1,742	1	1,195	1	100%	0	NA	0	NA
50054-000	Bamboo Products	77	3,114	2	940	1	50%	1	50%	0	NA
50055-000	Banquet Facilities	1,794	806	16	290	4	25%	12	75%	0	NA
50056-000	Barbecue	668	1,389	5	598	3	60%	2	40%	0	NA
50057-000	BBQ Supplies	1,384	954	3	790	3	100%	0	NA	0	NA
50058-000	Baseball Cards	144	2,615	0	1,762	0	NA	0	NA	0	NA
50058-100	Sports Memorabilia	716	1,340	0	1,762	0	NA	0	NA	0	NA
50059-000	Baskets	35	3,669	0	1,762	0	NA	0	NA	0	NA
50060-000	Bathroom Accessories	2,274	691	3	790	2	67%	1	33%	0	NA
50061-000	Bath Supplies	1,612	870	2	940	0	NA	2	100%	0	NA
50062-000	Battery Retail	975	1,164	1	1,195	1	100%	0	NA	0	NA
50063-000	Battery Charging	52	3,421	0	1,762	0	NA	0	NA	0	NA
50064-000	Battery Rebuild	105	2,875	0	1,762	0	NA	0	NA	0	NA
50065-000	Beads	353	1,874	0	1,762	0	NA	0	NA	0	NA
50067-000	Bedding	2,608	633	6	549	6	100%	0	NA	0	NA
50069-000	Bed Sales	2,050	744	3	790	1	33%	1	33%	1	33%
50069-100	Wall Beds	178	2,430	2	940	2	100%	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50069-101	Wall Bed Manufacturer	32	3,734	0	1,762	0	NA	0	NA	0	NA
50069-200	Adjustable Beds	59	3,327	0	1,762	0	NA	0	NA	0	NA
50070-000	Beer and Ale	289	2,032	0	1,762	0	NA	0	NA	0	NA
50071-000	Home Brewing Supplies	287	2,041	0	1,762	0	NA	0	NA	0	NA
50072-000	Bible	32	3,734	0	1,762	0	NA	0	NA	0	NA
50073-000	Bicycle Security Systems	6	4,518	0	1,762	0	NA	0	NA	0	NA
50073-100	Bicycle Racks	78	3,102	0	1,762	0	NA	0	NA	0	NA
50074-000	Bicycle Dealers	4,687	414	24	209	14	58%	9	38%	1	4%
50075-000	Bike Repair	1,040	1,127	2	940	1	50%	0	NA	1	50%
50075-200	Helicopter Parts	55	3,383	0	1,762	0	NA	0	NA	0	NA
50076-000	Billiard Supplies	587	1,493	2	940	1	50%	1	50%	0	NA
50077-000	Binder	7	4,462	0	1,762	0	NA	0	NA	0	NA
50078-000	Binoculars	155	2,540	1	1,195	1	100%	0	NA	0	NA
50079-000	Bird Supplies	97	2,928	0	1,762	0	NA	0	NA	0	NA
50080-000	Blankets	2,796	601	57	103	10	18%	47	82%	0	NA
50081-000	Boat Covers	306	1,974	2	940	1	50%	1	50%	0	NA
50081-200	Boat Upholstery	4	4,627	0	1,762	0	NA	0	NA	0	NA
50082-000	Boat Dealers	5,946	336	14	315	6	43%	8	57%	0	NA
50083-000	Boat Supplies	1,303	997	2	940	2	100%	0	NA	0	NA
50083-100	Boat Equipment	252	2,148	0	1,762	0	NA	0	NA	0	NA
50084-000	Nuts and Bolts	34	3,686	0	1,762	0	NA	0	NA	0	NA
50085-000	New Books	1,987	761	13	331	6	46%	7	54%	0	NA
50085-100	Textbooks	30	3,786	0	1,762	0	NA	0	NA	0	NA
50086-000	Used Books	5,725	349	30	174	30	100%	0	NA	0	NA
50087-000	Boots	1,006	1,147	3	790	3	100%	0	NA	0	NA
50088-000	Bottle Caps	21	3,993	0	1,762	0	NA	0	NA	0	NA
50089-000	Boutique	1,634	863	52	110	49	94%	3	6%	0	NA
50089-100	Boutique Fight Cancer Products	27	3,846	0	1,762	0	NA	0	NA	0	NA
50091-000	Box Lunch	36	3,654	0	1,762	0	NA	0	NA	0	NA
50092-000	Boy and Girl Organizations	4	4,627	0	1,762	0	NA	0	NA	0	NA
50094-000	Braids	1	4,802	0	1,762	0	NA	0	NA	0	NA
50095-000	Braille Supplies	418	1,744	0	1,762	0	NA	0	NA	0	NA
50098-000	Bra	155	2,540	1	1,195	0	NA	1	100%	0	NA
50100-000	Clay Bricks	179	2,424	0	1,762	0	NA	0	NA	0	NA
50101-000	Concrete Bricks	1,377	959	2	940	0	NA	2	100%	0	NA
50102-000	Used Brick	14	4,212	0	1,762	0	NA	0	NA	0	NA
50104-000	Bridal Registry	1	4,802	0	1,762	0	NA	0	NA	0	NA
50105-000	Bridal Shops	1,343	971	8	459	4	50%	4	50%	0	NA
50108-000	Brushes	65	3,256	0	1,762	0	NA	0	NA	0	NA
50109-000	Buckles	10	4,353	0	1,762	0	NA	0	NA	0	NA
50110-000	Building Materials	21,621	90	19	248	17	89%	2	11%	0	NA
50111-000	Used Building Materials	234	2,214	0	1,762	0	NA	0	NA	0	NA
50112-000	Metal Building	5,694	353	18	260	18	100%	0	NA	0	NA
50112-010	Metal Building Contractors	32	3,734	0	1,762	0	NA	0	NA	0	NA
50113-000	Portable Buildings	568	1,519	0	1,762	0	NA	0	NA	0	NA
50113-200	Moving Portable Buildings	45	3,509	1	1,195	1	100%	0	NA	0	NA
50113-210	Post Frame Building	169	2,465	0	1,762	0	NA	0	NA	0	NA
50114-000	Modular Buildings	4,323	447	4	685	2	50%	2	50%	0	NA
50114-100	Prefab Buildings	602	1,470	1	1,195	0	NA	1	100%	0	NA
50116-000	Marine Buoys	6	4,518	0	1,762	0	NA	0	NA	0	NA
50117-000	Business Forms and Systems	146	2,599	0	1,762	0	NA	0	NA	0	NA
50120-000	Cabinet Manufacturers	8,571	243	4	685	3	75%	1	25%	0	NA
50120-100	Cabinet Maker	5,156	385	3	790	0	NA	3	100%	0	NA
50120-200	Cabinet Doors	1,051	1,118	0	1,762	0	NA	0	NA	0	NA
50121-000	Cabinets	10,792	192	8	459	2	25%	6	75%	0	NA
50121-010	Custom Cabinets	885	1,221	4	685	2	50%	2	50%	0	NA
50121-200	Cabinet Organizers	230	2,232	1	1,195	0	NA	1	100%	0	NA
50122-000	Cake Decorating Supplies	36	3,654	0	1,762	0	NA	0	NA	0	NA
50123-000	Calendars	126	2,722	1	1,195	1	100%	0	NA	0	NA
50124-000	Camper Dealers	245	2,172	1	1,195	1	100%	0	NA	0	NA
50125-000	Camper Parts	223	2,251	0	1,762	0	NA	0	NA	0	NA
50126-000	Camping Equipment	3,381	529	1	1,195	0	NA	1	100%	0	NA
50127-000	Candle Making Supplies	32	3,734	0	1,762	0	NA	0	NA	0	NA
50128-000	Candles	4,805	408	30	174	30	100%	0	NA	0	NA
50128-100	Wickless Candles	7	4,462	0	1,762	0	NA	0	NA	0	NA
50129-000	Candy	816	1,273	6	549	6	100%	0	NA	0	NA
50132-000	Car Wash Equipment	164	2,500	0	1,762	0	NA	0	NA	0	NA
50132-010	Mobile Car Wash	72	3,168	0	1,762	0	NA	0	NA	0	NA
50133-000	New Carpet	12,084	172	17	272	10	59%	7	41%	0	NA

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50133-100	Oriental Carpet Dealers	274	2,078	0	1,762	0	NA	0	NA	0	NA
50134-000	Used Carpet	243	2,182	0	1,762	0	NA	0	NA	0	NA
50135-000	Carpet Pads	256	2,133	1	1,195	0	NA	1	100%	0	NA
50136-000	Casters	40	3,585	0	1,762	0	NA	0	NA	0	NA
50137-000	Catalog Showroom	6	4,518	0	1,762	0	NA	0	NA	0	NA
50138-000	Caterer	4,666	417	6	549	2	33%	3	50%	1	17%
50139-000	Caulking Materials	68	3,209	0	1,762	0	NA	0	NA	0	NA
50141-000	Ceiling Materials	87	3,013	0	1,762	0	NA	0	NA	0	NA
50142-000	Tablet Equipment	1,940	771	8	459	5	63%	3	38%	0	NA
50143-000	Cement	377	1,830	0	1,762	0	NA	0	NA	0	NA
50144-000	Decorative Ceramic	179	2,424	0	1,762	0	NA	0	NA	0	NA
50145-000	Chains	22	3,972	0	1,762	0	NA	0	NA	0	NA
50149-000	Children's Clothing Stores	1,747	821	3	790	1	33%	2	67%	0	NA
50151-000	Glassware	126	2,722	0	1,762	0	NA	0	NA	0	NA
50152-000	Chinese Food	199	2,343	1	1,195	0	NA	1	100%	0	NA
50154-000	Tobacco Store	729	1,324	0	1,762	0	NA	0	NA	0	NA
50154-100	Cigars and Cigar Accessories	575	1,510	3	790	1	33%	2	67%	0	NA
50155-000	Cigarette Lighter	26	3,879	0	1,762	0	NA	0	NA	0	NA
50155-100	Electronic Cigarettes	2,328	680	13	331	0	NA	13	100%	0	NA
50155-101	E-cigarette Liquid	653	1,405	7	492	0	NA	6	86%	1	14%
50156-000	Clock Dealers	190	2,377	1	1,195	0	NA	1	100%	0	NA
50157-000	Clock Repair	1,275	1,007	3	790	0	NA	3	100%	0	NA
50158-000	Closet Organizers	1,857	794	3	790	3	100%	0	NA	0	NA
50159-000	Consignment Clothes	2,375	673	4	685	4	100%	0	NA	0	NA
50160-000	Clubs and Organizations	567	1,521	0	1,762	0	NA	0	NA	0	NA
50161-000	Clutches	54	3,397	0	1,762	0	NA	0	NA	0	NA
50163-000	Cocktail Bar	287	2,041	0	1,762	0	NA	0	NA	0	NA
50164-000	Coffee and Tea	3,792	492	64	95	56	88%	8	13%	0	NA
50164-010	Coffee Shop	248	2,160	1	1,195	1	100%	0	NA	0	NA
50164-110	Hookah Bar	34	3,686	0	1,762	0	NA	0	NA	0	NA
50165-000	Coffee Break Services and Supplies	461	1,673	0	1,762	0	NA	0	NA	0	NA
50166-000	Coin Card	1,059	1,110	10	404	10	100%	0	NA	0	NA
50167-000	Coin Dealers	3,174	551	0	1,762	0	NA	0	NA	0	NA
50167-010	Coin Collecting Supplies	20	4,021	0	1,762	0	NA	0	NA	0	NA
50167-100	Numismatics	6	4,518	0	1,762	0	NA	0	NA	0	NA
50169-000	Collectibles	5,028	397	40	137	32	80%	8	20%	0	NA
50170-000	Comic Book	527	1,566	2	940	0	NA	2	100%	0	NA
50173-000	Computer Dealers	20,279	102	129	51	58	45%	71	55%	0	NA
50173-100	Printer Sales and Service	519	1,580	5	598	5	100%	0	NA	0	NA
50174-000	Computer Furniture	197	2,351	0	1,762	0	NA	0	NA	0	NA
50175-000	Computer Parts	6,655	302	31	168	23	74%	8	26%	0	NA
50175-100	Computer Supplies	8	4,421	0	1,762	0	NA	0	NA	0	NA
50176-000	Used Computers	1,266	1,013	0	1,762	0	NA	0	NA	0	NA
50177-000	Concession Stands	16	4,143	0	1,762	0	NA	0	NA	0	NA
50178-000	Concrete Blocks	53	3,407	0	1,762	0	NA	0	NA	0	NA
50178-100	Decorative Concrete	1,326	981	2	940	0	NA	2	100%	0	NA
50178-110	Stamped Concrete	82	3,056	0	1,762	0	NA	0	NA	0	NA
50179-000	Concrete Patching Compound	36	3,654	0	1,762	0	NA	0	NA	0	NA
50180-000	Concrete Products	2,176	714	0	1,762	0	NA	0	NA	0	NA
50181-000	Concrete Reinforcements	151	2,564	0	1,762	0	NA	0	NA	0	NA
50182-000	Ready Mixed Concrete	1,231	1,025	0	1,762	0	NA	0	NA	0	NA
50183-000	Consignment Services	639	1,423	2	940	1	50%	1	50%	0	NA
50183-100	Online Consignment	75	3,136	0	1,762	0	NA	0	NA	0	NA
50183-300	Furniture Consignment	356	1,866	1	1,195	0	NA	1	100%	0	NA
50184-000	Contact Lenses	3,141	560	6	549	1	17%	5	83%	0	NA
50185-000	Cookies	76	3,127	0	1,762	0	NA	0	NA	0	NA
50186-000	Cooking Utensils	2,293	687	45	122	9	20%	36	80%	0	NA
50188-000	Girdles	1,490	899	2	940	0	NA	2	100%	0	NA
50189-000	Perfume	1,411	939	5	598	2	40%	3	60%	0	NA
50190-000	Costume Fabrics	28	3,830	0	1,762	0	NA	0	NA	0	NA
50190-100	Costume Accessories	181	2,415	0	1,762	0	NA	0	NA	0	NA
50191-000	Countertops	12,140	170	17	272	11	65%	6	35%	0	NA
50191-100	Countertop Fabrication	773	1,298	1	1,195	1	100%	0	NA	0	NA
50191-200	Concrete Countertops	41	3,567	0	1,762	0	NA	0	NA	0	NA
50192-000	Craft Dealers	185	2,396	1	1,195	1	100%	0	NA	0	NA
50192-100	Craft Gallery	22	3,972	0	1,762	0	NA	0	NA	0	NA
50193-000	Craft Classes	157	2,532	5	598	0	NA	5	100%	0	NA
50194-000	Craft Supplies	1,396	947	0	1,762	0	NA	0	NA	0	NA
50197-000	Cutlery	32	3,734	1	1,195	1	100%	0	NA	0	NA

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50198-000	Gas Cylinder	54	3,397	0	1,762	0	NA	0	NA	0	NA
50199-000	Convenience Store	4,190	461	7	492	5	71%	2	29%	0	NA
50200-000	Dance Supplies	129	2,710	0	1,762	0	NA	0	NA	0	NA
50201-000	Darts	11	4,314	0	1,762	0	NA	0	NA	0	NA
50202-000	Delicatessen	523	1,574	0	1,762	0	NA	0	NA	0	NA
50203-000	Discount Stores	17,801	123	33	159	16	48%	17	52%	0	NA
50204-000	Diamond	3,017	574	1	1,195	1	100%	0	NA	0	NA
50206-000	Diesel Fuel	173	2,449	0	1,762	0	NA	0	NA	0	NA
50206-100	Gasoline	688	1,367	2	940	2	100%	0	NA	0	NA
50206-200	Marine Fuel	28	3,830	0	1,762	0	NA	0	NA	0	NA
50206-300	Biofuel	65	3,256	0	1,762	0	NA	0	NA	0	NA
50209-000	Dishwasher Dealers	1	4,802	0	1,762	0	NA	0	NA	0	NA
50211-000	Diver Supply	179	2,424	1	1,195	0	NA	1	100%	0	NA
50212-000	Diving Lessons	118	2,782	0	1,762	0	NA	0	NA	0	NA
50212-010	Scuba Diving	23	3,950	0	1,762	0	NA	0	NA	0	NA
50213-000	Doll Accessories	6	4,518	0	1,762	0	NA	0	NA	0	NA
50214-000	Doll Houses	167	2,478	0	1,762	0	NA	0	NA	0	NA
50215-000	Doll Collectors	3,069	565	14	315	14	100%	0	NA	0	NA
50217-000	Dolls	38	3,616	0	1,762	0	NA	0	NA	0	NA
50218-000	Door and Gate Operating Devices	680	1,373	1	1,195	1	100%	0	NA	0	NA
50219-000	Door Closers	340	1,904	0	1,762	0	NA	0	NA	0	NA
50220-000	Door Frame	123	2,742	0	1,762	0	NA	0	NA	0	NA
50221-000	Doors	9,049	225	8	459	7	88%	1	13%	0	NA
50221-100	Patio Doors	204	2,324	0	1,762	0	NA	0	NA	0	NA
50221-101	Door Installation	964	1,169	1	1,195	0	NA	1	100%	0	NA
50221-200	Door Manufacturers	1,242	1,021	3	790	2	67%	1	33%	0	NA
50221-400	Industrial Doors	68	3,209	0	1,762	0	NA	0	NA	0	NA
50221-500	Commercial Doors	891	1,218	0	1,762	0	NA	0	NA	0	NA
50221-600	Rolling Doors	91	2,984	0	1,762	0	NA	0	NA	0	NA
50222-000	Doughnuts	2,705	617	29	183	2	7%	27	93%	0	NA
50224-000	Custom Curtains	2,644	626	7	492	3	43%	4	57%	0	NA
50224-100	Custom Draperies	59	3,327	0	1,762	0	NA	0	NA	0	NA
50225-000	Drapery and Curtain Fabrics Retail	185	2,396	1	1,195	1	100%	0	NA	0	NA
50226-000	Drapery and Curtain Fixtures	33	3,715	0	1,762	0	NA	0	NA	0	NA
50227-000	Drapery Installation Service	190	2,377	0	1,762	0	NA	0	NA	0	NA
50228-000	Drapery Trimmings	22	3,972	0	1,762	0	NA	0	NA	0	NA
50231-000	Dressmaker	299	1,994	3	790	1	33%	2	67%	0	NA
50233-000	Dry Goods	40	3,585	0	1,762	0	NA	0	NA	0	NA
50234-000	Dune Buggy	9	4,391	0	1,762	0	NA	0	NA	0	NA
50236-000	Electric Supplies	1,333	977	1	1,195	1	100%	0	NA	0	NA
50237-000	Used Electric Equipment	7	4,462	0	1,762	0	NA	0	NA	0	NA
50238-000	Electronic Equipment Dealers	18,527	116	469	14	410	87%	59	13%	0	NA
50239-000	Electronic Power Supplies	161	2,515	1	1,195	0	NA	1	100%	0	NA
50240-000	Embroidery Supplies	32	3,734	0	1,762	0	NA	0	NA	0	NA
50242-000	Encyclopedia	6	4,518	0	1,762	0	NA	0	NA	0	NA
50244-000	Exercise Machines	3,507	516	7	492	4	57%	3	43%	0	NA
50244-100	Exercise Equipment Repair	491	1,623	0	1,762	0	NA	0	NA	0	NA
50246-000	Fabric Shop	2,108	731	9	422	6	67%	1	11%	2	22%
50248-000	Outlet Stores	1,689	842	3	790	0	NA	3	100%	0	NA
50249-000	Household Fans	443	1,702	0	1,762	0	NA	0	NA	0	NA
50250-000	Fan Repair	145	2,609	0	1,762	0	NA	0	NA	0	NA
50252-000	Fence Contractors	32,263	55	31	168	10	32%	19	61%	2	6%
50252-100	Fence Staining	10	4,353	0	1,762	0	NA	0	NA	0	NA
50253-000	Fence Fittings	492	1,622	0	1,762	0	NA	0	NA	0	NA
50253-100	Fence Materials	149	2,579	0	1,762	0	NA	0	NA	0	NA
50254-000	Fertilizer	372	1,840	0	1,762	0	NA	0	NA	0	NA
50254-100	Organic Fertilizer	62	3,289	0	1,762	0	NA	0	NA	0	NA
50256-000	Air Cleaning Equipment	266	2,100	0	1,762	0	NA	0	NA	0	NA
50257-000	Fire Department Equipment	80	3,081	0	1,762	0	NA	0	NA	0	NA
50258-000	Fireplace Equipment	1,608	873	4	685	3	75%	1	25%	0	NA
50259-000	Fireplace Equipment Manufacturers	576	1,509	3	790	3	100%	0	NA	0	NA
50260-000	Fireplace	16,752	131	24	209	19	79%	5	21%	0	NA
50260-010	Fireplace Installation	480	1,634	0	1,762	0	NA	0	NA	0	NA
50260-030	Fire Pit	5	4,571	0	1,762	0	NA	0	NA	0	NA
50260-100	Fireplace Repair	151	2,564	3	790	0	NA	3	100%	0	NA
50260-110	Fireplace Service	563	1,529	0	1,762	0	NA	0	NA	0	NA
50261-000	Firewood	3,610	509	1	1,195	0	NA	1	100%	0	NA
50262-000	Seafood Retail	1,055	1,114	2	940	2	100%	0	NA	0	NA
50264-000	Fishermens Supplies	466	1,662	2	940	0	NA	2	100%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50265-000	Fishing Bait	121	2,757	0	1,762	0	NA	0	NA	0	NA
50266-000	Fishing Tackle	374	1,838	0	1,762	0	NA	0	NA	0	NA
50267-000	Fishing Tackle Parts	10	4,353	0	1,762	0	NA	0	NA	0	NA
50268-000	Flag Poles	20	4,021	0	1,762	0	NA	0	NA	0	NA
50269-000	Flags	679	1,377	1	1,195	1	100%	0	NA	0	NA
50269-100	Banners	157	2,532	0	1,762	0	NA	0	NA	0	NA
50270-000	Electric Flashers	2	4,742	0	1,762	0	NA	0	NA	0	NA
50272-000	Flea Markets	121	2,757	0	1,762	0	NA	0	NA	0	NA
50272-001	Farmers Market	485	1,628	2	940	0	NA	2	100%	0	NA
50273-000	Retail Floor Materials	7,311	278	5	598	2	40%	3	60%	0	NA
50273-100	Vinyl Flooring	165	2,489	0	1,762	0	NA	0	NA	0	NA
50273-101	Hardwood Floors	9,176	221	21	233	6	29%	15	71%	0	NA
50273-102	Rubber Flooring	403	1,764	1	1,195	1	100%	0	NA	0	NA
50274-000	Floor Treatment Compounds	100	2,904	0	1,762	0	NA	0	NA	0	NA
50275-000	Retail Florist	23,532	79	629	9	622	99%	7	1%	0	NA
50275-100	Funeral Flowers	197	2,351	0	1,762	0	NA	0	NA	0	NA
50276-000	Preserved Flowers	249	2,158	0	1,762	0	NA	0	NA	0	NA
50277-000	Diet Plans	143	2,623	1	1,195	0	NA	1	100%	0	NA
50277-100	Food Delivery	8,326	254	71	85	31	44%	40	56%	0	NA
50278-000	Carry Out Food	998	1,151	3	790	3	100%	0	NA	0	NA
50278-010	Grocery Delivery	735	1,323	5	598	0	NA	5	100%	0	NA
50279-000	Garden Fountains	445	1,693	0	1,762	0	NA	0	NA	0	NA
50279-100	Water Gardens	200	2,337	1	1,195	1	100%	0	NA	0	NA
50279-110	Fountains	62	3,289	0	1,762	0	NA	0	NA	0	NA
50279-120	Ponds	63	3,279	0	1,762	0	NA	0	NA	0	NA
50280-000	Fraternal Regalia	24	3,924	0	1,762	0	NA	0	NA	0	NA
50281-000	Frozen Food Companies	484	1,631	0	1,762	0	NA	0	NA	0	NA
50282-000	Fruits and Vegetables Retail	590	1,487	0	1,762	0	NA	0	NA	0	NA
50283-000	Fuel Economizer	57	3,349	0	1,762	0	NA	0	NA	0	NA
50284-000	Fuel Injection System	24	3,924	0	1,762	0	NA	0	NA	0	NA
50286-000	Fur	794	1,287	0	1,762	0	NA	0	NA	0	NA
50287-000	Fur Accessories	3	4,680	0	1,762	0	NA	0	NA	0	NA
50289-000	Childrens' Furniture	4,328	444	12	354	5	42%	7	58%	0	NA
50290-000	Outdoor Furniture	1,407	941	3	790	1	33%	2	67%	0	NA
50291-000	Furniture Stores	130,358	10	1,545	1	1,339	87%	202	13%	4	0%
50291-100	Rustic Furniture	421	1,740	2	940	0	NA	2	100%	0	NA
50292-000	Unfinished Furniture	64	3,272	0	1,762	0	NA	0	NA	0	NA
50293-000	Used Furniture	609	1,466	0	1,762	0	NA	0	NA	0	NA
50295-000	Games	1,834	798	42	131	39	93%	3	7%	0	NA
50295-100	Paintball Games	267	2,099	1	1,195	0	NA	1	100%	0	NA
50296-000	Garbage Disposal Parts	684	1,371	0	1,762	0	NA	0	NA	0	NA
50297-000	Household Garbage Disposal	721	1,332	3	790	3	100%	0	NA	0	NA
50298-000	Lawn and Garden	6,485	313	14	315	9	64%	5	36%	0	NA
50298-100	Grass Trimmers	18	4,083	0	1,762	0	NA	0	NA	0	NA
50299-000	Garden Center	4,849	405	10	404	8	80%	2	20%	0	NA
50300-000	Garments - Printing & Lettering	553	1,537	2	940	1	50%	1	50%	0	NA
50301-000	Gas Boosters	1	4,802	0	1,762	0	NA	0	NA	0	NA
50302-000	Gas Burner	112	2,816	0	1,762	0	NA	0	NA	0	NA
50303-000	Medical Gas	252	2,148	0	1,762	0	NA	0	NA	0	NA
50303-100	Industrial Gas	36	3,654	0	1,762	0	NA	0	NA	0	NA
50304-000	Propane	3,916	482	6	549	5	83%	1	17%	0	NA
50304-100	Propane Gas Plumbing	138	2,661	0	1,762	0	NA	0	NA	0	NA
50305-000	Propane Supplies	1,792	807	0	1,762	0	NA	0	NA	0	NA
50305-010	Propane Equipment	31	3,765	0	1,762	0	NA	0	NA	0	NA
50305-100	Gas Power Equipment	372	1,840	0	1,762	0	NA	0	NA	0	NA
50306-000	Gates	744	1,318	1	1,195	1	100%	0	NA	0	NA
50308-000	General Merchandise	5,505	362	65	94	44	68%	21	32%	0	NA
50309-000	Gift Baskets	7,162	284	289	27	8	3%	280	97%	1	0%
50310-000	Gift Shop	8,747	236	43	130	1	2%	36	84%	6	14%
50310-100	Home Accessories	2,091	734	30	174	27	90%	3	10%	0	NA
50310-200	Home Accessories Online	5,971	335	30	174	30	100%	0	NA	0	NA
50310-210	Home Décor	84	3,037	5	598	3	60%	2	40%	0	NA
50310-230	Canvas Art	444	1,696	0	1,762	0	NA	0	NA	0	NA
50312-000	Girls Apparel	5	4,571	0	1,762	0	NA	0	NA	0	NA
50313-000	Glass Cutting	5	4,571	1	1,195	1	100%	0	NA	0	NA
50314-000	Beveled Glass	423	1,739	0	1,762	0	NA	0	NA	0	NA
50314-200	Ornamental Glass	3	4,680	0	1,762	0	NA	0	NA	0	NA
50315-000	Glass Block	11	4,314	0	1,762	0	NA	0	NA	0	NA
50316-000	Go-Karts	77	3,114	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50317-000	Precious Metal Dealers	5,747	348	11	371	10	91%	1	9%	0	NA
50317-100	Gold Buyers	13,417	153	5	598	5	100%	0	NA	0	NA
50318-000	Golf Equipment	1,078	1,104	0	1,762	0	NA	0	NA	0	NA
50318-010	Golf Supplies	141	2,634	0	1,762	0	NA	0	NA	0	NA
50319-000	Gourmet Shop	617	1,452	1	1,195	1	100%	0	NA	0	NA
50320-000	Greeting Card Store	146	2,599	0	1,762	0	NA	0	NA	0	NA
50322-000	Grocery Store	16,066	134	100	61	86	86%	14	14%	0	NA
50324-000	Door Guard	128	2,713	0	1,762	0	NA	0	NA	0	NA
50326-000	Gunsmiths	2,276	688	1	1,195	0	NA	1	100%	0	NA
50326-100	Gun Dealers	9,625	211	19	248	3	16%	16	84%	0	NA
50326-110	Gun Shop	82	3,056	1	1,195	1	100%	0	NA	0	NA
50326-200	Air Gun	387	1,806	2	940	1	50%	1	50%	0	NA
50326-300	Firearm Manufacturer	225	2,246	2	940	0	NA	2	100%	0	NA
50327-000	Gun Equipment	77	3,114	2	940	0	NA	2	100%	0	NA
50328-000	Gymnastics Equipment	201	2,335	2	940	0	NA	2	100%	0	NA
50328-100	Gymnastics Supplies	328	1,928	0	1,762	0	NA	0	NA	0	NA
50329-000	Gypsum	34	3,686	1	1,195	1	100%	0	NA	0	NA
50330-000	Purses	283	2,050	0	1,762	0	NA	0	NA	0	NA
50332-000	Marine Hardware	10	4,353	0	1,762	0	NA	0	NA	0	NA
50333-000	Hardware Sales	8,171	257	15	302	9	60%	6	40%	0	NA
50333-100	Cabinet Hardware	59	3,327	0	1,762	0	NA	0	NA	0	NA
50334-000	Hats	571	1,516	6	549	6	100%	0	NA	0	NA
50336-000	Health Products	12,889	159	18	260	9	50%	7	39%	2	11%
50336-200	Diet Food	8	4,421	0	1,762	0	NA	0	NA	0	NA
50337-000	Hearing Assistive Devices	8,533	245	9	422	2	22%	7	78%	0	NA
50337-100	Hearing Aid Repair	90	2,991	0	1,762	0	NA	0	NA	0	NA
50337-110	Hearing Aid Parts	16	4,143	0	1,762	0	NA	0	NA	0	NA
50337-200	Hearing Tests	357	1,865	0	1,762	0	NA	0	NA	0	NA
50338-000	Car Heater	17	4,113	0	1,762	0	NA	0	NA	0	NA
50339-000	Herbs	322	1,943	0	1,762	0	NA	0	NA	0	NA
50341-000	Retail Hobby Supplies	1,727	827	4	685	3	75%	1	25%	0	NA
50341-200	Model Supplies	223	2,251	0	1,762	0	NA	0	NA	0	NA
50342-000	Home Center	2,714	616	1	1,195	0	NA	1	100%	0	NA
50343-000	Home Demo	76	3,127	0	1,762	0	NA	0	NA	0	NA
50344-000	Home Theater Systems	1,022	1,136	0	1,762	0	NA	0	NA	0	NA
50345-000	Home Furnishings	1,048	1,121	11	371	10	91%	1	9%	0	NA
50346-100	Flexible Metal Tubing	15	4,180	0	1,762	0	NA	0	NA	0	NA
50347-000	Hoses	31	3,765	0	1,762	0	NA	0	NA	0	NA
50348-000	Hose Couplings	116	2,795	0	1,762	0	NA	0	NA	0	NA
50349-000	Hosiery	13	4,248	0	1,762	0	NA	0	NA	0	NA
50350-000	House Cleaning Equipment	52	3,421	0	1,762	0	NA	0	NA	0	NA
50351-000	Housewares	1,361	966	2	940	1	50%	1	50%	0	NA
50352-000	Ice	23	3,950	0	1,762	0	NA	0	NA	0	NA
50353-000	Frozen Dessert Dealers	207	2,311	1	1,195	1	100%	0	NA	0	NA
50353-200	Ice Cream	465	1,665	0	1,762	0	NA	0	NA	0	NA
50355-000	Indian Products	39	3,606	1	1,195	1	100%	0	NA	0	NA
50356-000	Writing Ink	3	4,680	0	1,762	0	NA	0	NA	0	NA
50358-000	Insulation Materials	567	1,521	0	1,762	0	NA	0	NA	0	NA
50359-000	Intercom Systems	168	2,471	0	1,762	0	NA	0	NA	0	NA
50360-000	Invitations	14	4,212	0	1,762	0	NA	0	NA	0	NA
50362-000	Italian Food	134	2,678	0	1,762	0	NA	0	NA	0	NA
50365-000	Japanese Food	118	2,782	0	1,762	0	NA	0	NA	0	NA
50366-000	Jeans	168	2,471	0	1,762	0	NA	0	NA	0	NA
50367-000	Jewelry Stores	53,192	30	76	78	55	72%	19	25%	2	3%
50369-000	Karaoke	566	1,524	0	1,762	0	NA	0	NA	0	NA
50370-000	Motor Karts	6	4,518	0	1,762	0	NA	0	NA	0	NA
50372-000	Kitchen Accessories	4,654	418	25	201	24	96%	1	4%	0	NA
50373-000	Kitchen Cabinets and Equipment	10,686	194	12	354	10	83%	2	17%	0	NA
50375-000	Knife Sharpening	149	2,579	0	1,762	0	NA	0	NA	0	NA
50376-000	Knit Goods	342	1,898	1	1,195	1	100%	0	NA	0	NA
50377-000	Knit Fabric	12	4,281	0	1,762	0	NA	0	NA	0	NA
50378-000	Knitting Classes	5	4,571	0	1,762	0	NA	0	NA	0	NA
50380-000	Kosher Food	41	3,567	0	1,762	0	NA	0	NA	0	NA
50381-000	Paper Labels	351	1,878	0	1,762	0	NA	0	NA	0	NA
50382-000	Laces	16	4,143	0	1,762	0	NA	0	NA	0	NA
50383-000	Ladder	73	3,158	0	1,762	0	NA	0	NA	0	NA
50385-000	Lamp Shades	178	2,430	0	1,762	0	NA	0	NA	0	NA
50386-000	Language Training Aids	1,241	1,023	5	598	5	100%	0	NA	0	NA
50388-000	Lawn Mower	1,555	884	1	1,195	1	100%	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50389-000	Leather Clothing	2,024	750	7	492	5	71%	2	29%	0	NA
50390-000	Leather Dealers	394	1,784	0	1,762	0	NA	0	NA	0	NA
50391-000	Lenses	44	3,521	0	1,762	0	NA	0	NA	0	NA
50393-000	Life Raft Inflation Equipment	3	4,680	0	1,762	0	NA	0	NA	0	NA
50394-000	Retail Light Fixtures	3,503	517	17	272	9	53%	8	47%	0	NA
50395-000	Light Fixture Parts	220	2,270	0	1,762	0	NA	0	NA	0	NA
50396-000	Linens	1,267	1,012	10	404	6	60%	4	40%	0	NA
50397-000	Lingerie	14,431	145	11	371	3	27%	5	45%	3	27%
50398-000	Linoleum Dealers	44	3,521	0	1,762	0	NA	0	NA	0	NA
50399-000	Liquor Store	2,067	741	2	940	1	50%	1	50%	0	NA
50400-000	Louvers	27	3,846	0	1,762	0	NA	0	NA	0	NA
50402-000	Luggage	1,088	1,096	3	790	1	33%	2	67%	0	NA
50403-000	Lumber Store	2,494	650	3	790	1	33%	2	67%	0	NA
50404-000	Used Lumber	19	4,053	0	1,762	0	NA	0	NA	0	NA
50406-000	Magazine Dealers	53	3,407	0	1,762	0	NA	0	NA	0	NA
50407-000	Magazine Distributors	454	1,683	6	549	3	50%	3	50%	0	NA
50408-000	Subscription Agents	110	2,837	1	1,195	0	NA	1	100%	0	NA
50409-000	Magician Supplies	24	3,924	0	1,762	0	NA	0	NA	0	NA
50411-000	Catalog Shopping	2,420	663	0	1,762	0	NA	0	NA	0	NA
50411-100	Subscription Boxes	693	1,364	6	549	1	17%	5	83%	0	NA
50412-000	Map Dealers	74	3,150	0	1,762	0	NA	0	NA	0	NA
50413-000	Marine Electrical	27	3,846	0	1,762	0	NA	0	NA	0	NA
50414-000	Marine Electronics	384	1,812	1	1,195	0	NA	1	100%	0	NA
50415-000	Marine Equipment	1,305	995	4	685	2	50%	2	50%	0	NA
50416-000	Martial Arts Supplies	249	2,158	0	1,762	0	NA	0	NA	0	NA
50416-100	Sword	122	2,752	0	1,762	0	NA	0	NA	0	NA
50418-000	Maternity Clothes	251	2,152	0	1,762	0	NA	0	NA	0	NA
50419-000	Mattress	20,310	101	96	64	71	74%	25	26%	0	NA
50419-100	Futon Sales	88	3,000	0	1,762	0	NA	0	NA	0	NA
50421-000	Meat Retail	2,975	578	6	549	5	83%	1	17%	0	NA
50422-000	Mens Clothing	10,901	190	13	331	10	77%	3	23%	0	NA
50423-000	Mexican Food	48	3,478	1	1,195	0	NA	1	100%	0	NA
50425-000	Microwave Dealers	50	3,445	0	1,762	0	NA	0	NA	0	NA
50428-000	Miniatures	9	4,391	0	1,762	0	NA	0	NA	0	NA
50429-000	Minerals	68	3,209	0	1,762	0	NA	0	NA	0	NA
50430-000	Mirrors	2,011	754	75	79	0	NA	75	100%	0	NA
50431-000	Manufactured Homes Sales	1,811	803	6	549	5	83%	1	17%	0	NA
50432-000	Manufactured Home Parts	258	2,128	1	1,195	1	100%	0	NA	0	NA
50433-000	Manufactured Home Repair	206	2,313	1	1,195	1	100%	0	NA	0	NA
50434-000	Cell Phone Equipment	2,392	669	3	790	2	67%	1	33%	0	NA
50434-100	Cell Phone Repair	2,559	640	17	272	13	76%	4	24%	0	NA
50435-000	Mobile Phone Service	793	1,288	9	422	9	100%	0	NA	0	NA
50435-100	Mobile Apps	1,627	868	9	422	8	89%	1	11%	0	NA
50436-000	Monuments	3,454	522	6	549	5	83%	1	17%	0	NA
50436-100	Monument Cleaning	11	4,314	0	1,762	0	NA	0	NA	0	NA
50437-000	Moped	18	4,083	0	1,762	0	NA	0	NA	0	NA
50437-100	Motor Scooters	155	2,540	0	1,762	0	NA	0	NA	0	NA
50439-000	Motor Homes	275	2,074	0	1,762	0	NA	0	NA	0	NA
50440-000	Motorcycle Dealers	11,106	187	17	272	8	47%	9	53%	0	NA
50440-100	Motorcycle Consignment	82	3,056	1	1,195	1	100%	0	NA	0	NA
50441-000	Motorcycle Repair	2,927	584	7	492	4	57%	3	43%	0	NA
50441-010	Motorcycle Service	107	2,856	1	1,195	1	100%	0	NA	0	NA
50441-100	Motorcycle Customization	264	2,107	0	1,762	0	NA	0	NA	0	NA
50442-000	Motorcycle Supplies	1,778	812	3	790	2	67%	1	33%	0	NA
50443-000	Mountain Climbing	2	4,742	0	1,762	0	NA	0	NA	0	NA
50444-000	Mulch	387	1,806	1	1,195	1	100%	0	NA	0	NA
50447-000	Music Instrument Store	4,283	451	15	302	8	53%	7	47%	0	NA
50447-100	Musical Instrument Rental	38	3,616	0	1,762	0	NA	0	NA	0	NA
50448-000	Musical Instrument Repair	446	1,691	0	1,762	0	NA	0	NA	0	NA
50449-000	Musical Instrument Supplies and Accessories	687	1,369	1	1,195	0	NA	1	100%	0	NA
50450-000	Sheet Music	40	3,585	0	1,762	0	NA	0	NA	0	NA
50451-000	Nails	319	1,951	2	940	1	50%	1	50%	0	NA
50453-000	Needles	7	4,462	0	1,762	0	NA	0	NA	0	NA
50454-000	Needlework Supplies	23	3,950	0	1,762	0	NA	0	NA	0	NA
50455-000	Newsstands	5	4,571	0	1,762	0	NA	0	NA	0	NA
50456-000	Night Club	914	1,198	0	1,762	0	NA	0	NA	0	NA
50457-000	Noodles	6	4,518	1	1,195	0	NA	1	100%	0	NA
50459-000	Novelties	514	1,590	1	1,195	0	NA	1	100%	0	NA
50460-000	Plant Nursery	4,615	420	2	940	1	50%	1	50%	0	NA

CANADA BBB 2021 STATISTICS

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50460-010	Tree Planting	478	1,636	0	1,762	0	NA	0	NA	0	NA
50460-100	Bonsai Nursery	133	2,691	0	1,762	0	NA	0	NA	0	NA
50461-000	Nuts	9	4,391	0	1,762	0	NA	0	NA	0	NA
50464-000	Fuel Oil	5,217	382	13	331	8	62%	5	38%	0	NA
50464-100	Oil Marketing	7	4,462	0	1,762	0	NA	0	NA	0	NA
50465-000	Fuel Oil Treatment	5	4,571	0	1,762	0	NA	0	NA	0	NA
50466-000	Optical Equipment	738	1,322	5	598	4	80%	1	20%	0	NA
50466-100	Optical Supplies	10	4,353	0	1,762	0	NA	0	NA	0	NA
50467-000	Retail Optical Goods	5,145	386	11	371	7	64%	4	36%	0	NA
50468-000	Optical Repairs	2,257	696	4	685	0	NA	4	100%	0	NA
50469-000	Optician	3,428	524	8	459	5	63%	3	38%	0	NA
50470-000	Organs	59	3,327	0	1,762	0	NA	0	NA	0	NA
50471-000	Organ Repair	7	4,462	0	1,762	0	NA	0	NA	0	NA
50472-000	Oriental Goods	44	3,521	0	1,762	0	NA	0	NA	0	NA
50473-000	Outboard Motors	81	3,067	0	1,762	0	NA	0	NA	0	NA
50474-000	Outplacement Consultant	3	4,680	0	1,762	0	NA	0	NA	0	NA
50475-000	Painting Supplies	115	2,803	0	1,762	0	NA	0	NA	0	NA
50476-000	Paint	2,601	635	2	940	1	50%	1	50%	0	NA
50477-000	Paneling	79	3,093	0	1,762	0	NA	0	NA	0	NA
50479-000	Party Planning	470	1,653	0	1,762	0	NA	0	NA	0	NA
50479-010	Party Bus Rental	37	3,631	0	1,762	0	NA	0	NA	0	NA
50479-100	Childrens Parties	169	2,465	5	598	1	20%	2	40%	2	40%
50479-101	Party Facilities	68	3,209	0	1,762	0	NA	0	NA	0	NA
50480-000	Party Supplies	1,211	1,034	1	1,195	0	NA	1	100%	0	NA
50480-200	Halloween Decorations	56	3,371	0	1,762	0	NA	0	NA	0	NA
50481-000	Party Supply Rentals	921	1,190	4	685	3	75%	1	25%	0	NA
50481-100	Bounce House	41	3,567	0	1,762	0	NA	0	NA	0	NA
50481-200	Jumping Balloons	11	4,314	0	1,762	0	NA	0	NA	0	NA
50482-000	Patio Furniture	2,255	697	7	492	7	100%	0	NA	0	NA
50483-000	Pawnbroker	2,314	683	3	790	3	100%	0	NA	0	NA
50484-000	Pens and Pencils	111	2,826	1	1,195	0	NA	1	100%	0	NA
50485-000	Pet Shop	7,365	277	11	371	6	55%	5	45%	0	NA
50486-000	Pet Supplies	22,766	84	22	222	17	77%	5	23%	0	NA
50488-000	Pharmacy	19,800	104	24	209	13	54%	11	46%	0	NA
50488-100	Compounding Pharmacy	1,064	1,108	0	1,762	0	NA	0	NA	0	NA
50488-200	Specialty Pharmacy	206	2,313	0	1,762	0	NA	0	NA	0	NA
50489-000	Photography Equipment	1,129	1,079	0	1,762	0	NA	0	NA	0	NA
50490-000	Photographic Equipment Repair	173	2,449	3	790	3	100%	0	NA	0	NA
50490-100	Real Estate Photography	78	3,102	0	1,762	0	NA	0	NA	0	NA
50492-000	Piano	697	1,359	0	1,762	0	NA	0	NA	0	NA
50493-000	Piano Parts	8	4,421	0	1,762	0	NA	0	NA	0	NA
50495-000	Picture Frame Dealers	700	1,357	0	1,762	0	NA	0	NA	0	NA
50496-000	Pictures	46	3,492	0	1,762	0	NA	0	NA	0	NA
50497-000	Pie	7	4,462	0	1,762	0	NA	0	NA	0	NA
50498-000	Pillows	161	2,515	0	1,762	0	NA	0	NA	0	NA
50500-100	Lapel Pins	8	4,421	0	1,762	0	NA	0	NA	0	NA
50501-000	Pipes and Smokers Articles	384	1,812	1	1,195	1	100%	0	NA	0	NA
50502-000	Pizza	3,757	494	23	215	12	52%	11	48%	0	NA
50503-000	Plant Store	1,451	920	9	422	3	33%	6	67%	0	NA
50504-000	Plaques	21	3,993	0	1,762	0	NA	0	NA	0	NA
50505-000	Plaster	208	2,308	0	1,762	0	NA	0	NA	0	NA
50506-000	Plaster Craft Supplies	17	4,113	0	1,762	0	NA	0	NA	0	NA
50506-010	Vinyl Crafts	1	4,802	0	1,762	0	NA	0	NA	0	NA
50508-000	Plumbing Fixtures	4,817	407	22	222	20	91%	2	9%	0	NA
50508-100	Plumbing Supplies	226	2,243	0	1,762	0	NA	0	NA	0	NA
50509-000	Police Equipment	91	2,984	0	1,762	0	NA	0	NA	0	NA
50510-000	Popcorn	58	3,341	0	1,762	0	NA	0	NA	0	NA
50511-000	Pottery	173	2,449	0	1,762	0	NA	0	NA	0	NA
50512-000	Poultry Retail	58	3,341	0	1,762	0	NA	0	NA	0	NA
50514-000	Pretzel	3	4,680	0	1,762	0	NA	0	NA	0	NA
50515-000	Porcelain Products	30	3,786	0	1,762	0	NA	0	NA	0	NA
50516-000	Pulley	12	4,281	0	1,762	0	NA	0	NA	0	NA
50517-000	Quilting	95	2,941	1	1,195	1	100%	0	NA	0	NA
50517-100	Quilting Classes	1	4,802	0	1,762	0	NA	0	NA	0	NA
50518-000	Quilting Supplies	449	1,687	0	1,762	0	NA	0	NA	0	NA
50519-000	Quilts	30	3,786	0	1,762	0	NA	0	NA	0	NA
50523-000	Radio Communication Equipment and Systems	1,950	768	39	138	38	97%	1	3%	0	NA
50525-000	Citizen Band Radios	6	4,518	0	1,762	0	NA	0	NA	0	NA
50526-000	Radiotelephone Equipment	104	2,882	0	1,762	0	NA	0	NA	0	NA

CANADA BBB 2021 STATISTICS

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50527-000	Railroad Ties Dealers	1	4,802	0	1,762	0	NA	0	NA	0	NA
50529-000	Range and Oven Dealers	57	3,349	0	1,762	0	NA	0	NA	0	NA
50530-000	Oven Repair	23	3,950	0	1,762	0	NA	0	NA	0	NA
50533-000	Razors	7	4,462	0	1,762	0	NA	0	NA	0	NA
50534-000	Music Store	646	1,420	1	1,195	1	100%	0	NA	0	NA
50535-000	RV Dealers	20,839	96	79	74	66	84%	13	16%	0	NA
50535-100	Recreational Vehicles	3,796	490	17	272	13	76%	4	24%	0	NA
50536-000	RV Equipment	2,095	733	0	1,762	0	NA	0	NA	0	NA
50536-100	RV Parts	16	4,143	0	1,762	0	NA	0	NA	0	NA
50538-000	Refrigerator and Freezer Dealers	587	1,493	2	940	1	50%	1	50%	0	NA
50539-000	Refrigerator Repair	618	1,449	0	1,762	0	NA	0	NA	0	NA
50540-000	Refrigerator Parts	34	3,686	0	1,762	0	NA	0	NA	0	NA
50541-000	Refrigerator Manufacturers	78	3,102	0	1,762	0	NA	0	NA	0	NA
50541-100	Freezer Manufacturers	57	3,349	0	1,762	0	NA	0	NA	0	NA
50542-000	Religious Goods	154	2,545	0	1,762	0	NA	0	NA	0	NA
50543-000	Reptiles	323	1,942	4	685	2	50%	2	50%	0	NA
50544-000	Restaurants	34,208	50	90	68	50	56%	38	42%	2	2%
50544-100	Breakfast	93	2,960	1	1,195	1	100%	0	NA	0	NA
50544-110	Vegan Food	11	4,314	0	1,762	0	NA	0	NA	0	NA
50544-200	Food Trucks	146	2,599	1	1,195	0	NA	1	100%	0	NA
50544-210	Food Truck Builders	26	3,879	1	1,195	0	NA	1	100%	0	NA
50545-000	Ribbon	13	4,248	0	1,762	0	NA	0	NA	0	NA
50546-000	Riding Apparel	231	2,226	1	1,195	1	100%	0	NA	0	NA
50547-000	Riggers Equipment and Supplies	66	3,244	0	1,762	0	NA	0	NA	0	NA
50548-000	Rock Shop	214	2,286	0	1,762	0	NA	0	NA	0	NA
50549-000	Roofing Equipment	397	1,778	0	1,762	0	NA	0	NA	0	NA
50550-000	Roofing Materials	2,746	607	2	940	2	100%	0	NA	0	NA
50551-000	Rope	97	2,928	0	1,762	0	NA	0	NA	0	NA
50553-000	Rubber Stamps	175	2,442	0	1,762	0	NA	0	NA	0	NA
50554-000	Saddle	861	1,240	2	940	1	50%	1	50%	0	NA
50555-000	Sandwich	52	3,421	2	940	1	50%	1	50%	0	NA
50557-000	Saw	92	2,975	0	1,762	0	NA	0	NA	0	NA
50559-000	Door Screens	1,980	763	2	940	1	50%	1	50%	0	NA
50559-100	Security Door Screen	103	2,885	0	1,762	0	NA	0	NA	0	NA
50559-200	Window Screens	877	1,229	0	1,762	0	NA	0	NA	0	NA
50561-000	Grease Seals	5	4,571	0	1,762	0	NA	0	NA	0	NA
50562-000	Seat Belts	2	4,742	0	1,762	0	NA	0	NA	0	NA
50563-000	Second Hand Stores	1,047	1,122	1	1,195	0	NA	1	100%	0	NA
50564-000	Bulbs	922	1,189	3	790	2	67%	1	33%	0	NA
50564-100	Seeds	281	2,058	4	685	0	NA	4	100%	0	NA
50566-000	Septic Tank Treatment	305	1,977	0	1,762	0	NA	0	NA	0	NA
50567-000	Gas Station	5,784	342	9	422	5	56%	3	33%	1	11%
50568-000	Sewing Machine Dealers	1,206	1,041	1	1,195	1	100%	0	NA	0	NA
50569-000	Sewing Machine Repair	1,502	894	3	790	1	33%	2	67%	0	NA
50569-100	Sewing Machine Service	4	4,627	0	1,762	0	NA	0	NA	0	NA
50570-000	Sewing Machine Parts	167	2,478	0	1,762	0	NA	0	NA	0	NA
50571-000	Electric Shaver	179	2,424	2	940	1	50%	1	50%	0	NA
50572-000	Scissors	4	4,627	0	1,762	0	NA	0	NA	0	NA
50572-100	Shears	16	4,143	0	1,762	0	NA	0	NA	0	NA
50573-000	Sheepskin Specialties	250	2,154	0	1,762	0	NA	0	NA	0	NA
50575-000	Shingles	1,226	1,028	1	1,195	0	NA	1	100%	0	NA
50576-000	Custom Shirts	387	1,806	1	1,195	0	NA	1	100%	0	NA
50577-000	Shock Absorber	87	3,013	0	1,762	0	NA	0	NA	0	NA
50578-000	Shoe Laces	18	4,083	0	1,762	0	NA	0	NA	0	NA
50580-000	Custom Shoes	292	2,020	1	1,195	1	100%	0	NA	0	NA
50581-000	Orthopedic Shoes	1,875	789	1	1,195	1	100%	0	NA	0	NA
50582-000	Retail Shoes	15,508	135	49	114	31	63%	18	37%	0	NA
50583-000	Shopping Mall	1,370	961	1	1,195	1	100%	0	NA	0	NA
50583-100	Shopping Center	39	3,606	0	1,762	0	NA	0	NA	0	NA
50584-000	Shower Doors	1,929	774	0	1,762	0	NA	0	NA	0	NA
50584-100	Shower Enclosures	254	2,138	0	1,762	0	NA	0	NA	0	NA
50585-000	Shutters	1,142	1,071	1	1,195	1	100%	0	NA	0	NA
50585-100	Security Shutters	160	2,521	0	1,762	0	NA	0	NA	0	NA
50586-000	Siding Material	2,637	629	1	1,195	1	100%	0	NA	0	NA
50586-100	Siding Cleaning	75	3,136	0	1,762	0	NA	0	NA	0	NA
50588-000	Skate Sharpening	95	2,941	0	1,762	0	NA	0	NA	0	NA
50589-000	Skateboards	629	1,433	21	233	6	29%	15	71%	0	NA
50589-100	Skateboard Equipment	35	3,669	0	1,762	0	NA	0	NA	0	NA
50589-110	Hoverboards	632	1,430	9	422	4	44%	5	56%	0	NA

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50590-000	Skating Equipment	140	2,641	0	1,762	0	NA	0	NA	0	NA
50591-000	Ski Repair	38	3,616	0	1,762	0	NA	0	NA	0	NA
50592-000	Ski Equipment	566	1,524	3	790	3	100%	0	NA	0	NA
50592-100	Ski Equipment Rental	60	3,318	1	1,195	0	NA	1	100%	0	NA
50593-000	Slip Covers	36	3,654	0	1,762	0	NA	0	NA	0	NA
50594-000	Smoke Detectors	38	3,616	0	1,762	0	NA	0	NA	0	NA
50594-100	Smoke Alarms	62	3,289	0	1,762	0	NA	0	NA	0	NA
50595-000	Snowmobile	1,419	934	4	685	2	50%	2	50%	0	NA
50595-100	Snowmobile Tours	43	3,540	0	1,762	0	NA	0	NA	0	NA
50596-000	Soda Fountain Shop	5	4,571	0	1,762	0	NA	0	NA	0	NA
50598-000	Sound Effect Records	6	4,518	0	1,762	0	NA	0	NA	0	NA
50599-000	Sound System	656	1,398	0	1,762	0	NA	0	NA	0	NA
50599-100	Sound Equipment	66	3,244	2	940	1	50%	1	50%	0	NA
50600-000	Souvenirs Retail	268	2,097	0	1,762	0	NA	0	NA	0	NA
50601-000	Spark Plugs	6	4,518	0	1,762	0	NA	0	NA	0	NA
50602-000	Hot Tub Dealers	13,838	148	28	187	20	71%	8	29%	0	NA
50603-000	Hot Tub Service and Repair	2,595	636	4	685	0	NA	2	50%	2	50%
50604-000	Hot Tub Parts	873	1,231	1	1,195	1	100%	0	NA	0	NA
50604-100	Hot Tub Supplies	2,226	703	10	404	10	100%	0	NA	0	NA
50605-000	Speedometer	307	1,971	0	1,762	0	NA	0	NA	0	NA
50606-000	Spice	187	2,387	1	1,195	1	100%	0	NA	0	NA
50607-000	Sporting Goods Repair	464	1,667	0	1,762	0	NA	0	NA	0	NA
50608-000	Sporting Goods Retail	10,458	196	78	75	40	51%	38	49%	0	NA
50609-000	Retail Sportswear	3,692	501	44	126	35	80%	9	20%	0	NA
50610-000	Car Springs	366	1,851	0	1,762	0	NA	0	NA	0	NA
50613-000	Stamp Collecting	431	1,728	0	1,762	0	NA	0	NA	0	NA
50614-000	Staples	2	4,742	0	1,762	0	NA	0	NA	0	NA
50615-000	Stationers	102	2,890	0	1,762	0	NA	0	NA	0	NA
50620-000	Storm Windows and Doors	3,173	552	12	354	9	75%	3	25%	0	NA
50620-100	Window and Door Installation	81,973	20	153	45	134	88%	19	12%	0	NA
50620-110	Door Service	54	3,397	0	1,762	0	NA	0	NA	0	NA
50621-000	Wood Stoves	1,859	793	5	598	3	60%	2	40%	0	NA
50622-000	Sundial	3	4,680	0	1,762	0	NA	0	NA	0	NA
50623-000	Sundries	1	4,802	0	1,762	0	NA	0	NA	0	NA
50624-000	Sunglasses	552	1,539	9	422	7	78%	2	22%	0	NA
50624-100	Eye-glass Suppliers	3,125	562	5	598	3	60%	2	40%	0	NA
50625-000	Surfboard	290	2,028	1	1,195	1	100%	0	NA	0	NA
50626-000	Overstock Merchandise	2,223	705	1	1,195	1	100%	0	NA	0	NA
50626-100	Salvage Merchandise	1	4,802	0	1,762	0	NA	0	NA	0	NA
50627-000	Survival Supplies	919	1,193	5	598	4	80%	1	20%	0	NA
50627-010	Wilderness Survival Training	82	3,056	5	598	0	NA	5	100%	0	NA
50628-000	Swap Shop	22	3,972	0	1,762	0	NA	0	NA	0	NA
50629-000	Sweaters	4	4,627	0	1,762	0	NA	0	NA	0	NA
50630-000	Swimwear	1,300	998	4	685	2	50%	1	25%	1	25%
50632-000	Table Tennis Equipment	9	4,391	0	1,762	0	NA	0	NA	0	NA
50634-000	Tailor	1,466	916	2	940	2	100%	0	NA	0	NA
50636-000	Tape Recorder Repair	7	4,462	0	1,762	0	NA	0	NA	0	NA
50642-000	Tarp	130	2,706	0	1,762	0	NA	0	NA	0	NA
50643-000	Bar	1,708	837	0	1,762	0	NA	0	NA	0	NA
50644-000	Taxidermy Supplies	7	4,462	0	1,762	0	NA	0	NA	0	NA
50645-000	Disability Telecommunications Equipment	579	1,503	0	1,762	0	NA	0	NA	0	NA
50646-000	Telephone Answering Systems	73	3,158	0	1,762	0	NA	0	NA	0	NA
50647-000	Telephone System Dealers	2,482	653	59	102	59	100%	0	NA	0	NA
50647-100	Telecommunication Equipment	2,961	579	13	331	13	100%	0	NA	0	NA
50647-200	Telecommunication Design	154	2,545	0	1,762	0	NA	0	NA	0	NA
50648-000	Telephone Parts	44	3,521	0	1,762	0	NA	0	NA	0	NA
50649-000	Telescope	260	2,120	0	1,762	0	NA	0	NA	0	NA
50650-000	TV Parts	100	2,904	0	1,762	0	NA	0	NA	0	NA
50651-000	TV and Radio Dealers	2,084	737	0	1,762	0	NA	0	NA	0	NA
50652-000	Tennis Equipment	33	3,715	0	1,762	0	NA	0	NA	0	NA
50653-000	Tents	5,372	369	0	1,762	0	NA	0	NA	0	NA
50655-000	Thrift Shop	971	1,166	2	940	0	NA	2	100%	0	NA
50656-000	Non-Ceramic Tile Contractors	429	1,734	1	1,195	1	100%	0	NA	0	NA
50657-000	Tinware	1	4,802	0	1,762	0	NA	0	NA	0	NA
50659-000	Tire Dealers	23,519	80	56	105	30	54%	23	41%	3	5%
50659-100	Commercial Tire Service	647	1,417	0	1,762	0	NA	0	NA	0	NA
50659-110	Commercial Tire Sales	52	3,421	0	1,762	0	NA	0	NA	0	NA
50660-000	Toilet Seats	43	3,540	0	1,762	0	NA	0	NA	0	NA
50661-000	Tool Shed	1,611	872	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50661-101	Shed	153	2,552	1	1,195	1	100%	0	NA	0	NA
50662-000	Tool Holders	15	4,180	0	1,762	0	NA	0	NA	0	NA
50663-000	Tool Salvage	118	2,782	0	1,762	0	NA	0	NA	0	NA
50664-000	Cutting Tools	52	3,421	0	1,762	0	NA	0	NA	0	NA
50665-000	Electric Tools	981	1,160	0	1,762	0	NA	0	NA	0	NA
50666-000	Hand Tools	760	1,308	1	1,195	1	100%	0	NA	0	NA
50666-100	Woodworking Tools	568	1,519	1	1,195	1	100%	0	NA	0	NA
50667-000	Hydraulic Tools	9	4,391	0	1,762	0	NA	0	NA	0	NA
50668-000	Pneumatic Tools	101	2,896	0	1,762	0	NA	0	NA	0	NA
50669-000	Power Actuated Tools	107	2,856	0	1,762	0	NA	0	NA	0	NA
50670-000	Topsoil	1,600	876	1	1,195	0	NA	1	100%	0	NA
50671-000	Toys	5,780	344	38	139	21	55%	16	42%	1	3%
50672-000	Trading Stamps	156	2,536	0	1,762	0	NA	0	NA	0	NA
50673-000	Utility Trailers	653	1,405	0	1,762	0	NA	0	NA	0	NA
50673-100	Cargo Trailers	17	4,113	0	1,762	0	NA	0	NA	0	NA
50674-000	Boat Trailers	31	3,765	0	1,762	0	NA	0	NA	0	NA
50675-000	Camping Trailer	786	1,292	2	940	1	50%	1	50%	0	NA
50675-100	Travel Trailers	69	3,199	0	1,762	0	NA	0	NA	0	NA
50676-000	Trailer Parts	1,333	977	2	940	1	50%	1	50%	0	NA
50676-100	Trailer Equipment	1,058	1,111	1	1,195	0	NA	1	100%	0	NA
50677-000	Trailer Repair	2,058	742	2	940	1	50%	1	50%	0	NA
50678-000	Trampoline	614	1,457	3	790	2	67%	1	33%	0	NA
50679-000	Trapping Supplies	125	2,733	0	1,762	0	NA	0	NA	0	NA
50681-000	Trophies	514	1,590	0	1,762	0	NA	0	NA	0	NA
50682-000	Tropical Fish	54	3,397	0	1,762	0	NA	0	NA	0	NA
50683-000	Truck Caps	539	1,557	1	1,195	1	100%	0	NA	0	NA
50684-000	Truck Dealers	4,212	457	4	685	3	75%	1	25%	0	NA
50685-000	Truck Parts	2,152	722	5	598	1	20%	4	80%	0	NA
50685-010	Truck Equipment	24	3,924	0	1,762	0	NA	0	NA	0	NA
50685-100	Truck Accessories	773	1,298	1	1,195	0	NA	1	100%	0	NA
50685-200	Lift Kits	128	2,713	0	1,762	0	NA	0	NA	0	NA
50686-000	Truck Stop	121	2,757	1	1,195	1	100%	0	NA	0	NA
50687-000	T Shirts	1,176	1,053	8	459	1	13%	6	75%	1	13%
50688-000	Umbrella	7	4,462	0	1,762	0	NA	0	NA	0	NA
50689-000	Uniform	757	1,312	0	1,762	0	NA	0	NA	0	NA
50689-100	Medical Uniforms	111	2,826	1	1,195	0	NA	1	100%	0	NA
50690-000	Uniform Accessories	39	3,606	0	1,762	0	NA	0	NA	0	NA
50692-000	Upholstery Supplies	40	3,585	0	1,762	0	NA	0	NA	0	NA
50693-000	Upholstery Fabric	1,148	1,068	4	685	1	25%	3	75%	0	NA
50694-000	Vacuum Cleaners	4,260	453	13	331	8	62%	5	38%	0	NA
50695-000	Vacuum Cleaners Repair	2,641	628	3	790	0	NA	3	100%	0	NA
50696-000	Vacuum Cleaners Parts	50	3,445	0	1,762	0	NA	0	NA	0	NA
50696-010	Central Vacuum System	95	2,941	1	1,195	1	100%	0	NA	0	NA
50697-000	Vaporizer	4,717	411	10	404	10	100%	0	NA	0	NA
50699-000	Variety Store	903	1,204	3	790	1	33%	2	67%	0	NA
50701-000	Vending Machines	2,322	681	0	1,762	0	NA	0	NA	0	NA
50702-000	Vending Machine Supplies	85	3,028	0	1,762	0	NA	0	NA	0	NA
50703-000	Venetian Blind Dealers	1,471	914	3	790	2	67%	1	33%	0	NA
50704-000	Venetian Blind Parts	13	4,248	0	1,762	0	NA	0	NA	0	NA
50705-000	Vertical Blinds	31	3,765	0	1,762	0	NA	0	NA	0	NA
50705-100	Blinds	8,892	230	16	290	8	50%	8	50%	0	NA
50705-200	Blind Cleaning	799	1,282	1	1,195	0	NA	1	100%	0	NA
50706-000	Video Equipment Rentals	86	3,022	0	1,762	0	NA	0	NA	0	NA
50707-000	Video Game Dealers	3,337	536	32	162	11	34%	21	66%	0	NA
50708-000	Video Game Supplies	45	3,509	0	1,762	0	NA	0	NA	0	NA
50709-000	Video Dealer	19	4,053	0	1,762	0	NA	0	NA	0	NA
50710-000	Vinyl Repair	242	2,184	0	1,762	0	NA	0	NA	0	NA
50712-000	Vitamins and Supplements	9,153	222	13	331	7	54%	5	38%	1	8%
50713-000	Wall Coverings	206	2,313	0	1,762	0	NA	0	NA	0	NA
50714-000	Wallpaper	457	1,676	2	940	1	50%	1	50%	0	NA
50715-000	Washers	45	3,509	0	1,762	0	NA	0	NA	0	NA
50716-000	Washer and Dryer Sale	61	3,307	0	1,762	0	NA	0	NA	0	NA
50718-000	Watch Bands	8	4,421	0	1,762	0	NA	0	NA	0	NA
50719-000	Watch Dealers	1,414	936	10	404	2	20%	7	70%	1	10%
50720-000	Water Heater Dealers	33,422	53	439	15	434	99%	4	1%	0	0%
50720-100	Tankless Water Heaters	152	2,557	0	1,762	0	NA	0	NA	0	NA
50721-000	Water Skiing Equipment	7	4,462	0	1,762	0	NA	0	NA	0	NA
50721-010	Water Sports	34	3,686	1	1,195	0	NA	1	100%	0	NA
50721-020	Stand Up Paddle Boarding	33	3,715	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
50722-000	Water Softener Supplies	4,095	465	11	371	8	73%	3	27%	0	NA
50722-010	Water Softener Installation and Repair	846	1,247	1	1,195	0	NA	1	100%	0	NA
50722-100	Water Conditioning Contractor	237	2,198	1	1,195	0	NA	0	NA	0	NA
50723-000	Water Treatment Equipment	11,161	185	4	685	2	50%	1	25%	1	25%
50723-010	Water Testing	2	4,742	0	1,762	0	NA	0	NA	0	NA
50724-000	Waterbed Dealers	7	4,462	0	1,762	0	NA	0	NA	0	NA
50725-000	Waterbed Repair	1	4,802	0	1,762	0	NA	0	NA	0	NA
50726-000	Waterbed Supplies	4	4,627	0	1,762	0	NA	0	NA	0	NA
50727-000	Wax	16	4,143	0	1,762	0	NA	0	NA	0	NA
50730-000	Wedding Supplies	2,425	661	5	598	4	80%	1	20%	0	NA
50730-010	Wedding Services	435	1,720	0	1,762	0	NA	0	NA	0	NA
50730-100	Wedding Cakes	77	3,114	1	1,195	0	NA	1	100%	0	NA
50730-200	Destination Weddings	106	2,865	3	790	3	100%	0	NA	0	NA
50731-000	Western Clothing	356	1,866	0	1,762	0	NA	0	NA	0	NA
50733-000	Wicker Products	119	2,776	0	1,762	0	NA	0	NA	0	NA
50735-000	Window Shades	4,564	424	5	598	5	100%	0	NA	0	NA
50736-000	Window Shade Supplies	522	1,576	0	1,762	0	NA	0	NA	0	NA
50737-000	Windows	56,992	29	129	51	108	84%	20	16%	1	1%
50737-100	Window Wells	113	2,812	0	1,762	0	NA	0	NA	0	NA
50737-110	Window Covers	31	3,765	0	1,762	0	NA	0	NA	0	NA
50737-200	Wood Windows	149	2,579	0	1,762	0	NA	0	NA	0	NA
50737-300	Vinyl Windows	2,419	664	2	940	2	100%	0	NA	0	NA
50737-400	Egress Windows	26	3,879	0	1,762	0	NA	0	NA	0	NA
50737-500	Replacement Windows	1,603	874	1	1,195	1	100%	0	NA	0	NA
50739-000	Retail Wine	437	1,712	0	1,762	0	NA	0	NA	0	NA
50740-000	Womens Clothing	14,623	143	28	187	14	50%	14	50%	0	NA
50741-000	Wood Preservative	84	3,037	0	1,762	0	NA	0	NA	0	NA
50743-000	Work Clothes	1,472	913	0	1,762	0	NA	0	NA	0	NA
50744-000	Yarn	39	3,606	0	1,762	0	NA	0	NA	0	NA
50745-000	Yogurt	20	4,021	0	1,762	0	NA	0	NA	0	NA
50746-000	Zipppers	4	4,627	0	1,762	0	NA	0	NA	0	NA
50749-000	Pre-Paid Phone Card	243	2,182	1	1,195	0	NA	1	100%	0	NA
50750-000	Transportation	13,710	149	34	155	22	65%	12	35%	0	NA
50750-100	Helicopter Rental	78	3,102	0	1,762	0	NA	0	NA	0	NA
50750-101	Vehicle Transport	6,399	316	15	302	5	33%	10	67%	0	NA
50750-110	Helicopter Charter	35	3,669	0	1,762	0	NA	0	NA	0	NA
50751-000	Vehicle Sales Manufacturing Companies	232	2,217	2	940	2	100%	0	NA	0	NA
50757-000	Railroad Freight	90	2,991	0	1,762	0	NA	0	NA	0	NA
50758-000	Bulk Food Store	2,955	582	32	162	30	94%	2	6%	0	NA
50762-000	Energy Conservation Products	6,171	323	7	492	3	43%	4	57%	0	NA
50762-010	Energy Conservation Services	4,051	472	24	209	13	54%	11	46%	0	NA
50762-100	Renewable Energy	1,081	1,101	2	940	2	100%	0	NA	0	NA
50762-200	Energy Audit	2,642	627	0	1,762	0	NA	0	NA	0	NA
50766-000	Appliance Rental	682	1,372	2	940	2	100%	0	NA	0	NA
50770-000	Hotel Products	40	3,585	1	1,195	0	NA	1	100%	0	NA
50774-000	Duty Free Shop	135	2,674	0	1,762	0	NA	0	NA	0	NA
50776-000	Pinball Machines	134	2,678	0	1,762	0	NA	0	NA	0	NA
50782-000	Sprinkler System	3,037	569	2	940	1	50%	1	50%	0	NA
50784-000	Pond Supplies	322	1,943	2	940	1	50%	1	50%	0	NA
50785-000	Landscape Lighting	172	2,456	0	1,762	0	NA	0	NA	0	NA
50786-000	Wildlife Shop	189	2,382	0	1,762	0	NA	0	NA	0	NA
50790-000	Rescue Equipment	434	1,724	0	1,762	0	NA	0	NA	0	NA
50791-000	Custom Suits	1,751	819	23	215	23	100%	0	NA	0	NA
50793-000	Motor Coach Companies	237	2,198	0	1,762	0	NA	0	NA	0	NA
50800-000	Underground Sprinkler Parts	232	2,217	1	1,195	0	NA	1	100%	0	NA
50810-000	Jet Ski	66	3,244	0	1,762	0	NA	0	NA	0	NA
52100-000	Fashion Accessories	1,171	1,058	1	1,195	1	100%	0	NA	0	NA
55027-000	Custom Framing	466	1,662	0	1,762	0	NA	0	NA	0	NA
55027-100	Picture Framing	215	2,282	1	1,195	1	100%	0	NA	0	NA
55093-000	Clothing	26,666	67	281	29	211	75%	66	23%	4	1%
55100-000	Athletic Apparel	343	1,895	6	549	0	NA	5	83%	1	17%
55203-000	Department Stores	20,381	99	1,178	4	888	75%	289	25%	1	0%
55336-000	Health and Medical Products	2,783	604	13	331	2	15%	9	69%	2	15%
55336-100	Medical Technology	2	4,742	0	1,762	0	NA	0	NA	0	NA
55421-000	Itinerant Bulk Meat	19	4,053	0	1,762	0	NA	0	NA	0	NA
55432-000	Modular Homes	5,683	354	2	940	2	100%	0	NA	0	NA
55433-000	Modular Home Foundation	4	4,627	0	1,762	0	NA	0	NA	0	NA
55433-100	Mobile Home Foundation	1	4,802	0	1,762	0	NA	0	NA	0	NA
55502-000	Car Dealers	19,179	111	98	63	62	63%	36	37%	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
55503-000	Engines	113	2,812	0	1,762	0	NA	0	NA	0	NA
55504-000	Auto Equipment	128	2,713	0	1,762	0	NA	0	NA	0	NA
55508-000	Livestock	224	2,247	0	1,762	0	NA	0	NA	0	NA
55512-000	Hygiene Products	266	2,100	5	598	2	40%	3	60%	0	NA
55514-000	Bottles	34	3,686	0	1,762	0	NA	0	NA	0	NA
55515-000	Liquor	33	3,715	0	1,762	0	NA	0	NA	0	NA
55520-000	Service Animals	25	3,904	0	1,762	0	NA	0	NA	0	NA
55523-000	Chimney	98	2,921	0	1,762	0	NA	0	NA	0	NA
55524-000	Commercial Building	594	1,481	0	1,762	0	NA	0	NA	0	NA
55525-000	Construction	26,856	65	66	92	19	29%	46	70%	1	2%
55527-000	Artists	124	2,737	0	1,762	0	NA	0	NA	0	NA
55528-000	Auto Parts	12,310	167	67	90	41	61%	26	39%	0	NA
55529-000	Brakes	77	3,114	0	1,762	0	NA	0	NA	0	NA
55530-000	Legal	454	1,683	2	940	0	NA	2	100%	0	NA
55531-000	Hair Care	511	1,594	4	685	2	50%	2	50%	0	NA
55532-000	Shower	559	1,533	0	1,762	0	NA	0	NA	0	NA
55537-000	Brick	78	3,102	0	1,762	0	NA	0	NA	0	NA
55539-000	Corporate	49	3,458	0	1,762	0	NA	0	NA	0	NA
55541-000	Child Care Services	1,673	847	3	790	2	67%	1	33%	0	NA
55543-000	Child Safety	359	1,859	0	1,762	0	NA	0	NA	0	NA
55544-000	Telecommunications	77,038	23	1,382	2	1,249	90%	133	10%	0	NA
55546-000	Coaching	669	1,387	3	790	2	67%	1	33%	0	NA
55547-000	Antiques	65	3,256	1	1,195	1	100%	0	NA	0	NA
55556-000	Specialty Schools	387	1,806	2	940	0	NA	2	100%	0	NA
55558-000	Batteries	345	1,892	4	685	1	25%	3	75%	0	NA
55562-000	Fire Protection	8,021	259	0	1,762	0	NA	0	NA	0	NA
55564-000	Engineer	382	1,817	1	1,195	0	NA	1	100%	0	NA
55565-000	Concert	10	4,353	0	1,762	0	NA	0	NA	0	NA
55570-000	Exercise Equipment	9,822	205	60	98	24	40%	36	60%	0	NA
55575-000	Shoes	1,485	903	17	272	8	47%	9	53%	0	NA
55576-000	Shirts	7	4,462	0	1,762	0	NA	0	NA	0	NA
55577-000	Payment	65	3,256	0	1,762	0	NA	0	NA	0	NA
55578-000	Carpet and Rugs	688	1,367	5	598	3	60%	2	40%	0	NA
55581-000	Ingredients	33	3,715	0	1,762	0	NA	0	NA	0	NA
55583-000	Snacks	22	3,972	1	1,195	0	NA	1	100%	0	NA
55586-000	Chairs	64	3,272	1	1,195	1	100%	0	NA	0	NA
55590-000	Hardware	804	1,280	20	244	14	70%	6	30%	0	NA
55591-000	Supplies	3	4,680	0	1,762	0	NA	0	NA	0	NA
55592-000	Tools	394	1,784	3	790	2	67%	1	33%	0	NA
55594-000	Records	23	3,950	0	1,762	0	NA	0	NA	0	NA
55601-000	Refrigeration	1,476	911	1	1,195	1	100%	0	NA	0	NA
55606-000	Tanks	14	4,212	0	1,762	0	NA	0	NA	0	NA
55610-000	Lawn	388	1,802	0	1,762	0	NA	0	NA	0	NA
55613-000	Soil	204	2,324	0	1,762	0	NA	0	NA	0	NA
55620-000	Plastics	93	2,960	0	1,762	0	NA	0	NA	0	NA
55621-000	Rubber	40	3,585	0	1,762	0	NA	0	NA	0	NA
55622-000	Steel	602	1,470	0	1,762	0	NA	0	NA	0	NA
55623-000	Office Documents	34	3,686	0	1,762	0	NA	0	NA	0	NA
55624-000	Oil Well	32	3,734	0	1,762	0	NA	0	NA	0	NA
55625-000	Oilfield	62	3,289	0	1,762	0	NA	0	NA	0	NA
55626-000	Oils	10	4,353	0	1,762	0	NA	0	NA	0	NA
55628-000	Eye Surgery	165	2,489	1	1,195	1	100%	0	NA	0	NA
55629-000	Storage	2,068	740	17	272	12	71%	5	29%	0	NA
55632-000	Photo Developing	2	4,742	0	1,762	0	NA	0	NA	0	NA
55633-000	Photography Rentals	9	4,391	1	1,195	1	100%	0	NA	0	NA
55634-000	Video Equipment	3	4,680	0	1,762	0	NA	0	NA	0	NA
55637-000	Family Planning	1	4,802	0	1,762	0	NA	0	NA	0	NA
55641-000	Office Services	142	2,630	0	1,762	0	NA	0	NA	0	NA
55643-000	Surveys	178	2,430	4	685	4	100%	0	NA	0	NA
55644-000	Publishers	399	1,772	2	940	1	50%	1	50%	0	NA
55647-000	Accessories	93	2,960	0	1,762	0	NA	0	NA	0	NA
55648-000	Safety Equipment	698	1,358	0	1,762	0	NA	0	NA	0	NA
55649-000	Fire	10	4,353	0	1,762	0	NA	0	NA	0	NA
55650-000	First Aid	299	1,994	2	940	2	100%	0	NA	0	NA
55651-000	Door-to-Door Sales	1,188	1,048	4	685	0	NA	0	NA	4	100%
55653-000	Sewage	140	2,641	0	1,762	0	NA	0	NA	0	NA
55654-000	Lab	247	2,163	1	1,195	1	100%	0	NA	0	NA
55656-000	Security Equipment	442	1,706	0	1,762	0	NA	0	NA	0	NA
55657-000	Keys	290	2,028	1	1,195	1	100%	0	NA	0	NA

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55659-000	Baseball	4	4,627	0	1,762	0	NA	0	NA	0	NA
55660-000	Golf	260	2,120	9	422	1	11%	5	56%	3	33%
55661-000	Gymnastics	178	2,430	4	685	3	75%	1	25%	0	NA
55665-000	Skating	57	3,349	1	1,195	1	100%	0	NA	0	NA
55666-000	Skiing	13	4,248	1	1,195	1	100%	0	NA	0	NA
55669-000	Surfing	8	4,421	0	1,762	0	NA	0	NA	0	NA
55672-000	Marble	76	3,127	1	1,195	1	100%	0	NA	0	NA
55673-000	Hot Tubs and Spas	4,088	468	12	354	10	83%	1	8%	1	8%
55675-000	Helicopter	37	3,631	0	1,762	0	NA	0	NA	0	NA
55677-000	Waste Compactor	18	4,083	0	1,762	0	NA	0	NA	0	NA
55678-000	Garbage Disposal Equipment	12	4,281	0	1,762	0	NA	0	NA	0	NA
55682-000	Drapery	69	3,199	0	1,762	0	NA	0	NA	0	NA
55683-000	Financial Consultants	3,180	549	0	1,762	0	NA	0	NA	0	NA
55684-000	Summer Camp	16	4,143	0	1,762	0	NA	0	NA	0	NA
55687-000	Biohazard Cleanup	70	3,184	0	1,762	0	NA	0	NA	0	NA
55750-000	Medical Transportation	901	1,205	0	1,762	0	NA	0	NA	0	NA
56000-000	Event Center	341	1,902	6	549	2	33%	4	67%	0	NA
57000-000	Private Health Services Plan	120	2,769	0	1,762	0	NA	0	NA	0	NA
60000-000	Auto Air Conditioning	624	1,440	0	1,762	0	NA	0	NA	0	NA
60003-000	Accident Reconstruction	177	2,436	0	1,762	0	NA	0	NA	0	NA
60004-000	CPA	6,538	308	1	1,195	1	100%	0	NA	0	NA
60005-000	Accountant	19,574	106	15	302	7	47%	8	53%	0	NA
60005-100	Forensic Accounting	38	3,616	0	1,762	0	NA	0	NA	0	NA
60005-101	Accounting	10,115	199	22	222	6	27%	16	73%	0	NA
60005-300	Reserve Study	25	3,904	0	1,762	0	NA	0	NA	0	NA
60006-000	Actuary	173	2,449	0	1,762	0	NA	0	NA	0	NA
60007-000	Acupuncturist	1,651	856	0	1,762	0	NA	0	NA	0	NA
60008-000	Acupressure	118	2,782	0	1,762	0	NA	0	NA	0	NA
60009-000	Adoption Agencies	282	2,054	0	1,762	0	NA	0	NA	0	NA
60010-000	Advertising Agencies	3,439	523	9	422	8	89%	1	11%	0	NA
60011-000	Aerial Advertising	7	4,462	0	1,762	0	NA	0	NA	0	NA
60012-000	Checking Advertising	3	4,680	0	1,762	0	NA	0	NA	0	NA
60013-000	Direct Mail Advertising	590	1,487	0	1,762	0	NA	0	NA	0	NA
60014-000	Indoor Advertising	98	2,921	0	1,762	0	NA	0	NA	0	NA
60015-000	Movie Advertising	43	3,540	0	1,762	0	NA	0	NA	0	NA
60016-000	Newspaper Advertising	118	2,782	0	1,762	0	NA	0	NA	0	NA
60017-000	Outdoor Advertising	379	1,826	1	1,195	1	100%	0	NA	0	NA
60017-100	Mobile Advertising	153	2,552	0	1,762	0	NA	0	NA	0	NA
60018-000	Magazine Advertising	242	2,184	0	1,762	0	NA	0	NA	0	NA
60019-000	Radio Advertising	56	3,371	0	1,762	0	NA	0	NA	0	NA
60020-000	Guide Advertising	32	3,734	0	1,762	0	NA	0	NA	0	NA
60021-000	Telephone Advertising	152	2,557	0	1,762	0	NA	0	NA	0	NA
60024-000	TV Advertising	27	3,846	0	1,762	0	NA	0	NA	0	NA
60025-000	Transit Advertising	5	4,571	0	1,762	0	NA	0	NA	0	NA
60026-000	Aerospace Research	108	2,845	1	1,195	0	NA	1	100%	0	NA
60027-000	Air Conditioning Repair	1,649	858	8	459	2	25%	6	75%	0	NA
60028-000	Air Conditioning Cleaning	98	2,921	0	1,762	0	NA	0	NA	0	NA
60028-100	Bin Cleaning	75	3,136	0	1,762	0	NA	0	NA	0	NA
60030-000	Air Pollution Measuring Service	36	3,654	0	1,762	0	NA	0	NA	0	NA
60031-000	Airline Training	506	1,600	0	1,762	0	NA	0	NA	0	NA
60033-000	Alcoholism Information	515	1,586	1	1,195	0	NA	1	100%	0	NA
60033-100	Alcoholism Treatment	40	3,585	0	1,762	0	NA	0	NA	0	NA
60034-000	Clothing Alterations	1,326	981	0	1,762	0	NA	0	NA	0	NA
60035-000	Alternator Repair	1,314	988	2	940	1	50%	1	50%	0	NA
60035-100	Generator Repair	12	4,281	0	1,762	0	NA	0	NA	0	NA
60036-000	Amusement Devices	26	3,879	1	1,195	0	NA	0	NA	1	100%
60037-000	Amusement Parks	1,501	895	18	260	11	61%	7	39%	0	NA
60038-000	Animation Mechanics	34	3,686	0	1,762	0	NA	0	NA	0	NA
60039-000	Antique Restoration	911	1,201	1	1,195	1	100%	0	NA	0	NA
60040-000	Apartment Rental Service	2,271	692	3	790	0	NA	3	100%	0	NA
60040-100	Short Term Rentals	302	1,987	1	1,195	1	100%	0	NA	0	NA
60042-000	Apartments	7,067	285	2	940	0	NA	2	100%	0	NA
60043-000	Major Appliance Services	40,631	42	87	70	58	67%	29	33%	0	NA
60043-100	Appliance Installation	2,896	589	0	1,762	0	NA	0	NA	0	NA
60044-000	Small Appliance Services	11,142	186	12	354	8	67%	4	33%	0	NA
60045-000	Appraiser	2,664	625	0	1,762	0	NA	0	NA	0	NA
60046-000	Antique Appraisal	224	2,247	0	1,762	0	NA	0	NA	0	NA
60047-000	Apprenticeship Programs	144	2,615	0	1,762	0	NA	0	NA	0	NA
60049-000	Aquarium Maintenance	53	3,407	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60050-000	Public Aquariums	348	1,885	0	1,762	0	NA	0	NA	0	NA
60051-000	Arbitration Services	139	2,651	0	1,762	0	NA	0	NA	0	NA
60052-100	Arborist	2,958	581	1	1,195	1	100%	0	NA	0	NA
60053-000	Archaeologist	6	4,518	0	1,762	0	NA	0	NA	0	NA
60054-000	Archery Classes	22	3,972	0	1,762	0	NA	0	NA	0	NA
60055-000	Archery Range	76	3,127	1	1,195	0	NA	1	100%	0	NA
60056-000	Architectural Specs	344	1,893	1	1,195	0	NA	1	100%	0	NA
60057-000	Architect	3,975	478	2	940	1	50%	1	50%	0	NA
60058-000	Armature Service	6	4,518	0	1,762	0	NA	0	NA	0	NA
60059-000	Armored Car Services	122	2,752	0	1,762	0	NA	0	NA	0	NA
60060-000	Art Consultant	1,726	828	2	940	0	NA	2	100%	0	NA
60060-010	Art Dealers	44	3,521	0	1,762	0	NA	0	NA	0	NA
60060-020	Art Gallery	414	1,750	2	940	2	100%	0	NA	0	NA
60060-100	Oil Portraits	120	2,769	0	1,762	0	NA	0	NA	0	NA
60062-000	Art Schools	448	1,688	4	685	3	75%	1	25%	0	NA
60063-000	Art Organizations	91	2,984	0	1,762	0	NA	0	NA	0	NA
60064-000	Artist Agent	62	3,289	0	1,762	0	NA	0	NA	0	NA
60065-000	Commercial Artist	61	3,307	1	1,195	0	NA	1	100%	0	NA
60065-100	Touch Up Artist	2	4,742	0	1,762	0	NA	0	NA	0	NA
60065-200	Makeup	516	1,585	2	940	1	50%	1	50%	0	NA
60066-000	Fine Artist	137	2,664	0	1,762	0	NA	0	NA	0	NA
60067-000	Asbestos Testing	894	1,212	0	1,762	0	NA	0	NA	0	NA
60069-000	Assembly Services	510	1,596	0	1,762	0	NA	0	NA	0	NA
60070-000	Association Management	147	2,595	0	1,762	0	NA	0	NA	0	NA
60070-100	HOA	44	3,521	0	1,762	0	NA	0	NA	0	NA
60071-000	Associations	6,172	322	5	598	2	40%	2	40%	1	20%
60072-000	Astrologer	121	2,757	0	1,762	0	NA	0	NA	0	NA
60073-000	Athletic Organizations	377	1,830	0	1,762	0	NA	0	NA	0	NA
60074-000	Lawyer Referral Service	270	2,090	1	1,195	0	NA	1	100%	0	NA
60075-000	Lawyers	45,594	38	19	248	14	74%	5	26%	0	NA
60075-010	Remote Deposition Services	2	4,742	0	1,762	0	NA	0	NA	0	NA
60075-101	Family Lawyer	1,641	861	0	1,762	0	NA	0	NA	0	NA
60075-102	Consumer Fraud Lawyers	35	3,669	0	1,762	0	NA	0	NA	0	NA
60075-106	Real Estate Lawyer	2,152	722	1	1,195	1	100%	0	NA	0	NA
60075-107	Traffic Law Attorney	610	1,461	0	1,762	0	NA	0	NA	0	NA
60075-108	Business Law Attorney	702	1,355	1	1,195	1	100%	0	NA	0	NA
60075-110	Probate Attorney	77	3,114	0	1,762	0	NA	0	NA	0	NA
60075-111	Tax Attorney	196	2,360	0	1,762	0	NA	0	NA	0	NA
60075-112	Bankruptcy Attorney	1,100	1,092	1	1,195	1	100%	0	NA	0	NA
60075-113	Patent Attorney	17	4,113	0	1,762	0	NA	0	NA	0	NA
60075-114	Trademark Attorney	55	3,383	0	1,762	0	NA	0	NA	0	NA
60075-116	Bankruptcy and Tax Attorney	566	1,524	0	1,762	0	NA	0	NA	0	NA
60075-117	Criminal Lawyer	843	1,250	0	1,762	0	NA	0	NA	0	NA
60075-118	Divorce Lawyers	1,904	780	2	940	2	100%	0	NA	0	NA
60075-119	Employment Lawyers	509	1,598	1	1,195	1	100%	0	NA	0	NA
60075-120	Employment Litigation Lawyer	68	3,209	0	1,762	0	NA	0	NA	0	NA
60075-121	Estate Planning Attorney	284	2,048	0	1,762	0	NA	0	NA	0	NA
60075-122	Immigration Lawyer	3,592	512	9	422	7	78%	2	22%	0	NA
60075-123	Litigation Lawyer	515	1,586	0	1,762	0	NA	0	NA	0	NA
60075-124	Mediation Attorney	73	3,158	0	1,762	0	NA	0	NA	0	NA
60075-125	Personal Injury Lawyer	1,662	853	0	1,762	0	NA	0	NA	0	NA
60075-127	Disability Lawyers	311	1,965	0	1,762	0	NA	0	NA	0	NA
60075-128	Collection Attorney	605	1,469	0	1,762	0	NA	0	NA	0	NA
60075-130	Entertainment Lawyer	83	3,048	0	1,762	0	NA	0	NA	0	NA
60075-131	Insurance Lawyer	21	3,993	0	1,762	0	NA	0	NA	0	NA
60075-133	Collaborative Divorce Attorney	34	3,686	0	1,762	0	NA	0	NA	0	NA
60075-134	DUI Lawyer	537	1,559	1	1,195	1	100%	0	NA	0	NA
60075-139	Medical Malpractice Lawyers	15	4,180	0	1,762	0	NA	0	NA	0	NA
60075-141	Civil Lawyer	380	1,823	0	1,762	0	NA	0	NA	0	NA
60075-143	Workers Compensation Lawyers	23	3,950	0	1,762	0	NA	0	NA	0	NA
60075-145	Intellectual Property Lawyer	17	4,113	0	1,762	0	NA	0	NA	0	NA
60075-146	Legal Malpractice Attorney	25	3,904	0	1,762	0	NA	0	NA	0	NA
60075-150	Landlord Tenant Lawyer	89	2,994	0	1,762	0	NA	0	NA	0	NA
60075-153	Arbitration Lawyers	21	3,993	0	1,762	0	NA	0	NA	0	NA
60075-157	Construction Lawyers	9	4,391	0	1,762	0	NA	0	NA	0	NA
60075-164	Will Attorney	109	2,842	0	1,762	0	NA	0	NA	0	NA
60075-165	Corporation Lawyer	143	2,623	0	1,762	0	NA	0	NA	0	NA
60076-000	Attorney Service Bureau	396	1,781	0	1,762	0	NA	0	NA	0	NA
60079-000	Digital Advertising	3,738	496	12	354	7	58%	5	42%	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60088-000	Auctioneer	11,725	177	24	209	12	50%	12	50%	0	NA
60088-100	Auction Supplies	13	4,248	0	1,762	0	NA	0	NA	0	NA
60089-000	Audiologist	1,313	990	1	1,195	1	100%	0	NA	0	NA
60090-000	Audio-Visual Consultant	1,444	921	2	940	2	100%	0	NA	0	NA
60091-000	Audio Visual Equipment Rental	223	2,251	0	1,762	0	NA	0	NA	0	NA
60092-000	Audio Visual Equipment Repair	520	1,579	1	1,195	1	100%	0	NA	0	NA
60093-000	Audio-Visual Production Services	495	1,616	0	1,762	0	NA	0	NA	0	NA
60094-000	Auto Body Repair and Painting	47,026	36	46	118	29	63%	16	35%	1	2%
60094-100	Car Dent Repair	853	1,244	0	1,762	0	NA	0	NA	0	NA
60094-110	Paintless Dent Repair	129	2,710	0	1,762	0	NA	0	NA	0	NA
60094-200	Mobile Auto Painting	189	2,382	1	1,195	1	100%	0	NA	0	NA
60095-000	Auto Customization	6,047	331	3	790	2	67%	1	33%	0	NA
60095-100	Auto Accessories	5,720	351	15	302	10	67%	5	33%	0	NA
60095-200	Car Decals	244	2,178	0	1,762	0	NA	0	NA	0	NA
60095-210	Vehicle Wrap	362	1,856	3	790	1	33%	2	67%	0	NA
60096-000	Auto Detailing	12,787	162	19	248	10	53%	7	37%	2	11%
60096-100	Automobile Reconditioned Detailing	230	2,232	0	1,762	0	NA	0	NA	0	NA
60097-000	Auto Diagnosis	515	1,586	0	1,762	0	NA	0	NA	0	NA
60098-000	Auto Electric Service	1,667	851	2	940	2	100%	0	NA	0	NA
60099-000	Car Hand Controls	42	3,558	0	1,762	0	NA	0	NA	0	NA
60100-000	Auto Inspection Stations	616	1,453	0	1,762	0	NA	0	NA	0	NA
60101-000	Auto Machine Shop	778	1,295	1	1,195	0	NA	1	100%	0	NA
60102-000	Auto Renting and Leasing	16,085	133	139	49	76	55%	59	42%	4	3%
60102-100	Car Leasing	368	1,848	3	790	3	100%	0	NA	0	NA
60103-000	Auto Repair	127,650	11	164	43	105	64%	59	36%	0	NA
60103-100	Diesel Repair	1,191	1,045	1	1,195	1	100%	0	NA	0	NA
60103-200	Airbag Repair	136	2,671	0	1,762	0	NA	0	NA	0	NA
60104-000	Foreign Auto Repair	933	1,183	0	1,762	0	NA	0	NA	0	NA
60105-000	Car Restoration	2,715	615	3	790	3	100%	0	NA	0	NA
60106-000	Auto Smog Inspection	51	3,436	0	1,762	0	NA	0	NA	0	NA
60106-100	Auto Emissions Testing	36	3,654	0	1,762	0	NA	0	NA	0	NA
60107-000	Mobile Auto Repair	1,314	988	4	685	0	NA	4	100%	0	NA
60107-100	Vintage Auto Repair	116	2,795	0	1,762	0	NA	0	NA	0	NA
60107-200	Suspension Repair	139	2,651	0	1,762	0	NA	0	NA	0	NA
60107-500	Car Tune-Up	232	2,217	0	1,762	0	NA	0	NA	0	NA
60107-700	Auto Maintenance	4,588	422	23	215	14	61%	9	39%	0	NA
60107-800	Fleet Maintenance	96	2,934	1	1,195	1	100%	0	NA	0	NA
60107-900	Fleet Services	80	3,081	0	1,762	0	NA	0	NA	0	NA
60107-910	Fleet Management	27	3,846	0	1,762	0	NA	0	NA	0	NA
60108-000	Auto Upholstery	1,424	928	2	940	1	50%	1	50%	0	NA
60108-100	Seat Covers	1,366	963	0	1,762	0	NA	0	NA	0	NA
60109-000	Sunroof	52	3,421	0	1,762	0	NA	0	NA	0	NA
60110-000	Auto Transportation	5,775	346	11	371	5	45%	6	55%	0	NA
60111-000	Car Upholstery Cleaning	116	2,795	0	1,762	0	NA	0	NA	0	NA
60112-000	Auto Warranty Processing	8,482	247	18	260	15	83%	3	17%	0	NA
60112-100	Auto Warranty Services	3,341	535	6	549	5	83%	1	17%	0	NA
60112-200	Auto Service Contract Companies	152	2,557	2	940	2	100%	0	NA	0	NA
60112-300	Auto Warranty Plans	10,064	202	36	145	17	47%	19	53%	0	NA
60113-000	Automation Consultants	275	2,074	0	1,762	0	NA	0	NA	0	NA
60114-000	Aviation Consultants	140	2,641	0	1,762	0	NA	0	NA	0	NA
60115-000	Baby Accessories	2,780	605	15	302	10	67%	5	33%	0	NA
60115-010	Baby Services	21	3,993	0	1,762	0	NA	0	NA	0	NA
60115-100	Industrial Ultrasound	37	3,631	0	1,762	0	NA	0	NA	0	NA
60116-000	Baby Shoe Preservation	15	4,180	0	1,762	0	NA	0	NA	0	NA
60118-000	Badminton Court	19	4,053	0	1,762	0	NA	0	NA	0	NA
60119-000	Bail Bonds	292	2,020	0	1,762	0	NA	0	NA	0	NA
60120-000	Bakers Equipment Repair	12	4,281	0	1,762	0	NA	0	NA	0	NA
60122-000	Ballroom	18	4,083	0	1,762	0	NA	0	NA	0	NA
60123-000	Bar Coding	57	3,349	0	1,762	0	NA	0	NA	0	NA
60124-000	Barber School	123	2,742	2	940	0	NA	2	100%	0	NA
60125-000	Barber	1,397	945	2	940	2	100%	0	NA	0	NA
60126-000	Bartending Services	135	2,674	0	1,762	0	NA	0	NA	0	NA
60126-100	Bartending School	272	2,082	0	1,762	0	NA	0	NA	0	NA
60127-000	Trade Exchange	313	1,964	0	1,762	0	NA	0	NA	0	NA
60128-000	Batting Cages	5	4,571	0	1,762	0	NA	0	NA	0	NA
60129-000	Baseball Club	103	2,885	0	1,762	0	NA	0	NA	0	NA
60130-000	Basketball Clubs	122	2,752	0	1,762	0	NA	0	NA	0	NA
60132-000	Baths	370	1,843	0	1,762	0	NA	0	NA	0	NA
60134-000	Beauty Salon	19,317	108	36	145	18	50%	18	50%	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60134-010	Hair Salon	2,122	727	29	183	15	52%	13	45%	1	3%
60134-020	Salon Equipment	33	3,715	1	1,195	1	100%	0	NA	0	NA
60134-100	Beauty Consultant	445	1,693	0	1,762	0	NA	0	NA	0	NA
60134-200	Esthetician	1,135	1,077	4	685	2	50%	2	50%	0	NA
60134-300	Eyebrow Threading	67	3,231	1	1,195	0	NA	1	100%	0	NA
60134-400	Eyelash Extension	1,207	1,038	9	422	3	33%	6	67%	0	NA
60134-500	Microblading	410	1,757	5	598	0	NA	1	20%	4	80%
60135-000	Beauty School	5,181	383	7	492	4	57%	1	14%	2	29%
60136-000	Bed and Breakfast	2,253	698	4	685	1	25%	3	75%	0	NA
60138-000	Bike Rental	406	1,760	1	1,195	1	100%	0	NA	0	NA
60139-000	Bid Report Service	23	3,950	0	1,762	0	NA	0	NA	0	NA
60140-000	Bill Paying Services	1,318	986	0	1,762	0	NA	0	NA	0	NA
60141-000	Pool Hall	132	2,697	0	1,762	0	NA	0	NA	0	NA
60142-000	Billing Services	205	2,320	0	1,762	0	NA	0	NA	0	NA
60142-100	Utility Billing	6,231	321	36	145	34	94%	2	6%	0	NA
60143-000	Biofeedback Therapy	20	4,021	0	1,762	0	NA	0	NA	0	NA
60144-000	Bird Control	7	4,462	0	1,762	0	NA	0	NA	0	NA
60145-000	Birthing Center	4	4,627	0	1,762	0	NA	0	NA	0	NA
60146-000	Birth Control Information	25	3,904	0	1,762	0	NA	0	NA	0	NA
60147-000	Blacksmith	45	3,509	0	1,762	0	NA	0	NA	0	NA
60148-000	Blood Bank	67	3,231	0	1,762	0	NA	0	NA	0	NA
60148-100	Cord Blood Banking	878	1,228	4	685	0	NA	4	100%	0	NA
60149-000	Blueprinting	237	2,198	1	1,195	0	NA	1	100%	0	NA
60150-000	Boarding House	158	2,528	0	1,762	0	NA	0	NA	0	NA
60151-000	Board of Trade	92	2,975	0	1,762	0	NA	0	NA	0	NA
60152-000	Charter Boat	838	1,253	0	1,762	0	NA	0	NA	0	NA
60153-000	Excursion Boat	4	4,627	0	1,762	0	NA	0	NA	0	NA
60154-000	Boating School	123	2,742	0	1,762	0	NA	0	NA	0	NA
60154-100	Kayak Lessons	70	3,184	0	1,762	0	NA	0	NA	0	NA
60154-110	Canoe Lessons	18	4,083	0	1,762	0	NA	0	NA	0	NA
60154-200	Sailing School	20	4,021	0	1,762	0	NA	0	NA	0	NA
60155-000	Bookkeeping Services	9,432	215	5	598	3	60%	2	40%	0	NA
60156-000	Bowling	456	1,678	0	1,762	0	NA	0	NA	0	NA
60158-000	Brake Service	2,177	713	2	940	0	NA	2	100%	0	NA
60164-000	Exterior Building Cleaning	1,919	775	2	940	2	100%	0	NA	0	NA
60165-000	Building Inspector	3,168	553	3	790	1	33%	1	33%	1	33%
60165-100	Commercial Building Inspection	153	2,552	0	1,762	0	NA	0	NA	0	NA
60166-000	Bulldozer	58	3,341	0	1,762	0	NA	0	NA	0	NA
60167-000	Burglar Alarm Systems	22,667	86	309	26	302	98%	7	2%	0	NA
60169-000	Bus Service	269	2,094	2	940	1	50%	1	50%	0	NA
60170-000	Business Associations	2,534	643	1	1,195	1	100%	0	NA	0	NA
60170-100	Trade Associations	30	3,786	0	1,762	0	NA	0	NA	0	NA
60170-110	Business Development	470	1,653	1	1,195	0	NA	1	100%	0	NA
60171-000	Business Brokers	1,367	962	4	685	3	75%	1	25%	0	NA
60172-000	Business Consultant	11,229	183	8	459	5	63%	3	38%	0	NA
60172-100	Business Coach	1,251	1,017	0	1,762	0	NA	0	NA	0	NA
60172-101	Compliance Consulting	417	1,747	0	1,762	0	NA	0	NA	0	NA
60172-102	Demographic Research	2	4,742	0	1,762	0	NA	0	NA	0	NA
60172-103	Strategic Planning Consultants	293	2,016	0	1,762	0	NA	0	NA	0	NA
60172-104	Public Sector Consultants	11	4,314	0	1,762	0	NA	0	NA	0	NA
60172-105	Planning Consultants	629	1,433	0	1,762	0	NA	0	NA	0	NA
60172-106	Dental Management Consultants	65	3,256	0	1,762	0	NA	0	NA	0	NA
60172-107	Employee Benefit Consultants	1,022	1,136	1	1,195	1	100%	0	NA	0	NA
60172-108	Pharmaceutical Consultant	228	2,240	0	1,762	0	NA	0	NA	0	NA
60172-109	Security Consultant	506	1,600	0	1,762	0	NA	0	NA	0	NA
60172-111	Telecommunication Consultants	1,569	882	4	685	4	100%	0	NA	0	NA
60172-112	Auto Repair Consultants	1,347	968	3	790	1	33%	2	67%	0	NA
60172-113	Leadership Coaching	137	2,664	0	1,762	0	NA	0	NA	0	NA
60172-114	Executive Coaching	31	3,765	0	1,762	0	NA	0	NA	0	NA
60175-000	Camper Rental	237	2,198	1	1,195	1	100%	0	NA	0	NA
60176-000	Camper Repair	84	3,037	0	1,762	0	NA	0	NA	0	NA
60177-000	Campgrounds	4,999	399	12	354	4	33%	8	67%	0	NA
60177-100	RV parks	347	1,888	2	940	1	50%	1	50%	0	NA
60178-000	Camping Equipment Rentals	2	4,742	0	1,762	0	NA	0	NA	0	NA
60179-000	Camp	2,058	742	32	162	30	94%	2	6%	0	NA
60180-000	Car Wash	7,187	282	23	215	12	52%	10	43%	1	4%
60181-000	Carburetors	38	3,616	0	1,762	0	NA	0	NA	0	NA
60182-000	Career Counseling	621	1,445	1	1,195	1	100%	0	NA	0	NA
60182-020	Career Opportunities	4,458	430	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60182-100	Employment Counselor	84	3,037	0	1,762	0	NA	0	NA	0	NA
60183-000	Carnival	20	4,021	0	1,762	0	NA	0	NA	0	NA
60184-000	Carpet and Rug Cleaners	27,599	63	11	371	8	73%	3	27%	0	NA
60185-000	Carpet and Rug Cleaning Equipment Rental	6	4,518	0	1,762	0	NA	0	NA	0	NA
60186-000	Carpet Dyers	61	3,307	0	1,762	0	NA	0	NA	0	NA
60187-000	Carpet Rental	48	3,478	1	1,195	1	100%	0	NA	0	NA
60188-000	Casino	882	1,225	2	940	1	50%	1	50%	0	NA
60189-000	Caskets	209	2,305	0	1,762	0	NA	0	NA	0	NA
60190-000	Caves	2	4,742	0	1,762	0	NA	0	NA	0	NA
60191-000	Ceiling Cleaning	53	3,407	0	1,762	0	NA	0	NA	0	NA
60191-100	Acoustic Ceiling Removal	18	4,083	0	1,762	0	NA	0	NA	0	NA
60192-000	Cemetery	418	1,744	1	1,195	1	100%	0	NA	0	NA
60193-000	Chair Rental	41	3,567	0	1,762	0	NA	0	NA	0	NA
60194-000	Chamber of Commerce	3,661	504	0	1,762	0	NA	0	NA	0	NA
60197-000	Analytical Chemist	39	3,606	0	1,762	0	NA	0	NA	0	NA
60198-000	Chess Instruction	1	4,802	0	1,762	0	NA	0	NA	0	NA
60199-000	Child Care Centers	11,745	176	14	315	9	64%	5	36%	0	NA
60199-100	In Home Child Care	575	1,510	1	1,195	1	100%	0	NA	0	NA
60199-101	Infant Child Care	169	2,465	1	1,195	0	NA	1	100%	0	NA
60201-000	Chimney Cleaning	6,127	326	2	940	1	50%	1	50%	0	NA
60201-100	Chimney Sweeper	1,100	1,092	1	1,195	1	100%	0	NA	0	NA
60202-000	China Repair	101	2,896	0	1,762	0	NA	0	NA	0	NA
60204-000	Chiropractor Information Bureaus	12	4,281	0	1,762	0	NA	0	NA	0	NA
60205-000	Chiropractors D.C.	6,493	311	1	1,195	1	100%	0	NA	0	NA
60209-000	Christmas Lights	564	1,528	0	1,762	0	NA	0	NA	0	NA
60209-100	Christmas Decorations	2	4,742	0	1,762	0	NA	0	NA	0	NA
60210-000	Churches	319	1,951	1	1,195	0	NA	1	100%	0	NA
60212-000	Circus Companies	24	3,924	2	940	1	50%	1	50%	0	NA
60213-000	City Planners	50	3,445	0	1,762	0	NA	0	NA	0	NA
60214-000	Dry Cleaners	8,770	235	22	222	9	41%	13	59%	0	NA
60215-000	Self Dry Cleaning	16	4,143	0	1,762	0	NA	0	NA	0	NA
60215-100	Mobile Dry Cleaning	79	3,093	0	1,762	0	NA	0	NA	0	NA
60216-000	Dry Cleaning Equipment	39	3,606	0	1,762	0	NA	0	NA	0	NA
60217-000	Clergy	1	4,802	0	1,762	0	NA	0	NA	0	NA
60218-000	Clinic	6,460	315	9	422	5	56%	4	44%	0	NA
60218-100	Sleep Center	712	1,342	4	685	3	75%	1	25%	0	NA
60218-101	Sleep Apnea	651	1,411	1	1,195	1	100%	0	NA	0	NA
60218-102	Snoring	167	2,478	3	790	3	100%	0	NA	0	NA
60218-300	Pain Management Clinics	247	2,163	0	1,762	0	NA	0	NA	0	NA
60218-400	Vein Clinic	88	3,000	0	1,762	0	NA	0	NA	0	NA
60222-000	Coil Winding	49	3,458	0	1,762	0	NA	0	NA	0	NA
60226-000	Collections Agencies	249,046	3	1,133	5	1,088	96%	44	4%	1	0%
60227-000	Colon Hydrotherapy	114	2,809	0	1,762	0	NA	0	NA	0	NA
60228-000	Color Consultant	19	4,053	0	1,762	0	NA	0	NA	0	NA
60230-000	Commercials	6	4,518	0	1,762	0	NA	0	NA	0	NA
60231-000	Communication Consultant	917	1,196	0	1,762	0	NA	0	NA	0	NA
60232-000	Waste Compactor Repairs	37	3,631	0	1,762	0	NA	0	NA	0	NA
60234-000	Compressor Repair	40	3,585	0	1,762	0	NA	0	NA	0	NA
60235-000	Computer Hardware	8,593	242	42	131	17	40%	25	60%	0	NA
60235-010	Computer Software	5,653	355	42	131	10	24%	32	76%	0	NA
60235-030	Artificial Intelligence	9	4,391	0	1,762	0	NA	0	NA	0	NA
60235-100	Software Testing	57	3,349	0	1,762	0	NA	0	NA	0	NA
60235-110	System Testing	11	4,314	0	1,762	0	NA	0	NA	0	NA
60235-200	Modelling and Simulation	131	2,702	0	1,762	0	NA	0	NA	0	NA
60235-300	Computer Services	1,457	918	1	1,195	1	100%	0	NA	0	NA
60235-400	Live Streaming	148	2,585	1	1,195	0	NA	1	100%	0	NA
60236-000	Computer Software Developers	20,905	94	25	201	16	64%	9	36%	0	NA
60238-000	Computer Cable Installation	271	2,085	0	1,762	0	NA	0	NA	0	NA
60239-000	Computer Disaster Recovery	271	2,085	1	1,195	0	NA	1	100%	0	NA
60239-100	Forensic Computers	16	4,143	0	1,762	0	NA	0	NA	0	NA
60240-000	Graphics Computer	262	2,112	0	1,762	0	NA	0	NA	0	NA
60241-000	Multimedia Computer	144	2,615	0	1,762	0	NA	0	NA	0	NA
60241-100	Media Monitoring Services	75	3,136	1	1,195	0	NA	1	100%	0	NA
60242-000	Network Computer	1,534	889	1	1,195	0	NA	1	100%	0	NA
60243-000	Computer Rental	82	3,056	0	1,762	0	NA	0	NA	0	NA
60244-000	Computer Room Equipment	30	3,786	0	1,762	0	NA	0	NA	0	NA
60245-000	Computer Repair	14,353	146	21	233	13	62%	8	38%	0	NA
60245-100	Computer Cleaning Service	46	3,492	0	1,762	0	NA	0	NA	0	NA
60245-200	Cloud Services	456	1,678	2	940	1	50%	1	50%	0	NA

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60246-000	Computer System Designers	24,048	78	21	233	21	100%	0	NA	0	NA
60246-100	Computer Programming	165	2,489	2	940	0	NA	2	100%	0	NA
60248-000	Computer Training	1,115	1,086	0	1,762	0	NA	0	NA	0	NA
60249-000	Concert Bureaus	51	3,436	0	1,762	0	NA	0	NA	0	NA
60250-100	Concrete Sealers	8	4,421	0	1,762	0	NA	0	NA	0	NA
60251-000	Condominium	2,015	752	4	685	2	50%	2	50%	0	NA
60252-000	Conference Center	262	2,112	1	1,195	1	100%	0	NA	0	NA
60253-000	Construction Management	7,652	265	1	1,195	0	NA	1	100%	0	NA
60254-000	Construction Reports	10	4,353	0	1,762	0	NA	0	NA	0	NA
60255-000	Consumer Cooperative Organizations	500	1,612	1	1,195	1	100%	0	NA	0	NA
60256-000	Contest Arranging and Judging	3	4,680	0	1,762	0	NA	0	NA	0	NA
60257-000	Contractors Equipment Rental	1,462	917	1	1,195	0	NA	1	100%	0	NA
60257-100	Heavy Equipment Rental	204	2,324	0	1,762	0	NA	0	NA	0	NA
60259-000	Convention Facilities	414	1,750	3	790	0	NA	3	100%	0	NA
60259-100	Convention Services	78	3,102	1	1,195	1	100%	0	NA	0	NA
60260-000	Convent	4	4,627	0	1,762	0	NA	0	NA	0	NA
60261-000	Cooking Classes	456	1,678	7	492	1	14%	6	86%	0	NA
60262-000	Copy Services	1,786	811	4	685	0	NA	4	100%	0	NA
60263-000	Copywriter	24	3,924	1	1,195	0	NA	1	100%	0	NA
60263-100	Copywriting	40	3,585	1	1,195	1	100%	0	NA	0	NA
60264-000	Correspondence Schools	6,561	305	5	598	5	100%	0	NA	0	NA
60265-000	Masquerade Costumes	270	2,090	0	1,762	0	NA	0	NA	0	NA
60265-100	Mask	1,111	1,089	2	940	0	NA	2	100%	0	NA
60266-000	Credit and Debt Counseling	25,735	73	27	192	23	85%	4	15%	0	NA
60267-000	Credit Card Protection Services	108	2,845	1	1,195	0	NA	1	100%	0	NA
60268-000	Credit Reporting Agencies	3,089	564	53	108	32	60%	21	40%	0	NA
60269-000	Cremation	1,289	1,001	0	1,762	0	NA	0	NA	0	NA
60270-000	Cremation Urns	81	3,067	0	1,762	0	NA	0	NA	0	NA
60273-000	Crisis Intervention Services	27	3,846	0	1,762	0	NA	0	NA	0	NA
60274-000	Crushing and Pulverizing	11	4,314	0	1,762	0	NA	0	NA	0	NA
60275-000	Cryogenics	26	3,879	0	1,762	0	NA	0	NA	0	NA
60276-000	Hydrostatic Testing	235	2,211	0	1,762	0	NA	0	NA	0	NA
60277-000	Dance Company	502	1,608	0	1,762	0	NA	0	NA	0	NA
60278-000	Dance Instruction	1,406	942	3	790	3	100%	0	NA	0	NA
60278-200	Ballroom Dance Classes	48	3,478	0	1,762	0	NA	0	NA	0	NA
60279-000	Data Processing Equipment Maintenance	10	4,353	0	1,762	0	NA	0	NA	0	NA
60280-000	Data Processing Services	866	1,236	3	790	3	100%	0	NA	0	NA
60281-000	Data Systems Consultants	616	1,453	0	1,762	0	NA	0	NA	0	NA
60282-000	Dating Services	10,905	189	22	222	9	41%	12	55%	1	5%
60282-100	Online Dating Services	502	1,608	5	598	1	20%	4	80%	0	NA
60283-000	Adult Day Care	184	2,403	0	1,762	0	NA	0	NA	0	NA
60284-000	Party Decoration Contractors	203	2,331	2	940	1	50%	1	50%	0	NA
60285-000	Demonstration Services	16	4,143	0	1,762	0	NA	0	NA	0	NA
60286-000	Dental Hygienist	434	1,724	0	1,762	0	NA	0	NA	0	NA
60287-000	Dental Laboratory	1,366	963	1	1,195	1	100%	0	NA	0	NA
60289-000	Dentist	16,416	132	21	233	15	71%	6	29%	0	NA
60289-100	Dental Surgery	707	1,348	0	1,762	0	NA	0	NA	0	NA
60289-101	Periodontist	128	2,713	0	1,762	0	NA	0	NA	0	NA
60289-102	Endodontics	54	3,397	0	1,762	0	NA	0	NA	0	NA
60289-103	Dental Implants	522	1,576	1	1,195	1	100%	0	NA	0	NA
60289-104	Prosthodontist	44	3,521	0	1,762	0	NA	0	NA	0	NA
60289-200	Dental Sedation	32	3,734	0	1,762	0	NA	0	NA	0	NA
60290-000	Children Dentist	159	2,525	0	1,762	0	NA	0	NA	0	NA
60291-000	Orthodontist	803	1,281	1	1,195	0	NA	1	100%	0	NA
60292-000	Cosmetic Dentistry	707	1,348	0	1,762	0	NA	0	NA	0	NA
60292-010	Dental Services	99	2,913	1	1,195	0	NA	1	100%	0	NA
60293-000	Deodorizing	31	3,765	0	1,762	0	NA	0	NA	0	NA
60293-100	Disinfecting	53	3,407	0	1,762	0	NA	0	NA	0	NA
60294-000	Designer Apparel	962	1,171	9	422	5	56%	4	44%	0	NA
60295-000	Industrial Design	411	1,754	0	1,762	0	NA	0	NA	0	NA
60296-000	Desktop Publishing	141	2,634	0	1,762	0	NA	0	NA	0	NA
60297-000	Detective Agency	99	2,913	0	1,762	0	NA	0	NA	0	NA
60298-000	Diabetic Supplies	288	2,036	1	1,195	1	100%	0	NA	0	NA
60299-000	Diaper Service	206	2,313	0	1,762	0	NA	0	NA	0	NA
60300-000	Registered Dietitian	37	3,631	0	1,762	0	NA	0	NA	0	NA
60300-100	Dietitian	50	3,445	0	1,762	0	NA	0	NA	0	NA
60301-000	DJs	1,215	1,033	5	598	3	60%	2	40%	0	NA
60302-000	Dishwasher Repair	123	2,742	0	1,762	0	NA	0	NA	0	NA
60303-000	Circular Distributing Services	358	1,863	0	1,762	0	NA	0	NA	0	NA

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60304-000	Divers	81	3,067	0	1,762	0	NA	0	NA	0	NA
60305-000	Drafting Services	1,642	860	1	1,195	1	100%	0	NA	0	NA
60306-000	Acting Classes	229	2,236	0	1,762	0	NA	0	NA	0	NA
60306-100	Voice Over Training	1	4,802	0	1,762	0	NA	0	NA	0	NA
60307-000	Drapery Cleaners	73	3,158	0	1,762	0	NA	0	NA	0	NA
60309-000	Driving Lessons	9,034	226	21	233	13	62%	8	38%	0	NA
60309-101	Driving School	9,478	214	46	118	17	37%	29	63%	0	NA
60309-102	Motorcycle Driving School	187	2,387	0	1,762	0	NA	0	NA	0	NA
60309-103	Truck Driver Training	1,938	772	2	940	1	50%	1	50%	0	NA
60309-112	Motorcycle Helmets	360	1,857	2	940	1	50%	1	50%	0	NA
60311-000	Drug Abuse Information	654	1,401	2	940	1	50%	1	50%	0	NA
60311-100	Drug Addiction Treatment	1,150	1,066	2	940	0	NA	2	100%	0	NA
60312-000	Duct Cleaning	20,451	98	13	331	7	54%	5	38%	1	8%
60312-100	Air Duct Cleaning	12,282	168	14	315	6	43%	7	50%	1	7%
60312-200	Air Duct System	359	1,859	4	685	0	NA	4	100%	0	NA
60312-300	Air Duct Restoration	5	4,571	0	1,762	0	NA	0	NA	0	NA
60316-000	Piercing	288	2,036	1	1,195	1	100%	0	NA	0	NA
60317-000	Economic Research and Analysis	37	3,631	0	1,762	0	NA	0	NA	0	NA
60317-100	Economic Development Organizations	153	2,552	0	1,762	0	NA	0	NA	0	NA
60318-000	Editorial Services	67	3,231	0	1,762	0	NA	0	NA	0	NA
60319-000	Educational Consultant	2,716	614	30	174	30	100%	0	NA	0	NA
60320-000	Educational Research	14	4,212	0	1,762	0	NA	0	NA	0	NA
60321-000	Electric Equipment Repair	2,411	667	3	790	3	100%	0	NA	0	NA
60322-000	Electrolysis	409	1,758	0	1,762	0	NA	0	NA	0	NA
60323-000	Electronic Equipment Repair	4,014	475	14	315	11	79%	3	21%	0	NA
60324-000	Electronic Development	146	2,599	0	1,762	0	NA	0	NA	0	NA
60326-000	Employment Agencies	6,718	298	2	940	0	NA	2	100%	0	NA
60326-100	Technical Staffing	148	2,585	0	1,762	0	NA	0	NA	0	NA
60326-200	Staffing Agencies	1,181	1,049	1	1,195	0	NA	1	100%	0	NA
60327-000	Employment Contractors	629	1,433	0	1,762	0	NA	0	NA	0	NA
60328-000	Employee Leasing	91	2,984	0	1,762	0	NA	0	NA	0	NA
60328-100	Employment Services	986	1,158	0	1,762	0	NA	0	NA	0	NA
60328-200	Administrative Assistant Employment	16	4,143	0	1,762	0	NA	0	NA	0	NA
60328-300	Virtual Assistant Employment	412	1,753	1	1,195	1	100%	0	NA	0	NA
60328-400	Virtual Assistant	29	3,812	0	1,762	0	NA	0	NA	0	NA
60329-000	Government Employment Service	5	4,571	0	1,762	0	NA	0	NA	0	NA
60330-000	Employment Training	901	1,205	2	940	0	NA	2	100%	0	NA
60332-000	Energy Management Consultant	4,587	423	13	331	13	100%	0	NA	0	NA
60333-000	Engineer Report	121	2,757	0	1,762	0	NA	0	NA	0	NA
60334-000	Professional Engineer	4,191	460	0	1,762	0	NA	0	NA	0	NA
60334-100	Geotechnical Engineering	328	1,928	0	1,762	0	NA	0	NA	0	NA
60334-101	Engineering Consultant	3,656	505	7	492	0	NA	7	100%	0	NA
60335-000	General Engineering Contractor	1,569	882	0	1,762	0	NA	0	NA	0	NA
60336-000	Civil Engineer	707	1,348	0	1,762	0	NA	0	NA	0	NA
60336-100	Environmental Engineer	30	3,786	0	1,762	0	NA	0	NA	0	NA
60337-000	Electrical Engineer	726	1,328	2	940	1	50%	1	50%	0	NA
60338-000	Mechanical Engineer	585	1,495	1	1,195	1	100%	0	NA	0	NA
60339-000	Structural Engineer	883	1,224	1	1,195	1	100%	0	NA	0	NA
60340-000	Fuel Injection Services	282	2,054	1	1,195	1	100%	0	NA	0	NA
60341-000	Fuel Conversion Engines	67	3,231	0	1,762	0	NA	0	NA	0	NA
60342-000	Gasoline Engine	113	2,812	0	1,762	0	NA	0	NA	0	NA
60343-000	Rebuilt Engines	3,876	485	3	790	1	33%	2	67%	0	NA
60344-000	Entertainer	624	1,440	0	1,762	0	NA	0	NA	0	NA
60345-000	Entertainment Bureau	262	2,112	0	1,762	0	NA	0	NA	0	NA
60346-000	Ecological Services	2,261	695	0	1,762	0	NA	0	NA	0	NA
60346-010	Environmental Services	1,204	1,043	1	1,195	1	100%	0	NA	0	NA
60346-100	Environmental Consulting	1,891	784	0	1,762	0	NA	0	NA	0	NA
60347-000	Escort Service	2,307	685	0	1,762	0	NA	0	NA	0	NA
60348-000	Escrow Services	27	3,846	0	1,762	0	NA	0	NA	0	NA
60349-000	Estate Planning and Management	437	1,712	0	1,762	0	NA	0	NA	0	NA
60350-000	Estate Appraisal	260	2,120	0	1,762	0	NA	0	NA	0	NA
60350-010	Estate Auctions	2,877	592	2	940	1	50%	1	50%	0	NA
60350-015	Commercial Appraisals	49	3,458	1	1,195	0	NA	1	100%	0	NA
60350-020	Estate Sales	3,149	557	13	331	13	100%	0	NA	0	NA
60350-100	Estate Liquidators	619	1,447	0	1,762	0	NA	0	NA	0	NA
60351-000	Eviction	542	1,550	0	1,762	0	NA	0	NA	0	NA
60352-000	Executive Search Consultants	103	2,885	0	1,762	0	NA	0	NA	0	NA
60353-000	Exercise Programs	5,398	367	45	122	8	18%	37	82%	0	NA
60353-100	Pilates	49	3,458	0	1,762	0	NA	0	NA	0	NA

CANADA BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60353-200	Pole Fitness	32	3,734	1	1,195	1	100%	0	NA	0	NA
60353-300	Kickboxing	453	1,685	2	940	0	NA	1	50%	1	50%
60355-000	Export Management Company	63	3,279	0	1,762	0	NA	0	NA	0	NA
60356-000	Exporter	1,228	1,026	0	1,762	0	NA	0	NA	0	NA
60358-000	Eye Training	4	4,627	0	1,762	0	NA	0	NA	0	NA
60359-000	Fairgrounds	15	4,180	0	1,762	0	NA	0	NA	0	NA
60360-000	Fashion Consultant	101	2,896	0	1,762	0	NA	0	NA	0	NA
60361-000	Fashion Designers	232	2,217	1	1,195	0	NA	1	100%	0	NA
60361-100	Designer Pet Clothes	95	2,941	0	1,762	0	NA	0	NA	0	NA
60362-000	Fashion Show Producer	53	3,407	0	1,762	0	NA	0	NA	0	NA
60363-000	Fencing Classes	261	2,118	1	1,195	0	NA	1	100%	0	NA
60364-000	Financing Consultants	2,459	655	1	1,195	1	100%	0	NA	0	NA
60366-000	Fingerprinting	1,013	1,141	3	790	3	100%	0	NA	0	NA
60367-000	Fire and Water Damage Restoration	27,852	62	17	272	15	88%	2	12%	0	NA
60367-100	Fire Damage Restoration	533	1,562	0	1,762	0	NA	0	NA	0	NA
60367-101	Water Damage Restoration	2,585	637	1	1,195	1	100%	0	NA	0	NA
60367-300	Fire Clean Up	97	2,928	0	1,762	0	NA	0	NA	0	NA
60368-000	Fire Protection Consultant	1,043	1,125	0	1,762	0	NA	0	NA	0	NA
60368-100	Fire Protection Contractor	1,797	805	0	1,762	0	NA	0	NA	0	NA
60369-000	First Aid Instruction	1,013	1,141	1	1,195	1	100%	0	NA	0	NA
60370-000	Fishing Charters	443	1,702	1	1,195	1	100%	0	NA	0	NA
60371-000	Fix It Shop	283	2,050	0	1,762	0	NA	0	NA	0	NA
60372-000	Parade Floats	9	4,391	0	1,762	0	NA	0	NA	0	NA
60374-000	Floor Machine Repair	21	3,993	0	1,762	0	NA	0	NA	0	NA
60375-000	Floor Cleaning	133	2,691	0	1,762	0	NA	0	NA	0	NA
60375-100	Floor Polishing	32	3,734	0	1,762	0	NA	0	NA	0	NA
60376-000	Floral Design Classes	759	1,309	1	1,195	0	NA	1	100%	0	NA
60376-010	Floral Design	26	3,879	0	1,762	0	NA	0	NA	0	NA
60377-000	Food and Beverage Consultants	111	2,826	0	1,762	0	NA	0	NA	0	NA
60378-000	Food Service Consultants	448	1,688	0	1,762	0	NA	0	NA	0	NA
60379-000	Food Service Management	329	1,923	0	1,762	0	NA	0	NA	0	NA
60380-000	Football Club	92	2,975	0	1,762	0	NA	0	NA	0	NA
60381-000	Formal Wear	367	1,850	0	1,762	0	NA	0	NA	0	NA
60381-100	Tuxedo Rentals	67	3,231	0	1,762	0	NA	0	NA	0	NA
60382-000	Charity Foundations	69	3,199	0	1,762	0	NA	0	NA	0	NA
60383-000	Fraternal Organizations	30	3,786	0	1,762	0	NA	0	NA	0	NA
60385-000	Fulfillment Services	1,768	814	0	1,762	0	NA	0	NA	0	NA
60386-000	Fundraising Counselors and Organizations	1,876	788	1	1,195	1	100%	0	NA	0	NA
60386-100	Professional Fundraiser	3,348	534	4	685	3	75%	1	25%	0	NA
60386-200	Crowdfunding	274	2,078	2	940	0	NA	2	100%	0	NA
60387-000	Fundraising Supplies	127	2,719	0	1,762	0	NA	0	NA	0	NA
60388-000	Funeral Director	4,195	458	0	1,762	0	NA	0	NA	0	NA
60389-000	Fur Cleaning and Dyeing Retail	97	2,928	0	1,762	0	NA	0	NA	0	NA
60391-000	Fur Storage	21	3,993	0	1,762	0	NA	0	NA	0	NA
60392-000	Furniture Cleaning	80	3,081	0	1,762	0	NA	0	NA	0	NA
60393-000	Rental Furniture	616	1,453	0	1,762	0	NA	0	NA	0	NA
60393-100	Rent to Own Furniture	83	3,048	0	1,762	0	NA	0	NA	0	NA
60394-000	Furniture Repair	4,455	431	5	598	3	60%	2	40%	0	NA
60395-000	Furniture Repair Supplies	32	3,734	0	1,762	0	NA	0	NA	0	NA
60396-000	Furniture Stripping	61	3,307	0	1,762	0	NA	0	NA	0	NA
60397-000	Gambling Addiction Treatment	4	4,627	0	1,762	0	NA	0	NA	0	NA
60398-000	Lawn Equipment Rental	107	2,856	0	1,762	0	NA	0	NA	0	NA
60401-000	Geographer	5	4,571	0	1,762	0	NA	0	NA	0	NA
60402-000	Geologist	4	4,627	0	1,762	0	NA	0	NA	0	NA
60404-000	Window Glass	9,861	203	5	598	3	60%	2	40%	0	NA
60404-010	Plate Glass	10	4,353	0	1,762	0	NA	0	NA	0	NA
60404-015	Plexiglass	20	4,021	0	1,762	0	NA	0	NA	0	NA
60404-020	Window Tinting	105	2,875	1	1,195	0	NA	1	100%	0	NA
60404-100	Glass Repair	2,666	623	5	598	3	60%	2	40%	0	NA
60404-200	Tempered Glass	221	2,265	0	1,762	0	NA	0	NA	0	NA
60406-000	Go-Kart Manufacturers	2	4,742	0	1,762	0	NA	0	NA	0	NA
60407-000	Golf Course Architects	1	4,802	0	1,762	0	NA	0	NA	0	NA
60408-000	Mini Golf Course	25	3,904	0	1,762	0	NA	0	NA	0	NA
60409-000	Private Golf Courses	975	1,164	1	1,195	1	100%	0	NA	0	NA
60410-000	Public Golf Courses	1,652	855	1	1,195	1	100%	0	NA	0	NA
60411-000	Golf Lessons	303	1,982	0	1,762	0	NA	0	NA	0	NA
60412-000	Driving Range	145	2,609	0	1,762	0	NA	0	NA	0	NA
60413-000	Graphic Designer	2,172	716	2	940	1	50%	0	NA	1	50%
60414-000	Guard Dogs	16	4,143	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60414-010	Doq Walker	221	2,265	1	1,195	1	100%	0	NA	0	NA
60415-000	Guide Service	95	2,941	0	1,762	0	NA	0	NA	0	NA
60417-000	Gun Safety	198	2,346	0	1,762	0	NA	0	NA	0	NA
60418-000	Gymnasium	662	1,394	5	598	3	60%	2	40%	0	NA
60419-000	Gymnastics Classes	677	1,379	4	685	4	100%	0	NA	0	NA
60419-100	Cheerleading Classes	114	2,809	2	940	1	50%	1	50%	0	NA
60420-000	Hair Styling	3,062	566	6	549	2	33%	3	50%	1	17%
60420-100	Laser Hair Removal	13,473	152	19	248	7	37%	12	63%	0	NA
60420-110	Hair Weave	224	2,247	1	1,195	1	100%	0	NA	0	NA
60420-120	Hair Replacement	3,240	545	5	598	0	NA	3	60%	2	40%
60420-200	Hair Transplants	3	4,680	1	1,195	1	100%	0	NA	0	NA
60422-000	Halls	160	2,521	2	940	0	NA	2	100%	0	NA
60423-000	Handbag Repair	27	3,846	0	1,762	0	NA	0	NA	0	NA
60424-000	Handball Court	15	4,180	0	1,762	0	NA	0	NA	0	NA
60425-000	Handwriting Analysis	160	2,521	0	1,762	0	NA	0	NA	0	NA
60426-000	Handwriting Expert	8	4,421	0	1,762	0	NA	0	NA	0	NA
60427-000	Hat Cleaning	5	4,571	0	1,762	0	NA	0	NA	0	NA
60428-000	Hay Rides	29	3,812	1	1,195	0	NA	1	100%	0	NA
60429-000	Health Consultants	1,543	887	7	492	1	14%	6	86%	0	NA
60429-010	Health Advocate	6	4,518	0	1,762	0	NA	0	NA	0	NA
60429-100	Personal Trainer	1,614	869	4	685	1	25%	2	50%	1	25%
60429-200	Health and Wellness	24,901	74	143	48	138	97%	3	2%	2	1%
60430-000	Health Club	19,538	107	321	25	257	80%	61	19%	3	1%
60430-100	Fitness Center	19,184	110	346	22	205	59%	136	39%	5	1%
60430-200	Boxing Gym	590	1,487	3	790	3	100%	0	NA	0	NA
60431-000	Health Monitor	2,545	642	1	1,195	0	NA	1	100%	0	NA
60432-000	Health Resorts	226	2,243	0	1,762	0	NA	0	NA	0	NA
60433-000	Heat Sealing	40	3,585	0	1,762	0	NA	0	NA	0	NA
60433-100	Air Sealing	50	3,445	0	1,762	0	NA	0	NA	0	NA
60434-000	Heating System Repair	3,629	507	1	1,195	1	100%	0	NA	0	NA
60434-100	Heating System Cleaning	388	1,802	0	1,762	0	NA	0	NA	0	NA
60435-000	Historical Places	61	3,307	0	1,762	0	NA	0	NA	0	NA
60436-000	Hockey Club	1,845	796	16	290	4	25%	7	44%	5	31%
60437-000	Hoist	89	2,994	0	1,762	0	NA	0	NA	0	NA
60438-000	Holistic Health Practitioner	1,179	1,050	0	1,762	0	NA	0	NA	0	NA
60439-000	Home Design	3,365	531	4	685	3	75%	1	25%	0	NA
60440-000	Home Consultant	92	2,975	0	1,762	0	NA	0	NA	0	NA
60441-000	Home Health Care	7,588	267	6	549	5	83%	1	17%	0	NA
60441-100	Skilled Home Health Care	297	2,005	0	1,762	0	NA	0	NA	0	NA
60442-000	Homeopath	188	2,384	0	1,762	0	NA	0	NA	0	NA
60443-000	Hospice	11	4,314	0	1,762	0	NA	0	NA	0	NA
60445-000	Hospital	585	1,495	1	1,195	0	NA	1	100%	0	NA
60445-100	Urgent Care Clinic	473	1,647	0	1,762	0	NA	0	NA	0	NA
60445-200	Outpatient Surgery Center	87	3,013	0	1,762	0	NA	0	NA	0	NA
60446-000	Hostel	137	2,664	1	1,195	1	100%	0	NA	0	NA
60447-000	Hotels	10,646	195	108	59	69	64%	38	35%	1	1%
60447-100	Guest Ranch	83	3,048	0	1,762	0	NA	0	NA	0	NA
60448-000	Hotel Reservation	589	1,490	2	940	1	50%	1	50%	0	NA
60449-000	House Cleaning	18,292	119	35	150	24	69%	11	31%	0	NA
60450-000	Human Factors	3	4,680	0	1,762	0	NA	0	NA	0	NA
60451-000	Human Resources	2,571	639	6	549	3	50%	2	33%	1	17%
60452-000	Human Service Organizations	134	2,678	0	1,762	0	NA	0	NA	0	NA
60453-000	Hydrologist	2	4,742	0	1,762	0	NA	0	NA	0	NA
60454-000	Hypnotherapists	805	1,278	0	1,762	0	NA	0	NA	0	NA
60456-000	Identification Card Service	476	1,641	13	331	9	69%	4	31%	0	NA
60457-000	Immigration Consultant	22,689	85	22	222	6	27%	15	68%	1	5%
60458-000	Import Services	379	1,826	0	1,762	0	NA	0	NA	0	NA
60459-000	Importers	1,995	758	3	790	1	33%	2	67%	0	NA
60460-000	Incentive Programs	1,839	797	26	197	12	46%	14	54%	0	NA
60461-000	Incorporation	1,250	1,018	1	1,195	0	NA	1	100%	0	NA
60463-000	Industrial Consultants	265	2,103	0	1,762	0	NA	0	NA	0	NA
60464-000	Industrial Development	124	2,737	0	1,762	0	NA	0	NA	0	NA
60465-000	Industrial Hygiene Consultants	139	2,651	1	1,195	1	100%	0	NA	0	NA
60466-000	Information Bureaus	1,030	1,131	0	1,762	0	NA	0	NA	0	NA
60467-000	Infrared Inspection	29	3,812	0	1,762	0	NA	0	NA	0	NA
60468-000	Insect Control Devices	40	3,585	0	1,762	0	NA	0	NA	0	NA
60469-000	Home Inspection	18,531	115	13	331	11	85%	1	8%	1	8%
60469-100	Drywall Inspection	140	2,641	0	1,762	0	NA	0	NA	0	NA
60469-200	Home Renovation Inspection	117	2,789	1	1,195	0	NA	1	100%	0	NA

CANADA BBB 2021 STATISTICS

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60469-400	Home Renovation	92,012	17	99	62	35	35%	62	63%	2	2%
60469-500	Roof Inspection	215	2,282	0	1,762	0	NA	0	NA	0	NA
60470-000	Interior Designer	10,277	198	11	371	6	55%	5	45%	0	NA
60470-010	Interior Decorator	383	1,815	0	1,762	0	NA	0	NA	0	NA
60470-100	Registered Interior Designer	160	2,521	0	1,762	0	NA	0	NA	0	NA
60470-200	Architectural Designer	1,155	1,063	2	940	2	100%	0	NA	0	NA
60470-300	Commercial Interior Designers	394	1,784	0	1,762	0	NA	0	NA	0	NA
60471-000	Workroom Interior Designer	22	3,972	0	1,762	0	NA	0	NA	0	NA
60472-000	International Trade Consultant	215	2,282	0	1,762	0	NA	0	NA	0	NA
60473-000	Internet Service	58,534	28	369	20	311	84%	58	16%	0	NA
60473-010	Domain Name Registrar	292	2,020	1	1,195	0	NA	1	100%	0	NA
60473-100	Internet Providers	10,289	197	35	150	26	74%	9	26%	0	NA
60473-200	SEO Services	3,578	513	5	598	2	40%	3	60%	0	NA
60473-300	Email Service Providers	149	2,579	1	1,195	1	100%	0	NA	0	NA
60473-400	Business Process Management	575	1,510	1	1,195	1	100%	0	NA	0	NA
60473-500	Search Engine Marketing	370	1,843	0	1,762	0	NA	0	NA	0	NA
60473-600	Digital Marketing	11,494	180	9	422	6	67%	3	33%	0	NA
60473-700	Affiliate Marketing	22	3,972	0	1,762	0	NA	0	NA	0	NA
60474-000	Inventor	70	3,184	0	1,762	0	NA	0	NA	0	NA
60475-000	Inventory Services	139	2,651	0	1,762	0	NA	0	NA	0	NA
60476-000	Investigator	5,139	387	2	940	2	100%	0	NA	0	NA
60478-000	Janitor Service	15,395	137	2	940	2	100%	2	100%	0	NA
60480-000	Jewelry Repair	789	1,290	1	1,195	0	NA	1	100%	0	NA
60481-000	Juke Box	41	3,567	0	1,762	0	NA	0	NA	0	NA
60483-000	Labeling	187	2,387	0	1,762	0	NA	0	NA	0	NA
60484-000	Labor Organizations	231	2,226	0	1,762	0	NA	0	NA	0	NA
60485-000	Labor Relations Consultant	33	3,715	0	1,762	0	NA	0	NA	0	NA
60485-100	Labor Contractor	124	2,737	0	1,762	0	NA	0	NA	0	NA
60486-000	Medical Lab	1,054	1,117	8	459	2	25%	6	75%	0	NA
60487-000	Laboratory Research	218	2,275	0	1,762	0	NA	0	NA	0	NA
60487-100	Custom Synthesis	2	4,742	0	1,762	0	NA	0	NA	0	NA
60487-400	Clinical Trials	16	4,143	0	1,762	0	NA	0	NA	0	NA
60488-000	Laboratory Testing	4,030	474	13	331	9	69%	4	31%	0	NA
60488-100	DNA Testing	3,148	559	13	331	13	100%	0	NA	0	NA
60488-101	Paternity Test	567	1,521	0	1,762	0	NA	0	NA	0	NA
60488-110	Biotechnology	34	3,686	0	1,762	0	NA	0	NA	0	NA
60489-000	Veterinary Laboratory	49	3,458	0	1,762	0	NA	0	NA	0	NA
60490-000	Ladder Rental	11	4,314	0	1,762	0	NA	0	NA	0	NA
60493-000	Lamp Supplies	8	4,421	0	1,762	0	NA	0	NA	0	NA
60494-000	Land for Sale	3,989	477	7	492	0	NA	5	71%	2	29%
60495-000	Language School	1,788	810	7	492	4	57%	3	43%	0	NA
60496-000	Laundry	499	1,613	3	790	1	33%	2	67%	0	NA
60497-000	Self Laundry Service	867	1,235	3	790	2	67%	1	33%	0	NA
60498-000	Laundry Consultants	563	1,529	0	1,762	0	NA	0	NA	0	NA
60499-000	Lawn Mower Repair	1,722	832	5	598	5	100%	0	NA	0	NA
60503-000	Office Layout	51	3,436	0	1,762	0	NA	0	NA	0	NA
60504-000	Leasing Services	8,683	237	75	79	74	99%	1	1%	0	NA
60505-000	Cleaning Leather	66	3,244	0	1,762	0	NA	0	NA	0	NA
60505-100	Leather Restoration	70	3,184	0	1,762	0	NA	0	NA	0	NA
60506-000	Leather Goods Repair	388	1,802	1	1,195	0	NA	0	NA	1	100%
60507-000	Lecture and Seminar Bureaus	291	2,025	0	1,762	0	NA	0	NA	0	NA
60507-100	Seminar Marketing	12	4,281	0	1,762	0	NA	0	NA	0	NA
60508-000	Legal Clinic	320	1,947	0	1,762	0	NA	0	NA	0	NA
60509-000	Legal Services	1,335	975	0	1,762	0	NA	0	NA	0	NA
60510-000	Lettershop Services	5	4,571	0	1,762	0	NA	0	NA	0	NA
60513-000	Public Library	327	1,933	0	1,762	0	NA	0	NA	0	NA
60514-000	Library Research Service	5	4,571	0	1,762	0	NA	0	NA	0	NA
60515-000	License Services	2,190	709	7	492	5	71%	2	29%	0	NA
60516-000	Lie Detector	376	1,834	1	1,195	1	100%	0	NA	0	NA
60517-000	Light Fixture Repair	347	1,888	0	1,762	0	NA	0	NA	0	NA
60518-000	Linen Supply Service	1,012	1,144	1	1,195	1	100%	0	NA	0	NA
60518-100	Healthcare Linen Services	14	4,212	0	1,762	0	NA	0	NA	0	NA
60519-000	Liquidators	3,420	526	4	685	2	50%	2	50%	0	NA
60520-000	Literary Agents	34	3,686	0	1,762	0	NA	0	NA	0	NA
60521-000	Lobbyist	61	3,307	0	1,762	0	NA	0	NA	0	NA
60522-000	Locksmith	16,923	129	35	150	14	40%	20	57%	1	3%
60522-010	Car Locksmith	180	2,418	0	1,762	0	NA	0	NA	0	NA
60523-000	Lube Service	3,483	520	11	371	8	73%	3	27%	0	NA
60524-000	Luggage Repair	55	3,383	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60525-000	Machinery Cleaning	14	4,212	0	1,762	0	NA	0	NA	0	NA
60526-000	Magician	110	2,837	1	1,195	1	100%	0	NA	0	NA
60527-200	Mold Inspection	796	1,283	2	940	1	50%	1	50%	0	NA
60527-300	Mildew Remediation	618	1,449	0	1,762	0	NA	0	NA	0	NA
60527-400	Water Remediation	35	3,669	0	1,762	0	NA	0	NA	0	NA
60528-000	Butler Service	467	1,661	0	1,762	0	NA	0	NA	0	NA
60528-100	Maid Service	718	1,338	0	1,762	0	NA	0	NA	0	NA
60529-000	Mail Box Rental	171	2,459	1	1,195	1	100%	0	NA	0	NA
60530-000	Mailing Lists	78	3,102	0	1,762	0	NA	0	NA	0	NA
60531-000	Mailing Services	3,935	480	3	790	1	33%	2	67%	0	NA
60531-100	International Mailing Services	1,025	1,134	0	1,762	0	NA	0	NA	0	NA
60531-200	Drop Shipper Mailing Services	918	1,195	9	422	7	78%	2	22%	0	NA
60532-000	Management Training	542	1,550	0	1,762	0	NA	0	NA	0	NA
60532-100	Leadership Development	132	2,697	0	1,762	0	NA	0	NA	0	NA
60533-000	Management Consultant	3,421	525	0	1,762	0	NA	0	NA	0	NA
60533-100	Meeting Management	63	3,279	0	1,762	0	NA	0	NA	0	NA
60533-200	Project Management	2,923	585	1	1,195	1	100%	0	NA	0	NA
60533-210	Project Management Software	162	2,510	0	1,762	0	NA	0	NA	0	NA
60534-000	Manicures	101	2,896	0	1,762	0	NA	0	NA	0	NA
60535-000	Mapping Services	154	2,545	0	1,762	0	NA	0	NA	0	NA
60536-000	Marble Cleaning	248	2,160	0	1,762	0	NA	0	NA	0	NA
60537-000	Market Research	12,909	157	17	272	15	88%	2	12%	0	NA
60537-100	Market Analysis	68	3,209	0	1,762	0	NA	0	NA	0	NA
60538-000	Marketing Consultant	9,851	204	7	492	1	14%	6	86%	0	NA
60538-001	Mobile Marketing Consultants	78	3,102	0	1,762	0	NA	0	NA	0	NA
60538-100	Home Based Business Marketing	302	1,987	0	1,762	0	NA	0	NA	0	NA
60539-000	Marketing Programs	5,074	394	8	459	4	50%	3	38%	1	13%
60539-100	Brand Development	1,949	769	0	1,762	0	NA	0	NA	0	NA
60539-200	Marketing Software	1,390	950	11	371	8	73%	3	27%	0	NA
60540-000	Marriage Counselor	1,477	910	1	1,195	1	100%	0	NA	0	NA
60540-100	Family Counselor	229	2,236	0	1,762	0	NA	0	NA	0	NA
60540-300	Individual Counselors	85	3,028	0	1,762	0	NA	0	NA	0	NA
60541-000	Martial Arts	3,301	539	16	290	8	50%	8	50%	0	NA
60542-000	Therapeutic Massage	1,892	783	3	790	3	100%	0	NA	0	NA
60543-000	Massage Therapist	8,829	232	7	492	7	100%	0	NA	0	NA
60543-010	Massage Chairs	49	3,458	0	1,762	0	NA	0	NA	0	NA
60545-100	Mattress Cleaning	13	4,248	0	1,762	0	NA	0	NA	0	NA
60546-000	Mausoleum	22	3,972	0	1,762	0	NA	0	NA	0	NA
60547-000	Mediation Services	680	1,373	4	685	3	75%	1	25%	0	NA
60547-100	Divorce Mediation Services	381	1,820	0	1,762	0	NA	0	NA	0	NA
60548-000	Medical Business Administration	329	1,923	0	1,762	0	NA	0	NA	0	NA
60548-100	Medical Billing	14	4,212	0	1,762	0	NA	0	NA	0	NA
60549-000	Medical Records	1,768	814	0	1,762	0	NA	0	NA	0	NA
60549-100	Medical Coding	15	4,180	0	1,762	0	NA	0	NA	0	NA
60549-200	Medical Training	45	3,509	1	1,195	1	100%	0	NA	0	NA
60550-000	Mediation Coaching	46	3,492	0	1,762	0	NA	0	NA	0	NA
60551-000	Mental Health Services	720	1,334	2	940	2	100%	0	NA	0	NA
60553-000	Merchandise Broker	829	1,258	0	1,762	0	NA	0	NA	0	NA
60554-000	Merchandising Services	134	2,678	0	1,762	0	NA	0	NA	0	NA
60558-000	Manufacturer Representative	2,439	656	6	549	4	67%	2	33%	0	NA
60559-000	Microwave Repairs	38	3,616	0	1,762	0	NA	0	NA	0	NA
60560-000	Midwives	75	3,136	0	1,762	0	NA	0	NA	0	NA
60560-100	Doula	18	4,083	0	1,762	0	NA	0	NA	0	NA
60561-000	Resilvering Mirrors	25	3,904	0	1,762	0	NA	0	NA	0	NA
60563-000	Missing Person Services	21	3,993	0	1,762	0	NA	0	NA	0	NA
60564-000	Missions	16	4,143	0	1,762	0	NA	0	NA	0	NA
60565-000	Manufactured Home Park	670	1,386	0	1,762	0	NA	0	NA	0	NA
60566-000	Manufactured Home Rental	131	2,702	0	1,762	0	NA	0	NA	0	NA
60567-000	Model Car Racing	9	4,391	1	1,195	0	NA	1	100%	0	NA
60568-000	Model Maker	16	4,143	0	1,762	0	NA	0	NA	0	NA
60569-000	Talent Agencies	6,859	295	3	790	1	33%	1	33%	1	33%
60569-100	Casting Directors	20	4,021	0	1,762	0	NA	0	NA	0	NA
60570-000	Modeling Schools	286	2,044	0	1,762	0	NA	0	NA	0	NA
60570-100	Model Training	121	2,757	0	1,762	0	NA	0	NA	0	NA
60571-000	Hotel Consultants	3	4,680	0	1,762	0	NA	0	NA	0	NA
60572-000	Hotel Management	175	2,442	0	1,762	0	NA	0	NA	0	NA
60573-000	Motel	3,497	518	29	183	14	48%	15	52%	0	NA
60574-000	Motel Reservations	35	3,669	0	1,762	0	NA	0	NA	0	NA
60575-000	Motion Picture Equipment	105	2,875	0	1,762	0	NA	0	NA	0	NA

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60577-000	Motion Picture Film Distributors	245	2,172	0	1,762	0	NA	0	NA	0	NA
60578-000	Motion Picture Film Editing	59	3,327	0	1,762	0	NA	0	NA	0	NA
60579-000	Motion Picture Film Libraries	7	4,462	0	1,762	0	NA	0	NA	0	NA
60582-000	Motion Picture Producers	165	2,489	0	1,762	0	NA	0	NA	0	NA
60583-000	Motion Picture Representatives	19	4,053	0	1,762	0	NA	0	NA	0	NA
60585-000	Motion Picture Special Effects	27	3,846	0	1,762	0	NA	0	NA	0	NA
60586-000	Motion Picture Technicians	9	4,391	0	1,762	0	NA	0	NA	0	NA
60588-000	Self Improvement Coach	333	1,915	0	1,762	0	NA	0	NA	0	NA
60589-000	Motor Home Rentals	115	2,803	1	1,195	1	100%	0	NA	0	NA
60590-000	Motorcycle Rental	98	2,921	0	1,762	0	NA	0	NA	0	NA
60591-000	Rock Climbing Instruction	118	2,782	1	1,195	1	100%	0	NA	0	NA
60592-000	Moving Equipment Rental	550	1,541	0	1,762	0	NA	0	NA	0	NA
60593-000	MRI	68	3,209	0	1,762	0	NA	0	NA	0	NA
60594-000	Muffler	2,038	746	4	685	3	75%	1	25%	0	NA
60594-100	Exhaust Systems	404	1,763	6	549	2	33%	4	67%	0	NA
60595-000	Mural	27	3,846	0	1,762	0	NA	0	NA	0	NA
60596-000	Museum	117	2,789	0	1,762	0	NA	0	NA	0	NA
60597-000	Music Composer	21	3,993	0	1,762	0	NA	0	NA	0	NA
60597-100	Music Arranger	3	4,680	0	1,762	0	NA	0	NA	0	NA
60598-000	On Hold Music	121	2,757	0	1,762	0	NA	0	NA	0	NA
60599-000	Instrument Lessons	1,191	1,045	0	1,762	0	NA	0	NA	0	NA
60600-000	Vocal Lessons	108	2,845	0	1,762	0	NA	0	NA	0	NA
60600-100	Choir	7	4,462	0	1,762	0	NA	0	NA	0	NA
60601-000	Musicians	64	3,272	1	1,195	1	100%	0	NA	0	NA
60603-000	Nail Salon	5,015	398	13	331	8	62%	5	38%	0	NA
60604-000	Nanny Services	1,341	972	4	685	2	50%	2	50%	0	NA
60605-000	Naturopath	1,467	915	0	1,762	0	NA	0	NA	0	NA
60606-000	Naval Architect	13	4,248	0	1,762	0	NA	0	NA	0	NA
60607-000	Navigation Consultants	14	4,212	0	1,762	0	NA	0	NA	0	NA
60608-000	News Services	651	1,411	4	685	4	100%	0	NA	0	NA
60610-000	Noise Control Consultants	71	3,175	0	1,762	0	NA	0	NA	0	NA
60611-000	Notary Public	3,470	521	2	940	1	50%	1	50%	0	NA
60613-000	Nursing	376	1,834	0	1,762	0	NA	0	NA	0	NA
60613-100	Nurse Practitioner	106	2,865	0	1,762	0	NA	0	NA	0	NA
60614-000	Nursing Registry	106	2,865	0	1,762	0	NA	0	NA	0	NA
60615-000	Nursing School	30	3,786	0	1,762	0	NA	0	NA	0	NA
60616-000	Nursing Home Information	10	4,353	0	1,762	0	NA	0	NA	0	NA
60617-000	Nursing Home	2,109	730	0	1,762	0	NA	0	NA	0	NA
60618-000	Nutritionist	912	1,200	1	1,195	1	100%	0	NA	0	NA
60619-000	Observatory	7	4,462	0	1,762	0	NA	0	NA	0	NA
60620-000	Occupational Therapy	253	2,144	0	1,762	0	NA	0	NA	0	NA
60622-000	Odor Neutralizer	112	2,816	0	1,762	0	NA	0	NA	0	NA
60623-000	Office Space Rental	1,120	1,084	0	1,762	0	NA	0	NA	0	NA
60623-100	Coworking Space	14	4,212	1	1,195	0	NA	1	100%	0	NA
60624-000	Office Buildings	204	2,324	0	1,762	0	NA	0	NA	0	NA
60624-100	Executive Suites	87	3,013	0	1,762	0	NA	0	NA	0	NA
60625-000	Record Storage	460	1,674	0	1,762	0	NA	0	NA	0	NA
60626-000	Document Destruction	24	3,924	0	1,762	0	NA	0	NA	0	NA
60627-000	Opera Company	2	4,742	0	1,762	0	NA	0	NA	0	NA
60629-000	Optometrist	6,024	332	14	315	11	79%	3	21%	0	NA
60632-000	Organizing Services	493	1,621	0	1,762	0	NA	0	NA	0	NA
60632-100	Garage Organizers	1,440	923	7	492	4	57%	3	43%	0	NA
60632-200	Professional Organizer	276	2,071	0	1,762	0	NA	0	NA	0	NA
60633-000	Packaging Design and Development	171	2,459	0	1,762	0	NA	0	NA	0	NA
60634-000	Packaging Service	502	1,608	0	1,762	0	NA	0	NA	0	NA
60635-000	Paralegal	9,378	217	6	549	6	100%	0	NA	0	NA
60636-000	Divorce Assistance	2,371	674	32	162	29	91%	3	9%	0	NA
60637-000	Parapsychologist	6	4,518	0	1,762	0	NA	0	NA	0	NA
60638-000	Parcel Post Assembly Service	542	1,550	5	598	5	100%	0	NA	0	NA
60639-000	Parking Attendant	943	1,177	5	598	3	60%	2	40%	0	NA
60640-000	Parking Facilities	12,895	158	222	34	195	88%	26	12%	1	0%
60640-100	Airport Parking Reservations	529	1,564	4	685	3	75%	1	25%	0	NA
60641-000	Park	457	1,676	1	1,195	1	100%	0	NA	0	NA
60643-000	Passports and Visas	3,008	575	12	354	2	17%	10	83%	0	NA
60644-000	Patent Agent	995	1,154	1	1,195	1	100%	0	NA	0	NA
60646-000	Patent Search	108	2,845	0	1,762	0	NA	0	NA	0	NA
60647-000	Payroll Services	2,097	732	2	940	2	100%	0	NA	0	NA
60649-000	Personnel Consultants	193	2,368	0	1,762	0	NA	0	NA	0	NA
60650-000	Pest Control	40,032	45	30	174	18	60%	12	40%	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60650-100	Fumigation	41	3,567	0	1,762	0	NA	0	NA	0	NA
60650-101	Termite Control	7	4,462	0	1,762	0	NA	0	NA	0	NA
60650-102	Bed Bug Removal	525	1,570	0	1,762	0	NA	0	NA	0	NA
60650-103	Thermal Remediation	4	4,627	0	1,762	0	NA	0	NA	0	NA
60650-104	Bed Bug Inspection	124	2,737	0	1,762	0	NA	0	NA	0	NA
60650-200	Mosquito Control	142	2,630	1	1,195	1	100%	0	NA	0	NA
60651-000	Pest Control Supplies	335	1,911	0	1,762	0	NA	0	NA	0	NA
60653-000	Retail Photo Finishing	556	1,536	0	1,762	0	NA	0	NA	0	NA
60653-100	Photo Imaging	205	2,320	3	790	1	33%	2	67%	0	NA
60654-000	Photo Finishing Wholesale	1	4,802	0	1,762	0	NA	0	NA	0	NA
60655-000	Photo Retouching	52	3,421	0	1,762	0	NA	0	NA	0	NA
60655-100	Photographer	5,263	379	32	162	13	41%	19	59%	0	NA
60656-000	Aerial Photographer	397	1,778	1	1,195	1	100%	0	NA	0	NA
60656-100	Drone Photography	55	3,383	0	1,762	0	NA	0	NA	0	NA
60657-000	Commercial Photographer	2,178	712	1	1,195	1	100%	0	NA	0	NA
60658-000	Portrait Photographers	1,955	766	2	940	1	50%	1	50%	0	NA
60658-100	Pet Photographer	18	4,083	0	1,762	0	NA	0	NA	0	NA
60658-200	Sports Photographers	74	3,150	0	1,762	0	NA	0	NA	0	NA
60658-300	School Photographers	115	2,803	0	1,762	0	NA	0	NA	0	NA
60659-000	Photo Printing	2,082	738	27	192	27	100%	0	NA	0	NA
60661-000	Photographic Research	24	3,924	0	1,762	0	NA	0	NA	0	NA
60662-000	Stock Photos	359	1,859	1	1,195	1	100%	0	NA	0	NA
60663-000	Photography Schools	79	3,093	0	1,762	0	NA	0	NA	0	NA
60664-000	Physicians and Surgeons Information Bureaus	7	4,462	0	1,762	0	NA	0	NA	0	NA
60665-000	Medical Doctor	5,379	368	3	790	1	33%	1	33%	1	33%
60665-100	Family Practice	772	1,302	0	1,762	0	NA	0	NA	0	NA
60665-110	Neurologist	38	3,616	0	1,762	0	NA	0	NA	0	NA
60665-300	Urologist	20	4,021	0	1,762	0	NA	0	NA	0	NA
60665-400	Vascular Surgeon	139	2,651	0	1,762	0	NA	0	NA	0	NA
60666-000	Osteopath	55	3,383	0	1,762	0	NA	0	NA	0	NA
60667-000	Cardiologist	76	3,127	1	1,195	1	100%	0	NA	0	NA
60668-000	Ear Nose and Throat Doctor	84	3,037	0	1,762	0	NA	0	NA	0	NA
60669-000	OBGYN	92	2,975	0	1,762	0	NA	0	NA	0	NA
60669-100	Infertility	558	1,534	2	940	2	100%	0	NA	0	NA
60669-101	Surrogacy	46	3,492	0	1,762	0	NA	0	NA	0	NA
60669-200	Ultrasound	158	2,528	0	1,762	0	NA	0	NA	0	NA
60671-000	Anesthesiologist	3	4,680	0	1,762	0	NA	0	NA	0	NA
60672-000	Dermatologist	779	1,294	2	940	2	100%	0	NA	0	NA
60673-000	Gastroenterology	223	2,251	0	1,762	0	NA	0	NA	0	NA
60675-000	Internal Medicine	38	3,616	0	1,762	0	NA	0	NA	0	NA
60676-000	Weight Reduction Physician	108	2,845	0	1,762	0	NA	0	NA	0	NA
60678-000	Ophthalmology	846	1,247	0	1,762	0	NA	0	NA	0	NA
60679-000	Orthopedic Surgeon	168	2,471	0	1,762	0	NA	0	NA	0	NA
60680-000	Pediatrician	391	1,797	0	1,762	0	NA	0	NA	0	NA
60681-000	Radiology	49	3,458	0	1,762	0	NA	0	NA	0	NA
60683-000	Hormone Replacement Therapy	2	4,742	0	1,762	0	NA	0	NA	0	NA
60684-000	Plastic Surgery	4,483	429	3	790	1	33%	2	67%	0	NA
60684-010	Telemedicine	7	4,462	0	1,762	0	NA	0	NA	0	NA
60685-000	Physical Therapist	6,137	325	5	598	4	80%	1	20%	0	NA
60685-100	Equine Therapy	98	2,921	0	1,762	0	NA	0	NA	0	NA
60685-200	Therapy Dogs	29	3,812	1	1,195	1	100%	0	NA	0	NA
60687-000	Physicist	5	4,571	0	1,762	0	NA	0	NA	0	NA
60688-000	Piano Tuners	588	1,491	0	1,762	0	NA	0	NA	0	NA
60688-010	Piano Repair	4	4,627	0	1,762	0	NA	0	NA	0	NA
60688-100	Piano Restoration	12	4,281	0	1,762	0	NA	0	NA	0	NA
60688-110	Piano Refinishing	20	4,021	0	1,762	0	NA	0	NA	0	NA
60690-000	Picture Frame Repair	53	3,407	1	1,195	0	NA	1	100%	0	NA
60692-000	Picture Restoration	144	2,615	0	1,762	0	NA	0	NA	0	NA
60696-000	Interior Design Plants and Maintenance	190	2,377	0	1,762	0	NA	0	NA	0	NA
60697-000	Playground	237	2,198	2	940	2	100%	0	NA	0	NA
60698-000	Podiatrist	1,315	987	2	940	2	100%	0	NA	0	NA
60702-000	Porcelain Enamel Repair	392	1,791	2	940	0	NA	2	100%	0	NA
60704-000	Process Server	2,035	747	7	492	2	29%	5	71%	0	NA
60705-000	Product Development and Marketing	572	1,513	0	1,762	0	NA	0	NA	0	NA
60706-000	Professional Organizations	303	1,982	0	1,762	0	NA	0	NA	0	NA
60706-100	Professional Employer Organization	28	3,830	0	1,762	0	NA	0	NA	0	NA
60707-000	Programmed Instruction	32	3,734	1	1,195	0	NA	1	100%	0	NA
60708-000	Proofreading	351	1,878	0	1,762	0	NA	0	NA	0	NA
60709-000	Psychologist Referral Service	12	4,281	0	1,762	0	NA	0	NA	0	NA

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60710-000	Psychologist	1,684	844	2	940	1	50%	1	50%	0	NA
60711-000	Public Opinion Analysts	3	4,680	0	1,762	0	NA	0	NA	0	NA
60712-000	Public Relations Counselor	4,192	459	1	1,195	1	100%	0	NA	0	NA
60713-000	Public Speaking Classes	14	4,212	0	1,762	0	NA	0	NA	0	NA
60713-100	Public Speakers	51	3,436	0	1,762	0	NA	0	NA	0	NA
60714-000	Public Utility Consultants	631	1,432	1	1,195	1	100%	0	NA	0	NA
60715-000	Publicity Service	38	3,616	0	1,762	0	NA	0	NA	0	NA
60716-000	Pump Service	1,423	930	0	1,762	0	NA	0	NA	0	NA
60716-100	Pump Repair	25	3,904	0	1,762	0	NA	0	NA	0	NA
60718-000	Marionette	17	4,113	0	1,762	0	NA	0	NA	0	NA
60719-000	Buying Clubs	317	1,956	0	1,762	0	NA	0	NA	0	NA
60719-100	Car Buying	73	3,158	0	1,762	0	NA	0	NA	0	NA
60720-000	Race Tracks	342	1,898	31	168	2	6%	27	87%	2	6%
60721-000	Rack Merchandise Service	17	4,113	0	1,762	0	NA	0	NA	0	NA
60722-000	Racquetball Courts	13	4,248	0	1,762	0	NA	0	NA	0	NA
60724-000	Radiator	1,432	925	0	1,762	0	NA	0	NA	0	NA
60725-000	Radio Producer	27	3,846	0	1,762	0	NA	0	NA	0	NA
60727-000	Radioactivity Instruments	3	4,680	0	1,762	0	NA	0	NA	0	NA
60728-000	Reading Lessons	3	4,680	0	1,762	0	NA	0	NA	0	NA
60729-000	Real Estate	26,440	68	17	272	10	59%	5	29%	2	12%
60729-100	Commercial Real Estate	1,691	841	0	1,762	0	NA	0	NA	0	NA
60729-101	Industrial Real Estate	134	2,678	0	1,762	0	NA	0	NA	0	NA
60729-102	Real Estate Agent	8,003	261	6	549	2	33%	4	67%	0	NA
60729-103	Short Sale	12	4,281	0	1,762	0	NA	0	NA	0	NA
60729-104	Rent to Own Real Estate	1,427	926	0	1,762	0	NA	0	NA	0	NA
60729-105	Real Estate Broker	2,381	671	3	790	3	100%	0	NA	0	NA
60730-000	Real Estate Appraiser	5,583	358	4	685	1	25%	3	75%	0	NA
60731-000	Real Estate Consultant	5,492	363	3	790	3	100%	0	NA	0	NA
60732-000	Property Management	118,938	14	121	55	81	67%	38	31%	2	2%
60732-100	Industrial Property Management	5,070	395	2	940	1	50%	1	50%	0	NA
60732-110	Commercial Property Management	1,332	979	0	1,762	0	NA	0	NA	0	NA
60733-000	Real Estate Rentals	5,469	365	2	940	2	100%	0	NA	0	NA
60734-000	Real Estate School	893	1,214	1	1,195	1	100%	0	NA	0	NA
60736-000	Sound Recording	340	1,904	0	1,762	0	NA	0	NA	0	NA
60736-100	Video Recording	2	4,742	0	1,762	0	NA	0	NA	0	NA
60737-000	Recreation Center	1,438	924	2	940	2	100%	0	NA	0	NA
60739-000	RV Rental	1,060	1,109	5	598	2	40%	3	60%	0	NA
60740-000	RV Repair	4,243	455	3	790	3	100%	0	NA	0	NA
60740-010	RV Service	145	2,609	0	1,762	0	NA	0	NA	0	NA
60741-000	Reflexologist	91	2,984	0	1,762	0	NA	0	NA	0	NA
60742-000	Refreshment Stand	3	4,680	0	1,762	0	NA	0	NA	0	NA
60743-000	Fridge Rental	68	3,209	0	1,762	0	NA	0	NA	0	NA
60744-000	Rehabilitation	2,276	688	2	940	2	100%	0	NA	0	NA
60744-100	Detox Center	11	4,314	0	1,762	0	NA	0	NA	0	NA
60745-000	Religious Organizations	81	3,067	0	1,762	0	NA	0	NA	0	NA
60746-000	Relocation Services	9,384	216	9	422	8	89%	1	11%	0	NA
60747-000	Rental Service Stores & Yards	2,158	720	2	940	2	100%	0	NA	0	NA
60748-000	Rental Listings	3,673	503	2	940	1	50%	1	50%	0	NA
60749-000	Court Reporter	128	2,713	0	1,762	0	NA	0	NA	0	NA
60750-000	Repossession Services	898	1,209	0	1,762	0	NA	0	NA	0	NA
60751-000	Home Sales	149	2,579	0	1,762	0	NA	0	NA	0	NA
60752-000	Resort	5,111	391	28	187	19	68%	9	32%	0	NA
60752-100	Nudist Camp	19	4,053	0	1,762	0	NA	0	NA	0	NA
60753-000	Rest Home	43	3,540	0	1,762	0	NA	0	NA	0	NA
60755-000	Restaurant Equipment Repair	366	1,851	0	1,762	0	NA	0	NA	0	NA
60756-000	Restaurant Management	66	3,244	0	1,762	0	NA	0	NA	0	NA
60757-000	Resume Services	1,992	760	1	1,195	1	100%	0	NA	0	NA
60758-000	Retirement Homes	4,338	443	1	1,195	0	NA	1	100%	0	NA
60758-010	Retirement Communities	2,270	693	2	940	0	NA	2	100%	0	NA
60758-020	End of Life Planning	8	4,421	0	1,762	0	NA	0	NA	0	NA
60758-100	Alzheimer Treatment	2	4,742	0	1,762	0	NA	0	NA	0	NA
60759-000	Retreat Facilities	695	1,361	1	1,195	0	NA	1	100%	0	NA
60760-000	Riding Academy	71	3,175	0	1,762	0	NA	0	NA	0	NA
60761-000	Shooting Range	444	1,696	0	1,762	0	NA	0	NA	0	NA
60762-000	Roadside Assistance	2,746	607	8	459	4	50%	4	50%	0	NA
60765-000	Roommate Referral Service	1	4,802	0	1,762	0	NA	0	NA	0	NA
60767-000	Vehicle Undercoating	398	1,774	0	1,762	0	NA	0	NA	0	NA
60769-000	Sales Organization	198	2,346	1	1,195	0	NA	1	100%	0	NA
60770-000	Sales Presentation	91	2,984	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60771-000	Sales Promotion Services	748	1,317	3	790	1	33%	2	67%	0	NA
60771-100	Promotional Items	515	1,586	2	940	0	NA	2	100%	0	NA
60771-200	Wearable Promotional Products	1,409	940	2	940	1	50%	1	50%	0	NA
60771-300	Promotional Products	1,919	775	1	1,195	1	100%	0	NA	0	NA
60772-000	Sales Training	257	2,131	0	1,762	0	NA	0	NA	0	NA
60772-100	Sales Lead Generation	2,726	611	1	1,195	1	100%	0	NA	0	NA
60774-000	Saw Blade Sharpening	95	2,941	0	1,762	0	NA	0	NA	0	NA
60775-000	Scalp Care	71	3,175	0	1,762	0	NA	0	NA	0	NA
60775-100	Lice Removal Services	23	3,950	0	1,762	0	NA	0	NA	0	NA
60775-200	Scalp Micropigmentation	51	3,436	0	1,762	0	NA	0	NA	0	NA
60776-000	Scenery Studio	3	4,680	0	1,762	0	NA	0	NA	0	NA
60777-000	Scholarships and Financial Aid	4,451	432	11	371	9	82%	2	18%	0	NA
60778-000	School Information	218	2,275	0	1,762	0	NA	0	NA	0	NA
60779-000	College and University	18,250	120	24	209	9	38%	15	63%	0	NA
60780-000	Kindergarten	1,007	1,145	2	940	1	50%	1	50%	0	NA
60780-100	Pre Kindergarten	63	3,279	3	790	0	NA	2	67%	1	33%
60780-200	Montessori School	571	1,516	3	790	2	67%	1	33%	0	NA
60781-000	Elementary School	480	1,634	1	1,195	1	100%	0	NA	0	NA
60781-010	Secondary School	93	2,960	0	1,762	0	NA	0	NA	0	NA
60781-100	College Preparatory School	166	2,483	2	940	1	50%	1	50%	0	NA
60782-000	Special Education	18,331	118	2	940	2	100%	0	NA	0	NA
60783-000	Business School	12,047	173	19	248	8	42%	11	58%	0	NA
60783-100	Vocational School	651	1,411	2	940	1	50%	1	50%	0	NA
60783-260	Insurance Adjuster	34	3,686	1	1,195	1	100%	0	NA	0	NA
60784-000	General Interest Schools	55	3,383	1	1,195	0	NA	1	100%	0	NA
60784-100	Holistic Schools	240	2,191	0	1,762	0	NA	0	NA	0	NA
60784-200	Dental Assistant School	443	1,702	0	1,762	0	NA	0	NA	0	NA
60785-100	Pharmaceutical Scientist	16	4,143	0	1,762	0	NA	0	NA	0	NA
60786-000	Searchers of Records	3,024	572	4	685	4	100%	0	NA	0	NA
60787-000	Administrative Services	468	1,660	0	1,762	0	NA	0	NA	0	NA
60788-000	Security System Monitors	21,257	93	146	47	79	54%	67	46%	0	NA
60788-010	Smart Home Security	68	3,209	5	598	2	40%	3	60%	0	NA
60788-100	Security Cameras	634	1,428	3	790	1	33%	2	67%	0	NA
60788-200	Surveillance Equipment	3,285	540	60	98	58	97%	2	3%	0	NA
60788-300	Access Control Systems	123	2,742	0	1,762	0	NA	0	NA	0	NA
60788-400	Card Access Systems	84	3,037	1	1,195	1	100%	0	NA	0	NA
60789-000	Security Guards	7,586	268	1	1,195	0	NA	0	NA	1	100%
60789-100	Security Guard Training	14	4,212	0	1,762	0	NA	0	NA	0	NA
60790-000	Security Systems Consultants	4,643	419	7	492	3	43%	4	57%	0	NA
60791-000	Self Defense	170	2,463	0	1,762	0	NA	0	NA	0	NA
60792-000	Senior Citizens Service Organizations	517	1,584	1	1,195	1	100%	0	NA	0	NA
60793-000	Septic Tank Cleaning	4,679	415	1	1,195	1	100%	0	NA	0	NA
60794-000	Sewing Classes	242	2,184	1	1,195	0	NA	1	100%	0	NA
60795-000	Sharpening	546	1,546	0	1,762	0	NA	0	NA	0	NA
60796-000	Electric Shaver Repair	130	2,706	0	1,762	0	NA	0	NA	0	NA
60798-000	Shoe Repair	1,670	848	5	598	2	40%	3	60%	0	NA
60799-000	Shoe Shining	3	4,680	0	1,762	0	NA	0	NA	0	NA
60800-000	Shoplifting Prevention	16	4,143	0	1,762	0	NA	0	NA	0	NA
60801-000	Shoppers News Publications	5	4,571	0	1,762	0	NA	0	NA	0	NA
60802-000	Personal Shopper	117	2,789	0	1,762	0	NA	0	NA	0	NA
60803-000	Comparative Shopping Service	1	4,802	0	1,762	0	NA	0	NA	0	NA
60804-000	Singing Telegrams	3	4,680	0	1,762	0	NA	0	NA	0	NA
60805-000	Sitting Services	99	2,913	0	1,762	0	NA	0	NA	0	NA
60806-000	Skateboard Park	69	3,199	0	1,762	0	NA	0	NA	0	NA
60807-000	Skating Lessons	44	3,521	1	1,195	0	NA	1	100%	0	NA
60808-000	Skating Rink	67	3,231	1	1,195	1	100%	0	NA	0	NA
60809-000	Ski Resorts	1,581	880	25	201	6	24%	19	76%	0	NA
60809-100	Ski Center	15	4,180	0	1,762	0	NA	0	NA	0	NA
60810-000	Ski Lessons	10	4,353	0	1,762	0	NA	0	NA	0	NA
60811-000	Skin Care	5,711	352	17	272	7	41%	9	53%	1	6%
60811-100	Cellulite Treatment	229	2,236	0	1,762	0	NA	0	NA	0	NA
60813-000	Smoke Odor Counteracting Service	30	3,786	0	1,762	0	NA	0	NA	0	NA
60814-000	Smoking Cessation	772	1,302	0	1,762	0	NA	0	NA	0	NA
60815-000	Soccer Clubs	960	1,173	8	459	6	75%	2	25%	0	NA
60816-000	Social Security Services	25	3,904	0	1,762	0	NA	0	NA	0	NA
60817-000	Social Service Organizations	524	1,572	0	1,762	0	NA	0	NA	0	NA
60817-200	Family Services	209	2,305	0	1,762	0	NA	0	NA	0	NA
60818-000	Social Worker	18	4,083	0	1,762	0	NA	0	NA	0	NA
60819-000	Solar Energy Development	35	3,669	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60821-000	Speech Pathologist	277	2,066	0	1,762	0	NA	0	NA	0	NA
60824-000	Spinologist	44	3,521	0	1,762	0	NA	0	NA	0	NA
60825-000	Spiritualist	2,026	749	3	790	3	100%	0	NA	0	NA
60826-000	Sports Promoter	430	1,731	4	685	4	100%	0	NA	0	NA
60830-000	Stables	397	1,778	1	1,195	0	NA	1	100%	0	NA
60831-000	Arena	154	2,545	1	1,195	0	NA	1	100%	0	NA
60832-000	Statistical Service	24	3,924	0	1,762	0	NA	0	NA	0	NA
60834-000	Industrial Steam Cleaning	150	2,571	0	1,762	0	NA	0	NA	0	NA
60835-000	Stenographer	27	3,846	0	1,762	0	NA	0	NA	0	NA
60837-000	Storm Window Repair	58	3,341	0	1,762	0	NA	0	NA	0	NA
60837-010	Window Manufacturers	1,827	800	2	940	1	50%	1	50%	0	NA
60838-000	Structural Integration	291	2,025	0	1,762	0	NA	0	NA	0	NA
60838-100	Structural Imaging	8	4,421	0	1,762	0	NA	0	NA	0	NA
60839-000	Student Exchange Programs	583	1,499	5	598	1	20%	4	80%	0	NA
60840-000	Student Housing	908	1,202	2	940	1	50%	1	50%	0	NA
60842-000	Support Groups	197	2,351	0	1,762	0	NA	0	NA	0	NA
60843-000	Aerial Surveyor	20	4,021	0	1,762	0	NA	0	NA	0	NA
60845-000	Land Surveyor	5,762	347	3	790	1	33%	2	67%	0	NA
60846-000	Swimming Lessons	1,155	1,063	11	371	1	9%	3	27%	7	64%
60847-000	Private Pool	263	2,109	1	1,195	1	100%	0	NA	0	NA
60848-000	Public Pool	69	3,199	0	1,762	0	NA	0	NA	0	NA
60848-100	Pool Therapy	53	3,407	0	1,762	0	NA	0	NA	0	NA
60848-110	Pool Heater	342	1,898	0	1,762	0	NA	0	NA	0	NA
60849-000	Synagogue	1	4,802	0	1,762	0	NA	0	NA	0	NA
60851-000	Tailoring Classes	13	4,248	0	1,762	0	NA	0	NA	0	NA
60852-000	Tank Cleaning	57	3,349	0	1,762	0	NA	0	NA	0	NA
60853-000	Tanning Salons	2,181	710	7	492	2	29%	5	71%	0	NA
60853-010	Spray Tanning Salon	37	3,631	0	1,762	0	NA	0	NA	0	NA
60854-000	Tattoos	5,356	370	33	159	17	52%	16	48%	0	NA
60854-100	Permanent Makeup	987	1,157	2	940	2	100%	0	NA	0	NA
60855-000	Tattoo Removal	134	2,678	0	1,762	0	NA	0	NA	0	NA
60856-000	Tax Reporting Service	170	2,463	0	1,762	0	NA	0	NA	0	NA
60857-000	Tax Return Preparation	39,213	48	73	81	69	95%	4	5%	0	NA
60857-100	Tax Software	1,115	1,086	38	139	37	97%	1	3%	0	NA
60858-000	Tax Consultant	25,905	69	17	272	17	100%	0	NA	0	NA
60858-010	Tax Representative	11	4,314	0	1,762	0	NA	0	NA	0	NA
60858-100	Property Tax Consultants	111	2,826	1	1,195	0	NA	1	100%	0	NA
60858-300	Tax Enrolled Agent	27	3,846	0	1,762	0	NA	0	NA	0	NA
60859-000	Taxidermy	654	1,401	2	940	0	NA	2	100%	0	NA
60860-000	Teacher Agency	116	2,795	0	1,762	0	NA	0	NA	0	NA
60861-000	Technical Writing	44	3,521	0	1,762	0	NA	0	NA	0	NA
60862-000	Novelty Telegrams	14	4,212	0	1,762	0	NA	0	NA	0	NA
60863-000	Telemarketing Services	2,192	708	0	1,762	0	NA	0	NA	0	NA
60864-000	Telephone Equipment Repair	269	2,094	0	1,762	0	NA	0	NA	0	NA
60864-100	Telecommunication Equipment Repair	204	2,324	1	1,195	0	NA	1	100%	0	NA
60867-000	TV and Radio Repair	1,533	890	2	940	0	NA	2	100%	0	NA
60868-000	TV Program Distributors	821	1,268	26	197	23	88%	3	12%	0	NA
60869-000	Television Program Producers	398	1,774	0	1,762	0	NA	0	NA	0	NA
60870-000	Private Tennis Court	34	3,686	0	1,762	0	NA	0	NA	0	NA
60871-000	Public Tennis Courts	30	3,786	0	1,762	0	NA	0	NA	0	NA
60872-000	Tennis Lessons	47	3,487	0	1,762	0	NA	0	NA	0	NA
60873-000	Tent Rentals	671	1,384	2	940	0	NA	2	100%	0	NA
60874-000	Theatre	1,481	905	3	790	1	33%	2	67%	0	NA
60875-000	Stage Lighting	38	3,616	0	1,762	0	NA	0	NA	0	NA
60876-000	Theatrical Agencies	680	1,373	2	940	2	100%	0	NA	0	NA
60877-000	Theater Supplies	13	4,248	0	1,762	0	NA	0	NA	0	NA
60879-000	Theatrical Managers and Producers	27	3,846	0	1,762	0	NA	0	NA	0	NA
60880-000	Event Ticket Sales	2,961	579	176	41	164	93%	12	7%	0	NA
60881-000	Concert Promoters	72	3,168	2	940	0	NA	2	100%	0	NA
60882-000	Retread Tires	283	2,050	0	1,762	0	NA	0	NA	0	NA
60882-100	Tire Repair	703	1,352	1	1,195	1	100%	0	NA	0	NA
60884-000	Composting Toilet	434	1,724	2	940	0	NA	2	100%	0	NA
60885-000	Portable Toilet	669	1,387	1	1,195	1	100%	0	NA	0	NA
60886-000	Tool Rental	2,321	682	0	1,762	0	NA	0	NA	0	NA
60887-000	Tourist Information	137	2,664	0	1,762	0	NA	0	NA	0	NA
60888-000	Tourist Attractions	302	1,987	1	1,195	0	NA	1	100%	0	NA
60889-000	Tourist Home	62	3,289	0	1,762	0	NA	0	NA	0	NA
60890-000	Towel Supply Service	24	3,924	0	1,762	0	NA	0	NA	0	NA
60891-000	Towing Company	22,899	83	48	115	25	52%	23	48%	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60891-100	Heavy Equipment Towing	1,038	1,129	0	1,762	0	NA	0	NA	0	NA
60893-000	Expositions	390	1,798	1	1,195	0	NA	1	100%	0	NA
60893-100	Exhibit Design	59	3,327	0	1,762	0	NA	0	NA	0	NA
60893-110	Trade Show Display	3	4,680	0	1,762	0	NA	0	NA	0	NA
60894-000	Trademark Consultant	148	2,585	1	1,195	1	100%	0	NA	0	NA
60895-000	Threat and Fraud Assessment	3	4,680	0	1,762	0	NA	0	NA	0	NA
60897-000	Traffic Consultants	1,207	1,038	2	940	1	50%	1	50%	0	NA
60898-000	Trailer Hitches	773	1,298	0	1,762	0	NA	0	NA	0	NA
60899-000	Trailer Leasing	1,081	1,101	0	1,762	0	NA	0	NA	0	NA
60900-000	Training Program	17,869	122	12	354	7	58%	5	42%	0	NA
60901-000	Translators	759	1,309	1	1,195	1	100%	0	NA	0	NA
60901-100	Interpreters	32	3,734	0	1,762	0	NA	0	NA	0	NA
60902-000	Transmission	8,453	250	10	404	6	60%	4	40%	0	NA
60902-100	Car Differential	46	3,492	0	1,762	0	NA	0	NA	0	NA
60903-000	Truck Transmission	28	3,830	0	1,762	0	NA	0	NA	0	NA
60904-000	Transportation Consultants	967	1,167	0	1,762	0	NA	0	NA	0	NA
60904-001	Logistics	7,462	273	11	371	5	45%	6	55%	0	NA
60904-010	Transportation Services	1,308	991	10	404	2	20%	8	80%	0	NA
60904-020	Procurement Management	34	3,686	0	1,762	0	NA	0	NA	0	NA
60905-000	Skeet Range	12	4,281	0	1,762	0	NA	0	NA	0	NA
60906-000	Travel Escorts	130	2,706	0	1,762	0	NA	0	NA	0	NA
60907-000	Truck Driver Leasing	35	3,669	0	1,762	0	NA	0	NA	0	NA
60908-000	Truck Lettering	89	2,994	0	1,762	0	NA	0	NA	0	NA
60908-100	Truck Painting	9	4,391	0	1,762	0	NA	0	NA	0	NA
60909-000	Truck Rentals	914	1,198	1	1,195	0	NA	1	100%	0	NA
60909-100	Truck Lease	8	4,421	0	1,762	0	NA	0	NA	0	NA
60910-000	Truck Repair	7,815	264	12	354	4	33%	8	67%	0	NA
60910-100	Mobile Truck Repair	213	2,289	1	1,195	1	100%	0	NA	0	NA
60910-110	Mobile Truck Service	43	3,540	0	1,762	0	NA	0	NA	0	NA
60911-000	Truck Wash	473	1,647	0	1,762	0	NA	0	NA	0	NA
60912-000	Tutoring	4,146	463	4	685	1	25%	3	75%	0	NA
60914-000	Uniform Supply Service	598	1,475	0	1,762	0	NA	0	NA	0	NA
60915-000	Upholsterer	7,207	280	3	790	3	100%	0	NA	0	NA
60916-000	Vacation Timeshare	1,857	794	7	492	5	71%	2	29%	0	NA
60917-000	Industrial Vacuum Cleaners	41	3,567	0	1,762	0	NA	0	NA	0	NA
60918-000	Valet Service	56	3,371	0	1,762	0	NA	0	NA	0	NA
60919-000	Van Conversions	141	2,634	0	1,762	0	NA	0	NA	0	NA
60920-000	Venetian Blind Cleaning	502	1,608	0	1,762	0	NA	0	NA	0	NA
60921-000	Ventilation System Cleaning	186	2,391	0	1,762	0	NA	0	NA	0	NA
60922-000	Veterans Organizations	134	2,678	0	1,762	0	NA	0	NA	0	NA
60923-000	Veterinarian Information	10	4,353	0	1,762	0	NA	0	NA	0	NA
60923-100	Veterinary Referral	25	3,904	0	1,762	0	NA	0	NA	0	NA
60924-000	Video Equipment Repair	298	2,000	0	1,762	0	NA	0	NA	0	NA
60925-000	Video Game Rental	85	3,028	0	1,762	0	NA	0	NA	0	NA
60926-000	Video Game Services	827	1,262	9	422	3	33%	6	67%	0	NA
60927-000	Wholesale Video Games	695	1,361	9	422	1	11%	8	89%	0	NA
60927-010	Arcade	250	2,154	1	1,195	0	NA	0	NA	1	100%
60927-100	Video Game Manufacturers	4	4,627	0	1,762	0	NA	0	NA	0	NA
60928-000	Video Production Services	1,653	854	1	1,195	1	100%	0	NA	0	NA
60928-100	Video Editing	30	3,786	0	1,762	0	NA	0	NA	0	NA
60929-000	Video Duplication	288	2,036	0	1,762	0	NA	0	NA	0	NA
60929-100	CD Duplication	141	2,634	0	1,762	0	NA	0	NA	0	NA
60929-110	DVD Duplication	3	4,680	0	1,762	0	NA	0	NA	0	NA
60930-000	Video Tape Rentals	369	1,846	0	1,762	0	NA	0	NA	0	NA
60930-100	DVD Sales	200	2,337	1	1,195	1	100%	0	NA	0	NA
60931-000	Wholesale Video Tapes	16	4,143	0	1,762	0	NA	0	NA	0	NA
60932-000	Answering Service	293	2,016	0	1,762	0	NA	0	NA	0	NA
60932-100	Appointment Setting Service	50	3,445	0	1,762	0	NA	0	NA	0	NA
60933-000	Wall Cleaning	26	3,879	0	1,762	0	NA	0	NA	0	NA
60935-000	Washer and Dryer Repair	24	3,924	0	1,762	0	NA	0	NA	0	NA
60935-100	Dryer Vent Cleaning	1,173	1,055	0	1,762	0	NA	0	NA	0	NA
60937-000	Watch Repair	1,480	906	1	1,195	1	100%	0	NA	0	NA
60938-000	Water Analysis	296	2,007	0	1,762	0	NA	0	NA	0	NA
60939-000	Water Pollution Control	27	3,846	0	1,762	0	NA	0	NA	0	NA
60940-000	Pressure Washing	5,105	392	0	1,762	0	NA	0	NA	0	NA
60940-010	Soft Washing	2	4,742	0	1,762	0	NA	0	NA	0	NA
60940-100	Pressure Washer	782	1,293	0	1,762	0	NA	0	NA	0	NA
60941-000	Water Skiing Lessons	14	4,212	0	1,762	0	NA	0	NA	0	NA
60944-000	Wedding Chapel	26	3,879	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60944-010	Wedding Venue	839	1,252	8	459	3	38%	5	63%	0	NA
60944-100	Wedding Ceremonies	26	3,879	0	1,762	0	NA	0	NA	0	NA
60944-110	Wedding Flowers	167	2,478	4	685	1	25%	3	75%	0	NA
60945-000	Wedding Consultant	828	1,260	3	790	1	33%	2	67%	0	NA
60945-010	Wedding Officiate	271	2,085	1	1,195	1	100%	0	NA	0	NA
60945-100	Wedding Officiate	1,890	785	0	1,762	0	NA	0	NA	0	NA
60946-000	Weight Loss	8,169	258	12	354	9	75%	3	25%	0	NA
60947-000	Welcome Services	49	3,458	0	1,762	0	NA	0	NA	0	NA
60948-000	Welding	6,545	307	4	685	2	50%	2	50%	0	NA
60948-100	Welding Inspector	213	2,289	0	1,762	0	NA	0	NA	0	NA
60949-000	Rent Welding Equipment	230	2,232	0	1,762	0	NA	0	NA	0	NA
60950-000	Welding Equipment Repair	557	1,535	0	1,762	0	NA	0	NA	0	NA
60951-000	Wheel Alignment	654	1,401	1	1,195	0	NA	1	100%	0	NA
60952-000	Wheelchair	2,573	638	6	549	4	67%	2	33%	0	NA
60954-000	Window Cleaning	17,573	127	10	404	4	40%	6	60%	0	NA
60955-000	Window Shade Cleaning	8	4,421	0	1,762	0	NA	0	NA	0	NA
60955-100	Window Shade Repair	24	3,924	0	1,762	0	NA	0	NA	0	NA
60956-000	Window Repair	3,205	548	6	549	3	50%	3	50%	0	NA
60957-000	Wiping Cloths	46	3,492	0	1,762	0	NA	0	NA	0	NA
60960-000	Word Processing Services	17	4,113	0	1,762	0	NA	0	NA	0	NA
60961-000	Business Writer	112	2,816	0	1,762	0	NA	0	NA	0	NA
60961-100	Freelance Writer	33	3,715	2	940	1	50%	1	50%	0	NA
60962-000	Industrial Radiography	2	4,742	0	1,762	0	NA	0	NA	0	NA
60963-000	Dental X-Rays	151	2,564	0	1,762	0	NA	0	NA	0	NA
60963-010	Erectile Dysfunction	119	2,776	0	1,762	0	NA	0	NA	0	NA
60963-100	Medical X-Rays	15	4,180	0	1,762	0	NA	0	NA	0	NA
60964-000	Yacht Broker	522	1,576	0	1,762	0	NA	0	NA	0	NA
60965-000	Yoga Instructor	828	1,260	2	940	0	NA	1	50%	1	50%
60965-100	Yoga Supplies	578	1,505	0	1,762	0	NA	0	NA	0	NA
60965-200	Yoga Studio	655	1,400	5	598	3	60%	1	20%	1	20%
60965-300	Yoga Classes	255	2,136	3	790	1	33%	2	67%	0	NA
60966-000	Youth Organization Center	281	2,058	0	1,762	0	NA	0	NA	0	NA
60967-000	Zipper Repair	45	3,509	0	1,762	0	NA	0	NA	0	NA
60968-000	Zoological Gardens	14	4,212	0	1,762	0	NA	0	NA	0	NA
60969-000	Zoo and Aquarium	227	2,241	0	1,762	0	NA	0	NA	0	NA
60970-000	Specialists	527	1,566	0	1,762	0	NA	0	NA	0	NA
60970-100	Surgeons	93	2,960	0	1,762	0	NA	0	NA	0	NA
60970-101	Nephrologist	17	4,113	0	1,762	0	NA	0	NA	0	NA
60971-000	Health	8,894	229	5	598	3	60%	2	40%	0	NA
60971-100	Breastfeeding	36	3,654	1	1,195	1	100%	0	NA	0	NA
60971-101	Medical Consultants	1,147	1,069	3	790	3	100%	0	NA	0	NA
60971-102	CPR Certification	690	1,365	5	598	1	20%	4	80%	0	NA
60971-103	Health Care Placement	56	3,371	0	1,762	0	NA	0	NA	0	NA
60971-104	Healthcare Management	1,268	1,010	0	1,762	0	NA	0	NA	0	NA
60971-105	Health Care Referral	1,337	973	3	790	0	NA	2	67%	1	33%
60971-106	Medical Case Management	36	3,654	0	1,762	0	NA	0	NA	0	NA
60974-000	Online Shopping	39,519	46	226	33	190	84%	35	15%	1	0%
60975-000	Magazine Sales	2,437	658	8	459	6	75%	2	25%	0	NA
60976-000	Magazines Sales	123	2,742	1	1,195	0	NA	1	100%	0	NA
60977-000	Charity - Advertising for Publications	10	4,353	0	1,762	0	NA	0	NA	0	NA
60978-000	Beauty Pageants	174	2,446	0	1,762	0	NA	0	NA	0	NA
60979-000	Internet Marketing Services	4,596	421	10	404	9	90%	1	10%	0	NA
60979-100	Email Marketing	18	4,083	1	1,195	1	100%	0	NA	0	NA
60980-000	Web Design	19,577	105	22	222	14	64%	8	36%	0	NA
60981-000	Job Listing Service	727	1,327	0	1,762	0	NA	0	NA	0	NA
60983-000	Online Photography Sales	140	2,641	3	790	3	100%	0	NA	0	NA
60984-000	Professional Services	610	1,461	0	1,762	0	NA	0	NA	0	NA
60985-000	Soliciting Organizations	134	2,678	0	1,762	0	NA	0	NA	0	NA
60986-000	Training Videos	81	3,067	0	1,762	0	NA	0	NA	0	NA
60987-000	Business Services	8,008	260	3	790	1	33%	1	33%	1	33%
60987-100	Acquisitions	49	3,458	0	1,762	0	NA	0	NA	0	NA
60987-200	Mergers	19	4,053	0	1,762	0	NA	0	NA	0	NA
60988-000	Auto Listing Service	694	1,363	5	598	5	100%	0	NA	0	NA
60988-100	Auto Wholesale	237	2,198	0	1,762	0	NA	0	NA	0	NA
60989-000	General Services	9,572	213	1	1,195	1	100%	0	NA	0	NA
60990-000	Windshield Repair	9,720	208	12	354	5	42%	7	58%	0	NA
60990-010	Windshield Replacement	542	1,550	2	940	2	100%	0	NA	0	NA
60991-000	Specialty Auto Parts	627	1,437	0	1,762	0	NA	0	NA	0	NA
60993-000	Car Steam Cleaning	121	2,757	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
60994-000	Car Sound Systems	390	1,798	0	1,762	0	NA	0	NA	0	NA
60995-000	Car Rust Proofing	3,596	510	1	1,195	1	100%	0	NA	0	NA
60996-000	Car Window Tinting	1,710	836	0	1,762	0	NA	0	NA	0	NA
60997-000	Auto Services	28,189	61	50	113	30	60%	20	40%	0	NA
60997-100	Auto Lube	1,380	957	11	371	6	55%	5	45%	0	NA
60997-101	Mobile Auto Lube and Oil	901	1,205	0	1,762	0	NA	0	NA	0	NA
60997-200	Car Oil	9	4,391	0	1,762	0	NA	0	NA	0	NA
60997-300	Oil Change	787	1,291	7	492	4	57%	3	43%	0	NA
60998-000	Traffic Engineers	36	3,654	0	1,762	0	NA	0	NA	0	NA
61000-000	Yacht Charter Broker	268	2,097	0	1,762	0	NA	0	NA	0	NA
61002-000	Adult Family Homes	237	2,198	0	1,762	0	NA	0	NA	0	NA
61002-100	Assisted Living Facilities	703	1,352	0	1,762	0	NA	0	NA	0	NA
61003-000	Rentals by Owner	1,280	1,004	0	1,762	0	NA	0	NA	0	NA
61004-000	Timeshare Companies	1,505	893	5	598	2	40%	3	60%	0	NA
61004-101	Timeshare Resale and Rental Marketing	724	1,330	5	598	0	NA	1	20%	4	80%
61004-200	Timeshare Advocates	100	2,904	0	1,762	0	NA	0	NA	0	NA
61004-300	Timeshare Transfer	298	2,000	0	1,762	0	NA	0	NA	0	NA
61006-000	Psychiatrist	111	2,826	0	1,762	0	NA	0	NA	0	NA
61006-100	Psychiatric Services	21	3,993	0	1,762	0	NA	0	NA	0	NA
61007-000	AIDS Research	3	4,680	0	1,762	0	NA	0	NA	0	NA
61008-000	Occupational Health Nurse	424	1,738	0	1,762	0	NA	0	NA	0	NA
61009-000	Surgical Center	207	2,311	0	1,762	0	NA	0	NA	0	NA
61011-000	Medical Testing	549	1,542	3	790	2	67%	1	33%	0	NA
61011-020	Covid Testing	25	3,904	1	1,195	0	NA	1	100%	0	NA
61011-100	Diagnostic Testing	56	3,371	0	1,762	0	NA	0	NA	0	NA
61011-101	Medical Imaging	690	1,365	1	1,195	1	100%	0	NA	0	NA
61013-000	Funeral Services	4,237	456	2	940	2	100%	0	NA	0	NA
61014-000	Treatment Centers	1,104	1,091	1	1,195	0	NA	1	100%	0	NA
61015-000	Obituary Notification Service	5	4,571	0	1,762	0	NA	0	NA	0	NA
61016-000	Personal Services	1,702	840	1	1,195	1	100%	0	NA	0	NA
61016-100	Personal Chef	157	2,532	0	1,762	0	NA	0	NA	0	NA
61016-200	Personal Organizer	13	4,248	0	1,762	0	NA	0	NA	0	NA
61018-000	Group Home	406	1,760	0	1,762	0	NA	0	NA	0	NA
61019-000	Theater Stage Play Houses	81	3,067	0	1,762	0	NA	0	NA	0	NA
61020-000	Personal Security Guard	456	1,678	0	1,762	0	NA	0	NA	0	NA
61022-000	Genealogy	1,320	985	1	1,195	1	100%	0	NA	0	NA
61026-000	Radon Testing	437	1,712	0	1,762	0	NA	0	NA	0	NA
61026-100	Radon Mitigation	1,866	791	0	1,762	0	NA	0	NA	0	NA
61027-000	Hazardous Waste Services	495	1,616	0	1,762	0	NA	0	NA	0	NA
61027-010	Medical Waste Disposal	3	4,680	0	1,762	0	NA	0	NA	0	NA
61027-100	Hazardous Material Removal	523	1,574	0	1,762	0	NA	0	NA	0	NA
61028-000	TV Home Shopping	53	3,407	0	1,762	0	NA	0	NA	0	NA
61029-000	Home Party Planning	309	1,967	0	1,762	0	NA	0	NA	0	NA
61030-000	Product Sales by Phone	13	4,248	0	1,762	0	NA	0	NA	0	NA
61031-000	Book Sales	245	2,172	1	1,195	1	100%	0	NA	0	NA
61036-000	Cosmetics Sales	2,840	596	1	1,195	0	NA	1	100%	0	NA
61037-000	Online Cosmetic Sales	1,488	902	11	371	4	36%	7	64%	0	NA
61038-000	Cleaning Supplies	4,098	464	9	422	3	33%	6	67%	0	NA
61039-000	Cleaning Supplies by Mail	14	4,212	0	1,762	0	NA	0	NA	0	NA
61040-000	Cleaning Supplies Sales	1,056	1,112	1	1,195	1	100%	0	NA	0	NA
61041-000	Cleaning Supplies by Internet	135	2,674	0	1,762	0	NA	0	NA	0	NA
61044-000	Photography for Sale	506	1,600	0	1,762	0	NA	0	NA	0	NA
61046-000	Photography Sales	82	3,056	1	1,195	0	NA	0	NA	1	100%
61047-000	Product Sales	852	1,246	3	790	3	100%	0	NA	0	NA
61049-000	Bronzing	35	3,669	0	1,762	0	NA	0	NA	0	NA
61052-000	Screen Repair	343	1,895	0	1,762	0	NA	0	NA	0	NA
61056-000	SAT Prep Courses	101	2,896	0	1,762	0	NA	0	NA	0	NA
61057-000	Advance Fee Job Listing and Advisory Services	276	2,071	0	1,762	0	NA	0	NA	0	NA
61058-000	Psychic	2,551	641	2	940	0	NA	1	50%	1	50%
61059-000	Police and Fire Organizations	30	3,786	0	1,762	0	NA	0	NA	0	NA
61063-000	Travel Services	1,179	1,050	69	89	57	83%	12	17%	0	NA
61064-000	Moving and Storage Companies	36,507	49	127	53	80	63%	46	36%	1	1%
61066-000	Concert Hall	65	3,256	1	1,195	0	NA	1	100%	0	NA
61067-000	Dinner Theater	247	2,163	4	685	0	NA	0	NA	4	100%
61073-000	Oilfield Consultant	428	1,735	0	1,762	0	NA	0	NA	0	NA
61074-000	Deceptive Telemarketing Office Supply Sales	1,601	875	14	315	0	NA	14	100%	0	NA
61075-000	Market Survey	3,492	519	37	144	33	89%	4	11%	0	NA
61076-000	Office Supplies Sales by Phone	979	1,161	0	1,762	0	NA	0	NA	0	NA
61080-000	Book, Compact Disc, and DVD Club	108	2,845	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
61081-000	Infomercial	35	3,669	0	1,762	0	NA	0	NA	0	NA
61090-000	Non-Profit Organizations	4,777	409	2	940	2	100%	0	NA	0	NA
61092-000	Orchestra	15	4,180	0	1,762	0	NA	0	NA	0	NA
61092-010	Band	3	4,680	0	1,762	0	NA	0	NA	0	NA
61093-000	Exterior Designer	394	1,784	0	1,762	0	NA	0	NA	0	NA
61100-000	Real Estate Services	6,486	312	7	492	4	57%	0	NA	3	43%
61200-000	Online Investigative Journalism	5	4,571	0	1,762	0	NA	0	NA	0	NA
62000-000	Funeral Homes	7,571	269	6	549	6	100%	0	NA	0	NA
62100-000	Online Retailer	119,993	13	1,323	3	531	40%	769	58%	23	2%
63000-000	Meat Sales	303	1,982	0	1,762	0	NA	0	NA	0	NA
63300-000	Driveway Installation	6,670	300	5	598	1	20%	4	80%	0	NA
63300-200	Driveway Repair	126	2,722	5	598	1	20%	4	80%	0	NA
64000-000	Home Electronics	12,840	160	83	72	77	93%	6	7%	0	NA
64000-100	Electronic Design	102	2,890	0	1,762	0	NA	0	NA	0	NA
65027-000	Mold Removal	3,149	557	2	940	2	100%	0	NA	0	NA
65027-100	Mold Testing	30	3,786	0	1,762	0	NA	0	NA	0	NA
65027-300	Mold Remediation	667	1,390	0	1,762	0	NA	0	NA	0	NA
65028-000	Electronic Waste Management	12	4,281	0	1,762	0	NA	0	NA	0	NA
65028-100	E Waste Services	12	4,281	0	1,762	0	NA	0	NA	0	NA
65037-000	Adult Entertainment	1,967	764	1	1,195	1	100%	0	NA	0	NA
65037-100	Adult Novelties	13,675	150	22	222	14	64%	8	36%	0	NA
65077-000	Bankruptcy Assistance	1,494	897	1	1,195	1	100%	0	NA	0	NA
65078-000	Bankruptcy Counseling	1,632	864	1	1,195	1	100%	0	NA	0	NA
65112-000	Extended Warranty Contract Service Companies	7,374	276	73	81	66	90%	7	10%	0	NA
65114-000	Aviation Services	222	2,260	0	1,762	0	NA	0	NA	0	NA
65134-000	Spa	8,674	238	33	159	14	42%	16	48%	3	9%
65134-100	Medical Spa	2,170	717	12	354	2	17%	5	42%	5	42%
65134-300	Flotation Therapy	26	3,879	0	1,762	0	NA	0	NA	0	NA
65134-400	Facial	54	3,397	0	1,762	0	NA	0	NA	0	NA
65150-000	Rent to Own	544	1,549	1	1,195	1	100%	0	NA	0	NA
65188-000	Online Casino	495	1,616	6	549	2	33%	4	67%	0	NA
65243-000	Network Security	653	1,405	3	790	3	100%	0	NA	0	NA
65243-100	Cyber Security	908	1,202	5	598	5	100%	0	NA	0	NA
65246-000	Security Systems	6,396	317	46	118	45	98%	1	2%	0	NA
65259-000	Event Planner	1,832	799	5	598	3	60%	2	40%	0	NA
65259-010	Event Design	1	4,802	0	1,762	0	NA	0	NA	0	NA
65259-100	Online Event Registration	103	2,885	0	1,762	0	NA	0	NA	0	NA
65259-200	Corporate Event Planners	211	2,297	3	790	0	NA	3	100%	0	NA
65262-000	Sports Hospitality	6	4,518	0	1,762	0	NA	0	NA	0	NA
65262-100	Hospitality	565	1,527	4	685	3	75%	1	25%	0	NA
65282-000	Marriage Broker	6	4,518	0	1,762	0	NA	0	NA	0	NA
65283-000	Guardian Protection Services	8	4,421	0	1,762	0	NA	0	NA	0	NA
65311-000	Drug Testing	402	1,766	0	1,762	0	NA	0	NA	0	NA
65311-100	Alcohol Testing	11	4,314	0	1,762	0	NA	0	NA	0	NA
65449-000	House Sitting	936	1,181	0	1,762	0	NA	0	NA	0	NA
65473-000	Web Hosting	7,517	271	19	248	19	100%	0	NA	0	NA
65473-100	Website Maintenance	278	2,064	0	1,762	0	NA	0	NA	0	NA
65474-000	Computer Gaming Center	295	2,009	9	422	0	NA	9	100%	0	NA
65475-000	Online Gaming	825	1,264	14	315	6	43%	8	57%	0	NA
65476-000	Internet Café	27	3,846	0	1,762	0	NA	0	NA	0	NA
65544-000	Laser Therapy	614	1,457	0	1,762	0	NA	0	NA	0	NA
65544-100	Laser Cosmetic Services	6,675	299	31	168	28	90%	3	10%	0	NA
65548-000	Medical Staffing	106	2,865	0	1,762	0	NA	0	NA	0	NA
65548-100	Healthcare Staffing	494	1,619	0	1,762	0	NA	0	NA	0	NA
65548-250	Dental Staffing	46	3,492	0	1,762	0	NA	0	NA	0	NA
65549-000	Medical Service Organization	1,090	1,095	2	940	1	50%	1	50%	0	NA
65630-000	Laser Eye Surgery	1,086	1,098	1	1,195	1	100%	0	NA	0	NA
65665-000	Sports Medicine	95	2,941	0	1,762	0	NA	0	NA	0	NA
65700-000	Boating Club	176	2,437	0	1,762	0	NA	0	NA	0	NA
65733-000	Vacation Rentals	8,526	246	15	302	11	73%	4	27%	0	NA
65733-100	Cabin rentals	1,873	790	7	492	3	43%	4	57%	0	NA
65733-110	Cottage rentals	2,392	669	10	404	5	50%	5	50%	0	NA
65733-120	Chalet rentals	13	4,248	0	1,762	0	NA	0	NA	0	NA
65749-000	Transcription Services	155	2,540	1	1,195	1	100%	0	NA	0	NA
65749-100	Medical Transcription	20	4,021	0	1,762	0	NA	0	NA	0	NA
65777-000	Government Grant Services	2,134	725	4	685	1	25%	3	75%	0	NA
65778-000	Grant, Scholarship and Financial Aid Finder Service	5,077	393	1	1,195	1	100%	0	NA	0	NA
65783-100	Private School	1,907	779	6	549	3	50%	3	50%	0	NA
65784-000	Home Study	430	1,731	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
65785-000	Online Trading School	84	3,037	1	1,195	0	NA	1	100%	0	NA
65785-100	Investment School	4,994	400	2	940	1	50%	1	50%	0	NA
65817-000	Foster Care	25	3,904	0	1,762	0	NA	0	NA	0	NA
65840-000	Housing Authority	328	1,928	0	1,762	0	NA	0	NA	0	NA
65840-100	Housing Consultants	261	2,118	0	1,762	0	NA	0	NA	0	NA
65840-200	Low Income Housing	12	4,281	0	1,762	0	NA	0	NA	0	NA
65974-000	Ecommerce	13,672	151	67	90	61	91%	6	9%	0	NA
66000-000	Appraisal Management	511	1,594	1	1,195	0	NA	1	100%	0	NA
66000-100	Jewelry Appraisal	884	1,222	0	1,762	0	NA	0	NA	0	NA
66001-000	Jewelry Advisory Service	363	1,854	2	940	2	100%	0	NA	0	NA
66002-000	Cleaning Services	40,081	44	34	155	18	53%	16	47%	0	NA
66002-100	Commercial Cleaning Services	6,661	301	1	1,195	1	100%	0	NA	0	NA
66002-200	Estate Cleaning Services	70	3,184	0	1,762	0	NA	0	NA	0	NA
66002-310	Grill	3	4,680	1	1,195	1	100%	0	NA	0	NA
66003-000	Pond Management	15	4,180	0	1,762	0	NA	0	NA	0	NA
66004-000	Call Center	5,291	377	1	1,195	1	100%	0	NA	0	NA
66005-000	Clean Up Services	355	1,870	0	1,762	0	NA	0	NA	0	NA
66006-000	Dumpster Service	854	1,243	1	1,195	0	NA	1	100%	0	NA
66200-000	Plant Maintenance Shutdown Contractor	10	4,353	0	1,762	0	NA	0	NA	0	NA
67000-000	Protein Purification	10	4,353	0	1,762	0	NA	0	NA	0	NA
68000-000	Computer Assisted Design Services	70	3,184	0	1,762	0	NA	0	NA	0	NA
70000-000	Couriers	10,081	201	61	97	47	77%	14	23%	0	NA
70100-000	Talent Listing	226	2,243	3	790	3	100%	0	NA	0	NA
70200-000	Talent Representation	89	2,994	0	1,762	0	NA	0	NA	0	NA
70300-000	Union Employment Service	139	2,651	0	1,762	0	NA	0	NA	0	NA
70501-000	Air Cargo	205	2,320	0	1,762	0	NA	0	NA	0	NA
70501-100	Express Shipping Services	14,569	144	52	110	27	52%	24	46%	1	2%
70502-000	Air Courier Service	214	2,286	0	1,762	0	NA	0	NA	0	NA
70503-000	Aircraft Equipment Testing	27	3,846	0	1,762	0	NA	0	NA	0	NA
70504-000	Aircraft Charter	776	1,297	1	1,195	1	100%	0	NA	0	NA
70505-000	Aircraft Ferry	27	3,846	0	1,762	0	NA	0	NA	0	NA
70506-000	Aircraft School	291	2,025	2	940	0	NA	2	100%	0	NA
70507-000	Flight School	443	1,702	0	1,762	0	NA	0	NA	0	NA
70507-100	Flight Instructor	32	3,734	0	1,762	0	NA	0	NA	0	NA
70508-000	Aircraft Maintenance	349	1,882	0	1,762	0	NA	0	NA	0	NA
70508-100	Aircraft Cleaning	19	4,053	0	1,762	0	NA	0	NA	0	NA
70508-200	Drone Repair	20	4,021	0	1,762	0	NA	0	NA	0	NA
70509-000	Aircraft Storage	7	4,462	0	1,762	0	NA	0	NA	0	NA
70511-000	Airlines	11,528	179	429	16	200	47%	229	53%	0	NA
70512-000	Airline Ticket Agency	4,041	473	66	92	30	45%	36	55%	0	NA
70513-000	Airport Transportation	512	1,592	3	790	2	67%	1	33%	0	NA
70514-000	Airport	833	1,254	0	1,762	0	NA	0	NA	0	NA
70515-000	Ambulance Services	211	2,297	0	1,762	0	NA	0	NA	0	NA
70515-100	Paramedic	27	3,846	0	1,762	0	NA	0	NA	0	NA
70516-000	Air Ambulance Service	66	3,244	0	1,762	0	NA	0	NA	0	NA
70517-000	Animal Removal	193	2,368	0	1,762	0	NA	0	NA	0	NA
70517-100	Animal Trapping	232	2,217	0	1,762	0	NA	0	NA	0	NA
70517-200	Wildlife Removal	2,829	598	3	790	3	100%	0	NA	0	NA
70517-300	Animal Food Manufacturer	86	3,022	0	1,762	0	NA	0	NA	0	NA
70517-310	Pet Food	285	2,045	3	790	2	67%	1	33%	0	NA
70517-320	Dog Treats	165	2,489	9	422	0	NA	9	100%	0	NA
70519-000	Balloons Manned	335	1,911	4	685	3	75%	1	25%	0	NA
70520-000	Barge Lines	1	4,802	0	1,762	0	NA	0	NA	0	NA
70521-000	Boat Cleaning	147	2,595	0	1,762	0	NA	0	NA	0	NA
70522-000	Boat Launch	80	3,081	0	1,762	0	NA	0	NA	0	NA
70524-000	Boat Rentals	1,173	1,055	7	492	3	43%	4	57%	0	NA
70524-010	Boat Leasing	25	3,904	0	1,762	0	NA	0	NA	0	NA
70524-100	Canoeing	123	2,742	0	1,762	0	NA	0	NA	0	NA
70525-000	Boat Storage	211	2,297	0	1,762	0	NA	0	NA	0	NA
70526-000	Boat Transportation	478	1,636	1	1,195	1	100%	0	NA	0	NA
70527-100	Boat Lifts	230	2,232	1	1,195	0	NA	1	100%	0	NA
70529-000	Bus Lines	1,222	1,030	7	492	5	71%	2	29%	0	NA
70531-000	Charter Bus	831	1,256	1	1,195	0	NA	1	100%	0	NA
70533-000	Car Pool	17	4,113	0	1,762	0	NA	0	NA	0	NA
70534-000	Horse Carriage	32	3,734	0	1,762	0	NA	0	NA	0	NA
70535-000	Cell Phone Supplies	12,029	174	38	139	19	50%	19	50%	0	NA
70535-010	Cell Phone Accessories	769	1,306	8	459	1	13%	6	75%	1	13%
70536-000	Chauffeur	216	2,280	0	1,762	0	NA	0	NA	0	NA
70537-000	Reclaiming Chemicals	69	3,199	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
70538-000	Containerized Freight Service	470	1,653	3	790	1	33%	2	67%	0	NA
70539-000	Cruises	919	1,193	16	290	12	75%	4	25%	0	NA
70540-000	Custom Broker	696	1,360	1	1,195	0	NA	1	100%	0	NA
70541-000	Customs Consultant	148	2,585	0	1,762	0	NA	0	NA	0	NA
70542-000	Delivery Service	46,547	37	493	12	424	86%	68	14%	1	0%
70543-000	Dock	288	2,036	0	1,762	0	NA	0	NA	0	NA
70544-000	Electric Companies	4,280	452	27	192	23	85%	4	15%	0	NA
70545-000	Electrical Power Systems Maintenance	192	2,372	0	1,762	0	NA	0	NA	0	NA
70545-100	Electrical Power System Backup Systems	311	1,965	0	1,762	0	NA	0	NA	0	NA
70545-200	Power Line Construction	651	1,411	0	1,762	0	NA	0	NA	0	NA
70545-300	Electrical Panel Upgrade	37	3,631	0	1,762	0	NA	0	NA	0	NA
70547-000	Express and Transfer Service	477	1,639	3	790	3	100%	0	NA	0	NA
70548-000	Fax Service	1,032	1,130	1	1,195	1	100%	0	NA	0	NA
70549-000	Ferry	70	3,184	0	1,762	0	NA	0	NA	0	NA
70550-000	Freight Consolidation	111	2,826	0	1,762	0	NA	0	NA	0	NA
70551-000	Freight Forwarding	6,946	292	13	331	7	54%	6	46%	0	NA
70552-000	Freight Traffic Service	179	2,424	0	1,762	0	NA	0	NA	0	NA
70553-000	Frozen Food Locker Plants	23	3,950	0	1,762	0	NA	0	NA	0	NA
70554-000	Natural Gas Companies	9,062	224	13	331	11	85%	2	15%	0	NA
70555-000	Grain Elevator	218	2,275	0	1,762	0	NA	0	NA	0	NA
70557-000	Heating Supply	283	2,050	0	1,762	0	NA	0	NA	0	NA
70558-000	Horse Transport	120	2,769	0	1,762	0	NA	0	NA	0	NA
70559-000	Irrigation Consultants	1,211	1,034	0	1,762	0	NA	0	NA	0	NA
70559-100	Irrigation Design	961	1,172	0	1,762	0	NA	0	NA	0	NA
70559-200	Irrigation Repair	193	2,368	0	1,762	0	NA	0	NA	0	NA
70559-300	Irrigation	1,423	930	0	1,762	0	NA	0	NA	0	NA
70560-000	Sanitary Landfill	3	4,680	0	1,762	0	NA	0	NA	0	NA
70560-100	Construction Material Landfills	145	2,609	0	1,762	0	NA	0	NA	0	NA
70562-000	Limo Service	5,061	396	11	371	0	NA	10	91%	1	9%
70562-100	Car Service	770	1,304	3	790	1	33%	2	67%	0	NA
70563-000	Livestock Hauling	53	3,407	0	1,762	0	NA	0	NA	0	NA
70564-000	Lumber Carrier	73	3,158	0	1,762	0	NA	0	NA	0	NA
70565-000	Machinery Movers	112	2,816	0	1,762	0	NA	0	NA	0	NA
70566-000	Marina	2,427	660	7	492	4	57%	3	43%	0	NA
70566-100	Moorage	1	4,802	0	1,762	0	NA	0	NA	0	NA
70567-000	Marine Surveyor	444	1,696	1	1,195	1	100%	0	NA	0	NA
70568-000	Messenger Service	1,124	1,082	0	1,762	0	NA	0	NA	0	NA
70569-000	Microwave Communications	2	4,742	0	1,762	0	NA	0	NA	0	NA
70571-000	Moving Companies	216,782	5	499	11	294	59%	200	40%	5	1%
70571-100	Office Movers	1,345	969	2	940	2	100%	0	NA	0	NA
70571-101	International Movers	4,413	436	7	492	7	100%	0	NA	0	NA
70571-200	Moving Brokers	1,685	843	3	790	3	100%	0	NA	0	NA
70571-300	Moving Sales	347	1,888	0	1,762	0	NA	0	NA	0	NA
70571-400	Long Distance Mover	5,308	375	8	459	8	100%	0	NA	0	NA
70571-500	Furniture Mover	40	3,585	1	1,195	0	NA	1	100%	0	NA
70572-000	Moving Services	7,181	283	44	126	13	30%	31	70%	0	NA
70572-200	Packing Service	289	2,032	0	1,762	0	NA	0	NA	0	NA
70572-210	Moving Assistance	43	3,540	0	1,762	0	NA	0	NA	0	NA
70573-000	Moving Supplies	368	1,848	1	1,195	1	100%	0	NA	0	NA
70573-100	Moving boxes	8	4,421	0	1,762	0	NA	0	NA	0	NA
70574-000	Crating Service	120	2,769	0	1,762	0	NA	0	NA	0	NA
70575-000	Paging Equipment	206	2,313	0	1,762	0	NA	0	NA	0	NA
70576-000	Parachute Jumping	18	4,083	0	1,762	0	NA	0	NA	0	NA
70577-000	Plano Movers	1,021	1,138	0	1,762	0	NA	0	NA	0	NA
70578-000	Pilot Car Services	166	2,483	0	1,762	0	NA	0	NA	0	NA
70580-000	Post Offices	3,053	568	60	98	58	97%	2	3%	0	NA
70581-000	Power Plant Consultants	21	3,993	0	1,762	0	NA	0	NA	0	NA
70582-000	Radio Station Representatives	8	4,421	0	1,762	0	NA	0	NA	0	NA
70583-000	Radio Stations	2,250	700	2	940	1	50%	1	50%	0	NA
70583-100	Broadcast Companies	377	1,830	1	1,195	1	100%	0	NA	0	NA
70585-000	Radiotelephone Carriers	68	3,209	0	1,762	0	NA	0	NA	0	NA
70586-000	Railroad Car Leasing	6	4,518	0	1,762	0	NA	0	NA	0	NA
70587-000	Railroad	272	2,082	18	260	18	100%	0	NA	0	NA
70588-000	Railroad Ticket Agencies	33	3,715	0	1,762	0	NA	0	NA	0	NA
70589-000	RV Storage	830	1,257	2	940	0	NA	2	100%	0	NA
70590-000	Recycling Center	1,245	1,019	0	1,762	0	NA	0	NA	0	NA
70591-000	Routing Services	19	4,053	0	1,762	0	NA	0	NA	0	NA
70592-000	Garbage Removal	4,970	402	4	685	3	75%	1	25%	0	NA
70592-010	Waste Management	1,027	1,133	5	598	2	40%	2	40%	1	20%

CANADA BBB 2021 STATISTICS

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
70594-000	Marine Salvage	26	3,879	0	1,762	0	NA	0	NA	0	NA
70595-000	Sanitation Consultants	92	2,975	0	1,762	0	NA	0	NA	0	NA
70596-000	Satellite Communication	148	2,585	0	1,762	0	NA	0	NA	0	NA
70597-000	Satellite Supplies	2,904	587	52	110	48	92%	4	8%	0	NA
70597-100	Satellite Equipment	3	4,680	0	1,762	0	NA	0	NA	0	NA
70598-000	Sewage Disposal	110	2,837	1	1,195	1	100%	0	NA	0	NA
70599-000	Ship Cleaning	49	3,458	0	1,762	0	NA	0	NA	0	NA
70599-400	Irrigation Installation	273	2,081	0	1,762	0	NA	0	NA	0	NA
70600-000	Ship Register	1,242	1,021	16	290	0	NA	16	100%	0	NA
70602-000	Shipping Masters	179	2,424	1	1,195	0	NA	1	100%	0	NA
70603-000	Sightseeing Tours	1,189	1,047	3	790	1	33%	2	67%	0	NA
70604-000	Ski Tour	74	3,150	1	1,195	1	100%	0	NA	0	NA
70605-000	Snow Removal Services	18,730	114	42	131	13	31%	28	67%	1	2%
70605-100	Commercial Snow Removal Service	1,680	845	2	940	1	50%	1	50%	0	NA
70605-200	Roof Snow Removal Service	95	2,941	1	1,195	0	NA	1	100%	0	NA
70605-300	Ice Dam Removal	4	4,627	0	1,762	0	NA	0	NA	0	NA
70607-000	Steamship Agencies	3	4,680	0	1,762	0	NA	0	NA	0	NA
70609-000	Stevedoring Contractors	49	3,458	0	1,762	0	NA	0	NA	0	NA
70610-000	Storage Units	10,092	200	30	174	21	70%	9	30%	0	NA
70610-100	Portable Storage Units	679	1,377	0	1,762	0	NA	0	NA	0	NA
70611-000	Liquid Storage	675	1,380	0	1,762	0	NA	0	NA	0	NA
70611-100	Data Storage	186	2,391	0	1,762	0	NA	0	NA	0	NA
70612-000	Street Cleaning	62	3,289	0	1,762	0	NA	0	NA	0	NA
70613-000	Sweeping Service	282	2,054	0	1,762	0	NA	0	NA	0	NA
70615-000	Taxi	8,188	256	12	354	6	50%	6	50%	0	NA
70616-000	Teleconference	87	3,013	0	1,762	0	NA	0	NA	0	NA
70617-000	Telegraph Service	307	1,971	0	1,762	0	NA	0	NA	0	NA
70618-000	Telephones	19,187	109	259	31	243	94%	15	6%	1	0%
70620-000	Long Distance Phone Service	12,322	165	18	260	7	39%	11	61%	0	NA
70623-000	Cable TV	3,178	550	21	233	14	67%	7	33%	0	NA
70623-200	Satellite TV	149	2,579	0	1,762	0	NA	0	NA	0	NA
70624-000	TV Stations	340	1,904	0	1,762	0	NA	0	NA	0	NA
70625-000	Marine Terminal	4	4,627	0	1,762	0	NA	0	NA	0	NA
70626-000	Tour Operators	15,275	139	115	58	108	94%	7	6%	0	NA
70626-100	Raft Trips	19	4,053	0	1,762	0	NA	0	NA	0	NA
70627-000	Wholesale Tours	290	2,028	1	1,195	0	NA	1	100%	0	NA
70628-000	Marine Towing	131	2,702	0	1,762	0	NA	0	NA	0	NA
70629-000	Trailer Storage	326	1,934	0	1,762	0	NA	0	NA	0	NA
70630-000	Transporting Trailers	158	2,528	1	1,195	0	NA	1	100%	0	NA
70631-000	Transit Line	121	2,757	0	1,762	0	NA	0	NA	0	NA
70632-000	Travel Agency	47,329	34	851	7	621	73%	230	27%	0	NA
70632-100	Online Travel Agency	7,478	272	871	6	828	95%	43	5%	0	NA
70632-200	Business Travel	21	3,993	0	1,762	0	NA	0	NA	0	NA
70633-000	Truck Permits	12	4,281	0	1,762	0	NA	0	NA	0	NA
70635-000	Trucking Transportation Brokers	4,369	441	2	940	1	50%	1	50%	0	NA
70636-000	Dump Truck	709	1,345	0	1,762	0	NA	0	NA	0	NA
70637-000	Heavy Haul Trucking	2,276	688	1	1,195	0	NA	1	100%	0	NA
70638-000	Light Haul Trucking	720	1,334	0	1,762	0	NA	0	NA	0	NA
70639-000	Liquid or Dry Bulk Trucking	55	3,383	0	1,762	0	NA	0	NA	0	NA
70639-100	Water Hauling Truck	594	1,481	1	1,195	1	100%	0	NA	0	NA
70639-110	Refrigerated Trucking Companies	46	3,492	0	1,762	0	NA	0	NA	0	NA
70640-000	Trucking	8,795	234	7	492	2	29%	5	71%	0	NA
70641-000	Motor Freight Trucking	2,252	699	2	940	1	50%	1	50%	0	NA
70642-000	Video Conference	542	1,550	4	685	3	75%	1	25%	0	NA
70642-100	Web Conferencing	11	4,314	0	1,762	0	NA	0	NA	0	NA
70643-000	Cold Storage Warehouse	235	2,211	0	1,762	0	NA	0	NA	0	NA
70644-000	Merchandise Warehouse	519	1,580	3	790	2	67%	1	33%	0	NA
70645-000	Industrial Recycling	5,722	350	32	162	27	84%	5	16%	0	NA
70646-000	Bottled Water Companies	4,089	467	11	371	11	100%	0	NA	0	NA
70647-000	Utility Water Company	392	1,791	1	1,195	1	100%	0	NA	0	NA
70648-000	Water Supply System	460	1,674	1	1,195	0	NA	1	100%	0	NA
70649-000	Water Taxi	75	3,136	0	1,762	0	NA	0	NA	0	NA
70650-000	Bottled Water	876	1,230	3	790	2	67%	0	NA	1	33%
70651-000	Weighers	1	4,802	0	1,762	0	NA	0	NA	0	NA
70653-000	Travel Agent Mills	206	2,313	1	1,195	1	100%	0	NA	0	NA
70654-000	Bingo Hall	126	2,722	0	1,762	0	NA	0	NA	0	NA
70670-000	Online Shipping Broker	2,506	649	2	940	1	50%	1	50%	0	NA
70700-000	Ticket Brokers	60	3,318	0	1,762	0	NA	0	NA	0	NA
70720-000	Hauling Contractors	915	1,197	1	1,195	0	NA	1	100%	0	NA

CANADA BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
70800-000	Solar Pool Heater	95	2,941	0	1,762	0	NA	0	NA	0	NA
70900-000	Soundproofing	164	2,500	0	1,762	0	NA	0	NA	0	NA
71200-000	Lasik Eye Surgery	309	1,967	0	1,762	0	NA	0	NA	0	NA
71300-000	Asset Evaluation	134	2,678	0	1,762	0	NA	0	NA	0	NA
71300-010	Asset Management	2,487	652	5	598	5	100%	0	NA	0	NA
71300-100	Asset Recovery	151	2,564	1	1,195	1	100%	0	NA	0	NA
71500-000	Media Buying	30	3,786	0	1,762	0	NA	0	NA	0	NA
72000-000	Window Coverings	3,021	573	4	685	3	75%	1	25%	0	NA
72100-000	Bistro	53	3,407	0	1,762	0	NA	0	NA	0	NA
72101-000	Alcoholic Beverage Service	353	1,874	2	940	2	100%	0	NA	0	NA
72102-000	Pub Food	265	2,103	0	1,762	0	NA	0	NA	0	NA
72200-000	Wine Bar	19	4,053	1	1,195	1	100%	0	NA	0	NA
72250-000	Escape Room	198	2,346	1	1,195	0	NA	1	100%	0	NA
72300-000	Pop-Up Store	50	3,445	0	1,762	0	NA	0	NA	0	NA
72400-000	Ad Word Sponsorship	17	4,113	0	1,762	0	NA	0	NA	0	NA
72500-000	Content Management System	91	2,984	0	1,762	0	NA	0	NA	0	NA
72700-000	Land rental	24	3,924	0	1,762	0	NA	0	NA	0	NA
72800-000	Key Duplication	36	3,654	0	1,762	0	NA	0	NA	0	NA
73000-000	Tile and Marble	1,631	865	1	1,195	0	NA	1	100%	0	NA
73100-000	Interlock Device	1,771	813	16	290	5	31%	11	69%	0	NA
73200-000	Virtual Currency	1,984	762	22	222	8	36%	14	64%	0	NA
73500-000	Body Waxing	102	2,890	1	1,195	0	100%	0	NA	0	NA
73600-000	Hail Repair	341	1,902	0	1,762	0	NA	0	NA	0	NA
74000-000	Colocation Services	70	3,184	0	1,762	0	NA	0	NA	0	NA
75000-000	Gift Cards	8,658	240	41	135	38	93%	3	7%	0	NA
75100-000	Prepaid Credit Cards	304	1,979	11	371	11	100%	0	NA	0	NA
75300-000	Behavioral Education	24	3,924	1	1,195	1	100%	0	NA	0	NA
75597-000	Global Positioning Systems	709	1,345	0	1,762	0	NA	0	NA	0	NA
75597-100	GPS Rental	130	2,706	1	1,195	1	100%	0	NA	0	NA
75600-000	Rockfall Mitigation	9	4,391	0	1,762	0	NA	0	NA	0	NA
75620-000	VoIP Phone	512	1,592	3	790	3	100%	0	NA	0	NA
75621-000	Voice Over Internet Protocol Sales and Service	476	1,641	3	790	3	100%	0	NA	0	NA
75630-000	Virtual Tours	17	4,113	0	1,762	0	NA	0	NA	0	NA
75650-000	Kiteboarding	24	3,924	0	1,762	0	NA	0	NA	0	NA
76000-000	Aromatherapy	1,705	839	7	492	6	86%	1	14%	0	NA
76100-000	Wait Staff	4	4,627	0	1,762	0	NA	0	NA	0	NA
76200-000	Table Suppliers	125	2,733	5	598	5	100%	0	NA	0	NA
77000-000	Custom Harvesting	27	3,846	0	1,762	0	NA	0	NA	0	NA
77100-000	Photo Booth Rental	83	3,048	0	1,762	0	NA	0	NA	0	NA
77400-000	Class Action Settlement Administrator	527	1,566	4	685	2	50%	2	50%	0	NA
77600-000	Smart Phone Software	67	3,231	2	940	1	50%	1	50%	0	NA
79000-000	Soffit and Fascia	1,205	1,042	0	1,762	0	NA	0	NA	0	NA
80001-000	Abrasives	188	2,384	0	1,762	0	NA	0	NA	0	NA
80003-000	Accounting and Bookkeeping Machines	1,041	1,126	1	1,195	0	NA	1	100%	0	NA
80004-000	Acid Proof Materials	22	3,972	0	1,762	0	NA	0	NA	0	NA
80006-000	Acoustic Material	176	2,437	0	1,762	0	NA	0	NA	0	NA
80008-000	Adhesive	152	2,557	0	1,762	0	NA	0	NA	0	NA
80010-000	Advertising Specialties	3,152	555	4	685	2	50%	1	25%	1	25%
80010-200	Data Analytics	115	2,803	0	1,762	0	NA	0	NA	0	NA
80012-000	Air Brushes	6	4,518	0	1,762	0	NA	0	NA	0	NA
80013-000	Air Purification Systems	5,520	361	8	459	2	25%	4	50%	2	25%
80014-000	Air Conditioning Parts	326	1,934	0	1,762	0	NA	0	NA	0	NA
80017-000	Aircraft Ground Support	7	4,462	0	1,762	0	NA	0	NA	0	NA
80018-000	Aircraft Tools	3	4,680	0	1,762	0	NA	0	NA	0	NA
80019-000	Airplane Parts	353	1,874	0	1,762	0	NA	0	NA	0	NA
80021-000	Airport Equipment	21	3,993	0	1,762	0	NA	0	NA	0	NA
80022-000	Alloys	27	3,846	1	1,195	1	100%	0	NA	0	NA
80023-000	Aluminum	924	1,187	1	1,195	1	100%	0	NA	0	NA
80024-000	Aluminum Products	1,731	825	0	1,762	0	NA	0	NA	0	NA
80025-000	Circus Animal Foods	16	4,143	0	1,762	0	NA	0	NA	0	NA
80026-000	Circus Supplies	4	4,627	0	1,762	0	NA	0	NA	0	NA
80029-000	Wholesale Major Appliances	1,321	984	41	135	36	88%	5	12%	0	NA
80030-000	Wholesale Small Appliances	2,734	609	57	103	57	100%	0	NA	0	NA
80031-000	Aquarium Manufacturers	144	2,615	0	1,762	0	NA	0	NA	0	NA
80032-000	Asphalt Equipment	62	3,289	0	1,762	0	NA	0	NA	0	NA
80032-100	Asphalt Repair	553	1,537	2	940	1	50%	1	50%	0	NA
80034-000	Astronomy Tools	6	4,518	0	1,762	0	NA	0	NA	0	NA
80034-100	Star Naming Service	7	4,462	0	1,762	0	NA	0	NA	0	NA
80036-000	Audio Visual Equipment Wholesale	37	3,631	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
80038-000	Auto Auction	2,154	721	2	940	2	100%	0	NA	0	NA
80039-000	Auto Body Shop Equipment	1,047	1,122	0	1,762	0	NA	0	NA	0	NA
80039-100	Hybrid Car Dealers	52	3,421	0	1,762	0	NA	0	NA	0	NA
80040-000	Auto Manufacturer Equipment	301	1,992	0	1,762	0	NA	0	NA	0	NA
80041-000	Used and Rebuilt Auto Parts	1,387	953	3	790	2	67%	1	33%	0	NA
80041-100	Custom Rims	611	1,460	0	1,762	0	NA	0	NA	0	NA
80041-110	Custom Wheels	180	2,418	0	1,762	0	NA	0	NA	0	NA
80041-200	Used Auto Parts	1,650	857	4	685	2	50%	2	50%	0	NA
80041-300	Rebuilt Auto Parts	184	2,403	0	1,762	0	NA	0	NA	0	NA
80041-400	Antique Auto Parts	231	2,226	1	1,195	0	NA	1	100%	0	NA
80042-000	Wholesale Auto Parts	9,711	209	93	67	46	49%	47	51%	0	NA
80043-000	Car Racing Equipment	634	1,428	0	1,762	0	NA	0	NA	0	NA
80044-000	Wholesale Car Stereos	70	3,184	0	1,762	0	NA	0	NA	0	NA
80045-000	Auto Repair Equipment	1,664	852	4	685	3	75%	1	25%	0	NA
80046-000	Auto Equipment Manufacturers	20	4,021	0	1,762	0	NA	0	NA	0	NA
80046-100	Auto Metal Manufacturers	43	3,540	0	1,762	0	NA	0	NA	0	NA
80047-000	Auto Wrecking	3,008	575	4	685	2	50%	1	25%	1	25%
80049-000	Automated Teller Machine	438	1,710	1	1,195	0	NA	1	100%	0	NA
80050-000	Automation Equipment	417	1,747	0	1,762	0	NA	0	NA	0	NA
80050-100	Automation Systems	168	2,471	0	1,762	0	NA	0	NA	0	NA
80051-000	Baby Accessories Wholesale	53	3,407	0	1,762	0	NA	0	NA	0	NA
80053-000	Bag Making Machinery	3	4,680	0	1,762	0	NA	0	NA	0	NA
80055-000	Wholesale Bakers	401	1,770	0	1,762	0	NA	0	NA	0	NA
80057-000	Balancing Service	30	3,786	0	1,762	0	NA	0	NA	0	NA
80061-000	Bank Equipment	395	1,782	0	1,762	0	NA	0	NA	0	NA
80062-000	Bar Supplies	14	4,212	0	1,762	0	NA	0	NA	0	NA
80063-100	Barber Supplies	39	3,606	0	1,762	0	NA	0	NA	0	NA
80064-000	Barn Supplies	42	3,558	0	1,762	0	NA	0	NA	0	NA
80065-000	Barrels	392	1,791	5	598	0	NA	0	NA	5	100%
80065-100	Drums	17	4,113	0	1,762	0	NA	0	NA	0	NA
80071-000	Battery Storage Wholesale	304	1,979	0	1,762	0	NA	0	NA	0	NA
80072-000	Battery Supplies	3,247	544	3	790	2	67%	1	33%	0	NA
80073-000	Bearings	255	2,136	0	1,762	0	NA	0	NA	0	NA
80074-000	Beauty Equipment Repairs	12	4,281	0	1,762	0	NA	0	NA	0	NA
80075-000	Beauty Supplies	8,415	251	22	222	9	41%	13	59%	0	NA
80075-100	Body Care	325	1,941	1	1,195	0	NA	1	100%	0	NA
80077-000	Bed Manufacturers	263	2,109	3	790	1	33%	2	67%	0	NA
80078-000	Beekeeping Supplies	336	1,909	1	1,195	1	100%	0	NA	0	NA
80079-000	Wholesale Beer	21	3,993	0	1,762	0	NA	0	NA	0	NA
80081-000	Belting Supplies	52	3,421	0	1,762	0	NA	0	NA	0	NA
80082-000	Bench Seat	7	4,462	0	1,762	0	NA	0	NA	0	NA
80083-000	Beverage Dispenser	61	3,307	0	1,762	0	NA	0	NA	0	NA
80084-000	Beverage	290	2,028	0	1,762	0	NA	0	NA	0	NA
80085-000	Wholesale Bikes	196	2,360	0	1,762	0	NA	0	NA	0	NA
80088-000	Blasting Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
80089-000	Blueprinting Supplies	1	4,802	0	1,762	0	NA	0	NA	0	NA
80090-000	New Boiler	435	1,720	0	1,762	0	NA	0	NA	0	NA
80091-000	Boiler Rental	47	3,487	0	1,762	0	NA	0	NA	0	NA
80092-000	Boiler Supplies	39	3,606	0	1,762	0	NA	0	NA	0	NA
80092-100	Boiler Sales	277	2,066	0	1,762	0	NA	0	NA	0	NA
80093-000	Bookbinding Supplies	13	4,248	0	1,762	0	NA	0	NA	0	NA
80094-000	Bookcases	3	4,680	0	1,762	0	NA	0	NA	0	NA
80095-000	Wholesale Books	127	2,719	0	1,762	0	NA	0	NA	0	NA
80096-000	Bottlers Equipment	57	3,349	0	1,762	0	NA	0	NA	0	NA
80097-000	Used Bottles	110	2,837	0	1,762	0	NA	0	NA	0	NA
80097-100	Bottle Return	560	1,532	0	1,762	0	NA	0	NA	0	NA
80098-000	Wholesale Bottles	23	3,950	0	1,762	0	NA	0	NA	0	NA
80099-000	Wholesale Boutique Clothing	10	4,353	0	1,762	0	NA	0	NA	0	NA
80100-000	Bowling Lane Equipment	9	4,391	0	1,762	0	NA	0	NA	0	NA
80101-000	Box Making Equipment	80	3,081	0	1,762	0	NA	0	NA	0	NA
80103-000	Paper Boxes	31	3,765	0	1,762	0	NA	0	NA	0	NA
80104-000	Used Boxes	5	4,571	0	1,762	0	NA	0	NA	0	NA
80106-000	Wooded Boxes	116	2,795	1	1,195	1	100%	0	NA	0	NA
80108-000	Branding Tools	146	2,599	0	1,762	0	NA	0	NA	0	NA
80110-000	Brass Fabrication	20	4,021	0	1,762	0	NA	0	NA	0	NA
80111-000	Brass Products	29	3,812	0	1,762	0	NA	0	NA	0	NA
80113-000	Wholesale Bridal Supplies	46	3,492	0	1,762	0	NA	0	NA	0	NA
80116-000	Broom Manufacturers	37	3,631	0	1,762	0	NA	0	NA	0	NA
80119-000	Buffing and Polishing Equipment	70	3,184	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
80120-000	Bulletin Board	109	2,842	0	1,762	0	NA	0	NA	0	NA
80120-100	Directory Board	641	1,421	4	685	3	75%	1	25%	0	NA
80121-000	Burial Vaults	12	4,281	0	1,762	0	NA	0	NA	0	NA
80123-000	Bus Manufacturers	11	4,314	0	1,762	0	NA	0	NA	0	NA
80124-000	Bus Parts	4	4,627	0	1,762	0	NA	0	NA	0	NA
80126-000	Butchering Supplies	299	1,994	0	1,762	0	NA	0	NA	0	NA
80130-000	Calculator	11	4,314	0	1,762	0	NA	0	NA	0	NA
80131-000	Wholesale Candles	13	4,248	0	1,762	0	NA	0	NA	0	NA
80132-000	Confectionery Supplies	15	4,180	0	1,762	0	NA	0	NA	0	NA
80133-000	Canes	4	4,627	0	1,762	0	NA	0	NA	0	NA
80134-000	Canner	7	4,462	0	1,762	0	NA	0	NA	0	NA
80135-000	Can Manufacturing Machinery	21	3,993	0	1,762	0	NA	0	NA	0	NA
80136-000	Canvases	143	2,623	3	790	2	67%	1	33%	0	NA
80137-000	Wholesale Canvas	16	4,143	0	1,762	0	NA	0	NA	0	NA
80138-000	Capacitors	15	4,180	0	1,762	0	NA	0	NA	0	NA
80141-000	Cardboard	3	4,680	0	1,762	0	NA	0	NA	0	NA
80143-000	Carpet and Rug Cleaning Equipment and Supplies	162	2,510	0	1,762	0	NA	0	NA	0	NA
80144-000	Carpet Manufacturers	231	2,226	0	1,762	0	NA	0	NA	0	NA
80145-000	Rug Weavers	16	4,143	0	1,762	0	NA	0	NA	0	NA
80146-000	Carpet Layers Supplies	12	4,281	0	1,762	0	NA	0	NA	0	NA
80148-000	Cash Registers	369	1,846	0	1,762	0	NA	0	NA	0	NA
80149-000	Cement Manufacturers	48	3,478	0	1,762	0	NA	0	NA	0	NA
80150-000	Cemetery Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
80150-100	Cemetery Supplies	7	4,462	0	1,762	0	NA	0	NA	0	NA
80152-000	Orthopedic Chairs	220	2,270	0	1,762	0	NA	0	NA	0	NA
80153-000	Wholesale Chairs	270	2,090	1	1,195	0	NA	1	100%	0	NA
80153-100	Chair Manufacturers	99	2,913	2	940	2	100%	0	NA	0	NA
80154-000	Check Cashing Protection Systems	26	3,879	0	1,762	0	NA	0	NA	0	NA
80154-100	Check Recovery Service	78	3,102	0	1,762	0	NA	0	NA	0	NA
80155-000	Check Protection	1	4,802	0	1,762	0	NA	0	NA	0	NA
80156-000	Cheese	137	2,664	0	1,762	0	NA	0	NA	0	NA
80156-100	Artisanal Cheese	24	3,924	0	1,762	0	NA	0	NA	0	NA
80158-000	Industrial Cleaning Chemicals	293	2,016	0	1,762	0	NA	0	NA	0	NA
80159-000	Chemicals	870	1,233	0	1,762	0	NA	0	NA	0	NA
80159-100	Chemical Production	166	2,483	0	1,762	0	NA	0	NA	0	NA
80160-000	Wholesale Childrens Clothing	813	1,274	3	790	3	100%	0	NA	0	NA
80162-000	Chimney Cleaning Equipment	15	4,180	0	1,762	0	NA	0	NA	0	NA
80162-110	Chimney Service	237	2,198	0	1,762	0	NA	0	NA	0	NA
80163-000	Chimney Liners	15	4,180	0	1,762	0	NA	0	NA	0	NA
80166-000	China Wholesale	164	2,500	1	1,195	1	100%	0	NA	0	NA
80167-000	Chiropractor Equipment	70	3,184	0	1,762	0	NA	0	NA	0	NA
80167-100	Chiropractor Supplies	4	4,627	0	1,762	0	NA	0	NA	0	NA
80170-000	Church Supplies	136	2,671	0	1,762	0	NA	0	NA	0	NA
80171-000	Tobacco Wholesale	13	4,248	0	1,762	0	NA	0	NA	0	NA
80173-000	Clamps	2	4,742	0	1,762	0	NA	0	NA	0	NA
80174-000	Cleaners and Dyers Equipment	25	3,904	0	1,762	0	NA	0	NA	0	NA
80176-000	Cleaning Compounds	463	1,669	0	1,762	0	NA	0	NA	0	NA
80177-000	Cleaning Systems	650	1,415	1	1,195	0	NA	1	100%	0	NA
80178-000	Wholesale Clocks	72	3,168	0	1,762	0	NA	0	NA	0	NA
80179-000	Industrial Closures	68	3,209	0	1,762	0	NA	0	NA	0	NA
80181-000	Coated Fabrics	5	4,571	0	1,762	0	NA	0	NA	0	NA
80182-000	Wholesale Coats	37	3,631	0	1,762	0	NA	0	NA	0	NA
80183-000	Coffee Brewing	1,066	1,107	2	940	1	50%	1	50%	0	NA
80184-000	Coffee Roasting and Handling Equipment	964	1,169	2	940	2	100%	0	NA	0	NA
80184-100	Coffee Roasting	203	2,331	0	1,762	0	NA	0	NA	0	NA
80185-000	Coin Sorter	14	4,212	0	1,762	0	NA	0	NA	0	NA
80189-000	Industrial Waste Compactor	200	2,337	1	1,195	1	100%	0	NA	0	NA
80190-000	Compressors	165	2,489	0	1,762	0	NA	0	NA	0	NA
80190-100	Air Compressors	351	1,878	1	1,195	0	NA	1	100%	0	NA
80191-000	Wholesale Computers	335	1,911	2	940	1	50%	1	50%	0	NA
80192-000	Concrete Additives	30	3,786	0	1,762	0	NA	0	NA	0	NA
80193-000	Concrete Aggregates	471	1,650	0	1,762	0	NA	0	NA	0	NA
80194-000	Concrete Breaking	119	2,776	0	1,762	0	NA	0	NA	0	NA
80195-000	Concrete Construction Forms	2,115	729	2	940	0	NA	2	100%	0	NA
80196-000	Concrete Curing	231	2,226	0	1,762	0	NA	0	NA	0	NA
80196-010	Insulated Concrete Form Contractor	168	2,471	0	1,762	0	NA	0	NA	0	NA
80197-000	Concrete Mixers	151	2,564	0	1,762	0	NA	0	NA	0	NA
80200-000	Control Systems	647	1,417	0	1,762	0	NA	0	NA	0	NA
80200-200	Controls	72	3,168	0	1,762	0	NA	0	NA	0	NA

CANADA BBB 2021 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
80201-000	Contractors Equipment	584	1,497	2	940	1	50%	1	50%	0	NA
80201-100	Construction Equipment	1,570	881	1	1,195	1	100%	0	NA	0	NA
80201-101	Forklift Repair	1,547	885	1	1,195	0	NA	0	NA	0	NA
80202-000	Conveyor	169	2,465	0	1,762	0	NA	0	NA	0	NA
80203-000	Copier	505	1,604	0	1,762	0	NA	0	NA	0	NA
80205-000	Copper Products	57	3,349	0	1,762	0	NA	0	NA	0	NA
80206-000	Coppersmith	15	4,180	0	1,762	0	NA	0	NA	0	NA
80208-000	Wholesale Toiletries	79	3,093	0	1,762	0	NA	0	NA	0	NA
80209-000	Cosmetic Manufacturers	1,723	831	4	685	4	100%	0	NA	0	NA
80209-100	Wholesale Cosmetics	21	3,993	0	1,762	0	NA	0	NA	0	NA
80214-000	Counterfeit Money Detection Devices	3	4,680	0	1,762	0	NA	0	NA	0	NA
80216-000	Book Covers	9	4,391	1	1,195	1	100%	0	NA	0	NA
80217-000	Protective Covers	196	2,360	0	1,762	0	NA	0	NA	0	NA
80217-010	Personal Protective Equipment	469	1,658	1	1,195	1	100%	0	NA	0	NA
80218-000	Cranes	900	1,208	0	1,762	0	NA	0	NA	0	NA
80219-000	Crane Parts	41	3,567	0	1,762	0	NA	0	NA	0	NA
80221-000	Credit Card Equipment	101	2,896	0	1,762	0	NA	0	NA	0	NA
80223-000	Industrial Crystals	73	3,158	0	1,762	0	NA	0	NA	0	NA
80224-000	Curtain Manufacturers	13	4,248	0	1,762	0	NA	0	NA	0	NA
80225-000	Cutting Services	20	4,021	0	1,762	0	NA	0	NA	0	NA
80226-000	Dairy Equipment	95	2,941	0	1,762	0	NA	0	NA	0	NA
80228-000	Wholesale Dairy Products	180	2,418	0	1,762	0	NA	0	NA	0	NA
80228-100	Milk Distributors	46	3,492	0	1,762	0	NA	0	NA	0	NA
80229-000	Data Communication Equipment	484	1,631	0	1,762	0	NA	0	NA	0	NA
80230-000	Data Processing Equipment	19	4,053	0	1,762	0	NA	0	NA	0	NA
80231-000	Data Processing Supplies	28	3,830	0	1,762	0	NA	0	NA	0	NA
80235-000	Dental Supplies	3,319	537	3	790	0	NA	3	100%	0	NA
80235-100	Dental Equipment	8	4,421	0	1,762	0	NA	0	NA	0	NA
80236-000	Dental Equipment Repair	98	2,921	0	1,762	0	NA	0	NA	0	NA
80238-000	Diamond Buyers	77	3,114	0	1,762	0	NA	0	NA	0	NA
80239-000	Industrial Diamond	99	2,913	0	1,762	0	NA	0	NA	0	NA
80240-000	Dictation Machine	26	3,879	0	1,762	0	NA	0	NA	0	NA
80241-000	Die Cutting Machine	17	4,113	0	1,762	0	NA	0	NA	0	NA
80242-000	Disposable Products	6	4,518	0	1,762	0	NA	0	NA	0	NA
80244-000	Drafting Supplies	94	2,953	0	1,762	0	NA	0	NA	0	NA
80245-000	Wholesale Drapery	54	3,397	0	1,762	0	NA	0	NA	0	NA
80246-000	Wholesale Curtains	156	2,536	0	1,762	0	NA	0	NA	0	NA
80248-000	Wholesale Dresses	112	2,816	1	1,195	0	NA	1	100%	0	NA
80251-000	Drilling Equipment	96	2,934	0	1,762	0	NA	0	NA	0	NA
80251-100	Drilling Supplies	15	4,180	0	1,762	0	NA	0	NA	0	NA
80252-000	Drills	65	3,256	0	1,762	0	NA	0	NA	0	NA
80253-000	Driving Training Equipment	105	2,875	0	1,762	0	NA	0	NA	0	NA
80254-000	Drug Brokers	88	3,000	0	1,762	0	NA	0	NA	0	NA
80255-000	Wholesale Pharmacy	7	4,462	0	1,762	0	NA	0	NA	0	NA
80256-000	Dry Ice	191	2,374	0	1,762	0	NA	0	NA	0	NA
80257-000	Drywall Contractors Equipment and Supplies	594	1,481	1	1,195	1	100%	0	NA	0	NA
80257-100	Drywall Repair	37	3,631	0	1,762	0	NA	0	NA	0	NA
80260-000	Industrial Dryer	2	4,742	0	1,762	0	NA	0	NA	0	NA
80264-000	Eggs	81	3,067	0	1,762	0	NA	0	NA	0	NA
80265-000	Electric Vehicles	302	1,987	1	1,195	0	NA	1	100%	0	NA
80265-100	Electric Bike	7,236	279	25	201	9	36%	16	64%	0	NA
80265-200	Electric Scooter	1,427	926	3	790	3	100%	0	NA	0	NA
80265-300	Electric Vehicle Charging Stations	355	1,870	0	1,762	0	NA	0	NA	0	NA
80266-000	Wholesale Electric Supplies	1,056	1,112	2	940	0	NA	2	100%	0	NA
80267-000	Electric Heating Element	125	2,733	0	1,762	0	NA	0	NA	0	NA
80268-000	Electric Heating Manufacturers	65	3,256	0	1,762	0	NA	0	NA	0	NA
80269-000	Electric Motor Repair	1,083	1,099	2	940	2	100%	0	NA	0	NA
80271-000	Electrolysis Equipment	29	3,812	1	1,195	0	NA	1	100%	0	NA
80272-000	Wholesale Electronic Supplies	8,290	255	354	21	346	98%	8	2%	0	NA
80273-000	Electronic Instruments	129	2,710	0	1,762	0	NA	0	NA	0	NA
80274-000	Wholesale Energy Conservation Products	34	3,686	0	1,762	0	NA	0	NA	0	NA
80275-000	Engineering Equipment	76	3,127	0	1,762	0	NA	0	NA	0	NA
80276-000	Engine Equipment	1,127	1,081	0	1,762	0	NA	0	NA	0	NA
80276-100	Engine Parts	229	2,236	0	1,762	0	NA	0	NA	0	NA
80277-000	Wholesale Envelopes	34	3,686	0	1,762	0	NA	0	NA	0	NA
80277-100	Envelope Manufacturers	5	4,571	0	1,762	0	NA	0	NA	0	NA
80279-000	Excavating Equipment	629	1,433	1	1,195	0	NA	1	100%	0	NA
80281-000	Fabric Manufacturers	196	2,360	0	1,762	0	NA	0	NA	0	NA
80281-100	Wholesale Fabric	12	4,281	0	1,762	0	NA	0	NA	0	NA

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80282-000	Industrial Fans	31	3,765	0	1,762	0	NA	0	NA	0	NA
80282-100	Commercial Fans	6	4,518	0	1,762	0	NA	0	NA	0	NA
80283-000	Farm Equipment	2,834	597	5	598	5	100%	0	NA	0	NA
80284-000	Farm Equipment Parts	214	2,286	0	1,762	0	NA	0	NA	0	NA
80284-100	Farm Equipment Repair	33	3,715	0	1,762	0	NA	0	NA	0	NA
80285-000	Farm Supply	293	2,016	1	1,195	1	100%	0	NA	0	NA
80286-000	Industrial Fasteners	358	1,863	0	1,762	0	NA	0	NA	0	NA
80286-100	Construction Fasteners	1	4,802	0	1,762	0	NA	0	NA	0	NA
80287-000	Fax Machine	2	4,742	0	1,762	0	NA	0	NA	0	NA
80289-000	Feed Supplements	28	3,830	0	1,762	0	NA	0	NA	0	NA
80290-000	Feed Dealers	546	1,546	0	1,762	0	NA	0	NA	0	NA
80290-100	Feedlot	57	3,349	0	1,762	0	NA	0	NA	0	NA
80294-000	Feed Manufacturers	41	3,567	0	1,762	0	NA	0	NA	0	NA
80295-000	Fertilizer Plant Equipment	23	3,950	0	1,762	0	NA	0	NA	0	NA
80296-000	Fiberglass Products	76	3,127	0	1,762	0	NA	0	NA	0	NA
80297-000	Filing Systems	98	2,921	0	1,762	0	NA	0	NA	0	NA
80298-000	Filing Machine	3	4,680	0	1,762	0	NA	0	NA	0	NA
80300-000	Liquid Filters	93	2,960	0	1,762	0	NA	0	NA	0	NA
80301-100	Fire Door	5	4,571	0	1,762	0	NA	0	NA	0	NA
80302-000	Fire Extinguisher	863	1,238	2	940	1	50%	1	50%	0	NA
80304-000	Fire Hose	3	4,680	0	1,762	0	NA	0	NA	0	NA
80305-000	Fire Hydrant	108	2,845	0	1,762	0	NA	0	NA	0	NA
80305-101	Pediatric Rehabilitation	12	4,281	0	1,762	0	NA	0	NA	0	NA
80306-000	Fire Safety Equipment	3,106	563	0	1,762	0	NA	0	NA	0	NA
80306-100	Fire Safety Supplies	180	2,418	1	1,195	1	100%	0	NA	0	NA
80308-000	First Aid Supplies	254	2,138	0	1,762	0	NA	0	NA	0	NA
80309-000	Seafood Brokers	93	2,960	0	1,762	0	NA	0	NA	0	NA
80310-000	Wholesale Seafood	618	1,449	0	1,762	0	NA	0	NA	0	NA
80311-000	Wholesale Fishing Tackle	68	3,209	0	1,762	0	NA	0	NA	0	NA
80314-000	Floor Machine	17	4,113	0	1,762	0	NA	0	NA	0	NA
80315-000	Florists Supplies	62	3,289	0	1,762	0	NA	0	NA	0	NA
80315-010	Florist	996	1,152	6	549	4	67%	2	33%	0	NA
80316-000	Wholesale Florist	446	1,691	1	1,195	0	NA	1	100%	0	NA
80316-200	Flower Broker	57	3,349	1	1,195	0	NA	1	100%	0	NA
80317-000	Foam Rubber	258	2,128	0	1,762	0	NA	0	NA	0	NA
80319-000	Food Broker	157	2,532	0	1,762	0	NA	0	NA	0	NA
80320-000	Foods	3,750	495	1	1,195	1	100%	0	NA	0	NA
80320-100	Organic Food	1,307	992	11	371	1	9%	10	91%	0	NA
80320-200	Gluten Free Food	26	3,879	1	1,195	0	NA	1	100%	0	NA
80321-000	Freeze Dried Food	140	2,641	0	1,762	0	NA	0	NA	0	NA
80323-000	Foundry Equipment	12	4,281	0	1,762	0	NA	0	NA	0	NA
80324-000	Drinking Fountain	15	4,180	0	1,762	0	NA	0	NA	0	NA
80325-000	Fruit Shippers	200	2,337	0	1,762	0	NA	0	NA	0	NA
80325-100	Fruit Growers	7	4,462	0	1,762	0	NA	0	NA	0	NA
80325-200	Fruit Trees	11	4,314	0	1,762	0	NA	0	NA	0	NA
80326-000	Wholesale Fruits and Vegetables	265	2,103	0	1,762	0	NA	0	NA	0	NA
80327-000	Dried Fruit	6	4,518	0	1,762	0	NA	0	NA	0	NA
80329-000	Funeral Director Equipment	17	4,113	0	1,762	0	NA	0	NA	0	NA
80330-000	Fur Cutting	10	4,353	0	1,762	0	NA	0	NA	0	NA
80332-000	Industrial Furnace	499	1,613	0	1,762	0	NA	0	NA	0	NA
80332-030	Electric Furnace	34	3,686	0	1,762	0	NA	0	NA	0	NA
80333-000	Furniture Cleaning Equipment	111	2,826	0	1,762	0	NA	0	NA	0	NA
80334-000	Wholesale Furniture	4,066	469	8	459	7	88%	1	13%	0	NA
80336-000	Gas Plant Equipment	7	4,462	0	1,762	0	NA	0	NA	0	NA
80337-000	Gasoline Additives Manufacturers and Distributors	5	4,571	0	1,762	0	NA	0	NA	0	NA
80339-000	Wholesale Gasoline	287	2,041	7	492	7	100%	0	NA	0	NA
80340-000	Gears	65	3,256	0	1,762	0	NA	0	NA	0	NA
80342-000	Wholesale General Merchandise	1,345	969	0	1,762	0	NA	0	NA	0	NA
80343-000	Geologist Equipment	6	4,518	0	1,762	0	NA	0	NA	0	NA
80344-000	Geophysical Equipment	6	4,518	0	1,762	0	NA	0	NA	0	NA
80345-000	Wholesale Giftware	266	2,100	0	1,762	0	NA	0	NA	0	NA
80346-000	Industrial Glass Beads	8	4,421	0	1,762	0	NA	0	NA	0	NA
80347-000	Glass Coating and Tinting Materials	40	3,585	0	1,762	0	NA	0	NA	0	NA
80348-000	Broken Glass	52	3,421	0	1,762	0	NA	0	NA	0	NA
80349-000	Golf Carts	329	1,923	0	1,762	0	NA	0	NA	0	NA
80350-000	Golf Course Equipment	63	3,279	0	1,762	0	NA	0	NA	0	NA
80351-000	Golf Equipment Manufacturers	13	4,248	0	1,762	0	NA	0	NA	0	NA
80352-000	Grain Brokers	87	3,013	0	1,762	0	NA	0	NA	0	NA
80353-000	Grain Dealers	184	2,403	0	1,762	0	NA	0	NA	0	NA

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80354-000	Grain Elevator Equipment	35	3,669	0	1,762	0	NA	0	NA	0	NA
80357-000	Greenhouse Equipment	246	2,168	0	1,762	0	NA	0	NA	0	NA
80357-100	Greenhouse Supplies	27	3,846	0	1,762	0	NA	0	NA	0	NA
80358-000	Greeting Card Manufacturers	2	4,742	0	1,762	0	NA	0	NA	0	NA
80360-000	Grinding Machine	45	3,509	0	1,762	0	NA	0	NA	0	NA
80362-000	Wholesale Grocers	1,919	775	0	1,762	0	NA	0	NA	0	NA
80364-000	Hair Products	1,932	773	4	685	2	50%	2	50%	0	NA
80364-140	Hair Removal Equipment	326	1,934	2	940	2	100%	0	NA	0	NA
80364-150	Wigs	1,789	809	2	940	2	100%	0	NA	0	NA
80364-155	Hair Pieces	1,136	1,075	0	1,762	0	NA	0	NA	0	NA
80371-000	Hardware Consultants	16	4,143	0	1,762	0	NA	0	NA	0	NA
80372-000	Builders Hardware	660	1,395	6	549	5	83%	1	17%	0	NA
80373-000	Wholesale Hardware	507	1,599	0	1,762	0	NA	0	NA	0	NA
80374-000	Wholesale Health Products	2,355	676	0	1,762	0	NA	0	NA	0	NA
80375-000	Heat Recovery System	208	2,308	0	1,762	0	NA	0	NA	0	NA
80378-000	Heating Equipment	7,008	289	16	290	15	94%	1	6%	0	NA
80379-000	Hides	27	3,846	0	1,762	0	NA	0	NA	0	NA
80380-000	Wholesale Hobby Supplies	221	2,265	0	1,762	0	NA	0	NA	0	NA
80382-000	Honey	210	2,302	1	1,195	1	100%	0	NA	0	NA
80385-000	Hospital Supplies	2,215	706	3	790	2	67%	1	33%	0	NA
80385-010	Hospital Equipment	20	4,021	0	1,762	0	NA	0	NA	0	NA
80385-100	Medical Equipment	8,461	248	30	174	12	40%	18	60%	0	NA
80385-200	Compression Clothing	264	2,107	0	1,762	0	NA	0	NA	0	NA
80386-000	Wholesale Housewares	277	2,066	0	1,762	0	NA	0	NA	0	NA
80387-000	Humidifier	13	4,248	0	1,762	0	NA	0	NA	0	NA
80388-000	Hydraulic Equipment	810	1,275	4	685	3	75%	1	25%	0	NA
80388-100	Hydraulic Supplies	18	4,083	0	1,762	0	NA	0	NA	0	NA
80389-000	Hydraulic Equipment Repair	411	1,754	0	1,762	0	NA	0	NA	0	NA
80390-000	Hydroponics Equipment	572	1,513	0	1,762	0	NA	0	NA	0	NA
80390-100	Hydroponics Supplies	24	3,924	0	1,762	0	NA	0	NA	0	NA
80395-000	Ice Making Machine	37	3,631	0	1,762	0	NA	0	NA	0	NA
80395-100	Ice Machine Repair	30	3,786	0	1,762	0	NA	0	NA	0	NA
80398-000	Industrial Supply	2,754	606	1	1,195	1	100%	0	NA	0	NA
80398-050	Supply Chain Management	57	3,349	0	1,762	0	NA	0	NA	0	NA
80398-100	Industrial Equipment	615	1,456	0	1,762	0	NA	0	NA	0	NA
80399-000	Information Processing	220	2,270	0	1,762	0	NA	0	NA	0	NA
80400-000	Insecticide	182	2,413	0	1,762	0	NA	0	NA	0	NA
80400-100	Insect Breeder	349	1,882	1	1,195	1	100%	0	NA	0	NA
80401-000	Insulation Supplies	102	2,890	0	1,762	0	NA	0	NA	0	NA
80402-000	Interior Designer Supplies	213	2,289	1	1,195	1	100%	0	NA	0	NA
80402-010	Professional Registered Interior Design	11	4,314	0	1,762	0	NA	0	NA	0	NA
80402-020	Residential Interior Design	15	4,180	0	1,762	0	NA	0	NA	0	NA
80403-000	Iron	18	4,083	0	1,762	0	NA	0	NA	0	NA
80404-000	Irrigation Equipment	2,050	744	2	940	2	100%	0	NA	0	NA
80406-000	Janitor Supplies	1,280	1,004	0	1,762	0	NA	0	NA	0	NA
80407-000	Jewelry Supplies	140	2,641	0	1,762	0	NA	0	NA	0	NA
80408-000	Wholesale Jewelry	2,003	757	0	1,762	0	NA	0	NA	0	NA
80409-000	Jewelry Buyers	657	1,397	1	1,195	1	100%	0	NA	0	NA
80410-000	Jewelry Casting	41	3,567	0	1,762	0	NA	0	NA	0	NA
80411-000	Jewelry Designers	5,240	380	29	183	16	55%	13	45%	0	NA
80412-000	Jewelry Engraver	11	4,314	0	1,762	0	NA	0	NA	0	NA
80413-000	Jewelry Findings	63	3,279	0	1,762	0	NA	0	NA	0	NA
80414-000	Jigs and Fixtures	14	4,212	0	1,762	0	NA	0	NA	0	NA
80415-000	Junk Dealers	49	3,458	0	1,762	0	NA	0	NA	0	NA
80415-100	Junk Removal	6,111	329	5	598	1	20%	3	60%	1	20%
80416-000	Kennel Supplies	65	3,256	0	1,762	0	NA	0	NA	0	NA
80418-000	Knit Goods Manufacturer	29	3,812	0	1,762	0	NA	0	NA	0	NA
80419-000	Lab Equipment	174	2,446	0	1,762	0	NA	0	NA	0	NA
80419-100	Lab Supplies	27	3,846	0	1,762	0	NA	0	NA	0	NA
80423-000	Wholesale Lamps	14	4,212	0	1,762	0	NA	0	NA	0	NA
80424-000	Landscape Supply	4,059	470	2	940	2	100%	0	NA	0	NA
80424-100	Landscaping Equipment	743	1,319	0	1,762	0	NA	0	NA	0	NA
80424-110	Landscape Curbing	208	2,308	0	1,762	0	NA	0	NA	0	NA
80425-000	Laser	999	1,150	0	1,762	0	NA	0	NA	0	NA
80426-000	Laundry Equipment	402	1,766	1	1,195	1	100%	0	NA	0	NA
80427-000	Laundry Supplies	2,245	701	7	492	7	100%	0	NA	0	NA
80428-000	Wholesale Leather Clothing	16	4,143	0	1,762	0	NA	0	NA	0	NA
80431-000	Library Supplies	25	3,904	0	1,762	0	NA	0	NA	0	NA
80432-000	Wholesale Lighting Fixtures	795	1,285	0	1,762	0	NA	0	NA	0	NA

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80432-100	Lighting Fixture Manufacturers	21	3,993	0	1,762	0	NA	0	NA	0	NA
80433-000	Lighting Systems	1,335	975	3	790	1	33%	1	33%	1	33%
80433-100	Lighting Equipment	245	2,172	1	1,195	0	100%	0	NA	0	NA
80433-200	LED Lighting	1,025	1,134	3	790	0	NA	2	67%	1	33%
80434-000	Lightning Protection	19	4,053	0	1,762	0	NA	0	NA	0	NA
80435-000	Light Bulbs	525	1,570	1	1,195	0	NA	1	100%	0	NA
80437-000	Linen Manufacturers	276	2,071	0	1,762	0	NA	0	NA	0	NA
80440-000	Liquor Broker	2	4,742	0	1,762	0	NA	0	NA	0	NA
80441-000	Wholesale Liquor	61	3,307	0	1,762	0	NA	0	NA	0	NA
80442-000	Livestock Auction	143	2,623	0	1,762	0	NA	0	NA	0	NA
80443-000	Livestock Supplies	240	2,191	0	1,762	0	NA	0	NA	0	NA
80443-100	Livestock Equipment	5	4,571	0	1,762	0	NA	0	NA	0	NA
80444-000	Loading Dock Equipment	22	3,972	0	1,762	0	NA	0	NA	0	NA
80445-000	Locksmith Supplies	48	3,478	0	1,762	0	NA	0	NA	0	NA
80446-000	Lock Manufacturers	133	2,691	0	1,762	0	NA	0	NA	0	NA
80447-000	Log Splitter	162	2,510	0	1,762	0	NA	0	NA	0	NA
80448-000	Logging Equipment	46	3,492	1	1,195	1	100%	0	NA	0	NA
80449-000	Lubricants	191	2,374	0	1,762	0	NA	0	NA	0	NA
80450-000	Wholesale Lumber	1,157	1,061	0	1,762	0	NA	0	NA	0	NA
80452-000	Used Machinery	190	2,377	0	1,762	0	NA	0	NA	0	NA
80452-100	Machinery Appraisal	83	3,048	0	1,762	0	NA	0	NA	0	NA
80453-000	Magnets	68	3,209	0	1,762	0	NA	0	NA	0	NA
80455-000	Mailing Equipment	1,225	1,029	13	331	5	38%	8	62%	0	NA
80458-000	Cultured Marble	245	2,172	0	1,762	0	NA	0	NA	0	NA
80459-000	Natural Marble	204	2,324	0	1,762	0	NA	0	NA	0	NA
80460-000	Mason Contractors Equipment and Supplies	92	2,975	0	1,762	0	NA	0	NA	0	NA
80461-000	Prefabricated Masonry Panels	183	2,408	0	1,762	0	NA	0	NA	0	NA
80462-000	Massage Supplies	821	1,268	4	685	1	25%	3	75%	0	NA
80463-000	Material Handling Equipment	1,902	781	11	371	11	100%	0	NA	0	NA
80464-000	Mattress Supplies	485	1,628	7	492	6	86%	1	14%	0	NA
80465-000	Measuring Machine	3	4,680	0	1,762	0	NA	0	NA	0	NA
80466-000	Meat Brokers	32	3,734	0	1,762	0	NA	0	NA	0	NA
80467-000	Wholesale Meat	356	1,866	2	940	1	50%	1	50%	0	NA
80467-100	Meat Processing	337	1,907	2	940	1	50%	1	50%	0	NA
80468-000	Medical Alarm	2,078	739	3	790	3	100%	0	NA	0	NA
80468-100	Personal Emergency Response System	95	2,941	0	1,762	0	NA	0	NA	0	NA
80468-200	Medical Alert Systems	770	1,304	1	1,195	0	NA	1	100%	0	NA
80469-000	Patent Medicine	33	3,715	0	1,762	0	NA	0	NA	0	NA
80469-100	Veterinary Preventative Medicine	7	4,462	0	1,762	0	NA	0	NA	0	NA
80470-000	Wholesale Mens Clothing	93	2,960	0	1,762	0	NA	0	NA	0	NA
80472-000	Metal Cleaning Machines	6	4,518	0	1,762	0	NA	0	NA	0	NA
80473-000	Metal Detectors	39	3,606	0	1,762	0	NA	0	NA	0	NA
80474-000	Metal Finishing	107	2,856	0	1,762	0	NA	0	NA	0	NA
80475-000	Metal Powder Fabricators	237	2,198	0	1,762	0	NA	0	NA	0	NA
80476-000	Metal Sawing	5	4,571	0	1,762	0	NA	0	NA	0	NA
80477-000	Extruded Metal	21	3,993	0	1,762	0	NA	0	NA	0	NA
80478-000	Metal Specialties	465	1,665	0	1,762	0	NA	0	NA	0	NA
80481-000	Metal Stamping	83	3,048	0	1,762	0	NA	0	NA	0	NA
80482-000	Base Metals	10	4,353	0	1,762	0	NA	0	NA	0	NA
80483-000	Metal Cladding	161	2,515	0	1,762	0	NA	0	NA	0	NA
80484-000	Corrugated Metal	79	3,093	0	1,762	0	NA	0	NA	0	NA
80485-000	Precious Metals Products	510	1,596	0	1,762	0	NA	0	NA	0	NA
80487-000	Mezzanines	22	3,972	0	1,762	0	NA	0	NA	0	NA
80487-100	Platforms	127	2,719	3	790	2	67%	1	33%	0	NA
80488-000	Microfilm Equipment	9	4,391	0	1,762	0	NA	0	NA	0	NA
80491-000	Mirror Manufacturers	78	3,102	0	1,762	0	NA	0	NA	0	NA
80493-000	Manufactured Home Supplies	113	2,812	0	1,762	0	NA	0	NA	0	NA
80495-000	Molding	650	1,415	0	1,762	0	NA	0	NA	0	NA
80496-000	Hotel Supplies	383	1,815	0	1,762	0	NA	0	NA	0	NA
80497-000	Wholesale Musical Instruments	47	3,487	0	1,762	0	NA	0	NA	0	NA
80497-100	Musical Instrument Manufacturers	7	4,462	0	1,762	0	NA	0	NA	0	NA
80498-000	Nail Machine	3	4,680	0	1,762	0	NA	0	NA	0	NA
80502-000	Trade Publications	191	2,374	2	940	0	NA	2	100%	0	NA
80503-000	Newspaper Distributors	76	3,127	0	1,762	0	NA	0	NA	0	NA
80506-000	Wholesale Novelties	33	3,715	0	1,762	0	NA	0	NA	0	NA
80507-000	Nursery Supplies	86	3,022	0	1,762	0	NA	0	NA	0	NA
80508-000	Oceanographic Equipment	16	4,143	0	1,762	0	NA	0	NA	0	NA
80509-000	Office Furniture	3,734	497	4	685	2	50%	2	50%	0	NA
80509-100	Office Equipment	473	1,647	1	1,195	0	NA	1	100%	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
80510-000	Office Furniture Installation	929	1,186	0	1,762	0	NA	0	NA	0	NA
80510-100	Office Equipment Installation	8	4,421	0	1,762	0	NA	0	NA	0	NA
80511-000	Office Furniture Rental	148	2,585	0	1,762	0	NA	0	NA	0	NA
80511-300	Office Equipment Leasing	6	4,518	0	1,762	0	NA	0	NA	0	NA
80512-000	Office Furniture Repair	70	3,184	0	1,762	0	NA	0	NA	0	NA
80512-100	Office Equipment Repair	6	4,518	0	1,762	0	NA	0	NA	0	NA
80513-000	Used Office Furniture	75	3,136	0	1,762	0	NA	0	NA	0	NA
80514-000	Office Furniture Manufacturers	146	2,599	0	1,762	0	NA	0	NA	0	NA
80514-200	Office Equipment Manufacturers	1	4,802	0	1,762	0	NA	0	NA	0	NA
80514-300	Wholesale Office Equipment	9	4,391	0	1,762	0	NA	0	NA	0	NA
80515-000	Office Supplies	4,669	416	77	76	72	94%	5	6%	0	NA
80516-000	Oil Additive Manufacturer	125	2,733	0	1,762	0	NA	0	NA	0	NA
80517-000	Oil Burners	308	1,969	0	1,762	0	NA	0	NA	0	NA
80518-000	Oilfield Equipment	729	1,324	0	1,762	0	NA	0	NA	0	NA
80518-200	Oil Tank Removal	1,018	1,139	2	940	2	100%	0	NA	0	NA
80518-300	Oil Tank Installation	272	2,082	0	1,762	0	NA	0	NA	0	NA
80519-000	Oilfield Supplies	108	2,845	0	1,762	0	NA	0	NA	0	NA
80520-000	Oil Handling Equipment	11	4,314	0	1,762	0	NA	0	NA	0	NA
80523-000	Oil Refinery Equipment	6	4,518	0	1,762	0	NA	0	NA	0	NA
80524-000	Oil Well Drilling Mud	17	4,113	0	1,762	0	NA	0	NA	0	NA
80525-000	Oil Well Supplies	89	2,994	0	1,762	0	NA	0	NA	0	NA
80527-000	Waste Oil	2	4,742	0	1,762	0	NA	0	NA	0	NA
80528-000	Wholesale Optical Goods	20	4,021	0	1,762	0	NA	0	NA	0	NA
80530-000	Oriental Goods Wholesale	13	4,248	0	1,762	0	NA	0	NA	0	NA
80531-000	Orthopedic Appliances	1,540	888	1	1,195	1	100%	0	NA	0	NA
80532-000	Oxygen Producing Equipment	55	3,383	0	1,762	0	NA	0	NA	0	NA
80533-000	Oxygen Therapy	235	2,211	0	1,762	0	NA	0	NA	0	NA
80534-000	Packaging Supplies	1,294	999	2	940	1	50%	1	50%	0	NA
80534-100	Food Packaging	8	4,421	0	1,762	0	NA	0	NA	0	NA
80536-000	Wholesale Paint	245	2,172	1	1,195	0	NA	1	100%	0	NA
80536-100	Automotive Paint	148	2,585	0	1,762	0	NA	0	NA	0	NA
80536-200	Line Painting	93	2,960	0	1,762	0	NA	0	NA	0	NA
80538-000	Paper Mill Machinery	1	4,802	0	1,762	0	NA	0	NA	0	NA
80539-000	Paper Shredder	34	3,686	0	1,762	0	NA	0	NA	0	NA
80541-000	Pavement Equipment	29	3,812	0	1,762	0	NA	0	NA	0	NA
80542-000	Paving Equipment	33	3,715	0	1,762	0	NA	0	NA	0	NA
80542-100	Equipment Leasing	241	2,188	1	1,195	1	100%	0	NA	0	NA
80544-000	Pearl	16	4,143	0	1,762	0	NA	0	NA	0	NA
80545-000	Wholesale Pencils	6	4,518	0	1,762	0	NA	0	NA	0	NA
80546-000	Wholesale Perfume	84	3,037	0	1,762	0	NA	0	NA	0	NA
80547-000	Wholesale Pet Supplies	624	1,440	1	1,195	1	100%	0	NA	0	NA
80548-000	Pharmaceutical Manufacturing	591	1,485	0	1,762	0	NA	0	NA	0	NA
80548-100	Pharmaceutical Research	126	2,722	0	1,762	0	NA	0	NA	0	NA
80549-000	Wholesale Photography Equipment	69	3,199	1	1,195	0	NA	1	100%	0	NA
80550-000	Photographic Mounts	6	4,518	0	1,762	0	NA	0	NA	0	NA
80551-000	Medical Supplies	2,849	595	14	315	9	64%	5	36%	0	NA
80552-000	Medical Equipment Repair	20	4,021	0	1,762	0	NA	0	NA	0	NA
80553-000	Physical Therapy Supplies	112	2,816	1	1,195	0	NA	0	NA	1	100%
80555-000	Wholesale Picture Frames	93	2,960	0	1,762	0	NA	0	NA	0	NA
80557-000	Pile Driving Equipment	15	4,180	0	1,762	0	NA	0	NA	0	NA
80558-000	Piling	652	1,410	0	1,762	0	NA	0	NA	0	NA
80559-000	Pipe and Boiler Covering Materials	3	4,680	0	1,762	0	NA	0	NA	0	NA
80561-000	Pipe Joint Compound	4	4,627	0	1,762	0	NA	0	NA	0	NA
80562-000	Pipe Line Equipment	18	4,083	0	1,762	0	NA	0	NA	0	NA
80563-000	Pipe Locating Equipment	9	4,391	0	1,762	0	NA	0	NA	0	NA
80566-000	Wholesale Plants	145	2,609	0	1,762	0	NA	0	NA	0	NA
80568-000	Plastics Machinery	19	4,053	0	1,762	0	NA	0	NA	0	NA
80569-000	Plastic Scrap	6	4,518	0	1,762	0	NA	0	NA	0	NA
80571-000	Wholesale Plumbing Supplies	1,279	1,006	2	940	2	100%	0	NA	0	NA
80572-000	Plywood	111	2,826	0	1,762	0	NA	0	NA	0	NA
80572-100	Veneers	28	3,830	0	1,762	0	NA	0	NA	0	NA
80573-000	Podiatrist Supplies	44	3,521	0	1,762	0	NA	0	NA	0	NA
80574-000	Poles	69	3,199	0	1,762	0	NA	0	NA	0	NA
80576-000	Popcorn Machine	28	3,830	0	1,762	0	NA	0	NA	0	NA
80577-000	Portfolios	42	3,558	0	1,762	0	NA	0	NA	0	NA
80578-000	Potato Chips	13	4,248	0	1,762	0	NA	0	NA	0	NA
80579-000	Pottery Supplies	50	3,445	0	1,762	0	NA	0	NA	0	NA
80580-000	Poultry Brokers	18	4,083	0	1,762	0	NA	0	NA	0	NA
80581-000	Poultry Equipment	34	3,686	0	1,762	0	NA	0	NA	0	NA

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80582-000	Wholesale Poultry	77	3,114	0	1,762	0	NA	0	NA	0	NA
80583-000	Precious Stones	123	2,742	0	1,762	0	NA	0	NA	0	NA
80584-000	Jams	40	3,585	0	1,762	0	NA	0	NA	0	NA
80586-000	Price Marking	7	4,462	0	1,762	0	NA	0	NA	0	NA
80587-000	Projector	402	1,766	3	790	1	33%	2	67%	0	NA
80588-000	Pump Sales	701	1,356	1	1,195	1	100%	0	NA	0	NA
80589-000	Pump Supplies	320	1,947	0	1,762	0	NA	0	NA	0	NA
80589-100	Pump Parts	5	4,571	0	1,762	0	NA	0	NA	0	NA
80590-000	Wholesale Pumps	211	2,297	0	1,762	0	NA	0	NA	0	NA
80592-300	Racing Supplies	6	4,518	0	1,762	0	NA	0	NA	0	NA
80593-000	Railroad Equipment	8	4,421	0	1,762	0	NA	0	NA	0	NA
80595-000	Rails	12	4,281	0	1,762	0	NA	0	NA	0	NA
80597-000	Recording Studio Equipment	151	2,564	0	1,762	0	NA	0	NA	0	NA
80598-000	Vinyl Records	139	2,651	6	549	0	NA	6	100%	0	NA
80600-000	Commercial Refrigeration	4,413	436	4	685	4	100%	0	NA	0	NA
80601-000	Refrigeration Equipment	884	1,222	1	1,195	0	NA	1	100%	0	NA
80604-000	Respirator	232	2,217	10	404	3	30%	7	70%	0	NA
80605-000	Restaurant Equipment	3,841	488	6	549	3	50%	3	50%	0	NA
80605-010	Restaurant Supplies	161	2,515	1	1,195	0	NA	1	100%	0	NA
80605-100	Restaurant Uniforms	5	4,571	0	1,762	0	NA	0	NA	0	NA
80608-000	Road Building	236	2,209	0	1,762	0	NA	0	NA	0	NA
80611-000	Rubber Bands	15	4,180	0	1,762	0	NA	0	NA	0	NA
80612-000	Rubber Stamping Supplies	35	3,669	0	1,762	0	NA	0	NA	0	NA
80617-000	Safety Consultants	5,907	338	8	459	4	50%	4	50%	0	NA
80618-000	Safety Clothing	1,749	820	4	685	2	50%	2	50%	0	NA
80620-000	Book Orders	168	2,471	0	1,762	0	NA	0	NA	0	NA
80621-000	Sand	2,014	753	0	1,762	0	NA	0	NA	0	NA
80621-100	Gravel	144	2,615	0	1,762	0	NA	0	NA	0	NA
80622-000	Sand and Gravel Handling Equipment	172	2,456	0	1,762	0	NA	0	NA	0	NA
80623-000	Sandblasting Equipment	335	1,911	0	1,762	0	NA	0	NA	0	NA
80623-100	Sandblasting Supplies	32	3,734	0	1,762	0	NA	0	NA	0	NA
80623-110	Sandblasting	319	1,951	1	1,195	0	NA	1	100%	0	NA
80625-000	Sawmill Supplies	11	4,314	0	1,762	0	NA	0	NA	0	NA
80626-000	Scaffolding	1,069	1,105	0	1,762	0	NA	0	NA	0	NA
80626-100	Aerial Lift Repair	18	4,083	0	1,762	0	NA	0	NA	0	NA
80627-000	School Supplies	223	2,251	0	1,762	0	NA	0	NA	0	NA
80628-000	Scientific Instruments	82	3,056	0	1,762	0	NA	0	NA	0	NA
80629-000	Scrap Metal	1,081	1,101	0	1,762	0	NA	0	NA	0	NA
80631-000	Screen Enclosures	1,282	1,003	0	1,762	0	NA	0	NA	0	NA
80632-000	Screen Manufacturers Equipment and Supplies	186	2,391	0	1,762	0	NA	0	NA	0	NA
80633-000	O-Ring	17	4,113	0	1,762	0	NA	0	NA	0	NA
80634-000	Seats	124	2,737	2	940	1	50%	1	50%	0	NA
80635-000	Seed Cleaning Equipment	60	3,318	0	1,762	0	NA	0	NA	0	NA
80636-000	Wholesale Seeds	238	2,196	2	940	2	100%	0	NA	0	NA
80638-000	Service Station Equipment	112	2,816	0	1,762	0	NA	0	NA	0	NA
80639-000	Service Station Supplies	1	4,802	0	1,762	0	NA	0	NA	0	NA
80640-000	Sewer Pipe	11	4,314	0	1,762	0	NA	0	NA	0	NA
80641-000	Industrial Sewing Machine	152	2,557	0	1,762	0	NA	0	NA	0	NA
80643-000	Shelves	563	1,529	1	1,195	0	NA	1	100%	0	NA
80643-100	Sign Company	415	1,749	2	940	0	NA	2	100%	0	NA
80644-000	Ship Broker	518	1,583	3	790	3	100%	0	NA	0	NA
80645-000	Shipping Room Supplies	218	2,275	0	1,762	0	NA	0	NA	0	NA
80646-000	Wholesale Shirts	20	4,021	0	1,762	0	NA	0	NA	0	NA
80649-000	Shoe Manufacturers Supplies	57	3,349	0	1,762	0	NA	0	NA	0	NA
80650-000	Wholesale Shoes	119	2,776	1	1,195	1	100%	0	NA	0	NA
80651-000	Shopping Baskets	27	3,846	0	1,762	0	NA	0	NA	0	NA
80656-000	Wholesale Silk	4	4,627	0	1,762	0	NA	0	NA	0	NA
80656-100	Silk Manufacturers	1,397	945	4	685	4	100%	0	NA	0	NA
80657-000	Ski Equipment Manufacturers	30	3,786	1	1,195	0	NA	1	100%	0	NA
80658-000	Wholesale Slippers	20	4,021	2	940	1	50%	1	50%	0	NA
80661-000	Snow Melting Systems	27	3,846	0	1,762	0	NA	0	NA	0	NA
80662-000	Snow Removal Equipment	343	1,895	0	1,762	0	NA	0	NA	0	NA
80666-000	Soda Fountain Supplies	45	3,509	2	940	2	100%	0	NA	0	NA
80667-000	Soil Conditioner	37	3,631	0	1,762	0	NA	0	NA	0	NA
80668-000	Solar Energy Equipment Dealers	6,595	303	9	422	5	56%	1	11%	3	33%
80668-100	Solar Energy Design	2,198	707	2	940	2	100%	0	NA	0	NA
80668-110	Solar Installation	675	1,380	0	1,762	0	NA	0	NA	0	NA
80668-120	Solar Company Reviews	1	4,802	0	1,762	0	NA	0	NA	0	NA
80668-200	Solar Energy Contractors	6,549	306	4	685	2	50%	1	25%	1	25%

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80669-000	Solar Energy Equipment	548	1,543	2	940	2	100%	0	NA	0	NA
80669-100	Natural Stone Cleaning	201	2,335	0	1,762	0	NA	0	NA	0	NA
80669-110	Natural Stone Restoration	49	3,458	0	1,762	0	NA	0	NA	0	NA
80669-120	Decorative Stone	22	3,972	0	1,762	0	NA	0	NA	0	NA
80670-000	Solar Energy Product Services	263	2,109	0	1,762	0	NA	0	NA	0	NA
80670-100	Solar Energy Products	725	1,329	1	1,195	0	NA	1	100%	0	NA
80671-000	Solar Energy Parts	87	3,013	0	1,762	0	NA	0	NA	0	NA
80672-000	Sorting Machine	7	4,462	0	1,762	0	NA	0	NA	0	NA
80673-000	Wholesale Souvenirs	99	2,913	0	1,762	0	NA	0	NA	0	NA
80674-000	Hot Tub Rental	2,626	630	7	492	5	71%	2	29%	0	NA
80674-200	Hot Tub Manufacturing	353	1,874	0	1,762	0	NA	0	NA	0	NA
80675-000	Speaker Repair	142	2,630	0	1,762	0	NA	0	NA	0	NA
80676-000	Speaker Manufacturers	21	3,993	0	1,762	0	NA	0	NA	0	NA
80677-000	Communication Devices	87	3,013	3	790	1	33%	1	33%	1	33%
80678-000	Spill Control Equipment	44	3,521	0	1,762	0	NA	0	NA	0	NA
80680-000	Wholesale Sporting Goods	381	1,820	1	1,195	0	NA	1	100%	0	NA
80680-100	Sporting Goods Manufacturers	2,532	645	4	685	1	25%	3	75%	0	NA
80681-000	Sportswear Manufacturer	372	1,840	1	1,195	1	100%	0	NA	0	NA
80681-100	Wholesale Sportswear	64	3,272	6	549	3	50%	3	50%	0	NA
80682-000	Spraying Equipment	169	2,465	0	1,762	0	NA	0	NA	0	NA
80686-000	Wholesale Stationery	37	3,631	1	1,195	0	NA	1	100%	0	NA
80687-000	Steam Baths	44	3,521	0	1,762	0	NA	0	NA	0	NA
80688-000	Steam Cleaning	202	2,334	0	1,762	0	NA	0	NA	0	NA
80689-000	Steel Warehouse	541	1,555	0	1,762	0	NA	0	NA	0	NA
80689-100	Steel Distributors	32	3,734	0	1,762	0	NA	0	NA	0	NA
80689-200	Reinforcing Steel	215	2,282	0	1,762	0	NA	0	NA	0	NA
80690-000	Steel Fabrication	3,035	570	0	1,762	0	NA	0	NA	0	NA
80692-000	Stencil Cutting Machine	8	4,421	0	1,762	0	NA	0	NA	0	NA
80693-000	Stencils	30	3,786	0	1,762	0	NA	0	NA	0	NA
80695-000	Stock Certificates	13	4,248	0	1,762	0	NA	0	NA	0	NA
80696-000	Stone Cutters	377	1,830	1	1,195	0	NA	1	100%	0	NA
80696-100	Stone Slinger	112	2,816	0	1,762	0	NA	0	NA	0	NA
80697-000	Stone Setting	2,792	602	5	598	3	60%	2	40%	0	NA
80697-100	Interlocking Pavers	6,467	314	22	222	7	32%	13	59%	2	9%
80698-000	Crushed Stone	43	3,540	0	1,762	0	NA	0	NA	0	NA
80699-000	Natural Stone	2,147	724	0	1,762	0	NA	0	NA	0	NA
80701-000	Stress Relief Equipment	7	4,462	0	1,762	0	NA	0	NA	0	NA
80705-000	Surgical Supplies	285	2,045	0	1,762	0	NA	0	NA	0	NA
80706-000	Surgical Instruments	16	4,143	0	1,762	0	NA	0	NA	0	NA
80708-000	Syrup	19	4,053	0	1,762	0	NA	0	NA	0	NA
80709-000	Tailor Supplies	111	2,826	0	1,762	0	NA	0	NA	0	NA
80710-000	Plastic Tanks	59	3,327	0	1,762	0	NA	0	NA	0	NA
80711-000	Used Tanks	4	4,627	0	1,762	0	NA	0	NA	0	NA
80712-000	Tanning Supplies	54	3,397	0	1,762	0	NA	0	NA	0	NA
80713-000	Tanning Equipment	46	3,492	0	1,762	0	NA	0	NA	0	NA
80717-000	Telemetry Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
80718-000	Wholesale Telephones	7	4,462	0	1,762	0	NA	0	NA	0	NA
80721-000	Television & Radio Parts - Wholesale and Manufacturers	60	3,318	0	1,762	0	NA	0	NA	0	NA
80722-000	Closed Circuit TV	610	1,461	7	492	6	86%	1	14%	0	NA
80726-000	Testing Equipment	38	3,616	0	1,762	0	NA	0	NA	0	NA
80727-000	Textile Brokers	61	3,307	0	1,762	0	NA	0	NA	0	NA
80728-000	Textile Converting	10	4,353	0	1,762	0	NA	0	NA	0	NA
80729-000	Thermograph Equipment and Supplies	2	4,742	0	1,762	0	NA	0	NA	0	NA
80730-000	Ceramic Tile Manufacturers	329	1,923	0	1,762	0	NA	0	NA	0	NA
80730-100	Ceramic Tile Distributors	88	3,000	0	1,762	0	NA	0	NA	0	NA
80731-000	Tin	2	4,742	0	1,762	0	NA	0	NA	0	NA
80732-000	Changing Tires	718	1,338	6	549	5	83%	1	17%	0	NA
80733-000	Tire Manufacturers	185	2,396	0	1,762	0	NA	0	NA	0	NA
80733-100	Tire Storage	23	3,950	0	1,762	0	NA	0	NA	0	NA
80734-000	Tire Retreading Equipment	50	3,445	0	1,762	0	NA	0	NA	0	NA
80740-000	Tool and Die Supplies	34	3,686	0	1,762	0	NA	0	NA	0	NA
80741-000	Toy Making Supplies	21	3,993	0	1,762	0	NA	0	NA	0	NA
80742-000	Wholesale Toys	935	1,182	6	549	6	100%	0	NA	0	NA
80743-000	Tractor Dealers	891	1,218	1	1,195	1	100%	0	NA	0	NA
80743-100	Lawn Tractor Dealers	60	3,318	0	1,762	0	NA	0	NA	0	NA
80744-000	Tractor Manufacturers	3	4,680	0	1,762	0	NA	0	NA	0	NA
80745-000	Tractor Parts	437	1,712	0	1,762	0	NA	0	NA	0	NA
80745-100	Tractor Equipment	40	3,585	0	1,762	0	NA	0	NA	0	NA
80746-000	Tractor Repair	120	2,769	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
80746-010	Commercial Truck Repair	444	1,696	0	1,762	0	NA	0	NA	0	NA
80747-000	Truck Trailer	1,480	906	0	1,762	0	NA	0	NA	0	NA
80748-000	Transformers	65	3,256	0	1,762	0	NA	0	NA	0	NA
80749-000	Translation Equipment	6	4,518	0	1,762	0	NA	0	NA	0	NA
80750-000	Tree Service Equipment	64	3,272	0	1,762	0	NA	0	NA	0	NA
80751-000	Truck Wash Equipment	85	3,028	0	1,762	0	NA	0	NA	0	NA
80753-000	Tube Cleaning	3	4,680	0	1,762	0	NA	0	NA	0	NA
80754-000	Metal Tubing	46	3,492	0	1,762	0	NA	0	NA	0	NA
80755-000	Turntables	6	4,518	0	1,762	0	NA	0	NA	0	NA
80756-000	Twine	2	4,742	0	1,762	0	NA	0	NA	0	NA
80757-000	Typewriter	56	3,371	0	1,762	0	NA	0	NA	0	NA
80759-000	Ultrasonic Equipment	4	4,627	0	1,762	0	NA	0	NA	0	NA
80760-000	Wholesale Underwear	68	3,209	0	1,762	0	NA	0	NA	0	NA
80761-000	Wholesale Upholstery Fabric	924	1,187	0	1,762	0	NA	0	NA	0	NA
80762-000	Commercial Vacuum Cleaners	41	3,567	0	1,762	0	NA	0	NA	0	NA
80763-000	Wholesale Vacuum Cleaners	1,055	1,114	38	139	35	92%	3	8%	0	NA
80764-000	Vacuum Cleaning Systems	1,403	943	2	940	2	100%	0	NA	0	NA
80765-000	Vacuum Equipment	619	1,447	1	1,195	0	NA	1	100%	0	NA
80765-100	Vacuum Systems	441	1,707	1	1,195	0	NA	1	100%	0	NA
80766-000	Wholesale Variety Store Merchandise	5	4,571	0	1,762	0	NA	0	NA	0	NA
80767-000	Venetian Blind Manufacturer	12	4,281	0	1,762	0	NA	0	NA	0	NA
80768-000	Ventilation	292	2,020	2	940	0	NA	2	100%	0	NA
80769-000	Industrial Vibrators	10	4,353	0	1,762	0	NA	0	NA	0	NA
80770-000	Video Equipment Parts	5	4,571	0	1,762	0	NA	0	NA	0	NA
80772-000	Plasterboard	11	4,314	0	1,762	0	NA	0	NA	0	NA
80773-000	Wholesale Wallpapers	93	2,960	0	1,762	0	NA	0	NA	0	NA
80774-000	Waste Containers	845	1,249	4	685	3	75%	1	25%	0	NA
80777-000	Wholesale Watches	190	2,377	6	549	2	33%	4	67%	0	NA
80777-100	Watch Manufacturers	67	3,231	1	1,195	1	100%	0	NA	0	NA
80778-000	Watchmaker Supplies	20	4,021	0	1,762	0	NA	0	NA	0	NA
80779-000	Water Purification Equipment	12,971	156	20	244	8	40%	10	50%	2	10%
80780-000	Water Heater Parts	57	3,349	0	1,762	0	NA	0	NA	0	NA
80781-000	Water Heater Manufacturers	185	2,396	1	1,195	1	100%	0	NA	0	NA
80781-010	Water Heater Installation	150	2,571	2	940	1	50%	1	50%	0	NA
80781-020	Water Heater Rental	2,519	647	18	260	18	100%	0	NA	0	NA
80782-000	Water Well Drilling Equipment	73	3,158	0	1,762	0	NA	0	NA	0	NA
80783-000	Water Works Equipment and Supplies	46	3,492	3	790	1	33%	2	67%	0	NA
80784-000	Waterbed Manufacturers	10	4,353	0	1,762	0	NA	0	NA	0	NA
80785-000	Weed Control Equipment and Supplies	6	4,518	0	1,762	0	NA	0	NA	0	NA
80786-000	Welding Supplies	524	1,572	1	1,195	1	100%	0	NA	0	NA
80786-100	Welding Equipment	232	2,217	1	1,195	1	100%	0	NA	0	NA
80787-000	Dewatering Systems	9	4,391	0	1,762	0	NA	0	NA	0	NA
80787-100	Well Point	112	2,816	0	1,762	0	NA	0	NA	0	NA
80789-000	Wheels	421	1,740	1	1,195	1	100%	0	NA	0	NA
80789-100	Wheel Repair	123	2,742	0	1,762	0	NA	0	NA	0	NA
80792-000	Wine Broker	281	2,058	1	1,195	1	100%	0	NA	0	NA
80793-000	Wholesale Wine	25	3,904	0	1,762	0	NA	0	NA	0	NA
80794-000	Electrical Wiring	376	1,834	0	1,762	0	NA	0	NA	0	NA
80795-000	Wiring Harness	4	4,627	0	1,762	0	NA	0	NA	0	NA
80795-100	Wireless	675	1,380	8	459	5	63%	3	38%	0	NA
80798-000	Wholesale Womens Apparel	609	1,466	12	354	11	92%	1	8%	0	NA
80799-000	Woodworking Equipment	395	1,782	1	1,195	1	100%	0	NA	0	NA
80799-100	Woodworking Supplies	74	3,150	0	1,762	0	NA	0	NA	0	NA
80800-000	Wool	57	3,349	0	1,762	0	NA	0	NA	0	NA
80801-000	Wool Products	38	3,616	0	1,762	0	NA	0	NA	0	NA
80802-000	Wholesale Work Clothes	62	3,289	1	1,195	1	100%	0	NA	0	NA
80803-000	Wholesale Yarn	23	3,950	0	1,762	0	NA	0	NA	0	NA
80806-000	Oil and Gas Exploration	653	1,405	0	1,762	0	NA	0	NA	0	NA
80807-000	Sauna Equipment	1,520	891	26	197	5	19%	20	77%	1	4%
80808-000	Telephone 900 Number Resellers	32	3,734	0	1,762	0	NA	0	NA	0	NA
80811-000	Commercial Manufacturers	2,534	643	34	155	29	85%	5	15%	0	NA
80812-000	Industrial Manufacturers	2,160	719	3	790	3	100%	0	NA	0	NA
80813-000	Metal Salvage Yards	82	3,056	0	1,762	0	NA	0	NA	0	NA
80816-000	Warehouse Services	447	1,690	0	1,762	0	NA	0	NA	0	NA
80817-000	Wholesale Industrial Products	1,546	886	4	685	4	100%	0	NA	0	NA
80819-000	Gas Distributors	2,121	728	35	150	34	97%	1	3%	0	NA
80819-100	Oil Distributors	42	3,558	0	1,762	0	NA	0	NA	0	NA
80850-000	Data Recovery	920	1,191	0	1,762	0	NA	0	NA	0	NA
80860-000	Online Publications	1,208	1,037	8	459	3	38%	5	63%	0	NA

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80900-000	Parasail Equipment	24	3,924	0	1,762	0	NA	0	NA	0	NA
80900-100	Parasailing	5	4,571	0	1,762	0	NA	0	NA	0	NA
80950-000	House Call	14	4,212	0	1,762	0	NA	0	NA	0	NA
81000-000	Marijuana Sales and Services	4,425	434	6	549	0	NA	6	100%	0	NA
81000-200	Marijuana Processor	115	2,803	0	1,762	0	NA	0	NA	0	NA
81000-300	Marijuana Grower	62	3,289	0	1,762	0	NA	0	NA	0	NA
81000-310	Medical Marijuana Consulting	67	3,231	1	1,195	1	100%	0	NA	0	NA
81000-400	Marijuana Products	721	1,332	5	598	4	80%	1	20%	0	NA
81000-500	Marijuana Accessories	418	1,744	2	940	0	NA	2	100%	0	NA
81000-600	Medical Marijuana Dispensaries	1,390	950	1	1,195	0	NA	1	100%	0	NA
81000-700	Hemp Products	184	2,403	0	1,762	0	NA	0	NA	0	NA
81000-800	CBD Oil	332	1,917	0	1,762	0	NA	0	NA	0	NA
81000-900	Cannabis	3,255	542	21	233	4	19%	17	81%	0	NA
81300-000	Canada Debt Settlement	1,816	802	1	1,195	1	100%	0	NA	0	NA
81500-000	Tea Manufacturers	210	2,302	1	1,195	1	100%	0	NA	0	NA
81600-000	E-Books	720	1,334	4	685	3	75%	1	25%	0	NA
81700-000	Wall Texturizing	106	2,865	0	1,762	0	NA	0	NA	0	NA
81700-010	Popcorn Ceiling Removal	194	2,367	0	1,762	0	NA	0	NA	0	NA
81700-100	Ceiling Texturizing	28	3,830	0	1,762	0	NA	0	NA	0	NA
82000-000	Water and Sewer Line Protection	109	2,842	0	1,762	0	NA	0	NA	0	NA
82200-000	Debt Relief Education	154	2,545	0	1,762	0	NA	0	NA	0	NA
82250-000	Debt Repayment Plan	12	4,281	0	1,762	0	NA	0	NA	0	NA
82300-000	Lawn Care	8,822	233	31	168	6	19%	25	81%	0	NA
82400-000	Records Management	316	1,960	5	598	0	NA	5	100%	0	NA
82600-000	College Savings Plans	7,196	281	17	272	12	71%	5	29%	0	NA
82700-000	Escalator	14	4,212	0	1,762	0	NA	0	NA	0	NA
83000-000	Organic Products	381	1,820	1	1,195	0	NA	1	100%	0	NA
83000-100	Green Products	80	3,081	0	1,762	0	NA	0	NA	0	NA
84000-000	Medical Tourism	102	2,890	0	1,762	0	NA	0	NA	0	NA
85010-000	Corporate Awards	262	2,112	0	1,762	0	NA	0	NA	0	NA
85010-100	Corporate Gifts	111	2,826	0	1,762	0	NA	0	NA	0	NA
85084-000	Wholesale Beverages	307	1,971	0	1,762	0	NA	0	NA	0	NA
85084-100	Beverage Distribution	254	2,138	0	1,762	0	NA	0	NA	0	NA
85100-000	Computer Facilities Management Services	75	3,136	0	1,762	0	NA	0	NA	0	NA
85159-000	Biochemicals	1	4,802	0	1,762	0	NA	0	NA	0	NA
85160-000	Biomedical Products	163	2,507	0	1,762	0	NA	0	NA	0	NA
85200-000	Metaphysical Supplies	20	4,021	0	1,762	0	NA	0	NA	0	NA
85221-000	Credit Card Processing Services	1,424	928	7	492	5	71%	2	29%	0	NA
85221-100	Credit Card Merchant Services	2,439	656	12	354	11	92%	1	8%	0	NA
85254-000	Foreign Pharmaceutical Suppliers	223	2,251	0	1,762	0	NA	0	NA	0	NA
85255-000	Online Pharmacy	17,797	124	7	492	3	43%	3	43%	1	14%
85256-000	Foreign Online Pharmacy	1,306	993	3	790	3	100%	0	NA	0	NA
85258-000	Title Loans	242	2,184	0	1,762	0	NA	0	NA	0	NA
85260-000	Life Coach	476	1,641	0	1,762	0	NA	0	NA	0	NA
85261-000	Crime Scene Clean Up	140	2,641	0	1,762	0	NA	0	NA	0	NA
85262-000	Denturist	3,918	481	4	685	3	75%	1	25%	0	NA
85263-000	Equipment Calibration	254	2,138	0	1,762	0	NA	0	NA	0	NA
85264-000	Fence Sales	3,140	561	2	940	1	50%	1	50%	0	NA
85264-010	Fence Services	385	1,811	0	1,762	0	NA	0	NA	0	NA
85264-020	Invisible Fencing	13	4,248	0	1,762	0	NA	0	NA	0	NA
85264-100	Vinyl Fence	1,245	1,019	0	1,762	0	NA	0	NA	0	NA
85264-200	Fence Rental	299	1,994	0	1,762	0	NA	0	NA	0	NA
85264-300	Wood Fence	819	1,272	1	1,195	0	NA	1	100%	0	NA
85265-000	Furnace Repair	14,034	147	11	371	8	73%	3	27%	0	NA
85265-010	Furnace Sales	14,783	142	54	107	43	80%	11	20%	0	NA
85265-100	Furnace Cleaning	9,314	219	6	549	4	67%	1	17%	1	17%
85266-000	Gambling Machines	212	2,294	3	790	3	100%	0	NA	0	NA
85266-100	Game Tables	29	3,812	0	1,762	0	NA	0	NA	0	NA
85266-200	Pool Tables	171	2,459	0	1,762	0	NA	0	NA	0	NA
85267-000	Garden Hand Tools	26	3,879	0	1,762	0	NA	0	NA	0	NA
85268-000	Grant Writing	2	4,742	0	1,762	0	NA	0	NA	0	NA
85269-000	Home Staging	504	1,605	0	1,762	0	NA	0	NA	0	NA
85269-100	Staging	22	3,972	0	1,762	0	NA	0	NA	0	NA
85270-000	Home Warranty Plans	4,374	440	71	85	68	96%	3	4%	0	NA
85271-000	Horseback Riding	715	1,341	2	940	2	100%	0	NA	0	NA
85272-000	Information Technology Services	11,481	181	10	404	4	40%	5	50%	1	10%
85272-010	Educational Technology	246	2,168	1	1,195	1	100%	0	NA	0	NA
85272-020	Financial Technology	3	4,680	0	1,762	0	NA	0	NA	0	NA
85272-100	Managed Service Provider	1,055	1,114	2	940	2	100%	0	NA	0	NA

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85272-110	Tech Support	1,640	862	0	1,762	0	NA	0	NA	0	NA
85273-000	Home Care	3,893	483	3	790	0	NA	0	NA	3	100%
85273-100	Caregiver Resources	466	1,662	0	1,762	0	NA	0	NA	0	NA
85273-200	Autism Therapy	193	2,368	1	1,195	0	NA	1	100%	0	NA
85274-000	Travel Insurance	4,392	438	14	315	11	79%	3	21%	0	NA
85276-000	Lawn Installation	982	1,159	0	1,762	0	NA	0	NA	0	NA
85277-000	Legal Information Services	1,237	1,024	0	1,762	0	NA	0	NA	0	NA
85277-100	Technology Litigation	32	3,734	0	1,762	0	NA	0	NA	0	NA
85277-200	Litigation Support	7	4,462	0	1,762	0	NA	0	NA	0	NA
85277-300	Legal Advice	72	3,168	0	1,762	0	NA	0	NA	0	NA
85278-000	Metal Fabrication	3,213	546	7	492	4	57%	2	29%	1	14%
85278-100	Metal Fabricating Machinery	65	3,256	0	1,762	0	NA	0	NA	0	NA
85279-000	Pen Pals	2,035	747	0	1,762	0	NA	0	NA	0	NA
85280-000	Pet Containment System	94	2,953	0	1,762	0	NA	0	NA	0	NA
85281-000	Wedding Photographers	2,267	694	5	598	2	40%	3	60%	0	NA
85282-000	Point of Sale Systems	5,781	343	23	215	13	57%	10	43%	0	NA
85283-000	Post Construction Cleaning	439	1,709	0	1,762	0	NA	0	NA	0	NA
85284-000	Psychotherapist	471	1,650	0	1,762	0	NA	0	NA	0	NA
85285-000	Publishers Magazine	1,039	1,128	6	549	3	50%	3	50%	0	NA
85286-000	Radiator Sales	56	3,371	0	1,762	0	NA	0	NA	0	NA
85287-000	Recruitment Services	1,252	1,016	1	1,195	0	NA	1	100%	0	NA
85287-100	Technical Recruiting	205	2,320	0	1,762	0	NA	0	NA	0	NA
85288-000	Recycling Services	2,129	726	2	940	2	100%	0	NA	0	NA
85288-100	Electronics Recycling	1,379	958	1	1,195	0	NA	1	100%	0	NA
85288-200	Metal Recycling	994	1,155	0	1,762	0	NA	0	NA	0	NA
85289-000	Contractor Referral	7,425	274	19	248	7	37%	12	63%	0	NA
85289-100	Debt Relief Service Referral	2,415	665	0	1,762	0	NA	0	NA	0	NA
85290-000	Doctor Referral	237	2,198	0	1,762	0	NA	0	NA	0	NA
85291-000	Reiki Therapy	239	2,194	0	1,762	0	NA	0	NA	0	NA
85292-000	Mobility Scooter	1,142	1,071	1	1,195	0	NA	1	100%	0	NA
85292-100	Scooter Repair	59	3,327	0	1,762	0	NA	0	NA	0	NA
85293-000	Employment Background Check	1,256	1,015	0	1,762	0	NA	0	NA	0	NA
85293-010	Criminal Record Check	126	2,722	1	1,195	0	NA	1	100%	0	NA
85293-020	Background Checks	2,720	612	1	1,195	1	100%	0	NA	0	NA
85294-000	Tenant Screening	1,880	787	1	1,195	1	100%	0	NA	0	NA
85295-000	Seal Coating	436	1,716	1	1,195	0	NA	1	100%	0	NA
85295-010	Clear Bra	49	3,458	0	1,762	0	NA	0	NA	0	NA
85296-000	Senior Services	4,506	426	2	940	2	100%	0	NA	0	NA
85296-100	Senior Home Care	3,886	484	0	1,762	0	NA	0	NA	0	NA
85296-200	Senior Living	1,912	778	0	1,762	0	NA	0	NA	0	NA
85296-300	Senior Care	710	1,343	0	1,762	0	NA	0	NA	0	NA
85296-400	Senior Delivery Services	104	2,882	0	1,762	0	NA	0	NA	0	NA
85296-500	Senior Move Manager	610	1,461	0	1,762	0	NA	0	NA	0	NA
85297-000	Shower Pan Replacement	81	3,067	2	940	2	100%	0	NA	0	NA
85298-000	Shuttle Bus	337	1,907	0	1,762	0	NA	0	NA	0	NA
85300-000	Sky Diving	27	3,846	1	1,195	1	100%	0	NA	0	NA
85301-000	Indoor Sky Diving	5	4,571	0	1,762	0	NA	0	NA	0	NA
85301-100	Soil Testing	15	4,180	0	1,762	0	NA	0	NA	0	NA
85302-000	Stump Removal	274	2,078	0	1,762	0	NA	0	NA	0	NA
85302-100	Stump Grinding	43	3,540	0	1,762	0	NA	0	NA	0	NA
85303-000	Tile and Grout Cleaning	241	2,188	0	1,762	0	NA	0	NA	0	NA
85303-100	Grout Repair	77	3,114	0	1,762	0	NA	0	NA	0	NA
85303-200	Tile Restoration	213	2,289	0	1,762	0	NA	0	NA	0	NA
85304-000	Tile Sales	881	1,226	3	790	2	67%	1	33%	0	NA
85305-000	Timber Framing	436	1,716	0	1,762	0	NA	0	NA	0	NA
85306-000	Rug Cleaning	316	1,960	0	1,762	0	NA	0	NA	0	NA
85306-100	Upholstery Cleaning	2,090	735	1	1,195	0	NA	1	100%	0	NA
85306-110	Carpet Cleaning	1,507	892	0	1,762	0	NA	0	NA	0	NA
85308-000	Videographers	855	1,242	1	1,195	0	NA	1	100%	0	NA
85308-100	Wedding Videographer	166	2,483	2	940	1	50%	1	50%	0	NA
85309-000	Window Security Laminate	38	3,616	0	1,762	0	NA	0	NA	0	NA
85310-000	Commercial Contractors	9,575	212	1	1,195	0	NA	1	100%	0	NA
85311-000	Crawl Space Contractors	23	3,950	0	1,762	0	NA	0	NA	0	NA
85312-000	Green Contractors	392	1,791	0	1,762	0	NA	0	NA	0	NA
85313-000	Industrial Contractors	853	1,244	0	1,762	0	NA	0	NA	0	NA
85314-000	Low Voltage Contractors	165	2,489	0	1,762	0	NA	0	NA	0	NA
85315-000	Sheetrock Contractors	23	3,950	0	1,762	0	NA	0	NA	0	NA
85316-000	Decorative Concrete Contractor	406	1,760	1	1,195	0	NA	1	100%	0	NA
85316-100	Retaining Wall Contractors	200	2,337	0	1,762	0	NA	0	NA	0	NA

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
85317-000	Flat Roofing Contractors	3,152	555	1	1,195	1	100%	0	NA	0	NA
85318-000	Interior Contractors	866	1,236	1	1,195	0	NA	1	100%	0	NA
85318-100	Accessory Dwelling Unit (ADU) Builder	8	4,421	0	1,762	0	NA	0	NA	0	NA
85318-200	Interior Finishing	895	1,211	2	940	0	NA	2	100%	0	NA
85318-300	Finish Carpentry	1,220	1,031	0	1,762	0	NA	0	NA	0	NA
85319-000	Chain Link Fence Contractors	932	1,184	0	1,762	0	NA	0	NA	0	NA
85319-100	Chain Link Fence Sales	50	3,445	0	1,762	0	NA	0	NA	0	NA
85320-000	Computer Consultant	3,353	533	2	940	1	50%	1	50%	0	NA
85321-000	Custom Tile Painting	59	3,327	0	1,762	0	NA	0	NA	0	NA
85323-000	Emergency Disaster Preparedness	1,129	1,079	1	1,195	1	100%	0	NA	0	NA
85323-100	Disaster Cleanup	331	1,919	0	1,762	0	NA	0	NA	0	NA
85324-000	Office Ergonomics	74	3,150	0	1,762	0	NA	0	NA	0	NA
85325-000	Etiquette School	19	4,053	0	1,762	0	NA	0	NA	0	NA
85326-000	Factoring Service	540	1,556	0	1,762	0	NA	0	NA	0	NA
85327-000	Fiberglass Repair	210	2,302	0	1,762	0	NA	0	NA	0	NA
85327-100	Fiberglass Bath	288	2,036	0	1,762	0	NA	0	NA	0	NA
85328-000	Granite Installation	4,707	412	7	492	2	29%	5	71%	0	NA
85328-050	Granite and Marble Repair	176	2,437	0	1,762	0	NA	0	NA	0	NA
85328-100	Granite Fabrication	227	2,241	0	1,762	0	NA	0	NA	0	NA
85328-200	Marble Installation	5	4,571	0	1,762	0	NA	0	NA	0	NA
85328-300	Marble Fabrication	14	4,212	0	1,762	0	NA	0	NA	0	NA
85330-000	Sports Bar	316	1,960	1	1,195	1	100%	0	NA	0	NA
85331-000	Family Entertainment	1,474	912	5	598	2	40%	2	40%	1	20%
85331-100	Childrens Play Programs Instruction	164	2,500	0	1,762	0	NA	0	NA	0	NA
85331-200	Parent Education	64	3,272	0	1,762	0	NA	0	NA	0	NA
85331-300	Parenting Classes	3	4,680	0	1,762	0	NA	0	NA	0	NA
85332-000	Animal Breeding	2,471	654	0	1,762	0	NA	0	NA	0	NA
85332-100	Cat Breeders	741	1,320	2	940	1	50%	1	50%	0	NA
85333-000	Meal Prep	4,009	476	44	126	11	25%	32	73%	1	2%
85334-000	Employee Benefit Plan	425	1,736	0	1,762	0	NA	0	NA	0	NA
85335-000	Secret Shopper	1,822	801	0	1,762	0	NA	0	NA	0	NA
85337-000	Backflow Testing	444	1,696	0	1,762	0	NA	0	NA	0	NA
85338-000	Pet Waste Removal	452	1,686	0	1,762	0	NA	0	NA	0	NA
85340-000	Small Engine Repair	4,322	448	4	685	2	50%	2	50%	0	NA
85341-000	Document Scanning Service	183	2,408	0	1,762	0	NA	0	NA	0	NA
85342-000	Surfing Lessons	34	3,686	0	1,762	0	NA	0	NA	0	NA
85343-000	Truck Bed Liner	18	4,083	0	1,762	0	NA	0	NA	0	NA
85343-100	Spray On Truck Bed Liner	87	3,013	0	1,762	0	NA	0	NA	0	NA
85344-000	Bus Rental	67	3,231	0	1,762	0	NA	0	NA	0	NA
85344-100	Bus Sales	26	3,879	0	1,762	0	NA	0	NA	0	NA
85345-000	Developmental Disability Services	435	1,720	1	1,195	1	100%	0	NA	0	NA
85345-100	Disabled Persons Assistance	25,771	72	6	549	4	67%	2	33%	0	NA
85346-000	Alternative Medicine	1,202	1,044	0	1,762	0	NA	0	NA	0	NA
85347-000	Auto Salvage	1,792	807	2	940	0	NA	2	100%	0	NA
85347-100	Vehicle Salvage	24	3,924	0	1,762	0	NA	0	NA	0	NA
85348-000	Child Care Referral	401	1,770	1	1,195	1	100%	0	NA	0	NA
85349-000	Deck Waterproofing	306	1,974	0	1,762	0	NA	0	NA	0	NA
85349-100	Deck Cleaning	152	2,557	0	1,762	0	NA	0	NA	0	NA
85349-110	Composite Decking	78	3,102	0	1,762	0	NA	0	NA	0	NA
85350-000	Media Consultant	946	1,176	3	790	1	33%	2	67%	0	NA
85351-000	Online Auctions	3,722	499	7	492	4	57%	3	43%	0	NA
85352-000	Maxillofacial	120	2,769	0	1,762	0	NA	0	NA	0	NA
85353-000	Pay Phones	1	4,802	0	1,762	0	NA	0	NA	0	NA
85354-000	Payment Processing Services	9,733	207	47	116	39	83%	8	17%	0	NA
85354-100	Online Payment	350	1,881	1	1,195	1	100%	0	NA	0	NA
85356-000	Trailer Sales	3,168	553	9	422	7	78%	2	22%	0	NA
85357-000	Auto Repair Referral	299	1,994	0	1,762	0	NA	0	NA	0	NA
85358-000	Concierge Service	1,890	785	2	940	1	50%	1	50%	0	NA
85359-100	Social Media Consultant	258	2,128	2	940	1	50%	1	50%	0	NA
85360-000	Garage Doors	23,351	82	27	192	10	37%	16	59%	1	4%
85360-100	Garage Openers	21	3,993	0	1,762	0	NA	0	NA	0	NA
85361-000	Garage Door Repair	5,627	356	4	685	3	75%	1	25%	0	NA
85361-010	Garage Remodel	5	4,571	0	1,762	0	NA	0	NA	0	NA
85362-000	Heavy Duty Equipment Repair	871	1,232	1	1,195	1	100%	0	NA	0	NA
85363-000	Social Media Marketing	4,840	406	71	85	68	96%	3	4%	0	NA
85363-100	Interactive Media	95	2,941	0	1,762	0	NA	0	NA	0	NA
85364-000	Continuing Education	2,692	618	11	371	9	82%	2	18%	0	NA
85364-100	Online Education	6,511	310	9	422	7	78%	2	22%	0	NA
85365-000	Environmental Testing	206	2,313	0	1,762	0	NA	0	NA	0	NA

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Code	TOTAL	11,217,363		36,589		26,107	71%	10,108	28%	374	1%
85366-000	Flooring Contractors	17,150	128	28	187	15	54%	13	46%	0	NA
85368-000	Corporate Lodging	223	2,251	0	1,762	0	NA	0	NA	0	NA
85369-000	Dance Apparel	138	2,661	0	1,762	0	NA	0	NA	0	NA
85371-000	Legal Printing	25	3,904	0	1,762	0	NA	0	NA	0	NA
85372-000	Backflow Prevention Devices	147	2,595	0	1,762	0	NA	0	NA	0	NA
85373-000	Pardon Services	8,556	244	55	106	21	38%	32	58%	2	4%
85375-000	Massage School	653	1,405	1	1,195	0	NA	1	100%	0	NA
85376-000	Two Way Radios	40	3,585	0	1,762	0	NA	0	NA	0	NA
85377-000	Storage Facility Referral	57	3,349	0	1,762	0	NA	0	NA	0	NA
85380-000	Bat Removal	236	2,209	0	1,762	0	NA	0	NA	0	NA
85500-000	Visually Impaired Products	150	2,571	0	1,762	0	NA	0	NA	0	NA
85700-000	Pain Management	2,397	668	2	940	1	50%	1	50%	0	NA
85900-000	Dental Marketing	8	4,421	0	1,762	0	NA	0	NA	0	NA
86000-000	Awards	246	2,168	0	1,762	0	NA	0	NA	0	NA
86000-010	Engraved Signs	14	4,212	0	1,762	0	NA	0	NA	0	NA
86100-000	Construction Supplies	1,046	1,124	1	1,195	1	100%	0	NA	0	NA
86220-000	Mobile Refrigeration	262	2,112	0	1,762	0	NA	0	NA	0	NA
86300-000	Childproofing	17	4,113	0	1,762	0	NA	0	NA	0	NA
86400-000	Swim Spas	3	4,680	0	1,762	0	NA	0	NA	0	NA
86500-000	Composter	94	2,953	0	1,762	0	NA	0	NA	0	NA
87000-000	Hammock	24	3,924	0	1,762	0	NA	0	NA	0	NA
87100-000	Energy Service Company	21,997	89	137	50	127	93%	10	7%	0	NA
87200-000	Writer	49	3,458	0	1,762	0	NA	0	NA	0	NA
87300-000	QuickBooks Support	13	4,248	0	1,762	0	NA	0	NA	0	NA
87500-000	Auto Registration	156	2,536	0	1,762	0	NA	0	NA	0	NA
87600-000	Service Animal Training	6	4,518	0	1,762	0	NA	0	NA	0	NA
87600-100	Service Dogs	584	1,497	1	1,195	0	NA	1	100%	0	NA
87800-000	Travel and Tourism Education	58	3,341	0	1,762	0	NA	0	NA	0	NA
88000-000	Business Plan	333	1,915	0	1,762	0	NA	0	NA	0	NA
88100-000	Employee Assistance Program	4	4,627	0	1,762	0	NA	0	NA	0	NA
88200-000	Home Management	252	2,148	0	1,762	0	NA	0	NA	0	NA
88300-000	Pet Services	2,859	594	8	459	3	38%	5	63%	0	NA
88400-000	Volleyball Clubs	21	3,993	0	1,762	0	NA	0	NA	0	NA
88600-000	Aquatic Rescue	2	4,742	0	1,762	0	NA	0	NA	0	NA
89000-000	Digital Media	1,364	965	2	940	2	100%	0	NA	0	NA
89100-000	Brew Pub	394	1,784	0	1,762	0	NA	0	NA	0	NA
89200-000	Destination Management	1	4,802	0	1,762	0	NA	0	NA	0	NA
89300-000	Skip Tracing	52	3,421	0	1,762	0	NA	0	NA	0	NA
89400-100	4 Wheel Drive Service	825	1,264	0	1,762	0	NA	0	NA	0	NA
89500-000	Penny Auctions	26	3,879	0	1,762	0	NA	0	NA	0	NA
89600-000	Deposit Protection	1	4,802	0	1,762	0	NA	0	NA	0	NA
89700-000	Loan Servicing	756	1,313	0	1,762	0	NA	0	NA	0	NA
89800-000	Nutrition	3,732	498	5	598	4	80%	1	20%	0	NA
89800-200	Equine Nutrition	30	3,786	0	1,762	0	NA	0	NA	0	NA
90000-000	Better Business Bureau	34	3,686	1	1,195	1	100%	0	NA	0	NA
90010-000	Pyramid Companies	271	2,085	0	1,762	0	NA	0	NA	0	NA
90016-000	Vanity Publisher	7	4,462	0	1,762	0	NA	0	NA	0	NA
90017-000	Prize Promotions	84	3,037	0	1,762	0	NA	0	NA	0	NA
90018-000	Advance Fee Brokers	8,331	253	36	145	1	3%	28	78%	7	19%
90019-000	Work-At-Home Companies	6,939	293	2	940	0	NA	2	100%	0	NA
90020-000	Sweepstakes	394	1,784	1	1,195	0	NA	0	NA	1	100%
90021-000	Charity - Local	821	1,268	0	1,762	0	NA	0	NA	0	NA
90021-050	Charity - Animal Protection	635	1,426	0	1,762	0	NA	0	NA	0	NA
90021-150	Charity - Blind & Visually Impaired	43	3,540	1	1,195	1	100%	0	NA	0	NA
90021-200	Charity - Cancer	94	2,953	2	940	2	100%	0	NA	0	NA
90021-250	Charity - Child Sponsorship	94	2,953	0	1,762	0	NA	0	NA	0	NA
90021-300	Charity - Children & Youth	212	2,294	1	1,195	1	100%	0	NA	0	NA
90021-350	Charity - Civil Rights	26	3,879	0	1,762	0	NA	0	NA	0	NA
90021-400	Charity - Community Development & Civic Organizations	75	3,136	0	1,762	0	NA	0	NA	0	NA
90021-450	Charity - Education & Literacy	29	3,812	1	1,195	0	NA	0	NA	1	100%
90021-500	Charity - Elderly	29	3,812	0	1,762	0	NA	0	NA	0	NA
90021-550	Charity - Environment	9	4,391	0	1,762	0	NA	0	NA	0	NA
90021-600	Charity - Health	100	2,904	0	1,762	0	NA	0	NA	0	NA
90021-650	Charity - Human Services (i.e. assistance to individuals &	356	1,866	0	1,762	0	NA	0	NA	0	NA
90021-700	Charity - Law & Public Interest	5	4,571	0	1,762	0	NA	0	NA	0	NA
90021-800	Charity - Relief & Development	11	4,314	0	1,762	0	NA	0	NA	0	NA
90021-850	Charity - Religious	7	4,462	0	1,762	0	NA	0	NA	0	NA
90021-950	Charity - Other Charitable Organizations	183	2,408	0	1,762	0	NA	0	NA	0	NA
90024-000	Lottery	346	1,891	2	940	2	100%	0	NA	0	NA

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90025-000	Government Auctions and Job Listing Services	3	4,680	0	1,762	0	NA	0	NA	0	NA
90026-000	Chain Letter	43	3,540	0	1,762	0	NA	0	NA	0	NA
90027-000	Credit Repair Advanced Fee	24,321	77	7	492	7	100%	0	NA	0	NA
90027-100	Credit Repair No Advanced Fee	52	3,421	0	1,762	0	NA	0	NA	0	NA
90027-200	Credit Repair Services	20,699	97	198	38	166	84%	32	16%	0	NA
90028-000	State Lottery	2	4,742	0	1,762	0	NA	0	NA	0	NA
90029-000	Foreign Lottery	622	1,443	1	1,195	0	NA	1	100%	0	NA
90030-000	Unclaimed Funds Retrieval Services	392	1,791	0	1,762	0	NA	0	NA	0	NA
90031-000	Charity - National	216	2,280	0	1,762	0	NA	0	NA	0	NA
90032-000	Coupon Books	246	2,168	0	1,762	0	NA	0	NA	0	NA
90032-100	Coupon Service	3,838	489	25	201	20	80%	5	20%	0	NA
90033-000	Travel Club	2,166	718	9	422	1	11%	2	22%	6	67%
90034-000	Vacation Certificates and Vouchers	211	2,297	0	1,762	0	NA	0	NA	0	NA
90036-000	Local Lottery	5,313	373	19	248	19	100%	0	NA	0	NA
90040-000	High Risk Behavior/Practices	13,087	154	30	174	0	NA	19	63%	11	37%
90040-100	Pet Scams	318	1,955	0	1,762	0	NA	0	NA	0	NA
90050-000	High Risk Free Trial Offers	23,428	81	255	32	215	84%	36	14%	4	2%
92000-000	Glass Company	3,793	491	9	422	2	22%	6	67%	1	11%
92000-200	Screen Company	18	4,083	0	1,762	0	NA	0	NA	0	NA
95085-000	Identity Theft Protection	379	1,826	0	1,762	0	NA	0	NA	0	NA
96000-250	Conscious Business	317	1,956	0	1,762	0	NA	0	NA	0	NA
96000-400	Benefit Corporation	19	4,053	0	1,762	0	NA	0	NA	0	NA
96000-800	Corporate Social Responsibility	7	4,462	0	1,762	0	NA	0	NA	0	NA
96000-910	Apostille	66	3,244	0	1,762	0	NA	0	NA	0	NA
99998-000	Government Offices	2,604	634	0	1,762	0	NA	0	NA	0	NA
99999-000	Not Elsewhere Classified	5,227	381	14	315	10	71%	2	14%	2	14%
99999-001	Not Elsewhere Classified After Investigation	4,692	413	0	1,762	0	NA	0	NA	0	NA