

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50291-000 | Furniture Stores | 83,212 | 18 | 653 | 1 | 481 | 74% | 163 | 25% | 9 | 1% |
| 62100-000 | Online Retailer | 44,074 | 35 | 649 | 2 | 371 | 57% | 256 | 39% | 22 | 3% |
| 50039-000 | New Car Dealers | 109,634 | 13 | 640 | 3 | 514 | 80% | 126 | 20% | 0 | 0% |
| 55544-000 | Telecommunications | 10,366 | 176 | 497 | 4 | 482 | 97% | 15 | 3% | 0 | 0% |
| 50720-000 | Water Heater Dealers | 34,428 | 49 | 451 | 5 | 415 | 92% | 36 | 8% | 0 | 0% |
| 60226-000 | Collections Agencies | 142,472 | 9 | 429 | 6 | 407 | 95% | 18 | 4% | 4 | 1% |
| 50040-000 | Used Car Dealers | 201,206 | 5 | 415 | 7 | 292 | 70% | 112 | 27% | 11 | 3% |
| 10182-000 | Heating and Air Conditioning | 141,471 | 10 | 399 | 8 | 308 | 77% | 87 | 22% | 4 | 1% |
| 10126-000 | Roofing Contractors | 437,630 | 1 | 388 | 9 | 211 | 54% | 160 | 41% | 17 | 4% |
| 70535-000 | Cell Phone Supplies | 42,547 | 37 | 383 | 10 | 296 | 77% | 84 | 22% | 3 | 1% |
| 70571-000 | Moving Companies | 201,627 | 4 | 376 | 11 | 236 | 63% | 132 | 35% | 8 | 2% |
| 70618-000 | Telephones | 55,614 | 30 | 368 | 12 | 347 | 94% | 20 | 5% | 1 | 0% |
| 60640-000 | Parking Facilities | 16,424 | 115 | 362 | 13 | 309 | 85% | 44 | 12% | 9 | 2% |
| 70632-100 | Online Travel Agency | 12,594 | 143 | 291 | 14 | 270 | 93% | 19 | 7% | 2 | 1% |
| 10035-000 | General Contractor | 304,055 | 2 | 268 | 15 | 110 | 41% | 144 | 54% | 14 | 5% |
| 80272-000 | Wholesale Electronic Supplies | 6,029 | 295 | 261 | 16 | 260 | 100% | 1 | 0% | 0 | 0% |
| 55203-000 | Department Stores | 9,625 | 188 | 241 | 17 | 202 | 84% | 34 | 14% | 5 | 2% |
| 60974-000 | Online Shopping | 27,290 | 61 | 240 | 18 | 175 | 73% | 40 | 17% | 25 | 10% |
| 50620-100 | Window and Door Installation | 87,794 | 17 | 229 | 19 | 128 | 56% | 98 | 43% | 3 | 1% |
| 60103-000 | Auto Repair | 128,175 | 11 | 225 | 20 | 158 | 70% | 66 | 29% | 1 | 0% |
| 70632-000 | Travel Agency | 70,298 | 22 | 208 | 21 | 189 | 91% | 18 | 9% | 1 | 0% |
| 60473-000 | Internet Service | 57,379 | 29 | 203 | 22 | 177 | 87% | 24 | 12% | 2 | 1% |
| 30544-000 | Publishers Directory | 14,003 | 128 | 202 | 23 | 113 | 56% | 55 | 27% | 34 | 17% |
| 50016-000 | Major Appliance Dealers | 33,277 | 51 | 198 | 24 | 162 | 82% | 36 | 18% | 0 | 0% |
| 30024-000 | Auto Manufacturers | 14,201 | 126 | 185 | 25 | 156 | 84% | 29 | 16% | 0 | 0% |
| 50238-000 | Electronic Equipment Dealers | 12,879 | 138 | 183 | 26 | 171 | 93% | 12 | 7% | 0 | 0% |
| 10113-000 | Plumber | 224,655 | 3 | 181 | 27 | 148 | 82% | 31 | 17% | 2 | 1% |
| 60043-000 | Major Appliance Services | 43,190 | 36 | 179 | 28 | 79 | 44% | 99 | 55% | 1 | 1% |
| 90050-000 | High Risk Free Trial Offers | 15,791 | 120 | 172 | 29 | 131 | 76% | 35 | 20% | 6 | 3% |
| 10155-100 | Cable Installation | 7,618 | 244 | 170 | 30 | 145 | 85% | 25 | 15% | 0 | 0% |
| 60430-000 | Health Club | 16,392 | 116 | 170 | 30 | 153 | 90% | 16 | 9% | 1 | 1% |
| 80030-000 | Wholesale Small Appliances | 2,087 | 656 | 168 | 32 | 167 | 99% | 1 | 1% | 0 | 0% |
| 20049-000 | Consumer Finance Companies | 67,739 | 24 | 161 | 33 | 151 | 94% | 9 | 6% | 1 | 1% |
| 70511-000 | Airlines | 5,003 | 345 | 161 | 33 | 78 | 48% | 81 | 50% | 2 | 1% |
| 60167-000 | Burglar Alarm Systems | 41,296 | 38 | 158 | 35 | 151 | 96% | 7 | 4% | 0 | 0% |
| 20003-000 | Bank | 22,409 | 78 | 157 | 36 | 122 | 78% | 35 | 22% | 0 | 0% |
| 90027-200 | Credit Repair Services | 9,613 | 190 | 144 | 37 | 143 | 99% | 1 | 1% | 0 | 0% |
| 10078-000 | Home Builders | 161,516 | 7 | 140 | 38 | 112 | 80% | 27 | 19% | 1 | 1% |
| 50275-000 | Retail Florist | 11,971 | 149 | 140 | 38 | 139 | 99% | 1 | 1% | 0 | 0% |
| 60102-000 | Auto Renting and Leasing | 16,445 | 114 | 137 | 40 | 96 | 70% | 41 | 30% | 0 | 0% |
| 70626-000 | Tour Operators | 18,521 | 98 | 133 | 41 | 123 | 92% | 9 | 7% | 1 | 1% |
| 70542-000 | Delivery Service | 18,340 | 101 | 132 | 42 | 117 | 89% | 15 | 11% | 0 | 0% |
| 75620-000 | VoIP Phone | 15,995 | 119 | 132 | 42 | 132 | 100% | 0 | 0% | 0 | 0% |
| 70623-000 | Cable TV | 11,905 | 151 | 130 | 44 | 69 | 53% | 61 | 47% | 0 | 0% |
| 20047-000 | Loans | 107,188 | 14 | 129 | 45 | 108 | 84% | 18 | 14% | 3 | 2% |
| 55093-000 | Clothing | 17,484 | 108 | 129 | 45 | 78 | 60% | 46 | 36% | 5 | 4% |
| 10079-000 | Home Improvement | 173,234 | 6 | 123 | 47 | 77 | 63% | 41 | 33% | 5 | 4% |
| 87100-000 | Energy Service Company | 31,395 | 55 | 123 | 47 | 107 | 87% | 16 | 13% | 0 | 0% |
| 10102-000 | Paving Contractors | 81,547 | 19 | 122 | 49 | 68 | 56% | 45 | 37% | 9 | 7% |
| 60282-000 | Dating Services | 13,444 | 130 | 121 | 50 | 109 | 90% | 11 | 9% | 1 | 1% |
| 20019-000 | Insurance Companies | 58,336 | 28 | 118 | 51 | 107 | 91% | 11 | 9% | 0 | 0% |
| 10182-200 | Residential Air Conditioning Contractors | 32,383 | 53 | 117 | 52 | 79 | 68% | 35 | 30% | 3 | 3% |
| 60430-100 | Fitness Center | 9,608 | 191 | 116 | 53 | 77 | 66% | 27 | 23% | 12 | 10% |
| 00155-000 | Landscape Contractors | 149,125 | 8 | 113 | 54 | 66 | 58% | 40 | 35% | 7 | 6% |
| 60447-000 | Hotels | 8,265 | 225 | 108 | 55 | 75 | 69% | 31 | 29% | 2 | 2% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 61064-000 | Moving and Storage Companies | 33,449 | 50 | 104 | 56 | 44 | 42% | 55 | 53% | 5 | 5% |
| 00157-000 | Lawn Maintenance | 46,298 | 33 | 101 | 57 | 81 | 80% | 19 | 19% | 1 | 1% |
| 60235-000 | Computer Hardware | 28,039 | 59 | 100 | 58 | 57 | 57% | 42 | 42% | 1 | 1% |
| 60469-400 | Home Renovation | 59,461 | 27 | 98 | 59 | 44 | 45% | 47 | 48% | 7 | 7% |
| 60788-100 | Security Cameras | 4,265 | 384 | 97 | 60 | 97 | 100% | 0 | 0% | 0 | 0% |
| 60732-000 | Property Management | 102,790 | 15 | 95 | 61 | 64 | 67% | 26 | 27% | 5 | 5% |
| 60979-000 | Internet Marketing Services | 6,658 | 275 | 95 | 61 | 86 | 91% | 9 | 9% | 0 | 0% |
| 50737-000 | Windows | 62,450 | 25 | 94 | 63 | 81 | 86% | 11 | 12% | 2 | 2% |
| 20013-000 | Financing | 19,354 | 95 | 91 | 64 | 69 | 76% | 22 | 24% | 0 | 0% |
| 50544-000 | Restaurants | 18,418 | 100 | 91 | 64 | 48 | 53% | 39 | 43% | 4 | 4% |
| 30346-100 | Legal Document Help | 5,205 | 335 | 89 | 66 | 86 | 97% | 3 | 3% | 0 | 0% |
| 50712-000 | Vitamins and Supplements | 13,207 | 135 | 85 | 67 | 68 | 80% | 14 | 16% | 3 | 4% |
| 76000-000 | Aromatherapy | 4,437 | 373 | 85 | 67 | 12 | 14% | 73 | 86% | 0 | 0% |
| 20085-000 | Financial Services | 37,095 | 44 | 77 | 69 | 71 | 92% | 6 | 8% | 0 | 0% |
| 70605-000 | Snow Removal Services | 24,222 | 69 | 76 | 70 | 58 | 76% | 18 | 24% | 0 | 0% |
| 50043-000 | New Auto Parts | 28,934 | 57 | 75 | 71 | 57 | 76% | 17 | 23% | 1 | 1% |
| 50173-000 | Computer Dealers | 19,596 | 92 | 74 | 72 | 55 | 74% | 10 | 14% | 9 | 12% |
| 60891-000 | Towing Company | 20,656 | 85 | 74 | 72 | 40 | 54% | 34 | 46% | 0 | 0% |
| 65974-000 | Ecommerce | 4,918 | 347 | 73 | 74 | 19 | 26% | 54 | 74% | 0 | 0% |
| 60473-100 | Internet Providers | 10,907 | 166 | 72 | 75 | 70 | 97% | 2 | 3% | 0 | 0% |
| 10178-000 | Window Installation | 51,505 | 31 | 71 | 76 | 61 | 86% | 10 | 14% | 0 | 0% |
| 50397-000 | Lingerie | 7,172 | 258 | 69 | 77 | 32 | 46% | 37 | 54% | 0 | 0% |
| 60825-000 | Spiritualist | 7,222 | 256 | 67 | 78 | 27 | 40% | 40 | 60% | 0 | 0% |
| 50367-000 | Jewelry Stores | 45,588 | 34 | 65 | 79 | 43 | 66% | 10 | 15% | 12 | 18% |
| 10032-000 | Concrete Contractors | 75,594 | 20 | 63 | 80 | 38 | 60% | 23 | 37% | 2 | 3% |
| 60214-000 | Dry Cleaners | 11,686 | 158 | 63 | 80 | 38 | 60% | 24 | 38% | 1 | 2% |
| 80779-000 | Water Purification Equipment | 22,554 | 77 | 63 | 80 | 54 | 86% | 5 | 8% | 4 | 6% |
| 55502-000 | Car Dealers | 6,349 | 284 | 62 | 83 | 51 | 82% | 11 | 18% | 0 | 0% |
| 60134-000 | Beauty Salon | 25,203 | 67 | 60 | 84 | 37 | 62% | 23 | 38% | 0 | 0% |
| 90018-000 | Advance Fee Brokers | 19,811 | 90 | 60 | 84 | 0 | 0% | 27 | 45% | 33 | 55% |
| 60997-000 | Auto Services | 25,617 | 66 | 56 | 86 | 36 | 64% | 19 | 34% | 1 | 2% |
| 80617-000 | Safety Consultants | 12,683 | 141 | 56 | 86 | 25 | 45% | 31 | 55% | 0 | 0% |
| 50252-000 | Fence Contractors | 35,216 | 48 | 54 | 88 | 32 | 59% | 22 | 41% | 0 | 0% |
| 10076-000 | Heating Contractors | 73,346 | 21 | 53 | 89 | 48 | 91% | 5 | 9% | 0 | 0% |
| 10095-000 | Painting Contractors | 92,947 | 16 | 52 | 90 | 35 | 67% | 15 | 29% | 2 | 4% |
| 50535-000 | RV Dealers | 16,643 | 112 | 50 | 91 | 44 | 88% | 6 | 12% | 0 | 0% |
| 60880-000 | Event Ticket Sales | 12,150 | 146 | 50 | 91 | 46 | 92% | 4 | 8% | 0 | 0% |
| 60094-000 | Auto Body Repair and Painting | 61,310 | 26 | 49 | 93 | 38 | 78% | 10 | 20% | 1 | 2% |
| 60135-000 | Beauty School | 10,579 | 170 | 48 | 94 | 45 | 94% | 2 | 4% | 1 | 2% |
| 60788-000 | Security System Monitors | 28,395 | 58 | 48 | 94 | 40 | 83% | 5 | 10% | 3 | 6% |
| 50740-000 | Womens Clothing | 7,562 | 247 | 47 | 96 | 21 | 45% | 26 | 55% | 0 | 0% |
| 70620-000 | Long Distance Phone Service | 8,300 | 224 | 47 | 96 | 45 | 96% | 2 | 4% | 0 | 0% |
| 10151-000 | Pool Contractors | 20,488 | 87 | 45 | 98 | 27 | 60% | 18 | 40% | 0 | 0% |
| 50523-000 | Radio Communication Equipment and Systems | 1,659 | 778 | 44 | 99 | 40 | 91% | 4 | 9% | 0 | 0% |
| 60655-100 | Photographer | 9,465 | 192 | 44 | 99 | 15 | 34% | 27 | 61% | 2 | 5% |
| 50309-000 | Gift Baskets | 2,694 | 553 | 43 | 101 | 6 | 14% | 37 | 86% | 0 | 0% |
| 60573-000 | Motel | 5,843 | 307 | 43 | 101 | 21 | 49% | 20 | 47% | 2 | 5% |
| 10164-000 | Utility Contractors | 3,766 | 420 | 42 | 103 | 41 | 98% | 1 | 2% | 0 | 0% |
| 60393-000 | Rental Furniture | 2,445 | 588 | 41 | 104 | 34 | 83% | 7 | 17% | 0 | 0% |
| 50659-000 | Tire Dealers | 20,013 | 89 | 40 | 105 | 35 | 88% | 5 | 13% | 0 | 0% |
| 60268-000 | Credit Reporting Agencies | 2,660 | 558 | 40 | 105 | 30 | 75% | 9 | 23% | 1 | 3% |
| 60650-000 | Pest Control | 37,766 | 42 | 40 | 105 | 22 | 55% | 13 | 33% | 5 | 13% |
| 50322-000 | Grocery Store | 6,771 | 268 | 39 | 108 | 33 | 85% | 6 | 15% | 0 | 0% |
| 50419-000 | Mattress | 13,044 | 137 | 39 | 108 | 35 | 90% | 4 | 10% | 0 | 0% |
| 60180-000 | Car Wash | 6,880 | 264 | 39 | 108 | 24 | 62% | 13 | 33% | 2 | 5% |

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|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60603-000 | Nail Salon | 7,448 | 249 | 39 | 108 | 18 | 46% | 20 | 51% | 1 | 3% |
| 85373-000 | Pardon Services | 11,836 | 153 | 39 | 108 | 32 | 82% | 6 | 15% | 1 | 3% |
| 50308-000 | General Merchandise | 4,310 | 379 | 38 | 113 | 12 | 32% | 26 | 68% | 0 | 0% |
| 60245-000 | Computer Repair | 18,268 | 102 | 38 | 113 | 23 | 61% | 15 | 39% | 0 | 0% |
| 60857-000 | Tax Return Preparation | 18,070 | 106 | 38 | 113 | 32 | 84% | 6 | 16% | 0 | 0% |
| 70597-000 | Satellite Supplies | 2,369 | 606 | 38 | 113 | 33 | 87% | 5 | 13% | 0 | 0% |
| 80075-000 | Beauty Supplies | 10,683 | 168 | 38 | 113 | 27 | 71% | 11 | 29% | 0 | 0% |
| 10148-100 | Retail Stores | 4,183 | 389 | 37 | 118 | 26 | 70% | 8 | 22% | 3 | 8% |
| 25049-000 | Payday Loans | 12,846 | 139 | 37 | 118 | 25 | 68% | 11 | 30% | 1 | 3% |
| 30786-000 | Commercial Products Wholesale and Distributor | 9,106 | 200 | 37 | 118 | 31 | 84% | 6 | 16% | 0 | 0% |
| 50411-000 | Catalog Shopping | 4,282 | 382 | 37 | 118 | 34 | 92% | 3 | 8% | 0 | 0% |
| 50647-000 | Telephone System Dealers | 2,132 | 645 | 37 | 118 | 37 | 100% | 0 | 0% | 0 | 0% |
| 60457-000 | Immigration Consultant | 23,323 | 72 | 37 | 118 | 18 | 49% | 19 | 51% | 0 | 0% |
| 10177-000 | Construction Services | 68,754 | 23 | 36 | 124 | 13 | 36% | 17 | 47% | 6 | 17% |
| 30418-000 | Newspaper | 2,240 | 630 | 36 | 124 | 28 | 78% | 5 | 14% | 3 | 8% |
| 50310-200 | Home Accessories Online | 1,868 | 707 | 36 | 124 | 35 | 97% | 1 | 3% | 0 | 0% |
| 50608-000 | Sporting Goods Retail | 5,327 | 332 | 36 | 124 | 24 | 67% | 9 | 25% | 3 | 8% |
| 85265-000 | Furnace Repair | 19,497 | 93 | 36 | 124 | 29 | 81% | 6 | 17% | 1 | 3% |
| 30003-000 | Directory Advertising | 6,683 | 273 | 35 | 129 | 16 | 46% | 19 | 54% | 0 | 0% |
| 50758-000 | Bulk Food Store | 2,901 | 522 | 34 | 130 | 29 | 85% | 5 | 15% | 0 | 0% |
| 55525-000 | Construction | 3,881 | 408 | 34 | 130 | 14 | 41% | 19 | 56% | 1 | 3% |
| 65134-000 | Spa | 8,021 | 235 | 34 | 130 | 22 | 65% | 8 | 24% | 4 | 12% |
| 60980-000 | Web Design | 23,850 | 71 | 33 | 133 | 25 | 76% | 6 | 18% | 2 | 6% |
| 60112-300 | Auto Warranty Plans | 4,335 | 377 | 32 | 134 | 14 | 44% | 18 | 56% | 0 | 0% |
| 60236-000 | Computer Software Developers | 11,040 | 164 | 32 | 134 | 26 | 81% | 6 | 19% | 0 | 0% |
| 60522-000 | Locksmith | 18,230 | 104 | 32 | 134 | 19 | 59% | 13 | 41% | 0 | 0% |
| 20060-000 | Property Maintenance | 26,941 | 62 | 31 | 137 | 20 | 65% | 11 | 35% | 0 | 0% |
| 50694-000 | Vacuum Cleaners | 5,360 | 328 | 31 | 137 | 15 | 48% | 14 | 45% | 2 | 6% |
| 60184-000 | Carpet and Rug Cleaners | 36,691 | 46 | 31 | 137 | 24 | 77% | 6 | 19% | 1 | 3% |
| 60449-000 | House Cleaning | 21,728 | 80 | 31 | 137 | 22 | 71% | 9 | 29% | 0 | 0% |
| 60488-000 | Laboratory Testing | 8,864 | 206 | 31 | 137 | 8 | 26% | 23 | 74% | 0 | 0% |
| 10182-300 | Commercial Air Conditioning Contractors | 18,828 | 97 | 30 | 142 | 24 | 80% | 6 | 20% | 0 | 0% |
| 20014-000 | Currency Exchange | 4,685 | 361 | 30 | 142 | 17 | 57% | 13 | 43% | 0 | 0% |
| 30614-000 | Signs | 8,899 | 205 | 30 | 142 | 16 | 53% | 6 | 20% | 8 | 27% |
| 64000-000 | Home Electronics | 8,169 | 228 | 30 | 142 | 26 | 87% | 4 | 13% | 0 | 0% |
| 65473-000 | Web Hosting | 9,020 | 201 | 30 | 142 | 21 | 70% | 9 | 30% | 0 | 0% |
| 66002-000 | Cleaning Services | 32,967 | 52 | 30 | 142 | 12 | 40% | 18 | 60% | 0 | 0% |
| 80515-000 | Office Supplies | 3,074 | 496 | 30 | 142 | 29 | 97% | 1 | 3% | 0 | 0% |
| 10049-000 | Electrician | 118,929 | 12 | 29 | 149 | 17 | 59% | 11 | 38% | 1 | 3% |
| 50488-000 | Pharmacy | 10,657 | 169 | 29 | 149 | 24 | 83% | 5 | 17% | 0 | 0% |
| 50634-000 | Tailor | 2,364 | 608 | 29 | 149 | 13 | 45% | 16 | 55% | 0 | 0% |
| 60044-000 | Small Appliance Services | 14,293 | 125 | 29 | 149 | 15 | 52% | 13 | 45% | 1 | 3% |
| 60266-000 | Credit and Debt Counseling | 32,352 | 54 | 29 | 149 | 28 | 97% | 0 | 0% | 1 | 3% |
| 15035-000 | Handyman | 23,021 | 75 | 28 | 154 | 13 | 46% | 13 | 46% | 2 | 7% |
| 50602-000 | Hot Tub Dealers | 13,653 | 129 | 28 | 154 | 24 | 86% | 4 | 14% | 0 | 0% |
| 90040-000 | High Risk Behavior/Practices | 11,731 | 156 | 28 | 154 | 6 | 21% | 19 | 68% | 3 | 11% |
| 10073-000 | Gutters | 21,148 | 82 | 27 | 157 | 18 | 67% | 9 | 33% | 0 | 0% |
| 50582-000 | Retail Shoes | 6,725 | 270 | 27 | 157 | 21 | 78% | 5 | 19% | 1 | 4% |
| 60420-000 | Hair Styling | 4,512 | 365 | 27 | 157 | 14 | 52% | 13 | 48% | 0 | 0% |
| 60429-200 | Health and Wellness | 37,872 | 41 | 27 | 157 | 19 | 70% | 7 | 26% | 1 | 4% |
| 70562-000 | Limo Service | 11,885 | 152 | 27 | 157 | 8 | 30% | 19 | 70% | 0 | 0% |
| 10006-100 | Kitchen Remodel | 8,142 | 230 | 26 | 162 | 11 | 42% | 1 | 4% | 14 | 54% |
| 20080-000 | Insurance Services Office | 23,035 | 74 | 26 | 162 | 25 | 96% | 1 | 4% | 0 | 0% |
| 50705-100 | Blinds | 9,404 | 194 | 26 | 162 | 19 | 73% | 5 | 19% | 2 | 8% |
| 85363-000 | Social Media Marketing | 8,312 | 223 | 26 | 162 | 26 | 100% | 0 | 0% | 0 | 0% |

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|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 00219-000 | Tree Service | 41,140 | 39 | 25 | 166 | 11 | 44% | 12 | 48% | 2 | 8% |
| 20008-000 | Credit Cards and Plans | 2,286 | 626 | 25 | 166 | 22 | 88% | 3 | 12% | 0 | 0% |
| 50502-000 | Pizza | 3,185 | 486 | 25 | 166 | 16 | 64% | 9 | 36% | 0 | 0% |
| 50671-000 | Toys | 3,102 | 493 | 25 | 166 | 19 | 76% | 6 | 24% | 0 | 0% |
| 60367-000 | Fire and Water Damage Restoration | 37,028 | 45 | 25 | 166 | 19 | 76% | 6 | 24% | 0 | 0% |
| 60639-000 | Parking Attendant | 1,758 | 750 | 25 | 166 | 15 | 60% | 10 | 40% | 0 | 0% |
| 60853-000 | Tanning Salons | 2,792 | 538 | 25 | 166 | 10 | 40% | 14 | 56% | 1 | 4% |
| 80316-000 | Wholesale Florist | 1,191 | 930 | 25 | 166 | 1 | 4% | 24 | 96% | 0 | 0% |
| 80415-100 | Junk Removal | 6,982 | 261 | 25 | 166 | 5 | 20% | 20 | 80% | 0 | 0% |
| 30539-101 | Ink Cartridge Refill | 2,170 | 642 | 24 | 175 | 0 | 0% | 24 | 100% | 0 | 0% |
| 50110-000 | Building Materials | 18,887 | 96 | 24 | 175 | 15 | 63% | 8 | 33% | 1 | 4% |
| 50133-000 | New Carpet | 18,212 | 105 | 24 | 175 | 20 | 83% | 4 | 17% | 0 | 0% |
| 50175-000 | Computer Parts | 6,717 | 272 | 24 | 175 | 23 | 96% | 1 | 4% | 0 | 0% |
| 50464-000 | Fuel Oil | 5,423 | 326 | 24 | 175 | 20 | 83% | 4 | 17% | 0 | 0% |
| 60323-000 | Electronic Equipment Repair | 4,688 | 360 | 24 | 175 | 13 | 54% | 10 | 42% | 1 | 4% |
| 10171-000 | Waterproofing Contractors | 16,790 | 111 | 23 | 181 | 17 | 74% | 3 | 13% | 3 | 13% |
| 50372-000 | Kitchen Accessories | 4,747 | 354 | 23 | 181 | 23 | 100% | 0 | 0% | 0 | 0% |
| 50467-000 | Retail Optical Goods | 5,082 | 341 | 23 | 181 | 11 | 48% | 12 | 52% | 0 | 0% |
| 60088-000 | Auctioneer | 10,057 | 181 | 23 | 181 | 15 | 65% | 7 | 30% | 1 | 4% |
| 60309-000 | Driving Lessons | 8,749 | 210 | 23 | 181 | 14 | 61% | 7 | 30% | 2 | 9% |
| 70529-000 | Bus Lines | 1,572 | 805 | 23 | 181 | 20 | 87% | 3 | 13% | 0 | 0% |
| 70615-000 | Taxi | 8,064 | 234 | 23 | 181 | 11 | 48% | 11 | 48% | 1 | 4% |
| 85354-000 | Payment Processing Services | 8,668 | 212 | 23 | 181 | 21 | 91% | 2 | 9% | 0 | 0% |
| 20027-000 | Health Insurance | 6,619 | 277 | 22 | 189 | 21 | 95% | 1 | 5% | 0 | 0% |
| 50203-000 | Discount Stores | 8,575 | 215 | 22 | 189 | 18 | 82% | 4 | 18% | 0 | 0% |
| 50630-000 | Swimwear | 3,585 | 440 | 22 | 189 | 3 | 14% | 19 | 86% | 0 | 0% |
| 60539-000 | Marketing Programs | 6,802 | 267 | 22 | 189 | 6 | 27% | 15 | 68% | 1 | 5% |
| 05195-000 | Dog Breeders | 16,451 | 113 | 21 | 193 | 10 | 48% | 10 | 48% | 1 | 5% |
| 10006-000 | Bathroom Design | 25,916 | 65 | 21 | 193 | 7 | 33% | 10 | 48% | 4 | 19% |
| 44006-100 | Appliance Repair | 4,613 | 362 | 21 | 193 | 12 | 57% | 9 | 43% | 0 | 0% |
| 50017-000 | Major Appliance Parts | 10,333 | 178 | 21 | 193 | 18 | 86% | 3 | 14% | 0 | 0% |
| 50440-000 | Motorcycle Dealers | 6,668 | 274 | 21 | 193 | 18 | 86% | 3 | 14% | 0 | 0% |
| 60199-000 | Child Care Centers | 10,462 | 173 | 21 | 193 | 12 | 57% | 7 | 33% | 2 | 10% |
| 60312-000 | Duct Cleaning | 21,778 | 79 | 21 | 193 | 13 | 62% | 5 | 24% | 3 | 14% |
| 60456-000 | Identification Card Service | 956 | 1,038 | 21 | 193 | 11 | 52% | 10 | 48% | 0 | 0% |
| 65112-000 | Extended Warranty Contract Service Companies | 5,893 | 301 | 21 | 193 | 21 | 100% | 0 | 0% | 0 | 0% |
| 73200-000 | Virtual Currency | 1,862 | 710 | 21 | 193 | 14 | 67% | 7 | 33% | 0 | 0% |
| 85360-000 | Garage Doors | 21,392 | 81 | 21 | 193 | 15 | 71% | 6 | 29% | 0 | 0% |
| 10177-101 | Bathroom Remodel | 16,972 | 110 | 20 | 204 | 16 | 80% | 4 | 20% | 0 | 0% |
| 30276-000 | Granite | 14,586 | 123 | 20 | 204 | 9 | 45% | 4 | 20% | 7 | 35% |
| 50624-100 | Eyeglass Suppliers | 6,120 | 289 | 20 | 204 | 5 | 25% | 14 | 70% | 1 | 5% |
| 60811-000 | Skin Care | 8,496 | 219 | 20 | 204 | 10 | 50% | 10 | 50% | 0 | 0% |
| 60975-000 | Magazine Sales | 1,623 | 794 | 20 | 204 | 20 | 100% | 0 | 0% | 0 | 0% |
| 10089-000 | Mason Contractors | 25,949 | 64 | 19 | 209 | 7 | 37% | 9 | 47% | 3 | 16% |
| 10135-000 | Siding Contractors | 22,645 | 76 | 19 | 209 | 8 | 42% | 10 | 53% | 1 | 5% |
| 20053-000 | Mortgage Broker | 50,974 | 32 | 19 | 209 | 15 | 79% | 4 | 21% | 0 | 0% |
| 50082-000 | Boat Dealers | 6,075 | 291 | 19 | 209 | 17 | 89% | 2 | 11% | 0 | 0% |
| 50204-000 | Diamond | 6,765 | 269 | 19 | 209 | 8 | 42% | 11 | 58% | 0 | 0% |
| 50260-000 | Fireplace | 17,605 | 107 | 19 | 209 | 15 | 79% | 4 | 21% | 0 | 0% |
| 50567-000 | Gas Station | 5,471 | 323 | 19 | 209 | 11 | 58% | 8 | 42% | 0 | 0% |
| 50730-000 | Wedding Supplies | 5,686 | 312 | 19 | 209 | 13 | 68% | 6 | 32% | 0 | 0% |
| 65733-100 | Cabin rentals | 2,968 | 510 | 19 | 209 | 16 | 84% | 2 | 11% | 1 | 5% |
| 80398-000 | Industrial Supply | 3,742 | 423 | 19 | 209 | 4 | 21% | 15 | 79% | 0 | 0% |
| 85282-000 | Point of Sale Systems | 7,546 | 248 | 19 | 209 | 17 | 89% | 2 | 11% | 0 | 0% |
| 10013-000 | Building Contractors | 37,552 | 43 | 18 | 220 | 11 | 61% | 7 | 39% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 20021-000 | Auto Insurance | 14,135 | 127 | 18 | 220 | 14 | 78% | 2 | 11% | 2 | 11% |
| 50304-000 | Propane | 3,784 | 418 | 18 | 220 | 14 | 78% | 4 | 22% | 0 | 0% |
| 60005-000 | Accountant | 18,474 | 99 | 18 | 220 | 14 | 78% | 3 | 17% | 1 | 6% |
| 60010-000 | Advertising Agencies | 5,570 | 319 | 18 | 220 | 18 | 100% | 0 | 0% | 0 | 0% |
| 60112-000 | Auto Warranty Processing | 7,633 | 243 | 18 | 220 | 17 | 94% | 1 | 6% | 0 | 0% |
| 60332-000 | Energy Management Consultant | 5,006 | 343 | 18 | 220 | 16 | 89% | 0 | 0% | 2 | 11% |
| 60629-000 | Optometrist | 7,401 | 251 | 18 | 220 | 14 | 78% | 4 | 22% | 0 | 0% |
| 60704-000 | Process Server | 2,762 | 545 | 18 | 220 | 0 | 0% | 13 | 72% | 5 | 28% |
| 65778-000 | Grant, Scholarship and Financial Aid Finder Service | 6,719 | 271 | 18 | 220 | 14 | 78% | 4 | 22% | 0 | 0% |
| 70592-000 | Garbage Removal | 6,008 | 298 | 18 | 220 | 10 | 56% | 7 | 39% | 1 | 6% |
| 70610-000 | Storage Units | 8,563 | 216 | 18 | 220 | 16 | 89% | 2 | 11% | 0 | 0% |
| 80697-100 | Interlocking Pavers | 3,464 | 454 | 18 | 220 | 5 | 28% | 11 | 61% | 2 | 11% |
| 20061-000 | Real Estate Development | 20,401 | 88 | 17 | 233 | 13 | 76% | 4 | 24% | 0 | 0% |
| 50166-000 | Coin Card | 525 | 1,408 | 17 | 233 | 16 | 94% | 1 | 6% | 0 | 0% |
| 50169-000 | Collectibles | 1,371 | 868 | 17 | 233 | 16 | 94% | 1 | 6% | 0 | 0% |
| 50693-000 | Upholstery Fabric | 2,864 | 523 | 17 | 233 | 3 | 18% | 14 | 82% | 0 | 0% |
| 60460-000 | Incentive Programs | 2,831 | 533 | 17 | 233 | 14 | 82% | 2 | 12% | 1 | 6% |
| 60473-600 | Digital Marketing | 7,323 | 253 | 17 | 233 | 14 | 82% | 3 | 18% | 0 | 0% |
| 60523-000 | Lube Service | 3,748 | 421 | 17 | 233 | 12 | 71% | 5 | 29% | 0 | 0% |
| 60538-000 | Marketing Consultant | 9,800 | 186 | 17 | 233 | 8 | 47% | 9 | 53% | 0 | 0% |
| 60902-000 | Transmission | 10,039 | 183 | 17 | 233 | 15 | 88% | 2 | 12% | 0 | 0% |
| 70645-000 | Industrial Recycling | 6,065 | 292 | 17 | 233 | 9 | 53% | 8 | 47% | 0 | 0% |
| 80385-100 | Medical Equipment | 5,194 | 336 | 17 | 233 | 12 | 71% | 5 | 29% | 0 | 0% |
| 90032-100 | Coupon Service | 5,816 | 308 | 17 | 233 | 15 | 88% | 1 | 6% | 1 | 6% |
| 10058-200 | Floor Coverings | 13,077 | 136 | 16 | 245 | 16 | 100% | 0 | 0% | 0 | 0% |
| 10095-300 | Commercial Painter | 9,448 | 193 | 16 | 245 | 3 | 19% | 13 | 81% | 0 | 0% |
| 50373-000 | Kitchen Cabinets and Equipment | 15,259 | 122 | 16 | 245 | 14 | 88% | 2 | 13% | 0 | 0% |
| 50434-000 | Cell Phone Equipment | 2,854 | 526 | 16 | 245 | 4 | 25% | 9 | 56% | 3 | 19% |
| 60107-700 | Auto Maintenance | 3,879 | 409 | 16 | 245 | 8 | 50% | 5 | 31% | 3 | 19% |
| 60541-000 | Martial Arts | 5,626 | 315 | 16 | 245 | 8 | 50% | 8 | 50% | 0 | 0% |
| 60729-000 | Real Estate | 20,928 | 84 | 16 | 245 | 11 | 69% | 2 | 13% | 3 | 19% |
| 80266-000 | Wholesale Electric Supplies | 3,557 | 442 | 16 | 245 | 15 | 94% | 1 | 6% | 0 | 0% |
| 80742-000 | Wholesale Toys | 654 | 1,259 | 16 | 245 | 14 | 88% | 2 | 13% | 0 | 0% |
| 85255-000 | Online Pharmacy | 29,304 | 56 | 16 | 245 | 13 | 81% | 0 | 0% | 3 | 19% |
| 85366-000 | Flooring Contractors | 16,053 | 118 | 16 | 245 | 10 | 63% | 6 | 38% | 0 | 0% |
| 90010-000 | Pyramid Companies | 78 | 2,771 | 16 | 245 | 0 | 0% | 0 | 0% | 16 | 100% |
| 00197-000 | Pet Insurance | 2,820 | 535 | 15 | 257 | 15 | 100% | 0 | 0% | 0 | 0% |
| 10081-000 | Insulation Contractors | 24,533 | 68 | 15 | 257 | 9 | 60% | 6 | 40% | 0 | 0% |
| 50333-000 | Hardware Sales | 4,732 | 355 | 15 | 257 | 10 | 67% | 5 | 33% | 0 | 0% |
| 50336-000 | Health Products | 13,212 | 134 | 15 | 257 | 10 | 67% | 5 | 33% | 0 | 0% |
| 50750-101 | Vehicle Transport | 3,992 | 401 | 15 | 257 | 5 | 33% | 10 | 67% | 0 | 0% |
| 60142-100 | Utility Billing | 4,301 | 381 | 15 | 257 | 15 | 100% | 0 | 0% | 0 | 0% |
| 60319-000 | Educational Consultant | 2,084 | 657 | 15 | 257 | 15 | 100% | 0 | 0% | 0 | 0% |
| 60719-000 | Buying Clubs | 1,134 | 961 | 15 | 257 | 0 | 0% | 15 | 100% | 0 | 0% |
| 60786-000 | Searchers of Records | 3,733 | 426 | 15 | 257 | 3 | 20% | 12 | 80% | 0 | 0% |
| 70000-000 | Couriers | 5,974 | 299 | 15 | 257 | 10 | 67% | 4 | 27% | 1 | 7% |
| 80013-000 | Air Purification Systems | 11,089 | 163 | 15 | 257 | 9 | 60% | 6 | 40% | 0 | 0% |
| 80600-000 | Commercial Refrigeration | 5,006 | 343 | 15 | 257 | 4 | 27% | 11 | 73% | 0 | 0% |
| 80618-000 | Safety Clothing | 1,661 | 776 | 15 | 257 | 11 | 73% | 1 | 7% | 3 | 20% |
| 80763-000 | Wholesale Vacuum Cleaners | 737 | 1,195 | 15 | 257 | 13 | 87% | 2 | 13% | 0 | 0% |
| 85272-000 | Information Technology Services | 10,033 | 184 | 15 | 257 | 7 | 47% | 8 | 53% | 0 | 0% |
| 50005-000 | ATV | 3,364 | 461 | 14 | 272 | 12 | 86% | 1 | 7% | 1 | 7% |
| 50060-000 | Bathroom Accessories | 2,418 | 594 | 14 | 272 | 7 | 50% | 7 | 50% | 0 | 0% |
| 50121-000 | Cabinets | 11,203 | 162 | 14 | 272 | 7 | 50% | 6 | 43% | 1 | 7% |
| 50142-000 | Tablet Equipment | 3,068 | 498 | 14 | 272 | 6 | 43% | 8 | 57% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50191-000 | Countertops | 14,430 | 124 | 14 | 272 | 9 | 64% | 5 | 36% | 0 | 0% |
| 50273-000 | Retail Floor Materials | 11,940 | 150 | 14 | 272 | 10 | 71% | 4 | 29% | 0 | 0% |
| 50434-100 | Cell Phone Repair | 359 | 1,674 | 14 | 272 | 9 | 64% | 5 | 36% | 0 | 0% |
| 50518-000 | Quilting Supplies | 1,140 | 957 | 14 | 272 | 6 | 43% | 8 | 57% | 0 | 0% |
| 60246-000 | Computer System Designers | 10,057 | 181 | 14 | 272 | 13 | 93% | 1 | 7% | 0 | 0% |
| 60353-000 | Exercise Programs | 4,243 | 386 | 14 | 272 | 11 | 79% | 2 | 14% | 1 | 7% |
| 60954-000 | Window Cleaning | 16,989 | 109 | 14 | 272 | 8 | 57% | 4 | 29% | 2 | 14% |
| 60997-100 | Auto Lube | 2,031 | 670 | 14 | 272 | 8 | 57% | 6 | 43% | 0 | 0% |
| 61075-000 | Market Survey | 2,190 | 639 | 14 | 272 | 12 | 86% | 2 | 14% | 0 | 0% |
| 85281-000 | Wedding Photographers | 2,397 | 598 | 14 | 272 | 5 | 36% | 9 | 64% | 0 | 0% |
| 99999-000 | Not Elsewhere Classified | 6,555 | 279 | 14 | 272 | 10 | 71% | 3 | 21% | 1 | 7% |
| 00222-000 | Veterinarian | 6,284 | 286 | 13 | 287 | 9 | 69% | 4 | 31% | 0 | 0% |
| 20002-000 | Adjuster | 4,974 | 346 | 13 | 287 | 12 | 92% | 1 | 8% | 0 | 0% |
| 20079-000 | Credit Services | 3,695 | 432 | 13 | 287 | 12 | 92% | 1 | 8% | 0 | 0% |
| 30161-000 | Display Designer | 3,047 | 503 | 13 | 287 | 11 | 85% | 1 | 8% | 1 | 8% |
| 30251-100 | Furniture Builders | 793 | 1,149 | 13 | 287 | 3 | 23% | 8 | 62% | 2 | 15% |
| 30691-000 | Thermostat | 174 | 2,179 | 13 | 287 | 2 | 15% | 11 | 85% | 0 | 0% |
| 50114-000 | Modular Buildings | 10,098 | 180 | 13 | 287 | 5 | 38% | 8 | 62% | 0 | 0% |
| 50559-000 | Door Screens | 2,820 | 535 | 13 | 287 | 1 | 8% | 12 | 92% | 0 | 0% |
| 50719-000 | Watch Dealers | 1,853 | 713 | 13 | 287 | 2 | 15% | 11 | 85% | 0 | 0% |
| 60075-000 | Lawyers | 35,833 | 47 | 13 | 287 | 12 | 92% | 1 | 8% | 0 | 0% |
| 60177-000 | Campgrounds | 2,657 | 559 | 13 | 287 | 7 | 54% | 6 | 46% | 0 | 0% |
| 60289-000 | Dentist | 16,356 | 117 | 13 | 287 | 13 | 100% | 0 | 0% | 0 | 0% |
| 60309-101 | Driving School | 5,583 | 317 | 13 | 287 | 9 | 69% | 4 | 31% | 0 | 0% |
| 60854-000 | Tattoos | 5,343 | 331 | 13 | 287 | 5 | 38% | 7 | 54% | 1 | 8% |
| 70572-000 | Moving Services | 5,206 | 334 | 13 | 287 | 10 | 77% | 2 | 15% | 1 | 8% |
| 80010-000 | Advertising Specialties | 3,291 | 473 | 13 | 287 | 8 | 62% | 3 | 23% | 2 | 15% |
| 80265-100 | Electric Bike | 1,432 | 843 | 13 | 287 | 9 | 69% | 2 | 15% | 2 | 15% |
| 80668-100 | Solar Energy Design | 2,215 | 635 | 13 | 287 | 13 | 100% | 0 | 0% | 0 | 0% |
| 85328-000 | Granite Installation | 7,246 | 255 | 13 | 287 | 9 | 69% | 4 | 31% | 0 | 0% |
| 10058-000 | Floor Installation | 11,441 | 160 | 12 | 306 | 11 | 92% | 1 | 8% | 0 | 0% |
| 10075-000 | Heat Pump | 11,748 | 154 | 12 | 306 | 8 | 67% | 4 | 33% | 0 | 0% |
| 20019-100 | Insurance Agency | 7,166 | 259 | 12 | 306 | 9 | 75% | 3 | 25% | 0 | 0% |
| 30760-000 | Woodworking | 6,963 | 262 | 12 | 306 | 2 | 17% | 7 | 58% | 3 | 25% |
| 44006-000 | Appliances | 575 | 1,345 | 12 | 306 | 7 | 58% | 5 | 42% | 0 | 0% |
| 50074-000 | Bicycle Dealers | 3,309 | 468 | 12 | 306 | 8 | 67% | 4 | 33% | 0 | 0% |
| 50128-000 | Candles | 8,758 | 209 | 12 | 306 | 10 | 83% | 2 | 17% | 0 | 0% |
| 50722-000 | Water Softener Supplies | 7,740 | 241 | 12 | 306 | 9 | 75% | 3 | 25% | 0 | 0% |
| 60079-000 | Digital Advertising | 3,337 | 463 | 12 | 306 | 7 | 58% | 5 | 42% | 0 | 0% |
| 60095-100 | Auto Accessories | 3,777 | 419 | 12 | 306 | 6 | 50% | 6 | 50% | 0 | 0% |
| 60096-000 | Auto Detailing | 12,104 | 147 | 12 | 306 | 7 | 58% | 5 | 42% | 0 | 0% |
| 60312-100 | Air Duct Cleaning | 7,607 | 245 | 12 | 306 | 1 | 8% | 8 | 67% | 3 | 25% |
| 60478-000 | Janitor Service | 18,233 | 103 | 12 | 306 | 5 | 42% | 7 | 58% | 0 | 0% |
| 60779-000 | College and University | 11,688 | 157 | 12 | 306 | 10 | 83% | 2 | 17% | 0 | 0% |
| 60900-000 | Training Program | 4,170 | 390 | 12 | 306 | 7 | 58% | 5 | 42% | 0 | 0% |
| 60965-200 | Yoga Studio | 626 | 1,296 | 12 | 306 | 2 | 17% | 8 | 67% | 2 | 17% |
| 70544-000 | Electric Companies | 2,859 | 524 | 12 | 306 | 10 | 83% | 2 | 17% | 0 | 0% |
| 80364-150 | Wigs | 2,781 | 540 | 12 | 306 | 7 | 58% | 5 | 42% | 0 | 0% |
| 80668-000 | Solar Energy Equipment Dealers | 6,501 | 282 | 12 | 306 | 10 | 83% | 1 | 8% | 1 | 8% |
| 05153-200 | Dog Daycare | 1,927 | 688 | 11 | 325 | 7 | 64% | 4 | 36% | 0 | 0% |
| 10159-000 | Ceramic Tile Contractors | 8,900 | 204 | 11 | 325 | 7 | 64% | 4 | 36% | 0 | 0% |
| 30253-000 | Furniture Manufacturers | 9,398 | 195 | 11 | 325 | 10 | 91% | 1 | 9% | 0 | 0% |
| 30738-000 | Wholesale Washer and Dryer | 267 | 1,873 | 11 | 325 | 11 | 100% | 0 | 0% | 0 | 0% |
| 50086-000 | Used Books | 1,575 | 804 | 11 | 325 | 11 | 100% | 0 | 0% | 0 | 0% |
| 50184-000 | Contact Lenses | 5,867 | 305 | 11 | 325 | 3 | 27% | 8 | 73% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50199-000 | Convenience Store | 2,640 | 563 | 11 | 325 | 7 | 64% | 4 | 36% | 0 | 0% |
| 50221-000 | Doors | 10,378 | 175 | 11 | 325 | 7 | 64% | 4 | 36% | 0 | 0% |
| 50273-101 | Hardwood Floors | 8,920 | 203 | 11 | 325 | 3 | 27% | 8 | 73% | 0 | 0% |
| 50422-000 | Mens Clothing | 2,454 | 587 | 11 | 325 | 4 | 36% | 7 | 64% | 0 | 0% |
| 50435-000 | Mobile Phone Service | 1,025 | 1,011 | 11 | 325 | 7 | 64% | 4 | 36% | 0 | 0% |
| 50469-000 | Optician | 3,551 | 443 | 11 | 325 | 10 | 91% | 1 | 9% | 0 | 0% |
| 50485-000 | Pet Shop | 5,441 | 325 | 11 | 325 | 9 | 82% | 2 | 18% | 0 | 0% |
| 50609-000 | Retail Sportswear | 2,033 | 669 | 11 | 325 | 9 | 82% | 2 | 18% | 0 | 0% |
| 50697-000 | Vaporizer | 6,110 | 290 | 11 | 325 | 10 | 91% | 1 | 9% | 0 | 0% |
| 50750-000 | Transportation | 11,572 | 159 | 11 | 325 | 6 | 55% | 5 | 45% | 0 | 0% |
| 50791-000 | Custom Suits | 838 | 1,116 | 11 | 325 | 11 | 100% | 0 | 0% | 0 | 0% |
| 60235-010 | Computer Software | 949 | 1,042 | 11 | 325 | 9 | 82% | 2 | 18% | 0 | 0% |
| 60404-000 | Window Glass | 10,925 | 165 | 11 | 325 | 8 | 73% | 2 | 18% | 1 | 9% |
| 60658-000 | Portrait Photographers | 3,274 | 474 | 11 | 325 | 3 | 27% | 7 | 64% | 1 | 9% |
| 60752-000 | Resort | 3,733 | 426 | 11 | 325 | 8 | 73% | 3 | 27% | 0 | 0% |
| 60771-300 | Promotional Products | 2,343 | 618 | 11 | 325 | 5 | 45% | 5 | 45% | 1 | 9% |
| 60915-000 | Upholsterer | 7,761 | 240 | 11 | 325 | 5 | 45% | 6 | 55% | 0 | 0% |
| 60956-000 | Window Repair | 4,256 | 385 | 11 | 325 | 10 | 91% | 1 | 9% | 0 | 0% |
| 61026-000 | Radon Testing | 647 | 1,274 | 11 | 325 | 3 | 27% | 8 | 73% | 0 | 0% |
| 65259-000 | Event Planner | 3,298 | 471 | 11 | 325 | 2 | 18% | 9 | 82% | 0 | 0% |
| 65733-000 | Vacation Rentals | 3,306 | 469 | 11 | 325 | 9 | 82% | 2 | 18% | 0 | 0% |
| 70571-400 | Long Distance Mover | 5,933 | 300 | 11 | 325 | 11 | 100% | 0 | 0% | 0 | 0% |
| 00155-103 | Landscape Maintenance | 10,714 | 167 | 10 | 353 | 4 | 40% | 4 | 40% | 2 | 20% |
| 10050-000 | Excavating Contractors | 38,156 | 40 | 10 | 353 | 8 | 80% | 2 | 20% | 0 | 0% |
| 10099-000 | Patios and Decks | 6,569 | 278 | 10 | 353 | 4 | 40% | 6 | 60% | 0 | 0% |
| 20013-100 | Auto Financing | 3,313 | 467 | 10 | 353 | 9 | 90% | 1 | 10% | 0 | 0% |
| 20052-000 | Money Orders | 3,074 | 496 | 10 | 353 | 1 | 10% | 0 | 0% | 9 | 90% |
| 30086-000 | Cargo Container | 1,838 | 721 | 10 | 353 | 5 | 50% | 5 | 50% | 0 | 0% |
| 30543-000 | Publishers Book | 7,994 | 236 | 10 | 353 | 10 | 100% | 0 | 0% | 0 | 0% |
| 44013-000 | Beauty | 233 | 1,964 | 10 | 353 | 0 | 0% | 10 | 100% | 0 | 0% |
| 44073-000 | Insurance | 514 | 1,415 | 10 | 353 | 10 | 100% | 0 | 0% | 0 | 0% |
| 50019-000 | Small Appliance Parts | 9,383 | 196 | 10 | 353 | 10 | 100% | 0 | 0% | 0 | 0% |
| 50277-100 | Food Delivery | 3,408 | 457 | 10 | 353 | 6 | 60% | 3 | 30% | 1 | 10% |
| 50310-100 | Home Accessories | 1,131 | 965 | 10 | 353 | 8 | 80% | 1 | 10% | 1 | 10% |
| 50435-100 | Mobile Apps | 1,089 | 975 | 10 | 353 | 8 | 80% | 2 | 20% | 0 | 0% |
| 50684-000 | Truck Dealers | 4,038 | 398 | 10 | 353 | 5 | 50% | 5 | 50% | 0 | 0% |
| 60115-000 | Baby Accessories | 1,386 | 863 | 10 | 353 | 9 | 90% | 1 | 10% | 0 | 0% |
| 60282-100 | Online Dating Services | 1,898 | 699 | 10 | 353 | 3 | 30% | 7 | 70% | 0 | 0% |
| 60394-000 | Furniture Repair | 4,580 | 363 | 10 | 353 | 8 | 80% | 2 | 20% | 0 | 0% |
| 60418-000 | Gymnasium | 1,404 | 858 | 10 | 353 | 8 | 80% | 2 | 20% | 0 | 0% |
| 60987-000 | Business Services | 4,279 | 383 | 10 | 353 | 4 | 40% | 5 | 50% | 1 | 10% |
| 60990-000 | Windshield Repair | 10,535 | 171 | 10 | 353 | 6 | 60% | 3 | 30% | 1 | 10% |
| 63300-000 | Driveway Installation | 8,580 | 214 | 10 | 353 | 3 | 30% | 6 | 60% | 1 | 10% |
| 70551-000 | Freight Forwarding | 6,544 | 280 | 10 | 353 | 6 | 60% | 4 | 40% | 0 | 0% |
| 70566-000 | Marina | 1,850 | 716 | 10 | 353 | 7 | 70% | 3 | 30% | 0 | 0% |
| 80072-000 | Battery Supplies | 2,951 | 516 | 10 | 353 | 4 | 40% | 6 | 60% | 0 | 0% |
| 81000-000 | Marijuana Sales and Services | 1,822 | 729 | 10 | 353 | 5 | 50% | 5 | 50% | 0 | 0% |
| 85345-100 | Disabled Persons Assistance | 8,659 | 213 | 10 | 353 | 10 | 100% | 0 | 0% | 0 | 0% |
| 85351-000 | Online Auctions | 7,396 | 252 | 10 | 353 | 9 | 90% | 1 | 10% | 0 | 0% |
| 89000-000 | Digital Media | 1,550 | 814 | 10 | 353 | 2 | 20% | 7 | 70% | 1 | 10% |
| 00156-000 | Landscape Design | 9,261 | 199 | 9 | 381 | 9 | 100% | 0 | 0% | 0 | 0% |
| 10015-000 | Concrete | 1,572 | 805 | 9 | 381 | 1 | 11% | 8 | 89% | 0 | 0% |
| 10099-600 | Deck Builder | 9,284 | 198 | 9 | 381 | 5 | 56% | 4 | 44% | 0 | 0% |
| 20009-000 | Credit Union | 6,840 | 266 | 9 | 381 | 8 | 89% | 1 | 11% | 0 | 0% |
| 30045-000 | Bins | 1,241 | 908 | 9 | 381 | 0 | 0% | 6 | 67% | 3 | 33% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30531-000 | Printers | 7,404 | 250 | 9 | 381 | 1 | 11% | 8 | 89% | 0 | 0% |
| 30588-000 | Screen Printing | 1,855 | 712 | 9 | 381 | 1 | 11% | 7 | 78% | 1 | 11% |
| 44036-000 | Electronics and Technology | 224 | 1,994 | 9 | 381 | 8 | 89% | 1 | 11% | 0 | 0% |
| 44095-000 | Parking | 320 | 1,745 | 9 | 381 | 7 | 78% | 1 | 11% | 1 | 11% |
| 50018-000 | Small Appliance Dealers | 1,840 | 718 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 50402-000 | Luggage | 1,675 | 773 | 9 | 381 | 6 | 67% | 3 | 33% | 0 | 0% |
| 50620-000 | Storm Windows and Doors | 3,296 | 472 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 50707-000 | Video Game Dealers | 1,831 | 726 | 9 | 381 | 4 | 44% | 4 | 44% | 1 | 11% |
| 60558-000 | Manufacturer Representative | 2,352 | 614 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 60569-000 | Talent Agencies | 23,912 | 70 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 60635-000 | Paralegal | 8,175 | 227 | 9 | 381 | 3 | 33% | 4 | 44% | 2 | 22% |
| 60946-000 | Weight Loss | 8,071 | 233 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 61004-101 | Timeshare Resale and Rental Marketing | 3,818 | 416 | 9 | 381 | 1 | 11% | 8 | 89% | 0 | 0% |
| 65150-000 | Rent to Own | 546 | 1,385 | 9 | 381 | 8 | 89% | 1 | 11% | 0 | 0% |
| 65544-100 | Laser Cosmetic Services | 4,162 | 391 | 9 | 381 | 2 | 22% | 7 | 78% | 0 | 0% |
| 73100-000 | Interlock Device | 1,620 | 795 | 9 | 381 | 6 | 67% | 3 | 33% | 0 | 0% |
| 85221-100 | Credit Card Merchant Services | 2,778 | 541 | 9 | 381 | 8 | 89% | 1 | 11% | 0 | 0% |
| 85361-000 | Garage Door Repair | 5,099 | 340 | 9 | 381 | 4 | 44% | 5 | 56% | 0 | 0% |
| 99998-000 | Government Offices | 1,351 | 873 | 9 | 381 | 7 | 78% | 2 | 22% | 0 | 0% |
| 10014-000 | Building Restoration | 5,618 | 316 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 10019-000 | Carpenter | 12,578 | 144 | 8 | 405 | 2 | 25% | 5 | 63% | 1 | 13% |
| 10080-000 | House Movers | 1,645 | 788 | 8 | 405 | 2 | 25% | 6 | 75% | 0 | 0% |
| 10169-000 | Water Well Drilling | 4,217 | 387 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 20029-000 | Life Insurance | 11,977 | 148 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 20046-000 | Investment Security | 3,044 | 504 | 8 | 405 | 4 | 50% | 4 | 50% | 0 | 0% |
| 30346-000 | Legal Forms | 26,380 | 63 | 8 | 405 | 8 | 100% | 0 | 0% | 0 | 0% |
| 50120-000 | Cabinet Manufacturers | 9,295 | 197 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 50129-000 | Candy | 890 | 1,080 | 8 | 405 | 0 | 0% | 2 | 25% | 6 | 75% |
| 50138-000 | Caterer | 6,466 | 283 | 8 | 405 | 5 | 63% | 2 | 25% | 1 | 13% |
| 50305-000 | Propane Supplies | 1,818 | 731 | 8 | 405 | 8 | 100% | 0 | 0% | 0 | 0% |
| 50342-000 | Home Center | 2,076 | 660 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 50447-000 | Music Instrument Store | 4,142 | 393 | 8 | 405 | 4 | 50% | 4 | 50% | 0 | 0% |
| 50550-000 | Roofing Materials | 3,173 | 487 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 50621-000 | Wood Stoves | 1,680 | 770 | 8 | 405 | 6 | 75% | 2 | 25% | 0 | 0% |
| 50723-000 | Water Treatment Equipment | 13,321 | 131 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 60255-000 | Consumer Cooperative Organizations | 1,450 | 835 | 8 | 405 | 4 | 50% | 3 | 38% | 1 | 13% |
| 60537-000 | Market Research | 9,616 | 189 | 8 | 405 | 6 | 75% | 1 | 13% | 1 | 13% |
| 60659-000 | Photo Printing | 1,151 | 953 | 8 | 405 | 8 | 100% | 0 | 0% | 0 | 0% |
| 60857-100 | Tax Software | 330 | 1,726 | 8 | 405 | 8 | 100% | 0 | 0% | 0 | 0% |
| 60868-000 | TV Program Distributors | 619 | 1,300 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 60904-001 | Logistics | 4,454 | 370 | 8 | 405 | 4 | 50% | 3 | 38% | 1 | 13% |
| 60965-000 | Yoga Instructor | 1,647 | 786 | 8 | 405 | 1 | 13% | 7 | 88% | 0 | 0% |
| 65733-110 | Cottage rentals | 251 | 1,920 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 70562-100 | Car Service | 902 | 1,076 | 8 | 405 | 5 | 63% | 2 | 25% | 1 | 13% |
| 80509-000 | Office Furniture | 3,325 | 464 | 8 | 405 | 6 | 75% | 1 | 13% | 1 | 13% |
| 80819-000 | Gas Distributors | 1,175 | 942 | 8 | 405 | 8 | 100% | 0 | 0% | 0 | 0% |
| 82600-000 | College Savings Plans | 2,041 | 667 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 85274-000 | Travel Insurance | 2,525 | 580 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 85278-000 | Metal Fabrication | 4,131 | 394 | 8 | 405 | 7 | 88% | 1 | 13% | 0 | 0% |
| 85364-000 | Continuing Education | 1,657 | 781 | 8 | 405 | 4 | 50% | 4 | 50% | 0 | 0% |
| 90000-000 | Better Business Bureau | 68 | 2,867 | 8 | 405 | 4 | 50% | 2 | 25% | 2 | 25% |
| 00155-104 | Landscaping Clean Up | 2,836 | 531 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 10013-201 | Laneway House | 932 | 1,058 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |
| 10061-000 | Foundation Contractors | 20,617 | 86 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 10090-000 | Mechanical Contractors | 19,635 | 91 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 10114-000 | Sewer Cleaning | 7,773 | 239 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |
| 10154-000 | Pool Service | 3,501 | 450 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 10171-100 | Basement Waterproofing | 5,501 | 322 | 7 | 437 | 3 | 43% | 3 | 43% | 1 | 14% |
| 30405-000 | Manufactured Home Manufacturers | 3,143 | 489 | 7 | 437 | 2 | 29% | 5 | 71% | 0 | 0% |
| 41000-000 | Sports and Recreation | 1,770 | 745 | 7 | 437 | 4 | 57% | 3 | 43% | 0 | 0% |
| 50067-000 | Bedding | 2,334 | 619 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 50105-000 | Bridal Shops | 1,873 | 706 | 7 | 437 | 3 | 43% | 4 | 57% | 0 | 0% |
| 50164-000 | Coffee and Tea | 2,366 | 607 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 50264-000 | Fishermens Supplies | 156 | 2,263 | 7 | 437 | 1 | 14% | 6 | 86% | 0 | 0% |
| 50299-000 | Garden Center | 2,589 | 570 | 7 | 437 | 4 | 57% | 3 | 43% | 0 | 0% |
| 50456-000 | Night Club | 1,186 | 934 | 7 | 437 | 1 | 14% | 6 | 86% | 0 | 0% |
| 50483-000 | Pawnbroker | 2,639 | 564 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 50730-010 | Wedding Services | 1,539 | 816 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 60005-101 | Accounting | 7,827 | 238 | 7 | 437 | 4 | 57% | 3 | 43% | 0 | 0% |
| 60136-000 | Bed and Breakfast | 1,955 | 683 | 7 | 437 | 2 | 29% | 5 | 71% | 0 | 0% |
| 60420-100 | Laser Hair Removal | 3,864 | 411 | 7 | 437 | 4 | 57% | 1 | 14% | 2 | 29% |
| 60469-000 | Home Inspection | 23,233 | 73 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 60470-000 | Interior Designer | 10,414 | 174 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 60476-000 | Investigator | 5,632 | 314 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 60789-000 | Security Guards | 8,339 | 221 | 7 | 437 | 1 | 14% | 6 | 86% | 0 | 0% |
| 60904-000 | Transportation Consultants | 1,552 | 813 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 60912-000 | Tutoring | 4,480 | 367 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 60916-000 | Vacation Timeshare | 2,978 | 509 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 60995-000 | Car Rust Proofing | 1,825 | 728 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 61037-000 | Online Cosmetic Sales | 1,283 | 894 | 7 | 437 | 0 | 0% | 1 | 14% | 6 | 86% |
| 61063-000 | Travel Services | 948 | 1,043 | 7 | 437 | 2 | 29% | 5 | 71% | 0 | 0% |
| 65262-100 | Hospitality | 790 | 1,153 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |
| 70571-101 | International Movers | 2,457 | 586 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 70646-000 | Bottled Water Companies | 3,951 | 403 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |
| 80038-000 | Auto Auction | 2,942 | 518 | 7 | 437 | 7 | 100% | 0 | 0% | 0 | 0% |
| 80334-000 | Wholesale Furniture | 1,351 | 873 | 7 | 437 | 1 | 14% | 6 | 86% | 0 | 0% |
| 80364-000 | Hair Products | 3,510 | 449 | 7 | 437 | 1 | 14% | 6 | 86% | 0 | 0% |
| 80464-000 | Mattress Supplies | 438 | 1,525 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 80605-000 | Restaurant Equipment | 2,917 | 519 | 7 | 437 | 6 | 86% | 1 | 14% | 0 | 0% |
| 85333-000 | Meal Prep | 1,833 | 725 | 7 | 437 | 5 | 71% | 2 | 29% | 0 | 0% |
| 00196-000 | Pet Grooming | 7,107 | 260 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 10003-000 | Air Conditioning Contractor | 12,840 | 140 | 6 | 476 | 0 | 0% | 5 | 83% | 1 | 17% |
| 10026-000 | Chimney Repair | 6,854 | 265 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 10043-000 | Drainage Contractors | 7,298 | 254 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 10046-000 | Drywall Contractors | 27,797 | 60 | 6 | 476 | 2 | 33% | 4 | 67% | 0 | 0% |
| 10062-000 | Garage Builders | 6,257 | 287 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 10100-000 | Patio Enclosures | 9,669 | 187 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 10113-300 | Plumbing Renovation | 6,903 | 263 | 6 | 476 | 1 | 17% | 5 | 83% | 0 | 0% |
| 26000-100 | Bullion Coin Dealers | 2,125 | 647 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 30339-000 | Leather | 311 | 1,764 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 30348-200 | Stair Lift | 2,098 | 654 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 30502-000 | Wholesale Plastic Products | 727 | 1,207 | 6 | 476 | 0 | 0% | 6 | 100% | 0 | 0% |
| 30554-000 | Railing | 6,537 | 281 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 50045-000 | Car Stereos | 1,427 | 847 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 50159-000 | Consignment Clothes | 2,247 | 629 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 50351-000 | Housewares | 1,781 | 742 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 50421-000 | Meat Retail | 2,538 | 575 | 6 | 476 | 1 | 17% | 5 | 83% | 0 | 0% |
| 50508-000 | Plumbing Fixtures | 3,444 | 455 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 50581-000 | Orthopedic Shoes | 2,300 | 625 | 6 | 476 | 1 | 17% | 2 | 33% | 3 | 50% |
| 55432-000 | Modular Homes | 3,817 | 417 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 5528-000 | Auto Parts | 638 | 1,281 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 60037-000 | Amusement Parks | 883 | 1,086 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 60075-122 | Immigration Lawyer | 2,858 | 525 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 60107-000 | Mobile Auto Repair | 1,062 | 991 | 6 | 476 | 3 | 50% | 1 | 17% | 2 | 33% |
| 60155-000 | Bookkeeping Services | 8,803 | 208 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 60172-112 | Auto Repair Consultants | 179 | 2,162 | 6 | 476 | 2 | 33% | 4 | 67% | 0 | 0% |
| 60218-000 | Clinic | 3,493 | 451 | 6 | 476 | 2 | 33% | 3 | 50% | 1 | 17% |
| 60264-000 | Correspondence Schools | 10,133 | 179 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 60429-100 | Personal Trainer | 1,572 | 805 | 6 | 476 | 2 | 33% | 3 | 50% | 1 | 17% |
| 60441-000 | Home Health Care | 8,504 | 217 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 60499-000 | Lawn Mower Repair | 1,226 | 918 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 60594-000 | Muffler | 2,164 | 644 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 60643-000 | Passports and Visas | 2,126 | 646 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 60739-000 | RV Rental | 961 | 1,033 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 60762-000 | Roadside Assistance | 601 | 1,324 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 60772-100 | Sales Lead Generation | 2,037 | 668 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 60858-000 | Tax Consultant | 15,724 | 121 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 60874-000 | Theatre | 406 | 1,578 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 60927-000 | Wholesale Video Games | 222 | 2,008 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 60965-100 | Yoga Supplies | 360 | 1,670 | 6 | 476 | 4 | 67% | 2 | 33% | 0 | 0% |
| 60971-000 | Health | 8,154 | 229 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 60997-300 | Oil Change | 175 | 2,177 | 6 | 476 | 2 | 33% | 4 | 67% | 0 | 0% |
| 61004-000 | Timeshare Companies | 1,304 | 886 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 61013-000 | Funeral Services | 5,571 | 318 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 61036-000 | Cosmetics Sales | 387 | 1,613 | 6 | 476 | 1 | 17% | 4 | 67% | 1 | 17% |
| 70554-000 | Natural Gas Companies | 1,460 | 832 | 6 | 476 | 6 | 100% | 0 | 0% | 0 | 0% |
| 70603-000 | Sightseeing Tours | 2,531 | 578 | 6 | 476 | 1 | 17% | 5 | 83% | 0 | 0% |
| 70605-100 | Commercial Snow Removal Service | 1,979 | 677 | 6 | 476 | 2 | 33% | 4 | 67% | 0 | 0% |
| 80041-200 | Used Auto Parts | 1,904 | 697 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 80042-000 | Wholesale Auto Parts | 3,266 | 477 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 80160-000 | Wholesale Childrens Clothing | 460 | 1,491 | 6 | 476 | 3 | 50% | 3 | 50% | 0 | 0% |
| 88300-000 | Pet Services | 2,673 | 556 | 6 | 476 | 5 | 83% | 1 | 17% | 0 | 0% |
| 00107-000 | Animal Hospital | 1,942 | 686 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 00151-010 | Fishing Gear | 63 | 2,924 | 5 | 528 | 0 | 0% | 5 | 100% | 0 | 0% |
| 00172-000 | Mushrooms | 1,063 | 989 | 5 | 528 | 0 | 0% | 5 | 100% | 0 | 0% |
| 10035-100 | Basement Contractors | 5,737 | 310 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 10035-500 | Electrical Contractors | 20,988 | 83 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 10037-000 | Demolition Contractors | 5,512 | 321 | 5 | 528 | 2 | 40% | 2 | 40% | 1 | 20% |
| 10095-310 | Residential Painter | 1,072 | 981 | 5 | 528 | 1 | 20% | 3 | 60% | 1 | 20% |
| 25078-000 | Debt Relief Service | 426 | 1,544 | 5 | 528 | 0 | 0% | 0 | 0% | 5 | 100% |
| 30023-000 | Asphalt | 4,403 | 376 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 30531-100 | Graphic Printing | 1,878 | 704 | 5 | 528 | 0 | 0% | 5 | 100% | 0 | 0% |
| 30748-000 | Winemaking Supplies | 795 | 1,145 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 30749-000 | Wineries | 547 | 1,383 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 44016-000 | Building and Construction | 886 | 1,083 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 44021-000 | Consultant | 3,670 | 434 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 44026-000 | Dance | 89 | 2,658 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 50030-000 | Audio Visual Equipment | 1,532 | 819 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50039-100 | Imported Car Dealers | 1,137 | 960 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50047-000 | Awnings | 4,831 | 351 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 50052-000 | Retail Bakers | 2,614 | 565 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50261-000 | Firewood | 3,688 | 433 | 5 | 528 | 2 | 40% | 2 | 40% | 1 | 20% |
| 50295-100 | Paintball Games | 369 | 1,656 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50298-000 | Lawn and Garden | 3,729 | 429 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 50317-000 | Precious Metal Dealers | 6,026 | 296 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50394-000 | Retail Light Fixtures | 4,317 | 378 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50436-000 | Monuments | 2,699 | 550 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 50441-000 | Motorcycle Repair | 1,706 | 762 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50442-000 | Motorcycle Supplies | 1,555 | 812 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50482-000 | Patio Furniture | 3,201 | 483 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 50486-000 | Pet Supplies | 4,162 | 391 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 50488-100 | Compounding Pharmacy | 1,837 | 723 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50626-000 | Overstock Merchandise | 733 | 1,202 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 50655-000 | Thrift Shop | 399 | 1,591 | 5 | 528 | 3 | 60% | 0 | 0% | 2 | 40% |
| 50735-000 | Window Shades | 3,548 | 444 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 50810-000 | Jet Ski | 120 | 2,442 | 5 | 528 | 0 | 0% | 2 | 40% | 3 | 60% |
| 60112-100 | Auto Warranty Services | 2,680 | 554 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 60134-200 | Esthetician | 1,232 | 910 | 5 | 528 | 1 | 20% | 2 | 40% | 2 | 40% |
| 60140-000 | Bill Paying Services | 1,057 | 993 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 60152-000 | Charter Boat | 1,660 | 777 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 60158-000 | Brake Service | 2,674 | 555 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 60201-000 | Chimney Cleaning | 7,563 | 246 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 60205-000 | Chiropractors D.C. | 4,694 | 358 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60235-300 | Computer Services | 1,275 | 897 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 60267-000 | Credit Card Protection Services | 95 | 2,605 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 60301-000 | DJs | 3,368 | 460 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 60404-100 | Glass Repair | 1,831 | 726 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60410-000 | Public Golf Courses | 1,151 | 953 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 60429-000 | Health Consultants | 2,372 | 605 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 60436-000 | Hockey Club | 719 | 1,215 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60448-000 | Hotel Reservation | 289 | 1,817 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60504-000 | Leasing Services | 2,314 | 624 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60549-000 | Medical Records | 620 | 1,299 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 60644-000 | Patent Agent | 1,250 | 905 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 60685-000 | Physical Therapist | 4,729 | 356 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60731-000 | Real Estate Consultant | 7,674 | 242 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60783-000 | Business School | 11,742 | 155 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60798-000 | Shoe Repair | 1,805 | 735 | 5 | 528 | 0 | 0% | 4 | 80% | 1 | 20% |
| 60815-000 | Soccer Clubs | 582 | 1,341 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60867-000 | TV and Radio Repair | 1,974 | 678 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 60893-000 | Expositions | 3,128 | 490 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 60937-000 | Watch Repair | 2,066 | 661 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 60945-000 | Wedding Consultant | 2,695 | 552 | 5 | 528 | 1 | 20% | 4 | 80% | 0 | 0% |
| 61100-000 | Real Estate Services | 2,907 | 521 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 65134-100 | Medical Spa | 1,036 | 1,004 | 5 | 528 | 3 | 60% | 1 | 20% | 1 | 20% |
| 70513-000 | Airport Transportation | 867 | 1,103 | 5 | 528 | 3 | 60% | 2 | 40% | 0 | 0% |
| 70524-000 | Boat Rentals | 561 | 1,361 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 72000-000 | Window Coverings | 3,391 | 458 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 75000-000 | Gift Cards | 1,055 | 994 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 80120-100 | Directory Board | 604 | 1,318 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 80306-100 | Fire Safety Supplies | 69 | 2,857 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 80320-000 | Foods | 2,772 | 542 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 80411-000 | Jewelry Designers | 2,643 | 562 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 80534-000 | Packaging Supplies | 1,101 | 969 | 5 | 528 | 0 | 0% | 5 | 100% | 0 | 0% |
| 80650-000 | Wholesale Shoes | 379 | 1,634 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 80668-200 | Solar Energy Contractors | 3,732 | 428 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 80811-000 | Commercial Manufacturers | 1,797 | 738 | 5 | 528 | 4 | 80% | 1 | 20% | 0 | 0% |
| 85221-000 | Credit Card Processing Services | 2,167 | 643 | 5 | 528 | 5 | 100% | 0 | 0% | 0 | 0% |
| 85308-000 | Videographers | 528 | 1,406 | 5 | 528 | 2 | 40% | 3 | 60% | 0 | 0% |
| 90033-000 | Travel Club | 1,563 | 810 | 5 | 528 | 3 | 60% | 1 | 20% | 1 | 20% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 99999-001 | Not Elsewhere Classified After Investigation | 2,649 | 560 | 5 | 528 | 2 | 40% | 0 | 0% | 3 | 60% |
| 00151-300 | Outfitters | 881 | 1,090 | 4 | 607 | 0 | 0% | 1 | 25% | 3 | 75% |
| 10013-100 | Design Contractor | 3,521 | 448 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 10126-300 | Metal Roofing Contractors | 6,625 | 276 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 10127-000 | Roofing Consultants | 4,865 | 350 | 4 | 607 | 2 | 50% | 1 | 25% | 1 | 25% |
| 10151-100 | Swimming Pools | 4,417 | 375 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 10153-300 | Above Ground Pools | 545 | 1,386 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 10184-200 | Kitchen Cabinets | 2,359 | 610 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 20077-000 | Debt Consolidation Services | 6,044 | 294 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 30262-000 | Electric Generator | 1,066 | 986 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 30760-100 | Wood Products | 303 | 1,783 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 30787-000 | Marine Sales and Service | 3,107 | 491 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 43000-000 | Managed Print Services | 323 | 1,736 | 4 | 607 | 0 | 0% | 4 | 100% | 0 | 0% |
| 44018-000 | Charity | 60 | 2,953 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 44128-000 | Taxes | 51 | 3,056 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 50016-001 | Used Appliances | 2,328 | 621 | 4 | 607 | 2 | 50% | 1 | 25% | 1 | 25% |
| 50055-000 | Banquet Facilities | 1,796 | 739 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 50087-000 | Boots | 693 | 1,236 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 50095-000 | Braille Supplies | 214 | 2,031 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 50176-000 | Used Computers | 1,182 | 938 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 50193-000 | Craft Classes | 190 | 2,120 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 50215-000 | Doll Collectors | 293 | 1,810 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 50224-000 | Custom Curtains | 3,870 | 410 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 50248-000 | Outlet Stores | 99 | 2,568 | 4 | 607 | 0 | 0% | 4 | 100% | 0 | 0% |
| 50277-000 | Diet Plans | 475 | 1,472 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 50278-000 | Carry Out Food | 1,016 | 1,017 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 50386-000 | Language Training Aids | 372 | 1,651 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 50549-000 | Roofing Equipment | 1,073 | 980 | 4 | 607 | 0 | 0% | 4 | 100% | 0 | 0% |
| 50585-000 | Shutters | 1,678 | 772 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 50695-000 | Vacuum Cleaners Repair | 3,057 | 499 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 50762-000 | Energy Conservation Products | 2,962 | 512 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 55531-000 | Hair Care | 76 | 2,793 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 55541-000 | Child Care Services | 392 | 1,605 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 55590-000 | Hardware | 31 | 3,383 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 55629-000 | Storage | 590 | 1,335 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60043-100 | Appliance Installation | 19,431 | 94 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60052-100 | Arborist | 2,665 | 557 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60065-200 | Makeup | 585 | 1,338 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 60103-100 | Diesel Repair | 1,071 | 983 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60134-400 | Eyelash Extension | 93 | 2,627 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 60251-000 | Condominium | 2,255 | 628 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 60321-000 | Electric Equipment Repair | 4,439 | 372 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60343-000 | Rebuilt Engines | 3,826 | 415 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 60466-000 | Information Bureaus | 681 | 1,244 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 60531-200 | Drop Shipper Mailing Services | 649 | 1,269 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60702-000 | Porcelain Enamel Repair | 726 | 1,208 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60740-000 | RV Repair | 3,592 | 439 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 60744-000 | Rehabilitation | 1,970 | 679 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60771-100 | Promotional Items | 348 | 1,697 | 4 | 607 | 1 | 25% | 2 | 50% | 1 | 25% |
| 60777-000 | Scholarships and Financial Aid | 5,017 | 342 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60790-000 | Security Systems Consultants | 4,465 | 368 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 60831-000 | Arena | 502 | 1,431 | 4 | 607 | 0 | 0% | 4 | 100% | 0 | 0% |
| 60840-000 | Student Housing | 1,839 | 719 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60863-000 | Telemarketing Services | 4,437 | 373 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60864-000 | Telephone Equipment Repair | 333 | 1,721 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60926-000 | Video Game Services | 320 | 1,745 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60948-000 | Welding | 5,868 | 304 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 60971-101 | Medical Consultants | 691 | 1,241 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 60996-000 | Car Window Tinting | 2,359 | 610 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 65037-000 | Adult Entertainment | 1,766 | 749 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 65246-000 | Security Systems | 1,511 | 822 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 66004-000 | Call Center | 5,888 | 302 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 70501-100 | Express Shipping Services | 76 | 2,793 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 70600-000 | Ship Register | 48 | 3,098 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 70670-000 | Online Shipping Broker | 974 | 1,029 | 4 | 607 | 0 | 0% | 3 | 75% | 1 | 25% |
| 80045-000 | Auto Repair Equipment | 1,438 | 839 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 80209-000 | Cosmetic Manufacturers | 502 | 1,431 | 4 | 607 | 3 | 75% | 0 | 0% | 1 | 25% |
| 80378-000 | Heating Equipment | 5,886 | 303 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 80408-000 | Wholesale Jewelry | 1,659 | 778 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 80697-000 | Stone Setting | 3,932 | 404 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 80774-000 | Waste Containers | 947 | 1,045 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 80789-000 | Wheels | 562 | 1,358 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 81000-400 | Marijuana Products | 409 | 1,574 | 4 | 607 | 2 | 50% | 2 | 50% | 0 | 0% |
| 82300-000 | Lawn Care | 2,558 | 572 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 85256-000 | Foreign Online Pharmacy | 1,322 | 881 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 85285-000 | Publishers Magazine | 1,566 | 809 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 85287-000 | Recruitment Services | 1,655 | 782 | 4 | 607 | 1 | 25% | 3 | 75% | 0 | 0% |
| 85288-000 | Recycling Services | 1,783 | 741 | 4 | 607 | 4 | 100% | 0 | 0% | 0 | 0% |
| 85364-100 | Online Education | 2,218 | 633 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 90031-000 | Charity - National | 1,818 | 731 | 4 | 607 | 3 | 75% | 1 | 25% | 0 | 0% |
| 00128-000 | Farm | 1,308 | 885 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 00153-200 | Pet Kennels | 883 | 1,086 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10032-101 | Custom Concrete | 3,544 | 445 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 10038-000 | Dock Builders | 826 | 1,122 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 10042-000 | Door Repair | 2,427 | 590 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10061-101 | Foundation Repair | 2,852 | 527 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10064-000 | Gazebo | 927 | 1,062 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10073-200 | Gutter Guards | 720 | 1,213 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 10087-000 | Log Cabins | 2,318 | 623 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10129-000 | Septic Tank Contractors | 3,472 | 452 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10153-000 | Pool Supplies | 4,114 | 395 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 10176-000 | Paving, Painting, Home Improvement - Itinerant Workers | 482 | 1,463 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 10182-100 | Geothermal Heat Pump | 1,186 | 934 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 10184-000 | Cabinet Refinishing | 1,417 | 854 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 10184-100 | Kitchen Cabinet Refacing | 2,078 | 659 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 15100-000 | Sunroom Construction | 3,903 | 406 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 15127-000 | Roof Cleaning | 3,087 | 494 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 20014-100 | Foreign Currency Exchange Broker | 13,242 | 133 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 20018-000 | Medical Plans | 653 | 1,262 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 20041-000 | Insurance Consultant | 3,040 | 505 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 20060-200 | Home Repair | 1,878 | 704 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 20085-200 | Investment Management | 3,468 | 453 | 3 | 686 | 2 | 67% | 0 | 0% | 1 | 33% |
| 30038-000 | Bathtub Repair | 5,867 | 305 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 30038-100 | Bathtub Refinishing | 2,120 | 649 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 30111-000 | Protective Coatings | 1,592 | 801 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 30147-000 | Decals | 418 | 1,560 | 3 | 686 | 0 | 0% | 2 | 67% | 1 | 33% |
| 30251-000 | Furniture Designers | 5,460 | 324 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 30256-000 | Commercial Garbage Disposal | 503 | 1,427 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 30371-000 | Custom Machinery | 530 | 1,404 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 30784-000 | Producers | 2,357 | 612 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30785-000 | Wholesalers and Distributors | 3,634 | 437 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 44000-000 | Advertising | 194 | 2,107 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 44010-000 | Auto | 627 | 1,293 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 44035-000 | Electrical | 805 | 1,134 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 44053-000 | Fuel | 63 | 2,924 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 44058-000 | Hardware and Tools | 36 | 3,278 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 44126-000 | Stone | 255 | 1,908 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 44133-000 | Water Service | 273 | 1,858 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50003-100 | Drone Sales | 157 | 2,257 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50032-000 | Auto Brokers | 2,099 | 653 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50034-000 | Auto Alarms | 856 | 1,109 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50089-000 | Boutique | 798 | 1,140 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50101-000 | Concrete Bricks | 1,627 | 793 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50112-000 | Metal Building | 2,079 | 658 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50120-100 | Cabinet Maker | 6,313 | 285 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50149-000 | Children's Clothing Stores | 1,295 | 892 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50158-000 | Closet Organizers | 2,391 | 599 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50178-100 | Decorative Concrete | 1,666 | 774 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50186-000 | Cooking Utensils | 1,469 | 829 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50189-000 | Perfume | 1,683 | 768 | 3 | 686 | 1 | 33% | 1 | 33% | 1 | 33% |
| 50222-000 | Doughnuts | 1,953 | 684 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50246-000 | Fabric Shop | 1,402 | 860 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50258-000 | Fireplace Equipment | 1,618 | 796 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50272-001 | Farmers Market | 545 | 1,386 | 3 | 686 | 1 | 33% | 1 | 33% | 1 | 33% |
| 50295-000 | Games | 1,706 | 762 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50296-000 | Garbage Disposal Parts | 1,186 | 934 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50330-000 | Purses | 518 | 1,412 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50337-000 | Hearing Assistive Devices | 8,864 | 206 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50341-000 | Retail Hobby Supplies | 1,419 | 852 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50345-000 | Home Furnishings | 1,557 | 811 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50353-200 | Ice Cream | 15 | 3,769 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50388-000 | Lawn Mower | 1,420 | 850 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50449-000 | Musical Instrument Supplies and Accessories | 612 | 1,308 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 50451-000 | Nails | 106 | 2,525 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50468-000 | Optical Repairs | 2,356 | 613 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50503-000 | Plant Store | 218 | 2,021 | 3 | 686 | 0 | 0% | 0 | 0% | 3 | 100% |
| 50535-100 | Recreational Vehicles | 149 | 2,297 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50563-000 | Second Hand Stores | 1,298 | 890 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50595-000 | Snowmobile | 978 | 1,026 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 50647-100 | Telecommunication Equipment | 2,094 | 655 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50677-000 | Trailer Repair | 1,894 | 700 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50678-000 | Trampoline | 245 | 1,936 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 50685-100 | Truck Accessories | 791 | 1,152 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 50701-000 | Vending Machines | 3,956 | 402 | 3 | 686 | 1 | 33% | 1 | 33% | 1 | 33% |
| 55575-000 | Shoes | 115 | 2,470 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 55610-000 | Lawn | 41 | 3,202 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60018-000 | Magazine Advertising | 709 | 1,220 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60031-000 | Airline Training | 323 | 1,736 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 60034-000 | Clothing Alterations | 1,921 | 690 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60040-000 | Apartment Rental Service | 1,542 | 815 | 3 | 686 | 1 | 33% | 1 | 33% | 1 | 33% |
| 60042-000 | Apartments | 6,060 | 293 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60045-000 | Appraiser | 2,399 | 597 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60060-000 | Art Consultant | 1,599 | 799 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60071-000 | Associations | 3,734 | 425 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60075-118 | Divorce Lawyers | 1,838 | 721 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60095-000 | Auto Customization | 2,347 | 616 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 60105-000 | Car Restoration | 3,057 | 499 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60134-100 | Beauty Consultant | 552 | 1,380 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60134-300 | Eyebrow Threading | 122 | 2,434 | 3 | 686 | 0 | 0% | 1 | 33% | 2 | 67% |
| 60262-000 | Copy Services | 2,349 | 615 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60278-000 | Dance Instruction | 1,586 | 802 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60327-000 | Employment Contractors | 678 | 1,245 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60353-300 | Kickboxing | 561 | 1,361 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60367-101 | Water Damage Restoration | 2,538 | 575 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60413-000 | Graphic Designer | 2,754 | 547 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60434-000 | Heating System Repair | 8,372 | 220 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60458-000 | Import Services | 171 | 2,197 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60459-000 | Importers | 1,900 | 698 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60488-100 | DNA Testing | 1,469 | 829 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60497-000 | Self Laundry Service | 412 | 1,570 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60531-000 | Mailing Services | 1,219 | 921 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60542-000 | Therapeutic Massage | 1,907 | 695 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60543-000 | Massage Therapist | 7,213 | 257 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60618-000 | Nutritionist | 896 | 1,077 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60636-000 | Divorce Assistance | 2,850 | 528 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60640-100 | Airport Parking Reservations | 1,157 | 947 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60665-000 | Medical Doctor | 3,440 | 456 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60672-000 | Dermatologist | 760 | 1,179 | 3 | 686 | 0 | 0% | 1 | 33% | 2 | 67% |
| 60697-000 | Playground | 428 | 1,541 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60712-000 | Public Relations Counselor | 12,566 | 145 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 60729-102 | Real Estate Agent | 7,953 | 237 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60730-000 | Real Estate Appraiser | 4,769 | 353 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60747-000 | Rental Service Stores & Yards | 2,205 | 637 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60748-000 | Rental Listings | 3,221 | 480 | 3 | 686 | 2 | 67% | 0 | 0% | 1 | 33% |
| 60757-000 | Resume Services | 3,196 | 484 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60758-000 | Retirement Homes | 4,504 | 366 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60772-000 | Sales Training | 817 | 1,129 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 60859-000 | Taxidermy | 631 | 1,288 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60899-000 | Trailer Leasing | 1,483 | 826 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60909-000 | Truck Rentals | 790 | 1,153 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60914-000 | Uniform Supply Service | 789 | 1,155 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60924-000 | Video Equipment Repair | 227 | 1,983 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60951-000 | Wheel Alignment | 1,134 | 961 | 3 | 686 | 2 | 67% | 0 | 0% | 1 | 33% |
| 60971-104 | Healthcare Management | 477 | 1,470 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 60983-000 | Online Photography Sales | 335 | 1,717 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 60991-000 | Specialty Auto Parts | 928 | 1,060 | 3 | 686 | 2 | 67% | 0 | 0% | 1 | 33% |
| 65037-100 | Adult Novelties | 2,364 | 608 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 65077-000 | Bankruptcy Assistance | 2,461 | 584 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 65243-000 | Network Security | 740 | 1,191 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 65475-000 | Online Gaming | 434 | 1,528 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 70504-000 | Aircraft Charter | 919 | 1,067 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 70531-000 | Charter Bus | 1,653 | 783 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 70571-200 | Moving Brokers | 1,916 | 693 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 70610-100 | Portable Storage Units | 398 | 1,594 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 70631-000 | Transit Line | 224 | 1,994 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 70640-000 | Trucking | 4,701 | 357 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 73000-000 | Tile and Marble | 2,100 | 652 | 3 | 686 | 1 | 33% | 1 | 33% | 1 | 33% |
| 80029-000 | Wholesale Major Appliances | 651 | 1,266 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80041-000 | Used and Rebuilt Auto Parts | 1,754 | 751 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 80043-000 | Car Racing Equipment | 1,042 | 1,000 | 3 | 686 | 0 | 0% | 0 | 0% | 3 | 100% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80136-000 | Canvases | 328 | 1,730 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80201-100 | Construction Equipment | 1,423 | 848 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80248-000 | Wholesale Dresses | 98 | 2,577 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80283-000 | Farm Equipment | 2,581 | 571 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 80339-000 | Wholesale Gasoline | 158 | 2,253 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80364-155 | Hair Pieces | 25 | 3,522 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 80385-000 | Hospital Supplies | 2,596 | 568 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 80425-000 | Laser | 649 | 1,269 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 80571-000 | Wholesale Plumbing Supplies | 614 | 1,303 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 80764-000 | Vacuum Cleaning Systems | 2,181 | 640 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 80812-000 | Industrial Manufacturers | 2,216 | 634 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 81000-600 | Medical Marijuana Dispensaries | 1,254 | 902 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 85270-000 | Home Warranty Plans | 994 | 1,022 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 85273-000 | Home Care | 2,715 | 549 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 85306-100 | Upholstery Cleaning | 3,035 | 506 | 3 | 686 | 1 | 33% | 2 | 67% | 0 | 0% |
| 85331-200 | Parent Education | 53 | 3,035 | 3 | 686 | 0 | 0% | 3 | 100% | 0 | 0% |
| 85332-000 | Animal Breeding | 2,593 | 569 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 85346-000 | Alternative Medicine | 1,104 | 967 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 85354-100 | Online Payment | 760 | 1,179 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 87600-100 | Service Dogs | 571 | 1,350 | 3 | 686 | 3 | 100% | 0 | 0% | 0 | 0% |
| 89800-000 | Nutrition | 1,142 | 956 | 3 | 686 | 2 | 67% | 1 | 33% | 0 | 0% |
| 00147-000 | Horse Training | 308 | 1,775 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 00153-100 | Dog Boarding | 1,985 | 675 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 00198-000 | Pet Training | 1,686 | 766 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 00198-100 | Dog Training | 3,627 | 438 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 00223-000 | Weed Control Services | 1,152 | 952 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 00226-000 | Equestrian Services | 443 | 1,517 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10012-000 | Building Construction Consultants | 1,914 | 694 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10058-300 | Epoxy Floor Coating | 558 | 1,369 | 2 | 847 | 0 | 0% | 0 | 0% | 2 | 100% |
| 10059-200 | Laminate Floor | 305 | 1,781 | 2 | 847 | 1 | 50% | 0 | 0% | 1 | 50% |
| 10072-000 | Greenhouse | 965 | 1,032 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10073-100 | Gutter Cleaning | 3,267 | 476 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 10073-300 | Gutters Contractors | 5,708 | 311 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 10081-100 | Spray Foam Insulation Contractors | 4,093 | 396 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 10099-300 | Hardscaping | 474 | 1,473 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 10100-100 | Patio Covers | 929 | 1,059 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 10113-100 | Commercial Plumber | 2,834 | 532 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10154-300 | Pool Maintenance | 473 | 1,474 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10155-200 | Network Cabling | 491 | 1,448 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10173-000 | Wheelchair Ramps | 457 | 1,497 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 10177-100 | Basement Remodeling | 3,254 | 479 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 10178-100 | Window Service | 228 | 1,978 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 20012-000 | Financial Planning Consultants | 8,199 | 226 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 20015-000 | Franchise | 923 | 1,065 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20019-200 | Insurance Agent | 1,368 | 871 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20028-000 | Homeowners Insurance | 656 | 1,257 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20045-000 | Investment Advisory Services | 5,401 | 327 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20052-100 | Money Transfers | 136 | 2,361 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20062-000 | Real Estate Maintenance Protection Plan | 874 | 1,098 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 20074-000 | Trust Company | 4,019 | 399 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30016-000 | Metal Art | 259 | 1,896 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 30101-000 | Chocolate | 278 | 1,847 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30103-000 | Tobacco Manufacturers | 69 | 2,857 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30202-000 | Gas Engine | 419 | 1,557 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30240-000 | Foot Appliances | 210 | 2,042 | 2 | 847 | 0 | 0% | 1 | 50% | 1 | 50% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|-----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30348-000 | Lifts | 649 | 1,269 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 30369-000 | Machinery Repair | 608 | 1,312 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30381-000 | Meat Chopper | 70 | 2,851 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30441-000 | Oxygen | 353 | 1,685 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 30469-100 | Paving Stones | 919 | 1,067 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30532-000 | Business Form Printer | 285 | 1,825 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 30541-000 | Prosthetic | 213 | 2,036 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30663-000 | Pool Manufacturers | 449 | 1,507 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 30741-000 | Water Cooler Equipment | 554 | 1,376 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 30790-000 | Food Manufacturer | 2,698 | 551 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 44029-000 | Dental | 313 | 1,757 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 44030-000 | Design | 50 | 3,073 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 44041-000 | Entertainment | 63 | 2,924 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 44064-000 | Home Services | 187 | 2,128 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 44129-000 | Therapy | 11 | 3,886 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50001-000 | Air Conditioning Equipment | 220 | 2,015 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50057-000 | BBQ Supplies | 4,443 | 371 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50058-100 | Sports Memorabilia | 473 | 1,474 | 2 | 847 | 0 | 0% | 1 | 50% | 1 | 50% |
| 50075-000 | Bike Repair | 663 | 1,251 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50126-000 | Camping Equipment | 556 | 1,371 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50134-000 | Used Carpet | 226 | 1,990 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50144-000 | Decorative Ceramic | 200 | 2,078 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50155-100 | Electronic Cigarettes | 2,841 | 530 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50156-000 | Clock Dealers | 275 | 1,853 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50170-000 | Comic Book | 444 | 1,515 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50180-000 | Concrete Products | 1,313 | 883 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50197-000 | Cutlery | 134 | 2,367 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50206-100 | Gasoline | 542 | 1,392 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50221-200 | Door Manufacturers | 777 | 1,162 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50244-000 | Exercise Machines | 1,818 | 731 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50256-000 | Air Cleaning Equipment | 547 | 1,383 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50259-000 | Fireplace Equipment Manufacturers | 394 | 1,600 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50273-100 | Vinyl Flooring | 147 | 2,304 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50289-000 | Childrens' Furniture | 384 | 1,619 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50291-100 | Rustic Furniture | 386 | 1,615 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50300-000 | Garments - Printing & Lettering | 609 | 1,310 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50310-000 | Gift Shop | 2,419 | 593 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50317-100 | Gold Buyers | 10,362 | 177 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50318-000 | Golf Equipment | 677 | 1,247 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50326-000 | Gunsmiths | 1,851 | 714 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50326-300 | Firearm Manufacturer | 257 | 1,905 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50358-000 | Insulation Materials | 1,922 | 689 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50396-000 | Linens | 486 | 1,457 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50403-000 | Lumber Store | 2,844 | 529 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50459-000 | Novelties | 560 | 1,364 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50479-000 | Party Planning | 1,634 | 792 | 2 | 847 | 0 | 0% | 1 | 50% | 1 | 50% |
| 50492-000 | Piano | 975 | 1,028 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50517-000 | Quilting | 84 | 2,706 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50575-000 | Shingles | 228 | 1,978 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50584-000 | Shower Doors | 1,863 | 709 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50589-000 | Skateboards | 199 | 2,085 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50599-000 | Sound System | 1,063 | 989 | 2 | 847 | 1 | 50% | 0 | 0% | 1 | 50% |
| 50604-100 | Hot Tub Supplies | 1,768 | 746 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50624-000 | Sunglasses | 222 | 2,008 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50625-000 | Surfboard | 73 | 2,821 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50643-000 | Bar | 2,441 | 589 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50651-000 | TV and Radio Dealers | 1,644 | 789 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50656-000 | Non-Ceramic Tile Contractors | 609 | 1,310 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50661-000 | Tool Shed | 1,201 | 928 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50673-000 | Utility Trailers | 603 | 1,321 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50675-000 | Camping Trailer | 831 | 1,120 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50675-100 | Travel Trailers | 202 | 2,068 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50676-000 | Trailer Parts | 1,095 | 972 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50681-000 | Trophies | 635 | 1,285 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50685-000 | Truck Parts | 1,571 | 808 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50699-000 | Variety Store | 398 | 1,594 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 50736-000 | Window Shade Supplies | 722 | 1,212 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50737-300 | Vinyl Windows | 1,384 | 864 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 50737-500 | Replacement Windows | 54 | 3,026 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50749-000 | Pre-Paid Phone Card | 226 | 1,990 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 50762-010 | Energy Conservation Services | 166 | 2,218 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 55578-000 | Carpet and Rugs | 153 | 2,278 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 55656-000 | Security Equipment | 97 | 2,586 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 55657-000 | Keys | 79 | 2,762 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 55661-000 | Gymnastics | 21 | 3,617 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 55683-000 | Financial Consultants | 796 | 1,144 | 2 | 847 | 1 | 50% | 0 | 0% | 1 | 50% |
| 55750-000 | Medical Transportation | 792 | 1,151 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 56000-000 | Event Center | 480 | 1,466 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60014-000 | Indoor Advertising | 143 | 2,322 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60094-100 | Car Dent Repair | 737 | 1,195 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60098-000 | Auto Electric Service | 1,777 | 744 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60103-200 | Airbag Repair | 165 | 2,221 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60125-000 | Barber | 1,465 | 831 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60130-000 | Basketball Clubs | 199 | 2,085 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60148-100 | Cord Blood Banking | 352 | 1,688 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60156-000 | Bowling | 458 | 1,495 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60165-000 | Building Inspector | 5,350 | 329 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60171-000 | Business Brokers | 1,525 | 820 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60172-000 | Business Consultant | 10,482 | 172 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60188-000 | Casino | 744 | 1,187 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60218-101 | Sleep Apnea | 725 | 1,210 | 2 | 847 | 1 | 50% | 0 | 0% | 1 | 50% |
| 60241-000 | Multimedia Computer | 266 | 1,878 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60252-000 | Conference Center | 311 | 1,764 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60259-000 | Convention Facilities | 448 | 1,509 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60277-000 | Dance Company | 1,428 | 845 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60289-103 | Dental Implants | 441 | 1,520 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60294-000 | Designer Apparel | 881 | 1,090 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60309-103 | Truck Driver Training | 1,379 | 865 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60318-000 | Editorial Services | 97 | 2,586 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60326-000 | Employment Agencies | 8,682 | 211 | 2 | 847 | 1 | 50% | 0 | 0% | 1 | 50% |
| 60326-200 | Staffing Agencies | 367 | 1,661 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60344-000 | Entertainer | 1,473 | 828 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60350-000 | Estate Appraisal | 771 | 1,171 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60379-000 | Food Service Management | 261 | 1,890 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60386-000 | Fundraising Counselors and Organizations | 3,192 | 485 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60393-100 | Rent to Own Furniture | 28 | 3,444 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60409-000 | Private Golf Courses | 608 | 1,312 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60439-000 | Home Design | 4,004 | 400 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60446-000 | Hostel | 110 | 2,499 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60468-000 | Insect Control Devices | 267 | 1,873 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60480-000 | Jewelry Repair | 738 | 1,193 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60493-000 | Lamp Supplies | 155 | 2,269 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60495-000 | Language School | 1,666 | 774 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60498-000 | Laundry Consultants | 532 | 1,400 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60515-000 | License Services | 2,054 | 664 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60518-000 | Linen Supply Service | 733 | 1,202 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60528-100 | Maid Service | 60 | 2,953 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60599-000 | Instrument Lessons | 2,191 | 638 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60604-000 | Nanny Services | 1,768 | 746 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60608-000 | News Services | 158 | 2,253 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60611-000 | Notary Public | 1,699 | 765 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60623-000 | Office Space Rental | 1,086 | 976 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60647-000 | Payroll Services | 1,957 | 680 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60653-100 | Photo Imaging | 379 | 1,634 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60657-000 | Commercial Photographer | 2,783 | 539 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60665-100 | Family Practice | 795 | 1,145 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60676-000 | Weight Reduction Physician | 312 | 1,759 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60684-000 | Plastic Surgery | 2,323 | 622 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60724-000 | Radiator | 1,704 | 764 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60729-105 | Real Estate Broker | 1,806 | 734 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60733-000 | Real Estate Rentals | 5,673 | 313 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60759-000 | Retreat Facilities | 187 | 2,128 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60761-000 | Shooting Range | 220 | 2,015 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60771-200 | Wearable Promotional Products | 1,228 | 914 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60781-100 | College Preparatory School | 554 | 1,376 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60782-000 | Special Education | 3,855 | 413 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60783-100 | Vocational School | 223 | 2,002 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60788-200 | Surveillance Equipment | 602 | 1,323 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60791-000 | Self Defense | 253 | 1,915 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60793-000 | Septic Tank Cleaning | 2,957 | 513 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60845-000 | Land Surveyor | 3,853 | 414 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60846-000 | Swimming Lessons | 644 | 1,275 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60886-000 | Tool Rental | 1,890 | 701 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 60891-100 | Heavy Equipment Towing | 731 | 1,205 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60925-000 | Video Game Rental | 126 | 2,407 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60940-000 | Pressure Washing | 4,565 | 364 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60965-300 | Yoga Classes | 50 | 3,073 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 60994-000 | Car Sound Systems | 575 | 1,345 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 60997-101 | Mobile Auto Lube and Oil | 1,050 | 997 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 61000-000 | Yacht Charter Broker | 535 | 1,396 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 61003-000 | Rentals by Owner | 1,138 | 959 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 61022-000 | Genealogy | 1,034 | 1,005 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 61038-000 | Cleaning Supplies | 1,403 | 859 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 61044-000 | Photography for Sale | 861 | 1,106 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 61046-000 | Photography Sales | 38 | 3,249 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 61074-000 | Deceptive Telemarketing Office Supply Sales | 387 | 1,613 | 2 | 847 | 0 | 0% | 0 | 0% | 2 | 100% |
| 61093-000 | Exterior Designer | 641 | 1,280 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 65544-000 | Laser Therapy | 1,412 | 855 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 65549-000 | Medical Service Organization | 1,519 | 821 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 66002-100 | Commercial Cleaning Services | 3,349 | 462 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 66005-000 | Clean Up Services | 131 | 2,381 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70507-000 | Flight School | 623 | 1,297 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70512-000 | Airline Ticket Agency | 191 | 2,118 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70519-000 | Balloons Manned | 279 | 1,842 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70532-000 | Car Transportation | 394 | 1,600 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 70547-000 | Express and Transfer Service | 296 | 1,800 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70552-000 | Freight Traffic Service | 276 | 1,851 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70559-300 | Irrigation | 275 | 1,853 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70571-100 | Office Movers | 1,027 | 1,010 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 70573-000 | Moving Supplies | 300 | 1,788 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70596-000 | Satellite Communication | 134 | 2,367 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70597-100 | Satellite Equipment | 8 | 4,003 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 70635-000 | Trucking Transportation Brokers | 3,668 | 435 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70648-000 | Water Supply System | 562 | 1,358 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 70650-000 | Bottled Water | 1,058 | 992 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 75621-000 | Voice Over Internet Protocol Sales and Service | 1,076 | 979 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80023-000 | Aluminum | 823 | 1,124 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 80077-000 | Bed Manufacturers | 433 | 1,531 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80143-000 | Carpet and Rug Cleaning Equipment and Supplies | 246 | 1,934 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80256-000 | Dry Ice | 76 | 2,793 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80269-000 | Electric Motor Repair | 655 | 1,258 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80285-000 | Farm Supply | 574 | 1,347 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80290-000 | Feed Dealers | 558 | 1,369 | 2 | 847 | 0 | 0% | 1 | 50% | 1 | 50% |
| 80404-000 | Irrigation Equipment | 2,384 | 602 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80424-000 | Landscape Supply | 3,203 | 482 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80435-000 | Light Bulbs | 1,423 | 848 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80446-000 | Lock Manufacturers | 110 | 2,499 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80461-000 | Prefabricated Masonry Panels | 272 | 1,863 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80497-100 | Musical Instrument Manufacturers | 6 | 4,098 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 80511-000 | Office Furniture Rental | 273 | 1,858 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80573-000 | Podiatrist Supplies | 13 | 3,828 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80620-000 | Book Orders | 106 | 2,525 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80629-000 | Scrap Metal | 1,104 | 967 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80643-000 | Shelves | 555 | 1,375 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 80688-000 | Steam Cleaning | 24 | 3,556 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 80743-000 | Tractor Dealers | 752 | 1,184 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80747-000 | Truck Trailer | 767 | 1,174 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80777-000 | Wholesale Watches | 229 | 1,974 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80799-100 | Woodworking Supplies | 32 | 3,360 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 80806-000 | Oil and Gas Exploration | 593 | 1,334 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 80817-000 | Wholesale Industrial Products | 1,375 | 866 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 81000-100 | Marijuana - Retail | 0 | 4,411 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 83000-000 | Organic Products | 483 | 1,462 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 85264-000 | Fence Sales | 4,787 | 352 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85265-100 | Furnace Cleaning | 3,534 | 447 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85278-100 | Metal Fabricating Machinery | 68 | 2,867 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85289-000 | Contractor Referral | 1,419 | 852 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85296-200 | Senior Living | 1,371 | 868 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 85298-000 | Shuttle Bus | 650 | 1,267 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85304-000 | Tile Sales | 1,021 | 1,015 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85306-110 | Carpet Cleaning | 382 | 1,625 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 85320-000 | Computer Consultant | 3,048 | 502 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 85327-000 | Fiberglass Repair | 61 | 2,946 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85331-000 | Family Entertainment | 2,389 | 601 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 85335-000 | Secret Shopper | 2,957 | 513 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85340-000 | Small Engine Repair | 2,103 | 651 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 85345-000 | Developmental Disability Services | 254 | 1,912 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 85350-000 | Media Consultant | 1,224 | 919 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 90019-000 | Work-At-Home Companies | 13,267 | 132 | 2 | 847 | 0 | 0% | 2 | 100% | 0 | 0% |
| 90021-950 | Charity - Other Charitable Organizations | 33 | 3,341 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 90032-000 | Coupon Books | 316 | 1,754 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 90036-000 | Local Lottery | 203 | 2,064 | 2 | 847 | 2 | 100% | 0 | 0% | 0 | 0% |
| 92000-000 | Glass Company | 1,920 | 691 | 2 | 847 | 1 | 50% | 1 | 50% | 0 | 0% |
| 00106-100 | Online Animal Prescriptions | 2,539 | 574 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 00109-000 | Animal Identification | 63 | 2,924 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00110-000 | Animal Shelter | 1,300 | 888 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00110-101 | Animal Rescue | 2,344 | 617 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00133-000 | Forester Consulting | 477 | 1,470 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00151-000 | Hunting Gear | 1,187 | 933 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00151-200 | Sport Fishing | 68 | 2,867 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00153-000 | Pet Boarding | 10,004 | 185 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00155-101 | Hydroseeding | 377 | 1,641 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00169-000 | Mining | 1,710 | 761 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 00174-000 | Oilfield Equipment and Sales | 139 | 2,347 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00195-000 | Pet Exercise | 400 | 1,589 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00199-000 | Pet Transport | 403 | 1,582 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 05153-000 | Pet Sitting | 2,917 | 519 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 05153-100 | Pet Day Care | 1,072 | 981 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10006-101 | Kitchen Design | 2,767 | 543 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10011-000 | Bridge Builder | 283 | 1,832 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 10021-000 | Carpet and Rug Repair | 654 | 1,259 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10022-000 | Carpet Layers | 285 | 1,825 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10032-200 | Concrete Restoration | 2,809 | 537 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10045-000 | Drilling Contractor | 1,577 | 803 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10046-100 | Drywall Texture | 378 | 1,640 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10049-100 | Commercial Electrician | 6,179 | 288 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10058-600 | Floor Refinishing | 720 | 1,213 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10058-700 | Floor Resurfacing | 99 | 2,568 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10059-000 | Industrial Floors | 732 | 1,204 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10059-100 | Garage Floor | 296 | 1,800 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10061-103 | Screw Piles | 106 | 2,525 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10063-000 | Gas Detector | 128 | 2,396 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10071-000 | Greenhouse Builder | 469 | 1,480 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10077-000 | Home Automation | 2,409 | 595 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10078-200 | Custom Home Builder | 1,646 | 787 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10095-200 | Commercial Painting Contractors | 2,823 | 534 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10101-100 | Driveway Sealer | 933 | 1,057 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10103-000 | Pile Driving | 91 | 2,642 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10117-000 | Pole Line Contractors | 68 | 2,867 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10126-200 | Commercial Roofing | 4,689 | 359 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10126-400 | Tile Roofing Contractors | 459 | 1,492 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10131-000 | Sewer Contractors | 3,884 | 407 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10132-000 | Sewing Contractors | 384 | 1,619 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10149-000 | Stucco | 11,260 | 161 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10152-000 | Pool Enclosures | 120 | 2,442 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10154-200 | Pool Removal | 115 | 2,470 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10155-010 | Telephone Contractors | 8 | 4,003 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10159-100 | Ceramic Tile Dealers | 22 | 3,601 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10159-200 | Tile Installation | 96 | 2,596 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10167-000 | Water Heater Repair | 416 | 1,566 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 10177-200 | Remodeling | 1,023 | 1,013 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 10182-700 | In Floor Heating | 99 | 2,568 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20005-000 | Check Cashing Services | 757 | 1,183 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20012-200 | No License Required Financial Consultants | 1,042 | 1,000 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20020-000 | Accident Insurance | 736 | 1,198 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 20026-000 | Funeral Insurance | 4,197 | 388 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 20027-200 | Medicare Supplement | 19 | 3,663 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 20040-000 | Insurance Claims Processing | 447 | 1,511 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 20047-200 | Loan Modification | 781 | 1,160 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 20048-000 | Small Business Loans | 1,319 | 882 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20050-200 | Advance Fee Residential Loan Modification (CA) | 8 | 4,003 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 20053-200 | Mortgage Lenders | 1,420 | 850 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 20060-210 | Home Maintenance | 368 | 1,658 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20069-000 | Stock Exchange | 13 | 3,828 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 20085-201 | Risk Management | 456 | 1,500 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 25045-000 | Real Estate Investing | 4,884 | 348 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 25077-000 | Debt Relief Services | 959 | 1,036 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 26000-000 | Stamp Dealers | 165 | 2,221 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30038-200 | Bathtub Liners | 419 | 1,557 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30038-300 | Sink Manufacturers | 89 | 2,658 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30049-000 | Boat Builders | 882 | 1,089 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30050-000 | Boat Repair | 2,049 | 665 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30051-000 | Bookbinding | 289 | 1,817 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30060-000 | Brewers | 770 | 1,172 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30061-000 | Brewing Supplies | 172 | 2,191 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30068-000 | Meat | 1,033 | 1,007 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30069-000 | Cabinet Supplies | 221 | 2,013 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30177-000 | Electric Equipment Manufacturers | 341 | 1,710 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30192-000 | Elevator Service | 2,116 | 650 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30198-000 | Embroidery | 1,208 | 923 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30214-000 | Fabric Binding | 69 | 2,857 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 30222-000 | Air Filters | 153 | 2,278 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30222-100 | Heating and Air Conditioning Filters | 267 | 1,873 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30242-000 | Foundry | 480 | 1,466 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30246-000 | Wholesale Fur | 218 | 2,021 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30282-000 | Gymnasium Equipment | 289 | 1,817 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30284-000 | Handbag Manufacturers | 35 | 3,297 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30289-000 | Horseshoeing Tools | 160 | 2,246 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30289-100 | Horse Equipment | 121 | 2,440 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30311-000 | Jewelry Manufacturers | 1,310 | 884 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 30314-000 | Juicers | 218 | 2,021 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30315-000 | Juice | 442 | 1,519 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30344-000 | Wholesale Leather Goods | 83 | 2,717 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30367-000 | Machine Tools | 601 | 1,324 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30370-000 | New Machinery | 814 | 1,131 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30401-000 | Millwork | 3,033 | 507 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30428-000 | Essential Oils | 57 | 2,989 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30429-000 | Hydrogenated Oil | 13 | 3,828 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30438-000 | Ornamental Metal Work | 391 | 1,608 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30443-000 | Packaging Machinery | 183 | 2,146 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30463-000 | Document Shredding | 696 | 1,232 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30489-000 | Pipe Line Companies | 311 | 1,764 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30508-000 | Plating | 548 | 1,382 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30509-000 | Playground Equipment | 480 | 1,466 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30534-200 | 3D Printers | 165 | 2,221 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 30536-300 | Offset Printing Repair | 2 | 4,290 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30539-000 | Printing Supplies | 178 | 2,165 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30539-100 | Toner Cartridges | 1,092 | 973 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30545-000 | Publishers Periodical | 1,157 | 947 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30546-000 | Publishing Consultant | 2,945 | 517 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30550-000 | Racks | 239 | 1,953 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30556-000 | Range Hoods | 12 | 3,855 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30564-000 | Rendering Services | 104 | 2,541 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30567-000 | Robots | 144 | 2,319 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30570-000 | Rubber Products | 604 | 1,318 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30573-100 | Rust Prevention | 8 | 4,003 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30603-000 | Sheet Metal Equipment | 106 | 2,525 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30604-000 | Sheet Metal Fabrication | 1,820 | 730 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30619-000 | Goldsmith | 510 | 1,421 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30632-100 | Soap | 25 | 3,522 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30688-000 | Thermocouple | 66 | 2,885 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30712-000 | Truck Manufacturers | 258 | 1,900 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 30714-000 | Industrial Trucks | 382 | 1,625 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30728-000 | Valve Repair | 28 | 3,444 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30742-000 | Waterproofing Materials | 102 | 2,553 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30745-000 | Wind Energy Systems | 249 | 1,927 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30764-100 | Air Quality Services | 1,618 | 796 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30790-100 | Food Wholesalers | 141 | 2,333 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 30912-100 | Elevator Installation | 433 | 1,531 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 31100-000 | Electronic Educational Kits | 182 | 2,148 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44002-000 | Adult Care | 26 | 3,499 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44012-000 | Bathroom | 40 | 3,225 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44014-000 | Boats | 17 | 3,711 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44024-000 | Custom Service | 45 | 3,135 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44034-000 | Education | 848 | 1,112 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44039-000 | Energy | 2,402 | 596 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44040-000 | Engineering | 238 | 1,954 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44044-000 | Exercise and Wellness | 59 | 2,970 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44046-000 | Fashion | 10 | 3,921 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44055-000 | Gardening | 9 | 3,967 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44059-000 | Health Care | 170 | 2,199 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44062-000 | Household Appliances | 8 | 4,003 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44065-000 | Hunting | 30 | 3,401 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44075-000 | Kitchen | 231 | 1,971 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44083-000 | Marine Supplies | 9 | 3,967 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44085-000 | Memorabilia | 18 | 3,689 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44086-000 | Metal | 75 | 2,802 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44088-000 | Music | 66 | 2,885 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44091-000 | Optometry | 40 | 3,225 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44104-000 | Printing Materials | 73 | 2,821 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44105-000 | Promotions | 78 | 2,771 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 44117-000 | Safety | 5 | 4,138 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44125-000 | Sports | 17 | 3,711 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 44131-000 | Trucks | 0 | 4,411 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50007-000 | Ammunition | 35 | 3,297 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50013-000 | Antenna | 362 | 1,668 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 50024-000 | Army Gear | 8 | 4,003 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50024-100 | Military Gear | 111 | 2,494 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 50035-000 | Auto Appraiser | 865 | 1,105 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50046-000 | Autograph Dealer | 227 | 1,983 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50048-000 | Baby Strollers | 53 | 3,035 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50053-000 | Novelty Balloons | 134 | 2,367 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50054-000 | Bamboo Products | 57 | 2,989 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 50056-000 | Barbecue | 910 | 1,073 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50061-000 | Bath Supplies | 1,721 | 758 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50065-000 | Beads | 229 | 1,974 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50069-000 | Bed Sales | 2,175 | 641 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50075-200 | Helicopter Parts | 157 | 2,257 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50083-000 | Boat Supplies | 1,253 | 903 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50083-100 | Boat Equipment | 19 | 3,663 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50085-000 | New Books | 1,202 | 926 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50098-000 | Bra | 82 | 2,727 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50113-000 | Portable Buildings | 450 | 1,505 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50120-200 | Cabinet Doors | 763 | 1,178 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50122-000 | Cake Decorating Supplies | 42 | 3,183 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50123-000 | Calendars | 50 | 3,073 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50135-000 | Carpet Pads | 351 | 1,690 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50143-000 | Cement | 186 | 2,137 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50154-000 | Tobacco Store | 845 | 1,115 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50155-101 | E-cigarette Liquid | 564 | 1,355 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50157-000 | Clock Repair | 1,428 | 845 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50160-000 | Clubs and Organizations | 738 | 1,193 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50165-000 | Coffee Break Services and Supplies | 565 | 1,354 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50183-000 | Consignment Services | 927 | 1,062 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50188-000 | Girdles | 894 | 1,079 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50194-000 | Craft Supplies | 794 | 1,148 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50202-000 | Delicatessen | 597 | 1,329 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50212-000 | Diving Lessons | 155 | 2,269 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50221-101 | Door Installation | 765 | 1,176 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50233-000 | Dry Goods | 35 | 3,297 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50236-000 | Electric Supplies | 1,372 | 867 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 50244-100 | Exercise Equipment Repair | 290 | 1,812 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50253-000 | Fence Fittings | 1,068 | 984 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50253-100 | Fence Materials | 146 | 2,310 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50262-000 | Seafood Retail | 493 | 1,445 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50272-000 | Flea Markets | 133 | 2,373 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50280-000 | Fraternal Regalia | 19 | 3,663 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50282-000 | Fruits and Vegetables Retail | 459 | 1,492 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50286-000 | Fur | 718 | 1,216 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50293-000 | Used Furniture | 456 | 1,500 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50297-000 | Household Garbage Disposal | 503 | 1,427 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50306-000 | Gates | 927 | 1,062 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50324-000 | Door Guard | 187 | 2,128 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50326-100 | Gun Dealers | 1,248 | 906 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50333-100 | Cabinet Hardware | 5 | 4,138 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50334-000 | Hats | 140 | 2,339 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50337-200 | Hearing Tests | 79 | 2,762 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50338-000 | Car Heater | 118 | 2,454 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50344-000 | Home Theater Systems | 1,451 | 833 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50381-000 | Paper Labels | 294 | 1,808 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50389-000 | Leather Clothing | 1,496 | 824 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50390-000 | Leather Dealers | 637 | 1,283 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50391-000 | Lenses | 5 | 4,138 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50399-000 | Liquor Store | 1,092 | 973 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50408-000 | Subscription Agents | 164 | 2,228 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50414-000 | Marine Electronics | 487 | 1,454 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50415-000 | Marine Equipment | 960 | 1,034 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50416-000 | Martial Arts Supplies | 271 | 1,864 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50430-000 | Mirrors | 628 | 1,292 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50431-000 | Manufactured Homes Sales | 1,953 | 684 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50439-000 | Motor Homes | 301 | 1,784 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50448-000 | Musical Instrument Repair | 418 | 1,560 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50466-000 | Optical Equipment | 692 | 1,238 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50479-101 | Party Facilities | 51 | 3,056 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50489-000 | Photography Equipment | 1,905 | 696 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50508-100 | Plumbing Supplies | 12 | 3,855 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50514-000 | Pretzel | 4 | 4,184 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50526-000 | Radiotelephone Equipment | 88 | 2,673 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50529-000 | Range and Oven Dealers | 210 | 2,042 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50530-100 | Range Repair | 440 | 1,522 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50538-000 | Refrigerator and Freezer Dealers | 629 | 1,290 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50539-000 | Refrigerator Repair | 922 | 1,066 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50542-000 | Religious Goods | 184 | 2,142 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50544-100 | Breakfast | 58 | 2,977 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50554-000 | Saddle | 702 | 1,227 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50562-000 | Seat Belts | 5 | 4,138 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50569-000 | Sewing Machine Repair | 917 | 1,069 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50570-000 | Sewing Machine Parts | 208 | 2,047 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50577-000 | Shock Absorber | 85 | 2,696 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50578-000 | Shoe Laces | 34 | 3,322 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50586-000 | Siding Material | 3,745 | 422 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50600-000 | Souvenirs Retail | 242 | 1,945 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50604-000 | Hot Tub Parts | 654 | 1,259 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50606-000 | Spice | 133 | 2,373 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50610-000 | Car Springs | 349 | 1,694 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50642-000 | Tarp | 45 | 3,135 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50645-000 | Disability Telecommunications Equipment | 1,040 | 1,002 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50647-200 | Telecommunication Design | 146 | 2,310 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50665-000 | Electric Tools | 1,231 | 911 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50666-000 | Hand Tools | 877 | 1,094 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50685-200 | Lift Kits | 78 | 2,771 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50687-000 | T Shirts | 848 | 1,112 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50690-000 | Uniform Accessories | 50 | 3,073 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50716-000 | Washer and Dryer Sale | 146 | 2,310 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50720-100 | Tankless Water Heaters | 104 | 2,541 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50730-100 | Wedding Cakes | 74 | 2,815 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50741-000 | Wood Preservative | 30 | 3,401 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50751-000 | Vehicle Sales Manufacturing Companies | 165 | 2,221 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 50770-000 | Hotel Products | 113 | 2,485 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50774-000 | Duty Free Shop | 140 | 2,339 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50782-000 | Sprinkler System | 3,390 | 459 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 50800-000 | Underground Sprinkler Parts | 189 | 2,122 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 55027-000 | Custom Framing | 258 | 1,900 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55100-000 | Athletic Apparel | 5 | 4,138 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 55336-000 | Health and Medical Products | 1,684 | 767 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55503-000 | Engines | 7 | 4,057 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55527-000 | Artists | 34 | 3,322 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 55529-000 | Brakes | 3 | 4,239 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55537-000 | Brick | 29 | 3,422 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 55556-000 | Specialty Schools | 73 | 2,821 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55576-000 | Shirts | 25 | 3,522 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55586-000 | Chairs | 10 | 3,921 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 55613-000 | Soil | 51 | 3,056 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55621-000 | Rubber | 25 | 3,522 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55632-000 | Photo Developing | 8 | 4,003 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 55647-000 | Accessories | 20 | 3,642 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55651-000 | Door-to-Door Sales | 255 | 1,908 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 55660-000 | Golf | 31 | 3,383 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 55673-000 | Hot Tubs and Spas | 184 | 2,142 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 55677-000 | Waste Compactor | 62 | 2,933 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60000-000 | Auto Air Conditioning | 776 | 1,163 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60004-000 | CPA | 8,082 | 232 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60007-000 | Acupuncturist | 1,836 | 724 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60016-000 | Newspaper Advertising | 223 | 2,002 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 60017-000 | Outdoor Advertising | 273 | 1,858 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60023-000 | Yellow Pages Advertising | 0 | 4,411 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60026-000 | Aerospace Research | 182 | 2,148 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60033-000 | Alcoholism Information | 737 | 1,195 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60035-000 | Alternator Repair | 1,082 | 977 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60055-000 | Archery Range | 66 | 2,885 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60057-000 | Architect | 4,459 | 369 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60073-000 | Athletic Organizations | 380 | 1,633 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60075-101 | Family Lawyer | 1,203 | 925 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60075-112 | Bankruptcy Attorney | 1,025 | 1,011 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60075-120 | Employment Litigation Lawyer | 115 | 2,470 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60089-000 | Audiologist | 886 | 1,083 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60090-000 | Audio-Visual Consultant | 1,683 | 768 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60095-200 | Car Decals | 498 | 1,439 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60100-000 | Auto Inspection Stations | 1,008 | 1,019 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60101-000 | Auto Machine Shop | 644 | 1,275 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60108-000 | Auto Upholstery | 1,357 | 872 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60110-000 | Auto Transportation | 3,261 | 478 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60111-000 | Car Upholstery Cleaning | 189 | 2,122 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60126-100 | Bartending School | 381 | 1,629 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60127-000 | Trade Exchange | 318 | 1,749 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60134-500 | Microblading | 33 | 3,341 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60149-000 | Blueprinting | 86 | 2,689 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60154-100 | Kayak Lessons | 66 | 2,885 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60164-000 | Exterior Building Cleaning | 1,753 | 752 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60172-106 | Dental Management Consultants | 173 | 2,183 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60172-109 | Security Consultant | 384 | 1,619 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60189-000 | Caskets | 279 | 1,842 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60191-100 | Acoustic Ceiling Removal | 21 | 3,617 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60192-000 | Cemetery | 381 | 1,629 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60201-100 | Chimney Sweeper | 1,266 | 899 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60218-100 | Sleep Center | 776 | 1,163 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60242-000 | Network Computer | 2,458 | 585 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60245-100 | Computer Cleaning Service | 60 | 2,953 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60246-100 | Computer Programming | 243 | 1,941 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60253-000 | Construction Management | 8,500 | 218 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60257-000 | Contractors Equipment Rental | 1,652 | 784 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60259-100 | Convention Services | 26 | 3,499 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60261-000 | Cooking Classes | 649 | 1,269 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60265-000 | Masquerade Costumes | 406 | 1,578 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60269-000 | Cremation | 1,277 | 896 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60280-000 | Data Processing Services | 572 | 1,349 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60292-000 | Cosmetic Dentistry | 1,162 | 945 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60298-000 | Diabetic Supplies | 159 | 2,250 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60305-000 | Drafting Services | 1,635 | 791 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60309-102 | Motorcycle Driving School | 158 | 2,253 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60312-200 | Air Duct System | 138 | 2,350 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60312-300 | Air Duct Restoration | 114 | 2,479 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60316-000 | Piercing | 349 | 1,694 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60322-000 | Electrolysis | 696 | 1,232 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60324-000 | Electronic Development | 120 | 2,442 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60328-300 | Virtual Assistant Employment | 397 | 1,597 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60330-000 | Employment Training | 993 | 1,023 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60334-000 | Professional Engineer | 5,147 | 337 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60334-101 | Engineering Consultant | 3,575 | 441 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60335-000 | General Engineering Contractor | 1,768 | 746 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60345-000 | Entertainment Bureau | 556 | 1,371 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60346-000 | Ecological Services | 2,742 | 548 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60350-100 | Estate Liquidators | 533 | 1,398 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60355-000 | Export Management Company | 60 | 2,953 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60356-000 | Exporter | 872 | 1,100 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60361-000 | Fashion Designers | 321 | 1,743 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60367-100 | Fire Damage Restoration | 889 | 1,081 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60377-000 | Food and Beverage Consultants | 147 | 2,304 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60381-100 | Tuxedo Rentals | 91 | 2,642 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60385-000 | Fulfillment Services | 514 | 1,415 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60404-200 | Tempered Glass | 205 | 2,056 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60408-000 | Mini Golf Course | 27 | 3,468 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60417-000 | Gun Safety | 133 | 2,373 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60419-000 | Gymnastics Classes | 915 | 1,070 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60419-100 | Cheerleading Classes | 115 | 2,470 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60420-120 | Hair Replacement | 2,425 | 592 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60422-000 | Halls | 132 | 2,377 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60430-200 | Boxing Gym | 228 | 1,978 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60445-000 | Hospital | 261 | 1,890 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60447-100 | Guest Ranch | 76 | 2,793 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60451-000 | Human Resources | 1,615 | 798 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60470-300 | Commercial Interior Designers | 561 | 1,361 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60471-000 | Workroom Interior Designer | 53 | 3,035 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60488-101 | Paternity Test | 47 | 3,114 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60494-000 | Land for Sale | 5,266 | 333 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60496-000 | Laundry | 315 | 1,755 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60507-000 | Lecture and Seminar Bureaus | 661 | 1,253 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60519-000 | Liquidators | 2,648 | 561 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60527-200 | Mold Inspection | 960 | 1,034 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60529-000 | Mail Box Rental | 319 | 1,748 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60533-000 | Management Consultant | 3,107 | 491 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60534-000 | Manicures | 355 | 1,682 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60535-000 | Mapping Services | 178 | 2,165 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60539-200 | Marketing Software | 652 | 1,264 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60592-000 | Moving Equipment Rental | 535 | 1,396 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60594-100 | Exhaust Systems | 56 | 3,000 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 60596-000 | Museum | 75 | 2,802 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60597-000 | Music Composer | 19 | 3,663 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60600-000 | Vocal Lessons | 243 | 1,941 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60601-000 | Musicians | 105 | 2,535 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60613-000 | Nursing | 273 | 1,858 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60669-200 | Ultrasound | 113 | 2,485 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60688-000 | Piano Tuners | 603 | 1,321 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60707-000 | Programmed Instruction | 22 | 3,601 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60710-000 | Psychologist | 2,064 | 662 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60716-000 | Pump Service | 1,445 | 837 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60729-100 | Commercial Real Estate | 1,132 | 964 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60732-100 | Industrial Property Management | 5,132 | 338 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60737-000 | Recreation Center | 793 | 1,149 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60758-010 | Retirement Communities | 261 | 1,890 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60767-000 | Vehicle Undercoating | 652 | 1,264 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60771-000 | Sales Promotion Services | 472 | 1,478 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60775-000 | Scalp Care | 204 | 2,059 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 60775-200 | Scalp Micropigmentation | 29 | 3,422 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60780-000 | Kindergarten | 1,498 | 823 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60780-200 | Montessori School | 30 | 3,401 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60781-000 | Elementary School | 889 | 1,081 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60784-000 | General Interest Schools | 70 | 2,851 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60787-000 | Administrative Services | 494 | 1,443 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60792-000 | Senior Citizens Service Organizations | 510 | 1,421 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60808-000 | Skating Rink | 48 | 3,098 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60817-200 | Family Services | 270 | 1,866 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60826-000 | Sports Promoter | 232 | 1,968 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60854-100 | Permanent Makeup | 1,119 | 966 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60864-100 | Telecommunication Equipment Repair | 345 | 1,704 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60873-000 | Tent Rentals | 613 | 1,305 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60882-100 | Tire Repair | 311 | 1,764 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60888-000 | Tourist Attractions | 275 | 1,853 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60894-000 | Trademark Consultant | 1,222 | 920 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60897-000 | Traffic Consultants | 1,040 | 1,002 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60910-000 | Truck Repair | 6,026 | 296 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60920-000 | Venetian Blind Cleaning | 657 | 1,256 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60928-000 | Video Production Services | 2,125 | 647 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60938-000 | Water Analysis | 187 | 2,128 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60949-000 | Rent Welding Equipment | 317 | 1,751 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60952-000 | Wheelchair | 939 | 1,053 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60966-000 | Youth Organization Center | 295 | 1,805 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 60971-102 | CPR Certification | 650 | 1,267 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60971-105 | Health Care Referral | 258 | 1,900 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60976-000 | Magazines Sales | 19 | 3,663 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60981-000 | Job Listing Service | 469 | 1,480 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60989-000 | General Services | 952 | 1,039 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 60993-000 | Car Steam Cleaning | 118 | 2,454 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 61014-000 | Treatment Centers | 268 | 1,870 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 61016-000 | Personal Services | 1,535 | 818 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 61020-000 | Personal Security Guard | 243 | 1,941 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 61047-000 | Product Sales | 1,048 | 998 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 61058-000 | Psychic | 2,468 | 583 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 61080-000 | Book, Compact Disc, and DVD Club | 177 | 2,170 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 61090-000 | Non-Profit Organizations | 2,515 | 581 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 62000-000 | Funeral Homes | 3,324 | 465 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65027-000 | Mold Removal | 4,309 | 380 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65028-100 | E Waste Services | 14 | 3,805 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65134-400 | Facial | 36 | 3,278 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65243-100 | Cyber Security | 32 | 3,360 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65259-200 | Corporate Event Planners | 342 | 1,707 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 65311-000 | Drug Testing | 289 | 1,817 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 65783-100 | Private School | 2,015 | 673 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 66000-000 | Appraisal Management | 487 | 1,454 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70502-000 | Air Courier Service | 432 | 1,533 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 70517-200 | Wildlife Removal | 231 | 1,971 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70524-100 | Canoeing | 26 | 3,499 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70526-000 | Boat Transportation | 230 | 1,973 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70538-000 | Containerized Freight Service | 264 | 1,884 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70539-000 | Cruises | 1,864 | 708 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70545-100 | Electrical Power System Backup Systems | 335 | 1,717 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70548-000 | Fax Service | 801 | 1,138 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70557-000 | Heating Supply | 99 | 2,568 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70567-000 | Marine Surveyor | 352 | 1,688 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70571-500 | Furniture Mover | 42 | 3,183 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70572-200 | Packing Service | 408 | 1,576 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70577-000 | Piano Movers | 1,008 | 1,019 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70583-100 | Broadcast Companies | 33 | 3,341 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70589-000 | RV Storage | 533 | 1,398 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70599-400 | Irrigation Installation | 80 | 2,749 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70602-000 | Shipping Masters | 117 | 2,463 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70611-100 | Data Storage | 82 | 2,727 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70617-000 | Telegraph Service | 244 | 1,938 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70627-000 | Wholesale Tours | 360 | 1,670 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70629-000 | Trailer Storage | 281 | 1,836 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70641-000 | Motor Freight Trucking | 2,380 | 603 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 70647-000 | Utility Water Company | 296 | 1,800 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70653-000 | Travel Agent Mills | 295 | 1,805 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 70720-000 | Hauling Contractors | 338 | 1,713 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 72101-000 | Alcoholic Beverage Service | 203 | 2,064 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 72102-000 | Pub Food | 132 | 2,377 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 72250-000 | Escape Room | 89 | 2,658 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 72500-000 | Content Management System | 37 | 3,262 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 75597-000 | Global Positioning Systems | 718 | 1,216 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 77600-000 | Smart Phone Software | 32 | 3,360 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 79000-000 | Soffit and Fascia | 976 | 1,027 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80001-000 | Abrasives | 170 | 2,199 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80003-000 | Accounting and Bookkeeping Machines | 1,053 | 996 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80024-000 | Aluminum Products | 2,232 | 631 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80031-000 | Aquarium Manufacturers | 29 | 3,422 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80039-100 | Hybrid Car Dealers | 55 | 3,014 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80047-000 | Auto Wrecking | 2,426 | 591 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80063-100 | Barber Supplies | 4 | 4,184 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80065-100 | Drums | 0 | 4,411 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80073-000 | Bearings | 138 | 2,350 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80084-000 | Beverage | 267 | 1,873 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80092-100 | Boiler Sales | 207 | 2,051 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80098-000 | Wholesale Bottles | 188 | 2,125 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80148-000 | Cash Registers | 411 | 1,572 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80149-000 | Cement Manufacturers | 83 | 2,717 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80158-000 | Industrial Cleaning Chemicals | 96 | 2,596 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80176-000 | Cleaning Compounds | 473 | 1,474 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80183-000 | Coffee Brewing | 708 | 1,222 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80190-000 | Compressors | 155 | 2,269 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80203-000 | Copier | 708 | 1,222 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80225-000 | Cutting Services | 16 | 3,741 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 80228-100 | Milk Distributors | 23 | 3,579 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80245-000 | Wholesale Drapery | 75 | 2,802 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80265-200 | Electric Scooter | 782 | 1,159 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80267-000 | Electric Heating Element | 151 | 2,288 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80276-000 | Engine Equipment | 1,067 | 985 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80287-000 | Fax Machine | 19 | 3,663 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80306-000 | Fire Safety Equipment | 3,273 | 475 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80316-200 | Flower Broker | 15 | 3,769 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80332-000 | Industrial Furnace | 805 | 1,134 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80340-000 | Gears | 25 | 3,522 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80342-000 | Wholesale General Merchandise | 45 | 3,135 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80349-000 | Golf Carts | 202 | 2,068 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80360-000 | Grinding Machine | 55 | 3,014 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80362-000 | Wholesale Grocers | 2,260 | 627 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80364-140 | Hair Removal Equipment | 169 | 2,204 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80374-000 | Wholesale Health Products | 1,227 | 916 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80388-000 | Hydraulic Equipment | 726 | 1,208 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80388-100 | Hydraulic Supplies | 4 | 4,184 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80389-000 | Hydraulic Equipment Repair | 323 | 1,736 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80390-000 | Hydroponics Equipment | 606 | 1,316 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80398-100 | Industrial Equipment | 68 | 2,867 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80399-000 | Information Processing | 152 | 2,284 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80407-000 | Jewelry Supplies | 158 | 2,253 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80409-000 | Jewelry Buyers | 627 | 1,293 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80432-000 | Wholesale Lighting Fixtures | 661 | 1,253 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80433-000 | Lighting Systems | 1,370 | 870 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80433-100 | Lighting Equipment | 98 | 2,577 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80433-200 | LED Lighting | 116 | 2,466 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80463-000 | Material Handling Equipment | 271 | 1,864 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80467-000 | Wholesale Meat | 428 | 1,541 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80467-100 | Meat Processing | 371 | 1,655 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80468-200 | Medical Alert Systems | 381 | 1,629 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80473-000 | Metal Detectors | 111 | 2,494 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80493-000 | Manufactured Home Supplies | 126 | 2,407 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80514-300 | Wholesale Office Equipment | 4 | 4,184 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80531-000 | Orthopedic Appliances | 2,055 | 663 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80533-000 | Oxygen Therapy | 326 | 1,733 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80551-000 | Medical Supplies | 173 | 2,183 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80553-000 | Physical Therapy Supplies | 124 | 2,421 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80592-300 | Racing Supplies | 2 | 4,290 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80621-100 | Gravel | 57 | 2,989 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80627-000 | School Supplies | 131 | 2,381 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80628-000 | Scientific Instruments | 217 | 2,025 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80631-000 | Screen Enclosures | 827 | 1,121 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80641-000 | Industrial Sewing Machine | 41 | 3,202 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80667-000 | Soil Conditioner | 56 | 3,000 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80670-000 | Solar Energy Product Services | 224 | 1,994 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80670-100 | Solar Energy Products | 695 | 1,234 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80681-000 | Sportswear Manufacturer | 356 | 1,678 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80689-000 | Steel Warehouse | 896 | 1,077 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80705-000 | Surgical Supplies | 155 | 2,269 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80706-000 | Surgical Instruments | 65 | 2,901 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 80732-000 | Changing Tires | 167 | 2,213 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80733-000 | Tire Manufacturers | 102 | 2,553 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80733-100 | Tire Storage | 64 | 2,909 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80745-100 | Tractor Equipment | 7 | 4,057 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80750-000 | Tree Service Equipment | 91 | 2,642 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 80765-000 | Vacuum Equipment | 430 | 1,537 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80765-100 | Vacuum Systems | 0 | 4,411 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80781-000 | Water Heater Manufacturers | 195 | 2,104 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 80850-000 | Data Recovery | 804 | 1,136 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 81000-200 | Marijuana Processor | 26 | 3,499 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 81000-500 | Marijuana Accessories | 384 | 1,619 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 81000-700 | Hemp Products | 201 | 2,072 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 81300-000 | Canada Debt Settlement | 613 | 1,305 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 81500-000 | Tea Manufacturers | 118 | 2,454 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 82200-000 | Debt Relief Education | 297 | 1,795 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85010-100 | Corporate Gifts | 32 | 3,360 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85084-000 | Wholesale Beverages | 742 | 1,190 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85258-000 | Title Loans | 462 | 1,489 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85260-000 | Life Coach | 907 | 1,074 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85262-000 | Denturist | 3,728 | 430 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85264-100 | Vinyl Fence | 1,431 | 844 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85264-300 | Wood Fence | 996 | 1,021 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85269-000 | Home Staging | 857 | 1,108 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85271-000 | Horseback Riding | 403 | 1,582 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85276-000 | Lawn Installation | 649 | 1,269 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85277-000 | Legal Information Services | 945 | 1,049 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85279-000 | Pen Pals | 12 | 3,855 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85286-000 | Radiator Sales | 76 | 2,793 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85294-000 | Tenant Screening | 760 | 1,179 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85295-000 | Seal Coating | 299 | 1,789 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85296-000 | Senior Services | 3,053 | 501 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85296-100 | Senior Home Care | 3,538 | 446 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85296-400 | Senior Delivery Services | 350 | 1,691 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85308-100 | Wedding Videographer | 77 | 2,783 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85310-000 | Commercial Contractors | 8,934 | 202 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85312-000 | Green Contractors | 461 | 1,490 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85316-000 | Decorative Concrete Contractor | 750 | 1,185 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 85318-300 | Finish Carpentry | 128 | 2,396 | 1 | 1,104 | 0 | 0% | 0 | 0% | 1 | 100% |
| 85331-100 | Childrens Play Programs Instruction | 223 | 2,002 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85332-100 | Cat Breeders | 157 | 2,257 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85347-000 | Auto Salvage | 595 | 1,331 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85356-000 | Trailer Sales | 2,530 | 579 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85362-000 | Heavy Duty Equipment Repair | 718 | 1,216 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85363-100 | Interactive Media | 94 | 2,617 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 85365-000 | Environmental Testing | 250 | 1,924 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 85368-000 | Corporate Lodging | 376 | 1,644 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 88000-000 | Business Plan | 309 | 1,772 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 89700-000 | Loan Servicing | 384 | 1,619 | 1 | 1,104 | 0 | 0% | 1 | 100% | 0 | 0% |
| 90021-000 | Charity - Local | 560 | 1,364 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 90021-200 | Charity - Cancer | 8 | 4,003 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 90021-300 | Charity - Children & Youth | 67 | 2,875 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 90021-650 | Charity - Human Services (i.e. assistance to individuals & families) | 60 | 2,953 | 1 | 1,104 | 1 | 100% | 0 | 0% | 0 | 0% |
| 00100-000 | Aerial Applicators | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00101-000 | Aerial Patrol | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00102-000 | Agricultural Consultant | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00103-000 | Agricultural Services | 1,023 | 1,013 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00104-000 | Alfalfa Products | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00105-000 | Zoo Animals | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00106-000 | Animal Health Products | 466 | 1,485 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00108-000 | Animal Artificial Insemination | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00111-000 | Aquaculture | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00112-000 | Beekeeper | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 00114-000 | Christmas Tree | 114 | 2,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00116-000 | Coal Mining | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00119-000 | Cotton Ginning | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00120-000 | Dairy | 114 | 2,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00121-000 | Dairy Consultant | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00123-000 | Earthworm | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00125-000 | Farm Management | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00127-000 | Farming Services | 216 | 2,028 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00127-100 | Tilling | 74 | 2,815 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00128-101 | Organic Farms | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00128-200 | Urban Farmer | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00130-000 | Fish Hatchery | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00135-000 | Fur Dealer | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00136-000 | Game Farm | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00137-000 | Game Birds | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00138-000 | Gas Well Drilling | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00138-300 | Geothermal Drilling | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00139-000 | Geophysicist | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00140-000 | Grain Drying | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00143-000 | Hatchery | 217 | 2,025 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00145-000 | Horse Breeding | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00146-000 | Horse Dealers | 408 | 1,576 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00148-000 | Horseshoeing | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00149-000 | Horticultural Consultants | 179 | 2,162 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00150-000 | Humane Society | 74 | 2,815 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00151-020 | Hunting Guide | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00151-030 | Fishing Guide | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00151-100 | U-Catch Fishing | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00153-101 | Horse Boarding | 458 | 1,495 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00154-000 | Landscape Architect | 4,871 | 349 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00155-100 | Erosion Control | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00155-102 | Seeding | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00155-200 | Commercial Landscape Contractors | 2,048 | 666 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00156-100 | Artificial Landscape Rocks | 182 | 2,148 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00157-100 | Gardener | 1,798 | 737 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00157-300 | Grounds Maintenance | 421 | 1,551 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00158-000 | Limestone | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00159-000 | Livestock Breeding | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00165-000 | Livestock Commission | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00167-000 | Mineral Exploration | 87 | 2,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00168-000 | Mining Consultants | 100 | 2,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00171-000 | Mud Jacking Contractors | 1,956 | 681 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00173-000 | Nursery Stock | 392 | 1,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00175-000 | Oilfield Hauling | 769 | 1,173 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00176-000 | Oilfield Service | 3,741 | 424 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00178-000 | Oil Seed | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00180-000 | Oil Well Drilling | 229 | 1,974 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00181-000 | Oil Well Equipment Rentals | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00183-000 | Oil Well Fishing Tools | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00185-000 | Oil Well Logging | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00186-000 | Oil Well Services | 121 | 2,440 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00189-000 | Olive | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00190-000 | Orchard | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00192-000 | Ore | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00193-000 | Outboard Motor Repair | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|-----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 00194-000 | Pet Cemetery | 576 | 1,343 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00196-100 | Mobile Pet Grooming | 403 | 1,582 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00198-200 | Dog Shock Collar | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00200-000 | Processed Potatoes | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00201-000 | Poultry Farm | 394 | 1,600 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00202-000 | Quarries | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00203-000 | Quartz | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00204-000 | Ranches | 235 | 1,958 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00205-000 | Rice | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00210-000 | Sod | 1,391 | 862 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00211-000 | Soil Solidification | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00212-000 | Soybeans | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00216-000 | Timber Companies | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00218-000 | Tobacco Growers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00219-100 | Tree Pruning Service | 778 | 1,161 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00219-200 | Tree Transplanting Service | 262 | 1,888 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00219-300 | Tree Removal | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00222-100 | Emergency Vet | 594 | 1,332 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00222-200 | Veterinary Internal Medicine | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00222-300 | Veterinary Physical Therapy | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00222-500 | Veterinary Surgery | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 00227-000 | Hog Farm | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 05103-000 | Agricultural Waste Management | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10001-000 | Acoustical Consultant | 146 | 2,310 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10002-000 | Air Balancing | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10004-000 | Air Curtains | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10005-000 | Asbestos Removal | 8,338 | 222 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10006-200 | Outdoor Kitchens | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10006-300 | Commercial Kitchen Rental | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10007-000 | Blasting Contractors | 372 | 1,651 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10008-000 | Boiler Repair | 523 | 1,410 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10009-000 | Bowling Lane Repair | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10013-200 | Tiny Houses | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10014-100 | Historical Structure Preservation | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10014-200 | Building Envelope Restoration | 1,140 | 957 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10016-000 | Pole Barn | 238 | 1,954 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10017-000 | Cabanas | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10018-000 | Cable Splicing | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10024-000 | Caulking Contractors | 1,720 | 759 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10025-000 | Ceiling Contractors | 1,918 | 692 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10025-100 | Acoustical Ceiling Contractors | 107 | 2,521 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10027-000 | Cistern Builders | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10030-000 | Commissary Contractors | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10031-000 | Concrete Sawing | 1,435 | 842 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10031-010 | Concrete Cutting | 110 | 2,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10031-100 | Concrete Removal | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10032-100 | Concrete Leveling | 2,230 | 632 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10032-102 | Concrete Repair | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10033-000 | Concrete Pumping | 787 | 1,157 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10034-000 | Construction Estimate | 307 | 1,777 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10035-101 | Basement Finishing | 1,406 | 856 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10035-200 | Remodel Contractors | 5,108 | 339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10035-300 | Gas Contractors | 1,956 | 681 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10035-400 | Home Performance Contractor | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10036-000 | Crane Service | 1,016 | 1,017 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 10040-000 | Dome Structures | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10043-001 | Sump Pump Contractors | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10044-000 | Dredge | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10048-000 | Dust Collecting Systems | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10050-100 | Trenching Contractors | 209 | 2,045 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10050-200 | Hydrovac | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10053-000 | Smoke Alarm Systems | 3,315 | 466 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10055-000 | Fireproofing | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10058-100 | Floor Removal | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10058-400 | Carpet Installation | 218 | 2,021 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10058-500 | Floor Removal, Resurfacing and Refinishing | 223 | 2,002 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10058-800 | Underlayment Contractor | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10060-000 | Raised Floor | 63 | 2,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10061-102 | House Leveling | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10065-000 | Glass Board Up Service | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10066-000 | Glass Coating | 713 | 1,219 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10066-001 | Residential Window Tinting | 524 | 1,409 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10066-100 | Commercial Window Tinting | 309 | 1,772 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10067-000 | Stained Glass | 1,233 | 909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10068-000 | Glazier | 590 | 1,335 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10069-000 | Golf Course Construction | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10070-000 | Grain Elevator Construction | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10074-000 | Hand Painting | 545 | 1,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10078-100 | Passive Home Building | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10079-100 | Home Additions | 3,022 | 508 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10080-100 | Building Movers | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10081-101 | Roofing Spray Foam Insulation Contractors | 491 | 1,448 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10081-200 | Mechanical Insulation Contractors | 952 | 1,039 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10082-000 | Iron Works | 1,054 | 995 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10083-000 | Land Clearing | 350 | 1,691 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10083-010 | Land Leveling | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10085-000 | Lead Welding | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10086-000 | Lighting Consultant | 453 | 1,503 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10088-000 | Marine Contractors | 417 | 1,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10089-100 | Parging | 379 | 1,634 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10091-000 | Millwrights | 430 | 1,537 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10092-000 | Manufactured Home Transport | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10093-000 | Mosaics | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10094-000 | Paint Removal | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10094-100 | Graffiti Removal | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10095-100 | Faux Finishes | 224 | 1,994 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10095-400 | Electrostatic Painting | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10095-500 | Industrial Painting | 113 | 2,485 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10097-000 | Parking Lot Maintenance | 1,246 | 907 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10098-000 | Parking Garage Construction | 228 | 1,978 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10099-100 | Deck Repair | 816 | 1,130 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10099-200 | Walkway Designs | 74 | 2,815 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10099-400 | Patio Design | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10099-500 | Patio Contractor | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10099-700 | Vinyl Decking | 1,881 | 703 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10101-000 | Pavement Marking | 161 | 2,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10104-000 | Pipe and Boiler Covering Contractors | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10106-000 | Pipe Inspection | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10107-000 | Pipe Line Contractors | 284 | 1,829 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10111-000 | Piping Contractors | 122 | 2,434 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 10112-000 | Plastering Contractors | 1,326 | 880 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10113-101 | Plumbing Plan | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10118-000 | Pumping Contractors | 166 | 2,218 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10120-000 | Railroad Contractors | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10121-000 | Road Contractors | 2,390 | 600 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10124-000 | Roof Deck | 1,193 | 929 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10125-000 | Roof Structure | 473 | 1,474 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10126-100 | Framing Contractors | 3,861 | 412 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10128-000 | Blasting Supplies | 563 | 1,357 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10129-100 | Septic System Design | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10130-000 | Septic Tank Manufacturers | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10131-100 | Sewer Inspection | 131 | 2,381 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10133-000 | Shoring | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10134-000 | Shoring Contractors | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10135-100 | Spray On Siding | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10139-000 | Skylights | 1,300 | 888 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10139-100 | Skylight Distributors | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10140-000 | Sound Control Structures | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10141-000 | Sprinkler Supervisory Service | 172 | 2,191 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10143-000 | Steam Specialties | 92 | 2,637 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10144-000 | Structural Steel Detailing | 401 | 1,587 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10145-000 | Steel Erectors | 798 | 1,140 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10147-000 | Spires | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10150-000 | Stucco Manufacturers | 114 | 2,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10152-100 | Pool Cover Service | 331 | 1,724 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10153-100 | Saltwater Pool Supplies | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10154-010 | Pool Repair | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10154-100 | Pool Leak Detection | 213 | 2,036 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10155-000 | Cable Contractors | 1,154 | 951 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10155-110 | Internet Installation | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10155-120 | Telephone Installation | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10155-300 | Network Cabling Installation | 486 | 1,457 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10155-400 | Harness Assembly | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10156-000 | Tennis Court Construction | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10156-100 | Tennis Court Resurfacing | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10162-000 | Tunneling Contractors | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10163-000 | Utility Locating | 392 | 1,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10163-100 | Utility Installation | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10165-000 | Ventilating Contractors | 1,437 | 840 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10166-100 | Wallpaper Hangers | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10168-000 | Water Main Contractors | 285 | 1,825 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10169-010 | Water Well Service | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10169-100 | Water Well Pumps | 445 | 1,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10169-200 | Well Inspection | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10170-000 | Water Works Contractors | 359 | 1,674 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10172-100 | Weather Stripping | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10173-100 | Wheelchair Lift | 115 | 2,470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10177-102 | Barn Construction | 356 | 1,678 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10177-103 | Arbors | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10177-104 | Walk-In Tubs | 2,019 | 672 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10177-105 | Pergolas | 112 | 2,491 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10177-400 | Disability Remodeling | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10180-000 | Pipe Fitter | 585 | 1,338 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10180-100 | Gas Fittings | 111 | 2,494 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 10182-500 | Hydronic Heating | 1,752 | 753 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 10182-600 | Radiant Heat | 112 | 2,491 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15051-000 | Emergency Shelter | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15058-000 | Hardwood Floor Contractors | 5,752 | 309 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15058-100 | Hardwood Floor Maintenance | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15127-100 | Roof Stain Removal | 342 | 1,707 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15173-000 | Disability Access | 832 | 1,119 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 15173-100 | Disabled Access Contractors | 202 | 2,068 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20002-100 | Public Adjuster | 99 | 2,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20003-100 | Banking Services | 2,532 | 577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20007-000 | Commodity Broker | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20007-200 | Commodity Trading Advisory Service | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20010-000 | Dental Plans | 115 | 2,470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20012-100 | Financial Planning Kit | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20016-000 | HMOs | 208 | 2,047 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20017-000 | Holding Company | 1,440 | 838 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20022-000 | Crop Insurance | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20023-000 | Fire Insurance | 401 | 1,587 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20023-100 | Flood Assistance | 145 | 2,316 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20023-200 | Fire Emergency | 353 | 1,685 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20023-210 | Flood Emergency | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20025-000 | Bond Insurance | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20027-100 | Medicare | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20031-000 | Marine Insurance | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20035-000 | Renters Insurance | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20036-000 | Disability Insurance | 310 | 1,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20038-000 | Property Insurance | 244 | 1,938 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20039-000 | Workers Compensation Insurance | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20042-000 | Insurance Inspection | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20043-000 | Insurance Rating Bureau | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20044-000 | Insured Property Replacement Service | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20047-100 | Farm Loans | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20047-300 | Loan Acceleration | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20047-500 | Student Loan Services | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20050-000 | Real Estate Loans | 127 | 2,402 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20051-000 | Money Order Systems | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20054-000 | Mutual Funds | 115 | 2,470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20055-000 | Oil Leases | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20057-000 | Oil Property Management | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20059-000 | Pension and Profit Sharing Plans | 292 | 1,811 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20060-100 | Facility Maintenance | 604 | 1,318 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20063-000 | Retirement Planning Services | 446 | 1,512 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20064-000 | Safe Deposit Box Rental | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20066-000 | Savings and Loan Associations | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20067-000 | Stock Brokers | 1,188 | 931 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20068-000 | Stock Transfer Agents | 163 | 2,236 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20071-000 | Studio Rental | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20072-000 | Title Agent | 3,302 | 470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20072-100 | Title Companies | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20080-100 | Commercial Insurance Services | 511 | 1,420 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20084-000 | Viatical Settlement | 116 | 2,466 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20085-300 | Health Savings Administrators | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20086-000 | Business Opportunities | 556 | 1,371 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20087-000 | Business Promotion | 543 | 1,390 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20089-000 | Investment Seminars | 2,492 | 582 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 20092-000 | Multi-Level Sales | 3,718 | 431 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 25019-000 | Employee Benefits Insurance | 1,216 | 922 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25020-000 | Insurance Software | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25046-000 | Not Substantiated Wealth Building Training | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25047-000 | Wealth Building Seminars | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25053-000 | Mortgage Banker | 981 | 1,025 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25054-000 | Foreclosures | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 25079-000 | Non-Compliant Debt Relief Services | 481 | 1,465 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 26000-010 | Precious Metal Dealer | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30004-000 | Aerospace Industry | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30005-000 | Air Fragrance | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30006-000 | Aircraft Engines | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30007-000 | Aircraft Manufacturers | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30007-100 | Drone Manufacturers | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30009-000 | Aluminum Fabrication | 523 | 1,410 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30010-000 | Hearse | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30012-000 | Amusement Park Equipment | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30013-000 | Anti-Fogging Compounds | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30015-000 | Armored Car Manufacturers | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30018-000 | Prosthetic Eye | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30019-000 | Artificial Plant Manufacturer | 70 | 2,851 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30020-000 | Artificial Turf | 1,341 | 876 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30022-000 | Asbestos Products | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30024-100 | Specialty Auto Manufacturers | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30025-000 | Axles | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30028-000 | Badges | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30029-000 | Badge Supplies | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30030-000 | Fabric Bags | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30031-000 | Paper Bags | 143 | 2,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30032-000 | Plastic Bags | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30033-000 | Baking Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30034-000 | Baking Supplies | 99 | 2,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30039-100 | Battery Wholesale | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30041-000 | Beer Dispensing and Cooling Equipment | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30042-000 | Beer Dispenser Equipment Repair | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30046-000 | Biological Products | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30047-000 | Bleachers | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30048-000 | Blowers | 87 | 2,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30052-000 | Toll Booth | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30054-000 | Corrugated Boxes | 222 | 2,008 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30055-000 | Metal Boxes | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30056-000 | Plastic Boxes | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30057-000 | Gift Boxes | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30058-000 | Brake Lining | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30062-000 | Food and Beverage Services | 860 | 1,107 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30063-000 | Fire Brick | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30070-000 | Truck Cab | 100 | 2,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30072-100 | Camper Manufacturer | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30073-000 | Cam Grinding | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30074-000 | Confectionery Brokers | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30076-000 | Wholesale Candy | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30079-000 | Cans | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30082-000 | Carbide Metal | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30083-000 | Carbon Products | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30088-000 | Carpet Binding Machines | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30089-000 | Carpet and Rug Binding | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30091-000 | Catering Equipment | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30091-100 | Catering Supplies | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30092-000 | Cell Material | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30093-000 | Centrifuge | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30094-000 | Ceramics Supplies | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30095-000 | Cereal | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30096-000 | Check Printing | 1,487 | 825 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30097-000 | Chemical Milling | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30098-000 | Chemical Plant Equipment | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30099-000 | Manufacturing Chemist | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30106-000 | Clay Products | 115 | 2,470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30107-000 | Clock Components | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30108-000 | Fabric Cutting Machine | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30111-100 | Powder Coating | 631 | 1,288 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30112-000 | Vacuum Coating | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30114-000 | Change Machine | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30115-000 | Coin Manufacturers | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30116-000 | Cold Type Composition | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30117-000 | Collection Systems | 489 | 1,450 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30120-000 | Colors | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30122-000 | Columns | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30123-000 | Combustion Controls | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30127-000 | Concrete Molding | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30129-000 | Condiments and Sauces | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30131-000 | Electric Connectors | 220 | 2,015 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30132-000 | Contract Manufacturing | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30133-000 | Electric Converter | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30134-000 | Cooling Tower | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30135-000 | Cork Products | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30136-000 | Corn Products | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30138-000 | Corrosion Control | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30140-000 | Crankshaft Grinding | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30143-000 | Culverts | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30144-000 | Cupola | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30145-000 | Hydraulic Cylinder | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30150-000 | Deodorant | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30154-000 | Diamond Cutter | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30156-000 | Die Casting | 63 | 2,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30157-000 | Die Cutting | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30160-000 | Disinfectants and Germicides | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30162-000 | Display Fixtures | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30163-000 | Display Installation Service | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30164-000 | Distillers | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30168-000 | Drive Shaft | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30170-000 | Ductwork | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30171-000 | Dust Control Material | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30174-000 | Egg Processing Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30176-000 | Elastic Stockings | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30178-000 | Electric Instruments | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30179-000 | Electric Motor Manufacturers | 101 | 2,560 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30179-100 | Wholesale Electric Motors | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30180-000 | Electric Motor Distributor | 143 | 2,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30181-000 | Electric Motor Parts | 201 | 2,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30182-000 | Used Electric Motors | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30183-000 | Electric Supplies Manufacturers | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30185-000 | Electrical Discharge Machines | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30187-000 | Electronic Equipment Testing | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30188-000 | Electrotype Equipment and Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30190-000 | Elevator Consultants | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30191-000 | Elevator Parts | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30193-000 | Emblems | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30196-000 | Uniform Embroidery | 236 | 1,956 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30197-000 | Embroidery Machine | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30198-100 | Custom Logo Apparel | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30199-000 | Embroidery Design | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30201-000 | Diesel Engine | 692 | 1,238 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30203-000 | Mechanical Engraver | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30204-000 | Metal Engraver | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30205-000 | Photo Engraving | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30206-000 | Wood Engraver | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30207-000 | Engraved Stationery | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30208-000 | Engraving Supplies | 87 | 2,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30208-100 | Glass Engravers | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30209-000 | Metal and Glass Etched Products | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30213-000 | Explosives | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30217-000 | Felt Products | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30218-000 | Fiberglass Fabrication | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30219-000 | Fiberglass | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30220-000 | Fiber Optics | 92 | 2,637 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30221-000 | Filtering Materials | 187 | 2,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30223-000 | Fingerprinting Equipment | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30224-000 | Fireworks | 168 | 2,209 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30226-000 | Fish Processor | 323 | 1,736 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30233-000 | Flood Control Equipment | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30234-000 | Floodlights | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30237-000 | Food Processing Equipment | 416 | 1,566 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30238-000 | Food Manufacturing Equipment | 744 | 1,187 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30244-000 | Frozen Food Processors | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30247-000 | Fur Designers | 100 | 2,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30249-000 | Fur Liners | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30252-100 | Furniture Assembly Service | 539 | 1,393 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30254-000 | Furniture Manufacturers Equipment | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30260-000 | Gasket | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30261-000 | Gauge | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30262-100 | Generator | 286 | 1,824 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30263-000 | Steam Generator | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30263-100 | Generator Maintenance | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30264-000 | Glider | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30265-000 | Glass Blower | 354 | 1,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30268-000 | Glassware Decorators | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30269-000 | Glassware Wholesale | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30270-000 | Glaziers Supply | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30271-000 | Gloves | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30272-000 | Work Gloves | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30278-000 | Grease Trap | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30278-100 | Grease Pumping | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30279-000 | Wholesale Greeting Cards | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30280-000 | Precision Grinding | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30285-000 | Wholesale Hats | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30286-000 | Heat Exchanger | 377 | 1,641 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30287-000 | Metal Heat Treating | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30289-110 | Horse Supplies | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30290-000 | Hygrometer | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30291-000 | Frozen Dessert Distributors | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30292-000 | Ice Cream Cone Distributors | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30294-000 | Ice Crushers | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30295-000 | Ice Melting Equipment | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30296-000 | Identification Equipment | 195 | 2,104 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30297-000 | Imprinting | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30301-000 | Infrared Equipment | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30302-000 | Ink Manufacturers Materials | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30303-000 | Printer Ink | 364 | 1,664 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30305-000 | Inspection Devices Industrial | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30306-000 | Electric Insulation Materials | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30312-000 | Faux Jewels | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30316-000 | Key Control Systems | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30317-000 | Kiln | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30319-000 | Machine Knives | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30319-100 | Custom Knives | 178 | 2,165 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30320-000 | Labeling Equipment | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30321-000 | Fabric Labels | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30322-000 | Plastic Labels | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30324-100 | Underground Structural Support | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30326-000 | Plastic Lamination | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30329-000 | Lapidary | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30330-000 | Lapidary Equipment | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30336-300 | Lead Renovator | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30337-000 | Lead Products | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30338-000 | Leak Detecting Equipment | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30338-100 | Water Leak Detector | 141 | 2,333 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30338-200 | Leak Detection | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30343-000 | Leather Goods Manufacturers Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30347-000 | Sign Letters | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30348-100 | Home Elevator | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30349-000 | Emergency Lighting Equipment | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30350-000 | Clothing Lining | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30352-000 | Lithographer | 128 | 2,396 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30355-000 | Lockers | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30357-000 | Logging Companies | 739 | 1,192 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30358-000 | Lubricating System | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30361-000 | Wholesale Luggage | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30362-000 | Lumber Inspector | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30363-000 | Lumber Mill Representatives | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30364-000 | Treated Lumber | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30365-000 | Drying Lumber | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30366-000 | Machine Shop | 2,765 | 544 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30368-000 | Machine Tool Repair | 250 | 1,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30371-100 | CNC Machining | 489 | 1,450 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30374-000 | Mailing Containers | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30376-000 | Map Publisher | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30379-000 | Mats | 391 | 1,608 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30382-000 | Meat Packers | 553 | 1,379 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30383-000 | Meat Packing Supplies | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30386-000 | Metal Cleaning | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30387-000 | Metal Finishers Supplies | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30390-000 | Metal Stamping Machine | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30391-000 | Metallizing | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30393-000 | Metallurgy Equipment | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30394-000 | Meteorological Instruments | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30395-000 | Meters | 501 | 1,436 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30396-000 | Meter Repair | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30398-000 | Microscope | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30399-000 | Milling Cutters | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30400-000 | Milling Machine | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30402-000 | Mining Equipment | 502 | 1,431 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30407-000 | Molds | 156 | 2,263 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30410-000 | Monogram | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30413-000 | Music Publishing Companies | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30413-100 | Music Distribution Companies | 709 | 1,220 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30414-000 | Name Plates | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30416-000 | Nautical Instruments | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30417-000 | Nets | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30424-000 | Oil Operators | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30425-000 | Oil Producers | 167 | 2,213 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30426-000 | Oil Refinery | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30431-000 | Lubricating Oil | 359 | 1,674 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30432-000 | Petroleum Oil | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30435-000 | Vegetable Oil | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30436-000 | Olive Oil | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30437-000 | Optical Imaging | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30438-100 | Ornamental Iron Contractor | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30439-000 | Baking Oven | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30439-100 | Brick Pizza Oven | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30442-000 | Ozone Machine | 282 | 1,833 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30444-000 | Mechanical Packing | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30445-000 | Paint Manufacturing Equipment | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30446-000 | Paint Manufacturing Materials | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30448-000 | Pallets | 397 | 1,597 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30449-000 | Plastic Cups | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30450-000 | Boxboard | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30451-000 | Paper Brokers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30452-000 | Paper Converters | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30453-000 | Paper Distributors | 107 | 2,521 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30455-000 | Paper Manufacturers | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30457-000 | Paper Products | 344 | 1,705 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30465-000 | Parking Garage Equipment | 127 | 2,402 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30466-000 | Partition | 131 | 2,381 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30467-000 | Pattern Maker | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30469-000 | Paving Materials | 635 | 1,285 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30470-000 | Shredding Service | 253 | 1,915 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30477-000 | Wholesale Pet Foods | 424 | 1,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30478-000 | Petroleum | 450 | 1,505 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30479-000 | Petroleum Products | 192 | 2,113 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30480-000 | Pewterware | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30481-000 | Pharmaceutical Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30483-000 | Photogrammetric Equipment | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30484-000 | Picture Framing Supplies | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30485-000 | Pipe | 422 | 1,549 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30486-000 | Pipe Bending | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30488-000 | Pipe Fittings | 129 | 2,391 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30490-000 | Pipe Lining | 102 | 2,553 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30490-100 | Pipe Coating | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30491-000 | Pipe Thread Protector | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30496-000 | Plastic Extruder | 192 | 2,113 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30497-000 | Plastic Sheets | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30498-000 | Plastic Fabrication | 312 | 1,759 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30499-000 | Plastic Foam | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30500-000 | Plastic Laminates | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30501-000 | Plastic Molders | 184 | 2,142 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30503-000 | Liquid Plastic | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30504-000 | Reinforced Plastic | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30505-000 | Plastics Research | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30506-000 | Plastic Supply | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30507-000 | Plastic Forming | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30510-000 | Playing Cards | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30512-000 | Pneumatic Equipment Components | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30513-000 | Pole Line Hardware | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30514-000 | Polyethylene | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30515-000 | Polyurethane | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30516-100 | Shade Sails | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30518-000 | Posters | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30519-000 | Poultry | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30520-000 | Industrial Power Processing | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30521-000 | Power Plant Equipment | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30522-000 | Power Plant Equipment Repairs | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30524-000 | Power Transmission | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30525-000 | Power Press | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30526-000 | Power Press Equipment | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30527-000 | Pressurization Equipment | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30530-000 | Printed and Etched Circuits | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30534-000 | Glass Printer | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30534-100 | Letterpress Printing | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30535-000 | Printing Broker | 795 | 1,145 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30535-100 | Printing Technician | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30536-000 | Printing Equipment | 385 | 1,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30536-100 | Printer and Printer Supplies Manufacturer | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30540-000 | Propeller | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30542-000 | Publishers Representatives | 254 | 1,912 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30547-000 | Pulp Products | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30553-000 | Radio Station Equipment | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30557-000 | Oven Manufacturers | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30559-000 | Scientific Recording Instruments | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30560-000 | Compact Disc Manufacturer | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30562-000 | Reels | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30563-000 | Refractory | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30565-000 | Resin | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30568-000 | Rolling Mill | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30573-000 | Rust Remover | 113 | 2,485 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30575-000 | Safe | 221 | 2,013 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30576-000 | Sailmakers | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30577-000 | Salt | 105 | 2,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30580-000 | Sanitary Napkins | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30581-000 | Sausage | 191 | 2,118 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30582-000 | Sawdust | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30583-000 | Sawmill | 242 | 1,945 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30584-000 | Scales | 304 | 1,782 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30586-000 | School Furniture | 135 | 2,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30586-100 | School Equipment | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30587-000 | Scoreboard | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30589-000 | Screen Printing Equipment | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30591-000 | Screw Machine Products | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30593-000 | Sculptor | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30593-100 | Ice Sculptures | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30594-000 | Sculpting Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30595-000 | Notary Public Seals | 642 | 1,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30599-000 | Seismic Retrofit | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30600-000 | Semiconductor Devices | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30601-000 | Sewage Treatment Equipment | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30602-000 | Sewer Cleaning Equipment | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30602-100 | Vacuum Truck | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30603-100 | Sheet Metal Supplies | 127 | 2,402 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30604-100 | Sheet Metal Contractor | 1,447 | 836 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30607-100 | Magnetic Shielding | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30608-000 | Ship Builder | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30609-000 | Ship Chandler | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30612-000 | Showcases | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30614-100 | Neon Signs | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30614-200 | Photoluminescent Signs | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30614-400 | Digital Signs | 258 | 1,900 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30615-000 | Sign Equipment | 224 | 1,994 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30616-000 | Sign Erectors | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30617-000 | Sign Maintenance | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30620-000 | Silverware Cleaning | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30623-000 | Slate | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30626-000 | Smelting Equipment | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30627-000 | Smelters | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30628-000 | Precious Metal Refiners | 168 | 2,209 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30631-000 | Soap Dispenser | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30632-000 | Detergent | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30633-000 | Soap Making | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30635-000 | Solvent | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30637-000 | Spring Manufacturers | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30638-000 | Fire sprinklers | 934 | 1,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30640-000 | Stair Builders | 2,963 | 511 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30643-000 | Engine Starter | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30644-000 | Steam Trap | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30646-000 | Steel Mill | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30647-000 | Steel Processing | 141 | 2,333 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30648-000 | Steel Fabrication Equipment | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30649-000 | Steering System | 116 | 2,466 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30652-000 | Cast Stone | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30653-000 | Store Fixtures | 265 | 1,882 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30654-000 | Strapping | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30656-000 | Street Lighting | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30657-000 | Sugary Refinery | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30658-000 | Surveying Instruments | 170 | 2,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30661-000 | Sweater Trimming Services | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30662-000 | Power Sweeper | 201 | 2,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30664-000 | Electric Switches | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30665-000 | Table Top | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30666-000 | Folding Tables | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30670-000 | Tank Heads | 259 | 1,896 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30671-000 | Tank Lining | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30672-000 | Tank Inspection | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30673-000 | Concrete Tanks | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30674-000 | Metal Tanks | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30675-000 | Tank Repair | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30677-000 | Tanners | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30680-000 | TV Station Equipment | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30681-000 | Temperature Measuring Materials | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30683-000 | Test Publishers | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30685-000 | Textile Fibers | 150 | 2,292 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30686-000 | Textile Mill Supplies | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30687-000 | Textile Printing Equipment | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30689-100 | Infrared Thermography | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30690-000 | Thermometer | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30694-000 | Coupon Printer | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30694-100 | Ticket Printer | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30695-000 | Tile Manufacturers | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30698-000 | Punch Clock | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30700-000 | Timing Devices | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30702-000 | Die Maker | 155 | 2,269 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30703-000 | Tool Design | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30704-000 | Tool Grinding Industrial | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30706-000 | Towel Wholesale | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30707-000 | Tower | 298 | 1,791 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30708-000 | Traffic Signs and Signals | 236 | 1,956 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30708-100 | Traffic Control Service | 400 | 1,589 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30709-000 | Horse Trailer | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30711-000 | Truck Bodies | 169 | 2,204 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30713-000 | Truck Refrigeration Equipment | 102 | 2,553 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30714-100 | Forklift Truck | 175 | 2,177 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30715-000 | Trusses | 600 | 1,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30716-000 | Tube Bending | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30718-000 | Turbine | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30719-000 | Turbocharger | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30723-000 | Typesetting | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30727-000 | Valve | 331 | 1,724 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30729-000 | Pressure Vessel | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30730-000 | Veterinary Supplies | 130 | 2,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30732-000 | Vibration Control | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30736-000 | Industrial Washing Machine | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30737-000 | Coin Operated Washer and Dryer | 104 | 2,541 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30740-000 | Water Coolers | 317 | 1,751 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30741-100 | Water Cooler Supplies | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30744-000 | Webbing | 105 | 2,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30746-000 | Window Cleaning Supplies | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30747-000 | Wine Storage | 196 | 2,101 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30747-100 | Wine Cellar | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30750-000 | Non-Electric Wire and Cable | 153 | 2,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30752-000 | Wire | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30753-000 | Wire Rope | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30755-000 | Wood Carving | 161 | 2,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30756-000 | Wood Finishing | 1,156 | 949 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30757-000 | Wood Preserving | 160 | 2,246 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 30758-000 | Wood Technologist | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30759-000 | Wood Turning | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30761-000 | X-Ray Equipment | 167 | 2,213 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30764-000 | Air Pollution Control | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30767-000 | Consulates | 82 | 2,727 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30768-000 | Environmental Organizations | 346 | 1,703 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30770-000 | Foreign Government Offices | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30771-000 | City Government | 1,183 | 937 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30771-100 | Village Government | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30771-200 | Town Government | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30772-000 | County Government | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30774-000 | State Government | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30775-000 | U.S. Government | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30776-000 | Government Contractors | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30776-100 | Defense Contractors | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30777-000 | Police Department | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30778-000 | Port Authority | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30779-000 | Armed Forces Recruiting | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30780-000 | Soil Conservation Service | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30781-000 | Water Conservation | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30782-000 | Rainwater Harvesting System | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 30787-100 | Diving Services | 146 | 2,310 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 31000-000 | Home Schooling Materials | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 31300-000 | Educational Supplies | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 32000-000 | Insulated Panels | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 33000-000 | Transitional Housing | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 40000-000 | Teeth Whitening | 189 | 2,122 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 42000-000 | Building Permits | 136 | 2,361 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44001-000 | Agriculture | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44003-000 | Airplanes | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44008-000 | Art and Culture | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44009-000 | Assets | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44020-000 | Communication | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44022-000 | Counseling | 424 | 1,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44025-000 | Customer Service | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44027-000 | Data | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44028-000 | Décor | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44031-000 | Dessert | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44032-000 | Disability | 163 | 2,236 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44038-000 | Employment | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44042-000 | Environment | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44048-000 | Film Industry | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44052-000 | Food Industry | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44057-000 | Cards and Gifts | 193 | 2,112 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44069-000 | Innovation | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44071-000 | Instruction | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44092-000 | Organization | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44097-000 | Pets | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44102-000 | Pregnancy | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44103-000 | Preservation and Restoration | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44107-000 | Publication | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44109-000 | Recreation | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44118-000 | Sales | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44120-000 | Science | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44122-000 | Security | 993 | 1,023 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 44129-200 | Speech Therapy | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44132-000 | Warranty Plans | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 44133-100 | Bulk Water Delivery | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50002-000 | Aircraft Brokers | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50003-000 | Aircraft Dealers | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50004-000 | Album | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50006-000 | Alternators | 266 | 1,878 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50008-000 | Ammunition Supplies | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50010-100 | Guitar | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50012-000 | Marine Anchors | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50014-000 | Antique Dealers | 2,373 | 604 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50015-000 | Antique Reproduction | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50021-000 | Aquarium Dealers | 361 | 1,669 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50022-000 | Archery Equipment | 133 | 2,373 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50023-000 | Architectural Supplies | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50025-000 | Art | 405 | 1,581 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50025-100 | Handmade Art | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50026-000 | Art Restoration | 134 | 2,367 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50027-000 | Art Supplies | 605 | 1,317 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50027-100 | Scrapbook | 773 | 1,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50028-000 | Artificial Flowers | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50028-100 | Artificial Plants | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50031-000 | Audio Visual Equipment Supplies | 298 | 1,791 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50032-100 | Automobile Purchasing Consultant | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50036-000 | Car Bumpers | 373 | 1,650 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50037-000 | Classic Car Dealers | 323 | 1,736 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50038-000 | Custom Car Dealers | 240 | 1,951 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50040-100 | Co-Op Car Dealers | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50040-200 | Online Car Dealers | 946 | 1,047 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50041-000 | Auto Electric Equipment | 368 | 1,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50042-000 | Auto Floor Mats | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50044-000 | Racing Cars | 290 | 1,812 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50047-100 | Canopies | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50048-100 | Baby Car Seats | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50049-000 | Baby Food | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50051-000 | Bagel | 104 | 2,541 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50058-000 | Baseball Cards | 165 | 2,221 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50059-000 | Baskets | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50062-000 | Battery Retail | 691 | 1,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50063-000 | Battery Charging | 63 | 2,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50064-000 | Battery Rebuild | 155 | 2,269 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50069-100 | Wall Beds | 154 | 2,277 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50069-101 | Wall Bed Manufacturer | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50069-200 | Adjustable Beds | 198 | 2,094 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50070-000 | Beer and Ale | 178 | 2,165 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50071-000 | Home Brewing Supplies | 382 | 1,625 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50072-000 | Bible | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50073-000 | Bicycle Security Systems | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50076-000 | Billiard Supplies | 653 | 1,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50077-000 | Binder | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50078-000 | Binoculars | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50079-000 | Bird Supplies | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50080-000 | Blankets | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50081-000 | Boat Covers | 249 | 1,927 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50084-000 | Nuts and Bolts | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50085-100 | Textbooks | 220 | 2,015 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50088-000 | Bottle Caps | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50089-100 | Boutique Fight Cancer Products | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50091-000 | Box Lunch | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50092-000 | Boy and Girl Organizations | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50093-000 | Boys Clothing | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50100-000 | Clay Bricks | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50102-000 | Used Brick | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50104-000 | Bridal Registry | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50108-000 | Brushes | 153 | 2,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50109-000 | Buckles | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50111-000 | Used Building Materials | 168 | 2,209 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50114-100 | Prefab Buildings | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50117-000 | Business Forms and Systems | 201 | 2,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50121-200 | Cabinet Organizers | 249 | 1,927 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50124-000 | Camper Dealers | 333 | 1,721 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50125-000 | Camper Parts | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50127-000 | Candle Making Supplies | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50128-100 | Wickless Candles | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50132-000 | Car Wash Equipment | 162 | 2,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50133-100 | Oriental Carpet Dealers | 280 | 1,838 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50136-000 | Casters | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50139-000 | Caulking Materials | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50141-000 | Ceiling Materials | 162 | 2,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50145-000 | Chains | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50151-000 | Glassware | 301 | 1,784 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50152-000 | Chinese Food | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50154-100 | Cigars and Cigar Accessories | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50155-000 | Cigarette Lighter | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50161-000 | Clutches | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50163-000 | Cocktail Bar | 334 | 1,720 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50164-010 | Coffee Shop | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50164-100 | Coffee & Tea Shops | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50164-110 | Hookah Bar | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50167-000 | Coin Dealers | 2,607 | 567 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50171-000 | Household Waste Compactor | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50173-100 | Printer Sales and Service | 451 | 1,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50174-000 | Computer Furniture | 100 | 2,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50177-000 | Concession Stands | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50178-000 | Concrete Blocks | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50179-000 | Concrete Patching Compound | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50181-000 | Concrete Reinforcements | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50182-000 | Ready Mixed Concrete | 1,348 | 875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50183-100 | Online Consignment | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50183-300 | Furniture Consignment | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50185-000 | Cookies | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50190-000 | Costume Fabrics | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50191-100 | Countertop Fabrication | 566 | 1,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50191-200 | Concrete Countertops | 100 | 2,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50192-000 | Craft Dealers | 245 | 1,936 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50192-100 | Craft Gallery | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50198-000 | Gas Cylinder | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50200-000 | Dance Supplies | 213 | 2,036 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50201-000 | Darts | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50206-000 | Diesel Fuel | 276 | 1,851 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50206-200 | Marine Fuel | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50206-300 | Biofuel | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50208-000 | Discotheque | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50209-000 | Dishwasher Dealers | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50211-000 | Diver Supply | 297 | 1,795 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50213-000 | Doll Accessories | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50214-000 | Doll Houses | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50217-000 | Dolls | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50218-000 | Door and Gate Operating Devices | 734 | 1,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50219-000 | Door Closers | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50220-000 | Door Frame | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50221-100 | Patio Doors | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50221-400 | Industrial Doors | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50221-500 | Commercial Doors | 941 | 1,051 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50221-600 | Rolling Doors | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50224-100 | Custom Draperies | 102 | 2,553 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50225-000 | Drapery and Curtain Fabrics Retail | 323 | 1,736 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50226-000 | Drapery and Curtain Fixtures | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50227-000 | Drapery Installation Service | 197 | 2,097 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50228-000 | Drapery Trimmings | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50231-000 | Dressmaker | 498 | 1,439 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50234-000 | Dune Buggy | 138 | 2,350 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50237-000 | Used Electric Equipment | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50239-000 | Electronic Power Supplies | 87 | 2,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50240-000 | Embroidery Supplies | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50242-000 | Encyclopedia | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50249-000 | Household Fans | 365 | 1,662 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50252-100 | Fence Staining | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50254-000 | Fertilizer | 297 | 1,795 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50254-100 | Organic Fertilizer | 105 | 2,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50257-000 | Fire Department Equipment | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50260-110 | Fireplace Service | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50265-000 | Fishing Bait | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50266-000 | Fishing Tackle | 325 | 1,735 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50267-000 | Fishing Tackle Parts | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50268-000 | Flag Poles | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50269-000 | Flags | 487 | 1,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50269-100 | Banners | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50270-000 | Electric Flashers | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50274-000 | Floor Treatment Compounds | 116 | 2,466 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50275-100 | Funeral Flowers | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50276-000 | Preserved Flowers | 186 | 2,137 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50279-000 | Garden Fountains | 459 | 1,492 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50279-100 | Water Gardens | 274 | 1,856 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50279-110 | Fountains | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50279-120 | Ponds | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50281-000 | Frozen Food Companies | 560 | 1,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50283-000 | Fuel Economizer | 76 | 2,793 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50284-000 | Fuel Injection System | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50290-000 | Outdoor Furniture | 836 | 1,117 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50292-000 | Unfinished Furniture | 148 | 2,301 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50298-100 | Grass Trimmers | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50302-000 | Gas Burner | 135 | 2,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50303-000 | Medical Gas | 147 | 2,304 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50303-100 | Industrial Gas | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50304-100 | Propane Gas Plumbing | 70 | 2,851 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50305-010 | Propane Equipment | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50305-100 | Gas Power Equipment | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50311-000 | Gift Wrap | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50312-000 | Girls Apparel | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50313-000 | Glass Cutting | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50314-000 | Beveled Glass | 417 | 1,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50315-000 | Glass Block | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50316-000 | Go-Karts | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50318-010 | Golf Supplies | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50319-000 | Gourmet Shop | 194 | 2,107 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50320-000 | Greeting Card Store | 419 | 1,557 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50325-000 | Machine Guards | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50326-200 | Air Gun | 273 | 1,858 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50327-000 | Gun Equipment | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50328-000 | Gymnastics Equipment | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50329-000 | Gypsum | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50332-000 | Marine Hardware | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50336-200 | Diet Food | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50337-100 | Hearing Aid Repair | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50337-110 | Hearing Aid Parts | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50339-000 | Herbs | 242 | 1,945 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50341-200 | Model Supplies | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50343-000 | Home Demo | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50346-100 | Flexible Metal Tubing | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50347-000 | Hoses | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50348-000 | Hose Couplings | 182 | 2,148 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50349-000 | Hosiery | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50350-000 | House Cleaning Equipment | 826 | 1,122 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50352-000 | Ice | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50353-000 | Frozen Dessert Dealers | 348 | 1,697 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50355-000 | Indian Products | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50356-000 | Writing Ink | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50359-000 | Intercom Systems | 198 | 2,094 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50360-000 | Invitations | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50362-000 | Italian Food | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50365-000 | Japanese Food | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50366-000 | Jeans | 129 | 2,391 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50369-000 | Karaoke | 287 | 1,823 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50375-000 | Knife Sharpening | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50376-000 | Knit Goods | 469 | 1,480 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50377-000 | Knit Fabric | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50378-000 | Knitting Classes | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50380-000 | Kosher Food | 261 | 1,890 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50382-000 | Laces | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50383-000 | Ladder | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50385-000 | Lamp Shades | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50395-000 | Light Fixture Parts | 241 | 1,948 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50398-000 | Linoleum Dealers | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50401-000 | Luggage Carrier | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50404-000 | Used Lumber | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50406-000 | Magazine Dealers | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50407-000 | Magazine Distributors | 374 | 1,648 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50409-000 | Magician Supplies | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50412-000 | Map Dealers | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50413-000 | Marine Electrical | 68 | 2,867 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50416-100 | Sword | 130 | 2,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50418-000 | Maternity Clothes | 152 | 2,284 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50419-100 | Futon Sales | 233 | 1,964 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50423-000 | Mexican Food | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50425-000 | Microwave Dealers | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50428-000 | Miniatures | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50429-000 | Minerals | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50432-000 | Manufactured Home Parts | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50433-000 | Manufactured Home Repair | 244 | 1,938 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50436-100 | Monument Cleaning | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50437-000 | Moped | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50437-100 | Motor Scooters | 297 | 1,795 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50440-100 | Motorcycle Consignment | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50440-101 | Trike Conversions, Sales & Service | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50441-010 | Motorcycle Service | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50441-100 | Motorcycle Customization | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50444-000 | Mulch | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50447-100 | Musical Instrument Rental | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50450-000 | Sheet Music | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50454-000 | Needlework Supplies | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50455-000 | Newsstands | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50457-000 | Noodles | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50460-000 | Plant Nursery | 3,654 | 436 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50460-100 | Bonsai Nursery | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50461-000 | Nuts | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50464-100 | Oil Marketing | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50465-000 | Fuel Oil Treatment | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50466-100 | Optical Supplies | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50470-000 | Organs | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50471-000 | Organ Repair | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50472-000 | Oriental Goods | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50473-000 | Outboard Motors | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50474-000 | Outplacement Consultant | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50475-000 | Painting Supplies | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50476-000 | Paint | 1,734 | 755 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50477-000 | Paneling | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50479-100 | Childrens Parties | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50480-000 | Party Supplies | 1,793 | 740 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50480-200 | Halloween Decorations | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50481-000 | Party Supply Rentals | 1,044 | 999 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50481-100 | Bounce House | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50481-200 | Jumping Balloons | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50484-000 | Pens and Pencils | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50488-200 | Specialty Pharmacy | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50490-000 | Photographic Equipment Repair | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50493-000 | Piano Parts | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50495-000 | Picture Frame Dealers | 852 | 1,110 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50496-000 | Pictures | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50497-000 | Pie | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50498-000 | Pillows | 335 | 1,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50500-100 | Lapel Pins | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50501-000 | Pipes and Smokers Articles | 278 | 1,847 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50504-000 | Plaques | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50505-000 | Plaster | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50506-000 | Plaster Craft Supplies | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50509-000 | Police Equipment | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50510-000 | Popcorn | 138 | 2,350 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50511-000 | Pottery | 263 | 1,887 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50512-000 | Poultry Retail | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50515-000 | Porcelain Products | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50519-000 | Quilts | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50525-000 | Citizen Band Radios | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50530-000 | Oven Repair | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50533-000 | Razors | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50534-000 | Music Store | 571 | 1,350 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50536-000 | RV Equipment | 1,537 | 817 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50540-000 | Refrigerator Parts | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50541-000 | Refrigerator Manufacturers | 122 | 2,434 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50543-000 | Reptiles | 264 | 1,884 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50544-200 | Food Trucks | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50545-000 | Ribbon | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50546-000 | Riding Apparel | 282 | 1,833 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50547-000 | Riggers Equipment and Supplies | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50548-000 | Rock Shop | 113 | 2,485 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50551-000 | Rope | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50553-000 | Rubber Stamps | 188 | 2,125 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50555-000 | Sandwich | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50557-000 | Saw | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50559-100 | Security Door Screen | 169 | 2,204 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50559-200 | Window Screens | 697 | 1,230 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50561-000 | Grease Seals | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50564-000 | Bulbs | 372 | 1,651 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50564-100 | Seeds | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50566-000 | Septic Tank Treatment | 214 | 2,031 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50568-000 | Sewing Machine Dealers | 1,150 | 955 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50569-100 | Sewing Machine Service | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50571-000 | Electric Shaver | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50572-000 | Scissors | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50573-000 | Sheepskin Specialties | 298 | 1,791 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50576-000 | Custom Shirts | 296 | 1,800 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50580-000 | Custom Shoes | 439 | 1,523 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50583-000 | Shopping Mall | 750 | 1,185 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50583-100 | Shopping Center | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50584-100 | Shower Enclosures | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50586-100 | Siding Cleaning | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50588-000 | Skate Sharpening | 74 | 2,815 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50589-100 | Skateboard Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50590-000 | Skating Equipment | 187 | 2,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50591-000 | Ski Repair | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50592-000 | Ski Equipment | 251 | 1,920 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50592-100 | Ski Equipment Rental | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50593-000 | Slip Covers | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50594-000 | Smoke Detectors | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50595-100 | Snowmobile Tours | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50596-000 | Soda Fountain Shop | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50598-000 | Sound Effect Records | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50599-100 | Sound Equipment | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50601-000 | Spark Plugs | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50603-000 | Hot Tub Service and Repair | 3,909 | 405 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50605-000 | Speedometer | 353 | 1,685 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50607-000 | Sporting Goods Repair | 427 | 1,543 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50613-000 | Stamp Collecting | 343 | 1,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50614-000 | Staples | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50615-000 | Stationers | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50622-000 | Sundial | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50623-000 | Sundries | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50627-000 | Survival Supplies | 266 | 1,878 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50628-000 | Swap Shop | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50629-000 | Sweaters | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50632-000 | Table Tennis Equipment | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50644-000 | Taxidermy Supplies | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50646-000 | Telephone Answering Systems | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50648-000 | Telephone Parts | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50649-000 | Telescope | 349 | 1,694 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50650-000 | TV Parts | 187 | 2,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50652-000 | Tennis Equipment | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50653-000 | Tents | 554 | 1,376 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50657-000 | Tinware | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50659-100 | Commercial Tire Service | 946 | 1,047 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50659-110 | Commercial Tire Sales | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50660-000 | Toilet Seats | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50662-000 | Tool Holders | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50663-000 | Tool Salvage | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50664-000 | Cutting Tools | 143 | 2,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50666-100 | Woodworking Tools | 311 | 1,764 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50667-000 | Hydraulic Tools | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50668-000 | Pneumatic Tools | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50669-000 | Power Actuated Tools | 161 | 2,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50670-000 | Topsoil | 1,637 | 790 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50672-000 | Trading Stamps | 152 | 2,284 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50674-000 | Boat Trailers | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50676-100 | Trailer Equipment | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50679-000 | Trapping Supplies | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50682-000 | Tropical Fish | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50683-000 | Truck Caps | 444 | 1,515 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50685-010 | Truck Equipment | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50686-000 | Truck Stop | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50688-000 | Umbrella | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50689-000 | Uniform | 869 | 1,102 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50689-100 | Medical Uniforms | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50692-000 | Upholstery Supplies | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50696-000 | Vacuum Cleaners Parts | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50702-000 | Vending Machine Supplies | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50702-100 | Vending Machine Parts | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50703-000 | Venetian Blind Dealers | 1,166 | 944 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50704-000 | Venetian Blind Parts | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50705-000 | Vertical Blinds | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50705-200 | Blind Cleaning | 849 | 1,111 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50706-000 | Video Equipment Rentals | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50708-000 | Video Game Supplies | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50709-000 | Video Dealer | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50710-000 | Vinyl Repair | 194 | 2,107 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50713-000 | Wall Coverings | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50714-000 | Wallpaper | 203 | 2,064 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 50715-000 | Washers | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50717-000 | Waste Reduction, Disposal, Recycle Equipment | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50718-000 | Watch Bands | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50721-000 | Water Skiing Equipment | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50722-100 | Water Conditioning Contractor | 135 | 2,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50724-000 | Waterbed Dealers | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50726-000 | Waterbed Supplies | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50731-000 | Western Clothing | 220 | 2,015 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50733-000 | Wicker Products | 167 | 2,213 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50737-100 | Window Wells | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50737-200 | Wood Windows | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50739-000 | Retail Wine | 194 | 2,107 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50743-000 | Work Clothes | 388 | 1,611 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50744-000 | Yarn | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50745-000 | Yogurt | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50746-000 | Zipper | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50750-100 | Helicopter Rental | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50750-110 | Helicopter Charter | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50757-000 | Railroad Freight | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50762-100 | Renewable Energy | 399 | 1,591 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50762-200 | Energy Audit | 939 | 1,053 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50766-000 | Appliance Rental | 421 | 1,551 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50776-000 | Pinball Machines | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50784-000 | Pond Supplies | 233 | 1,964 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50785-000 | Landscape Lighting | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50786-000 | Wildlife Shop | 227 | 1,983 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50790-000 | Rescue Equipment | 529 | 1,405 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 50793-000 | Motor Coach Companies | 883 | 1,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 52100-000 | Fashion Accessories | 948 | 1,043 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55027-100 | Picture Framing | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55421-000 | Itinerant Bulk Meat | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55433-000 | Modular Home Foundation | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55504-000 | Auto Equipment | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55508-000 | Livestock | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55512-000 | Hygiene Products | 186 | 2,137 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55515-000 | Liquor | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55520-000 | Service Animals | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55523-000 | Chimney | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55524-000 | Commercial Building | 262 | 1,888 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55530-000 | Legal | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55546-000 | Coaching | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55547-000 | Antiques | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55562-000 | Fire Protection | 422 | 1,549 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55564-000 | Engineer | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55570-000 | Exercise Equipment | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55583-000 | Snacks | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55592-000 | Tools | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55601-000 | Refrigeration | 296 | 1,800 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55606-000 | Tanks | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55620-000 | Plastics | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55622-000 | Steel | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55624-000 | Oil Well | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55628-000 | Eye Surgery | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55641-000 | Office Services | 169 | 2,204 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55643-000 | Surveys | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 55644-000 | Publishers | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55648-000 | Safety Equipment | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55650-000 | First Aid | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55654-000 | Lab | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55659-000 | Baseball | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55672-000 | Marble | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55675-000 | Helicopter | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 55682-000 | Drapery | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 57000-000 | Private Health Services Plan | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60003-000 | Accident Reconstruction | 112 | 2,491 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60005-100 | Forensic Accounting | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60005-300 | Reserve Study | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60006-000 | Actuary | 144 | 2,319 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60008-000 | Acupressure | 138 | 2,350 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60009-000 | Adoption Agencies | 301 | 1,784 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60011-000 | Aerial Advertising | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60013-000 | Direct Mail Advertising | 1,064 | 987 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60015-000 | Movie Advertising | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60017-100 | Mobile Advertising | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60019-000 | Radio Advertising | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60020-000 | Guide Advertising | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60021-000 | Telephone Advertising | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60024-000 | TV Advertising | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60027-000 | Air Conditioning Repair | 1,231 | 911 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60028-000 | Air Conditioning Cleaning | 192 | 2,113 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60030-000 | Air Pollution Measuring Service | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60033-100 | Alcoholism Treatment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60035-100 | Generator Repair | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60036-000 | Amusement Devices | 70 | 2,851 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60038-000 | Animation Mechanics | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60039-000 | Antique Restoration | 532 | 1,400 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60041-000 | Apartment Share | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60046-000 | Antique Appraisal | 406 | 1,578 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60047-000 | Apprenticeship Programs | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60049-000 | Aquarium Maintenance | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60050-000 | Public Aquariums | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60051-000 | Arbitration Services | 188 | 2,125 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60053-000 | Archaeologist | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60054-000 | Archery Classes | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60056-000 | Architectural Specs | 330 | 1,726 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60056-100 | Commercial Blueprints | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60058-000 | Armature Service | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60059-000 | Armored Car Services | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60060-010 | Art Dealers | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60060-020 | Art Gallery | 151 | 2,288 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60060-100 | Oil Portraits | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60062-000 | Art Schools | 421 | 1,551 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60063-000 | Art Organizations | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60064-000 | Artist Agent | 82 | 2,727 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60065-000 | Commercial Artist | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60066-000 | Fine Artist | 229 | 1,974 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60067-000 | Asbestos Testing | 695 | 1,234 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60069-000 | Assembly Services | 171 | 2,197 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60070-000 | Association Management | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60070-100 | HOA | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60072-000 | Astrologer | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60074-000 | Lawyer Referral Service | 448 | 1,509 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-100 | Elder Law Attorney | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-102 | Consumer Fraud Lawyers | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-106 | Real Estate Lawyer | 1,983 | 676 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-107 | Traffic Law Attorney | 618 | 1,301 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-108 | Business Law Attorney | 482 | 1,463 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-110 | Probate Attorney | 227 | 1,983 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-111 | Tax Attorney | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-113 | Patent Attorney | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-114 | Trademark Attorney | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-116 | Bankruptcy and Tax Attorney | 132 | 2,377 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-117 | Criminal Lawyer | 967 | 1,031 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-119 | Employment Lawyers | 172 | 2,191 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-121 | Estate Planning Attorney | 197 | 2,097 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-123 | Litigation Lawyer | 219 | 2,020 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-124 | Mediation Attorney | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-125 | Personal Injury Lawyer | 1,333 | 879 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-127 | Disability Lawyers | 170 | 2,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-128 | Collection Attorney | 532 | 1,400 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-130 | Entertainment Lawyer | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-131 | Insurance Lawyer | 280 | 1,838 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-133 | Collaborative Divorce Attorney | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-134 | DUI Lawyer | 274 | 1,856 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-141 | Civil Lawyer | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-143 | Workers Compensation Lawyers | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-145 | Intellectual Property Lawyer | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-146 | Legal Malpractice Attorney | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-149 | 3rd Party Workers Compensation Lawyers | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-150 | Landlord Tenant Lawyer | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-153 | Arbitration Lawyers | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-164 | Will Attorney | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60075-165 | Corporation Lawyer | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60076-000 | Attorney Service Bureau | 510 | 1,421 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60088-100 | Auction Supplies | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60091-000 | Audio Visual Equipment Rental | 161 | 2,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60092-000 | Audio Visual Equipment Repair | 571 | 1,350 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60093-000 | Audio-Visual Production Services | 677 | 1,247 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60094-110 | Paintless Dent Repair | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60094-200 | Mobile Auto Painting | 282 | 1,833 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60096-100 | Automobile Reconditioned Detailing | 153 | 2,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60097-000 | Auto Diagnosis | 743 | 1,189 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60099-000 | Car Hand Controls | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60102-100 | Car Leasing | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60104-000 | Foreign Auto Repair | 1,032 | 1,008 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60105-100 | Headlight Restoration | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60106-000 | Auto Smog Inspection | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60106-100 | Auto Emissions Testing | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-100 | Vintage Auto Repair | 101 | 2,560 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-200 | Suspension Repair | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-500 | Car Tune-Up | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-600 | Power Steering Repair | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-800 | Fleet Maintenance | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60107-900 | Fleet Services | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60108-100 | Seat Covers | 800 | 1,139 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|-----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60109-000 | Sunroof | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60112-200 | Auto Service Contract Companies | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60113-000 | Automation Consultants | 178 | 2,165 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60114-000 | Aviation Consultants | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60115-100 | Industrial Ultrasound | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60116-000 | Baby Shoe Preservation | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60118-000 | Badminton Court | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60119-000 | Bail Bonds | 258 | 1,900 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60120-000 | Bakers Equipment Repair | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60122-000 | Ballroom | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60123-000 | Bar Coding | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60124-000 | Barber School | 279 | 1,842 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60126-000 | Bartending Services | 205 | 2,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60128-000 | Batting Cages | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60129-000 | Baseball Club | 148 | 2,301 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60132-000 | Baths | 598 | 1,328 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60138-000 | Bike Rental | 157 | 2,257 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60139-000 | Bid Report Service | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60141-000 | Pool Hall | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60142-000 | Billing Services | 222 | 2,008 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60143-000 | Biofeedback Therapy | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60144-000 | Bird Control | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60145-000 | Birthing Center | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60146-000 | Birth Control Information | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60147-000 | Blacksmith | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60148-000 | Blood Bank | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60150-000 | Boarding House | 120 | 2,442 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60151-000 | Board of Trade | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60153-000 | Excursion Boat | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60154-000 | Boating School | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60154-110 | Canoe Lessons | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60154-200 | Sailing School | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60159-000 | Brake Shoe Bonding and Exchanging | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60161-000 | Bridal Gown Preservation | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60165-100 | Commercial Building Inspection | 372 | 1,651 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60166-000 | Bulldozer | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60169-000 | Bus Service | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60170-000 | Business Associations | 1,725 | 757 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60170-100 | Trade Associations | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-100 | Business Coach | 1,598 | 800 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-101 | Compliance Consulting | 446 | 1,512 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-103 | Strategic Planning Consultants | 256 | 1,906 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-104 | Public Sector Consultants | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-105 | Planning Consultants | 951 | 1,041 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-107 | Employee Benefit Consultants | 382 | 1,625 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-108 | Pharmaceutical Consultant | 310 | 1,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-111 | Telecommunication Consultants | 1,267 | 898 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60172-113 | Leadership Coaching | 682 | 1,243 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60174-000 | Calligrapher | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60175-000 | Camper Rental | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60176-000 | Camper Repair | 82 | 2,727 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60177-100 | RV parks | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60178-000 | Camping Equipment Rentals | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60179-000 | Camp | 1,257 | 901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60181-000 | Carburetors | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60182-000 | Career Counseling | 871 | 1,101 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60182-100 | Employment Counselor | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60183-000 | Carnival | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60185-000 | Carpet and Rug Cleaning Equipment Rental | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60186-000 | Carpet Dyers | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60187-000 | Carpet Rental | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60191-000 | Ceiling Cleaning | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60193-000 | Chair Rental | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60194-000 | Chamber of Commerce | 12,604 | 142 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60197-000 | Analytical Chemist | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60198-000 | Chess Instruction | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60199-100 | In Home Child Care | 823 | 1,124 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60199-101 | Infant Child Care | 290 | 1,812 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60202-000 | China Repair | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60209-000 | Christmas Lights | 280 | 1,838 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60210-000 | Churches | 157 | 2,257 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60212-000 | Circus Companies | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60213-000 | City Planners | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60215-000 | Self Dry Cleaning | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60215-100 | Mobile Dry Cleaning | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60216-000 | Dry Cleaning Equipment | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60218-102 | Snoring | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60218-300 | Pain Management Clinics | 129 | 2,391 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60219-000 | Clipping Service | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60222-000 | Coil Winding | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60227-000 | Colon Hydrotherapy | 92 | 2,637 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60228-000 | Color Consultant | 76 | 2,793 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60230-000 | Commercials | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60231-000 | Communication Consultant | 1,297 | 891 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60232-000 | Waste Compactor Repairs | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60234-000 | Compressor Repair | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60235-100 | Software Testing | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60235-200 | Modeling and Simulation | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60235-400 | Live Streaming | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60238-000 | Computer Cable Installation | 432 | 1,533 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60239-000 | Computer Disaster Recovery | 538 | 1,394 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60239-100 | Forensic Computers | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60240-000 | Graphics Computer | 306 | 1,779 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60243-000 | Computer Rental | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60244-000 | Computer Room Equipment | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60245-200 | Cloud Services | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60248-000 | Computer Training | 848 | 1,112 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60249-000 | Concert Bureaus | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60249-100 | Concert Performers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60256-000 | Contest Arranging and Judging | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60260-000 | Convent | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60263-000 | Copywriter | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60270-000 | Cremation Urns | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60273-000 | Crisis Intervention Services | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60275-000 | Cryogenics | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60276-000 | Hydrostatic Testing | 2,552 | 573 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60278-200 | Ballroom Dance Classes | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60279-000 | Data Processing Equipment Maintenance | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60281-000 | Data Systems Consultants | 338 | 1,713 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60283-000 | Adult Day Care | 270 | 1,866 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|-------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60284-000 | Party Decoration Contractors | 312 | 1,759 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60285-000 | Demonstration Services | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60286-000 | Dental Hygienist | 618 | 1,301 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60287-000 | Dental Laboratory | 1,648 | 785 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60289-100 | Dental Surgery | 776 | 1,163 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60289-101 | Periodontist | 197 | 2,097 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60289-102 | Endodontics | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60289-104 | Prosthodontist | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60289-200 | Dental Sedation | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60290-000 | Children Dentist | 224 | 1,994 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60291-000 | Orthodontist | 1,034 | 1,005 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60293-000 | Deodorizing | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60295-000 | Industrial Design | 484 | 1,461 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60296-000 | Desktop Publishing | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60297-000 | Detective Agency | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60298-100 | Diabetes Services | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60299-000 | Diaper Service | 312 | 1,759 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60300-000 | Registered Dietitian | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60302-000 | Dishwasher Repair | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60303-000 | Circular Distributing Services | 562 | 1,358 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60304-000 | Divers | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60306-000 | Acting Classes | 365 | 1,662 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60307-000 | Drapery Cleaners | 207 | 2,051 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60309-100 | Drivers Education | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60311-000 | Drug Abuse Information | 1,182 | 938 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60311-100 | Drug Addiction Treatment | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60317-000 | Economic Research and Analysis | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60317-100 | Economic Development Organizations | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60320-000 | Educational Research | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60326-100 | Technical Staffing | 149 | 2,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60328-000 | Employee Leasing | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60328-100 | Employment Services | 2,212 | 636 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60328-200 | Administrative Assistant Employment | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60329-000 | Government Employment Service | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60333-000 | Engineer Report | 318 | 1,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60334-100 | Geotechnical Engineering | 309 | 1,772 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60336-000 | Civil Engineer | 437 | 1,526 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60336-100 | Environmental Engineer | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60337-000 | Electrical Engineer | 968 | 1,030 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60338-000 | Mechanical Engineer | 379 | 1,634 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60339-000 | Structural Engineer | 944 | 1,050 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60340-000 | Fuel Injection Services | 399 | 1,591 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60341-000 | Fuel Conversion Engines | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60342-000 | Gasoline Engine | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60346-010 | Environmental Services | 264 | 1,884 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60346-100 | Environmental Consulting | 1,679 | 771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60347-000 | Escort Service | 1,405 | 857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60348-000 | Escrow Services | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60349-000 | Estate Planning and Management | 388 | 1,611 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60351-000 | Eviction | 820 | 1,127 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60352-000 | Executive Search Consultants | 149 | 2,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60353-100 | Pilates | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60353-200 | Pole Fitness | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60358-000 | Eye Training | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60359-000 | Fairgrounds | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60360-000 | Fashion Consultant | 107 | 2,521 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60361-100 | Designer Pet Clothes | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60362-000 | Fashion Show Producer | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60363-000 | Fencing Classes | 279 | 1,842 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60364-000 | Financing Consultants | 2,760 | 546 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60366-000 | Fingerprinting | 526 | 1,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60367-200 | Water Mitigation | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60367-300 | Fire Clean Up | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60368-000 | Fire Protection Consultant | 877 | 1,094 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60368-100 | Fire Protection Contractor | 1,839 | 719 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60369-000 | First Aid Instruction | 1,188 | 931 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60370-000 | Fishing Charters | 294 | 1,808 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60371-000 | Fix It Shop | 502 | 1,431 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60372-000 | Parade Floats | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60374-000 | Floor Machine Repair | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60375-000 | Floor Cleaning | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60375-100 | Floor Polishing | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60376-000 | Floral Design Classes | 187 | 2,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60378-000 | Food Service Consultants | 163 | 2,236 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60380-000 | Football Club | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60381-000 | Formal Wear | 493 | 1,445 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60382-000 | Charity Foundations | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60383-000 | Fraternal Organizations | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60386-100 | Professional Fundraiser | 2,957 | 513 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60386-200 | Crowdfunding | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60387-000 | Fundraising Supplies | 150 | 2,292 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60388-000 | Funeral Director | 4,054 | 397 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60389-000 | Fur Cleaning and Dyeing Retail | 146 | 2,310 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60391-000 | Fur Storage | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60392-000 | Furniture Cleaning | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60395-000 | Furniture Repair Supplies | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60397-000 | Gambling Addiction Treatment | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60398-000 | Lawn Equipment Rental | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60401-000 | Geographer | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60402-000 | Geologist | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60403-000 | Gift Wrapping | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60406-000 | Go-Kart Manufacturers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60407-000 | Golf Course Architects | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60411-000 | Golf Lessons | 232 | 1,968 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60412-000 | Driving Range | 203 | 2,064 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60414-000 | Guard Dogs | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60415-000 | Guide Service | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60420-110 | Hair Weave | 364 | 1,664 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60424-000 | Handball Court | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60425-000 | Handwriting Analysis | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60426-000 | Handwriting Expert | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60427-000 | Hat Cleaning | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60428-000 | Hay Rides | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60431-000 | Health Monitor | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60432-000 | Health Resorts | 225 | 1,993 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60433-000 | Heat Sealing | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60433-100 | Air Sealing | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60434-100 | Heating System Cleaning | 228 | 1,978 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60435-000 | Historical Places | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60437-000 | Hoist | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60438-000 | Holistic Health Practitioner | 1,303 | 887 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60440-000 | Home Consultant | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60441-100 | Skilled Home Health Care | 429 | 1,539 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60442-000 | Homeopath | 217 | 2,025 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60443-000 | Hospice | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60445-100 | Urgent Care Clinic | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60445-200 | Outpatient Surgery Center | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60450-000 | Human Factors | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60452-000 | Human Service Organizations | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60454-000 | Hypnotherapists | 1,178 | 940 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60461-000 | Incorporation | 813 | 1,132 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60463-000 | Industrial Consultants | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60464-000 | Industrial Development | 99 | 2,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60465-000 | Industrial Hygiene Consultants | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60467-000 | Infrared Inspection | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60469-100 | Drywall Inspection | 214 | 2,031 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60469-200 | Home Renovation Inspection | 223 | 2,002 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60469-500 | Roof Inspection | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60470-010 | Interior Decorator | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60470-100 | Registered Interior Designer | 295 | 1,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60470-200 | Architectural Designer | 678 | 1,245 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60472-000 | International Trade Consultant | 240 | 1,951 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60473-200 | SEO Services | 2,004 | 674 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60473-300 | Email Service Providers | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60473-400 | Business Process Management | 129 | 2,391 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60473-500 | Search Engine Marketing | 313 | 1,757 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60474-000 | Inventor | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60475-000 | Inventory Services | 111 | 2,494 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60479-000 | Jewelry Polishing | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60481-000 | Juke Box | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60483-000 | Labeling | 160 | 2,246 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60484-000 | Labor Organizations | 251 | 1,920 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60485-000 | Labor Relations Consultant | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60485-100 | Labor Contractor | 122 | 2,434 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60486-000 | Medical Lab | 1,064 | 987 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60487-000 | Laboratory Research | 247 | 1,932 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60489-000 | Veterinary Laboratory | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60490-000 | Ladder Rental | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60503-000 | Office Layout | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60505-000 | Cleaning Leather | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60505-100 | Leather Restoration | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60506-000 | Leather Goods Repair | 613 | 1,305 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60507-100 | Seminar Marketing | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60508-000 | Legal Clinic | 379 | 1,634 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60509-000 | Legal Services | 412 | 1,570 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60510-000 | Lettershop Services | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60513-000 | Public Library | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60514-000 | Library Research Service | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60516-000 | Lie Detector | 197 | 2,097 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60517-000 | Light Fixture Repair | 322 | 1,742 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60518-100 | Healthcare Linen Services | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60520-000 | Literary Agents | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60521-000 | Lobbyist | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60524-000 | Luggage Repair | 255 | 1,908 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60526-000 | Magician | 277 | 1,849 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60527-300 | Mildew Remediation | 692 | 1,238 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60527-400 | Water Remediation | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60528-000 | Butler Service | 1,451 | 833 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60530-000 | Mailing Lists | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60531-100 | International Mailing Services | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60532-000 | Management Training | 867 | 1,103 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60532-100 | Leadership Development | 265 | 1,882 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60533-100 | Meeting Management | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60533-200 | Project Management | 1,781 | 742 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60536-000 | Marble Cleaning | 255 | 1,908 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60538-001 | Mobile Marketing Consultants | 663 | 1,251 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60538-100 | Home Based Business Marketing | 368 | 1,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60539-100 | Brand Development | 600 | 1,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60540-000 | Marriage Counselor | 5,566 | 320 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60540-100 | Family Counselor | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60545-000 | Mattress Renovation | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60545-100 | Mattress Cleaning | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60546-000 | Mausoleum | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60547-000 | Mediation Services | 499 | 1,438 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60547-100 | Divorce Mediation Services | 330 | 1,726 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60548-000 | Medical Business Administration | 377 | 1,641 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60548-100 | Medical Billing | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60549-100 | Medical Coding | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60550-000 | Mediation Coaching | 76 | 2,793 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60551-000 | Mental Health Services | 485 | 1,459 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60553-000 | Merchandise Broker | 328 | 1,730 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60554-000 | Merchandising Services | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60559-000 | Microwave Repairs | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60560-000 | Midwives | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60560-100 | Doula | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60561-000 | Resilvering Mirrors | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60563-000 | Missing Person Services | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60564-000 | Missions | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60565-000 | Manufactured Home Park | 725 | 1,210 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60566-000 | Manufactured Home Rental | 196 | 2,101 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60567-000 | Model Car Racing | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60568-000 | Model Maker | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60570-000 | Modeling Schools | 550 | 1,381 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60570-100 | Model Training | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60571-000 | Hotel Consultants | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60572-000 | Hotel Management | 130 | 2,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60574-000 | Motel Reservations | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60575-000 | Motion Picture Equipment | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60576-000 | Motion Picture Equipment Repair | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60577-000 | Motion Picture Film Distributors | 224 | 1,994 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60578-000 | Motion Picture Film Editing | 102 | 2,553 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60579-000 | Motion Picture Film Libraries | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60582-000 | Motion Picture Producers | 185 | 2,140 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60583-000 | Motion Picture Representatives | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60585-000 | Motion Picture Special Effects | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60586-000 | Motion Picture Technicians | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60588-000 | Self Improvement Coach | 1,227 | 916 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60589-000 | Motor Home Rentals | 92 | 2,637 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60590-000 | Motorcycle Rental | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60591-000 | Rock Climbing Instruction | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60593-000 | MRI | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60595-000 | Mural | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60598-000 | On Hold Music | 513 | 1,417 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60605-000 | Naturopath | 1,204 | 924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60606-000 | Naval Architect | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60607-000 | Navigation Consultants | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60610-000 | Noise Control Consultants | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60614-000 | Nursing Registry | 198 | 2,094 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60615-000 | Nursing School | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60616-000 | Nursing Home Information | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60617-000 | Nursing Home | 1,436 | 841 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60619-000 | Observatory | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60620-000 | Occupational Therapy | 216 | 2,028 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60622-000 | Odor Neutralizer | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60624-000 | Office Buildings | 179 | 2,162 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60624-100 | Executive Suites | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60625-000 | Record Storage | 431 | 1,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60626-000 | Document Destruction | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60632-000 | Organizing Services | 537 | 1,395 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60632-100 | Garage Organizers | 928 | 1,060 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60632-200 | Professional Organizer | 290 | 1,812 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60633-000 | Packaging Design and Development | 134 | 2,367 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60634-000 | Packaging Service | 470 | 1,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60637-000 | Parapsychologist | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60637-102 | Fire Mitigation | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60638-000 | Parcel Post Assembly Service | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60641-000 | Park | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60646-000 | Patent Search | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60649-000 | Personnel Consultants | 431 | 1,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60650-100 | Fumigation | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60650-101 | Termite Control | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60650-102 | Bed Bug Removal | 1,231 | 911 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60650-104 | Bed Bug Inspection | 204 | 2,059 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60650-200 | Mosquito Control | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60651-000 | Pest Control Supplies | 330 | 1,726 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60652-000 | Photo Copying | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60653-000 | Retail Photo Finishing | 704 | 1,224 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60654-000 | Photo Finishing Wholesale | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60655-000 | Photo Retouching | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60656-000 | Aerial Photographer | 489 | 1,450 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60656-100 | Drone Photography | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60658-100 | Pet Photographer | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60658-200 | Sports Photographers | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60658-300 | School Photographers | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60661-000 | Photographic Research | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60662-000 | Stock Photos | 1,804 | 736 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60663-000 | Photography Schools | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60665-300 | Urologist | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60665-400 | Vascular Surgeon | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60666-000 | Osteopath | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60667-000 | Cardiologist | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60668-000 | Ear Nose and Throat Doctor | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60669-000 | OBGYN | 106 | 2,525 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60669-100 | Infertility | 463 | 1,486 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60671-000 | Anesthesiologist | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60673-000 | Gastroenterology | 545 | 1,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60675-000 | Internal Medicine | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60678-000 | Ophthalmology | 636 | 1,284 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60679-000 | Orthopedic Surgeon | 232 | 1,968 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60680-000 | Pediatrician | 222 | 2,008 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60681-000 | Radiology | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60683-000 | Hormone Replacement Therapy | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60685-100 | Equine Therapy | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60685-200 | Therapy Dogs | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60687-000 | Physicist | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60688-100 | Piano Restoration | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60688-110 | Piano Refinishing | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60690-000 | Picture Frame Repair | 63 | 2,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60692-000 | Picture Restoration | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60696-000 | Interior Design Plants and Maintenance | 159 | 2,250 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60698-000 | Podiatrist | 1,278 | 895 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60705-000 | Product Development and Marketing | 789 | 1,155 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60706-000 | Professional Organizations | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60706-100 | Professional Employer Organization | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60708-000 | Proofreading | 576 | 1,343 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60709-000 | Psychologist Referral Service | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60711-000 | Public Opinion Analysts | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60713-000 | Public Speaking Classes | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60713-100 | Public Speakers | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60714-000 | Public Utility Consultants | 1,252 | 904 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60715-000 | Publicity Service | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60718-000 | Marionette | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60719-100 | Car Buying | 704 | 1,224 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60720-000 | Race Tracks | 155 | 2,269 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60720-100 | Horse Race Handicapping | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60721-000 | Rack Merchandise Service | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60722-000 | Racquetball Courts | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60725-000 | Radio Producer | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60727-000 | Radioactivity Instruments | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60728-000 | Reading Lessons | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60729-101 | Industrial Real Estate | 210 | 2,042 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60729-103 | Short Sale | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60729-104 | Rent to Own Real Estate | 2,031 | 670 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60732-110 | Commercial Property Management | 439 | 1,523 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60734-000 | Real Estate School | 502 | 1,431 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60736-000 | Sound Recording | 449 | 1,507 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60738-000 | Recreation Program Consultants | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60740-010 | RV Service | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60741-000 | Reflexologist | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60742-000 | Refreshment Stand | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60743-000 | Fridge Rental | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60745-000 | Religious Organizations | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60746-000 | Relocation Services | 5,344 | 330 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60749-000 | Court Reporter | 204 | 2,059 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60750-000 | Repossession Services | 1,177 | 941 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60752-100 | Nudist Camp | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60753-000 | Rest Home | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60755-000 | Restaurant Equipment Repair | 364 | 1,664 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60756-000 | Restaurant Management | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60758-100 | Alzheimer Treatment | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60760-000 | Riding Academy | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60765-000 | Roommate Referral Service | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60769-000 | Sales Organization | 642 | 1,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60770-000 | Sales Presentation | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60774-000 | Saw Blade Sharpening | 92 | 2,637 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60775-100 | Lice Removal Services | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60776-000 | Scenery Studio | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60778-000 | School Information | 247 | 1,932 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60780-100 | Pre Kindergarten | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60784-100 | Holistic Schools | 413 | 1,569 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60784-200 | Dental Assistant School | 248 | 1,930 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60785-000 | Scientist | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60785-100 | Pharmaceutical Scientist | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60788-300 | Access Control Systems | 340 | 1,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60794-000 | Sewing Classes | 147 | 2,304 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60795-000 | Sharpening | 489 | 1,450 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60796-000 | Electric Shaver Repair | 125 | 2,415 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60799-000 | Shoe Shining | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60800-000 | Shoplifting Prevention | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60801-000 | Shoppers News Publications | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60802-000 | Personal Shopper | 256 | 1,906 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60803-000 | Comparative Shopping Service | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60804-000 | Singing Telegrams | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60805-000 | Sitting Services | 284 | 1,829 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60806-000 | Skateboard Park | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60807-000 | Skating Lessons | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60809-000 | Ski Resorts | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60810-000 | Ski Lessons | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60811-100 | Cellulite Treatment | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60813-000 | Smoke Odor Counteracting Service | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60814-000 | Smoking Cessation | 556 | 1,371 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60816-000 | Social Security Services | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60817-000 | Social Service Organizations | 363 | 1,667 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60818-000 | Social Worker | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60819-000 | Solar Energy Development | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60821-000 | Speech Pathologist | 172 | 2,191 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60830-000 | Stables | 386 | 1,615 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60832-000 | Statistical Service | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60834-000 | Industrial Steam Cleaning | 269 | 1,868 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60835-000 | Stenographer | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60837-000 | Storm Window Repair | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60838-000 | Structural Integration | 495 | 1,442 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60838-100 | Structural Imaging | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60839-000 | Student Exchange Programs | 498 | 1,439 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60841-000 | Suicide Prevention Services | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60842-000 | Support Groups | 183 | 2,146 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60843-000 | Aerial Surveyor | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60847-000 | Private Pool | 99 | 2,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60848-000 | Public Pool | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60851-000 | Tailoring Classes | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60852-000 | Tank Cleaning | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60855-000 | Tattoo Removal | 174 | 2,179 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60856-000 | Tax Reporting Service | 174 | 2,179 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60858-100 | Property Tax Consultants | 204 | 2,059 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60858-300 | Tax Enrolled Agent | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|-----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60860-000 | Teacher Agency | 252 | 1,918 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60861-000 | Technical Writing | 434 | 1,528 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60862-000 | Novelty Telegrams | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60866-000 | Radio Rentals | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60869-000 | Television Program Producers | 818 | 1,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60870-000 | Private Tennis Court | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60871-000 | Public Tennis Courts | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60872-000 | Tennis Lessons | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60875-000 | Stage Lighting | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60876-000 | Theatrical Agencies | 877 | 1,094 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60877-000 | Theater Supplies | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60878-000 | Theatrical Makeup | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60879-000 | Theatrical Managers and Producers | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60881-000 | Concert Promoters | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60882-000 | Retread Tires | 403 | 1,582 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60884-000 | Composting Toilet | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60885-000 | Portable Toilet | 532 | 1,400 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60887-000 | Tourist Information | 104 | 2,541 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60889-000 | Tourist Home | 1,029 | 1,009 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60890-000 | Towel Supply Service | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60892-000 | Tractor Rentals | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60893-100 | Exhibit Design | 87 | 2,684 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60895-000 | Threat and Fraud Assessment | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60898-000 | Trailer Hitches | 876 | 1,097 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60901-000 | Translators | 1,284 | 893 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60902-100 | Car Differential | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60903-000 | Truck Transmission | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60905-000 | Skeet Range | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60906-000 | Travel Escorts | 205 | 2,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60907-000 | Truck Driver Leasing | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60908-000 | Truck Lettering | 82 | 2,727 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60910-100 | Mobile Truck Repair | 166 | 2,218 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60910-110 | Mobile Truck Service | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60911-000 | Truck Wash | 394 | 1,600 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60917-000 | Industrial Vacuum Cleaners | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60918-000 | Valet Service | 122 | 2,434 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60919-000 | Van Conversions | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60921-000 | Ventilation System Cleaning | 129 | 2,391 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60922-000 | Veterans Organizations | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60923-000 | Veterinarian Information | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60923-100 | Veterinary Referral | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60928-100 | Video Editing | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60929-000 | Video Duplication | 206 | 2,053 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60929-100 | CD Duplication | 182 | 2,148 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60930-000 | Video Tape Rentals | 425 | 1,546 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60930-100 | DVD Sales | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60931-000 | Wholesale Video Tapes | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60932-000 | Answering Service | 350 | 1,691 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60933-000 | Wall Cleaning | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60935-000 | Washer and Dryer Repair | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60935-100 | Dryer Vent Cleaning | 1,718 | 760 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60939-000 | Water Pollution Control | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60940-100 | Pressure Washer | 879 | 1,093 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60941-000 | Water Skiing Lessons | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60943-000 | Weaving | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 60944-000 | Wedding Chapel | 201 | 2,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60945-100 | Wedding Officiate | 2,331 | 620 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60947-000 | Welcome Services | 127 | 2,402 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60948-100 | Welding Inspector | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60950-000 | Welding Equipment Repair | 638 | 1,281 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60955-000 | Window Shade Cleaning | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60955-100 | Window Shade Repair | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60957-000 | Wiping Cloths | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60960-000 | Word Processing Services | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60961-000 | Business Writer | 164 | 2,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60961-100 | Freelance Writer | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60963-000 | Dental X-Rays | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60964-000 | Yacht Broker | 180 | 2,159 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60967-000 | Zipper Repair | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60968-000 | Zoological Gardens | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60969-000 | Zoo and Aquarium | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60970-000 | Specialists | 821 | 1,126 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60970-100 | Surgeons | 152 | 2,284 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60970-101 | Nephrologist | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60971-100 | Breastfeeding | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60971-103 | Health Care Placement | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60978-000 | Beauty Pageants | 190 | 2,120 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60979-100 | Email Marketing | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60984-000 | Professional Services | 8,102 | 231 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60985-000 | Soliciting Organizations | 151 | 2,288 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60986-000 | Training Videos | 1,481 | 827 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60988-000 | Auto Listing Service | 1,261 | 900 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60990-010 | Windshield Replacement | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 60998-000 | Traffic Engineers | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61002-000 | Adult Family Homes | 384 | 1,619 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61002-100 | Assisted Living Facilities | 503 | 1,427 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61004-200 | Timeshare Advocates | 1,167 | 943 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61004-300 | Timeshare Transfer | 485 | 1,459 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61006-000 | Psychiatrist | 153 | 2,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61007-000 | AIDS Research | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61008-000 | Occupational Health Nurse | 560 | 1,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61009-000 | Surgical Center | 252 | 1,918 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61011-000 | Medical Testing | 734 | 1,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61011-100 | Diagnostic Testing | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61011-101 | Medical Imaging | 110 | 2,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61016-100 | Personal Chef | 83 | 2,717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61016-200 | Personal Organizer | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61018-000 | Group Home | 414 | 1,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61019-000 | Theater Stage Play Houses | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61026-100 | Radon Mitigation | 938 | 1,055 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61027-000 | Hazardous Waste Services | 348 | 1,697 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61027-100 | Hazardous Material Removal | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61028-000 | TV Home Shopping | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61029-000 | Home Party Planning | 402 | 1,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61030-000 | Product Sales by Phone | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61031-000 | Book Sales | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61039-000 | Cleaning Supplies by Mail | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61040-000 | Cleaning Supplies Sales | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61041-000 | Cleaning Supplies by Internet | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61049-000 | Bronzing | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 61052-000 | Screen Repair | 215 | 2,030 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61056-000 | SAT Prep Courses | 124 | 2,421 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61057-000 | Advance Fee Job Listing and Advisory Services | 443 | 1,517 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61059-000 | Police and Fire Organizations | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61066-000 | Concert Hall | 76 | 2,793 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61067-000 | Dinner Theater | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61073-000 | Oilfield Consultant | 560 | 1,364 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61076-000 | Office Supplies Sales by Phone | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61081-000 | Infomercial | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61092-000 | Orchestra | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 61200-000 | Online Investigative Journalism | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 63000-000 | Meat Sales | 115 | 2,470 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 63100-000 | Freezer Food Sales | 513 | 1,417 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 64000-100 | Electronic Design | 192 | 2,113 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65027-100 | Mold Testing | 246 | 1,934 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65027-300 | Mold Remediation | 379 | 1,634 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65028-000 | Electronic Waste Management | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65078-000 | Bankruptcy Counseling | 1,883 | 702 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65114-000 | Aviation Services | 212 | 2,039 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65134-300 | Flotation Therapy | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65188-000 | Online Casino | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65259-100 | Online Event Registration | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65262-000 | Sports Hospitality | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65282-000 | Marriage Broker | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65283-000 | Guardian Protection Services | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65449-000 | House Sitting | 1,731 | 756 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65474-000 | Computer Gaming Center | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65476-000 | Internet Café | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65543-000 | Myotherapy | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65548-000 | Medical Staffing | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65548-100 | Healthcare Staffing | 418 | 1,560 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65548-250 | Dental Staffing | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65569-000 | Advance Fee Modeling Agencies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65630-000 | Laser Eye Surgery | 1,934 | 687 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65665-000 | Sports Medicine | 124 | 2,421 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65700-000 | Boating Club | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65749-000 | Transcription Services | 227 | 1,983 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65749-100 | Medical Transcription | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65777-000 | Government Grant Services | 172 | 2,191 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65784-000 | Home Study | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65785-000 | Online Trading School | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65817-000 | Foster Care | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65840-000 | Housing Authority | 141 | 2,333 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 65840-100 | Housing Consultants | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66000-100 | Jewelry Appraisal | 1,228 | 914 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66001-000 | Jewelry Advisory Service | 469 | 1,480 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66002-200 | Estate Cleaning Services | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66003-000 | Pond Management | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66006-000 | Dumpster Service | 589 | 1,337 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 66200-000 | Plant Maintenance Shutdown Contractor | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 67000-000 | Protein Purification | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 68000-000 | Computer Assisted Design Services | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70100-000 | Talent Listing | 131 | 2,381 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70200-000 | Talent Representation | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70300-000 | Union Employment Service | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 70501-000 | Air Cargo | 253 | 1,915 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70503-000 | Aircraft Equipment Testing | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70505-000 | Aircraft Ferry | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70506-000 | Aircraft School | 268 | 1,870 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70507-100 | Flight Instructor | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70508-000 | Aircraft Maintenance | 463 | 1,486 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70508-100 | Aircraft Cleaning | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70508-200 | Drone Repair | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70509-000 | Aircraft Storage | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70514-000 | Airport | 139 | 2,347 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70515-000 | Ambulance Services | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70515-100 | Paramedic | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70516-000 | Air Ambulance Service | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70517-000 | Animal Removal | 758 | 1,182 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70517-100 | Animal Trapping | 622 | 1,298 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70520-000 | Barge Lines | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70521-000 | Boat Cleaning | 113 | 2,485 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70522-000 | Boat Launch | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70524-010 | Boat Leasing | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70525-000 | Boat Storage | 134 | 2,367 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70527-100 | Boat Lifts | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70533-000 | Car Pool | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70534-000 | Horse Carriage | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70536-000 | Chauffeur | 328 | 1,730 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70537-000 | Reclaiming Chemicals | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70540-000 | Custom Broker | 784 | 1,158 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70541-000 | Customs Consultant | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70543-000 | Dock | 509 | 1,424 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70545-000 | Electrical Power Systems Maintenance | 251 | 1,920 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70545-200 | Power Line Construction | 664 | 1,250 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70549-000 | Ferry | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70550-000 | Freight Consolidation | 128 | 2,396 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70553-000 | Frozen Food Locker Plants | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70555-000 | Grain Elevator | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70558-000 | Horse Transport | 279 | 1,842 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70559-000 | Irrigation Consultants | 1,400 | 861 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70559-100 | Irrigation Design | 1,341 | 876 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70559-200 | Irrigation Repair | 177 | 2,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70560-100 | Construction Material Landfills | 126 | 2,407 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70563-000 | Livestock Hauling | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70564-000 | Lumber Carrier | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70565-000 | Machinery Movers | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70568-000 | Messenger Service | 1,858 | 711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70572-210 | Moving Assistance | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70574-000 | Crating Service | 227 | 1,983 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70575-000 | Paging Equipment | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70576-000 | Parachute Jumping | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70578-000 | Pilot Car Services | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70580-000 | Post Offices | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70581-000 | Power Plant Consultants | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70582-000 | Radio Station Representatives | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70583-000 | Radio Stations | 836 | 1,117 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70585-000 | Radiotelephone Carriers | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70586-000 | Railroad Car Leasing | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70587-000 | Railroad | 277 | 1,849 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 70588-000 | Railroad Ticket Agencies | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70590-000 | Recycling Center | 947 | 1,045 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70593-000 | Safe Movers | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70594-000 | Marine Salvage | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70595-000 | Sanitation Consultants | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70598-000 | Sewage Disposal | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70599-000 | Ship Cleaning | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70604-000 | Ski Tour | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70605-200 | Roof Snow Removal Service | 196 | 2,101 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70609-000 | Stevedoring Contractors | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70611-000 | Liquid Storage | 660 | 1,255 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70612-000 | Street Cleaning | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70613-000 | Sweeping Service | 375 | 1,646 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70616-000 | Teleconference | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70623-200 | Satellite TV | 132 | 2,377 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70624-000 | TV Stations | 285 | 1,825 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70626-100 | Raft Trips | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70628-000 | Marine Towing | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70630-000 | Transporting Trailers | 159 | 2,250 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70632-200 | Business Travel | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70633-000 | Truck Permits | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70636-000 | Dump Truck | 500 | 1,437 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70637-000 | Heavy Haul Trucking | 3,079 | 495 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70638-000 | Light Haul Trucking | 776 | 1,163 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70639-000 | Liquid or Dry Bulk Trucking | 340 | 1,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70639-100 | Water Hauling Truck | 356 | 1,678 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70642-000 | Video Conference | 167 | 2,213 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70642-100 | Web Conferencing | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70643-000 | Cold Storage Warehouse | 326 | 1,733 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70644-000 | Merchandise Warehouse | 543 | 1,390 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70649-000 | Water Taxi | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70651-000 | Weighers | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70654-000 | Bingo Hall | 148 | 2,301 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70700-000 | Ticket Brokers | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70800-000 | Solar Pool Heater | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 70900-000 | Soundproofing | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 71200-000 | Lasik Eye Surgery | 390 | 1,610 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 71300-000 | Asset Evaluation | 360 | 1,670 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 71500-000 | Media Buying | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 72100-000 | Bistro | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 72200-000 | Wine Bar | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 72400-000 | Ad Word Sponsorship | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 72700-000 | Land rental | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 72800-000 | Key Duplication | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 73500-000 | Body Waxing | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 73600-000 | Hail Repair | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 74000-000 | Colocation Services | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 75100-000 | Prepaid Credit Cards | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 75300-000 | Behavioral Education | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 75600-000 | Rockfall Mitigation | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 75630-000 | Virtual Tours | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 75650-000 | Kiteboarding | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 77000-000 | Custom Harvesting | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 77100-000 | Photo Booth Rental | 358 | 1,677 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 77400-000 | Class Action Settlement Administrator | 369 | 1,656 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|----------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80002-000 | Absorbents | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80004-000 | Acid Proof Materials | 78 | 2,771 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80006-000 | Acoustic Material | 170 | 2,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80008-000 | Adhesive | 149 | 2,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80010-200 | Data Analytics | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80012-000 | Air Brushes | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80014-000 | Air Conditioning Parts | 429 | 1,539 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80017-000 | Aircraft Ground Support | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80019-000 | Airplane Parts | 493 | 1,445 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80021-000 | Airport Equipment | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80022-000 | Alloys | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80025-000 | Circus Animal Foods | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80026-000 | Circus Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80032-000 | Asphalt Equipment | 140 | 2,339 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80034-000 | Astronomy Tools | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80036-000 | Audio Visual Equipment Wholesale | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80039-000 | Auto Body Shop Equipment | 1,847 | 717 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80040-000 | Auto Manufacturer Equipment | 355 | 1,682 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80041-100 | Custom Rims | 1,081 | 978 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80041-110 | Custom Wheels | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80041-300 | Rebuilt Auto Parts | 693 | 1,236 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80041-400 | Antique Auto Parts | 315 | 1,755 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80044-000 | Wholesale Car Stereos | 111 | 2,494 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80046-000 | Auto Equipment Manufacturers | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80046-100 | Auto Metal Manufacturers | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80049-000 | Automated Teller Machine | 574 | 1,347 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80050-000 | Automation Equipment | 797 | 1,142 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80050-100 | Automation Systems | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80051-000 | Baby Accessories Wholesale | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80055-000 | Wholesale Bakers | 512 | 1,419 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80057-000 | Balancing Service | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80061-000 | Bank Equipment | 288 | 1,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80062-000 | Bar Supplies | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80063-000 | Barber Equipment | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80064-000 | Barn Supplies | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80065-000 | Barrels | 165 | 2,221 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80071-000 | Battery Storage Wholesale | 206 | 2,053 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80074-000 | Beauty Equipment Repairs | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80075-100 | Body Care | 284 | 1,829 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80078-000 | Beekeeping Supplies | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80079-000 | Wholesale Beer | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80081-000 | Belting Supplies | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80082-000 | Bench Seat | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80083-000 | Beverage Dispenser | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80085-000 | Wholesale Bikes | 259 | 1,896 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80088-000 | Blasting Equipment | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80089-000 | Blueprinting Supplies | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80090-000 | New Boiler | 627 | 1,293 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80091-000 | Boiler Rental | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80092-000 | Boiler Supplies | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80093-000 | Bookbinding Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80093-100 | Bookbinding Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80094-000 | Bookcases | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80095-000 | Wholesale Books | 214 | 2,031 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80097-000 | Used Bottles | 156 | 2,263 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80097-100 | Bottle Return | 441 | 1,520 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80099-000 | Wholesale Boutique Clothing | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80100-000 | Bowling Lane Equipment | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80101-000 | Box Making Equipment | 110 | 2,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80103-000 | Paper Boxes | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80106-000 | Wooded Boxes | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80108-000 | Branding Tools | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80110-000 | Brass Fabrication | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80111-000 | Brass Products | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80113-000 | Wholesale Bridal Supplies | 97 | 2,586 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80116-000 | Broom Manufacturers | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80119-000 | Buffing and Polishing Equipment | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80120-000 | Bulletin Board | 34 | 3,322 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80121-000 | Burial Vaults | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80123-000 | Bus Manufacturers | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80124-000 | Bus Parts | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80126-000 | Butchering Supplies | 226 | 1,990 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80129-000 | Button Manufacturers | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80130-000 | Calculator | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80131-000 | Wholesale Candles | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80132-000 | Confectionery Supplies | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80134-000 | Canner | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80135-000 | Can Manufacturing Machinery | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80137-000 | Wholesale Canvas | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80138-000 | Capacitors | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80141-000 | Cardboard | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80144-000 | Carpet Manufacturers | 261 | 1,890 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80145-000 | Rug Weavers | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80146-000 | Carpet Layers Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80150-000 | Cemetery Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80152-000 | Orthopedic Chairs | 395 | 1,599 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80153-000 | Wholesale Chairs | 463 | 1,486 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80154-000 | Check Cashing Protection Systems | 67 | 2,875 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80154-100 | Check Recovery Service | 71 | 2,845 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80155-000 | Check Protection | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80156-000 | Cheese | 168 | 2,209 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80156-100 | Artisanal Cheese | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80159-000 | Chemicals | 1,202 | 926 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80159-100 | Chemical Production | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80162-000 | Chimney Cleaning Equipment | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80166-000 | China Wholesale | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80167-000 | Chiropractor Equipment | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80170-000 | Church Supplies | 93 | 2,627 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80171-000 | Tobacco Wholesale | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80173-000 | Clamps | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80174-000 | Cleaners and Dyers Equipment | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80177-000 | Cleaning Systems | 701 | 1,228 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80178-000 | Wholesale Clocks | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80179-000 | Industrial Closures | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80181-000 | Coated Fabrics | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80182-000 | Wholesale Coats | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80184-000 | Coffee Roasting and Handling Equipment | 517 | 1,413 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80185-000 | Coin Sorter | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80189-000 | Industrial Waste Compactor | 259 | 1,896 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80190-100 | Air Compressors | 301 | 1,784 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80191-000 | Wholesale Computers | 585 | 1,338 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80191-100 | Computer Manufacturers | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80192-000 | Concrete Additives | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80193-000 | Concrete Aggregates | 612 | 1,308 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80194-000 | Concrete Breaking | 63 | 2,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80195-000 | Concrete Construction Forms | 1,659 | 778 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80196-000 | Concrete Curing | 320 | 1,745 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80197-000 | Concrete Mixers | 223 | 2,002 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80199-000 | Prestressed Concrete | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80200-000 | Control Systems | 1,101 | 969 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80200-200 | Controls | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80201-000 | Contractors Equipment | 608 | 1,312 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80201-101 | Forklift Repair | 376 | 1,644 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80202-000 | Conveyor | 68 | 2,867 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80205-000 | Copper Products | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80206-000 | Coppersmith | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80208-000 | Wholesale Toiletries | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80209-100 | Wholesale Cosmetics | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80214-000 | Counterfeit Money Detection Devices | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80217-000 | Protective Covers | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80218-000 | Cranes | 764 | 1,177 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80219-000 | Crane Parts | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80221-000 | Credit Card Equipment | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80223-000 | Industrial Crystals | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80224-000 | Curtain Manufacturers | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80226-000 | Dairy Equipment | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80228-000 | Wholesale Dairy Products | 151 | 2,288 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80229-000 | Data Communication Equipment | 597 | 1,329 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80230-000 | Data Processing Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80231-000 | Data Processing Supplies | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80235-000 | Dental Supplies | 881 | 1,090 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80236-000 | Dental Equipment Repair | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80238-000 | Diamond Buyers | 90 | 2,652 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80240-000 | Dictation Machine | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80241-000 | Die Cutting Machine | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80242-000 | Disposable Products | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80244-000 | Drafting Supplies | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80246-000 | Wholesale Curtains | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80251-000 | Drilling Equipment | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80251-100 | Drilling Supplies | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80252-000 | Drills | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80253-000 | Driving Training Equipment | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80254-000 | Drug Brokers | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80257-000 | Drywall Contractors Equipment and Supplies | 421 | 1,551 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80260-000 | Industrial Dryer | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80261-000 | Duplicating Machine | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80264-000 | Eggs | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80265-000 | Electric Vehicles | 235 | 1,958 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80265-300 | Electric Vehicle Charging Stations | 150 | 2,292 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80268-000 | Electric Heating Manufacturers | 70 | 2,851 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80270-000 | Electric Switchboard | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80273-000 | Electronic Instruments | 290 | 1,812 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80274-000 | Wholesale Energy Conservation Products | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80275-000 | Engineering Equipment | 104 | 2,541 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80276-100 | Engine Parts | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80277-000 | Wholesale Envelopes | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80279-000 | Excavating Equipment | 700 | 1,229 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80281-000 | Fabric Manufacturers | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80282-000 | Industrial Fans | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80284-000 | Farm Equipment Parts | 208 | 2,047 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80284-100 | Farm Equipment Repair | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80286-000 | Industrial Fasteners | 342 | 1,707 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80289-000 | Feed Supplements | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80290-100 | Feedlot | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80294-000 | Feed Manufacturers | 37 | 3,262 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80295-000 | Fertilizer Plant Equipment | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80296-000 | Fiberglass Products | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80297-000 | Filing Systems | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80298-000 | Filing Machine | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80300-000 | Liquid Filters | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80301-100 | Fire Door | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80302-000 | Fire Extinguisher | 730 | 1,206 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80305-000 | Fire Hydrant | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80305-101 | Pediatric Rehabilitation | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80308-000 | First Aid Supplies | 200 | 2,078 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80309-000 | Seafood Brokers | 91 | 2,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80310-000 | Wholesale Seafood | 417 | 1,563 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80311-000 | Wholesale Fishing Tackle | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80314-000 | Floor Machine | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80315-000 | Florists Supplies | 105 | 2,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80317-000 | Foam Rubber | 185 | 2,140 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80319-000 | Food Broker | 141 | 2,333 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80320-100 | Organic Food | 776 | 1,163 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80321-000 | Freeze Dried Food | 144 | 2,319 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80323-000 | Foundry Equipment | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80324-000 | Drinking Fountain | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80325-000 | Fruit Shippers | 174 | 2,179 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80326-000 | Wholesale Fruits and Vegetables | 336 | 1,716 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80327-000 | Dried Fruit | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80328-000 | Glace Fruit | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80329-000 | Funeral Director Equipment | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80333-000 | Furniture Cleaning Equipment | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80336-000 | Gas Plant Equipment | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80337-000 | Gasoline Additives Manufacturers and Distributors | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80343-000 | Geologist Equipment | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80344-000 | Geophysical Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80345-000 | Wholesale Giftware | 426 | 1,544 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80346-000 | Industrial Glass Beads | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80347-000 | Glass Coating and Tinting Materials | 54 | 3,026 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80348-000 | Broken Glass | 107 | 2,521 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80350-000 | Golf Course Equipment | 29 | 3,422 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80351-000 | Golf Equipment Manufacturers | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80352-000 | Grain Brokers | 109 | 2,504 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80353-000 | Grain Dealers | 234 | 1,962 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80354-000 | Grain Elevator Equipment | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80357-000 | Greenhouse Equipment | 306 | 1,779 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80357-100 | Greenhouse Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80358-000 | Greeting Card Manufacturers | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80364-100 | Hair Curlers | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80364-130 | Hair Ornaments | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80371-000 | Hardware Consultants | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80372-000 | Builders Hardware | 211 | 2,041 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80373-000 | Wholesale Hardware | 356 | 1,678 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80375-000 | Heat Recovery System | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80379-000 | Hides | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80380-000 | Wholesale Hobby Supplies | 248 | 1,930 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80382-000 | Honey | 268 | 1,870 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80383-000 | Honeycomb Material | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80385-200 | Compression Clothing | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80386-000 | Wholesale Housewares | 348 | 1,697 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80387-000 | Humidifier | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80390-100 | Hydroponics Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80395-000 | Ice Making Machine | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80395-100 | Ice Machine Repair | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80400-000 | Insecticide | 398 | 1,594 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80401-000 | Insulation Supplies | 233 | 1,964 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80402-000 | Interior Designer Supplies | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80403-000 | Iron | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80406-000 | Janitor Supplies | 1,160 | 946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80410-000 | Jewelry Casting | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80412-000 | Jewelry Engraver | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80413-000 | Jewelry Findings | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80414-000 | Jigs and Fixtures | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80415-000 | Junk Dealers | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80416-000 | Kennel Supplies | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80418-000 | Knit Goods Manufacturer | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80419-000 | Lab Equipment | 199 | 2,085 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80420-000 | Laminating Machine | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80423-000 | Wholesale Lamps | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80424-110 | Landscape Curbing | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80426-000 | Laundry Equipment | 347 | 1,701 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80427-000 | Laundry Supplies | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80428-000 | Wholesale Leather Clothing | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80431-000 | Library Supplies | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80432-100 | Lighting Fixture Manufacturers | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80434-000 | Lightning Protection | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80437-000 | Linen Manufacturers | 136 | 2,361 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80440-000 | Liquor Broker | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80441-000 | Wholesale Liquor | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80442-000 | Livestock Auction | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80443-000 | Livestock Supplies | 180 | 2,159 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80443-100 | Livestock Equipment | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80444-000 | Loading Dock Equipment | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80445-000 | Locksmith Supplies | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80447-000 | Log Splitter | 32 | 3,360 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80448-000 | Logging Equipment | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80449-000 | Lubricants | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80450-000 | Wholesale Lumber | 904 | 1,075 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80452-000 | Used Machinery | 194 | 2,107 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80452-100 | Machinery Appraisal | 128 | 2,396 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80453-000 | Magnets | 114 | 2,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80455-000 | Mailing Equipment | 410 | 1,573 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80457-000 | Mannequins | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80458-000 | Cultured Marble | 435 | 1,527 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80459-000 | Natural Marble | 503 | 1,427 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80460-000 | Mason Contractors Equipment and Supplies | 88 | 2,673 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80462-000 | Massage Supplies | 697 | 1,230 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80465-000 | Measuring Machine | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80466-000 | Meat Brokers | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80468-000 | Medical Alarm | 808 | 1,133 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80468-100 | Personal Emergency Response System | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80469-000 | Patent Medicine | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80469-100 | Veterinary Preventative Medicine | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80470-000 | Wholesale Mens Clothing | 145 | 2,316 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80474-000 | Metal Finishing | 94 | 2,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80475-000 | Metal Powder Fabricators | 360 | 1,670 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80477-000 | Extruded Metal | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80478-000 | Metal Specialties | 457 | 1,497 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80481-000 | Metal Stamping | 156 | 2,263 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80482-000 | Base Metals | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80483-000 | Metal Cladding | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80485-000 | Precious Metals Products | 55 | 3,014 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80487-000 | Mezzanines | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80488-000 | Microfilm Equipment | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80491-000 | Mirror Manufacturers | 117 | 2,463 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80495-000 | Molding | 457 | 1,497 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80496-000 | Hotel Supplies | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80497-000 | Wholesale Musical Instruments | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80498-000 | Nail Machine | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80502-000 | Trade Publications | 227 | 1,983 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80503-000 | Newspaper Distributors | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80506-000 | Wholesale Novelties | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80507-000 | Nursery Supplies | 157 | 2,257 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80508-000 | Oceanographic Equipment | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80509-100 | Office Equipment | 454 | 1,502 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80510-000 | Office Furniture Installation | 608 | 1,312 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80512-000 | Office Furniture Repair | 165 | 2,221 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80512-100 | Office Equipment Repair | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80513-000 | Used Office Furniture | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80514-000 | Office Furniture Manufacturers | 117 | 2,463 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80516-000 | Oil Additive Manufacturer | 145 | 2,316 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80517-000 | Oil Burners | 206 | 2,053 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80518-000 | Oilfield Equipment | 803 | 1,137 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80518-200 | Oil Tank Removal | 1,019 | 1,016 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80518-300 | Oil Tank Installation | 332 | 1,723 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80519-000 | Oilfield Supplies | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80520-000 | Oil Handling Equipment | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80524-000 | Oil Well Drilling Mud | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80525-000 | Oil Well Supplies | 101 | 2,560 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80527-000 | Waste Oil | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80528-000 | Wholesale Optical Goods | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80530-000 | Oriental Goods Wholesale | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80536-000 | Wholesale Paint | 580 | 1,342 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80536-100 | Automotive Paint | 96 | 2,596 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80539-000 | Paper Shredder | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80542-000 | Paving Equipment | 127 | 2,402 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80544-000 | Pearl | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80545-000 | Wholesale Pencils | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80546-000 | Wholesale Perfume | 172 | 2,191 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80547-000 | Wholesale Pet Supplies | 234 | 1,962 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80548-000 | Pharmaceutical Manufacturing | 509 | 1,424 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80548-100 | Pharmaceutical Research | 317 | 1,751 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80549-000 | Wholesale Photography Equipment | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80550-000 | Photographic Mounts | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80555-000 | Wholesale Picture Frames | 52 | 3,048 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80557-000 | Pile Driving Equipment | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80558-000 | Piling | 772 | 1,170 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80559-000 | Pipe and Boiler Covering Materials | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80561-000 | Pipe Joint Compound | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80562-000 | Pipe Line Equipment | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80563-000 | Pipe Locating Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80566-000 | Wholesale Plants | 79 | 2,762 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80568-000 | Plastics Machinery | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80569-000 | Plastic Scrap | 24 | 3,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80572-000 | Plywood | 192 | 2,113 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80574-000 | Poles | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80575-000 | Polishes | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80576-000 | Popcorn Machine | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80577-000 | Portfolios | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80578-000 | Potato Chips | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80579-000 | Pottery Supplies | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80581-000 | Poultry Equipment | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80582-000 | Wholesale Poultry | 72 | 2,830 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80583-000 | Precious Stones | 89 | 2,658 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80584-000 | Jams | 20 | 3,642 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80586-000 | Price Marking | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80587-000 | Projector | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80588-000 | Pump Sales | 644 | 1,275 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80589-000 | Pump Supplies | 374 | 1,648 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80589-100 | Pump Parts | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80590-000 | Wholesale Pumps | 123 | 2,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80593-000 | Railroad Equipment | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80595-000 | Rails | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80597-000 | Recording Studio Equipment | 141 | 2,333 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80598-000 | Vinyl Records | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80601-000 | Refrigeration Equipment | 874 | 1,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80604-000 | Respirator | 269 | 1,868 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80605-010 | Restaurant Supplies | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80605-100 | Restaurant Uniforms | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80608-000 | Road Building | 66 | 2,885 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80611-000 | Rubber Bands | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80612-000 | Rubber Stamping Supplies | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80621-000 | Sand | 2,608 | 566 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80622-000 | Sand and Gravel Handling Equipment | 47 | 3,114 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80623-000 | Sandblasting Equipment | 307 | 1,777 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80623-100 | Sandblasting Supplies | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80623-110 | Sandblasting | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80625-000 | Sawmill Supplies | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80626-000 | Scaffolding | 1,134 | 961 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80626-100 | Aerial Lift Repair | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80632-000 | Screen Manufacturers Equipment and Supplies | 150 | 2,292 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80633-000 | O-Ring | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80634-000 | Seats | 64 | 2,909 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80635-000 | Seed Cleaning Equipment | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80636-000 | Wholesale Seeds | 75 | 2,802 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpis Settled | % | Cmpis Not Settled | % | Cmpis Unable To Pursue | % |
|-------------|--|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80638-000 | Service Station Equipment | 120 | 2,442 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80639-000 | Service Station Supplies | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80640-000 | Sewer Pipe | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80643-100 | Sign Company | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80644-000 | Ship Broker | 130 | 2,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80645-000 | Shipping Room Supplies | 147 | 2,304 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80646-000 | Wholesale Shirts | 212 | 2,039 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80649-000 | Shoe Manufacturers Supplies | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80651-000 | Shopping Baskets | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80654-000 | Shower Curtain Manufacturers | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80656-000 | Wholesale Silk | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80657-000 | Ski Equipment Manufacturers | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80658-000 | Wholesale Slippers | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80661-000 | Snow Melting Systems | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80662-000 | Snow Removal Equipment | 312 | 1,759 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80669-000 | Solar Energy Equipment | 434 | 1,528 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80669-100 | Natural Stone Cleaning | 201 | 2,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80669-110 | Natural Stone Restoration | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80671-000 | Solar Energy Parts | 114 | 2,479 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80672-000 | Sorting Machine | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80673-000 | Wholesale Souvenirs | 122 | 2,434 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80674-000 | Hot Tub Rental | 911 | 1,072 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80675-000 | Speaker Repair | 147 | 2,304 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80677-000 | Communication Devices | 40 | 3,225 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80678-000 | Spill Control Equipment | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80680-000 | Wholesale Sporting Goods | 517 | 1,413 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80680-100 | Sporting Goods Manufacturers | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80681-100 | Wholesale Sportswear | 38 | 3,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80682-000 | Spraying Equipment | 128 | 2,396 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80686-000 | Wholesale Stationery | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80687-000 | Steam Baths | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80689-100 | Steel Distributors | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80689-200 | Reinforcing Steel | 142 | 2,326 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80690-000 | Steel Fabrication | 3,218 | 481 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80692-000 | Stencil Cutting Machine | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80693-000 | Stencils | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80695-000 | Stock Certificates | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80696-000 | Stone Cutters | 288 | 1,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80696-100 | Stone Slinger | 108 | 2,514 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80698-000 | Crushed Stone | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80699-000 | Natural Stone | 1,735 | 754 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80701-000 | Stress Relief Equipment | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80704-000 | Surface Plate | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80708-000 | Syrup | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80709-000 | Tailor Supplies | 85 | 2,696 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80710-000 | Plastic Tanks | 41 | 3,202 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80711-000 | Used Tanks | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80712-000 | Tanning Supplies | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80713-000 | Tanning Equipment | 130 | 2,386 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80718-000 | Wholesale Telephones | 8 | 4,003 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80721-000 | Television & Radio Parts - Wholesale and Manufacturers | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80722-000 | Closed Circuit TV | 280 | 1,838 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80725-000 | Terra Cotta | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80726-000 | Testing Equipment | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80727-000 | Textile Brokers | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

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| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|-------------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 80728-000 | Textile Converting | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80730-000 | Ceramic Tile Manufacturers | 886 | 1,083 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80730-100 | Ceramic Tile Distributors | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80734-000 | Tire Retreading Equipment | 80 | 2,749 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80740-000 | Tool and Die Supplies | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80741-000 | Toy Making Supplies | 65 | 2,901 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80743-100 | Lawn Tractor Dealers | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80744-000 | Tractor Manufacturers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80745-000 | Tractor Parts | 254 | 1,912 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80746-000 | Tractor Repair | 81 | 2,734 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80748-000 | Transformers | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80749-000 | Translation Equipment | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80751-000 | Truck Wash Equipment | 98 | 2,577 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80754-000 | Metal Tubing | 102 | 2,553 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80755-000 | Turntables | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80757-000 | Typewriter | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80759-000 | Ultrasonic Equipment | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80760-000 | Wholesale Underwear | 59 | 2,970 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80761-000 | Wholesale Upholstery Fabric | 635 | 1,285 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80762-000 | Commercial Vacuum Cleaners | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80766-000 | Wholesale Variety Store Merchandise | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80767-000 | Venetian Blind Manufacturer | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80768-000 | Ventilation | 260 | 1,895 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80769-000 | Industrial Vibrators | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80770-000 | Video Equipment Parts | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80773-000 | Wholesale Wallpapers | 139 | 2,347 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80778-000 | Watchmaker Supplies | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80780-000 | Water Heater Parts | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80782-000 | Water Well Drilling Equipment | 74 | 2,815 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80783-000 | Water Works Equipment and Supplies | 53 | 3,035 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80784-000 | Waterbed Manufacturers | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80786-000 | Welding Supplies | 308 | 1,775 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80788-000 | Wheel Alignment Equipment | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80792-000 | Wine Broker | 161 | 2,241 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80793-000 | Wholesale Wine | 12 | 3,855 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80794-000 | Electrical Wiring | 338 | 1,713 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80795-000 | Wiring Harness | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80798-000 | Wholesale Womens Apparel | 173 | 2,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80799-000 | Woodworking Equipment | 243 | 1,941 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80800-000 | Wool | 50 | 3,073 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80801-000 | Wool Products | 31 | 3,383 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80802-000 | Wholesale Work Clothes | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80803-000 | Wholesale Yarn | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80807-000 | Sauna Equipment | 1,334 | 878 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80808-000 | Telephone 900 Number Resellers | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80813-000 | Metal Salvage Yards | 58 | 2,977 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80816-000 | Warehouse Services | 467 | 1,484 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80860-000 | Online Publications | 393 | 1,604 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80900-000 | Parasail Equipment | 15 | 3,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 80950-000 | House Call | 61 | 2,946 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 81000-300 | Marijuana Grower | 204 | 2,059 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 81600-000 | E-Books | 42 | 3,183 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 81700-000 | Wall Texturizing | 564 | 1,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 82000-000 | Water and Sewer Line Protection | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 82400-000 | Records Management | 62 | 2,933 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 82700-000 | Escalator | 4 | 4,184 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 84000-000 | Medical Tourism | 150 | 2,292 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85010-000 | Corporate Awards | 195 | 2,104 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85084-100 | Beverage Distribution | 48 | 3,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85100-000 | Computer Facilities Management Services | 169 | 2,204 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85159-000 | Biochemicals | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85160-000 | Biomedical Products | 202 | 2,068 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85200-000 | Metaphysical Supplies | 21 | 3,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85254-000 | Foreign Pharmaceutical Suppliers | 385 | 1,617 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85261-000 | Crime Scene Clean Up | 181 | 2,153 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85263-000 | Equipment Calibration | 235 | 1,958 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85264-010 | Fence Services | 298 | 1,791 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85264-200 | Fence Rental | 180 | 2,159 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85265-010 | Furnace Sales | 99 | 2,568 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85266-000 | Gambling Machines | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85266-100 | Game Tables | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85266-200 | Pool Tables | 347 | 1,701 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85267-000 | Garden Hand Tools | 9 | 3,967 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85268-000 | Grant Writing | 1 | 4,353 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85272-100 | Managed Service Provider | 82 | 2,727 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85273-100 | Caregiver Resources | 266 | 1,878 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85273-200 | Autism Therapy | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85277-100 | Technology Litigation | 33 | 3,341 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85280-000 | Pet Containment System | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85283-000 | Post Construction Cleaning | 594 | 1,332 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85284-000 | Psychotherapist | 480 | 1,466 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85287-100 | Technical Recruiting | 118 | 2,454 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85288-100 | Electronics Recycling | 734 | 1,199 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85288-200 | Metal Recycling | 958 | 1,037 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85289-100 | Debt Relief Service Referral | 16 | 3,741 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85290-000 | Doctor Referral | 267 | 1,873 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85291-000 | Reiki Therapy | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85292-000 | Mobility Scooter | 184 | 2,142 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85292-100 | Scooter Repair | 68 | 2,867 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85293-000 | Employment Background Check | 941 | 1,051 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85296-300 | Senior Care | 297 | 1,795 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85296-500 | Senior Move Manager | 241 | 1,948 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85300-000 | Sky Diving | 28 | 3,444 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85301-000 | Indoor Sky Diving | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85301-100 | Soil Testing | 17 | 3,711 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85302-000 | Stump Removal | 321 | 1,743 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85302-100 | Stump Grinding | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85303-000 | Tile and Grout Cleaning | 299 | 1,789 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85303-100 | Grout Repair | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85303-200 | Tile Restoration | 124 | 2,421 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85305-000 | Timber Framing | 187 | 2,128 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85306-000 | Rug Cleaning | 504 | 1,426 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85309-000 | Window Security Laminate | 44 | 3,151 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85311-000 | Crawl Space Contractors | 26 | 3,499 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85313-000 | Industrial Contractors | 494 | 1,443 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85314-000 | Low Voltage Contractors | 124 | 2,421 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85315-000 | Sheetrock Contractors | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85316-100 | Retaining Wall Contractors | 614 | 1,303 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85317-000 | Flat Roofing Contractors | 1,851 | 714 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85318-000 | Interior Contractors | 797 | 1,142 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---------------------------------|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 85318-200 | Interior Finishing | 774 | 1,168 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85319-000 | Chain Link Fence Contractors | 767 | 1,174 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85321-000 | Custom Tile Painting | 27 | 3,468 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85323-000 | Emergency Disaster Preparedness | 671 | 1,249 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85324-000 | Office Ergonomics | 103 | 2,547 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85325-000 | Etiquette School | 36 | 3,278 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85326-000 | Factoring Service | 156 | 2,263 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85327-100 | Fiberglass Bath | 409 | 1,574 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85328-100 | Granite Fabrication | 60 | 2,953 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85330-000 | Sports Bar | 214 | 2,031 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85331-300 | Parenting Classes | 13 | 3,828 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85334-000 | Employee Benefit Plan | 1,100 | 971 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85337-000 | Backflow Testing | 208 | 2,047 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85338-000 | Pet Waste Removal | 421 | 1,551 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85341-000 | Document Scanning Service | 235 | 1,958 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85342-000 | Surfing Lessons | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85343-000 | Truck Bed Liner | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85343-100 | Spray On Truck Bed Liner | 156 | 2,263 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85344-000 | Bus Rental | 57 | 2,989 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85344-100 | Bus Sales | 51 | 3,056 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85348-000 | Child Care Referral | 250 | 1,924 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85349-000 | Deck Waterproofing | 155 | 2,269 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85349-100 | Deck Cleaning | 137 | 2,355 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85352-000 | Maxillofacial | 10 | 3,921 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85357-000 | Auto Repair Referral | 310 | 1,769 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85358-000 | Concierge Service | 420 | 1,556 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85359-100 | Social Media Consultant | 375 | 1,646 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85369-000 | Dance Apparel | 86 | 2,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85371-000 | Legal Printing | 46 | 3,123 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85372-000 | Backflow Prevention Devices | 119 | 2,447 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85375-000 | Massage School | 704 | 1,224 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85376-000 | Two Way Radios | 45 | 3,135 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85377-000 | Storage Facility Referral | 69 | 2,857 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85500-000 | Visually Impaired Products | 381 | 1,629 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 85700-000 | Pain Management | 3,148 | 488 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 86000-000 | Awards | 56 | 3,000 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 86100-000 | Construction Supplies | 629 | 1,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 86220-000 | Mobile Refrigeration | 160 | 2,246 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 86300-000 | Childproofing | 35 | 3,297 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 86500-000 | Composter | 77 | 2,783 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 87200-000 | Writer | 25 | 3,522 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 87300-000 | QuickBooks Support | 84 | 2,706 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 87500-000 | Auto Registration | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 87800-000 | Travel and Tourism Education | 105 | 2,535 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 88200-000 | Home Management | 5 | 4,138 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89100-000 | Brew Pub | 281 | 1,836 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89100-100 | Pub | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89200-000 | Destination Management | 22 | 3,601 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89300-000 | Skip Tracing | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89400-000 | 4 Wheel Drive Repair | 23 | 3,579 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89500-000 | Penny Auctions | 43 | 3,169 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 89800-200 | Equine Nutrition | 14 | 3,805 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90016-000 | Vanity Publisher | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90017-000 | Prize Promotions | 241 | 1,948 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90020-000 | Sweepstakes | 224 | 1,994 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |

CANADA BBB 2018 STATISTICS

| | Industry Classification | Inquiries | Rank by Inquiries | Complaints | Rank by Complaints | Cmpls Settled | % | Cmpls Not Settled | % | Cmpls Unable To Pursue | % |
|-------------|---|-------------------|--------------------------|-------------------|---------------------------|----------------------|------------|--------------------------|------------|-------------------------------|-----------|
| CODE | TOTAL | 10,175,434 | | 25,001 | | 17,875 | 71% | 6,465 | 26% | 661 | 3% |
| 90021-050 | Charity - Animal Protection | 49 | 3,086 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90021-150 | Charity - Blind & Visually Impaired | 18 | 3,689 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90021-250 | Charity - Child Sponsorship | 7 | 4,057 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90021-400 | Charity - Community Development & Civic Organizations | 30 | 3,401 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90021-600 | Charity - Health | 39 | 3,240 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90021-850 | Charity - Religious | 11 | 3,886 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90023-000 | Ponzi Scheme | 2 | 4,290 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90026-000 | Chain Letter | 19 | 3,663 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90027-000 | Credit Repair Advanced Fee | 73 | 2,821 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90027-100 | Credit Repair No Advanced Fee | 6 | 4,098 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90028-000 | State Lottery | 3 | 4,239 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90029-000 | Foreign Lottery | 913 | 1,071 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90030-000 | Unclaimed Funds Retrieval Services | 1,156 | 949 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 90034-000 | Vacation Certificates and Vouchers | 209 | 2,045 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |
| 95085-000 | Identity Theft Protection | 95 | 2,605 | 0 | 1,696 | 0 | 0% | 0 | 0% | 0 | 0% |