

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Totals	123,188,182		885,845		689,601	78%	172,802	20%	23,442	2.65%
Roofing Contractors	3,369,820	1	6,516	19	4,146	64%	1,956	30%	414	6.35%
Contractors - General	2,726,662	2	4,774	29	2,488	52%	2,062	43%	224	4.69%
Auto Dealers - Used Cars	2,389,345	3	16,982	6	12,601	74%	4,089	24%	292	1.72%
Collection Agencies	2,089,088	4	23,665	5	19,910	84%	2,736	12%	1,019	4.31%
Auto Repair & Service	1,892,941	5	11,414	10	7,396	65%	3,779	33%	239	2.09%
Plumbers	1,886,643	6	4,179	37	3,170	76%	952	23%	57	1.36%
Construction & Remodeling Services	1,801,385	7	3,588	44	1,839	51%	1,554	43%	195	5.43%
Heating & Air Conditioning	1,756,637	8	3,986	38	3,271	82%	641	16%	74	1.86%
Auto Dealers - New Cars	1,527,489	9	24,921	4	22,016	88%	2,821	11%	84	0.34%
Home Builders	1,510,730	10	3,179	48	2,506	79%	605	19%	68	2.14%
Insurance Companies	1,462,956	11	8,486	12	7,943	94%	480	6%	63	0.74%
Movers	1,409,077	12	7,306	15	5,298	73%	1,816	25%	192	2.63%
Mortgage Brokers	1,364,438	13	5,829	21	4,942	85%	776	13%	111	1.90%
Attorneys & Lawyers	1,296,754	14	2,393	71	1,635	68%	685	29%	73	3.05%
Property Management	1,130,124	15	7,273	17	5,770	79%	1,416	19%	87	1.20%
Landscape Contractors	1,062,766	16	2,323	74	1,326	57%	929	40%	68	2.93%
Air Conditioning Contractors & Systems	1,026,265	17	3,230	47	2,589	80%	589	18%	52	1.61%
Home Improvements	1,024,202	18	3,748	42	2,697	72%	927	25%	124	3.31%
Electricians	1,014,915	19	887	193	596	67%	271	31%	20	2.25%
Financial Services	944,046	20	5,254	25	4,838	92%	356	7%	60	1.14%
Auto Body Repair & Painting	903,844	21	2,482	67	1,662	67%	778	31%	42	1.69%
Painting Contractors	900,495	22	1,485	123	794	53%	620	42%	71	4.78%
Internet Shopping	883,154	23	13,536	7	10,632	79%	2,318	17%	586	4.33%
Pest Control Services	807,583	24	3,102	51	2,642	85%	425	14%	35	1.13%
Furniture - Retail	807,469	25	12,274	9	10,027	82%	1,960	16%	287	2.34%
Tree Service	767,238	26	1,900	95	866	46%	876	46%	158	8.32%
Internet Services	746,189	27	7,662	14	6,602	86%	937	12%	123	1.61%
Real Estate	731,389	28	3,163	49	2,333	74%	780	25%	50	1.58%
Travel Agencies & Bureaus	716,500	29	7,287	16	6,367	87%	675	9%	245	3.36%
Swimming Pool Contractors, Dealers, Design	667,020	30	1,898	96	1,423	75%	445	23%	30	1.58%
Mortgage Bankers	645,562	31	1,303	135	1,215	93%	47	4%	41	3.15%
Dentists	626,605	32	3,868	40	3,058	79%	776	20%	34	0.88%
Internet Marketing Services	604,703	33	3,937	39	3,395	86%	415	11%	127	3.23%
Consumer Finance & Loan Companies	602,438	34	4,744	30	4,377	92%	265	6%	102	2.15%
Jewelers - Retail	582,334	35	3,140	50	2,590	82%	513	16%	37	1.18%
Lawn Maintenance	578,509	36	2,935	56	2,296	78%	588	20%	51	1.74%
Apartments	558,641	37	7,033	18	4,698	67%	2,242	32%	93	1.32%
Concrete Contractors	546,133	38	1,186	149	594	50%	536	45%	56	4.72%
Insurance Services	505,693	39	2,192	79	2,024	92%	129	6%	39	1.78%
Telephone Communications	498,516	40	30,672	2	29,935	98%	675	2%	62	0.20%
Loans	492,869	41	2,704	64	1,782	66%	671	25%	251	9.28%
Windows - Installation & Service	489,371	42	1,219	145	944	77%	181	15%	94	7.71%
Carpet & Rug Cleaners	477,930	43	1,627	109	977	60%	549	34%	101	6.21%
Banks	465,106	44	12,602	8	12,358	98%	234	2%	10	0.08%
Paving Contractors	453,393	45	1,205	146	630	52%	507	42%	68	5.64%
Burglar Alarm Systems - Dealers, Monitoring & Service	438,647	46	5,478	24	5,262	96%	182	3%	34	0.62%
Fence Contractors	438,367	47	1,194	148	788	66%	365	31%	41	3.43%
Security Control Equipment & System Monitors	423,142	48	2,337	73	2,078	89%	220	9%	39	1.67%
Restaurants	420,995	49	4,944	26	2,892	58%	1,937	39%	115	2.33%
Computers Hardware, Software & Services	416,603	50	4,396	35	3,635	83%	650	15%	111	2.53%
Work-At-Home Companies	399,517	51	1,397	129	394	28%	805	58%	198	14.17%
Manufacturers & Producers	395,428	52	2,753	62	2,502	91%	234	8%	17	0.62%
Tax Return Preparation	386,193	53	2,119	81	1,298	61%	742	35%	79	3.73%
Towing - Automotive	371,601	54	2,873	59	1,683	59%	1,151	40%	39	1.36%
Building Contractors	371,107	55	659	237	372	56%	264	40%	23	3.49%
Auto Parts & Supplies - New	370,360	56	3,427	46	2,366	69%	927	27%	134	3.91%
Marketing Programs & Services	366,112	57	1,401	128	1,080	77%	293	21%	28	2.00%
Fire & Water Damage Restoration	344,023	58	721	226	604	84%	103	14%	14	1.94%
Multi-Level Selling Companies	338,995	59	268	429	213	79%	48	18%	7	2.61%
Windows	337,031	60	938	187	736	78%	141	15%	61	6.50%
Carpet & Rug Dealers - New	336,290	61	1,547	117	1,323	86%	201	13%	23	1.49%
Not Elsewhere Classified	335,582	62	4,776	28	2,381	50%	2,041	43%	354	7.41%
Credit & Debt Counseling	325,154	63	316	382	219	69%	78	25%	19	6.01%
Credit Cards & Plans	323,812	64	7,879	13	7,679	97%	126	2%	74	0.94%
Auto Transporters & Drive-Away Companies	315,965	65	1,265	139	696	55%	550	43%	19	1.50%
Health & Medical - General	313,613	66	2,278	75	1,756	77%	398	17%	124	5.44%
Transmissions - Automobile	307,625	67	1,939	91	1,367	71%	536	28%	36	1.86%
Payday Loans	302,278	68	4,504	34	1,721	38%	2,267	50%	516	11.46%
Schools - Business & Vocational	297,841	69	957	184	735	77%	192	20%	30	3.13%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Employment Agencies	295,645	70	307	393	188	61%	80	26%	39	12.70%
Credit Card Processing Service	292,014	71	2,008	87	1,771	88%	209	10%	28	1.39%
Health & Diet Products - Retail	289,273	72	3,090	52	2,103	68%	938	30%	49	1.59%
Computers - Service & Repair	287,471	73	1,808	100	1,026	57%	702	39%	80	4.42%
Handyman Services	285,644	74	731	220	280	38%	410	56%	41	5.61%
Home Inspection Service	282,811	75	503	282	353	70%	137	27%	13	2.58%
Computer Software Publishers & Developers	279,914	76	2,011	86	1,454	72%	539	27%	18	0.90%
Financial Planning Consultants	268,139	77	227	486	167	74%	50	22%	10	4.41%
Tire Dealers	267,155	78	2,255	76	1,721	76%	514	23%	20	0.89%
Business Consultants	266,316	79	509	281	312	61%	161	32%	36	7.07%
Electric Companies	265,442	80	4,586	33	4,396	96%	176	4%	14	0.31%
Debt Relief Services	264,844	81	1,075	166	539	50%	366	34%	170	15.81%
Mail Order & Catalog Shopping	259,641	82	3,845	41	3,316	86%	490	13%	39	1.01%
Siding Contractors	259,029	83	561	262	406	72%	110	20%	45	8.02%
Business Opportunity Companies	253,286	84	732	219	470	64%	223	30%	39	5.33%
Cellular Telephone Service & Supplies	250,371	85	36,764	1	36,118	98%	601	2%	45	0.12%
Accountants - Certified Public	248,689	86	207	514	145	70%	59	29%	3	1.45%
Home Health Services	248,361	87	254	447	195	77%	54	21%	5	1.97%
Television - Cable, CATV & Satellite	248,104	88	26,166	3	25,826	99%	314	1%	26	0.10%
Heating Contractors	247,279	89	524	276	360	69%	146	28%	18	3.44%
Mason Contractors	246,205	90	381	339	177	46%	184	48%	20	5.25%
Foundation Contractors	245,564	91	423	318	337	80%	69	16%	17	4.02%
Excavating Contractors	243,842	92	146	670	87	60%	57	39%	2	1.37%
Appliances - Major - Dealers	243,240	93	3,721	43	3,046	82%	611	16%	64	1.72%
Vitamins & Food Supplements	240,315	94	1,611	112	1,184	73%	385	24%	42	2.61%
Appliances - Major - Service & Repair	240,066	95	1,613	111	910	56%	617	38%	86	5.33%
Travel Clubs	238,048	96	1,532	119	1,071	70%	409	27%	52	3.39%
Gutters & Downspouts	229,332	97	565	261	369	65%	116	21%	80	14.16%
Web Design	224,896	98	1,358	132	884	65%	438	32%	36	2.65%
Taxes - Consultants & Representatives	224,663	99	585	256	450	77%	111	19%	24	4.10%
Garage Doors & Openers	221,664	100	595	251	447	75%	136	23%	12	2.02%
Modeling & Talent Agencies	220,821	101	301	400	151	50%	133	44%	17	5.65%
Marketing Consultants	219,079	102	865	198	610	71%	226	26%	29	3.35%
Computers - Dealers	218,832	103	3,575	45	3,286	92%	254	7%	35	0.98%
Schools - Academic - Colleges & Universities	213,693	104	1,547	117	1,350	87%	177	11%	20	1.29%
Beauty Salons	212,043	105	1,659	108	927	56%	611	37%	121	7.29%
Kitchen & Bath - Design & Remodeling	210,706	106	385	334	278	72%	99	26%	8	2.08%
Child Care Centers	209,455	107	448	306	288	64%	150	33%	10	2.23%
House Cleaning	204,954	108	553	266	317	57%	203	37%	33	5.97%
Health Clubs	204,918	109	4,706	32	3,855	82%	795	17%	56	1.19%
Timeshare Resale and Rental Marketing	203,704	110	1,690	104	653	39%	739	44%	298	17.63%
General Merchandise - Retail	202,481	111	3,023	54	2,168	72%	789	26%	66	2.18%
Insurance - Life	199,594	112	367	347	334	91%	30	8%	3	0.82%
Sporting Goods - Retail	198,660	113	1,587	113	1,081	68%	490	31%	16	1.01%
Electronic Equipment & Supplies - Dealers	198,442	114	4,727	31	3,895	82%	784	17%	48	1.02%
Swimming Pool Service & Repair	195,426	115	618	247	394	64%	221	36%	3	0.49%
Services - General	194,741	116	728	224	400	55%	268	37%	60	8.24%
Credit Unions	192,609	117	1,902	94	1,765	93%	134	7%	3	0.16%
Janitor Service	191,481	118	207	514	118	57%	79	38%	10	4.83%
Waterproofing Contractors	181,898	119	363	349	291	80%	59	16%	13	3.58%
Physicians & Surgeons - Medical-M.D.	181,591	120	1,071	167	803	75%	257	24%	11	1.03%
Title Companies & Agents	180,653	121	464	298	293	63%	149	32%	22	4.74%
Auto Warranty Processing Service	177,812	122	998	179	884	89%	91	9%	23	2.30%
Oils - Fuel	176,452	123	809	202	687	85%	110	14%	12	1.48%
Market Research & Analysis	175,489	124	781	209	686	88%	80	10%	15	1.92%
Advertising Agencies & Counselors	175,252	125	718	228	436	61%	252	35%	30	4.18%
Floor Laying, Refinishing & Resurfacing	175,031	126	415	324	256	62%	141	34%	18	4.34%
Air conditioning & Heating Contractors - Residential	172,936	127	684	235	421	62%	242	35%	21	3.07%
Remodeling Services	171,663	128	537	272	212	39%	297	55%	28	5.21%
Moving & Storage Company	171,057	129	1,409	126	905	64%	460	33%	44	3.12%
Rubbish & Garbage Removal	170,826	130	2,457	68	2,098	85%	342	14%	17	0.69%
Mortgage Lender	168,089	131	287	411	258	90%	27	9%	2	0.70%
Wholesalers & Distributors	165,061	132	659	237	511	78%	136	21%	12	1.82%
Publishers - Book	163,458	133	2,045	84	1,791	88%	218	11%	36	1.76%
Dry Cleaners	162,531	134	2,593	65	1,357	52%	1,167	45%	69	2.66%
Gold, Silver & Platinum Dealers	162,396	135	368	346	286	78%	70	19%	12	3.26%
Mattresses	161,786	136	1,574	115	1,202	76%	341	22%	31	1.97%
Internet - Web Hosting	161,512	137	1,346	133	1,034	77%	286	21%	26	1.93%
Chimney Cleaning	160,460	138	303	398	206	68%	80	26%	17	5.61%
Timeshare Companies	160,362	139	1,494	122	1,115	75%	304	20%	75	5.02%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Vacuum Cleaners - Household - Dealers	159,088	140	620	245	437	70%	144	23%	39	6.29%
Training Programs	159,079	141	501	284	358	71%	112	22%	31	6.19%
Limousine Service	158,673	142	1,108	163	545	49%	507	46%	56	5.05%
Contractor - Insulation	158,218	143	197	537	139	71%	51	26%	7	3.55%
Extended Warranty Contract Service Companies	158,005	144	1,713	103	1,459	85%	164	10%	90	5.25%
Locks & Locksmiths	157,554	145	1,056	170	418	40%	495	47%	143	13.54%
Coin Dealers, Supplies	156,100	146	382	338	301	79%	75	20%	6	1.57%
Veterinarians	155,287	147	583	257	475	81%	106	18%	2	0.34%
Hotels	152,274	148	5,748	22	3,894	68%	1,813	32%	41	0.71%
Ticket Sales - Events	151,828	149	1,520	120	1,147	75%	311	20%	62	4.08%
Building Materials	151,371	150	1,968	89	1,865	95%	95	5%	8	0.41%
Games & Supplies	149,400	151	457	302	322	70%	122	27%	13	2.84%
Dog Breeders	149,240	152	595	251	300	50%	259	44%	36	6.05%
Insurance Agency	149,221	153	449	305	363	81%	84	19%	2	0.45%
Glass - Plate and Window	145,713	154	326	370	185	57%	127	39%	14	4.29%
Hearing Aids & Assistive Devices	145,406	155	555	265	458	83%	90	16%	7	1.26%
Cellular Telephone Equipment & Supplies	145,149	156	2,438	70	1,735	71%	642	26%	61	2.50%
Credit - Debt Consolidation Services	145,024	157	443	310	213	48%	175	40%	55	12.42%
Vacation Rentals	144,139	158	735	217	466	63%	234	32%	35	4.76%
Guns & Gunsmiths	143,090	159	886	194	555	63%	298	34%	33	3.72%
Transportation Services	141,573	160	806	203	540	67%	243	30%	23	2.85%
Medical Equipment & Supplies	140,813	161	919	190	700	76%	200	22%	19	2.07%
Home Warranty Plans	140,699	162	3,072	53	2,879	94%	164	5%	29	0.94%
Investment Advisory Service	138,545	163	179	577	94	53%	70	39%	15	8.38%
Insurance - Auto	137,953	164	1,116	161	1,036	93%	75	7%	5	0.45%
Drywall Contractors	137,569	165	95	855	24	25%	67	71%	4	4.21%
Clothing - Retail	137,365	166	2,244	77	1,297	58%	844	38%	103	4.59%
Hospital & Medical Equipment & Supplies	137,159	167	869	197	671	77%	191	22%	7	0.81%
Business Services - General	137,120	168	1,076	165	581	54%	420	39%	75	6.97%
Cleaning Services	135,385	169	935	188	395	42%	336	36%	204	21.82%
Pet Boarding & Kennels	135,114	170	201	529	131	65%	68	34%	2	1.00%
Auto Repair - Windshield, Glass Shops	134,318	171	656	240	404	62%	227	35%	25	3.81%
Motorcycles - Dealers	133,504	172	1,141	158	803	70%	324	28%	14	1.23%
Vacation Certificates & Vouchers	131,868	173	1,584	114	1,193	75%	357	23%	34	2.15%
Real Estate Rental Service	131,593	174	969	182	668	69%	284	29%	17	1.75%
Auto Renting & Leasing	131,425	175	4,339	36	3,577	82%	745	17%	17	0.39%
Clinics	130,230	176	916	191	652	71%	244	27%	20	2.18%
Weight Control Services	129,805	177	848	199	709	84%	127	15%	12	1.42%
Chiropractors D.C.	129,673	178	473	293	321	68%	120	25%	32	6.77%
Insurance - Health	129,304	179	726	225	655	90%	62	9%	9	1.24%
Telemarketing Services	129,119	180	690	232	435	63%	134	19%	121	17.54%
Dating Service	128,485	181	2,453	69	2,122	87%	267	11%	64	2.61%
Educational Consultants	124,677	182	526	275	463	88%	53	10%	10	1.90%
Recreational Vehicles - Dealers	124,549	183	989	180	800	81%	181	18%	8	0.81%
Chambers Of Commerce	123,865	184	14	1,995	11	79%	3	21%	0	0.00%
Credit Services	122,770	185	1,128	160	1,024	91%	88	8%	16	1.42%
Credit Repair Services - No Advance Fee	120,678	186	391	332	375	96%	16	4%	0	0.00%
Hospitals	119,956	187	1,804	101	1,490	83%	306	17%	8	0.44%
Shoes - Retail	119,332	188	1,446	125	952	66%	464	32%	30	2.07%
Magazine Sales	119,058	189	2,994	55	2,412	81%	449	15%	133	4.44%
Water Filtration & Purification Equipment	119,054	190	432	317	344	80%	85	20%	3	0.69%
Tile - Ceramic - Contractors & Dealers	117,607	191	230	481	122	53%	102	44%	6	2.61%
Grocers - Retail	116,622	192	1,003	178	816	81%	184	18%	3	0.30%
Billing Service	116,572	193	1,261	140	1,148	91%	105	8%	8	0.63%
Pharmacies	116,569	194	1,082	164	1,018	94%	57	5%	7	0.65%
Professional Services - General	115,322	195	290	408	201	69%	77	27%	12	4.14%
Countertops	114,447	196	263	437	176	67%	77	29%	10	3.80%
Skin Care	112,801	197	1,495	121	1,102	74%	369	25%	24	1.61%
Watches - Dealers	112,225	198	619	246	459	74%	155	25%	5	0.81%
Payment Processing Service	111,005	199	2,713	63	2,606	96%	80	3%	27	1.00%
Real Estate Developers	110,857	200	286	413	206	72%	78	27%	2	0.70%
Photographic Equipment & Supplies - Retail	109,335	201	871	195	627	72%	220	25%	24	2.76%
Cabinets	108,855	202	360	351	217	60%	134	37%	9	2.50%
Pet Grooming	108,347	203	316	382	204	65%	105	33%	7	2.22%
Product Sales - General	108,118	204	1,015	176	636	63%	344	34%	35	3.45%
Department Stores	107,917	205	10,054	11	9,970	99%	79	1%	5	0.05%
Auto Services	107,889	206	847	200	628	74%	209	25%	10	1.18%
Internet Selling Services	107,812	207	2,927	57	2,667	91%	234	8%	26	0.89%
Security Guard & Patrol Service	107,602	208	190	552	82	43%	102	54%	6	3.16%
Business & Trade Organizations	105,151	209	96	851	56	58%	34	35%	6	6.25%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Computers - Sys Designers & Consult	104,916	210	395	330	347	88%	45	11%	3	0.76%
Hardwood Floor Contractors	104,547	211	178	579	96	54%	76	43%	6	3.37%
Plumbing Drains & Sewer Cleaning	104,352	212	468	297	337	72%	117	25%	14	2.99%
Information Technology Services	101,641	213	461	300	332	72%	102	22%	27	5.86%
Septic Tanks & Systems Contractors & Dealers	101,421	214	214	504	144	67%	69	32%	1	0.47%
Signs	101,108	215	351	355	189	54%	147	42%	15	4.27%
Internet Auction Service	101,098	216	657	239	559	85%	91	14%	7	1.07%
Photographers - Portrait	100,813	217	1,267	138	540	43%	511	40%	216	17.05%
Service Stations - Gasoline & Oil	99,501	218	1,151	155	666	58%	453	39%	32	2.78%
Auctioneers	99,416	219	471	296	317	67%	140	30%	14	2.97%
Tours - Operators & Promoters	99,093	220	341	361	222	65%	88	26%	31	9.09%
Appliances - Major - Parts & Supplies	98,994	221	985	181	719	73%	237	24%	29	2.94%
Publishers - Directory & Guide	98,871	222	1,942	90	1,330	68%	586	30%	26	1.34%
Advertising Specialties	98,846	223	785	208	571	73%	194	25%	20	2.55%
Investigators	98,661	224	217	499	129	59%	73	34%	15	6.91%
Contractor - Remodel & Repair	98,288	225	335	364	139	41%	164	49%	32	9.55%
Computers - Supplies & Parts	98,033	226	1,279	137	908	71%	342	27%	29	2.27%
Pet Shops	97,984	227	593	254	426	72%	160	27%	7	1.18%
Advance Fee Brokers	97,633	228	1,227	143	110	9%	556	45%	561	45.72%
Florists - Retail	97,016	229	4,798	27	4,237	88%	537	11%	24	0.50%
Real Estate Services	95,645	230	803	205	540	67%	214	27%	49	6.10%
Charity - Local	95,383	231	197	537	141	72%	52	26%	4	2.03%
Natural Gas Companies	94,620	232	1,680	105	1,601	95%	77	5%	2	0.12%
Energy Conservation Products & Services	94,304	233	265	433	215	81%	33	12%	17	6.42%
Magazines - Subscription Agents	94,235	234	2,049	82	1,351	66%	564	28%	134	6.54%
Real Estate Investors	94,234	235	218	497	156	72%	51	23%	11	5.05%
Floor Materials - Retail	94,056	236	335	364	259	77%	70	21%	6	1.79%
Accountants	93,768	237	165	611	97	59%	67	41%	1	0.61%
Food Manufacturers, Wholesalers, Distributors	93,657	238	218	497	181	83%	36	17%	1	0.46%
Printers	92,579	239	287	411	161	56%	120	42%	6	2.09%
Granite	92,319	240	230	481	145	63%	70	30%	15	6.52%
Beauty Supplies & Equipment	91,213	241	1,222	144	698	57%	482	39%	42	3.44%
Call Centers	90,960	242	146	670	129	88%	15	10%	2	1.37%
Air Duct Cleaning	90,939	243	737	215	393	53%	283	38%	61	8.28%
Contractor - Electrical	90,912	244	172	587	95	55%	74	43%	3	1.74%
Trucking	90,704	245	130	715	75	58%	49	38%	6	4.62%
Car Wash & Polish	90,488	246	1,667	106	974	58%	589	35%	104	6.24%
Fulfillment Services	90,165	247	594	253	546	92%	46	8%	2	0.34%
Delivery Service	89,836	248	1,850	98	1,609	87%	202	11%	39	2.11%
Prepaid Debit/Credit Cards	89,104	249	1,971	88	1,951	99%	12	1%	8	0.41%
Manufactured Homes - Dealers	89,001	250	322	376	260	81%	57	18%	5	1.55%
Attorneys & Lawyers - Bankruptcy	87,280	251	189	554	150	79%	36	19%	3	1.59%
Caterers	86,976	252	226	488	126	56%	94	42%	6	2.65%
Office Supplies	86,968	253	1,058	169	963	91%	94	9%	1	0.09%
Storage Units - Household & Commercial	86,808	254	1,042	171	793	76%	235	23%	14	1.34%
Nursing Homes	86,788	255	105	803	73	70%	31	30%	1	0.95%
Window Cleaning	86,757	256	224	490	110	49%	101	45%	13	5.80%
Loans - Small Business	86,605	257	576	260	459	80%	111	19%	6	1.04%
Fitness Centers	86,579	258	2,791	61	2,041	73%	671	24%	79	2.83%
Resorts	86,407	259	1,148	157	945	82%	194	17%	9	0.78%
Exercise & Physical Fitness Programs	86,300	260	1,251	141	909	73%	303	24%	39	3.12%
Landscape Designers	85,966	261	204	524	96	47%	98	48%	10	4.90%
Duct Cleaning	85,887	262	148	659	82	55%	50	34%	16	10.81%
Electronic Equipment & Suppliers - Service & Repair	85,295	263	2,569	66	2,275	89%	273	11%	21	0.82%
Cutlery	85,258	264	99	830	91	92%	8	8%	0	0.00%
Optometrists	84,666	265	496	288	378	76%	108	22%	10	2.02%
Auto Parts & Supplies - Used & Rebuilt	84,607	266	551	268	335	61%	211	38%	5	0.91%
Auto Detailing	84,382	267	613	248	306	50%	283	46%	24	3.92%
Marketing - Home Based Business	84,314	268	220	495	212	96%	7	3%	1	0.45%
Lawn & Garden Sprinkler Systems	84,265	269	207	514	120	58%	84	41%	3	1.45%
Health & Medical Products	83,970	270	1,782	102	937	53%	500	28%	345	19.36%
Mailing Services	83,276	271	1,614	110	1,328	82%	241	15%	45	2.79%
Hotels - Reservations	83,265	272	786	207	705	90%	78	10%	3	0.38%
Bathroom Remodeling	82,486	273	183	568	119	65%	57	31%	7	3.83%
Freight Forwarding	82,377	274	333	366	242	73%	88	26%	3	0.90%
Contractors - Flooring	81,982	275	315	386	173	55%	123	39%	19	6.03%
Market Survey Companies	81,697	276	312	388	259	83%	48	15%	5	1.60%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Asphalt	81,176	277	308	391	126	41%	152	49%	30	9.74%
Engines - Rebuild & Exchange	81,143	278	372	344	250	67%	116	31%	6	1.61%
Water Well Drilling & Service	80,972	279	123	731	87	71%	34	28%	2	1.63%
Pressure Washing	80,844	280	186	561	114	61%	65	35%	7	3.76%
Discount Stores	80,227	281	1,851	97	1,671	90%	164	9%	16	0.86%
Debt Relief Services	80,020	282	421	319	120	29%	234	56%	67	15.91%
Swimming Pool Equipment & Supplies	79,994	283	440	313	312	71%	120	27%	8	1.82%
Credit Card - Merchant Services	79,909	284	1,199	147	1,150	96%	47	4%	2	0.17%
Water Soft & Conditioning Equipment Service & Supplies	79,713	285	320	378	267	83%	49	15%	4	1.25%
Unclaimed Funds Retrieval Services	79,337	286	81	942	72	89%	6	7%	3	3.70%
Carpenters	79,103	287	135	698	50	37%	81	60%	4	2.96%
Physicians - Specialists	78,868	288	299	402	225	75%	68	23%	6	2.01%
Landscape Maintenance	78,682	289	255	446	122	48%	121	47%	12	4.71%
Nurseries - Plants, Trees	78,131	290	357	353	213	60%	140	39%	4	1.12%
Financing	77,336	291	240	461	189	79%	48	20%	3	1.25%
Surveyors - Land	77,009	292	71	1,011	45	63%	25	35%	1	1.41%
Foundation Repair & House Leveling	76,989	293	121	738	80	66%	36	30%	5	4.13%
Investment Securities	76,925	294	148	659	121	82%	24	16%	3	2.03%
Pawnbrokers	76,185	295	458	301	346	76%	103	22%	9	1.97%
Medical - Dental Discount Plans	76,121	296	128	721	96	75%	32	25%	0	0.00%
Architects	75,877	297	58	1,103	19	33%	39	67%	0	0.00%
Credit Repair Services - Advance Fee	75,815	298	288	410	96	33%	159	55%	33	11.46%
Pet Supplies & Foods - Retail	75,686	299	560	263	427	76%	118	21%	15	2.68%
Vacation Time Share	75,547	300	1,812	99	1,633	90%	158	9%	21	1.16%
Credit Reporting Agencies	75,505	301	2,839	60	2,791	98%	36	1%	12	0.42%
Auto Service Contract Companies	75,359	302	420	320	310	74%	14	3%	96	22.86%
Loan Modification	75,239	303	699	230	207	30%	356	51%	136	19.46%
Associations	74,929	304	260	441	225	87%	28	11%	7	2.69%
Solar Energy Equipment & Systems Dealers	74,871	305	223	491	170	76%	45	20%	8	3.59%
Massage Therapists	74,527	306	735	217	448	61%	230	31%	57	7.76%
Lighting Fixtures - Retail	74,481	307	371	345	246	66%	122	33%	3	0.81%
Bookkeeping Service	74,365	308	98	837	57	58%	32	33%	9	9.18%
Appliances - Small - Service & Repair	74,209	309	719	227	373	52%	319	44%	27	3.76%
Sporting Goods - Wholesale & Manufacturers	73,382	310	211	509	162	77%	48	23%	1	0.47%
Real Estate Loans	73,027	311	95	855	64	67%	27	28%	4	4.21%
Cabinet Manufacturer	72,721	312	137	691	94	69%	41	30%	2	1.46%
Property Maintenance	72,576	313	217	499	152	70%	58	27%	7	3.23%
Energy Service Companies	72,467	314	501	284	481	96%	20	4%	0	0.00%
Newspapers	72,392	315	2,351	72	2,149	91%	200	9%	2	0.09%
Computers - Networks	72,355	316	2,194	78	2,123	97%	64	3%	7	0.32%
Correspondence Schools	71,576	317	316	382	293	93%	20	6%	3	0.95%
Air Purifying & Cleaning Systems & Equipment	71,535	318	236	471	179	76%	41	17%	16	6.78%
Advertising - Internet	70,797	319	263	437	197	75%	57	22%	9	3.42%
Bridal Shops	70,645	320	730	222	495	68%	186	25%	49	6.71%
Lawn & Garden Equipment & Supplies	70,596	321	462	299	372	81%	86	19%	4	0.87%
Moving Services - Labor & Materials	70,533	322	498	286	317	64%	170	34%	11	2.21%
Real Estate Consultants	70,524	323	266	432	180	68%	82	31%	4	1.50%
Day Spas	70,171	324	737	215	371	50%	245	33%	121	16.42%
Publishers - Periodical	70,124	325	1,035	172	887	86%	144	14%	4	0.39%
Product Development & Marketing	69,651	326	233	477	191	82%	24	10%	18	7.73%
Chimney Builders & Repair	69,521	327	144	674	69	48%	66	46%	9	6.25%
Spas & Hot Tubs - Dealers	69,454	328	323	372	247	76%	68	21%	8	2.48%
Septic Tanks & Systems Cleaning	69,383	329	170	595	111	65%	57	34%	2	1.18%
Legal Services Plans	68,919	330	144	674	111	77%	29	20%	4	2.78%
Doors	68,915	331	244	454	164	67%	71	29%	9	3.69%
Truck Repair & Service	68,876	332	183	568	127	69%	53	29%	3	1.64%
Shutters	68,725	333	223	491	150	67%	66	30%	7	3.14%
Interior Decorators & Designers	68,456	334	178	579	89	50%	82	46%	7	3.93%
Real Estate Agents	68,377	335	321	377	203	63%	112	35%	6	1.87%
Irrigation Systems & Equipment	68,285	336	127	725	93	73%	30	24%	4	3.15%
Estate Planning & Management	67,944	337	37	1,338	26	70%	10	27%	1	2.70%
Identity Theft Protection & Prevention Services	67,178	338	134	703	101	75%	31	23%	2	1.49%
Patio & Deck Builders	67,059	339	158	622	96	61%	59	37%	3	1.90%
Assisted Living Centers & Adult Family Homes	66,888	340	89	889	61	69%	25	28%	3	3.37%
Nail Salons	66,774	341	770	212	415	54%	322	42%	33	4.29%
Boat Dealers	66,747	342	285	417	209	73%	75	26%	1	0.35%
Insurance Consultants	65,917	343	97	842	71	73%	24	25%	2	2.06%
Driving Instruction	65,862	344	314	387	202	64%	84	27%	28	8.92%
Apartment Finding & Rental Service	65,164	345	539	270	332	62%	180	33%	27	5.01%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Road Service - Automotive	64,746	346	417	323	381	91%	35	8%	1	0.24%
Funeral Directors	64,617	347	642	111	73%	40	26%	2	1.31%	
Real Estate Appraisers	64,568	348	173	586	135	78%	33	19%	5	2.89%
Tattoos	63,944	349	187	559	117	63%	68	36%	2	1.07%
Checks - Printing	63,932	350	179	577	174	97%	4	2%	1	0.56%
Manufactured Homes Distributors & Manufacturers	63,480	351	247	451	171	69%	71	29%	5	2.02%
Retirement Planning Service	63,429	352	51	1,166	42	82%	6	12%	3	5.88%
Patio, Porch & Deck Enclosures	63,382	353	199	533	148	74%	48	24%	3	1.51%
Meat - Retail	62,995	354	204	524	150	74%	49	24%	5	2.45%
Floors - Hardwood	62,516	355	357	353	266	75%	84	24%	7	1.96%
Books - New	62,414	356	1,293	136	1,113	86%	165	13%	15	1.16%
Office Furniture & Equipment	62,283	357	114	766	72	63%	37	32%	5	4.39%
Job Listing & Advisory Services	62,140	358	216	501	132	61%	75	35%	9	4.17%
Insurance - Homeowners	62,053	359	475	292	451	95%	21	4%	3	0.63%
Auto Service - Window Tinting	61,901	360	216	501	110	51%	99	46%	7	3.24%
e-cigarettes	61,892	361	943	186	816	87%	124	13%	3	0.32%
Furniture Manufacturers	61,656	362	438	315	321	73%	113	26%	4	0.91%
Motorcycles - Supplies & Parts	61,217	363	649	242	424	65%	195	30%	30	4.62%
Advertising - Direct Mail	61,088	364	778	210	654	84%	113	15%	11	1.41%
Awnings & Canopies	60,970	365	238	467	159	67%	73	31%	6	2.52%
Security Systems Consultants	60,703	366	342	360	286	84%	41	12%	15	4.39%
Home Electronics	60,279	367	685	233	455	66%	222	32%	8	1.17%
Business Forms & Systems	59,908	368	271	425	132	49%	130	48%	9	3.32%
Tutoring	59,883	369	127	725	87	69%	36	28%	4	3.15%
Marble & Granite Installation, Stonework Fabrication	59,789	370	240	461	144	60%	94	39%	2	0.83%
Online Retailer	59,579	371	1,931	93	933	48%	866	45%	132	6.84%
Gun Dealers	59,455	372	448	306	284	63%	157	35%	7	1.56%
Buildings - Metal	59,244	373	235	473	110	47%	125	53%	0	0.00%
Industrial Equipment & Supplies	59,156	374	186	561	114	61%	68	37%	4	2.15%
Videoconferencing Services	59,081	375	43	1,256	40	93%	3	7%	0	0.00%
Incorporating Companies	59,066	376	136	692	101	74%	31	23%	4	2.94%
Gas - Propane	59,034	377	440	313	376	85%	63	14%	1	0.23%
Management Consultants	58,947	378	161	619	98	61%	56	35%	7	4.35%
Hardware - Retail	58,772	379	299	402	207	69%	88	29%	4	1.34%
Air conditioning & Heating Contractors - Commercial	58,506	380	158	622	99	63%	53	34%	6	3.80%
Optical Goods - Retail	58,395	381	596	250	442	74%	151	25%	3	0.50%
Toys - Retail	58,354	382	871	195	736	85%	120	14%	15	1.72%
Fence - Sales, Service & Contractors	58,088	383	241	459	130	54%	93	39%	18	7.47%
Engineers - Professional	57,897	384	27	1,542	22	81%	5	19%	0	0.00%
Buying Clubs & Group Purchasing Service	57,871	385	1,339	134	1,201	90%	133	10%	5	0.37%
Credit Cards & Plans - Equipment & Supplies	57,594	386	205	522	174	85%	31	15%	0	0.00%
Scholarships & Financial Aid	57,312	387	1,155	152	1,107	96%	47	4%	1	0.09%
Audio-Visual Equipment - Dealers	57,161	388	766	213	496	65%	254	33%	16	2.09%
Trucking Transportation Brokers	57,068	389	95	855	78	82%	17	18%	0	0.00%
Health & Wellness	56,954	390	246	453	191	78%	50	20%	5	2.03%
Taxicabs	56,838	391	497	287	265	53%	212	43%	20	4.02%
Kitchen Cabinets & Equipment - Household	56,712	392	176	583	92	52%	56	32%	28	15.91%
Machine Shops	56,086	393	37	1,338	28	76%	8	22%	1	2.70%
Check Cashing Service	55,962	394	662	236	540	82%	102	15%	20	3.02%
Womens Apparel - Retail	55,483	395	583	257	394	68%	172	30%	17	2.92%
Musical Instruments - Dealers	55,361	396	317	381	217	68%	93	29%	7	2.21%
Mechanical Contractors	55,251	397	76	978	44	58%	31	41%	1	1.32%
Gift Shops	55,110	398	349	357	195	56%	139	40%	15	4.30%
Bathtubs & Sinks - Repair & Refinish	54,876	399	126	727	83	66%	38	30%	5	3.97%
Motels	54,435	400	1,565	116	928	59%	623	40%	14	0.89%
Advertising - Directory & Guide	54,220	401	2,179	80	1,695	78%	461	21%	23	1.06%
Bedding	54,206	402	420	320	342	81%	64	15%	14	3.33%
Relocation Service	54,188	403	254	447	153	60%	100	39%	1	0.39%
Image & Graphics Printing	54,147	404	473	293	194	41%	270	57%	9	1.90%
Sportswear - Retail	54,066	405	489	289	349	71%	120	25%	20	4.09%
Payroll Service	53,745	406	156	629	131	84%	21	13%	4	2.56%
Upholsterers	53,418	407	169	602	87	51%	71	42%	11	6.51%
In-Home Care	53,368	408	43	1,256	32	74%	10	23%	1	2.33%
Restaurant Equipment & Supplies	53,361	409	194	546	131	68%	60	31%	3	1.55%
Escrow Service	53,303	410	129	718	77	60%	47	36%	5	3.88%
Surgery	53,176	411	149	658	101	68%	47	32%	1	0.67%
Environmental & Ecological Services	53,009	412	83	927	51	61%	29	35%	3	3.61%
Air Conditioning Repair	52,723	413	185	564	104	56%	74	40%	7	3.78%
Water & Sewer Line Protection	52,610	414	186	561	186	100%	0	0%	0	0.00%
Attorneys & Lawyers - Collections Law	52,504	415	250	450	204	82%	43	17%	3	1.20%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bakers - Retail	52,341	416	363	349	194	53%	151	42%	18	4.96%
Exercise Equipment & Machines - Sales	52,172	417	654	241	559	85%	88	13%	7	1.07%
Searchers of Records	52,005	418	805	204	754	94%	35	4%	16	1.99%
Solar Energy System Design & Installation	51,861	419	157	624	136	87%	16	10%	5	3.18%
Satellite Equipment & Supplies	51,847	420	5,903	20	5,803	98%	86	1%	14	0.24%
Contractor - Commercial	51,615	421	51	1,166	26	51%	24	47%	1	1.96%
Welding	51,347	422	67	1,037	38	57%	29	43%	0	0.00%
Tanning Salons	51,177	423	963	183	628	65%	267	28%	68	7.06%
Animal Hospitals	51,038	424	502	283	467	93%	35	7%	0	0.00%
Books - Textbooks New & Used	50,618	425	548	269	507	93%	36	7%	5	0.91%
Medical Alarms	50,582	426	337	362	297	88%	14	4%	26	7.72%
Auto Parts & Supplies - Wholesale & Manufacturers	50,425	427	413	325	274	66%	128	31%	11	2.66%
Secret Shopper	50,267	428	170	595	24	14%	39	23%	107	62.94%
Schools - General Interest	50,250	429	201	529	131	65%	55	27%	15	7.46%
Campgrounds & RV Parks	50,224	430	302	399	220	73%	77	25%	5	1.66%
Funeral Related Services	50,200	431	185	564	125	68%	54	29%	6	3.24%
Novelties - Retail	50,188	432	243	457	138	57%	89	37%	16	6.58%
Landscape Architects	50,044	433	122	734	65	53%	54	44%	3	2.46%
Fund Raising Counselors & Orgs	49,579	434	94	862	58	62%	30	32%	6	6.38%
Sitting Services	49,264	435	162	617	160	99%	2	1%	0	0.00%
Resume Service	49,244	436	442	311	340	77%	86	19%	16	3.62%
Drug Abuse & Addiction - Info & Treatment	49,225	437	82	933	67	82%	15	18%	0	0.00%
Real Estate - Rentals by Individuals	49,096	438	384	336	242	63%	133	35%	9	2.34%
Truck Dealers	48,950	439	194	546	128	66%	64	33%	2	1.03%
Auto Repair - Mobile	48,929	440	270	427	149	55%	110	41%	11	4.07%
Building Construction Consultants	48,390	441	114	766	54	47%	57	50%	3	2.63%
Moving Brokers	48,256	442	773	211	639	83%	132	17%	2	0.26%
Brake Service	48,238	443	820	201	471	57%	344	42%	5	0.61%
Graphic Designers	48,155	444	205	522	90	44%	93	45%	22	10.73%
Fireplaces	47,996	445	244	454	201	82%	36	15%	7	2.87%
Mold & Mildew Inspection/Removal/Remediation	47,883	446	57	1,114	39	68%	16	28%	2	3.51%
Antiques - Dealers	47,486	447	154	637	97	63%	55	36%	2	1.30%
Insurance Claim Processing Services	47,381	448	259	442	194	75%	62	24%	3	1.16%
Buses - Charter & Rental	47,113	449	281	420	141	50%	135	48%	5	1.78%
Physical Therapists	46,847	450	134	703	104	78%	27	20%	3	2.24%
Laboratories - Medical	46,800	451	400	329	347	87%	51	13%	2	0.50%
Cooking Utensils	46,799	452	589	255	477	81%	108	18%	4	0.68%
Collectibles	46,571	453	407	328	355	87%	49	12%	3	0.74%
Martial Arts	46,339	454	376	341	203	54%	163	43%	10	2.66%
Oil & Gas Exploration & Development	46,296	455	50	1,172	35	70%	13	26%	2	4.00%
Convenience Stores	46,282	456	383	337	208	54%	168	44%	7	1.83%
Video Production Services	46,092	457	238	467	149	63%	87	37%	2	0.84%
Furniture Repair & Refinish	45,850	458	150	653	90	60%	58	39%	2	1.33%
Copiers & Copier Supplies	45,689	459	193	549	159	82%	33	17%	1	0.52%
Telephone Equipment & Systems Dealers	45,594	460	1,152	154	1,116	97%	33	3%	3	0.26%
Boat Repair	45,297	461	182	571	102	56%	74	41%	6	3.30%
Retail Stores	45,290	462	472	295	270	57%	171	36%	31	6.57%
Photographers	44,519	463	1,007	177	363	36%	496	49%	148	14.70%
Cable TV, Internet & Telephone Installation Service	44,415	464	1,028	173	911	89%	111	11%	6	0.58%
Pizza	44,157	465	622	244	308	50%	307	49%	7	1.13%
Legal Document Assistance	44,074	466	1,177	151	1,009	86%	166	14%	2	0.17%
Foods - Carry Out	43,961	467	420	320	264	63%	144	34%	12	2.86%
Trucking - Heavy Hauling	43,815	468	38	1,320	28	74%	10	26%	0	0.00%
Jewelry Manufacturers	43,810	469	111	776	96	86%	13	12%	2	1.80%
Television & Radio - Service & Repair	43,572	470	510	280	266	52%	217	43%	27	5.29%
Funeral Homes	43,459	471	142	679	91	64%	46	32%	5	3.52%
Garage Builders	43,128	472	153	642	112	73%	38	25%	3	1.96%
Auto Auctions	43,089	473	232	479	128	55%	99	43%	5	2.16%
Cosmetics & Perfumes - Retail	42,946	474	375	342	255	68%	101	27%	19	5.07%
Employment Service	42,920	475	168	605	87	52%	50	30%	31	18.45%
Online Social Media/Networking	42,857	476	1,407	127	1,137	81%	242	17%	28	1.99%
Water Companies - Utility	42,593	477	749	214	613	82%	134	18%	2	0.27%
Buildings - Pre - Cut, Prefab & Modular - Dealers	42,503	478	110	781	82	75%	22	20%	6	5.45%
Screen Printing	42,279	479	155	632	79	51%	71	46%	5	3.23%
Windows & Doors - Installation & Service	42,259	480	106	797	73	69%	32	30%	1	0.94%
Fire & Smoke Alarm Systems	42,199	481	82	933	55	67%	24	29%	3	3.66%
Leasing Service	42,196	482	323	372	259	80%	61	19%	3	0.93%
Water Treatment Equipment,Service & Supplies	42,121	483	132	709	110	83%	20	15%	2	1.52%
Opticians	42,065	484	538	271	474	88%	60	11%	4	0.74%
Retirement & Life Care Communities & Homes	41,952	485	70	1,016	47	67%	21	30%	2	2.86%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%	
Door-to-Door Sales - Magazines	41,851	486	1,149	156	659	57%	456	40%	34	2.96%	
Bicycle - Dealers	41,653	487	244	454	162	66%	79	32%	3	1.23%	
Computers - Training	41,507	488	108	792	85	79%	17	16%	6	5.56%	
Construction Management	41,266	489	95	855	52	55%	41	43%	2	2.11%	
Auto Dealers - Antique & Classic	41,160	490	92	872	53	58%	36	39%	3	3.26%	
Association Management	41,071	491	178	579	160	90%	15	8%	3	1.69%	
Rehabilitation Services	40,964	492	100	826	61	61%	32	32%	7	7.00%	
Personal Services	40,944	493	188	558	128	68%	50	27%	10	5.32%	
Passport & Visa Services	40,620	494	327	369	127	39%	199	61%	1	0.31%	
Bail Bonds	40,292	495	143	678	84	59%	57	40%	2	1.40%	
Accounting Services	40,233	496	109	788	69	63%	33	30%	7	6.42%	
Attorneys & Lawyers - Personal Injury & Property Damage	40,202	497	25	1,600	22	88%	1	4%	2	8.00%	
Collection Systems	40,057	498	518	278	293	57%	198	38%	27	5.21%	
Monuments	39,961	499	308	391	163	53%	96	31%	49	15.91%	
Contractors - Solar Energy	39,952	500	70	1,016	48	69%	15	21%	7	10.00%	
Home Theater	39,903	501	94	862	58	62%	34	36%	2	2.13%	
Screening - Background & Employment	39,673	502	172	587	137	80%	31	18%	4	2.33%	
Employment Contractors - Temporary Help	39,638	503	43	1,256	15	35%	26	60%	2	4.65%	
Dentist - Orthodontist	39,605	504	106	797	92	87%	11	10%	3	2.83%	
Wigs & Hairpieces	39,535	505	381	339	217	57%	145	38%	19	4.99%	
Utility Contractors	39,449	506	195	543	165	85%	30	15%	0	0.00%	
Herbs	39,390	507	307	393	179	58%	121	39%	7	2.28%	
Ambulance Service	39,353	508	206	519	171	83%	34	17%	1	0.49%	
Water Damage Restoration	39,285	509	155	632	105	68%	50	32%	0	0.00%	
Cruises	39,284	510	729	223	594	81%	130	18%	5	0.69%	
Solar Energy Products - Retail	39,275	511	104	811	90	87%	11	11%	3	2.88%	
Contact Lenses	39,152	512	238	467	205	86%	32	13%	1	0.42%	
Insurance - Employee Benefits	39,112	513	30	1,468	23	77%	7	23%	0	0.00%	
Photographers - Commercial	39,104	514	297	405	156	53%	129	43%	12	4.04%	
Mufflers & Exhaust Systems	38,972	515	348	358	245	70%	102	29%	1	0.29%	
Repossession Service	38,903	516	170	595	106	62%	60	35%	4	2.35%	
Sweepstakes	38,748	517	170	595	76	45%	45	26%	49	28.82%	
Cosmetic Sales	38,702	518	611	249	513	84%	91	15%	7	1.15%	
Energy Management & Conservation Consultant	38,668	519	103	817	80	78%	20	19%	3	2.91%	
Storm Shelters	38,531	520	43	1,256	34	79%	8	19%	1	2.33%	
Modeling Schools	38,414	521	95	855	87	92%	7	7%	1	1.05%	
Kitchen Remodeling	38,315	522	91	880	50	55%	40	44%	1	1.10%	
Cremation Services	38,283	523	54	1,133	45	83%	9	17%	0	0.00%	
Auto Warranty Service	38,260	524	305	397	284	93%	19	6%	2	0.66%	
Auto Customizing	38,192	525	267	430	114	43%	141	53%	12	4.49%	
Plumbing Fixtures, Parts, Supplies - Retail	38,184	526	150	653	124	83%	23	15%	3	2.00%	
Information Bureaus	37,942	527	685	233	478	70%	187	27%	20	2.92%	
Stucco & Exterior Coating Contractors	37,807	528	87	903	44	51%	38	44%	5	5.75%	
Art Galleries, Dealers & Consultants	37,800	529	150	653	79	53%	63	42%	8	5.33%	
Marine Sales & Service	37,746	530	191	550	139	73%	46	24%	6	3.14%	
Steel Fabricators	37,697	531	26	1,567	18	69%	7	27%	1	3.85%	
Video Games - Dealers	37,636	532	1,115	162	843	76%	265	24%	7	0.63%	
Furniture Rent & Lease	37,540	533	185	952	185	888	93%	64	7%	0	0.00%
Auto Wrecking	37,267	534	294	407	185	63%	105	36%	4	1.36%	
Uniforms	36,802	535	447	308	225	50%	175	39%	47	10.51%	
Lumber - Retail	36,717	536	76	978	56	74%	18	24%	2	2.63%	
Vending Machines	36,360	537	114	766	71	62%	33	29%	10	8.77%	
Log Cabins, Homes & Buildings	36,332	538	42	1,266	24	57%	16	38%	2	4.76%	
Talent Listing Service	36,297	539	170	595	161	95%	9	5%	0	0.00%	
Airlines	36,197	540	5,721	23	5,114	89%	583	10%	24	0.42%	
Auto & Truck Brokers	36,130	541	141	684	81	57%	56	40%	4	2.84%	
Woodworking	36,116	542	148	659	65	44%	65	44%	18	12.16%	
Business Promotions - General	36,092	543	79	962	40	51%	32	41%	7	8.86%	
Schools - Academic - Special Education	36,076	544	163	615	140	86%	20	12%	3	1.84%	
Clothes - Consignment & Resale	36,034	545	442	311	249	56%	123	28%	70	15.84%	
Recycling Centers	36,017	546	88	901	56	64%	25	28%	7	7.95%	
Demolition Contractors	35,843	547	36	1,357	18	50%	17	47%	1	2.78%	
Asbestos Removal Service	35,818	548	11	2,176	7	64%	4	36%	0	0.00%	
Auto Perform, Race & Sport Equipment	35,735	549	182	571	115	63%	54	30%	13	7.14%	
Dental Laboratories	35,735	549	319	379	253	79%	66	21%	0	0.00%	
Mental Health Services	35,606	551	57	1,114	40	70%	15	26%	2	3.51%	
Estates - Appraisals, Sales & Auctions	35,580	552	171	592	114	67%	49	29%	8	4.68%	
Farm Equipment	35,523	553	135	698	107	79%	27	20%	1	0.74%	
Event Planners	35,388	554	358	352	136	38%	163	46%	59	16.48%	
Business Brokers	35,250	555	65	1,045	33	51%	29	45%	3	4.62%	

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Radio Stations & Broadcast Companies	35,204	556	1,469	124	1,444	98%	23	2%	2	0.14%
Hobby & Model Construction Supplies - Retail	34,817	557	323	372	206	64%	113	35%	4	1.24%
Floor Coverings & Installation	34,796	558	116	763	84	72%	29	25%	3	2.59%
Career & Outplacement Counseling	34,739	559	72	1,005	42	58%	24	33%	6	8.33%
Seal Coating	34,604	560	147	663	68	46%	67	46%	12	8.16%
Upholstery & Carpet Cleaning	34,505	561	203	526	115	57%	83	41%	5	2.46%
Commercial Products Manufacturers	34,454	562	286	413	244	85%	42	15%	0	0.00%
Insurance - Travel	34,449	563	189	554	187	99%	2	1%	0	0.00%
Parking Facilities	34,317	564	1,060	168	705	67%	341	32%	14	1.32%
Telephone Service - Long Distance	34,307	565	365	348	313	86%	46	13%	6	1.64%
Cigar & Cigarette & Tobacco Dealers - Retail	33,869	566	648	243	463	71%	174	27%	11	1.70%
Auto Accessories	33,853	567	285	417	151	53%	124	44%	10	3.51%
Telephone Pre-Paid Card Sales & Distribution	33,830	568	1,131	159	1,068	94%	58	5%	5	0.44%
Beauty Schools	33,779	569	110	781	92	84%	18	16%	0	0.00%
Online Education	33,688	570	150	653	106	71%	29	19%	15	10.00%
Engineering Contractors - General	33,634	571	22	1,684	11	50%	11	50%	0	0.00%
Marriage, Family, Child, Individual Counselors	33,599	572	40	1,291	36	90%	3	8%	1	2.50%
Electric Equipment & Supplies - Retail	33,594	573	243	457	201	83%	32	13%	10	4.12%
Computer Consultant	33,534	574	136	692	76	56%	56	41%	4	2.94%
Insurance - Property	33,407	575	80	957	73	91%	7	9%	0	0.00%
Hair Replacement	33,390	576	142	679	131	92%	10	7%	1	0.70%
Auto Repairing - Foreign	33,378	577	112	774	87	78%	23	21%	2	1.79%
T-Shirts	33,307	578	347	359	203	59%	134	39%	10	2.88%
Disc Jockeys	33,202	579	164	614	75	46%	87	53%	2	1.22%
Garage Door Repair	33,176	580	142	679	79	56%	49	35%	14	9.86%
Auto Warranty Plans	33,140	581	220	495	164	75%	49	22%	7	3.18%
Athletic Organizations	32,927	582	261	439	211	81%	45	17%	5	1.92%
Food Products	32,863	583	196	541	77	39%	116	59%	3	1.53%
Oilfield Service	32,852	584	2	3,218	1	50%	1	50%	0	0.00%
Attorneys & Lawyers - Family	32,783	585	55	1,128	43	78%	11	20%	1	1.82%
Electronic Equipment & Supplies - Wholesale & Manufacturers	32,671	586	1,665	107	1,590	95%	71	4%	4	0.24%
Commercial Products Wholesale & Distributor	32,500	587	530	274	491	93%	35	7%	4	0.75%
Bathtub Refinishing	32,433	588	92	872	44	48%	46	50%	2	2.17%
Lubricating Service - Automotive	32,301	589	552	267	407	74%	140	25%	5	0.91%
Kitchen Accessories	32,248	590	235	473	147	63%	83	35%	5	2.13%
Party Supplies	32,148	591	316	382	161	51%	148	47%	7	2.22%
Building Restoration & Preservation	32,065	592	93	866	57	61%	33	35%	3	3.23%
Coupon Book Promotions	32,002	593	1,181	150	1,024	87%	77	7%	80	6.77%
Copy & Duplicating Service	31,901	594	61	1,082	43	70%	18	30%	0	0.00%
Pillows	31,868	595	60	1,090	40	67%	20	33%	0	0.00%
Health & Diet Food Products - Wholesale & Manufacturing	31,830	596	239	465	162	68%	69	29%	8	3.35%
Health & Fitness Program Consultants	31,629	597	201	529	142	71%	48	24%	11	5.47%
Appliances - Small - Dealers	31,586	598	455	303	293	64%	137	30%	25	5.49%
Pet Sitting Services	31,002	599	53	1,144	33	62%	11	21%	9	16.98%
Wedding Consultants	30,911	600	128	721	79	62%	41	32%	8	6.25%
Physicians & Surgeons - Ophthalmology	30,870	601	111	776	91	82%	17	15%	3	2.70%
Financing Consultants	30,798	602	62	1,072	30	48%	24	39%	8	12.90%
Appraisers	30,794	603	75	987	40	53%	30	40%	5	6.67%
Childrens & Infants Wear - Retail	30,774	604	435	316	298	69%	130	30%	7	1.61%
All-Terrain Vehicles	30,756	605	135	698	66	49%	64	47%	5	3.70%
Real Estate Maintenance Protection Plan	30,674	606	1,379	131	1,376	100%	3	0%	0	0.00%
Shopping Service - Protective, Comparative	30,393	607	38	1,320	17	45%	21	55%	0	0.00%
Answering Services	30,210	608	162	617	148	91%	13	8%	1	0.62%
Motorcycles - Repairing & Service	30,192	609	234	475	142	61%	88	38%	4	1.71%
Hair Removal - Laser & Electrolysis	30,143	610	325	371	213	66%	70	22%	42	12.92%
Coffee & Tea	30,049	611	240	461	159	66%	73	30%	8	3.33%
Employment Training	29,955	612	153	642	71	46%	59	39%	23	15.03%
Engines - Supplies, Equipment & Parts	29,938	613	145	673	101	70%	39	27%	5	3.45%
Coaching - Business	29,853	614	154	637	126	82%	26	17%	2	1.30%
Auto Alarms & Security Systems	29,794	615	152	647	101	66%	48	32%	3	1.97%
Amusement Parks & Places	29,745	616	488	290	398	82%	84	17%	6	1.23%
Office Supplies - Sale by Deceptive Telemarketing	29,722	617	933	189	655	70%	267	29%	11	1.18%
Auto Service - Sound Systems Sales & Service	29,563	618	169	602	135	80%	32	19%	2	1.18%
Buildings - Pole & Post Frame	29,523	619	52	1,158	43	83%	8	15%	1	1.92%
Concrete - Stamped & Decorative	29,486	620	123	731	76	62%	44	36%	3	2.44%
Jewelry Buyers	29,326	621	37	1,338	21	57%	9	24%	7	18.92%
Sales Lead Generation	29,317	622	202	528	122	60%	77	38%	3	1.49%
Screens - Door & Window	29,314	623	55	1,128	33	60%	19	35%	3	5.45%
Medical Billing Services	28,958	624	195	543	115	59%	78	40%	2	1.03%
Prize Promotions	28,836	625	171	592	82	48%	61	36%	28	16.37%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Manufactured Homes - Parks	28,756	626	118	752	76	64%	38	32%	4	3.39%
Adoption Services	28,747	627	26	1,567	20	77%	5	19%	1	3.85%
Laboratories - Testing	28,716	628	118	752	83	70%	28	24%	7	5.93%
Beds - Retail	28,452	629	385	334	352	91%	28	7%	5	1.30%
Jewelry Designers	28,434	630	100	826	67	67%	31	31%	2	2.00%
Physicians & Surgeons - Orthopedic Surgery	28,308	631	136	692	109	80%	27	20%	0	0.00%
Adult Entertainment	28,250	632	139	686	69	50%	63	45%	7	5.04%
Truck Equipment & Parts	28,203	633	82	933	60	73%	20	24%	2	2.44%
Substantiated	28,201	634	96	851	75	78%	18	19%	3	3.13%
Yellow Page Advertising	28,184	635	2,885	58	2,545	88%	234	8%	106	3.67%
Attorneys & Lawyers - Bankruptcy & Taxes	27,951	636	58	1,103	52	90%	6	10%	0	0.00%
Draperies & Curtains - Retail & Custom	27,911	637	114	766	72	63%	40	35%	2	1.75%
Clubs	27,901	638	286	413	249	87%	33	12%	4	1.40%
Human Resources	27,862	639	22	1,684	11	50%	10	45%	1	4.55%
Administrative Services	27,855	640	97	842	87	90%	9	9%	1	1.03%
Doors - Repair	27,834	641	87	903	65	75%	20	23%	2	2.30%
Online Drug & Prescription Services	27,822	642	138	690	100	72%	28	20%	10	7.25%
Timeshare Advocates	27,786	643	58	1,103	21	36%	30	52%	7	12.07%
Physicians & Surgeons - Dermatology	27,745	644	175	584	120	69%	52	30%	3	1.71%
Cleaning Supplies	27,645	645	153	642	117	76%	34	22%	2	1.31%
Dancing Instruction	27,621	646	79	962	50	63%	23	29%	6	7.59%
Lawn Mowers	27,597	647	155	632	108	70%	38	25%	9	5.81%
Publishers - Magazine	27,578	648	411	326	309	75%	92	22%	10	2.43%
Golf Equipment & Supplies - Retail	27,520	649	151	651	95	63%	54	36%	2	1.32%
Embroidery	27,509	650	99	830	58	59%	39	39%	2	2.02%
Modular Homes	27,377	651	45	1,240	35	78%	8	18%	2	4.44%
Search Engine Optimization Services	27,271	652	199	533	118	59%	41	21%	40	20.10%
Refrigeration Equipment - Commercial - Sales & Service	27,253	653	87	903	51	59%	36	41%	0	0.00%
Battery Supplies	27,221	654	131	711	100	76%	31	24%	0	0.00%
Internet Access Provider	27,127	655	1,244	142	1,145	92%	96	8%	3	0.24%
Senior Citizens Service Organization	27,050	656	19	1,779	12	63%	7	37%	0	0.00%
Physicians & Surgeons - Family Practice	27,004	657	228	483	160	70%	67	29%	1	0.44%
Auto Salvage Yards	26,959	658	89	889	51	57%	36	40%	2	2.25%
Legal Forms	26,935	659	223	491	121	54%	96	43%	6	2.69%
Video Tapes & Discs Sales & Rentals	26,900	660	332	367	80	24%	214	64%	38	11.45%
Grocery - Bulk Food Stores	26,864	661	114	766	75	66%	38	33%	1	0.88%
Adult & Continuing Education	26,829	662	78	966	59	76%	17	22%	2	2.56%
Foundations - Education, Philanthropy, Research	26,771	663	32	1,433	19	59%	12	38%	1	3.13%
Dental Service Plans	26,685	664	142	679	120	85%	22	15%	0	0.00%
Electric Equipment - Service & Repair	26,654	665	197	537	125	63%	60	30%	12	6.09%
Craft Supplies	26,642	666	328	368	250	76%	71	22%	7	2.13%
Mens Clothing & Furnishings - Retail	26,559	667	170	595	106	62%	60	35%	4	2.35%
Radon Testing & Service	26,557	668	102	818	85	83%	9	9%	8	7.84%
Condominiums	26,553	669	104	811	72	69%	29	28%	3	2.88%
Attorneys & Lawyers - Real Estate	26,534	670	62	1,072	44	71%	18	29%	0	0.00%
Buildings - Portable	26,509	671	84	920	57	68%	26	31%	1	1.19%
Television Stations & Broadcast Companies	26,431	672	172	587	107	62%	62	36%	3	1.74%
Social Security Services	26,352	673	35	1,382	18	51%	17	49%	0	0.00%
Banquet Facilities	26,316	674	105	803	64	61%	41	39%	0	0.00%
Safety Consultants	26,304	675	147	663	130	88%	17	12%	0	0.00%
Window Shades	26,241	676	81	942	57	70%	23	28%	1	1.23%
Health Maintenance Organizations	26,232	677	189	554	156	83%	32	17%	1	0.53%
Physicians & Surgeons - OB/GYN	26,165	678	108	792	87	81%	21	19%	0	0.00%
Nurses Schools	26,078	679	73	999	47	64%	23	32%	3	4.11%
Auto Seat Covers, Tops & Upholstery	26,073	680	93	866	54	58%	37	40%	2	2.15%
Banking Services	26,049	681	2,044	85	2,006	98%	24	1%	14	0.68%
Generators - Electric	26,021	682	121	738	107	88%	14	12%	0	0.00%
Attorneys & Lawyers - Criminal	26,015	683	21	1,724	13	62%	5	24%	3	14.29%
Alterations - Clothing	25,945	684	152	647	78	51%	72	47%	2	1.32%
Photographers - Wedding	25,897	685	296	406	94	32%	184	62%	18	6.08%
Stone - Natural	25,886	686	75	987	49	65%	24	32%	2	2.67%
Furniture Designers & Custom Builders	25,856	687	157	624	95	61%	55	35%	7	4.46%
Lawn Mowers - Sharpen & Repair	25,647	688	120	744	86	72%	34	28%	0	0.00%
Boutiques	25,584	689	261	439	120	46%	128	49%	13	4.98%
Medical Testing Companies	25,542	690	83	927	55	66%	26	31%	2	2.41%
Stoves - Wood, Coal	25,461	691	130	715	104	80%	25	19%	1	0.77%
Tool & Utility Sheds	25,370	692	115	764	58	50%	52	45%	5	4.35%
Gas - Propane - Equipment & Supplies	25,353	693	300	401	260	87%	40	13%	0	0.00%
Reverse Mortgage	25,327	694	29	1,487	28	97%	1	3%	0	0.00%
Blinds	25,295	695	147	663	114	78%	28	19%	5	3.40%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Hunting & Fishing Services	25,237	696	89	889	59	66%	29	33%	1	1.12%
Barbers	25,226	697	76	978	43	57%	29	38%	4	5.26%
Appliances - Used	25,218	698	272	424	135	50%	126	46%	11	4.04%
Paper & Document Shredding	25,210	699	10	2,236	8	80%	2	20%	0	0.00%
Farms	25,170	700	83	927	32	39%	49	59%	2	2.41%
Sheet Metal Work	25,145	701	24	1,625	18	75%	6	25%	0	0.00%
News Publications - Trade, Association	25,139	702	53	1,144	35	66%	16	30%	2	3.77%
Gold Buyers	25,133	703	38	1,320	28	74%	9	24%	1	2.63%
Pet Training	25,112	704	63	1,059	30	48%	28	44%	5	7.94%
Television & Radio - Dealers	25,086	705	257	444	167	65%	85	33%	5	1.95%
Bed & Breakfast	25,078	706	148	659	105	71%	41	28%	2	1.35%
Home Design & Planning	24,980	707	54	1,133	36	67%	13	24%	5	9.26%
Energy Audits	24,954	708	37	1,338	30	81%	7	19%	0	0.00%
Auto Radios & Stereos - Sales & Repair	24,833	709	191	550	127	66%	59	31%	5	2.62%
Schools - Academic - Pre & Kindergarten	24,752	710	61	1,082	40	66%	20	33%	1	1.64%
Insurance - Accident & Health	24,709	711	79	962	64	81%	14	18%	1	1.27%
Genealogists	24,693	712	238	467	236	99%	2	1%	0	0.00%
Building Inspection	24,661	713	51	1,166	35	69%	16	31%	0	0.00%
Night Clubs	24,621	714	180	574	89	49%	89	49%	2	1.11%
Hypnotherapists - Hypnotists	24,603	715	81	942	70	86%	10	12%	1	1.23%
Recreational Vehicles - Repair & Service	24,512	716	135	698	93	69%	40	30%	2	1.48%
Transportation Consultants	24,494	717	93	866	38	41%	55	59%	0	0.00%
Plastering Contractors	24,483	718	26	1,567	14	54%	12	46%	0	0.00%
Hospitalization, Medical & Surgical Plans	24,400	719	306	395	285	93%	20	7%	1	0.33%
Hair Styling and Services	24,391	720	265	433	122	46%	130	49%	13	4.91%
Translators & Interpreters	24,350	721	19	1,779	13	68%	6	32%	0	0.00%
Logistics	24,304	722	78	966	41	53%	29	37%	8	10.26%
Mailing Lists	24,217	723	98	837	68	69%	29	30%	1	1.02%
Rental Vacancy Listing Service	24,208	724	276	421	161	58%	105	38%	10	3.62%
Iron Work	24,193	725	97	842	37	38%	48	49%	12	12.37%
Basement Waterproofing	24,115	726	58	1,103	39	67%	11	19%	8	13.79%
Currency Exchange	24,063	727	22	1,684	15	68%	7	32%	0	0.00%
Real Estate - Rent to Own	24,006	728	170	595	97	57%	72	42%	1	0.59%
Screen Enclosures	23,935	729	56	1,120	43	77%	12	21%	1	1.79%
Timeshare Deed and/or Title Transfer	23,891	730	206	519	70	34%	110	53%	26	12.62%
Title Loans	23,835	731	147	663	102	69%	38	26%	7	4.76%
Door-to-Door Sales - Meat	23,824	732	209	511	130	62%	76	36%	3	1.44%
Employment Service - Employee Leasing	23,822	733	23	1,648	19	83%	4	17%	0	0.00%
Non Profit Organizations - General Membership	23,773	734	98	837	78	80%	18	18%	2	2.04%
Stock & Bond Brokers	23,753	735	68	1,031	54	79%	12	18%	2	2.94%
Pet Training - Dog	23,736	736	70	1,016	36	51%	30	43%	4	5.71%
Attorneys & Lawyers - Litigation	23,717	737	39	1,305	31	79%	6	15%	2	5.13%
Communication Consultants	23,665	738	65	1,045	34	52%	25	38%	6	9.23%
Scholastic Prep Courses, Books & Materials	23,555	739	289	409	205	71%	75	26%	9	3.11%
Promotional Products	23,520	740	111	776	56	50%	40	36%	15	13.51%
Landscaping Equipment & Supplies	23,510	741	64	1,054	40	63%	20	31%	4	6.25%
Shipping Masters	23,504	742	209	511	73	35%	118	56%	18	8.61%
Schools - Home Study	23,500	743	121	738	63	52%	25	21%	33	27.27%
Property Management - Industrial & Commercial	23,461	744	154	637	94	61%	53	34%	7	4.55%
Water Companies - Bottled, Bulk	23,440	745	284	419	260	92%	23	8%	1	0.35%
Wedding Supplies & Services	23,387	746	214	504	107	50%	100	47%	7	3.27%
Industrial Products Wholesalers & Distributors	23,301	747	34	1,398	27	79%	7	21%	0	0.00%
Food & Beverage Services	23,247	748	144	674	87	60%	52	36%	5	3.47%
Investment Management	23,124	749	77	971	36	47%	38	49%	3	3.90%
Liquor Stores	23,076	750	115	764	68	59%	46	40%	1	0.87%
Sand & Gravel	23,058	751	25	1,600	15	60%	10	40%	0	0.00%
Watches - Service & Repair	23,033	752	185	564	134	72%	48	26%	3	1.62%
Animals - Nuisance Control - Trapping	23,012	753	84	920	56	67%	25	30%	3	3.57%
Carpools	22,979	754	233	477	175	75%	56	24%	2	0.86%
Online Travel Agency	22,913	755	913	192	784	86%	126	14%	3	0.33%
Furniture - Outdoor	22,830	756	132	709	87	66%	44	33%	1	0.76%
Laser Cosmetic Services	22,745	757	306	395	102	33%	56	18%	148	48.37%
Auto Restoration	22,691	758	100	826	42	42%	54	54%	4	4.00%
Lingerie	22,626	759	215	503	160	74%	51	24%	4	1.86%
Consumers Cooperative Organizations	22,586	760	156	629	150	96%	4	3%	2	1.28%
Small Engine Repair	22,574	761	114	766	64	56%	41	36%	9	7.89%
Consignment Service	22,538	762	319	379	141	44%	114	36%	64	20.06%
Psychologists	22,495	763	46	1,222	39	85%	6	13%	1	2.17%
Internet Gaming	22,467	764	2,047	83	1,829	89%	204	10%	14	0.68%
Magazines - Dealers	22,455	765	537	272	342	64%	179	33%	16	2.98%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Credit Cards - Protection Service	22,454	766	228	483	110	48%	98	43%	20	8.77%
Computers - Used	22,448	767	70	1,016	40	57%	26	37%	4	5.71%
Taxes - Negotiators	22,435	768	87	903	83	95%	3	3%	1	1.15%
Recycling - Computers & Other Electronics	22,429	769	236	471	220	93%	16	7%	0	0.00%
Television Home Shopping	22,371	770	700	229	655	94%	45	6%	0	0.00%
Government Grant Services	22,360	771	104	811	67	64%	19	18%	18	17.31%
Compact Discs, Tapes & Records - Retail	22,296	772	153	642	52	34%	96	63%	5	3.27%
Gymnasiums	22,277	773	691	231	454	66%	227	33%	10	1.45%
Coatings - Protective	22,242	774	72	1,005	29	40%	40	56%	3	4.17%
Animal Breeders	22,187	775	89	889	54	61%	33	37%	2	2.25%
Advertising - Mobile	22,169	776	119	748	109	92%	5	4%	5	4.20%
Sightseeing Tours	22,126	777	160	621	93	58%	61	38%	6	3.75%
Trust Companies	22,105	778	102	818	97	95%	4	4%	1	0.98%
Auto Listing Service	22,080	779	223	491	201	90%	22	10%	0	0.00%
Paralegals	22,011	780	117	757	58	50%	49	42%	10	8.55%
Scrap Metals	21,789	781	28	1,509	18	64%	10	36%	0	0.00%
Foreclosure Services	21,782	782	180	574	91	51%	60	33%	29	16.11%
Engineers - Civil	21,709	783	10	2,236	9	90%	1	10%	0	0.00%
Maids & Butlers Service	21,641	784	107	795	66	62%	36	34%	5	4.67%
Sunglasses	21,639	785	256	445	76	30%	167	65%	13	5.08%
Roofing Service Consultants	21,631	786	62	1,072	38	61%	23	37%	1	1.61%
Medical Service Organizations	21,610	787	141	684	101	72%	39	28%	1	0.71%
Pharmaceutical Products - Wholesale & Manufacturing	21,601	788	93	866	71	76%	18	19%	4	4.30%
Ammunition	21,584	789	207	514	132	64%	73	35%	2	0.97%
Teachers Agencies	21,574	790	14	1,995	10	71%	3	21%	1	7.14%
Glass Coating & Tinting	21,393	791	53	1,144	26	49%	25	47%	2	3.77%
Optical Goods - Service & Repair	21,349	792	147	663	117	80%	28	19%	2	1.36%
Vehicle Transport Services	21,091	793	155	632	40	26%	104	67%	11	7.10%
Recycling Services	20,948	794	72	1,005	40	56%	24	33%	8	11.11%
Closet Systems & Accessories	20,924	795	54	1,133	42	78%	10	19%	2	3.70%
Housewares - Retail	20,839	796	393	331	287	73%	62	16%	44	11.20%
Telephone Equipment & Systems Service & Repair	20,797	797	89	889	48	54%	36	40%	5	5.62%
Real Estate Loan Modification	20,759	798	171	592	39	23%	109	64%	23	13.45%
Mud Jacking Contractors	20,731	799	25	1,600	16	64%	8	32%	1	4.00%
Spas & Hot Tubs - Service & Repair	20,701	800	112	774	55	49%	55	49%	2	1.79%
Golf Carts	20,694	801	105	803	77	73%	28	27%	0	0.00%
Podiatrists	20,674	802	91	880	70	77%	21	23%	0	0.00%
Bus Lines	20,647	803	797	206	698	88%	93	12%	6	0.75%
Music Instruction - Instrumental	20,634	804	63	1,059	38	60%	23	37%	2	3.17%
Lawn & Tree Care	20,628	805	286	413	191	67%	86	30%	9	3.15%
Attorneys & Lawyers - Divorce	20,608	806	34	1,398	25	74%	9	26%	0	0.00%
Physicians & Surgeons - Pediatrics	20,584	807	72	1,005	63	88%	9	13%	0	0.00%
Sound Systems & Equipment	20,549	808	211	509	163	77%	47	22%	1	0.47%
Consultant - Public Sector Planning	20,533	809	240	461	239	100%	1	0%	0	0.00%
Medical Business Administration	20,530	810	60	1,090	49	82%	10	17%	1	1.67%
Fireplace Equipment - Retail	20,460	811	76	978	63	83%	13	17%	0	0.00%
Bullion Coin Dealers	20,277	812	31	1,443	31	100%	0	0%	0	0.00%
Carpet Layers	20,262	813	63	1,059	33	52%	28	44%	2	3.17%
China & Glassware - Retail	20,218	814	23	1,648	18	78%	5	22%	0	0.00%
Formal Wear	20,216	815	195	543	93	48%	79	41%	23	11.79%
Wheels	20,145	816	73	999	44	60%	28	38%	1	1.37%
Sod & Sodding Service	20,139	817	82	933	52	63%	26	32%	4	4.88%
Auto Paintless Dent Repair	20,117	818	28	1,509	24	86%	3	11%	1	3.57%
Marinas	20,109	819	90	882	63	70%	27	30%	0	0.00%
Nanny Service	20,099	820	66	1,042	52	79%	13	20%	1	1.52%
Adjusters	20,080	821	47	1,209	31	66%	15	32%	1	2.13%
Auto Parts & Supplies - Used	20,012	822	265	433	118	45%	120	45%	27	10.19%
Fire Protection Equipment & Supplies	19,995	823	27	1,542	18	67%	9	33%	0	0.00%
Industrial Manufacturers	19,946	824	33	1,416	25	76%	8	24%	0	0.00%
Trailers - Automotive Utility	19,896	825	84	920	57	68%	26	31%	1	1.19%
Party Supplies - Renting	19,893	826	120	744	69	58%	48	40%	3	2.50%
Telecommunications Equipment - Disability	19,878	827	264	436	249	94%	12	5%	3	1.14%
Commercial Roofing	19,874	828	46	1,222	14	30%	22	48%	10	21.74%
Chemicals	19,812	829	157	624	111	71%	44	28%	2	1.27%
Financial Consultants - No License Required	19,783	830	36	1,357	11	31%	19	53%	6	16.67%
Diamonds	19,715	831	27	1,542	24	89%	3	11%	0	0.00%
Money Orders & Transfers	19,709	832	731	220	708	97%	21	3%	2	0.27%
Physicians & Surgeons - Weight Reduction	19,707	833	122	734	102	84%	20	16%	0	0.00%
Pet Foods - Wholesale & Manufacturers	19,677	834	101	821	77	76%	24	24%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Data Communications Equipment & Systems	19,652	835	75	987	62	83%	13	17%	0	0.00%
Pet Boarding - Dogs	19,646	836	50	1,172	33	66%	14	28%	3	6.00%
Gymnastic Instruction	19,630	837	92	872	48	52%	43	47%	1	1.09%
Penny Auctions	19,553	838	481	291	419	87%	59	12%	3	0.62%
Marble - Natural	19,528	839	46	1,222	30	65%	16	35%	0	0.00%
Trailer Sales	19,502	840	92	872	45	49%	46	50%	1	1.09%
Sewing Machines - Dealers	19,488	841	70	1,016	52	74%	18	26%	0	0.00%
Marine Contractors	19,431	842	28	1,509	12	43%	14	50%	2	7.14%
Camps	19,428	843	120	744	66	55%	51	43%	3	2.50%
Sales Organizations	19,364	844	42	1,266	26	62%	15	36%	1	2.38%
Trucking - Motor Freight	19,312	845	52	1,158	33	63%	17	33%	2	3.85%
Sewer Contractors	19,281	846	41	1,279	23	56%	12	29%	6	14.63%
Psychiatrists & Psychiatric Services	19,256	847	59	1,097	46	78%	12	20%	1	1.69%
Hospices	19,223	848	9	2,318	8	89%	1	11%	0	0.00%
Data Processing Service	19,175	849	88	901	60	68%	24	27%	4	4.55%
Franchising	19,069	850	70	1,016	61	87%	8	11%	1	1.43%
Coupon Services	18,980	851	446	309	180	40%	264	59%	2	0.45%
License Services	18,974	852	267	430	250	94%	15	6%	2	0.75%
Entertainment Bureaus	18,964	853	119	748	74	62%	42	35%	3	2.52%
Importers	18,963	854	165	611	126	76%	38	23%	1	0.61%
Telephone & Television Cable Contractors	18,952	855	97	842	70	72%	14	14%	13	13.40%
Stone Setting - Interlocking Pavers	18,901	856	99	830	54	55%	42	42%	3	3.03%
Baby Accessories & Services	18,890	857	213	507	123	58%	84	39%	6	2.82%
Shower Doors & Enclosures	18,810	858	63	1,059	42	67%	19	30%	2	3.17%
Entertainers	18,794	859	101	821	52	51%	40	40%	9	8.91%
Cemeteries	18,780	860	146	670	104	71%	41	28%	1	0.68%
Land Clearing & Leveling	18,780	860	8	2,400	4	50%	4	50%	0	0.00%
Roof Cleaning & Stain Removal	18,717	862	30	1,468	18	60%	10	33%	2	6.67%
Gift Baskets & Parcels	18,672	863	119	748	84	71%	33	28%	2	1.68%
Jewelers - Wholesale	18,651	864	48	1,195	35	73%	13	27%	0	0.00%
Contractors Equipment & Supplies - Dealers & Ser	18,639	865	31	1,443	27	87%	3	10%	1	3.23%
Recreational Vehicles - Equipment, Parts, Supplies	18,600	866	134	703	100	75%	33	25%	1	0.75%
Party Plans - In-Home	18,593	867	77	971	53	69%	3	4%	21	27.27%
Concrete Products	18,588	868	26	1,567	14	54%	11	42%	1	3.85%
Debt Repayment Plan	18,588	868	99	830	32	32%	34	34%	33	33.33%
Gun sights, Scopes & Mounts	18,574	870	239	465	97	41%	132	55%	10	4.18%
Party Planning	18,521	871	96	851	33	34%	60	63%	3	3.13%
Basement - Remodeling	18,489	872	30	1,468	27	90%	3	10%	0	0.00%
Estate Liquidators	18,364	873	65	1,045	32	49%	33	51%	0	0.00%
Engineering Consultants	18,344	874	16	1,918	6	38%	9	56%	1	6.25%
Cabin, Cottage & Chalet - Rentals	18,212	875	136	692	111	82%	24	18%	1	0.74%
Storm Windows & Doors	18,185	876	49	1,184	42	86%	6	12%	1	2.04%
Loan Servicing	18,137	877	206	519	152	74%	32	16%	22	10.68%
Recording Service - Sound & Video	18,063	878	94	862	41	44%	42	45%	11	11.70%
Meat - Wholesale	18,039	879	61	1,082	55	90%	6	10%	0	0.00%
Kitchen & Bath Design	18,015	880	58	1,103	33	57%	22	38%	3	5.17%
Electricians - Commercial	18,001	881	17	1,866	10	59%	7	41%	0	0.00%
Sunroom & Solarium Design & Construction	17,949	882	70	1,016	55	79%	10	14%	5	7.14%
Auto Manufacturers & Distributors	17,857	883	1,153	153	1,095	95%	49	4%	9	0.78%
Lecture & Seminar Bureaus	17,850	884	25	1,600	20	80%	5	20%	0	0.00%
Painters - Commercial or Residential	17,829	885	78	966	30	38%	42	54%	6	7.69%
Health Care Management	17,808	886	142	679	118	83%	24	17%	0	0.00%
Tire Retread & Repair	17,793	887	110	781	61	55%	46	42%	3	2.73%
Educational Research	17,779	888	62	1,072	45	73%	14	23%	3	4.84%
Furniture - Wholesale	17,750	889	135	698	93	69%	39	29%	3	2.22%
Dental Equipment & Supplies	17,658	890	97	842	54	56%	42	43%	1	1.03%
Home Improvements - Additions	17,653	891	35	1,382	12	34%	22	63%	1	2.86%
Elevators - Sales & Service	17,617	892	28	1,509	21	75%	7	25%	0	0.00%
Schools - Academic - Elementary & Secondary	17,582	893	35	1,382	27	77%	7	20%	1	2.86%
Social Service Organizations	17,582	893	46	1,222	39	85%	6	13%	1	2.17%
Roofing Materials	17,573	895	53	1,144	38	72%	15	28%	0	0.00%
Surplus & Salvage Merchandise	17,554	896	117	757	70	60%	43	37%	4	3.42%
Motor Scooters - Dealers	17,545	897	214	504	114	53%	89	42%	11	5.14%
Paint - Retail	17,452	898	58	1,103	36	62%	20	34%	2	3.45%
Inventors	17,433	899	3	2,998	0	0%	3	100%	0	0.00%
Concrete - Ready Mixed	17,426	900	26	1,567	14	54%	11	42%	1	3.85%
Road Building Contractors	17,383	901	21	1,724	10	48%	10	48%	1	4.76%
Video Tapes & Discs - Dealers	17,376	902	62	1,072	29	47%	26	42%	7	11.29%
Attorneys & Lawyers - Immigration & Naturalization	17,373	903	20	1,753	18	90%	2	10%	0	0.00%
Waste Reduction, Recycle Service - Industrial	17,364	904	136	692	85	63%	46	34%	5	3.68%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Prescription Benefit Consultants	17,325	905	98	837	78	80%	20	20%	0	0.00%
Telecommunication Equipment & Systems Service & Repair	17,287	906	118	752	103	87%	14	12%	1	0.85%
Attorneys & Lawyers - Estate Planning	17,273	907	21	1,724	18	86%	3	14%	0	0.00%
Contract Manufacturing	17,271	908	106	797	88	83%	18	17%	0	0.00%
Heating Equipment	17,214	909	106	797	47	44%	18	17%	41	38.68%
Hair Products and Equipment	17,185	910	411	326	268	65%	110	27%	33	8.03%
Elderly/Senior Specialty Services	17,171	911	14	1,995	11	79%	3	21%	0	0.00%
Handbags	17,142	912	312	388	124	40%	169	54%	19	6.09%
Camping Equipment	17,141	913	49	1,184	35	71%	14	29%	0	0.00%
Land Companies	17,130	914	28	1,509	17	61%	11	39%	0	0.00%
Day Care - Adults	17,095	915	17	1,866	7	41%	10	59%	0	0.00%
House & Building Movers	17,063	916	70	1,016	32	46%	33	47%	5	7.14%
Attorneys & Lawyers - Tax	17,042	917	40	1,291	37	93%	3	8%	0	0.00%
CPR Training & Certification	16,976	918	37	1,338	24	65%	12	32%	1	2.70%
Costumes - Masquerade & Theatrical	16,966	919	134	703	73	54%	53	40%	8	5.97%
Snow Removal Service	16,932	920	190	552	90	47%	75	39%	25	13.16%
Fabric Shops	16,923	921	131	711	106	81%	23	18%	2	1.53%
Computers - Disaster Recovery	16,912	922	83	927	45	54%	37	45%	1	1.20%
Radon Mitigation	16,842	923	14	1,995	12	86%	2	14%	0	0.00%
Taxidermists	16,817	924	81	942	40	49%	37	46%	4	4.94%
Incentive Programs	16,760	925	273	423	257	94%	16	6%	0	0.00%
Meat Packers	16,758	926	23	1,648	11	48%	11	48%	1	4.35%
Real Estate Schools	16,696	927	27	1,542	15	56%	11	41%	1	3.70%
Radiators - Automotive	16,629	928	92	872	63	68%	29	32%	0	0.00%
Vacuum Cleaners - Service & Repair	16,573	929	104	811	65	63%	31	30%	8	7.69%
Drug & Alcohol Screening & Testing	16,527	930	72	1,005	65	90%	6	8%	1	1.39%
Solar Energy Products Service & Repair	16,519	931	56	1,120	40	71%	16	29%	0	0.00%
Musical Instruments - Supplies & Accessories	16,497	932	161	619	117	73%	42	26%	2	1.24%
Psychics	16,475	933	183	568	127	69%	50	27%	6	3.28%
Gutter Cleaning	16,469	934	47	1,209	27	57%	19	40%	1	2.13%
Insurance Agents	16,463	935	93	866	81	87%	12	13%	0	0.00%
Beverages	16,456	936	43	1,256	35	81%	8	19%	0	0.00%
Auto Driving School	16,379	937	84	920	47	56%	27	32%	10	11.90%
Engineers - Structural	16,371	938	4	2,821	4	100%	0	0%	0	0.00%
College Admission Counseling	16,325	939	17	1,866	16	94%	1	6%	0	0.00%
Manufactured Homes - Repair & Service	16,290	940	60	1,090	42	70%	15	25%	3	5.00%
Gift Certificates/Cards	16,252	941	154	637	133	86%	19	12%	2	1.30%
Driving Proficiency Test Service	16,231	942	60	1,090	37	62%	19	32%	4	6.67%
Vacuum Cleaning Systems	16,155	943	89	889	69	78%	20	22%	0	0.00%
Yacht Charter Broker	16,123	944	62	1,072	42	68%	17	27%	3	4.84%
Magazines - Distributors	16,100	945	310	390	196	63%	104	34%	10	3.23%
Wedding Chapels & Ceremonies	16,079	946	70	1,016	40	57%	29	41%	1	1.43%
Government Offices	16,048	947	34	1,398	23	68%	8	24%	3	8.82%
Dentistry - Children	16,045	948	70	1,016	51	73%	19	27%	0	0.00%
Auto Machine Shops	16,020	949	51	1,166	34	67%	13	25%	4	7.84%
Cleaning Services - Commercial Office	16,016	950	25	1,600	13	52%	9	36%	3	12.00%
Candy & Confectionery - Retail	16,012	951	139	686	49	35%	87	63%	3	2.16%
Diabetes Services & Supplies	16,007	952	89	889	65	73%	20	22%	4	4.49%
Pumps - Service & Repair	15,998	953	39	1,305	22	56%	15	38%	2	5.13%
Venetian Blinds - Dealers	15,979	954	54	1,133	34	63%	17	31%	3	5.56%
Music Publishers	15,960	955	26	1,567	15	58%	10	38%	1	3.85%
Insurance - Funeral	15,947	956	4	2,821	1	25%	2	50%	1	25.00%
Casinos	15,945	957	167	609	125	75%	41	25%	1	0.60%
Machine Tools	15,928	958	66	1,042	44	67%	22	33%	0	0.00%
Metal Fabricators	15,925	959	26	1,567	18	69%	8	31%	0	0.00%
Real Estate - Commercial	15,913	960	62	1,072	38	61%	20	32%	4	6.45%
Air Conditioning Supplies & Parts	15,906	961	81	942	62	77%	19	23%	0	0.00%
Referral - Contractor	15,898	962	231	480	220	95%	8	3%	3	1.30%
Executive Search Consultants	15,886	963	30	1,468	15	50%	13	43%	2	6.67%
Animal Shelters	15,883	964	76	978	50	66%	23	30%	3	3.95%
Attorneys Referral Service	15,878	965	80	957	67	84%	13	16%	0	0.00%
Drilling & Boring Contractors	15,856	966	22	1,684	12	55%	9	41%	1	4.55%
Safety Equipment & Clothing	15,856	966	53	1,144	39	74%	14	26%	0	0.00%
Tools - Hand	15,851	968	241	459	209	87%	29	12%	3	1.24%
Beauty Pageants	15,825	969	36	1,357	20	56%	11	31%	5	13.89%
Truck Driver Training	15,801	970	40	1,291	28	70%	11	28%	1	2.50%
Sales Promotion Service	15,795	971	225	489	205	91%	10	4%	10	4.44%
Trophies	15,791	972	10	2,236	8	80%	2	20%	0	0.00%
Telecommunication Equipment & Systems Dealers	15,788	973	86	913	59	69%	15	17%	12	13.95%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Gun Safety & Marksmanship Instruction	15,781	974	49	1,184	33	67%	14	29%	2	4.08%
Display Designers & Producers	15,754	975	13	2,053	8	62%	5	38%	0	0.00%
Recruitment Services	15,719	976	34	1,398	17	50%	13	38%	4	11.76%
Truck Rent & Lease	15,658	977	1,023	174	1,003	98%	19	2%	1	0.10%
Archery Equipment & Supplies	15,584	978	56	1,120	21	38%	30	54%	5	8.93%
Shoe Repair	15,527	979	207	514	94	45%	101	49%	12	5.80%
Magazine Sales by Telephone	15,520	980	520	277	458	88%	55	11%	7	1.35%
Trailers - Rent & Lease	15,512	981	40	1,291	26	65%	14	35%	0	0.00%
Contractor - General Green Builder	15,467	982	28	1,509	17	61%	11	39%	0	0.00%
Appliances - Major - Wholesale & Manufacturers	15,384	983	1,933	92	1,843	95%	89	5%	1	0.05%
Boat Equipment & Supplies	15,381	984	81	942	55	68%	26	32%	0	0.00%
Liquidators	15,380	985	52	1,158	29	56%	19	37%	4	7.69%
Physicians & Surgeons - Internal Medicine	15,369	986	63	1,059	47	75%	16	25%	0	0.00%
Home Accessories	15,360	987	194	546	57	29%	108	56%	29	14.95%
Boat Builders	15,238	988	39	1,305	27	69%	12	31%	0	0.00%
Deck Cleaning & Sealing	15,236	989	53	1,144	29	55%	22	42%	2	3.77%
Clocks - Service & Repair	15,212	990	99	830	50	51%	40	40%	9	9.09%
Schools - Private	15,183	991	47	1,209	29	62%	18	38%	0	0.00%
Bathroom Remodeling - Walk-In Tubs	15,137	992	87	903	81	93%	4	5%	2	2.30%
Rental Service Stores & Yards	15,118	993	117	757	74	63%	42	36%	1	0.85%
Playground Equipment	15,103	994	96	851	67	70%	27	28%	2	2.08%
Packaging Materials	15,054	995	18	1,818	14	78%	4	22%	0	0.00%
Insurance - Workers Compensation	15,034	996	20	1,753	18	90%	2	10%	0	0.00%
Physicians & Surgeons - Radiology	15,034	996	150	653	108	72%	38	25%	4	2.67%
Bars & Taverns	15,031	998	89	889	54	61%	33	37%	2	2.25%
Massage Therapeutic	15,026	999	227	486	142	63%	72	32%	13	5.73%
Window Coverings	15,023	1,000	99	830	72	73%	24	24%	3	3.03%
Dentist - Dental Surgery	14,995	1,001	73	999	59	81%	13	18%	1	1.37%
Satellite Communication - Common Carrier	14,990	1,002	578	259	530	92%	45	8%	3	0.52%
Manufactured Homes - Transporting	14,967	1,003	36	1,357	14	39%	20	56%	2	5.56%
Baseball Cards & Sports Memorabilia	14,875	1,004	82	933	50	61%	32	39%	0	0.00%
Video Games - Service & Repair	14,875	1,004	163	615	61	37%	96	59%	6	3.68%
Concrete - Custom	14,874	1,006	101	821	46	46%	46	46%	9	8.91%
Garden Centers	14,874	1,006	54	1,133	36	67%	14	26%	4	7.41%
Thrift Shops	14,745	1,008	81	942	52	64%	22	27%	7	8.64%
Mailing Services - Drop Shipper	14,693	1,009	110	781	94	85%	16	15%	0	0.00%
Home Centers	14,687	1,010	97	842	55	57%	39	40%	3	3.09%
Candles - Retail	14,673	1,011	117	757	75	64%	38	32%	4	3.42%
Jewelry Repair	14,670	1,012	87	903	52	60%	34	39%	1	1.15%
Motivational & Self Improvement Training	14,663	1,013	102	818	70	69%	28	27%	4	3.92%
Metal Salvage Yards	14,652	1,014	32	1,433	18	56%	14	44%	0	0.00%
Dance Companies	14,643	1,015	109	788	65	60%	43	39%	1	0.92%
Windows - Repairing	14,595	1,016	32	1,433	22	69%	10	31%	0	0.00%
Churches	14,547	1,017	33	1,416	22	67%	11	33%	0	0.00%
Alcoholism Info & Treatment Centers	14,538	1,018	34	1,398	20	59%	14	41%	0	0.00%
Personnel Consultants	14,432	1,019	46	1,222	12	26%	34	74%	0	0.00%
Furniture - Childrens	14,423	1,020	172	587	93	54%	41	24%	38	22.09%
Drainage Contractors	14,381	1,021	19	1,779	7	37%	11	58%	1	5.26%
Sprinklers - Automatic - Fire	14,339	1,022	8	2,400	5	63%	3	38%	0	0.00%
Dentist - Dental Implants	14,303	1,023	49	1,184	37	76%	12	24%	0	0.00%
Point of Sale Systems	14,299	1,024	391	332	351	90%	40	10%	0	0.00%
Laboratories - Research & Development	14,273	1,025	50	1,172	40	80%	9	18%	1	2.00%
Tractor Dealers	14,265	1,026	82	933	77	94%	5	6%	0	0.00%
Logging Companies	14,263	1,027	17	1,866	7	41%	9	53%	1	5.88%
Auto Parts & Supplies - Custom Wheels/Rims	14,260	1,028	151	651	85	56%	65	43%	1	0.66%
Millwork	14,242	1,029	18	1,818	6	33%	10	56%	2	11.11%
Boat - Charter	14,226	1,030	63	1,059	43	68%	20	32%	0	0.00%
Medical Staffing	14,122	1,031	18	1,818	14	78%	4	22%	0	0.00%
Coins,Stamps & Precious Metals Dealer	14,102	1,032	45	1,240	26	58%	19	42%	0	0.00%
Public Relations Counselors	14,007	1,033	47	1,209	27	57%	19	40%	1	2.13%
Airport Transportation	14,000	1,034	131	711	99	76%	30	23%	2	1.53%
Holding Companies	13,999	1,035	157	624	133	85%	24	15%	0	0.00%
Auto Service - Specialty Parts	13,994	1,036	107	795	60	56%	46	43%	1	0.93%
Cosmetic Sales by Internet	13,968	1,037	275	422	168	61%	106	39%	1	0.36%
Photo Finishing - Retail	13,968	1,037	199	533	142	71%	53	27%	4	2.01%
Audiologists	13,936	1,039	35	1,382	33	94%	2	6%	0	0.00%
Flags & Banners	13,931	1,040	59	1,097	27	46%	32	54%	0	0.00%
Frozen Foods - Retail	13,922	1,041	75	987	48	64%	27	36%	0	0.00%
Publishing Consultants	13,879	1,042	63	1,059	42	67%	19	30%	2	3.17%
Promotional Products - Wearable	13,859	1,043	182	571	156	86%	24	13%	2	1.10%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
VOIP (Voice Over Internet Protocol) Sales & Service	13,852	1,044	351	355	346	99%	5	1%	0	0.00%
Travel & Moving Services	13,820	1,045	139	686	40	29%	40	29%	59	42.45%
Furniture - Used	13,748	1,046	83	927	51	61%	30	36%	2	2.41%
Automobile Dealers - Imported Cars	13,746	1,047	152	647	103	68%	49	32%	0	0.00%
Adult Novelties	13,694	1,048	76	978	51	67%	24	32%	1	1.32%
Animal Rescue Relocation	13,580	1,049	53	1,144	31	58%	21	40%	1	1.89%
Trucking - Light Hauling	13,560	1,050	35	1,382	22	63%	12	34%	1	2.86%
Foreclosure Rescue	13,480	1,051	92	872	12	13%	79	86%	1	1.09%
Shoes - Orthopedic	13,480	1,051	66	1,042	51	77%	13	20%	2	3.03%
Seals - Notary & Corporation	13,452	1,053	54	1,133	27	50%	22	41%	5	9.26%
Ornamental Metal Work	13,433	1,054	26	1,567	18	69%	8	31%	0	0.00%
Pyramid Companies	13,402	1,055	23	1,648	12	52%	9	39%	2	8.70%
Plastics - Products - Finished Wholesale & Manufacturers	13,399	1,056	23	1,648	11	48%	8	35%	4	17.39%
Radio Communication Equipment & Systems	13,386	1,057	28	1,509	23	82%	5	18%	0	0.00%
Mobile Telephone Equipment & Supplies	13,349	1,058	299	402	203	68%	94	31%	2	0.67%
Oil Land Leases	13,342	1,059	21	1,724	13	62%	7	33%	1	4.76%
Manufacturers Agents & Representatives	13,340	1,060	11	2,176	6	55%	3	27%	2	18.18%
Urgent Care Centers	13,339	1,061	125	729	111	89%	12	10%	2	1.60%
Baths	13,337	1,062	31	1,443	24	77%	4	13%	3	9.68%
Packaging Service	13,303	1,063	53	1,144	40	75%	12	23%	1	1.89%
Public Utility Consultants	13,291	1,064	157	624	119	76%	34	22%	4	2.55%
Theaters	13,290	1,065	168	605	113	67%	51	30%	4	2.38%
Cabinet Equipment & Supplies	13,268	1,066	63	1,059	30	48%	28	44%	5	7.94%
Medical Record Service	13,253	1,067	43	1,256	27	63%	13	30%	3	6.98%
Electric Motors - Dealers & Repairing	13,223	1,068	46	1,222	37	80%	9	20%	0	0.00%
Tire Distributors & Manufacturers	13,162	1,069	337	362	327	97%	8	2%	2	0.59%
Dentistry - Cosmetic	13,116	1,070	67	1,037	46	69%	20	30%	1	1.49%
Shopping Service - Personal	13,049	1,071	99	830	66	67%	32	32%	1	1.01%
Swimming Pool Enclosures	13,048	1,072	30	1,468	26	87%	4	13%	0	0.00%
Feed Dealers	13,019	1,073	25	1,600	16	64%	7	28%	2	8.00%
Auto Repair & Service - Diesel	12,990	1,074	74	993	33	45%	41	55%	0	0.00%
Aluminum Fabricators	12,967	1,075	29	1,487	20	69%	9	31%	0	0.00%
Art Supplies	12,933	1,076	30	1,468	21	70%	9	30%	0	0.00%
Laser Vision Correction	12,896	1,077	33	1,416	26	79%	7	21%	0	0.00%
Environmental Consulting & Contracting	12,871	1,078	11	2,176	6	55%	4	36%	1	9.09%
Marine Equipment & Supplies	12,788	1,079	46	1,222	26	57%	20	43%	0	0.00%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	12,770	1,080	47	1,209	31	66%	16	34%	0	0.00%
Tile & Grout Cleaning	12,702	1,081	22	1,684	14	64%	8	36%	0	0.00%
Eyeglass Suppliers	12,635	1,082	165	611	108	65%	55	33%	2	1.21%
Referral - Debt Relief Services	12,567	1,083	5	2,696	5	100%	0	0%	0	0.00%
Auto Inspection Stations	12,565	1,084	68	1,031	45	66%	22	32%	1	1.47%
Attorney Advertising	12,555	1,085	47	1,209	32	68%	14	30%	1	2.13%
Contractors Equipment & Supplies - Rent & Lease	12,533	1,086	31	1,443	24	77%	6	19%	1	3.23%
Photography Sales	12,532	1,087	128	721	59	46%	56	44%	13	10.16%
Alternative Medicine	12,473	1,088	65	1,045	45	69%	19	29%	1	1.54%
Deck Builder	12,459	1,089	41	1,279	22	54%	18	44%	1	2.44%
Aircraft Charter, Rental & Lease	12,436	1,090	24	1,625	14	58%	10	42%	0	0.00%
Waste Reduction, Disposal, Recycle Equipment	12,435	1,091	166	610	124	75%	40	24%	2	1.20%
Controls, Control Sys & Regulators	12,416	1,092	10	2,236	7	70%	3	30%	0	0.00%
Oilfield Equipment & Supplies	12,415	1,093	2	3,218	1	50%	1	50%	0	0.00%
Contractors - Gutters	12,398	1,094	70	1,016	40	57%	29	41%	1	1.43%
Soliciting Organizations	12,380	1,095	24	1,625	13	54%	9	38%	2	8.33%
Fish & Seafood - Retail	12,378	1,096	48	1,195	30	63%	17	35%	1	2.08%
Acupuncturists	12,337	1,097	14	1,995	11	79%	3	21%	0	0.00%
Lighting Systems & Equipment	12,332	1,098	72	1,005	39	54%	30	42%	3	4.17%
Wheel Chairs	12,327	1,099	184	567	80	43%	103	56%	1	0.54%
Wheelchair & Disability Transportation	12,313	1,100	29	1,487	24	83%	5	17%	0	0.00%
Auto Electric Service	12,294	1,101	74	993	34	46%	40	54%	0	0.00%
Glass - Repair	12,270	1,102	65	1,045	32	49%	31	48%	2	3.08%
Ink Cartridge - Refill & Sales	12,259	1,103	147	663	118	80%	27	18%	2	1.36%
Pipe Line Contractors	12,258	1,104	19	1,779	9	47%	9	47%	1	5.26%
Bill Paying Service	12,249	1,105	126	727	116	92%	10	8%	0	0.00%
Computers - Network Security	12,240	1,106	37	1,338	29	78%	7	19%	1	2.70%
Wheel Chair Lifts & Ramps	12,223	1,107	29	1,487	26	90%	3	10%	0	0.00%
Tailors	12,221	1,108	93	866	44	47%	49	53%	0	0.00%
Fund Raising Games, Merchandise, Supplies	12,200	1,109	40	1,291	34	85%	5	13%	1	2.50%
Immigration & Naturalization Consultants	12,197	1,110	156	629	129	83%	23	15%	4	2.56%
Restaurant Equipment - Repair & Service	12,168	1,111	39	1,305	13	33%	24	62%	2	5.13%
Artificial Turf	12,129	1,112	27	1,542	13	48%	12	44%	2	7.41%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Insurance - Senior Products	12,095	1,113	6	2,582	4	67%	2	33%	0	0.00%
Linens - Retail	12,085	1,114	199	533	168	84%	27	14%	4	2.01%
Tools - Rent	12,077	1,115	41	1,279	34	83%	7	17%	0	0.00%
Professional Organizations	12,015	1,116	129	718	125	97%	4	3%	0	0.00%
Ticket Broker	11,989	1,117	104	811	41	39%	52	50%	11	10.58%
Sports Promoters & Managers	11,951	1,118	45	1,240	20	44%	25	56%	0	0.00%
Trade Shows, Expositions & Fairs	11,943	1,119	139	686	79	57%	50	36%	10	7.19%
Agricultural Services	11,942	1,120	7	2,480	4	57%	2	29%	1	14.29%
Heating Equipment & Systems Cleaning & Repair	11,920	1,121	42	1,266	24	57%	15	36%	3	7.14%
Process Servers	11,916	1,122	48	1,195	25	52%	19	40%	4	8.33%
Audio-Visual Consultants	11,852	1,123	23	1,648	11	48%	12	52%	0	0.00%
Office Furniture & Equipment - Rental & Leasing	11,816	1,124	39	1,305	21	54%	15	38%	3	7.69%
Auto Repair & Service - Equipment & Supplies	11,815	1,125	87	903	50	57%	36	41%	1	1.15%
Steel Erectors	11,814	1,126	3	2,998	3	100%	0	0%	0	0.00%
Physicians & Surgeons - Hormone Replacement Therapy	11,813	1,127	58	1,103	28	48%	24	41%	6	10.34%
Auto Body Shop Equipment & Sup	11,777	1,128	92	872	45	49%	45	49%	2	2.17%
Taxes - Property Tax Consultants	11,776	1,129	35	1,382	26	74%	7	20%	2	5.71%
Insurance - Medicare Services	11,774	1,130	11	2,176	9	82%	2	18%	0	0.00%
Trailers - Repair & Service	11,705	1,131	35	1,382	23	66%	12	34%	0	0.00%
Carpet & Rug Dealers - Used	11,682	1,132	37	1,338	26	70%	11	30%	0	0.00%
Motor Homes	11,668	1,133	63	1,059	55	87%	8	13%	0	0.00%
Aquariums - Dealers	11,666	1,134	71	1,011	43	61%	28	39%	0	0.00%
Western Apparel	11,611	1,135	74	993	62	84%	12	16%	0	0.00%
Bathroom Accessories	11,599	1,136	81	942	63	78%	17	21%	1	1.23%
Prosthetic Devices	11,574	1,137	43	1,256	28	65%	15	35%	0	0.00%
Truck accessories	11,563	1,138	51	1,166	44	86%	7	14%	0	0.00%
Carpet & Rug Distributors & Manufacturers	11,538	1,139	57	1,114	55	96%	2	4%	0	0.00%
Contractor - Spray Foam Insulation	11,525	1,140	25	1,600	10	40%	15	60%	0	0.00%
Pet Services	11,522	1,141	54	1,133	34	63%	15	28%	5	9.26%
Termite Control	11,450	1,142	20	1,753	15	75%	5	25%	0	0.00%
Computer Business Services	11,439	1,143	86	913	65	76%	19	22%	2	2.33%
Janitors Equipment & Supplies	11,414	1,144	5	2,696	5	100%	0	0%	0	0.00%
Office & Desk Space Rental Service	11,403	1,145	18	1,818	14	78%	4	22%	0	0.00%
Online Publications	11,360	1,146	557	264	458	82%	98	18%	1	0.18%
Mobile Telephone Service	11,334	1,147	197	537	144	73%	46	23%	7	3.55%
Junk Removal	11,331	1,148	26	1,567	19	73%	5	19%	2	7.69%
Bowling	11,256	1,149	50	1,172	35	70%	15	30%	0	0.00%
Loan Forbearance Services	11,249	1,150	203	526	39	19%	103	51%	61	30.05%
Campers - Wholesale & Manufacturers	11,236	1,151	101	821	88	87%	9	9%	4	3.96%
Construction Equipment Sales / Services	11,180	1,152	53	1,144	32	60%	21	40%	0	0.00%
Sandblasting	11,148	1,153	17	1,866	11	65%	6	35%	0	0.00%
Solar Energy Equipment & Systems Manufacturing & Distribution	11,147	1,154	61	1,082	48	79%	13	21%	0	0.00%
Data Systems - Consultants & Designers	11,140	1,155	27	1,542	23	85%	4	15%	0	0.00%
Boots	11,113	1,156	64	1,054	51	80%	13	20%	0	0.00%
Wines - Retail	11,085	1,157	95	855	72	76%	19	20%	4	4.21%
Pet Transporting	11,081	1,158	38	1,320	10	26%	15	39%	13	34.21%
Staffing - Technical	11,075	1,159	19	1,779	10	53%	7	37%	2	10.53%
Coaching - Life	11,068	1,160	23	1,648	3	13%	15	65%	5	21.74%
Youth Organizations & Centers	11,062	1,161	45	1,240	29	64%	13	29%	3	6.67%
Barbecue Equipment & Supplies	11,004	1,162	39	1,305	30	77%	9	23%	0	0.00%
Factoring Service	11,001	1,163	30	1,468	19	63%	10	33%	1	3.33%
Nutritionists	10,994	1,164	29	1,487	19	66%	9	31%	1	3.45%
Adjusters - Public	10,985	1,165	45	1,240	39	87%	4	9%	2	4.44%
News Service	10,979	1,166	43	1,256	33	77%	8	19%	2	4.65%
School Supplies	10,978	1,167	47	1,209	28	60%	15	32%	4	8.51%
Compression Clothing/Garments	10,958	1,168	25	1,600	10	40%	15	60%	0	0.00%
Geothermal Heating & Cooling	10,918	1,169	21	1,724	12	57%	8	38%	1	4.76%
Electric Equipment & Supplies - Wholesale	10,905	1,170	58	1,103	13	22%	45	78%	0	0.00%
Safes & Vaults	10,899	1,171	22	1,684	14	64%	7	32%	1	4.55%
Health Care - Staffing	10,870	1,172	13	2,053	10	77%	3	23%	0	0.00%
Personal Trainers	10,866	1,173	82	933	50	61%	31	38%	1	1.22%
Lights Bulbs & Tubes	10,857	1,174	48	1,195	34	71%	14	29%	0	0.00%
Wheel Alignment, Frame & Axle Service - Auto	10,854	1,175	21	1,724	11	52%	9	43%	1	4.76%
House Furnishings & Services	10,848	1,176	78	966	31	40%	45	58%	2	2.56%
Pianos	10,809	1,177	40	1,291	23	58%	14	35%	3	7.50%
Luggage - Retail	10,792	1,178	121	738	88	73%	31	26%	2	1.65%
Pet Health Plans	10,790	1,179	46	1,222	37	80%	9	20%	0	0.00%
Test Publishers	10,771	1,180	84	920	81	96%	3	4%	0	0.00%
Refrigerators & Freezers - Service & Repair	10,741	1,181	104	811	43	41%	58	56%	3	2.88%
Tile - Non-Ceramic - Contractors & Dealers	10,741	1,181	41	1,279	16	39%	21	51%	4	9.76%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Consultants - Medical	10,706	1,183	26	1,567	16	62%	9	35%	1	3.85%
Sports & Recreation	10,670	1,184	209	511	111	53%	89	43%	9	4.31%
Cabinet Refinishers	10,637	1,185	26	1,567	12	46%	12	46%	2	7.69%
Legal Information Services	10,629	1,186	50	1,172	24	48%	23	46%	3	6.00%
Pet Cemeteries, Crematories & Supplies	10,615	1,187	9	2,318	8	89%	1	11%	0	0.00%
Firewood	10,579	1,188	56	1,120	17	30%	30	54%	9	16.07%
DVD sales & service	10,576	1,189	516	279	274	53%	229	44%	13	2.52%
Computers - Cable & Installation	10,538	1,190	12	2,109	4	33%	7	58%	1	8.33%
Senior Home Care	10,538	1,190	13	2,053	11	85%	2	15%	0	0.00%
Fertilizers	10,526	1,192	19	1,779	18	95%	1	5%	0	0.00%
Porcelain Enamel Repair & Refinish	10,499	1,193	28	1,509	19	68%	8	29%	1	3.57%
Valet Service	10,495	1,194	81	942	56	69%	24	30%	1	1.23%
Childrens & Family Entertainment	10,486	1,195	97	842	47	48%	47	48%	3	3.09%
Marble - Cultured	10,467	1,196	26	1,567	17	65%	8	31%	1	3.85%
Contractors - Framing	10,459	1,197	4	2,821	1	25%	3	75%	0	0.00%
Recreation Centers	10,451	1,198	64	1,054	40	63%	22	34%	2	3.13%
Tools - Electric	10,438	1,199	59	1,097	31	53%	28	47%	0	0.00%
Trucking - Dump	10,432	1,200	5	2,696	2	40%	3	60%	0	0.00%
Seeds & Bulbs - Retail	10,397	1,201	122	734	75	61%	46	38%	1	0.82%
Engines - Diesel	10,396	1,202	32	1,433	24	75%	8	25%	0	0.00%
Paper Products	10,383	1,203	22	1,684	9	41%	13	59%	0	0.00%
Concrete Repair/Leveling	10,382	1,204	23	1,648	16	70%	5	22%	2	8.70%
Holistic Practitioners	10,379	1,205	23	1,648	20	87%	3	13%	0	0.00%
Trailers - Camping & Travel	10,354	1,206	63	1,059	51	81%	12	19%	0	0.00%
Breastfeeding Supplies & Information	10,333	1,207	59	1,097	57	97%	2	3%	0	0.00%
Foreign Currency Exchange Broker	10,319	1,208	11	2,176	7	64%	4	36%	0	0.00%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	10,310	1,209	42	1,266	42	100%	0	0%	0	0.00%
Timber & Timberland Companies	10,257	1,210	14	1,995	7	50%	6	43%	1	7.14%
Outlets - Stores, Factory, Mills	10,252	1,211	74	993	55	74%	17	23%	2	2.70%
Books - Used & Rare	10,204	1,212	77	971	46	60%	30	39%	1	1.30%
Campers - Dealers	10,192	1,213	62	1,072	47	76%	15	24%	0	0.00%
Notaries Public	10,184	1,214	33	1,416	20	61%	13	39%	0	0.00%
Merchandising Service	10,154	1,215	19	1,779	10	53%	6	32%	3	15.79%
Flea Markets	10,134	1,216	36	1,357	18	50%	16	44%	2	5.56%
Police Equipment	10,126	1,217	43	1,256	32	74%	8	19%	3	6.98%
Designers - Apparel	10,104	1,218	172	587	58	34%	110	64%	4	2.33%
Machinery - New	10,103	1,219	28	1,509	10	36%	17	61%	1	3.57%
Door & Gate Operating Devices	10,089	1,220	31	1,443	19	61%	10	32%	2	6.45%
Legal Clinics	10,081	1,221	33	1,416	25	76%	7	21%	1	3.03%
Recreational Vehicles - Rent & Lease	10,075	1,222	105	803	58	55%	45	43%	2	1.90%
Occupational Health - Nursing Services	10,069	1,223	7	2,480	3	43%	4	57%	0	0.00%
Christmas Lights & Decorations	10,064	1,224	65	1,045	52	80%	11	17%	2	3.08%
Records Management	10,055	1,225	25	1,600	20	80%	1	4%	4	16.00%
Audio-Visual Production Services	10,048	1,226	38	1,320	15	39%	22	58%	1	2.63%
Book, Compact Disc, & DVD Clubs	10,042	1,227	111	776	77	69%	24	22%	10	9.01%
Laundries	10,034	1,228	168	605	77	46%	86	51%	5	2.98%
Animal Health Products	10,026	1,229	33	1,416	31	94%	2	6%	0	0.00%
Mulches	9,994	1,230	19	1,779	11	58%	7	37%	1	5.26%
Environmental Testing & Consulting	9,988	1,231	42	1,266	9	21%	29	69%	4	9.52%
Auto Services - Oil & Lube	9,940	1,232	323	372	275	85%	46	14%	2	0.62%
DNA Testing	9,917	1,233	25	1,600	23	92%	2	8%	0	0.00%
Attorneys & Lawyers - Business Law/Corporation/Partnership	9,908	1,234	29	1,487	18	62%	6	21%	5	17.24%
Cosmetics - Wholesale & Manufacturers	9,875	1,235	147	663	126	86%	20	14%	1	0.68%
Insulation Materials	9,865	1,236	24	1,625	19	79%	4	17%	1	4.17%
Meat - Bulk & Itinerant	9,858	1,237	37	1,338	9	24%	28	76%	0	0.00%
Television & Radio Parts - Retail	9,846	1,238	90	882	62	69%	28	31%	0	0.00%
General Merchandise - Wholesale	9,829	1,239	110	781	46	42%	58	53%	6	5.45%
Hazardous & Medical Waste Services	9,820	1,240	47	1,209	36	77%	10	21%	1	2.13%
Screening - Tenant	9,806	1,241	14	1,995	11	79%	3	21%	0	0.00%
Pharmacy - Compounding	9,753	1,242	30	1,468	27	90%	3	10%	0	0.00%
Investment Seminars	9,739	1,243	34	1,398	31	91%	3	9%	0	0.00%
Government - State	9,706	1,244	270	427	244	90%	26	10%	0	0.00%
Identification Card Service	9,699	1,245	12	2,109	7	58%	5	42%	0	0.00%
Stables	9,694	1,246	18	1,818	10	56%	8	44%	0	0.00%
Art Goods	9,692	1,247	77	971	41	53%	32	42%	4	5.19%
Tractor Equipment & Parts	9,684	1,248	38	1,320	28	74%	9	24%	1	2.63%
Printing Supplies	9,670	1,249	121	738	62	51%	59	49%	0	0.00%
Computers - Wholesale & Manufacturers	9,668	1,250	1,018	175	1,011	99%	7	1%	0	0.00%
Advertising - Newspaper	9,660	1,251	41	1,279	28	68%	6	15%	7	17.07%
Mailing Services - International	9,622	1,252	61	1,082	49	80%	10	16%	2	3.28%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Online Payments	9,608	1,253	46	1,222	43	93%	3	7%	0	0.00%
Sales Training	9,575	1,254	11	2,176	5	45%	5	45%	1	9.09%
Swimming Pool Manufacturers & Distributors	9,570	1,255	84	920	74	88%	10	12%	0	0.00%
Glass - Block	9,563	1,256	12	2,109	7	58%	5	42%	0	0.00%
Billiard Equipment & Supplies	9,562	1,257	28	1,509	12	43%	16	57%	0	0.00%
Tuck Pointing	9,547	1,258	15	1,962	11	73%	4	27%	0	0.00%
Ammunition & Reload Equipment & Supplies	9,519	1,259	119	748	110	92%	8	7%	1	0.84%
Auto Lube & Oil - Mobile	9,517	1,260	174	585	113	65%	58	33%	3	1.72%
Parking Area Maintenance & Marking	9,517	1,260	18	1,818	6	33%	12	67%	0	0.00%
Religious Organizations	9,488	1,262	36	1,357	18	50%	16	44%	2	5.56%
Videotape, CD, & DVD Duplication & Transfer Services	9,487	1,263	57	1,114	54	95%	3	5%	0	0.00%
Air Quality Service	9,471	1,264	18	1,818	12	67%	5	28%	1	5.56%
Swimming Pools - Private	9,432	1,265	117	757	72	62%	43	37%	2	1.71%
Picture Frames - Dealers	9,406	1,266	48	1,195	24	50%	19	40%	5	10.42%
Home Repair & Maintenance	9,395	1,267	134	703	53	40%	59	44%	22	16.42%
Warehouses - Merchandise	9,361	1,268	87	903	47	54%	36	41%	4	4.60%
Petroleum	9,335	1,269	14	1,995	10	71%	4	29%	0	0.00%
Shopping Centers & Malls	9,327	1,270	37	1,338	20	54%	14	38%	3	8.11%
Medical Imaging Services	9,296	1,271	78	966	54	69%	20	26%	4	5.13%
Bonds - Surety & Fidelity	9,294	1,272	7	2,480	7	100%	0	0%	0	0.00%
Animal Insemination - Artificial	9,269	1,273	19	1,779	9	47%	9	47%	1	5.26%
Concrete - Restoration, Sealing & Cleaning	9,262	1,274	29	1,487	11	38%	16	55%	2	6.90%
Swimwear & Accessories	9,260	1,275	97	842	46	47%	47	48%	4	4.12%
Aircraft Parts & Supplies	9,254	1,276	54	1,133	32	59%	21	39%	1	1.85%
Religious Goods	9,228	1,277	65	1,045	24	37%	31	48%	10	15.38%
Antennas	9,227	1,278	67	1,037	20	30%	47	70%	0	0.00%
Language Schools	9,193	1,279	21	1,724	14	67%	7	33%	0	0.00%
MRI (Magnetic Resonance Imaging)	9,190	1,280	46	1,222	41	89%	5	11%	0	0.00%
Door-to-Door Sales - Cleaning Supplies	9,154	1,281	48	1,195	28	58%	18	38%	2	4.17%
Coffee & Tea Shops	9,146	1,282	154	637	127	82%	27	18%	0	0.00%
Auto Diagnostic Service	9,143	1,283	39	1,305	30	77%	9	23%	0	0.00%
Advertising - Outdoor	9,116	1,284	16	1,918	7	44%	9	56%	0	0.00%
Carpet & Rug Cleaning Equipment& Supplies	9,109	1,285	23	1,648	16	70%	6	26%	1	4.35%
Trailer Hitches	9,095	1,286	61	1,082	33	54%	11	18%	17	27.87%
Grant - Scholarship - Financial Aid Finder Service	9,086	1,287	56	1,120	21	38%	20	36%	15	26.79%
Piano & Organ Moving	9,061	1,288	21	1,724	13	62%	8	38%	0	0.00%
Irrigation Consultants	9,055	1,289	27	1,542	18	67%	9	33%	0	0.00%
Office Records Stored	9,038	1,290	234	475	165	71%	69	29%	0	0.00%
Swimming Pools - Maintenance	9,025	1,291	71	1,011	42	59%	21	30%	8	11.27%
Toys - Wholesale & Manufacturers	9,000	1,292	120	744	99	83%	21	18%	0	0.00%
Magazine Sales by Mail	8,984	1,293	128	721	78	61%	35	27%	15	11.72%
Physicians & Surgeons - Osteopathic-D.O.	8,958	1,294	18	1,818	12	67%	5	28%	1	5.56%
Fire Extinguishers	8,946	1,295	12	2,109	6	50%	6	50%	0	0.00%
Steel Distributors & Warehouses	8,938	1,296	11	2,176	0	0%	11	100%	0	0.00%
Petroleum Products	8,882	1,297	33	1,416	16	48%	16	48%	1	3.03%
Ice Cream & Frozen Desserts - Dealers	8,871	1,298	50	1,172	25	50%	25	50%	0	0.00%
Spas & Hot Tubs - Supplies & Parts	8,866	1,299	59	1,097	45	76%	14	24%	0	0.00%
Insurance - Viatical	8,851	1,300	21	1,724	12	57%	8	38%	1	4.76%
Aircraft Servicing & Maintenance	8,849	1,301	11	2,176	9	82%	0	0%	2	18.18%
Photographers - Aerial	8,826	1,302	36	1,357	19	53%	15	42%	2	5.56%
Stair Builders	8,824	1,303	14	1,995	7	50%	7	50%	0	0.00%
Police & Fire Organizations	8,822	1,304	3	2,998	3	100%	0	0%	0	0.00%
Catalog Showrooms	8,808	1,305	85	917	82	96%	3	4%	0	0.00%
Printers - Business Forms	8,801	1,306	46	1,222	38	83%	6	13%	2	4.35%
Marine Electronic Equipment & Supplies	8,779	1,307	24	1,625	21	88%	3	13%	0	0.00%
Sauna Equipment & Supplies	8,766	1,308	30	1,468	22	73%	6	20%	2	6.67%
Gates	8,763	1,309	30	1,468	21	70%	9	30%	0	0.00%
Laboratory Equipment & Supplies	8,722	1,310	24	1,625	13	54%	10	42%	1	4.17%
Doors - Installation	8,714	1,311	31	1,443	22	71%	8	26%	1	3.23%
Commodity Brokers	8,690	1,312	20	1,753	11	55%	8	40%	1	5.00%
Screen Repair	8,684	1,313	26	1,567	11	42%	12	46%	3	11.54%
Skylights	8,682	1,314	5	2,696	4	80%	0	0%	1	20.00%
Upholstery Fabrics - Retail	8,665	1,315	36	1,357	18	50%	17	47%	1	2.78%
Management Training	8,657	1,316	10	2,236	8	80%	1	10%	1	10.00%
Fraternal Organizations	8,631	1,317	11	2,176	10	91%	1	9%	0	0.00%
Landscape Lighting	8,626	1,318	31	1,443	19	61%	12	39%	0	0.00%
Crane Service	8,581	1,319	7	2,480	3	43%	4	57%	0	0.00%
Sports Bar	8,553	1,320	68	1,031	36	53%	32	47%	0	0.00%
Meat - Processing	8,550	1,321	19	1,779	12	63%	7	37%	0	0.00%
Cargo & Freight Containers	8,545	1,322	53	1,144	19	36%	29	55%	5	9.43%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Employee Benefit Plans	8,529	1,323	178	579	171	96%	6	3%	1	0.56%
Interior Decorators & Designers Supplies	8,518	1,324	196	541	29	15%	17	9%	150	76.53%
Concierge Services	8,492	1,325	8	2,400	3	38%	4	50%	1	12.50%
Boat Renting & Leasing	8,486	1,326	73	999	34	47%	37	51%	2	2.74%
Fire Protection Consultants	8,471	1,327	44	1,250	8	18%	35	80%	1	2.27%
Surgical Centers	8,471	1,327	27	1,542	23	85%	4	15%	0	0.00%
Toilets - Portable	8,464	1,329	18	1,818	14	78%	4	22%	0	0.00%
Food - Sales & Delivery	8,457	1,330	71	1,011	48	68%	21	30%	2	2.82%
Auto Air Conditioning	8,440	1,331	36	1,357	21	58%	14	39%	1	2.78%
Golf Courses - Private	8,431	1,332	26	1,567	20	77%	6	23%	0	0.00%
Fishing Tackle Dealers	8,420	1,333	48	1,195	26	54%	22	46%	0	0.00%
Dryer Vent Cleaning	8,402	1,334	19	1,779	2	11%	11	58%	6	31.58%
Debt Relief Services (Non-compliant with FTC Rule)	8,386	1,335	114	766	13	11%	61	54%	40	35.09%
Organizing Services - Household & Business	8,383	1,336	17	1,866	10	59%	7	41%	0	0.00%
Basement - Contractors	8,357	1,337	10	2,236	4	40%	6	60%	0	0.00%
Pet Day Care	8,331	1,338	20	1,753	13	65%	6	30%	1	5.00%
Fruits & Vegetables - Retail	8,330	1,339	45	1,240	21	47%	23	51%	1	2.22%
Material Handling Equipment	8,327	1,340	6	2,582	5	83%	1	17%	0	0.00%
Pension & Profit Sharing Plans	8,301	1,341	39	1,305	27	69%	10	26%	2	5.13%
Nursery Stock Dealers	8,299	1,342	65	1,045	22	34%	41	63%	2	3.08%
Appliances - Small - Supplies & Parts	8,294	1,343	124	730	95	77%	28	23%	1	0.81%
Fire Damage Restoration	8,287	1,344	25	1,600	15	60%	10	40%	0	0.00%
Patio Equipment & Supplies	8,273	1,345	47	1,209	36	77%	11	23%	0	0.00%
Educational Materials - Home Schooling	8,265	1,346	25	1,600	17	68%	8	32%	0	0.00%
Teeth Whitening Services	8,238	1,347	168	605	132	79%	35	21%	1	0.60%
Appliances - Major - Rent & Lease	8,216	1,348	81	942	59	73%	20	25%	2	2.47%
Convention Services & Facilities	8,198	1,349	33	1,416	20	61%	12	36%	1	3.03%
X-Ray Labs - Medical & Dental	8,198	1,349	53	1,144	33	62%	19	36%	1	1.89%
Video Games - Wholesale & Manufacturers	8,187	1,351	1,380	130	1,367	99%	12	1%	1	0.07%
Tourists Attractions	8,165	1,352	63	1,059	44	70%	14	22%	5	7.94%
Lifts	8,162	1,353	18	1,818	11	61%	7	39%	0	0.00%
Coffee Break Service & Supplies	8,161	1,354	50	1,172	33	66%	13	26%	4	8.00%
Garments - Printing & Lettering	8,105	1,355	56	1,120	40	71%	15	27%	1	1.79%
Warehousing Services	8,105	1,355	7	2,480	7	100%	0	0%	0	0.00%
Brick - Concrete, Pumice	8,097	1,357	26	1,567	15	58%	7	27%	4	15.38%
Mailing Machines & Equipment	8,090	1,358	251	449	238	95%	13	5%	0	0.00%
Oxygen	8,086	1,359	23	1,648	16	70%	7	30%	0	0.00%
Trailers - Equipment & Parts	8,070	1,360	28	1,509	22	79%	6	21%	0	0.00%
Global Positioning Systems	8,064	1,361	26	1,567	17	65%	9	35%	0	0.00%
Welding Equipment & Supplies	8,053	1,362	29	1,487	21	72%	8	28%	0	0.00%
Septic Tanks - Treatment Supplies	8,051	1,363	32	1,433	27	84%	3	9%	2	6.25%
Physicians & Surgeons - Anesthesiologists	8,019	1,364	85	917	58	68%	27	32%	0	0.00%
Lumber - Wholesale	8,012	1,365	8	2,400	4	50%	4	50%	0	0.00%
Vertical Blinds	8,012	1,365	16	1,918	9	56%	7	44%	0	0.00%
Assisted Living & Adult Family Homes	7,969	1,367	23	1,648	14	61%	9	39%	0	0.00%
Airlines - Ticket Agencies	7,962	1,368	89	889	78	88%	8	9%	3	3.37%
Optical Equipment & Supplies	7,957	1,369	86	913	76	88%	10	12%	0	0.00%
Pumps - Dealers	7,957	1,369	14	1,995	9	64%	3	21%	2	14.29%
Sales & Order Books	7,949	1,371	80	957	44	55%	34	43%	2	2.50%
Greeting Cards - Retail	7,948	1,372	80	957	43	54%	35	44%	2	2.50%
Farm Equipment - Repair & Parts	7,919	1,373	15	1,962	11	73%	4	27%	0	0.00%
Wallpapers & Wallcoverings - Retail	7,887	1,374	46	1,222	30	65%	15	33%	1	2.17%
Water Heaters - Dealers	7,883	1,375	40	1,291	30	75%	9	23%	1	2.50%
Ski Equipment - Retail	7,869	1,376	38	1,320	26	68%	10	26%	2	5.26%
Disability Access Equipment	7,857	1,377	36	1,357	34	94%	2	6%	0	0.00%
Automation Systems & Equipment	7,846	1,378	133	708	126	95%	7	5%	0	0.00%
Laundries - Self Service	7,801	1,379	97	842	50	52%	40	41%	7	7.22%
Nurses	7,801	1,379	7	2,480	5	71%	2	29%	0	0.00%
Yoga Instruction	7,790	1,381	74	993	40	54%	33	45%	1	1.35%
Basement - Finishing	7,743	1,382	17	1,866	15	88%	0	0%	2	11.76%
Food Service/Management	7,737	1,383	44	1,250	35	80%	9	20%	0	0.00%
Waste Containers	7,736	1,384	76	978	53	70%	23	30%	0	0.00%
Barber Schools	7,699	1,385	39	1,305	29	74%	10	26%	0	0.00%
Clinics - Sleep Centers	7,687	1,386	45	1,240	40	89%	5	11%	0	0.00%
Smelters & Refiners - Precious Metals	7,684	1,387	10	2,236	7	70%	3	30%	0	0.00%
Video Games - Supplies & Parts	7,680	1,388	247	451	111	45%	118	48%	18	7.22%
Savings & Loan Associations	7,672	1,389	32	1,433	27	84%	5	16%	0	0.00%
Candy & Confectionery - Wholesale & Manufacturers	7,671	1,390	90	882	28	31%	58	64%	4	4.44%
Covers - Protective	7,668	1,391	110	781	66	60%	37	34%	7	6.36%
Automated Teller Machines	7,657	1,392	41	1,279	29	71%	11	27%	1	2.44%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Beads	7,655	1,393	15	1,962	10	67%	5	33%	0	0.00%
Diamond Buyers	7,652	1,394	2	3,218	2	100%	0	0%	0	0.00%
Telephone Answering Equipment & Systems	7,641	1,395	27	1,542	14	52%	12	44%	1	3.70%
Pipe Line, Oil & Gas Wholesaler & Distributors	7,619	1,396	22	1,684	19	86%	2	9%	1	4.55%
Mobile Apps	7,614	1,397	90	882	54	60%	32	36%	4	4.44%
Advertising - Television	7,588	1,398	19	1,779	15	79%	4	21%	0	0.00%
Attorneys & Lawyers - Social Security & Disability	7,575	1,399	6	2,582	5	83%	1	17%	0	0.00%
Boys Clothing & Furnishings - Retail	7,572	1,400	155	632	83	54%	70	45%	2	1.29%
Exterior Structures - Barn Construction	7,567	1,401	20	1,753	6	30%	12	60%	2	10.00%
Self Defense	7,562	1,402	40	1,291	22	55%	14	35%	4	10.00%
Exporters	7,546	1,403	18	1,818	7	39%	9	50%	2	11.11%
Vacuum Cleaners - Supplies & Parts	7,531	1,404	30	1,468	25	83%	5	17%	0	0.00%
Emergency Disaster Preparedness Equipment & Supplies	7,524	1,405	10	2,236	6	60%	2	20%	2	20.00%
Mail Box Rental & Receiving	7,496	1,406	76	978	43	57%	30	39%	3	3.95%
Food Brokers	7,459	1,407	27	1,542	12	44%	15	56%	0	0.00%
Hydraulic Equipment & Supplies	7,444	1,408	48	1,195	5	10%	43	90%	0	0.00%
Leather Goods - Dealers	7,428	1,409	152	647	125	82%	23	15%	4	2.63%
Computers - Security Equip & Systems	7,422	1,410	123	731	88	72%	33	27%	2	1.63%
Snowmobiles	7,417	1,411	86	913	74	86%	12	14%	0	0.00%
Uniform Supply Service	7,414	1,412	31	1,443	19	61%	10	32%	2	6.45%
Collection Agencies - Government Loans	7,374	1,413	22	1,684	5	23%	17	77%	0	0.00%
Tax Reporting Service	7,366	1,414	42	1,266	22	52%	20	48%	0	0.00%
Glass - Beveled, Carved, Ornamental	7,364	1,415	15	1,962	11	73%	4	27%	0	0.00%
Physicians & Surgeons - Gastroenterology	7,354	1,416	50	1,172	43	86%	7	14%	0	0.00%
Shoes - Custom Made	7,334	1,417	130	715	101	78%	28	22%	1	0.77%
Attorneys & Lawyers - Elder Law	7,333	1,418	11	2,176	11	100%	0	0%	0	0.00%
Compliance Consulting	7,331	1,419	22	1,684	13	59%	9	41%	0	0.00%
Home Decor, Accessories & Gifts - Online Retailer	7,329	1,420	189	554	81	43%	103	54%	5	2.65%
Foundries	7,318	1,421	23	1,648	1	4%	21	91%	1	4.35%
Auto Appraisers	7,316	1,422	15	1,962	11	73%	4	27%	0	0.00%
Costume Fabrics, Trim & Accessories	7,305	1,423	89	889	50	56%	39	44%	0	0.00%
Air Conditioning Systems - Cleaning	7,283	1,424	68	1,031	37	54%	30	44%	1	1.47%
Party Facilities	7,274	1,425	63	1,059	37	59%	24	38%	2	3.17%
Foods - Dehydrated & Freeze-Dried	7,268	1,426	20	1,753	16	80%	4	20%	0	0.00%
Bartending Instruction	7,266	1,427	13	2,053	9	69%	4	31%	0	0.00%
Flight School	7,255	1,428	17	1,866	9	53%	8	47%	0	0.00%
Pallets & Skids	7,250	1,429	1	3,547	0	0%	0	0%	1	100.00%
Pianos - Tuning & Repair	7,241	1,430	23	1,648	9	39%	9	39%	5	21.74%
Tool & Die Makers	7,211	1,431	1	3,547	0	0%	1	100%	0	0.00%
Plastics - Molders	7,209	1,432	7	2,480	3	43%	4	57%	0	0.00%
Ranches	7,198	1,433	30	1,468	16	53%	14	47%	0	0.00%
Towers	7,183	1,434	48	1,195	14	29%	33	69%	1	2.08%
Home Automation	7,171	1,435	16	1,918	13	81%	3	19%	0	0.00%
Vanity Publishers	7,167	1,436	85	917	64	75%	19	22%	2	2.35%
Vacuum Equipment & Systems	7,164	1,437	48	1,195	30	63%	13	27%	5	10.42%
Contractors - Ceiling	7,162	1,438	11	2,176	7	64%	3	27%	1	9.09%
Oil Producers	7,151	1,439	17	1,866	1	6%	16	94%	0	0.00%
Hats - Retail	7,145	1,440	73	999	34	47%	36	49%	3	4.11%
Stone Setting	7,137	1,441	23	1,648	9	39%	13	57%	1	4.35%
Desktop Publishing	7,119	1,442	17	1,866	8	47%	9	53%	0	0.00%
Hardscapes	7,103	1,443	10	2,236	7	70%	3	30%	0	0.00%
Inventory Service	7,098	1,444	4	2,821	3	75%	1	25%	0	0.00%
Transcription Service	7,087	1,445	4	2,821	3	75%	1	25%	0	0.00%
Electrolysis	7,079	1,446	8	2,400	2	25%	2	25%	4	50.00%
Floor Waxing, Polishing & Cleaning	7,067	1,447	14	1,995	3	21%	11	79%	0	0.00%
Facility Maintenance	7,063	1,448	6	2,582	2	33%	4	67%	0	0.00%
Braids	7,051	1,449	37	1,338	23	62%	14	38%	0	0.00%
Metal Finishers	7,049	1,450	14	1,995	10	71%	4	29%	0	0.00%
Bankruptcy Assistance & Services	7,035	1,451	30	1,468	18	60%	12	40%	0	0.00%
Books - Wholesale	7,033	1,452	61	1,082	41	67%	19	31%	1	1.64%
Drafting Services	7,016	1,453	10	2,236	3	30%	7	70%	0	0.00%
Patent Agents	7,013	1,454	22	1,684	12	55%	9	41%	1	4.55%
Bartending Service	6,990	1,455	22	1,684	8	36%	11	50%	3	13.64%
Oil Tank Removal & Installation	6,964	1,456	13	2,053	12	92%	1	8%	0	0.00%
Check Verification & Recovery Service	6,959	1,457	49	1,184	45	92%	3	6%	1	2.04%
Oils - Essential	6,958	1,458	5	2,696	5	100%	0	0%	0	0.00%
Tree Service - Pruning	6,950	1,459	14	1,995	5	36%	5	36%	4	28.57%
Health Resorts	6,945	1,460	82	933	36	44%	45	55%	1	1.22%
Balloons - Manned	6,898	1,461	62	1,072	26	42%	29	47%	7	11.29%
Skateboards & Equipment	6,893	1,462	109	788	60	55%	48	44%	1	0.92%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
families)	6,887	1,463	45	1,240	33	73%	11	24%	1	2.22%
Hardware - Wholesale & Manufacturers	6,864	1,464	15	1,962	7	47%	8	53%	0	0.00%
Shoes - Wholesale & Manufacturers	6,844	1,465	101	821	91	90%	10	10%	0	0.00%
Christmas Trees	6,829	1,466	100	826	91	91%	7	7%	2	2.00%
Employment Service - Virtual Assistant	6,827	1,467	15	1,962	7	47%	8	53%	0	0.00%
Auto Bumpers, Guards & Grilles	6,825	1,468	21	1,724	16	76%	5	24%	0	0.00%
Ponzi Schemes	6,823	1,469	9	2,318	0	0%	0	0%	9	100.00%
Plants - Retail	6,820	1,470	54	1,133	42	78%	12	22%	0	0.00%
Fur Business - Retail	6,818	1,471	29	1,487	15	52%	14	48%	0	0.00%
Labor Posters	6,812	1,472	131	711	108	82%	20	15%	3	2.29%
Molds	6,799	1,473	7	2,480	1	14%	6	86%	0	0.00%
Topsoil	6,796	1,474	15	1,962	11	73%	4	27%	0	0.00%
Auto Dealers - Custom Design & Replica	6,795	1,475	24	1,625	9	38%	15	63%	0	0.00%
Carpet & Rug Repair	6,791	1,476	12	2,109	6	50%	5	42%	1	8.33%
Media Consultant	6,775	1,477	46	1,222	24	52%	16	35%	6	13.04%
Invitations & Announcements	6,767	1,478	27	1,542	17	63%	10	37%	0	0.00%
Divorce Assistance	6,766	1,479	63	1,059	14	22%	48	76%	1	1.59%
Oil Burners	6,749	1,480	21	1,724	20	95%	1	5%	0	0.00%
Mirrors	6,744	1,481	20	1,753	13	65%	7	35%	0	0.00%
Van Conversions & Accessories	6,744	1,481	18	1,818	12	67%	6	33%	0	0.00%
Waterproofing Materials	6,741	1,483	19	1,779	9	47%	5	26%	5	26.32%
Air Cargo & Package Express Service	6,719	1,484	46	1,222	13	28%	32	70%	1	2.17%
Custom Framing	6,710	1,485	16	1,918	6	38%	10	63%	0	0.00%
Leather Clothing - Retail	6,697	1,486	55	1,128	29	53%	20	36%	6	10.91%
Wineries	6,694	1,487	37	1,338	23	62%	11	30%	3	8.11%
Stair Lifts	6,689	1,488	18	1,818	18	100%	0	0%	0	0.00%
Pest Control Supplies & Equipment	6,688	1,489	19	1,779	13	68%	5	26%	1	5.26%
Pet Fencing & Containment Systems	6,673	1,490	34	1,398	30	88%	4	12%	0	0.00%
Glass - Stained & Leaded	6,664	1,491	38	1,320	20	53%	17	45%	1	2.63%
Kitchen Cabinet Refacing	6,659	1,492	18	1,818	13	72%	4	22%	1	5.56%
Barter & Trade Exchanges	6,653	1,493	26	1,567	18	69%	8	31%	0	0.00%
Stump Removal & Grinding	6,643	1,494	12	2,109	8	67%	3	25%	1	8.33%
Furniture - Unfinished	6,639	1,495	49	1,184	33	67%	16	33%	0	0.00%
Digital Media	6,638	1,496	105	803	87	83%	15	14%	3	2.86%
Utility Submetering & Billing	6,633	1,497	81	942	72	89%	9	11%	0	0.00%
Weed Control Service	6,613	1,498	54	1,133	48	89%	6	11%	0	0.00%
Fish & Seafood - Wholesale	6,591	1,499	10	2,236	4	40%	6	60%	0	0.00%
Art Instruction & Schools	6,580	1,500	33	1,416	17	52%	15	45%	1	3.03%
Modeling & Acting - Training	6,574	1,501	11	2,176	8	73%	2	18%	1	9.09%
Physicians & Surgeons - Cardiology Services	6,570	1,502	29	1,487	28	97%	1	3%	0	0.00%
Car Buying Service	6,562	1,503	17	1,866	14	82%	1	6%	2	11.76%
Charity - National	6,559	1,504	26	1,567	23	88%	3	12%	0	0.00%
Orthopedic Appliances	6,555	1,505	25	1,600	21	84%	4	16%	0	0.00%
Dock Builders	6,552	1,506	14	1,995	5	36%	7	50%	2	14.29%
Mediation Services	6,532	1,507	31	1,443	14	45%	6	19%	11	35.48%
Saddlery & Harness	6,516	1,508	26	1,567	18	69%	7	27%	1	3.85%
Restaurant Management	6,473	1,509	27	1,542	19	70%	7	26%	1	3.70%
Contractor - Metal Roofing	6,470	1,510	21	1,724	8	38%	13	62%	0	0.00%
Engineers - Electrical	6,458	1,511	8	2,400	5	63%	3	38%	0	0.00%
Nutrition	6,457	1,512	28	1,509	14	50%	10	36%	4	14.29%
Document Imaging & Scanning Service	6,453	1,513	13	2,053	3	23%	7	54%	3	23.08%
Antiques - Reproductions	6,445	1,514	8	2,400	5	63%	3	38%	0	0.00%
Contractor - Decorative & Specialty Concrete	6,443	1,515	24	1,625	11	46%	11	46%	2	8.33%
Safety & Rescue Equipment Sales & Services	6,431	1,516	19	1,779	15	79%	4	21%	0	0.00%
Air Ambulance Service	6,423	1,517	11	2,176	9	82%	1	9%	1	9.09%
Yacht Brokers	6,406	1,518	28	1,509	13	46%	15	54%	0	0.00%
Nuts - Edible	6,405	1,519	20	1,753	9	45%	2	10%	9	45.00%
Gutter Leaf Guards	6,402	1,520	13	2,053	11	85%	2	15%	0	0.00%
Medical Diagnostic Testing Facilities	6,402	1,520	33	1,416	29	88%	4	12%	0	0.00%
Golf Courses - Public	6,382	1,522	30	1,468	18	60%	10	33%	2	6.67%
Water Works Contractors	6,380	1,523	22	1,684	18	82%	3	14%	1	4.55%
Speech & Language Pathologists	6,343	1,524	8	2,400	7	88%	1	13%	0	0.00%
Fireworks	6,329	1,525	13	2,053	9	69%	4	31%	0	0.00%
Locksmiths Equipment & Supplies	6,320	1,526	46	1,222	15	33%	23	50%	8	17.39%
Student Exchange Programs	6,315	1,527	17	1,866	13	76%	4	24%	0	0.00%
Computers - Rent & Lease	6,311	1,528	452	304	445	98%	7	2%	0	0.00%
Clinics - Pain Management	6,307	1,529	12	2,109	9	75%	3	25%	0	0.00%
Employment Counseling	6,290	1,530	4	2,821	3	75%	1	25%	0	0.00%
Beverages - Wholesale & Distribution	6,289	1,531	13	2,053	9	69%	4	31%	0	0.00%
Glassware - Wholesale & Manufacturers	6,281	1,532	45	1,240	26	58%	19	42%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Food Plans	6,275	1,533	22	1,684	16	73%	6	27%	0	0.00%
Annuities	6,262	1,534	1	3,547	1	100%	0	0%	0	0.00%
Tile & Marble	6,253	1,535	32	1,433	14	44%	15	47%	3	9.38%
Fire Protection Contractor	6,251	1,536	15	1,962	9	60%	5	33%	1	6.67%
Concrete Breaking, Cutting, Sawing	6,216	1,537	1	3,547	0	0%	1	100%	0	0.00%
Advertising - Telephone	6,205	1,538	67	1,037	31	46%	28	42%	8	11.94%
Utilities Underground - Locating	6,200	1,539	10	2,236	9	90%	1	10%	0	0.00%
Publishers Representatives	6,190	1,540	71	1,011	66	93%	3	4%	2	2.82%
Outdoor Kitchens	6,188	1,541	24	1,625	10	42%	14	58%	0	0.00%
Printing Equipment	6,186	1,542	16	1,918	10	63%	6	38%	0	0.00%
Appliances - Installation	6,156	1,543	49	1,184	17	35%	30	61%	2	4.08%
Musical Instruments - Repair	6,153	1,544	47	1,209	25	53%	22	47%	0	0.00%
Denturist	6,152	1,545	16	1,918	12	75%	4	25%	0	0.00%
Swimming Instruction	6,150	1,546	36	1,357	25	69%	10	28%	1	2.78%
Telephone Solicitation Companies	6,148	1,547	98	837	16	16%	18	18%	64	65.31%
Tanning Salons Equipment & Supplies	6,144	1,548	20	1,753	13	65%	7	35%	0	0.00%
Driveway Installation, Paving & Repair	6,122	1,549	90	882	27	30%	54	60%	9	10.00%
Shuttle Bus	6,121	1,550	113	773	63	56%	46	41%	4	3.54%
Meat Brokers	6,116	1,551	17	1,866	7	41%	10	59%	0	0.00%
Batteries - Storage-Retail	6,108	1,552	23	1,648	15	65%	6	26%	2	8.70%
Audio-Visual Equipment - Service & Repair	6,099	1,553	44	1,250	27	61%	16	36%	1	2.27%
Fountains - Garden, Display	6,094	1,554	15	1,962	11	73%	4	27%	0	0.00%
Watches - Wholesale & Manufacturers	6,091	1,555	36	1,357	28	78%	5	14%	3	8.33%
Fishing Charters	6,075	1,556	28	1,509	13	46%	13	46%	2	7.14%
Lighting Consultants	6,070	1,557	14	1,995	5	36%	8	57%	1	7.14%
Boat Covers, Tops & Upholstery	6,068	1,558	25	1,600	14	56%	10	40%	1	4.00%
Dressmakers	6,063	1,559	87	903	49	56%	36	41%	2	2.30%
Distributing Service - Circular, Sample	6,061	1,560	17	1,866	12	71%	5	29%	0	0.00%
Patent Searchers	6,059	1,561	5	2,696	5	100%	0	0%	0	0.00%
Tile - Ceramic - Manufacturers & Distributors	6,057	1,562	3	2,998	1	33%	2	67%	0	0.00%
Personal Security Guard Service	6,055	1,563	9	2,318	6	67%	3	33%	0	0.00%
Mold Consulting & Testing	6,046	1,564	8	2,400	7	88%	0	0%	1	12.50%
Pipes & Smokers Articles	6,044	1,565	80	957	33	41%	47	59%	0	0.00%
Insurance - Fire & Flood Specialists	6,035	1,566	11	2,176	7	64%	2	18%	2	18.18%
Hair Weaving	6,026	1,567	75	987	36	48%	39	52%	0	0.00%
Security Cameras	6,025	1,568	24	1,625	10	42%	13	54%	1	4.17%
Water Wells - Pumps Sales & Service	6,021	1,569	22	1,684	17	77%	5	23%	0	0.00%
Tile Sales	6,012	1,570	29	1,487	13	45%	16	55%	0	0.00%
Fruits & Vegetables - Wholesale	6,003	1,571	2	3,218	1	50%	1	50%	0	0.00%
Travel Escorts	5,977	1,572	4	2,821	2	50%	2	50%	0	0.00%
Metal Specialties	5,963	1,573	9	2,318	6	67%	3	33%	0	0.00%
Office Furniture & Equipment - Used	5,947	1,574	8	2,400	6	75%	2	25%	0	0.00%
Garage Organizers	5,939	1,575	25	1,600	20	80%	5	20%	0	0.00%
Insurance - Liability	5,938	1,576	20	1,753	17	85%	3	15%	0	0.00%
Horse Training	5,934	1,577	14	1,995	8	57%	6	43%	0	0.00%
Lighting Fixtures - Wholesale & Manufacturers	5,932	1,578	21	1,724	15	71%	6	29%	0	0.00%
Pet Supplies & Foods - Wholesale	5,931	1,579	52	1,158	47	90%	3	6%	2	3.85%
Physicians - Surgeons & Neurosurgeons	5,929	1,580	19	1,779	13	68%	6	32%	0	0.00%
Newspaper Distributors	5,926	1,581	121	738	120	99%	0	0%	1	0.83%
Bar Coding Service	5,925	1,582	7	2,480	5	71%	2	29%	0	0.00%
Auto Electric Equipment	5,916	1,583	47	1,209	27	57%	20	43%	0	0.00%
Linen Supply Service	5,910	1,584	23	1,648	12	52%	10	43%	1	4.35%
Plating	5,904	1,585	21	1,724	13	62%	8	38%	0	0.00%
Wind Energy Systems	5,904	1,585	19	1,779	5	26%	13	68%	1	5.26%
Sawmills	5,896	1,587	5	2,696	2	40%	3	60%	0	0.00%
Attorneys & Lawyers - Traffic Law	5,890	1,588	10	2,236	3	30%	7	70%	0	0.00%
Lawn & Garden Pond Dealers & Supplies	5,860	1,589	31	1,443	24	77%	7	23%	0	0.00%
Publicity Service	5,851	1,590	28	1,509	19	68%	9	32%	0	0.00%
Insurance Services - Commercial	5,850	1,591	12	2,109	10	83%	2	17%	0	0.00%
Cabinet Maker	5,849	1,592	34	1,398	6	18%	15	44%	13	38.24%
Animal Registration & Identification	5,843	1,593	43	1,256	15	35%	22	51%	6	13.95%
Divers Equipment & Supplies	5,835	1,594	38	1,320	21	55%	17	45%	0	0.00%
Fiber Optics	5,834	1,595	57	1,114	35	61%	22	39%	0	0.00%
Oil Royalties	5,804	1,596	6	2,582	5	83%	1	17%	0	0.00%
Air Conditioning Equipment - Room Units	5,794	1,597	14	1,995	8	57%	4	29%	2	14.29%
Electric Equipment - Manufacturers	5,788	1,598	20	1,753	6	30%	14	70%	0	0.00%
Travel Agent Mills	5,784	1,599	21	1,724	12	57%	6	29%	3	14.29%
Traffic & Parking Consultants	5,777	1,600	89	889	81	91%	8	9%	0	0.00%
Stamps - Collectors	5,770	1,601	29	1,487	20	69%	6	21%	3	10.34%
Oilfield Equipment	5,764	1,602	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Freight Traffic Service	5,760	1,603	44	1,250	38	86%	6	14%	0	0.00%
Industrial Consultants	5,755	1,604	3	2,998	1	33%	2	67%	0	0.00%
Perfume - Wholesale & Manufacturers	5,750	1,605	38	1,320	18	47%	18	47%	2	5.26%
Shirts - Custom Made	5,735	1,606	105	803	55	52%	47	45%	3	2.86%
Surveillance Equipment, Sales & Service	5,723	1,607	31	1,443	16	52%	10	32%	5	16.13%
Beer & Ale - Wholesale	5,713	1,608	7	2,480	3	43%	4	57%	0	0.00%
Internet-Based Telephone Service	5,706	1,609	187	559	163	87%	24	13%	0	0.00%
Advertising - Radio	5,705	1,610	38	1,320	34	89%	4	11%	0	0.00%
Shipping Room Supplies	5,704	1,611	44	1,250	24	55%	13	30%	7	15.91%
Army & Navy Goods	5,685	1,612	49	1,184	32	65%	13	27%	4	8.16%
Commercial Painting Contractor	5,677	1,613	14	1,995	5	36%	5	36%	4	28.57%
Pharmacies - Specialty	5,676	1,614	13	2,053	13	100%	0	0%	0	0.00%
Posters	5,665	1,615	61	1,082	29	48%	32	52%	0	0.00%
Pottery	5,664	1,616	26	1,567	13	50%	10	38%	3	11.54%
Modeling - Advance Fee	5,641	1,617	17	1,866	3	18%	14	82%	0	0.00%
Oil Well Services	5,638	1,618	2	3,218	0	0%	2	100%	0	0.00%
Referral - Doctor	5,634	1,619	38	1,320	24	63%	14	37%	0	0.00%
Toner Cartridges	5,629	1,620	30	1,468	9	30%	21	70%	0	0.00%
Variety Stores	5,625	1,621	81	942	44	54%	32	40%	5	6.17%
Professional Fundraiser	5,617	1,622	42	1,266	14	33%	27	64%	1	2.38%
Charity - Health	5,611	1,623	35	1,382	25	71%	10	29%	0	0.00%
Fasteners - Industrial & Construction	5,601	1,624	2	3,218	1	50%	1	50%	0	0.00%
Economic Research & Analysis	5,589	1,625	26	1,567	5	19%	21	81%	0	0.00%
Forensic Loan Audits	5,580	1,626	58	1,103	20	34%	22	38%	16	27.59%
Computer Printers Sales & Service	5,579	1,627	53	1,144	34	64%	17	32%	2	3.77%
Artists Agents	5,575	1,628	14	1,995	7	50%	7	50%	0	0.00%
Building Cleaning - Exterior	5,568	1,629	6	2,582	3	50%	3	50%	0	0.00%
Vending Machines - Supplies & Parts	5,568	1,629	38	1,320	29	76%	9	24%	0	0.00%
Computers - Graphics	5,567	1,631	12	2,109	6	50%	4	33%	2	16.67%
Floors - Raised	5,540	1,632	12	2,109	9	75%	3	25%	0	0.00%
Videographers	5,532	1,633	76	978	36	47%	27	36%	13	17.11%
Food Processing Equipment & Supplies	5,522	1,634	12	2,109	10	83%	2	17%	0	0.00%
Motorcycles - Customizing	5,518	1,635	39	1,305	14	36%	24	62%	1	2.56%
Insurance - Long Term Care	5,517	1,636	3	2,998	2	67%	1	33%	0	0.00%
Distillers	5,516	1,637	18	1,818	6	33%	12	67%	0	0.00%
Group Homes	5,506	1,638	3	2,998	1	33%	2	67%	0	0.00%
Consultant - Planning	5,505	1,639	7	2,480	2	29%	5	71%	0	0.00%
Student Housing	5,503	1,640	48	1,195	33	69%	15	31%	0	0.00%
Scales	5,501	1,641	28	1,509	20	71%	7	25%	1	3.57%
Delicatessens	5,498	1,642	18	1,818	5	28%	13	72%	0	0.00%
Shelving	5,494	1,643	13	2,053	9	69%	4	31%	0	0.00%
Infomercials	5,483	1,644	129	718	115	89%	14	11%	0	0.00%
Massage Equipment & Supplies	5,482	1,645	37	1,338	18	49%	18	49%	1	2.70%
Manufactured Homes - Equipment & Parts	5,475	1,646	14	1,995	9	64%	5	36%	0	0.00%
Contractor - Industrial	5,472	1,647	1	3,547	1	100%	0	0%	0	0.00%
Renewable Energy	5,470	1,648	6	2,582	4	67%	2	33%	0	0.00%
Glass, Mirror & Screen Companies	5,454	1,649	22	1,684	16	73%	4	18%	2	9.09%
Window Shades - Equipment & Supplies	5,453	1,650	12	2,109	7	58%	4	33%	1	8.33%
Trailers - Truck	5,449	1,651	19	1,779	15	79%	4	21%	0	0.00%
Boilers - Repair & Cleaning	5,444	1,652	14	1,995	8	57%	6	43%	0	0.00%
Grout Resurfacing & Repair	5,443	1,653	7	2,480	6	86%	1	14%	0	0.00%
Naturopaths	5,438	1,654	2	3,218	2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Wills, Trust & Probate	5,435	1,655	4	2,821	0	0%	4	100%	0	0.00%
Video Equipment - Sales & Rentals	5,426	1,656	36	1,357	13	36%	20	56%	3	8.33%
Veterans & Military Organizations	5,420	1,657	5	2,696	4	80%	0	0%	1	20.00%
Auto Smog Inspection	5,391	1,658	95	855	57	60%	38	40%	0	0.00%
Lotteries - Foreign	5,388	1,659	4	2,821	0	0%	1	25%	3	75.00%
Auto Race Cars	5,370	1,660	27	1,542	17	63%	7	26%	3	11.11%
Pet Grooming - Mobile	5,367	1,661	18	1,818	9	50%	8	44%	1	5.56%
Trailers - Horse	5,356	1,662	13	2,053	11	85%	2	15%	0	0.00%
Business Credit Builder	5,344	1,663	47	1,209	46	98%	1	2%	0	0.00%
Wire & Cable - Electric	5,341	1,664	6	2,582	2	33%	4	67%	0	0.00%
Chemical Cleaning - Industrial	5,336	1,665	11	2,176	4	36%	7	64%	0	0.00%
Hospital Consultants	5,325	1,666	60	1,090	25	42%	33	55%	2	3.33%
Printing Brokers	5,325	1,666	14	1,995	9	64%	5	36%	0	0.00%
Grocers - Wholesale	5,307	1,668	6	2,582	4	67%	2	33%	0	0.00%
Child Care - In Home	5,305	1,669	26	1,567	14	54%	12	46%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Self Defense Devices	5,304	1,670	55	1,128	50	91%	5	9%	0	0.00%
Cocktail Lounges	5,303	1,671	38	1,320	16	42%	21	55%	1	2.63%
Jewelers - Supplies	5,301	1,672	7	2,480	6	86%	1	14%	0	0.00%
Truck Caps & Shells	5,298	1,673	14	1,995	10	71%	4	29%	0	0.00%
Water Supply Systems	5,291	1,674	41	1,279	24	59%	17	41%	0	0.00%
Gymnasiums - Equipment & Supplies	5,288	1,675	31	1,443	18	58%	12	39%	1	3.23%
Comic Books	5,285	1,676	57	1,114	25	44%	28	49%	4	7.02%
Trademark Agents & Consultants	5,281	1,677	6	2,582	3	50%	3	50%	0	0.00%
Design & Build Contractor	5,275	1,678	24	1,625	6	25%	15	63%	3	12.50%
Window Tinting & Coating - Residential	5,249	1,679	11	2,176	8	73%	2	18%	1	9.09%
Halls & Auditoriums	5,241	1,680	26	1,567	17	65%	6	23%	3	11.54%
Mosquito Control	5,238	1,681	12	2,109	10	83%	2	17%	0	0.00%
Greenhouses	5,236	1,682	7	2,480	5	71%	2	29%	0	0.00%
Lasers	5,220	1,683	27	1,542	12	44%	15	56%	0	0.00%
Permanent Make Up	5,219	1,684	15	1,962	13	87%	2	13%	0	0.00%
Government - County	5,210	1,685	11	2,176	8	73%	3	27%	0	0.00%
Booths - Toll, Parking	5,201	1,686	259	442	215	83%	44	17%	0	0.00%
Photographic Equipment - Repair	5,198	1,687	37	1,338	17	46%	20	54%	0	0.00%
Baseball Clubs	5,196	1,688	37	1,338	30	81%	7	19%	0	0.00%
Floors - Industrial	5,179	1,689	13	2,053	6	46%	4	31%	3	23.08%
Training - Video Instruction Tapes	5,174	1,690	20	1,753	11	55%	4	20%	5	25.00%
Balloons - Novelty & Toy	5,169	1,691	20	1,753	12	60%	8	40%	0	0.00%
Gourmet Shops	5,169	1,691	26	1,567	11	42%	13	50%	2	7.69%
Grant Writers	5,163	1,693	35	1,382	7	20%	25	71%	3	8.57%
Plasma Centers	5,162	1,694	16	1,918	8	50%	8	50%	0	0.00%
Horse Dealers	5,154	1,695	15	1,962	11	73%	4	27%	0	0.00%
Roofing Equipment & Supplies	5,154	1,695	13	2,053	7	54%	6	46%	0	0.00%
Contractor - Crawl Space	5,148	1,697	9	2,318	3	33%	6	67%	0	0.00%
Alternators & Generators - Auto Repair	5,144	1,698	34	1,398	23	68%	10	29%	1	2.94%
Concrete Construction Forms & Accessories	5,135	1,699	18	1,818	13	72%	5	28%	0	0.00%
Manufactured Homes - Rent & Lease	5,127	1,700	40	1,291	22	55%	13	33%	5	12.50%
Horse Breeders	5,121	1,701	9	2,318	5	56%	4	44%	0	0.00%
Home Health Services - Skilled	5,112	1,702	2	3,218	2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Civil	5,105	1,703	36	1,357	12	33%	22	61%	2	5.56%
Attorneys & Lawyers - DUI	5,103	1,704	18	1,818	4	22%	14	78%	0	0.00%
Caskets	5,102	1,705	18	1,818	14	78%	2	11%	2	11.11%
Human Services Organizations	5,095	1,706	4	2,821	4	100%	0	0%	0	0.00%
Attorneys Service Bureaus	5,080	1,707	10	2,236	8	80%	2	20%	0	0.00%
Pet Exercising Service	5,071	1,708	5	2,696	4	80%	1	20%	0	0.00%
Online Shipping Broker	5,065	1,709	28	1,509	9	32%	15	54%	4	14.29%
Paging Equipment & Service	5,065	1,709	23	1,648	18	78%	4	17%	1	4.35%
Occupational Therapists	5,059	1,711	6	2,582	3	50%	3	50%	0	0.00%
Coffee Brewing Devices	5,058	1,712	36	1,357	28	78%	8	22%	0	0.00%
Genealogy Services	5,056	1,713	60	1,090	57	95%	2	3%	1	1.67%
Golf Instruction	5,055	1,714	26	1,567	13	50%	12	46%	1	3.85%
Administrators - Class Action Settlement	5,052	1,715	20	1,753	14	70%	5	25%	1	5.00%
Home Staging	5,047	1,716	5	2,696	3	60%	2	40%	0	0.00%
Appliances - Small - Wholesale & Manufacturers	5,044	1,717	77	971	65	84%	9	12%	3	3.90%
Window Tinting & Coating - Commercial	5,028	1,718	11	2,176	3	27%	5	45%	3	27.27%
Couriers	5,018	1,719	9	2,318	4	44%	2	22%	3	33.33%
Brick - Clay - Common & Face	5,011	1,720	11	2,176	5	45%	6	55%	0	0.00%
Oilfield Hauling	5,005	1,721	1	3,547	0	0%	1	100%	0	0.00%
Plumbing - Renovation & Repair	5,005	1,721	33	1,416	19	58%	12	36%	2	6.06%
Buildings - Concrete	5,001	1,723	12	2,109	5	42%	5	42%	2	16.67%
Skating Rinks	4,997	1,724	28	1,509	19	68%	9	32%	0	0.00%
Roof Structures	4,988	1,725	9	2,318	3	33%	6	67%	0	0.00%
Tents - Rental	4,980	1,726	23	1,648	12	52%	7	30%	4	17.39%
Attorneys & Lawyers - Patent	4,975	1,727	4	2,821	1	25%	3	75%	0	0.00%
Bakers - Wholesale	4,970	1,728	7	2,480	4	57%	3	43%	0	0.00%
Arborist	4,969	1,729	14	1,995	3	21%	9	64%	2	14.29%
Cleaning Compounds	4,968	1,730	38	1,320	22	58%	16	42%	0	0.00%
School Furniture & Equipment	4,959	1,731	9	2,318	9	100%	0	0%	0	0.00%
Sewing Machines - Service & Repair	4,954	1,732	62	1,072	45	73%	16	26%	1	1.61%
Dog Daycare	4,947	1,733	16	1,918	12	75%	4	25%	0	0.00%
Compressors	4,919	1,734	15	1,962	11	73%	4	27%	0	0.00%
Body Care Products	4,918	1,735	46	1,222	26	57%	20	43%	0	0.00%
Oils - Petroleum	4,918	1,735	15	1,962	12	80%	3	20%	0	0.00%
Colon Hydrotherapy - Colonic Therapy	4,914	1,737	13	2,053	11	85%	2	15%	0	0.00%
Dental Hygienists	4,912	1,738	26	1,567	20	77%	6	23%	0	0.00%
Office Furniture & Equipment - Installation	4,912	1,738	3	2,998	1	33%	2	67%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Bounce Houses	4,896	1,740	37	1,338	20	54%	17	46%	0	0.00%
Beds - Electric & Adjustable	4,876	1,741	28	1,509	28	100%	0	0%	0	0.00%
Artists - Fine Art	4,843	1,742	67	1,037	15	22%	41	61%	11	16.42%
Charity - Children & Youth	4,832	1,743	12	2,109	8	67%	4	33%	0	0.00%
Autograph Dealers	4,827	1,744	48	1,195	17	35%	29	60%	2	4.17%
Shoppers News Publications	4,825	1,745	34	1,398	15	44%	5	15%	14	41.18%
Giftware - Wholesale & Manufacturers	4,811	1,746	9	2,318	4	44%	5	56%	0	0.00%
Windows - Vinyl	4,770	1,747	19	1,779	5	26%	5	26%	9	47.37%
Clocks - Dealers	4,768	1,748	25	1,600	20	80%	5	20%	0	0.00%
Music Distribution Service	4,766	1,749	68	1,031	51	75%	16	24%	1	1.47%
First Aid Instruction	4,752	1,750	14	1,995	8	57%	6	43%	0	0.00%
Insurance - Dental	4,748	1,751	22	1,684	18	82%	3	14%	1	4.55%
Water Gardens Fountains & Ponds	4,728	1,752	20	1,753	10	50%	9	45%	1	5.00%
Sportswear - Wholesale & Manufacturers	4,726	1,753	50	1,172	26	52%	24	48%	0	0.00%
Bird & Wildlife Supply Shops	4,720	1,754	24	1,625	13	54%	11	46%	0	0.00%
Senior Housing/Living	4,716	1,755	22	1,684	18	82%	4	18%	0	0.00%
Engineers - Mechanical	4,713	1,756	5	2,696	1	20%	4	80%	0	0.00%
Escort Service - Personal	4,712	1,757	1	3,547	1	100%	0	0%	0	0.00%
Rifle & Pistol Ranges	4,703	1,758	25	1,600	16	64%	9	36%	0	0.00%
Developmental Disability Services	4,699	1,759	4	2,821	2	50%	2	50%	0	0.00%
Military Goods	4,695	1,760	60	1,090	57	95%	3	5%	0	0.00%
Contractor - Low Voltage Systems	4,685	1,761	4	2,821	4	100%	0	0%	0	0.00%
Water Analysis	4,672	1,762	13	2,053	8	62%	1	8%	4	30.77%
Parking Attendant Service	4,670	1,763	108	792	83	77%	23	21%	2	1.85%
Stock & Bond Transfer Agents	4,661	1,764	45	1,240	39	87%	6	13%	0	0.00%
Architectural & Construction Specs	4,656	1,765	12	2,109	7	58%	5	42%	0	0.00%
Food Products - Organic	4,644	1,766	27	1,542	17	63%	9	33%	1	3.70%
Landscape Contractors - Commercial	4,641	1,767	8	2,400	6	75%	2	25%	0	0.00%
Water - Bottled & Bulk	4,627	1,768	16	1,918	8	50%	8	50%	0	0.00%
Moving Equipment Rental	4,605	1,769	27	1,542	13	48%	14	52%	0	0.00%
Awards - Production & Engraving	4,599	1,770	23	1,648	17	74%	6	26%	0	0.00%
Guide Service	4,596	1,771	11	2,176	3	27%	7	64%	1	9.09%
Detective Agencies	4,592	1,772	5	2,696	4	80%	1	20%	0	0.00%
Baths - Equipment & Supplies	4,586	1,773	33	1,416	19	58%	14	42%	0	0.00%
Consultants - Telecommunication	4,583	1,774	17	1,866	11	65%	6	35%	0	0.00%
Wood Finishing	4,582	1,775	16	1,918	8	50%	5	31%	3	18.75%
Equestrian Services	4,580	1,776	14	1,995	9	64%	5	36%	0	0.00%
Scoters - Medical	4,568	1,777	31	1,443	21	68%	9	29%	1	3.23%
Veterinarians Equipment & Supplies	4,567	1,778	9	2,318	7	78%	2	22%	0	0.00%
Hydraulic Equipment Repair	4,565	1,779	9	2,318	2	22%	7	78%	0	0.00%
Floor Coatings - Epoxy/Polyurethane	4,561	1,780	16	1,918	6	38%	10	63%	0	0.00%
Race Tracks	4,557	1,781	37	1,338	21	57%	15	41%	1	2.70%
Docks	4,546	1,782	17	1,866	10	59%	5	29%	2	11.76%
Pipe	4,546	1,782	2	3,218	1	50%	1	50%	0	0.00%
Candles - Wholesale & Manufacturers	4,541	1,784	7	2,480	6	86%	1	14%	0	0.00%
Spices	4,536	1,785	136	692	12	9%	122	90%	2	1.47%
Farm Supplies	4,516	1,786	25	1,600	19	76%	6	24%	0	0.00%
Mentally Disabled Services	4,516	1,786	1	3,547	1	100%	0	0%	0	0.00%
Mining Companies	4,510	1,788	5	2,696	0	0%	4	80%	1	20.00%
Project Management	4,509	1,789	12	2,109	0	0%	12	100%	0	0.00%
Antiques - Repair & Restore	4,507	1,790	23	1,648	13	57%	10	43%	0	0.00%
Rubber Stamps	4,506	1,791	10	2,236	4	40%	6	60%	0	0.00%
Aluminum Products	4,491	1,792	9	2,318	7	78%	2	22%	0	0.00%
Refrigeration Equipment - Supplies & Parts	4,471	1,793	11	2,176	8	73%	3	27%	0	0.00%
Soaps & Detergents	4,470	1,794	29	1,487	17	59%	12	41%	0	0.00%
Social Workers	4,465	1,795	9	2,318	9	100%	0	0%	0	0.00%
Video Tape Duplication Service	4,464	1,796	4	2,821	2	50%	1	25%	1	25.00%
Marketing Software	4,458	1,797	74	993	62	84%	10	14%	2	2.70%
Aluminum	4,455	1,798	11	2,176	6	55%	5	45%	0	0.00%
Storm Windows & Doors - Repair	4,453	1,799	13	2,053	6	46%	7	54%	0	0.00%
Swimming Pools- Above Ground	4,453	1,799	7	2,480	6	86%	1	14%	0	0.00%
Auto Air Conditioning Equipment	4,443	1,801	17	1,866	12	71%	5	29%	0	0.00%
Consultant - Strategic Planning	4,441	1,802	22	1,684	10	45%	11	50%	1	4.55%
Erosion Control	4,441	1,802	2	3,218	1	50%	1	50%	0	0.00%
Airport Parking Reservations	4,437	1,804	42	1,266	23	55%	17	40%	2	4.76%
Information Processing & Retrieval Equipment & Systems	4,432	1,805	3	2,998	2	67%	1	33%	0	0.00%
Aircraft Schools	4,429	1,806	12	2,109	9	75%	3	25%	0	0.00%
Machine Tools - Repair & Rebuild	4,426	1,807	16	1,918	7	44%	9	56%	0	0.00%
Appraisers - Antiques	4,425	1,808	5	2,696	2	40%	3	60%	0	0.00%
Crime Scene/Trauma Clean Up	4,419	1,809	9	2,318	7	78%	2	22%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Packing & Crating Service	4,419	1,809	13	2,053	8	62%	5	38%	0	0.00%
Truck Manufacturers & Distributors	4,418	1,811	21	1,724	15	71%	5	24%	1	4.76%
Child Support Enforcement	4,413	1,812	23	1,648	18	78%	5	22%	0	0.00%
Animal Brokers & Dealers - Zoo, Circus	4,388	1,813	48	1,195	15	31%	33	69%	0	0.00%
Uniforms - Medical	4,387	1,814	49	1,184	13	27%	36	73%	0	0.00%
Electronics Research & Development	4,386	1,815	38	1,320	31	82%	7	18%	0	0.00%
Endodontics	4,381	1,816	14	1,995	12	86%	2	14%	0	0.00%
Horse Riding/Horse Trail Rides	4,378	1,817	33	1,416	17	52%	15	45%	1	3.03%
Language Training Aids	4,374	1,818	31	1,443	21	68%	10	32%	0	0.00%
Glaziers	4,372	1,819	8	2,400	4	50%	3	38%	1	12.50%
Fertility Specialists	4,371	1,820	18	1,818	16	89%	2	11%	0	0.00%
Literary Agents	4,367	1,821	5	2,696	3	60%	2	40%	0	0.00%
Diaper Service	4,365	1,822	18	1,818	11	61%	7	39%	0	0.00%
Dolls - Retail	4,352	1,823	36	1,357	32	89%	4	11%	0	0.00%
Real Estate - Short Sale	4,351	1,824	12	2,109	7	58%	3	25%	2	16.67%
Property Tax Lenders	4,346	1,825	6	2,582	6	100%	0	0%	0	0.00%
Writers - Business	4,341	1,826	16	1,918	6	38%	5	31%	5	31.25%
Fence Material	4,340	1,827	10	2,236	5	50%	5	50%	0	0.00%
Boxes - Corrugated & Fiber	4,339	1,828	2	3,218	0	0%	2	100%	0	0.00%
Job Listing & Advisory Services - Advanced Fee	4,339	1,828	40	1,291	8	20%	16	40%	16	40.00%
Labeling	4,337	1,830	4	2,821	3	75%	1	25%	0	0.00%
Teleconference Service	4,309	1,831	6	2,582	3	50%	3	50%	0	0.00%
Chimney Sweeper	4,296	1,832	23	1,648	7	30%	15	65%	1	4.35%
Butchering	4,280	1,833	14	1,995	6	43%	7	50%	1	7.14%
Audio-Visual Equipment - Supplies & Parts	4,274	1,834	31	1,443	21	68%	10	32%	0	0.00%
Fruit & Vegetable Growers & Shippers	4,269	1,835	16	1,918	14	88%	2	13%	0	0.00%
Consultants - Automobile Purchase	4,249	1,836	29	1,487	28	97%	1	3%	0	0.00%
Merchandise Brokers	4,245	1,837	23	1,648	19	83%	4	17%	0	0.00%
Product Sales via Telephone	4,244	1,838	39	1,305	30	77%	1	3%	8	20.51%
Rubber Products	4,243	1,839	7	2,480	4	57%	2	29%	1	14.29%
Photo Booth Rentals	4,234	1,840	52	1,158	12	23%	36	69%	4	7.69%
Asbestos Consulting & Testing	4,220	1,841	2	3,218	2	100%	0	0%	0	0.00%
Water Well Drilling Equipment & Supplies	4,220	1,841	10	2,236	10	100%	0	0%	0	0.00%
Computers - Multimedia	4,215	1,843	69	1,027	45	65%	23	33%	1	1.45%
Plumbers - Commercial	4,214	1,844	24	1,625	7	29%	15	63%	2	8.33%
Electronic Mail Service	4,206	1,845	79	962	12	15%	67	85%	0	0.00%
Concrete Blocks & Shapes	4,202	1,846	12	2,109	5	42%	6	50%	1	8.33%
Traffic School	4,198	1,847	14	1,995	13	93%	1	7%	0	0.00%
Telecommunication Design	4,197	1,848	5	2,696	4	80%	1	20%	0	0.00%
Chairs - Rent	4,187	1,849	23	1,648	10	43%	13	57%	0	0.00%
Paving, Painting, Home Improvement - Itinerant Workers	4,185	1,850	29	1,487	8	28%	6	21%	15	51.72%
Travel & Tourism Development and Education	4,182	1,851	41	1,279	11	27%	30	73%	0	0.00%
Auto Service - Rust proofing Shops	4,169	1,852	23	1,648	18	78%	5	22%	0	0.00%
Womens Apparel - Wholesale & Manufacturers	4,162	1,853	180	574	44	24%	135	75%	1	0.56%
Electrical Power Systems Maintenance	4,160	1,854	3	2,998	2	67%	1	33%	0	0.00%
Cheerleading Instruction	4,157	1,855	31	1,443	16	52%	14	45%	1	3.23%
Art Metal Work	4,156	1,856	59	1,097	37	63%	21	36%	1	1.69%
Astrologers	4,147	1,857	26	1,567	24	92%	2	8%	0	0.00%
Tropical Fish	4,143	1,858	19	1,779	10	53%	7	37%	2	10.53%
Surgical Appliances & Supplies	4,135	1,859	27	1,542	23	85%	3	11%	1	3.70%
Mutual Funds	4,125	1,860	69	1,027	64	93%	5	7%	0	0.00%
Auto Floor Coverings	4,123	1,861	18	1,818	13	72%	5	28%	0	0.00%
Tourist Information	4,121	1,862	21	1,724	10	48%	9	43%	2	9.52%
Physicians & Surgeons - Ear, Nose & Throat	4,113	1,863	29	1,487	19	66%	10	34%	0	0.00%
Machinery Rebuild & Repair	4,103	1,864	14	1,995	4	29%	8	57%	2	14.29%
Mold & Mildew Remediation	4,084	1,865	8	2,400	7	88%	1	13%	0	0.00%
Store Fixtures	4,083	1,866	7	2,480	3	43%	4	57%	0	0.00%
Trampolines	4,082	1,867	17	1,866	12	71%	4	24%	1	5.88%
Sky Diving	4,080	1,868	73	999	24	33%	41	56%	8	10.96%
Laundry Equipment	4,074	1,869	64	1,054	40	63%	23	36%	1	1.56%
Fuel Economizers	4,062	1,870	7	2,480	4	57%	1	14%	2	28.57%
Lie Detection Service	4,061	1,871	6	2,582	6	100%	0	0%	0	0.00%
Photography Sales on the Internet	4,043	1,872	34	1,398	19	56%	15	44%	0	0.00%
Human Factors - Research & Development	4,033	1,873	8	2,400	6	75%	2	25%	0	0.00%
Pavement & Floor Marking Services	4,032	1,874	21	1,724	8	38%	12	57%	1	4.76%
Homeopaths	4,030	1,875	6	2,582	2	33%	4	67%	0	0.00%
Medical Transcription	4,028	1,876	3	2,998	3	100%	0	0%	0	0.00%
Countertop - Fabrication	4,021	1,877	10	2,236	5	50%	5	50%	0	0.00%
Aerospace Industries	4,011	1,878	1	3,547	0	0%	1	100%	0	0.00%
Physicians & Surgeons - Allergy	4,008	1,879	22	1,684	20	91%	2	9%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Judgment Recovery	4,002	1,880	17	1,866	10	59%	7	41%	0	0.00%
Drilling - Oil Well	3,996	1,881	5	2,696	2	40%	3	60%	0	0.00%
Psychotherapist	3,993	1,882	10	2,236	8	80%	2	20%	0	0.00%
Craft Galleries & Dealers	3,991	1,883	34	1,398	16	47%	18	53%	0	0.00%
Insurance - Rental	3,991	1,883	16	1,918	8	50%	5	31%	3	18.75%
Leather	3,982	1,885	27	1,542	11	41%	16	59%	0	0.00%
Mats & Matting	3,980	1,886	22	1,684	21	95%	1	5%	0	0.00%
Recycling - Metal	3,976	1,887	12	2,109	8	67%	4	33%	0	0.00%
Trusses - Construction	3,974	1,888	1	3,547	1	100%	0	0%	0	0.00%
Check Cashing Protection Systems	3,967	1,889	122	734	117	96%	4	3%	1	0.82%
Furnace Sales & Service	3,961	1,890	14	1,995	9	64%	3	21%	2	14.29%
Assembly & Fabricating Service	3,949	1,891	3	2,998	0	0%	3	100%	0	0.00%
Bed Bug Removal	3,949	1,891	52	1,158	13	25%	33	63%	6	11.54%
Health Care - Placement	3,940	1,893	6	2,582	5	83%	1	17%	0	0.00%
Factors	3,938	1,894	6	2,582	5	83%	1	17%	0	0.00%
Horse Equipment & Supplies	3,934	1,895	41	1,279	21	51%	19	46%	1	2.44%
Ignition Interlock Devices	3,934	1,895	58	1,103	52	90%	5	9%	1	1.72%
Laser Therapy	3,929	1,897	12	2,109	9	75%	3	25%	0	0.00%
Scaffolding & Aerial Lifts	3,921	1,898	6	2,582	5	83%	1	17%	0	0.00%
Photographic Mounts	3,915	1,899	22	1,684	20	91%	2	9%	0	0.00%
Home Owners Associations	3,911	1,900	68	1,031	55	81%	12	18%	1	1.47%
Aviation Consultants	3,905	1,901	3	2,998	1	33%	2	67%	0	0.00%
Aircraft Dealers	3,904	1,902	3	2,998	1	33%	2	67%	0	0.00%
Insured Property Replacement Service	3,892	1,903	144	674	144	100%	0	0%	0	0.00%
Boarding - Horses	3,889	1,904	14	1,995	7	50%	7	50%	0	0.00%
Child Care Referral	3,889	1,904	3	2,998	2	67%	1	33%	0	0.00%
Siding Materials	3,884	1,906	11	2,176	6	55%	5	45%	0	0.00%
Auto Dealers - Online	3,883	1,907	69	1,027	54	78%	13	19%	2	2.90%
Sewing Contractors	3,869	1,908	16	1,918	12	75%	3	19%	1	6.25%
Mason Contractors Equipment & Supplies	3,867	1,909	8	2,400	1	13%	6	75%	1	12.50%
Designers - Industrial	3,862	1,910	13	2,053	5	38%	7	54%	1	7.69%
Seminar Marketing	3,858	1,911	35	1,382	24	69%	11	31%	0	0.00%
Post-Construction Clean Up	3,853	1,912	2	3,218	1	50%	1	50%	0	0.00%
School Information	3,850	1,913	27	1,542	21	78%	6	22%	0	0.00%
Car Wash & Polish Equipment & Supplies	3,837	1,914	18	1,818	11	61%	5	28%	2	11.11%
Electric Motors - Supplies & Parts	3,837	1,914	12	2,109	10	83%	2	17%	0	0.00%
Bolts & Nuts	3,836	1,916	3	2,998	0	0%	3	100%	0	0.00%
Cabinet Refacing	3,836	1,916	10	2,236	5	50%	4	40%	1	10.00%
Amusement Devices	3,832	1,918	14	1,995	10	71%	4	29%	0	0.00%
Bicycles - Wholesale & Manufacturers	3,829	1,919	39	1,305	28	72%	11	28%	0	0.00%
Sharpening Service	3,829	1,919	28	1,509	9	32%	19	68%	0	0.00%
Stationers - Retail	3,818	1,921	16	1,918	7	44%	9	56%	0	0.00%
Housing Authorities	3,814	1,922	34	1,398	29	85%	5	15%	0	0.00%
Engines - Fuel Injection Service & Parts	3,805	1,923	11	2,176	9	82%	2	18%	0	0.00%
Lice Removal/Protection Services	3,798	1,924	14	1,995	12	86%	1	7%	1	7.14%
Picture Frames - Manufacturers Supplies	3,798	1,924	9	2,318	6	67%	3	33%	0	0.00%
Dairy Products - Wholesale	3,791	1,926	4	2,821	2	50%	2	50%	0	0.00%
Manufactured Homes Equipment & Supplies (Manufacturers)	3,791	1,926	15	1,962	8	53%	7	47%	0	0.00%
Hydroponics - Equipment & Supplies	3,785	1,928	16	1,918	15	94%	0	0%	1	6.25%
Senior Care Information and Resources	3,773	1,929	6	2,582	3	50%	3	50%	0	0.00%
Systems	3,771	1,930	9	2,318	5	56%	4	44%	0	0.00%
Fingerprinting	3,766	1,931	24	1,625	17	71%	7	29%	0	0.00%
Mopeds	3,761	1,932	21	1,724	11	52%	10	48%	0	0.00%
Dentist - Periodontist	3,756	1,933	15	1,962	10	67%	5	33%	0	0.00%
Deck Cleaning and Waterproofing	3,755	1,934	17	1,866	15	88%	2	12%	0	0.00%
Baby Accessories - Wholesale & Manufacturers	3,748	1,935	106	797	24	23%	63	59%	19	17.92%
Livestock Breeders	3,740	1,936	1	3,547	1	100%	0	0%	0	0.00%
Drivers Education	3,733	1,937	28	1,509	23	82%	4	14%	1	3.57%
Advertising - Shoppers Guides	3,732	1,938	31	1,443	8	26%	19	61%	4	12.90%
Auto Manufacturers Equipment & Supplies	3,716	1,939	10	2,236	6	60%	3	30%	1	10.00%
Cigar & Cigarette & Tobacco Dealers - Wholesale	3,713	1,940	10	2,236	8	80%	2	20%	0	0.00%
Fans - Household	3,711	1,941	24	1,625	17	71%	5	21%	2	8.33%
Farming Service	3,709	1,942	9	2,318	7	78%	2	22%	0	0.00%
Ear & Body Piercing	3,705	1,943	26	1,567	12	46%	14	54%	0	0.00%
Fur Business - Wholesale & Manufacturers	3,703	1,944	32	1,433	12	38%	7	22%	13	40.63%
Consultants - Social Media	3,686	1,945	17	1,866	10	59%	6	35%	1	5.88%
Court Reporters	3,684	1,946	9	2,318	5	56%	4	44%	0	0.00%
Aviation Services	3,678	1,947	18	1,818	9	50%	9	50%	0	0.00%
Tools - Power Actuated	3,675	1,948	25	1,600	23	92%	2	8%	0	0.00%
Attorneys & Lawyers - Employment & Workers Compensation	3,664	1,949	9	2,318	9	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Display Fixtures & Materials	3,663	1,950	118	752	114	97%	4	3%	0	0.00%
Tractor Repair & Service	3,659	1,951	21	1,724	14	67%	7	33%	0	0.00%
Cremation Urns	3,657	1,952	8	2,400	8	100%	0	0%	0	0.00%
Railings	3,655	1,953	10	2,236	5	50%	5	50%	0	0.00%
Massage School	3,650	1,954	8	2,400	7	88%	1	13%	0	0.00%
Photo Imaging Service	3,648	1,955	228	483	79	35%	103	45%	46	20.18%
Office Buildings	3,645	1,956	16	1,918	12	75%	4	25%	0	0.00%
Painting - Faux Finishing	3,630	1,957	6	2,582	2	33%	3	50%	1	16.67%
Valves	3,624	1,958	3	2,998	2	67%	1	33%	0	0.00%
Cash Registers & Supplies	3,620	1,959	5	2,696	5	100%	0	0%	0	0.00%
Dry Cleaners - Self Service	3,614	1,960	77	971	29	38%	48	62%	0	0.00%
Coatings - Powder	3,613	1,961	9	2,318	4	44%	5	56%	0	0.00%
Paint - Wholesale & Manufacturers	3,612	1,962	13	2,053	9	69%	2	15%	2	15.38%
Government - US.	3,611	1,963	11	2,176	3	27%	6	55%	2	18.18%
Labor Organizations	3,605	1,964	2	3,218	0	0%	2	100%	0	0.00%
Musicians	3,604	1,965	12	2,109	5	42%	7	58%	0	0.00%
Plaques	3,602	1,966	9	2,318	3	33%	6	67%	0	0.00%
Mining Equipment & Supplies	3,600	1,967	5	2,696	4	80%	1	20%	0	0.00%
Boilers - New & Used	3,584	1,968	9	2,318	6	67%	3	33%	0	0.00%
Medical Alert Companies	3,583	1,969	26	1,567	4	15%	5	19%	17	65.38%
Advertising - Periodical	3,580	1,970	46	1,222	12	26%	32	70%	2	4.35%
Abrasives	3,573	1,971	7	2,480	2	29%	5	71%	0	0.00%
Medical Case Management	3,559	1,972	3	2,998	1	33%	1	33%	1	33.33%
Range Hoods & Canopies	3,559	1,972	29	1,487	24	83%	4	14%	1	3.45%
Patio Cover	3,558	1,974	8	2,400	8	100%	0	0%	0	0.00%
Decals	3,557	1,975	44	1,250	12	27%	22	50%	10	22.73%
Insurance Inspection & Audits	3,552	1,976	4	2,821	3	75%	1	25%	0	0.00%
Machinery - Specially Designed	3,552	1,976	8	2,400	4	50%	4	50%	0	0.00%
Sandwiches	3,552	1,976	42	1,266	29	69%	13	31%	0	0.00%
Concrete Pumping Service	3,547	1,979	4	2,821	2	50%	2	50%	0	0.00%
Custom Brokers	3,546	1,980	14	1,995	13	93%	0	0%	1	7.14%
Carpet & Rug Dealers - Persian/Oriental Rugs	3,542	1,981	18	1,818	10	56%	8	44%	0	0.00%
Knobs	3,541	1,982	11	2,176	10	91%	1	9%	0	0.00%
Contractor - Water Conditioning	3,540	1,983	17	1,866	13	76%	4	24%	0	0.00%
Jet Ski/Personal Watercraft	3,537	1,984	34	1,398	15	44%	15	44%	4	11.76%
Metals - Precious - Sheet, Wire, Tubing	3,530	1,985	4	2,821	2	50%	2	50%	0	0.00%
Pain Management Services	3,529	1,986	21	1,724	17	81%	3	14%	1	4.76%
Sanitation Consultants	3,527	1,987	56	1,120	32	57%	24	43%	0	0.00%
Stadiums, Arenas & Athletic Fields	3,525	1,988	37	1,338	21	57%	12	32%	4	10.81%
Irrigation Systems - Install/Design	3,519	1,989	17	1,866	6	35%	11	65%	0	0.00%
Office Equipment	3,515	1,990	40	1,291	16	40%	24	60%	0	0.00%
Filters - Air & Gas	3,507	1,991	30	1,468	16	53%	13	43%	1	3.33%
Woodworking Equipment & Supplies	3,507	1,991	19	1,779	17	89%	2	11%	0	0.00%
Nurses Registries	3,505	1,993	7	2,480	4	57%	3	43%	0	0.00%
Ventilating Systems - Cleaning	3,503	1,994	10	2,236	5	50%	5	50%	0	0.00%
Ice	3,497	1,995	2	3,218	1	50%	1	50%	0	0.00%
Truck Stops	3,480	1,996	18	1,818	15	83%	3	17%	0	0.00%
Video Equipment - Service & Repair	3,480	1,996	15	1,962	6	40%	9	60%	0	0.00%
Solar Energy Research & Development	3,477	1,998	3	2,998	1	33%	2	67%	0	0.00%
Public Opinion Analysts	3,471	1,999	6	2,582	5	83%	0	0%	1	16.67%
Survival Products & Supplies	3,460	2,000	17	1,866	10	59%	7	41%	0	0.00%
Eviction Service	3,453	2,001	31	1,443	24	77%	5	16%	2	6.45%
Lighting Equipment - Emergency	3,453	2,001	35	1,382	27	77%	8	23%	0	0.00%
Cigars and Cigar Accessories	3,452	2,003	52	1,158	15	29%	30	58%	7	13.46%
Junk Dealers	3,445	2,004	13	2,053	3	23%	6	46%	4	30.77%
Oilfield Consultants	3,437	2,005	6	2,582	2	33%	4	67%	0	0.00%
Smokers Information & Treatment	3,434	2,006	49	1,184	49	100%	0	0%	0	0.00%
Souvenirs - Retail	3,434	2,006	23	1,648	15	65%	6	26%	2	8.70%
Watch Bands	3,433	2,008	36	1,357	33	92%	3	8%	0	0.00%
Steel Processing	3,430	2,009	0	3,965	0	0%	0	0%	0	0.00%
Marble & Terrazzo Cleaning & Service	3,426	2,010	5	2,696	4	80%	1	20%	0	0.00%
Environmental, Conservationist & Ecol Org	3,424	2,011	8	2,400	1	13%	5	63%	2	25.00%
Electronic Instruments	3,420	2,012	39	1,305	23	59%	12	31%	4	10.26%
Paintball - Games & Supplies	3,412	2,013	31	1,443	24	77%	5	16%	2	6.45%
Motor Homes - Rent & Lease	3,410	2,014	24	1,625	12	50%	12	50%	0	0.00%
Health Savings Administrators	3,407	2,015	21	1,724	11	52%	10	48%	0	0.00%
Cabinet Hardware	3,405	2,016	7	2,480	6	86%	1	14%	0	0.00%
Vinyl Flooring	3,404	2,017	12	2,109	7	58%	5	42%	0	0.00%
Saws	3,394	2,018	27	1,542	17	63%	10	37%	0	0.00%
Decoration Contractors - Party, Convention	3,392	2,019	5	2,696	5	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Foresters - Consulting	3,390	2,020	3	2,998	0	0%	3	100%	0	0.00%
Signs - Digital	3,387	2,021	28	1,509	14	50%	10	36%	4	14.29%
Fabrics - Wholesale & Manufacturers	3,369	2,022	6	2,582	5	83%	1	17%	0	0.00%
Packaging Machinery	3,369	2,022	4	2,821	3	75%	1	25%	0	0.00%
Construction Estimates	3,364	2,024	83	927	14	17%	59	71%	10	12.05%
Government - City, Village & Township	3,360	2,025	38	1,320	29	76%	9	24%	0	0.00%
Sheet Metal Equipment & Supplies	3,356	2,026	5	2,696	3	60%	2	40%	0	0.00%
Fishing Bait	3,353	2,027	12	2,109	4	33%	8	67%	0	0.00%
Photography Schools	3,353	2,027	18	1,818	12	67%	6	33%	0	0.00%
Venetian Blinds - Repair & Cleaning	3,350	2,029	4	2,821	3	75%	1	25%	0	0.00%
Music - Sheet	3,347	2,030	4	2,821	3	75%	1	25%	0	0.00%
Conference Centers	3,342	2,031	19	1,779	13	68%	5	26%	1	5.26%
Fence Staining	3,328	2,032	7	2,480	3	43%	4	57%	0	0.00%
Trailers - Boat	3,328	2,032	13	2,053	7	54%	5	38%	1	7.69%
Water Heaters - Repairing	3,325	2,034	6	2,582	5	83%	1	17%	0	0.00%
Jewelry Findings	3,323	2,035	36	1,357	13	36%	22	61%	1	2.78%
Boxing Gym	3,319	2,036	58	1,103	36	62%	21	36%	1	1.72%
Appraisal - Jewelry	3,315	2,037	9	2,318	5	56%	1	11%	3	33.33%
Beer & Ale - Retail	3,306	2,038	6	2,582	1	17%	5	83%	0	0.00%
Batteries - Dry Cell - Wholesale & Manufacturers	3,301	2,039	13	2,053	12	92%	1	8%	0	0.00%
Canvas Goods	3,300	2,040	200	532	88	44%	97	49%	15	7.50%
Metal Stamping	3,300	2,040	3	2,998	2	67%	1	33%	0	0.00%
Craft Instruction	3,297	2,042	7	2,480	5	71%	2	29%	0	0.00%
Electronic Testing Equipment	3,284	2,043	3	2,998	3	100%	0	0%	0	0.00%
Insulation Contractors Equipment & Supplies	3,284	2,043	10	2,236	7	70%	3	30%	0	0.00%
Oils - Lubricating	3,283	2,045	14	1,995	8	57%	6	43%	0	0.00%
Roommate Referral Service	3,282	2,046	87	903	72	83%	13	15%	2	2.30%
Gardeners	3,275	2,047	12	2,109	8	67%	2	17%	2	16.67%
Editorial Services	3,272	2,048	5	2,696	3	60%	2	40%	0	0.00%
Trucks - Industrial	3,272	2,048	22	1,684	13	59%	7	32%	2	9.09%
Organic/Green Products	3,269	2,050	23	1,648	14	61%	9	39%	0	0.00%
Risk Management	3,269	2,050	11	2,176	11	100%	0	0%	0	0.00%
Lighting Fixtures - Supplies & Parts	3,266	2,052	8	2,400	1	13%	6	75%	1	12.50%
Garbage Disposal Equipment - Industrial & Commercial	3,260	2,053	51	1,166	30	59%	20	39%	1	1.96%
Traffic Signs, Signals & Equipment	3,258	2,054	4	2,821	3	75%	1	25%	0	0.00%
Leather Goods - Wholesale & Manufacturers	3,255	2,055	9	2,318	6	67%	3	33%	0	0.00%
Reptiles	3,254	2,056	24	1,625	13	54%	11	46%	0	0.00%
Precious, Semi-Precious & Synthetic	3,249	2,057	10	2,236	5	50%	5	50%	0	0.00%
Beekeepers	3,247	2,058	16	1,918	7	44%	9	56%	0	0.00%
Bottles - Wholesale & Manufacturers	3,244	2,059	18	1,818	7	39%	10	56%	1	5.56%
Yarn - Retail	3,241	2,060	30	1,468	11	37%	18	60%	1	3.33%
Acoustical Consultants	3,235	2,061	2	3,218	1	50%	1	50%	0	0.00%
Florists - Wholesale	3,230	2,062	16	1,918	13	81%	3	19%	0	0.00%
Pharmaceutical Suppliers - Foreign	3,223	2,063	2	3,218	0	0%	2	100%	0	0.00%
Oilfield Supplies	3,203	2,064	0	3,965	0	0%	0	0%	0	0.00%
Beauty Consultant	3,198	2,065	42	1,266	31	74%	9	21%	2	4.76%
Fences - Vinyl	3,196	2,066	12	2,109	8	67%	4	33%	0	0.00%
Pumping Contractors	3,195	2,067	13	2,053	9	69%	4	31%	0	0.00%
Diving Instruction	3,193	2,068	22	1,684	11	50%	10	45%	1	4.55%
Physicians & Surgeons - Maxillofacial	3,192	2,069	19	1,779	13	68%	6	32%	0	0.00%
Outboard Motors - Repair	3,190	2,070	13	2,053	10	77%	3	23%	0	0.00%
Caulking Contractors	3,188	2,071	0	3,965	0	0%	0	0%	0	0.00%
International Trade Consultants	3,187	2,072	16	1,918	3	19%	12	75%	1	6.25%
Transmissions - Truck, Tractor	3,185	2,073	19	1,779	12	63%	6	32%	1	5.26%
Event Center	3,184	2,074	39	1,305	19	49%	19	49%	1	2.56%
Insurance - Medical Liability	3,181	2,075	20	1,753	17	85%	3	15%	0	0.00%
Jewels - Imitation	3,175	2,076	22	1,684	22	100%	0	0%	0	0.00%
Water Leak Detection	3,167	2,077	4	2,821	3	75%	1	25%	0	0.00%
Water Heaters - Wholesale & Manufacturers	3,166	2,078	111	776	107	96%	4	4%	0	0.00%
Scrapbooking	3,163	2,079	22	1,684	9	41%	11	50%	2	9.09%
Radiotelephone Communication - Equipment & Systems	3,159	2,080	7	2,480	2	29%	5	71%	0	0.00%
Paving Materials	3,153	2,081	6	2,582	4	67%	2	33%	0	0.00%
Hand Painting & Decorating	3,151	2,082	23	1,648	11	48%	12	52%	0	0.00%
Windows - Wells & Covers	3,151	2,082	4	2,821	3	75%	1	25%	0	0.00%
Lamps & Lamp Shades - Retail	3,144	2,084	11	2,176	8	73%	3	27%	0	0.00%
Corporate Housing	3,142	2,085	15	1,962	9	60%	5	33%	1	6.67%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	3,131	2,086	14	1,995	12	86%	2	14%	0	0.00%
Data Recovery	3,130	2,087	46	1,222	20	43%	22	48%	4	8.70%
Piping Contractors	3,128	2,088	0	3,965	0	0%	0	0%	0	0.00%
Vehicle Sales - Manufacturing Companies	3,128	2,088	14	1,995	11	79%	3	21%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Martial Arts Supplies & Equipment	3,115	2,090	49	1,184	19	39%	30	61%	0	0.00%
Beer Home Brewing Equipment & Supplies	3,108	2,091	10	2,236	5	50%	5	50%	0	0.00%
Sporting Goods - Repair	3,104	2,092	17	1,866	8	47%	8	47%	1	5.88%
Backflow Testing	3,099	2,093	3	2,998	2	67%	1	33%	0	0.00%
Biomedical Products - Research	3,099	2,093	3	2,998	1	33%	2	67%	0	0.00%
Guns - Air, BB and Pellet	3,099	2,093	50	1,172	36	72%	12	24%	2	4.00%
Contractors - Retaining Wall	3,094	2,096	4	2,821	1	25%	2	50%	1	25.00%
Filtering Materials & Supplies	3,081	2,097	9	2,318	5	56%	4	44%	0	0.00%
Stone - Cast	3,076	2,098	6	2,582	1	17%	5	83%	0	0.00%
Auto Parts & Supplies - Rebuild	3,071	2,099	31	1,443	9	29%	20	65%	2	6.45%
Behavioral Education Services	3,071	2,099	7	2,480	3	43%	4	57%	0	0.00%
Contractor - Home Performance	3,070	2,101	22	1,684	6	27%	15	68%	1	4.55%
Laundry Consultants	3,066	2,102	36	1,357	21	58%	15	42%	0	0.00%
Hauling & Clean Up Services	3,061	2,103	11	2,176	6	55%	5	45%	0	0.00%
Carburetors	3,057	2,104	9	2,318	7	78%	2	22%	0	0.00%
Gasoline - Wholesale	3,051	2,105	17	1,866	11	65%	6	35%	0	0.00%
Messenger Service	3,051	2,105	5	2,696	3	60%	2	40%	0	0.00%
Motel & Hotel Management	3,048	2,107	20	1,753	9	45%	11	55%	0	0.00%
Consultant - Employee Benefit Plans	3,044	2,108	14	1,995	14	100%	0	0%	0	0.00%
Engines - Gas	3,044	2,108	22	1,684	13	59%	9	41%	0	0.00%
Water Coolers	3,042	2,110	13	2,053	4	31%	9	69%	0	0.00%
Ultrasound - Medical	3,040	2,111	13	2,053	8	62%	5	38%	0	0.00%
Cake Decorating Equipment & Supplies	3,034	2,112	19	1,779	8	42%	10	53%	1	5.26%
Labels - Paper	3,033	2,113	8	2,400	7	88%	1	13%	0	0.00%
Leak Detection	3,029	2,114	9	2,318	8	89%	0	0%	1	11.11%
Housewares - Wholesale & Manufacturers	3,027	2,115	25	1,600	17	68%	7	28%	1	4.00%
Charity - Veterans & Military	3,022	2,116	4	2,821	2	50%	2	50%	0	0.00%
Weather Instruments	3,021	2,117	22	1,684	18	82%	4	18%	0	0.00%
Government Contractors	3,019	2,118	3	2,998	2	67%	1	33%	0	0.00%
Surfboards	3,018	2,119	28	1,509	7	25%	19	68%	2	7.14%
Music & Messaging Services	3,016	2,120	37	1,338	32	86%	5	14%	0	0.00%
Boat Storage	3,009	2,121	10	2,236	8	80%	2	20%	0	0.00%
Mineral Exploration	3,007	2,122	0	3,965	0	0%	0	0%	0	0.00%
Steel Detailers - Structural	3,007	2,122	5	2,696	3	60%	2	40%	0	0.00%
Vacuum Cleaners - Wholesale & Manufacturers	3,005	2,124	89	889	84	94%	3	3%	2	2.25%
E-Learning	3,001	2,125	33	1,416	9	27%	4	12%	20	60.61%
Table Pads	2,991	2,126	3	2,998	3	100%	0	0%	0	0.00%
Dance Apparel	2,984	2,127	69	1,027	34	49%	34	49%	1	1.45%
Pens & Pencils - Retail	2,981	2,128	13	2,053	7	54%	6	46%	0	0.00%
Fuel - Diesel	2,980	2,129	7	2,480	3	43%	3	43%	1	14.29%
Swords	2,978	2,130	27	1,542	5	19%	22	81%	0	0.00%
Office Supplies - Sale by Telemarketing	2,977	2,131	35	1,382	26	74%	6	17%	3	8.57%
Oxygen Therapy Equipment	2,973	2,132	8	2,400	6	75%	2	25%	0	0.00%
Charity - Animal Protection	2,968	2,133	22	1,684	18	82%	4	18%	0	0.00%
Ribbons	2,956	2,134	213	507	210	99%	3	1%	0	0.00%
Sperm Banks	2,956	2,134	3	2,998	3	100%	0	0%	0	0.00%
Cranes	2,955	2,136	0	3,965	0	0%	0	0%	0	0.00%
Moldings	2,945	2,137	2	3,218	2	100%	0	0%	0	0.00%
Bicycles - Repair	2,932	2,138	33	1,416	14	42%	18	55%	1	3.03%
Post Offices	2,927	2,139	54	1,133	31	57%	23	43%	0	0.00%
Drama/Acting Instruction	2,917	2,140	3	2,998	2	67%	1	33%	0	0.00%
Blood Banks & Centers	2,915	2,141	4	2,821	3	75%	1	25%	0	0.00%
Dating Service - Online	2,904	2,142	110	781	43	39%	56	51%	11	10.00%
Sewage Disposal Systems	2,900	2,143	31	1,443	14	45%	17	55%	0	0.00%
Moving Assistance - Packing, Unpacking, Organizing	2,891	2,144	18	1,818	9	50%	9	50%	0	0.00%
Sports Memorabilia	2,890	2,145	50	1,172	22	44%	22	44%	6	12.00%
Bulletin & Directory Boards	2,889	2,146	27	1,542	26	96%	0	0%	1	3.70%
Trailers - Transporting	2,886	2,147	9	2,318	2	22%	7	78%	0	0.00%
Heating & Air Conditioning - Filters	2,885	2,148	8	2,400	5	63%	3	38%	0	0.00%
Soccer Clubs	2,878	2,149	34	1,398	17	50%	17	50%	0	0.00%
Auto Registration	2,876	2,150	33	1,416	19	58%	7	21%	7	21.21%
Paper Manufacturers	2,870	2,151	3	2,998	2	67%	1	33%	0	0.00%
Airlines - Training Schools	2,863	2,152	7	2,480	6	86%	1	14%	0	0.00%
Gas - Industrial & Medical - Cylinder & Bulk	2,858	2,153	12	2,109	9	75%	3	25%	0	0.00%
Weatherization	2,856	2,154	9	2,318	7	78%	2	22%	0	0.00%
Health Care Referral	2,850	2,155	16	1,918	13	81%	3	19%	0	0.00%
Sprinkler Supervisory Service	2,849	2,156	7	2,480	3	43%	4	57%	0	0.00%
Fashion Consultants	2,844	2,157	16	1,918	6	38%	10	63%	0	0.00%
Appraisal - Management	2,843	2,158	13	2,053	9	69%	4	31%	0	0.00%
Boat Transporting	2,839	2,159	10	2,236	5	50%	4	40%	1	10.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Tools - Cutting	2,839	2,159	8	2,400	5	63%	3	38%	0	0.00%
Dairies	2,836	2,161	12	2,109	7	58%	4	33%	1	8.33%
Plants - Interior Design & Maintenance	2,836	2,161	2	3,218	0	0%	2	100%	0	0.00%
Cooking Instruction	2,834	2,163	42	1,266	23	55%	13	31%	6	14.29%
Appointment Setting Service	2,831	2,164	9	2,318	2	22%	7	78%	0	0.00%
Leak Detecting Instruments	2,819	2,165	5	2,696	4	80%	1	20%	0	0.00%
Copyright Service	2,810	2,166	6	2,582	3	50%	3	50%	0	0.00%
Consultants - Security	2,805	2,167	21	1,724	3	14%	13	62%	5	23.81%
Service Animals - Dogs	2,805	2,167	16	1,918	7	44%	9	56%	0	0.00%
Armored Car Service	2,801	2,169	2	3,218	2	100%	2	0%	0	0.00%
Tattoos - Removed	2,799	2,170	4	2,821	2	50%	0	50%	0	0.00%
Audio-Visual Equipment - Rent & Lease	2,792	2,171	10	2,236	6	60%	3	30%	1	10.00%
Alternators & Generators - Retail	2,788	2,172	23	1,648	5	22%	18	78%	0	0.00%
Deck - Repair	2,786	2,173	12	2,109	8	67%	3	25%	1	8.33%
Photographic Equipment & Supplies - Wholesale & Manufacturing	2,779	2,174	109	788	91	83%	18	17%	0	0.00%
Insurance - Bonding	2,770	2,175	1	3,547	1	100%	0	0%	0	0.00%
Furniture - Rustic	2,764	2,176	34	1,398	12	35%	22	65%	0	0.00%
Motor coach Companies	2,764	2,176	10	2,236	5	50%	5	50%	0	0.00%
Manufacturing	2,763	2,178	29	1,487	23	79%	6	21%	0	0.00%
Warehouses - Cold Storage	2,756	2,179	3	2,998	1	33%	2	67%	0	0.00%
Farmers Market	2,751	2,180	16	1,918	10	63%	3	19%	3	18.75%
Flowers - Preserved	2,745	2,181	15	1,962	8	53%	7	47%	0	0.00%
Fence Posts & Fittings	2,743	2,182	6	2,582	3	50%	3	50%	0	0.00%
Chemical Plant Equipment & Supplies	2,739	2,183	3	2,998	3	100%	0	0%	0	0.00%
Barbecue	2,732	2,184	5	2,696	3	60%	2	40%	0	0.00%
Mapping Services	2,726	2,185	15	1,962	9	60%	6	40%	0	0.00%
Vinyl Repair	2,724	2,186	10	2,236	1	10%	7	70%	2	20.00%
Auto Repair - Maintenance	2,723	2,187	169	602	84	50%	77	46%	8	4.73%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	2,716	2,188	16	1,918	7	44%	9	56%	0	0.00%
Doughnuts	2,706	2,189	10	2,236	6	60%	4	40%	0	0.00%
Concrete Block & Product Molding Machine	2,703	2,190	18	1,818	12	67%	6	33%	0	0.00%
Television & Radio Broadcast Schools	2,703	2,190	3	2,998	1	33%	2	67%	0	0.00%
Drywall Contractors Equipment & Supplies	2,700	2,192	1	3,547	0	0%	1	100%	0	0.00%
Guitars & Amplifiers	2,699	2,193	22	1,684	16	73%	6	27%	0	0.00%
Parties - Children	2,698	2,194	35	1,382	26	74%	9	26%	0	0.00%
Conveyors & Conveying Equipment	2,696	2,195	1	3,547	0	0%	1	100%	0	0.00%
Generators	2,686	2,196	15	1,962	9	60%	3	20%	3	20.00%
Tax Software	2,684	2,197	20	1,753	18	90%	2	10%	0	0.00%
Go-Karts	2,682	2,198	23	1,648	22	96%	1	4%	0	0.00%
Contractor - Interior Trim	2,676	2,199	2	3,218	2	100%	0	0%	0	0.00%
Parking Stations & Garages - Construction	2,673	2,200	37	1,338	17	46%	18	49%	2	5.41%
Tennis Court Construction	2,673	2,200	0	3,965	0	0%	0	0%	0	0.00%
Bookbinders	2,660	2,202	13	2,053	8	62%	5	38%	0	0.00%
Second Hand Stores	2,648	2,203	19	1,779	11	58%	7	37%	1	5.26%
Paper Distributors	2,645	2,204	11	2,176	4	36%	7	64%	0	0.00%
Poultry Farms	2,643	2,205	10	2,236	3	30%	7	70%	0	0.00%
Fax Transmission Service	2,642	2,206	50	1,172	30	60%	10	20%	10	20.00%
Concert Promoters & Consultants	2,635	2,207	48	1,195	8	17%	37	77%	3	6.25%
Theater Stage Play Houses	2,630	2,208	20	1,753	12	60%	7	35%	1	5.00%
Motorcycles - Renting & Leasing	2,628	2,209	29	1,487	10	34%	19	66%	0	0.00%
Agricultural Consultants	2,622	2,210	2	3,218	1	50%	1	50%	0	0.00%
Paint Removing	2,608	2,211	0	3,965	0	0%	0	0%	0	0.00%
Electric Heating Elements	2,604	2,212	20	1,753	15	75%	5	25%	0	0.00%
Painters Equipment & Supplies	2,602	2,213	15	1,962	3	20%	11	73%	1	6.67%
Chairs - Wholesale & Manufacturers	2,591	2,214	41	1,279	39	95%	2	5%	0	0.00%
Movers - International	2,590	2,215	18	1,818	14	78%	4	22%	0	0.00%
Chocolate & Cocoa	2,584	2,216	6	2,582	3	50%	2	33%	1	16.67%
Concrete Curing & Treating Materials	2,584	2,216	7	2,480	6	86%	1	14%	0	0.00%
Theatrical Agencies	2,581	2,218	7	2,480	4	57%	3	43%	0	0.00%
Blueprinting	2,579	2,219	5	2,696	0	0%	5	100%	0	0.00%
Quilting	2,579	2,219	9	2,318	5	56%	4	44%	0	0.00%
Bras	2,574	2,221	27	1,542	16	59%	11	41%	0	0.00%
Leather Goods - Repair	2,571	2,222	9	2,318	4	44%	5	56%	0	0.00%
Mens Clothing & Furnishings - Wholesale & Manufacturers	2,571	2,222	14	1,995	9	64%	4	29%	1	7.14%
Outboard Motors	2,571	2,222	13	2,053	8	62%	5	38%	0	0.00%
Cleaning Systems Press, Chemical	2,565	2,225	10	2,236	3	30%	6	60%	1	10.00%
Physicians & Surgeons - Oncology	2,564	2,226	9	2,318	7	78%	2	22%	0	0.00%
Floors - Garage	2,563	2,227	3	2,998	2	67%	1	33%	0	0.00%
Swimming Pools & Hot Tubs	2,562	2,228	28	1,509	11	39%	13	46%	4	14.29%
Heavy Duty Equipment Repair	2,559	2,229	11	2,176	7	64%	4	36%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Beds - Wholesale & Manufacturers	2,556	2,230	10	2,236	8	80%	2	20%	0	0.00%
Trucking - Liquid Or Dry Bulk	2,554	2,231	0	3,965	0	0%	0	0%	0	0.00%
Bus Lines Ticket Agencies	2,553	2,232	38	1,320	34	89%	4	11%	0	0.00%
Bank Equipment & Supplies	2,545	2,233	6	2,582	6	100%	0	0%	0	0.00%
Optical Goods - Wholesale & Manufacturers	2,545	2,233	18	1,818	11	61%	7	39%	0	0.00%
Recreational Vehicles - Transportation	2,543	2,235	22	1,684	19	86%	3	14%	0	0.00%
Ultrasound - Nonmedical	2,541	2,236	4	2,821	4	100%	0	0%	0	0.00%
Guardian Services - Adult & Child	2,537	2,237	4	2,821	3	75%	0	0%	1	25.00%
Recreational Vehicles - Storage	2,522	2,238	10	2,236	4	40%	6	60%	0	0.00%
Locks - Wholesale & Manufacturers	2,521	2,239	11	2,176	6	55%	4	36%	1	9.09%
Television Program Producers	2,515	2,240	5	2,696	1	20%	4	80%	0	0.00%
Treatment Centers & Rest Homes - Information & Placement	2,502	2,241	7	2,480	4	57%	3	43%	0	0.00%
Carpet Installation	2,500	2,242	28	1,509	11	39%	15	54%	2	7.14%
Phlebotomy Training & Certification	2,500	2,242	4	2,821	0	0%	4	100%	0	0.00%
Quilting Materials & Supplies	2,498	2,244	13	2,053	8	62%	2	15%	3	23.08%
Sealing - Pavement	2,498	2,244	17	1,866	5	29%	6	35%	6	35.29%
Lightning Protection Equipment	2,497	2,246	4	2,821	1	25%	2	50%	1	25.00%
Razors & Razor Blades	2,494	2,247	12	2,109	11	92%	1	8%	0	0.00%
Machinery Movers & Erectors	2,491	2,248	0	3,965	0	0%	0	0%	0	0.00%
Engineering Equipment & Supplies	2,488	2,249	4	2,821	4	100%	0	0%	0	0.00%
Jeans	2,488	2,249	23	1,648	14	61%	9	39%	0	0.00%
Scientific Apparatus & Instruments	2,488	2,249	3	2,998	1	33%	2	67%	0	0.00%
Wood Preserving	2,478	2,252	5	2,696	0	0%	5	100%	0	0.00%
Musical Instruments - Wholesale & Manufacturers	2,475	2,253	18	1,818	11	61%	6	33%	1	5.56%
Refrigerators & Freezers - Dealers	2,473	2,254	41	1,279	21	51%	18	44%	2	4.88%
Tickets & Coupons - Printers & Suppliers	2,473	2,254	17	1,866	10	59%	5	29%	2	11.76%
e-cigarette flavoring	2,471	2,256	3	2,998	1	33%	2	67%	0	0.00%
Store Fronts	2,467	2,257	12	2,109	5	42%	7	58%	0	0.00%
Baby Carriages & Strollers	2,462	2,258	26	1,567	11	42%	15	58%	0	0.00%
Foam & Sponge Rubber	2,462	2,258	3	2,998	2	67%	1	33%	0	0.00%
Minerals	2,462	2,258	2	3,218	1	50%	1	50%	0	0.00%
Railroad Contractors	2,457	2,261	0	3,965	0	0%	0	0%	0	0.00%
Telephone Equipment & Systems Supplies & Parts	2,457	2,261	19	1,779	17	89%	2	11%	0	0.00%
Swimming Pools - Public	2,455	2,263	82	933	79	96%	2	2%	1	1.22%
Tags	2,451	2,264	26	1,567	9	35%	17	65%	0	0.00%
Tank Testing & Inspection	2,447	2,265	5	2,696	2	40%	2	40%	1	20.00%
Surgical Instruments	2,444	2,266	10	2,236	5	50%	4	40%	1	10.00%
Maternity Clothes	2,443	2,267	47	1,209	39	83%	8	17%	0	0.00%
Linens - Wholesale & Manufacturers	2,437	2,268	24	1,625	21	88%	3	13%	0	0.00%
Popcorn & Supplies	2,432	2,269	10	2,236	7	70%	2	20%	1	10.00%
Fix-It Shops	2,428	2,270	6	2,582	2	33%	4	67%	0	0.00%
Audio-Visual Equipment - Wholesale & Manufacturers	2,427	2,271	14	1,995	3	21%	11	79%	0	0.00%
Projection Apparatus	2,418	2,272	105	803	75	71%	30	29%	0	0.00%
Identification Equipment & Supplies	2,416	2,273	5	2,696	4	80%	1	20%	0	0.00%
Surrogacy	2,416	2,273	0	3,965	0	0%	0	0%	0	0.00%
Lubricants	2,414	2,275	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Employment Litigation	2,412	2,276	2	3,218	2	100%	0	0%	0	0.00%
Photographs - Stock	2,409	2,277	90	882	77	86%	13	14%	0	0.00%
Hydroseeding	2,407	2,278	4	2,821	3	75%	1	25%	0	0.00%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	2,406	2,279	77	971	68	88%	9	12%	0	0.00%
Arbitration Services	2,405	2,280	3	2,998	2	67%	1	33%	0	0.00%
Talent Representation	2,403	2,281	23	1,648	19	83%	3	13%	1	4.35%
Recorded Information	2,400	2,282	16	1,918	13	81%	3	19%	0	0.00%
Cleaning Supplies by Internet	2,398	2,283	9	2,318	9	100%	0	0%	0	0.00%
Movers - Office	2,391	2,284	3	2,998	2	67%	1	33%	0	0.00%
Photographic Color Prints & Trans.	2,381	2,285	22	1,684	13	59%	9	41%	0	0.00%
Linings - Plastic, Membrane	2,380	2,286	10	2,236	6	60%	4	40%	0	0.00%
Hardware - Builders	2,379	2,287	8	2,400	3	38%	5	63%	0	0.00%
Ventilating Equipment	2,379	2,287	4	2,821	2	50%	2	50%	0	0.00%
Towels - Cloths-Wholesale & Manufacturers	2,376	2,289	106	797	17	16%	89	84%	0	0.00%
Video Games - Rent & Lease	2,373	2,290	271	425	257	95%	14	5%	0	0.00%
Fuel Injection Equipment	2,370	2,291	41	1,279	36	88%	5	12%	0	0.00%
Retreat Facilities	2,370	2,291	6	2,582	4	67%	2	33%	0	0.00%
Mail Boxes - Manufacturers & Distributors	2,366	2,293	16	1,918	5	31%	10	63%	1	6.25%
Electric Scooters	2,358	2,294	24	1,625	14	58%	10	42%	0	0.00%
Campers - Service & Repair	2,357	2,295	11	2,176	8	73%	1	9%	2	18.18%
Work Clothes - Retail	2,357	2,295	6	2,582	5	83%	1	17%	0	0.00%
Brewers	2,356	2,297	10	2,236	3	30%	7	70%	0	0.00%
Knives - Machine	2,353	2,298	81	942	3	4%	78	96%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Trading Stamps	2,351	2,299	2	3,218	2	100%	0	0%	0	0.00%
Water Heater - Tankless	2,351	2,299	8	2,400	7	88%	1	13%	0	0.00%
Shredding Services	2,344	2,301	2	3,218	2	100%	0	0%	0	0.00%
Swimming Pool Cover Sales & Service	2,344	2,301	16	1,918	14	88%	2	13%	0	0.00%
Steam Bath Equipment & Supplies	2,343	2,303	28	1,509	18	64%	10	36%	0	0.00%
Fire & Flood Emergency Service	2,342	2,304	8	2,400	8	100%	0	0%	0	0.00%
Accounting - Forensic	2,341	2,305	3	2,998	0	0%	3	100%	0	0.00%
Poultry Equipment & Supplies	2,338	2,306	7	2,480	7	100%	0	0%	0	0.00%
Airports	2,332	2,307	16	1,918	12	75%	3	19%	1	6.25%
Hatcheries - Poultry	2,329	2,308	18	1,818	11	61%	7	39%	0	0.00%
Concrete Reinforcements	2,328	2,309	2	3,218	0	0%	1	50%	1	50.00%
Connectors - Electric	2,328	2,309	12	2,109	1	8%	10	83%	1	8.33%
Concert Halls	2,326	2,311	36	1,357	21	58%	15	42%	0	0.00%
Truck Bedliner	2,324	2,312	6	2,582	3	50%	3	50%	0	0.00%
Cable Networking	2,321	2,313	27	1,542	8	30%	19	70%	0	0.00%
Greeting Cards - Wholesale & Manufacturers	2,310	2,314	10	2,236	10	100%	0	0%	0	0.00%
Engines - Fuel Conversion	2,308	2,315	5	2,696	3	60%	2	40%	0	0.00%
Dresses - Wholesale & Manufacturers	2,303	2,316	52	1,158	19	37%	29	56%	4	7.69%
Livestock Equipment & Supplies	2,303	2,316	2	3,218	2	100%	0	0%	0	0.00%
Monograms	2,302	2,318	64	1,054	30	47%	33	52%	1	1.56%
Sales Presentations	2,294	2,319	2	3,218	1	50%	1	50%	0	0.00%
Abstracters	2,291	2,320	8	2,400	0	0%	4	50%	4	50.00%
Animal Online Drug & Prescription Services	2,288	2,321	84	920	19	23%	54	64%	11	13.10%
Speedometers	2,286	2,322	4	2,821	1	25%	1	25%	2	50.00%
Silverware	2,283	2,323	1	3,547	1	100%	0	0%	0	0.00%
Excavating Equipment	2,278	2,324	12	2,109	9	75%	3	25%	0	0.00%
Football Clubs	2,278	2,324	29	1,487	19	66%	8	28%	2	6.90%
Home Sitting Services	2,277	2,326	2	3,218	2	100%	0	0%	0	0.00%
Contractor - Flat Roof	2,275	2,327	8	2,400	7	88%	1	13%	0	0.00%
Lotteries - Local	2,271	2,328	8	2,400	5	63%	3	38%	0	0.00%
Spiritualists	2,271	2,328	16	1,918	7	44%	8	50%	1	6.25%
Dining Club Plans	2,268	2,330	117	757	117	100%	0	0%	0	0.00%
Telescopes	2,256	2,331	16	1,918	1	6%	15	94%	0	0.00%
Medical Tourism	2,254	2,332	1	3,547	0	0%	1	100%	0	0.00%
Taxes - Enrolled Agent	2,253	2,333	8	2,400	7	88%	1	13%	0	0.00%
Chiropractors Equipment & Supplies	2,251	2,334	17	1,866	6	35%	11	65%	0	0.00%
Artists - Commercial	2,247	2,335	12	2,109	8	67%	3	25%	1	8.33%
Fire & Smoke & Water Clean Up	2,247	2,335	10	2,236	7	70%	3	30%	0	0.00%
Baby Sitters	2,246	2,337	2	3,218	1	50%	1	50%	0	0.00%
Stone Cutters	2,246	2,337	7	2,480	5	71%	2	29%	0	0.00%
Baskets - Retail	2,244	2,339	2	3,218	0	0%	2	100%	0	0.00%
Binoculars	2,243	2,340	6	2,582	5	83%	1	17%	0	0.00%
Hosiery - Retail	2,239	2,341	17	1,866	15	88%	2	12%	0	0.00%
Pet Waste Removal	2,239	2,341	6	2,582	3	50%	0	0%	3	50.00%
Adhesives & Glues	2,234	2,343	5	2,696	4	80%	1	20%	0	0.00%
Bird Feeders & Houses	2,233	2,344	13	2,053	5	38%	8	62%	0	0.00%
Vehicle Graphics	2,223	2,345	9	2,318	4	44%	5	56%	0	0.00%
Optical Imaging Equipment & Systems	2,216	2,346	9	2,318	6	67%	3	33%	0	0.00%
Housing Consultants & Referral Service	2,212	2,347	21	1,724	9	43%	12	57%	0	0.00%
Dumpster Services	2,204	2,348	28	1,509	16	57%	12	43%	0	0.00%
Basketball Clubs	2,202	2,349	17	1,866	8	47%	7	41%	2	11.76%
Construction Reports	2,202	2,349	16	1,918	15	94%	1	6%	0	0.00%
Greenhouse Equipment & Supplies	2,201	2,351	8	2,400	1	13%	6	75%	1	12.50%
Masonry Panels - Prefabricated	2,200	2,352	10	2,236	2	20%	6	60%	2	20.00%
Attorneys & Lawyers - Workers Compensation	2,199	2,353	1	3,547	1	100%	0	0%	0	0.00%
Bakers Supplies	2,198	2,354	4	2,821	2	50%	1	25%	1	25.00%
Dancing Supplies	2,193	2,355	7	2,480	4	57%	3	43%	0	0.00%
Wire Products	2,189	2,356	6	2,582	3	50%	3	50%	0	0.00%
Garbage Disposals - Household	2,179	2,357	22	1,684	16	73%	6	27%	0	0.00%
Fiberglass - Fabrication & Repair	2,176	2,358	18	1,818	7	39%	8	44%	3	16.67%
Buttons - Advertising	2,172	2,359	5	2,696	3	60%	2	40%	0	0.00%
Railroads	2,170	2,360	118	752	117	99%	1	1%	0	0.00%
Tile - Non-Ceramic - Manufacturers & Distributors	2,169	2,361	22	1,684	6	27%	16	73%	0	0.00%
Bio - Chemicals	2,168	2,362	1	3,547	1	100%	0	0%	0	0.00%
Chairs - Orthopedic & Lift	2,163	2,363	19	1,779	13	68%	6	32%	0	0.00%
Fiber Glass Products	2,162	2,364	5	2,696	1	20%	4	80%	0	0.00%
Telephone Equipment & Systems Wholesale & Manufacturing	2,159	2,365	17	1,866	16	94%	1	6%	0	0.00%
Fireplace Equipment - Wholesale & Manufacturers	2,158	2,366	11	2,176	8	73%	2	18%	1	9.09%
Brand Development	2,157	2,367	4	2,821	3	75%	1	25%	0	0.00%
Playgrounds	2,157	2,367	9	2,318	4	44%	5	56%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Cemetery Equipment & Supplies	2,155	2,369	30	1,468	17	57%	11	37%	2	6.67%
Crisis Intervention Service	2,155	2,369	1	3,547	0	0%	1	100%	0	0.00%
Consignment Service - Online	2,154	2,371	14	1,995	9	64%	4	29%	1	7.14%
Accumulators	2,148	2,372	15	1,962	7	47%	8	53%	0	0.00%
Organ & Tissue Banks	2,141	2,373	0	3,965	0	0%	0	0%	0	0.00%
Art Restoration & Conservation	2,139	2,374	7	2,480	6	86%	1	14%	0	0.00%
Cosmetic & Toiletry Preparations - Manufacturers	2,138	2,375	10	2,236	6	60%	4	40%	0	0.00%
Wire & Cable - Non-Electric	2,134	2,376	7	2,480	1	14%	6	86%	0	0.00%
Seating Companies	2,129	2,377	31	1,443	30	97%	1	3%	0	0.00%
Oils - Waste	2,128	2,378	3	2,998	2	67%	0	0%	1	33.33%
Electric Supplies - Manufacturers	2,122	2,379	5	2,696	4	80%	1	20%	0	0.00%
Rock Shops	2,119	2,380	4	2,821	1	25%	3	75%	0	0.00%
Aircraft Manufacturers	2,117	2,381	2	3,218	1	50%	1	50%	0	0.00%
House Cleaning Equipment & Supplies	2,115	2,382	30	1,468	16	53%	14	47%	0	0.00%
Ranges & Ovens - Supplies & Parts	2,115	2,382	6	2,582	5	83%	1	17%	0	0.00%
Pharmaceutical Products - Research	2,114	2,384	4	2,821	0	0%	1	25%	3	75.00%
Tanks - Metal	2,111	2,385	1	3,547	0	0%	1	100%	0	0.00%
Uniforms - Accessories	2,111	2,385	16	1,918	9	56%	4	25%	3	18.75%
Animal Transporting - Zoo, Circus	2,104	2,387	4	2,821	3	75%	1	25%	0	0.00%
Air Fragrances	2,087	2,388	13	2,053	5	38%	7	54%	1	7.69%
Ice Cream & Frozen Desserts - Mfg & Dist	2,086	2,389	9	2,318	7	78%	2	22%	0	0.00%
Caps & Gowns	2,085	2,390	6	2,582	4	67%	2	33%	0	0.00%
Lawn & Garden Equipment & Supplies - Rental	2,082	2,391	22	1,684	20	91%	2	9%	0	0.00%
Organs	2,079	2,392	1	3,547	1	100%	0	0%	0	0.00%
Coffee Roasting & Handling Equipment	2,074	2,393	9	2,318	4	44%	5	56%	0	0.00%
Tents	2,074	2,393	10	2,236	10	100%	0	0%	0	0.00%
Better Business Bureaus	2,070	2,395	373	343	149	40%	115	31%	109	29.22%
Cookies & Crackers	2,068	2,396	13	2,053	8	62%	4	31%	1	7.69%
Electric Heating Equipment - Wholesale & Manufacturers	2,067	2,397	7	2,480	6	86%	1	14%	0	0.00%
Zoos	2,055	2,398	9	2,318	9	100%	0	0%	0	0.00%
Slip Covers	2,042	2,399	17	1,866	13	76%	4	24%	0	0.00%
Moving Supplies	2,040	2,400	11	2,176	6	55%	4	36%	1	9.09%
Attorneys & Lawyers - Mediation & Arbitration	2,036	2,401	8	2,400	5	63%	3	38%	0	0.00%
Support Groups	2,035	2,402	5	2,696	3	60%	2	40%	0	0.00%
Ballrooms	2,034	2,403	10	2,236	7	70%	2	20%	1	10.00%
Hay	2,032	2,404	3	2,998	3	100%	0	0%	0	0.00%
Solar Energy Equipment & Systems Supplies & Parts	2,032	2,404	9	2,318	4	44%	5	56%	0	0.00%
E-Mail Marketing	2,030	2,406	19	1,779	7	37%	11	58%	1	5.26%
Plastics - Fabricating, Finishing & Decor	2,028	2,407	3	2,998	3	100%	0	0%	0	0.00%
Aromatherapy & Essential Oils	2,026	2,408	9	2,318	4	44%	5	56%	0	0.00%
First Aid Supplies	2,021	2,409	11	2,176	9	82%	2	18%	0	0.00%
Ammunition Reloading	2,020	2,410	8	2,400	4	50%	4	50%	0	0.00%
Calendars	2,019	2,411	10	2,236	5	50%	4	40%	1	10.00%
Magnets & Magnetic Devices	2,019	2,411	5	2,696	2	40%	2	40%	1	20.00%
Waterbeds - Dealers	2,017	2,413	14	1,995	6	43%	8	57%	0	0.00%
Attorneys & Lawyers - Consumer Fraud	2,012	2,414	18	1,818	2	11%	16	89%	0	0.00%
Package Design & Development	2,008	2,415	2	3,218	2	100%	0	0%	0	0.00%
Water Main Contractors	2,008	2,415	5	2,696	3	60%	1	20%	1	20.00%
Lake & Pond Management	2,006	2,417	1	3,547	0	0%	1	100%	0	0.00%
Machinery - Used	2,002	2,418	8	2,400	3	38%	4	50%	1	12.50%
Attorneys & Lawyers - Insurance Law	1,998	2,419	21	1,724	18	86%	3	14%	0	0.00%
Webbing	1,992	2,420	19	1,779	11	58%	6	32%	2	10.53%
Fishing Tackle - Wholesale & Manufacturers	1,991	2,421	4	2,821	3	75%	1	25%	0	0.00%
Marine Surveyors	1,989	2,422	3	2,998	2	67%	1	33%	0	0.00%
Containerized Freight Service	1,983	2,423	13	2,053	8	62%	5	38%	0	0.00%
Freight Consolidating	1,980	2,424	0	3,965	0	0%	0	0%	0	0.00%
Bridge Builders	1,977	2,425	1	3,547	0	0%	1	100%	0	0.00%
Automation Consultants	1,976	2,426	1	3,547	0	0%	1	100%	0	0.00%
Fashion Designers	1,975	2,427	75	987	17	23%	56	75%	2	2.67%
Irrigation Systems - Maintenance/Repair	1,975	2,427	5	2,696	3	60%	2	40%	0	0.00%
Fire Department Equipment & Supplies	1,974	2,429	6	2,582	5	83%	1	17%	0	0.00%
Pumps - Wholesale & Manufacturers	1,973	2,430	4	2,821	1	25%	1	25%	2	50.00%
Signs - Equipment & Supplies	1,972	2,431	2	3,218	1	50%	1	50%	0	0.00%
Maps - Publishers & Distributors	1,971	2,432	26	1,567	23	88%	3	12%	0	0.00%
Reading Instruction	1,971	2,432	14	1,995	14	100%	0	0%	0	0.00%
Charity - Advertising for Publications	1,970	2,434	4	2,821	3	75%	1	25%	0	0.00%
Horse Transporting	1,965	2,435	6	2,582	4	67%	1	17%	1	16.67%
Picture Framing	1,964	2,436	7	2,480	3	43%	4	57%	0	0.00%
Nursing Home Information & Referral	1,963	2,437	4	2,821	4	100%	0	0%	0	0.00%
Fashion Accessories	1,962	2,438	94	862	39	41%	47	50%	8	8.51%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Liquors - Wholesale	1,958	2,439	6	2,582	5	83%	0	0%	1	16.67%
Barn Equipment	1,956	2,440	2	3,218	0	0%	2	100%	0	0.00%
Glass Board - Up Service	1,956	2,440	8	2,400	3	38%	5	63%	0	0.00%
Office Furniture & Equipment - Repair & Refinishing	1,956	2,440	4	2,821	2	50%	2	50%	0	0.00%
Tool Salvage Companies	1,950	2,443	14	1,995	11	79%	3	21%	0	0.00%
Interior Designers - Registered/Licensed	1,949	2,444	4	2,821	4	100%	0	0%	0	0.00%
Photo Copying	1,948	2,445	2	3,218	0	0%	2	100%	0	0.00%
Tile Restoration	1,948	2,445	5	2,696	2	40%	3	60%	0	0.00%
Pinball Sales & Service	1,945	2,447	5	2,696	4	80%	1	20%	0	0.00%
Post Cards - Manufacturers & Distributors	1,944	2,448	11	2,176	9	82%	2	18%	0	0.00%
Reloader Schemes	1,942	2,449	4	2,821	1	25%	2	50%	1	25.00%
Honey	1,941	2,450	3	2,998	2	67%	1	33%	0	0.00%
Gazebos	1,938	2,451	10	2,236	4	40%	6	60%	0	0.00%
Business Plan Preparation	1,937	2,452	13	2,053	7	54%	3	23%	3	23.08%
Yogurt	1,937	2,452	14	1,995	5	36%	9	64%	0	0.00%
Drawing Materials	1,936	2,454	10	2,236	4	40%	6	60%	0	0.00%
Child Care - Infant	1,929	2,455	3	2,998	2	67%	0	0%	1	33.33%
Electronic Power Supplies	1,928	2,456	18	1,818	12	67%	5	28%	1	5.56%
Tool & Die Makers Equipment & Supplies	1,928	2,456	4	2,821	3	75%	1	25%	0	0.00%
Door-to-Door Sales - Cosmetics	1,926	2,458	0	3,965	0	0%	0	0%	0	0.00%
Wine Storage Equipment	1,926	2,458	19	1,779	9	47%	9	47%	1	5.26%
Motion Picture Film Editing	1,924	2,460	1	3,547	1	100%	0	0%	0	0.00%
Water Coolers - Equipment & Supplies	1,924	2,460	17	1,866	8	47%	8	47%	1	5.88%
Mattress Makers Supplies	1,919	2,462	15	1,962	13	87%	2	13%	0	0.00%
Pet Finding Service	1,919	2,462	36	1,357	25	69%	11	31%	0	0.00%
Oil Operators	1,915	2,464	4	2,821	4	100%	0	0%	0	0.00%
Rest Homes	1,913	2,465	1	3,547	1	100%	0	0%	0	0.00%
Theatrical & Stage Lighting Equipment	1,913	2,465	0	3,965	0	0%	0	0%	0	0.00%
Contest Arranging & Judging	1,909	2,467	8	2,400	4	50%	3	38%	1	12.50%
Steam Cleaning Equipment	1,909	2,467	10	2,236	8	80%	2	20%	0	0.00%
Letters - Sign	1,906	2,469	36	1,357	8	22%	16	44%	12	33.33%
Exterior Structures - Gazebos, Arbors, Pergolas	1,904	2,470	9	2,318	7	78%	2	22%	0	0.00%
Technical Manual Preparation	1,904	2,470	25	1,600	22	88%	2	8%	1	4.00%
Accident Reconstruction Service	1,903	2,472	5	2,696	3	60%	2	40%	0	0.00%
Upholstery and Rug Cleaning	1,895	2,473	5	2,696	2	40%	3	60%	0	0.00%
Recruiting - Technical	1,887	2,474	6	2,582	2	33%	4	67%	0	0.00%
Truck Bodies	1,886	2,475	2	3,218	2	100%	0	0%	0	0.00%
Construction Supplies	1,884	2,476	13	2,053	7	54%	4	31%	2	15.38%
Bearings	1,882	2,477	3	2,998	1	33%	2	67%	0	0.00%
Dental Equipment - Repair & Refinish	1,875	2,478	32	1,433	30	94%	0	0%	2	6.25%
Boat Lifts	1,871	2,479	7	2,480	5	71%	2	29%	0	0.00%
Recording Studio Equipment	1,871	2,479	9	2,318	5	56%	4	44%	0	0.00%
Web Conferencing	1,867	2,481	4	2,821	2	50%	2	50%	0	0.00%
Metal Cleaning	1,865	2,482	0	3,965	0	0%	0	0%	0	0.00%
Key Control Systems	1,863	2,483	15	1,962	5	33%	10	67%	0	0.00%
Metal Detecting Equipment	1,863	2,483	7	2,480	3	43%	4	57%	0	0.00%
Washing Machines & Dryers - Service & Repair	1,863	2,483	12	2,109	2	17%	9	75%	1	8.33%
Concessionaires	1,861	2,486	31	1,443	1	3%	28	6%	28	90.32%
Computer Facilities Management Services	1,853	2,487	4	2,821	4	100%	0	0%	0	0.00%
Fencing Instruction	1,846	2,488	13	2,053	6	46%	6	46%	1	7.69%
Lighting Fixtures - Repair & Maintenance	1,845	2,489	6	2,582	2	33%	4	67%	0	0.00%
Presses - Power-Equipment	1,842	2,490	14	1,995	10	71%	4	29%	0	0.00%
Auto Repair - Vintage	1,841	2,491	12	2,109	4	33%	8	67%	0	0.00%
Apartment Sharing Service	1,839	2,492	15	1,962	1	7%	14	93%	0	0.00%
Drilling & Boring Equipment & Supplies	1,839	2,492	1	3,547	0	0%	1	100%	0	0.00%
Consignment Service - Furniture	1,836	2,494	39	1,305	15	38%	20	51%	4	10.26%
Metal Powder Fabricators	1,835	2,495	0	3,965	0	0%	0	0%	0	0.00%
Model Makers	1,835	2,495	19	1,779	10	53%	8	42%	1	5.26%
Odor Neutralizer	1,834	2,497	3	2,998	2	67%	1	33%	0	0.00%
Driving Training Equipment	1,833	2,498	2	3,218	2	100%	0	0%	0	0.00%
Engravers - Metal	1,829	2,499	8	2,400	4	50%	4	50%	0	0.00%
Golf Course Equipment & Supplies	1,828	2,500	17	1,866	8	47%	9	53%	0	0.00%
Dinner Theatres	1,827	2,501	31	1,443	14	45%	10	32%	7	22.58%
Artificial Flowers & Plants - Manufacturer Supplies	1,825	2,502	1	3,547	1	100%	0	0%	0	0.00%
Rubbish & Garbage Removal Contractors Equipment	1,823	2,503	23	1,648	12	52%	11	48%	0	0.00%
Seeds & Bulbs - Wholesale	1,821	2,504	2	3,218	2	100%	0	0%	0	0.00%
Chain Link Fence Sales, Service & Contractors	1,815	2,505	2	3,218	2	100%	0	0%	0	0.00%
Guards - Door & Window	1,815	2,505	10	2,236	10	100%	0	0%	0	0.00%
Heat Pumps	1,812	2,507	12	2,109	7	58%	4	33%	1	8.33%
Artificial Flowers, Plants & Trees	1,810	2,508	14	1,995	11	79%	3	21%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Sweeping Service - Power	1,806	2,509	0	3,965	0	0%	0	0%	0	0.00%
Interior Decorators & Designers - Workroom	1,805	2,510	12	2,109	7	58%	4	33%	1	8.33%
Drapery & Curtain Cleaners	1,800	2,511	15	1,962	4	27%	9	60%	2	13.33%
Insurance - Marine	1,798	2,512	5	2,696	5	100%	0	0%	0	0.00%
Engravers - Stationery	1,796	2,513	9	2,318	9	100%	0	0%	0	0.00%
Cylinders - Air & Hydraulic	1,794	2,514	1	3,547	0	0%	1	100%	0	0.00%
Pressure Washers	1,793	2,515	25	1,600	11	44%	13	52%	1	4.00%
Venetian Blinds - Wholesale & Manufacturers	1,792	2,516	17	1,866	15	88%	0	0%	2	11.76%
Limestone	1,789	2,517	2	3,218	2	100%	0	0%	0	0.00%
Writer - Freelance	1,787	2,518	5	2,696	2	40%	2	40%	1	20.00%
Truck Service & Repair - Mobile	1,783	2,519	8	2,400	8	100%	0	0%	0	0.00%
Video Editing	1,782	2,520	10	2,236	5	50%	5	50%	0	0.00%
Sundries Stores	1,772	2,521	15	1,962	11	73%	3	20%	1	6.67%
Contractor - Roofing Spray Foam Insulation	1,768	2,522	1	3,547	1	100%	0	0%	0	0.00%
Ice Making Equipment & Machines	1,768	2,522	2	3,218	1	50%	1	50%	0	0.00%
Coins & Tokens - Manufacturers	1,767	2,524	5	2,696	2	40%	3	60%	0	0.00%
Chimney Cleaning Equipment & Supplies	1,765	2,525	7	2,480	6	86%	1	14%	0	0.00%
Glass - Broken	1,765	2,525	6	2,582	4	67%	2	33%	0	0.00%
Carriages - Horse	1,763	2,527	9	2,318	4	44%	4	44%	1	11.11%
Trucking - Water Hauling	1,761	2,528	4	2,821	4	100%	0	0%	0	0.00%
Washing Machines & Dryers - Coin Metered	1,761	2,528	53	1,144	26	49%	25	47%	2	3.77%
Grain Elevators	1,759	2,530	0	3,965	0	0%	0	0%	0	0.00%
Tarps	1,758	2,531	10	2,236	7	70%	3	30%	0	0.00%
Bridal Registries	1,757	2,532	35	1,382	16	46%	11	31%	8	22.86%
Microscopes	1,757	2,532	5	2,696	4	80%	1	20%	0	0.00%
Ceramics - Equipment & Supplies	1,754	2,534	10	2,236	3	30%	6	60%	1	10.00%
Pipe Inspection	1,749	2,535	0	3,965	0	0%	0	0%	0	0.00%
Manicuring	1,747	2,536	11	2,176	6	55%	4	36%	1	9.09%
Music Instruction - Vocal	1,743	2,537	7	2,480	3	43%	4	57%	0	0.00%
Amplifiers	1,740	2,538	34	1,398	4	12%	30	88%	0	0.00%
Veterinary Emergency	1,740	2,538	13	2,053	12	92%	1	8%	0	0.00%
Schools - Academic - College Preparatory	1,739	2,540	8	2,400	8	100%	0	0%	0	0.00%
Feed - Wholesale & Manufacturers	1,738	2,541	3	2,998	2	67%	1	33%	0	0.00%
Accounting & Bookkeeping Machines	1,735	2,542	4	2,821	3	75%	1	25%	0	0.00%
Chemists - Manufacturers	1,734	2,543	90	882	88	98%	2	2%	0	0.00%
Drive Shafts	1,733	2,544	2	3,218	1	50%	1	50%	0	0.00%
Cheese	1,730	2,545	7	2,480	4	57%	3	43%	0	0.00%
Event Planners - Corporate	1,730	2,545	4	2,821	2	50%	2	50%	0	0.00%
Coaching - Leadership	1,729	2,547	1	3,547	0	0%	1	100%	0	0.00%
Foundation Inspection	1,729	2,547	2	3,218	2	100%	0	0%	0	0.00%
Underground Sprinkler Lawn Sprinkler Parts	1,729	2,547	7	2,480	7	100%	0	0%	0	0.00%
Suits - Custom Made	1,726	2,550	19	1,779	17	89%	1	5%	1	5.26%
Truck Washing & Cleaning	1,725	2,551	2	3,218	1	50%	0	0%	1	50.00%
Ceramic Products & Decorative	1,723	2,552	17	1,866	1	6%	14	82%	2	11.76%
Wood Carving	1,717	2,553	7	2,480	6	86%	1	14%	0	0.00%
Museums	1,715	2,554	12	2,109	8	67%	4	33%	0	0.00%
Private Health Services Plans	1,714	2,555	28	1,509	3	11%	25	89%	0	0.00%
Aids Research & Clinics	1,713	2,556	5	2,696	5	100%	0	0%	0	0.00%
Corporate Awards	1,711	2,557	3	2,998	1	33%	2	67%	0	0.00%
Plants - Wholesale	1,710	2,558	5	2,696	4	80%	1	20%	0	0.00%
Lenses	1,708	2,559	5	2,696	2	40%	3	60%	0	0.00%
Murals	1,707	2,560	1	3,547	0	0%	1	100%	0	0.00%
Oil Refiners	1,707	2,560	11	2,176	7	64%	4	36%	0	0.00%
Fishermens Supplies	1,704	2,562	10	2,236	8	80%	2	20%	0	0.00%
Envelopes - Wholesale & Manufacturers	1,703	2,563	4	2,821	4	100%	0	0%	0	0.00%
Office Furniture & Equipment - Wholesale & Manufacturing	1,703	2,563	5	2,696	5	100%	0	0%	0	0.00%
Cushions	1,701	2,565	10	2,236	8	80%	2	20%	0	0.00%
Contractors - Acoustical Ceiling	1,700	2,566	1	3,547	0	0%	1	100%	0	0.00%
Power Transmission Equipment	1,700	2,566	1	3,547	0	0%	1	100%	0	0.00%
Charity - Other Charitable Organizations	1,697	2,568	6	2,582	6	100%	0	0%	0	0.00%
Quilts	1,694	2,569	6	2,582	4	67%	2	33%	0	0.00%
Candle Making Supplies	1,692	2,570	4	2,821	4	100%	0	0%	0	0.00%
Karaoke Machines & Tapes	1,692	2,570	20	1,753	11	55%	8	40%	1	5.00%
Novelties - Wholesale & Manufacturers	1,691	2,572	5	2,696	5	100%	0	0%	0	0.00%
Drilling - Gas Well	1,688	2,573	4	2,821	3	75%	1	25%	0	0.00%
Myofunctional Therapy	1,686	2,574	5	2,696	4	80%	1	20%	0	0.00%
Bedspreads - Retail	1,684	2,575	33	1,416	22	67%	11	33%	0	0.00%
Jewelry Castings	1,682	2,576	3	2,998	1	33%	2	67%	0	0.00%
Ventilating Contractors	1,681	2,577	2	3,218	1	50%	0	0%	1	50.00%
Welding Equipment - Repair	1,680	2,578	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Imprinting	1,679	2,579	11	2,176	3	27%	8	73%	0	0.00%
Disabled Person Assistance	1,673	2,580	2	3,218	1	50%	1	50%	0	0.00%
Bags - Plastic	1,668	2,581	4	2,821	2	50%	2	50%	0	0.00%
Emergency Shelters	1,667	2,582	3	2,998	2	67%	1	33%	0	0.00%
Blankets	1,665	2,583	105	803	56	53%	48	46%	1	0.95%
Grease Traps	1,665	2,583	2	3,218	1	50%	1	50%	0	0.00%
Family Services	1,662	2,585	4	2,821	2	50%	2	50%	0	0.00%
Snow Removal Equipment	1,660	2,586	17	1,866	10	59%	7	41%	0	0.00%
Flood Control Equipment	1,658	2,587	4	2,821	4	100%	0	0%	0	0.00%
Cigar, Cigarette & Tobacco Manufacturers	1,657	2,588	12	2,109	10	83%	1	8%	1	8.33%
Pictures	1,657	2,588	25	1,600	2	8%	17	68%	6	24.00%
Battery Charging Equipment	1,654	2,590	18	1,818	14	78%	4	22%	0	0.00%
Swimming Pools - Leak Detection & Repair	1,651	2,591	4	2,821	0	0%	3	75%	1	25.00%
Firearm Manufacturer	1,650	2,592	31	1,443	20	65%	11	35%	0	0.00%
Baby Car Seats, Carriages & Strollers	1,648	2,593	22	1,684	12	55%	5	23%	5	22.73%
Billiard Parlors	1,648	2,593	8	2,400	4	50%	4	50%	0	0.00%
Testing Apparatus	1,646	2,595	9	2,318	6	67%	3	33%	0	0.00%
Pipe Line Companies	1,634	2,596	0	3,965	0	0%	0	0%	0	0.00%
Mold & Mildew Inspection	1,632	2,597	2	3,218	0	0%	2	100%	0	0.00%
Radar Equipment	1,630	2,598	12	2,109	12	100%	0	0%	0	0.00%
Boarding Houses	1,628	2,599	1	3,547	1	100%	0	0%	0	0.00%
Raft Trips & Tours	1,627	2,600	4	2,821	0	0%	4	100%	0	0.00%
Fur Novelties & Accessories	1,624	2,601	5	2,696	5	100%	0	0%	0	0.00%
Battery Repairing & Rebuilding	1,622	2,602	5	2,696	4	80%	1	20%	0	0.00%
Carpet & Rug Pads, Linings & Accessories	1,622	2,602	3	2,998	3	100%	0	0%	0	0.00%
Estheticians	1,618	2,604	5	2,696	5	100%	0	0%	0	0.00%
Millwrights	1,618	2,604	0	3,965	0	0%	0	0%	0	0.00%
Bridal & Millinery Supplies	1,617	2,606	28	1,509	9	32%	19	68%	0	0.00%
Farms - Organic	1,615	2,607	65	1,045	60	92%	3	5%	2	3.08%
Gauges & Gages	1,611	2,608	4	2,821	2	50%	2	50%	0	0.00%
Lobbyists	1,611	2,608	12	2,109	5	42%	4	33%	3	25.00%
Psychologist Information & Referral Services	1,611	2,608	1	3,547	0	0%	1	100%	0	0.00%
Crematories	1,610	2,611	2	3,218	2	100%	0	0%	0	0.00%
Girls Apparel	1,608	2,612	21	1,724	12	57%	9	43%	0	0.00%
Canes	1,607	2,613	3	2,998	3	100%	0	0%	0	0.00%
Technology - Litigation Support	1,607	2,613	7	2,480	2	29%	5	71%	0	0.00%
Truck Bedliner - Spray On	1,601	2,615	6	2,582	3	50%	3	50%	0	0.00%
Hazardous Material Control & Removal	1,600	2,616	0	3,965	0	0%	0	0%	0	0.00%
Computers - Furniture	1,598	2,617	10	2,236	7	70%	3	30%	0	0.00%
Speakers - Rebuild & Repair	1,593	2,618	8	2,400	4	50%	4	50%	0	0.00%
Aircraft Engines	1,592	2,619	3	2,998	2	67%	1	33%	0	0.00%
Tennis Equipment & Supplies	1,592	2,619	12	2,109	7	58%	5	42%	0	0.00%
Steam Cleaning - Industrial	1,588	2,621	21	1,724	6	29%	14	67%	1	4.76%
Motion Picture Producers & Studios	1,586	2,622	9	2,318	2	22%	7	78%	0	0.00%
Elevator Installation	1,585	2,623	4	2,821	3	75%	1	25%	0	0.00%
Acoustical Materials	1,584	2,624	0	3,965	0	0%	0	0%	0	0.00%
Eyesight Training	1,584	2,624	18	1,818	12	67%	6	33%	0	0.00%
Powder Processing - Industrial	1,584	2,624	3	2,998	1	33%	2	67%	0	0.00%
Quarries	1,582	2,627	0	3,965	0	0%	0	0%	0	0.00%
Electric Motors - Manufacturers & Distributors	1,580	2,628	4	2,821	1	25%	1	25%	2	50.00%
Screen Printing - Equipment & Supplies	1,579	2,629	1	3,547	0	0%	1	100%	0	0.00%
Oil Property Management	1,578	2,630	5	2,696	1	20%	4	80%	0	0.00%
Linoleum Dealers	1,576	2,631	6	2,582	3	50%	3	50%	0	0.00%
Defense Contractors	1,573	2,632	0	3,965	0	0%	0	0%	0	0.00%
Die Castings	1,573	2,632	0	3,965	0	0%	0	0%	0	0.00%
Futon Sales	1,571	2,634	10	2,236	7	70%	3	30%	0	0.00%
Livestock Auction Markets	1,571	2,634	3	2,998	3	100%	0	0%	0	0.00%
Circus Companies	1,570	2,636	4	2,821	4	100%	0	0%	0	0.00%
Bingo & Gaming Halls	1,569	2,637	7	2,480	6	86%	1	14%	0	0.00%
Charity - Religious	1,567	2,638	7	2,480	4	57%	3	43%	0	0.00%
Chimes & Bells	1,562	2,639	7	2,480	2	29%	5	71%	0	0.00%
Riding Academies	1,560	2,640	3	2,998	1	33%	2	67%	0	0.00%
Fish Hatcheries	1,559	2,641	2	3,218	2	100%	0	0%	0	0.00%
Numismatics	1,555	2,642	1	3,547	0	0%	1	100%	0	0.00%
Engravers - Plastic, Wood	1,552	2,643	0	3,965	0	0%	0	0%	0	0.00%
Chauffeur Service	1,551	2,644	2	3,218	1	50%	0	0%	1	50.00%
Helicopters - Charter, Rent & Lease	1,551	2,644	7	2,480	5	71%	2	29%	0	0.00%
Neckwear - Retail	1,549	2,646	9	2,318	8	89%	1	11%	0	0.00%
Sleep Disorders - Sleep Apnea	1,549	2,646	6	2,582	4	67%	2	33%	0	0.00%
Parks	1,547	2,648	16	1,918	12	75%	3	19%	1	6.25%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Bamboo & Bamboo Products	1,540	2,649	8	2,400	7	88%	1	13%	0	0.00%
Whirlpool Bath Equipment & Supplies	1,540	2,649	9	2,318	8	89%	1	11%	0	0.00%
Storage Units - Portable	1,538	2,651	28	1,509	12	43%	15	54%	1	3.57%
Bee Removal	1,537	2,652	4	2,821	3	75%	1	25%	0	0.00%
Radios - Citizen Band	1,536	2,653	4	2,821	2	50%	2	50%	0	0.00%
Restaurants - Breakfast	1,534	2,654	22	1,684	10	45%	10	45%	2	9.09%
Storage - Data	1,534	2,654	25	1,600	22	88%	3	12%	0	0.00%
Computers - Programming	1,533	2,656	10	2,236	4	40%	5	50%	1	10.00%
Corsets & Girdles	1,531	2,657	7	2,480	4	57%	3	43%	0	0.00%
Parachute Jumping Instruction	1,531	2,657	6	2,582	5	83%	1	17%	0	0.00%
Humane Societies	1,527	2,659	8	2,400	7	88%	1	13%	0	0.00%
Biofeedback Therapists	1,526	2,660	3	2,998	1	33%	2	67%	0	0.00%
Blasting Contractors	1,522	2,661	1	3,547	0	0%	1	100%	0	0.00%
Farm Management	1,520	2,662	0	3,965	0	0%	0	0%	0	0.00%
Lead	1,518	2,663	17	1,866	2	12%	14	82%	1	5.88%
Springs - Automotive - Sales & Service	1,515	2,664	19	1,779	12	63%	6	32%	1	5.26%
Beverage Dispensers	1,514	2,665	7	2,480	2	29%	5	71%	0	0.00%
Signs - Neon	1,514	2,665	11	2,176	2	18%	5	45%	4	36.36%
Forklift Repair & Maintenance	1,512	2,667	7	2,480	4	57%	3	43%	0	0.00%
Partitions	1,512	2,667	2	3,218	1	50%	1	50%	0	0.00%
Family Planning - Abortion Services	1,509	2,669	2	3,218	1	50%	1	50%	0	0.00%
Bat Removal	1,508	2,670	3	2,998	2	67%	1	33%	0	0.00%
Water/Pool Heating - Solar	1,504	2,671	7	2,480	2	29%	4	57%	1	14.29%
Boat - Excursion	1,499	2,672	13	2,053	5	38%	8	62%	0	0.00%
Lead Abatement	1,498	2,673	0	3,965	0	0%	0	0%	0	0.00%
Blacksmiths	1,497	2,674	8	2,400	3	38%	5	63%	0	0.00%
Bid Report Service	1,488	2,675	9	2,318	7	78%	2	22%	0	0.00%
Sewing Instruction	1,486	2,676	8	2,400	3	38%	3	38%	2	25.00%
Batteries - Storage-Wholesale & Manufacturers	1,482	2,677	4	2,821	3	75%	1	25%	0	0.00%
Guard Dogs	1,482	2,677	5	2,696	4	80%	1	20%	0	0.00%
Political Organizations	1,482	2,677	8	2,400	6	75%	2	25%	0	0.00%
Welcome ServiceFor Newcomers	1,482	2,677	1	3,547	1	100%	0	0%	0	0.00%
Organs - Tune & Repair	1,481	2,681	2	3,218	1	50%	1	50%	0	0.00%
Shingles	1,480	2,682	1	3,547	1	100%	0	0%	0	0.00%
Casinos - Online	1,478	2,683	8	2,400	2	25%	5	63%	1	12.50%
Food Products Manufacturing Equipment	1,475	2,684	11	2,176	7	64%	4	36%	0	0.00%
Computers - Rooms - Installation & Equipment	1,473	2,685	6	2,582	5	83%	1	17%	0	0.00%
Flag Poles	1,471	2,686	4	2,821	3	75%	1	25%	0	0.00%
Cigar & Cigarette Lighters	1,467	2,687	6	2,582	2	33%	3	50%	1	16.67%
Charity - Community Development & Civic Organizations	1,464	2,688	17	1,866	13	76%	4	24%	0	0.00%
Dietitians	1,464	2,688	7	2,480	4	57%	3	43%	0	0.00%
Bakers Equipment	1,462	2,690	3	2,998	2	67%	0	0%	1	33.33%
Physicians & Surgeons Equipment & Supplies	1,461	2,691	3	2,998	3	100%	0	0%	0	0.00%
Ski Centers & Resorts	1,461	2,691	23	1,648	19	83%	4	17%	0	0.00%
Pet Clothing Designer	1,460	2,693	55	1,128	33	60%	22	40%	0	0.00%
Air Balancing	1,452	2,694	4	2,821	3	75%	0	0%	1	25.00%
Golf Courses - Miniature	1,450	2,695	5	2,696	2	40%	3	60%	0	0.00%
Mexican Food Products	1,450	2,695	6	2,582	3	50%	3	50%	0	0.00%
Oil - Crude - Purchasing	1,448	2,697	4	2,821	2	50%	2	50%	0	0.00%
Shirts - Wholesale & Manufacturers	1,446	2,698	12	2,109	10	83%	2	17%	0	0.00%
Patio Builder	1,444	2,699	4	2,821	2	50%	1	25%	1	25.00%
Stationery - Wholesale & Manufacturers	1,444	2,699	6	2,582	4	67%	2	33%	0	0.00%
Energy Conservation Products - Wholesale & Manufacturers	1,442	2,701	8	2,400	4	50%	4	50%	0	0.00%
Cement - Retail	1,440	2,702	10	2,236	1	10%	7	70%	2	20.00%
Florist - Funeral Bouquets & Wreaths	1,439	2,703	12	2,109	8	67%	3	25%	1	8.33%
Leather Restoration	1,436	2,704	5	2,696	3	60%	2	40%	0	0.00%
Midwives	1,436	2,704	6	2,582	4	67%	2	33%	0	0.00%
Transitional Housing	1,436	2,704	13	2,053	6	46%	6	46%	1	7.69%
Ergonomic Products & Services	1,434	2,707	7	2,480	7	100%	0	0%	0	0.00%
Furniture Manufacturers Equipment & Supplies	1,429	2,708	8	2,400	4	50%	4	50%	0	0.00%
Wines - Wholesale	1,429	2,708	0	3,965	0	0%	0	0%	0	0.00%
Nurserymen Equipment & Supplies	1,420	2,710	8	2,400	7	88%	1	13%	0	0.00%
Tree Service Equipment & Supplies	1,418	2,711	3	2,998	2	67%	1	33%	0	0.00%
Bags - Burlap, Canvas & Cotton	1,416	2,712	10	2,236	6	60%	4	40%	0	0.00%
Oil Additives - Manufacturers & Distributors	1,415	2,713	1	3,547	0	0%	1	100%	0	0.00%
Motorcycle Sales - Consignments	1,411	2,714	11	2,176	9	82%	0	0%	2	18.18%
Barricades	1,409	2,715	2	3,218	2	100%	0	0%	0	0.00%
Riding Apparel & Equipment	1,409	2,715	16	1,918	6	38%	10	63%	0	0.00%
Nurses-Practitioners	1,408	2,717	0	3,965	0	0%	0	0%	0	0.00%
Hotel Product Sales	1,404	2,718	29	1,487	17	59%	12	41%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Logging Equipment & Supplies	1,403	2,719	3	2,998	2	67%	1	33%	0	0.00%
Fiber Glass Fabricators	1,402	2,720	1	3,547	0	0%	1	100%	0	0.00%
Cat Breeders	1,400	2,721	28	1,509	18	64%	9	32%	1	3.57%
Contractor - Hauling	1,400	2,721	6	2,582	1	17%	4	67%	1	16.67%
Auto Paint - Mobile	1,399	2,723	15	1,962	9	60%	6	40%	0	0.00%
Referral - Auto Repair	1,398	2,724	29	1,487	5	17%	24	83%	0	0.00%
Parcel Post Assembly Service	1,397	2,725	10	2,236	7	70%	3	30%	0	0.00%
Filing Equipment, Systems & Supplies	1,395	2,726	53	1,144	53	100%	0	0%	0	0.00%
Television & Radio Parts - Wholesale & Manufacturers	1,393	2,727	40	1,291	36	90%	3	8%	1	2.50%
X-Ray Apparatus & Supplies	1,393	2,727	2	3,218	1	50%	1	50%	0	0.00%
Fans - Industrial & Commercial	1,391	2,729	5	2,696	3	60%	2	40%	0	0.00%
Stock Quotation Boards & Systems	1,391	2,729	3	2,998	3	100%	0	0%	0	0.00%
Semiconductor Devices	1,390	2,731	0	3,965	0	0%	0	0%	0	0.00%
Remodeling Services - Foreclosed Property	1,386	2,732	1	3,547	1	100%	0	0%	0	0.00%
Geotechnical Engineering	1,384	2,733	2	3,218	0	0%	2	100%	0	0.00%
Music Arrangers & Composers	1,384	2,733	7	2,480	4	57%	3	43%	0	0.00%
Turbochargers	1,384	2,733	4	2,821	3	75%	1	25%	0	0.00%
Debt Relief Education	1,381	2,736	10	2,236	6	60%	4	40%	0	0.00%
Baseball Batting Ranges	1,380	2,737	7	2,480	4	57%	2	29%	1	14.29%
Auto Parts - Antique	1,379	2,738	9	2,318	8	89%	1	11%	0	0.00%
Doors - Commercial	1,379	2,738	0	3,965	0	0%	0	0%	0	0.00%
Gloves - Work & Industrial	1,377	2,740	4	2,821	2	50%	2	50%	0	0.00%
Embroidery Supplies	1,374	2,741	7	2,480	2	29%	5	71%	0	0.00%
Plumbing Plan Services	1,374	2,741	10	2,236	8	80%	2	20%	0	0.00%
Sandblasting Equipment & Supplies	1,372	2,743	1	3,547	1	100%	0	0%	0	0.00%
Steel Mills	1,368	2,744	1	3,547	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Home Owners Associations	1,366	2,745	10	2,236	4	40%	6	60%	0	0.00%
Outplacement Consultants	1,366	2,745	0	3,965	0	0%	0	0%	0	0.00%
Garment Racks	1,363	2,747	1	3,547	1	100%	0	0%	0	0.00%
Grain Dealers	1,363	2,747	0	3,965	0	0%	0	0%	0	0.00%
Orchards	1,363	2,747	7	2,480	6	86%	1	14%	0	0.00%
Railroad Equipment & Supplies	1,362	2,750	1	3,547	0	0%	1	100%	0	0.00%
ServiceStation Equipment	1,362	2,750	2	3,218	0	0%	2	100%	0	0.00%
Gardening Hand Tools	1,358	2,752	5	2,696	4	80%	1	20%	0	0.00%
Dry Goods - Retail	1,354	2,753	9	2,318	0	0%	9	100%	0	0.00%
Trucks - Forklifts	1,353	2,754	11	2,176	6	55%	5	45%	0	0.00%
Advertising - Checking Service	1,352	2,755	0	3,965	0	0%	0	0%	0	0.00%
Employment Service - Government, Co, Fraternal	1,351	2,756	0	3,965	0	0%	0	0%	0	0.00%
Wedding Officiant	1,351	2,756	17	1,866	6	35%	5	29%	6	35.29%
Animal Carcass Removal	1,349	2,758	6	2,582	3	50%	3	50%	0	0.00%
Glassware Decorators	1,345	2,759	18	1,818	15	83%	3	17%	0	0.00%
Insurance - Disability	1,342	2,760	3	2,998	1	33%	2	67%	0	0.00%
Plastics - Foam	1,342	2,760	1	3,547	1	100%	0	0%	0	0.00%
Biological Products	1,340	2,762	5	2,696	4	80%	1	20%	0	0.00%
Hair Removing Equipment & Supplies	1,337	2,763	1	3,547	0	0%	1	100%	0	0.00%
Two-Way Radio Sales & Service	1,335	2,764	3	2,998	2	67%	1	33%	0	0.00%
Government - Auctions & Job Listing Services	1,334	2,765	11	2,176	5	45%	4	36%	2	18.18%
Children's Play Programs Instruction	1,329	2,766	19	1,779	13	68%	5	26%	1	5.26%
Lamps - Supplies & Parts	1,329	2,766	3	2,998	1	33%	2	67%	0	0.00%
Lottery Buying Club	1,329	2,766	6	2,582	3	50%	3	50%	0	0.00%
Sailmakers	1,329	2,766	36	1,357	16	44%	20	56%	0	0.00%
Contractor - Mechanical Insulation	1,326	2,770	5	2,696	1	20%	3	60%	1	20.00%
Amusement Park Equipment	1,323	2,771	4	2,821	2	50%	2	50%	0	0.00%
Meal Preparation Service	1,322	2,772	6	2,582	3	50%	2	33%	1	16.67%
Shears & Scissors	1,322	2,772	6	2,582	5	83%	1	17%	0	0.00%
Artist - Makeup	1,321	2,774	40	1,291	8	20%	30	75%	2	5.00%
Coal Miners & Shippers	1,321	2,774	1	3,547	1	100%	0	0%	0	0.00%
Auto Radios & Stereos - Wholesale & Manufacturers	1,319	2,776	3	2,998	3	100%	0	0%	0	0.00%
Tank Cleaning	1,317	2,777	1	3,547	0	0%	1	100%	0	0.00%
Electric Vehicles	1,315	2,778	18	1,818	7	39%	8	44%	3	16.67%
Marriage Brokers	1,313	2,779	2	3,218	1	50%	1	50%	0	0.00%
Beer Dispensing & Cooling Equipment	1,311	2,780	6	2,582	6	100%	0	0%	0	0.00%
Wall Coatings	1,309	2,781	2	3,218	1	50%	1	50%	0	0.00%
Auto Metal & Equipment - Distribution & Manufacturing	1,308	2,782	3	2,998	3	100%	0	0%	0	0.00%
Truck Driver Leasing	1,305	2,783	1	3,547	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Trademark	1,304	2,784	0	3,965	0	0%	0	0%	0	0.00%
Cord Blood Storage	1,304	2,784	4	2,821	3	75%	1	25%	0	0.00%
Frozen Foods - Processors	1,303	2,786	11	2,176	11	100%	0	0%	0	0.00%
Dryers - Hand	1,300	2,787	1	3,547	1	100%	0	0%	0	0.00%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,300	2,787	13	2,053	12	92%	1	8%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gourmet Corporate Gifts	1,294	2,789	4	2,821	3	75%	1	25%	0	0.00%
Bird Barriers, Repellents & Controls	1,293	2,790	4	2,821	3	75%	1	25%	0	0.00%
Flatware - Table	1,293	2,790	0	3,965	0	0%	0	0%	0	0.00%
Advertising - Indoor	1,292	2,792	9	2,318	6	67%	3	33%	0	0.00%
Gymnastic Equipment & Supplies	1,291	2,793	5	2,696	2	40%	2	40%	1	20.00%
Internet Cafes	1,290	2,794	14	1,995	5	36%	7	50%	2	14.29%
Knife Sharpening Devices	1,288	2,795	4	2,821	1	25%	3	75%	0	0.00%
Air Pollution Control	1,287	2,796	4	2,821	3	75%	1	25%	0	0.00%
Skating Equipment & Supplies	1,282	2,797	12	2,109	7	58%	5	42%	0	0.00%
Truck Refrigeration Equipment	1,282	2,797	6	2,582	3	50%	3	50%	0	0.00%
Bagels	1,281	2,799	1	3,547	0	0%	1	100%	0	0.00%
Drapery & Curtain Fabrics - Retail	1,281	2,799	10	2,236	9	90%	1	10%	0	0.00%
Magicians	1,281	2,799	4	2,821	1	25%	3	75%	0	0.00%
Truck Permits	1,278	2,802	8	2,400	3	38%	1	13%	4	50.00%
Rent to Own	1,277	2,803	20	1,753	14	70%	5	25%	1	5.00%
Stone - Crushed	1,277	2,803	2	3,218	2	100%	0	0%	0	0.00%
Consultants - Prison & Sentencing	1,276	2,805	5	2,696	2	40%	3	60%	0	0.00%
Drug Manufacturers	1,276	2,805	0	3,965	0	0%	0	0%	0	0.00%
Water Skiing Equipment & Supplies	1,276	2,805	16	1,918	4	25%	12	75%	0	0.00%
Backflow Prevention Devices & Services	1,274	2,808	0	3,965	0	0%	0	0%	0	0.00%
Laminating Equipment & Supplies	1,274	2,808	2	3,218	2	100%	0	0%	0	0.00%
Shoring Contractors	1,274	2,808	9	2,318	8	89%	1	11%	0	0.00%
Snow Removal Service - Commercial	1,274	2,808	11	2,176	2	18%	9	82%	0	0.00%
Iron	1,270	2,812	5	2,696	1	20%	3	60%	1	20.00%
Hair Ornaments	1,269	2,813	9	2,318	6	67%	3	33%	0	0.00%
Pool Tables Sales	1,267	2,814	4	2,821	2	50%	2	50%	0	0.00%
Proofreading	1,267	2,814	3	2,998	2	67%	0	0%	1	33.33%
Exterior Designers	1,265	2,816	3	2,998	1	33%	2	67%	0	0.00%
Labeling Equipment	1,264	2,817	3	2,998	1	33%	2	67%	0	0.00%
Medicines - Patent & Proprietary	1,263	2,818	9	2,318	5	56%	4	44%	0	0.00%
Lamp Shade Frames & Supplies	1,262	2,819	2	3,218	2	100%	0	0%	0	0.00%
Advertising - Transit & Transportation	1,259	2,820	1	3,547	1	100%	0	0%	0	0.00%
Lumber Carriers	1,255	2,821	0	3,965	0	0%	0	0%	0	0.00%
Motel & Hotel Consultants	1,251	2,822	24	1,625	15	63%	9	38%	0	0.00%
Schools - Holistic	1,251	2,822	2	3,218	2	100%	0	0%	0	0.00%
Indian Goods	1,249	2,824	12	2,109	7	58%	5	42%	0	0.00%
Tanks - Fiber Glass, Plastic	1,243	2,825	5	2,696	5	100%	0	0%	0	0.00%
Florists Supplies	1,241	2,826	5	2,696	4	80%	1	20%	0	0.00%
Boat Yards	1,239	2,827	3	2,998	2	67%	1	33%	0	0.00%
Drapery Installation Service	1,239	2,827	4	2,821	3	75%	1	25%	0	0.00%
Physical Therapy Equipment	1,239	2,827	7	2,480	7	100%	0	0%	0	0.00%
Caregivers Resources	1,238	2,830	3	2,998	1	33%	0	0%	2	66.67%
Industrial Developments	1,237	2,831	1	3,547	0	0%	1	100%	0	0.00%
Floor Refinishing	1,236	2,832	8	2,400	5	63%	3	38%	0	0.00%
Physicians & Surgeons - Pulmonary Diseases	1,235	2,833	8	2,400	6	75%	2	25%	0	0.00%
China & Crystal - Repair	1,233	2,834	21	1,724	17	81%	4	19%	0	0.00%
Labels - Plastic, Metal, Foil	1,229	2,835	3	2,998	3	100%	0	0%	0	0.00%
Landfills - Sanitary	1,227	2,836	6	2,582	3	50%	3	50%	0	0.00%
Transit Lines	1,226	2,837	8	2,400	8	100%	0	0%	0	0.00%
Bottlers Equipment & Supplies	1,220	2,838	3	2,998	3	100%	0	0%	0	0.00%
Cable Splicing	1,219	2,839	1	3,547	1	100%	0	0%	0	0.00%
Metal Shapes - Extruded	1,217	2,840	1	3,547	1	100%	0	0%	0	0.00%
Boutique Items - Wholesale & Manufacturers	1,215	2,841	24	1,625	4	17%	20	83%	0	0.00%
Leather Finishers	1,213	2,842	2	3,218	1	50%	0	0%	1	50.00%
Loading Dock Equipment	1,212	2,843	0	3,965	0	0%	0	0%	0	0.00%
Paper Shredding Machines	1,211	2,844	0	3,965	0	0%	0	0%	0	0.00%
Art Organizations & Information	1,210	2,845	9	2,318	3	33%	6	67%	0	0.00%
Playing Cards	1,209	2,846	3	2,998	3	100%	0	0%	0	0.00%
Wallpaper Hangers	1,208	2,847	1	3,547	1	100%	0	0%	0	0.00%
Condiments & Sauces	1,207	2,848	6	2,582	3	50%	2	33%	1	16.67%
Glass Blowers	1,203	2,849	7	2,480	2	29%	5	71%	0	0.00%
Birth Centers	1,200	2,850	12	2,109	8	67%	4	33%	0	0.00%
Pile Driving	1,199	2,851	0	3,965	0	0%	0	0%	0	0.00%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,198	2,852	3	2,998	1	33%	2	67%	0	0.00%
Food & Beverage Consultants	1,194	2,853	4	2,821	4	100%	0	0%	0	0.00%
Hawaiian Goods	1,194	2,853	2	3,218	2	100%	0	0%	0	0.00%
Aircraft & Aircraft Equipment - Testing	1,190	2,855	3	2,998	1	33%	2	67%	0	0.00%
Hats - Wholesale & Manufacturers	1,188	2,856	10	2,236	4	40%	6	60%	0	0.00%
Racks	1,186	2,857	17	1,866	15	88%	2	12%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Pilates	1,183	2,858	8	2,400	4	50%	4	50%	0	0.00%
Fans - Attic	1,182	2,859	0	3,965	0	0%	0	0%	0	0.00%
Winemaking Equipment & Supplies	1,182	2,859	3	2,998	1	33%	2	67%	0	0.00%
Livestock Feeding	1,181	2,861	2	3,218	2	100%	0	0%	0	0.00%
Towing - Marine	1,180	2,862	2	3,218	2	100%	0	0%	0	0.00%
Picture Frames - Wholesale & Manufacturers	1,179	2,863	4	2,821	4	100%	0	0%	0	0.00%
Door-to-Door Sales - Photography	1,178	2,864	8	2,400	5	63%	3	38%	0	0.00%
Economic Development Organizations	1,178	2,864	2	3,218	2	100%	0	0%	0	0.00%
Pen Pal Lists	1,178	2,864	81	942	23	28%	58	72%	0	0.00%
Embroideries - Uniform	1,177	2,867	14	1,995	13	93%	1	7%	0	0.00%
Consultants - Dental Management	1,175	2,868	5	2,696	2	40%	3	60%	0	0.00%
Tires - Commercial Sales & Service	1,175	2,868	81	942	47	58%	33	41%	1	1.23%
Signs - Maintenance & Repair	1,174	2,870	7	2,480	2	29%	4	57%	1	14.29%
Beauty Supplies & Equipment Repair	1,173	2,871	14	1,995	4	29%	10	71%	0	0.00%
Italian Food Products	1,169	2,872	4	2,821	2	50%	2	50%	0	0.00%
Church Supplies	1,168	2,873	9	2,318	3	33%	6	67%	0	0.00%
Air Courier Service	1,167	2,874	7	2,480	1	14%	4	57%	2	28.57%
Aquaculture	1,167	2,874	2	3,218	1	50%	1	50%	0	0.00%
Insurance Rating Bureaus	1,167	2,874	2	3,218	0	0%	2	100%	0	0.00%
Bar Supplies	1,165	2,877	7	2,480	5	71%	2	29%	0	0.00%
Brick Preservatives	1,165	2,877	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Equipment & Supplies	1,165	2,877	0	3,965	0	0%	0	0%	0	0.00%
Pipe Fittings	1,162	2,880	0	3,965	0	0%	0	0%	0	0.00%
Insect Control Devices	1,161	2,881	9	2,318	6	67%	3	33%	0	0.00%
Plastics - Fabrics, Film, Sheets - Prod.	1,159	2,882	4	2,821	1	25%	3	75%	0	0.00%
Floor Treatment Compounds	1,157	2,883	5	2,696	2	40%	3	60%	0	0.00%
Motorcycle Riding Instruction	1,156	2,884	9	2,318	8	89%	1	11%	0	0.00%
Consultants - Pharmaceutical	1,154	2,885	1	3,547	0	0%	1	100%	0	0.00%
Scalp Care	1,154	2,885	7	2,480	7	100%	0	0%	0	0.00%
Consignment Service - Automobile	1,153	2,887	5	2,696	3	60%	2	40%	0	0.00%
Auto Sunroofs	1,152	2,888	6	2,582	4	67%	2	33%	0	0.00%
Lawn Installation Service	1,149	2,889	8	2,400	3	38%	2	25%	3	37.50%
Seeding	1,149	2,889	2	3,218	2	100%	0	0%	0	0.00%
Brake Service Equipment	1,148	2,891	12	2,109	6	50%	6	50%	0	0.00%
Auto Upholstery Cleaning	1,147	2,892	4	2,821	3	75%	1	25%	0	0.00%
Pies	1,146	2,893	25	1,600	2	8%	22	88%	1	4.00%
Boat Cleaning	1,143	2,894	4	2,821	2	50%	2	50%	0	0.00%
Geologists	1,143	2,894	0	3,965	0	0%	0	0%	0	0.00%
Mattresses - Renovating	1,143	2,894	1	3,547	0	0%	1	100%	0	0.00%
Video Equipment - Supplies & Parts	1,143	2,894	6	2,582	3	50%	3	50%	0	0.00%
Sump Pump Contractors	1,142	2,898	0	3,965	0	0%	0	0%	0	0.00%
Aerospace Research & Development	1,139	2,899	0	3,965	0	0%	0	0%	0	0.00%
Contractor - Disabled Access	1,138	2,900	1	3,547	1	100%	0	0%	0	0.00%
Computer Assisted Design Services	1,137	2,901	18	1,818	7	39%	6	33%	5	27.78%
Forgings	1,137	2,901	2	3,218	0	0%	2	100%	0	0.00%
Boxes - Paper	1,136	2,903	0	3,965	0	0%	0	0%	0	0.00%
Computer Gaming Centers	1,134	2,904	17	1,866	6	35%	7	41%	4	23.53%
Sewer Inspection	1,134	2,904	4	2,821	1	25%	3	75%	0	0.00%
Underwear - Wholesale & Manufacturers	1,132	2,906	14	1,995	12	86%	2	14%	0	0.00%
Saltwater Pools - Equipment & Supplies	1,130	2,907	22	1,684	17	77%	5	23%	0	0.00%
Elevator Consultants	1,129	2,908	1	3,547	1	100%	0	0%	0	0.00%
Organic Soil Fertilizer	1,129	2,908	1	3,547	0	0%	1	100%	0	0.00%
Stenographers - Public	1,128	2,910	1	3,547	1	100%	0	0%	0	0.00%
Lockers	1,125	2,911	0	3,965	0	0%	0	0%	0	0.00%
Tours - Wholesale	1,122	2,912	27	1,542	2	7%	25	93%	0	0.00%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,121	2,913	6	2,582	4	67%	2	33%	0	0.00%
Brakes - Manufacturers & Distributors	1,119	2,914	7	2,480	4	57%	3	43%	0	0.00%
Bulldozers	1,117	2,915	1	3,547	1	100%	0	0%	0	0.00%
Schools - Online Trading & Investment	1,117	2,915	10	2,236	3	30%	5	50%	2	20.00%
Drug Brokers	1,116	2,917	4	2,821	1	25%	2	50%	1	25.00%
Exhibit Design & Construction	1,111	2,918	2	3,218	1	50%	1	50%	0	0.00%
Heat Supply Companies	1,111	2,918	12	2,109	7	58%	5	42%	0	0.00%
Boating Instruction	1,110	2,920	4	2,821	4	100%	0	0%	0	0.00%
Pipe & Valve Fitters	1,109	2,921	0	3,965	0	0%	0	0%	0	0.00%
Litigation Support	1,108	2,922	1	3,547	0	0%	1	100%	0	0.00%
Duct & Duct Fittings	1,107	2,923	5	2,696	4	80%	1	20%	0	0.00%
Gaskets	1,107	2,923	1	3,547	0	0%	1	100%	0	0.00%
Furnaces - Industrial	1,105	2,925	3	2,998	1	33%	0	0%	2	66.67%
Furniture Assembly Services	1,105	2,925	4	2,821	1	25%	3	75%	0	0.00%
Pet Kenneling Services	1,105	2,925	7	2,480	2	29%	5	71%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Charity - Education & Literacy	1,103	2,928	15	1,962	11	73%	4	27%	0	0.00%
Office Records - Destruction	1,103	2,928	0	3,965	0	0%	0	0%	0	0.00%
Auto Hand & Foot Controls	1,101	2,930	7	2,480	5	71%	2	29%	0	0.00%
Recreation Program Consultants	1,096	2,931	2	3,218	2	100%	0	0%	0	0.00%
Canvas - Wholesale & Manufacturers	1,095	2,932	13	2,053	12	92%	1	8%	0	0.00%
Skateboard Parks & Rinks	1,095	2,932	6	2,582	5	83%	1	17%	0	0.00%
Physicians & Surgeons Information Bureaus	1,094	2,934	4	2,821	3	75%	1	25%	0	0.00%
Dispensary - Medical Marijuana	1,091	2,935	15	1,962	5	33%	9	60%	1	6.67%
Soil Conditioners	1,091	2,935	1	3,547	0	0%	1	100%	0	0.00%
Laboratories - Veterinary	1,087	2,937	7	2,480	6	86%	1	14%	0	0.00%
Business Processing Optimization	1,086	2,938	3	2,998	2	67%	1	33%	0	0.00%
Springs - Coil, Flat - Distributors & Manufacturing	1,084	2,939	2	3,218	0	0%	2	100%	0	0.00%
Handmade Art	1,083	2,940	12	2,109	4	33%	7	58%	1	8.33%
Tire Retread & Repair - Equipment & Supplies	1,083	2,940	17	1,866	11	65%	6	35%	0	0.00%
Paving Stones	1,082	2,942	2	3,218	1	50%	1	50%	0	0.00%
Lasik Eye Surgery	1,078	2,943	8	2,400	7	88%	0	0%	1	12.50%
Grouting Compounds	1,075	2,944	3	2,998	2	67%	1	33%	0	0.00%
Church Furnishings	1,072	2,945	2	3,218	2	100%	0	0%	0	0.00%
Natural Stone Restoration & Cleaning	1,071	2,946	3	2,998	3	100%	0	0%	0	0.00%
Auto Dealers - Buying Co-Op	1,068	2,947	22	1,684	12	55%	10	45%	0	0.00%
Promotional Products - Non-Wearable	1,068	2,947	3	2,998	1	33%	2	67%	0	0.00%
Eyebrow Threading	1,067	2,949	7	2,480	5	71%	2	29%	0	0.00%
Concrete Aggregates	1,066	2,950	0	3,965	0	0%	0	0%	0	0.00%
Funeral Directors Equipment & Supplies	1,066	2,950	0	3,965	0	0%	0	0%	0	0.00%
Labor Relations Consultants	1,066	2,950	1	3,547	0	0%	1	100%	0	0.00%
Maps - Dealers	1,066	2,950	28	1,509	25	89%	3	11%	0	0.00%
Soil Testing	1,066	2,950	0	3,965	0	0%	0	0%	0	0.00%
Bankruptcy Counseling - Federally Certified	1,064	2,955	2	3,218	2	100%	0	0%	0	0.00%
Check Protection & Signing Machines	1,064	2,955	7	2,480	6	86%	1	14%	0	0.00%
Cement - Wholesale & Manufacturers	1,063	2,957	1	3,547	1	100%	0	0%	0	0.00%
Interior Designers - Architectural	1,060	2,958	4	2,821	4	100%	0	0%	0	0.00%
Oils - Fuel - Treatment Compounds	1,059	2,959	9	2,318	1	11%	8	89%	0	0.00%
Turbines	1,057	2,960	3	2,998	2	67%	1	33%	0	0.00%
Contractors - Sheet Metal	1,056	2,961	3	2,998	1	33%	1	33%	1	33.33%
Laminations - Plastic, Paper	1,056	2,961	7	2,480	2	29%	5	71%	0	0.00%
Customs Consultant	1,054	2,963	0	3,965	0	0%	0	0%	0	0.00%
Oil Marketers	1,052	2,964	6	2,582	6	100%	0	0%	0	0.00%
Wine Brokers	1,051	2,965	4	2,821	2	50%	2	50%	0	0.00%
Heat Treating - Metal	1,050	2,966	1	3,547	1	100%	0	0%	0	0.00%
Pins - Lapel	1,050	2,966	7	2,480	7	100%	0	0%	0	0.00%
Plastics - Raw Materials, Powder, Liquid	1,049	2,968	1	3,547	1	100%	0	0%	0	0.00%
Child Parent Development Centers	1,048	2,969	2	3,218	2	100%	0	0%	0	0.00%
Home Demonstrations	1,046	2,970	3	2,998	1	33%	2	67%	0	0.00%
Burial Vaults	1,045	2,971	0	3,965	0	0%	0	0%	0	0.00%
Water Conservation	1,045	2,971	1	3,547	1	100%	0	0%	0	0.00%
Steel Processing & Fabricating Equipment	1,040	2,973	1	3,547	1	100%	0	0%	0	0.00%
Generators - Maintenance	1,037	2,974	6	2,582	1	17%	4	67%	1	16.67%
Library Research Service	1,034	2,975	5	2,696	5	100%	0	0%	0	0.00%
Impregnating	1,032	2,976	1	3,547	1	100%	0	0%	0	0.00%
Inks - Manufacturers Materials	1,031	2,977	7	2,480	5	71%	2	29%	0	0.00%
Rehabilitation Products - Pediatric	1,030	2,978	2	3,218	1	50%	1	50%	0	0.00%
Ship Builders & Repair	1,030	2,978	0	3,965	0	0%	0	0%	0	0.00%
Clinics - Dialysis	1,029	2,980	8	2,400	7	88%	0	0%	1	12.50%
Greenhouse Builders	1,028	2,981	10	2,236	1	10%	9	90%	0	0.00%
Pattern Makers	1,027	2,982	2	3,218	1	50%	1	50%	0	0.00%
Artificial Limbs	1,025	2,983	0	3,965	0	0%	0	0%	0	0.00%
Home Economics Consultants	1,024	2,984	0	3,965	0	0%	0	0%	0	0.00%
Foster Child Care	1,023	2,985	3	2,998	2	67%	1	33%	0	0.00%
Spraying Equipment	1,022	2,986	0	3,965	0	0%	0	0%	0	0.00%
Burial Advisory Service	1,019	2,987	7	2,480	5	71%	2	29%	0	0.00%
Juice Extractors	1,019	2,987	2	3,218	2	100%	0	0%	0	0.00%
Industrial Hygiene Consultants	1,018	2,989	0	3,965	0	0%	0	0%	0	0.00%
Guest Ranch	1,015	2,990	4	2,821	1	25%	3	75%	0	0.00%
Auto Headlight Restoration	1,014	2,991	19	1,779	8	42%	11	58%	0	0.00%
Import Representatives	1,013	2,992	7	2,480	3	43%	4	57%	0	0.00%
Equipment Calibration	1,010	2,993	3	2,998	1	33%	2	67%	0	0.00%
Roof Decks	1,007	2,994	2	3,218	1	50%	1	50%	0	0.00%
Lotteries - State	1,005	2,995	8	2,400	5	63%	3	38%	0	0.00%
Sausages	1,005	2,995	4	2,821	2	50%	2	50%	0	0.00%
Intercoms Systems & Services	1,004	2,997	7	2,480	7	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Wire Harnesses - Electrical	1,004	2,997	3	2,998	3	100%	0	0%	0	0.00%
Engravers - Mechanical	1,001	2,999	4	2,821	2	50%	2	50%	0	0.00%
Tea - Manufacturer & Importer	1,001	2,999	3	2,998	3	100%	0	0%	0	0.00%
Campers - Rent & Lease	999	3,001	5	2,696	3	60%	2	40%	0	0.00%
Pearls	999	3,001	2	3,218	1	50%	1	50%	0	0.00%
Plywood & Veneers	998	3,003	0	3,965	0	0%	0	0%	0	0.00%
Surveying Instruments	997	3,004	3	2,998	0	0%	3	100%	0	0.00%
Air Compressors	994	3,005	10	2,236	1	10%	8	80%	1	10.00%
Tire Repair	994	3,005	35	1,382	21	60%	12	34%	2	5.71%
Employee Assistance Programs	989	3,007	1	3,547	0	0%	1	100%	0	0.00%
Personal Chef	989	3,007	1	3,547	1	100%	0	0%	0	0.00%
Copper Products	983	3,009	8	2,400	3	38%	4	50%	1	12.50%
Insurance - Crop	983	3,009	2	3,218	2	100%	0	0%	0	0.00%
Aircraft Instruments	981	3,011	0	3,965	0	0%	0	0%	0	0.00%
Loan Modification - Auto	980	3,012	12	2,109	1	8%	11	92%	0	0.00%
Shoe Findings & Supplies	980	3,012	3	2,998	1	33%	2	67%	0	0.00%
Polyurethane Products	979	3,014	1	3,547	1	100%	0	0%	0	0.00%
Dredging	978	3,015	0	3,965	0	0%	0	0%	0	0.00%
Robots	976	3,016	0	3,965	0	0%	0	0%	0	0.00%
Racquetball Courts - Private	972	3,017	3	2,998	3	100%	0	0%	0	0.00%
Sewing Machines - Supplies & Parts	970	3,018	12	2,109	3	25%	9	75%	0	0.00%
Candy & Confectionery Brokers	969	3,019	6	2,582	6	100%	0	0%	0	0.00%
Meters	968	3,020	5	2,696	4	80%	1	20%	0	0.00%
Time Recorders	967	3,021	0	3,965	0	0%	0	0%	0	0.00%
Porch Shades	965	3,022	3	2,998	0	0%	3	100%	0	0.00%
Juices	963	3,023	12	2,109	5	42%	7	58%	0	0.00%
Buckles	961	3,024	56	1,120	0	0%	56	100%	0	0.00%
Paper & Plastic Cups, Containers	960	3,025	4	2,821	3	75%	1	25%	0	0.00%
Sculptors	960	3,025	5	2,696	5	100%	0	0%	0	0.00%
Floors - Laminated	959	3,027	3	2,998	3	100%	0	0%	0	0.00%
Textile Fibers	959	3,027	2	3,218	0	0%	2	100%	0	0.00%
Diving & Marine Services	955	3,029	4	2,821	1	25%	3	75%	0	0.00%
Rendering Companies	955	3,029	0	3,965	0	0%	0	0%	0	0.00%
Building Materials - Used	953	3,031	1	3,547	1	100%	0	0%	0	0.00%
Game Farms	952	3,032	2	3,218	2	100%	0	0%	0	0.00%
Metal Rolling & Forming	951	3,033	1	3,547	0	0%	1	100%	0	0.00%
Archery Ranges	947	3,034	1	3,547	0	0%	1	100%	0	0.00%
Water Heaters - Parts & Supplies	945	3,035	11	2,176	10	91%	1	9%	0	0.00%
Tennis Courts - Private	943	3,036	3	2,998	2	67%	1	33%	0	0.00%
Misting Systems & Services	940	3,037	7	2,480	7	100%	0	0%	0	0.00%
Shoring	940	3,037	9	2,318	9	100%	0	0%	0	0.00%
Interactive Media	938	3,039	42	1,266	41	98%	1	2%	0	0.00%
Medical Coding	937	3,040	1	3,547	1	100%	0	0%	0	0.00%
Race Track Equipment & Supplies	933	3,041	14	1,995	5	36%	9	64%	0	0.00%
Beekeepers Supplies	929	3,042	1	3,547	0	0%	1	100%	0	0.00%
Television Program Distributors	929	3,042	17	1,866	3	18%	3	18%	11	64.71%
Columns	928	3,044	11	2,176	6	55%	5	45%	0	0.00%
Hardwood Floor Maintenance	926	3,045	11	2,176	7	64%	4	36%	0	0.00%
Bath Liners	923	3,046	0	3,965	0	0%	0	0%	0	0.00%
Handbags - Manufacturers Equipment & Supplies	923	3,046	18	1,818	0	0%	18	100%	0	0.00%
Sewer Cleaning Equipment & Supplies	923	3,046	2	3,218	2	100%	0	0%	0	0.00%
Dune Buggies	922	3,049	1	3,547	1	100%	0	0%	0	0.00%
Radiator Sales	922	3,049	6	2,582	6	100%	0	0%	0	0.00%
Outpatient Surgery Centers	918	3,051	11	2,176	8	73%	3	27%	0	0.00%
Programmed Instruction	918	3,051	2	3,218	1	50%	1	50%	0	0.00%
Furniture Cleaning	916	3,053	10	2,236	7	70%	3	30%	0	0.00%
Barrels & Drums	915	3,054	5	2,696	0	0%	3	60%	2	40.00%
Motels - Reservation Service	915	3,054	8	2,400	2	25%	6	75%	0	0.00%
Engraving Equipment & Supplies	914	3,056	2	3,218	2	100%	0	0%	0	0.00%
Golf Course Construction	913	3,057	2	3,218	2	100%	0	0%	0	0.00%
Salt	913	3,057	2	3,218	2	100%	0	0%	0	0.00%
Bus - Sales & Rental	912	3,059	11	2,176	1	9%	10	91%	0	0.00%
Public Speaking Instruction	912	3,059	6	2,582	5	83%	1	17%	0	0.00%
Asset Evaluators	909	3,061	2	3,218	0	0%	2	100%	0	0.00%
Polyethylene Materials & Products	909	3,061	0	3,965	0	0%	0	0%	0	0.00%
Filters - Liquid	908	3,063	2	3,218	1	50%	1	50%	0	0.00%
Pipe Line Equipment	908	3,063	1	3,547	1	100%	0	0%	0	0.00%
Coal Brokers	906	3,065	0	3,965	0	0%	0	0%	0	0.00%
Clutches	905	3,066	4	2,821	4	100%	0	0%	0	0.00%
Plaster	901	3,067	5	2,696	3	60%	2	40%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Veterinary Surgery	901	3,067	2	3,218	2	100%	0	0%	0	0.00%
Wallpaper Removing	901	3,067	1	3,547	0	0%	1	100%	0	0.00%
Commercials - Radio & Television	900	3,070	2	3,218	1	50%	1	50%	0	0.00%
Auto Dealers - Hybrid Vehicles	899	3,071	12	2,109	11	92%	1	8%	0	0.00%
Physicians & Surgeons - Sports Medicine	896	3,072	19	1,779	14	74%	5	26%	0	0.00%
Writer	895	3,073	11	2,176	3	27%	8	73%	0	0.00%
Hose Couplings & Fittings	894	3,074	1	3,547	0	0%	1	100%	0	0.00%
Encyclopedia & Book Sales	892	3,075	12	2,109	7	58%	5	42%	0	0.00%
Physicians & Surgeons - Industrial Medicine	892	3,075	1	3,547	1	100%	0	0%	0	0.00%
Dentist - Prosthodontist	891	3,077	6	2,582	6	100%	0	0%	0	0.00%
Barge Lines	889	3,078	3	2,998	3	100%	0	0%	0	0.00%
Grain Elevator Builders	889	3,078	0	3,965	0	0%	0	0%	0	0.00%
Bibles	885	3,080	18	1,818	17	94%	1	6%	0	0.00%
Differentials - Automobile	884	3,081	2	3,218	2	100%	0	0%	0	0.00%
Traffic Control & Flagging Service	884	3,081	0	3,965	0	0%	0	0%	0	0.00%
Emergency Response Systems - Personal	882	3,083	4	2,821	2	50%	0	0%	2	50.00%
Power Plant Equipment	882	3,083	12	2,109	6	50%	5	42%	1	8.33%
Loan Originator	880	3,085	4	2,821	4	100%	0	0%	0	0.00%
Dairy Equipment & Supplies	879	3,086	1	3,547	1	100%	0	0%	0	0.00%
Blowers & Blower Systems	877	3,087	2	3,218	2	100%	0	0%	0	0.00%
Fireproofing	876	3,088	2	3,218	2	100%	0	0%	0	0.00%
Pipe Bending & Fabricating	876	3,088	0	3,965	0	0%	0	0%	0	0.00%
Lettering Machines	874	3,090	2	3,218	2	100%	0	0%	0	0.00%
Aircraft Ground Support & Service Equipment	873	3,091	1	3,547	0	0%	1	100%	0	0.00%
Meditation Instruction	871	3,092	6	2,582	4	67%	2	33%	0	0.00%
Upholsterers Supplies	869	3,093	0	3,965	0	0%	0	0%	0	0.00%
Systems & Software Testing	864	3,094	9	2,318	7	78%	0	0%	2	22.22%
Layouts - Office, Factory	863	3,095	7	2,480	5	71%	2	29%	0	0.00%
Oriental Goods - Retail	863	3,095	3	2,998	1	33%	2	67%	0	0.00%
Contractor - Gas	861	3,097	7	2,480	4	57%	3	43%	0	0.00%
Express & Transfer Service	861	3,097	2	3,218	1	50%	1	50%	0	0.00%
Electronic Product Waste Management & E Waste Services	860	3,099	13	2,053	11	85%	0	0%	2	15.38%
Furniture Repair & Refinish Supplies	859	3,100	9	2,318	1	11%	2	22%	6	66.67%
Deodorizing & Disinfecting	858	3,101	0	3,965	0	0%	0	0%	0	0.00%
Corporate Travel	857	3,102	35	1,382	0	0%	32	91%	3	8.57%
Fasteners - Textile & Apparel	857	3,102	2	3,218	1	50%	1	50%	0	0.00%
Engineering Reports	855	3,104	1	3,547	1	100%	0	0%	0	0.00%
Labor Contractors	855	3,104	0	3,965	0	0%	0	0%	0	0.00%
Seat Belts	853	3,106	14	1,995	9	64%	5	36%	0	0.00%
Incense	852	3,107	3	2,998	0	0%	3	100%	0	0.00%
Filters Air & Gas Cleaning	851	3,108	3	2,998	1	33%	2	67%	0	0.00%
Attorneys & Lawyers - Product Liability	850	3,109	1	3,547	1	100%	0	0%	0	0.00%
Fire Departments	847	3,110	5	2,696	5	100%	0	0%	0	0.00%
Heat Exchangers	847	3,110	0	3,965	0	0%	0	0%	0	0.00%
Leather Cleaning	847	3,110	1	3,547	0	0%	1	100%	0	0.00%
Gears & Gear Cutting	846	3,113	2	3,218	1	50%	1	50%	0	0.00%
Gambling Machine Supplies and Services	844	3,114	7	2,480	2	29%	5	71%	0	0.00%
Advertising - Vinyl Phone Book Covers	842	3,115	2	3,218	2	100%	0	0%	0	0.00%
Tank Lining & Coating	841	3,116	0	3,965	0	0%	0	0%	0	0.00%
Wicker Products	841	3,116	0	3,965	0	0%	0	0%	0	0.00%
Smoke Detectors & Alarms	838	3,118	6	2,582	3	50%	3	50%	0	0.00%
Attorneys & Lawyers - Construction Defect	837	3,119	0	3,965	0	0%	0	0%	0	0.00%
Fumigation Services	837	3,119	2	3,218	1	50%	1	50%	0	0.00%
Gasoline Additives - Manufacturers & Distributors	837	3,119	2	3,218	1	50%	1	50%	0	0.00%
Resident Buyers	837	3,119	1	3,547	0	0%	1	100%	0	0.00%
Luggage - Wholesale & Manufacturers	834	3,123	9	2,318	8	89%	0	0%	1	11.11%
Signs - Erectors & Hangers	834	3,123	1	3,547	0	0%	1	100%	0	0.00%
Cabs - Tractor, Truck	833	3,125	4	2,821	0	0%	4	100%	0	0.00%
Landscaping Clean-Up - Spring & Fall	833	3,125	36	1,357	19	53%	17	47%	0	0.00%
Tanks - Repair	832	3,127	0	3,965	0	0%	0	0%	0	0.00%
Tractor Rent & Lease	832	3,127	2	3,218	1	50%	1	50%	0	0.00%
Paving Equipment	829	3,129	2	3,218	0	0%	2	100%	0	0.00%
Charity - Elderly	827	3,130	3	2,998	2	67%	1	33%	0	0.00%
Etched Products - Metal, Glass	827	3,130	6	2,582	4	67%	2	33%	0	0.00%
Jacks	827	3,130	1	3,547	1	100%	0	0%	0	0.00%
Bacteria Control Equipment	824	3,133	0	3,965	0	0%	0	0%	0	0.00%
Knives - Custom	823	3,134	16	1,918	4	25%	12	75%	0	0.00%
Police Departments	823	3,134	0	3,965	0	0%	0	0%	0	0.00%
Carpet & Rug Cleaning Equipment - Rental	822	3,136	12	2,109	10	83%	2	17%	0	0.00%
Geophysicists	822	3,136	1	3,547	0	0%	0	0%	1	100.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Wood Preservatives	822	3,136	1	3,547	1	100%	0	0%	0	0.00%
Traffic Engineers & Planning Service	821	3,139	0	3,965	0	0%	0	0%	0	0.00%
Transformers	821	3,139	0	3,965	0	0%	0	0%	0	0.00%
Food Facilities Consultants	820	3,141	4	2,821	1	25%	3	75%	0	0.00%
Juke Boxes	820	3,141	2	3,218	1	50%	1	50%	0	0.00%
Charity - Cancer	819	3,143	1	3,547	0	0%	1	100%	0	0.00%
X-Ray Labs - Industrial	818	3,144	6	2,582	4	67%	2	33%	0	0.00%
Television Sys & Equipment - Closed Circuit	817	3,145	4	2,821	1	25%	3	75%	0	0.00%
E-Books	816	3,146	7	2,480	5	71%	2	29%	0	0.00%
Foot Appliances	816	3,146	3	2,998	3	100%	0	0%	0	0.00%
Kennels Equipment & Supplies	815	3,148	9	2,318	7	78%	2	22%	0	0.00%
Hockey Clubs	814	3,149	7	2,480	5	71%	2	29%	0	0.00%
Chimney Lining Materials	812	3,150	0	3,965	0	0%	0	0%	0	0.00%
Paper Hangers - Wall covering	812	3,150	2	3,218	2	100%	0	0%	0	0.00%
Sewing Machines - Wholesale & Manufacturers	812	3,150	17	1,866	17	100%	0	0%	0	0.00%
Ice Cream Manufacturers Equipment	809	3,153	6	2,582	3	50%	3	50%	0	0.00%
Speakers - Wholesale & Manufacturers	809	3,153	4	2,821	2	50%	2	50%	0	0.00%
Casters & Glides	808	3,155	0	3,965	0	0%	0	0%	0	0.00%
Jewelry Engravers	808	3,155	7	2,480	5	71%	2	29%	0	0.00%
Trailer Storage	808	3,155	3	2,998	2	67%	1	33%	0	0.00%
Jewelry Polishing & Plating	806	3,158	1	3,547	1	100%	0	0%	0	0.00%
Pumps - Supplies & Parts	805	3,159	1	3,547	0	0%	1	100%	0	0.00%
Aquariums - Lease & Maintenance	804	3,160	3	2,998	0	0%	3	100%	0	0.00%
Bronzing	804	3,160	6	2,582	5	83%	1	17%	0	0.00%
Paint Manufacturing Materials	804	3,160	2	3,218	1	50%	1	50%	0	0.00%
Toy Manufacturers Supplies	803	3,163	13	2,053	11	85%	2	15%	0	0.00%
Popcorn Machines	802	3,164	9	2,318	7	78%	2	22%	0	0.00%
Interior Designers - Commercial	801	3,165	6	2,582	2	33%	3	50%	1	16.67%
Carbon Products	800	3,166	1	3,547	0	0%	1	100%	0	0.00%
Trenching Contractors	798	3,167	0	3,965	0	0%	0	0%	0	0.00%
Countertops - Concrete	794	3,168	1	3,547	1	100%	0	0%	0	0.00%
Drafting Equipment & Supplies	794	3,168	1	3,547	1	100%	0	0%	0	0.00%
Textile Brokers	794	3,168	1	3,547	1	100%	0	0%	0	0.00%
Aircraft Ferrying & Transporting Service	793	3,171	1	3,547	0	0%	1	100%	0	0.00%
Garbage Disposal Equipment - Supplies & Parts	793	3,171	1	3,547	0	0%	1	100%	0	0.00%
Railroads - Freight	793	3,171	1	3,547	1	100%	0	0%	0	0.00%
Theatrical Equipment & Supplies	793	3,171	3	2,998	3	100%	0	0%	0	0.00%
Violins	791	3,175	4	2,821	3	75%	1	25%	0	0.00%
Ground Maintenance	790	3,176	6	2,582	2	33%	3	50%	1	16.67%
Rustproofing & Undercoating - Auto	790	3,176	4	2,821	2	50%	1	25%	1	25.00%
Cylinders - Rebuild & Repair	789	3,178	2	3,218	1	50%	1	50%	0	0.00%
Sash Operating Devices	788	3,179	0	3,965	0	0%	0	0%	0	0.00%
Divers	787	3,180	2	3,218	1	50%	1	50%	0	0.00%
Infrared Equipment	787	3,180	0	3,965	0	0%	0	0%	0	0.00%
Radio Program Producers	787	3,180	0	3,965	0	0%	0	0%	0	0.00%
Riggers	787	3,180	1	3,547	1	100%	0	0%	0	0.00%
Etiquette School	786	3,184	0	3,965	0	0%	0	0%	0	0.00%
Fraternal Regalia & Supplies	785	3,185	2	3,218	0	0%	2	100%	0	0.00%
Architects Supplies	784	3,186	1	3,547	0	0%	1	100%	0	0.00%
Lifts/Elevators - In Home	784	3,186	1	3,547	1	100%	0	0%	0	0.00%
Reflexologists	784	3,186	2	3,218	1	50%	1	50%	0	0.00%
Door Frames	782	3,189	2	3,218	1	50%	1	50%	0	0.00%
Window Shades - Cleaning & Repair	782	3,189	0	3,965	0	0%	0	0%	0	0.00%
Emblems	781	3,191	2	3,218	1	50%	0	0%	1	50.00%
Physicians Assistants	781	3,191	2	3,218	1	50%	1	50%	0	0.00%
Instrument Cases	780	3,193	8	2,400	6	75%	2	25%	0	0.00%
Publishers - Internet Guides	779	3,194	8	2,400	6	75%	2	25%	0	0.00%
Studio Rental	779	3,194	5	2,696	2	40%	3	60%	0	0.00%
Tubing - Metal	778	3,196	0	3,965	0	0%	0	0%	0	0.00%
Television & Radio - Rent & Lease	777	3,197	7	2,480	4	57%	3	43%	0	0.00%
Rainwater Harvesting Systems	775	3,198	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Intellectual Property	773	3,199	0	3,965	0	0%	0	0%	0	0.00%
Marketing Consultants - Mobile	773	3,199	2	3,218	1	50%	1	50%	0	0.00%
Box Manufacturers Equipment & Supplies	770	3,201	4	2,821	4	100%	0	0%	0	0.00%
Soundproofing	768	3,202	0	3,965	0	0%	0	0%	0	0.00%
Statistical Service	768	3,202	2	3,218	2	100%	0	0%	0	0.00%
Tree Service - Transplant	768	3,202	2	3,218	0	0%	2	100%	0	0.00%
Orchestras & Bands	765	3,205	6	2,582	2	33%	4	67%	0	0.00%
Stock Exchanges	765	3,205	2	3,218	2	100%	0	0%	0	0.00%
Building Inspection - Commercial	764	3,207	3	2,998	2	67%	1	33%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Horticultural Consultants	764	3,207	4	2,821	3	75%	1	25%	0	0.00%
Mountain Climbing Equipment	764	3,207	7	2,480	6	86%	1	14%	0	0.00%
Water Mitigation	764	3,207	2	3,218	2	100%	0	0%	0	0.00%
Inspection Devices - Industrial	763	3,211	0	3,965	0	0%	0	0%	0	0.00%
Inks - Writing & Marking	762	3,212	1	3,547	1	100%	0	0%	0	0.00%
Modular/Mobile Home - Foundation Services	762	3,212	18	1,818	10	56%	5	28%	3	16.67%
Vaporizers	760	3,214	14	1,995	10	71%	4	29%	0	0.00%
Beltng & Supplies	759	3,215	6	2,582	2	33%	4	67%	0	0.00%
Display Installation Service	759	3,215	8	2,400	3	38%	3	38%	2	25.00%
Floral Design Instruction	759	3,215	9	2,318	4	44%	5	56%	0	0.00%
Missions	754	3,218	4	2,821	4	100%	0	0%	0	0.00%
Demonstration Services	752	3,219	0	3,965	0	0%	0	0%	0	0.00%
Golf Practice Ranges	751	3,220	2	3,218	2	100%	0	0%	0	0.00%
Paint Manufacturing Equipment & Materials	750	3,221	9	2,318	6	67%	3	33%	0	0.00%
Screw Machine Products	748	3,222	1	3,547	1	100%	0	0%	0	0.00%
Hose & Tubing - Rubber & Plastic	747	3,223	0	3,965	0	0%	0	0%	0	0.00%
Exercise Equipment & Machines - Service & Repair	745	3,224	13	2,053	8	62%	5	38%	0	0.00%
Aquariums - Wholesale & Manufacturers	744	3,225	13	2,053	1	8%	12	92%	0	0.00%
Leadership Development	744	3,225	0	3,965	0	0%	0	0%	0	0.00%
Vacuum Cleaning - Industrial	744	3,225	0	3,965	0	0%	0	0%	0	0.00%
Electric Switchboards	740	3,228	1	3,547	1	100%	0	0%	0	0.00%
Patio Design	740	3,228	6	2,582	1	17%	5	83%	0	0.00%
Frozen Food Locker Plants	737	3,230	0	3,965	0	0%	0	0%	0	0.00%
Electric Bikes	736	3,231	11	2,176	8	73%	3	27%	0	0.00%
Meat Packers Equipment & Supplies	735	3,232	0	3,965	0	0%	0	0%	0	0.00%
Libraries - Public	734	3,233	2	3,218	2	100%	0	0%	0	0.00%
Sports Hospitality	733	3,234	1	3,547	1	100%	0	0%	0	0.00%
Ladders	731	3,235	6	2,582	5	83%	1	17%	0	0.00%
Hardware Consultants	730	3,236	4	2,821	3	75%	1	25%	0	0.00%
Spray On Siding	729	3,237	5	2,696	4	80%	1	20%	0	0.00%
Auto Repair - Tune-Up	726	3,238	23	1,648	15	65%	8	35%	0	0.00%
Photo Retouching	725	3,239	1	3,547	1	100%	0	0%	0	0.00%
Air Duct Restoration	724	3,240	12	2,109	2	17%	9	75%	1	8.33%
Upholstery Fabrics - Wholesale & Manufacturers	724	3,240	3	2,998	1	33%	2	67%	0	0.00%
Horseshoe Equipment & Supplies	723	3,242	4	2,821	2	50%	2	50%	0	0.00%
Videographers - Wedding	723	3,242	32	1,433	13	41%	13	41%	6	18.75%
Flags & Banners - Manufacturers Supplies	722	3,244	6	2,582	6	100%	0	0%	0	0.00%
Data Processing Equipment	721	3,245	1	3,547	1	100%	0	0%	0	0.00%
Asphalt Mixing Equipment	720	3,246	0	3,965	0	0%	0	0%	0	0.00%
Word Processing Service	720	3,246	2	3,218	2	100%	0	0%	0	0.00%
Septic Tanks & Systems Wholesale & Manufacturers	719	3,248	3	2,998	0	0%	3	100%	0	0.00%
Truck Painting & Lettering	717	3,249	3	2,998	2	67%	1	33%	0	0.00%
Bowling Clothes & Accessories	716	3,250	11	2,176	9	82%	2	18%	0	0.00%
Portfolios	716	3,250	3	2,998	2	67%	0	0%	1	33.33%
Saws - Sharpen & Repair	715	3,252	2	3,218	1	50%	1	50%	0	0.00%
Stump Grinding	714	3,253	5	2,696	1	20%	4	80%	0	0.00%
Fuel - Gasoline	712	3,254	92	872	43	47%	44	48%	5	5.43%
Compactors - Waste - Industrial & Commercial	711	3,255	4	2,821	0	0%	4	100%	0	0.00%
Metal Finishers Equipment & Supplies	709	3,256	6	2,582	3	50%	3	50%	0	0.00%
Physician - Nephrology	709	3,256	1	3,547	1	100%	0	0%	0	0.00%
Fish & Seafood Brokers	708	3,258	4	2,821	3	75%	1	25%	0	0.00%
Railroads - Ticket Agencies	708	3,258	16	1,918	9	56%	4	25%	3	18.75%
Labels	706	3,260	6	2,582	3	50%	3	50%	0	0.00%
City & Town Planners	705	3,261	4	2,821	3	75%	1	25%	0	0.00%
Swim Spas	705	3,261	2	3,218	2	100%	0	0%	0	0.00%
Calculators, Adding Machines & Supplies	704	3,263	3	2,998	1	33%	2	67%	0	0.00%
Dust Collecting Systems	704	3,263	0	3,965	0	0%	0	0%	0	0.00%
Pilot Car Service	704	3,263	2	3,218	0	0%	2	100%	0	0.00%
Aircraft Brokers	703	3,266	0	3,965	0	0%	0	0%	0	0.00%
Screens - Windows	703	3,266	13	2,053	3	23%	10	77%	0	0.00%
Boat Club	702	3,268	3	2,998	3	100%	0	0%	0	0.00%
Rooming Houses	702	3,268	4	2,821	1	25%	2	50%	1	25.00%
Mobile Refrigeration	701	3,270	2	3,218	1	50%	1	50%	0	0.00%
Access Control Systems	700	3,271	2	2,821	2	50%	1	25%	1	25.00%
Real Estate - Industrial	700	3,271	2	3,218	2	100%	0	0%	0	0.00%
Hosiery - Wholesale & Manufacturers	699	3,273	4	2,821	4	100%	0	0%	0	0.00%
Scientists	696	3,274	6	2,582	4	67%	2	33%	0	0.00%
Seals - Oil, Grease	694	3,275	5	2,696	4	80%	1	20%	0	0.00%
Gun Safes	691	3,276	3	2,998	3	100%	0	0%	0	0.00%
Ballroom Dance Instruction	690	3,277	9	2,318	5	56%	4	44%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Bicycles - Renting	690	3,277	20	1,753	18	90%	2	10%	0	0.00%
Encyclopedia & Book Sales by Internet	689	3,279	2	3,218	2	100%	0	0%	0	0.00%
Pipe Lining & Coating	689	3,279	2	3,218	1	50%	1	50%	0	0.00%
Converters - Electric	687	3,281	2	3,218	1	50%	1	50%	0	0.00%
Earthworms	686	3,282	2	3,218	1	50%	1	50%	0	0.00%
Horse Shoeing	686	3,282	3	2,998	0	0%	3	100%	0	0.00%
Tools - Pneumatic	686	3,282	0	3,965	0	0%	0	0%	0	0.00%
Knit Goods - Retail	685	3,285	3	2,998	2	67%	1	33%	0	0.00%
Storage - Liquid & Bulk	684	3,286	5	2,696	2	40%	3	60%	0	0.00%
Vacuum Cleaners - Industrial & Commercial	682	3,287	2	3,218	2	100%	0	0%	0	0.00%
Money Order Systems	681	3,288	8	2,400	1	13%	7	88%	0	0.00%
Cryogenics	679	3,289	3	2,998	2	67%	1	33%	0	0.00%
Corrosion Control	678	3,290	0	3,965	0	0%	0	0%	0	0.00%
Engines - Gasoline	678	3,290	11	2,176	10	91%	1	9%	0	0.00%
Executive Suites	678	3,290	6	2,582	4	67%	2	33%	0	0.00%
Street Cleaning	677	3,293	2	3,218	0	0%	0	0%	2	100.00%
Luggage Carriers	676	3,294	1	3,547	1	100%	0	0%	0	0.00%
Photography Sales by Mail	674	3,295	2	3,218	1	50%	1	50%	0	0.00%
Leather Goods Manufacturers Supplies	671	3,296	1	3,547	1	100%	0	0%	0	0.00%
Hall Repair	669	3,297	3	2,998	1	33%	2	67%	0	0.00%
Power Plant Consultants	669	3,297	0	3,965	0	0%	0	0%	0	0.00%
Chemists - Analytical & Consulting	668	3,299	0	3,965	0	0%	0	0%	0	0.00%
Plastics - Research & Consulting	668	3,299	3	2,998	3	100%	0	0%	0	0.00%
Boxes - Specialty & Fancy	666	3,301	2	3,218	1	50%	1	50%	0	0.00%
Automobile Reconditioned Detailing	665	3,302	10	2,236	4	40%	5	50%	1	10.00%
Smelters & Refiners Equipment & Supplies	665	3,302	4	2,821	4	100%	0	0%	0	0.00%
Mannequins - Display Fixture	664	3,304	3	2,998	1	33%	2	67%	0	0.00%
Carpet Layers Equipment & Supplies	663	3,305	4	2,821	3	75%	1	25%	0	0.00%
Tool Designers	663	3,305	5	2,696	3	60%	2	40%	0	0.00%
Attorneys & Lawyers - Lemon law	661	3,307	1	3,547	1	100%	0	0%	0	0.00%
Fur Storage	661	3,307	1	3,547	0	0%	1	100%	0	0.00%
Electric Instruments	660	3,309	2	3,218	1	50%	1	50%	0	0.00%
Karts - Motorized	660	3,309	2	3,218	2	100%	0	0%	0	0.00%
Olive Oil	660	3,309	3	2,998	3	100%	0	0%	0	0.00%
Shavers - Electric	660	3,309	16	1,918	13	81%	3	19%	0	0.00%
Actuaries	659	3,313	0	3,965	0	0%	0	0%	0	0.00%
Grilles, Registers & Diffusers	658	3,314	1	3,547	0	0%	1	100%	0	0.00%
Eggs	657	3,315	0	3,965	0	0%	0	0%	0	0.00%
Car Service	654	3,316	36	1,357	23	64%	13	36%	0	0.00%
Hostels	654	3,316	13	2,053	6	46%	6	46%	1	7.69%
Theatrical Managers & Producers	654	3,316	3	2,998	1	33%	1	33%	1	33.33%
Utilities Underground - Installation	654	3,316	2	3,218	2	100%	0	0%	0	0.00%
Aerial Applicators	653	3,320	7	2,480	3	43%	4	57%	0	0.00%
Scooters - Repair	652	3,321	19	1,779	7	37%	12	63%	0	0.00%
Parenting Classes	651	3,322	2	3,218	2	100%	0	0%	0	0.00%
Dry Cleaners - Mobile	650	3,323	24	1,625	10	42%	12	50%	2	8.33%
Agricultural Waste Management	649	3,324	11	2,176	4	36%	7	64%	0	0.00%
Safe Deposit Box Rental	646	3,325	0	3,965	0	0%	0	0%	0	0.00%
Tables - Folding	646	3,325	3	2,998	1	33%	1	33%	1	33.33%
Acting & Voice Over Training	645	3,327	1	3,547	1	100%	0	0%	0	0.00%
Colocation Services	645	3,327	12	2,109	8	67%	4	33%	0	0.00%
Oil Handling Equipment	645	3,327	0	3,965	0	0%	0	0%	0	0.00%
Pins - Common, Safety	643	3,330	1	3,547	0	0%	1	100%	0	0.00%
Contractor - Sheetrock	640	3,331	1	3,547	0	0%	1	100%	0	0.00%
Riggers Equipment & Supplies	640	3,331	0	3,965	0	0%	0	0%	0	0.00%
Doll Clothing & Accessories	639	3,333	4	2,821	1	25%	3	75%	0	0.00%
Mountain/Rock Climbing Instruction	638	3,334	2	3,218	1	50%	1	50%	0	0.00%
Fax Equipment & Systems	637	3,335	15	1,962	2	13%	13	87%	0	0.00%
Tuxedo Sales & Rentals	637	3,335	13	2,053	5	38%	7	54%	1	7.69%
Mining Consultants	636	3,337	4	2,821	4	100%	0	0%	0	0.00%
Carpet & Rug Dyers	633	3,338	3	2,998	3	100%	0	0%	0	0.00%
Cellulite Treatment - Endermologie	633	3,338	3	2,998	3	100%	0	0%	0	0.00%
Albums	630	3,340	5	2,696	1	20%	4	80%	0	0.00%
Plastics - Extruders	630	3,340	4	2,821	2	50%	1	25%	1	25.00%
Online Event Registration	629	3,342	21	1,724	19	90%	1	5%	1	4.76%
Online Drug & Prescription Services - Unapproved Foreign	628	3,343	6	2,582	1	17%	5	83%	0	0.00%
Loan Acceleration	621	3,344	11	2,176	3	27%	4	36%	4	36.36%
Tanners Equipment & Supplies	621	3,344	2	3,218	1	50%	1	50%	0	0.00%
Towel Supply Service	621	3,344	5	2,696	1	20%	4	80%	0	0.00%
Chemical Production	620	3,347	2	3,218	2	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Commodity Trading Advisory Service	620	3,347	2	3,218	0	0%	2	100%	0	0.00%
Die Cutting	620	3,347	0	3,965	0	0%	0	0%	0	0.00%
Propellers	620	3,347	1	3,547	1	100%	0	0%	0	0.00%
Salvage - Marine	619	3,351	2	3,218	1	50%	1	50%	0	0.00%
Feed Mill Equipment & Supplies	617	3,352	1	3,547	1	100%	0	0%	0	0.00%
Resins	617	3,352	2	3,218	0	0%	0	0%	2	100.00%
Voice Mail Services	617	3,352	8	2,400	0	0%	8	100%	0	0.00%
Boilers - Supplies & Parts	616	3,355	3	2,998	3	100%	0	0%	0	0.00%
Furnace Cleaning	615	3,356	2	3,218	1	50%	1	50%	0	0.00%
Professional Organizer	615	3,356	6	2,582	5	83%	0	0%	1	16.67%
Refractories	614	3,358	0	3,965	0	0%	0	0%	0	0.00%
Miniatures - Collectors	613	3,359	1	3,547	1	100%	0	0%	0	0.00%
Brewers Equipment & Supplies	612	3,360	2	3,218	2	100%	0	0%	0	0.00%
Caterer Equipment & Supplies	612	3,360	3	2,998	2	67%	1	33%	0	0.00%
Charity - Police & Firefighter Organizations	612	3,360	6	2,582	5	83%	1	17%	0	0.00%
Gambling Abuse & Addiction Info & Treatment	612	3,360	0	3,965	0	0%	0	0%	0	0.00%
Seniors Moving & Delivery Services	612	3,360	2	3,218	2	100%	0	0%	0	0.00%
Canoe Rental & Trips	611	3,365	3	2,998	1	33%	2	67%	0	0.00%
Sweepers - Power	611	3,365	1	3,547	1	100%	0	0%	0	0.00%
Mailing Containers	610	3,367	1	3,547	1	100%	0	0%	0	0.00%
Buses - Repair & Service	608	3,368	0	3,965	0	0%	0	0%	0	0.00%
Magicians Supplies	608	3,368	2	3,218	1	50%	1	50%	0	0.00%
Parking Stations & Garages - Equipment & Supplies	607	3,370	3	2,998	1	33%	1	33%	1	33.33%
Pretzels	606	3,371	4	2,821	1	25%	2	50%	1	25.00%
Video Tapes & Discs - Wholesale & Manufacturers	605	3,372	5	2,696	3	60%	2	40%	0	0.00%
Clean Rooms - Installation & Equipment	604	3,373	0	3,965	0	0%	0	0%	0	0.00%
Concrete Mixers	604	3,373	0	3,965	0	0%	0	0%	0	0.00%
Foundry Equipment & Supplies	604	3,373	1	3,547	1	100%	0	0%	0	0.00%
Rubber - Synthetic	604	3,373	1	3,547	1	100%	0	0%	0	0.00%
Grinding - Precision & Production	603	3,377	1	3,547	1	100%	0	0%	0	0.00%
Catalog Designers & Compilers	602	3,378	2	3,218	0	0%	0	0%	2	100.00%
Printer & Printer Supplies- Manufacturer	602	3,378	40	1,291	40	100%	0	0%	0	0.00%
Chinese Food Products	601	3,380	16	1,918	7	44%	9	56%	0	0.00%
Plastics - Rods, Sheets - Sup Center	601	3,380	0	3,965	0	0%	0	0%	0	0.00%
Water Wells - Inspection	601	3,380	4	2,821	2	50%	2	50%	0	0.00%
Health Recording Service	600	3,383	4	2,821	3	75%	1	25%	0	0.00%
Bridal Supplies - Wholesale & Manufacturing	599	3,384	4	2,821	2	50%	1	25%	1	25.00%
Carpet & Rug Binding Machines	599	3,384	0	3,965	0	0%	0	0%	0	0.00%
Timber Framing	599	3,384	0	3,965	0	0%	0	0%	0	0.00%
Blasting Equipment & Supplies	596	3,387	3	2,998	3	100%	0	0%	0	0.00%
Consulates & Other Federal Government Representatives	595	3,388	0	3,965	0	0%	0	0%	0	0.00%
Noise Control Consultants	595	3,388	1	3,547	1	100%	0	0%	0	0.00%
Pneumatic Equipment Components	595	3,388	0	3,965	0	0%	0	0%	0	0.00%
Schools - Dental Assistant	595	3,388	3	2,998	1	33%	2	67%	0	0.00%
Tapestries	593	3,392	0	3,965	0	0%	0	0%	0	0.00%
Professional Employer Organization	591	3,393	1	3,547	1	100%	0	0%	0	0.00%
Smart Phone Software Support	591	3,393	13	2,053	2	15%	8	62%	3	23.08%
Engineers - Environmental	590	3,395	0	3,965	0	0%	0	0%	0	0.00%
Boxes - Wooden	588	3,396	3	2,998	2	67%	1	33%	0	0.00%
Water Pollution Control	588	3,396	1	3,547	0	0%	1	100%	0	0.00%
Insecticides	587	3,398	1	3,547	1	100%	0	0%	0	0.00%
Computers - Forensics	585	3,399	2	3,218	0	0%	1	50%	1	50.00%
Luggage Repair	584	3,400	2	3,218	2	100%	0	0%	0	0.00%
Oxygen Producing Equipment	583	3,401	5	2,696	1	20%	4	80%	0	0.00%
Childrens & Infants Wear - Wholesale & Manufacturing	582	3,402	2	3,218	1	50%	1	50%	0	0.00%
Meat Choppers & Grinders	582	3,402	0	3,965	0	0%	0	0%	0	0.00%
Oil Properties	581	3,404	1	3,547	0	0%	1	100%	0	0.00%
Network Cabling Installation	579	3,405	3	2,998	1	33%	2	67%	0	0.00%
Attorneys & Lawyers - Adoption	577	3,406	0	3,965	0	0%	0	0%	0	0.00%
Electronics - Educational Kits	577	3,406	3	2,998	0	0%	3	100%	0	0.00%
Boilers - Sales & Service	576	3,408	7	2,480	5	71%	2	29%	0	0.00%
Livestock Hauling	576	3,408	0	3,965	0	0%	0	0%	0	0.00%
Clean Room Facilities	575	3,410	1	3,547	1	100%	0	0%	0	0.00%
Candy & Confectionery Manufacturer Equip & Supplies	574	3,411	1	3,547	1	100%	0	0%	0	0.00%
Loans - Farm & Ranch	573	3,412	1	3,547	1	100%	0	0%	0	0.00%
Fur Skin Dealers & Brokers	572	3,413	8	2,400	3	38%	3	38%	2	25.00%
Garment Hangers	572	3,413	5	2,696	4	80%	1	20%	0	0.00%
Kickboxing	572	3,413	5	2,696	3	60%	2	40%	0	0.00%
Sewing Machines - Industrial & Commercial	572	3,413	1	3,547	0	0%	1	100%	0	0.00%
Cellophane, Cell Materials & Products	571	3,417	26	1,567	8	31%	17	65%	1	3.85%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Slate	571	3,417	1	3,547	1	100%	0	0%	0	0.00%
Flood assistance	570	3,419	4	2,821	3	75%	1	25%	0	0.00%
Feather Goods	569	3,420	2	3,218	1	50%	1	50%	0	0.00%
Attorneys & Lawyers - Appellate	568	3,421	1	3,547	0	0%	1	100%	0	0.00%
Candy & Confectionery Manufacturers Supplies	568	3,421	1	3,547	0	0%	1	100%	0	0.00%
Darts & Dart Boards	568	3,421	3	2,998	2	67%	1	33%	0	0.00%
Rust Preventatives & Removers	567	3,424	1	3,547	1	100%	0	0%	0	0.00%
News Dealers	566	3,425	2	3,218	0	0%	1	50%	1	50.00%
Statuary	566	3,425	2	3,218	2	100%	0	0%	0	0.00%
Bronze	565	3,427	1	3,547	1	100%	0	0%	0	0.00%
Door-to-Door Freezer Food Sales	565	3,427	3	2,998	2	67%	1	33%	0	0.00%
Poultry - Retail	565	3,427	1	3,547	1	100%	0	0%	0	0.00%
Armonies	563	3,430	6	2,582	4	67%	2	33%	0	0.00%
Charcoal	563	3,430	0	3,965	0	0%	0	0%	0	0.00%
Meeting Management	562	3,432	0	3,965	0	0%	0	0%	0	0.00%
Insurance - Medicare Supplement	561	3,433	1	3,547	1	100%	0	0%	0	0.00%
Email Service Provider	559	3,434	2	3,218	0	0%	2	100%	0	0.00%
Wire Rope	559	3,434	0	3,965	0	0%	0	0%	0	0.00%
Alzheimer Care, Information & Treatment	558	3,436	1	3,547	1	100%	0	0%	0	0.00%
Ceiling Cleaning	557	3,437	0	3,965	0	0%	0	0%	0	0.00%
Family Planning - Abortion Alternatives	557	3,437	1	3,547	1	100%	0	0%	0	0.00%
Body Waxing Services	556	3,439	10	2,236	7	70%	3	30%	0	0.00%
Commissary Contractors	555	3,440	14	1,995	2	14%	12	86%	0	0.00%
Tube Bending & Fabricating	555	3,440	1	3,547	1	100%	0	0%	0	0.00%
Clinics - Cervical Vein	553	3,442	2	3,218	0	0%	2	100%	0	0.00%
Pharmacies - Infusion Services	552	3,443	0	3,965	0	0%	0	0%	0	0.00%
Pens & Pencils - Wholesale & Manufacturers	551	3,444	3	2,998	1	33%	2	67%	0	0.00%
Perlite & Perlite Products	551	3,444	1	3,547	0	0%	1	100%	0	0.00%
Bullet-Resistant Equipment	550	3,446	2	3,218	1	50%	1	50%	0	0.00%
Compressors - Repair	548	3,447	4	2,821	3	75%	1	25%	0	0.00%
Grinding Machines	548	3,447	0	3,965	0	0%	0	0%	0	0.00%
Nuclear Energy Consultants	548	3,447	0	3,965	0	0%	0	0%	0	0.00%
Sound Control Structures & Equipment	548	3,447	2	3,218	2	100%	0	0%	0	0.00%
Jumping Balloon Rental	547	3,451	2	3,218	1	50%	0	0%	1	50.00%
Mausoleums	547	3,451	3	2,998	3	100%	0	0%	0	0.00%
Stair Treads	546	3,453	0	3,965	0	0%	0	0%	0	0.00%
Brass Products	544	3,454	3	2,998	0	0%	3	100%	0	0.00%
Campers - Supplies & Parts	544	3,454	5	2,696	3	60%	1	20%	1	20.00%
Gift Wrapping Materials	544	3,454	9	2,318	1	11%	8	89%	0	0.00%
Washers	543	3,457	12	2,109	8	67%	4	33%	0	0.00%
Boxes - Plastic & Transparent	542	3,458	1	3,547	0	0%	0	0%	1	100.00%
Metal Spinning	542	3,458	0	3,965	0	0%	0	0%	0	0.00%
Sheepskin Specialties	542	3,458	0	3,965	0	0%	0	0%	0	0.00%
Airport Equipment & Supplies	541	3,461	1	3,547	0	0%	1	100%	0	0.00%
Buses - Used	541	3,461	1	3,547	1	100%	0	0%	0	0.00%
Terrazzo	541	3,461	0	3,965	0	0%	0	0%	0	0.00%
Dolls - Collectors	539	3,464	7	2,480	5	71%	2	29%	0	0.00%
Baskets - Wholesale & Manufacturers	538	3,465	1	3,547	1	100%	0	0%	0	0.00%
Paneling	538	3,465	0	3,965	0	0%	0	0%	0	0.00%
Badges	537	3,467	2	3,218	2	100%	0	0%	0	0.00%
Pianos - Restoration & Refinishing	537	3,467	3	2,998	1	33%	2	67%	0	0.00%
Aircraft Rebuilding	534	3,469	2	3,218	2	100%	0	0%	0	0.00%
Printed & Etched Circuits	534	3,469	0	3,965	0	0%	0	0%	0	0.00%
Hair Curlers	532	3,471	11	2,176	7	64%	2	18%	2	18.18%
Knitting Instruction	532	3,471	1	3,547	0	0%	1	100%	0	0.00%
Online Investigative News	532	3,471	13	2,053	4	31%	9	69%	0	0.00%
Animation Mechanics - Display, Sign	531	3,474	8	2,400	3	38%	4	50%	1	12.50%
Carnivals	530	3,475	3	2,998	3	33%	2	67%	0	0.00%
Plastics - Vacuum, Pressure, Thermoform	529	3,476	3	2,998	0	0%	3	100%	0	0.00%
Tanners	528	3,477	9	2,318	4	44%	5	56%	0	0.00%
Tractor Mowing	528	3,477	2	3,218	1	50%	1	50%	0	0.00%
Mushrooms	527	3,479	4	2,821	4	100%	0	0%	0	0.00%
Diamond Cutters	526	3,480	3	2,998	2	67%	1	33%	0	0.00%
Windmills	526	3,480	4	2,821	4	100%	0	0%	0	0.00%
Fan Clubs	525	3,482	14	1,995	11	79%	3	21%	0	0.00%
Buttons - Manufacturers Equipment & Supplies	522	3,483	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Equipment & Supplies - Rental	522	3,483	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Motion Picture Film Distributors & Exchange	520	3,485	10	2,236	8	80%	2	20%	0	0.00%
Woodworking Tools - Retail	520	3,485	2	3,218	1	50%	1	50%	0	0.00%
Cylinder Heads - Auto & Motorcycle	518	3,487	3	2,998	3	100%	0	0%	0	0.00%
Fishing Tackle - Repair & Parts	518	3,487	1	3,547	0	0%	1	100%	0	0.00%
Advertising - Aerial	517	3,489	10	2,236	2	20%	6	60%	2	20.00%
Concrete Patching Compounds	517	3,489	0	3,965	0	0%	0	0%	0	0.00%
Syrups	517	3,489	3	2,998	0	0%	3	100%	0	0.00%
Electric Motor Controls - Wholesale & Manufacturers	516	3,492	0	3,965	0	0%	0	0%	0	0.00%
Debt Settlement - Canada	515	3,493	0	3,965	0	0%	0	0%	0	0.00%
Laundry Supplies	515	3,493	9	2,318	6	67%	3	33%	0	0.00%
Steamship Companies	515	3,493	2	3,218	2	100%	0	0%	0	0.00%
Smelters & Refiners - Base Metals	514	3,496	0	3,965	0	0%	0	0%	0	0.00%
Ski Equipment Rental	513	3,497	3	2,998	2	67%	1	33%	0	0.00%
Cotton	512	3,498	0	3,965	0	0%	0	0%	0	0.00%
Nets & Netting	512	3,498	0	3,965	0	0%	0	0%	0	0.00%
Turntables	510	3,500	15	1,962	7	47%	8	53%	0	0.00%
Coils - Electric	508	3,501	0	3,965	0	0%	0	0%	0	0.00%
Drapery & Curtain Fixtures	508	3,501	2	3,218	2	100%	0	0%	0	0.00%
Cooling Towers	507	3,503	0	3,965	0	0%	0	0%	0	0.00%
Dictating Machines & Supplies	507	3,503	0	3,965	0	0%	0	0%	0	0.00%
Convention Information	506	3,505	0	3,965	0	0%	0	0%	0	0.00%
Weed Control Equipment & Supplies	505	3,506	0	3,965	0	0%	0	0%	0	0.00%
In-Home Autism Therapy	504	3,507	1	3,547	1	100%	0	0%	0	0.00%
Radiator Covers & Enclosures	504	3,507	0	3,965	0	0%	0	0%	0	0.00%
Surfing Instruction	504	3,507	2	3,218	1	50%	0	0%	1	50.00%
Attorneys & Lawyers - Mesothelioma	502	3,510	0	3,965	0	0%	0	0%	0	0.00%
Oil Refiners Equipment & Supplies	502	3,510	1	3,547	1	100%	0	0%	0	0.00%
Door Manufacturer - High Performance	501	3,512	2	3,218	0	0%	2	100%	0	0.00%
Pottery Equipment & Supplies	500	3,513	3	2,998	3	100%	0	0%	0	0.00%
Table Tops	500	3,513	0	3,965	0	0%	0	0%	0	0.00%
Video Equipment - Wholesale & Manufacturers	500	3,513	3	2,998	2	67%	1	33%	0	0.00%
Export Management	499	3,516	1	3,547	0	0%	1	100%	0	0.00%
Microfilm Service, Equipment & Supplies	499	3,516	3	2,998	1	33%	2	67%	0	0.00%
Volleyball Club	499	3,516	2	2,998	2	67%	1	33%	0	0.00%
Ceiling Materials	498	3,519	2	3,218	2	100%	0	0%	0	0.00%
Podiatrists Equipment & Supplies	498	3,519	4	2,821	4	100%	0	0%	0	0.00%
Sewage Treatment Equipment	497	3,521	2	3,218	1	50%	1	50%	0	0.00%
Slides & Film Strips	497	3,521	1	3,547	1	100%	0	0%	0	0.00%
Doll Houses & Accessories	495	3,523	0	3,965	0	0%	0	0%	0	0.00%
Silversmiths & Goldsmiths	495	3,523	1	3,547	0	0%	1	100%	0	0.00%
Electrical Discharge Machines & Supplies	494	3,525	2	3,218	0	0%	2	100%	0	0.00%
Measuring Machines	493	3,526	2	3,218	0	0%	2	100%	0	0.00%
Trike Conversions, Sales & Service	493	3,526	2	3,218	1	50%	1	50%	0	0.00%
Dolls - Wholesale & Manufacturers	492	3,528	7	2,480	2	29%	5	71%	0	0.00%
Lamps - Health	492	3,528	0	3,965	0	0%	0	0%	0	0.00%
Floor Machines	490	3,530	3	2,998	3	100%	0	0%	0	0.00%
Benches & Work Tables	488	3,531	0	3,965	0	0%	0	0%	0	0.00%
Hospitality	488	3,531	10	2,236	7	70%	3	30%	0	0.00%
Picture Frames - Restore & Repair	488	3,531	2	3,218	2	100%	0	0%	0	0.00%
Potato Chips	488	3,531	0	3,965	0	0%	0	0%	0	0.00%
Safe & Vault Movers	488	3,531	2	3,218	1	50%	1	50%	0	0.00%
X-Ray Protection	488	3,531	0	3,965	0	0%	0	0%	0	0.00%
Venetian Blinds - Supplies & Parts	487	3,537	2	3,218	1	50%	1	50%	0	0.00%
Curtains - Wholesale & Manufacturers	485	3,538	5	2,696	1	20%	4	80%	0	0.00%
Poultry Brokers	485	3,538	0	3,965	0	0%	0	0%	0	0.00%
Animal Foods - Zoo, Circus	484	3,540	1	3,547	0	0%	1	100%	0	0.00%
Quickbooks Training & Support	484	3,540	2	3,218	0	0%	2	100%	0	0.00%
Coats - Wholesale & Manufacturers	482	3,542	10	2,236	3	30%	7	70%	0	0.00%
Sawmill Equipment & Supplies	478	3,543	0	3,965	0	0%	0	0%	0	0.00%
Hardware - Marine	477	3,544	2	3,218	2	100%	0	0%	0	0.00%
Lathing Contractors	477	3,544	2	3,218	2	100%	0	0%	0	0.00%
Manufactured Offices & Commercial Units	477	3,544	0	3,965	0	0%	0	0%	0	0.00%
Mirrors - Manufacturers Supplies	477	3,544	1	3,547	0	0%	1	100%	0	0.00%
Soda Fountain Supplies	476	3,548	16	1,918	16	100%	0	0%	0	0.00%
Missile & Rocket Research & Development	474	3,549	0	3,965	0	0%	0	0%	0	0.00%
Wine Cellars	474	3,549	4	2,821	4	100%	0	0%	0	0.00%
Paper Converters	473	3,551	0	3,965	0	0%	0	0%	0	0.00%
Screen Manufacturers Equipment & Supplies	473	3,551	0	3,965	0	0%	0	0%	0	0.00%
Refrigerators & Freezers - Wholesale & Manufacturers	472	3,553	1	3,547	0	0%	1	100%	0	0.00%
Tools - Hydraulic	472	3,553	2	3,218	1	50%	1	50%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Gas Burners	471	3,555	1	3,547	0	0%	0	0%	1	100.00%
Grain Elevators - Equipment & Supplies	470	3,556	0	3,965	0	0%	0	0%	0	0.00%
Moving Sales	470	3,556	0	3,965	0	0%	0	0%	0	0.00%
Soda Fountain Equipment	469	3,558	5	2,696	5	100%	0	0%	0	0.00%
Washing Machines & Dryers - Dealers	469	3,558	7	2,480	4	57%	3	43%	0	0.00%
Soil Conservation Service	468	3,560	0	3,965	0	0%	0	0%	0	0.00%
Fairgrounds	467	3,561	2	3,218	1	50%	1	50%	0	0.00%
Coal & Coke - Retail	465	3,562	1	3,547	1	100%	0	0%	0	0.00%
Coppersmiths	465	3,562	1	3,547	1	100%	0	0%	0	0.00%
Hose & Tubing - Flexible Metal	464	3,564	0	3,965	0	0%	0	0%	0	0.00%
Home Electronics - Designers	463	3,565	2	3,218	1	50%	1	50%	0	0.00%
Marine Electric Service	463	3,565	2	3,965	0	0%	0	0%	0	0.00%
Clay Products	462	3,567	0	3,218	2	100%	0	0%	0	0.00%
Contractor - Tile Roofing	461	3,568	18	1,818	4	22%	11	61%	3	16.67%
Media Buying Service	461	3,568	9	2,318	0	0%	8	89%	1	11.11%
Pay Phone Booths - Equipment & Service	461	3,568	3	2,998	2	67%	1	33%	0	0.00%
Tennis Courts - Public	460	3,571	2	3,218	1	50%	1	50%	0	0.00%
Bottle Return Depot	459	3,572	1	3,547	1	100%	0	0%	0	0.00%
Chain Letters	458	3,573	17	1,866	13	76%	4	24%	0	0.00%
Dry Ice	458	3,573	2	3,218	1	50%	1	50%	0	0.00%
Flight Instructor	458	3,573	5	2,696	0	0%	5	100%	0	0.00%
Milling Machines	458	3,573	0	3,965	0	0%	0	0%	0	0.00%
Spraying Equipment - Renting	458	3,573	2	3,218	0	0%	2	100%	0	0.00%
Microwave Ovens - Service & Repair	457	3,578	9	2,318	2	22%	7	78%	0	0.00%
Fire Hydrants	456	3,579	0	3,965	0	0%	0	0%	0	0.00%
Respirators	455	3,580	3	2,998	2	67%	1	33%	0	0.00%
Sawdust & Shavings	454	3,581	0	3,965	0	0%	0	0%	0	0.00%
Public Speaker	453	3,582	3	2,998	0	0%	3	100%	0	0.00%
Ambulances & Hearses	452	3,583	2	3,218	2	100%	0	0%	0	0.00%
Navigation Consultants	450	3,584	0	3,965	0	0%	0	0%	0	0.00%
Water Works Equipment & Supplies	450	3,584	1	3,547	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Mass Torts	449	3,586	0	3,965	0	0%	0	0%	0	0.00%
Handles - Wholesale & Manufacturers	449	3,586	3	2,998	0	0%	3	100%	0	0.00%
Air Brushes	448	3,588	0	3,965	0	0%	0	0%	0	0.00%
Eyelets	448	3,588	8	2,400	5	63%	3	38%	0	0.00%
Inks - Print & Lithograph	445	3,590	3	2,998	2	67%	1	33%	0	0.00%
Referral - Storage Facility	443	3,591	4	2,821	3	75%	1	25%	0	0.00%
Attorneys & Lawyers - Medical Malpractice	440	3,592	0	3,965	0	0%	0	0%	0	0.00%
Senior Move Manager	440	3,592	2	3,218	2	100%	0	0%	0	0.00%
Dentist Information Bureaus	438	3,594	3	2,998	3	100%	0	0%	0	0.00%
Sand & Gravel Handling Equipment	435	3,595	1	3,547	1	100%	0	0%	0	0.00%
Floor Removal, Resurfacing and Refinishing	433	3,596	4	2,821	2	50%	2	50%	0	0.00%
Golf Tours & Promoters	433	3,596	4	2,821	3	75%	1	25%	0	0.00%
Swap Shops	433	3,596	1	3,547	1	100%	0	0%	0	0.00%
Door Closers & Checks - Repairing	432	3,599	1	3,547	1	100%	0	0%	0	0.00%
Music Boxes	432	3,599	2	3,218	0	0%	2	100%	0	0.00%
Fiberglass - Bathtubs & Showers	431	3,601	2	3,218	2	100%	0	0%	0	0.00%
Wall Cleaning	430	3,602	1	3,547	1	100%	0	0%	0	0.00%
Aircraft Upholsterers	429	3,603	0	3,965	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Urology	429	3,603	19	1,779	14	74%	5	26%	0	0.00%
Bridal Gown Preservation	428	3,605	4	2,821	0	0%	4	100%	0	0.00%
Doors - Patio	428	3,605	1	3,547	0	0%	1	100%	0	0.00%
Wax	427	3,607	4	2,821	4	100%	0	0%	0	0.00%
Meat - Smokehouses	426	3,608	3	2,998	2	67%	1	33%	0	0.00%
Music Copyists	426	3,608	6	2,582	2	33%	4	67%	0	0.00%
Fishing Piers	425	3,610	1	3,547	1	100%	0	0%	0	0.00%
Newspaper Feature Syndicates	424	3,611	1	3,547	0	0%	0	0%	1	100.00%
Photo Finishing - Wholesale	424	3,611	3	2,998	1	33%	1	33%	1	33.33%
Shielding - Magnetic, Electrostatic	424	3,611	1	3,547	0	0%	0	0%	1	100.00%
Boating Instruction - Canoe & Kayak	423	3,614	5	2,696	4	80%	1	20%	0	0.00%
Encyclopedias	423	3,614	8	2,400	3	38%	3	38%	2	25.00%
Fashion Show Producers	423	3,614	8	2,400	1	13%	6	75%	1	12.50%
Hog Farms	423	3,614	0	3,965	0	0%	0	0%	0	0.00%
Renovation Inspection	423	3,614	4	2,821	2	50%	1	25%	1	25.00%
Tool Grinding - Industrial	423	3,614	0	3,965	0	0%	0	0%	0	0.00%
Orchid Growers	422	3,620	2	3,218	2	100%	0	0%	0	0.00%
Personal Organizer	419	3,621	4	2,821	4	100%	0	0%	0	0.00%
Rubber Stamps - Manufacturers Equipment & Supplies	419	3,621	7	2,480	0	0%	7	100%	0	0.00%
Tennis Instruction	419	3,621	3	2,998	3	100%	0	0%	0	0.00%
Bicycle Racks & Security Systems	418	3,624	4	2,821	3	75%	1	25%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Bowling Lane Equipment & Supplies	418	3,624	2	3,218	0	0%	2	100%	0	0.00%
Dry Cleaners - Equipment - Wholesales	418	3,624	3	2,998	2	67%	1	33%	0	0.00%
Roof Cooling Systems	417	3,627	2	3,218	0	0%	2	100%	0	0.00%
Cabinet Doors	416	3,628	2	3,218	0	0%	2	100%	0	0.00%
Trapping Equipment & Supplies	416	3,628	3	2,998	3	100%	0	0%	0	0.00%
Steamship Agencies	415	3,630	3	2,998	2	67%	1	33%	0	0.00%
Propane Gas Plumbing	414	3,631	6	2,582	5	83%	1	17%	0	0.00%
Wiping Cloths	414	3,631	1	3,547	0	0%	1	100%	0	0.00%
Frog Dealers	413	3,633	12	2,109	9	75%	3	25%	0	0.00%
Armatures - Service & Sales	412	3,634	6	2,582	3	50%	3	50%	0	0.00%
Commercial Kitchen Rental	412	3,634	0	3,965	0	0%	0	0%	0	0.00%
Notions - Wholesale & Manufacturers	412	3,634	0	3,965	0	0%	0	0%	0	0.00%
Plastics - Machinery & Equipment	412	3,634	0	3,965	0	0%	0	0%	0	0.00%
Thermographers	412	3,634	1	3,547	1	100%	0	0%	0	0.00%
Clocks - Wholesale & Manufacturers	411	3,639	2	3,218	0	0%	2	100%	0	0.00%
Oil Well Cementing	410	3,640	0	3,965	0	0%	0	0%	0	0.00%
Ranges & Ovens - Service & Repair	410	3,640	8	2,400	0	0%	4	50%	4	50.00%
Contractor - Ornamental Iron	409	3,642	2	3,218	1	50%	1	50%	0	0.00%
Umbrellas	408	3,643	7	2,480	4	57%	3	43%	0	0.00%
Cabanas - Beach & Pool	406	3,644	4	2,821	0	0%	4	100%	0	0.00%
Charity - Arts & Culture	405	3,645	3	2,998	3	100%	0	0%	0	0.00%
Kilns	405	3,645	0	3,965	0	0%	0	0%	0	0.00%
Pipe & Boiler Covering Contractors	405	3,645	1	3,547	1	100%	0	0%	0	0.00%
Weather Vanes	405	3,645	0	3,965	0	0%	0	0%	0	0.00%
Beer, Ale, Wine & Spirits Service	404	3,649	7	2,480	2	29%	4	57%	1	14.29%
Pet Jewellery	404	3,649	7	2,480	1	14%	3	43%	3	42.86%
Vibration Control	404	3,649	0	3,965	0	0%	0	0%	0	0.00%
Charity - Environment	403	3,652	0	3,965	0	0%	0	0%	0	0.00%
Domestic Abuse Services	403	3,652	0	3,965	0	0%	0	0%	0	0.00%
Structural Integration	402	3,654	1	3,547	0	0%	1	100%	0	0.00%
Cabinet Organizers	401	3,655	20	1,753	1	5%	19	95%	0	0.00%
Variety Store Merchandise - Wholesale	401	3,655	6	2,582	4	67%	2	33%	0	0.00%
Archaeologists	399	3,657	0	3,965	0	0%	0	0%	0	0.00%
Industrial Painting	399	3,657	2	3,218	1	50%	1	50%	0	0.00%
Interior Finishing	399	3,657	1	3,547	1	100%	0	0%	0	0.00%
Letter Shop Service	399	3,657	3	2,998	2	67%	1	33%	0	0.00%
Poultry Services	399	3,657	1	3,547	1	100%	0	0%	0	0.00%
Rack Merchandise Service	399	3,657	1	3,547	1	100%	0	0%	0	0.00%
Motel & Hotel Equipment & Supplies	398	3,663	2	3,218	0	0%	2	100%	0	0.00%
Valves - Repairing	398	3,663	0	3,965	0	0%	0	0%	0	0.00%
Windows - Egress	396	3,665	2	3,218	2	100%	0	0%	0	0.00%
Buses - Distributors & Manufacturers	395	3,666	1	3,547	0	0%	1	100%	0	0.00%
Druggists - Wholesale	395	3,666	4	2,821	1	25%	3	75%	0	0.00%
Motion Picture Equipment & Supplies	395	3,666	0	3,965	0	0%	0	0%	0	0.00%
Outfitters	394	3,669	10	2,236	6	60%	4	40%	0	0.00%
Photographers - Pet	393	3,670	8	2,400	3	38%	5	63%	0	0.00%
Typesetting	393	3,670	0	3,965	0	0%	0	0%	0	0.00%
Rest Homes - Info & Placement Bureaus	391	3,672	0	3,965	0	0%	0	0%	0	0.00%
Tourists Homes	391	3,672	3	2,998	3	100%	0	0%	0	0.00%
Armored Car Manufacturing	389	3,674	0	3,965	0	0%	0	0%	0	0.00%
Bar Manufacturer	388	3,675	1	3,547	0	0%	1	100%	0	0.00%
Electric Equipment - Used	388	3,675	0	3,965	0	0%	0	0%	0	0.00%
Equine Therapy	388	3,675	2	3,218	1	50%	1	50%	0	0.00%
Fish Processors	387	3,678	0	3,965	0	0%	0	0%	0	0.00%
Acupressure	386	3,679	2	3,218	0	0%	0	0%	2	100.00%
Game - Birds, Venison	386	3,679	4	2,821	3	75%	0	0%	1	25.00%
Aquariums - Public	384	3,681	18	1,818	11	61%	7	39%	0	0.00%
Television Station Equipment	384	3,681	0	3,965	0	0%	0	0%	0	0.00%
Axles	383	3,683	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Drilling Mud & Additives	383	3,683	0	3,965	0	0%	0	0%	0	0.00%
Auto - Fleet Service	382	3,685	9	2,318	1	11%	6	67%	2	22.22%
Buses - Parts & Supplies	382	3,685	1	3,547	1	100%	0	0%	0	0.00%
Window Cleaning Equipment & Supplies	382	3,685	2	3,218	1	50%	0	0%	1	50.00%
Tournaments	381	3,688	17	1,866	5	29%	12	71%	0	0.00%
Radiotelephone Communications - Common Carrier	380	3,689	6	2,582	4	67%	2	33%	0	0.00%
Adult Foster Care	379	3,690	1	3,547	1	100%	0	0%	0	0.00%
Auto Boosting Services	379	3,690	3	2,998	0	0%	3	100%	0	0.00%
Microwave Communications	379	3,690	0	3,965	0	0%	0	0%	0	0.00%
Refreshment Stands	379	3,690	1	3,547	1	100%	0	0%	0	0.00%
Sink Manufacturers	378	3,694	2	3,218	0	0%	2	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Skip Tracing	378	3,694	1	3,547	1	100%	0	0%	0	0.00%
Flour	375	3,696	0	3,965	0	0%	0	0%	0	0.00%
Data Processing Supplies	374	3,697	2	3,218	1	50%	1	50%	0	0.00%
Tapes - Industrial	374	3,697	1	3,547	1	100%	0	0%	0	0.00%
Gasoline Plant Equipment	373	3,699	1	3,547	1	100%	0	0%	0	0.00%
Railroad Cars - Manufacturers	373	3,699	0	3,965	0	0%	0	0%	0	0.00%
Screens - Decorative	372	3,701	11	2,176	4	36%	7	64%	0	0.00%
Cotton Goods - Wholesale & Manufacturers	371	3,702	2	3,218	2	100%	0	0%	0	0.00%
Fiber & Fiber Products	371	3,702	1	3,547	1	100%	0	0%	0	0.00%
Grain Drying	371	3,702	0	3,965	0	0%	0	0%	0	0.00%
Oils - Industrial	370	3,705	3	2,998	2	67%	1	33%	0	0.00%
Price Marking Equipment & Supplies	370	3,705	0	3,965	0	0%	0	0%	0	0.00%
Composting Systems	369	3,707	0	3,965	0	0%	0	0%	0	0.00%
Deodorants	369	3,707	0	3,965	0	0%	0	0%	0	0.00%
Veterinarians Information & Referral	369	3,707	3	2,998	3	100%	0	0%	0	0.00%
Yarn - Wholesale & Manufacturers	369	3,707	5	2,696	5	100%	0	0%	0	0.00%
Model Car Race Centers	368	3,711	2	3,218	1	50%	1	50%	0	0.00%
Glass Circles & Specialty Shapes	367	3,712	1	3,547	1	100%	0	0%	0	0.00%
Skylights - Distributors	367	3,712	1	3,547	0	0%	1	100%	0	0.00%
Ultraviolet Ray Lamps & Apparatus	367	3,712	5	2,696	1	20%	4	80%	0	0.00%
Electrical Discharge Machining	366	3,715	17	1,866	2	12%	15	88%	0	0.00%
Carbonic Gas	364	3,716	2	3,218	2	100%	0	0%	0	0.00%
Right of Way Acquisition Service	363	3,717	0	3,965	0	0%	0	0%	0	0.00%
Feed Concentrates & Supplements	362	3,718	1	3,547	0	0%	1	100%	0	0.00%
Coin & Bill Count,Sort,Wrap Machines	361	3,719	17	1,866	17	100%	0	0%	0	0.00%
Insurance - Aviation	361	3,719	0	3,965	0	0%	0	0%	0	0.00%
Alloys	360	3,721	0	3,965	0	0%	0	0%	0	0.00%
Gaming Tables	360	3,721	1	3,547	0	0%	1	100%	0	0.00%
Bridge Operators	359	3,723	4	2,821	4	100%	0	0%	0	0.00%
Desk Pads & Accessories	359	3,723	0	3,965	0	0%	0	0%	0	0.00%
Flavoring Extracts	359	3,723	3	2,998	3	100%	0	0%	0	0.00%
Brick - Fire	357	3,726	1	3,547	0	0%	1	100%	0	0.00%
Dairy Consultants	357	3,726	1	3,547	0	0%	1	100%	0	0.00%
Gloves & Mittens - Dress	356	3,728	2	3,218	1	50%	1	50%	0	0.00%
Lithographers	355	3,729	0	3,965	0	0%	0	0%	0	0.00%
Peanut Products	352	3,730	0	3,965	0	0%	0	0%	0	0.00%
Scoreboards	352	3,730	1	3,547	1	100%	0	0%	0	0.00%
Towing - Heavy Equipment	352	3,730	4	2,821	4	100%	0	0%	0	0.00%
Flavoring Extracts - Raw Materials	349	3,733	0	3,965	0	0%	0	0%	0	0.00%
Dehumidifying Equipment	348	3,734	1	3,547	0	0%	1	100%	0	0.00%
Lamps - Wholesale & Manufacturers	348	3,734	1	3,547	1	100%	0	0%	0	0.00%
Rodeos	348	3,734	8	2,400	1	13%	7	88%	0	0.00%
Tractor Distributors & Manufacturers	348	3,734	0	3,218	0	0%	2	100%	0	0.00%
Key Duplication and Cutting	347	3,738	5	2,696	4	80%	0	0%	1	20.00%
Virtual Tours	347	3,738	4	2,821	1	25%	2	50%	1	25.00%
Bins	346	3,740	0	3,965	0	0%	0	0%	0	0.00%
Poultry - Wholesale	346	3,740	0	3,965	0	0%	0	0%	0	0.00%
Switches - Electric	346	3,740	2	3,218	2	100%	0	0%	0	0.00%
Wallpapers & Wall coverings - Wholesale & Manufacturing	346	3,740	2	3,218	0	0%	2	100%	0	0.00%
Auto - Emissions Testing	345	3,744	7	2,480	6	86%	1	14%	0	0.00%
Bleachers & Grandstands	345	3,744	0	3,965	0	0%	0	0%	0	0.00%
Wall Bed Sales	345	3,744	0	3,965	0	0%	0	0%	0	0.00%
Furniture Stripping	344	3,747	3	2,998	2	67%	0	0%	1	33.33%
Ferries	343	3,748	3	2,998	3	100%	0	0%	0	0.00%
Pipe Cutting & Threading	343	3,748	1	3,547	1	100%	0	0%	0	0.00%
iPod Sales & Service	342	3,750	5	2,696	1	20%	2	40%	2	40.00%
Radiant Heating	342	3,750	1	3,547	0	0%	1	100%	0	0.00%
Ultrasonic Equipment & Supplies	342	3,750	5	2,696	2	40%	0	0%	3	60.00%
Weather Forecast Service	342	3,750	3	2,998	1	33%	2	67%	0	0.00%
Crawfish Farms	340	3,754	0	3,965	0	0%	0	0%	0	0.00%
Sport Fishing	340	3,754	5	2,696	3	60%	2	40%	0	0.00%
Duplicating Machines & Supplies	339	3,756	0	3,965	0	0%	0	0%	0	0.00%
Potatoes - Processed	339	3,756	3	2,998	3	100%	0	0%	0	0.00%
Rice	339	3,756	4	2,821	0	0%	3	75%	1	25.00%
Cylinders - Gas	337	3,759	2	3,218	2	100%	0	0%	0	0.00%
Envelopes - Retail	337	3,759	5	2,696	5	100%	0	0%	0	0.00%
Auto Repair & Service - Airbags	336	3,761	5	2,696	4	80%	1	20%	0	0.00%
Mediation Services - Divorce	336	3,761	2	3,218	1	50%	1	50%	0	0.00%
Typewriters	336	3,761	1	3,547	1	100%	0	0%	0	0.00%
Embroidering Machines	335	3,764	2	3,218	1	50%	1	50%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Knitted Fabrics	335	3,764	0	3,965	0	0%	0	0%	0	0.00%
Livestock Buyers	335	3,764	0	3,965	0	0%	0	0%	0	0.00%
Truck Washing & Cleaning - Equipment & Supplies	335	3,764	2	3,218	0	0%	2	100%	0	0.00%
Bakers Equipment - Repair	334	3,768	3	2,998	1	33%	2	67%	0	0.00%
Fans - Repair	334	3,768	1	3,547	0	0%	1	100%	0	0.00%
Rope	334	3,768	2	3,218	1	50%	1	50%	0	0.00%
Scales - Repair	334	3,768	1	3,547	1	100%	0	0%	0	0.00%
Animal Supplies - Zoo, Circus	333	3,772	1	3,547	1	100%	0	0%	0	0.00%
Covers - Book, Catalog	331	3,773	3	2,998	3	100%	0	0%	0	0.00%
Fiber Glass Materials	331	3,773	0	3,965	0	0%	0	0%	0	0.00%
Metals - Precoated	331	3,773	0	3,965	0	0%	0	0%	0	0.00%
Furniture Cleaning Equipment & Supplies	330	3,776	8	2,400	7	88%	1	13%	0	0.00%
Modeling & Simulation	329	3,777	2	3,218	0	0%	2	100%	0	0.00%
Terminals - River & Marine	329	3,777	2	3,218	1	50%	1	50%	0	0.00%
Culverts	328	3,779	0	3,965	0	0%	0	0%	0	0.00%
Ski Instruction	327	3,780	3	2,998	2	67%	1	33%	0	0.00%
Shot Peening	326	3,781	0	3,965	0	0%	0	0%	0	0.00%
Polishes	325	3,782	10	2,236	7	70%	3	30%	0	0.00%
Building & Development Permits	324	3,783	2	3,218	2	100%	0	0%	0	0.00%
Menu Service	324	3,783	2	3,218	2	100%	0	0%	0	0.00%
Paint Removers - Manufacturers	324	3,783	0	3,965	0	0%	0	0%	0	0.00%
Bed Bug Inspection Service	323	3,786	1	3,547	1	100%	0	0%	0	0.00%
Sorting Equipment	323	3,786	1	3,547	0	0%	1	100%	0	0.00%
Baby Foods	322	3,788	8	2,400	7	88%	1	13%	0	0.00%
Four Wheel Drive Vehicles - Repair & Service	322	3,788	2	3,218	2	100%	0	0%	0	0.00%
Sanctuaries - Wild Life	322	3,788	0	3,965	0	0%	0	0%	0	0.00%
Hats - Clean & Renovate	321	3,791	6	2,582	2	33%	4	67%	0	0.00%
Mexican Imports	321	3,791	0	3,965	0	0%	0	0%	0	0.00%
Photographers - Sports	320	3,793	13	2,053	6	46%	6	46%	1	7.69%
Road Oiling & Dust Control	320	3,793	0	3,965	0	0%	0	0%	0	0.00%
Scrap Rubber	320	3,793	0	3,965	0	0%	0	0%	0	0.00%
Infrared Inspection	319	3,796	0	3,965	0	0%	0	0%	0	0.00%
Bags - Paper	318	3,797	2	3,218	1	50%	0	0%	1	50.00%
Historical Places	318	3,797	2	3,218	1	50%	0	0%	1	50.00%
Premium Goods	318	3,797	13	2,053	13	100%	0	0%	0	0.00%
Trusses - Medical & Surgical	318	3,797	1	3,547	1	100%	0	0%	0	0.00%
Cotton Gins	317	3,801	0	3,965	0	0%	0	0%	0	0.00%
Floor Resurfacing	317	3,801	2	3,218	2	100%	0	0%	0	0.00%
Rails & Accessories	317	3,801	1	3,547	0	0%	1	100%	0	0.00%
Therapeutic and Educational Supplies	317	3,801	4	2,821	2	50%	2	50%	0	0.00%
Crushing & Pulverizing Equipment	315	3,805	0	3,965	0	0%	0	0%	0	0.00%
Fingerprinting - Live Scan	315	3,805	6	2,582	2	33%	4	67%	0	0.00%
Ski Tours	315	3,805	3	2,998	0	0%	3	100%	0	0.00%
Golf Caddies	314	3,808	0	3,965	0	0%	0	0%	0	0.00%
Leather Clothing - Wholesale & Manufacturers	314	3,808	0	3,965	0	0%	0	0%	0	0.00%
Radio Station Reps	314	3,808	0	3,965	0	0%	0	0%	0	0.00%
Show Cases	313	3,811	5	2,696	3	60%	2	40%	0	0.00%
Halloween Supplies	312	3,812	12	2,109	5	42%	4	33%	3	25.00%
Magnifying Glasses	312	3,812	6	2,582	5	83%	1	17%	0	0.00%
Stevedoring Contractors	312	3,812	0	3,965	0	0%	0	0%	0	0.00%
Swimming Pool Kits	312	3,812	1	3,547	1	100%	0	0%	0	0.00%
Medical House Calls	311	3,816	0	3,965	0	0%	0	0%	0	0.00%
Seals - O-Ring	311	3,816	1	3,547	0	0%	1	100%	0	0.00%
Tortilla & Tamale Making Equipment	311	3,816	3	2,998	3	100%	0	0%	0	0.00%
Accordions	310	3,819	1	3,547	1	100%	0	0%	0	0.00%
Ceramic Products - Industrial	310	3,819	1	3,547	1	100%	0	0%	0	0.00%
Aircraft Storage	309	3,821	1	3,547	1	100%	0	0%	0	0.00%
Artificial Fruits & Foods	309	3,821	3	2,998	3	100%	0	0%	0	0.00%
Seed Cleaning Equipment	309	3,821	0	3,965	0	0%	0	0%	0	0.00%
Childproofing Services	308	3,824	5	2,696	1	20%	4	80%	0	0.00%
Acoustical Ceiling Removal	307	3,825	1	3,547	0	0%	1	100%	0	0.00%
Circuit Breakers	307	3,825	0	3,965	0	0%	0	0%	0	0.00%
Jewelry Advisory Service	307	3,825	2	3,218	2	100%	0	0%	0	0.00%
Antique Oriental Rugs	306	3,828	1	3,547	0	0%	1	100%	0	0.00%
Plastics - Scrap	306	3,828	0	3,965	0	0%	0	0%	0	0.00%
Pub	306	3,828	17	1,866	13	76%	4	24%	0	0.00%
Puppets & Marionettes	304	3,831	12	2,109	1	8%	11	92%	0	0.00%
Tire Changing Equipment	303	3,832	2	3,218	1	50%	1	50%	0	0.00%
Key Holders	300	3,833	2	3,218	1	50%	1	50%	0	0.00%
Snow Melting Systems	300	3,833	2	3,218	1	50%	1	50%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Soda Fountain Shops	300	3,833	2	3,218	1	50%	1	50%	0	0.00%
Yoga Supplies	300	3,833	3	2,998	1	33%	2	67%	0	0.00%
Boutique - Battling Cancer Related Products	299	3,837	1	3,547	0	0%	1	100%	0	0.00%
Labels - Fabric	299	3,837	3	2,998	2	67%	1	33%	0	0.00%
Brew Pub	298	3,839	6	2,582	3	50%	2	33%	1	16.67%
Photographers - School	298	3,839	14	1,995	3	21%	9	64%	2	14.29%
Tapes	298	3,839	5	2,696	3	60%	2	40%	0	0.00%
Tractor Work	298	3,839	0	3,965	0	0%	0	0%	0	0.00%
Souvenirs - Wholesale & Manufacturers	297	3,843	1	3,547	0	0%	1	100%	0	0.00%
Swimming Pools - Removal	297	3,843	0	3,965	0	0%	0	0%	0	0.00%
Explosives	296	3,845	0	3,965	0	0%	0	0%	0	0.00%
Hoists	295	3,846	0	3,965	0	0%	0	0%	0	0.00%
Dolls - Repairing	294	3,847	2	3,218	1	50%	0	0%	1	50.00%
Apprenticeship Programs	293	3,848	2	3,218	1	50%	1	50%	0	0.00%
Boys Clothing & Furnishings - Wholesale & Manufacturers	293	3,848	0	3,965	0	0%	0	0%	0	0.00%
Benefit Insurance Software	292	3,850	2	3,218	0	0%	2	100%	0	0.00%
Name Plates	292	3,850	0	3,965	0	0%	0	0%	0	0.00%
Ozone Machines	292	3,850	0	3,965	0	0%	0	0%	0	0.00%
Dyers	290	3,853	1	3,547	1	100%	0	0%	0	0.00%
Hubcaps - Sales	290	3,853	0	3,547	0	0%	1	100%	0	0.00%
Tire Additives & Sealants	290	3,853	5	2,696	4	80%	1	20%	0	0.00%
Window Security Laminates	290	3,853	1	3,547	0	0%	1	100%	0	0.00%
Aircraft Cleaning	289	3,857	0	3,965	0	0%	0	0%	0	0.00%
Bookbinders Equipment & Supplies	289	3,857	34	1,398	6	18%	28	82%	0	0.00%
Frozen Custard Machines	289	3,857	0	3,965	0	0%	0	0%	0	0.00%
Wine Bar	288	3,860	5	2,696	2	40%	3	60%	0	0.00%
Wool	288	3,860	0	3,965	0	0%	0	0%	0	0.00%
Fertilizer Plant Equipment	286	3,862	0	3,965	0	0%	0	0%	0	0.00%
Musical Instruments - Rental	286	3,862	4	2,821	4	100%	0	0%	0	0.00%
Fallout Shelter Equipment & Supplies	285	3,864	0	3,965	0	0%	0	0%	0	0.00%
Watchmens Clocks & Systems	285	3,864	4	2,821	4	100%	0	0%	0	0.00%
Water Taxi Service	285	3,864	5	2,696	4	80%	1	20%	0	0.00%
Air Pollution Measuring Service	284	3,867	0	3,965	0	0%	0	0%	0	0.00%
Car Loading & Unloading	283	3,868	0	3,965	0	0%	0	0%	0	0.00%
Embroidery Design Punching	282	3,869	3	2,998	3	100%	0	0%	0	0.00%
Physicians & Surgeons Equipment - Repair & Refinish	282	3,869	0	3,965	0	0%	0	0%	0	0.00%
Steering Systems & Equipment	282	3,869	2	3,218	2	100%	0	0%	0	0.00%
Soy Bean Products	281	3,872	0	3,965	0	0%	0	0%	0	0.00%
Benches - Seating	280	3,873	0	3,965	0	0%	0	0%	0	0.00%
Mining Development	280	3,873	0	3,965	0	0%	0	0%	0	0.00%
Acids	279	3,875	1	3,547	1	100%	0	0%	0	0.00%
Brass	279	3,875	24	1,625	1	4%	23	96%	0	0.00%
Lead Products	279	3,875	1	3,547	0	0%	1	100%	0	0.00%
Buffing & Polishing Equipment & Supplies	278	3,878	1	3,547	1	100%	0	0%	0	0.00%
Silks - Wholesale & Manufacturers	278	3,878	10	2,236	1	10%	9	90%	0	0.00%
Surveyors - Aerial	278	3,878	2	3,218	2	100%	0	0%	0	0.00%
Manhole Covers	277	3,881	0	3,965	0	0%	0	0%	0	0.00%
Seals - Security	277	3,881	4	2,821	2	50%	2	50%	0	0.00%
Crushing & Pulverizing Service	276	3,883	0	3,965	0	0%	0	0%	0	0.00%
Parking Meters	276	3,883	9	2,318	8	89%	1	11%	0	0.00%
Ribbon Printing	276	3,883	1	3,547	0	0%	1	100%	0	0.00%
Soil Solidification	276	3,883	0	3,965	0	0%	0	0%	0	0.00%
Hydronic Heating	275	3,887	0	3,965	0	0%	0	0%	0	0.00%
Artificial Breasts	274	3,888	3	2,998	3	100%	0	0%	0	0.00%
Boat Launching Sites	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Carbide Metals & Products	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Electric Power Line Construction	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Railroad Ties - Dealers	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Reels	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Wellpoint & Dewatering Systems	274	3,888	0	3,965	0	0%	0	0%	0	0.00%
Absorbents	273	3,895	0	3,965	0	0%	0	0%	0	0.00%
Gas Detectors	273	3,895	2	3,218	2	100%	0	0%	0	0.00%
Ski Equipment - Repair	273	3,895	5	2,696	4	80%	1	20%	0	0.00%
Diecast Cars - Dealers	272	3,898	1	3,547	1	100%	0	0%	0	0.00%
Steam Cleaning - Automotive	272	3,898	0	3,965	0	0%	0	0%	0	0.00%
Textile Mill Supplies	272	3,898	2	3,218	1	50%	1	50%	0	0.00%
Brushes	271	3,901	1	3,547	0	0%	1	100%	0	0.00%
Starters - Engine	271	3,901	2	3,218	2	100%	0	0%	0	0.00%
Metal Fabricating Machinery	270	3,903	1	3,547	1	100%	0	0%	0	0.00%
Street Lighting Standards & Equipment	270	3,903	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Color Consultants	269	3,905	0	3,965	0	0%	0	0%	0	0.00%
Disposable Products	269	3,905	3	2,998	3	100%	0	0%	0	0.00%
Identification Bureaus	269	3,905	6	2,582	6	100%	0	0%	0	0.00%
Singing Telegrams	269	3,905	2	3,218	1	50%	1	50%	0	0.00%
Aerial Patrol & Inspection Service	268	3,909	1	3,547	1	100%	0	0%	0	0.00%
Corn Products	268	3,909	0	3,965	0	0%	0	0%	0	0.00%
Metals - Base	268	3,909	0	3,965	0	0%	0	0%	0	0.00%
Ice Machine Repair	267	3,912	1	3,547	1	100%	0	0%	0	0.00%
Pine Straw	267	3,912	0	3,965	0	0%	0	0%	0	0.00%
Compactors - Waste - Household - Dealers	266	3,914	13	2,053	4	31%	9	69%	0	0.00%
Fallout Shelters - Consultants	266	3,914	1	3,547	0	0%	1	100%	0	0.00%
Locomotives	266	3,914	2	3,218	1	50%	1	50%	0	0.00%
Physicists	266	3,914	3	2,998	1	33%	1	33%	1	33.33%
Power Plant Equipment - Repairing	266	3,914	0	3,965	0	0%	0	0%	0	0.00%
Blinds - Cleaning	265	3,919	0	3,965	0	0%	0	0%	0	0.00%
Chiropractor Information Bureaus	265	3,919	2	3,218	0	0%	2	100%	0	0.00%
Data Processing Equipment - Maintenance	265	3,919	2	3,218	1	50%	1	50%	0	0.00%
Speech Aid Devices	265	3,919	1	3,547	0	0%	1	100%	0	0.00%
Pipe & Valve Fitters - Gas	264	3,923	0	3,965	0	0%	0	0%	0	0.00%
Dyes & Dyestuff	263	3,924	2	3,218	0	0%	2	100%	0	0.00%
Paper - Corrugated	262	3,925	0	3,965	0	0%	0	0%	0	0.00%
Screws	262	3,925	0	3,965	0	0%	0	0%	0	0.00%
Souvenir Milk Caps	262	3,925	3	2,998	3	100%	0	0%	0	0.00%
Tobacco Warehouses	262	3,925	0	3,965	0	0%	0	0%	0	0.00%
Carpet & Rug Binding	261	3,929	2	3,218	1	50%	0	0%	1	50.00%
Concert Bureaus	261	3,929	20	1,753	15	75%	5	25%	0	0.00%
Stucco Manufacturers & Distributors	261	3,929	0	3,965	0	0%	0	0%	0	0.00%
Fur Designers	260	3,932	2	3,218	2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Entertainment & Sports Law	259	3,933	0	3,965	0	0%	0	0%	0	0.00%
Auction Supplies	259	3,933	4	2,821	2	50%	2	50%	0	0.00%
Fuel - Biofuels	259	3,933	1	3,547	0	0%	1	100%	0	0.00%
Theatrical Make-Up	259	3,933	1	3,547	0	0%	1	100%	0	0.00%
Artificial Eyes - Human	258	3,937	0	3,965	0	0%	0	0%	0	0.00%
Cranes - Accessories & Parts	258	3,937	0	3,965	0	0%	0	0%	0	0.00%
Fishery Consultants	258	3,937	0	3,965	0	0%	0	0%	0	0.00%
Nut Cracking & Shelling Machines	257	3,940	1	3,547	0	0%	1	100%	0	0.00%
Tricks & Jokes	257	3,940	3	2,998	2	67%	1	33%	0	0.00%
Fire Mitigation	256	3,942	0	3,965	0	0%	0	0%	0	0.00%
Handwriting Analysts	256	3,942	0	3,965	0	0%	0	0%	0	0.00%
Wood Products - Sawdust & Shavings	256	3,942	12	2,109	2	17%	10	83%	0	0.00%
Barbers Equipment & Supplies	255	3,945	2	3,218	1	50%	1	50%	0	0.00%
Blueprinting Equipment & Supplies	255	3,945	0	3,965	0	0%	0	0%	0	0.00%
Farm Management Systems	255	3,945	0	3,965	0	0%	0	0%	0	0.00%
Fireproofing Materials	255	3,945	1	3,547	1	100%	0	0%	0	0.00%
Fingerprinting Equipment	254	3,949	2	3,218	2	100%	0	0%	0	0.00%
Thermostats	254	3,949	5	2,696	1	20%	4	80%	0	0.00%
Corporation Supplies	253	3,951	0	3,965	0	0%	0	0%	0	0.00%
Drywall Taping and Texturing	253	3,951	2	3,218	2	100%	0	0%	0	0.00%
Refrigerators & Freezers - Rent & Lease	253	3,951	7	2,480	7	100%	0	0%	0	0.00%
Shopping Carts & Baskets	253	3,951	2	3,218	0	0%	2	100%	0	0.00%
Ovens - Bakers	251	3,955	1	3,547	0	0%	0	0%	1	100.00%
Textile Printing Equipment & Supplies	249	3,956	4	2,821	1	25%	3	75%	0	0.00%
Colors & Pigment	248	3,957	0	3,965	0	0%	0	0%	0	0.00%
Linings - Clothing	248	3,957	0	3,965	0	0%	0	0%	0	0.00%
Ovens - Industrial	248	3,957	1	3,547	1	100%	0	0%	0	0.00%
Printers - Letterpress	248	3,957	0	3,965	0	0%	0	0%	0	0.00%
Shoe Shining	248	3,957	1	3,547	0	0%	1	100%	0	0.00%
Adhesives & Gluing Equipment	247	3,962	0	3,965	0	0%	0	0%	0	0.00%
Evaporative Coolers - Sales & Service	246	3,963	4	2,821	3	75%	1	25%	0	0.00%
Photo Electric Cells & Equipment	246	3,963	6	2,582	4	67%	2	33%	0	0.00%
Silverware Clean, Repair & Replate	246	3,963	2	3,218	1	50%	1	50%	0	0.00%
Calligraphers	245	3,966	1	3,547	1	100%	0	0%	0	0.00%
Millinery - Retail	245	3,966	1	3,547	0	0%	1	100%	0	0.00%
Caning Supplies	243	3,968	28	1,509	8	29%	20	71%	0	0.00%
Microphones	243	3,968	2	3,218	2	100%	0	0%	0	0.00%
Addressing Plate Service	242	3,970	1	3,547	0	0%	1	100%	0	0.00%
Fruits - Dried	242	3,970	0	3,965	0	0%	0	0%	0	0.00%
Liquor Brokers	242	3,970	3	2,998	3	100%	0	0%	0	0.00%
Stock Certificates	242	3,970	1	3,547	1	100%	0	0%	0	0.00%
Toilets - Composting	242	3,970	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Draperies - Wholesale & Manufacturers	241	3,975	0	3,965	0	0%	0	0%	0	0.00%
Galvanizing	241	3,975	0	3,965	0	0%	0	0%	0	0.00%
Heat Recovery Equipment & Systems	241	3,975	0	3,965	0	0%	0	0%	0	0.00%
Smoke Abatement Equipment	241	3,975	6	2,582	2	33%	2	33%	2	33.33%
Air Pollution Measuring Equipment & Service	240	3,979	2	3,218	1	50%	1	50%	0	0.00%
Auto Repair - Suspension	240	3,979	1	3,547	0	0%	1	100%	0	0.00%
Kosher Food Products	240	3,979	3	2,998	1	33%	2	67%	0	0.00%
Paper - Adhesive - Pressure Sensitive	240	3,979	0	3,965	0	0%	0	0%	0	0.00%
Drying Equipment - Industrial	239	3,983	0	3,965	0	0%	0	0%	0	0.00%
Lamps - Repair	239	3,983	4	2,821	2	50%	2	50%	0	0.00%
Vinyl Decking	239	3,983	5	2,696	4	80%	1	20%	0	0.00%
Coin & Bill Change Machines	238	3,986	4	2,821	3	75%	1	25%	0	0.00%
Disinfectants & Germicides	238	3,986	0	3,965	0	0%	0	0%	0	0.00%
Compactors - Waste - Service & Repair	237	3,988	5	2,696	2	40%	3	60%	0	0.00%
Zoological Gardens	237	3,988	2	3,218	1	50%	1	50%	0	0.00%
Louvers	236	3,990	1	3,547	1	100%	0	0%	0	0.00%
Weather Stripping	236	3,990	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Collaborative Divorce	235	3,992	0	3,965	0	0%	0	0%	0	0.00%
Investment Castings	235	3,992	0	3,965	0	0%	0	0%	0	0.00%
Doors - Cellar/Basement/Bilco	234	3,994	0	3,965	0	0%	0	0%	0	0.00%
Floodlights & Search Lights	234	3,994	2	3,218	0	0%	2	100%	0	0.00%
Windows - Wood	234	3,994	0	3,965	0	0%	0	0%	0	0.00%
Air Flight Attendants	233	3,997	2	3,218	1	50%	1	50%	0	0.00%
Brick - Used	233	3,997	0	3,965	0	0%	0	0%	0	0.00%
Safes & Vaults - Opening & Repairing	233	3,997	1	3,547	0	0%	1	100%	0	0.00%
Chemical Milling	232	4,000	0	3,965	0	0%	0	0%	0	0.00%
Templates	232	4,000	0	3,965	0	0%	0	0%	0	0.00%
Lumber Treating	231	4,002	0	3,965	0	0%	0	0%	0	0.00%
Computers - Cleaning Services	230	4,003	6	2,582	2	33%	4	67%	0	0.00%
Concrete Breaking Equipment	230	4,003	0	3,965	0	0%	0	0%	0	0.00%
Electrotype Equipment & Supplies	230	4,003	9	2,318	1	11%	8	89%	0	0.00%
Kites	230	4,003	0	3,965	0	0%	0	0%	0	0.00%
Ship Brokers	230	4,003	2	3,218	2	100%	0	0%	0	0.00%
Solvents	230	4,003	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Legal Malpractice	229	4,009	2	3,218	1	50%	0	0%	1	50.00%
Glass Coating & Tinting Materials	229	4,009	1	3,547	0	0%	1	100%	0	0.00%
Oils - Vegetables	229	4,009	0	3,965	0	0%	0	0%	0	0.00%
Pharmaceutical Machinery	229	4,009	3	2,998	1	33%	2	67%	0	0.00%
Picture Hanging Service	229	4,009	1	3,547	1	100%	0	0%	0	0.00%
Plumbing Fixtures, Parts, Supplies - Used	229	4,009	1	3,547	1	100%	0	0%	0	0.00%
Quartz	229	4,009	2	3,218	0	0%	2	100%	0	0.00%
Art - Painted Oil Portraits	228	4,016	6	2,582	4	67%	2	33%	0	0.00%
Garment Restoration	228	4,016	1	3,547	1	100%	0	0%	0	0.00%
Handbags - Repairing	228	4,016	3	2,998	1	33%	2	67%	0	0.00%
Pneumatic Tube Equipment & Systems	228	4,016	0	3,965	0	0%	0	0%	0	0.00%
Railroad Car Leasing	228	4,016	0	3,965	0	0%	0	0%	0	0.00%
Tournaments - Golf	228	4,016	1	3,547	0	0%	1	100%	0	0.00%
Picnic Equipment & Supplies	227	4,022	0	3,965	0	0%	0	0%	0	0.00%
Grain Brokers	226	4,023	0	3,965	0	0%	0	0%	0	0.00%
Asbestos & Asbestos Products	225	4,024	0	3,965	0	0%	0	0%	0	0.00%
Auto Manufacturers & Distributors - Specialty Body	225	4,024	2	3,218	0	0%	0	0%	2	100.00%
Centrifugal Machinery	225	4,024	0	3,965	0	0%	0	0%	0	0.00%
Clamps	225	4,024	0	3,965	0	0%	0	0%	0	0.00%
State Fairs	225	4,024	3	2,998	2	67%	1	33%	0	0.00%
Butchers Equipment & Supplies	224	4,029	1	3,547	0	0%	1	100%	0	0.00%
Duty Free Shops	224	4,029	2	3,218	0	0%	1	50%	1	50.00%
Shoe Trees	224	4,029	0	3,965	0	0%	0	0%	0	0.00%
Baby Formula Service	223	4,032	2	3,218	0	0%	2	100%	0	0.00%
Signs - Exit Signs	223	4,032	1	3,547	0	0%	1	100%	0	0.00%
Electrolysis Equipment & Supplies	222	4,034	1	3,547	0	0%	1	100%	0	0.00%
Fur Cleaning & Dyeing - Retail	222	4,034	1	3,547	0	0%	1	100%	0	0.00%
Hides	222	4,034	0	3,965	0	0%	0	0%	0	0.00%
Plaster Craft Products & Supplies	222	4,034	3	2,998	0	0%	3	100%	0	0.00%
Window Shades - Repair	222	4,034	0	3,965	0	0%	0	0%	0	0.00%
Drills	221	4,039	0	3,965	0	0%	0	0%	0	0.00%
Ticket Issuing Machines	221	4,039	2	3,218	0	0%	2	100%	0	0.00%
Rubber Clothing & Footwear	220	4,041	9	2,318	3	33%	6	67%	0	0.00%
Telephone 900 Number Resellers	220	4,041	2	3,218	0	0%	2	100%	0	0.00%
Charity - Relief & Development	219	4,043	1	3,547	1	100%	0	0%	0	0.00%
College Savings Plans	219	4,043	1	3,547	1	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Paper Boxboard	219	4,043	2	3,218	1	50%	1	50%	0	0.00%
Tapes - Adhesive-Dispensers	219	4,043	2	3,218	2	100%	0	0%	0	0.00%
Baton Twirling Instruction	218	4,047	0	3,965	0	0%	0	0%	0	0.00%
Fishermen - Commercial	218	4,047	0	3,965	0	0%	0	0%	0	0.00%
Laminated Structural Products	218	4,047	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Landlord/Tenant	217	4,050	0	3,965	0	0%	0	0%	0	0.00%
Brooms	217	4,050	1	3,547	1	100%	0	0%	0	0.00%
Reiki Therapy	217	4,050	0	3,965	0	0%	0	0%	0	0.00%
Carpet & Rug Weavers	216	4,053	2	3,218	1	50%	1	50%	0	0.00%
DVD & CD Player Repair	216	4,053	3	2,998	1	33%	2	67%	0	0.00%
Elastic Stockings	215	4,055	1	3,547	0	0%	1	100%	0	0.00%
Library Equipment & Supplies	214	4,056	0	3,965	0	0%	0	0%	0	0.00%
Easels - Wholesale & Manufacturers	213	4,057	1	3,547	1	100%	0	0%	0	0.00%
Lumber Mill Representatives	212	4,058	0	3,965	0	0%	0	0%	0	0.00%
Zippers	212	4,058	1	3,547	0	0%	1	100%	0	0.00%
Auto Service - Steam Cleaning	211	4,060	0	3,965	0	0%	0	0%	0	0.00%
Metals - Corrugated	211	4,060	0	3,965	0	0%	0	0%	0	0.00%
Transfers - Dry	211	4,060	2	3,218	0	0%	2	100%	0	0.00%
Vibration Measurement	211	4,060	0	3,965	0	0%	0	0%	0	0.00%
Gratings	209	4,064	0	3,965	0	0%	0	0%	0	0.00%
Anchors - Marine	208	4,065	1	3,547	1	100%	0	0%	0	0.00%
Hinges	208	4,065	0	3,965	0	0%	0	0%	0	0.00%
Lubricating Devices & Systems	208	4,065	0	3,965	0	0%	0	0%	0	0.00%
Nursuries - Bonsai	208	4,065	1	3,547	1	100%	0	0%	0	0.00%
Carpet & Rug Measuring	207	4,069	0	3,965	0	0%	0	0%	0	0.00%
Concrete - Prestressed	207	4,069	0	3,965	0	0%	0	0%	0	0.00%
Entomologists	207	4,069	0	3,965	0	0%	0	0%	0	0.00%
Hang Gliding & Instruction	207	4,069	0	3,965	0	0%	0	0%	0	0.00%
Windshield Wipers	207	4,069	4	2,821	1	25%	1	25%	2	50.00%
Advertising - Motion Picture	206	4,074	2	3,218	2	100%	0	0%	0	0.00%
Fences - Rental	206	4,074	2	3,218	0	0%	2	100%	0	0.00%
Steeple Jacks	206	4,074	0	3,965	0	0%	0	0%	0	0.00%
Caulking Materials & Equipment	205	4,077	1	3,547	1	100%	0	0%	0	0.00%
Pattern Makers Equipment & Supplies	205	4,077	3	2,998	3	100%	0	0%	0	0.00%
Signals	205	4,077	0	3,965	0	0%	0	0%	0	0.00%
Smoke Odor Counteracting Service	205	4,077	0	3,965	0	0%	0	0%	0	0.00%
Tunneling Contractors	205	4,077	0	3,965	0	0%	0	0%	0	0.00%
Charity - Civil Rights	204	4,082	2	3,218	2	100%	0	0%	0	0.00%
Drapery & Curtain Fabric - Wholesale & Manufacturers	203	4,083	4	2,821	1	25%	3	75%	0	0.00%
Mixing & Agitation Machinery	203	4,083	0	3,965	0	0%	0	0%	0	0.00%
Bedspreads - Wholesale & Manufacturers	202	4,085	0	3,965	0	0%	0	0%	0	0.00%
Log Splitting Equipment	202	4,085	1	3,547	1	100%	0	0%	0	0.00%
Textile Converting	202	4,085	0	3,965	0	0%	0	0%	0	0.00%
Dressmaking Schools	201	4,088	3	2,998	2	67%	1	33%	0	0.00%
Boat Launching	200	4,089	0	3,965	0	0%	0	0%	0	0.00%
Insulation Removal	200	4,089	0	3,965	0	0%	0	0%	0	0.00%
Picture Restoring	200	4,089	5	2,696	3	60%	2	40%	0	0.00%
Pools - Therapy	200	4,089	4	2,821	3	75%	0	0%	1	25.00%
Typographers	200	4,089	1	3,547	1	100%	0	0%	0	0.00%
Custom Tile Painting	199	4,094	1	3,547	1	100%	0	0%	0	0.00%
Humidifying Apparatus	199	4,094	3	2,998	3	100%	0	0%	0	0.00%
Paper Tubes & Cores	199	4,094	0	3,965	0	0%	0	0%	0	0.00%
Broom Manufacturers Equipment & Supplies	198	4,097	0	3,965	0	0%	0	0%	0	0.00%
Packing - Mechanical	198	4,097	2	3,218	0	0%	2	100%	0	0.00%
Pressing Machines - Clothes	198	4,097	1	3,547	0	0%	1	100%	0	0.00%
Furniture Frames	197	4,100	2	3,218	1	50%	1	50%	0	0.00%
Gas Plant Equipment	197	4,100	1	3,547	1	100%	0	0%	0	0.00%
Cleaners & Dyers Equipment & Supplies	196	4,102	5	2,696	2	40%	3	60%	0	0.00%
Lime	196	4,102	1	3,547	0	0%	1	100%	0	0.00%
Pole Fitness	194	4,104	5	2,696	1	20%	3	60%	1	20.00%
Aprons - Domestic & Fancy	193	4,105	0	3,965	0	0%	0	0%	0	0.00%
Stencils & Stencil Supplies	193	4,105	2	3,218	0	0%	2	100%	0	0.00%
Water Skiing Instruction	192	4,107	2	3,218	1	50%	1	50%	0	0.00%
Archery Instruction	191	4,108	1	3,547	1	100%	0	0%	0	0.00%
Printing Plates	191	4,108	0	3,965	0	0%	0	0%	0	0.00%
Air Duct Systems	189	4,110	2	3,218	0	0%	2	100%	0	0.00%
Landfills - Construction Materials	189	4,110	0	3,965	0	0%	0	0%	0	0.00%
Nautical Instruments	189	4,110	2	3,218	1	50%	1	50%	0	0.00%
Temperature Measuring Materials	189	4,110	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Pardon Services	188	4,114	0	3,965	0	0%	0	0%	0	0.00%
Walkway Design	188	4,114	0	3,965	0	0%	0	0%	0	0.00%
Plating Equipment & Supplies	187	4,116	0	3,965	0	0%	0	0%	0	0.00%
Table Tennis Equipment	187	4,116	4	2,821	1	25%	3	75%	0	0.00%
Brush Manufacturers Equipment & Supplies	186	4,118	0	3,965	0	0%	0	0%	0	0.00%
Sewer Pipe	186	4,118	0	3,965	0	0%	0	0%	0	0.00%
Generators - Steam	185	4,120	0	3,965	0	0%	0	0%	0	0.00%
Nails & Tacks	185	4,120	1	3,547	0	0%	1	100%	0	0.00%
Carbon - Activated	184	4,122	0	3,965	0	0%	0	0%	0	0.00%
Lighting Plants	184	4,122	1	3,547	0	0%	1	100%	0	0.00%
Consultants - Auto Repair	183	4,124	1	3,547	1	100%	0	0%	0	0.00%
Skating Instruction	183	4,124	6	2,582	1	17%	5	83%	0	0.00%
Concrete Additives	182	4,126	0	3,965	0	0%	0	0%	0	0.00%
Chains	181	4,127	0	3,965	0	0%	0	0%	0	0.00%
Lead Testing	181	4,127	1	3,547	1	100%	0	0%	0	0.00%
Paternity Tests & Services	181	4,127	0	3,965	0	0%	0	0%	0	0.00%
Beer Dispensing & Cleaning Equipment - Repair	179	4,130	0	3,965	0	0%	0	0%	0	0.00%
Metaphysicians	179	4,130	1	3,547	1	100%	0	0%	0	0.00%
Oil Well Logging & Perforating	179	4,130	0	3,965	0	0%	0	0%	0	0.00%
Wallboard & Plasterboard	179	4,130	0	3,965	0	0%	0	0%	0	0.00%
Bridge Clubs	178	4,134	2	3,218	0	0%	2	100%	0	0.00%
Heating & Cooling Demolition	178	4,134	3	2,998	0	0%	3	100%	0	0.00%
Shoplifting Prevention Devices	178	4,134	1	3,547	0	0%	1	100%	0	0.00%
Historical Structure Preservation	177	4,137	1	3,547	1	100%	0	0%	0	0.00%
Nozzles	177	4,137	0	3,965	0	0%	0	0%	0	0.00%
Printers - Glass, Metal, Plastic	176	4,139	1	3,547	0	0%	1	100%	0	0.00%
Shoe Manufacturers Supplies	176	4,139	3	2,998	2	67%	1	33%	0	0.00%
Stabilizers	175	4,141	0	3,965	0	0%	0	0%	0	0.00%
Drilling - Geothermal	174	4,142	0	3,965	0	0%	0	0%	0	0.00%
Sample Cases	174	4,142	1	3,547	1	100%	0	0%	0	0.00%
Barrels & Drums - Equipment & Supplies	173	4,144	0	3,965	0	0%	0	0%	0	0.00%
Elevators - Parts	173	4,144	0	3,965	0	0%	0	0%	0	0.00%
Pianos - Parts	173	4,144	1	3,547	0	0%	1	100%	0	0.00%
Preserves, Jams & Jellies	172	4,147	3	2,998	1	33%	2	67%	0	0.00%
Color Separations - Offset , Photo Engraving	171	4,148	2	3,218	1	50%	0	0%	1	50.00%
Concrete Mixing Plant Equipment	171	4,148	0	3,965	0	0%	0	0%	0	0.00%
Solar Panel Cleaning	171	4,148	0	3,965	0	0%	0	0%	0	0.00%
Handwriting Experts	170	4,151	0	3,965	0	0%	0	0%	0	0.00%
Refrigerators & Freezers - Supplies & Parts	170	4,151	0	3,965	0	0%	0	0%	0	0.00%
Billiard Table Repair	168	4,153	1	3,547	1	100%	0	0%	0	0.00%
Clocks - Components	168	4,153	0	3,965	0	0%	0	0%	0	0.00%
Steam Specialties	168	4,153	2	3,218	1	50%	1	50%	0	0.00%
Grease Pumping	167	4,156	0	3,965	0	0%	0	0%	0	0.00%
Ringtones	167	4,156	42	1,266	42	100%	0	0%	0	0.00%
Alfalfa & Alfalfa Products	166	4,158	2	3,218	1	50%	1	50%	0	0.00%
Poles	166	4,158	0	3,965	0	0%	0	0%	0	0.00%
Employment Service - Administrative Assistant	165	4,160	1	3,547	1	100%	0	0%	0	0.00%
Coated Fabrics	164	4,161	0	3,965	0	0%	0	0%	0	0.00%
Missing Person Services	164	4,161	0	3,965	0	0%	0	0%	0	0.00%
Perfumes - Raw Materials & Supplies	164	4,161	0	3,965	0	0%	0	0%	0	0.00%
Shoe Dyers	164	4,161	0	3,965	0	0%	0	0%	0	0.00%
Marking & Coding Equipment	163	4,165	1	3,547	0	0%	1	100%	0	0.00%
Ice Melting Equipment & Supplies	162	4,166	0	3,965	0	0%	0	0%	0	0.00%
Metallurgists	162	4,166	0	3,965	0	0%	0	0%	0	0.00%
Financial Planning Kit	161	4,168	0	3,965	0	0%	0	0%	0	0.00%
Dress Trimmings	160	4,169	1	3,547	1	100%	0	0%	0	0.00%
Shavers - Electric Repair	160	4,169	1	3,547	0	0%	1	100%	0	0.00%
Taxidermists Equipment & Supplies	160	4,169	1	3,547	0	0%	1	100%	0	0.00%
Buttons - Clothing	159	4,172	0	3,965	0	0%	0	0%	0	0.00%
Door Closers & Checks	159	4,172	0	3,965	0	0%	0	0%	0	0.00%
Drywall - Inspectors	159	4,172	0	3,965	0	0%	0	0%	0	0.00%
Oil Reports	159	4,172	0	3,965	0	0%	0	0%	0	0.00%
Radio Station Equipment	159	4,172	3	2,998	3	100%	0	0%	0	0.00%
Charity - Blind & Visually Impaired	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Feathers	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Notions - Retail	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Pickles & Pickle Products	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Timing Devices	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Tool Holders	158	4,177	0	3,965	0	0%	0	0%	0	0.00%
Birth Control Information Centers	157	4,183	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Feedlot	157	4,183	0	3,965	0	0%	0	0%	0	0.00%
Funeral Escorts	157	4,183	0	3,965	0	0%	0	0%	0	0.00%
Personal ServiceBureaus	157	4,183	1	3,547	1	100%	0	0%	0	0.00%
Plastics - High Pressure Laminates	157	4,183	0	3,965	0	0%	0	0%	0	0.00%
Go-Karts Manufacturers	155	4,188	4	2,821	1	25%	1	25%	2	50.00%
Siding Cleaning	155	4,188	0	3,965	0	0%	0	0%	0	0.00%
Toilet Seats	155	4,188	1	3,547	1	100%	0	0%	0	0.00%
Cans	154	4,191	0	3,965	0	0%	0	0%	0	0.00%
Diamonds - Industrial	154	4,191	0	3,965	0	0%	0	0%	0	0.00%
Drying Service	154	4,191	1	3,547	1	100%	0	0%	0	0.00%
Ice Cream Freezers	154	4,191	0	3,965	0	0%	0	0%	0	0.00%
Pilots - Marine	154	4,191	0	3,965	0	0%	0	0%	0	0.00%
Waste Paper	154	4,191	0	3,965	0	0%	0	0%	0	0.00%
Cheese - Artisanal	153	4,197	1	3,547	1	100%	0	0%	0	0.00%
Stools	153	4,197	1	3,547	0	0%	1	100%	0	0.00%
Closures - Industrial - Protective	152	4,199	0	3,965	0	0%	0	0%	0	0.00%
Gas Lights	152	4,199	3	2,998	0	0%	3	100%	0	0.00%
Piling	152	4,199	0	3,965	0	0%	0	0%	0	0.00%
Greeting Card Manufacturers Supplies	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Lamp Shades - Wholesale & Manufacturers	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Mosaics	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Music Writers Supplies	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Recording Instruments - Industrial & Scientific	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Street Cleaning Equipment	151	4,202	0	3,965	0	0%	0	0%	0	0.00%
Latex Products	149	4,208	1	3,547	1	100%	0	0%	0	0.00%
Computers - Bulletin Boards	148	4,209	0	3,965	0	0%	0	0%	0	0.00%
Lumber - Used	148	4,209	0	3,965	0	0%	0	0%	0	0.00%
Ranges & Ovens - Dealers	148	4,209	0	3,965	0	0%	0	0%	0	0.00%
Shoe Laces	148	4,209	8	2,400	4	50%	4	50%	0	0.00%
Binders - Loose Leaf	147	4,213	0	3,965	0	0%	0	0%	0	0.00%
Pipe Reconditioning	146	4,214	0	3,965	0	0%	0	0%	0	0.00%
Woolen Goods - Wholesale & Manufacturers	146	4,214	0	3,965	0	0%	0	0%	0	0.00%
Charity - Law & Public Interest	145	4,216	0	3,965	0	0%	0	0%	0	0.00%
Not Elsewhere Classified After Investigation	145	4,216	4	2,821	3	75%	1	25%	0	0.00%
Photogrammetric Equipment & Supplies	145	4,216	0	3,965	0	0%	0	0%	0	0.00%
Photographic Research Service	145	4,216	0	3,965	0	0%	0	0%	0	0.00%
Radioactivity Instruments, Supplies, Services	145	4,216	0	3,965	0	0%	0	0%	0	0.00%
Stock Yards	145	4,216	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Surveyors	144	4,222	0	3,965	0	0%	0	0%	0	0.00%
Plaster Products - Ornamental	144	4,222	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Environmental	143	4,224	1	3,547	0	0%	1	100%	0	0.00%
Canners	143	4,224	0	3,965	0	0%	0	0%	0	0.00%
Cotton Ginning Equipment & Supplies	143	4,224	0	3,965	0	0%	0	0%	0	0.00%
Cutting & Slitting Service	143	4,224	0	3,965	0	0%	0	0%	0	0.00%
Machinery & Equipment - Appraisal	143	4,224	0	3,965	0	0%	0	0%	0	0.00%
Time Cards & Racks	143	4,224	0	3,965	0	0%	0	0%	0	0.00%
Touch Screen Equipment	143	4,224	2	3,218	2	100%	0	0%	0	0.00%
Destination Management	142	4,231	0	3,965	0	0%	0	0%	0	0.00%
Knit Goods - Wholesale & Manufacturers	142	4,231	0	3,965	0	0%	0	0%	0	0.00%
Camping Equipment - Renting	141	4,233	0	3,965	0	0%	0	0%	0	0.00%
Heaters - Automotive	141	4,233	1	3,547	1	100%	0	0%	0	0.00%
Shells - Marine	141	4,233	2	3,218	1	50%	0	0%	1	50.00%
Coin & Bill Count,Sort,Wrap Services	140	4,236	2	3,218	1	50%	1	50%	0	0.00%
Dehydrating Service	140	4,236	0	3,965	0	0%	0	0%	0	0.00%
Tire Storage	140	4,236	3	2,998	0	0%	3	100%	0	0.00%
Grommets	139	4,239	3	2,998	2	67%	1	33%	0	0.00%
Parapsychologists	138	4,240	1	3,547	1	100%	0	0%	0	0.00%
Water Coolers - Bottle less	138	4,240	0	3,965	0	0%	0	0%	0	0.00%
Astronomical Instruments	137	4,242	0	3,965	0	0%	0	0%	0	0.00%
Chess Instruction	137	4,242	1	3,547	0	0%	1	100%	0	0.00%
Clipping Service	137	4,242	0	3,965	0	0%	0	0%	0	0.00%
Aircraft Salvage	136	4,245	0	3,965	0	0%	0	0%	0	0.00%
Feeders - Industrial	136	4,245	2	3,218	2	100%	0	0%	0	0.00%
Printing Rollers	136	4,245	0	3,965	0	0%	0	0%	0	0.00%
Shade Sails	136	4,245	0	3,965	0	0%	0	0%	0	0.00%
Slippers - Wholesale & Manufacturers	136	4,245	0	3,965	0	0%	0	0%	0	0.00%
Fish By-Products	135	4,250	0	3,965	0	0%	0	0%	0	0.00%
Ice Cream Cone Manufacturers & Distributors	134	4,251	3	2,998	1	33%	2	67%	0	0.00%
Photographic Darkroom Rental	134	4,251	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Stenographic Machines & Supplies	134	4,251	1	3,547	1	100%	0	0%	0	0.00%
Tube Fittings	134	4,251	1	3,547	0	0%	1	100%	0	0.00%
Work Clothes - Wholesale & Manufacturers	134	4,251	0	3,965	0	0%	0	0%	0	0.00%
Machinery Cleaning	133	4,256	1	3,547	1	100%	0	0%	0	0.00%
ServiceStation Supplies	133	4,256	0	3,965	0	0%	0	0%	0	0.00%
Spill Control Equipment & Materials	133	4,256	2	3,218	1	50%	1	50%	0	0.00%
Steel - Used	132	4,259	0	3,965	0	0%	0	0%	0	0.00%
Vessels - Pressure	132	4,259	0	3,965	0	0%	0	0%	0	0.00%
Caverns	131	4,261	0	3,965	0	0%	0	0%	0	0.00%
Service Animals - Training	131	4,261	4	2,821	1	25%	3	75%	0	0.00%
Truck Terminals	131	4,261	0	3,965	0	0%	0	0%	0	0.00%
Auto Repair - Steering & Suspension	130	4,264	1	3,547	1	100%	0	0%	0	0.00%
Carnival Supplies	130	4,264	0	3,965	0	0%	0	0%	0	0.00%
Relays	130	4,264	1	3,547	1	100%	0	0%	0	0.00%
Screening & Sifting Equipment	130	4,264	0	3,965	0	0%	0	0%	0	0.00%
Hair Dryers	129	4,268	1	3,547	0	0%	1	100%	0	0.00%
Hearing Aids Parts & Repairing	129	4,268	3	2,998	1	33%	2	67%	0	0.00%
Indoor Sky Diving	129	4,268	0	3,965	0	0%	0	0%	0	0.00%
Kerosene	129	4,268	2	3,218	2	100%	0	0%	0	0.00%
Teletypewriters Message Service	129	4,268	0	3,965	0	0%	0	0%	0	0.00%
Gas Power Equipment	128	4,273	5	2,696	3	60%	2	40%	0	0.00%
Golf Equipment - Repair	128	4,273	4	2,821	2	50%	2	50%	0	0.00%
Voting Equipment	128	4,273	2	3,218	0	0%	2	100%	0	0.00%
Facility Planning	127	4,276	0	3,965	0	0%	0	0%	0	0.00%
Fountains - Drinking	127	4,276	0	3,965	0	0%	0	0%	0	0.00%
Thermometers	127	4,276	2	3,218	2	100%	0	0%	0	0.00%
Attorneys & Lawyers - Securities	126	4,279	0	3,965	0	0%	0	0%	0	0.00%
Dishwashing Machines - Dealers	126	4,279	0	3,965	0	0%	0	0%	0	0.00%
Pub Food	126	4,279	2	3,218	2	100%	0	0%	0	0.00%
Tapes - Sound - Dealers	126	4,279	0	3,965	0	0%	0	0%	0	0.00%
Wall & Ceiling Texturing	126	4,279	1	3,547	0	0%	0	0%	1	100.00%
Wood Technologists	126	4,279	1	3,547	0	0%	1	100%	0	0.00%
Glass Coating & Tinting Machinery	125	4,285	0	3,965	0	0%	0	0%	0	0.00%
Gypsum & Gypsum Products	125	4,285	0	3,965	0	0%	0	0%	0	0.00%
Air Curtains & Screens	124	4,287	1	3,547	1	100%	0	0%	0	0.00%
Balls Steel, Bronze, Ceramic	124	4,287	0	3,965	0	0%	0	0%	0	0.00%
Embalmers	124	4,287	0	3,965	0	0%	0	0%	0	0.00%
Pipe Thawing	124	4,287	2	3,218	2	100%	0	0%	0	0.00%
Gold Leaf	123	4,291	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Special Effects	123	4,291	1	3,547	0	0%	1	100%	0	0.00%
Translators Equipment	123	4,291	0	3,965	0	0%	0	0%	0	0.00%
Drapery Trimmings	122	4,294	0	3,965	0	0%	0	0%	0	0.00%
Insulation Materials - Electric	122	4,294	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Fishing Tools	122	4,294	0	3,965	0	0%	0	0%	0	0.00%
Pipe Sealing - Industrial	122	4,294	0	3,965	0	0%	0	0%	0	0.00%
Tanks - Used	122	4,294	1	3,547	0	0%	1	100%	0	0.00%
Butter	121	4,299	1	3,547	1	100%	0	0%	0	0.00%
Diamond Setters	121	4,299	1	3,547	1	100%	0	0%	0	0.00%
Heat Treating - Metal - Equipment & Supplies	121	4,299	0	3,965	0	0%	0	0%	0	0.00%
Rods - Threaded	121	4,299	0	3,965	0	0%	0	0%	0	0.00%
Shower Pan Replacement	121	4,299	2	3,218	2	100%	0	0%	0	0.00%
Ski Equipment - Wholesale & Manufacturers	121	4,299	0	3,965	0	0%	0	0%	0	0.00%
China - Wholesale & Manufacturers	120	4,305	0	3,965	0	0%	0	0%	0	0.00%
Coatings - Vacuum Deposition	120	4,305	3	2,998	2	67%	1	33%	0	0.00%
Doors - French	120	4,305	0	3,965	0	0%	0	0%	0	0.00%
Shuffleboards	120	4,305	0	3,965	0	0%	0	0%	0	0.00%
Sterilizing Service	120	4,305	0	3,965	0	0%	0	0%	0	0.00%
Parasail Service & Supplies	119	4,310	3	2,998	1	33%	2	67%	0	0.00%
Meteorological Consultants	118	4,311	0	3,965	0	0%	0	0%	0	0.00%
Naval Architects	118	4,311	0	3,965	0	0%	0	0%	0	0.00%
Pewter	118	4,311	0	3,965	0	0%	0	0%	0	0.00%
Obituary Notification Service	117	4,314	1	3,547	1	100%	0	0%	0	0.00%
Scenery Studio	117	4,314	0	3,965	0	0%	0	0%	0	0.00%
Cable & Wire Harness Assembly	116	4,316	5	2,696	5	100%	0	0%	0	0.00%
Pavement & Floor Marking Supplies & Equipment	116	4,316	0	3,965	0	0%	0	0%	0	0.00%
Routing Service - Air, Highway & Marine	116	4,316	2	3,218	2	100%	0	0%	0	0.00%
Salads	116	4,316	0	3,965	0	0%	0	0%	0	0.00%
Cleaning Services - Estate	115	4,320	0	3,965	0	0%	0	0%	0	0.00%
Evaporating Apparatus	115	4,320	2	3,218	1	50%	1	50%	0	0.00%
Metallizing	115	4,320	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Weaving Supplies & Equipment	115	4,320	0	3,965	0	0%	0	0%	0	0.00%
Horse race Handicapping	114	4,324	5	2,696	3	60%	2	40%	0	0.00%
Slings	114	4,324	0	3,965	0	0%	0	0%	0	0.00%
Watchmakers Equipment & Supplies	114	4,324	0	3,965	0	0%	0	0%	0	0.00%
Cans Manufacturers Machinery	113	4,327	0	3,965	0	0%	0	0%	0	0.00%
Coal & Coke - Wholesale	113	4,327	0	3,965	0	0%	0	0%	0	0.00%
Pole Line Contractors	112	4,329	0	3,965	0	0%	0	0%	0	0.00%
Pressurization Equipment	112	4,329	0	3,965	0	0%	0	0%	0	0.00%
Building Envelope Restoration	111	4,331	0	3,965	0	0%	0	0%	0	0.00%
Cardio-pherbotomy Training & Certification	111	4,331	2	3,218	0	0%	1	50%	1	50.00%
Cleaning Supplies by Mail	111	4,331	0	3,965	0	0%	0	0%	0	0.00%
Dishwashing Machines - Service & Repair	111	4,331	3	2,998	1	33%	2	67%	0	0.00%
Speed Reducers	111	4,331	0	3,965	0	0%	0	0%	0	0.00%
Anodizing	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Bar - Fixtures	110	4,336	2	3,218	0	0%	0	0%	2	100.00%
Brush Control	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Dry Erase Boards	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Drywall Toxic - Inspection	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Mirrors - Resilver	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Pinata Sales	110	4,336	1	3,547	0	0%	1	100%	0	0.00%
Protein Purification	110	4,336	0	3,965	0	0%	0	0%	0	0.00%
Calculating Service	109	4,344	0	3,965	0	0%	0	0%	0	0.00%
Fabric Laminating & Bonding	109	4,344	0	3,965	0	0%	0	0%	0	0.00%
Luggage Manufacturers Equipment & Supplies	109	4,344	4	2,821	4	100%	0	0%	0	0.00%
Health Care Linen Service	108	4,347	0	3,965	0	0%	0	0%	0	0.00%
Records - Phono - Manufacturers Equipment & Supplies	108	4,347	0	3,965	0	0%	0	0%	0	0.00%
Visual Control Systems	108	4,347	0	3,965	0	0%	0	0%	0	0.00%
Porcelain Products	107	4,350	0	3,965	0	0%	0	0%	0	0.00%
Wood Turning	107	4,350	0	3,965	0	0%	0	0%	0	0.00%
Arboretums	106	4,352	2	3,218	1	50%	1	50%	0	0.00%
Choreographers	106	4,352	2	3,218	0	0%	0	0%	2	100.00%
Government Offices - Foreign-Reps	106	4,352	2	3,218	0	0%	2	100%	0	0.00%
Law Books	106	4,352	1	3,547	0	0%	1	100%	0	0.00%
Silicones	106	4,352	0	3,965	0	0%	0	0%	0	0.00%
Sirens & Horns	106	4,352	0	3,965	0	0%	0	0%	0	0.00%
Aircraft Hangar Construction	105	4,358	0	3,965	0	0%	0	0%	0	0.00%
Commercial Blueprint Design	105	4,358	2	3,218	0	0%	2	100%	0	0.00%
Dust Control Materials	105	4,358	1	3,547	1	100%	0	0%	0	0.00%
Hammocks/Hammock Stands & Chairs	105	4,358	0	3,965	0	0%	0	0%	0	0.00%
Helicopters - Parts & Supplies	104	4,362	3	2,998	0	0%	3	100%	0	0.00%
Pipe Hangers	104	4,362	0	3,965	0	0%	0	0%	0	0.00%
Road Building Equipment	104	4,362	1	3,547	1	100%	0	0%	0	0.00%
Skating Rinks - Installation, Equipment & Supplies	104	4,362	0	3,965	0	0%	0	0%	0	0.00%
Spools	104	4,362	0	3,965	0	0%	0	0%	0	0.00%
Tapes - Sound - Wholesale & Manufacturers	104	4,362	0	3,965	0	0%	0	0%	0	0.00%
Veterinary Internal Medicine	104	4,362	2	3,218	2	100%	0	0%	0	0.00%
Balancing Service - Industrial	103	4,369	0	3,965	0	0%	0	0%	0	0.00%
Bistro	103	4,369	3	2,998	2	67%	1	33%	0	0.00%
Picture Hangers - Wholesale & Manufacturers	103	4,369	0	3,965	0	0%	0	0%	0	0.00%
Tobacco Leaf - Wholesale	103	4,369	0	3,965	0	0%	0	0%	0	0.00%
Trap & Skeet Ranges	103	4,369	0	3,965	0	0%	0	0%	0	0.00%
Crystals - Industrial	102	4,374	3	2,998	1	33%	2	67%	0	0.00%
Dress Forms - Wholesale & Manufacturers	102	4,374	6	2,582	1	17%	4	67%	1	16.67%
Online Dance Tutorials	102	4,374	0	3,965	0	0%	0	0%	0	0.00%
Brakes - Lining - Manufacturers & Distributors	101	4,377	0	3,965	0	0%	0	0%	0	0.00%
Clergy	101	4,377	0	3,965	0	0%	0	0%	0	0.00%
Hay Rides	101	4,377	0	3,965	0	0%	0	0%	0	0.00%
Strapping & Strapping Equipment	101	4,377	0	3,965	0	0%	0	0%	0	0.00%
Stress Relief Equipment & Supplies - Industrial	101	4,377	0	3,965	0	0%	0	0%	0	0.00%
Rivets	100	4,382	0	3,965	0	0%	0	0%	0	0.00%
Chillers - Liquid	99	4,383	1	3,547	1	100%	0	0%	0	0.00%
Lumber - Drying	99	4,383	0	3,965	0	0%	0	0%	0	0.00%
Seismic Retrofit	99	4,383	0	3,965	0	0%	0	0%	0	0.00%
Fish Nets	98	4,386	0	3,965	0	0%	0	0%	0	0.00%
Winches	98	4,386	0	3,965	0	0%	0	0%	0	0.00%
Auto - Fleet Maintenance	97	4,388	0	3,965	0	0%	0	0%	0	0.00%
Conduit & Fittings	97	4,388	0	3,965	0	0%	0	0%	0	0.00%
Lumber Inspectors	97	4,388	0	3,965	0	0%	0	0%	0	0.00%
Night Vision Equipment	97	4,388	0	3,965	0	0%	0	0%	0	0.00%
Aerial Lift - Repair & Maintenance	96	4,392	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Optometric Information Bureaus	96	4,392	3	2,998	0	0%	3	100%	0	0.00%
School Lunch Ordering & Management	96	4,392	1	3,547	0	0%	1	100%	0	0.00%
Automobile Pre-Paid Maintenance Plans	95	4,395	0	3,965	0	0%	0	0%	0	0.00%
Baling Equipment & Supplies	95	4,395	0	3,965	0	0%	0	0%	0	0.00%
Baseball Pitching Machines	95	4,395	0	3,965	0	0%	0	0%	0	0.00%
Capacitors	95	4,395	0	3,965	0	0%	0	0%	0	0.00%
Floor Machines - Rent	95	4,395	0	3,965	0	0%	0	0%	0	0.00%
Legal Printing	95	4,395	2	3,218	0	0%	2	100%	0	0.00%
Parachutes	95	4,395	1	3,547	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Construction Accidents	94	4,402	0	3,965	0	0%	0	0%	0	0.00%
Metaphysical Supplies & Service	94	4,402	2	3,218	1	50%	1	50%	0	0.00%
Twines & Cordage	94	4,402	0	3,965	0	0%	0	0%	0	0.00%
Meters - Repair	93	4,405	0	3,965	0	0%	0	0%	0	0.00%
Paper Brokers & Mill Reps	93	4,405	0	3,965	0	0%	0	0%	0	0.00%
Printing Repair	93	4,405	0	3,965	0	0%	0	0%	0	0.00%
Telemeter Equipment	93	4,405	0	3,965	0	0%	0	0%	0	0.00%
Carbide	92	4,409	0	3,965	0	0%	0	0%	0	0.00%
Funnels	92	4,409	0	3,965	0	0%	0	0%	0	0.00%
Japanese Food Products	92	4,409	4	2,821	1	25%	3	75%	0	0.00%
Acid Proof Equipment & Materials	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Anchors - Expansion	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Electric Motors - Used	91	4,412	1	3,547	0	0%	1	100%	0	0.00%
Hydrologists	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Managed Print Service	91	4,412	3	2,998	0	0%	3	100%	0	0.00%
Oils - ReRefined	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Pulp & Pulp Products	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Tobacco Buyers	91	4,412	0	3,965	0	0%	0	0%	0	0.00%
Beetle Repellent	90	4,420	0	3,965	0	0%	0	0%	0	0.00%
Dumbwaiters	90	4,420	0	3,965	0	0%	0	0%	0	0.00%
Elastic Goods	90	4,420	0	3,965	0	0%	0	0%	0	0.00%
Wait Staff	90	4,420	0	3,965	0	0%	0	0%	0	0.00%
Cork & Cork Products	89	4,424	0	3,965	0	0%	0	0%	0	0.00%
Crankshaft Manufacturers	89	4,424	0	3,965	0	0%	0	0%	0	0.00%
Orchestras & Bands - Competitions	89	4,424	0	3,965	0	0%	0	0%	0	0.00%
Screens - Security Door	89	4,424	0	3,965	0	0%	0	0%	0	0.00%
Tax Return Preparation - OTR Truck Drivers	89	4,424	2	3,218	1	50%	1	50%	0	0.00%
Thread Rolling, Cutting & Grinding	89	4,424	1	3,547	0	0%	1	100%	0	0.00%
Bookcases	88	4,430	0	3,965	0	0%	0	0%	0	0.00%
Car Pool Information	88	4,430	1	3,547	1	100%	0	0%	0	0.00%
Demographic Research	88	4,430	0	3,965	0	0%	0	0%	0	0.00%
Law & Financial Printers	88	4,430	1	3,547	0	0%	1	100%	0	0.00%
Recruiting - Armed Forces	88	4,430	0	3,965	0	0%	0	0%	0	0.00%
Typewriters - Supplies & Attachments	87	4,435	2	3,218	2	100%	0	0%	0	0.00%
Dishwashing Compounds	86	4,436	0	3,965	0	0%	0	0%	0	0.00%
Engravers - Photo	86	4,436	0	3,965	0	0%	0	0%	0	0.00%
Eye Banks	86	4,436	0	3,965	0	0%	0	0%	0	0.00%
Cocktail Mixes	85	4,439	0	3,965	0	0%	0	0%	0	0.00%
Expanded Metals	85	4,439	0	3,965	0	0%	0	0%	0	0.00%
Folding Machines	85	4,439	0	3,965	0	0%	0	0%	0	0.00%
Rustproofing - Industrial	85	4,439	1	3,547	0	0%	1	100%	0	0.00%
Passive Home Building	84	4,443	0	3,965	0	0%	0	0%	0	0.00%
Utility Tax Refunds for Manufacturers & Business	84	4,443	0	3,965	0	0%	0	0%	0	0.00%
Bellows	82	4,445	0	3,965	0	0%	0	0%	0	0.00%
Geophysical Apparatus	82	4,445	0	3,965	0	0%	0	0%	0	0.00%
Pharmacies - Specialty - Hemophilia	82	4,445	0	3,965	0	0%	0	0%	0	0.00%
Snow Removal Service - Roof	82	4,445	1	3,547	1	100%	0	0%	0	0.00%
Virtual Currency	82	4,445	6	2,582	1	17%	5	83%	0	0.00%
X-Ray Duplicating Services	82	4,445	0	3,965	0	0%	0	0%	0	0.00%
Grain Inspection	81	4,451	0	3,965	0	0%	0	0%	0	0.00%
Induction Heating Equipment	81	4,451	0	3,965	0	0%	0	0%	0	0.00%
Static Controls	81	4,451	0	3,965	0	0%	0	0%	0	0.00%
Canners Equipment & Supplies	80	4,454	3	2,998	1	33%	2	67%	0	0.00%
Drill Presses	80	4,454	0	3,965	0	0%	0	0%	0	0.00%
Lathes	80	4,454	0	3,965	0	0%	0	0%	0	0.00%
Stamps - Collecting Supplies	80	4,454	0	3,965	0	0%	0	0%	0	0.00%
Telegraph Service	80	4,454	0	3,965	0	0%	0	0%	0	0.00%
Badges - Manufacturer Supplies	79	4,459	0	3,965	0	0%	0	0%	0	0.00%
Foil & Foil Products	79	4,459	0	3,965	0	0%	0	0%	0	0.00%
Fraternalities & Sororities	79	4,459	0	3,965	0	0%	0	0%	0	0.00%
Ivory Goods	79	4,459	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Jail Equipment	79	4,459	0	3,965	0	0%	0	0%	0	0.00%
Weighers	79	4,459	1	3,547	0	100%	0	0%	0	0.00%
Color Cards	78	4,465	1	3,547	0	0%	1	100%	0	0.00%
Electrostatic Painting	78	4,465	0	3,965	0	0%	0	0%	0	0.00%
Audiometers	77	4,467	0	3,965	0	0%	0	0%	0	0.00%
Bushings	77	4,467	0	3,965	0	0%	0	0%	0	0.00%
Copywriting	77	4,467	0	3,965	0	0%	0	0%	0	0.00%
Lead Removal	77	4,467	0	3,965	0	0%	0	0%	0	0.00%
Screw Machines & Equipment	77	4,467	0	3,965	0	0%	0	0%	0	0.00%
Artificial Rock Scapes	76	4,472	2	3,218	2	100%	0	0%	0	0.00%
Braille Supplies	76	4,472	0	3,965	0	0%	0	0%	0	0.00%
Die Cutting Equipment & Supplies	76	4,472	0	3,965	0	0%	0	0%	0	0.00%
Floor Removal	76	4,472	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Projection Service	76	4,472	2	3,218	2	100%	0	0%	0	0.00%
Candles - Wickless	75	4,477	1	3,547	0	0%	1	100%	0	0.00%
Copper	75	4,477	1	3,547	0	0%	1	100%	0	0.00%
Custom Harvesting	75	4,477	0	3,965	0	0%	0	0%	0	0.00%
Employment Service - Union Talent Signatory	75	4,477	0	3,965	0	0%	0	0%	0	0.00%
Sleep Disorders - Snoring	75	4,477	3	2,998	2	67%	1	33%	0	0.00%
Tanks - Concrete	75	4,477	1	3,547	0	0%	1	100%	0	0.00%
Circulation Auditors	74	4,483	0	3,965	0	0%	0	0%	0	0.00%
Contractors - Plant Maintenance Shutdown	74	4,483	0	3,965	0	0%	0	0%	0	0.00%
Floor Machines - Repair	74	4,483	0	3,965	0	0%	0	0%	0	0.00%
Mayonnaise & Salad Dressings	74	4,483	0	3,965	0	0%	0	0%	0	0.00%
Millinery - Wholesale & Manufacturers	74	4,483	1	3,547	1	100%	0	0%	0	0.00%
Store Fixtures - Used	74	4,483	1	3,547	0	0%	1	100%	0	0.00%
Thread	74	4,483	1	3,547	1	100%	0	0%	0	0.00%
Attorneys & Lawyers - Child Advocacy	73	4,490	1	3,547	0	0%	1	100%	0	0.00%
Cargo Stabilizing Devices	73	4,490	2	3,218	1	50%	1	50%	0	0.00%
Charity - American Indian	73	4,490	1	3,547	1	100%	0	0%	0	0.00%
Glass Beads - Industrial	73	4,490	4	2,821	3	75%	1	25%	0	0.00%
Laminations - Motor & Transformer	73	4,490	0	3,965	0	0%	0	0%	0	0.00%
Weaving & Mending	73	4,490	1	3,547	1	100%	0	0%	0	0.00%
Boards Of Trade	72	4,496	3	2,998	3	100%	0	0%	0	0.00%
Bowling Instruction	72	4,496	0	3,965	0	0%	0	0%	0	0.00%
Carbon Monoxide Detecting	72	4,496	1	3,547	0	0%	1	100%	0	0.00%
Heavy Equipment Rubber Tracks	72	4,496	2	3,218	1	50%	1	50%	0	0.00%
Medicines - Preventative Dogs & Cats	72	4,496	2	3,218	2	100%	0	0%	0	0.00%
Baby Shoe Preservation	71	4,501	1	3,547	1	100%	0	0%	0	0.00%
Caps - Wholesale & Manufacturers	71	4,501	1	3,547	1	100%	0	0%	0	0.00%
Fur Cuttings	71	4,501	0	3,965	0	0%	0	0%	0	0.00%
Addressing Machines & Supplies	70	4,504	0	3,965	0	0%	0	0%	0	0.00%
Electroforming	70	4,504	0	3,965	0	0%	0	0%	0	0.00%
Felt & Felt Products	70	4,504	0	3,965	0	0%	0	0%	0	0.00%
Gas Boosters	70	4,504	0	3,965	0	0%	0	0%	0	0.00%
Graffiti Removal	70	4,504	0	3,965	0	0%	0	0%	0	0.00%
Wire Stitching Machines & Supplies	70	4,504	1	3,547	0	0%	0	0%	1	100.00%
Antlers, Hides & Mounts	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Chemicals - Reclaiming	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Cupolas	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Electric Vehicles - Home Charging Station	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Ovens - Brick Pizza	69	4,510	4	2,821	1	25%	3	75%	0	0.00%
Soldering Equipment	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Wire Wrapping Service & Equipment	69	4,510	0	3,965	0	0%	0	0%	0	0.00%
Buckets - Digging & Hoisting	68	4,517	0	3,965	0	0%	0	0%	0	0.00%
Lamp Shade Covers	68	4,517	1	3,547	1	100%	0	0%	0	0.00%
Music Shells	68	4,517	1	3,547	1	100%	0	0%	0	0.00%
Stamp Machines	68	4,517	0	3,965	0	0%	0	0%	0	0.00%
Discotheques	67	4,521	1	3,547	1	100%	0	0%	0	0.00%
Kite Boarding	67	4,521	1	3,547	0	0%	0	0%	0	0.00%
Urban Farmer	67	4,521	0	3,965	0	0%	0	0%	0	0.00%
Fences - Wood	66	4,524	0	3,965	0	0%	0	0%	0	0.00%
Gloves - Cleaning & Repairing	66	4,524	0	3,965	0	0%	0	0%	0	0.00%
Macaroni	66	4,524	0	3,965	0	0%	0	0%	0	0.00%
Compressors - Rent	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Expansion Joints	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Gelatin	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Magnetic Inspection Service	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Metal Sawing & Cut-Off Service	65	4,527	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Radioactive Materials	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Television Station Reprs	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Turnstiles	65	4,527	0	3,965	0	0%	0	0%	0	0.00%
Auto Repair - Shocks	64	4,535	1	3,547	1	100%	0	0%	0	0.00%
Batching Equipment	64	4,535	0	3,965	0	0%	0	0%	0	0.00%
Combustion Controls	64	4,535	0	3,965	0	0%	0	0%	0	0.00%
Telegrams - Novelty	64	4,535	0	3,965	0	0%	0	0%	0	0.00%
Washing Machines & Dryers - Rent & Lease	64	4,535	7	2,480	3	43%	4	57%	0	0.00%
Furniture Pads	63	4,540	5	2,696	0	0%	2	40%	3	60.00%
Milling Cutters	63	4,540	2	3,218	0	0%	1	50%	1	50.00%
Pipe Locating Equipment	63	4,540	0	3,965	0	0%	0	0%	0	0.00%
Spill Control Service	63	4,540	0	3,965	0	0%	0	0%	0	0.00%
Tape Recorders	63	4,540	1	3,547	0	0%	1	100%	0	0.00%
Aircraft Fixed Based Operator	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Boy & Girl Organizations - Supplies	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Egg Processing & Shipping Equipment & Supplies	62	4,545	1	3,547	1	100%	0	0%	0	0.00%
Lapidaries	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Non - Woven Fabrics	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Picnic Grounds	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Savings & Loan Association - Reprs	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Separators	62	4,545	0	3,965	0	0%	0	0%	0	0.00%
Cosmetic Sales by Mail	61	4,553	1	3,547	1	100%	0	0%	0	0.00%
Food Products Reconditioning	61	4,553	0	3,965	0	0%	0	0%	0	0.00%
Metal Slitting & Shearing	61	4,553	0	3,965	0	0%	0	0%	0	0.00%
Sausage Casings	61	4,553	0	3,965	0	0%	0	0%	0	0.00%
Cornices - Building	60	4,557	0	3,965	0	0%	0	0%	0	0.00%
Fire Escapes	60	4,557	0	3,965	0	0%	0	0%	0	0.00%
Fur Finishers & Liners	60	4,557	0	3,965	0	0%	0	0%	0	0.00%
Heat Sealing	60	4,557	1	3,547	1	100%	0	0%	0	0.00%
Ice Cream Manufacturers Supplies	60	4,557	0	3,965	0	0%	0	0%	0	0.00%
Metal Cleaning Machines	60	4,557	0	3,965	0	0%	0	0%	0	0.00%
Metal Cleaning Equipment	59	4,563	0	3,965	0	0%	0	0%	0	0.00%
Opera Companies	59	4,563	0	3,965	0	0%	0	0%	0	0.00%
Port Authorities	59	4,563	0	3,965	0	0%	0	0%	0	0.00%
Rockfall Mitigation	59	4,563	1	3,547	1	100%	0	0%	0	0.00%
Rotogravure Printers	59	4,563	0	3,965	0	0%	0	0%	0	0.00%
Strippers - Mechanical	59	4,563	0	3,965	0	0%	0	0%	0	0.00%
Cloth Cutting	58	4,569	0	3,965	0	0%	0	0%	0	0.00%
Fur Farms - Equipment & Supplies	58	4,569	0	3,965	0	0%	0	0%	0	0.00%
Gift Wrapping Service	58	4,569	1	3,547	0	0%	1	100%	0	0.00%
Household Management	58	4,569	7	2,480	7	100%	0	0%	0	0.00%
Irrigation Equipment	58	4,569	2	3,218	1	50%	1	50%	0	0.00%
Shock Absorbers	58	4,569	2	3,218	2	100%	0	0%	0	0.00%
Dairy Equipment Repair	57	4,575	0	3,965	0	0%	0	0%	0	0.00%
Jalousies	57	4,575	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Laboratories	57	4,575	0	3,965	0	0%	0	0%	0	0.00%
Snow Making Machines	57	4,575	0	3,965	0	0%	0	0%	0	0.00%
Caning	56	4,579	0	3,965	0	0%	0	0%	0	0.00%
Columbarium	56	4,579	0	3,965	0	0%	0	0%	0	0.00%
Scientists - Pharmaceutical	56	4,579	10	2,236	0	0%	10	100%	0	0.00%
Coal Washing	55	4,582	0	3,965	0	0%	0	0%	0	0.00%
Coil Winding	55	4,582	0	3,965	0	0%	0	0%	0	0.00%
Filling Machinery	55	4,582	0	3,965	0	0%	0	0%	0	0.00%
Glass - Tempered	55	4,582	2	3,218	1	50%	1	50%	0	0.00%
Golf Course Architects	55	4,582	0	3,965	0	0%	0	0%	0	0.00%
Libraries - Circulating & Rental	55	4,582	0	3,965	0	0%	0	0%	0	0.00%
Mops - Wholesale & Manufacturers	55	4,582	2	3,218	2	100%	0	0%	0	0.00%
Doors - Rolling	54	4,589	1	3,547	0	0%	1	100%	0	0.00%
Forging Equipment	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Hygrometers	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Oil Seeds	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Ranges & Ovens - Wholesale & Manufacturers	54	4,589	1	3,547	1	100%	0	0%	0	0.00%
Staples, Staplers & Tackers	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Tape Recorders - Sound - Service & Repair	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Welding Inspectors	54	4,589	0	3,965	0	0%	0	0%	0	0.00%
Fire Hose	53	4,597	0	3,965	0	0%	0	0%	0	0.00%
Milk Distributor	53	4,597	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Representatives	53	4,597	1	3,547	0	0%	1	100%	0	0.00%
Pleating Machines	53	4,597	0	3,965	0	0%	0	0%	0	0.00%
Carpet Workrooms	52	4,601	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Compactors - Waste - Wholesale & Manufacturers	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Livestock - Commission	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Paper Hangers Equipment & Supplies	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Paper Mill Machinery	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Structural Support - Underground	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Textile Engravers	52	4,601	1	3,547	1	100%	0	0%	0	0.00%
Tobacco Growers Equipment & Supplies	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Variable Speed Drives	52	4,601	0	3,965	0	0%	0	0%	0	0.00%
Auto Repair - Power Steering	51	4,610	0	3,965	0	0%	0	0%	0	0.00%
Box Lunches	51	4,610	0	3,965	0	0%	0	0%	0	0.00%
Boxes - Metal	51	4,610	1	3,547	0	0%	1	100%	0	0.00%
Cold Storage Doors & Insulated Panels	51	4,610	0	3,965	0	0%	0	0%	0	0.00%
Concrete Mixers - Renting	51	4,610	0	3,965	0	0%	0	0%	0	0.00%
Rubber Working Machinery	51	4,610	0	3,965	0	0%	0	0%	0	0.00%
Shower Curtains - Wholesale & Manufacturers	51	4,610	1	3,547	1	100%	0	0%	0	0.00%
Aerosols	50	4,617	0	3,965	0	0%	0	0%	0	0.00%
Brass Fabricators	50	4,617	0	3,965	0	0%	0	0%	0	0.00%
Combs	50	4,617	0	3,965	0	0%	0	0%	0	0.00%
Fur Cleaning & Dyeing - Wholesale	50	4,617	0	3,965	0	0%	0	0%	0	0.00%
Oriental Goods - Wholesale & Manufacturers	50	4,617	0	3,965	0	0%	0	0%	0	0.00%
Square Dance Apparel	50	4,617	2	3,218	0	0%	2	100%	0	0.00%
Cord Sets & Cords - Electric	49	4,623	0	3,965	0	0%	0	0%	0	0.00%
Racquetball Equipment & Supplies	49	4,623	1	3,547	1	100%	0	0%	0	0.00%
Tobacco Growers	49	4,623	0	3,965	0	0%	0	0%	0	0.00%
Rollers	48	4,626	0	3,965	0	0%	0	0%	0	0.00%
Tape Recorders - Sound - Supplies & Parts	48	4,626	0	3,965	0	0%	0	0%	0	0.00%
Tennis Court Resurfacing	48	4,626	0	3,965	0	0%	0	0%	0	0.00%
Titanium	48	4,626	1	3,547	1	100%	0	0%	0	0.00%
Visual Impairment Products & Services	48	4,626	0	3,965	0	0%	0	0%	0	0.00%
Compactors - Waste - Supplies & Parts	47	4,631	0	3,965	0	0%	0	0%	0	0.00%
Concrete Removal	47	4,631	2	3,218	1	50%	1	50%	0	0.00%
Crankshaft Grinding	47	4,631	1	3,547	1	100%	0	0%	0	0.00%
Dock Covers	47	4,631	0	3,965	0	0%	0	0%	0	0.00%
Microwave Ovens - Supplies & Parts	47	4,631	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Film Storage	47	4,631	0	3,965	0	0%	0	0%	0	0.00%
Dynamometers	46	4,637	0	3,965	0	0%	0	0%	0	0.00%
In-floor Heating	46	4,637	0	3,965	0	0%	0	0%	0	0.00%
Life Raft Inflation Equipment	46	4,637	0	3,965	0	0%	0	0%	0	0.00%
Masks	46	4,637	4	2,821	1	25%	3	75%	0	0.00%
Smoke Stacks	46	4,637	0	3,965	0	0%	0	0%	0	0.00%
Table Tennis Facilities	46	4,637	1	3,547	0	0%	1	100%	0	0.00%
Caissons - Structural	45	4,643	0	3,965	0	0%	0	0%	0	0.00%
Criminologists	45	4,643	0	3,965	0	0%	0	0%	0	0.00%
Missile & Rocket Components - Manufacturers	45	4,643	0	3,965	0	0%	0	0%	0	0.00%
Thermal Remediation	45	4,643	1	3,547	0	0%	1	100%	0	0.00%
Cotton Goods Brokers	44	4,647	0	3,965	0	0%	0	0%	0	0.00%
Meteorological Instruments	44	4,647	0	3,965	0	0%	0	0%	0	0.00%
Monuments - Cleaning & Restoration	44	4,647	0	3,965	0	0%	0	0%	0	0.00%
Oils - Road	44	4,647	0	3,965	0	0%	0	0%	0	0.00%
Computers - Time Share	43	4,651	0	3,965	0	0%	0	0%	0	0.00%
Doll Manufacturers Equipment & Supplies	43	4,651	0	3,965	0	0%	0	0%	0	0.00%
Leather Finishes	43	4,651	0	3,965	0	0%	0	0%	0	0.00%
Printing Technician	43	4,651	1	3,547	1	100%	0	0%	0	0.00%
Sound Level Testing - Industrial	43	4,651	0	3,965	0	0%	0	0%	0	0.00%
Art Identification & Registration	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Branding Equipment	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Dentist - Sedation	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Mathematicians	42	4,656	2	3,218	2	100%	0	0%	0	0.00%
Pivots - Precision Instrument	42	4,656	1	3,547	1	100%	0	0%	0	0.00%
Plastics - Reinforced	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Skate Sharpening	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Surface Plates	42	4,656	0	3,965	0	0%	0	0%	0	0.00%
Charts	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Cylinders - Hydrostatic Testing	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Glass Rods & Tubing	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Ice Sculptures	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Metal Stamping Equipment	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Nylon Fabrics	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Seismograph Service	41	4,664	0	3,965	0	0%	0	0%	0	0.00%
Barrels & Drums - Used	40	4,671	1	3,547	1	100%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pillows - Renovating	40	4,671	0	3,965	0	0%	0	0%	0	0.00%
Power Take - Offs	40	4,671	0	3,965	0	0%	0	0%	0	0.00%
Presses - Power	40	4,671	5	2,696	1	20%	4	80%	0	0.00%
Rainwear	40	4,671	0	3,965	0	0%	0	0%	0	0.00%
Washing Machines - Industrial	40	4,671	0	3,965	0	0%	0	0%	0	0.00%
Winding Machinery	40	4,671	0	3,965	0	0%	0	0%	0	0.00%
Box Openers	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Farms - Urban	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Pewterware	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Plasterers Equipment & Supplies	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Radio Program Surveys	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Sugar Refiners	39	4,678	0	3,965	0	0%	0	0%	0	0.00%
Restaurant Work Wear & Supplies	38	4,684	1	3,547	0	0%	1	100%	0	0.00%
Terra Cotta	38	4,684	0	3,965	0	0%	0	0%	0	0.00%
Spinologists	37	4,686	0	3,965	0	0%	0	0%	0	0.00%
Thermography - Infrared	37	4,686	0	3,965	0	0%	0	0%	0	0.00%
Tube Cleaning & Expanding Equipment	37	4,686	0	3,965	0	0%	0	0%	0	0.00%
Bindings - Bias & Straight	36	4,689	0	3,965	0	0%	0	0%	0	0.00%
Content Management Systems	36	4,689	0	3,965	0	0%	0	0%	0	0.00%
Surveyors - Cargo	36	4,689	0	3,965	0	0%	0	0%	0	0.00%
Titling Service - Television & Motion Pictures	36	4,689	0	3,965	0	0%	0	0%	0	0.00%
Airport Designers	35	4,693	1	3,547	0	0%	1	100%	0	0.00%
Etching Equipment & Supplies	35	4,693	0	3,965	0	0%	0	0%	0	0.00%
Fire Exit Devices	35	4,693	0	3,965	0	0%	0	0%	0	0.00%
Floats - Parade	35	4,693	0	3,965	0	0%	0	0%	0	0.00%
Gas Recycling Plants	35	4,693	1	3,547	0	0%	1	100%	0	0.00%
Lot Rental	35	4,693	4	2,821	2	50%	1	25%	1	25.00%
Soap Dispensers	35	4,693	0	3,965	0	0%	0	0%	0	0.00%
Air Sealing	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Auditory Training Equipment	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Christian Science Practitioners	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Cleaners & Dyers Supplies	34	4,700	2	3,218	1	50%	1	50%	0	0.00%
Cotton Picking Machinery	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Flashers - Electric	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Grinding Wheels	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Ice Cream Mixes	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Lacquers - Manufacturers	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Noodles	34	4,700	0	3,965	0	0%	0	0%	0	0.00%
Ship Wreckers	34	4,700	1	3,547	0	0%	1	100%	0	0.00%
Chlorinators	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Dishwashing Machines - Supplies & Parts	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Embossing	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Fuel Tax Service	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Safety Cans	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Sample Cards & Books	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Silage Covering	33	4,711	0	3,965	0	0%	0	0%	0	0.00%
Tailors Supplies	33	4,711	1	3,547	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Agriculture	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Balancing Equipment	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Black Light Equipment & Supplies	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Coin Cards	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Mothproofing	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Oceanographic Equipment	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Rayon Fabrics	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Tennis Court Enclosures	32	4,719	0	3,965	0	0%	0	0%	0	0.00%
Assayers	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Bronze Tablets	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Observatories	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Offset Printing Repair	31	4,727	1	3,547	0	0%	1	100%	0	0.00%
Railroad Ties - Wholesale & Manufacturers	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Reserve Study	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Sterilizing Apparatus	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Time Locks	31	4,727	0	3,965	0	0%	0	0%	0	0.00%
Bag Making Machinery	30	4,735	2	3,218	1	50%	1	50%	0	0.00%
Enameling, Japanning & Lacquering	30	4,735	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Technicians	30	4,735	0	3,965	0	0%	0	0%	0	0.00%
Planetariums	30	4,735	0	3,965	0	0%	0	0%	0	0.00%
Shovels - Power	30	4,735	0	3,965	0	0%	0	0%	0	0.00%
Stakes	30	4,735	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Chalkboards	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Doors - Industrial	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Escalators	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Fire Extinguishing Fluid	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Knitting Machines	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Lapidary Equipment & Supplies	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Masts & Spars	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Pennants	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Vials	29	4,741	0	3,965	0	0%	0	0%	0	0.00%
Film Scrap	28	4,750	0	3,965	0	0%	0	0%	0	0.00%
Honing Machines & Equipment	28	4,750	0	3,965	0	0%	0	0%	0	0.00%
Rolling Mill Machinery	28	4,750	0	3,965	0	0%	0	0%	0	0.00%
Spark Plugs	28	4,750	1	3,547	0	0%	1	100%	0	0.00%
Zippers - Repair	28	4,750	0	3,965	0	0%	0	0%	0	0.00%
Artificial Rock Dog Caves	27	4,755	0	3,965	0	0%	0	0%	0	0.00%
Boxes - Used	27	4,755	2	3,218	0	0%	2	100%	0	0.00%
Sculptors Equipment & Supplies	27	4,755	0	3,965	0	0%	0	0%	0	0.00%
Welding Equipment - Rent	27	4,755	0	3,965	0	0%	0	0%	0	0.00%
Wire Strippers	27	4,755	1	3,547	0	0%	1	100%	0	0.00%
Beer Coil Cleaning Equipment	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Cams - Grinding & Cutting	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Christian Science Reading Rooms	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Debris Box Service	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Equine nutrition	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Investigators - Trademark Infringement	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Marketing - Dental	26	4,760	1	3,547	1	100%	0	0%	0	0.00%
Motion Picture Equipment & Supplies - Repair	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Porcelain Enameling	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Washing Machines & Dryers - Supplies & Parts	26	4,760	1	3,547	1	100%	0	0%	0	0.00%
Word Process System, Consultant, Designer	26	4,760	0	3,965	0	0%	0	0%	0	0.00%
Aquatic Rescue Relocation	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Juvenile	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Dowels	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Dyers - Wholesale	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Jacks - Repair	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Naval Stores	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Paper Cutting & Drilling Machines	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Quilts - Renovating	25	4,771	0	3,965	0	0%	0	0%	0	0.00%
Badminton Courts - Public	24	4,779	1	3,547	1	100%	0	0%	0	0.00%
Cereals	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Drug Discovery Provider	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Feed Grinding	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Myotherapy	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Needles	24	4,779	1	3,547	1	100%	0	0%	0	0.00%
Olives	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Pistons	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Pulleys	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Thermograph Equipment & Supplies	24	4,779	0	3,965	0	0%	0	0%	0	0.00%
Air Motors	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Anti-Fogging Compounds	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Chimneys - Prefabricated	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Coils - Fin	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Degreasing Equipment & Supplies	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Factory Locating Consultants	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Indexing Service - Book, Periodical	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Levels	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Motion Picture Film Libraries	23	4,789	1	3,547	1	100%	0	0%	0	0.00%
Racquetball Courts - Public	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Waste - Cotton, Wool	23	4,789	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - 3rd Party Workers Compensation Claims	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Broaching	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Brush Hogging	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Magazines - Back Number	22	4,800	1	3,547	0	0%	1	100%	0	0.00%
Paper Mill Supplies	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Ship Chandlers	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Tailoring Instruction	22	4,800	1	3,547	0	0%	1	100%	0	0.00%
Vibrators - Industrial	22	4,800	0	3,965	0	0%	0	0%	0	0.00%
Boxes - Wire Bound	21	4,808	0	3,965	0	0%	0	0%	0	0.00%
Brake Fluids	21	4,808	1	3,547	1	100%	0	0%	0	0.00%
Grass Trimmers & Tillers	21	4,808	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Lamp Shades - Cleaning & Repairing	21	4,808	0	3,965	0	0%	0	0%	0	0.00%
Livestock Grooming	21	4,808	0	3,965	0	0%	0	0%	0	0.00%
Portable Buildings - Moving	21	4,808	1	3,547	1	100%	0	0%	0	0.00%
Crutches	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Dome Structures	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Oceanographers	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Seismograph Equipment & Supplies	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Solder	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Solvents - Reclaiming	20	4,814	0	3,965	0	0%	0	0%	0	0.00%
Artist - Touch Up	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Blowers - Outdoor	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Chucks	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Embossing Equipment & Supplies	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Fruits - Glace	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Heat Sealing Equipment & Supplies	19	4,820	1	3,547	1	100%	0	0%	0	0.00%
Neckwear - Wholesale & Manufacturers	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Pipe - Used	19	4,820	0	3,965	0	0%	0	0%	0	0.00%
Bowling Lane Refinish & Repair	18	4,828	0	3,965	0	0%	0	0%	0	0.00%
Charity - Child Sponsorship	18	4,828	0	3,965	0	0%	0	0%	0	0.00%
Cold Type Composition	18	4,828	0	3,965	0	0%	0	0%	0	0.00%
Cottonseed Products	18	4,828	0	3,965	0	0%	0	0%	0	0.00%
Ice Substitutes	18	4,828	1	3,547	1	100%	0	0%	0	0.00%
Libraries - Institutional	18	4,828	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Eminent Domain	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Buses - Bodies	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
China & Glassware - Renting	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Concrete Vibrators	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Counterfeit Money Detection Devices	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Florists - Brokers	17	4,834	1	3,547	0	0%	0	0%	1	100.00%
Inserts - Screw Thread	17	4,834	1	3,547	0	0%	1	100%	0	0.00%
Magnetic Inspection Equipment	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Microwave Ovens - Dealers	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Missile & Rocket Manufacturers	17	4,834	1	3,547	1	100%	0	0%	0	0.00%
Motion Picture Research Service	17	4,834	1	3,547	1	100%	0	0%	0	0.00%
Steam Traps	17	4,834	0	3,965	0	0%	0	0%	0	0.00%
Table Suppliers	17	4,834	3	2,998	0	0%	3	100%	0	0.00%
Water Craft Repair	17	4,834	1	3,547	1	100%	0	0%	0	0.00%
Ad Word Sponsorship	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Boilers - Rental	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Deodorizing Equipment	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Geochemists	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Ice Crushers	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Linoleum Layers Equipment & Supplies	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Oil Mill Machinery	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Pants	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Perforated Materials	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Sanitary Napkins	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Squash Courts - Private	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Structural Imaging	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Tank Heads	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Wire Cloth	16	4,848	0	3,965	0	0%	0	0%	0	0.00%
Brazing	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Cistern Builders	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Concert Performers	15	4,862	1	3,547	0	0%	1	100%	0	0.00%
Encyclopedia & Book Sales by Mail	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Linoleum - Wholesale & Manufacturers	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Monogram & Initial Machines	15	4,862	1	3,547	0	0%	1	100%	0	0.00%
Pole Line Equipment	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Printers - Cellophane, Foil	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Quilting - Instruction	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Unemployment Representation	15	4,862	0	3,965	0	0%	0	0%	0	0.00%
Ammonia	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Cardboard	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Fuses - Electric	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Geographers	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Honeycomb Materials	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Laces	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Lead Burning	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Pipe Cutting & Threading Equipment	14	4,872	0	3,965	0	0%	0	0%	0	0.00%
Zinc Oxide	14	4,872	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Beds - Renting	13	4,881	1	3,547	1	100%	0	0%	0	0.00%
Convents & Monasteries	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Fire Doors & Shutters	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Flanges	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Grinding Wheel Dressers	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Lawn Tractor Dealers	13	4,881	2	3,218	2	100%	0	0%	0	0.00%
Rings - Retaining	13	4,881	2	3,218	1	50%	1	50%	0	0.00%
Signs - Photoluminescent	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Soffit & Fascia	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Tear Gas	13	4,881	0	3,965	0	0%	0	0%	0	0.00%
Venetian Blinds - Repair	13	4,881	1	3,547	1	100%	0	0%	0	0.00%
Autographic Registers & Supplies	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Bag Ties	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Jigs & Fixtures - Components	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Nailing Machinery	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Nuclear Reactor - Manufacturers	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Oil Well Fire Extinguishing	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Print Cutters	12	4,892	1	3,547	0	0%	1	100%	0	0.00%
Reflectors	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Sod Cutting Machines	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Tin	12	4,892	0	3,965	0	0%	0	0%	0	0.00%
Agates	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Assayers Supplies	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Ballistics Experts	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Dusters & Dusting Cloths	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Job Lot Merchandise	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Lighting Fixtures - Cleaning	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Orchard Equipment & Supplies	11	4,902	1	3,547	1	100%	0	0%	0	0.00%
Racquetball Court Construction	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Recreational Vehicles - Carpet & Upholstery Cleaning	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Ski Lift Equipment	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Teletypewriters & Systems	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Washing Machines & Dryers - Wholesale & Manufacturers	11	4,902	0	3,965	0	0%	0	0%	0	0.00%
Bottles - Used	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Carpet & Rug Renting	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Chewing Gum	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Choirs	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Oils - Cutting	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Perfuming - Fabric, Paper	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Synagogues	10	4,914	0	3,965	0	0%	0	0%	0	0.00%
Balls - Glass	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Breakfast Nooks & Booths	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Elevators - Testing Services	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Handkerchiefs	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Incinerators	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Jade & Jade Goods	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Jigs & Fixtures	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Livestock Appraisers	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Pipe & Boiler Covering Materials	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Punches	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Rattan, Reeds & Willows	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Shortening	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Sweaters - Trimming Service	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Travelers Checks	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Waterbeds - Supplies & Parts	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Word Processing Equipment - Maintenance	9	4,921	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Condominium Conversion	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Chute Cleaning	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Cinders	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Clay	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Excelsior	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Jai-Alai Exhibitions	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Metallurgists Equipment & Supplies	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Mezzanines & Platforms	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Micrometers	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Paper Towels	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Places Of Interest	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Rectifiers - Electric	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Time Stamps	8	4,937	0	3,965	0	0%	0	0%	0	0.00%
Tobacco Machinery	8	4,937	1	3,547	0	0%	1	100%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Bathing Beaches	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Brake Shoe Bonding & Exchanging	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Burlap	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Metals - Clad	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Oils - Animal & Fish	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Pails	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Shims	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Sweeping Compounds	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Umbrellas - Repairing	7	4,951	0	3,965	0	0%	0	0%	0	0.00%
Dials	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Gavels	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Ironing Boards	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Livestock Order Buyers	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Malt & Hops	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Matches	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Measuring Tapes & Rules	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Radio Direction Finders	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Shoe Machinery	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Slicing Machines	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Steeple & Spires	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Sweaters	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Tachometers	6	4,960	0	3,965	0	0%	0	0%	0	0.00%
Dredging Machinery	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Lift Kits	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Monorail Systems	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Pet Training - Electronic/ecollar	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Tree Climbing Instruction	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Wire Straighten & Cut	5	4,973	0	3,965	0	0%	0	0%	0	0.00%
Aprons - Industrial	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Babbitt Metals	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Colors - Food	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Compasses	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Doughnut Machines & Supplies	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Drop Cloths	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Fare Registers & Meters	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Fire Lookout Stations	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Fish Processors Equipment	4	4,979	1	3,547	1	100%	0	0%	0	0.00%
Gumming Service	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Ice Cream Cone Manufacturers Equipment	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Livestock Spraying	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Oil Hole Covers	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Rubber - Crude	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Rubber Bands	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Ship Registers	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Strainers - Wholesale & Manufacturers	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Thermocouples	4	4,979	0	3,965	0	0%	0	0%	0	0.00%
Bottle Caps & Seals	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Bull Riding	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Collapsible Tubes	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Demagnetizers	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Dyers - Industrial	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Fungicides	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Ladders - Renting	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Lanyards	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Print Blocks	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Sanitariums	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Sugar Brokers & Wholesalers	3	4,997	1	3,547	0	0%	1	100%	0	0.00%
Tennis Racket Stringing Machines	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Tin ware	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Towels - Industrial	3	4,997	0	3,965	0	0%	0	0%	0	0.00%
Anodes	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Antique Asian Rugs	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Coin Wrappers	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Custom Synthesis	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Deposit Protection	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Dressmakers Supplies	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Driveway Preparation	2	5,011	1	3,547	1	100%	0	0%	0	0.00%
Experimental Work	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Flock Manufacturers & Processors	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Gold Stamping	2	5,011	0	3,965	0	0%	0	0%	0	0.00%

**US BBB
2013 Statistics
Sorted by Inquiries**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Governors	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Guards - Machine	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Incinerators - Supplies & Parts	2	5,011	1	3,547	0	0%	1	100%	0	0.00%
Lath	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Moorage	2	5,011	1	3,547	1	100%	0	0%	0	0.00%
Name Plates - Holders	2	5,011	1	3,547	1	100%	0	0%	0	0.00%
Numbering Machines	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Podiatrists Reference Service	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Shafting	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Ship Cleaning	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Stamp Pads	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Stencil Cutting Machines	2	5,011	1	3,547	1	100%	0	0%	0	0.00%
Teletypewriters Supplies	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Universal Joints	2	5,011	0	3,965	0	0%	0	0%	0	0.00%
Attorneys & Lawyers ac Short Sale	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Bed Wetting Aids	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Bridge Instruction	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Coat Fronts	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Coats Of Arms	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Coils - Plate	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Couplings	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Fuel - Marine	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Fur Matching	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Hematology	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Mattresses - Cleaning	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Metallizing Equipment	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Motor Home - Carpet & Upholstery Cleaning	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Pins Cotter, Taper	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Sewer Cleaner Vacuum Service	1	5,035	1	3,547	1	100%	0	0%	0	0.00%
Snowmobile Tours	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Sound Effect Records	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Suicide Prevention Service	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Therapy Dogs	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
U-Catch Fishing	1	5,035	0	3,965	0	0%	0	0%	0	0.00%
Veterinary Physical Therapy & Rehabilitation	1	5,035	0	3,965	0	0%	0	0%	0	0.00%