

**Canada BBB
2013 Statistics
Sorted by Complaints**

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Totals	9,197,069		32,850		22,622	69%	9,270	28%	958	2.92%
Furniture - Retail	82,423	16	1,027	1	757	74%	260	25%	10	0.97%
Coupon Services	12,502	138	1,012	2	364	36%	556	55%	92	9.09%
Cellular Telephone Service & Supplies	23,131	70	904	3	821	91%	82	9%	1	0.11%
Auto Dealers - New Cars	128,554	10	816	4	686	84%	129	16%	1	0.12%
Movers	225,341	3	760	5	463	61%	264	35%	13	1.71%
Collection Agencies	109,819	14	668	6	599	90%	61	9%	8	1.20%
Lawn Maintenance	63,624	22	619	7	530	86%	89	14%	0	0.00%
Cellular Telephone Equipment & Supplies	11,528	149	573	8	550	96%	22	4%	1	0.17%
Television - Cable, CATV & Satellite	5,178	301	551	9	546	99%	5	1%	0	0.00%
Auto Dealers - Used Cars	202,459	4	550	10	401	73%	146	27%	3	0.55%
Roofing Contractors	369,718	1	515	11	324	63%	166	32%	25	4.85%
Telephone Communications	20,735	77	505	12	471	93%	33	7%	1	0.20%
Energy Service Companies	51,093	29	458	13	383	84%	75	16%	0	0.00%
Health Clubs	27,745	55	402	14	312	78%	79	20%	11	2.74%
Electronic Equipment & Supplies - Dealers	18,022	96	402	14	327	81%	75	19%	0	0.00%
Auto Repair & Service	158,678	7	365	16	244	67%	115	32%	6	1.64%
Contractors - General	245,408	2	357	17	147	41%	194	54%	16	4.48%
Internet Services	37,492	36	349	18	304	87%	44	13%	1	0.29%
Plumbers	204,841	4	294	19	223	76%	68	23%	3	1.02%
Department Stores	5,740	275	252	20	251	100%	1	0%	0	0.00%
Water Heaters - Dealers	24,636	65	250	21	244	98%	4	2%	2	0.80%
Home Builders	136,300	9	240	22	201	84%	38	16%	1	0.42%
Travel Agencies & Bureaus	62,778	23	235	23	200	85%	34	14%	1	0.43%
Heating & Air Conditioning	124,326	11	228	24	168	74%	58	25%	2	0.88%
Computers Hardware, Software & Services	109,887	13	226	25	107	47%	116	51%	3	0.86%
Paving Contractors	71,932	20	207	26	126	61%	69	33%	12	5.80%
Burglar Alarm Systems - Dealers, Monitoring & Service	33,627	42	206	27	194	94%	10	5%	2	0.97%
Auto Renting & Leasing	17,789	98	202	28	148	73%	53	26%	1	0.50%
Parking Facilities	6,630	237	189	29	175	93%	13	7%	1	0.53%
Home Improvements	182,429	6	182	30	69	38%	109	60%	12	6.59%
Online Retailer	6,509	241	173	31	102	59%	68	39%	3	1.73%
Internet Shopping	30,336	49	170	32	133	78%	30	18%	7	4.12%
Landscape Contractors	141,351	8	168	33	80	48%	87	52%	1	0.60%
Appliances - Major - Service & Repair	19,877	81	164	34	31	19%	130	79%	3	1.83%
Internet Marketing Services	17,338	103	146	35	131	90%	15	10%	11	7.53%
Beauty Salons	57,785	25	161	36	85	53%	70	43%	6	3.73%
Manufacturers	4,566	329	155	37	136	88%	19	12%	0	0.00%
Home Decor, Accessories & Gifts - Online Retailer	2,796	497	151	38	131	87%	20	13%	0	0.00%
Dating Service	8,756	187	149	39	42	28%	104	70%	3	2.01%
Dry Cleaners	20,225	80	148	40	79	53%	69	47%	0	0.00%
Internet-Based Telephone Service	8,237	201	147	41	146	99%	1	1%	0	0.00%
Appliances - Major - Dealers	27,878	54	145	42	127	88%	16	11%	2	1.38%
Insurance Companies	54,595	28	142	43	125	89%	15	11%	2	1.41%
Hotels	8,467	195	142	43	99	70%	41	29%	2	1.41%
Security Control Equipment & System Monitors	49,407	31	139	45	117	84%	19	14%	3	2.16%
Florists - Retail	7,767	212	138	46	53	38%	82	59%	3	2.17%
Auto Manufacturers & Distributors	124,326	11	132	47	106	80%	26	20%	0	0.00%
Jewelers - Retail	43,413	33	126	48	110	87%	16	13%	3	2.39%
Pardon Services	10,404	161	128	49	40	31%	85	66%	3	2.34%
Fitness Centers	7,632	215	126	50	72	57%	40	32%	14	11.11%
Cable TV, Internet & Telephone Installation Service	2,832	494	125	51	119	95%	6	5%	0	0.00%
Computers - Dealers	31,527	47	124	52	87	70%	35	28%	2	1.61%
Banks	21,813	75	123	53	98	80%	24	20%	1	0.80%
Concrete Contractors	70,179	21	120	54	59	49%	54	45%	7	5.83%
Construction & Remodeling Services	57,389	26	118	55	42	36%	66	56%	10	8.47%
Telephone Service - Long Distance	12,155	141	116	56	105	91%	11	9%	0	0.00%
Windows	50,996	30	115	57	73	63%	24	21%	18	15.65%
Searchers of Records	2,505	540	112	58	110	98%	2	2%	1	1.12%
Tours - Operators & Promoters	19,516	84	109	59	97	89%	9	8%	3	2.75%
Moving & Storage Company	27,641	56	108	60	78	72%	24	22%	6	5.56%
Restaurants	15,053	119	108	60	54	50%	52	48%	2	1.85%
Airlines	2,694	519	108	60	79	73%	29	27%	1	0.93%
Heating Contractors	75,688	15	106	63	76	72%	26	25%	3	2.89%
Financial Services	34,827	38	104	64	87	84%	17	16%	0	0.00%
Cleaning Services	22,395	73	102	65	45	44%	44	44%	23	22.55%
Advertising - Directory & Guide	4,133	355	102	65	81	79%	21	21%	0	0.00%
Day Spas	15,700	110	98	66	26	27%	62	63%	10	10.20%
Delivery Service	23,380	69	97	68	66	68%	31	32%	0	0.00%
Auto Services	38,115	35	96	69	85	89%	11	11%	0	0.00%
Satellite Equipment & Supplies	3,599	405	96	69	94	98%	2	2%	0	0.00%
Internet - Web Hosting	13,005	133	95	71	53	56%	41	43%	1	1.05%
Auto Body Repair & Painting	85,209	15	92	72	64	70%	27	29%	1	0.99%
Publishers - Directory & Guide	5,691	278	92	73	33	36%	56	61%	3	2.85%
Windows & Doors - Installation & Service	41,415	34	91	74	57	63%	31	34%	3	3.30%
Painting Contractors	76,743	17	90	75	39	43%	51	57%	0	0.00%
Photographers	3,690	392	88	76	30	34%	49	56%	9	10.23%
Recreational Vehicles - Dealers	17,486	101	87	77	71	82%	16	18%	0	0.00%
Property Management	75,098	18	86	78	69	80%	15	17%	2	2.33%
Auto Parts & Supplies - New	21,526	74	86	78	56	65%	26	30%	4	4.65%
Carpet & Rug Cleaners	62,022	24	80	80	29	36%	29	36%	1	1.25%
Towing - Automotive	18,592	89	80	80	42	53%	37	46%	1	1.25%
Snow Removal Service	17,502	99	80	80	52	65%	26	33%	2	2.50%
Loans	18,346	91	79	83	51	65%	25	32%	3	3.80%
General Merchandise - Retail	18,307	92	77	84	47	61%	29	38%	1	1.30%
Spas & Hot Tubs - Dealers	18,253	94	77	84	71	92%	6	8%	0	0.00%
Web Design	16,529	108	75	88	48	64%	26	35%	1	1.33%
Wigs & Hairpieces	1,696	705	75	86	14	19%	60	80%	1	1.33%
Telephone Equipment & Systems Dealers	3,073	363	74	88	73	99%	0	0%	1	1.33%
Tire Dealers	32,159	44	73	89	61	84%	11	15%	1	1.37%
Windows - Installation & Service	54,614	27	72	90	42	58%	23	32%	3	4.17%
Tax Return Preparation	22,496	72	71	91	58	82%	13	18%	0	0.00%
Swimming Pool Contractors, Dealers, Design	25,542	58	67	92	53	79%	14	21%	0	0.00%
Office Supplies	7,216	223	67	92	58	87%	9	13%	0	0.00%
Clothing - Retail	8,504	193	66	94	44	67%	22	33%	0	0.00%
Discount Stores	16,652	107	65	95	28	43%	37	57%	0	0.00%
Grocery - Bulk Food Stores	4,362	342	65	95	6	9%	41	63%	18	27.69%
Electricians	111,319	12	63	97	45	71%	17	27%	1	1.59%
Carpet & Rug Dealers - New	24,690	64	63	97	52	83%	11	17%	0	0.00%
Pet Supplies & Foods - Retail	4,790	317	63	97	45	71%	17	27%	1	1.59%
Exercise & Physical Fitness Programs	6,137	253	62	100	42	68%	13	21%	7	11.29%
Limousine Service	15,338	117	61	101	29	48%	31	51%	1	1.64%
Marketing Programs & Services	9,095	182	61	101	9	15%	25	41%	27	44.26%
Fence Contractors	29,807	53	60	103	34	57%	24	40%	2	3.23%
Not Elsewhere Classified	9,963	168	57	104	41	72%	15	25%	1	1.75%
Motorcycles - Supplies & Parts	3,073	460	56	105	25	45%	31	55%	0	0.00%
Adult Novelties	2,267	579	56	105	4	7%	49	88%	3	5.36%
Radio Communication Equipment & Systems	1,403	762	56	105	0	100%	0	0%	0	0.00%
Gutters & Downspouts	31,116	48	55	106	38	69%	17	31%	0	0.00%
Auto Detailing	18,280	93	54	109	28	52%	25	46%	1	1.85%
Computers - Service & Repair	20,451	79	53	110	40	75%	11	21%	2	3.77%
Payday Loans	9,674	173	53	110	16	30%	35	66%	2	3.77%
Building Contractors	28,065	53	52	112	25	48%	25	48%	2	3.85%
Pest Control Services	25,376	32	51	113	31	61%	15	29%	5	8.95%
Doors	25,019	60	50	114	36	72%	14	28%	0	0.00%
Book, Compact Disc, & DVD Clubs	1,082	897	46	114	4	8%	16	32%	30	60.00%
Kitchen & Bath - Design & Remodelling	34,029	40	49	116	35	71%	14			

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Appliances - Small - Wholesale & Manufacturers	989	944	44	127	43	98%	1	2%	0	0.00%
Pet Fencing & Containment Systems	586	1,215	44	127	41	93%	3	7%	0	0.00%
Furnace Sales & Service	24,965	61	43	133	41	95%	2	5%	0	0.00%
Nail Salons	14,979	123	43	137	26	60%	16	37%	1	2.33%
Publishers - Book	10,452	160	42	135	20	48%	18	43%	4	9.52%
Bridal Shops	8,284	200	42	135	26	62%	14	33%	2	4.76%
Insurance Services	24,398	66	41	137	37	90%	4	10%	0	0.00%
Floor Materials - Retail	13,772	127	41	137	20	49%	19	46%	2	4.88%
Advertising Specialties	6,112	256	41	137	30	73%	11	23%	0	0.00%
Credit & Debt Counseling	20,627	78	40	140	19	48%	16	40%	5	12.50%
Mattresses	7,783	211	40	140	32	80%	7	18%	1	2.50%
Hair Styling and Services	6,052	257	40	140	20	50%	20	50%	0	0.00%
Fire & Water Damage Restoration	33,275	43	39	143	36	92%	3	8%	0	0.00%
Appliances - Major - Parts & Supplies	18,461	90	39	143	32	82%	6	15%	1	2.56%
Storage Units - Household & Commercial	9,850	172	39	143	25	64%	13	33%	1	2.56%
Tutoring	6,418	244	39	143	37	95%	2	5%	0	0.00%
Travel Clubs	5,619	281	39	143	20	51%	11	28%	8	20.51%
Mail Order & Catalog Shopping	5,471	286	39	143	27	69%	10	26%	2	5.13%
Credit Cards & Plans	4,788	318	39	143	32	82%	7	18%	0	0.00%
Newspapers	4,393	339	39	143	35	90%	4	10%	0	0.00%
Tree Service	37,465	37	38	151	20	53%	18	47%	0	0.00%
Real Estate	22,879	71	38	151	26	68%	12	32%	0	0.00%
Women's Apparel - Retail	6,261	248	38	151	25	66%	12	32%	1	2.63%
Siding Contractors	29,862	51	37	154	27	74%	8	23%	2	5.45%
Building Materials	26,055	57	37	154	26	72%	9	24%	0	0.00%
Health & Diet Products - Retail	15,697	111	37	154	23	62%	14	38%	0	0.00%
Taxicabs	12,667	135	37	154	22	59%	14	38%	1	2.70%
Transportation Services	10,729	157	37	154	30	81%	7	19%	0	0.00%
Parking Area Maintenance & Marking	2,119	603	37	154	29	78%	6	22%	0	0.00%
Sales Lead Generation	686	1,135	37	154	11	30%	25	68%	1	2.70%
Solar Energy Equipment & Systems Dealers	9,099	181	36	161	25	69%	11	31%	0	0.00%
Bank Equipment & Supplies	4,428	336	36	161	36	100%	0	0%	0	0.00%
Pharmacies	19,780	82	35	163	30	86%	5	14%	0	0.00%
Countertops	15,044	120	35	163	23	66%	12	30%	0	0.00%
Car Wash & Polish	6,694	236	35	163	15	43%	19	54%	1	2.85%
Electronic Equipment & Supplies - Service & Repair	6,415	245	35	163	19	54%	15	43%	1	2.86%
Garage Doors & Openers	19,565	83	34	167	18	53%	16	47%	0	0.00%
Transmissions - Automobile	17,005	106	34	167	20	59%	13	38%	1	2.94%
Optical Goods - Retail	7,311	221	34	167	25	74%	8	24%	1	2.94%
Pizza	3,955	365	34	167	18	53%	15	44%	1	2.94%
Toner Cartridges	2,581	528	34	167	16	47%	18	53%	0	0.00%
Dentists	15,170	118	33	172	23	70%	10	30%	0	0.00%
Service Stations - Gasoline & Oil	7,193	224	33	172	17	52%	16	48%	0	0.00%
Tanning Salons	5,245	298	33	172	19	51%	6	19%	8	21.05%
Consumer Finance & Loan Companies	14,997	121	32	175	26	81%	4	13%	2	6.25%
Auctioneers	11,041	155	32	175	21	66%	9	28%	2	6.25%
Auto & Truck Brokers	7,823	210	32	175	9	28%	23	72%	0	0.00%
Photographers - Portrait	5,016	305	32	175	21	66%	11	34%	0	0.00%
Waste Reduction, Disposal, Recycle Equipment	4,548	330	32	175	28	88%	3	9%	1	3.13%
Photographers - Wedding	3,423	426	32	175	9	28%	14	44%	9	28.13%
Toys - Retail	2,909	483	32	175	27	84%	3	9%	2	6.25%
Utility Contractors	2,508	538	32	175	31	97%	1	3%	0	0.00%
Floor Laying, Refinishing & Resurfacing	17,157	105	31	183	15	48%	14	45%	2	6.45%
Air conditioning & Heating Contractors - Residential	11,591	148	31	183	22	71%	9	29%	0	0.00%
Motorcycles - Dealers	8,559	191	31	183	17	55%	12	39%	2	6.45%
Oils - Fuel	6,229	251	31	183	25	81%	6	19%	0	0.00%
Shoes - Retail	6,047	258	31	183	16	52%	14	45%	1	3.23%
Debt Settlement - Canada	5,732	276	31	183	27	87%	4	13%	0	0.00%
Computers - Sys Designers & Consult	5,478	285	31	183	30	90%	11	32%	0	0.00%
Electric Companies	2,860	488	31	183	21	66%	10	32%	0	0.00%
Florists - Wholesale	1,119	873	31	183	0	0%	31	100%	0	0.00%
Patio, Porch & Deck Enclosures	13,477	131	30	192	20	67%	9	30%	1	3.33%
Weight Control Services	7,154	226	30	192	16	53%	14	47%	0	0.00%
Insurance - Auto	3,888	371	30	192	30	100%	0	0%	0	0.00%
Merchandising Service	1,099	883	30	192	17	57%	13	43%	0	0.00%
Pipes & Smokers Articles	815	1,046	30	192	19	63%	11	37%	0	0.00%
Floor Coverings & Installation	13,628	129	29	197	20	69%	9	31%	0	0.00%
Air Purifying & Cleaning Systems & Equipment	12,214	140	29	197	19	65%	10	34%	0	0.00%
Cabinets	10,166	166	29	197	16	56%	12	41%	1	3.45%
Sporting Goods - Retail	8,882	186	29	197	9	31%	19	66%	1	3.45%
Beauty Supplies & Equipment	8,305	198	29	197	16	55%	11	38%	2	6.90%
Stone Setting	5,786	270	29	197	14	48%	15	52%	0	0.00%
Energy Management & Conservation Consultant	5,487	284	29	197	29	100%	0	0%	0	0.00%
Lubricating Service - Automotive	4,270	347	29	197	20	69%	9	31%	0	0.00%
Credit Card Processing Service	3,841	377	29	197	23	79%	6	21%	0	0.00%
Martial Arts	3,354	435	29	197	18	62%	11	38%	0	0.00%
Manufacturers Agents & Representatives	2,471	545	29	197	26	90%	3	10%	0	0.00%
Fashion Accessories	927	979	29	197	8	28%	20	69%	1	3.45%
Fireplaces	13,865	146	28	209	18	64%	10	36%	0	0.00%
Air Conditioning Contractors & Systems	11,235	150	28	209	7	25%	27	87%	2	7.14%
Contractors - Flooring	7,133	228	28	209	10	36%	16	57%	2	7.14%
Legal Document Assistance	4,602	325	28	209	16	57%	12	43%	0	0.00%
Video Games - Dealers	3,941	366	28	209	20	71%	7	25%	1	3.57%
Relocation Service	3,868	374	28	209	5	18%	22	79%	0	0.00%
Art Goods	829	1,034	28	209	4	14%	24	86%	0	0.00%
Gift Certificates/Cards	626	1,185	28	209	17	61%	10	36%	1	3.57%
Locks & Locksmiths	19,510	85	27	217	9	33%	17	63%	1	3.70%
Immigration & Naturalization Consultants	18,828	86	27	217	9	33%	18	67%	0	0.00%
Driving Instruction	12,608	136	27	217	12	56%	12	46%	0	0.00%
Computers - Supplies & Parts	11,200	151	27	217	20	74%	7	26%	0	0.00%
Signs	8,298	199	27	217	9	33%	16	59%	2	7.41%
Hair Removal - Laser & Electrolysis	8,063	204	27	217	7	26%	17	63%	3	11.11%
Laser Cosmetic Services	5,065	303	27	217	6	22%	20	74%	1	3.70%
Furniture Repair & Refinish	4,525	323	27	217	17	63%	10	37%	0	0.00%
Dance Companies	3,820	379	27	217	8	30%	19	70%	0	0.00%
Telecommunication Equipment & Systems Dealers	3,102	459	27	217	25	93%	2	7%	0	0.00%
Internet Selling Services	2,152	599	27	217	13	48%	14	52%	0	0.00%
Parking Attendant Service	1,982	638	27	217	14	52%	13	48%	0	0.00%
CPR Training & Certification	909	990	27	217	2	7%	25	93%	0	0.00%
Floors - Hardwood	7,520	217	26	230	12	46%	14	54%	0	0.00%
Advertising Agencies & Counselors	5,374	291	26	230	18	69%	8	31%	0	0.00%
Resorts	4,060	358	26	230	10	38%	14	54%	2	7.69%
Kitchen Accessories	2,612	526	26	230	5	18%	20	77%	0	0.00%
Childrens & Infants Wear - Retail	2,184	590	26	230	6	23%	20	73%	0	0.00%
Snow Removal Service - Commercial	1,373	773	26	230	15	58%	11	42%	0	0.00%
Utility Submetering & Billing	878	1,011	26	230	26	100%	0	0%	0	0.00%
Child Care Centers	11,131	153	25	237	17	68%	7	28%	1	4.00%
Grocers - Retail	8,756	187	25	237	20	80%	5	20%	0	0.00%
Work-At-Home Companies	7,164	225	25	237	1	4%	20	80%	4	16.00%
Hardware - Retail	6,244	250	25	237	20	80%	5	20%	0	0.00%
Ticket Sales - Events	5,772	271	25	237	22	88%	3	12%	0	0.00%
Furniture Manufacturers	4,982	309	25	237	20	89%	5	20%	0	0.00%
Auto Transporters & Drive-Away Companies	4,233	350	25	237	13	52%	12	48%	0	0.00%
Photography Sales	781	1,070	25	237	3	12%	12	48%	10	40.00%
Race Tracks	475	1,343	25	237	0	0%	7	28%	18	72.00%
Vacuum Cleaners - Household - Dealers	10,560	158	24	246	14	58%	10	42%	0	0.00%
Cabinet Manufacturer	9,462	177	24	246	7	29%	8	33%	8	33.33%
Landscape Maintenance	7,118	229	24	246	21	88%	3	13%	0	0.00%
Food Plans	4,880	313	24	246	0	0%	9	38%	0	0.00%
Health & Fitness Program Consultants	2,322	567	24	246	22	92%	2	8%	0	0.00%
Online Travel Agency	1,677	708	24	246	17	71%	7	29%	0	0.00%
Grantees	15,408	144	23	252	16	70%	7	30%	0	0.00%
Accountants	13,679	128	23	252	13	57%	10	43%	0	0.00%
Supplies	6,580	238	23	252	7	30%	7	30%	1	4.35%
Event Planners	2,721	512	23	252	10	43%	7	30%	6	26.09%
Mortgage Brokers	34,077	39	22	252	15	68%	7	32%	0	0.00%
Heating Equipment & Systems Cleaning & Repair	16,498	109	22	252	12	55%	10	45%	0	0.00%
Schools - Business & Vocational	15,374	115	22	256	18	82%	4	18%	0	0.00%
Pet Grooming	10,265	164	22	256	6	27%	6	27%	0	0.00%
Appliances - Small - Service & Repair	8,396	196	22	256	12	55%	10	45%	0	0.00%
Veterinarians	8,017	205	22	256	15	68%	7	32%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Vitamins & Food Supplements	3,571	409	22	256	14	64%	8	36%	0	0.00%
Real Estate Developers	17,373	102	21	263	14	67%	5	24%	2	9.52%
Rubbish & Garbage Removal	6,910	232	21	263	9	43%	12	57%	0	0.00%
Marble & Granite Installation, Stonework Fabrication	6,382	247	21	263	9	43%	12	57%	0	0.00%
Kitchen Remodeling	5,376	290	21	263	9	43%	12	57%	0	0.00%
Vacation Rentals	2,978	475	21	263	12	57%	9	43%	0	0.00%
Telephone & Television Cable Contractors	1,839	668	21	263	20	95%	1	5%	0	0.00%
Appliances - Major - Wholesale & Manufacturers	1,740	694	21	263	19	90%	2	10%	0	0.00%
Prize Promotions	1,043	1,043	20	263	4	10%	17	83%	0	0.00%
Handyman Services	13,554	130	20	271	10	50%	9	45%	1	5.00%
Spas & Hot Tubs - Service & Repair	8,476	194	20	271	15	75%	5	25%	0	0.00%
Accounting Services	6,249	249	20	271	8	40%	12	60%	0	0.00%
Natural Gas Companies	2,302	571	20	271	16	80%	4	20%	0	0.00%
Office Supplies - Sale by Deceptive Telemarketing	990	943	20	271	2	10%	18	90%	0	0.00%
Mobile Telephone Service	719	1,109	20	271	6	30%	14	70%	0	0.00%
Foundation Contractors	24,887	62	19	277	13	68%	6	32%	0	0.00%
Bathroom Remodeling	11,197	152	19	277	14	74%	4	21%	1	5.26%
Tattoos	11,116	154	19	277	13	68%	5	26%	1	5.26%
Air conditioning & Heating Contractors - Commercial	8,654	190	19	277	12	63%	4	21%	3	15.79%
Skin Care	5,750	273	19	277	10	53%	4	21%	5	26.32%
Credit Reporting Agencies	4,851	314	19	277	13	68%	5	26%	1	5.26%
Water Companies - Bottled, Bulk	4,541	331	19	277	19	100%	0	0%	0	0.00%
Photographers - Commercial	3,745	387	19	277	5	26%	14	74%	0	0.00%
Photographic Equipment & Supplies - Retail	3,676	394	19	277	6	28%	15	72%	0	0.00%
Computer Software Publishers & Developers	3,054	464	19	277	16	84%	3	16%	0	0.00%
Heat Pumps	3,032	466	19	277	7	37%	12	63%	0	0.00%
Gas - Propane - Equipment & Supplies	2,274	575	19	277	15	79%	4	21%	0	0.00%
Clothes - Consignment & Resale	2,212	586	19	277	8	42%	8	42%	3	15.79%
Yoga Instruction	1,840	667	19	277	12	63%	6	32%	1	5.26%
Glass - Plate and Window	17,492	100	18	291	3	17%	3	17%	1	5.26%
Auto Repair - Windshield, Glass Shops	12,116	142	18	291	10	56%	8	44%	0	0.00%
Upholsterers	10,181	165	18	291	9	50%	8	44%	1	5.26%
Tile - Ceramic - Contractors & Dealers	10,156	167	18	291	10	56%	8	44%	0	0.00%
Heating Equipment	6,813	234	18	291	15	82%	4	21%	0	0.00%
Scholarships & Financial Aid	6,445	243	18	291	18	100%	0	0%	0	0.00%
Junk Removal	3,312	438	18	291	9	50%	9	50%	0	0.00%
Advertising - Direct Mail	2,834	492	18	291	3	17%	13	72%	2	11.11%
Lights Bulbs & Tubes	1,920	652	18	291	6	28%	5	28%	0	0.00%
Driveway Installation, Paving & Repair	1,154	1,041	18	291	13	72%	10	56%	2	11.11%
Attorneys & Lawyers	33,765	41	17	301	2	1%	2	1%	0	0.00%
Schools - Academic - Colleges & Universities	9,265	178	17	301	14	82%	3	18%	0	0.00%
Health & Medical - General	8,550	192	17	301	9	53%	5	29%	3	17.65%
Real Estate Rental Service	7,856	209	17	301	9	53%	7	41%	1	5.88%
Garage Builders	5,787	267	17	301	12	63%	6	32%	0	0.00%
Swimming Pool Service & Repair	3,768	384	17	301	10	59%	7	41%	0	0.00%
Insurance Agency	3,281	442	17	301	14	82%	3	18%	0	0.00%
Bedding	2,774	501	17	301	13	76%	3	18%	1	5.88%
Schools - Private	2,092	608	17	301	8	47%	9	53%	0	0.00%
Incentive Programs	1,825	671	17	301	14	82%	3	18%	2	11.11%
Furniture Rent & Lease	1,617	717	17	301	4	25%	4	24%	2	11.76%
Cabin, Cottage & Chalet - Rentals	555	1,248	17	301	7	41%	10	59%	0	0.00%
Employment Agencies	18,783	87	16	313	9	56%	7	44%	0	0.00%
Mason Contractors	18,655	88	16	313	8	50%	6	38%	2	12.50%
Pet Boarding & Kennels	17,194	104	16	313	11	69%	5	33%	0	0.00%
Correspondence Schools	13,380	132	16	313	5	31%	1	6%	0	0.00%
Bookkeeping Service	9,155	179	16	313	12	75%	4	25%	0	0.00%
Printers	9,064	183	16	313	9	56%	7	44%	0	0.00%
Pet Shops	7,267	220	16	313	8	50%	8	50%	0	0.00%
Basement - Contractors	6,218	253	16	313	11	69%	7	44%	1	5.88%
Food Manufacturers, Wholesalers, Distributors	5,823	267	16	313	2	14%	2	13%	0	0.00%
Schools - General Interest	5,141	302	16	313	13	81%	2	13%	1	6.25%
Opticians	5,053	304	16	313	14	88%	2	13%	0	0.00%
Wedding Supplies & Services	3,940	367	16	313	11	69%	3	19%	2	12.50%
Beats - Retail	3,560	416	16	313	11	69%	5	33%	0	0.00%
Convenience Stores	2,954	478	16	313	5	31%	0	0%	0	0.00%
Chemicals	1,745	690	16	313	14	88%	2	13%	0	0.00%
Advance Fee Brokers	1,725	697	16	313	0	0%	8	50%	8	50.00%
Public Utility Consultants	1,068	902	16	313	16	100%	0	0%	0	0.00%
Loans - Small Business	898	997	16	313	7	44%	9	56%	0	0.00%
Training - Video Instruction Tapes	712	1,114	16	313	6	38%	3	19%	7	43.75%
Tax Software	124	2,162	16	313	16	100%	0	0%	0	0.00%
Excavating Contractors	31,723	46	15	333	10	67%	3	15%	0	0.00%
Waterproofing Contractors	14,765	123	15	333	13	87%	2	13%	0	0.00%
Legal Forms	9,950	169	15	333	15	100%	0	0%	0	0.00%
Asphalt	7,292	222	15	333	2	13%	7	47%	6	40.00%
Blinds	6,479	242	15	333	6	40%	9	60%	0	0.00%
Advertising - Internet	4,811	345	15	333	5	33%	8	53%	2	13.33%
Internet Access Provider	4,261	349	15	333	10	67%	5	33%	0	0.00%
Optometrists	4,196	351	15	333	12	80%	3	20%	0	0.00%
Bakers - Retail	3,790	382	15	333	8	53%	7	47%	0	0.00%
Campgrounds & RV Parks	2,946	480	15	333	4	27%	11	73%	0	0.00%
Baby Accessories & Services	2,837	491	15	333	11	73%	4	27%	0	0.00%
Magazine Sales	1,717	700	15	333	11	73%	4	27%	0	0.00%
Extended Warranty Contract Service Companies	1,696	705	15	333	13	87%	2	13%	0	0.00%
Passport & Visa Services	1,118	875	15	333	5	33%	10	67%	0	0.00%
Media Consultant	874	1,013	15	333	0	0%	2	13%	13	86.67%
Magazines - Subscription Agents	829	1,116	15	333	12	80%	3	20%	0	0.00%
Video Games - Wholesale & Manufacturers	185	1,907	15	333	10	67%	5	33%	0	0.00%
Home Inspection Service	32,047	45	14	350	4	29%	4	29%	0	0.00%
Plumbing Drains & Sewer Cleaning	10,543	159	14	350	13	93%	1	7%	0	0.00%
Vacuum Cleaners - Service & Repair	8,156	203	14	350	12	86%	2	14%	0	0.00%
Musical Instruments - Dealers	5,301	294	14	350	12	86%	2	14%	0	0.00%
Lighting Fixtures - Retail	3,903	370	14	350	9	64%	5	36%	0	0.00%
Bullion Coin Dealers	3,531	418	14	350	2	14%	0	0%	12	85.71%
Investment Securities	2,995	473	14	350	10	71%	4	29%	0	0.00%
Credit Services	2,075	610	14	350	12	86%	1	7%	1	7.14%
Timeshare Companies	1,936	651	14	350	12	86%	2	14%	0	0.00%
Video Tapes & Discs Sales & Rentals	1,451	751	14	350	3	21%	11	79%	0	0.00%
Coupon Book Promotions	878	1,011	14	350	2	14%	4	29%	8	57.14%
Booths - Toll, Parking	196	1,862	14	350	10	71%	4	29%	0	0.00%
Window Cleaning	15,673	112	13	362	10	77%	3	23%	0	0.00%
Insurance - Life	12,244	139	13	362	10	77%	3	23%	0	0.00%
Business Consultants	9,660	175	13	362	5	38%	8	62%	0	0.00%
Hearing Aids & Assistive Devices	9,056	184	13	362	10	77%	2	15%	1	7.69%
Paralegals	6,979	230	13	362	6	46%	7	54%	0	0.00%
Pawnbrokers	5,995	261	13	362	8	62%	5	38%	0	0.00%
Dog Breeders	4,984	308	13	362	5	38%	6	46%	3	23.08%
Check Cashing Service	4,937	311	13	362	9	69%	4	31%	0	0.00%
Brake Service	4,826	315	13	362	9	69%	4	31%	0	0.00%
Draperies & Curtains - Retail & Custom	4,716	320	13	362	10	77%	3	23%	0	0.00%
Boat Dealers	4,593	327	13	362	11	85%	2	15%	0	0.00%
Electric Equipment - Service & Repair	3,882	372	13	362	8	62%	4	31%	1	7.69%
All-Terrain Vehicles	3,532	417	13	362	6	46%	7	54%	0	0.00%
Exercise Equipment & Machines - Sales	3,065	462	13	362	9	69%	3	23%	1	7.69%
Appliances - Major - Rent & Lease	2,761	504	13	362	11	85%	2	15%	0	0.00%
Shoe Repair	2,674	521	13	362	4	31%	8	62%	1	7.69%
Health & Wellness	2,503	541	13	362	7	54%	6	46%	0	0.00%
Property Management - Industrial & Commercial	2,451	549	13	362	2	15%	11	85%	0	0.00%
Farm Equipment	2,372	557	13	362	10	77%	2	15%	1	7.69%
Clubs	2,057	615	13	362	12	92%	1	8%	0	0.00%
Books - Used & Rare	1,060	908	13	362	12	92%	1	8%	0	0.00%
Digital Media	803	1,051	13	362	13	100%	0	0%	0	0.00%
Knives - Machine	452	1,376	13	362	2	15%	11	85%	0	0.00%
Credit Unions	15,584	113	12	385	11	92%	0	0%	1	8.33%
Online Drug & Prescription Services	15,371	116	12	385	3	25%	1	8%	8	66.67%
Carpenters	10,998	162	12	385	3	25%	8	67%	1	8.33%
Accountants - Certified Public	10,307	161	12	385	7	58%	7	58%	0	0.00%
Bathtubs & Sinks - Repair & Refinish	9,674	173	12	385	7	58%	5	42%	0	0.00%
Landscape Designers	8,334	197	12	385	9	75%	3	25%	0	0.00%
Financing	4,943	310	12	385	6	50%	6	50%	0	0.00%
Buying Clubs & Group Purchasing Service	4,040	360	12	385	12	100%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Painters - Commercial or Residential	3,537	414	12	385	7	58%	5	42%	0	0.00%
Banquet Facilities	3,392	430	12	385	4	33%	8	67%	0	0.00%
Contractor - Remodel & Repair	3,070	461	12	385	2	17%	10	83%	0	0.00%
Management Consultants	2,904	484	12	385	10	83%	3	17%	0	0.00%
Tailors	2,800	496	12	385	8	67%	4	33%	0	0.00%
Bicycle - Dealers	2,735	511	12	385	6	50%	6	50%	0	0.00%
Appliances - Small - Dealers	2,572	529	12	385	10	83%	2	17%	0	0.00%
Mens Clothing & Furnishings - Retail	2,116	604	12	385	6	50%	5	42%	1	8.33%
Bed & Breakfast	1,951	646	12	385	10	83%	2	17%	0	0.00%
Deck Builder	1,762	685	12	385	4	33%	8	67%	0	0.00%
Sealing - Pavement	1,518	737	12	385	8	67%	4	33%	0	0.00%
Commercial Products Manufacturers	1,383	811	12	385	10	83%	2	17%	0	0.00%
Services - General	1,091	892	12	385	9	75%	3	25%	0	0.00%
Swimwear & Accessories	808	1,052	12	385	0	0%	12	100%	0	0.00%
Furniture Cleaning	764	1,080	12	385	12	100%	0	0%	0	0.00%
Auto Services - Oil & Lube	738	1,094	12	385	9	75%	3	25%	0	0.00%
Janitor Service	25,025	93	11	409	3	64%	3	22%	1	9.09%
Modeling & Talent Agencies	14,424	125	11	409	8	73%	3	27%	0	0.00%
Chimney Cleaning	11,940	146	11	409	4	36%	5	45%	2	18.18%
Appliances - Small - Supplies & Parts	11,615	147	11	409	11	100%	0	0%	0	0.00%
Interior Decorators & Designers	9,919	170	11	409	7	64%	4	36%	0	0.00%
Marketing Consultants	8,170	203	11	409	4	36%	7	64%	0	0.00%
Caterers	7,670	214	11	409	6	55%	5	45%	0	0.00%
Training Programs	5,725	277	11	409	5	45%	5	45%	1	9.09%
Freight Forwarding	5,301	294	11	409	8	73%	3	27%	0	0.00%
Optical Goods - Service & Repair	5,249	297	11	409	5	45%	6	55%	0	0.00%
Maids & Butlers Service	4,352	344	11	409	6	55%	5	45%	0	0.00%
Roofing Materials	3,915	369	11	409	8	73%	3	27%	0	0.00%
Gift Shops	3,488	421	11	409	8	73%	3	27%	0	0.00%
Manufactured Homes - Dealers	2,438	550	11	409	9	82%	2	18%	0	0.00%
Contact Lenses	1,954	645	11	409	10	91%	1	9%	0	0.00%
Employment Contractors - Temporary Help	1,886	663	11	409	2	16%	3	22%	0	0.00%
Games & Supplies	1,804	673	11	409	7	64%	3	27%	1	9.09%
Ink Cartridge - Refill & Sales	1,591	725	11	409	11	100%	0	0%	0	0.00%
Farms	1,148	863	11	409	2	18%	2	18%	7	63.64%
Gymnasiums	656	1,156	11	409	9	82%	2	18%	0	0.00%
Hair Products and Equipment	548	1,263	11	409	6	55%	5	45%	0	0.00%
Photo Imaging Service	523	1,287	11	409	8	73%	3	27%	0	0.00%
Swimming Instruction	330	1,551	12	409	2	18%	0	0%	9	81.82%
Stucco & Exterior Coating Contractors	12,064	144	10	432	4	40%	5	50%	1	10.00%
Truck Repair & Service	6,754	235	10	432	5	50%	5	50%	0	0.00%
Hardwood Floor Contractors	6,513	239	10	432	5	50%	5	50%	0	0.00%
Contractor - Electrical	6,115	255	10	432	6	60%	4	40%	0	0.00%
Market Research & Analysis	5,316	293	10	432	10	100%	0	0%	0	0.00%
Moving Services - Labor & Materials	4,504	334	10	432	5	50%	5	50%	0	0.00%
Clinics	3,996	362	10	432	9	90%	1	10%	0	0.00%
Windows - Repairing	3,665	397	10	432	4	40%	6	60%	0	0.00%
Landscaping Equipment & Supplies	3,155	453	10	432	4	40%	6	60%	0	0.00%
Swimming Pool Equipment & Supplies	2,954	478	10	432	6	60%	4	40%	0	0.00%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	2,778	498	10	432	8	80%	2	20%	0	0.00%
Couriers	2,776	499	10	432	8	80%	2	20%	0	0.00%
Language Schools	2,357	561	10	432	9	90%	1	10%	0	0.00%
Stoves - Wood, Coal	2,302	571	10	432	7	70%	3	30%	0	0.00%
Cooking Utensils	2,264	580	10	432	5	50%	5	50%	0	0.00%
Coffee & Tea	2,231	585	10	432	9	90%	1	10%	0	0.00%
Garbage Disposal Equipment - Supplies & Parts	1,745	690	10	432	10	100%	0	0%	0	0.00%
Janitors Equipment & Supplies	1,243	824	10	432	10	100%	0	0%	0	0.00%
Shirts - Custom Made	949	962	10	432	9	90%	1	10%	0	0.00%
Videographers	627	1,183	10	432	1	10%	1	10%	0	0.00%
Music & Messaging Services	625	1,186	10	432	6	60%	4	40%	0	0.00%
Television Home Shopping	596	1,209	10	432	8	80%	2	20%	0	0.00%
Mushrooms	102	2,278	10	432	10	100%	0	0%	0	0.00%
Contractor - Insulation	24,767	63	9	455	7	78%	2	22%	0	0.00%
Building Inspection	12,581	137	9	455	9	100%	0	0%	0	0.00%
Home Health Services	11,943	145	9	455	9	100%	0	0%	0	0.00%
Taxes - Consultants & Representatives	6,030	259	9	455	4	44%	5	56%	0	0.00%
Drainage Contractors	6,016	260	9	455	5	56%	4	44%	0	0.00%
Cabinet Maker	5,432	287	9	455	5	56%	4	44%	0	0.00%
Beauty Schools	4,424	337	9	455	4	44%	4	44%	1	11.11%
Gas - Propane	3,843	376	9	455	7	78%	2	22%	0	0.00%
Coin Dealers, Supplies	3,823	378	9	455	8	89%	1	11%	0	0.00%
Bathroom Accessories	3,640	402	9	455	8	89%	1	11%	0	0.00%
Plumbing Fixtures, Parts, Supplies - Retail	3,630	403	9	455	6	67%	3	33%	0	0.00%
Television & Radio - Dealers	3,552	411	9	455	7	78%	1	11%	1	11.11%
Food Products	3,389	431	9	455	6	67%	3	33%	0	0.00%
Auto Auctions	3,202	440	9	455	9	100%	0	0%	0	0.00%
Vending Machines	2,639	523	9	455	4	44%	5	56%	0	0.00%
Computer Consultant	2,474	544	9	455	5	56%	4	44%	0	0.00%
Contractors - Solar Energy	2,074	611	9	455	4	44%	5	56%	0	0.00%
Books - New	2,022	627	9	455	6	67%	3	33%	0	0.00%
Iron Work	1,938	650	9	455	4	44%	4	44%	1	11.11%
Snowmobiles	1,847	665	9	455	2	28%	3	33%	0	0.00%
Pet Health Plans	1,615	720	9	455	9	100%	0	0%	0	0.00%
Kitchen & Bath Design	1,255	814	9	455	4	44%	5	56%	0	0.00%
Golf Courses - Public	945	968	9	455	5	56%	4	44%	0	0.00%
Plumbing Plan Services	583	1,218	9	455	8	89%	1	11%	0	0.00%
Lecture & Seminar Bureaus	570	1,230	9	455	2	22%	3	33%	1	11.11%
Traffic & Parking Consultants	551	1,255	9	455	6	67%	3	33%	0	0.00%
Television & Radio Parts - Retail	529	1,280	9	455	5	56%	1	11%	3	33.33%
Technical Manual Preparation	515	1,297	9	455	9	100%	0	0%	0	0.00%
Shoes - Wholesale & Manufacturers	268	1,497	9	455	0	0%	9	100%	0	0.00%
Fishermens Supplies	293	1,623	9	455	0	0%	9	100%	0	0.00%
E-Books	56	2,597	9	455	9	100%	0	0%	0	0.00%
Drywall Contractors	24,129	67	8	486	4	50%	4	50%	0	0.00%
Financial Planning Consultants	9,503	176	8	486	5	63%	3	38%	0	0.00%
Mentally Disabled Services	7,900	208	8	486	8	100%	0	0%	0	0.00%
Safety Consultants	4,988	307	8	486	7	89%	1	13%	0	0.00%
Auto Parts & Supplies - Used & Rebuilt	4,648	322	8	486	7	88%	1	13%	0	0.00%
Mufflers & Exhaust Systems	4,411	338	8	486	5	63%	3	38%	0	0.00%
Furniture Designers & Custom Builders	4,333	345	8	486	6	75%	2	25%	0	0.00%
Hospital & Medical Equipment & Supplies	3,929	368	8	486	8	100%	0	0%	0	0.00%
Personal Services	3,793	380	8	486	7	89%	0	0%	1	12.50%
Home Design & Planning	3,757	385	8	486	5	63%	2	25%	1	12.50%
Fence - Sales, Service & Contractors	3,736	388	8	486	4	50%	4	50%	0	0.00%
Investment Management	3,575	407	8	486	2	25%	3	38%	3	37.50%
Medical Equipment & Supplies	3,349	437	8	486	2	25%	2	25%	0	0.00%
Modular Homes	3,141	455	8	486	4	50%	4	50%	0	0.00%
Alterations - Clothing	2,485	543	8	486	3	38%	5	63%	0	0.00%
Watches - Service & Repair	2,239	566	8	486	5	63%	3	38%	0	0.00%
Auto Accessories	2,177	573	8	486	4	50%	4	50%	0	0.00%
Electric Equipment & Supplies - Retail	2,249	582	8	486	2	25%	2	25%	0	0.00%
Publishers - Magazine	2,084	609	8	486	2	25%	6	75%	0	0.00%
Auto Repair & Service - Equipment & Supplies	2,056	616	8	486	7	88%	1	13%	0	0.00%
Boat Repair	1,943	648	8	486	3	38%	5	63%	0	0.00%
Vacation Time Share	1,798	676	8	486	6	75%	1	13%	1	12.50%
Entertainers	1,718	699	8	486	4	50%	4	50%	0	0.00%
Energy Conservation Products & Services	1,690	707	8	486	5	63%	2	25%	1	12.50%
Furniture - Wholesale	1,614	721	8	486	7	88%	1	13%	0	0.00%
Pet Services	1,399	764	8	486	4	50%	2	25%	2	25.00%
Camps	1,388	769	8	486	6	75%	3	38%	0	0.00%
Magazines - Distributors	1,345	781	8	486	5	63%	3	38%	0	0.00%
Gymnastic Instruction	1,234	831	8	486	3	38%	1	13%	4	50.00%
Night Clubs	1,209	838	8	486	5	63%	3	38%	0	0.00%
Concrete - Stamped & Decorative	1,035	919	8	486	7	89%	1	13%	0	0.00%
Image & Graphics Printing	1,003	938	8	486	5	63%	3	38%	0	0.00%
Caulking Contractors	990	942	8	486	2	25%	6	75%	0	0.00%
Camping Equipment	916	983	8	486	6	75%	1	13%	1	12.50%
Electric Scooters	820	1,043	8	486	6	75%	2	25%	0	0.00%
Internet Gaming	775	1,075	8	486	5	63%	3	38%	0	0.00%

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Airport Transportation	595	1,210	8	486	3	38%	5	63%	0	0.00%
Identification Card Service	482	1,331	8	486	8	100%	0	0%	0	0.00%
Fare Registers & Meters	123	2,166	8	486	6	75%	2	25%	0	0.00%
Mechanical Contractors	12,094	143	7	525	6	86%	11	14%	0	0.00%
Wholesalers & Distributors	9,152	180	7	525	3	43%	4	57%	0	0.00%
Associations	7,992	206	7	525	5	71%	2	29%	0	0.00%
Search Engine Optimization Services	7,532	216	7	525	5	71%	1	14%	1	14.29%
Patio & Deck Builders	7,472	219	7	525	2	29%	4	57%	1	14.29%
Engines - Rebuild & Exchange	5,381	283	7	525	3	43%	4	57%	0	0.00%
Water Treatment Equipment,Service & Supplies	5,396	288	7	525	5	71%	4	57%	0	0.00%
Woodworking	4,643	323	7	525	4	57%	3	43%	0	0.00%
Investigators	4,611	324	7	525	5	71%	2	29%	0	0.00%
Vacuum Cleaning Systems	4,518	333	7	525	4	57%	3	43%	0	0.00%
Nurses - Plants, Trees	4,382	340	7	525	4	57%	3	43%	0	0.00%
Awnings & Canopies	4,302	346	7	525	1	14%	6	86%	0	0.00%
Auto Driving School	3,181	451	7	525	7	100%	0	0%	0	0.00%
Pain Management Services	3,127	456	7	525	0	0%	7	100%	0	0.00%
Marine Sales & Service	3,110	458	7	525	4	57%	3	43%	0	0.00%
Business Services - General	3,025	469	7	525	4	57%	3	43%	0	0.00%
Disc Jockeys	2,982	474	7	525	3	43%	4	57%	0	0.00%
Lumber - Retail	2,918	482	7	525	4	57%	2	29%	1	14.29%
Shoes - Orthopedic	2,833	493	7	525	4	57%	3	43%	0	0.00%
Home Improvements - Additions	2,768	503	7	525	6	86%	1	14%	0	0.00%
Insurance - Health	2,760	505	7	525	7	100%	0	0%	0	0.00%
Industrial Equipment & Supplies	2,717	514	7	525	3	43%	3	43%	0	0.00%
License Services	2,181	592	7	525	6	86%	1	14%	0	0.00%
Non Profit Organizations - General Membership	2,061	614	7	525	7	100%	0	0%	0	0.00%
Lawn Mowers	1,881	661	7	525	6	86%	1	14%	0	0.00%
Vacation Certificates & Vouchers	1,621	715	7	525	3	43%	3	43%	1	14.29%
Party Supplies - Renting	1,459	749	7	525	3	43%	3	43%	0	0.00%
Screen Printing	1,341	783	7	525	7	100%	0	0%	0	0.00%
Display Designers & Producers	1,292	804	7	525	3	43%	4	57%	0	0.00%
Collectibles	1,276	808	7	525	5	71%	2	29%	0	0.00%
Leather Goods - Dealers	1,274	809	7	525	4	57%	3	43%	1	14.29%
Boat - Charter	1,114	877	7	525	5	71%	2	29%	0	0.00%
Process Servers	1,055	911	7	525	1	14%	6	86%	0	0.00%
Auto Repair - Mobile	1,027	923	7	525	0	0%	7	100%	0	0.00%
Plumbing - Renovation & Repair	904	996	7	525	3	43%	4	57%	0	0.00%
Computers - Wholesale & Manufacturers	700	1,124	7	525	3	43%	4	57%	0	0.00%
Theaters	621	1,189	7	525	1	14%	6	86%	1	14.29%
Trailers - Equipment & Parts	533	1,276	7	525	0	0%	6	86%	1	14.29%
Credit Cards - Protection Service	484	1,327	7	525	7	100%	0	0%	0	0.00%
Building Materials - Used	464	1,356	7	525	0	0%	4	57%	3	42.86%
Quickbooks Training & Support	413	1,431	7	525	7	100%	0	0%	0	0.00%
Concert Halls	139	2,090	7	525	2	29%	5	71%	0	0.00%
Investment Advisory Service	6,918	231	6	567	4	67%	1	17%	1	16.67%
Welding	5,355	292	6	567	1	17%	5	83%	0	0.00%
Real Estate Agents	5,199	300	6	567	1	17%	5	83%	0	0.00%
Real Estate Appraisers	4,733	315	6	567	5	83%	1	17%	0	0.00%
Truck Dealers	4,583	328	6	567	1	17%	5	83%	0	0.00%
Lawn & Garden Equipment & Supplies	4,380	341	6	567	6	100%	0	0%	0	0.00%
Firewood	4,163	353	6	567	3	50%	3	50%	0	0.00%
Nanny Service	4,145	354	6	567	3	50%	3	50%	0	0.00%
Guns & Gunsmiths	4,108	356	6	567	2	33%	4	67%	0	0.00%
Funeral Directors	3,750	386	6	567	1	17%	5	83%	0	0.00%
Septic Tanks & Systems Cleaning	3,662	398	6	567	5	83%	0	0%	1	16.67%
Buildings - Pre - Cut, Prefab & Modular - Dealers	3,588	406	6	567	6	100%	0	0%	0	0.00%
Irrigation Systems & Equipment	3,535	415	6	567	5	83%	1	17%	0	0.00%
Surveyors - Land	3,463	424	6	567	2	33%	4	67%	0	0.00%
Music Instruction - Instrumental	3,293	441	6	567	5	83%	1	17%	0	0.00%
Industrial Manufacturers	3,021	470	6	567	5	83%	1	17%	0	0.00%
Trucking - Motor Freight	2,823	495	6	567	4	67%	2	33%	0	0.00%
Jewelry Designers	2,738	507	6	567	3	50%	3	50%	0	0.00%
Air Quality Services	2,697	512	6	567	3	50%	3	50%	0	0.00%
Online Education	2,697	517	6	567	3	50%	3	50%	0	0.00%
Recreational Vehicles - Repair & Service	2,597	527	6	567	4	67%	2	33%	0	0.00%
Paint - Retail	2,417	552	6	567	4	67%	2	33%	0	0.00%
Closet Systems & Accessories	2,390	555	6	567	6	100%	0	0%	0	0.00%
Concrete Products	2,349	562	6	567	2	33%	4	67%	2	33.33%
Fireplace Equipment - Retail	2,274	575	6	567	5	83%	1	17%	0	0.00%
Sportswear - Retail	2,268	578	6	567	4	67%	2	33%	0	0.00%
Steel Fabricators	2,246	583	6	567	5	83%	1	17%	0	0.00%
Travel & Moving Services	1,891	657	6	567	5	83%	1	17%	0	0.00%
Cruises	1,871	662	6	567	2	33%	4	67%	0	0.00%
Pet Training - Dog	1,664	709	6	567	5	83%	1	17%	0	0.00%
Glass - Stained & Leaded	1,657	711	6	567	2	33%	3	50%	1	16.67%
Buses - Charter & Rental	1,547	729	6	567	3	50%	3	50%	0	0.00%
Publishers - Periodical	1,421	757	6	567	4	67%	2	33%	0	0.00%
Auto Parts & Supplies - Wholesale & Manufacturers	1,415	759	6	567	4	67%	2	33%	0	0.00%
Shopping Centers & Malls	1,401	763	6	567	6	100%	0	0%	0	0.00%
Electric Bikes	1,365	777	6	567	4	67%	2	33%	0	0.00%
Mobile Telephone Equipment & Supplies	1,348	779	6	567	2	33%	4	67%	0	0.00%
Appliances - Used	1,319	794	6	567	6	100%	0	0%	0	0.00%
Auto Lube & Oil - Mobile	1,181	850	6	567	5	83%	1	17%	0	0.00%
Promotional Products	1,017	930	6	567	3	50%	2	33%	1	16.67%
Office & Desk Space Rental Service	889	1,005	6	567	3	50%	3	50%	0	0.00%
Linens - Retail	897	1,205	6	567	3	50%	3	50%	0	0.00%
Video Games - Service & Repair	563	1,238	6	567	1	17%	5	83%	0	0.00%
Child Care - In Home	555	1,248	6	567	2	33%	2	33%	0	0.00%
Warehouses - Merchandise	550	1,256	6	567	4	67%	2	33%	0	0.00%
Home Centers	549	1,258	6	567	5	83%	1	17%	0	0.00%
Paintball - Games & Supplies	481	1,321	6	567	6	100%	0	0%	0	0.00%
Tile Sales	429	1,408	6	567	4	67%	2	33%	0	0.00%
Gymnasiums - Equipment & Supplies	409	1,438	6	567	3	50%	1	17%	2	33.33%
Horse Riding/Horse Trail Rides	406	1,441	6	567	2	33%	4	67%	0	0.00%
Motivational & Self Improvement Training	292	1,637	6	567	0	0%	3	50%	3	50.00%
Draperies - Wholesale & Manufacturers	216	1,819	6	567	3	50%	3	50%	0	0.00%
Plants - Retail	178	1,934	6	567	0	0%	6	100%	0	0.00%
Event Center	48	2,678	6	567	0	0%	2	33%	4	66.67%
Chimney Builders & Repair	7,981	207	5	621	4	80%	1	20%	0	0.00%
Building Restoration & Preservation	5,876	265	5	621	5	100%	0	0%	0	0.00%
Massage Therapists	5,766	272	5	621	4	80%	0	0%	1	20.00%
Landscape Architects	5,584	282	5	621	4	80%	1	20%	0	0.00%
Security Systems Consultants	5,204	299	5	621	3	60%	2	40%	0	0.00%
Office Furniture & Equipment	4,920	312	5	621	4	80%	0	0%	1	20.00%
Liquidators	4,596	326	5	621	5	100%	0	0%	0	0.00%
Chiropactors D.C.	3,786	383	5	621	4	80%	1	20%	0	0.00%
Railings	3,716	389	5	621	4	80%	1	20%	0	0.00%
Health & Medical Products	3,670	396	5	621	3	60%	2	40%	0	0.00%
Denturist	3,547	412	5	621	4	80%	1	20%	0	0.00%
Furnaces - Industrial	3,408	428	5	621	5	100%	0	0%	0	0.00%
Upholsters & Carpet Cleaning	3,274	422	5	621	3	60%	2	40%	0	0.00%
Hobby & Model Construction Supplies - Retail	3,187	450	5	621	2	40%	3	60%	0	0.00%
Animal Hospitals	3,038	465	5	621	3	60%	2	40%	0	0.00%
Importers	2,859	490	5	621	2	40%	3	60%	0	0.00%
Garden Centers	2,772	502	5	621	2	40%	3	60%	0	0.00%
Basement Waterproofing	2,718	513	5	621	2	40%	3	60%	0	0.00%
Battery Supplies	2,519	535	5	621	3	60%	2	40%	0	0.00%
Orthopedic Appliances	2,239	584	5	621	3	60%	2	40%	0	0.00%
Dancing Instruction	2,169	594	5	621	5	100%	0	0%	0	0.00%
Trailers - Truck	1,993	636	5	621	5	100%	0	0%	0	0.00%
Venetian Blinds - Dealers	1,979	639	5	621	2	40%	3	60%	0	0.00%
Manufacturing	1,976	641	5	621	4	80%	0	0%	1	20.00%
Housewares - Retail	1,940	649	5	621	5	100%	0	0%	0	0.00%
Communication Consultants	1,766	683	5	621	0	0%	0	0%	0	0.00%
Adjusters	1,745	690	5	621	4	80%	1	20%	0	0.00%
Auto Inspection Stations	1,738	695	5	621	4	80%	1	20%	0	0.00%
Lasers	1,697	704	5	621	3	60%	1	20%	1	20.00%
Soliciting Organizations	1,651	712	5	621	5	100%	0	0%	0	0.00%
Recycling Services	1,616	718	5	621	5	100%	0	0%	0	0.00%

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Rental Vacancy Listing Service	1,522	736	5	621	3	60%	2	40%	0	0.00%
Medical Alarms	1,323	793	5	621	2	40%	3	60%	0	0.00%
Trailers - Repair & Service	1,295	800	5	621	3	60%	1	20%	1	20.00%
Recreational Vehicles - Rent & Lease	1,239	825	5	621	5	100%	0	0%	0	0.00%
Truck Rent & Lease	1,219	835	5	621	4	80%	1	20%	0	0.00%
Online Social Media/Networking	1,172	854	5	621	1	20%	4	80%	0	0.00%
Auto Listing Service	1,167	855	5	621	1	20%	4	80%	0	0.00%
Craft Supplies	1,150	861	5	621	4	80%	1	20%	0	0.00%
Golf Equipment & Supplies - Retail	1,136	868	5	621	3	60%	2	40%	0	0.00%
Product Sales - General	1,099	883	5	621	2	40%	2	40%	0	0.00%
Geothermal Heating & Cooling	1,050	913	5	621	4	80%	1	20%	0	0.00%
Wedding Consultants	1,042	914	5	621	2	40%	1	20%	2	40.00%
Timeshare Resale and Rental Marketing	937	971	5	621	2	40%	1	20%	2	40.00%
Carpet & Rug Pads, Linings & Accessories	874	1,013	5	621	4	80%	1	20%	0	0.00%
Food Products - Organic	826	1,035	5	621	0	0%	5	100%	0	0.00%
Coffee & Tea Shops	766	1,077	5	621	5	100%	0	0%	0	0.00%
Entertainment Bureaus	766	1,077	5	621	4	80%	0	0%	1	20.00%
Insurance Agents	760	1,083	5	621	3	60%	2	40%	0	0.00%
Medical Business Administration	747	1,090	5	621	5	100%	0	0%	0	0.00%
Costumes - Masquerade & Theatrical	694	1,130	5	621	1	20%	2	40%	2	40.00%
Stone Setting - Interlocking Pavers	662	1,150	5	621	2	40%	3	60%	0	0.00%
Banking Services	654	1,160	5	621	3	60%	2	40%	0	0.00%
School Supplies	648	1,166	5	621	4	80%	1	20%	0	0.00%
Souvenirs - Retail	643	1,171	5	621	0	0%	5	100%	0	0.00%
Email Service Provider	590	1,214	5	621	2	40%	3	60%	0	0.00%
Auto Parts & Supplies - Used	580	1,220	5	621	1	20%	4	80%	0	0.00%
Sunglasses	572	1,228	5	621	1	20%	4	80%	0	0.00%
Online Publications	570	1,230	5	621	4	80%	1	20%	0	0.00%
Wheel Chairs	504	1,306	5	621	4	80%	1	20%	0	0.00%
Tourists Attractions	441	1,391	5	621	2	40%	2	40%	0	0.00%
Home Repair & Maintenance	388	1,469	5	621	1	20%	4	80%	0	0.00%
Sports & Recreation	305	1,602	5	621	5	100%	0	0%	0	0.00%
Sports Promoters & Managers	295	1,624	5	621	0	0%	5	100%	0	0.00%
Wines - Retail	281	1,641	5	621	3	60%	2	40%	0	0.00%
Fireplace Equipment - Wholesale & Manufacturers	279	1,659	5	621	0	0%	5	100%	0	0.00%
DVD sales & service	261	1,692	5	621	2	40%	3	60%	0	0.00%
Mailing Services - Drop Shipper	227	1,788	5	621	2	40%	2	40%	1	20.00%
Online Shipping Broker	216	1,819	5	621	4	80%	1	20%	0	0.00%
Braille Supplies	144	2,071	5	621	5	100%	0	0%	0	0.00%
Hotel Product Sales	102	2,278	5	621	3	60%	3	60%	0	0.00%
Fuel - Gasoline	15	3,142	5	621	2	40%	3	60%	0	0.00%
Multi-Level Selling Companies	14,513	124	4	693	3	75%	1	25%	0	0.00%
Security Guard & Patrol Service	11,024	156	4	693	3	75%	1	25%	0	0.00%
Mailing Services	9,869	171	4	693	2	50%	2	50%	0	0.00%
Auto Wrecking	6,510	240	4	693	3	75%	1	25%	0	0.00%
Gold Buyers	5,989	262	4	693	1	25%	3	75%	0	0.00%
Employment Service	5,744	274	4	693	1	25%	3	75%	0	0.00%
Land Companies	5,668	279	4	693	3	75%	1	25%	0	0.00%
Apartments	5,395	289	4	693	2	50%	2	50%	1	25.00%
Insurance Consultants	5,274	296	4	693	3	75%	1	25%	0	0.00%
Doors - Repair	5,008	306	4	693	3	75%	1	25%	0	0.00%
Gold, Silver & Platinum Dealers	4,072	357	4	693	1	25%	3	75%	0	0.00%
Siding Materials	3,878	373	4	693	3	75%	1	25%	0	0.00%
Septic Tanks & Systems Contractors & Dealers	3,850	375	4	693	2	50%	2	50%	0	0.00%
Contractor - Commercial	3,686	393	4	693	2	50%	2	50%	0	0.00%
Jewelers - Wholesale	3,642	401	4	693	2	50%	2	50%	0	0.00%
Sewer Contractors	3,601	404	4	693	3	75%	1	25%	0	0.00%
Sunroom & Solarium Design & Construction	3,572	408	4	693	2	50%	2	50%	0	0.00%
Divorce Assistance	3,511	419	4	693	3	75%	1	25%	0	0.00%
Building Construction Consultants	3,470	423	4	693	2	50%	2	50%	1	25.00%
Water Well Drilling & Service	3,364	434	4	693	4	100%	0	0%	0	0.00%
Retirement & Life Care Communities & Homes	3,304	439	4	693	1	25%	3	75%	0	0.00%
Road Service - Automotive	3,203	449	4	693	2	50%	2	50%	0	0.00%
Payment Processing Service	3,175	461	4	693	1	25%	3	75%	0	0.00%
Trucking Transportation Brokers	3,118	457	4	693	3	75%	1	25%	0	0.00%
Copy & Duplicating Service	3,061	463	4	693	4	100%	0	0%	0	0.00%
Pet Sitting Services	2,964	477	4	693	3	75%	1	25%	0	0.00%
Real Estate Consultants	2,703	516	4	693	4	100%	0	0%	0	0.00%
Reconstructive Surgery	2,681	520	4	693	2	50%	2	50%	0	0.00%
House & Building Movers	2,556	532	4	693	3	75%	1	25%	0	0.00%
Auto Customizing	2,518	536	4	693	2	50%	2	50%	0	0.00%
Pet Training	2,486	542	4	693	2	50%	2	50%	0	0.00%
Auto Service - Window Tinting	2,417	552	4	693	1	25%	3	75%	0	0.00%
Acupuncturists	2,408	554	4	693	3	75%	1	25%	0	0.00%
Educational Consultants	2,362	560	4	693	3	75%	1	25%	0	0.00%
Telecommunications Equipment - Disability	2,348	563	4	693	4	100%	0	0%	0	0.00%
Physical Therapists	2,313	568	4	693	3	75%	1	25%	0	0.00%
Window Coverings	2,277	573	4	693	3	75%	1	25%	0	0.00%
Grocers - Wholesale	2,262	581	4	693	4	100%	0	0%	0	0.00%
Driving Proficiency Test Service	2,199	588	4	693	3	75%	1	25%	0	0.00%
Massage Therapeutic	2,160	597	4	693	3	75%	1	25%	0	0.00%
Employment Training	2,152	599	4	693	0	0%	4	100%	0	0.00%
Engineering Consultants	2,054	618	4	693	2	50%	2	50%	0	0.00%
Porcelain Enamel Repair & Refinish	2,046	619	4	693	4	100%	0	0%	0	0.00%
Art Galleries, Dealers & Consultants	2,024	625	4	693	3	75%	1	25%	0	0.00%
Leasing Service	2,024	625	4	693	4	100%	0	0%	0	0.00%
Video Production Services	2,000	634	4	693	3	75%	0	0%	1	25.00%
First Aid Instruction	1,962	643	4	693	3	75%	0	0%	1	25.00%
Financing Consultants	1,945	647	4	693	3	75%	1	25%	0	0.00%
Debt Relief Services	1,919	653	4	693	3	75%	1	25%	0	0.00%
Business Promotions - General	1,908	655	4	693	1	25%	2	50%	1	25.00%
Mortgage Lender	1,887	659	4	693	3	75%	1	25%	0	0.00%
Sod & Seeding Service	1,781	679	4	693	1	25%	2	50%	1	25.00%
Shower Doors & Enclosures	1,759	685	4	693	3	75%	1	25%	0	0.00%
Pipe Line, Oil & Gas Wholesaler & Distributors	1,727	696	4	693	3	75%	1	25%	0	0.00%
Lingerie	1,715	701	4	693	3	75%	1	25%	0	0.00%
Baths	1,698	703	4	693	4	100%	0	0%	0	0.00%
Holistic Practitioners	1,510	741	4	693	1	25%	3	75%	0	0.00%
Brewers	1,472	746	4	693	0	0%	0	0%	4	100.00%
Shutters	1,448	752	4	693	2	50%	2	50%	0	0.00%
Window Shades	1,446	753	4	693	1	25%	3	75%	0	0.00%
Electrolysis	1,445	755	4	693	3	75%	1	25%	0	0.00%
Coffee Brewing Devices	1,397	765	4	693	2	50%	1	25%	1	25.00%
Small Engine Repair	1,328	793	4	693	2	50%	2	50%	0	0.00%
Luggage - Retail	1,315	795	4	693	2	50%	2	50%	0	0.00%
Foods - Carry Out	1,248	822	4	693	1	25%	3	75%	0	0.00%
Product Development & Marketing	1,246	823	4	693	3	75%	1	25%	0	0.00%
Gift Baskets & Parcels	1,238	827	4	693	1	25%	3	75%	0	0.00%
Commercial Painting Contractor	1,236	828	4	693	4	100%	0	0%	0	0.00%
Bars & Taverns	1,207	839	4	693	3	75%	1	25%	0	0.00%
Convention Services & Facilities	1,191	848	4	693	4	100%	0	0%	0	0.00%
Real Estate - Rentals by Individuals	1,140	865	4	693	0	0%	4	100%	0	0.00%
Concrete - Custom	1,119	873	4	693	1	25%	2	50%	1	25.00%
Trailer Sales	1,094	886	4	693	4	100%	0	0%	0	0.00%
Recruitment Services	1,093	888	4	693	0	0%	4	100%	0	0.00%
Water - Bottled & Bulk	1,092	891	4	693	1	25%	2	50%	1	25.00%
Alternators & Generators - Retail	1,061	907	4	693	4	100%	0	0%	0	0.00%
Compact Discs, Tapes & Records - Retail	1,052	912	4	693	2	50%	2	50%	0	0.00%
Lamps - Supplies & Parts	1,018	928	4	693	0	0%	4	100%	0	0.00%
Auto Service - Sound Systems Sales & Service	1,006	936	4	693	2	50%	1	25%	1	25.00%
Elevators - Sales & Service	996	941	4	693	2	50%	1	25%	1	25.00%
Cargo & Freight Containers	976	949	4	693	2	50%	1	25%	1	25.00%
Bankruptcy Assistance & Services	957	958	4	693	3	75%	1	25%	0	0.00%
Barbecue Equipment & Supplies	946	965	4	693	1	25%	3	75%	0	0.00%
Swimming Pools & Hot Tubs	933	975	4	693	3	75%	1	25%	0	0.00%
Eyeless Suppliers	922	980	4	693	1	25%	3	75%	0	0.00%
Audio-Visual Equipment - Service & Repair	909	990	4	693	4	100%	0	0%	0	0.00%
Insurance - Travel	897	1,000	4	693	3	75%	1	25%	0	0.00%
Novelties - Retail	897	1,000	4	693	1	25%	3	75%	0	0.00%
Tools - Electric	893	1,003	4	693	1	25%	3	75%	0	0.00%
Amusement Parks & Places	880	1,009	4	693	3	75%	1	25%	0	0.00%
Beer Home Brewing Equipment & Supplies	856	1,022	4	693	1	25%	1	25%	2	50.00%

Canada BBB
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Equestrian Services	847	1,025	4	693	4	100%	0	0%	0	0.00%
Trailer Hitches	841	1,029	4	693	3	75%	1	25%	0	0.00%
Laundries - Self Service	823	1,037	4	693	2	50%	2	50%	0	0.00%
Jewelry Repair	822	1,040	4	693	0	100%	0	0%	0	0.00%
Advertising - Newspaper	808	1,052	4	693	1	75%	1	25%	0	0.00%
Bicycles - Repair	807	1,054	4	693	4	100%	0	0%	0	0.00%
Trade Shows, Expositions & Fairs	802	1,056	4	693	2	50%	2	50%	0	0.00%
Auto Air Conditioning	735	1,099	4	693	3	75%	1	25%	0	0.00%
Printing Equipment	706	1,113	4	693	2	50%	0	0%	2	50.00%
Contractors Equipment & Supplies - Dealers & Ser	702	1,124	4	693	1	75%	1	25%	0	0.00%
Art Supplies	701	1,125	4	693	3	75%	1	25%	0	0.00%
Chemical Cleaning - Industrial	656	1,156	4	693	1	25%	3	75%	0	0.00%
Machinery - New	597	1,206	4	693	0	0%	4	100%	0	0.00%
Mattress Makers Supplies	566	1,235	4	693	4	100%	0	0%	0	0.00%
Balloons - Manned	562	1,242	4	693	4	100%	0	0%	0	0.00%
Storage - Liquid & Bulk	556	1,246	4	693	2	50%	2	50%	0	0.00%
Playgrounds	506	1,302	4	693	2	50%	2	50%	0	0.00%
Gates	459	1,364	4	693	3	75%	1	25%	0	0.00%
Television Stations & Broadcast Companies	452	1,375	4	693	0	0%	4	100%	0	0.00%
Photographs - Stock	446	1,387	4	693	4	100%	0	0%	0	0.00%
Skating Equipment & Supplies	435	1,401	4	693	4	100%	0	0%	0	0.00%
Penny Auctions	399	1,452	4	693	2	50%	2	50%	0	0.00%
Machinery Rebuild & Repair	288	1,469	4	693	2	50%	2	50%	0	0.00%
Diaper Service	381	1,473	4	693	2	50%	2	50%	0	0.00%
Manufacturers	361	1,508	4	693	1	25%	3	75%	0	0.00%
Airport Parking Reservations	341	1,533	4	693	1	25%	2	50%	1	25.00%
Decals	332	1,547	4	693	1	25%	3	75%	0	0.00%
Containerized Freight Service	296	1,621	4	693	2	50%	2	50%	0	0.00%
Paving Stones	292	1,637	4	693	3	75%	1	25%	0	0.00%
Repair	267	1,682	4	693	2	50%	2	50%	0	0.00%
Horse Training	191	1,883	4	693	1	25%	3	75%	0	0.00%
Lighting Fixtures - Supplies & Parts	152	2,033	4	693	0	0%	4	100%	0	0.00%
Fashion Designers	137	2,100	4	693	1	25%	3	75%	0	0.00%
Pumps - Supplies & Parts	115	2,210	4	693	1	25%	3	75%	0	0.00%
Telemarketing Services	7,141	227	3	818	1	33%	2	67%	0	0.00%
Construction Management	5,825	266	3	818	1	33%	1	33%	1	33.33%
Environmental & Ecological Services	4,672	321	3	818	0	0%	0	0%	0	0.00%
Trucking	4,046	359	3	818	1	33%	2	67%	0	0.00%
Service	3,652	400	3	818	1	33%	2	67%	0	0.00%
Business & Trade Organizations	3,423	426	3	818	2	67%	1	33%	0	0.00%
Patio Equipment & Supplies	3,403	429	3	818	3	100%	0	0%	0	0.00%
Diamonds	3,365	433	3	818	1	33%	1	33%	0	0.00%
Attorneys & Lawyers - Immigration & Naturalization	3,354	435	3	818	3	100%	0	0%	0	0.00%
Stair Builders	3,273	443	3	818	0	0%	3	100%	0	0.00%
Aluminum Products	3,237	446	3	818	3	100%	0	0%	0	0.00%
Resume Service	3,030	467	3	818	3	100%	0	0%	0	0.00%
Rental Service Stores & Yards	3,021	470	3	818	3	100%	0	0%	0	0.00%
Real Estate Investors	2,970	476	3	818	2	67%	1	33%	0	0.00%
Fire Protection Equipment & Supplies	2,899	485	3	818	3	100%	0	0%	0	0.00%
Lawn & Garden Sprinkler Systems	2,896	486	3	818	1	33%	2	67%	0	0.00%
Barbers	2,709	515	3	818	1	33%	2	67%	0	0.00%
Travel Agent Mills	2,673	522	3	818	0	0%	0	0%	0	0.00%
Monuments	2,613	525	3	818	3	100%	0	0%	0	0.00%
Home Theater	2,372	557	3	818	2	67%	1	33%	0	0.00%
Auto Electric Service	2,308	570	3	818	3	100%	0	0%	0	0.00%
Sewing Machines - Dealers	2,191	589	3	818	1	33%	2	67%	0	0.00%
Loft Cabins, Homes & Buildings	2,182	591	3	818	1	33%	1	33%	0	0.00%
Job Listing & Advisory Services	2,167	595	3	818	1	33%	2	67%	0	0.00%
Jewelry Manufacturers	2,129	602	3	818	1	33%	1	33%	0	0.00%
Elderly/Senior Specialty Services	2,104	606	3	818	3	100%	0	0%	0	0.00%
Antiques - Dealers	2,068	613	3	818	0	0%	2	67%	1	33.33%
Piano & Organ Moving	2,022	627	3	818	1	33%	1	33%	0	0.00%
Auto Radios & Stereos - Sales & Repair	2,021	630	3	818	2	67%	0	0%	1	33.33%
Party Supplies	1,991	637	3	818	2	67%	1	33%	0	0.00%
Bathtub Refinishing	1,909	654	3	818	0	0%	2	67%	1	33.33%
Road Building Contractors	1,775	681	3	818	1	33%	2	67%	0	0.00%
Skylights	1,767	682	3	818	1	33%	2	67%	0	0.00%
Auto Body Shop Equipment & Sup	1,765	684	3	818	0	0%	3	100%	0	0.00%
Fabric Shops	1,759	686	3	818	1	33%	2	67%	0	0.00%
Glass - Repair	1,742	693	3	818	3	100%	0	0%	0	0.00%
Photo Finishing - Retail	1,723	698	3	818	3	100%	0	0%	0	0.00%
Cosmetics & Perfumes - Retail	1,708	701	3	818	1	33%	1	33%	1	33.33%
Handbags	1,523	735	3	818	1	33%	2	67%	0	0.00%
Engines - Diesel	1,518	737	3	818	3	100%	0	0%	0	0.00%
Animal Online Drug & Prescription Services	1,505	742	3	818	1	33%	2	67%	0	0.00%
Market Survey Companies	1,423	756	3	818	3	100%	0	0%	0	0.00%
Flatware - Table	1,417	758	3	818	0	0%	0	0%	0	0.00%
Commercial Products Wholesale & Distributor	1,415	759	3	818	3	100%	0	0%	0	0.00%
Water Damage Restoration	1,376	772	3	818	2	67%	1	33%	0	0.00%
Liquor Stores	1,370	775	3	818	3	100%	0	0%	0	0.00%
Glass Coating & Tinting	1,367	776	3	818	3	100%	0	0%	0	0.00%
Engines - Supplies, Equipment & Parts	1,359	778	3	818	1	33%	2	67%	0	0.00%
Dental Equipment & Supplies	1,348	779	3	818	1	33%	2	67%	0	0.00%
Pumps - Service & Repair	1,339	785	3	818	1	33%	2	67%	0	0.00%
Television & Radio - Service & Repair	1,337	786	3	818	1	33%	2	67%	0	0.00%
Solar Energy Products - Retail	1,336	787	3	818	1	33%	2	67%	0	0.00%
Transportation Consultants	1,315	795	3	818	3	100%	0	0%	0	0.00%
Casinos	1,293	803	3	818	2	67%	1	33%	0	0.00%
Gazebos	1,271	810	3	818	0	0%	0	0%	0	0.00%
China & Glassware - Retail	1,238	827	3	818	3	100%	0	0%	0	0.00%
Lighting Systems & Equipment	1,235	830	3	818	1	33%	2	67%	0	0.00%
Fence Posts & Fittings	1,198	843	3	818	1	33%	1	33%	1	33.33%
Paving Materials	1,196	843	3	818	0	0%	3	100%	0	0.00%
Real Estate Services	1,188	849	3	818	0	0%	3	100%	0	0.00%
Weed Control Service	1,177	852	3	818	3	100%	0	0%	0	0.00%
Uniforms	1,135	869	3	818	3	100%	0	0%	0	0.00%
Radio Stations & Broadcast Companies	1,121	872	3	818	1	33%	2	67%	0	0.00%
Animals - Nuisance Control - Trapping	1,081	899	3	818	2	67%	1	33%	0	0.00%
Consultant - Planning	1,068	902	3	818	1	33%	2	67%	0	0.00%
Boat Equipment & Supplies	1,038	916	3	818	2	67%	1	33%	0	0.00%
Waste Reduction, Recycle Service - Industrial	1,028	922	3	818	3	100%	0	0%	0	0.00%
Cosmetic Sales by Internet	1,006	935	3	818	3	100%	0	0%	0	0.00%
Furniture - Outdoor	998	940	3	818	3	100%	0	0%	0	0.00%
Manufactured Homes Distributors & Manufacturers	988	945	3	818	2	67%	1	33%	0	0.00%
Gutter Cleaning	987	946	3	818	1	33%	2	67%	0	0.00%
Floors - Industrial	972	950	3	818	1	33%	2	67%	0	0.00%
Online Payments	960	955	3	818	2	67%	1	33%	0	0.00%
Custom Brokers	954	961	3	818	3	100%	0	0%	0	0.00%
Pharmacy - Compounding	943	969	3	818	2	67%	1	33%	0	0.00%
Vacuum Equipment & Systems	930	977	3	818	2	67%	1	33%	0	0.00%
Automobile Dealers - Imported Cars	914	984	3	818	2	67%	1	33%	0	0.00%
Truck accessories	912	987	3	818	3	100%	0	0%	0	0.00%
Adult & Continuing Education	906	992	3	818	2	67%	1	33%	0	0.00%
Physicians - Specialists	898	997	3	818	1	33%	2	67%	0	0.00%
Charity - Local	896	1,002	3	818	1	33%	2	67%	0	0.00%
Personal Trainers	870	1,016	3	818	1	33%	2	67%	0	0.00%
Furniture - Used	850	1,023	3	818	1	33%	2	67%	0	0.00%
Machine Tools	848	1,024	3	818	2	67%	1	33%	0	0.00%
Bowling	844	1,027	3	818	3	100%	0	0%	0	0.00%
Tile - Non-Ceramic - Contractors & Dealers	814	1,047	3	818	3	100%	0	0%	0	0.00%
Animal Shelters	812	1,048	3	818	3	100%	0	0%	0	0.00%
Auto Service - Specialty Parts	791	1,065	3	818	2	67%	1	33%	0	0.00%
Guns - Air, BB and Pellet	786	1,067	3	818	3	100%	0	0%	0	0.00%
Movers - International	774	1,076	3	818	2	67%	1	33%	0	0.00%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	764	1,080	3	818	2	67%	1	33%	0	0.00%
Marine Equipment & Supplies	759	1,085	3	818	2	67%	1	33%	0	0.00%
Internet Auction Service	720	1,108	3	818	1	33%	1	33%	2	66.67%
Glass - Beveled, Carved, Ornamental	711	1,115	3	818	0	0%	3	100%	0	0.00%
Telephone Equipment & Systems Service & Repair	652	1,164	3	818	3	100%	0	0%	0	0.00%
Designers - Apparel	650	1,165	3	818	1	33%	2	67%	0	0.00%
Dressmakers	586	1,215	3	818	2	67%	1	33%	0	0.00%

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Boutiques	578	1,222	3	818	2	67%	1	33%	0	0.00%
Decoration Contractors - Party, Convention	569	1,232	3	818	2	67%	1	33%	0	0.00%
Alternators & Generators - Auto Repair	560	1,243	3	818	0	0%	3	100%	0	0.00%
Management Training	554	1,250	3	818	2	67%	1	33%	0	0.00%
Aircraft Parts & Supplies	543	1,266	3	818	1	33%	2	67%	0	0.00%
Boilers - New & Used	542	1,267	3	818	1	33%	2	67%	0	0.00%
Franchising	542	1,267	3	818	2	67%	1	33%	0	0.00%
Wineries	536	1,273	3	818	3	100%	0	0%	0	0.00%
Lotteries - Local	524	1,285	3	818	1	33%	1	33%	1	33.33%
Barber Schools	505	1,303	3	818	0	0%	3	100%	0	0.00%
Musical Instruments - Repair	483	1,329	3	818	1	33%	2	67%	0	0.00%
Beauty Consultant	473	1,349	3	818	3	100%	0	0%	0	0.00%
Shuttle Bus	442	1,389	3	818	1	33%	2	67%	0	0.00%
Boats	438	1,396	3	818	2	67%	1	33%	0	0.00%
Sheepskin Specialties	438	1,396	3	818	2	67%	1	33%	0	0.00%
Conference Centers	422	1,418	3	818	2	67%	1	33%	0	0.00%
Laundry Equipment	407	1,440	3	818	2	67%	1	33%	0	0.00%
Auto Warranty Service	404	1,442	3	818	3	100%	0	0%	0	0.00%
Flight School	399	1,452	3	818	2	67%	1	33%	0	0.00%
Electric Equipment - Manufacturers	366	1,502	3	818	3	100%	0	0%	0	0.00%
Fur Business - Wholesale & Manufacturers	344	1,525	3	818	2	67%	0	0%	1	33.33%
Coated Fabrics	339	1,537	3	818	3	100%	0	0%	0	0.00%
Express & Transfer Service	331	1,550	3	818	1	33%	2	67%	0	0.00%
Vehicle Sales - Manufacturing Companies	326	1,560	3	818	2	67%	1	33%	0	0.00%
Auto Dealers - Online	320	1,570	3	818	3	100%	0	0%	0	0.00%
Auto Repair - Maintenance	312	1,592	3	818	2	67%	1	33%	0	0.00%
Consumers Cooperative Organizations	301	1,614	3	818	2	67%	1	33%	0	0.00%
Maps - Dealers	282	1,657	3	818	1	33%	2	67%	0	0.00%
Organic/Green Products	279	1,658	3	818	2	67%	1	33%	0	0.00%
Lawn & Tree Care	276	1,663	3	818	1	33%	2	67%	0	0.00%
Vehicle Transport Services	274	1,670	3	818	2	67%	1	33%	0	0.00%
Tattoos - Removed	268	1,681	3	818	3	100%	0	0%	0	0.00%
Vinyl Flooring	224	1,796	3	818	3	100%	0	0%	0	0.00%
Job Listing & Advisory Services - Advanced Fee	217	1,812	3	818	1	33%	2	67%	0	0.00%
Knives - Custom	212	1,830	3	818	2	67%	1	33%	0	0.00%
Chemical Plant Equipment & Supplies	194	1,873	3	818	3	100%	0	0%	0	0.00%
Swimming Pools - Maintenance	170	1,965	3	818	1	33%	2	67%	0	0.00%
Leather Goods - Wholesale & Manufacturers	159	2,011	3	818	3	100%	0	0%	0	0.00%
Tires - Commercial Sales & Service	137	2,100	3	818	2	67%	1	33%	0	0.00%
Video Games - Supplies & Parts	121	2,179	3	818	0	0%	3	100%	0	0.00%
Television & Radio Parts - Wholesale & Manufacturers	118	2,197	3	818	1	33%	2	67%	0	0.00%
Scholastic Prep Courses, Books & Materials	101	2,282	3	818	0	0%	0	0%	3	100.00%
Risk Management	97	2,304	3	818	2	67%	1	33%	0	0.00%
Foundations - Education, Philanthropy, Research	96	2,310	3	818	0	0%	3	100%	0	0.00%
Managed Print Service	90	2,356	3	818	1	33%	2	67%	0	0.00%
Fashion Consultants	67	2,503	3	818	2	67%	1	33%	0	0.00%
Flowers - Preserved	65	2,519	3	818	2	67%	1	33%	0	0.00%
Cleaning Services - Estate	62	2,541	3	818	1	33%	2	67%	0	0.00%
Tanners	50	2,659	3	818	3	100%	0	0%	0	0.00%
Jewelry Engravers	24	2,988	3	818	2	67%	0	0%	0	0.00%
Rent to Own	7	3,377	3	818	1	33%	2	67%	0	0.00%
Oilfield Service	8,914	185	2	966	1	50%	1	50%	0	0.00%
Government Offices	6,295	246	2	966	2	100%	0	0%	0	0.00%
Asbestos Removal Service	5,957	261	2	966	1	50%	1	50%	0	0.00%
Incorporating Companies	5,804	268	2	966	0	0%	0	0%	0	0.00%
Lotteries - Foreign	4,361	343	2	966	0	0%	0	0%	2	100.00%
Mold & Mildew Inspection/Removal/Remediation	4,002	361	2	966	2	100%	0	0%	0	0.00%
Trust Companies	3,676	394	2	966	2	100%	0	0%	0	0.00%
Hair Replacement	3,496	420	2	966	2	100%	0	0%	0	0.00%
Fire & Smoke Alarm Systems	3,002	472	2	966	2	100%	0	0%	0	0.00%
Pressure Washing	2,940	481	2	966	1	50%	1	50%	0	0.00%
Currency Exchange	2,866	487	2	966	1	50%	1	50%	0	0.00%
Basement - Remodeling	2,565	531	2	966	1	50%	1	50%	0	0.00%
Contractor - Spray Foam Insulation	2,390	550	2	966	1	50%	1	50%	0	0.00%
Professional Services - General	2,348	563	2	966	2	100%	0	0%	0	0.00%
Furnace Cleaning	2,346	565	2	966	0	0%	2	100%	0	0.00%
Pet Boarding - Dogs	2,070	612	2	966	1	50%	1	50%	0	0.00%
Recreational Vehicles - Equipment, Parts, Supplies	2,045	620	2	966	1	50%	1	50%	0	0.00%
Appraisers	2,043	621	2	966	1	50%	1	50%	0	0.00%
Promotional Products - Wearable	2,032	622	2	966	0	0%	0	0%	0	0.00%
Auto Alarms & Security Systems	2,031	623	2	966	0	0%	1	50%	1	50.00%
Fund Raising Counselors & Orgs	2,022	627	2	966	1	50%	1	50%	0	0.00%
Mud Jacking Contractors	2,015	631	2	966	2	100%	0	0%	0	0.00%
Sightseeing Tours	1,962	642	2	966	2	100%	0	0%	0	0.00%
Air Pollution Control	1,891	657	2	966	2	100%	0	0%	0	0.00%
Drivers Education	1,833	669	2	966	0	0%	2	100%	0	0.00%
Trucking - Heavy Hauling	1,748	689	2	966	2	100%	0	0%	0	0.00%
Baths - Equipment & Supplies	1,616	718	2	966	0	0%	1	50%	1	50.00%
Yacht Charter Broker	1,601	721	2	966	1	50%	1	50%	0	0.00%
Sauna Equipment & Supplies	1,588	726	2	966	1	50%	0	0%	1	50.00%
Accounting & Bookkeeping Machines	1,585	727	2	966	2	100%	0	0%	0	0.00%
Scrap Metals	1,538	732	2	966	2	100%	0	0%	0	0.00%
Food & Beverage Services	1,503	743	2	966	0	0%	2	100%	0	0.00%
Restaurant Equipment & Supplies	1,479	745	2	966	2	100%	0	0%	0	0.00%
Pianos	1,446	753	2	966	1	50%	1	50%	0	0.00%
Massage Equipment & Supplies	1,387	770	2	966	1	50%	1	50%	0	0.00%
Computers - Multimedia	1,332	790	2	966	0	0%	2	100%	0	0.00%
Dental Laboratories	1,330	791	2	966	2	100%	0	0%	0	0.00%
Nutrition	1,315	795	2	966	1	50%	1	50%	0	0.00%
Concrete Repair/Leveling	1,282	807	2	966	2	100%	0	0%	0	0.00%
Computers - Used	1,262	812	2	966	1	50%	0	0%	1	50.00%
Bus Lines	1,260	813	2	966	1	50%	1	50%	0	0.00%
Manufacturers	1,255	814	2	966	0	0%	2	100%	0	0.00%
Picture Frames - Dealers	1,253	817	2	966	1	50%	1	50%	0	0.00%
Truck Equipment & Parts	1,252	819	2	966	1	50%	1	50%	0	0.00%
Chain Link Fence Sales, Service & Contractors	1,239	825	2	966	1	50%	1	50%	0	0.00%
Apartment Finding & Rental Service	1,231	832	2	966	2	100%	0	0%	0	0.00%
Schools - Academic - Pre & Kindergarten	1,225	834	2	966	2	100%	0	0%	0	0.00%
Tile - Ceramic - Manufacturers & Distributors	1,219	835	2	966	2	100%	0	0%	0	0.00%
Furniture - Childrens	1,217	837	2	966	1	50%	1	50%	0	0.00%
Auto Repairing - Foreign	1,195	845	2	966	2	100%	0	0%	0	0.00%
Upholstery Fabrics - Retail	1,193	846	2	966	2	100%	0	0%	0	0.00%
Tours - Wholesale	1,165	856	2	966	1	50%	1	50%	0	0.00%
Hypnotherapists - Hypnotists	1,149	862	2	966	2	100%	0	0%	0	0.00%
Hunting & Fishing Services	1,142	864	2	966	2	100%	0	0%	0	0.00%
Food - Sales & Delivery	1,139	867	2	966	2	100%	0	0%	0	0.00%
Recreation Centers	1,123	870	2	966	2	100%	0	0%	0	0.00%
Pet Cemeteries, Crematories & Supplies	1,107	881	2	966	0	0%	2	100%	0	0.00%
Cigar & Cigarette & Tobacco Dealers - Retail	1,097	885	2	966	1	50%	1	50%	0	0.00%
Roof Cleaning & Stain Removal	1,089	893	2	966	2	100%	0	0%	0	0.00%
Genealogy Services	1,063	906	2	966	1	50%	1	50%	0	0.00%
Engines - Fuel Injection Service & Parts	1,032	920	2	966	2	100%	0	0%	0	0.00%
Greenhouses	1,027	923	2	966	1	50%	1	50%	0	0.00%
Medical Testing Companies	1,027	923	2	966	2	100%	0	0%	0	0.00%
Waste Containers	1,021	927	2	966	0	0%	0	0%	0	0.00%
Sporting Goods - Wholesale & Manufacturers	967	952	2	966	1	50%	1	50%	0	0.00%
Speedometers	955	959	2	966	2	100%	0	0%	0	0.00%
Business Plan Preparation	934	973	2	966	0	0%	2	100%	0	0.00%
Garage Organizers	928	978	2	966	1	50%	1	50%	0	0.00%
Notaries Public	898	997	2	966	2	100%	0	0%	0	0.00%
Contractors - Gutters	887	1,006	2	966	0	0%	1	50%	1	50.00%
Plastering Contractors	839	1,031	2	966	0	0%	2	100%	0	0.00%
Generators - Electric	821	1,042	2	966	1	50%	1	50%	0	0.00%
Outlets - Stores, Factory, Mills	799	1,059	2	966	0	0%	2	100%	0	0.00%
Golf Courses - Private	793	1,062	2	966	1	50%	1	50%	0	0.00%
Psychics	792	1,063	2	966	1	50%	1	50%	0	0.00%
Sales Presentations	792	1,063	2	966	2	100%	0	0%	0	0.00%
Pumps - Dealers	789	1,066	2	966	1	50%	1	50%	0	0.00%
Animal Breeders	778	1,074	2	966	1	50%	1	50%	0	0.00%
College Savings Plans	715	1,110	2	966	2	100%	0	0%	0	0.00%
Permanent Make Up	715	1,110	2	966	1	50%	1	50%	0	0.00%
Mobile Apps	689	1,134	2	966	1	50%	1	50%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Meat - Wholesale	686	1,135	2	966	0	0%	1	50%	1	50.00%
Adult Entertainment	684	1,138	2	966	1	50%	0	0%	1	50.00%
Auto Repair & Service - Diesel	682	1,139	2	966	1	50%	1	50%	0	0.00%
Garbage Disposal Equipment - Industrial & Commercial	667	1,147	2	966	0	0%	2	100%	0	0.00%
Gun Dealers	663	1,149	2	966	2	100%	0	0%	0	0.00%
Dog Daycare	662	1,150	2	966	2	100%	0	0%	0	0.00%
Occupational Health - Nursing Services	660	1,155	2	966	1	50%	1	50%	0	0.00%
Attorneys & Lawyers - Traffic Law	655	1,158	2	966	2	100%	0	0%	0	0.00%
Taxidermists	639	1,175	2	966	2	100%	0	0%	0	0.00%
Boat Renting & Leasing	628	1,181	2	966	1	50%	1	50%	0	0.00%
Books - Wholesale	615	1,194	2	966	1	50%	1	50%	0	0.00%
Advertising - Periodical	606	1,202	2	966	2	100%	0	0%	0	0.00%
Tractor Dealers	597	1,206	2	966	1	50%	1	50%	0	0.00%
Bed Bug Removal	575	1,225	2	966	2	100%	0	0%	0	0.00%
Real Estate Maintenance Protection Plan	573	1,227	2	966	2	100%	0	0%	0	0.00%
Engines - Gas	568	1,233	2	966	1	50%	1	50%	0	0.00%
Packaging Service	563	1,238	2	966	1	50%	1	50%	0	0.00%
Fishing Tackle Dealers	557	1,244	2	966	2	100%	0	0%	0	0.00%
Swimming Pool Manufacturers & Distributors	557	1,244	2	966	1	50%	0	0%	0	0.00%
Recording Service - Sound & Video	554	1,250	2	966	0	0%	2	100%	0	0.00%
Auto Dealers - Antique & Classic	553	1,252	2	966	1	50%	1	50%	0	0.00%
Advertising - Outdoor	550	1,256	2	966	1	50%	1	50%	0	0.00%
Construction Equipment Sales / Services	538	1,271	2	966	0	0%	2	100%	0	0.00%
Beds - Wholesale & Manufacturers	539	1,280	2	966	2	100%	0	0%	0	0.00%
Vinyl Decking	519	1,292	2	966	2	100%	0	0%	0	0.00%
Sewing Machines - Supplies & Parts	517	1,293	2	966	1	50%	1	50%	0	0.00%
Childrens & Family Entertainment	513	1,299	2	966	2	100%	0	0%	0	0.00%
Sewing Contractors	512	1,300	2	966	1	50%	1	50%	0	0.00%
Contractor - Decorative & Specialty Concrete	511	1,301	2	966	0	0%	2	100%	0	0.00%
Coffee Roasting & Handling Equipment	502	1,308	2	966	2	100%	0	0%	0	0.00%
Dental Hygienists	501	1,309	2	966	1	50%	0	0%	1	50.00%
Woodworking Equipment & Supplies	498	1,310	2	966	0	0%	2	100%	0	0.00%
Appliances - Installation	497	1,311	2	966	0	0%	2	100%	0	0.00%
Railroads	485	1,325	2	966	2	100%	0	0%	0	0.00%
Spas & Hot Tubs - Supplies & Parts	481	1,332	2	966	2	100%	0	0%	0	0.00%
Swimming Pools - Leak Detection & Repair	474	1,347	2	966	1	50%	1	50%	0	0.00%
Laundry Consultants	473	1,349	2	966	1	50%	1	50%	0	0.00%
Coaching - Business	470	1,352	2	966	2	100%	0	0%	0	0.00%
Fences - Vinyl	464	1,356	2	966	1	50%	1	50%	0	0.00%
Greeting Cards - Retail	461	1,362	2	966	2	100%	0	0%	0	0.00%
Countertop - Fabrication	458	1,366	2	966	1	50%	1	50%	0	0.00%
Craft Galleries & Dealers	455	1,371	2	966	0	0%	2	100%	0	0.00%
Wheels	438	1,396	2	966	1	50%	1	50%	0	0.00%
Government - City, Village & Township	436	1,400	2	966	1	50%	1	50%	0	0.00%
Oxygen	421	1,420	2	966	2	100%	0	0%	0	0.00%
Sporting Goods - Repair	419	1,426	2	966	0	0%	2	100%	0	0.00%
Telephone Pre-Paid Card Sales & Distribution	414	1,431	2	966	2	100%	0	0%	0	0.00%
Manufactured Homes - Parks	410	1,436	2	966	1	50%	1	50%	0	0.00%
Computer Printers Sales & Service	402	1,445	2	966	0	0%	2	100%	0	0.00%
Cosmetic Sales	386	1,473	2	966	1	50%	1	50%	0	0.00%
Car Wash & Polish Equipment & Supplies	380	1,481	2	966	1	50%	1	50%	0	0.00%
Laundries	380	1,481	2	966	1	50%	1	50%	0	0.00%
Auto Appraisers	379	1,484	2	966	1	50%	1	50%	0	0.00%
Playground Equipment	371	1,493	2	966	1	50%	1	50%	0	0.00%
Ice Cream & Frozen Desserts - Dealers	370	1,494	2	966	1	50%	1	50%	0	0.00%
Unclaimed Funds Retrieval Services	368	1,497	2	966	0	0%	2	100%	0	0.00%
Auto Race Cars	367	1,499	2	966	2	100%	0	0%	0	0.00%
Contractor - General Green Builder	361	1,508	2	966	2	100%	0	0%	0	0.00%
Trailers - Transporting	359	1,512	2	966	1	50%	1	50%	0	0.00%
Thrift Shops	357	1,513	2	966	1	50%	1	50%	0	0.00%
Food Processing Equipment & Supplies	355	1,515	2	966	1	50%	1	50%	0	0.00%
Diving Instruction	342	1,530	2	966	1	50%	1	50%	0	0.00%
Herbs	337	1,540	2	966	1	50%	1	50%	0	0.00%
Office Furniture & Equipment - Used	333	1,546	2	966	2	100%	0	0%	0	0.00%
Uniform Supply Service	326	1,560	2	966	1	50%	1	50%	0	0.00%
Student Housing	321	1,567	2	966	1	50%	1	50%	0	0.00%
Amusement Park Equipment	315	1,584	2	966	1	50%	1	50%	0	0.00%
Dentist - Dental Implants	315	1,584	2	966	1	50%	1	50%	0	0.00%
Identity Theft Protection & Prevention Services	311	1,593	2	966	1	50%	1	50%	0	0.00%
Boat Covers, Tops & Upholstery	310	1,595	2	966	2	100%	0	0%	0	0.00%
Swimming Pools - Private	302	1,612	2	966	0	0%	2	100%	0	0.00%
Farm Equipment - Repair & Parts	296	1,621	2	966	2	100%	0	0%	0	0.00%
Hotels - Reservations	293	1,632	2	966	1	50%	1	50%	0	0.00%
Variety Stores	292	1,637	2	966	1	50%	1	50%	0	0.00%
Air Cargo & Package Express Service	285	1,652	2	966	2	100%	0	0%	0	0.00%
Computers - Network Security	280	1,658	2	966	2	100%	0	0%	0	0.00%
Woolen Goods - Wholesale & Manufacturers	269	1,678	2	966	1	50%	1	50%	0	0.00%
Roof Structures	266	1,683	2	966	2	100%	0	0%	0	0.00%
Bridal & Millinery Supplies	263	1,686	2	966	1	50%	1	50%	0	0.00%
Antennas	252	1,718	2	966	0	0%	2	100%	0	0.00%
Wood Preserving	247	1,730	2	966	1	50%	1	50%	0	0.00%
Videographers - Wedding	241	1,753	2	966	1	50%	1	50%	0	0.00%
Printing Supplies	223	1,800	2	966	2	100%	0	0%	0	0.00%
DNA Testing	217	1,812	2	966	1	50%	1	50%	0	0.00%
Stair Lifts	214	1,827	2	966	2	100%	0	0%	0	0.00%
Computer Business Services	211	1,834	2	966	1	50%	1	50%	0	0.00%
Horse Equipment & Supplies	199	1,854	2	966	1	50%	1	50%	0	0.00%
Sports Bar	196	1,862	2	966	0	0%	2	100%	0	0.00%
Reptiles	194	1,873	2	966	2	100%	0	0%	0	0.00%
Shock Absorbers	193	1,877	2	966	1	50%	1	50%	0	0.00%
Stadiums, Arenas & Athletic Fields	191	1,883	2	966	2	100%	0	0%	0	0.00%
Computers - Rent & Lease	187	1,901	2	966	0	0%	1	50%	1	50.00%
Cabinet Organizers	185	1,907	2	966	1	50%	1	50%	0	0.00%
Parking Stations & Garages - Equipment & Supplies	185	1,907	2	966	2	100%	0	0%	0	0.00%
Bartending Instruction	180	1,928	2	966	0	0%	0	0%	0	0.00%
Air Compressors	177	1,938	2	966	2	100%	0	0%	0	0.00%
Watches - Wholesale & Manufacturers	174	1,949	2	966	2	100%	0	0%	0	0.00%
Attorneys Referral Service	173	1,953	2	966	0	0%	2	100%	0	0.00%
Interior Designers - Architectural	172	1,958	2	966	1	50%	1	50%	0	0.00%
Hair Ornaments	164	1,984	2	966	2	100%	0	0%	0	0.00%
Tools - Cutting	163	1,990	2	966	0	0%	2	100%	0	0.00%
Vacuum Cleaners - Wholesale & Manufacturers	163	1,990	2	966	1	50%	1	50%	0	0.00%
Barrels & Drums	161	2,000	2	966	1	50%	1	50%	0	0.00%
Floral Design Instruction	156	2,024	2	966	1	50%	1	50%	0	0.00%
Concrete Blocks & Shapes	152	2,033	2	966	1	50%	1	50%	0	0.00%
Air Conditioning Systems - Cleaning	139	2,090	2	966	0	0%	2	100%	0	0.00%
Gas - Industrial & Medical - Cylinder & Bulk	137	2,100	2	966	1	50%	1	50%	0	0.00%
Recreation Program Consultants	133	2,115	2	966	1	50%	1	50%	0	0.00%
Fences - Wood	128	2,143	2	966	0	0%	2	100%	0	0.00%
Stock Exchanges	122	2,171	2	966	1	50%	1	50%	0	0.00%
Beds - Electric & Adjustable	115	2,210	2	966	0	0%	0	0%	2	100.00%
Washing Machines & Dryers - Dealers	115	2,210	2	966	1	50%	1	50%	0	0.00%
Gasoline - Wholesale	105	2,261	2	966	2	100%	0	0%	0	0.00%
Valet Service	105	2,261	2	966	2	100%	0	0%	0	0.00%
Embroideries - Uniform	101	2,282	2	966	1	50%	1	50%	0	0.00%
Prepaid Debit/Credit Cards	100	2,287	2	966	2	100%	0	0%	0	0.00%
Football Clubs	98	2,297	2	966	1	50%	1	50%	0	0.00%
Motor Scooters - Dealers	97	2,304	2	966	0	0%	2	100%	0	0.00%
Dresses - Wholesale & Manufacturers	96	2,310	2	966	0	0%	2	100%	0	0.00%
Wood Carving	94	2,327	2	966	2	100%	0	0%	0	0.00%
Cutlery	90	2,356	2	966	2	100%	0	0%	0	0.00%
Knit Goods - Retail	80	2,412	2	966	2	100%	0	0%	0	0.00%
Art Restoration & Conservation	62	2,541	2	966	0	0%	2	100%	0	0.00%
Lifts/Elevators - In Home	61	2,549	2	966	0	0%	2	100%	0	0.00%
Parties - Children	59	2,574	2	966	1	50%	1	50%	0	0.00%
Health Care Referral	58	2,584	2	966	2	100%	0	0%	0	0.00%
Campers - Rent & Lease	56	2,597	2	966	1	50%	1	50%	0	0.00%
Driving Training Equipment	51	2,648	2	966	2	100%	0	0%	0	0.00%
Ship Builders & Repair	48	2,678	2	966	1	50%	1	50%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Boating Instruction - Canoe & Kayak	46	2,692	2	966	2	100%	0	0%	0	0.00%
Pub	38	2,779	2	966	1	50%	1	50%	0	0.00%
Exercise Equipment & Machines - Service & Repair	30	2,892	2	966	1	50%	1	50%	0	0.00%
Ballroom Dance Instruction	24	2,988	2	966	1	50%	1	50%	0	0.00%
Consultant - Strategic Planning	20	2,988	2	966	0	0%	2	100%	0	0.00%
Bedspreads - Retail	22	3,022	2	966	1	50%	1	50%	0	0.00%
Yellow Page Advertising	20	3,048	2	966	1	50%	1	50%	0	0.00%
Photographic Color Prints & Trans.	15	3,142	2	966	1	50%	1	50%	0	0.00%
Guitars & Amplifiers	13	3,193	2	966	2	100%	0	0%	0	0.00%
Tobacco Growers	10	3,284	2	966	0	0%	2	100%	0	0.00%
Seeding	9	3,318	2	966	1	50%	1	50%	0	0.00%
Floor Removal, Resurfacing and Refinishing	7	3,377	2	966	1	50%	0	0%	1	50.00%
Tiling	7	3,377	2	966	1	50%	1	50%	0	0.00%
Doors - Rolling	4	3,486	2	966	2	100%	0	0%	0	0.00%
Chambers Of Commerce	5,660	280	1	1,190	0	0%	0	0%	0	0.00%
Funeral Related Services	4,498	335	1	1,190	0	0%	1	100%	0	0.00%
Information Technology Services	4,264	348	1	1,190	1	100%	0	0%	0	0.00%
Messenger Service	4,172	352	1	1,190	1	100%	0	0%	0	0.00%
Computers - Networks	3,969	364	1	1,190	0	0%	1	100%	0	0.00%
Secret Shopper	3,661	399	1	1,190	1	100%	0	0%	0	0.00%
Sand & Gravel	3,535	415	1	1,190	0	0%	1	100%	0	0.00%
Wedding Officiant	3,482	422	1	1,190	1	100%	0	0%	0	0.00%
Demolition Contractors	3,459	425	1	1,190	0	0%	1	100%	0	0.00%
Roofing Service Consultants	3,365	441	1	1,190	0	0%	1	100%	0	0.00%
Meat - Retail	3,262	445	1	1,190	0	0%	1	100%	0	0.00%
Marriage, Family, Child, Individual Counselors	3,235	447	1	1,190	1	100%	0	0%	0	0.00%
Funeral Homes	3,215	448	1	1,190	0	0%	1	100%	0	0.00%
Not Elsewhere Classified After Investigation	3,026	468	1	1,190	1	100%	0	0%	0	0.00%
Condominiums	2,860	488	1	1,190	1	100%	0	0%	0	0.00%
Auto Service - Rust proofing Shops	2,629	524	1	1,190	1	100%	0	0%	0	0.00%
Sound Systems & Equipment	2,566	530	1	1,190	1	100%	0	0%	0	0.00%
Karaoke Machines & Tapes	2,540	533	1	1,190	1	100%	0	0%	0	0.00%
Surplus & Salvage Merchandise	2,511	537	1	1,190	0	0%	1	100%	0	0.00%
Oil Tank Removal & Installation	2,506	538	1	1,190	0	0%	1	100%	0	0.00%
Foreign Currency Exchange Broker	2,462	546	1	1,190	0	0%	1	100%	0	0.00%
Second Hand Stores	2,456	547	1	1,190	0	0%	1	100%	0	0.00%
Auto Seat Covers, Tops & Upholstery	2,420	551	1	1,190	1	100%	0	0%	0	0.00%
Stone - Natural	2,365	559	1	1,190	1	100%	0	0%	0	0.00%
Motorcycles - Repairing & Service	2,313	568	1	1,190	0	0%	1	100%	0	0.00%
Agricultural Services	2,200	587	1	1,190	1	100%	0	0%	0	0.00%
Physicians & Surgeons - Medical-M.D.	2,171	593	1	1,190	0	0%	1	100%	0	0.00%
Numismatics	2,165	596	1	1,190	1	100%	0	0%	0	0.00%
Concrete Breaking, Cutting, Sawing	2,157	598	1	1,190	0	0%	1	100%	0	0.00%
Pharmaceutical Products - Wholesale & Manufacturing	2,135	601	1	1,190	0	0%	1	100%	0	0.00%
In-Home Care	2,010	632	1	1,190	1	100%	0	0%	0	0.00%
Business Brokers	2,002	633	1	1,190	1	100%	0	0%	0	0.00%
Concrete - Restoration, Sealing & Cleaning	1,979	639	1	1,190	1	100%	0	0%	0	0.00%
Radiators - Automotive	1,849	665	1	1,190	1	100%	0	0%	0	0.00%
Information Bureaus	1,791	671	1	1,190	1	100%	0	0%	0	0.00%
Ball Bonds	1,785	678	1	1,190	1	100%	0	0%	0	0.00%
Recycling Centers	1,664	709	1	1,190	1	100%	0	0%	0	0.00%
Tools - Rent	1,650	713	1	1,190	1	100%	0	0%	0	0.00%
Kitchen Cabinet Refacing	1,641	714	1	1,190	1	100%	0	0%	0	0.00%
Personnel Consultants	1,635	715	1	1,190	1	100%	0	0%	0	0.00%
Cleaning Services - Commercial Office	1,608	722	1	1,190	1	100%	0	0%	0	0.00%
Commercial Roofing	1,600	724	1	1,190	1	100%	0	0%	0	0.00%
Topsoil	1,542	730	1	1,190	0	0%	1	100%	0	0.00%
Fur Business - Retail	1,541	731	1	1,190	1	100%	0	0%	0	0.00%
Computers - Training	1,531	734	1	1,190	1	100%	0	0%	0	0.00%
Auto Perform, Race & Sport Equipment	1,518	737	1	1,190	1	100%	0	0%	0	0.00%
Environmental Consulting & Contracting	1,485	744	1	1,190	0	0%	1	100%	0	0.00%
Translators & Interpreters	1,460	748	1	1,190	1	100%	0	0%	0	0.00%
Manicuring	1,415	759	1	1,190	0	0%	1	100%	0	0.00%
Truck Driver Training	1,393	768	1	1,190	0	0%	1	100%	0	0.00%
Checks - Printing	1,382	771	1	1,190	1	100%	0	0%	0	0.00%
Audio-Visual Equipment - Dealers	1,344	782	1	1,190	0	0%	1	100%	0	0.00%
Call Centers	1,333	788	1	1,190	0	0%	1	100%	0	0.00%
Marinas	1,333	788	1	1,190	1	100%	0	0%	0	0.00%
Industrial Products Wholesalers & Distributors	1,300	798	1	1,190	1	100%	0	0%	0	0.00%
Senior Home Care	1,298	799	1	1,190	1	100%	0	0%	0	0.00%
Trucking - Light Hauling	1,295	800	1	1,190	1	100%	0	0%	0	0.00%
Saddlery & Harness	1,292	804	1	1,190	1	100%	0	0%	0	0.00%
Schools - Academic - Special Education	1,285	806	1	1,190	1	100%	0	0%	0	0.00%
Patio Cover	1,252	819	1	1,190	0	0%	1	100%	0	0.00%
Storm Windows & Doors	1,249	821	1	1,190	0	0%	1	100%	0	0.00%
Butchering	1,180	851	1	1,190	1	100%	0	0%	0	0.00%
Podiatrists	1,176	853	1	1,190	1	100%	0	0%	0	0.00%
Irrigation Consultants	1,160	859	1	1,190	1	100%	0	0%	0	0.00%
Gardeners	1,154	863	1	1,190	0	0%	1	100%	0	0.00%
Contractors Equipment & Supplies - Rent & Lease	1,123	870	1	1,190	1	100%	0	0%	0	0.00%
Venetian Blinds - Repair & Cleaning	1,118	875	1	1,190	1	100%	0	0%	0	0.00%
Eviction Service	1,110	878	1	1,190	1	100%	0	0%	0	0.00%
Solar Energy System Design & Installation	1,108	879	1	1,190	1	100%	0	0%	0	0.00%
Clocks - Service & Repair	1,094	886	1	1,190	0	0%	1	100%	0	0.00%
Jewelry Buyers	1,089	893	1	1,190	0	0%	1	100%	0	0.00%
Lawn Mowers - Sharpen & Repair	1,084	895	1	1,190	1	100%	0	0%	0	0.00%
Rustproofing & Undercoating - Auto	1,084	895	1	1,190	1	100%	0	0%	0	0.00%
Concrete - Ready Mixed	1,080	900	1	1,190	1	100%	0	0%	0	0.00%
Cocktail Lounges	1,065	904	1	1,190	0	0%	1	100%	0	0.00%
Theatrical Agencies	1,065	904	1	1,190	1	100%	0	0%	0	0.00%
Water Heaters - Repairing	1,037	917	1	1,190	1	100%	0	0%	0	0.00%
Insulation Materials	1,032	920	1	1,190	0	0%	1	100%	0	0.00%
Copiers & Copier Supplies	1,018	928	1	1,190	1	100%	0	0%	0	0.00%
Electric Equipment & Supplies - Wholesale	1,009	933	1	1,190	1	100%	0	0%	0	0.00%
Cleaning Systems Press, Chemical	1,000	939	1	1,190	0	0%	1	100%	0	0.00%
Teeth Whitening Services	986	947	1	1,190	0	0%	0	0%	1	100.00%
Party Plans - In-Home	970	951	1	1,190	0	0%	0	0%	0	0.00%
Wheel Alignment, Frame & Axle Service - Auto	966	953	1	1,190	1	100%	0	0%	0	0.00%
Contractor - Gas	965	954	1	1,190	1	100%	0	0%	0	0.00%
Bottle Return Depot	942	970	1	1,190	1	100%	0	0%	0	0.00%
Insurance Services - Commercial	936	972	1	1,190	1	100%	0	0%	0	0.00%
Public Relations Counselors	934	973	1	1,190	0	0%	1	100%	0	0.00%
Insurance - Fire & Flood Specialists	932	976	1	1,190	0	0%	1	100%	0	0.00%
Business Opportunity Companies	917	983	1	1,190	1	100%	0	0%	0	0.00%
Concrete Construction Forms & Accessories	913	985	1	1,190	0	0%	1	100%	0	0.00%
Excavating Equipment	912	987	1	1,190	0	0%	1	100%	0	0.00%
Bins	906	992	1	1,190	0	0%	1	100%	0	0.00%
Brick - Concrete, Pumice	883	1,007	1	1,190	0	0%	1	100%	0	0.00%
Party Planning	870	1,016	1	1,190	1	100%	0	0%	0	0.00%
Trailers - Rent & Lease	868	1,018	1	1,190	0	0%	1	100%	0	0.00%
Assisted Living Centers & Adult Family Homes	864	1,019	1	1,190	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Divorce	862	1,020	1	1,190	1	100%	0	0%	0	0.00%
Tile & Marble	862	1,020	1	1,190	0	0%	1	100%	0	0.00%
Fire Extinguishers	846	1,026	1	1,190	0	0%	1	100%	0	0.00%
Water Supply Systems	841	1,029	1	1,190	0	0%	0	0%	1	100.00%
Contractors - Ceiling	835	1,032	1	1,190	0	0%	1	100%	0	0.00%
Welding Equipment - Rent	823	1,037	1	1,190	0	0%	1	100%	0	0.00%
Pipe & Valve Fitters	819	1,044	1	1,190	0	0%	0	0%	1	100.00%
Drug Abuse & Addiction - Info & Treatment	810	1,050	1	1,190	1	100%	0	0%	0	0.00%
Aircraft Charter, Rental & Lease	809	1,051	1	1,190	0	0%	1	100%	0	0.00%
Embroidery	801	1,057	1	1,190	0	0%	1	100%	0	0.00%
Candles - Retail	796	1,061	1	1,190	1	100%	0	0%	0	0.00%
Moving Equipment Rental	783	1,068	1	1,190	1	100%	0	0%	0	0.00%
Fire Protection Consultants	782	1,069	1	1,190	1	100%	0	0%	0	0.00%
Musical Instruments - Supplies & Accessories	780	1,071	1	1,190	0	0%	0	0%	0	0.00%
Batteries - Dry Cell - Wholesale & Manufacturers	779	1,072	1	1,190	1	100%	0	0%	0	0.00%
Linen Supply Service	765	1,079	1	1,190	0	0%	1	100%	0	0.00%
Tourists Homes	762	1,082	1	1,190	1	100%	0	0%	0	0.00%
Auto Diagnostic Service	753	1,087	1	1,190	0	0%	0	0%	0	0.00%
Sweepstakes	753	1,087	1	1,190	1	100%	0	0%	0	0.00%
Sandblasting	746	1,091	1	1,190	1	100%	0	0%	0	0.00%
Stables	736	1,098	1	1,190	0	0%	1	100%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Audio-Visual Consultants	734	1,100	1	1,190	1	100%	0	0%	0	0.00%
Insurance - Accident & Health	733	1,101	1	1,190	1	100%	0	0%	0	0.00%
Packaging Materials	730	1,102	1	1,190	1	100%	0	0%	0	0.00%
Video Games - Rent & Lease	730	1,103	1	1,190	1	100%	0	0%	0	0.00%
Exporters	724	1,104	1	1,190	0	0%	1	100%	0	0.00%
Drapery & Curtain Fabrics - Retail	721	1,107	1	1,190	0	0%	1	100%	0	0.00%
Wheelchair & Disability Transportation	714	1,113	1	1,190	1	100%	0	0%	0	0.00%
Home Automation	710	1,116	1	1,190	1	100%	0	0%	0	0.00%
Contractor - Flat Roof	709	1,137	1	1,190	1	100%	0	0%	0	0.00%
Doughnuts	698	1,128	1	1,190	1	100%	0	0%	0	0.00%
Concrete Pumping Service	695	1,129	1	1,190	1	100%	0	0%	0	0.00%
Hockey Clubs	694	1,130	1	1,190	0	0%	1	100%	0	0.00%
Manufacturers	686	1,135	1	1,190	0	0%	1	100%	0	0.00%
House Furnishings & Services	679	1,141	1	1,190	0	0%	1	100%	0	0.00%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	677	1,143	1	1,190	0	0%	1	100%	0	0.00%
Fish & Seafood - Wholesale	674	1,145	1	1,190	0	0%	1	100%	0	0.00%
Audiologists	673	1,146	1	1,190	1	100%	0	0%	0	0.00%
Giftware - Wholesale & Manufacturers	662	1,150	1	1,190	1	100%	0	0%	0	0.00%
Tents	662	1,150	1	1,190	1	100%	0	0%	0	0.00%
Laser Therapy	655	1,158	1	1,190	0	0%	1	100%	0	0.00%
Aquariums - Dealers	653	1,163	1	1,190	1	100%	0	0%	0	0.00%
Tire Retread & Repair	645	1,168	1	1,190	0	0%	1	100%	0	0.00%
Air Courier Service	637	1,176	1	1,190	1	100%	0	0%	0	0.00%
Optical Equipment & Supplies	633	1,179	1	1,190	1	100%	0	0%	0	0.00%
Barbecue	628	1,181	1	1,190	1	100%	0	0%	0	0.00%
Estheticians	627	1,183	1	1,190	0	0%	1	100%	0	0.00%
Plans - Tuning & Repair	622	1,187	1	1,190	1	100%	0	0%	0	0.00%
Automated Teller Machines	618	1,191	1	1,190	0	0%	1	100%	0	0.00%
Tents - Rental	616	1,193	1	1,190	1	100%	0	0%	0	0.00%
Patent Agents	614	1,195	1	1,190	1	100%	0	0%	0	0.00%
Alternative Medicine	608	1,199	1	1,190	1	100%	0	0%	0	0.00%
Cabinet Refinishing	607	1,200	1	1,190	0	0%	1	100%	0	0.00%
Estates - Appraisals, Sales & Auctions	607	1,200	1	1,190	0	0%	1	100%	0	0.00%
Fax Transmission Service	600	1,204	1	1,190	0	0%	1	100%	0	0.00%
Data Processing Service	592	1,212	1	1,190	1	100%	0	0%	0	0.00%
Consignment Service	586	1,215	1	1,190	1	100%	0	0%	0	0.00%
Engineers - Structural	580	1,220	1	1,190	1	100%	0	0%	0	0.00%
Auto Manufacturers Equipment & Supplies	576	1,224	1	1,190	0	0%	1	100%	0	0.00%
Wind Energy Systems	568	1,233	1	1,190	1	100%	0	0%	0	0.00%
Petroleum	567	1,235	1	1,190	1	100%	0	0%	0	0.00%
Garbage Disposals - Household	564	1,237	1	1,190	1	100%	0	0%	0	0.00%
Towers	552	1,253	1	1,190	0	0%	1	100%	0	0.00%
Better Business Bureaus	549	1,258	1	1,190	1	100%	0	0%	0	0.00%
Cash Registers & Supplies	546	1,261	1	1,190	1	100%	0	0%	0	0.00%
Mats & Matting	545	1,263	1	1,190	0	0%	1	100%	0	0.00%
Tree Service - Pruning	529	1,280	1	1,190	1	100%	0	0%	0	0.00%
Pet Foods - Wholesale & Manufacturers	527	1,283	1	1,190	1	100%	0	0%	0	0.00%
Water Coolers - Equipment & Supplies	525	1,284	1	1,190	1	100%	0	0%	0	0.00%
Aluminum	524	1,285	1	1,190	0	0%	1	100%	0	0.00%
Automation Systems & Equipment	521	1,289	1	1,190	1	100%	0	0%	0	0.00%
Movers - Office	514	1,298	1	1,190	1	100%	0	0%	0	0.00%
Divers Equipment & Supplies	505	1,303	1	1,190	0	0%	1	100%	0	0.00%
Home Warranty Plans	503	1,307	1	1,190	1	100%	0	0%	0	0.00%
Hydronic Heating	494	1,315	1	1,190	1	100%	0	0%	0	0.00%
Hair Weaving	491	1,318	1	1,190	0	0%	1	100%	0	0.00%
Shopping Service - Personal	483	1,329	1	1,190	1	100%	0	0%	0	0.00%
Data Communications Equipment & Systems	481	1,332	1	1,190	1	100%	0	0%	0	0.00%
Health Resorts	480	1,337	1	1,190	0	0%	1	100%	0	0.00%
Senior Housing/Living	478	1,340	1	1,190	0	0%	1	100%	0	0.00%
Truck Washing & Cleaning	474	1,347	1	1,190	0	0%	1	100%	0	0.00%
Pet Grooming - Mobile	473	1,349	1	1,190	1	100%	0	0%	0	0.00%
Tractor Equipment & Parts	469	1,354	1	1,190	0	0%	1	100%	0	0.00%
Archery Equipment & Supplies	463	1,359	1	1,190	1	100%	0	0%	0	0.00%
Credit Cards & Plans - Equipment & Supplies	462	1,361	1	1,190	0	0%	1	100%	0	0.00%
Toys - Wholesale & Manufacturers	461	1,363	1	1,190	1	100%	0	0%	0	0.00%
VOP (Voice Over Internet Protocol) Sales & Service	459	1,364	1	1,190	1	100%	0	0%	0	0.00%
Organizing Services - Household & Business	457	1,367	1	1,190	1	100%	0	0%	0	0.00%
Sewing Machines - Service & Repair	456	1,370	1	1,190	0	0%	1	100%	0	0.00%
Comic Books	454	1,373	1	1,190	1	100%	0	0%	0	0.00%
Plumbers - Commercial	453	1,374	1	1,190	0	0%	1	100%	0	0.00%
Clocks - Dealers	452	1,376	1	1,190	1	100%	0	0%	0	0.00%
Foot Appliances	452	1,376	1	1,190	0	0%	1	100%	0	0.00%
Home Staging	447	1,385	1	1,190	0	0%	1	100%	0	0.00%
Concierge Services	441	1,391	1	1,190	0	0%	1	100%	0	0.00%
Teachers Agencies	437	1,399	1	1,190	1	100%	0	0%	0	0.00%
Party Facilities	432	1,404	1	1,190	0	0%	1	100%	0	0.00%
Pet Transporting	431	1,406	1	1,190	1	100%	0	0%	0	0.00%
Electronic Instruments	429	1,408	1	1,190	0	0%	1	100%	0	0.00%
Trademark Agents & Consultants	424	1,416	1	1,190	1	100%	0	0%	0	0.00%
Drywall Contractors Equipment & Supplies	423	1,417	1	1,190	1	100%	0	0%	0	0.00%
Drywall Taping and Texturing	422	1,418	1	1,190	1	100%	0	0%	0	0.00%
Office Furniture & Equipment - Rental & Leasing	421	1,420	1	1,190	0	0%	1	100%	0	0.00%
Cemeteries	417	1,428	1	1,190	1	100%	0	0%	0	0.00%
Windows - Vinyl	417	1,428	1	1,190	0	0%	1	100%	0	0.00%
Animal Health Products	401	1,447	1	1,190	0	0%	1	100%	0	0.00%
Glass, Mirror & Screen Companies	397	1,456	1	1,190	0	0%	1	100%	0	0.00%
Air Conditioning Supplies & Parts	396	1,459	1	1,190	0	0%	1	100%	0	0.00%
Fire Damage Restoration	394	1,461	1	1,190	0	0%	1	100%	0	0.00%
Cabinet Refinishers	382	1,478	1	1,190	0	0%	1	100%	0	0.00%
Cosmetics - Wholesale & Manufacturers	380	1,481	1	1,190	1	100%	0	0%	0	0.00%
Audio-Visual Production Services	378	1,485	1	1,190	0	0%	1	100%	0	0.00%
Physicians & Surgeons - Weight Reduction	378	1,485	1	1,190	0	0%	1	100%	0	0.00%
Connectors - Electric	376	1,487	1	1,190	1	100%	0	0%	0	0.00%
Television Program Producers	376	1,487	1	1,190	1	100%	0	0%	0	0.00%
Youth Organizations & Centers	376	1,487	1	1,190	1	100%	0	0%	0	0.00%
Jeans	369	1,496	1	1,190	0	0%	1	100%	0	0.00%
Electrical Power Systems Maintenance	366	1,502	1	1,190	0	0%	1	100%	0	0.00%
Billing Service	363	1,506	1	1,190	1	100%	0	0%	0	0.00%
Carpet Installation	363	1,506	1	1,190	1	100%	0	0%	0	0.00%
Irrigation Systems - Install/Design	360	1,510	1	1,190	1	100%	0	0%	0	0.00%
Welding Equipment - Repair	360	1,510	1	1,190	0	0%	1	100%	0	0.00%
Machine Tools - Repair & Rebuild	357	1,513	1	1,190	1	100%	0	0%	0	0.00%
Marine Electronic Equipment & Supplies	349	1,518	1	1,190	1	100%	0	0%	0	0.00%
Halls & Auditoriums	348	1,520	1	1,190	1	100%	0	0%	0	0.00%
Labor Organizations	343	1,527	1	1,190	0	0%	1	100%	0	0.00%
Home Accessories	342	1,530	1	1,190	0	0%	1	100%	0	0.00%
Deck - Repair	341	1,533	1	1,190	1	100%	0	0%	0	0.00%
Motor coach Companies	338	1,539	1	1,190	1	100%	0	0%	0	0.00%
Stock & Bond Transfer Agents	336	1,541	1	1,190	1	100%	0	0%	0	0.00%
Motor Homes	335	1,541	1	1,190	1	100%	0	0%	0	0.00%
Scooters - Medical	332	1,547	1	1,190	0	0%	1	100%	0	0.00%
e-cigarettes	330	1,551	1	1,190	1	100%	0	0%	0	0.00%
Athletic Organizations	329	1,555	1	1,190	0	0%	1	100%	0	0.00%
Manufactured Homes - Repair & Service	326	1,560	1	1,190	1	100%	0	0%	0	0.00%
Legal Information Services	323	1,564	1	1,190	0	0%	1	100%	0	0.00%
Gourmet Shops	319	1,571	1	1,190	0	0%	1	100%	0	0.00%
Foundries	318	1,574	1	1,190	0	0%	1	100%	0	0.00%
Army & Navy Goods	317	1,575	1	1,190	1	100%	0	0%	0	0.00%
Surveillance Equipment, Sales & Service	317	1,575	1	1,190	1	100%	0	0%	0	0.00%
Bill Paying Service	316	1,580	1	1,190	0	0%	1	100%	0	0.00%
Lifts	316	1,580	1	1,190	0	0%	1	100%	0	0.00%
Clinics - Pain Management	315	1,584	1	1,190	0	0%	1	100%	0	0.00%
Wood Technologists	313	1,591	1	1,190	0	0%	1	100%	0	0.00%
Maternity Clothes	309	1,597	1	1,190	1	100%	0	0%	0	0.00%
Fountains - Garden, Display	305	1,602	1	1,190	0	0%	1	100%	0	0.00%
Hospitalization, Medical & Surgical Plans	302	1,612	1	1,190	0	0%	1	100%	0	0.00%
Foundation Repair & House Leveling	299	1,616	1	1,190	1	100%	0	0%	0	0.00%
Farmers Market	298	1,617	1	1,190	1	100%	0	0%	0	0.00%
Drapery & Curtain Cleaners	297	1,620	1	1,190	1	100%	0	0%	0	0.00%
Designers - Industrial	295	1,624	1	1,190	1	100%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable to Pursue	%
Animal Rescue Relocation	293	1,632	1	1,190	0	0%	1	100%	0	0.00%
Sales Organizations	293	1,632	1	1,190	1	100%	0	0%	0	0.00%
Doors - Installation	291	1,641	1	1,190	1	100%	0	0%	0	0.00%
Lighting Consultants	289	1,644	1	1,190	1	100%	0	0%	0	0.00%
Auto Electric Equipment	288	1,646	1	1,190	0	0%	0	0%	0	0.00%
Silversmiths & Goldsmiths	288	1,646	1	1,190	1	100%	0	0%	0	0.00%
Refrigerators & Freezers - Service & Repair	287	1,648	1	1,190	0	0%	1	100%	0	0.00%
Hair Removing Equipment & Supplies	285	1,652	1	1,190	1	100%	0	0%	0	0.00%
Pillows	282	1,655	1	1,190	0	0%	0	0%	1	100.00%
Womens Apparel - Wholesale & Manufacturers	283	1,655	1	1,190	1	100%	0	0%	0	0.00%
Hydraulic Equipment Repair	275	1,666	1	1,190	0	0%	0	0%	1	100.00%
Stationers - Retail	275	1,666	1	1,190	0	0%	1	100%	0	0.00%
Engineers - Mechanical	274	1,670	1	1,190	1	100%	0	0%	0	0.00%
Livestock Auction Markets	274	1,670	1	1,190	0	0%	0	0%	0	0.00%
Yogurt	272	1,675	1	1,190	0	0%	0	0%	0	0.00%
Fishing Charters	265	1,684	1	1,190	0	0%	1	100%	0	0.00%
Trailer Storage	263	1,686	1	1,190	1	100%	0	0%	0	0.00%
Churches	261	1,692	1	1,190	1	100%	0	0%	0	0.00%
Ceiling Materials	260	1,692	1	1,190	1	100%	0	0%	0	0.00%
Vinyl Repair	259	1,703	1	1,190	0	0%	1	100%	0	0.00%
Photo Copying	257	1,708	1	1,190	1	100%	0	0%	0	0.00%
Child Care - Infant	255	1,712	1	1,190	0	0%	1	100%	0	0.00%
Smokers Information & Treatment	250	1,723	1	1,190	1	100%	0	0%	0	0.00%
Drama/Acting Instruction	247	1,720	1	1,190	1	100%	0	0%	0	0.00%
Medical Record Service	247	1,730	1	1,190	0	0%	0	0%	0	0.00%
Signs - Equipment & Supplies	244	1,744	1	1,190	0	0%	1	100%	0	0.00%
Magazine Sales by Telephone	243	1,748	1	1,190	1	100%	0	0%	0	0.00%
Moving Brokers	242	1,751	1	1,190	1	100%	0	0%	0	0.00%
Meters	238	1,763	1	1,190	0	0%	1	100%	0	0.00%
Photo Booth Rentals	238	1,762	1	1,190	0	0%	1	100%	0	0.00%
Contractor - Interior Trim	237	1,766	1	1,190	1	100%	0	0%	0	0.00%
Box Manufacturers Equipment & Supplies	235	1,768	1	1,190	0	0%	1	100%	0	0.00%
Physicians & Surgeons - Family Practice	233	1,771	1	1,190	1	100%	0	0%	0	0.00%
Fur Skin Dealers & Brokers	230	1,776	1	1,190	1	100%	0	0%	0	0.00%
Storm Windows & Doors - Repair	230	1,776	1	1,190	1	100%	0	0%	0	0.00%
Fulfillment Services	228	1,785	1	1,190	1	100%	0	0%	0	0.00%
Boat Transporting	227	1,788	1	1,190	1	100%	0	0%	0	0.00%
Airlines - Ticket Agencies	225	1,792	1	1,190	1	100%	0	0%	0	0.00%
Roofing Equipment & Supplies	225	1,792	1	1,190	0	0%	1	100%	0	0.00%
Projection Apparatus	222	1,802	1	1,190	1	100%	0	0%	0	0.00%
Pipe Line Companies	220	1,804	1	1,190	1	100%	0	0%	0	0.00%
Hardware - Wholesale & Manufacturers	219	1,807	1	1,190	1	100%	0	0%	0	0.00%
Water Coolers	218	1,810	1	1,190	1	100%	0	0%	0	0.00%
Adoption Services	217	1,812	1	1,190	1	100%	0	0%	0	0.00%
Electronics - Educational Kits	217	1,812	1	1,190	1	100%	0	0%	0	0.00%
Golf Instruction	215	1,824	1	1,190	1	100%	0	0%	0	0.00%
Land Clearing & Leveling	215	1,824	1	1,190	0	0%	1	100%	0	0.00%
Seal Coating	206	1,841	1	1,190	0	0%	1	100%	0	0.00%
Uniforms - Medical	205	1,843	1	1,190	0	0%	1	100%	0	0.00%
Magazines - Dealers	200	1,851	1	1,190	1	100%	0	0%	0	0.00%
Compactors - Waste - Industrial & Commercial	199	1,854	1	1,190	1	100%	0	0%	0	0.00%
Home Demonstrations	199	1,854	1	1,190	1	100%	0	0%	0	0.00%
Floors - Garage	197	1,859	1	1,190	1	100%	0	0%	0	0.00%
Invitations & Announcements	197	1,859	1	1,190	1	100%	0	0%	0	0.00%
Dentistry - Children	196	1,862	1	1,190	1	100%	0	0%	0	0.00%
Electric Equipment - Used	196	1,862	1	1,190	0	0%	1	100%	0	0.00%
Consultants - Telecommunication	195	1,868	1	1,190	1	100%	0	0%	0	0.00%
Rooming Houses	193	1,877	1	1,190	1	100%	0	0%	0	0.00%
Design & Build Contractor	190	1,886	1	1,190	0	0%	1	100%	0	0.00%
Bridal Supplies - Wholesale & Manufacturing	189	1,888	1	1,190	1	100%	0	0%	0	0.00%
Junk Dealers	188	1,893	1	1,190	1	100%	0	0%	0	0.00%
Riding Apparel & Equipment	188	1,893	1	1,190	0	0%	0	0%	1	100.00%
Plastics - Molders	187	1,901	1	1,190	1	100%	0	0%	0	0.00%
Intercom Systems & Services	182	1,914	1	1,190	1	100%	0	0%	0	0.00%
Carpet & Rug Dealers - Persian/Oriental Rugs	182	1,918	1	1,190	0	0%	0	0%	0	0.00%
Chimney Sweeper	182	1,918	1	1,190	0	0%	1	100%	0	0.00%
Drug & Alcohol Screening & Testing	181	1,922	1	1,190	1	100%	0	0%	0	0.00%
Scales	181	1,922	1	1,190	0	0%	1	100%	0	0.00%
Music Instruction - Vocal	180	1,928	1	1,190	1	100%	0	0%	0	0.00%
Wall Bed Sales	180	1,928	1	1,190	1	100%	0	0%	0	0.00%
Art Metal Work	178	1,934	1	1,190	1	100%	0	0%	0	0.00%
Construction Estimates	177	1,938	1	1,190	0	0%	1	100%	0	0.00%
Pet Kenneling Services	177	1,938	1	1,190	1	100%	0	0%	0	0.00%
Skateboards & Equipment	176	1,943	1	1,190	1	100%	0	0%	0	0.00%
Swimming Pools - Public	176	1,943	1	1,190	1	100%	0	0%	0	0.00%
Meditation Instruction	175	1,946	1	1,190	0	0%	1	100%	0	0.00%
Children's Play Programs Instruction	174	1,949	1	1,190	0	0%	1	100%	0	0.00%
Floor Refinishing	174	1,949	1	1,190	0	0%	1	100%	0	0.00%
Pictures	173	1,953	1	1,190	0	0%	1	100%	0	0.00%
Exterior Structures - Barn Construction	172	1,958	1	1,190	0	0%	1	100%	0	0.00%
Snow Removal Equipment	172	1,958	1	1,190	1	100%	0	0%	0	0.00%
Picture Frames - Restore & Repair	170	1,965	1	1,190	0	0%	1	100%	0	0.00%
Ignition Interlock Devices	169	1,968	1	1,190	1	100%	0	0%	0	0.00%
Pavement & Floor Marking Services	169	1,968	1	1,190	0	0%	0	0%	0	0.00%
Housewares - Wholesale & Manufacturers	166	1,974	1	1,190	0	0%	1	100%	0	0.00%
Motor Homes - Rent & Lease	166	1,974	1	1,190	1	100%	0	0%	0	0.00%
General Merchandise - Wholesale	163	1,990	1	1,190	0	0%	0	0%	0	0.00%
Theater Stage Play Houses	163	1,990	1	1,190	1	100%	0	0%	0	0.00%
Door-to-Door Sales - Photography	162	1,998	1	1,190	0	0%	1	100%	0	0.00%
Tool & Die Makers	161	2,000	1	1,190	0	0%	1	100%	0	0.00%
Auto Warranty Plans	160	2,003	1	1,190	0	0%	1	100%	0	0.00%
Farming Service	158	2,015	1	1,190	0	0%	0	0%	0	0.00%
Forklift Repair & Maintenance	157	2,021	1	1,190	1	100%	0	0%	0	0.00%
Advertising - Indoor	150	2,041	1	1,190	1	100%	0	0%	0	0.00%
Coatings - Powder	149	2,043	1	1,190	1	100%	0	0%	0	0.00%
Air Flight Attendants	148	2,045	1	1,190	1	100%	0	0%	0	0.00%
Employment Counseling	147	2,053	1	1,190	0	0%	0	0%	0	0.00%
Martial Arts Supplies & Equipment	147	2,053	1	1,190	0	0%	1	100%	0	0.00%
Leather Cleaning	146	2,058	1	1,190	0	0%	0	0%	0	0.00%
Mailing Containers	146	2,058	1	1,190	1	100%	0	0%	0	0.00%
Diamond Buyers	144	2,070	1	1,190	1	100%	0	0%	0	0.00%
Pole Fitness	144	2,070	1	1,190	0	0%	1	100%	0	0.00%
Advertising - Radio	142	2,079	1	1,190	1	100%	0	0%	0	0.00%
Engines - Gasoline	142	2,079	1	1,190	1	100%	0	0%	0	0.00%
Calendars	141	2,085	1	1,190	1	100%	0	0%	0	0.00%
Service Animals - Dogs	140	2,087	1	1,190	1	100%	0	0%	0	0.00%
Fund Raising Games, Merchandise, Supplies	139	2,090	1	1,190	0	0%	0	0%	1	100.00%
Motorcycles - Customizing	139	2,090	1	1,190	0	0%	1	100%	0	0.00%
Electronic Power Supplies	137	2,100	1	1,190	1	100%	0	0%	0	0.00%
Hostels	136	2,106	1	1,190	1	100%	0	0%	0	0.00%
Distribution	134	2,112	1	1,190	0	0%	1	100%	0	0.00%
Timber & Timberland Companies	134	2,112	1	1,190	1	100%	0	0%	0	0.00%
Trucks - Forklifts	133	2,119	1	1,190	0	0%	1	100%	0	0.00%
Baby Accessories - Wholesale & Manufacturers	132	2,124	1	1,190	0	0%	0	0%	0	0.00%
Scientific Apparatus & Instruments	132	2,124	1	1,190	0	0%	0	0%	1	100.00%
Results not Substantiated	131	2,128	1	1,190	0	0%	1	100%	0	0.00%
Cooking Instruction	129	2,134	1	1,190	0	0%	0	0%	1	100.00%
Manufactured Homes - Rent & Lease	128	2,143	1	1,190	0	0%	1	100%	0	0.00%
Metal Finishers	128	2,143	1	1,190	0	0%	1	100%	0	0.00%
Cleaning Supplies by Internet	127	2,149	1	1,190	1	100%	0	0%	0	0.00%
Dance Apparel	127	2,149	1	1,190	1	100%	0	0%	0	0.00%
Blinds - Cleaning	126	2,156	1	1,190	1	100%	0	0%	0	0.00%
Chemicals - Reclaiming	124	2,162	1	1,190	1	100%	0	0%	0	0.00%
Pharmaceutical Products - Research	122	2,171	1	1,190	0	0%	1	100%	0	0.00%
Christmas Lights & Decorations	121	2,179	1	1,190	1	100%	0	0%	0	0.00%
Heat Supply Companies	121	2,179	1	1,190	1	100%	0	0%	0	0.00%
Language Training Aids	121	2,179	1	1,190	0	0%	0	0%	0	0.00%
Church Supplies	120	2,188	1	1,190	1	100%	0	0%	0	0.00%
Sky Diving	120	2,188	1	1,190	1	100%	0	0%	0	0.00%
Suits - Custom Made	119	2,192	1	1,190	1	100%	0	0%	0	0.00%
Heat Treating - Metal	118	2,197	1	1,190	1	100%	0	0%	0	0.00%

Canada BBB
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Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Copper Products	116	2,209	1	1,190	1	100%	0	0%	0	0.00%
Boarding - Horses	115	2,210	1	1,190	1	100%	0	0%	0	0.00%
Patio Builder	115	2,210	1	1,190	0	0%	1	100%	0	0.00%
Wallpapers & Wallcoverings - Retail	115	2,210	1	1,190	1	100%	0	0%	0	0.00%
Towel Supply Service	114	2,219	1	1,190	0	0%	0	0%	0	0.00%
Wine Storage Equipment	113	2,225	1	1,190	1	100%	0	0%	0	0.00%
Fur Cleaning & Dyeing - Retail	112	2,232	1	1,190	0	0%	1	100%	0	0.00%
Medicines - Patent & Proprietary	112	2,232	1	1,190	1	100%	0	0%	0	0.00%
Artists - Commercial	111	2,241	1	1,190	0	0%	1	100%	0	0.00%
Trucking - Dump	107	2,251	1	1,190	0	0%	1	100%	0	0.00%
Insurance Claim Processing Services	106	2,255	1	1,190	1	100%	0	0%	0	0.00%
Go-Karts	104	2,267	1	1,190	0	0%	1	100%	0	0.00%
Body Care Products	103	2,274	1	1,190	0	0%	0	0%	1	100.00%
Signs - Digital	102	2,274	1	1,190	1	100%	0	0%	0	0.00%
Water Heater - Tankless	102	2,278	1	1,190	0	0%	0	0%	0	0.00%
Compactors - Waste - Household - Dealers	100	2,287	1	1,190	1	100%	0	0%	0	0.00%
Florists Supplies	99	2,293	1	1,190	0	0%	1	100%	0	0.00%
Auto - Emissions Testing	96	2,310	1	1,190	0	0%	1	100%	0	0.00%
Glass - Tempered	95	2,319	1	1,190	1	100%	0	0%	0	0.00%
Hotels - Reservation Service	95	2,319	1	1,190	0	0%	1	100%	0	0.00%
Aircraft Ferrying & Transporting Service	94	2,327	1	1,190	1	100%	0	0%	0	0.00%
Pub Food	94	2,327	1	1,190	1	100%	0	0%	0	0.00%
Water Companies - Utility	94	2,327	1	1,190	1	100%	0	0%	0	0.00%
Heavy Duty Equipment - Repair	93	2,326	1	1,190	0	0%	0	0%	0	0.00%
Chinese Food Products	92	2,338	1	1,190	0	0%	0	0%	0	0.00%
Generators - Maintenance	92	2,338	1	1,190	1	100%	0	0%	0	0.00%
Trailers - Horse	91	2,346	1	1,190	1	100%	0	0%	0	0.00%
Ultrasound - Medical	91	2,346	1	1,190	1	100%	0	0%	0	0.00%
Ice	90	2,356	1	1,190	1	100%	0	0%	0	0.00%
Motel & Hotel Management	90	2,356	1	1,190	0	0%	1	100%	0	0.00%
Dolls - Retail	89	2,364	1	1,190	0	0%	1	100%	0	0.00%
Dinner Theatres	87	2,373	1	1,190	0	0%	0	0%	0	0.00%
Customs Consultant	85	2,385	1	1,190	1	100%	0	0%	0	0.00%
Manufacturing	83	2,392	1	1,190	0	0%	1	100%	0	0.00%
Sandwiches	83	2,392	1	1,190	1	100%	0	0%	0	0.00%
Golf Carts	82	2,398	1	1,190	1	100%	0	0%	0	0.00%
Airports	81	2,405	1	1,190	1	100%	0	0%	0	0.00%
Kickboxing	81	2,405	1	1,190	1	100%	0	0%	0	0.00%
Furniture Manufacturers Equipment & Supplies	79	2,415	1	1,190	0	0%	1	100%	0	0.00%
Diving & Marine Services	77	2,427	1	1,190	1	100%	0	0%	0	0.00%
Dome Structures	77	2,427	1	1,190	1	100%	0	0%	0	0.00%
Signs - Maintenance & Repair	77	2,427	1	1,190	0	0%	1	100%	0	0.00%
Beer & Ale - Retail	76	2,438	1	1,190	1	100%	0	0%	0	0.00%
Mold & Mildew Remediation	75	2,447	1	1,190	0	0%	1	100%	0	0.00%
Mapping Services	72	2,465	1	1,190	0	0%	1	100%	0	0.00%
Petroleum Products	72	2,465	1	1,190	1	100%	0	0%	0	0.00%
Bird Feeders & Houses	71	2,472	1	1,190	1	100%	0	0%	0	0.00%
Shirts - Wholesale & Manufacturers	71	2,472	1	1,190	1	100%	0	0%	0	0.00%
Event Planners - Corporate	70	2,481	1	1,190	1	100%	0	0%	0	0.00%
Leather	69	2,489	1	1,190	0	0%	1	100%	0	0.00%
Professional Fundraiser	69	2,489	1	1,190	1	100%	0	0%	0	0.00%
Appraisal - Management	68	2,495	1	1,190	1	100%	0	0%	0	0.00%
Campers - Dealers	67	2,503	1	1,190	0	0%	1	100%	0	0.00%
Wine Cellars	64	2,526	1	1,190	0	0%	1	100%	0	0.00%
Dispensary - Medical Marijuana	63	2,532	1	1,190	0	0%	1	100%	0	0.00%
Talent Representation	62	2,541	1	1,190	0	0%	1	100%	0	0.00%
Attorneys & Lawyers - Bankruptcy	61	2,549	1	1,190	0	0%	1	100%	0	0.00%
Oil Burners	59	2,574	1	1,190	1	100%	0	0%	0	0.00%
Aviation Consultants	56	2,597	1	1,190	0	0%	0	0%	1	100.00%
Boat Club	54	2,620	1	1,190	0	0%	1	100%	0	0.00%
Soil Conservation Service	53	2,629	1	1,190	1	100%	0	0%	0	0.00%
Divers	52	2,641	1	1,190	0	0%	1	100%	0	0.00%
Gutter Leaf Guards	51	2,648	1	1,190	0	0%	1	100%	0	0.00%
Swimming Pool Cover Sales & Service	49	2,669	1	1,190	1	100%	0	0%	0	0.00%
Tennis Instruction	49	2,669	1	1,190	1	100%	0	0%	0	0.00%
Underground Sprinkler Lawn Sprinkler Parts	49	2,669	1	1,190	1	100%	0	0%	0	0.00%
Boxing Gym	48	2,678	1	1,190	1	100%	0	0%	0	0.00%
Costume Fabrics, Trim & Accessories	48	2,678	1	1,190	0	0%	0	0%	1	100.00%
Horse Breeders	47	2,686	1	1,190	1	100%	0	0%	0	0.00%
Furniture Repair & Refinish Supplies	46	2,692	1	1,190	1	100%	0	0%	0	0.00%
Lice Removal/Protection Services	46	2,692	1	1,190	1	100%	0	0%	0	0.00%
Telecommunication Design	46	2,692	1	1,190	1	100%	0	0%	0	0.00%
Birth Control Information Centers	45	2,706	1	1,190	0	0%	1	100%	0	0.00%
Hats - Retail	45	2,706	1	1,190	0	0%	1	100%	0	0.00%
Outfitters	44	2,721	1	1,190	1	100%	0	0%	0	0.00%
Storage - Data	42	2,737	1	1,190	0	0%	1	100%	0	0.00%
Towing - Heavy Equipment	42	2,737	1	1,190	1	100%	0	0%	0	0.00%
Beauty Pageants	41	2,746	1	1,190	1	100%	0	0%	0	0.00%
Cigars and Cigar Accessories	41	2,746	1	1,190	0	0%	1	100%	0	0.00%
Air Ambulance Service	40	2,758	1	1,190	0	0%	1	100%	0	0.00%
Statistical Service	40	2,758	1	1,190	0	0%	1	100%	0	0.00%
Association Management	36	2,795	1	1,190	1	100%	0	0%	0	0.00%
Autograph Dealers	36	2,795	1	1,190	0	0%	1	100%	0	0.00%
Skating Instruction	36	2,795	1	1,190	1	100%	0	0%	0	0.00%
Advertising - Mobile	35	2,808	1	1,190	1	100%	0	0%	0	0.00%
Cheerleading Instruction	35	2,808	1	1,190	1	100%	0	0%	0	0.00%
Zoos	35	2,808	1	1,190	1	100%	0	0%	0	0.00%
Manufacturing	34	2,830	1	1,190	0	0%	1	100%	0	0.00%
Contractor - Water Conditioning	34	2,830	1	1,190	1	100%	0	0%	0	0.00%
Sales & Order Books	34	2,830	1	1,190	0	0%	1	100%	0	0.00%
Dating Service - Online	33	2,846	1	1,190	1	100%	0	0%	0	0.00%
Sport Fishing	33	2,846	1	1,190	0	0%	1	100%	0	0.00%
Washers	33	2,846	1	1,190	0	0%	1	100%	0	0.00%
Auto Repair - Tune-Up	32	2,865	1	1,190	1	100%	0	0%	0	0.00%
Renovation Inspection	32	2,865	1	1,190	0	0%	1	100%	0	0.00%
Toilets - Composting	31	2,879	1	1,190	0	0%	1	100%	0	0.00%
Washing Machines & Dryers - Service & Repair	31	2,879	1	1,190	1	100%	0	0%	0	0.00%
Computers - Programming	30	2,892	1	1,190	0	0%	1	100%	0	0.00%
Dietitians	30	2,892	1	1,190	0	0%	0	0%	1	100.00%
Blankets	29	2,912	1	1,190	0	0%	1	100%	0	0.00%
Ski Equipment - Wholesale & Manufacturers	29	2,912	1	1,190	1	100%	0	0%	0	0.00%
Cylinders - Gas	27	2,943	1	1,190	0	0%	1	100%	0	0.00%
Farms - Organic	26	2,960	1	1,190	0	0%	0	0%	1	100.00%
Flag Poles	26	2,960	1	1,190	0	0%	1	100%	0	0.00%
Exterior Structures - Gazebos, Arbors, Pergolas	25	2,978	1	1,190	0	0%	0	0%	1	100.00%
Handwriting Experts	25	2,978	1	1,190	1	100%	0	0%	0	0.00%
Computer Gaming Centers	23	3,000	1	1,190	1	100%	0	0%	0	0.00%
Plants - Wholesale	23	3,000	1	1,190	0	0%	1	100%	0	0.00%
Refrigerators & Freezers - Rent & Lease	23	3,000	1	1,190	0	0%	1	100%	0	0.00%
Washing Machines & Dryers - Coin Metered	23	3,000	1	1,190	1	100%	0	0%	0	0.00%
Canvas - Wholesale & Manufacturers	22	3,022	1	1,190	0	0%	1	100%	0	0.00%
Playing Cards	22	3,022	1	1,190	0	0%	1	100%	0	0.00%
Computers - Cleaning Services	21	3,035	1	1,190	0	0%	1	100%	0	0.00%
Custom Tile Painting	21	3,035	1	1,190	1	100%	0	0%	0	0.00%
Surgical Appliances & Supplies	20	3,048	1	1,190	1	100%	0	0%	0	0.00%
Wood Products - Sawdust & Shavings	20	3,048	1	1,190	1	100%	0	0%	0	0.00%
Electronic Mail Service	19	3,065	1	1,190	0	0%	0	0%	1	100.00%
Behavioral Education Services	18	3,077	1	1,190	0	0%	1	100%	0	0.00%
Hides	18	3,077	1	1,190	0	0%	1	100%	0	0.00%
News Dealers	18	3,077	1	1,190	1	100%	0	0%	0	0.00%
Templates	17	3,098	1	1,190	0	0%	1	100%	0	0.00%
Concert Promoters & Consultants	14	3,169	1	1,190	0	0%	1	100%	0	0.00%
Insurance - Medicare Services	13	3,193	1	1,190	1	100%	0	0%	0	0.00%
Pipe Lining & Coating	13	3,193	1	1,190	1	100%	0	0%	0	0.00%
Insurance - Rental	12	3,230	1	1,190	0	0%	1	100%	0	0.00%
Military Goods	12	3,230	1	1,190	0	0%	1	100%	0	0.00%
Surfboards	12	3,230	1	1,190	1	100%	0	0%	0	0.00%
Generators	10	3,284	1	1,190	0	0%	1	100%	0	0.00%
Pattern Makers	10	3,284	1	1,190	1	100%	0	0%	0	0.00%
Mailing Services - International	9	3,318	1	1,190	0	0%	1	100%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Bistro	8	3,339	1	1,190	1	100%	0	0%	0	0.00%
Fuel - Biofuels	8	3,339	1	1,190	0	100%	0	0%	0	0.00%
Parasail Service & Supplies	8	3,339	1	1,190	0	0%	1	100%	0	0.00%
Publicity Service	8	3,339	1	1,190	0	0%	1	100%	0	0.00%
Turntables	8	3,339	1	1,190	0	100%	0	0%	0	0.00%
Yoga Supplies	8	3,339	1	1,190	1	100%	0	0%	0	0.00%
Car Pool Information	7	3,377	1	1,190	1	100%	0	0%	0	0.00%
Engravers - Stationery	7	3,377	1	1,190	1	100%	0	0%	0	0.00%
Medical Alert Companies	7	3,377	1	1,190	1	100%	0	0%	0	0.00%
Missile & Rocket Components - Manufacturers	7	3,377	1	1,190	1	100%	0	0%	0	0.00%
Airport Equipment & Supplies	6	3,402	1	1,190	1	100%	0	0%	0	0.00%
Floodlights & Search Lights	6	3,402	1	1,190	0	0%	1	100%	0	0.00%
Lasik Eye Surgery	6	3,402	1	1,190	1	100%	0	0%	0	0.00%
Watch Bands	6	3,402	1	1,190	1	100%	0	0%	0	0.00%
Encyclopedia & Book Sales by Internet	5	3,438	1	1,190	0	0%	1	100%	0	0.00%
Testing Apparatus	5	3,438	1	1,190	0	0%	1	100%	0	0.00%
Textile Printing Equipment & Supplies	5	3,438	1	1,190	1	100%	0	0%	0	0.00%
Packaging Machinery	4	3,486	1	1,190	0	0%	1	100%	0	0.00%
Paneling	4	3,486	1	1,190	0	0%	1	100%	0	0.00%
Sink Manufacturers	4	3,486	1	1,190	1	100%	0	0%	0	0.00%
Gardening Hand Tools	3	3,535	1	1,190	0	0%	1	100%	0	0.00%
Presses - Power-Equipment	3	3,535	1	1,190	0	0%	1	100%	0	0.00%
Utilities Underground - Installation	3	3,535	1	1,190	1	100%	0	0%	0	0.00%
Auto - Fleet Maintenance	2	3,594	1	1,190	1	100%	0	0%	0	0.00%
Coal Miners & Shippers	2	3,594	1	1,190	1	100%	0	0%	0	0.00%
Concert Performers	2	3,594	1	1,190	0	0%	1	100%	0	0.00%
Firearm Manufacturer	2	3,594	1	1,190	0	0%	1	100%	0	0.00%
Ovens - Brick Pizza	2	3,594	1	1,190	0	0%	1	100%	0	0.00%
Towels - Cloths-Wholesale & Manufacturers	2	3,594	1	1,190	1	100%	0	0%	0	0.00%
Aquarium - Wholesale & Manufacturers	1	3,669	0	1,190	0	0%	1	100%	0	0.00%
Key Duplication and Cutting	1	3,669	0	1,190	1	100%	0	0%	0	0.00%
Drug Brokers	0	3,749	1	1,190	1	100%	0	0%	0	0.00%
Scientists - Pharmaceutical	0	3,749	1	1,190	0	0%	1	100%	0	0.00%
Scoters - Repair	0	3,749	1	1,190	0	0%	1	100%	0	0.00%
Tire Repair	0	3,749	1	1,190	1	100%	0	0%	0	0.00%
Charity - National	7,766	213	0	1,734	0	0%	0	0%	0	0.00%
Auto Salvage Yards	3,792	381	0	1,734	0	0%	0	0%	0	0.00%
Machine Shops	3,706	390	0	1,734	0	0%	0	0%	0	0.00%
Engineers - Professional	3,540	413	0	1,734	0	0%	0	0%	0	0.00%
Millwork	2,775	500	0	1,734	0	0%	0	0%	0	0.00%
Contractors - Framing	2,760	505	0	1,734	0	0%	0	0%	0	0.00%
Graphic Designers	2,758	507	0	1,734	0	0%	0	0%	0	0.00%
Architects	2,754	509	0	1,734	0	0%	0	0%	0	0.00%
Money Orders & Transfers	2,738	510	0	1,734	0	0%	0	0%	0	0.00%
Garage Door Repair	2,455	548	0	1,734	0	0%	0	0%	0	0.00%
Human Resources	2,271	577	0	1,734	0	0%	0	0%	0	0.00%
Electricians - Commercial	2,110	605	0	1,734	0	0%	0	0%	0	0.00%
Rehabilitation Services	2,056	616	0	1,734	0	0%	0	0%	0	0.00%
Molds	2,028	624	0	1,734	0	0%	0	0%	0	0.00%
Screens - Door & Window	1,998	625	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Funeral	1,976	641	0	1,734	0	0%	0	0%	0	0.00%
Sheet Metal Work	1,904	656	0	1,734	0	0%	0	0%	0	0.00%
Naturopaths	1,863	663	0	1,734	0	0%	0	0%	0	0.00%
Coatings - Protective	1,861	664	0	1,734	0	0%	0	0%	0	0.00%
Auto Rainless Dent Repair	1,830	670	0	1,734	0	0%	0	0%	0	0.00%
Paper & Document Shredding	1,809	672	0	1,734	0	0%	0	0%	0	0.00%
Oil & Gas Exploration & Development	1,803	674	0	1,734	0	0%	0	0%	0	0.00%
Auto Restoration	1,799	675	0	1,734	0	0%	0	0%	0	0.00%
Staffing - Technical	1,776	680	0	1,734	0	0%	0	0%	0	0.00%
Oilfield Equipment	1,757	688	0	1,734	0	0%	0	0%	0	0.00%
Drafting Services	1,582	728	0	1,734	0	0%	0	0%	0	0.00%
Air Conditioning Repair	1,533	733	0	1,734	0	0%	0	0%	0	0.00%
Psychologists	1,516	740	0	1,734	0	0%	0	0%	0	0.00%
Drilling & Boring Contractors	1,470	747	0	1,734	0	0%	0	0%	0	0.00%
Truck Caps & Shells	1,458	750	0	1,734	0	0%	0	0%	0	0.00%
Senior Citizens Service Organization	1,397	765	0	1,734	0	0%	0	0%	0	0.00%
Payroll Service	1,396	767	0	1,734	0	0%	0	0%	0	0.00%
Metal Fabricators	1,372	774	0	1,734	0	0%	0	0%	0	0.00%
Billiard Equipment & Supplies	1,341	783	0	1,734	0	0%	0	0%	0	0.00%
Structural Integration	1,294	802	0	1,734	0	0%	0	0%	0	0.00%
Pet Day Care	1,254	816	0	1,734	0	0%	0	0%	0	0.00%
Engineers - Civil	1,253	817	0	1,734	0	0%	0	0%	0	0.00%
Project Management	1,228	833	0	1,734	0	0%	0	0%	0	0.00%
Printing Brokers	1,203	840	0	1,734	0	0%	0	0%	0	0.00%
Tool & Utility Sheds	1,202	841	0	1,734	0	0%	0	0%	0	0.00%
Controls, Control Sys & Regulators	1,196	843	0	1,734	0	0%	0	0%	0	0.00%
Investment Seminars	1,192	847	0	1,734	0	0%	0	0%	0	0.00%
Frozen Foods - Retail	1,154	857	0	1,734	0	0%	0	0%	0	0.00%
Engineering Contractors - General	1,140	865	0	1,734	0	0%	0	0%	0	0.00%
Boat Builders	1,108	879	0	1,734	0	0%	0	0%	0	0.00%
Trophies	1,107	881	0	1,734	0	0%	0	0%	0	0.00%
Attorneys Service Bureaus	1,093	888	0	1,734	0	0%	0	0%	0	0.00%
Dentistry - Cosmetic	1,093	888	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Osteopathic-D.O.	1,082	897	0	1,734	0	0%	0	0%	0	0.00%
Career & Outplacement Counseling	1,075	901	0	1,734	0	0%	0	0%	0	0.00%
Leather Clothing - Retail	1,060	908	0	1,734	0	0%	0	0%	0	0.00%
Coffee Break Service & Supplies	1,059	910	0	1,734	0	0%	0	0%	0	0.00%
Home Sitting Services	1,041	915	0	1,734	0	0%	0	0%	0	0.00%
Auto Parts & Supplies - Custom Wheels/Rims	1,036	918	0	1,734	0	0%	0	0%	0	0.00%
Candy & Confectionery - Retail	1,025	926	0	1,734	0	0%	0	0%	0	0.00%
Ventilating Contractors	1,017	930	0	1,734	0	0%	0	0%	0	0.00%
Pet Exercising Service	1,015	932	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Dermatology	1,009	933	0	1,734	0	0%	0	0%	0	0.00%
T-Shirts	1,007	935	0	1,734	0	0%	0	0%	0	0.00%
Office Furniture & Equipment - Installation	980	948	0	1,734	0	0%	0	0%	0	0.00%
Schools - Academic - Elementary & Secondary	960	955	0	1,734	0	0%	0	0%	0	0.00%
Building Cleaning - Exterior	958	957	0	1,734	0	0%	0	0%	0	0.00%
Nursing Homes	955	959	0	1,734	0	0%	0	0%	0	0.00%
Animal Insemination - Artificial	949	962	0	1,734	0	0%	0	0%	0	0.00%
Meat Packers Equipment & Supplies	948	964	0	1,734	0	0%	0	0%	0	0.00%
Utilities Underground - Locating	947	965	0	1,734	0	0%	0	0%	0	0.00%
Oilfield Hauling	946	966	0	1,734	0	0%	0	0%	0	0.00%
Winemaking Equipment & Supplies	920	981	0	1,734	0	0%	0	0%	0	0.00%
Modeling Schools	913	985	0	1,734	0	0%	0	0%	0	0.00%
Antiques - Repair & Restore	912	987	0	1,734	0	0%	0	0%	0	0.00%
Chauffeur Service	906	992	0	1,734	0	0%	0	0%	0	0.00%
Steel Distributors & Warehouses	905	995	0	1,734	0	0%	0	0%	0	0.00%
Logistics	890	1,004	0	1,734	0	0%	0	0%	0	0.00%
Door & Gate Operating Devices	881	1,008	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Telephone	880	1,009	0	1,734	0	0%	0	0%	0	0.00%
Real Estate - Rent to Own	874	1,013	0	1,734	0	0%	0	0%	0	0.00%
Laser Vision Correction	842	1,028	0	1,734	0	0%	0	0%	0	0.00%
Holding Companies	830	1,033	0	1,734	0	0%	0	0%	0	0.00%
Sprinklers - Automatic - Fire	826	1,035	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Metal Roofing	823	1,037	0	1,734	0	0%	0	0%	0	0.00%
Fish & Seafood - Retail	816	1,045	0	1,734	0	0%	0	0%	0	0.00%
Artificial Turf	812	1,048	0	1,734	0	0%	0	0%	0	0.00%
Piling	801	1,057	0	1,734	0	0%	0	0%	0	0.00%
Fire Protection Contractor	797	1,060	0	1,734	0	0%	0	0%	0	0.00%
Ear & Body Piercing	779	1,072	0	1,734	0	0%	0	0%	0	0.00%
Mirrors	760	1,083	0	1,734	0	0%	0	0%	0	0.00%
Safety & Rescue Equipment Sales & Services	754	1,086	0	1,734	0	0%	0	0%	0	0.00%
Trailers - Automotive Utility	752	1,089	0	1,734	0	0%	0	0%	0	0.00%
Tank Heads	744	1,092	0	1,734	0	0%	0	0%	0	0.00%
Formal Wear	742	1,093	0	1,734	0	0%	0	0%	0	0.00%
Bakers - Wholesale	738	1,094	0	1,734	0	0%	0	0%	0	0.00%
Scaffolding & Aerial Lifts	738	1,094	0	1,734	0	0%	0	0%	0	0.00%
Bartering Service	737	1,097	0	1,734	0	0%	0	0%	0	0.00%
Legal Services Plans	724	1,104	0	1,734	0	0%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Safety Equipment & Clothing	722	1,106	0	1,734	0	0%	0	0%	0	0.00%
Interior Decorators & Designers Supplies	715	1,110	0	1,734	0	0%	0	0%	0	0.00%
Laboratories - Medical	708	1,118	0	1,734	0	0%	0	0%	0	0.00%
Loan Modification	706	1,119	0	1,734	0	0%	0	0%	0	0.00%
Electric Motors - Dealers & Repairing	705	1,121	0	1,734	0	0%	0	0%	0	0.00%
Laboratories - Testing	704	1,122	0	1,734	0	0%	0	0%	0	0.00%
Metal Specialties	704	1,122	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Bankruptcy & Taxes	699	1,127	0	1,734	0	0%	0	0%	0	0.00%
Batteries - Storage-Retail	694	1,130	0	1,734	0	0%	0	0%	0	0.00%
Tools - Hand	694	1,130	0	1,734	0	0%	0	0%	0	0.00%
Proofreading	681	1,140	0	1,734	0	0%	0	0%	0	0.00%
Environmental, Conservationist & Ecol Org	679	1,141	0	1,734	0	0%	0	0%	0	0.00%
Watches - Dealers	675	1,144	0	1,734	0	0%	0	0%	0	0.00%
Venetian Blinds - Wholesale & Manufacturers	665	1,148	0	1,734	0	0%	0	0%	0	0.00%
Lumber - Wholesale	661	1,154	0	1,734	0	0%	0	0%	0	0.00%
Cremation Services	654	1,160	0	1,734	0	0%	0	0%	0	0.00%
Dentist - Orthodontist	654	1,160	0	1,734	0	0%	0	0%	0	0.00%
Seals - Notary & Corporation	647	1,167	0	1,734	0	0%	0	0%	0	0.00%
Logging Companies	646	1,168	0	1,734	0	0%	0	0%	0	0.00%
Fingerprinting	645	1,169	0	1,734	0	0%	0	0%	0	0.00%
Roof Decks	643	1,171	0	1,734	0	0%	0	0%	0	0.00%
Succo Manufacturers & Distributors	643	1,171	0	1,734	0	0%	0	0%	0	0.00%
Hydraulic Equipment & Supplies	642	1,174	0	1,734	0	0%	0	0%	0	0.00%
Meat Packers	637	1,176	0	1,734	0	0%	0	0%	0	0.00%
Water Gardens Fountains & Ponds	637	1,176	0	1,734	0	0%	0	0%	0	0.00%
Buildings - Metal	631	1,180	0	1,734	0	0%	0	0%	0	0.00%
Stock & Bond Brokers	622	1,187	0	1,734	0	0%	0	0%	0	0.00%
Cranes	619	1,190	0	1,734	0	0%	0	0%	0	0.00%
Engineers - Electrical	617	1,193	0	1,734	0	0%	0	0%	0	0.00%
Office Records Stored	612	1,196	0	1,734	0	0%	0	0%	0	0.00%
Marble - Cultured	610	1,197	0	1,734	0	0%	0	0%	0	0.00%
Delicatessens	609	1,198	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Employee Benefits	606	1,202	0	1,734	0	0%	0	0%	0	0.00%
Post-Construction Clean Up	600	1,204	0	1,734	0	0%	0	0%	0	0.00%
Seeds & Bulbs - Retail	595	1,210	0	1,734	0	0%	0	0%	0	0.00%
Fasteners - Industrial & Construction	592	1,212	0	1,734	0	0%	0	0%	0	0.00%
Social Service Organizations	583	1,218	0	1,734	0	0%	0	0%	0	0.00%
Schools - Home Study	578	1,222	0	1,734	0	0%	0	0%	0	0.00%
Fruits & Vegetables - Retail	574	1,224	0	1,734	0	0%	0	0%	0	0.00%
Auto Machine Shops	571	1,229	0	1,734	0	0%	0	0%	0	0.00%
Audio-Visual Equipment - Supplies & Parts	563	1,238	0	1,734	0	0%	0	0%	0	0.00%
Hydroponics - Equipment & Supplies	563	1,238	0	1,734	0	0%	0	0%	0	0.00%
City & Town Planners	556	1,246	0	1,734	0	0%	0	0%	0	0.00%
Cleaning Supplies	552	1,253	0	1,734	0	0%	0	0%	0	0.00%
Meal Preparation Service	546	1,261	0	1,734	0	0%	0	0%	0	0.00%
Wood Finishing	545	1,263	0	1,734	0	0%	0	0%	0	0.00%
Lighting Fixtures - Wholesale & Manufacturers	544	1,265	0	1,734	0	0%	0	0%	0	0.00%
Upholstery and Rug Cleaning	542	1,267	0	1,734	0	0%	0	0%	0	0.00%
Fertilizers	539	1,270	0	1,734	0	0%	0	0%	0	0.00%
Marble - Natural	537	1,272	0	1,734	0	0%	0	0%	0	0.00%
Bookbinders	535	1,274	0	1,734	0	0%	0	0%	0	0.00%
Computers - Disaster Recovery	535	1,274	0	1,734	0	0%	0	0%	0	0.00%
Cleaning Compounds	533	1,276	0	1,734	0	0%	0	0%	0	0.00%
Oils - Lubricating	533	1,276	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Repair	532	1,279	0	1,734	0	0%	0	0%	0	0.00%
Answering Services	522	1,288	0	1,734	0	0%	0	0%	0	0.00%
Sharpening Service	521	1,289	0	1,734	0	0%	0	0%	0	0.00%
Moldings	520	1,291	0	1,734	0	0%	0	0%	0	0.00%
Restaurant Equipment - Repair & Service	517	1,293	0	1,734	0	0%	0	0%	0	0.00%
Identification Equipment & Supplies	516	1,295	0	1,734	0	0%	0	0%	0	0.00%
Refrigeration Equipment - Supplies & Parts	516	1,295	0	1,734	0	0%	0	0%	0	0.00%
Western Apparel	505	1,303	0	1,734	0	0%	0	0%	0	0.00%
Data Recovery	497	1,311	0	1,734	0	0%	0	0%	0	0.00%
Executive Search Consultants	496	1,313	0	1,734	0	0%	0	0%	0	0.00%
Mold Consulting & Testing	496	1,313	0	1,734	0	0%	0	0%	0	0.00%
Toilets - Portable	493	1,316	0	1,734	0	0%	0	0%	0	0.00%
Glassware - Wholesale & Manufacturers	490	1,319	0	1,734	0	0%	0	0%	0	0.00%
Pipe Line Contractors	489	1,320	0	1,734	0	0%	0	0%	0	0.00%
Dryer Vent Cleaning	488	1,321	0	1,734	0	0%	0	0%	0	0.00%
Oils - Fuel - Treatment Compounds	488	1,321	0	1,734	0	0%	0	0%	0	0.00%
Luggage Repair	486	1,323	0	1,734	0	0%	0	0%	0	0.00%
Recreational Vehicles - Storage	486	1,323	0	1,734	0	0%	0	0%	0	0.00%
Real Estate - Commercial	485	1,325	0	1,734	0	0%	0	0%	0	0.00%
Damage	484	1,327	0	1,734	0	0%	0	0%	0	0.00%
Bird & Wildlife Supply Shops	481	1,332	0	1,734	0	0%	0	0%	0	0.00%
Computers - Cable & Installation	481	1,332	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Schools	479	1,338	0	1,734	0	0%	0	0%	0	0.00%
Doll Clothing & Accessories	479	1,338	0	1,734	0	0%	0	0%	0	0.00%
Asbestos & Asbestos Products	476	1,341	0	1,734	0	0%	0	0%	0	0.00%
Food Products Manufacturing Equipment	476	1,341	0	1,734	0	0%	0	0%	0	0.00%
Ceramic Products - Decorative	475	1,343	0	1,734	0	0%	0	0%	0	0.00%
Shedding Services	475	1,343	0	1,734	0	0%	0	0%	0	0.00%
Ski Equipment - Retail	475	1,343	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Ophthalmology	470	1,352	0	1,734	0	0%	0	0%	0	0.00%
Refrigerators & Freezers - Dealers	466	1,355	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Homewoners	464	1,356	0	1,734	0	0%	0	0%	0	0.00%
Estate Planning & Management	463	1,359	0	1,734	0	0%	0	0%	0	0.00%
Foresters - Consulting	457	1,367	0	1,734	0	0%	0	0%	0	0.00%
Woodworking Tools - Retail	457	1,367	0	1,734	0	0%	0	0%	0	0.00%
Placement	455	1,371	0	1,734	0	0%	0	0%	0	0.00%
Dentist - Dental Surgery	453	1,374	0	1,734	0	0%	0	0%	0	0.00%
Basement Finishing	452	1,375	0	1,734	0	0%	0	0%	0	0.00%
Grant - Scholarship - Financial Aid Finder Service	451	1,381	0	1,734	0	0%	0	0%	0	0.00%
Work Clothes - Wholesale & Manufacturers	451	1,381	0	1,734	0	0%	0	0%	0	0.00%
Guards - Door & Window	450	1,383	0	1,734	0	0%	0	0%	0	0.00%
Nutritionists	450	1,383	0	1,734	0	0%	0	0%	0	0.00%
Custom Framing	447	1,385	0	1,734	0	0%	0	0%	0	0.00%
Real Estate Schools	443	1,388	0	1,734	0	0%	0	0%	0	0.00%
Popcorn & Supplies	442	1,389	0	1,734	0	0%	0	0%	0	0.00%
Employee Benefit Plans	441	1,391	0	1,734	0	0%	0	0%	0	0.00%
Smoke Detectors & Alarms	441	1,391	0	1,734	0	0%	0	0%	0	0.00%
Barber & Trade Exchanges	439	1,395	0	1,734	0	0%	0	0%	0	0.00%
Mediation Services	435	1,401	0	1,734	0	0%	0	0%	0	0.00%
Home Health Services - Skilled	433	1,403	0	1,734	0	0%	0	0%	0	0.00%
Greenhouse Builders	432	1,404	0	1,734	0	0%	0	0%	0	0.00%
Trailers - Camping & Travel	431	1,406	0	1,734	0	0%	0	0%	0	0.00%
Business Forms & Systems	429	1,408	0	1,734	0	0%	0	0%	0	0.00%
Drapery Installation Service	426	1,411	0	1,734	0	0%	0	0%	0	0.00%
Masonry Panels - Prefabricated	426	1,411	0	1,734	0	0%	0	0%	0	0.00%
Crane Service	425	1,413	0	1,734	0	0%	0	0%	0	0.00%
Energy Audits	425	1,413	0	1,734	0	0%	0	0%	0	0.00%
Pet Supplies & Foods - Wholesale	425	1,413	0	1,734	0	0%	0	0%	0	0.00%
Fencing Instruction	421	1,420	0	1,734	0	0%	0	0%	0	0.00%
Springs - Automotive - Sales & Service	421	1,420	0	1,734	0	0%	0	0%	0	0.00%
Coins, Stamps & Precious Metals Dealer	420	1,424	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Viatical	420	1,424	0	1,734	0	0%	0	0%	0	0.00%
Steel Erectors	419	1,425	0	1,734	0	0%	0	0%	0	0.00%
Art Instruction & Schools	415	1,430	0	1,734	0	0%	0	0%	0	0.00%
Flea Markets	414	1,431	0	1,734	0	0%	0	0%	0	0.00%
Health Maintenance Organizations	411	1,434	0	1,734	0	0%	0	0%	0	0.00%
Leather Goods - Repair	411	1,434	0	1,734	0	0%	0	0%	0	0.00%
Tourist Information	410	1,435	0	1,734	0	0%	0	0%	0	0.00%
Solar Energy Equipment & Systems Supplies & Parts	408	1,439	0	1,734	0	0%	0	0%	0	0.00%
Filters Air & Gas Cleaning	404	1,442	0	1,734	0	0%	0	0%	0	0.00%
Estate Liquidators	403	1,444	0	1,734	0	0%	0	0%	0	0.00%
Trampolines	402	1,445	0	1,734	0	0%	0	0%	0	0.00%
Global Positioning Systems	401	1,447	0	1,734	0	0%	0	0%	0	0.00%
Renewable Energy	401	1,447	0	1,734	0	0%	0	0%	0	0.00%
Dancing Supplies	400	1,450	0	1,734	0	0%	0	0%	0	0.00%
Nurses Registries	400	1,450	0	1,734	0	0%	0	0%	0	0.00%
Health Care Management	399	1,452	0	1,734	0	0%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Welcome ServiceFor Newcomers	398	1,455	0	1,734	0	0%	0	0%	0	0.00%
Airlines - Training Schools	397	1,456	0	1,734	0	0%	0	0%	0	0.00%
Dock Builders	397	1,456	0	1,734	0	0%	0	0%	0	0.00%
Alcoholism Info & Treatment Centers	395	1,460	0	1,734	0	0%	0	0%	0	0.00%
Marine Contractors	392	1,462	0	1,734	0	0%	0	0%	0	0.00%
Warehousing Services	392	1,462	0	1,734	0	0%	0	0%	0	0.00%
Stamps - Collectors	390	1,464	0	1,734	0	0%	0	0%	0	0.00%
Telegraph Service	390	1,464	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Mechanical Insulation	389	1,465	0	1,734	0	0%	0	0%	0	0.00%
Sales Promotion Service	389	1,466	0	1,734	0	0%	0	0%	0	0.00%
Ticket Broker	389	1,466	0	1,734	0	0%	0	0%	0	0.00%
Aluminum Fabricators	387	1,471	0	1,734	0	0%	0	0%	0	0.00%
Mortgage Bankers	387	1,471	0	1,734	0	0%	0	0%	0	0.00%
Medical Service Organizations	386	1,473	0	1,734	0	0%	0	0%	0	0.00%
Building Envelope Restoration	385	1,475	0	1,734	0	0%	0	0%	0	0.00%
Trading Stamps	385	1,475	0	1,734	0	0%	0	0%	0	0.00%
Oilfield Consultants	384	1,477	0	1,734	0	0%	0	0%	0	0.00%
Carpet Layers	381	1,479	0	1,734	0	0%	0	0%	0	0.00%
Sausages	375	1,490	0	1,734	0	0%	0	0%	0	0.00%
Trusses - Construction	374	1,491	0	1,734	0	0%	0	0%	0	0.00%
Aviation Services	373	1,492	0	1,734	0	0%	0	0%	0	0.00%
Retirement Planning Service	370	1,494	0	1,734	0	0%	0	0%	0	0.00%
Buildings - Portable	367	1,499	0	1,734	0	0%	0	0%	0	0.00%
Soccer Clubs	367	1,499	0	1,734	0	0%	0	0%	0	0.00%
Livestock Breeders	365	1,504	0	1,734	0	0%	0	0%	0	0.00%
Boating Instruction	364	1,505	0	1,734	0	0%	0	0%	0	0.00%
Boarding Houses	352	1,516	0	1,734	0	0%	0	0%	0	0.00%
Self Defense	350	1,517	0	1,734	0	0%	0	0%	0	0.00%
Upholsters Fabrics - Wholesale & Manufacturers	349	1,518	0	1,734	0	0%	0	0%	0	0.00%
Hazardous & Medical Waste Services	348	1,520	0	1,734	0	0%	0	0%	0	0.00%
Schools - Holistic	345	1,522	0	1,734	0	0%	0	0%	0	0.00%
Screen Enclosures	345	1,522	0	1,734	0	0%	0	0%	0	0.00%
Shingles	345	1,522	0	1,734	0	0%	0	0%	0	0.00%
Oilfield Equipment & Supplies	344	1,523	0	1,734	0	0%	0	0%	0	0.00%
Furniture - Rustic	343	1,527	0	1,734	0	0%	0	0%	0	0.00%
Lighting Fixtures - Repair & Maintenance	343	1,527	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Disability	342	1,530	0	1,734	0	0%	0	0%	0	0.00%
Sewing Instruction	341	1,533	0	1,734	0	0%	0	0%	0	0.00%
Aromatherapy & Essential Oils	340	1,536	0	1,734	0	0%	0	0%	0	0.00%
Glaziers	339	1,537	0	1,734	0	0%	0	0%	0	0.00%
Poultry Farms	336	1,541	0	1,734	0	0%	0	0%	0	0.00%
Screen Repair	336	1,541	0	1,734	0	0%	0	0%	0	0.00%
Wheel Chair Lifts & Ramps	334	1,545	0	1,734	0	0%	0	0%	0	0.00%
Landscape Contractors - Commercial	332	1,547	0	1,734	0	0%	0	0%	0	0.00%
Millwrights	330	1,551	0	1,734	0	0%	0	0%	0	0.00%
Pest Control Supplies & Equipment	330	1,551	0	1,734	0	0%	0	0%	0	0.00%
Safes & Vaults	329	1,555	0	1,734	0	0%	0	0%	0	0.00%
Buildings - Pole & Post Frame	328	1,557	0	1,734	0	0%	0	0%	0	0.00%
Shavers - Electric Repair	328	1,557	0	1,734	0	0%	0	0%	0	0.00%
Horticultural Consultants	327	1,559	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Home Performance	325	1,563	0	1,734	0	0%	0	0%	0	0.00%
Sportswear - Wholesale & Manufacturers	323	1,564	0	1,734	0	0%	0	0%	0	0.00%
Surgical Centers	322	1,566	0	1,734	0	0%	0	0%	0	0.00%
Auto Radios & Stereos - Wholesale & Manufacturers	321	1,567	0	1,734	0	0%	0	0%	0	0.00%
Solar Energy Products Service & Repair	321	1,567	0	1,734	0	0%	0	0%	0	0.00%
Freight Traffic Service	319	1,571	0	1,734	0	0%	0	0%	0	0.00%
Pallets & Skids	319	1,571	0	1,734	0	0%	0	0%	0	0.00%
Mailing Machines & Equipment	317	1,575	0	1,734	0	0%	0	0%	0	0.00%
Printers - Business Forms	317	1,575	0	1,734	0	0%	0	0%	0	0.00%
Steam Cleaning - Industrial	317	1,575	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Dealers - Used	316	1,580	0	1,734	0	0%	0	0%	0	0.00%
Wedding Chapels & Ceremonies	316	1,580	0	1,734	0	0%	0	0%	0	0.00%
Feed Dealers	315	1,584	0	1,734	0	0%	0	0%	0	0.00%
First Aid Supplies	315	1,584	0	1,734	0	0%	0	0%	0	0.00%
Metal Powder Fabricators	315	1,584	0	1,734	0	0%	0	0%	0	0.00%
Pipe	314	1,590	0	1,734	0	0%	0	0%	0	0.00%
Sandblasting Equipment & Supplies	311	1,593	0	1,734	0	0%	0	0%	0	0.00%
Assembly & Fabricating Service	310	1,595	0	1,734	0	0%	0	0%	0	0.00%
Golf Courses - Miniature	309	1,597	0	1,734	0	0%	0	0%	0	0.00%
Traffic Signs, Signals & Equipment	308	1,599	0	1,734	0	0%	0	0%	0	0.00%
Hospitals	307	1,600	0	1,734	0	0%	0	0%	0	0.00%
Work Clothes - Retail	306	1,601	0	1,734	0	0%	0	0%	0	0.00%
Buildings - Concrete	305	1,602	0	1,734	0	0%	0	0%	0	0.00%
Retreat Facilities	305	1,602	0	1,734	0	0%	0	0%	0	0.00%
Bingo & Gaming Halls	304	1,606	0	1,734	0	0%	0	0%	0	0.00%
Speakers - Rebuild & Repair	304	1,606	0	1,734	0	0%	0	0%	0	0.00%
Filtering Materials & Supplies	303	1,608	0	1,734	0	0%	0	0%	0	0.00%
Jewelers - Supplies	303	1,608	0	1,734	0	0%	0	0%	0	0.00%
Plating	303	1,608	0	1,734	0	0%	0	0%	0	0.00%
Title Companies & Agents	303	1,608	0	1,734	0	0%	0	0%	0	0.00%
Juices	301	1,614	0	1,734	0	0%	0	0%	0	0.00%
Document Imaging & Scanning Service	298	1,617	0	1,734	0	0%	0	0%	0	0.00%
Mulches	298	1,617	0	1,734	0	0%	0	0%	0	0.00%
Moving Assistance - Packing, Unpacking, Organizing	296	1,621	0	1,734	0	0%	0	0%	0	0.00%
Data Systems - Consultants & Designers	295	1,624	0	1,734	0	0%	0	0%	0	0.00%
Nurses	295	1,624	0	1,734	0	0%	0	0%	0	0.00%
Architectural & Construction Specs	294	1,628	0	1,734	0	0%	0	0%	0	0.00%
Bathroom Remodeling - Walk-In Tubs	294	1,628	0	1,734	0	0%	0	0%	0	0.00%
Computers - Furniture	294	1,628	0	1,734	0	0%	0	0%	0	0.00%
Fish Processors	294	1,628	0	1,734	0	0%	0	0%	0	0.00%
Welding Equipment & Supplies	293	1,632	0	1,734	0	0%	0	0%	0	0.00%
Greenhouse Equipment & Supplies	292	1,637	0	1,734	0	0%	0	0%	0	0.00%
Bottles - Used	291	1,641	0	1,734	0	0%	0	0%	0	0.00%
Remodeling Services	289	1,644	0	1,734	0	0%	0	0%	0	0.00%
Ambulance Service	287	1,648	0	1,734	0	0%	0	0%	0	0.00%
Coaching - Life	287	1,648	0	1,734	0	0%	0	0%	0	0.00%
Water Analysis	286	1,651	0	1,734	0	0%	0	0%	0	0.00%
Chocolate & Cocoa	285	1,652	0	1,734	0	0%	0	0%	0	0.00%
Butchers Equipment & Supplies	279	1,659	0	1,734	0	0%	0	0%	0	0.00%
Laboratories - Research & Development	277	1,663	0	1,734	0	0%	0	0%	0	0.00%
Freight Consolidating	276	1,663	0	1,734	0	0%	0	0%	0	0.00%
Massage School	276	1,663	0	1,734	0	0%	0	0%	0	0.00%
Farm Supplies	275	1,666	0	1,734	0	0%	0	0%	0	0.00%
Heat Exchangers	275	1,666	0	1,734	0	0%	0	0%	0	0.00%
Personal Security Guard Service	274	1,670	0	1,734	0	0%	0	0%	0	0.00%
Quilting Materials & Supplies	274	1,670	0	1,734	0	0%	0	0%	0	0.00%
Ornamental Metal Work	270	1,676	0	1,734	0	0%	0	0%	0	0.00%
Reflexologists	270	1,676	0	1,734	0	0%	0	0%	0	0.00%
Contractors - Sheet Metal	269	1,678	0	1,734	0	0%	0	0%	0	0.00%
Electric Motors - Manufacturers & Distributors	269	1,678	0	1,734	0	0%	0	0%	0	0.00%
Escort Service - Personal	265	1,684	0	1,734	0	0%	0	0%	0	0.00%
Appraisal - Jewelry	263	1,686	0	1,734	0	0%	0	0%	0	0.00%
Docks	263	1,686	0	1,734	0	0%	0	0%	0	0.00%
Paper Distributors	263	1,686	0	1,734	0	0%	0	0%	0	0.00%
ServiceStation Equipment	263	1,686	0	1,734	0	0%	0	0%	0	0.00%
Referral - Doctor	261	1,692	0	1,734	0	0%	0	0%	0	0.00%
Steel Mills	261	1,692	0	1,734	0	0%	0	0%	0	0.00%
Survival Products & Supplies	261	1,692	0	1,734	0	0%	0	0%	0	0.00%
Beverages	260	1,697	0	1,734	0	0%	0	0%	0	0.00%
Individuals & Families	260	1,697	0	1,734	0	0%	0	0%	0	0.00%
Industrial Consultants	260	1,697	0	1,734	0	0%	0	0%	0	0.00%
Marble & Terrazzo Cleaning & Service	260	1,697	0	1,734	0	0%	0	0%	0	0.00%
Swords	260	1,697	0	1,734	0	0%	0	0%	0	0.00%
Aquaculture	259	1,703	0	1,734	0	0%	0	0%	0	0.00%
House Cleaning Equipment & Supplies	259	1,703	0	1,734	0	0%	0	0%	0	0.00%
Outboard Motors - Repair	258	1,706	0	1,734	0	0%	0	0%	0	0.00%
Warehouses - Cold Storage	258	1,706	0	1,734	0	0%	0	0%	0	0.00%
Tickets & Coupons - Printers & Suppliers	257	1,708	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Family	256	1,710	0	1,734	0	0%	0	0%	0	0.00%
Truck Stops	256	1,710	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Attorneys & Lawyers - Criminal	255	1,712	0	1,734	0	0%	0	0%	0	0.00%
Mail Box Rental & Receiving	255	1,712	0	1,734	0	0%	0	0%	0	0.00%
Dairies	254	1,715	0	1,734	0	0%	0	0%	0	0.00%
Glass Blowers	254	1,715	0	1,734	0	0%	0	0%	0	0.00%
Stone Cutters	253	1,717	0	1,734	0	0%	0	0%	0	0.00%
Law/Corporation/Partnership	252	1,718	0	1,734	0	0%	0	0%	0	0.00%
Homepaths	252	1,718	0	1,734	0	0%	0	0%	0	0.00%
Steel Detailers - Structural	252	1,718	0	1,734	0	0%	0	0%	0	0.00%
Golf Practice Ranges	251	1,723	0	1,734	0	0%	0	0%	0	0.00%
Supplies	250	1,723	0	1,734	0	0%	0	0%	0	0.00%
Commodity Brokers	249	1,725	0	1,734	0	0%	0	0%	0	0.00%
Store Fixtures	249	1,725	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Industrial	248	1,727	0	1,734	0	0%	0	0%	0	0.00%
Plants - Interior Design & Maintenance	248	1,727	0	1,734	0	0%	0	0%	0	0.00%
Sitting Services	248	1,727	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Servicing & Maintenance	247	1,730	0	1,734	0	0%	0	0%	0	0.00%
Balloons - Novelty & Toy	247	1,730	0	1,734	0	0%	0	0%	0	0.00%
Hand Painting & Decorating	247	1,730	0	1,734	0	0%	0	0%	0	0.00%
Industrial Painting	247	1,730	0	1,734	0	0%	0	0%	0	0.00%
Baseball Cards & Sports Memorabilia	246	1,737	0	1,734	0	0%	0	0%	0	0.00%
Oil Well Equipment & Supplies	246	1,737	0	1,734	0	0%	0	0%	0	0.00%
Riding Academies	246	1,737	0	1,734	0	0%	0	0%	0	0.00%
Valves	246	1,737	0	1,734	0	0%	0	0%	0	0.00%
Auto Repair & Service - Airbags	245	1,741	0	1,734	0	0%	0	0%	0	0.00%
Boxes - Corrugated & Fiber	245	1,741	0	1,734	0	0%	0	0%	0	0.00%
Stump Removal & Grinding	245	1,741	0	1,734	0	0%	0	0%	0	0.00%
Artists - Fine Art	244	1,744	0	1,734	0	0%	0	0%	0	0.00%
Magicians	244	1,744	0	1,734	0	0%	0	0%	0	0.00%
Pet Waste Removal	244	1,744	0	1,734	0	0%	0	0%	0	0.00%
Concrete Aggregates	243	1,748	0	1,734	0	0%	0	0%	0	0.00%
Health Care - Staffing	243	1,748	0	1,734	0	0%	0	0%	0	0.00%
Consultant - Employee Benefit Plans	242	1,751	0	1,734	0	0%	0	0%	0	0.00%
Ammunition & Reload Equipment & Supplies	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Doors - Commercial	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Erosion Control	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Graffiti Removal	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Poizates - Processed	240	1,754	0	1,734	0	0%	0	0%	0	0.00%
Computers - Graphics	239	1,759	0	1,734	0	0%	0	0%	0	0.00%
Office Furniture & Equipment - Repair & Refinishing	239	1,759	0	1,734	0	0%	0	0%	0	0.00%
Satellite Communication - Common Carrier	239	1,759	0	1,734	0	0%	0	0%	0	0.00%
Desktop Publishing	238	1,762	0	1,734	0	0%	0	0%	0	0.00%
Packing & Crating Service	238	1,762	0	1,734	0	0%	0	0%	0	0.00%
Lamps & Lamp Shades - Retail	236	1,767	0	1,734	0	0%	0	0%	0	0.00%
Wire & Cable - Electric	235	1,768	0	1,734	0	0%	0	0%	0	0.00%
Labels - Paper	234	1,770	0	1,734	0	0%	0	0%	0	0.00%
Pearls	233	1,771	0	1,734	0	0%	0	0%	0	0.00%
Building Inspection - Commercial	232	1,773	0	1,734	0	0%	0	0%	0	0.00%
Dental Service Plans	231	1,774	0	1,734	0	0%	0	0%	0	0.00%
Videotape, CD, & DVD Duplication & Transfer Services	231	1,774	0	1,734	0	0%	0	0%	0	0.00%
Audio-Visual Equipment - Rent & Lease	230	1,776	0	1,734	0	0%	0	0%	0	0.00%
Compressors	230	1,776	0	1,734	0	0%	0	0%	0	0.00%
Oils - Petroleum	230	1,776	0	1,734	0	0%	0	0%	0	0.00%
Saws - Sharpen & Repair	230	1,776	0	1,734	0	0%	0	0%	0	0.00%
Traffic Control & Flagging Service	230	1,776	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Cleaning Equipment & Supplies	229	1,783	0	1,734	0	0%	0	0%	0	0.00%
Contractors - Retaining Wall	229	1,783	0	1,734	0	0%	0	0%	0	0.00%
Mining Development	228	1,785	0	1,734	0	0%	0	0%	0	0.00%
Trucking - Water Hauling	228	1,785	0	1,734	0	0%	0	0%	0	0.00%
Tanks - Metal	227	1,788	0	1,734	0	0%	0	0%	0	0.00%
Soffit & Fascia	226	1,791	0	1,734	0	0%	0	0%	0	0.00%
Administrative Services	225	1,792	0	1,734	0	0%	0	0%	0	0.00%
Artificial Flowers, Plants & Trees	225	1,792	0	1,734	0	0%	0	0%	0	0.00%
Chairs - Orthopedic & Lift	224	1,796	0	1,734	0	0%	0	0%	0	0.00%
Guide Service	224	1,796	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Bonding	224	1,796	0	1,734	0	0%	0	0%	0	0.00%
Religious Goods	223	1,800	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Fabricating, Finishing & Decor	222	1,802	0	1,734	0	0%	0	0%	0	0.00%
Dairy Products - Wholesale	220	1,804	0	1,734	0	0%	0	0%	0	0.00%
Dumpster Services	220	1,804	0	1,734	0	0%	0	0%	0	0.00%
Pumps - Wholesale & Manufacturers	219	1,807	0	1,734	0	0%	0	0%	0	0.00%
Shoes - Custom Made	219	1,807	0	1,734	0	0%	0	0%	0	0.00%
Auto Upholstery Cleaning	218	1,810	0	1,734	0	0%	0	0%	0	0.00%
News Publications - Trade, Association	217	1,812	0	1,734	0	0%	0	0%	0	0.00%
Ranches	217	1,812	0	1,734	0	0%	0	0%	0	0.00%
Recording Studio Equipment	217	1,812	0	1,734	0	0%	0	0%	0	0.00%
Exterior Designers	216	1,819	0	1,734	0	0%	0	0%	0	0.00%
Shelving	216	1,819	0	1,734	0	0%	0	0%	0	0.00%
Timber Framing	216	1,819	0	1,734	0	0%	0	0%	0	0.00%
Waterproofing Materials	215	1,824	0	1,734	0	0%	0	0%	0	0.00%
Mutual Funds	214	1,827	0	1,734	0	0%	0	0%	0	0.00%
Tire Retread & Repair - Equipment & Supplies	214	1,827	0	1,734	0	0%	0	0%	0	0.00%
Candy & Confectionery - Wholesale & Manufacturers	212	1,830	0	1,734	0	0%	0	0%	0	0.00%
Hose Couplings & Fittings	212	1,830	0	1,734	0	0%	0	0%	0	0.00%
Mediation Services - Divorce	212	1,830	0	1,734	0	0%	0	0%	0	0.00%
Television Sys & Equipment - Closed Circuit	211	1,834	0	1,734	0	0%	0	0%	0	0.00%
Crematories	210	1,836	0	1,734	0	0%	0	0%	0	0.00%
Auto Parts & Supplies - Rebuilt	209	1,837	0	1,734	0	0%	0	0%	0	0.00%
Laboratory Equipment & Supplies	208	1,838	0	1,734	0	0%	0	0%	0	0.00%
Laminations - Plastic, Paper	208	1,838	0	1,734	0	0%	0	0%	0	0.00%
Marine Surveyors	207	1,840	0	1,734	0	0%	0	0%	0	0.00%
Smelters & Refiners Equipment & Supplies	206	1,841	0	1,734	0	0%	0	0%	0	0.00%
Ventilating Systems - Cleaning	205	1,843	0	1,734	0	0%	0	0%	0	0.00%
Elevator Installation	204	1,845	0	1,734	0	0%	0	0%	0	0.00%
Astrologers	202	1,846	0	1,734	0	0%	0	0%	0	0.00%
Shipping Room Supplies	202	1,846	0	1,734	0	0%	0	0%	0	0.00%
Talent Listing Service	202	1,846	0	1,734	0	0%	0	0%	0	0.00%
Computers - Security Equip & Systems	201	1,849	0	1,734	0	0%	0	0%	0	0.00%
Water Well Drilling Equipment & Supplies	201	1,849	0	1,734	0	0%	0	0%	0	0.00%
Inventory Service	200	1,851	0	1,734	0	0%	0	0%	0	0.00%
Real Estate Loans	200	1,851	0	1,734	0	0%	0	0%	0	0.00%
Chairs - Wholesale & Manufacturers	199	1,854	0	1,734	0	0%	0	0%	0	0.00%
Landscaping Clean-Up - Spring & Fall	198	1,858	0	1,734	0	0%	0	0%	0	0.00%
Video Equipment - Service & Repair	197	1,859	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Property	196	1,862	0	1,734	0	0%	0	0%	0	0.00%
Travel Escorts	196	1,862	0	1,734	0	0%	0	0%	0	0.00%
Engravers - Mechanical	195	1,868	0	1,734	0	0%	0	0%	0	0.00%
Fish & Seafood Brokers	195	1,868	0	1,734	0	0%	0	0%	0	0.00%
Ozone Machines	195	1,868	0	1,734	0	0%	0	0%	0	0.00%
Referral - Auto Repair	195	1,868	0	1,734	0	0%	0	0%	0	0.00%
Group Homes	194	1,873	0	1,734	0	0%	0	0%	0	0.00%
Skylights - Distributors	194	1,873	0	1,734	0	0%	0	0%	0	0.00%
Agricultural Consultants	193	1,877	0	1,734	0	0%	0	0%	0	0.00%
Rubber Stamps	193	1,877	0	1,734	0	0%	0	0%	0	0.00%
Manufacturing	192	1,881	0	1,734	0	0%	0	0%	0	0.00%
Photographers - Aerial	192	1,881	0	1,734	0	0%	0	0%	0	0.00%
Pottery	191	1,883	0	1,734	0	0%	0	0%	0	0.00%
Material Handling Equipment	190	1,886	0	1,734	0	0%	0	0%	0	0.00%
Caskets	189	1,888	0	1,734	0	0%	0	0%	0	0.00%
Chairs - Rent	189	1,888	0	1,734	0	0%	0	0%	0	0.00%
Concrete Curing & Treating Materials	189	1,888	0	1,734	0	0%	0	0%	0	0.00%
Day Care - Adults	189	1,888	0	1,734	0	0%	0	0%	0	0.00%
Flags & Banners	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
International Trade Consultants	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
Livestock Equipment & Supplies	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
Moving Supplies	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
Patient Searchers	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
Video Tape Duplication Service	188	1,893	0	1,734	0	0%	0	0%	0	0.00%
Dry Ice	187	1,901	0	1,734	0	0%	0	0%	0	0.00%
Manufactured Homes - Transporting	187	1,901	0	1,734	0	0%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Blowers & Blower Systems	186	1,905	0	1,734	0	0%	0	0%	0	0.00%
Publishing Consultants	186	1,905	0	1,734	0	0%	0	0%	0	0.00%
Oxygen Therapy Equipment	185	1,907	0	1,734	0	0%	0	0%	0	0.00%
Security Cameras	184	1,911	0	1,734	0	0%	0	0%	0	0.00%
Telephone Equipment & Systems Supplies & Parts	184	1,911	0	1,734	0	0%	0	0%	0	0.00%
Vertical Blinds	184	1,911	0	1,734	0	0%	0	0%	0	0.00%
Horse Shoeing	183	1,914	0	1,734	0	0%	0	0%	0	0.00%
Salvage - Marine	183	1,914	0	1,734	0	0%	0	0%	0	0.00%
Sleep Disorders - Sleep Apnea	182	1,918	0	1,734	0	0%	0	0%	0	0.00%
Arbitration Services	182	1,918	0	1,734	0	0%	0	0%	0	0.00%
Artist - Makeup	182	1,918	0	1,734	0	0%	0	0%	0	0.00%
Floor Removal	181	1,922	0	1,734	0	0%	0	0%	0	0.00%
Marketing Software	181	1,922	0	1,734	0	0%	0	0%	0	0.00%
Recycling - Computers & Other Electronics	181	1,922	0	1,734	0	0%	0	0%	0	0.00%
Wood Turning	181	1,922	0	1,734	0	0%	0	0%	0	0.00%
Handmade Art	180	1,928	0	1,734	0	0%	0	0%	0	0.00%
Rubbish & Garbage Removal Contractors Equipment	179	1,932	0	1,734	0	0%	0	0%	0	0.00%
Sports Memorabilia	179	1,932	0	1,734	0	0%	0	0%	0	0.00%
Outboard Motors	178	1,934	0	1,734	0	0%	0	0%	0	0.00%
Paper Products	178	1,934	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Real Estate	177	1,938	0	1,734	0	0%	0	0%	0	0.00%
Beads	177	1,938	0	1,734	0	0%	0	0%	0	0.00%
Geotechnical Engineering	176	1,943	0	1,734	0	0%	0	0%	0	0.00%
Photography Schools	175	1,946	0	1,734	0	0%	0	0%	0	0.00%
Sanitary Napkins	175	1,946	0	1,734	0	0%	0	0%	0	0.00%
School Furniture & Equipment	174	1,949	0	1,734	0	0%	0	0%	0	0.00%
Battery Repairing & Rebuilding	173	1,953	0	1,734	0	0%	0	0%	0	0.00%
Drive Shafts	173	1,953	0	1,734	0	0%	0	0%	0	0.00%
Lumber - Drying	173	1,953	0	1,734	0	0%	0	0%	0	0.00%
Restaurant Management	172	1,958	0	1,734	0	0%	0	0%	0	0.00%
Food Brokers	171	1,962	0	1,734	0	0%	0	0%	0	0.00%
Gas Detectors	171	1,962	0	1,734	0	0%	0	0%	0	0.00%
Veterinary Emergency	171	1,962	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Producers & Studios	170	1,965	0	1,734	0	0%	0	0%	0	0.00%
Mining Equipment & Supplies	169	1,968	0	1,734	0	0%	0	0%	0	0.00%
Animal Brokers & Dealers - Zoo, Circus	167	1,971	0	1,734	0	0%	0	0%	0	0.00%
Labeling	167	1,971	0	1,734	0	0%	0	0%	0	0.00%
Sweeping Service - Power	167	1,971	0	1,734	0	0%	0	0%	0	0.00%
Abrasives	166	1,974	0	1,734	0	0%	0	0%	0	0.00%
Ambulances & Hearses	166	1,974	0	1,734	0	0%	0	0%	0	0.00%
Bankruptcy Counseling - Federally Certified	166	1,974	0	1,734	0	0%	0	0%	0	0.00%
Foam & Sponge Rubber	166	1,974	0	1,734	0	0%	0	0%	0	0.00%
Kennels Equipment & Supplies	166	1,974	0	1,734	0	0%	0	0%	0	0.00%
Glass Coating & Tinting Materials	165	1,981	0	1,734	0	0%	0	0%	0	0.00%
Paging Equipment & Service	165	1,981	0	1,734	0	0%	0	0%	0	0.00%
Video Equipment - Sales & Rentals	165	1,981	0	1,734	0	0%	0	0%	0	0.00%
Bras	164	1,984	0	1,734	0	0%	0	0%	0	0.00%
Pipe Fittings	164	1,984	0	1,734	0	0%	0	0%	0	0.00%
Soaps & Detergents	164	1,984	0	1,734	0	0%	0	0%	0	0.00%
U-Catch Fishing	164	1,984	0	1,734	0	0%	0	0%	0	0.00%
Wicker Products	164	1,984	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Distributors & Manufacturers	163	1,990	0	1,734	0	0%	0	0%	0	0.00%
Conveyors & Conveying Equipment	163	1,990	0	1,734	0	0%	0	0%	0	0.00%
Food Service Management	163	1,990	0	1,734	0	0%	0	0%	0	0.00%
Pipe Bending & Fabricating	163	1,990	0	1,734	0	0%	0	0%	0	0.00%
Soil Solidification	162	1,998	0	1,734	0	0%	0	0%	0	0.00%
Government - State	161	2,000	0	1,734	0	0%	0	0%	0	0.00%
Backflow Prevention Devices & Services	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Facility Maintenance	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Loan Servicing	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Metal Salvage Yards	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Museums	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Reflectors	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Yacht Brokers	160	2,003	0	1,734	0	0%	0	0%	0	0.00%
Caregivers Resources	159	2,011	0	1,734	0	0%	0	0%	0	0.00%
Crime Scene/Trauma Clean Up	159	2,011	0	1,734	0	0%	0	0%	0	0.00%
Ventilating Equipment	159	2,011	0	1,734	0	0%	0	0%	0	0.00%
Online Event Registration	158	2,015	0	1,734	0	0%	0	0%	0	0.00%
Plaster Craft Products & Supplies	158	2,015	0	1,734	0	0%	0	0%	0	0.00%
Prosthetic Devices	158	2,015	0	1,734	0	0%	0	0%	0	0.00%
Spices	158	2,015	0	1,734	0	0%	0	0%	0	0.00%
Tile Restoration	158	2,015	0	1,734	0	0%	0	0%	0	0.00%
Charity - Health	157	2,021	0	1,734	0	0%	0	0%	0	0.00%
Engravers - Plastic, Wood	157	2,021	0	1,734	0	0%	0	0%	0	0.00%
Foreign	156	2,024	0	1,734	0	0%	0	0%	0	0.00%
Student Exchange Programs	156	2,024	0	1,734	0	0%	0	0%	0	0.00%
Van Conversions & Accessories	156	2,024	0	1,734	0	0%	0	0%	0	0.00%
Mining Companies	155	2,028	0	1,734	0	0%	0	0%	0	0.00%
Ice Cream & Frozen Desserts - Mfg & Dist	154	2,029	0	1,734	0	0%	0	0%	0	0.00%
Insulation Materials - Electric	154	2,029	0	1,734	0	0%	0	0%	0	0.00%
Mobile Refrigeration	153	2,031	0	1,734	0	0%	0	0%	0	0.00%
Workers	153	2,031	0	1,734	0	0%	0	0%	0	0.00%
Editorial Services	152	2,033	0	1,734	0	0%	0	0%	0	0.00%
Appraisers - Antiques	151	2,036	0	1,734	0	0%	0	0%	0	0.00%
Employment Service - Employee Leasing	151	2,036	0	1,734	0	0%	0	0%	0	0.00%
Lawn & Garden Equipment & Supplies - Rental	151	2,036	0	1,734	0	0%	0	0%	0	0.00%
Pipe Inspection	151	2,036	0	1,734	0	0%	0	0%	0	0.00%
Tools - Pneumatic	151	2,036	0	1,734	0	0%	0	0%	0	0.00%
Steering Systems & Equipment	150	2,041	0	1,734	0	0%	0	0%	0	0.00%
Test Publishers	149	2,043	0	1,734	0	0%	0	0%	0	0.00%
Automation Consultants	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Electric Motors - Supplies & Parts	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Marketing - Home Based Business	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Film Distributors & Exchange	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Parachute Jumping Instruction	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Title Loans	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
X-Ray Apparatus & Supplies	148	2,045	0	1,734	0	0%	0	0%	0	0.00%
Drilling & Boring Equipment & Supplies	147	2,053	0	1,734	0	0%	0	0%	0	0.00%
Magnets & Magnetic Devices	147	2,053	0	1,734	0	0%	0	0%	0	0.00%
Telephone Answering Equipment & Systems	147	2,053	0	1,734	0	0%	0	0%	0	0.00%
Batteries - Storage-Wholesale & Manufacturers	146	2,058	0	1,734	0	0%	0	0%	0	0.00%
Fur Designers	146	2,058	0	1,734	0	0%	0	0%	0	0.00%
Financial Consultants - No License Required	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Health Care - Placement	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Paint - Wholesale & Manufacturers	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Parks	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Power Transmission Equipment	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Screen Manufacturers Equipment & Supplies	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Swap Shops	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Water Heaters - Parts & Supplies	145	2,062	0	1,734	0	0%	0	0%	0	0.00%
Dental Equipment - Repair & Refinish	144	2,070	0	1,734	0	0%	0	0%	0	0.00%
Distributing Service - Circular, Sample	144	2,075	0	1,734	0	0%	0	0%	0	0.00%
Biomedical Products - Research	143	2,075	0	1,734	0	0%	0	0%	0	0.00%
Horseshoe Equipment & Supplies	143	2,075	0	1,734	0	0%	0	0%	0	0.00%
Tire Distributors & Manufacturers	143	2,075	0	1,734	0	0%	0	0%	0	0.00%
Water Heaters - Wholesale & Manufacturers	143	2,075	0	1,734	0	0%	0	0%	0	0.00%
Annuities	142	2,079	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Collections Law	142	2,079	0	1,734	0	0%	0	0%	0	0.00%
Truck Manufacturers & Distributors	142	2,079	0	1,734	0	0%	0	0%	0	0.00%
Wine Brokers	142	2,079	0	1,734	0	0%	0	0%	0	0.00%
Photographers - Sports	141	2,085	0	1,734	0	0%	0	0%	0	0.00%
Duty Free Shops	140	2,087	0	1,734	0	0%	0	0%	0	0.00%
Real Estate - Industrial	140	2,087	0	1,734	0	0%	0	0%	0	0.00%
Collection Systems	139	2,090	0	1,734	0	0%	0	0%	0	0.00%
Transit Lines	139	2,090	0	1,734	0	0%	0	0%	0	0.00%
Honey	138	2,096	0	1,734	0	0%	0	0%	0	0.00%
Lawn & Garden Pond Dealers & Supplies	138	2,096	0	1,734	0	0%	0	0%	0	0.00%
Plating Equipment & Supplies	138	2,096	0	1,734	0	0%	0	0%	0	0.00%
Screens - Security Door	138	2,096	0	1,734	0	0%	0	0%	0	0.00%
Cabinet Hardware	137	2,100	0	1,734	0	0%	0	0%	0	0.00%
Lubricants	137	2,100	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Service - Steam Cleaning	136	2,106	0	1,734	0	0%	0	0%	0	0.00%
Electric Power Line Construction	136	2,106	0	1,734	0	0%	0	0%	0	0.00%
Motorcycles - Renting & Leasing	135	2,109	0	1,734	0	0%	0	0%	0	0.00%
Window Security Laminates	135	2,109	0	1,734	0	0%	0	0%	0	0.00%
Window Shades - Equipment & Supplies	135	2,109	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Dyers	134	2,112	0	1,734	0	0%	0	0%	0	0.00%
Drilling - Oil Well	134	2,112	0	1,734	0	0%	0	0%	0	0.00%
Engineering Equipment & Supplies	134	2,112	0	1,734	0	0%	0	0%	0	0.00%
Shia Brokers	134	2,113	0	1,734	0	0%	0	0%	0	0.00%
Water Conservation	134	2,112	0	1,734	0	0%	0	0%	0	0.00%
Engines - Fuel Conversion	133	2,119	0	1,734	0	0%	0	0%	0	0.00%
Labor Contractors	133	2,119	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - OB/GYN	133	2,119	0	1,734	0	0%	0	0%	0	0.00%
Mountain Climbing Equipment	132	2,124	0	1,734	0	0%	0	0%	0	0.00%
Oriental Goods - Retail	132	2,124	0	1,734	0	0%	0	0%	0	0.00%
Hatcheries - Poultry	131	2,128	0	1,734	0	0%	0	0%	0	0.00%
Occupational Therapists	131	2,128	0	1,734	0	0%	0	0%	0	0.00%
Studio Rental	131	2,128	0	1,734	0	0%	0	0%	0	0.00%
Campers - Supplies & Parts	130	2,132	0	1,734	0	0%	0	0%	0	0.00%
Cookies & Crackers	130	2,132	0	1,734	0	0%	0	0%	0	0.00%
Billiard Parlors	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Meat - Processing	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Odor Neutralizer	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Reston & Profit Sharing Plans	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Scalp Care	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Septic Tanks - Treatment Supplies	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Sewage Disposal Systems	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Shipping Masters	129	2,134	0	1,734	0	0%	0	0%	0	0.00%
Campers - Service & Repair	128	2,143	0	1,734	0	0%	0	0%	0	0.00%
Printed & Etched Circuits	128	2,143	0	1,734	0	0%	0	0%	0	0.00%
Respirators	128	2,143	0	1,734	0	0%	0	0%	0	0.00%
Fruits & Vegetables - Wholesale	127	2,149	0	1,734	0	0%	0	0%	0	0.00%
Hardware - Builders	127	2,149	0	1,734	0	0%	0	0%	0	0.00%
Hazardous Material Control & Removal	127	2,149	0	1,734	0	0%	0	0%	0	0.00%
Screens - Windows	127	2,149	0	1,734	0	0%	0	0%	0	0.00%
Videoconferencing Services	127	2,149	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Disabled Access	126	2,156	0	1,734	0	0%	0	0%	0	0.00%
Laundry Supplies	126	2,156	0	1,734	0	0%	0	0%	0	0.00%
Perfume - Wholesale & Manufacturers	126	2,156	0	1,734	0	0%	0	0%	0	0.00%
Beverages - Wholesale & Distribution	125	2,160	0	1,734	0	0%	0	0%	0	0.00%
Dishwashing Machines - Service & Repair	125	2,160	0	1,734	0	0%	0	0%	0	0.00%
Gun sights, Scopes & Mounts	124	2,162	0	1,734	0	0%	0	0%	0	0.00%
Oilfield Supplies	124	2,162	0	1,734	0	0%	0	0%	0	0.00%
Fraternal Organizations	123	2,166	0	1,734	0	0%	0	0%	0	0.00%
Ground Maintenance	123	2,166	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Workers Compensation	123	2,166	0	1,734	0	0%	0	0%	0	0.00%
Libraries - Public	123	2,166	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Employment & Workers Compensation	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Modeling & Acting - Training	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Photographic Equipment - Repair	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Pile Driving	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Veterinarians Equipment & Supplies	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Water Works Contractors	122	2,171	0	1,734	0	0%	0	0%	0	0.00%
Bearings	121	2,179	0	1,734	0	0%	0	0%	0	0.00%
Environmental Testing & Consulting	121	2,179	0	1,734	0	0%	0	0%	0	0.00%
Office Buildings	121	2,179	0	1,734	0	0%	0	0%	0	0.00%
Plaques	121	2,179	0	1,734	0	0%	0	0%	0	0.00%
Religious Organizations	121	2,179	0	1,734	0	0%	0	0%	0	0.00%
Bolts & Nuts	120	2,188	0	1,734	0	0%	0	0%	0	0.00%
Floor Treatment Compounds	120	2,188	0	1,734	0	0%	0	0%	0	0.00%
Contract Manufacturing	119	2,192	0	1,734	0	0%	0	0%	0	0.00%
Fuel Injection Equipment	119	2,192	0	1,734	0	0%	0	0%	0	0.00%
Organs - Tune & Repair	119	2,192	0	1,734	0	0%	0	0%	0	0.00%
Teleconference Service	119	2,192	0	1,734	0	0%	0	0%	0	0.00%
Boutique - Battling Cancer Related Products	118	2,197	0	1,734	0	0%	0	0%	0	0.00%
Legal Clinics	118	2,197	0	1,734	0	0%	0	0%	0	0.00%
Post Offices	118	2,197	0	1,734	0	0%	0	0%	0	0.00%
Snow Removal Service - Roof	118	2,197	0	1,734	0	0%	0	0%	0	0.00%
Transcription Service	118	2,197	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Television	117	2,204	0	1,734	0	0%	0	0%	0	0.00%
Fuel - Diesel	117	2,204	0	1,734	0	0%	0	0%	0	0.00%
Fuel Economizers	117	2,204	0	1,734	0	0%	0	0%	0	0.00%
Magicians Supplies	117	2,204	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Orthopedic Surgery	117	2,204	0	1,734	0	0%	0	0%	0	0.00%
Adhesives & Glues	115	2,210	0	1,734	0	0%	0	0%	0	0.00%
Cabs - Tractor, Truck	115	2,210	0	1,734	0	0%	0	0%	0	0.00%
Cat Breeders	115	2,210	0	1,734	0	0%	0	0%	0	0.00%
Charity - Other Charitable Organizations	114	2,219	0	1,734	0	0%	0	0%	0	0.00%
Furniture Cleaning Equipment & Supplies	114	2,219	0	1,734	0	0%	0	0%	0	0.00%
Grain Dealers	114	2,219	0	1,734	0	0%	0	0%	0	0.00%
Police Equipment	114	2,219	0	1,734	0	0%	0	0%	0	0.00%
Textile Fibers	114	2,219	0	1,734	0	0%	0	0%	0	0.00%
Corporate Awards	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Cremation Urns	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Food Facilities Consultants	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Radiotelephone Communications - Common Carrier	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Spraying Equipment	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Tax Reporting Service	113	2,225	0	1,734	0	0%	0	0%	0	0.00%
Armored Car Service	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Blasting Contractors	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Doll Houses & Accessories	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Fireproofing	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Generators - Steam	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Motorcycle Riding Instruction	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Ski Centers & Resorts	112	2,232	0	1,734	0	0%	0	0%	0	0.00%
Door-to-Door Sales - Cosmetics	111	2,241	0	1,734	0	0%	0	0%	0	0.00%
Lie Detection Service	111	2,241	0	1,734	0	0%	0	0%	0	0.00%
Windows - Wood	110	2,244	0	1,734	0	0%	0	0%	0	0.00%
Baby Carriages & Strollers	109	2,245	0	1,734	0	0%	0	0%	0	0.00%
Cement - Wholesale & Manufacturers	109	2,245	0	1,734	0	0%	0	0%	0	0.00%
Chemical Production	109	2,245	0	1,734	0	0%	0	0%	0	0.00%
Personal Chef	109	2,245	0	1,734	0	0%	0	0%	0	0.00%
Signs - Neon	109	2,245	0	1,734	0	0%	0	0%	0	0.00%
Ice Making Equipment & Machines	108	2,250	0	1,734	0	0%	0	0%	0	0.00%
Air Pollution Measuring Service	107	2,251	0	1,734	0	0%	0	0%	0	0.00%
Shavers - Electric	107	2,251	0	1,734	0	0%	0	0%	0	0.00%
Storage Units - Portable	107	2,251	0	1,734	0	0%	0	0%	0	0.00%
Anchors - Marine	106	2,255	0	1,734	0	0%	0	0%	0	0.00%
Engineering Reports	106	2,255	0	1,734	0	0%	0	0%	0	0.00%
Insulation Contractors Equipment & Supplies	106	2,255	0	1,734	0	0%	0	0%	0	0.00%
Skate Sharpening	106	2,255	0	1,734	0	0%	0	0%	0	0.00%
Vending Machines - Supplies & Parts	106	2,255	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Shoppers Guides	105	2,261	0	1,734	0	0%	0	0%	0	0.00%
Automobile Reconditioned Detailing	105	2,261	0	1,734	0	0%	0	0%	0	0.00%
Electric Heating Elements	105	2,261	0	1,734	0	0%	0	0%	0	0.00%
Lapidaries	105	2,261	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Trademark	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Bicycles - Wholesale & Manufacturers	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Housing Authorities	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Organs	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Trucks - Industrial	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Water Main Contractors	104	2,267	0	1,734	0	0%	0	0%	0	0.00%
Fences - Rental	103	2,274	0	1,734	0	0%	0	0%	0	0.00%
Television Program Distributors	103	2,274	0	1,734	0	0%	0	0%	0	0.00%
Machinery - Used	102	2,278	0	1,734	0	0%	0	0%	0	0.00%
Coins & Tokens - Manufacturers	101	2,282	0	1,734	0	0%	0	0%	0	0.00%
Stone - Crushed	101	2,282	0	1,734	0	0%	0	0%	0	0.00%
Video Tapes & Discs - Dealers	101	2,282	0	1,734	0	0%	0	0%	0	0.00%
Display Fixtures & Materials	100	2,287	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Iron	100	2,287	0	1,734	0	0%	0	0%	0	0.00%
Manufacturing	100	2,287	0	1,734	0	0%	0	0%	0	0.00%
Psychotherapist	100	2,287	0	1,734	0	0%	0	0%	0	0.00%
Color Consultants	99	2,293	0	1,734	0	0%	0	0%	0	0.00%
Musical Instruments - Wholesale & Manufacturers	99	2,293	0	1,734	0	0%	0	0%	0	0.00%
Tea - Manufacturer & Importer	99	2,293	0	1,734	0	0%	0	0%	0	0.00%
Auto Bumpers, Guards & Grilles	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Brewers Equipment & Supplies	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Cabinet Equipment & Supplies	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Handball Courts	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Partitions	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Smoke Odor Counteracting Service	98	2,297	0	1,734	0	0%	0	0%	0	0.00%
Aerospace Industries	97	2,304	0	1,734	0	0%	0	0%	0	0.00%
Mailing Lists	97	2,304	0	1,734	0	0%	0	0%	0	0.00%
Picture Framing	97	2,304	0	1,734	0	0%	0	0%	0	0.00%
Water & Sewer Line Protection	97	2,304	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Checking Service	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Archery Ranges	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Cosmetic & Toiletry Preparations - Manufacturers	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Eggs	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Tanks - Fiber Glass, Plastic	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Tile - Non-Ceramic - Manufacturers & Distributors	96	2,310	0	1,734	0	0%	0	0%	0	0.00%
Drilling - Geothermal	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Garments - Printing & Lettering	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Humane Societies	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Quilts	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Sailmakers	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Sheet Metal Equipment & Supplies	95	2,319	0	1,734	0	0%	0	0%	0	0.00%
Battery Charging Equipment	94	2,327	0	1,734	0	0%	0	0%	0	0.00%
Leadership Development	94	2,327	0	1,734	0	0%	0	0%	0	0.00%
Newspaper Distributors	94	2,327	0	1,734	0	0%	0	0%	0	0.00%
Rock Shops	94	2,327	0	1,734	0	0%	0	0%	0	0.00%
Waterbeds - Dealers	94	2,327	0	1,734	0	0%	0	0%	0	0.00%
Picture Frames - Wholesale & Manufacturers	93	2,336	0	1,734	0	0%	0	0%	0	0.00%
Concrete Reinforcements	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Elevators - Parts	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Mason Contractors Equipment & Supplies	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Trapping Equipment & Supplies	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Vessels - Pressure	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Writer - Freelance	92	2,338	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Employment Litigation	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Guest Ranch	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Logging Equipment & Supplies	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Mountain/Rock Climbing Instruction	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Physical Therapy Equipment	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Pipe & Valve Fitters - Gas	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Sewer Pipe	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Weaving & Mending	91	2,346	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Wills, Trust & Probate	90	2,356	0	1,734	0	0%	0	0%	0	0.00%
Dolls - Collectors	90	2,356	0	1,734	0	0%	0	0%	0	0.00%
Filters - Air & Gas	90	2,356	0	1,734	0	0%	0	0%	0	0.00%
Office Records - Destruction	90	2,356	0	1,734	0	0%	0	0%	0	0.00%
Calligraphers	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
China - Wholesale & Manufacturers	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
Colon Hydrotherapy - Colonic Therapy	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Roofing Spray Foam Insulation	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
Halloween Supplies	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
Hoists	89	2,364	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Mediation & Arbitration	88	2,371	0	1,734	0	0%	0	0%	0	0.00%
Cake Decorating Equipment & Supplies	88	2,371	0	1,734	0	0%	0	0%	0	0.00%
Factoring Service	87	2,373	0	1,734	0	0%	0	0%	0	0.00%
Rifle & Pistol Ranges	87	2,373	0	1,734	0	0%	0	0%	0	0.00%
Catalog Showrooms	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Computers - Forensics	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Covers - Protective	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Dentist - Periodontist	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Leather Restoration	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Lumber - Used	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Pyramid Companies	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Systems	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Railroad Contractors	86	2,376	0	1,734	0	0%	0	0%	0	0.00%
Boilers - Repair & Cleaning	85	2,385	0	1,734	0	0%	0	0%	0	0.00%
Ceiling Cleaning	85	2,385	0	1,734	0	0%	0	0%	0	0.00%
Fertility Specialists	85	2,385	0	1,734	0	0%	0	0%	0	0.00%
Florist - Funeral Bouquets & Wreaths	85	2,385	0	1,734	0	0%	0	0%	0	0.00%
Package Design & Development	85	2,385	0	1,734	0	0%	0	0%	0	0.00%
Tropical Fish	84	2,391	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Insurance Law	83	2,392	0	1,734	0	0%	0	0%	0	0.00%
Medical Staffing	83	2,392	0	1,734	0	0%	0	0%	0	0.00%
Manufacturing	83	2,392	0	1,734	0	0%	0	0%	0	0.00%
Oil Producers	83	2,392	0	1,734	0	0%	0	0%	0	0.00%
Arborist	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Auto Smog Inspection	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Construction Supplies	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Magazine Sales by Mail	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Oils - Vegetables	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Screen Printing - Equipment & Supplies	82	2,398	0	1,734	0	0%	0	0%	0	0.00%
Agricultural Waste Management	81	2,405	0	1,734	0	0%	0	0%	0	0.00%
Bakers Equipment	81	2,405	0	1,734	0	0%	0	0%	0	0.00%
Beverage Dispensers	81	2,405	0	1,734	0	0%	0	0%	0	0.00%
Closures - Industrial - Protective	81	2,405	0	1,734	0	0%	0	0%	0	0.00%
Electric Supplies - Manufacturers	81	2,405	0	1,734	0	0%	0	0%	0	0.00%
Developmental Disability Services	80	2,412	0	1,734	0	0%	0	0%	0	0.00%
Paving Equipment	80	2,412	0	1,734	0	0%	0	0%	0	0.00%
Beauty Supplies & Equipment Repair	79	2,415	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Low Voltage Systems	79	2,415	0	1,734	0	0%	0	0%	0	0.00%
Fruit & Vegetable Growers & Shippers	79	2,415	0	1,734	0	0%	0	0%	0	0.00%
Industrial Developments	79	2,415	0	1,734	0	0%	0	0%	0	0.00%
Poultry - Retail	79	2,415	0	1,734	0	0%	0	0%	0	0.00%
Access Control Systems	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Floor Waxing, Polishing & Cleaning	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Gloves - Work & Industrial	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Office Equipment	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Recruiting - Technical	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Right of Way Acquisition Service	78	2,421	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Upholsterers	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Estate Planning	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Boilers - Supplies & Parts	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Fiber Glass Materials	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Foods - Dehydrated & Freeze-Dried	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Plaster	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Tanks - Repair	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Writers - Business	77	2,427	0	1,734	0	0%	0	0%	0	0.00%
Baby Sitters	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Musicians	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Painters Equipment & Supplies	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Riggers Equipment & Supplies	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Rubber - Synthetic	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Speech & Language Pathologists	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Truck Bodies	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Yarn - Retail	76	2,438	0	1,734	0	0%	0	0%	0	0.00%
Auto Sunroofs	75	2,447	0	1,734	0	0%	0	0%	0	0.00%
Bicycles - Renting	75	2,447	0	1,734	0	0%	0	0%	0	0.00%
Disability Access Equipment	75	2,447	0	1,734	0	0%	0	0%	0	0.00%
Wall Coatings	75	2,447	0	1,734	0	0%	0	0%	0	0.00%
Binoculars	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Pharmaceutical	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Heat Sealing	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Lumber Inspectors	74	2,452	0	1,734	0	0%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Quilting	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Radiant Heating	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Rope	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Vehicle Graphics	74	2,452	0	1,734	0	0%	0	0%	0	0.00%
Elevator Consultants	73	2,460	0	1,734	0	0%	0	0%	0	0.00%
Geophysicists	73	2,460	0	1,734	0	0%	0	0%	0	0.00%
Gourmet Corporate Gifts	73	2,460	0	1,734	0	0%	0	0%	0	0.00%
Heating & Air Conditioning - Filters	73	2,460	0	1,734	0	0%	0	0%	0	0.00%
Water Taxi Service	73	2,460	0	1,734	0	0%	0	0%	0	0.00%
Cleaners & Dyers Equipment & Supplies	72	2,465	0	1,734	0	0%	0	0%	0	0.00%
Distillers	72	2,465	0	1,734	0	0%	0	0%	0	0.00%
Door Frames	72	2,465	0	1,734	0	0%	0	0%	0	0.00%
Floors - Raised	72	2,465	0	1,734	0	0%	0	0%	0	0.00%
Livestock Feeding	72	2,465	0	1,734	0	0%	0	0%	0	0.00%
Bridge Builders	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Greeting Cards - Wholesale & Manufacturers	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Hydroseeding	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Lockers	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Machinery - Specially Designed	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Meat Brokers	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Starters - Engine	71	2,472	0	1,734	0	0%	0	0%	0	0.00%
Air Conditioning Equipment - Room Units	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Baskets - Retail	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Biofeedback Therapists	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Brick - Fire	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Dry Cleaners - Equipment - Wholesales	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Poultry - Wholesale	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Steam Bath Equipment & Supplies	70	2,481	0	1,734	0	0%	0	0%	0	0.00%
Basketball Clubs	69	2,489	0	1,734	0	0%	0	0%	0	0.00%
Parcel Post Assembly Service	69	2,489	0	1,734	0	0%	0	0%	0	0.00%
Records Management	69	2,489	0	1,734	0	0%	0	0%	0	0.00%
Vacuum Cleaners - Supplies & Parts	69	2,489	0	1,734	0	0%	0	0%	0	0.00%
Backup Systems	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Engraving Equipment & Supplies	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Manufacturers	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Merchandise Brokers	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Ribbon Printing	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Tools - Power Actuated	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Wire & Cable - Non-Electric	68	2,495	0	1,734	0	0%	0	0%	0	0.00%
Auto Repair - Vintage	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Engravers - Metal	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Modeling - Advance Fee	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Ear, Nose & Throat	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Plywood & Veneers	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Professional Organizer	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Rubber Stamps - Manufacturers Equipment & Supplies	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Screens - Decorative	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Ski Tours	67	2,503	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Security	66	2,514	0	1,734	0	0%	0	0%	0	0.00%
Liquors - Wholesale	66	2,514	0	1,734	0	0%	0	0%	0	0.00%
Pipe Line Equipment	66	2,514	0	1,734	0	0%	0	0%	0	0.00%
Seeds & Bulbs - Wholesale	66	2,514	0	1,734	0	0%	0	0%	0	0.00%
Spiritualists	66	2,514	0	1,734	0	0%	0	0%	0	0.00%
Art Organizations & Information	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Flood Control Equipment	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Inks - Print & Lithograph	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Knitting Machines	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Plates	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Septic Tanks & Systems Wholesale & Manufacturers	65	2,519	0	1,734	0	0%	0	0%	0	0.00%
Asbestos Consulting & Testing	64	2,526	0	1,734	0	0%	0	0%	0	0.00%
Clinics - Sleep Centers	64	2,526	0	1,734	0	0%	0	0%	0	0.00%
Gas Burners	64	2,526	0	1,734	0	0%	0	0%	0	0.00%
Home Economics Consultants	64	2,526	0	1,734	0	0%	0	0%	0	0.00%
Nautical Instruments	64	2,526	0	1,734	0	0%	0	0%	0	0.00%
Boat Cleaning	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Fire Hydrants	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Locks - Wholesale & Manufacturers	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Rending Companies	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Sawmills	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Telephone 900 Number Resellers	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Transmissions - Truck, Tractor	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Trucking - Liquid Or Dry Bulk	63	2,532	0	1,734	0	0%	0	0%	0	0.00%
Kite Boarding	62	2,541	0	1,734	0	0%	0	0%	0	0.00%
Racks	62	2,541	0	1,734	0	0%	0	0%	0	0.00%
Sawdust & Shavings	62	2,541	0	1,734	0	0%	0	0%	0	0.00%
Support Groups	62	2,541	0	1,734	0	0%	0	0%	0	0.00%
Window Tinting & Coating - Commercial	62	2,541	0	1,734	0	0%	0	0%	0	0.00%
Bicycle Racks & Security Systems	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Bulldozers	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Ceramic Products - Industrial	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Interior Finishing	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Mopeds	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
News Service	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Oil Land Leases	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Water Pollution Control	61	2,549	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Tax	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Brass Products	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Concrete Removal	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Door Manufacturer - High Performance	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Fire Department Equipment & Supplies	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Glaziers Supplies	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Handwriting Analysts	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Locksmiths Equipment & Supplies	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Oil Additives - Manufacturers & Distributors	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Recycling - Metal	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Sales Training	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Stationery - Wholesale & Manufacturers	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Surfing Instruction	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Tank Testing & Inspection	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Tanning Salons Equipment & Supplies	60	2,559	0	1,734	0	0%	0	0%	0	0.00%
Bakers Supplies	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Commodity Trading Advisory Service	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Crawl Space	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Crankshaft Grinding	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Fiberglass - Fabrication & Repair	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Floor Coatings - Epoxy/Polyurethane	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Inks - Manufacturers Materials	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Ladders	59	2,574	0	1,734	0	0%	0	0%	0	0.00%
Auto Parts - Antique	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Bulletin & Directory Boards	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Composting Systems	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Employment Service - Virtual Assistant	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Fax Equipment & Systems	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Music - Sheet	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Oil Marketers	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Sewing Machines - Industrial & Commercial	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
X-Ray Labs - Medical & Dental	58	2,584	0	1,734	0	0%	0	0%	0	0.00%
Compliance Consulting	57	2,594	0	1,734	0	0%	0	0%	0	0.00%
Ergonomic Products & Services	57	2,594	0	1,734	0	0%	0	0%	0	0.00%
Safe & Vault Movers	57	2,594	0	1,734	0	0%	0	0%	0	0.00%
Corporate Housing	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Dairy Equipment & Supplies	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Fur Storage	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Imprinting	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Scrapbooking	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Swimming Pools - Removal	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Telescopes	56	2,597	0	1,734	0	0%	0	0%	0	0.00%
Trike Conversions, Sales & Service	56	2,597	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Envelopes - Wholesale & Manufacturers	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Lubricating Devices & Systems	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Medical Imaging Services	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Equipment & Supplies	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Observatories	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Extruders	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Popcorn Machines	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Quarries	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Ski Instruction	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Slip Covers	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Toy Manufacturers Supplies	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Water Leak Detection	55	2,608	0	1,734	0	0%	0	0%	0	0.00%
Amusement Devices	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Auto Dealers - Buying Co-Op	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Bath Liners	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Gaming Tables	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
(Manufacturers)	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Salt	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Siding Cleaning	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Veterans & Military Organizations	54	2,620	0	1,734	0	0%	0	0%	0	0.00%
Artificial Breasts	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Boat Storage	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Electric Motor Controls - Wholesale & Manufacturers	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Farm Management	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Fish Hatcheries	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Furniture - Unfinished	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Guard Dogs	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Oil Well Services	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Police Departments	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Theatrical Equipment & Supplies	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Ultrasound - Nonmedical	53	2,629	0	1,734	0	0%	0	0%	0	0.00%
Cheese	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Childproofing Services	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Childrens & Infants Wear - Wholesale & Manufacturing	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Corn Products	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Paternity Tests & Services	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Taps	52	2,641	0	1,734	0	0%	0	0%	0	0.00%
Actuaries	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Brick - Clay - Common & Face	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Cellulite Treatment - Endermologie	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Fishing Bait	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Radiology	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Pianos - Restoration & Refinishing	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Tree Service - Transplant	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Truck Washing & Cleaning - Equipment & Supplies	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Manufacturing	51	2,648	0	1,734	0	0%	0	0%	0	0.00%
Animation Mechanics - Display, Sign	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Car Loading & Unloading	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Doors - Patio	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Music Publishers	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Fabrics, Film, Sheets - Prod.	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Skating Rinks	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Steam Cleaning Equipment	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Sump Pump Contractors	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Upholsterers Supplies	50	2,659	0	1,734	0	0%	0	0%	0	0.00%
Auto Dealers - Custom Design & Replica	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Social Media	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Nurserymen Equipment & Supplies	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Painting - Faux Finishing	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Social Workers	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Tubing - Metal	49	2,669	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Dealers	48	2,678	0	1,734	0	0%	0	0%	0	0.00%
Broom Manufacturers Equipment & Supplies	48	2,678	0	1,734	0	0%	0	0%	0	0.00%
Fiber Glass Fabricators	48	2,678	0	1,734	0	0%	0	0%	0	0.00%
Typewriters	48	2,678	0	1,734	0	0%	0	0%	0	0.00%
Flight Instructor	47	2,686	0	1,734	0	0%	0	0%	0	0.00%
Japanese Food Products	47	2,686	0	1,734	0	0%	0	0%	0	0.00%
Organic Soil Fertilizer	47	2,686	0	1,734	0	0%	0	0%	0	0.00%
Pipe & Boiler Covering Contractors	47	2,686	0	1,734	0	0%	0	0%	0	0.00%
Taps	47	2,686	0	1,734	0	0%	0	0%	0	0.00%
Air Balancing	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Brakes - Manufacturers & Distributors	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Cabanas - Beach & Pool	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Charity - Children & Youth	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Hauling	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Mental Health Services	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Restaurants - Breakfast	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Sewer Cleaner Vacuum Service	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Tile & Grout Cleaning	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Washing Machines - Industrial	46	2,692	0	1,734	0	0%	0	0%	0	0.00%
Acoustical Consultants	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Brushes	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Church Furnishings	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Electronics Research & Development	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Equipment Calibration	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Systems	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Microfilm Service, Equipment & Supplies	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Music Distribution Service	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Paint Manufacturing Equipment & Materials	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Police & Fire Organizations	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Power Plant Equipment - Repairing	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Recreational Vehicles - Transportation	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Truck Service & Repair - Mobile	45	2,706	0	1,734	0	0%	0	0%	0	0.00%
Artificial Flowers & Plants - Manufacturer Supplies	44	2,721	0	1,734	0	0%	0	0%	0	0.00%
Industrial Hygiene Consultants	44	2,721	0	1,734	0	0%	0	0%	0	0.00%
Interior Designers - Registered/Licensed	44	2,721	0	1,734	0	0%	0	0%	0	0.00%
Landscape Lighting	44	2,721	0	1,734	0	0%	0	0%	0	0.00%
Refrigerators & Freezers - Wholesale & Manufacturers	44	2,721	0	1,734	0	0%	0	0%	0	0.00%
Books - Textbooks New & Used	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Compressors - Repair	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Dental Management	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Medical	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Copyright Service	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
E-Learning	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Gaskets	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Nursery Stock Dealers	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
School Information	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Seating Companies	43	2,727	0	1,734	0	0%	0	0%	0	0.00%
Auto Paint - Mobile	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Baby Foods	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Casters & Glides	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Ceramics - Equipment & Supplies	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Drafting Equipment & Supplies	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Stone - Cast	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Welding Inspectors	42	2,737	0	1,734	0	0%	0	0%	0	0.00%
Organizations	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Commercials - Radio & Television	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Electronic Testing Equipment	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Grain Brokers	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Hosiery - Retail	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Long Term Care	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Soil Conditioners	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Swimming Pool Enclosures	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Tractor Repair & Service	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Windows - Wells & Covers	41	2,746	0	1,734	0	0%	0	0%	0	0.00%
Bags - Plastic	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Consultants - Automobile Purchase	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Debt Relief Education	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Lighting Equipment - Emergency	40	2,758	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Luggage Manufacturers Equipment & Supplies	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Oil Well Drilling Mud & Additives	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Pumping Contractors	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Thermostats	40	2,758	0	1,734	0	0%	0	0%	0	0.00%
Acid Proof Equipment & Materials	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Candy & Confectionery Brokers	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Contractors - Acoustical Ceiling	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Crisis Intervention Service	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Disabled Person Assistance	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Fans - Industrial & Commercial	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Grouting Compounds	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Hearing Aids Parts & Repairing	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Slate	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Stevedoring Contractors	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Timeshare Deed and/or Title Transfer	39	2,768	0	1,734	0	0%	0	0%	0	0.00%
Boat Lifts	38	2,779	0	1,734	0	0%	0	0%	0	0.00%
Charity - Blind & Visually Impaired	38	2,779	0	1,734	0	0%	0	0%	0	0.00%
Door-to-Door Sales - Cleaning Supplies	38	2,779	0	1,734	0	0%	0	0%	0	0.00%
Tennis Courts - Private	38	2,779	0	1,734	0	0%	0	0%	0	0.00%
Court Reporters	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Drapery & Curtain Fabric - Wholesale & Manufacturers	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Hosiery - Wholesale & Manufacturers	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Interior Decorators & Designers - Workroom	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Leak Detection	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Modular/Mobile Home - Foundation Services	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Preserves, Jams & Jellies	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Product Sales via Telephone	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Radiator Sales	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Saws	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Shade Sails	37	2,784	0	1,734	0	0%	0	0%	0	0.00%
Bar Coding Service	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Blueprinting	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Brand Development	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Clocks - Wholesale & Manufacturers	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Knife Sharpening Devices	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Metal Cleaning	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Olive Oil	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Sculptors	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Shoppers News Publications	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Veterinary Surgery	36	2,795	0	1,734	0	0%	0	0%	0	0.00%
Artists Agents	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Biological Products	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Boxes - Paper	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Boxes - Wooden	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Christmas Trees	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Data Processing Equipment	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Data Processing Supplies	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Furniture Assembly Services	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Glassware Decorators	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Horse Dealers	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Mirrors - Manufacturers Supplies	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Musical Instruments - Rental	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Rubber Products	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Sanitation Consultants	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Schools - Academic - College Preparatory	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Tapes - Industrial	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Television & Radio Broadcast Schools	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Video Editing	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Window Shades - Cleaning & Repair	35	2,808	0	1,734	0	0%	0	0%	0	0.00%
Animal Foods - Zoo, Circus	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Barn Equipment	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Fans - Household	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Infrared Inspection	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Senior Products	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Jewels - Imitation	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Minerals	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Mining Consultants	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Publishers Representatives	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Sprinkler Supervisory Service	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Store Fronts	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Surveying Instruments	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Wool	34	2,830	0	1,734	0	0%	0	0%	0	0.00%
Acoustical Materials	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Baby Car Seats, Carriages & Strollers	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Ballrooms	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Bamboo & Bamboo Products	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Canvas Goods	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Car Service	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Consignment Service - Online	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Electric Instruments	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Escrow Service	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Hog Farms	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Photographers - School	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Scrap	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Rubber Bands	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Snow Melting Systems	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Tennis Court Construction	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Wire Products	33	2,846	0	1,734	0	0%	0	0%	0	0.00%
Archery Instruction	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Beer Dispensing & Cleaning Equipment - Repair	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Cistern Builders	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Dune Buggies	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Geologists	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Library Research Service	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Linen - Wholesale & Manufacturers	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Literary Agents	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Livestock Hauling	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Mirrors - Resilver	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Theatrical Managers & Producers	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Window Cleaning Equipment & Supplies	32	2,865	0	1,734	0	0%	0	0%	0	0.00%
Air Fragrances	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Filing Equipment, Systems & Supplies	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Fire & Flood Emergency Service	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Home Electronics - Designers	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Layouts - Office, Factory	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Meat Choppers & Grinders	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Paper Shredding Machines	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Shopping Carts & Baskets	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Tree Service Equipment & Supplies	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Venetian Blinds - Supplies & Parts	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Water/Pool Heating - Solar	31	2,879	0	1,734	0	0%	0	0%	0	0.00%
Bottlers Equipment & Supplies	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Cabinet Doors	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Commercial Blueprint Design	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Culverts	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Economic Development Organizations	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Foundry Equipment & Supplies	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Human Services Organizations	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Indian Goods	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Laboratories - Veterinary	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Mineral Exploration	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Motorcycle Sales - Consignments	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Picture Restoring	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Rust Preventatives & Removers	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Shopping Service - Protective, Comparative	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Souvenirs - Wholesale & Manufacturers	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Truck Painting & Lettering	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Truck Permits	30	2,892	0	1,734	0	0%	0	0%	0	0.00%
Baseball Clubs	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Contractors - Plant Maintenance Shutdown	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Embroidery Design Punching	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Executive Suites	29	2,912	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Filters - Liquid	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Lead Products	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Linoleum Dealers	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Medical Diagnostic Testing Facilities	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Metal Detecting Equipment	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Monuments - Cleaning & Restoration	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Film Editing	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Rest Homes	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Semiconductor Devices	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Shoe Findings & Supplies	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Traffic Engineers & Planning Service	29	2,912	0	1,734	0	0%	0	0%	0	0.00%
Electrostatic Painting	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Gun Safety & Marksmanship Instruction	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Ice Cream Cone Manufacturers & Distributors	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Library Equipment & Supplies	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Lobbyists	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Mail Boxes - Manufacturers & Distributors	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Marketing Consultants - Mobile	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Mold & Mildew Inspection	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Music Arrangers & Composers	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Orchards	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Parapsychologists	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Racquetball Courts - Public	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Ribbons	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Tennis Equipment & Supplies	28	2,929	0	1,734	0	0%	0	0%	0	0.00%
Aircraft & Aircraft Equipment - Testing	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Armored Car Manufacturing	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Boat Launching	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Brw Pub	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Child Care Referral	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Computer Assisted Design Services	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Exhibit Design & Construction	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Fiber Optics	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Government Grant Services	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Import Representatives	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Lawn Installation Service	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Rods, Sheets - Sup Center	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Programmed Instruction	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Savings & Loan Associations	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Tank Cleaning	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Thermography - Infrared	27	2,943	0	1,734	0	0%	0	0%	0	0.00%
Bird Barriers, Repellents & Controls	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Boxes - Plastic & Transparent	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Business Credit Builder	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Combustion Controls	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Duct & Duct Fittings	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Fashion Show Producers	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Gratings	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Incense	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Irrigation Equipment	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Labels - Plastic, Metal, Foil	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Machinery Movers & Erectors	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Metaphysical Supplies & Service	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Navigation Consultants	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Television & Radio - Rent & Lease	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Time Recorders	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Water Wells - Inspection	26	2,960	0	1,734	0	0%	0	0%	0	0.00%
Axies	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Bags - Paper	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Corsets & Girdles	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Hardwood Floor Maintenance	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Thermocouples	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Typesetting	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Vibration Control	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Window Tinting & Coating - Residential	25	2,978	0	1,734	0	0%	0	0%	0	0.00%
Antiques - Reproductions	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Cement - Retail	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Credit Repair Services - Advance Fee	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Educational Research	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Fire & Smoke & Water Clean Up	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Floors - Laminate	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Hardware Consultants	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Special Effects	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Professional Organizations	24	2,988	0	1,734	0	0%	0	0%	0	0.00%
Brick - Used	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Bus - Sales & Rental	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Cable & Wire Harness Assembly	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Weavers	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Manufacturers	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Equine Therapy	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Fur Finishers & Liners	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Genealogists	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Historical Places	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Machinery & Equipment - Appraisal	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Nurses Schools	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Powder Processing - Industrial	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Schools - Online Trading & Investment	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Tanks - Used	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Umbrellas	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Vacuum Cleaners - Industrial & Commercial	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Video Tapes & Discs - Wholesale & Manufacturers	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Water Works Equipment & Supplies	23	3,000	0	1,734	0	0%	0	0%	0	0.00%
Air Brushes	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Audio-Visual Equipment - Wholesale & Manufacturers	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Bounce Houses	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Fireworks	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Horse Transporting	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Outplacement Consultants	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Sand & Gravel Handling Equipment	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Smart Phone Software Support	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Telegrams - Novelty	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Typewriters - Supplies & Attachments	22	3,022	0	1,734	0	0%	0	0%	0	0.00%
Cable Splicing	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Cylinders - Air & Hydraulic	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Grain Elevators - Equipment & Supplies	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Infomercials	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Insured Property Replacement Service	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Labeling Equipment	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Leak Detecting Instruments	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Maps - Publishers & Distributors	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Microwave Ovens - Dealers	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Wall & Ceiling Texturing	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Weaving Supplies & Equipment	21	3,035	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Engines	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Anodizing	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Boutique Items - Wholesale & Manufacturers	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Concrete Mixers	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Die Castings	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Fabrics - Wholesale & Manufacturers	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Grease Traps	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Liability	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Lightning Protection Equipment	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Patio Design	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Rails & Accessories	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Ranges & Ovens - Dealers	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Surveyors - Aerial	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Manufacturing	20	3,048	0	1,734	0	0%	0	0%	0	0.00%
Acting & Voice Over Training	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Carburetors	19	3,065	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Data Processing Equipment - Maintenance	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Die Cutting	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Etched Products - Metal, Glass	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Geophysical Apparatus	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Research & Consulting	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Pottery Equipment & Supplies	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Sculptors Equipment & Supplies	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Steel Processing	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Valves - Repairing	19	3,065	0	1,734	0	0%	0	0%	0	0.00%
Badges	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Bagels	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Boilers - Rental	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Charity - Child Sponsorship	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Check Cashing Protection Systems	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Concrete Patching Compounds	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Embroidery Supplies	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Engineers - Environmental	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Explosives	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Fence Material	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Human Factors - Research & Development	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Lithographers	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Name Plates	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Paper Manufacturers	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Anesthesiologists	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Posters	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Staples, Staplers & Tackers	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Water Wells - Pumps Sales & Service	18	3,077	0	1,734	0	0%	0	0%	0	0.00%
Auto Manufacturers & Distributors - Specialty Body	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Binders - Loose Leaf	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Birth Centers	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Car Buying Service	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Renting	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Chains	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
China & Crystal - Repair	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Deodorizing & Disinfecting	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Fishery Consultants	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Fix-It Shops	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Hats - Clean & Renovate	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Orchestras & Bands	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Paper & Plastic Cups, Containers	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Photographic Research Service	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Polyethylene Materials & Products	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Radios - Citizen Band	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Road Building Equipment	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Robots	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Seminar Marketing	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Towing - Marine	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Underwear - Wholesale & Manufacturers	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Vacuum Cleaning - Industrial	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Wall Cleaning	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Wire Rope	17	3,098	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Brokers	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Blacksmiths	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Burial Vaults	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Chiropractors Equipment & Supplies	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Coin Cards	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Concert Bureaus	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Deck Cleaning & Sealing	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Economic Research & Analysis	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Electrotype Equipment & Supplies	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Export Management	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Gypsum & Gypsum Products	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Hospitality	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Linings - Clothing	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Linings - Plastic, Membrane	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Metals - Clad	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Vacuum, Pressure, Thermoform	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Propane Gas Plumbing	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Railroads - Ticket Agencies	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Trap & Squeet Ranges	16	3,123	0	1,734	0	0%	0	0%	0	0.00%
Acupressure	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Cargo Stabilizing Devices	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Cheese Instruction	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Diamonds - Industrial	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Dry Goods - Retail	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Gambling Machine Supplies and Services	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Geographers	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Glass - Broken	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Golf Courses Equipment & Supplies	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Golf Tours & Promoters	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Grain Elevators	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Heaters - Automotive	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Manufactured Homes - Equipment & Parts	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Mausoleums	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Ovens - Bakers	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Paint Removing	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Perfumes - Raw Materials & Supplies	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Picture Frames - Manufacturers Supplies	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Pipe Cutting & Threading	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Reinforced	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Port Authorities	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Sound Control Structures & Equipment	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Soy Bean Products	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Tractor Rent & Lease	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Waterbeds - Wholesale & Manufacturers	15	3,142	0	1,734	0	0%	0	0%	0	0.00%
Aquariums - Lease & Maintenance	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Beer, Ale, Wine & Spirits Service	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Blood Banks & Centers	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Brakes - Lining - Manufacturers & Distributors	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Breastfeeding Supplies & Information	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Carpet Layers Equipment & Supplies	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Charity - Elderly	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Cord Blood Storage	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Door-to-Door Sales - Magazines	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Electric Switchboards	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Felt & Felt Products	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Flashers - Electric	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Guardian Services - Adult & Child	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Dental	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Insurance - Marine	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Murals	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Nuts - Edible	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Pianos - Parts	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Machinery & Equipment	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Raft Trips & Tours	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Railroads - Freight	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Speech Aid Devices	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Water Skiing Equipment & Supplies	14	3,169	0	1,734	0	0%	0	0%	0	0.00%
Artificial Limbs	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Patent	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Bar Manufacturer	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Baseball Batting Ranges	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Cable Networking	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Cams - Grinding & Cutting	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Binding Machines	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Caulking Materials & Equipment	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Cereals	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Coats - Wholesale & Manufacturers	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Columns	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Coppersmiths	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Cutting & Slitting Service	13	3,193	0	1,734	0	0%	0	0%	0	0.00%

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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Drying Equipment - Industrial	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Educational Materials - Home Schooling	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Lawn Tractor Dealers	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Measuring Machines	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Meeting Management	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Photographers - Pet	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Cardiology Services	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Pipe Thread Protector	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Power Plant Equipment	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Propellers	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Sewer Inspection	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Shoring	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Signs - Erectors & Hangers	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Ski Equipment Rental	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Soda Fountain Shops	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Solar Energy Research & Development	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Sterilizing Service	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Tennis Courts - Public	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Thermal Remediation	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Tire Additives & Sealants	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
X-Ray Labs - Industrial	13	3,193	0	1,734	0	0%	0	0%	0	0.00%
Auto Dealers - Hybrid Vehicles	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Backflow Testing	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Bottles - Wholesale & Manufacturers	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Chemists - Manufacturers	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Cigar & Cigarette & Tobacco Dealers - Wholesale	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Disposable Products	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Emblems	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Emergency Shelters	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Frozen Food Locker Plants	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Fumigation Services	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Government - US	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Hair Curlers	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Helicopters - Charter, Rent & Lease	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Home Owners Associations	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Insurance Inspection & Audits	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Lotteries - State	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Manufactured Offices & Commercial Units	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Noise Control Consultants	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Photo Retouching	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Reels	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Referral - Contractor	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Ski Equipment - Repair	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Skip Tracing	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Table Tops	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Theatrical & Stage Lighting Equipment	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Weed Control Equipment & Supplies	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Supplies	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Zoological Gardens	12	3,230	0	1,734	0	0%	0	0%	0	0.00%
Auto Air Conditioning Equipment	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Auto Service Contract Companies	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Belting & Supplies	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Bibles	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Contest Arranging & Judging	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Deodorants	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Dry Cleaners - Self Service	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Electrolysis Equipment & Supplies	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Glass Board - Up Service	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Government - Auctions & Job Listing Services	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Hauling & Clean Up Services	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Inspection Services - Industrial	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
One	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Portfolios	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Roommate Referral Service	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Scoreboards	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Square Dance Apparel	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Table Tennis Equipment	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Tire Changing Equipment	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Translators Equipment	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Truck Refrigeration Equipment	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Tube Bending & Fabricating	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Web Conferencing	11	3,261	0	1,734	0	0%	0	0%	0	0.00%
Aerial Applicators	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Alloys	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Architects Supplies	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Awards - Production & Engraving	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Brass Fabricators	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Bridal Registries	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Chimneys - Prefabricated	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Concrete - Prestressed	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Concrete Additives	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Corrosion Control	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Cupolas	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Destination Management	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Fairgrounds	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Fishing Tackle - Repair & Parts	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Gas Plant Equipment	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Glass - Block	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Marine Electric Service	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Media Buying Service	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Medical Tourism	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Pipe Locating Equipment	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Raw Materials, Powder, Liquid	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Private Health Services Plans	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Sewing Machines - Wholesale & Manufacturers	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Smelters & Refiners - Precious Metals	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Soil Testing	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Steamship Companies	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Stenographers - Public	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Truck Bedliner - Spray On	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Video Equipment - Supplies & Parts	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Wall Bed Manufacturer	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Yarn - Wholesale & Manufacturers	10	3,284	0	1,734	0	0%	0	0%	0	0.00%
Accident Reconstruction Service	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Cleaning	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Bar Supplies	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Bronzing	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Clutches	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Coin & Bill Count,Sort,Wrap Machines	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Door Closers & Checks	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Geologists Supplies	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Model Car Race Centers	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Paper Converters	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Pens & Pencils - Retail	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Gastroenterology	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Pulp & Pulp Products	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Radar Equipment	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Rolling Mill Machinery	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Shoe Manufacturers Supplies	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Silks - Wholesale & Manufacturers	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Stencils & Stencil Supplies	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Sweaters - Trimming Service	9	3,318	0	1,734	0	0%	0	0%	0	0.00%
Adhesives & Gluing Equipment	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Buttons - Manufacturers Equipment & Supplies	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Chimney Cleaning Equipment & Supplies	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Cigar, Cigarette & Tobacco Manufacturers	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Clocks - Components	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Coatings - Vacuum Deposition	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Coin & Bill Count,Sort,Wrap Services	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Color Separations - Offset, Photo Engraving	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Concrete Block & Product Molding Machine	8	3,339	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
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Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Countertops - Concrete	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Craft Instruction	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Cranes - Accessories & Parts	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Demographic Research	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Dredging	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Glass Circles & Specialty Shapes	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Gloves & Mittens - Dress	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Grinding Machines	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Hospices	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Inks - Writing & Marking	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Knit Goods - Wholesale & Manufacturers	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Miniatures - Collectors	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Optical Goods - Wholesale & Manufacturers	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Perforating Machines	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Pet Clothing Designer	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Plastics - High Pressure Laminates	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Radio Station Equipment	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Refractories	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Reiki Therapy	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Springs - Coil, Flat - Distributors & Manufacturing	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Stamp Pads	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Theatrical Make-Up	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Turbochargers	8	3,339	0	1,734	0	0%	0	0%	0	0.00%
Chianti - Animal Protection	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Floor Machines - Repair	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Golf Caddies	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Ice Cream Freezers	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Key Control Systems	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Leather Clothing - Wholesale & Manufacturers	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Loans - Farm & Ranch	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Metal Stamping	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Metals - Base	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Midwives	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Nails & Tacks	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Radon Testing & Service	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Range Hoods & Canopies	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Saltwater Pools - Equipment & Supplies	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Tapes - Sound - Dealers	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Television Station Equipment	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Tools - Hydraulic	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Waterbeds - Supplies & Parts	7	3,377	0	1,734	0	0%	0	0%	0	0.00%
Albums	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Animal Registration & Identification	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Aquariums - Public	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Litigation	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Drills	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Dry Cleaners - Mobile	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Drying Service	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Fiber Glass Products	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Four Wheel Drive Vehicles - Repair & Service	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Golf Course Construction	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Hammocks/Hammock Stands & Chairs	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Hose & Tubing - Rubber & Plastic	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Housing Consultants & Referral Service	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Internet Cafes	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Lumber Carriers	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Motel & Hotel Equipment & Supplies	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Representatives	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Novelties - Wholesale & Manufacturers	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Oils - Waste	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Pewterware	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Pilot Car Service	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Plumbing Fixtures, Parts, Supplies - Used	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Recording Instruments - Industrial & Scientific	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Riggers	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
ServiceStation Supplies	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Solvents	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Steam Specialties	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Tape Recorders - Sound - Service & Repair	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Turbines	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Visual Impairment Products & Services	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Word Processing Service	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Writer	6	3,402	0	1,734	0	0%	0	0%	0	0.00%
Air Curtains & Screens	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Ground Support & Service Equipment	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Astronomical Instruments	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Bags - Burlap, Canvas & Cotton	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Bed Bug Inspection Service	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Beer & Ale - Wholesale	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Bonds - Surety & Fidelity	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Bowling Lane Refinish & Repair	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Campers - Wholesale & Manufacturers	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Candy & Confectionery Manufacturers Supplies	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Carpet & Rug Cleaning Equipment - Rental	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Chain Letters	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Chewing Gum	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Child Parent Development Centers	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Cooling Towers	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Crystals - Industrial	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Detective Agencies	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Diabetes Services & Supplies	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Dishwashing Machines - Dealers	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Dust Collecting Systems	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
E-Mail Marketing	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Electric Vehicles	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Fabric Laminating & Bonding	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Humidifying Apparatus	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Milling Cutters	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
MRI (Magnetic Resonance Imaging)	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Network Cabling Installation	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Nursing Home Information & Referral	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Oil Refiners	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Pediatrics	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Plastics - Foam	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Pneumatic Equipment Components	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Race Track Equipment & Supplies	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Repossession Service	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Road Oiling & Dust Control	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Seals - Oil, Grease	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Sewage Treatment Equipment	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Signals	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Signs - Photoluminescent	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Spark Plugs	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Strapping & Strapping Equipment	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Sugar Refiners	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Surface Plates	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Sweepers - Power	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Vaporizers	5	3,438	0	1,734	0	0%	0	0%	0	0.00%
Air Duct Systems	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Assisted Living & Adult Family Homes	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Boxes - Specialty & Fancy	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Buses - Repair & Service	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Candles - Wholesale & Manufacturers	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Cleaning Supplies by Mail	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Concrete Breaking Equipment	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Dentist - Prosthodontist	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Drug Manufacturers	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Duplicating Machines & Supplies	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Feed Concentrates & Supplements	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Filling Machinery	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Frozen Foods - Processors	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Government - County	4	3,486	0	1,734	0	0%	0	0%	0	0.00%

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2013 Statistics
Sorted by Complaints

Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Gymnastic Equipment & Supplies	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Hardscapes	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Health Care Linen Service	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Health Recording Service	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Inventors	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Irrigation Systems - Maintenance/Repair	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Juice Extractors	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Knitting Instruction	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Laminating Equipment & Supplies	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Letters - Sign	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Luggage Carriers	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Metals - Precious - Sheet, Wire, Tubing	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Mosaics	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Oceanographic Equipment	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Oil Operators	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Oil Well Logging & Perforating	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Oils - Essential	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons Equipment & Supplies	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Pressure Washers	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Promotional Products - Non-Wearable	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Psychiatrists & Psychiatric Services	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Rack Merchandise Service	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Radioactivity Instruments, Supplies, Services	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Screening - Background & Employment	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Screening - Tenant	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Shears & Scissors	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Show Cases	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Sound Effect Records	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Steel Processing & Fabricating Equipment	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Tank Lining & Coating	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Tool Salvage Companies	4	3,486	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Transit & Transportation	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Manufacturers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Armatures - Service & Sales	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Art - Painted Oil Portraits	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Consumer Fraud	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Landlord/Tenant	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Bindings - Bias & Straight	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Boards Of Trade	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Boat - Excursion	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Buses - Distributors & Manufacturers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Carnivals	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Cellulose, Cell Materials & Products	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Coal Washing	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Cryogenics	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Druggists - Wholesale	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Ferries	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Fire Departments	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Flanges	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Floor Machines	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Flour	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Food & Beverage Consultants	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Gauges & Gages	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Gears & Gear Cutting	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Grant Writers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Heat Recovery Equipment & Systems	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Interior Designers - Commercial	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Italian Food Products	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Jewelry Castings	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Knitted Fabrics	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Kosher Food Products	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Labels	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Laminated Structural Products	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Lapidary Equipment & Supplies	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Limestone	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Mannequins - Display Fixture	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Milling Machines	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Nailing Machinery	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Nets & Netting	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Office Supplies - Sale by Telemarketing	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Photography Sales on the Internet	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Pipe Joint Compounds	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Power Plant Consultants	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Reading Instruction	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Reloader Schemes	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Ship Chandlers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Social Security Services	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Steel - Used	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Tuxedo Sales & Rentals	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Uniforms - Accessories	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Vanity Publishers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Wallboard & Plasterboard	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Water Skiing Instruction	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Weather Stripping	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Weighers	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Wines - Wholesale	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Wood Preservatives	3	3,535	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Aerial	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Advertising - Motion Picture	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Aerospace Research & Development	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Rebuilding	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Civil	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Attorneys & Lawyers - Collaborative Divorce	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Barbers Equipment & Supplies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Bookcases	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Bottle Caps & Seals	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Braids	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Bus Lines Ticket Agencies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Cardboard	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Casinos - Online	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Cemetery Equipment & Supplies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Check Protection & Signing Machines	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Chemists - Analytical & Consulting	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Chimes & Bells	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
China & Glassware - Renting	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Coaching - Leadership	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Condiments & Sauces	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Consignment Service - Automobile	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Darts & Dart Boards	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Services	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Employment Service - Administrative Assistant	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Employment Service - Government, Co, Fraternal	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Encyclopedias	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Engravers - Photo	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Floats - Parade	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Funeral Directors Equipment & Supplies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Game - Birds, Venison	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Glass Rods & Tubing	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Go-Karts Manufacturers	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Hydrologists	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Insurance Rating Bureaus	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Labor Relations Consultants	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Mexican Food Products	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Millinery - Retail	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Modeling & Simulation	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Monograms	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Motion Picture Film Storage	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Organ & Tissue Banks	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Packing - Mechanical	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Photographic Darkroom Rental	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Pool Tables Sales	2	3,594	0	1,734	0	0%	0	0%	0	0.00%

Canada BBB
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Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Puppets & Marionettes	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Radiator Covers & Enclosures	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Railroad Equipment & Supplies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Resident Buyers	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Resins	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Rest Homes - Info & Placement Bureaus	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Screw Machine Products	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Senior Care Information and Resources	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Sewer Cleaning Equipment & Supplies	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Silverware Clean, Repair & Replate	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Skateboard Parks & Rinks	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Smoke Abatement Equipment	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Sports Hospitality	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Stencil Cutting Machines	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Stock Certificates	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Street Cleaning	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Stress Relief Equipment & Supplies - Industrial	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Sundries Stores	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Terra Cotta	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Timing Devices	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Transformers	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Two-Way Radio Sales & Service	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Veterinary Physical Therapy & Rehabilitation	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Weatherization	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Zippers	2	3,594	0	1,734	0	0%	0	0%	0	0.00%
Addressing Machines & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Aids Research & Clinics	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Aircraft Storage	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Anti-Fogging Compounds	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Asset Evaluators	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Badminton Courts - Public	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Beekeepers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Blueprinting Equipment & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Boilers - Sales & Service	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Bookbinders Equipment & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Boy & Girl Organizations - Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Business Processing Optimization	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Caps - Wholesale & Manufacturers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Clay Products	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Coin & Bill Change Machines	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Commercial Kitchen Rental	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Computers - Bulletin Boards	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Computers - Rooms - Installation & Equipment	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Concessionaires	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Contractor - Sheetrock	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Convents & Monasteries	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Converters - Electric	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Cosmetic Sales by Mail	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Counterfeit Money Detection Devices	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Curtains - Wholesale & Manufacturers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Deposit Protection	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Dictating Machines & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Differentials - Automobile	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Discotheques	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
e-cigarette flavoring	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Emergency Response Systems - Personal	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Employee Assistance Programs	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Fiber & Fiber Products	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Fiberglass - Bathtubs & Showers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Fishing Tackle - Wholesale & Manufacturers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Fraternalties & Sororities	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Gambling Abuse & Addiction Info & Treatment	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Glass Beads - Industrial	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Grout Resurfacing & Repair	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Jigs & Fixtures	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Knobs	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Lenses	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Luggage - Wholesale & Manufacturers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Lumber Mill Representatives	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Metal Fabricating Machinery	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Metallizing	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Model Makers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Noodles	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Opera Companies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Paper Brokers & Mill Reps	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Pay Phone Booths - Equipment & Service	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Personal Organizer	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Physicians & Surgeons - Internal Medicine	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Pies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Pins - Common, Safety	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Pipe & Boiler Covering Materials	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Pole Line Equipment	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Print Cutters	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Printer & Printer Supplies- Manufacturer	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Recruiting - Armed Forces	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Referral - Storage Facility	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Sawmill Equipment & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Seismograph Equipment & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Seniors Moving & Delivery Services	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Shoe Dyers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Shoring Contractors	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Singing Telegrams	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Ski Lift Equipment	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Soap Dispensers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Steam Traps	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Stone Slinger	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Tax Return Preparation - OTR Truck Drivers	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Telephone Solicitation Companies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Trenching Contractors	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Ultrasonic Equipment & Supplies	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Waterbeds - Service & Repair	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Webbing	1	3,669	0	1,734	0	0%	0	0%	0	0.00%
Wire Harnesses - Electrical	1	3,669	0	1,734	0	0%	0	0%	0	0.00%