

**US and Canada BBB  
2011 Statistics  
Sorted by Complaints**

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable to Pursue	%
<b>Total</b>	<b>103,273,134</b>		<b>927,256</b>		<b>707,189</b>	<b>76.3%</b>	<b>194,853</b>	<b>21.0%</b>	<b>25,214</b>	<b>2.7%</b>
Cellular Telephone Service & Equipment	337,974		54	36,904	1	96.1%	1,349	3.5%	167	0.4%
Auto Dealers - New Cars	1,517,950		6	25,983	2	87.8%	2,998	11.5%	163	0.6%
Television - Cable, CATV & Satellite	249,527		77	25,518	3	97.8%	487	1.9%	63	0.2%
Collection Agencies	918,932		15	18,090	4	83.1%	2,462	13.6%	694	3.3%
Auto Dealers - Used Cars	1,606,276		5	72,994	5	72.9%	4,116	25.3%	283	1.8%
Banks	445,948		39	15,989	6	97.5%	368	2.3%	39	0.2%
Telephone Companies	195,453		102	15,691	7	96.3%	562	3.6%	14	0.1%
Furniture - Retail	686,991		27	14,521	8	75.3%	2,958	20.4%	635	4.4%
Auto Repair & Service	1,581,440		4	14,490	9	66.7%	4,541	31.3%	286	2.0%
Internet Shopping	767,620		22	12,877	10	71.9%	3,552	26.0%	268	2.1%
Department Stores	87,451		217	9,616	11	93.4%	75	0.8%	7	0.0%
Insurance Companies	1,081,170		11	8,689	12	92.6%	610	7.0%	32	0.4%
Roofing Contractors	3,343,214		1	8,682	13	61.9%	2,821	32.5%	491	5.7%
Internet Services	873,692		18	8,671	14	85.2%	1,085	12.5%	194	2.2%
Not Elsewhere Classified	489,725		36	8,639	15	50.7%	3,660	42.4%	597	6.9%
Financial Services	741,580		25	8,561	16	91.4%	565	6.6%	167	2.0%
Movers	1,205,158		10	8,007	17	74.9%	1,810	22.6%	202	2.5%
Health Clubs	218,955		92	7,227	18	85.9%	935	12.9%	81	1.1%
Mortgage Brokers	1,471,565		7	6,727	19	76.9%	1,441	21.4%	116	1.7%
Property Management	751,865		23	6,613	20	79.8%	1,258	19.0%	75	1.1%
Apartments	245,937		80	6,442	21	69.3%	1,888	29.3%	87	1.4%
Credit Cards & Plans	162,458		119	6,327	22	95.9%	201	3.2%	58	0.9%
Computers - Dealers	345,332		57	6,144	23	90.9%	511	8.4%	49	0.8%
Travel Agencies & Bureaus	750,086		24	6,085	24	80.7%	1,032	17.0%	140	2.3%
Contractors - General	2,232,022		2	5,945	25	52.5%	2,572	43.3%	253	4.3%
Consumer Finance & Loan Companies	325,080		58	5,755	26	90.1%	431	7.5%	137	2.4%
Computers Hardware, Software & Services	522,933		33	5,752	27	86.2%	668	11.6%	124	2.2%
Airlines	28,804		565	5,709	28	94.0%	329	5.8%	15	0.3%
Hotels	116,497		169	5,627	29	68.2%	1,757	31.2%	33	0.6%
Electronic Equipment & Supplies - Dealers	179,753		30	5,442	30	88.6%	551	10.1%	72	1.3%
General Merchandise - Retail	190,966		107	5,424	31	74.5%	1,009	18.6%	374	6.9%
Restaurants	250,736		76	5,187	32	61.8%	1,847	35.6%	136	2.6%
Telephone Communications	140,128		138	5,016	33	92.2%	345	6.9%	48	1.0%
Plumbers	1,524,559		5	4,984	34	76.5%	1,093	21.9%	77	1.5%
Air Conditioning Contractors & Systems	1,001,756		12	4,508	35	79.8%	853	18.9%	59	1.3%
Auto Parts & Supplies - New	385,682		42	4,506	36	67.7%	1,409	31.2%	47	1.0%
Electric Companies	192,993		104	4,457	37	96.4%	154	3.5%	5	0.1%
Heating & Air Conditioning	1,227,787		9	4,234	38	80.0%	753	17.8%	95	2.2%
Mail Order & Catalog Shopping	188,634		110	4,229	39	89.9%	398	9.4%	29	0.7%
Burglar Alarm Systems - Dealers, Monitoring & Service	386,967		45	4,222	40	92.5%	282	6.7%	34	0.8%
Construction & Remodeling Services	1,293,423		8	4,102	41	51.1%	1,806	44.0%	198	4.8%
Appliances - Major - Dealers	222,729		43	4,044	42	63.4%	3,463	83.1%	43	1.1%
Dentists	454,083		38	3,951	43	79.2%	675	17.1%	145	3.7%
Internet Marketing Services	507,917		35	3,890	44	79.4%	691	17.8%	109	2.8%
Auto Renting & Leasing	149,330		128	3,773	45	84.3%	579	15.3%	13	0.3%
Home Improvements	942,068		14	3,692	46	68.1%	1,056	28.6%	121	3.3%
Magazine Sales	90,023		210	3,585	47	73.2%	893	24.9%	66	1.8%
Credit Reporting Agencies	73,643		261	3,566	48	99.7%	32	1.1%	9	0.3%
Jewelers - Retail	636,703		29	3,449	49	77.3%	746	21.7%	34	1.0%
Loans	346,872		51	3,336	50	52.3%	1,219	36.5%	373	11.2%
Magazines - Subscription Agents	71,658		271	3,330	51	71.8%	891	26.8%	47	1.4%
Health & Diet Products - Retail	265,531		70	3,298	52	77.1%	654	19.8%	101	3.1%
Real Estate	596,958		31	3,247	53	72.1%	842	25.9%	64	2.0%
Florists - Retail	86,352		199	3,212	54	84.5%	468	14.6%	29	0.9%
Lawn Maintenance	393,330		44	3,201	55	80.7%	584	18.2%	35	1.1%
Dry Cleaners	122,919		164	3,167	56	53.2%	1,417	44.7%	64	2.0%
Payday Loans	134,460		146	3,053	57	45.0%	1,210	39.6%	468	15.3%
Towing - Automotive	190,809		108	3,018	58	57.8%	1,232	40.8%	43	1.4%
Radio Stations & Broadcast Companies	32,274		511	2,986	59	99.3%	21	0.7%	1	0.0%
Home Builders	985,114		13	2,976	60	74.6%	685	23.0%	72	2.4%
Pest Control Services	645,688		21	2,974	61	80.3%	521	17.8%	56	1.8%
Transmissions - Automobile	258,113		73	2,964	62	68.9%	839	28.3%	82	2.8%
Auto Body Repair & Painting	731,722		26	2,909	63	66.5%	914	31.4%	61	2.1%
Attorneys & Lawyers	794,824		20	2,890	64	67.3%	830	28.7%	116	4.0%
Landscape Contractors	901,506		16	2,864	65	53.2%	1,246	43.5%	94	3.3%
Manufacturers & Producers	232,365		84	2,775	66	90.3%	255	9.2%	15	0.5%
Tire Dealers	242,487		67	2,719	67	71.7%	571	21.1%	32	1.2%
Timeshare Resale and Rental Marketing	205,382		95	2,664	68	33.9%	1,295	48.6%	466	17.5%
Work-At-Home Companies	533,031		32	2,638	69	47.7%	1,129	42.8%	250	9.5%
Advance Fee Brokers	126,835		159	2,538	70	22.5%	1,162	45.8%	805	31.7%
Telephone Pre-Paid Card Sales & Distribution	33,891		498	2,527	71	96.2%	79	3.1%	16	0.6%
Banking Services	15,072		852	2,494	72	99.0%	23	0.9%	1	0.0%
Dating Service	243,470		811	2,470	73	92.4%	222	9.0%	4	0.0%
Electronic Equipment & Supplies - Wholesale & Manufacturers	26,267		614	2,368	74	96.6%	73	3.1%	7	0.3%
Tax Return Preparation	302,630		61	2,364	75	63.6%	776	32.8%	84	3.6%
Computers - Networks	159,947		121	2,360	76	98.5%	27	1.1%	8	0.3%
Publishers - Directory & Guide	67,325		285	2,350	77	67.7%	719	30.6%	39	1.7%
Swimming Pool Contractors, Dealers, Design	615,628		30	2,274	78	74.9%	515	22.6%	55	2.4%
Credit Card Processing Service	227,334		86	2,263	79	91.5%	185	8.2%	7	0.3%
Internet Selling Services	21,960		268	2,261	80	83.5%	331	14.7%	39	1.7%
Publishers - Book	141,891		134	2,235	81	84.8%	320	14.3%	20	0.9%
Security Control Equipment & System Monitors	345,234		53	2,227	82	87.5%	247	11.1%	32	1.4%
Timeshare Companies	186,590		112	2,175	83	53.4%	789	36.3%	224	10.3%
Business Opportunity Companies	373,922		47	2,164	84	43.3%	640	29.6%	587	27.1%
Penny Auctions	191,281		106	2,143	85	77.6%	479	22.4%	0	0.0%
Natural Gas Companies	98,798		195	2,136	86	94.9%	105	4.9%	3	0.1%
Business Services - General	408,249		43	2,114	87	63.1%	660	31.2%	121	5.7%
Beauty Salons	191,722		105	2,090	88	59.6%	672	32.2%	173	8.3%
Health & Medical Products	68,829		279	2,089	89	65.0%	653	31.3%	78	3.7%
Insurance Services	337,735		55	1,994	90	91.0%	153	7.7%	27	1.4%
Books - New	73,803		260	1,982	91	82.3%	312	15.7%	39	2.0%
Clothing - Retail	81,146		235	1,954	92	53.9%	819	41.9%	82	3.2%
Computers - Supplies & Parts	227,311		87	1,940	93	82.2%	312	16.1%	34	1.6%
Web Design	257,941		74	1,939	94	61.6%	567	29.2%	178	9.2%
Auto Manufacturers & Distributors	19,312		747	1,915	95	96.2%	65	3.4%	8	0.4%
Vacation Time Share	112,195		175	1,914	96	83.4%	268	14.0%	49	2.6%
Newsletters	61,921		317	1,906	97	92.2%	142	7.5%	6	0.3%
Electronic Equipment & Supplies - Service & Repair	1,904		58	1,904	98	84.9%	269	14.1%	18	0.9%
Moving & Storage Company	307,299		60	1,893	99	65.2%	616	32.5%	24	1.3%
Delivery Service	72,470		267	1,881	100	88.1%	204	10.8%	19	1.0%
Travel Clubs	203,844		96	1,852	101	71.0%	469	25.3%	69	3.7%
Tree Service	512,034		34	1,847	102	45.5%	857	46.4%	150	8.1%
Windows - Installation & Service	488,561		37	1,828	103	78.6%	327	17.9%	64	3.5%
Video Games - Dealers	79,928		239	1,822	104	78.0%	393	21.6%	8	0.4%

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Office Supplies - Sale by Deceptive Telemarketing	65,066		296	1,816	105	1,291	71.1%	505	27.8%	20	1.1%
Health & Medical - General	249,387		78	1,798	106	1,371	76.3%	375	20.9%	52	2.9%
Internet Access Provider	36,494		478	1,790	107	1,741	97.3%	46	2.6%	3	0.2%
Paving Contractors	367,901		48	1,777	108	880	49.5%	779	43.8%	118	6.6%
Advertising - Direct Mail	48,845		389	1,751	109	1,582	80.3%	138	7.9%	31	1.8%
Hotels	42,022		430	1,712	110	1,106	64.6%	587	34.6%	19	1.1%
Auctioneers	98,583		196	1,709	111	933	54.6%	731	42.8%	45	2.6%
Mattresses	131,151		152	1,702	112	1,398	82.1%	275	16.2%	29	1.7%
Photographers - Portrait	83,114		227	1,691	113	732	43.3%	864	51.1%	95	5.6%
Schools - Academic - Colleges & Universities	221,118		91	1,685	114	1,513	89.8%	156	9.3%	16	0.9%
Auto Transporters & Drive-Away Companies	298,501		63	1,665	115	984	59.7%	641	38.5%	30	1.8%
Credit Unions	169,959		120	1,656	116	1,528	92.3%	125	7.5%	3	0.2%
Carpet & Rug Cleaners	428,465		41	1,655	117	1,053	63.6%	549	33.2%	53	3.2%
Mailing Services	79,246		242	1,655	117	1,398	84.5%	240	14.5%	17	1.0%
Carpet & Rug Dealers - New	300,097		62	1,652	119	1,406	85.1%	213	12.9%	33	2.0%
Marketing Programs & Services	290,058		65	1,652	119	1,164	70.5%	412	24.9%	76	4.6%
Collection Systems	118,697		167	1,651	121	1,094	66.3%	514	31.1%	43	2.6%
Auto Warranty Processing Service	185,111		113	1,637	122	1,200	73.3%	361	22.1%	76	4.6%
Shoes - Retail	140,418		136	1,626	123	1,088	66.9%	461	28.4%	77	4.7%
Advertising Agencies & Counselors	277,661		67	1,610	124	923	57.3%	614	38.1%	73	4.5%
Information Bureaus	156,052		125	1,609	125	1,251	77.8%	336	20.9%	22	1.4%
Publishers - Periodical	32,606		508	1,609	125	1,419	88.2%	157	9.8%	33	2.1%
Painting Contractors	787,162		21	1,603	127	930	58.0%	600	37.4%	73	4.6%
Concrete Contractors	445,464		40	1,601	128	809	50.5%	737	46.0%	55	3.4%
Computers - Service & Repair	187,418		111	1,590	129	1,022	67.4%	466	29.5%	52	3.3%
Building Materials	142,042		133	1,552	130	1,474	94.3%	82	5.3%	6	0.4%
Internet Gaming	118,073		168	1,552	130	1,432	92.3%	110	7.1%	10	0.6%
Car Wash & Polish	55,780		348	1,546	132	970	62.7%	469	30.3%	107	6.9%
Ticket Sales - Events	129,713		154	1,543	133	1,168	75.7%	309	20.0%	66	4.3%
Service Stations - Gasoline & Oil	66,194		293	1,534	134	841	61.3%	558	36.4%	35	2.3%
Motorcycles - Dealers	134,053		147	1,505	135	994	66.0%	485	32.7%	26	1.7%
Hospitals	69,252		278	1,496	136	1,258	84.1%	232	15.5%	6	0.4%
Skin Care	114,583		171	1,484	137	1,254	84.5%	206	13.9%	24	1.6%
Buying Clubs & Group Purchasing Service	72,888		264	1,477	138	1,331	90.1%	124	8.4%	22	1.5%
Loans - Small Business	129,912		153	1,465	139	1,230	84.0%	211	14.4%	24	1.6%
Home Warranty Plans	81,912		231	1,454	140	1,256	86.4%	186	12.8%	12	0.8%
Vacation Certificates & Vouchers	70,542		117	1,427	141	892	62.5%	471	33.6%	36	2.5%
Vitamins & Food Supplements	136,783		142	1,420	142	933	65.7%	326	23.0%	161	11.3%
Product Sales - General	77,780		247	1,412	143	948	67.1%	389	27.5%	75	5.3%
Billing Service	79,616		241	1,404	144	1,257	89.5%	134	9.5%	13	0.9%
Computer Software Publishers & Developers	112,893		173	1,380	145	1,240	89.9%	114	8.3%	26	1.9%
Rubbish & Garbage Removal	103,859		181	1,379	146	1,039	75.3%	330	24.9%	10	0.7%
Fence Contractors	349,518		50	1,374	147	848	61.7%	647	47.3%	65	4.7%
Exercise & Physical Fitness Programs	132,540		150	1,374	147	1,022	74.4%	312	22.7%	40	2.9%
Windows	366,215		49	1,366	149	1,028	75.3%	245	17.9%	93	6.8%
Office Supplies	94,048		204	1,355	150	1,189	87.7%	161	11.9%	5	0.4%
Discount Stores	94,375		203	1,351	151	1,096	81.1%	245	18.1%	10	0.7%
Fulfillment Services	29,243		557	1,329	152	1,220	91.8%	100	7.5%	9	0.7%
Loan Modification	78,833		140	1,325	153	447	33.3%	783	59.1%	95	7.2%
Appliances - Major - Wholesale & Manufacturers	8,402		1,164	1,319	154	1,294	98.1%	23	2.7%	2	0.2%
Taxes - Consultants & Representatives	217,291		93	1,283	155	833	64.9%	410	32.0%	40	3.1%
Debt Relief Services	196,404		100	1,282	156	806	62.9%	391	30.5%	85	6.6%
Scholarships & Financial Aid	77,271		250	1,277	157	1,257	98.4%	16	1.3%	4	0.3%
Cruises	50,454		377	1,272	158	1,141	89.7%	118	9.3%	13	1.0%
Schools - Business & Vocational	318,928		59	1,265	159	981	77.5%	262	19.9%	32	2.5%
Tanning Salons	44,266		421	1,265	159	1,239	58.4%	384	30.4%	142	11.2%
Limousine Service	149,977		126	1,258	161	628	49.9%	580	46.1%	50	4.0%
Fitness Centers	30,180		544	1,241	162	897	72.3%	305	24.6%	39	3.1%
Internet - Web Hosting	148,258		129	1,226	163	876	71.5%	297	24.2%	53	4.3%
Appliances - Major - Service & Repair	137,913		139	1,224	164	771	63.0%	425	34.7%	28	2.3%
Appliances - Major - Parts & Supplies	99,589		193	1,224	164	892	72.9%	309	25.2%	23	1.9%
Resorts	54,249		217	1,166	166	727	62.5%	201	16.8%	21	1.7%
Audio-Visual Equipment - Dealers	136,127		143	1,214	167	869	71.6%	330	27.2%	15	1.2%
Real Estate Maintenance Protection Plan	23,938		643	1,213	168	1,159	95.5%	53	4.4%	1	0.1%
Beauty Supplies & Equipment	83,226		226	1,201	169	723	60.2%	441	36.7%	37	3.1%
Door-to-Door Sales - Magazines	20,624		716	1,201	169	657	54.7%	518	43.1%	26	2.2%
Sporting Goods - Retail	105,278		180	1,188	171	912	76.8%	244	20.5%	32	2.7%
Extended Warranty Contract Service Companies	127,174		140	1,180	172	1,140	78.2%	140	11.9%	117	9.8%
Telephone Equipment & Systems Dealers	47,902		392	1,140	173	1,091	95.7%	45	3.9%	4	0.4%
Bridal Shops	86,503		219	1,129	174	782	69.3%	285	25.2%	62	5.5%
Building Contractors	889,024		17	1,122	175	721	64.3%	376	33.5%	25	2.2%
Services - General	89,799		211	1,116	176	571	51.2%	377	33.8%	168	15.1%
Yellow Page Advertising	16,963		796	1,103	177	871	79.0%	229	20.8%	3	0.3%
Brake Service	47,422		399	1,100	178	563	51.2%	534	48.5%	3	0.3%
Clinics	129,015		156	1,089	179	737	73.2%	282	25.5%	10	0.9%
Storage Units - Household & Commercial	71,336		273	1,071	180	801	74.8%	254	23.7%	16	1.5%
Cleaning Services	73,073		263	1,065	181	473	44.4%	419	39.3%	173	16.2%
Coupon Services	13,033		918	1,047	182	974	93.0%	73	7.0%	0	0.0%
Auto Services	88,761		213	1,039	183	751	72.3%	271	26.1%	17	1.7%
Physicians & Surgeons - Medical-M.D.	141,567		135	1,037	184	825	79.6%	205	19.8%	7	0.7%
Cable TV, Internet & Telephone Installation Service	18,436		760	1,016	185	1,027	81.6%	158	15.6%	29	2.8%
Real Estate Rental Service	83,839		222	1,010	186	669	66.2%	292	28.9%	49	4.9%
Grocers - Retail	91,416		207	1,007	187	821	81.5%	177	17.6%	9	0.9%
Parking Facilities	27,510		593	994	188	689	69.3%	286	28.8%	19	1.9%
Locks & Locksmiths	120,894		165	985	189	398	40.4%	453	46.0%	134	13.6%
Recreational Vehicles - Dealers	93,882		205	985	189	818	83.0%	157	15.9%	10	1.0%
Mortgage Bankers	424,461		982	982	191	927	94.4%	46	4.7%	9	0.9%
Furniture Rent & Lease	22,746		663	982	191	907	92.4%	69	7.0%	6	0.6%
Weight Control Services	107,790		178	976	193	861	88.2%	101	10.3%	14	1.4%
Advertising - Directory & Guide	51,845		370	976	193	671	68.8%	240	24.6%	65	6.7%
Hospital & Medical Equipment & Supplies	126,786		160	975	195	751	77.0%	214	21.9%	10	1.0%
Pharmacies	123,320		163	974	196	869	89.2%	75	7.7%	30	3.1%
Insurance - Auto	101,012		974	974	197	847	87.2%	116	11.9%	8	0.8%
Electricians	847,156		19	964	198	559	68.4%	287	29.8%	18	1.9%
Toys - Retail	41,423		441	963	199	760	78.9%	184	19.1%	19	2.0%
Dental Laboratories	111,645		176	934	200	721	77.2%	208	22.3%	5	0.5%
Credit Cards & Plans - Equipment & Supplies	71,658		271	927	201	899	97.0%	25	2.7%	3	0.3%
Buses - Charter & Rental	38,007		464	923	202	769	83.3%	148	16.0%	6	0.7%
Television Home Shopping	14,351		878	920	203	845	84.6%	141	15.4%	1	0.1%
Attorney Advertising	297,589		604	919	204	512	55.7%	394	42.8%	13	1.4%
Credit Services	95,872		200	915	205	695	76.0%	198	21.6%	22	2.4%
Business Consultants	264,795		71	912	206	559	61.3%	301	33.0%	52	5.7%
Debt Relief Services	82,075		230	911	207	370	40.6%	463	50.8%	78	8.6%
Training Programs	159,945		122	906	208	708	78.1%	153	16.9%	45	5.0%
Magazines - Dealers	26,326		613	902	209	447	49.6%	439	48.7%	16	1.8%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Appliances - Small - Service & Repair	51,594	372	892	210	512	57.4%	328	36.8%	52	5.8%
Oils - Fuel	137,902	140	882	211	745	84.5%	126	14.3%	11	1.2%
Debt Relief Services (Non-compliant with FTC Rule)	95,252	201	882	211	451	51.1%	409	46.4%	22	2.5%
Auto Service Contract Companies	56,124	346	879	213	491	55.9%	374	42.5%	14	1.6%
Insurance - Health	100,826	186	867	214	780	90.9%	79	9.1%	8	0.9%
Video Tapes & Discs Sales & Rentals	47,911	396	865	215	543	62.8%	293	33.8%	30	3.5%
Commercial Products Wholesale & Distributor	46,308	410	865	215	826	95.5%	33	3.8%	6	0.7%
Telephone Service - Long Distance	25,869	620	856	217	728	85.0%	105	12.3%	23	2.7%
Searchers of Records	43,554	428	851	218	800	94.0%	41	4.8%	10	1.2%
Lubricating Service - Automotive	37,680	466	851	218	625	73.4%	207	24.3%	19	2.2%
Truck Rent & Lease	8,536	1,156	844	220	809	95.9%	34	4.0%	1	0.1%
Pizza	63,709	310	843	211	433	51.4%	397	47.1%	13	1.5%
e-cigarettes	16,837	803	831	222	645	77.6%	181	21.8%	5	0.6%
Heating Contractors	270,424	68	830	223	629	75.8%	177	21.3%	24	2.9%
Credit & Debt Counseling	331,094	56	814	224	665	81.7%	107	13.1%	42	5.2%
Advertising Specialties	100,592	188	814	224	557	68.4%	239	29.4%	18	2.2%
Nurseries - Plants, Trees	68,222	283	810	226	626	77.3%	182	22.5%	2	0.2%
Educational Consultants	129,613	195	804	227	706	82.8%	93	11.6%	5	0.6%
Satellite Communication - Common Carrier	23,605	651	802	227	720	89.8%	79	9.5%	3	0.4%
Fire & Water Damage Restoration	285,773	66	799	229	705	88.2%	86	10.8%	8	1.0%
Handbags	65,800	294	799	229	514	64.3%	261	32.7%	24	3.0%
Day Spas	57,839	336	799	229	343	42.9%	212	26.5%	244	30.5%
Wholesalers & Distributors	144,560	131	798	232	553	69.3%	223	27.9%	22	2.8%
Vacation Rentals	101,321	191	798	232	510	63.9%	269	33.7%	19	2.4%
Siding Contractors	249,386	79	794	234	614	77.3%	148	18.6%	32	4.0%
Vacuum Cleaners - Household - Dealers	114,719	170	789	235	602	76.3%	169	21.4%	18	2.3%
Pet Shops	87,121	218	784	236	534	68.1%	229	29.2%	21	2.7%
Internet Auction Service	80,229	237	782	237	598	76.5%	154	19.7%	30	3.8%
Auto Repair - Windshield, Glass Shops	127,786	157	766	238	515	67.2%	230	30.0%	21	2.7%
Amusement Parks & Places	50,236	379	757	239	665	87.8%	86	11.4%	6	0.8%
Hospitalization, Medical & Surgical Plans	27,372	755	750	240	592	93.0%	52	7.0%	1	0.1%
Photographic Equipment & Supplies - Retail	99,723	192	753	241	503	66.8%	226	30.0%	24	3.2%
Water Companies - Utility	22,713	665	752	242	639	85.0%	108	14.4%	5	0.7%
Motorcycles - Supplies & Parts	77,909	245	751	243	503	67.0%	230	30.6%	18	2.4%
Hobby & Model Construction Supplies - Retail	54,348	353	729	244	605	83.0%	106	14.5%	18	2.5%
Massage Therapists	70,790	275	722	245	479	66.3%	219	30.3%	24	3.3%
Moving Services - Labor & Materials	101,024	215	722	245	421	58.9%	270	37.8%	24	3.4%
Pet Supplies & Foods - Retail	63,847	309	707	247	445	62.9%	218	30.8%	44	6.2%
Veterinarians	132,351	151	701	248	562	80.2%	136	19.4%	3	0.4%
Exercise Equipment	53,225	360	691	249	582	84.2%	100	14.5%	9	1.3%
Gift Certificates/Cards	8,999	1,117	689	250	186	27.0%	487	70.7%	16	2.3%
Spas & Hot Tubs - Dealers	76,842	253	677	251	563	83.2%	95	14.0%	19	2.8%
Apartment Findings & Rental Service	65,917	245	659	252	415	63.0%	219	33.1%	2	0.3%
Credit Cards - Protection Service	90,394	209	657	253	576	87.7%	79	12.0%	2	0.3%
Optical Goods - Retail	57,938	334	655	254	506	77.3%	143	21.8%	6	0.9%
Payment Processing Service	72,806	266	654	255	573	87.6%	75	11.5%	6	0.9%
Gas - Propane	47,212	402	654	255	529	80.9%	123	18.8%	2	0.3%
Gutters & Downspouts	222,107	90	653	257	454	69.5%	166	25.4%	33	5.1%
Lighting Fixtures - Retail	64,132	195	652	258	408	62.7%	232	35.6%	11	1.7%
Marketing Consultants	137,153	141	650	259	423	65.1%	195	30.0%	32	4.9%
Gymnasiums	17,573	784	650	259	411	63.2%	217	33.4%	22	3.4%
Womens Apparel - Retail	48,154	391	647	261	461	71.3%	166	25.7%	20	3.1%
Waterproofing Contractors	212,628	94	643	262	493	76.7%	112	17.4%	38	5.9%
Telemarketing Services	71,673	270	639	263	417	65.3%	174	27.2%	48	7.5%
Telecommunications Equipment - Disability	35,251	483	637	264	587	89.0%	65	10.2%	5	0.8%
Market Research & Analysis	193,474	103	635	265	447	86.0%	67	9.4%	29	4.5%
Gold, Silver & Platinum Dealers	269,000	66	628	266	392	62.4%	226	36.0%	10	1.6%
Swimming Pool Service & Repair	133,232	149	624	267	384	61.5%	223	35.7%	17	2.7%
Photographers - Commercial	81,507	234	623	268	331	53.1%	276	44.3%	16	2.6%
Transportation Services	87,745	216	617	269	406	65.8%	185	30.0%	26	4.2%
Handyman Services	188,938	109	609	270	309	50.7%	266	43.7%	34	5.6%
Nail Salons	35,037	479	607	271	247	40.5%	247	40.8%	20	3.2%
House Cleaning	222,362	89	601	272	412	68.6%	171	28.5%	18	3.0%
Air conditioning & Heating Contractors - Residential	72,849	265	600	273	406	67.7%	182	30.3%	12	2.0%
Financial Planning Consultants	254,594	75	599	274	359	59.9%	188	31.4%	52	8.7%
Medical Equipment & Supplies	66,885	290	599	274	434	72.5%	153	25.5%	12	2.0%
Bedding	63,964	307	599	274	478	79.8%	102	17.0%	19	3.2%
Credit - Debt Consolidation Services	67,047	287	594	277	411	68.8%	170	28.7%	41	7.0%
Commercial Products Manufacturers	53,022	365	594	277	530	90.3%	53	9.0%	4	0.7%
Water Filtration & Purification Equipment	110,199	177	576	279	422	73.3%	128	22.2%	26	4.5%
Title Companies & Agents	125,019	161	574	280	278	48.4%	276	48.1%	20	3.5%
Gift Shops	54,558	350	569	281	300	52.7%	249	43.8%	20	3.7%
Foundation Contractors	235,029	83	567	282	427	75.3%	119	21.0%	21	3.5%
Rental Vacancy Listing Service	41,928	445	567	282	208	37.0%	321	57.5%	11	1.5%
Auto Parts & Supplies - Used & Rebuilt	64,838	299	538	284	310	55.6%	202	36.2%	46	8.2%
Opticians	30,571	539	555	285	446	80.4%	107	19.3%	2	0.4%
Air Duct Cleaning	60,824	323	552	286	272	49.3%	244	44.2%	36	6.5%
Watches - Dealers	95,090	202	548	287	379	69.2%	164	29.9%	5	0.9%
Online Networking	14,961	854	546	288	493	90.3%	37	6.8%	16	2.9%
Video Games - Wholesale & Manufacturers	9,503	1,082	546	288	538	98.5%	0	0.0%	0	0.0%
Foods - Carry Out	47,560	546	540	290	254	47.9%	185	33.9%	12	2.2%
Auto Detailing	74,153	259	543	291	273	50.3%	256	47.1%	14	2.6%
Check Cashing Service	49,505	383	543	291	370	68.1%	151	27.8%	22	4.1%
Hearing Aids & Assistive Devices	134,759	145	540	293	458	84.8%	73	13.5%	9	1.7%
Health & Diet Food Products - Wholesale & Manufacturing	26,884	604	535	294	441	82.4%	69	12.9%	25	4.7%
Child Care Centers	165,785	118	534	295	357	66.9%	162	30.3%	15	2.8%
Mason Contractors	197,389	99	530	296	254	47.9%	259	48.9%	17	3.2%
Printers	140,304	137	530	296	423	79.8%	105	19.8%	2	0.4%
Home Electronics	21,775	690	530	296	439	82.8%	72	13.6%	19	3.6%
Musical Instruments - Dealers	61,847	318	528	299	314	59.5%	127	24.1%	87	16.5%
Floor Laying, Refinishing & Resurfacing	149,722	127	514	300	295	57.4%	200	38.9%	19	3.7%
Photographers - Wedding	24,411	636	513	301	196	38.2%	294	57.3%	23	4.5%
Incentive Programs	14,431	872	512	302	486	94.9%	26	5.1%	0	0.0%
Insurance - Homeowners	48,042	393	510	303	434	85.1%	45	8.8%	31	6.1%
Business Forms & Systems	47,577	400	499	304	247	49.5%	242	48.5%	10	2.0%
Clubs	27,344	598	499	304	420	84.2%	69	13.8%	10	2.0%
Plumbing Drains & Sewer Cleaning	71,022	274	495	306	368	74.3%	111	22.4%	16	3.2%
Home Inspection Service	202,968	97	490	307	340	69.4%	134	27.3%	16	3.3%
Television & Radio - Service & Repair	29,833	649	489	308	269	55.0%	195	39.9%	25	5.1%
Money Orders & Transfers	21,244	703	488	309	470	96.3%	17	3.5%	1	0.2%
Glass - Plate and Window	133,355	148	487	310	305	62.6%	171	35.1%	11	2.3%
Uniforms	38,186	462	481	311	299	62.2%	128	26.6%	54	11.2%
Cosmetics & Perfumes - Retail	48,008	395	480	312	231	48.1%	217	45.2%	32	6.7%
Adjusters	37,256	469	475	313	452	95.2%	22	4.6%	1	0.2%
Swimming Pool Equipment & Supplies	64,404	302	469	314	348	74.2%	116	24.7%	5	1.1%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sportswear - Retail	39,909	456	466	315	322	69.1%	130	27.9%	14	3.0%
Security Systems Consultants	55,824	347	464	382	82.3%	76	16.4%	6	1.3%	
Games & Supplies	330,743	57	463	317	304	65.7%	146	31.5%	13	2.8%
Taxicabs	31,176	531	462	318	250	54.1%	191	41.3%	21	4.5%
Clothes - Consignment & Resale	31,257	528	461	319	219	47.5%	191	41.4%	51	11.1%
Legal Forms	124,654	152	460	320	330	71.7%	122	26.5%	8	1.7%
Cosmetic Sales	33,826	499	459	321	364	79.3%	75	16.3%	20	4.4%
Prepaid Debit/Credit Cards	16,125	816	459	321	432	94.1%	12	2.6%	15	3.3%
Lawn & Garden Equipment & Supplies	49,010	388	457	323	330	72.2%	115	25.2%	12	2.6%
Television & Radio - Dealers	44,840	420	456	324	264	57.9%	171	37.5%	21	4.6%
Computers - Wholesale & Manufacturers	15,079	851	454	325	433	95.4%	19	4.2%	2	0.4%
Garbage Disposal Equipment - Industrial & Commercial	61,170	1,347	454	325	1,334	95.6%	19	4.2%	1	0.2%
Investigators	100,370	190	453	327	296	65.3%	150	33.1%	7	1.5%
Animal Hospitals	49,305	385	449	328	374	83.3%	75	16.7%	0	0.0%
Coin Dealers, Supplies	159,055	123	448	329	300	67.0%	147	32.8%	1	0.2%
Guns & Gunsmiths	76,039	256	447	330	277	62.0%	149	33.3%	21	4.7%
Point of Sale Systems	14,185	881	447	330	411	91.9%	35	7.8%	1	0.2%
Martial Arts	45,289	417	442	332	275	62.1%	160	36.1%	8	1.8%
VOIP (Voice Over Internet Protocol) Sales & Service	8,144	1,179	442	333	439	99.3%	9	0.5%	1	0.2%
Engines - Rebuild & Exchange	76,326	254	441	334	302	68.5%	134	30.4%	5	1.1%
Bakers - Retail	52,327	367	440	335	249	56.6%	175	39.8%	16	3.6%
Kitchen & Bath - Design & Remodeling	195,861	101	439	336	293	66.7%	126	28.7%	20	4.6%
Modeling & Talent Agencies	230,221	85	438	337	294	67.1%	128	29.2%	16	3.7%
Relocation Service	46,272	406	438	337	337	76.9%	90	20.5%	11	2.5%
Convenience Stores	27,078	603	434	339	244	56.2%	174	38.1%	11	2.5%
Chiropractors D.C.	98,414	197	429	340	340	79.3%	85	19.8%	4	0.9%
Collectibles	60,412	325	427	341	371	86.9%	54	12.6%	2	0.5%
Herbs	70,737	276	426	342	232	54.5%	191	44.8%	3	0.7%
Photographers	11,115	1,004	426	342	211	49.5%	191	44.8%	24	5.6%
Appliances - Small - Dealers	22,311	600	420	344	239	56.9%	162	38.6%	19	4.5%
Hair Removal - Laser & Electrolysis	26,757	606	419	345	60	6.8%	145	34.6%	20	4.8%
Garage Doors & Openers	102,673	182	417	346	278	66.7%	126	30.2%	13	3.1%
Cigar & Cigarette & Tobacco Dealers - Retail	34,107	494	411	347	279	67.9%	127	30.9%	5	1.2%
Pawnbrokers	57,598	338	410	348	309	75.4%	92	22.4%	9	2.2%
Furniture Manufacturers	53,529	358	410	348	223	54.4%	185	45.1%	2	0.5%
Chimney Cleaning	134,992	144	408	350	244	59.8%	129	31.6%	35	8.6%
Remodeling Services	88,332	403	403	351	427	67.6%	189	46.9%	27	6.2%
Online Travel Agency	6,531	1,313	403	351	401	99.5%	2	0.5%	0	0.0%
Credit Repair Services - Advance Fee	81,895	232	401	353	148	36.9%	200	49.9%	53	13.2%
Tours - Operators & Promoters	83,565	223	400	354	290	72.5%	105	26.3%	5	1.3%
Auto Parts & Supplies - Wholesale & Manufacturers	27,949	583	399	355	269	67.4%	123	30.8%	7	1.8%
Foreclosure Services	81,662	233	393	356	85	21.6%	289	73.5%	19	4.8%
Books - Textbooks New & Used	27,569	393	393	356	378	96.2%	13	3.3%	0	0.0%
Doors	76,204	255	387	358	215	55.6%	142	36.7%	30	7.8%
Employment Agencies	260,089	72	386	359	267	69.2%	108	28.0%	11	2.8%
Dog Breeders	77,702	248	385	360	216	56.1%	155	40.3%	14	3.6%
Real Estate - Rentals by Individuals	25,041	628	383	361	237	61.9%	136	35.5%	10	2.6%
Telephone & Television Cable Contractors	15,309	841	383	361	336	87.7%	38	9.9%	9	2.3%
Water Soft & Conditioning Equipment Service & Supplies	82,443	329	382	363	311	84.4%	60	15.7%	11	2.9%
Party Supplies	67,419	341	382	363	231	60.5%	147	38.5%	4	1.0%
Driving Instruction	79,209	243	379	365	261	68.9%	115	30.3%	3	0.8%
Mufflers & Exhaust Systems	28,539	572	378	366	249	65.9%	122	32.3%	7	1.9%
Wigs & Hairpieces	26,543	609	373	367	237	63.5%	133	35.7%	3	0.8%
Signs	67,044	289	371	368	175	47.2%	177	47.7%	19	5.1%
Pet Grooming	88,511	214	370	369	275	74.3%	89	24.1%	8	1.6%
Bicycle - Dealers	50,211	380	369	369	264	71.4%	93	25.1%	13	3.5%
Real Estate Services	61,970	316	368	371	237	64.4%	121	32.9%	10	2.7%
Auto Repair - Mobile	33,955	497	368	371	212	57.6%	140	38.0%	16	4.3%
Boys Clothing & Furnishings - Retail	48,039	394	364	373	195	53.6%	165	45.3%	4	1.1%
Passport & Visa Services	29,853	548	364	373	184	50.5%	179	49.2%	1	0.3%
Picture Restoring	3,166	1,786	364	373	20	5.5%	344	94.5%	0	0.0%
Leasing Service	28,232	363	362	376	277	75.3%	84	23.1%	7	1.8%
Boat Dealers	45,619	414	362	377	252	69.6%	104	28.7%	6	1.7%
Book, Compact Disc, & DVD Clubs	7,704	1,212	362	377	316	87.3%	35	9.7%	11	3.0%
Correspondence Schools	67,298	286	357	379	305	85.4%	33	9.2%	19	5.3%
Office Records Stored	20,633	715	357	379	341	95.5%	16	4.5%	0	0.0%
Floor Materials - Retail	91,997	206	356	381	249	69.9%	95	26.7%	12	3.4%
Asphalt	53,155	356	356	381	162	45.5%	168	47.2%	26	7.0%
Auto Lifting Service	19,579	737	354	383	309	87.3%	44	12.4%	1	0.3%
Freight Forwarding	77,214	251	350	384	215	61.4%	128	36.6%	7	2.0%
Beds - Retail	24,576	634	350	384	297	84.9%	41	11.7%	12	3.4%
Real Estate Agents	42,911	433	346	386	209	60.4%	130	37.6%	7	2.0%
Costumes - Masquerade & Theatrical	23,336	654	346	386	236	68.2%	102	29.5%	8	2.3%
Gas - Propane - Equipment & Supplies	20,681	714	345	388	296	85.8%	49	14.2%	0	0.0%
Childrens & Infants Wear - Retail	31,629	520	339	389	226	66.7%	103	30.4%	10	2.9%
Scholastic Prep Courses, Books & Materials	22,319	675	337	390	244	72.4%	80	23.7%	13	3.9%
Government Grant Services	17,887	776	336	391	102	30.4%	218	64.9%	16	4.8%
Cosmetic Sales by Internet	6,793	1,289	336	391	278	82.7%	56	16.7%	2	0.6%
Coupon Book Promotions	27,585	591	333	393	254	76.3%	77	23.1%	2	0.6%
Food & Beverage Services	22,525	677	333	393	240	72.1%	90	27.0%	0	0.0%
Countertops	101,527	187	332	395	122	66.9%	95	28.6%	15	4.3%
Dining Club Plans	1,604	2,270	332	395	329	99.1%	3	0.9%	0	0.0%
Escrow Service	73,385	262	331	397	262	79.2%	53	16.0%	16	4.8%
Insurance Agency	68,217	284	326	398	251	77.0%	73	22.4%	2	0.6%
Contact Lenses	31,467	526	326	398	267	81.9%	56	17.2%	3	0.9%
Contractor - Remodel & Repair	50,704	375	323	400	118	36.5%	191	59.1%	14	4.3%
Auto Wrecking	45,457	415	322	401	206	64.9%	112	34.8%	1	0.3%
Laboratories - Medical	32,359	510	322	402	286	89.1%	33	10.3%	2	0.6%
Moving Brokers	17,995	774	320	403	311	97.2%	8	2.5%	1	0.3%
Physicians - Specialists	57,880	335	319	404	251	78.7%	60	18.8%	8	2.5%
Baby Accessories & Services	18,648	756	318	405	163	51.3%	117	36.8%	38	11.9%
Disc Jockeys	60,539	324	316	406	134	42.4%	172	54.4%	10	3.2%
Plumbing Fixtures, Parts, Supplies - Retail	43,310	429	316	406	219	64.4%	111	36.8%	1	0.3%
Professional Services - General	24,592	558	314	408	223	71.0%	84	26.8%	5	1.9%
Sound Systems & Equipment	40,751	448	313	409	233	74.4%	78	24.9%	2	0.6%
Hardware - Retail	51,161	374	312	410	228	73.1%	80	25.6%	4	1.3%
Kitchen Accessories	28,567	571	309	411	211	68.3%	95	30.7%	3	1.0%
Road Service - Automotive	27,995	590	309	411	275	89.0%	32	10.4%	2	0.6%
Housewares - Retail	21,929	687	306	413	194	63.4%	111	36.8%	1	0.3%
Duct Cleaning	100,395	305	305	414	190	62.3%	94	30.8%	21	6.9%
Computers - Sys Designers & Consult	100,606	187	303	415	224	73.9%	70	23.1%	9	3.0%
Optometrists	33,956	496	301	416	241	73.4%	64	21.3%	16	5.3%
Music & Messaging Services	3,636	1,685	299	417	287	96.0%	11	3.7%	1	0.3%
Cabinets	85,610	221	298	418	155	52.0%	127	42.6%	16	5.4%
Secret Shopper	48,090	392	297	419	127	42.8%	53	18.5%	115	38.7%

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Contractor - Insulation	167,906	117	295	420	226	76.6%	58	19.7%	11	3.7%
Tile - Ceramic - Contractors & Dealers	119,636	166	295	420	172	58.3%	113	38.3%	10	3.4%
Floors - Hardwood	40,235	451	295	420	204	69.2%	86	29.2%	5	1.7%
Hotels - Reservations	28,864	564	295	420	173	58.6%	77	26.1%	45	15.3%
Associations	49,341	293	295	424	267	91.1%	25	8.5%	1	0.3%
Solar Energy Equipment & Systems Dealers	98,020	198	295	425	208	71.2%	78	26.7%	6	2.0%
Pet Boarding & Kennels	114,110	172	291	425	214	73.5%	72	24.7%	5	1.7%
Contractors - Flooring	49,271	386	291	426	149	51.2%	124	42.6%	18	6.2%
Business & Trade Organizations	36,018	480	288	428	260	90.3%	25	8.7%	3	1.0%
Real Estate Consultants	58,143	333	287	429	182	63.4%	97	33.8%	8	2.8%
Magazine Sales by Telephone	5,619	1,405	285	429	255	88.9%	25	8.7%	7	2.4%
Caterers	83,354	241	285	431	154	54.0%	120	42.1%	11	3.9%
Wedding Supplies & Services	30,951	534	285	431	172	60.4%	94	33.0%	19	6.7%
Water Companies - Bottled, Bulk	22,339	674	285	431	265	93.0%	17	6.0%	3	1.1%
Snow Removal Service	17,093	790	284	434	125	44.0%	152	53.5%	7	2.5%
Campgrounds & RV Parks	32,187	513	283	435	214	75.6%	67	23.7%	2	0.7%
Medical - Dental Discount Plans	31,195	530	281	436	180	64.1%	91	32.4%	10	3.6%
Attorneys & Lawyers - Collections Law	22,772	661	280	437	192	68.6%	82	29.3%	6	2.1%
Energy Conservation Products & Services	77,608	249	278	438	195	70.1%	69	24.8%	14	5.0%
Contract Manufacturing	43,188	431	278	438	226	81.3%	51	18.3%	1	0.4%
Seals - Notary & Corporation	24,202	639	278	438	71	25.5%	174	62.6%	33	11.9%
Shopping Service - Personal	8,798	1,135	276	441	202	73.2%	70	25.4%	4	1.4%
Property Maintenance	68,771	280	274	442	174	63.5%	89	32.5%	11	4.0%
Consignment Service	14,892	894	295	442	48	24%	120	43.8%	27	9.0%
Awnings & Canopies	53,832	357	271	444	165	60.9%	100	36.8%	6	2.1%
Hair Styling and Services	26,252	616	271	444	190	70.1%	72	26.6%	9	3.3%
Auto Perform, Race & Sport Equipment	27,444	595	269	446	150	55.8%	112	41.6%	7	2.6%
Manufactured Homes Distributors & Manufacturers	49,576	382	268	447	203	75.7%	63	23.5%	2	0.7%
Skateboards & Equipment	29,934	547	268	447	161	60.1%	103	38.4%	4	1.5%
Real Estate Developers	91,126	208	267	449	190	71.2%	73	27.3%	4	1.5%
Schools - General Interest	62,671	311	267	449	183	68.5%	75	28.1%	9	3.4%
Fireplaces	42,497	435	267	449	229	85.8%	33	12.4%	5	1.9%
Auto Parts & Supplies - Used	13,987	885	266	452	195	73.3%	71	26.2%	0	0.0%
Patio, Porch & Deck Enclosures	59,683	328	265	453	177	66.8%	81	30.6%	7	2.6%
Home Centers	14,073	883	265	453	216	81.5%	46	17.4%	3	1.1%
Utility Contractors	27,886	585	264	455	226	85.6%	36	13.6%	2	0.8%
Video Games - Service & Repair	14,453	965	264	455	87	38.0%	101	38.2%	10	3.8%
Janitor Service	142,705	132	261	457	167	64.0%	86	33.0%	8	3.1%
Job Listing & Advisory Services	63,900	308	261	457	177	67.8%	57	21.8%	27	10.3%
Novelties - Retail	28,294	578	261	457	144	55.2%	96	36.8%	21	8.0%
Sunglasses	23,649	650	261	457	153	58.6%	57	21.8%	51	19.5%
Interior Decorators & Designers	89,196	212	260	461	146	56.2%	96	36.9%	18	6.9%
Motivational & Self Improvement Training	21,946	815	260	461	80	30.4%	101	38.2%	1	0.4%
Prize Promotions	24,192	640	259	463	163	62.9%	72	27.8%	24	9.3%
Formal Wear	20,724	713	257	464	159	61.9%	83	32.3%	15	5.8%
Auto Customizing	32,978	505	256	465	141	55.1%	111	43.4%	4	1.6%
Auto Accessories	15,244	846	256	465	134	52.3%	114	44.5%	8	3.1%
Motor Scooters - Dealers	15,080	850	256	465	163	63.7%	91	35.5%	2	0.8%
Publishers - Magazine	13,856	890	255	468	155	59.8%	88	34.5%	12	4.7%
Real Estate Loan Modification	11,433	984	255	468	57	22.4%	134	52.5%	64	25.1%
Electric Equipment - Service & Repair	24,983	629	254	470	192	75.6%	54	21.3%	8	3.1%
Auto Radios & Stereos - Sales & Repair	30,433	541	253	471	146	57.7%	102	40.3%	5	2.0%
Water Heaters - Dealers	25,940	619	252	472	211	83.7%	40	15.9%	1	0.4%
Septic Tanks - Treatment Supplies	4,086	1,600	252	472	237	94.0%	13	5.2%	2	0.8%
Video Production Services	65,405	261	247	474	115	45.8%	123	49.0%	13	5.2%
Magazines - Distributors	9,680	1,076	245	475	190	76.0%	51	20.0%	3	1.2%
Manufactured Homes - Dealers	46,230	411	249	476	172	69.1%	69	27.7%	8	3.2%
Granite	85,631	220	248	477	151	60.9%	90	36.3%	7	2.8%
Craft Supplies	26,531	610	248	477	143	57.7%	101	40.7%	4	1.6%
Catalog Showrooms	22,593	669	246	479	236	95.9%	9	3.7%	1	0.4%
Investment Advisory Service	172,844	115	244	480	154	63.1%	72	29.5%	18	7.4%
Coolers & Copier Supplies	46,689	244	244	480	173	70.9%	68	27.9%	3	1.2%
Repossession Service	27,856	586	244	480	144	59.0%	99	40.6%	1	0.4%
Personal Services	58,370	332	243	483	138	56.8%	82	33.7%	23	9.5%
Cooking Utensils	46,580	408	243	483	198	81.5%	44	18.1%	1	0.4%
Event Planners	29,039	561	243	483	119	49.0%	95	39.1%	29	11.9%
Photography Sales	10,873	1,018	243	483	97	39.9%	126	51.9%	20	8.2%
Fence - Sales, Service & Contractors	40,827	446	241	487	158	58.5%	87	36.1%	13	5.4%
Physicians & Surgeons - Weight Reduction	31,486	241	241	487	222	92.1%	18	7.5%	1	0.4%
Garage Builders	61,566	320	238	489	178	74.8%	59	24.8%	1	0.4%
Health Maintenance Organizations	83,075	228	237	490	210	88.6%	22	9.3%	5	2.1%
Food Manufacturers, Wholesalers, Distributors	76,981	252	237	490	166	70.0%	58	24.5%	13	5.5%
Auto Service - Window Tinting	45,323	416	237	490	139	58.6%	90	38.0%	8	3.4%
Yacht Charter Broker	41,699	439	237	490	147	57.8%	97	41.8%	1	0.4%
Home Health Services	202,652	98	236	494	167	70.8%	61	25.8%	8	3.4%
Landscape Maintenance	43,272	430	236	494	112	47.5%	114	48.3%	10	4.2%
Wedding Consultants	31,962	515	236	494	133	56.4%	87	36.9%	16	6.8%
Monuments	27,197	601	236	494	132	55.9%	71	30.1%	33	14.0%
T-Shirts	31,291	527	234	498	110	47.0%	103	44.0%	21	9.0%
Health & Fitness Program Consultants	29,696	550	234	498	163	69.7%	68	29.1%	3	1.3%
Mailing Lists	19,693	616	233	500	174	74.7%	46	19.7%	13	6.2%
Night Clubs	18,018	773	233	500	96	41.2%	132	56.7%	5	2.1%
Adult Entertainment	28,740	567	231	502	98	42.4%	127	55.0%	6	2.6%
Auto Warranty Service	25,417	624	231	502	209	90.5%	16	6.9%	6	2.6%
Auto Auctions	38,459	461	230	504	166	72.2%	63	27.4%	1	0.4%
Coffee & Tea	31,858	517	230	504	175	76.1%	53	23.0%	2	0.9%
Tire Distributors & Manufacturers	5,726	1,392	230	504	122	36.5%	8	3.5%	0	0.0%
Art Galleries, Dealers & Consultants	41,209	443	229	507	121	52.8%	92	40.2%	16	7.0%
Truck Dealers	37,712	465	229	507	176	76.9%	50	21.8%	3	1.3%
Food Products	31,896	516	229	507	124	54.1%	81	35.4%	24	10.5%
Lube & Oil - Mobile	11,978	964	229	507	149	65.1%	80	34.9%	0	0.0%
Waste Reduction, Disposal, Recycle Equipment	19,336	745	228	511	182	79.8%	44	19.3%	2	0.9%
Accountants - Certified Public	168,697	116	227	512	116	62.1%	78	34.4%	8	3.5%
Auto Service - Sound Systems Sales & Service	21,264	702	227	512	163	71.8%	61	26.3%	3	1.3%
Real Estate Loans	66,598	291	225	514	72	32.0%	147	65.3%	6	2.7%
Surplus & Salvage Merchandise	19,235	748	225	514	85	37.8%	131	58.2%	9	4.0%
Lawn & Garden Sprinkler Systems	67,226	287	224	516	132	58.9%	88	39.3%	4	1.8%
Association Management	39,493	457	224	516	185	82.6%	34	15.2%	5	2.2%
Boat Repair	32,095	514	224	516	135	60.3%	86	38.5%	3	1.3%
Insurance - Life	100,224	191	223	519	196	87.9%	22	9.5%	5	2.2%
Video Tapes & Discs - Dealers	8,684	1,144	223	519	130	58.3%	84	37.7%	9	4.0%
Information Technology Services	34,057	495	222	521	188	84.7%	31	14.0%	3	1.4%
Product Development & Marketing	59,487	329	221	522	184	83.3%	33	14.9%	4	1.8%
Insurance Claim Processing Services	35,081	484	220	523	179	81.4%	35	15.9%	6	2.7%
Office Furniture & Equipment	64,019	306	218	524	121	55.5%	86	39.4%	11	5.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Auto Alarms & Security Systems	33,246	502	218	524	143	65.6%	67	30.7%	8	3.7%
Transportation Consultants	31,147	532	218	524	92	42.2%	92	42.2%	1	0.5%
Septic Tanks & Systems Contractors & Dealers	64,261	303	217	527	144	66.4%	69	31.8%	4	1.8%
Financing	37,218	470	217	527	187	86.2%	26	12.0%	4	1.8%
Limousine	33,313	501	217	527	149	68.7%	62	28.6%	6	2.8%
Immigration & Naturalization Consultants	24,107	517	217	527	100	46.1%	75	34.6%	4	1.8%
Bathroom Remodeling	64,762	300	216	531	137	63.4%	71	32.9%	8	3.7%
Electric Equipment & Supplies - Retail	26,239	617	215	532	150	69.8%	61	28.4%	4	1.9%
Tattoos	60,317	326	214	533	114	53.3%	88	41.1%	12	5.6%
Air Purification & Cleaning Systems & Equipment	52,194	368	213	534	168	78.9%	35	16.4%	10	4.7%
Paralegals	45,998	412	213	534	112	52.6%	94	44.1%	7	3.3%
Grocery - Bulk Food Stores	20,880	711	212	535	145	68.4%	65	30.7%	2	0.9%
Tire Retread & Repair	15,428	834	212	536	131	61.8%	78	36.8%	3	1.4%
Multi-Level Selling Companies	145,483	130	211	538	185	87.7%	22	10.4%	4	1.9%
Credit Card ? Merchant Services	22,720	664	210	539	188	89.5%	22	10.5%	0	0.0%
Physicians & Surgeons - Family Practice	12,951	924	210	539	158	75.2%	48	22.9%	4	1.9%
Window Shades	34,168	490	209	541	138	66.0%	59	28.2%	12	5.7%
Credit Repair Services - No Advance Fee	64,533	208	208	542	191	91.8%	17	8.2%	0	0.0%
Optical Goods - Service & Repair	23,750	647	208	542	149	71.6%	57	27.4%	2	1.0%
Investment Securities	78,986	244	207	544	143	69.1%	59	28.5%	5	2.4%
Computers - Training	44,468	425	207	544	169	81.6%	28	13.5%	10	4.8%
Air Conditioning Repair	34,594	488	207	544	109	52.7%	88	42.5%	10	4.8%
Furniture - Childrens	19,362	743	207	544	132	63.8%	71	34.3%	4	1.9%
Shipping Masters	16,430	811	207	544	89	43.0%	78	37.7%	40	19.3%
Building Construction Consultants	83,302	225	206	549	117	56.8%	86	41.4%	3	1.5%
Checks - Printing	48,748	490	206	549	201	97.6%	4	1.9%	1	0.5%
Health Resorts	22,096	680	206	549	107	51.9%	97	47.1%	2	1.0%
Baseball Cards & Sports Memorabilia	15,684	823	206	549	130	63.1%	73	35.4%	3	1.5%
Shoe Repair	10,937	1,015	206	549	99	48.1%	102	49.5%	5	2.4%
Check Cashing Protection Systems	4,691	1,508	206	549	204	99.0%	1	0.5%	1	0.5%
Chimney Builders & Repair	64,163	205	205	555	125	61.0%	58	28.2%	22	10.7%
Irrigation Systems & Equipment	57,155	343	204	556	142	69.6%	51	25.0%	11	5.4%
Meat - Retail	46,388	409	204	556	132	64.7%	67	32.8%	5	2.5%
Boutiques	16,982	795	204	556	113	55.4%	84	41.2%	7	3.4%
Electronic Mail Service	4,641	1,517	204	556	146	71.6%	51	25.0%	7	3.4%
Resume Service	37,469	467	203	560	145	71.4%	50	24.6%	8	3.9%
Bathtubs & Sinks - Repair & Refinish	60,903	202	203	561	81	51.0%	81	40.1%	18	8.5%
Truck Repair & Service	50,027	381	202	561	133	65.8%	65	32.2%	4	2.0%
Books - Used & Rare	14,630	866	202	561	134	66.3%	65	32.2%	3	1.5%
Psychics	14,410	876	202	561	116	57.4%	80	39.6%	6	3.0%
Cosmetics - Wholesale & Manufacturers	8,148	1,178	202	561	175	86.6%	25	12.4%	2	1.0%
Mobile Telephone Service	5,169	1,458	202	561	88	43.6%	111	55.0%	3	1.5%
Charity - Local	105,149	199	202	567	174	87.4%	23	11.6%	2	1.0%
Incorporating Companies	32,419	366	199	567	179	89.9%	18	9.0%	2	1.0%
Jewelry Buyers	42,857	434	198	569	81	40.9%	115	58.1%	2	1.0%
Marble & Granite Installation, Stonework Fabrication	36,646	477	198	569	114	57.6%	75	37.9%	9	4.5%
Golf Equipment & Supplies - Retail	27,791	587	198	569	118	59.6%	75	37.9%	5	2.5%
Sweepstakes	26,449	611	197	572	98	49.7%	51	25.9%	48	24.4%
Projection Apparatus	3,749	1,665	197	572	184	98.5%	3	1.5%	0	0.0%
Home Decor, Accessories & Gifts - Online Retailer	3,246	1,722	197	572	196	99.5%	1	0.5%	0	0.0%
Tutoring	77,848	246	196	575	146	74.5%	39	19.9%	11	5.6%
Landscape Designers	62,456	312	196	575	112	57.1%	81	41.3%	3	1.5%
Airport Transportation	10,939	1,014	196	575	154	78.6%	41	20.9%	1	0.5%
Vending Machines	40,148	452	195	578	100	51.3%	81	41.5%	14	7.2%
Athletic Organizations	22,532	670	195	578	161	82.6%	33	16.9%	1	0.5%
Funeral Related Services	46,957	404	194	580	112	59.7%	77	39.7%	5	2.5%
Motorcycles - Repairing & Service	18,982	753	194	580	113	58.2%	78	40.2%	3	1.5%
Engines - Supplies, Equipment & Parts	13,537	897	193	582	128	66.3%	40	20.7%	25	13.0%
California -- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance Services	9,286	1,097	193	582	37	19.2%	135	69.9%	21	10.9%
Medical Imaging Services	5,906	1,377	193	582	77	37.3%	40	20.7%	81	42.0%
Payroll Service	40,797	447	192	585	169	88.0%	23	12.0%	0	0.0%
Furniture - Outdoor	33,336	492	192	585	147	76.6%	43	22.4%	2	1.0%
Dental Equipment - Repair & Refinish	1,988	2,124	192	585	13	6.8%	177	92.2%	2	1.0%
Hardwood Floor Contractors	71,800	269	191	588	98	51.3%	86	45.0%	7	3.7%
Buildings - Metal	34,787	487	191	588	149	78.0%	41	21.5%	1	0.5%
Restaurant Equipment & Supplies	32,874	507	190	590	115	60.5%	71	37.4%	4	2.1%
Real Estate Investors	62,373	313	189	591	100	52.9%	81	42.9%	8	4.2%
Legal Services Plans	23,039	364	189	591	145	76.7%	39	20.6%	5	2.6%
Computers - Disaster Recovery	44,923	419	189	591	108	57.1%	80	42.3%	1	0.5%
Sightseeing Tours	31,618	521	189	591	123	65.1%	65	34.4%	1	0.5%
All-Terrain Vehicles	25,122	627	189	591	114	60.3%	70	37.0%	5	2.6%
Saws	21,240	704	189	591	166	87.8%	23	12.2%	0	0.0%
Carpets	15,641	827	189	591	161	85.2%	27	14.3%	1	0.5%
Ambulance Service	40,682	537	188	598	148	78.7%	39	20.7%	1	0.5%
Patio & Deck Builders	82,059	315	187	599	104	55.6%	71	38.0%	12	6.4%
Shutters	51,687	371	186	600	107	57.5%	71	38.2%	8	4.3%
Upholsterers	39,949	455	186	600	93	50.0%	83	44.6%	10	5.4%
Insurance - Travel	15,392	837	186	600	180	96.8%	6	3.2%	0	0.0%
Battery Supplies	21,888	688	185	603	121	65.4%	59	31.9%	5	2.7%
Auto Service - Specialty Parts	10,545	1,032	185	603	144	76.2%	44	23.8%	0	0.0%
Appliances - Used	7,649	1,218	185	603	120	64.9%	53	28.6%	12	6.5%
Graphic Designers	53,208	361	184	606	91	49.5%	81	44.0%	12	6.5%
Importers	22,542	671	183	607	131	71.6%	49	26.8%	3	1.6%
Photo Finishing - Retail	19,371	742	181	608	116	64.1%	63	34.8%	2	1.1%
Tools - Hand	8,947	1,121	181	608	165	91.2%	15	8.3%	1	0.6%
Antiques - Dealers	51,559	373	180	610	114	63.3%	60	33.3%	6	3.3%
Retail Stores	13,819	892	180	610	103	57.2%	65	36.1%	12	6.7%
Musical Instruments - Supplies & Accessories	13,403	902	180	610	101	56.1%	79	43.9%	0	0.0%
Management Consultants	61,137	321	179	613	107	59.8%	62	34.6%	10	5.6%
Screening - Background & Employment	23,786	645	179	613	166	92.7%	13	7.3%	0	0.0%
Furniture Designers & Custom Builders	30,259	543	178	615	114	64.0%	60	33.7%	4	2.2%
Vanity Publishers	5,699	1,399	176	616	130	73.9%	23	13.1%	23	13.1%
Lawn & Tree Care	4,174	1,746	176	616	109	61.9%	50	33.5%	8	4.5%
Air conditioning & Heating Contractors - Commercial	30,485	540	175	618	116	66.3%	53	30.3%	8	4.3%
Marine Sales & Service	28,729	568	175	618	124	70.9%	49	28.0%	2	1.1%
Airlines - Ticket Agencies	9,133	1,106	174	620	151	86.8%	20	11.5%	3	1.7%
Social Networking	6,106	1,353	174	620	131	75.3%	29	16.7%	14	8.0%
Watches - Service & Repair	28,582	569	173	622	113	65.3%	56	32.4%	4	2.3%
Spas & Hot Tubs - Supplies & Parts	9,173	1,089	172	623	36	3.6%	102	62.2%	2	1.2%
Buildings - Pre - Cut, Prefab & Modular - Dealers	30,577	538	171	624	125	73.1%	43	25.1%	3	1.8%
Mens Clothing & Furnishings - Retail	27,619	589	171	624	89	52.0%	74	43.3%	8	4.7%
Real Estate Appraisers	55,173	349	170	626	120	70.6%	47	27.6%	3	1.8%
Cabinet Manufacturer	61,703	319	169	627	98	58.0%	66	39.1%	5	3.0%
Auto & Truck Brokers	59,073	330	169	627	105	62.1%	63	37.3%	1	0.6%
Recreational Vehicles - Rent & Lease	10,773	1,024	168	629	77	45.8%	78	45.2%	15	8.9%

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Screen Printing	30,688	536	167	630	90	53.9%	72	43.1%	5	3.0%
Maids & Butlers Service	27,436	596	167	630	85	50.9%	78	46.7%	4	2.4%
Cleaning Compounds	2,860	1,866	167	630	161	96.4%	6	3.6%	0	0.0%
Window Cleaning	68,507	281	165	633	96	58.2%	62	37.6%	7	4.2%
Funeral Directors	65,051	297	165	633	119	72.1%	43	26.1%	3	1.8%
Dental Service Plans	29,689	164	165	633	134	81.7%	30	18.3%	0	0.0%
Casinos	14,770	860	164	635	127	77.4%	35	21.3%	2	1.2%
Energy Management & Conservation Consultant	40,057	453	163	637	111	68.1%	52	31.9%	0	0.0%
Cleaning Supplies	20,156	726	163	637	78	47.9%	79	48.5%	6	3.7%
Doors - Repair	44,032	427	162	639	108	66.7%	52	32.1%	2	1.2%
Bookkeeping Service	76,034	257	161	640	98	61.5%	53	32.9%	9	5.6%
Draperies & Curtains - Retail & Custom	35,795	161	161	640	115	70.2%	44	27.3%	4	2.5%
Business Promotions - General	32,930	506	161	640	85	52.8%	54	33.5%	22	13.7%
Woodworking	31,473	524	161	640	48	29.8%	97	60.2%	16	9.9%
Bed & Breakfast	23,013	658	161	640	101	62.7%	56	34.8%	4	2.5%
Lawn Mowers	20,298	722	161	640	116	72.0%	44	27.3%	1	0.6%
Greeting Cards - Retail	9,963	1,063	161	640	146	90.7%	15	9.3%	0	0.0%
Furniture Repair & Refinish	34,822	486	160	647	84	52.5%	55	34.4%	21	13.1%
Childrens & Family Entertainment	5,604	1,402	160	647	113	70.6%	40	25.0%	7	4.3%
Auto Body Shop Equipment & Sup	7,508	1,226	159	649	79	49.7%	73	45.9%	7	4.4%
Excavating Contractors	156,284	124	158	650	98	62.0%	55	34.8%	5	3.2%
Photographic Equipment & Supplies - Wholesale & Manufacturing	2,568	1,949	158	650	89	56.3%	51	32.3%	18	11.4%
Trucking Transportation Brokers	47,170	403	157	652	107	68.2%	49	31.2%	1	0.6%
Gift Baskets & Parcels	24,452	538	156	653	104	64.7%	50	32.1%	5	2.8%
Market Survey Companies	47,581	399	155	654	97	62.6%	31	19.7%	27	17.0%
College Admission Counseling	1,641	2,258	155	654	82	52.9%	73	47.1%	0	0.0%
Attorneys & Lawyers - Bankruptcy & Taxes	30,983	533	154	656	145	94.2%	9	5.8%	0	0.0%
Cemeteries	18,166	769	154	656	114	74.0%	40	26.0%	0	0.0%
Rental Service Stores & Yards	15,462	833	154	656	102	66.2%	48	31.2%	4	2.6%
Kitchen Cabinets & Equipment - Household	62,093	314	153	659	107	69.9%	42	27.5%	4	2.6%
Coaching - Business	49,013	387	153	659	128	83.7%	21	13.7%	5	3.1%
Advertising - Telephone	12,691	941	153	659	64	41.8%	83	54.2%	6	3.9%
Medical Service Organizations	18,070	771	152	662	110	72.4%	41	27.0%	1	0.7%
Massage Therapeutic	9,442	1,084	152	662	87	57.2%	25	16.4%	40	26.3%
Soliciting Organizations	9,515	1,081	151	664	132	87.4%	16	10.6%	3	2.0%
Roommate Referral Service	2,973	1,839	151	664	128	84.8%	23	15.2%	0	0.0%
Stoves - Wood, Coal	22,235	150	145	676	118	78.7%	29	19.3%	3	2.0%
Mailing Machines & Equipment	8,000	1,195	150	666	136	90.7%	14	9.3%	0	0.0%
Data Communications Equipment & Systems	15,559	830	149	668	136	91.3%	11	7.4%	2	1.3%
Beauty Schools	31,774	519	148	669	115	77.7%	32	21.6%	1	0.7%
Schools - Academic - Special Education	30,146	545	148	669	96	64.9%	41	27.7%	11	7.4%
Condominiums	16,828	804	146	671	108	74.0%	37	25.3%	1	0.7%
Compact Discs, Tapes & Records - Retail	15,242	838	146	671	78	53.4%	61	41.1%	8	5.0%
School Supplies	14,887	856	146	671	63	43.2%	81	55.5%	2	1.4%
Recreation Centers	13,127	916	146	671	114	78.1%	29	19.9%	3	2.1%
Laundries	6,070	1,357	146	671	79	54.1%	62	42.5%	5	3.4%
Wheel Chairs	10,347	1,044	145	676	132	91.0%	11	7.6%	2	1.4%
Theaters	10,310	1,045	145	676	104	71.7%	38	26.2%	3	2.1%
Recycling - Computers & Other Electronics	9,200	1,394	145	676	136	93.8%	8	5.5%	1	0.7%
Landscape Architects	57,558	449	144	679	177	53.5%	58	40.5%	9	6.3%
Employment Training	32,196	512	144	679	56	38.9%	62	43.1%	26	18.1%
Barbers	24,797	630	144	679	88	61.1%	52	36.1%	4	2.8%
Video Games - Rent & Lease	13,172	911	144	679	135	93.8%	8	5.6%	1	0.7%
Air Conditioning Systems - Cleaning	11,600	979	144	679	72	50.0%	61	42.4%	11	7.6%
Appliances - Small - Supplies & Parts	10,059	1,058	144	679	121	84.0%	23	16.0%	0	0.0%
Vacuum Cleaners - Service & Repair	19,827	733	143	685	98	68.5%	38	26.6%	7	4.9%
Fabric Shops	18,103	770	143	685	117	81.8%	25	17.5%	1	0.7%
Security Guard & Patrol Service	98,799	194	142	687	85	59.9%	45	31.7%	12	8.5%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	53,082	363	142	687	105	73.9%	37	26.1%	0	0.0%
Identity Theft Protection & Prevention Services	36,808	476	142	687	128	90.1%	8	5.6%	6	4.2%
Bail Bonds	34,146	491	142	687	62	43.7%	76	53.5%	4	2.8%
Property Management - Industrial & Commercial	15,478	827	142	687	113	79.6%	28	19.7%	1	0.7%
Laser Cosmetic Services	7,827	1,206	142	687	37	26.1%	52	36.6%	53	37.3%
Water Treatment Equipment, Service & Supplies	41,333	442	141	693	115	81.6%	19	13.5%	7	5.0%
Furniture - Wholesale	16,746	806	141	693	100	70.9%	35	24.8%	6	4.3%
Septic Tanks & Systems Cleaning	41,483	440	140	695	84	60.0%	46	32.9%	10	7.1%
Fireplace Equipment - Retail	24,795	631	140	695	108	77.1%	31	22.1%	1	0.7%
Carpenters	57,485	340	139	697	54	38.8%	71	55.4%	8	6.0%
Accountants	57,314	632	139	697	81	58.3%	55	39.6%	3	2.2%
Medical Alarms	54,023	356	139	697	124	89.2%	14	10.1%	1	0.7%
Alterations - Clothing	16,850	801	139	697	91	65.5%	46	33.1%	2	1.4%
Legal Clinics	21,198	705	138	701	93	67.4%	35	25.4%	10	7.2%
Adult & Continuing Education	13,278	905	138	701	115	83.3%	21	15.2%	2	1.4%
Trade Shows, Expositions & Fairs	11,262	997	138	701	89	62.3%	52	37.7%	0	0.0%
Pharmaceutical Products - Wholesale & Manufacturing	20,479	720	137	704	47	20.8%	40	29.2%	0	0.0%
Computers - Multimedia	13,974	887	137	704	116	84.7%	20	14.6%	1	0.7%
Legal Document Assistance	13,871	889	137	704	95	69.3%	40	29.2%	2	1.5%
Gun Dealers	13,300	904	136	707	75	55.1%	59	43.4%	2	1.5%
Auto Warranty Plans	12,856	928	136	707	114	83.8%	16	11.8%	6	4.4%
Booths - Toll, Parking	1,852	2,139	136	707	128	94.1%	16	4.4%	2	1.5%
Sewing Machines - Dealers	20,527	134	134	710	109	81.3%	21	17.5%	2	1.5%
Recreational Vehicles - Repair & Service	18,279	765	134	710	98	73.1%	31	23.1%	5	3.7%
Shoes - Orthopedic	16,458	809	134	710	106	79.1%	26	19.4%	2	1.5%
Newspaper Distributors	4,304	1,571	133	713	125	94.0%	6	4.5%	2	1.5%
Auto Inspection Stations	21,124	707	132	714	95	72.0%	35	26.5%	2	1.5%
Entertainers	18,019	772	132	714	68	51.5%	60	45.5%	4	3.0%
Dentist - Dental Surgery	9,873	1,321	132	714	65	49.2%	14	10.6%	53	40.7%
Dancing Instruction	27,093	602	131	717	74	56.5%	53	40.5%	4	3.1%
Physical Therapists	42,368	437	130	718	99	76.2%	26	20.0%	5	3.8%
Auto Dealers - Antique & Classic	20,070	728	130	718	73	56.2%	57	43.8%	0	0.0%
Pressure Washing	45,826	413	128	720	82	64.1%	42	32.8%	4	3.1%
Insurance Consultants	37,012	473	128	720	55	43.0%	68	53.1%	5	3.9%
Banquet Facilities	28,515	127	127	721	74	58.3%	50	39.4%	3	2.4%
Physicians & Surgeons - Dermatology	11,649	895	127	722	104	81.9%	20	15.2%	3	2.4%
Grant Writers	10,239	1,048	127	722	46	36.2%	56	44.1%	25	19.7%
Hair Replacement	26,806	605	126	725	95	75.4%	27	21.4%	4	3.2%
Data Processing Service	23,954	642	126	725	101	80.2%	23	18.3%	2	1.6%
Linens - Retail	11,250	998	126	725	71	56.3%	49	38.9%	6	4.8%
Parking Attendant Service	5,611	1,386	126	725	96	76.2%	29	23.0%	1	0.8%
Sales Promotion Service	23,279	655	125	729	70	56.0%	30	24.0%	25	20.0%
Online Drug & Prescription Services	16,439	810	125	729	91	72.8%	15	12.0%	19	15.2%
Dance Companies	16,086	817	125	729	73	58.4%	49	39.2%	3	2.4%
Farm Equipment	25,432	623	124	732	104	83.9%	19	15.3%	1	0.8%
Lawn Mowers - Sharpen & Repair	14,827	857	124	732	81	65.3%	40	32.3%	3	2.4%
Auto Parts & Supplies - Custom Wheels/Rims	8,690	1,143	124	732	71	57.3%	51	41.1%	2	1.6%

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Luggage - Retail	11,162	1,001	123	735	96	78.0%	24	19.5%	3	2.4%
Magazine Sales by Mail	4,514	1,539	123	735	61	49.6%	42	34.1%	20	16.3%
Home Theater	40,042	454	122	737	83	68.0%	35	28.7%	4	3.3%
Answering Services	29,476	555	122	737	112	91.8%	10	8.2%	0	0.0%
Pyramid Companies	12,235	953	122	737	31	25.4%	89	73.0%	2	1.6%
Sporting Goods - Wholesale & Manufacturers	6,219	1,334	122	737	98	80.3%	24	19.3%	0	0.0%
Fire & Smoke Alarm Systems	36,923	474	121	741	90	74.4%	28	23.1%	3	2.5%
Business Brokers	32,514	509	121	741	54	44.6%	64	52.9%	3	2.5%
Dentist - Orthodontist	28,235	579	121	741	84	69.4%	34	28.1%	3	2.5%
Trucking	44,754	422	120	744	75	62.5%	41	34.2%	4	3.3%
Solar Energy Products - Retail	15,303	842	120	744	95	79.2%	25	20.8%	0	0.0%
Party Supplies - Renting	15,746	801	119	746	66	55.5%	51	42.9%	2	1.7%
Travel & Moving Services	20,953	709	118	747	79	66.9%	36	30.5%	3	2.5%
Mobile Telephone Equipment & Supplies	15,830	819	118	747	53	44.9%	44	37.3%	21	17.8%
Medical Business Administration	15,709	822	118	747	57	48.3%	57	48.3%	4	3.4%
Wheels	12,133	959	118	747	44	37.3%	71	60.2%	3	2.5%
Jewelry Repair	11,786	970	118	747	74	62.7%	42	35.6%	2	1.7%
Religious Goods	6,705	1,293	118	747	47	39.8%	66	55.9%	5	4.2%
Jewelry Designers	24,742	632	117	753	54	46.2%	62	53.0%	1	0.9%
Embroidery	21,097	708	117	753	61	52.1%	50	42.7%	6	5.1%
Sauna Equipment & Supplies	12,764	936	116	755	69	59.5%	42	36.2%	5	4.3%
Television Stations & Broadcast Companies	26,391	612	115	756	81	70.4%	26	22.6%	8	7.0%
Spas & Hot Tubs - Service & Repair	19,122	750	115	756	77	67.0%	33	28.7%	5	4.3%
Podiatrists	13,448	826	115	756	80	69.6%	41	30.4%	0	0.0%
Printing Supplies	16,145	815	114	759	51	44.7%	69	52.6%	3	2.6%
Furniture - Used	10,531	1,033	114	759	77	67.5%	35	30.7%	2	1.8%
Connectors - Electric	5,438	1,427	114	759	102	89.5%	12	10.5%	0	0.0%
Sod & Sodding Service	16,707	807	113	762	76	67.3%	37	32.7%	0	0.0%
Liquor Stores	19,799	734	112	763	75	67.0%	37	33.0%	0	0.0%
Title Loans	7,408	1,235	112	763	76	67.9%	33	29.5%	3	2.7%
Appliances - Small - Wholesale & Manufacturers	4,028	1,608	112	763	91	81.3%	21	18.8%	0	0.0%
Marinas	13,675	893	111	766	70	63.1%	41	36.9%	0	0.0%
Boat Equipment & Supplies	10,962	1,012	111	766	48	43.2%	63	56.8%	0	0.0%
Laundries - Self Service	7,338	1,242	111	766	46	41.4%	60	54.1%	5	4.5%
Traffic & Parking Consultants	4,787	1,495	111	766	103	92.8%	8	7.2%	0	0.0%
Recording Service - Sound & Video	29,667	552	110	770	49	44.5%	52	47.3%	9	8.2%
Foreclosure Rescue	12,702	1,140	110	770	18	2.9%	61	55.1%	29	26.1%
Clocks - Service & Repair	8,063	1,186	110	770	61	55.5%	45	40.9%	4	3.6%
Sales & Order Books	4,594	1,528	110	770	97	88.2%	9	8.2%	4	3.6%
Attorneys & Lawyers - Bankruptcy	57,803	337	109	774	92	84.4%	16	14.7%	1	0.9%
Water Well Drilling & Service	54,222	354	109	774	69	63.3%	37	33.9%	3	2.8%
Party Planning	33,014	504	109	774	49	45.0%	57	52.3%	3	2.8%
Physicians & Surgeons - Orthopedic Surgery	10,010	1,029	109	774	92	84.4%	17	15.6%	0	0.0%
Radiators - Automotive	14,662	865	109	774	67	61.5%	40	36.7%	2	1.8%
Dentistry - Cosmetic	12,070	909	109	774	76	69.7%	29	26.6%	4	3.7%
Refrigerators & Freezers - Service & Repair	6,225	1,341	109	774	56	51.4%	46	42.2%	7	6.4%
Investment Seminars	18,426	761	108	781	100	92.6%	7	6.5%	1	0.9%
Vacuum Cleaning Systems	10,980	1,009	108	781	78	72.2%	28	25.9%	2	1.9%
Candy & Confectionery - Wholesale & Manufacturers	10,122	1,052	108	781	61	57.4%	45	41.7%	1	0.9%
Photographers - Aerial	5,889	1,378	108	781	38	35.2%	58	48.1%	18	16.7%
Industrial Equipment & Supplies	34,310	489	107	785	60	56.1%	45	42.1%	2	1.9%
General Merchandise - Wholesale	21,517	696	107	785	62	57.9%	45	42.1%	0	0.0%
Computers - Security Equip & Systems	17,583	783	107	785	92	86.0%	15	14.0%	0	0.0%
Manufactured Homes - Parks	14,361	877	107	785	63	58.9%	40	37.4%	4	3.7%
Shoes - Wholesale & Manufacturers	4,012	1,613	107	785	88	82.2%	19	17.8%	0	0.0%
Chemists - Manufacturers	986	2,025	107	785	105	98.1%	2	1.9%	0	0.0%
Recycling Centers	43,167	432	106	791	74	69.8%	29	27.4%	3	2.8%
Mold & Mildew Inspection/Removal/Remediation	40,637	449	106	791	77	72.6%	29	27.4%	0	0.0%
Lumber - Retail	29,380	556	106	791	80	75.5%	22	20.8%	4	3.8%
Bus Lines	11,424	888	106	791	59	55.7%	45	42.5%	2	1.9%
Mail Box Rental & Receiving	9,061	1,111	106	791	72	72.6%	29	27.4%	0	0.0%
Manufactured Home Dealers	21,828	589	105	796	78	74.3%	25	23.8%	2	1.9%
Infomercials	6,297	1,288	105	796	99	94.3%	5	4.8%	1	1.0%
Fire Protection Equipment & Supplies	30,084	546	104	798	73	70.2%	25	24.0%	6	5.8%
Physicians & Surgeons - Ophthalmology	22,687	666	104	798	90	86.5%	11	10.6%	3	2.9%
Mailing Services - Drop Shipper	19,933	731	104	798	90	86.5%	12	11.5%	2	1.9%
Recreational Vehicles - Equipment, Parts, Supplies	17,700	777	104	798	65	62.5%	38	36.5%	1	1.0%
Hunting & Fishing Services	13,239	810	104	798	68	65.4%	33	31.7%	3	2.9%
Employee Benefit Plans	12,584	946	104	798	100	96.2%	4	3.8%	0	0.0%
Image & Graphics Printing	9,485	1,083	104	798	46	44.2%	53	51.0%	5	4.8%
Animal Breeders	9,292	1,096	104	798	50	48.2%	48	46.2%	6	5.8%
Hospital Consultants	8,202	1,174	104	798	58	55.8%	46	44.2%	0	0.0%
Rubber Products	3,226	1,775	104	798	72	69.2%	31	29.8%	1	1.0%
Display Fixtures & Materials	2,650	1,874	104	798	94	90.4%	6	5.8%	4	3.8%
Mechanical Contractors	44,285	426	103	809	75	72.8%	26	25.2%	2	1.9%
Bathroom Accessories	20,579	717	103	809	71	68.9%	25	24.3%	7	6.8%
Physicians & Surgeons - Radiology	6,658	1,297	103	809	81	78.6%	22	21.4%	0	0.0%
Nuts - Edible	5,911	1,376	103	809	96	93.2%	7	6.8%	0	0.0%
Photo Imaging Service	3,165	1,788	103	809	82	79.6%	18	17.5%	3	2.9%
Heating Equipment	25,380	623	102	814	69	67.6%	28	27.5%	5	4.9%
Heating Equipment & Systems Cleaning & Repair	12,155	874	102	814	56	54.9%	44	43.1%	2	2.0%
Truck Equipment & Parts	19,343	744	102	814	67	65.7%	31	30.4%	4	3.9%
Insurance - Property	16,987	794	102	814	97	95.1%	5	4.9%	0	0.0%
Dry Cleaners - Self Service	1,989	2,123	102	814	40	39.2%	62	60.8%	0	0.0%
Nursing Homes	57,140	344	101	819	69	68.3%	32	31.7%	0	0.0%
Telephone Equipment & Systems Service & Repair	21,951	684	101	819	68	67.3%	23	22.8%	10	9.9%
Gymnastic Instruction	16,425	819	101	819	61	60.4%	5	3.7%	6	5.9%
Video Equipment - Supplies & Parts	1,691	2,242	101	819	100	99.0%	1	1.0%	0	0.0%
Assisted Living Centers & Adult Family Homes	54,526	351	100	823	64	64.0%	35	35.0%	1	1.0%
Auto Repairing - Foreign	29,561	553	100	823	77	77.0%	23	23.0%	0	0.0%
Camps	14,727	862	100	823	57	57.0%	40	40.0%	3	3.0%
Iron Work	21,461	698	99	826	45	45.5%	49	49.5%	5	5.1%
Schools - Home Study	21,183	706	99	826	43	43.4%	40	40.2%	36	36.4%
Publishing Consultants	12,958	922	99	826	66	66.7%	28	28.3%	5	5.1%
Cabin, Cottage & Chalet - Rentals	11,074	1,006	99	826	67	67.7%	21	21.2%	11	11.1%
Professional Organizations	9,546	1,079	99	826	90	90.9%	8	8.1%	1	1.0%
Financing Consultants	29,531	554	98	831	50	51.0%	21	21.4%	27	27.6%
Appraisers	28,442	576	98	831	62	63.3%	35	35.7%	1	1.0%
Schools - Academic - Pre & Kindergarten	25,356	625	98	831	66	67.3%	26	26.5%	6	6.1%
Computer Consultant	22,612	668	98	831	58	59.2%	38	38.8%	2	2.0%
Yoga Instruction	9,314	1,093	98	831	57	58.2%	36	36.7%	5	5.1%
Tanning Salons Equipment & Supplies	6,290	1,335	98	831	40	40.8%	57	58.2%	1	1.0%
Water Heaters - Wholesale & Manufacturers	1,983	2,125	98	831	93	94.9%	5	5.1%	0	0.0%
Kitchen Remodeling	26,665	608	97	838	52	53.6%	35	36.1%	10	10.3%
Search Engine Optimization Services	15,159	849	97	838	56	57.7%	29	29.9%	12	12.4%

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Wines - Retail	10,978	1,010	97	838	56	57.7%	37	38.1%	4	4.1%
Canvas Goods	3,094	1,806	97	838	17	17.5%	24	24.7%	56	57.7%
Communication Consultants	21,932	686	96	842	67	69.8%	27	28.1%	2	2.1%
Generators - Electric	18,536	758	96	842	89	92.7%	5	5.2%	2	2.1%
Small Engine Repair	9,574	1,078	96	842	71	74.0%	20	20.8%	3	3.2%
Swimming Pools - Private	7,325	1,236	96	842	53	61.5%	32	33.3%	5	5.2%
Venetian Blinds - Dealers	21,319	701	95	846	68	71.6%	22	23.2%	5	5.3%
Liquidators	16,641	808	95	846	58	61.1%	34	35.8%	3	3.2%
Physicians & Surgeons - Pediatrics	12,999	919	95	846	77	81.1%	16	16.8%	2	2.1%
Waste Reduction, Recycle Service - Industrial	12,102	960	95	846	59	62.8%	35	36.8%	1	1.1%
Shirts - Custom Made	4,797	1,493	95	846	36	37.9%	57	60.0%	2	2.1%
Drywall Contractors	113,748	173	94	851	44	46.8%	38	40.4%	17	17.8%
Copy & Duplicating Service	41,191	444	94	851	66	70.2%	24	25.5%	4	4.3%
Rehabilitation Services	24,270	637	94	851	66	70.2%	25	26.6%	3	3.2%
Tractor Dealers	10,426	1,040	94	851	72	76.6%	21	22.3%	1	1.1%
Designers - Apparel	8,401	1,165	94	851	32	34.0%	60	63.8%	2	2.1%
Ski Equipment - Retail	5,539	1,402	94	851	34	36.2%	56	59.6%	4	4.3%
Funeral Homes	25,766	581	93	857	67	72.0%	25	28.0%	0	0.0%
Estates - Appraisals, Sales & Auctions	21,325	700	93	857	58	62.4%	34	36.6%	1	1.1%
Physicians & Surgeons - OB/GYN	20,269	724	93	857	68	73.1%	25	26.9%	0	0.0%
Aquariums - Dealers	12,978	920	93	857	58	62.4%	33	35.5%	2	2.2%
Meat - Bulk & Itinerant	6,344	1,328	93	857	40	43.0%	48	51.6%	5	5.4%
Eye/Glass Suppliers	5,597	1,408	93	857	74	79.6%	17	18.3%	2	2.2%
Internet-Based Telephone Service	4,833	1,490	93	857	43	46.2%	28	30.1%	22	23.7%
Hats - Retail	3,938	1,629	93	857	57	61.3%	33	35.3%	3	3.2%
Vacuum Cleaners - Wholesale & Manufacturers	3,731	1,669	93	857	87	93.5%	5	5.4%	1	1.1%
Auto Services - Oil & Lube	2,101	2,085	93	857	70	75.3%	23	24.7%	0	0.0%
Coffee Roasting & Handling Equipment	1,660	2,254	93	857	87	93.5%	6	6.5%	0	0.0%
Concrete - Stamped & Decorative	21,664	694	92	868	69	75.0%	21	22.8%	2	2.2%
Tailors	13,171	812	92	868	50	54.3%	41	44.6%	1	1.1%
Animal Shelters	12,913	926	92	868	66	71.7%	25	27.7%	1	1.1%
Health Care Management	11,230	1,000	92	868	62	67.4%	30	32.6%	0	0.0%
Bars & Taverns	10,376	1,043	92	868	53	57.6%	36	39.1%	3	3.3%
Hair Ornaments	1,411	2,376	92	868	26	28.3%	65	70.7%	1	1.1%
Marketing - Home Based Business	79,939	238	91	874	71	78.0%	19	20.9%	1	1.1%
Cutlery	68,447	282	91	874	74	81.3%	17	18.7%	0	0.0%
Unclaimed Funds Retrieval Services	51,884	369	91	874	76	83.5%	12	13.2%	3	3.2%
Modeling - Advance Fee	31,617	522	91	874	19	20.9%	63	69.2%	9	9.9%
Wedding Chapels & Ceremonies	17,619	781	91	874	49	53.8%	40	44.0%	2	2.2%
Blinds	17,193	789	91	874	45	49.5%	40	44.0%	6	6.6%
Merchandising Service	15,161	848	91	874	31	34.1%	58	63.7%	2	2.2%
Entertainment Bureaus	9,205	1,101	91	874	55	60.4%	34	37.4%	2	2.2%
Leather Goods - Dealers	4,861	1,487	91	874	51	63.7%	30	33.0%	3	3.3%
Shopping Service - Protective, Comparative	53,230	359	90	883	55	61.1%	18	20.0%	17	18.9%
Foundation Repair & House Leveling	42,420	436	90	883	67	74.4%	15	16.7%	8	8.9%
Upholstery & Carpet Cleaning	17,321	787	90	883	55	61.1%	28	31.1%	7	7.8%
Videographers	3,551	1,710	90	883	43	47.8%	44	48.9%	3	3.3%
Career & Outplacement Counseling	44,660	423	89	887	71	79.8%	10	11.2%	8	9.0%
Golf Carts	12,149	957	89	887	61	68.5%	25	28.1%	3	3.4%
Hair Products and Equipment	2,684	1,922	89	887	42	47.2%	38	42.7%	8	10.1%
Welding	35,082	483	88	890	47	53.4%	41	46.6%	0	0.0%
Garage Door Repair	18,696	755	88	890	69	78.2%	16	18.2%	3	3.4%
Buildings - Portable	14,608	868	88	890	44	50.0%	34	38.6%	10	11.4%
Thrift Shops	12,460	951	88	890	50	56.8%	33	37.5%	5	5.7%
Schools - Private	8,789	1,136	88	890	73	83.0%	13	14.8%	2	2.3%
Log Cabins, Homes & Buildings	28,012	592	87	895	52	59.8%	31	35.6%	4	4.6%
Pet Foods - Wholesale & Manufacturers	22,042	662	87	895	52	59.8%	35	40.2%	0	0.0%
Water Damage Restoration	22,040	683	87	895	52	59.8%	22	25.3%	13	14.9%
Auto Electric Service	12,511	948	87	895	54	62.1%	33	37.9%	0	0.0%
Taxidermists	7,659	1,215	87	895	40	46.0%	47	48.3%	5	5.7%
Computers - Furniture	2,838	1,874	87	895	80	92.0%	6	6.9%	1	1.1%
Genealogists	8,831	1,150	86	901	76	88.4%	16	11.6%	0	0.0%
Plastics - Products - Finished Wholesale & Manufacturers	8,002	1,194	86	901	26	30.2%	59	68.6%	1	1.2%
Furniture Cleaning	2,470	1,873	86	901	81	94.2%	1	1.2%	4	4.7%
Fund Raising Counselors & Orgs	40,237	450	85	904	42	49.4%	18	21.2%	25	29.4%
Office Furniture & Equipment - Rental & Leasing	28,469	575	85	904	70	82.4%	14	16.5%	1	1.2%
Covers - Protective	4,839	1,489	85	904	71	83.5%	11	12.9%	3	3.5%
Railroads	1,410	2,377	85	904	81	95.3%	1	4.7%	0	0.0%
Ringtones	538	3,020	85	904	77	90.6%	8	9.4%	0	0.0%
Radio Communication Equipment & Systems	11,439	986	84	909	57	67.9%	26	31.0%	1	1.2%
Mobile Apps	1,419	2,371	84	909	49	58.3%	17	20.2%	18	21.4%
Construction Management	33,116	503	83	911	34	41.0%	46	55.4%	3	3.6%
Bathroom Refinishing	20,280	723	83	911	40	48.2%	35	42.2%	8	9.6%
Seal Coatings	19,954	730	83	911	42	50.6%	37	44.6%	4	4.8%
Educational Research	15,285	844	83	911	44	53.0%	10	12.0%	29	34.9%
Candy & Confectionery - Retail	12,806	933	83	911	48	57.8%	29	34.9%	6	7.2%
Chemicals	12,136	958	83	911	43	51.8%	36	43.4%	4	4.8%
Emergency Disaster Preparedness Equipment & Supplies	11,161	1,002	83	911	29	34.9%	54	65.1%	0	0.0%
Advertising - Newspaper	8,615	1,153	83	911	43	51.8%	37	44.6%	3	3.6%
Auto Repair & Services - Equipment & Supplies	7,752	1,209	83	911	50	60.2%	32	38.6%	1	1.2%
Animal Health Products	5,639	1,402	83	911	17	84.3%	13	15.7%	0	0.0%
Laboratories - Testing	28,085	581	82	921	44	53.7%	35	42.7%	3	3.7%
Optical Equipment & Supplies	9,139	1,105	82	921	67	81.7%	13	15.9%	2	2.4%
Balloons - Manned	9,053	1,113	82	921	56	68.3%	24	29.3%	2	2.4%
House Furnishings & Services	8,044	1,189	82	921	43	52.4%	37	45.1%	2	2.4%
Environmental & Ecological Services	54,117	355	81	925	48	59.3%	28	34.6%	5	6.2%
Floor Coverings & Installation	26,124	621	81	925	60	74.1%	17	21.0%	4	4.9%
Referral - Contractor	22,683	667	81	925	70	86.4%	8	9.9%	3	3.7%
Carpet Layers	13,848	891	81	925	49	60.5%	26	32.1%	6	7.4%
House & Building Movers	13,241	909	81	925	66	81.5%	14	17.3%	1	1.2%
Variety Stores	5,442	1,425	81	925	50	61.7%	30	37.0%	1	1.2%
Modeling Schools	36,820	475	80	931	57	71.3%	20	25.0%	3	3.8%
Storm Windows & Doors	18,347	762	80	931	47	58.8%	21	28.8%	2	2.5%
Radon Testing & Service	17,374	786	80	931	64	80.0%	15	18.8%	1	1.3%
Glass - Repair	7,353	1,241	80	931	40	50.0%	40	50.0%	0	0.0%
Outlets - Stores, Factory, Mills	7,135	1,255	80	931	67	83.8%	13	16.3%	0	0.0%
Appliances - Major - Rent & Lease	7,090	1,262	80	931	49	61.3%	26	32.5%	5	6.3%
Locksmiths Equipment & Supplies	6,100	1,355	80	931	41	51.3%	27	33.8%	12	15.0%
Invitations & Announcements	5,812	1,375	80	931	18	22.5%	62	77.5%	0	0.0%
Warehouses - Merchandise	5,837	1,384	80	931	49	61.3%	26	32.5%	5	6.3%
Surveillance Equipment, Sales & Service	3,296	1,759	80	931	76	95.0%	4	5.0%	0	0.0%
Architects	66,224	292	79	941	50	63.3%	24	32.5%	2	2.5%
Pet Sitting Services	37,386	468	79	941	50	63.3%	26	32.9%	3	3.8%
Pet Training	27,944	584	79	941	52	65.8%	26	32.9%	1	1.3%
Boots	10,066	1,057	79	941	54	68.4%	20	25.3%	5	6.3%

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Photographic Equipment - Repair	5,252	1,447	79	941	54	68.4%	24	30.4%	1	1.3%
Sunroom & Solarium Design & Construction	20,948	710	78	946	56	71.8%	20	25.6%	2	2.6%
Telecommunication Equipment & Systems Service & Repair	9,359	1,091	78	946	64	82.1%	11	14.1%	3	3.8%
Swimwear & Accessories	7,059	1,268	78	946	39	50.0%	36	46.2%	3	3.8%
Art Goods	6,217	1,343	78	946	52	66.7%	24	30.8%	2	2.6%
Jewelry Manufacturers	37,216	471	77	950	57	74.0%	17	15.6%	8	10.4%
Automobile Dealers - Imported Cars	4,314	1,570	77	950	56	72.7%	21	27.3%	0	0.0%
Body Care Products	2,099	2,086	77	950	24	31.2%	49	63.6%	4	5.2%
Solar Energy System Design & Installation	44,567	424	76	953	61	80.3%	13	17.1%	2	2.6%
Manufacturers Agents & Representatives	14,296	880	76	953	67	88.2%	9	11.8%	0	0.0%
Candles - Retail	12,851	929	76	953	39	51.3%	29	38.2%	8	10.5%
News Publications - Trade, Association	7,182	1,251	76	953	41	60.5%	28	36.8%	2	2.6%
Freight Traffic Service	4,233	1,586	76	953	68	89.5%	8	10.5%	0	0.0%
Forensic Loan Audits	23,684	649	75	958	46	61.3%	27	36.0%	2	2.7%
Computers - Used	18,593	757	75	958	45	60.0%	26	34.7%	4	5.3%
Dental Equipment & Supplies	17,634	779	75	958	43	57.3%	30	40.0%	2	2.7%
Safety Equipment & Clothing	11,823	967	75	958	49	65.3%	26	34.7%	0	0.0%
Adult Novelties	7,510	1,225	75	958	45	60.0%	28	37.3%	2	2.7%
Contractor - Electrical	27,236	589	74	963	42	56.8%	29	39.2%	3	4.1%
Employment Service	22,414	673	74	963	47	63.5%	20	27.0%	7	9.5%
Ink Cartridge - Refill & Sales	8,488	1,159	74	963	45	60.8%	26	35.1%	3	4.1%
Auto Salvage Yards	8,363	1,168	74	963	41	55.4%	31	41.9%	2	2.7%
Campers - Dealers	8,010	1,193	74	963	58	78.4%	16	21.6%	0	0.0%
Seeds & Bulbs - Retail	6,744	1,291	74	963	68	99.2%	8	10.8%	0	0.0%
Snowmobiles	3,990	1,619	74	963	60	81.1%	18	18.9%	0	0.0%
Voice Mail Services	1,313	2,440	74	963	71	95.9%	3	4.1%	0	0.0%
Surveyors - Land	38,534	460	73	971	51	69.9%	22	30.1%	0	0.0%
Landscaping Equipment & Supplies	19,892	732	73	971	41	56.2%	29	39.7%	3	4.1%
Signs - Equipment & Supplies	6,557	1,309	73	971	68	93.2%	5	6.8%	0	0.0%
Grant - Scholarship - Financial Aid Finder Service	5,935	1,374	73	971	20	27.4%	25	34.2%	28	38.4%
Stucco & Exterior Coating Contractors	34,146	491	72	971	31	43.1%	30	41.7%	11	15.3%
Auto Restoration	14,845	858	72	975	40	55.6%	26	36.1%	6	8.3%
Farms	12,960	921	72	975	42	58.3%	28	38.9%	2	2.8%
Boat - Charter	12,644	943	72	975	40	55.6%	32	44.4%	0	0.0%
Medical Testing Companies	20,555	718	71	979	57	80.3%	12	16.9%	2	2.8%
Consumers Cooperative Organizations	11,271	995	71	979	66	93.0%	5	7.0%	0	0.0%
Machine Tools	8,840	1,131	71	979	46	64.8%	23	32.4%	2	2.8%
Comic Books	5,649	1,401	71	979	34	47.9%	28	39.4%	9	12.7%
Telephone Solicitation Companies	3,063	1,813	71	979	51	71.8%	17	9.9%	13	18.3%
Building Restoration & Preservation	28,776	566	70	984	51	72.9%	18	25.7%	1	1.4%
Gutter Cleaning	15,340	839	70	984	42	60.0%	26	37.1%	2	2.9%
Driving Proficiency Test Service	14,618	867	70	984	47	67.1%	21	30.0%	2	2.9%
Party Plans - In-Home	13,455	901	70	984	67	95.7%	3	4.3%	0	0.0%
Vehicle Transport Services	7,852	1,203	70	984	20	28.6%	48	68.6%	2	2.9%
Valet Service	5,945	1,371	70	984	50	71.4%	18	25.7%	2	2.9%
Tapes	183	3,674	70	984	31	44.3%	39	55.7%	0	0.0%
Music Instruction - Instrumental	20,875	712	69	991	41	59.4%	24	34.8%	4	5.8%
Barbecue Equipment & Supplies	11,014	1,007	69	991	32	46.4%	31	44.9%	6	8.7%
Tools - Electric	10,011	1,062	69	991	43	62.3%	25	36.2%	1	1.4%
Insured Property Replacement Service	3,142	1,991	69	991	67	97.1%	2	0.0%	2	2.9%
Lead Products	2,799	1,885	69	991	42	60.9%	27	39.1%	0	0.0%
Nanny Service	28,921	563	68	996	46	67.6%	19	27.9%	3	4.4%
Alcoholism Info & Treatment Centers	28,234	580	68	996	42	61.8%	26	38.2%	0	0.0%
Attorneys Referral Service	27,507	594	68	996	54	79.4%	14	20.6%	0	0.0%
Windows - Repairing	18,876	1,781	68	996	49	72.1%	18	26.5%	1	1.5%
Computers - Network Security	12,572	947	68	996	60	88.2%	6	8.8%	6	8.8%
Telephone Answering Equipment & Systems	11,141	1,003	68	996	47	69.1%	21	30.9%	0	0.0%
Frozen Foods - Retail	7,697	1,213	68	996	51	75.0%	15	22.1%	2	2.9%
Books - Wholesale	6,952	1,275	68	996	50	73.5%	17	25.0%	1	1.5%
Advertising - Shoppers Guides	4,294	1,575	68	996	23	33.8%	38	55.9%	7	10.3%
Camping Equipment	13,617	895	67	1,005	41	61.2%	26	38.8%	0	0.0%
Physicians & Surgeons - Internal Medicine	12,165	957	67	1,005	47	70.1%	19	28.1%	1	1.5%
Lecture & Seminar Bureaus	12,053	962	67	1,005	51	76.1%	12	17.9%	4	6.0%
Janitors Equipment & Supplies	10,858	1,019	67	1,005	62	92.5%	3	4.5%	2	3.0%
Marine Equipment & Supplies	8,716	1,141	67	1,005	31	46.3%	34	50.7%	2	3.0%
Garments - Printing & Lettering	8,444	1,163	67	1,005	27	40.3%	36	53.7%	4	6.0%
Home Accessories	7,354	1,240	67	1,005	35	52.2%	28	41.8%	4	6.0%
Interior Decorators & Designers Supplies	7,005	1,384	67	1,005	31	46.3%	47	73.1%	0	0.0%
Talent Listing Service	24,430	635	66	1,013	62	93.9%	4	6.1%	0	0.0%
Non Profit Organizations - General Membership	20,401	721	66	1,013	54	81.8%	11	16.7%	1	1.5%
Glass Coating & Tinting	19,191	749	66	1,013	45	68.2%	18	27.3%	3	4.5%
Auto Driving School	8,164	1,177	66	1,013	36	54.5%	26	39.4%	4	6.1%
Carpet & Rug Dealers - Used	8,083	1,183	66	1,013	41	62.1%	25	37.9%	0	0.0%
Urgent Care Centers	5,861	1,381	66	1,013	56	84.8%	9	13.6%	1	1.5%
Lobbyists	2,609	1,840	66	1,013	63	95.5%	3	4.5%	0	0.0%
Building Inspection	24,638	633	65	1,020	50	76.9%	13	20.0%	2	3.1%
Garden Centers	13,084	917	65	1,020	43	66.2%	20	30.8%	2	3.1%
Telecommunication Equipment & Systems Dealers	11,444	985	65	1,020	39	60.0%	24	36.9%	2	3.1%
Sports Promoters & Managers	10,032	1,061	65	1,020	34	52.3%	23	35.4%	8	12.3%
Window Coverings	8,069	1,185	65	1,020	30	46.2%	35	53.8%	0	0.0%
Public Utility Consultants	6,130	1,352	65	1,020	36	56.2%	8	12.3%	1	1.5%
Auto Smog Inspection	5,156	1,460	65	1,020	47	72.3%	17	26.2%	1	1.5%
Drug Abuse & Addiction - Info & Treatment	27,759	588	64	1,027	50	78.1%	14	21.9%	0	0.0%
Auto Seat Covers, Tops & Upholstery	15,484	832	64	1,027	47	73.4%	17	26.6%	0	0.0%
Trucking - Motor Freight	11,585	980	64	1,027	47	73.4%	17	26.6%	0	0.0%
Playground Equipment	10,992	1,008	64	1,027	54	84.4%	9	14.1%	1	1.6%
Food Plans	8,565	1,155	64	1,027	38	59.2%	27	34.4%	4	6.3%
Gun sights, Scopes & Mounts	6,659	1,295	64	1,027	31	48.4%	32	50.0%	1	1.6%
Uniform Supply Service	5,557	1,411	64	1,027	35	54.7%	29	45.3%	0	0.0%
Personal Trainers	5,025	1,469	64	1,027	41	64.1%	21	32.8%	2	3.1%
Pipes & Smokers Articles	3,764	1,662	64	1,027	10	15.6%	54	84.4%	0	0.0%
Towers	3,558	1,708	64	1,027	28	43.8%	33	51.6%	3	4.7%
Coatings - Protective	18,118	767	63	1,037	34	54.0%	26	41.3%	3	4.9%
Cabinet Equipment & Supplies	12,611	782	63	1,037	33	52.4%	28	44.3%	2	3.2%
Golf Courses - Private	9,037	1,115	63	1,037	45	71.4%	18	28.6%	0	0.0%
Flags & Banners	8,877	1,126	63	1,037	54	85.7%	8	12.7%	1	1.6%
Carpet & Rug Distributors & Manufacturers	8,651	1,148	63	1,037	51	81.0%	10	15.9%	2	3.2%
Promotional Products	7,124	1,257	63	1,037	21	33.3%	24	38.1%	18	28.6%
Boat Renting & Leasing	5,486	1,417	63	1,037	41	65.1%	22	34.9%	0	0.0%
Toys - Wholesale & Manufacturers	4,288	1,572	63	1,037	38	60.3%	21	33.3%	4	6.3%
Swords	719	2,846	63	1,037	11	17.5%	52	82.5%	0	0.0%
Stone - Natural	22,853	660	62	1,046	27	43.5%	34	54.8%	1	1.6%
Buildings - Pole & Post Frame	19,380	741	62	1,046	42	67.7%	16	25.8%	4	6.5%
Trailers - Automotive Utility	15,661	825	62	1,046	34	54.8%	27	43.5%	1	1.6%
Coffee Break Service & Supplies	10,426	1,040	62	1,046	50	80.6%	12	19.4%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Leather Clothing - Retail	9,918	1,066	62	1,046	38	61.3%	24	38.7%	0	0.0%
Auto Diagnostic Service	9,403	1,086	62	1,046	35	56.5%	19	30.6%	8	12.9%
Data Systems - Consultants & Designers	9,064	1,110	62	1,046	41	66.1%	19	30.6%	2	3.2%
Electric Equipment & Supplies - Wholesale	8,879	1,125	62	1,046	40	64.5%	22	35.5%	0	0.0%
Door & Gate Operating Devices	8,624	1,151	62	1,046	32	51.6%	29	46.8%	1	1.6%
Manufactured Homes - Transporting	7,511	1,226	62	1,046	36	58.1%	26	38.1%	3	4.8%
Posters	3,257	1,770	62	1,046	35	56.5%	26	41.9%	1	1.6%
Referral - Doctor	2,244	2,041	62	1,046	46	74.2%	14	22.6%	2	3.2%
Retirement & Life Care Communities & Homes	38,938	459	61	1,058	49	80.3%	12	19.7%	0	0.0%
Accounting Services	19,689	736	61	1,058	43	70.9%	17	27.9%	1	1.6%
Trust Companies	17,401	785	61	1,058	47	77.0%	13	21.3%	1	1.6%
Franchising	15,713	821	61	1,058	43	70.5%	18	29.5%	0	0.0%
Meat Packers	14,452	873	61	1,058	33	54.1%	23	37.7%	5	8.2%
Aircraft Charter, Rental & Lease	13,132	915	61	1,058	31	50.8%	30	49.2%	0	0.0%
Air Conditioning Supplies & Parts	12,820	932	61	1,058	36	59.0%	22	36.1%	3	4.9%
Sports Bar	6,159	1,350	61	1,058	31	50.8%	28	45.9%	2	3.3%
Television & Radio Parts - Retail	4,938	1,479	61	1,058	32	52.5%	24	39.3%	5	8.2%
Dressmakers	4,402	1,550	61	1,058	27	44.3%	23	54.1%	1	1.6%
Teeth Whitening Services	3,775	1,659	61	1,058	18	29.5%	40	65.6%	3	4.8%
Ceramic Products - Decorative	2,129	2,078	61	1,058	20	32.8%	41	67.2%	0	0.0%
Ribbons	913	2,676	61	1,058	60	98.4%	1	1.6%	0	0.0%
Retirement Planning Service	50,329	378	60	1,071	51	85.0%	9	15.0%	0	0.0%
Administrative Services	13,511	898	60	1,071	50	83.3%	10	16.7%	0	0.0%
Promotional Products - Wearable	12,728	939	60	1,071	31	53.3%	25	41.7%	1	1.7%
Insurance - Accident & Health	11,270	996	60	1,071	50	83.3%	7	11.7%	3	5.0%
Air Cargo & Package Express Service	5,958	1,368	60	1,071	23	38.3%	34	56.7%	3	5.0%
Leather	4,383	1,556	60	1,071	21	35.0%	38	63.3%	1	1.7%
Campers - Wholesale & Manufacturers	3,094	1,806	60	1,071	52	86.7%	7	11.7%	1	1.7%
Organic/Green Products	2,979	1,836	60	1,071	52	86.7%	7	11.7%	1	1.7%
Laundry Equipment	2,236	2,045	60	1,071	32	53.3%	22	36.7%	6	10.0%
Closet Systems & Accessories	23,124	650	59	1,080	36	66.1%	19	32.2%	1	1.7%
Industrial Manufacturers	15,256	845	59	1,080	47	79.7%	12	20.3%	0	0.0%
Pet Training - Dog	14,588	869	59	1,080	38	64.4%	17	28.8%	4	6.8%
Psychiatrists & Psychiatric Services	13,941	888	59	1,080	48	81.4%	11	18.6%	0	0.0%
Sales Organizations	10,945	1,013	59	1,080	40	67.8%	16	27.1%	3	5.1%
Bowling	8,946	1,122	59	1,080	45	76.3%	14	23.7%	0	0.0%
Self Defense	8,736	1,140	59	1,080	39	66.1%	20	33.9%	0	0.0%
Vertical Blinds	7,214	1,248	59	1,080	21	35.6%	35	59.3%	3	5.1%
Cigars and Cigar Accessories	1,336	2,422	59	1,080	22	37.3%	37	62.7%	0	0.0%
Screens - Door & Window	25,947	618	58	1,089	39	67.2%	18	31.0%	1	1.7%
Investment Management	10,614	1,031	58	1,089	37	63.8%	18	31.0%	3	5.2%
Manufactured Homes - Repair & Service	9,133	1,106	58	1,089	42	72.4%	14	24.1%	2	3.4%
Moving Equipment Rental	6,567	1,306	58	1,089	35	60.3%	18	31.0%	5	8.6%
Consultants - Medical	6,320	1,333	58	1,089	27	46.6%	25	43.1%	6	10.3%
Bank Equipment & Supplies	6,033	1,363	58	1,089	51	98.3%	1	1.7%	0	0.0%
Electronics Research & Development	4,392	1,554	58	1,089	54	93.1%	4	6.9%	0	0.0%
Army & Navy Goods	4,315	1,569	58	1,089	28	48.3%	30	51.7%	0	0.0%
Video Games - Supplies & Parts	4,028	1,608	58	1,089	35	60.3%	22	37.9%	1	1.7%
Employment Contractors - Temporary Help	3,145	1,729	57	1,098	35	64.4%	20	35.1%	2	3.5%
Eyeglass Training	29,182	539	57	1,098	43	75.4%	14	24.6%	0	0.0%
Marble - Natural	17,229	788	57	1,098	45	78.9%	12	21.1%	0	0.0%
Concrete Products	16,855	800	57	1,098	47	82.5%	10	17.5%	0	0.0%
Sitting Services	15,924	818	57	1,098	56	98.2%	1	1.8%	0	0.0%
Pet Boarding - Dogs	14,826	859	57	1,098	34	59.6%	22	38.6%	1	1.8%
Roofing Service Consultants	14,719	863	57	1,098	37	64.9%	17	29.8%	3	5.3%
Medical Record Service	12,177	917	57	1,098	37	64.9%	20	35.1%	0	0.0%
Recycling Services	11,627	977	57	1,098	19	33.3%	27	47.4%	11	19.3%
Estate Liquidators	8,389	1,166	57	1,098	28	49.1%	29	50.9%	0	0.0%
Accumulators	6,189	1,344	57	1,098	22	38.6%	35	61.4%	0	0.0%
Cargo & Freight Containers	5,779	1,394	57	1,098	28	49.1%	27	47.4%	7	12.3%
Soaps & Detergents	4,998	1,551	57	1,098	28	49.1%	25	43.9%	4	7.0%
Auto Electric Equipment	3,765	1,661	57	1,098	18	30.6%	38	65.7%	1	1.8%
Paint - Retail	17,634	779	56	1,112	31	55.4%	21	37.5%	4	7.1%
Commodity Brokers	15,421	835	56	1,112	45	80.4%	10	17.9%	1	1.8%
Music Publishers	13,980	886	56	1,112	30	53.6%	26	46.4%	0	0.0%
Nutritionists	11,374	991	56	1,112	35	62.5%	21	37.5%	0	0.0%
Process Servers	8,682	1,145	56	1,112	29	51.8%	20	35.7%	7	12.5%
Archeology Equipment & Supplies	7,662	1,221	56	1,112	26	46.4%	20	35.7%	1	1.8%
Petroleum Products	6,328	1,331	56	1,112	26	46.4%	28	50.0%	2	3.6%
Pardon Services	5,523	1,414	56	1,112	48	85.7%	8	14.3%	0	0.0%
Genealogy Services	3,647	1,684	56	1,112	46	82.1%	9	16.1%	1	1.8%
Drivers Education	2,804	1,884	56	1,112	28	50.0%	25	44.6%	3	5.4%
Parking Stations & Garages - Construction	1,965	2,135	56	1,112	11	19.6%	44	78.6%	1	1.8%
Pillows	26,256	465	55	1,123	15	27.3%	40	72.7%	0	0.0%
Social Service Organizations	14,763	863	55	1,123	29	52.7%	23	45.5%	1	1.8%
Billiard Equipment & Supplies	11,663	976	55	1,123	35	60.0%	19	34.5%	3	5.5%
Shoes - Custom Made	5,791	1,391	55	1,123	26	47.3%	27	49.1%	2	3.6%
Auto Repair & Service - Diesel	5,133	1,462	55	1,123	29	52.7%	24	43.6%	2	3.6%
Flowers - Preserved	1,818	2,187	55	1,123	19	34.5%	31	56.4%	5	9.1%
Roofing Materials	18,170	768	54	1,129	48	88.9%	0	0.0%	0	0.0%
Sewer Contractors	13,746	908	54	1,129	18	33.2%	18	33.2%	4	7.4%
Picture Frames - Dealers	7,656	1,216	54	1,129	32	59.3%	21	38.9%	1	1.9%
Golf Courses - Public	5,180	1,458	54	1,129	34	63.0%	4	7.4%	4	7.4%
Trailers - Camping & Travel	4,681	1,510	54	1,129	41	75.9%	13	24.1%	0	0.0%
Scrapbooking	3,871	1,637	54	1,129	41	75.9%	8	14.8%	5	9.3%
Product Sales via Telephone	2,104	2,082	54	1,129	39	59.3%	11	20.4%	11	20.4%
Office Supplies - Sale by Telemarketing	2,054	2,089	54	1,129	40	74.1%	7	13.0%	7	13.0%
Marriage, Family, Child, Individual Counselors	31,858	517	53	1,137	48	90.6%	4	7.5%	1	1.9%
Employment Service - Employee Leasing	21,761	691	53	1,137	51	96.2%	2	3.8%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	10,440	1,039	53	1,137	42	79.2%	11	20.8%	0	0.0%
Tools - Rent	9,362	1,090	53	1,137	37	69.8%	16	30.2%	0	0.0%
Test Publishers	8,495	1,158	53	1,137	50	94.3%	1	1.9%	2	3.8%
Gazebos	2,860	1,866	53	1,137	53	100.0%	0	0.0%	0	0.0%
Industrial Products Wholesalers & Distributors	16,933	799	52	1,143	37	71.2%	13	25.0%	2	3.8%
Contractors - Solar Energy	16,799	805	52	1,143	44	84.6%	8	15.4%	0	0.0%
Wheel Chair Lifts & Ramps	14,449	874	52	1,143	43	82.7%	8	15.4%	1	1.9%
Porcelain Enamel Repair & Refinish	10,458	1,037	52	1,143	37	71.2%	12	23.1%	3	5.8%
Advertising - Periodical	4,654	1,516	52	1,143	14	26.9%	32	61.5%	6	11.5%
Doils - Retail	4,569	1,530	52	1,143	33	63.5%	33	65.5%	0	0.0%
Door-to-Door Sales - Cleaning Supplies	3,267	1,748	52	1,143	28	53.8%	22	42.3%	2	3.8%
Tickets & Coupons - Printers & Suppliers	2,203	2,054	52	1,143	15	28.8%	37	71.2%	0	0.0%
Boxing Gym	1,385	2,395	52	1,143	31	59.6%	17	32.7%	4	7.7%
Cable Networking	1,349	2,412	52	1,143	47	90.4%	5	9.6%	0	0.0%
Pen Pal Lists	305	3,391	52	1,143	8	15.4%	44	84.6%	0	0.0%
Solar Energy Products Service & Repair	25,141	626	51	1,154	33	64.7%	17	33.3%	1	2.0%

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Nurses Schools	17,905	775	51	1,154	39	76.5%	12	23.5%	0	0.0%
Youth Organizations & Centers	10,827	1,022	51	1,154	14	27.5%	1	2.0%	1	2.0%
Patio Equipment & Supplies	9,181	1,102	51	1,154	8	84.3%	8	15.7%	0	0.0%
Tourists Attractions	6,435	1,322	51	1,154	40	78.4%	11	21.6%	0	0.0%
Erection Service	6,187	1,345	51	1,154	42	82.4%	8	15.7%	1	2.0%
Tile Sales	5,459	1,423	51	1,154	18	35.3%	2	4.3%	11	21.6%
Social Security Services	4,357	1,562	51	1,154	45	88.2%	5	9.8%	1	2.0%
Coffee & Tea Shops	3,565	1,705	51	1,154	32	62.7%	17	33.3%	2	3.9%
Mutual Funds	3,007	1,825	51	1,154	44	86.3%	7	13.7%	0	0.0%
Sandwiches	2,199	2,055	51	1,154	34	66.7%	17	33.3%	0	0.0%
Steel Fabricators	31,423	524	50	1,165	20	40.0%	22	44.0%	8	16.0%
Attorneys & Lawyers - Real Estate	22,772	50	50	1,165	30	60.0%	20	40.0%	0	0.0%
Beverages	13,261	907	50	1,165	33	66.0%	14	28.0%	3	6.0%
Lasers	7,100	1,259	50	1,165	23	46.0%	12	24.0%	15	30.0%
Government Offices	5,490	1,418	50	1,165	24	48.0%	24	48.0%	2	4.0%
Fax Transmission Service	2,788	1,889	50	1,165	46	92.0%	4	8.0%	0	0.0%
Artificial Turf	18,523	759	49	1,171	30	61.2%	14	28.8%	5	10.2%
Dentistry - Children	13,240	903	49	1,171	40	81.6%	9	18.4%	0	0.0%
Marine Contractors	12,461	950	49	1,171	26	53.1%	23	46.9%	0	0.0%
Home Improvements - Additions	11,925	965	49	1,171	22	44.9%	26	53.1%	1	2.0%
Auto Air Conditioning	11,702	973	49	1,171	30	61.2%	19	38.8%	0	0.0%
Stone Setting	10,109	1,054	49	1,171	28	57.1%	21	42.9%	0	0.0%
Drug & Alcohol Screening & Testing	9,901	1,067	49	1,171	40	81.6%	9	18.4%	0	0.0%
Lights Bulbs & Tubes	9,497	1,073	49	1,171	40	81.6%	8	16.3%	1	2.0%
Real Estate - Commercial	9,421	1,077	49	1,171	30	61.2%	11	22.4%	2	4.1%
Firewood	8,247	1,170	49	1,171	17	34.7%	27	55.1%	5	10.2%
Orthopedic Appliances	7,451	1,231	49	1,171	46	93.9%	2	4.1%	1	2.0%
Spas & Hot Tubs - Rental - Wholesale, Manufacturing	6,034	1,362	49	1,171	39	79.6%	10	20.4%	0	0.0%
Laundry Consultants	1,682	2,246	49	1,171	32	65.3%	15	30.6%	2	4.1%
Telephone Equipment & Systems Supplies & Parts	1,566	2,285	49	1,171	32	65.3%	16	32.7%	1	2.0%
Manograms	1,201	2,507	49	1,171	21	42.9%	28	57.1%	0	0.0%
Demolition Contractors	29,200	558	48	1,186	21	43.8%	26	54.2%	1	2.1%
Mental Health Services	23,501	652	48	1,186	36	75.0%	11	22.9%	1	2.1%
Modular Homes	17,038	791	48	1,186	33	68.8%	13	27.1%	2	4.2%
Energy Service Companies	13,138	914	48	1,186	43	89.6%	4	8.3%	1	2.1%
Art Supplies	12,901	927	48	1,186	34	70.8%	13	27.1%	1	2.1%
Wallpapers & Wallcoverings - Retail	12,856	934	48	1,186	31	64.6%	16	33.3%	1	2.1%
Ice Cream & Frozen Desserts - Dealers	6,773	1,290	48	1,186	27	56.3%	21	43.8%	0	0.0%
Shopping Centers & Malls	6,594	1,301	48	1,186	34	70.8%	11	22.9%	3	6.3%
Contractor - Commercial	30,321	542	47	1,194	23	48.9%	21	44.7%	3	6.4%
Home Design & Planning	23,795	644	47	1,194	27	57.4%	18	38.3%	2	4.3%
Tool & Utility Sheds	16,151	814	47	1,194	25	53.2%	13	27.2%	9	19.1%
Motor Homes	9,197	1,087	47	1,194	34	72.3%	17	35.5%	1	2.1%
Pet Services	8,280	1,169	47	1,194	27	57.4%	19	40.4%	1	2.1%
Savings & Loan Associations	7,931	1,201	47	1,194	41	87.2%	6	12.8%	0	0.0%
Training - Video Instruction Tapes	6,907	1,280	47	1,194	26	55.3%	21	44.7%	0	0.0%
Swimming Instruction	6,561	1,308	47	1,194	30	63.8%	13	27.7%	4	8.5%
Notaries Public	5,619	1,405	47	1,194	31	66.0%	16	34.0%	0	0.0%
Audio-Visual Equipment - Service & Repair	3,880	1,620	47	1,194	17	36.2%	30	63.8%	0	0.0%
Maternity Clothes	2,740	1,899	47	1,194	37	78.7%	0	0.0%	0	0.0%
Computer Gaming Centers	2,572	1,948	47	1,194	21	44.7%	13	27.7%	13	27.7%
Awards - Production & Engraving	2,253	2,039	47	1,194	17	36.2%	30	63.8%	0	0.0%
Shuttle Bus	2,020	2,109	47	1,194	27	57.4%	19	40.4%	1	2.1%
Shower Doors & Enclosures	16,848	802	46	1,208	25	54.3%	15	32.6%	6	13.0%
Beauty Pageants	12,786	935	46	1,208	24	52.2%	20	43.5%	2	4.3%
Pumps - Service & Repair	12,468	949	46	1,208	31	67.4%	15	32.6%	0	0.0%
Electric Motors - Dealers & Repairing	9,852	1,070	46	1,208	23	50.0%	18	39.1%	5	10.9%
Boat Builders	8,230	1,171	46	1,208	34	73.9%	12	26.1%	0	0.0%
Swimming Pool Manufacturers & Distributors	8,101	1,182	46	1,208	37	80.4%	9	19.6%	0	0.0%
Meat Brokers	7,167	1,252	46	1,208	25	54.3%	18	39.1%	3	6.5%
Physicians & Surgeons - Anesthesiologists	4,339	1,565	46	1,208	34	73.9%	12	26.1%	0	0.0%
Wineries	4,064	1,608	46	1,208	26	56.5%	18	39.1%	2	4.3%
Party Facilities	3,333	1,754	46	1,208	23	50.0%	19	41.3%	4	8.7%
Cocktail Lounges	3,290	1,760	46	1,208	28	60.9%	16	34.8%	2	4.3%
Foundations - Education, Philanthropy, Research	34,142	493	45	1,219	28	62.2%	16	35.6%	1	2.2%
Refrigeration Equipment - Commercial - Sales & Service	21,718	693	45	1,219	32	71.1%	11	24.4%	2	4.4%
Hypnotherapists - Hypnotists	20,119	727	45	1,219	39	86.7%	5	11.1%	1	2.2%
Drainage Contractors	15,609	819	45	1,219	19	42.2%	23	51.1%	3	6.3%
Screen Enclosures	12,289	952	45	1,219	28	62.2%	16	35.6%	1	2.2%
Health & Wellness	9,061	1,111	45	1,219	38	84.4%	7	15.6%	0	0.0%
Landscape Lighting	8,205	1,173	45	1,219	30	66.7%	14	31.1%	1	2.2%
Go-Karts	7,078	1,264	45	1,219	42	93.3%	3	6.7%	0	0.0%
Car Wash & Polish Equipment & Supplies	4,185	1,591	45	1,219	27	60.0%	17	37.8%	1	2.2%
Paving, Painting, Home Improvement - Itinerant Workers	4,009	1,614	45	1,219	14	31.1%	11	24.4%	20	44.4%
Bicycles - Repair	2,274	2,031	45	1,219	25	55.6%	18	40.0%	2	4.4%
Auto Parts & Supplies - Rebuilt	2,243	2,052	45	1,219	10	22.2%	33	73.3%	2	4.4%
Insurance - Viatical	15,225	847	44	1,231	32	72.7%	12	27.3%	0	0.0%
Ornamental Metal Work	14,573	870	44	1,231	25	56.8%	16	36.4%	3	6.8%
Schools - Academic - Elementary & Secondary	13,638	894	44	1,231	35	79.5%	6	13.6%	3	6.8%
Language Schools	13,464	900	44	1,231	32	72.7%	11	25.0%	1	2.3%
Baby Carriages & Strollers	10,725	1,049	44	1,231	35	79.5%	0	0.0%	0	0.0%
Packaging Service	8,455	1,162	44	1,231	27	61.4%	12	27.3%	5	11.4%
Divers Equipment & Supplies	7,577	1,220	44	1,231	28	63.6%	3	6.8%	3	6.8%
Trailers - Rent & Lease	7,365	1,239	44	1,231	34	77.3%	10	22.7%	0	0.0%
Tax Reporting Service	4,720	1,504	44	1,231	21	47.7%	21	47.7%	2	4.5%
Christmas Trees	4,613	1,523	44	1,231	33	75.0%	10	22.7%	1	2.3%
Theater Stage Play Houses	4,207	1,589	44	1,231	29	65.9%	13	29.5%	2	5.2%
Advertising - Television	3,506	1,721	44	1,231	13	29.5%	26	59.1%	5	11.4%
Bicycles - Wholesale & Manufacturers	3,080	1,809	44	1,231	26	59.1%	17	38.6%	1	2.3%
Furniture - Rustic	2,261	2,034	44	1,231	29	65.9%	14	31.8%	1	2.3%
Motel & Hotel Consultants	697	2,866	44	1,231	25	56.8%	19	43.2%	0	0.0%
Machine Shops	44,933	418	43	1,246	23	53.5%	18	41.9%	2	4.7%
Attorneys & Lawyers - Divorce	10,633	1,029	43	1,246	29	67.4%	13	30.2%	1	2.3%
Chairs - Rent	9,279	1,099	43	1,246	23	53.5%	20	46.5%	0	0.0%
Animals - Nuisance Control - Trapping	9,181	1,102	43	1,246	33	76.7%	10	23.3%	0	0.0%
Pet Health Plans	8,653	1,147	43	1,246	43	100.0%	0	0.0%	0	0.0%
Tile - Non-Ceramic - Contractors & Dealers	8,104	1,181	43	1,246	25	58.1%	17	39.5%	1	2.3%
Fruits & Vegetables - Retail	7,466	1,229	43	1,246	31	72.1%	12	27.9%	0	0.0%
Attorneys & Lawyers - Business Law/Corporation/Partnership	7,123	1,272	43	1,246	26	60.5%	17	39.5%	0	0.0%
Clocks - Dealers	6,967	1,274	43	1,246	30	69.8%	0	0.0%	0	0.0%
Health Care - Staffing	5,365	1,440	43	1,246	17	39.5%	26	60.5%	0	0.0%
Physicians & Surgeons - Gastroenterology	4,515	1,538	43	1,246	32	74.4%	11	25.6%	0	0.0%
Florists - Retail	4,360	1,561	43	1,246	26	60.5%	15	34.9%	2	4.7%
Florists - Wholesale	3,112	1,801	43	1,246	10	23.3%	31	72.1%	2	4.7%
Venetian Blinds - Wholesale & Manufacturers	2,967	1,842	43	1,246	39	90.7%	4	9.3%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
DVD sales & service	661	2,897	43	1,246	13	30.2%	27	62.8%	3	7.0%
Restaurant Equipment - Repair & Service	30,874	535	42	1,261	25	59.5%	17	40.5%	0	0.0%
Jewelers - Wholesale	22,072	681	42	1,261	28	66.7%	14	33.3%	0	0.0%
Stock & Bond Brokers	15,584	829	42	1,261	26	61.9%	13	31.0%	3	7.1%
Furniture Sales & Service	11,877	975	42	1,261	22	52.4%	16	38.1%	4	9.5%
Convention Services & Facilities	9,529	1,080	42	1,261	36	85.7%	6	14.3%	0	0.0%
Fishing Tackle Dealers	7,264	1,246	42	1,261	25	59.5%	16	38.1%	1	2.4%
Concrete - Custom	7,188	1,250	42	1,261	23	54.8%	16	38.1%	3	7.1%
Online Education	6,976	1,272	42	1,261	38	90.5%	4	9.5%	0	0.0%
Alternators & Generators - Auto Repair	3,421	1,738	42	1,261	25	59.5%	16	38.1%	1	2.4%
Vacuum Cleaners - Supplies & Parts	3,118	1,799	42	1,261	26	61.9%	15	35.7%	1	2.4%
Pet Supplies & Foods - Wholesale	2,790	1,888	42	1,261	25	59.5%	16	38.1%	1	2.4%
Auto Race Cars	2,777	1,891	42	1,261	22	52.4%	20	47.6%	0	0.0%
Coffee Brewing Devices	2,606	1,942	42	1,261	32	76.2%	10	23.8%	0	0.0%
Psychologists	23,486	653	41	1,274	34	82.9%	7	17.1%	0	0.0%
Translators & Interpreters	23,006	659	41	1,274	28	68.3%	13	31.7%	0	0.0%
Upholstery Fabrics - Retail	12,621	945	41	1,274	24	58.5%	17	41.5%	0	0.0%
Gates	9,297	1,095	41	1,274	19	46.3%	18	43.9%	4	9.8%
Art Instruction & Schools	2,428	1,232	41	1,274	26	63.4%	10	24.4%	5	12.3%
Lighting Systems & Equipment	7,393	1,237	41	1,274	24	58.5%	16	39.0%	1	2.4%
Truck accessories	7,369	1,238	41	1,274	34	82.9%	7	17.1%	0	0.0%
X-Ray Labs - Medical & Dental	6,847	1,285	41	1,274	27	65.9%	11	26.8%	3	7.3%
Alternative Medicine	5,034	1,468	41	1,274	32	78.0%	8	19.5%	1	2.4%
Construction Equipment Sales / Services	4,833	1,490	41	1,274	30	73.2%	11	26.8%	0	0.0%
Bathroom Remodeling - Walk-In Tubs	4,608	1,524	41	1,274	37	90.2%	3	9.8%	0	0.0%
Autograph Dealers	2,965	1,843	41	1,274	33	80.5%	4	9.8%	4	9.8%
Sewage Disposal Systems	2,494	1,964	41	1,274	20	48.8%	21	51.2%	0	0.0%
Electronic Instruments	2,425	1,987	41	1,274	24	58.5%	12	29.3%	5	12.2%
Oil & Gas Exploration & Development	35,074	485	40	1,288	33	82.5%	6	15.0%	1	2.5%
Sheet Metal Work	19,330	746	40	1,288	18	45.0%	19	47.5%	3	7.5%
Scrap Metals	17,672	778	40	1,288	17	42.5%	19	47.5%	4	10.0%
Trucking - Light Hauling	15,414	836	40	1,288	23	57.5%	16	40.0%	1	2.5%
License Services	11,115	1,004	40	1,288	28	70.0%	11	27.5%	1	2.5%
Pet Transporting	7,950	1,199	40	1,288	18	45.0%	15	37.5%	7	17.5%
Air Conditioning Equipment - Room Units	7,938	1,200	40	1,288	39	97.5%	1	2.5%	0	0.0%
Churches	7,893	1,202	40	1,288	32	80.0%	7	17.5%	1	2.5%
Brick - Concrete, Pumice	7,008	1,270	40	1,288	16	40.0%	23	57.5%	1	2.5%
Printers - Business Forms	6,660	1,295	40	1,288	35	87.5%	5	12.5%	0	0.0%
Police Equipment	6,181	1,346	40	1,288	29	72.5%	10	25.0%	1	2.5%
Machinery - New	5,561	1,410	40	1,288	25	62.5%	12	30.0%	3	7.5%
Mediation Services	5,022	1,471	40	1,288	19	47.5%	20	50.0%	1	2.5%
Check Verification & Recovery Service	3,952	1,625	40	1,288	37	92.5%	3	7.5%	0	0.0%
Motorcycles - Renting & Leasing	3,869	1,638	40	1,288	12	30.0%	21	70.0%	0	0.0%
Slip Covers	3,017	1,823	40	1,288	24	60.0%	16	40.0%	0	0.0%
Student Housing	2,718	1,908	40	1,288	31	77.5%	9	22.5%	0	0.0%
Hotel Product Sales	1,536	2,299	40	1,288	18	45.0%	22	55.0%	0	0.0%
Diamonds	22,226	678	39	1,306	23	59.0%	15	38.5%	1	2.6%
Barber Schools	13,269	906	39	1,306	33	84.6%	6	15.4%	0	0.0%
Meat - Wholesale	13,169	913	39	1,306	30	76.9%	8	20.5%	1	2.6%
Fish & Seafood - Retail	10,782	1,023	39	1,306	19	48.7%	21	51.3%	0	0.0%
Trailer Sales	7,779	1,207	39	1,306	23	59.0%	12	30.8%	4	10.3%
Christmas Lights & Decorations	7,464	1,230	39	1,306	27	69.2%	10	25.6%	2	5.1%
Automated Teller Machines	6,627	1,299	39	1,306	22	56.4%	14	35.9%	3	7.7%
Lawn & Garden Pond Dealers & Supplies	5,956	1,369	39	1,306	18	46.2%	13	33.3%	8	20.5%
Perfume - Wholesale & Manufacturers	5,445	1,423	39	1,306	28	71.8%	10	25.6%	1	2.6%
Auto Floor Coverings	3,741	1,666	39	1,306	38	97.4%	0	0.0%	1	2.6%
Stadiums, Arenas & Athletic Fields	2,984	1,833	39	1,306	28	71.8%	11	28.2%	0	0.0%
Photography Sales on the Internet	2,412	1,990	39	1,306	12	30.8%	27	69.2%	0	0.0%
Garbage Disposals - Household	1,890	2,164	39	1,306	28	71.8%	11	28.2%	0	0.0%
Spiritualists	1,040	2,600	39	1,306	34	87.2%	5	12.8%	0	0.0%
Sports & Recreation	448	3,152	39	1,306	25	64.1%	14	35.9%	0	0.0%
Trucking - Heavy Hauling	23,765	546	38	1,321	17	44.7%	21	44.7%	4	10.3%
China & Glassware - Retail	18,316	764	38	1,321	11	81.6%	7	18.4%	0	0.0%
Chimes & Bells	14,713	864	38	1,321	13	34.2%	25	65.8%	0	0.0%
Auto Machine Shops	10,628	1,030	38	1,321	20	52.6%	16	42.1%	2	5.3%
Pipe Line Contractors	9,384	1,088	38	1,321	34	89.5%	4	10.5%	0	0.0%
Prosthetic Devices	9,130	1,109	38	1,321	29	76.3%	9	23.7%	0	0.0%
Fund Raising Games, Merchandise, Supplies	8,949	1,120	38	1,321	24	63.2%	13	34.2%	1	2.6%
Animal Insemination - Artificial	7,837	1,204	38	1,321	10	26.3%	27	71.1%	1	2.6%
Wheelchair & Disability Transportation	6,684	1,294	38	1,321	25	65.8%	12	31.6%	1	2.6%
Waterproofing Materials	6,556	1,310	38	1,321	26	68.4%	12	31.6%	0	0.0%
Video tape, CD, & DVD Duplication & Transfer Services	6,169	1,348	38	1,321	21	55.3%	17	44.7%	0	0.0%
Flea Markets	6,058	1,360	38	1,321	25	65.8%	11	28.9%	2	5.3%
Auto Dealers - Custom Design & Replica	4,766	1,498	38	1,321	22	57.9%	16	42.1%	0	0.0%
Computer Printers Sales & Service	4,525	1,535	38	1,321	24	63.2%	13	34.2%	1	2.6%
Pottery	3,891	1,632	38	1,321	22	57.9%	16	42.1%	0	0.0%
Vehicle Sales - Manufacturing Companies	2,646	1,931	38	1,321	29	76.3%	7	18.4%	2	5.3%
Chairs - Wholesale & Manufacturers	1,981	2,126	38	1,321	25	65.8%	13	34.2%	0	0.0%
Estate Planning & Management	59,886	327	37	1,338	27	73.0%	9	24.3%	1	2.7%
Engineers - Professional	46,879	405	37	1,338	19	51.4%	18	48.6%	0	0.0%
Diamond Buyers	18,262	766	37	1,338	34	91.9%	3	8.1%	0	0.0%
Hazardous & Medical Waste Services	11,878	966	37	1,338	26	70.3%	11	29.7%	0	0.0%
Commercial Roofing	9,427	1,085	37	1,338	24	64.9%	13	35.1%	0	0.0%
Roofing Equipment & Supplies	6,933	1,276	37	1,338	16	43.2%	21	56.8%	0	0.0%
Gymnasiums - Equipment & Supplies	5,585	1,409	37	1,338	26	70.3%	10	27.0%	1	2.7%
Information Processing & Retrieval Equipment & Systems	5,348	1,444	37	1,338	11	29.7%	26	70.3%	0	0.0%
Medical Instruments - Repair	4,425	1,548	37	1,338	16	43.2%	21	56.8%	0	0.0%
Dental Hygienists	4,269	1,582	37	1,338	30	81.1%	6	16.2%	1	2.7%
Trampolines	3,525	1,717	37	1,338	32	86.5%	5	13.5%	0	0.0%
Shipping Room Supplies	2,988	1,830	37	1,338	25	67.6%	12	32.4%	0	0.0%
Sanitation Consultants	2,364	2,009	37	1,338	33	89.2%	4	10.8%	0	0.0%
Photographs - Stock	2,148	2,069	37	1,338	31	83.8%	5	13.5%	1	2.7%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	2,008	2,114	37	1,338	20	54.1%	17	45.9%	0	0.0%
Farms - Organic	670	2,889	37	1,338	27	73.0%	10	27.0%	0	0.0%
Cremation Services	38,134	463	36	1,354	34	94.4%	2	5.6%	0	0.0%
Executive Search Consultants	23,745	648	36	1,354	20	55.6%	14	38.9%	2	5.6%
Attorneys & Lawyers - Family	22,274	676	36	1,354	24	66.7%	10	27.8%	2	5.6%
Land Companies	17,030	792	36	1,354	21	58.3%	16	16.7%	9	25.0%
Stone Setting - Interlocking Pavers	12,833	911	36	1,354	23	63.9%	12	36.1%	0	0.0%
Video Equipment - Sales & Rentals	8,180	1,176	36	1,354	21	58.3%	12	33.3%	3	8.3%
Divorce Assistance	8,052	1,188	36	1,354	17	47.2%	18	50.0%	1	2.8%
Bill Paying Service	7,749	1,210	36	1,354	25	69.4%	10	27.8%	1	2.8%
Tractor Equipment & Parts	6,507	1,320	36	1,354	25	69.4%	11	30.6%	0	0.0%
Weed Control Service	5,760	1,396	36	1,354	30	83.3%	6	16.7%	0	0.0%
Vending Machines - Supplies & Parts	4,667	1,514	36	1,354	10	27.8%	23	63.9%	3	8.3%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Charity - Human Services (i.e. assistance to individuals & families)	4,351	1,564	36	1,354	31	86.1%	5	13.9%	0	0.0%
Costume Fabrics, Trim & Accessories	3,596	1,695	36	1,354	25	69.4%	1	2.8%	1	2.8%
Steam Cleaning - Industrial	3,551	1,710	36	1,354	14	38.3%	21	58.3%	1	2.8%
Race Tracks	3,129	1,797	36	1,354	26	72.2%	10	27.8%	0	0.0%
Watch Bands	2,837	1,875	36	1,354	34	94.4%	2	5.6%	0	0.0%
Appliances - Installation	2,432	1,982	36	1,354	15	44.4%	20	55.6%	0	0.0%
Paging Equipment & Service	1,981	2,126	36	1,354	29	80.6%	7	19.4%	0	0.0%
Heat Supply Companies	1,853	2,176	36	1,354	28	77.8%	8	22.2%	0	0.0%
Bridal Registries	1,505	2,319	36	1,354	33	91.7%	3	8.3%	0	0.0%
Girls Apparel	1,259	2,470	36	1,354	11	30.6%	21	58.3%	4	11.1%
Printer & Printer Supplies- Manufacturer	866	3,478	36	1,354	36	100.0%	0	0.0%	0	0.0%
Lanquage Training Aids	28,577	570	35	1,376	31	88.6%	4	11.4%	0	0.0%
Tourist Information	20,164	725	35	1,376	30	85.7%	5	14.3%	0	0.0%
Plastering Contractors	19,545	738	35	1,376	18	51.4%	17	48.6%	0	0.0%
Bartending Service	13,548	896	35	1,376	18	51.4%	17	48.6%	0	0.0%
Solar Energy Equipment & Systems Manufacturing & Distribution	12,915	925	35	1,376	30	85.7%	3	8.6%	2	5.7%
Laser Vision Correction	12,848	930	35	1,376	30	85.7%	5	14.3%	0	0.0%
Smelters & Refiners - Precious Metals	8,816	1,124	35	1,376	24	68.6%	6	17.1%	5	14.3%
Pipe Line, Oil & Gas Wholesaler & Distributors	8,487	1,160	35	1,376	33	94.3%	2	5.7%	0	0.0%
Lifts	7,193	1,249	35	1,376	10	28.6%	17	48.6%	8	22.9%
Waste Containers	6,552	1,311	35	1,376	29	82.9%	6	17.1%	0	0.0%
Publishers Representatives	4,841	1,488	35	1,376	31	88.6%	2	5.7%	2	5.7%
Child Support Enforcement	3,233	1,773	35	1,376	25	71.4%	10	28.6%	0	0.0%
Electric Equipment - Manufacturers	2,641	1,850	35	1,376	18	51.4%	17	48.6%	0	0.0%
Souvenirs - Retail	2,732	1,906	35	1,376	25	71.4%	10	28.6%	0	0.0%
Concert Halls	2,030	2,105	35	1,376	18	51.4%	16	45.7%	1	2.9%
Referral - Auto Repair	491	3,083	35	1,376	15	42.9%	19	54.3%	1	2.9%
Call Centers	21,334	699	34	1,392	19	55.9%	6	17.6%	9	26.5%
Pianos	10,108	1,055	34	1,392	19	55.9%	14	41.2%	1	2.9%
Business Plan Preparation	8,039	1,191	34	1,392	7	20.6%	27	20.6%	20	58.8%
Tile - Ceramic - Manufacturers & Distributors	6,373	1,273	34	1,392	14	41.2%	19	55.9%	1	2.9%
Water Supply Systems	6,433	1,323	34	1,392	21	61.8%	10	29.4%	3	8.8%
Animal Rescue Relocation	6,267	1,337	34	1,392	22	64.7%	11	32.4%	1	2.9%
Computers - Rent & Lease	5,413	1,434	34	1,392	4	11.8%	30	88.2%	0	0.0%
Gun Safety & Marksmanship Instruction	5,255	1,446	34	1,392	22	64.7%	12	35.3%	0	0.0%
Furniture - Unfinished	4,635	1,518	34	1,392	30	88.2%	4	11.8%	0	0.0%
Baseball Clubs	3,829	1,645	34	1,392	24	70.6%	4	23.5%	2	5.9%
Cheerleading Instruction	2,451	1,978	34	1,392	15	44.1%	19	55.9%	0	0.0%
Bedsprads - Retail	2,375	2,005	34	1,392	23	67.6%	11	32.4%	0	0.0%
Fans - Industrial & Commercial	1,025	2,607	34	1,392	11	32.4%	23	67.6%	0	0.0%
Adoption Services	37,061	472	33	1,405	26	78.8%	5	15.2%	2	6.1%
Public Relations Counselors	19,108	751	33	1,405	22	66.7%	11	33.3%	0	0.0%
Millwork	11,610	878	33	1,405	13	39.4%	16	48.5%	4	12.1%
Doors - Installation	7,146	1,254	33	1,405	17	51.5%	15	45.5%	1	3.0%
Concrete Repair/Leveling	6,973	1,273	33	1,405	15	45.5%	14	42.4%	4	12.1%
Pest Control Supplies & Equipment	6,516	1,318	33	1,405	21	63.6%	11	33.3%	1	3.0%
Auto Service - Rust proofing Shops	5,782	1,393	33	1,405	32	97.0%	1	3.0%	0	0.0%
Animal Brokers & Dealers - Zoo, Circus	4,614	1,522	33	1,405	18	54.5%	12	36.4%	3	9.1%
Self Defense Devices	4,470	1,543	33	1,405	19	57.6%	14	42.4%	0	0.0%
Nursery Stock Dealers	4,466	1,544	33	1,405	26	78.8%	6	21.2%	0	0.0%
Gardeners	2,480	1,969	33	1,405	13	39.4%	20	60.6%	0	0.0%
Martial Arts Supplies & Equipment	2,240	2,043	33	1,405	7	21.2%	26	78.8%	0	0.0%
Cake Decorating Equipment & Supplies	2,193	2,057	33	1,405	7	21.2%	24	72.7%	2	6.1%
Government - State	1,913	2,152	33	1,405	26	78.8%	6	18.2%	1	3.0%
Paper & Plastic Cups, Containers	1,380	2,399	33	1,405	32	97.0%	1	3.0%	0	0.0%
Elevators - Sales & Service	15,298	840	32	1,420	20	62.5%	12	37.5%	0	0.0%
Swimming Pool Enclosures	10,757	1,026	32	1,420	26	81.3%	5	15.6%	1	3.1%
Recruitment Services	9,035	1,116	32	1,420	26	81.3%	5	15.6%	1	3.1%
Trailers - Repair & Service	8,822	1,133	32	1,420	20	62.5%	12	37.5%	0	0.0%
Picture Frames - Manufacturers Supplies	8,529	1,157	32	1,420	5	15.6%	27	84.4%	0	0.0%
Mirrors	6,068	1,359	32	1,420	16	50.0%	16	50.0%	0	0.0%
Antennas	5,207	1,450	32	1,420	12	37.5%	16	50.0%	4	12.5%
Glassware - Wholesale & Manufacturers	4,353	1,563	32	1,420	15	46.9%	13	40.6%	4	12.5%
Automation Systems & Equipment	4,177	1,592	32	1,420	29	90.6%	3	9.4%	0	0.0%
Sales Lead Generation	2,986	1,831	32	1,420	17	53.1%	15	46.9%	0	0.0%
Ammunition	2,190	2,059	32	1,420	18	56.3%	11	34.4%	3	9.4%
Sky Diving	1,852	2,177	32	1,420	18	56.3%	14	43.8%	0	0.0%
Hosiery - Retail	1,663	2,263	32	1,420	15	46.9%	17	53.1%	0	0.0%
Door-to-Door Sales - Meat	1,412	2,375	32	1,420	15	46.9%	15	46.9%	2	6.3%
Electronic Power Supplies	1,112	2,554	32	1,420	12	37.5%	20	62.5%	0	0.0%
Dentist Information Bureaus	516	3,042	32	1,420	1	3.1%	1	3.1%	30	93.8%
Deck Cleaning & Sealing	8,752	1,139	31	1,436	17	54.8%	14	45.2%	0	0.0%
Truck Driver Training	8,057	1,187	31	1,436	19	61.3%	8	25.8%	4	12.9%
Geothermal Heating & Cooling	7,135	1,255	31	1,436	26	83.9%	3	9.7%	2	6.5%
Foundries	6,816	1,287	31	1,436	22	32.3%	17	54.8%	4	12.9%
Saddlery & Harness	5,532	1,413	31	1,436	22	71.0%	0	0.0%	0	0.0%
Aluminum Products	4,944	1,478	31	1,436	20	64.5%	11	35.5%	0	0.0%
Physicians & Surgeons - Cardiology Services	4,603	1,525	31	1,436	26	83.9%	5	16.1%	0	0.0%
Clinics - Sleep Centers	4,259	1,583	31	1,436	22	71.0%	9	29.0%	0	0.0%
Craft Galleries & Dealers	3,663	1,681	31	1,436	18	58.1%	13	41.9%	0	0.0%
Video Equipment - Service & Repair	3,498	1,726	31	1,436	13	41.9%	10	58.1%	0	0.0%
Vacuum Equipment & Systems	3,422	1,737	31	1,436	23	74.2%	7	22.6%	1	3.2%
Sewing Machines - Service & Repair	3,191	1,780	31	1,436	21	67.7%	10	32.3%	0	0.0%
Bird & Wildlife Supply Shops	3,127	1,798	31	1,436	15	48.4%	13	41.9%	3	9.7%
Decals	2,717	1,909	31	1,436	13	41.9%	18	58.1%	0	0.0%
Advertising - Radio	2,325	2,005	31	1,436	18	58.1%	13	41.9%	0	0.0%
Physicians & Surgeons - Ear, Nose & Throat	2,154	2,061	31	1,436	27	87.1%	3	9.7%	1	3.2%
Maps - Publishers & Distributors	1,400	2,387	31	1,436	18	58.1%	13	41.9%	0	0.0%
Webbing	1,160	2,527	31	1,436	22	71.0%	9	29.0%	0	0.0%
Motorcycles - Customizing	871	2,713	31	1,436	15	48.4%	15	48.4%	1	3.2%
Post Offices	570	2,983	31	1,436	14	48.4%	15	48.4%	2	6.5%
Trophies	12,731	937	30	1,456	24	80.0%	6	20.0%	0	0.0%
Logistics	11,404	989	30	1,456	26	86.7%	4	13.3%	0	0.0%
Reloader Schemes	8,853	1,131	30	1,456	4	13.3%	25	83.3%	1	3.3%
Aluminum Fabricators	8,196	1,175	30	1,456	24	80.0%	6	20.0%	0	0.0%
Advertising - Outdoor	6,860	1,283	30	1,456	15	50.0%	13	43.3%	2	6.7%
Desktop Publishing	6,454	1,321	30	1,456	17	56.7%	12	40.0%	1	3.3%
Bankruptcy Assistance & Services	4,769	1,497	30	1,456	13	43.3%	16	53.3%	1	3.3%
Trailers - Truck	4,724	1,501	30	1,456	25	83.3%	5	16.7%	0	0.0%
Halls & Auditoriums	3,798	1,656	30	1,456	12	40.0%	16	53.3%	2	6.7%
Ammunition & Reload Equipment & Supplies	3,780	1,656	30	1,456	23	76.7%	7	23.3%	0	0.0%
Antiques - Repair & Restore	3,471	1,727	30	1,456	12	40.0%	16	53.3%	2	6.7%
Second Hand Stores	3,359	1,749	30	1,456	15	50.0%	14	46.7%	1	3.3%
Designers - Industrial	3,352	1,751	30	1,456	14	46.7%	16	53.3%	0	0.0%
Movers - Office	3,312	1,756	30	1,456	18	60.0%	10	33.3%	2	6.7%

**US and Canada BBB  
2011 Statistics  
Sorted by Complaints**

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Food Products - Organic	3,139	1,795	30	1,456	23	76.7%	6	20.0%	1	3.3%
Cigar & Cigarette & Tobacco Dealers - Wholesale	1,763	2,208	30	1,456	22	73.3%	8	26.7%	0	0.0%
Washing Machines & Dryers - Coin Metered	1,250	2,474	30	1,456	18	60.0%	11	36.7%	1	3.3%
Currency Exchange	50,520	376	29	1,473	19	100.0%	0	0.0%	0	0.0%
Engineering Contractors - General	21,476	697	29	1,473	11	37.9%	16	55.2%	2	6.9%
Baths	12,003	863	29	1,473	26	89.7%	3	10.3%	0	0.0%
Auto Paintless Dent Repair	11,780	971	29	1,473	17	37.9%	17	58.6%	1	3.4%
Basement - Contractors	10,387	1,042	29	1,473	16	55.2%	12	41.4%	1	3.4%
CPR Training & Certification	10,046	1,060	29	1,473	14	48.3%	9	31.0%	6	20.7%
Brake Service Equipment	9,938	1,064	29	1,473	16	55.2%	13	44.8%	0	0.0%
Holding Companies	7,984	1,197	29	1,473	24	82.8%	4	13.8%	1	3.4%
Diabetes Services & Supplies	6,234	1,326	29	1,473	19	65.5%	6	20.7%	4	13.8%
Contractor - Decorative & Specialty Concrete	5,779	1,394	29	1,473	13	44.8%	14	48.3%	2	6.9%
Massage Equipment & Supplies	5,251	1,449	29	1,473	14	48.3%	15	51.7%	0	0.0%
Writers - Business	4,507	1,540	29	1,473	9	31.0%	10	34.5%	10	34.5%
Concrete - Restoration, Sealing & Cleaning	3,881	1,635	29	1,473	11	37.9%	14	48.3%	4	13.8%
News Service	3,572	1,700	29	1,473	20	69.0%	2	6.9%	7	24.1%
Airport Parking Reservations	3,554	1,702	29	1,473	14	48.3%	15	51.7%	0	0.0%
Dancing Supplies	2,981	1,829	29	1,473	7	24.1%	22	75.9%	0	0.0%
Lawn Installation Service	1,888	2,165	29	1,473	15	51.7%	11	37.9%	3	10.3%
Hair Weaving	1,789	2,198	29	1,473	12	41.4%	16	55.2%	1	3.4%
Dinner Theatres	1,767	2,206	29	1,473	20	69.0%	9	31.0%	0	0.0%
Beekeepers	1,718	2,226	29	1,473	13	44.8%	16	55.2%	0	0.0%
Gloves & Mittens - Dress	1,713	2,298	29	1,473	7	24.1%	22	75.9%	0	0.0%
Concrete - Ready Mixed	13,477	899	28	1,494	20	71.4%	8	28.6%	0	0.0%
Real Estate Schools	12,164	956	28	1,494	18	64.3%	10	35.7%	0	0.0%
Dentist - Dental Implants	9,152	1,104	28	1,494	22	78.6%	6	21.4%	0	0.0%
Batteries - Storage-Retail	7,542	1,222	28	1,494	18	64.3%	8	28.6%	2	7.1%
Safety & Rescue Equipment Sales & Services	6,146	1,351	28	1,494	10	35.7%	18	64.3%	0	0.0%
Water Works Contractors	5,362	1,441	28	1,494	16	57.1%	10	35.7%	2	7.1%
Fur Business - Retail	5,254	1,454	28	1,494	17	60.7%	10	35.7%	1	3.6%
Pet Fencing & Containment Systems	5,219	1,454	28	1,494	27	96.4%	1	3.6%	0	0.0%
Media Consultant	4,958	1,476	28	1,494	9	32.1%	14	50.0%	5	17.9%
Toner Cartridges	4,017	1,611	28	1,494	7	25.0%	20	71.4%	1	3.6%
Beauty Consultant	3,606	1,692	28	1,494	19	67.9%	9	32.1%	0	0.0%
Inventors	3,571	1,702	28	1,494	2	7.1%	15	53.6%	11	39.3%
Diaper Service	3,289	1,761	28	1,494	10	35.7%	17	60.7%	1	3.6%
Child Care - In Home	2,861	1,865	28	1,494	19	67.9%	8	28.6%	1	3.6%
Surgical Appliances & Supplies	2,849	1,872	28	1,494	21	75.0%	7	25.0%	0	0.0%
Heat Pumps	2,703	1,914	28	1,494	19	67.9%	9	32.1%	0	0.0%
Football Clubs	1,916	2,151	28	1,494	17	60.7%	10	35.7%	1	3.6%
Motel & Hotel Management	1,541	2,296	28	1,494	18	64.3%	10	35.7%	0	0.0%
Chain Link Fence Sales, Service & Contractors	1,438	2,328	28	1,494	6	21.4%	19	67.9%	3	10.3%
Amplifiers	1,086	2,572	28	1,494	5	17.9%	23	82.1%	0	0.0%
Fan Clubs	825	2,759	28	1,494	14	42.9%	12	42.9%	2	7.1%
Boutique Items - Wholesale & Manufacturers	805	2,771	28	1,494	17	60.7%	10	35.7%	1	3.6%
Washing Machines & Dryers - Rent & Lease	655	2,901	28	1,494	28	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Criminal	15,319	840	27	1,517	10	37.0%	16	59.3%	1	3.7%
Attorneys & Lawyers - Litigation	12,724	895	27	1,517	21	77.8%	5	18.7%	1	3.7%
Parking Area Maintenance & Marking	10,723	922	27	1,517	18	66.7%	9	33.3%	0	0.0%
Metal Salvage Yards	10,509	1,034	27	1,517	13	48.1%	14	51.9%	0	0.0%
Kitchen & Bath Design	9,683	1,075	27	1,517	15	55.6%	12	44.4%	0	0.0%
Vinyl Repair	7,727	1,211	27	1,517	7	25.9%	20	74.1%	0	0.0%
Global Positioning Systems	7,066	1,266	27	1,517	12	44.4%	9	33.3%	6	22.2%
Butchery	6,614	1,300	27	1,517	7	25.9%	17	63.0%	3	11.1%
Economic Research & Analysis	6,246	1,327	27	1,517	21	77.8%	6	22.2%	0	0.0%
Seminars - Wealth Building & Real Estate	5,497	1,417	27	1,517	17	63.0%	9	33.3%	1	3.7%
Auto Appraisers	5,400	1,436	27	1,517	25	92.6%	2	7.4%	0	0.0%
Marine Electronic Equipment & Supplies	4,753	1,500	27	1,517	20	74.1%	7	25.9%	0	0.0%
Travel Agent Mills	4,287	1,578	27	1,517	14	51.9%	11	40.7%	2	7.4%
Junk Removal	3,964	1,622	27	1,517	17	63.0%	10	37.0%	0	0.0%
Paintball - Games & Supplies	3,569	1,707	27	1,517	22	81.5%	5	18.5%	0	0.0%
Auto Air Conditioning Equipment	3,494	1,725	27	1,517	19	70.4%	6	22.2%	2	7.4%
Insurance - Dental	3,117	1,800	27	1,517	24	88.9%	3	11.1%	0	0.0%
Skating Rinks	2,536	1,957	27	1,517	19	70.4%	8	29.6%	0	0.0%
Bounce Houses	2,256	2,035	27	1,517	14	51.9%	13	48.1%	0	0.0%
Electric Vehicles	1,954	2,138	27	1,517	14	51.9%	13	48.1%	0	0.0%
Containerized Freight Service	1,894	2,167	27	1,517	18	66.7%	9	33.3%	0	0.0%
Concrete Block & Product Molding Machine	1,806	2,191	27	1,517	9	33.3%	18	66.7%	0	0.0%
Horse Equipment & Supplies	1,806	2,191	27	1,517	12	44.4%	13	48.1%	2	7.4%
Pens & Pencils - Retail	1,688	2,243	27	1,517	10	37.0%	14	51.9%	3	11.1%
Model Makers	1,556	2,291	27	1,517	16	59.3%	8	29.6%	3	11.1%
Painters - Commercial or Residential	1,181	2,515	27	1,517	8	29.6%	16	59.3%	3	11.1%
Soccer Clubs	1,141	2,537	27	1,517	19	70.4%	7	25.9%	1	3.7%
Day Care - Adults	39,337	458	26	1,544	17	65.4%	9	34.6%	0	0.0%
Safety Consultants	18,318	763	26	1,544	20	76.9%	5	19.2%	1	3.8%
Mud Jacking Contractors	16,947	797	26	1,544	20	76.9%	4	15.4%	2	7.7%
Insurance - Employee Benefits	12,955	923	26	1,544	15	57.7%	11	42.3%	0	0.0%
Contractors Equipment & Supplies - Rent & Lease	12,630	944	26	1,544	19	73.1%	7	26.9%	0	0.0%
Cabinet Refinishers	9,133	1,066	26	1,544	13	50.0%	12	46.2%	1	3.8%
Audio-Visual Production Services	8,923	1,124	26	1,544	17	65.4%	6	23.1%	3	11.1%
Agricultural Services	8,863	1,128	26	1,544	10	38.5%	15	57.7%	1	3.8%
Piano & Organ Moving	8,075	1,184	26	1,544	13	50.0%	13	50.0%	0	0.0%
Fountains - Garden, Display	6,917	1,278	26	1,544	17	65.4%	6	23.1%	3	11.5%
Topsoil	6,651	1,298	26	1,544	17	65.4%	9	34.6%	0	0.0%
Pet Day Care	6,530	1,315	26	1,544	15	57.7%	10	38.5%	1	3.8%
Pharmacy - Compounding	6,329	1,329	26	1,544	17	65.4%	9	34.6%	0	0.0%
Window Shades - Equipment & Supplies	6,163	1,349	26	1,544	17	65.4%	7	26.9%	2	7.7%
Disability Access Equipment	6,028	1,364	26	1,544	24	92.3%	1	3.8%	1	3.8%
Environmental Testing & Consulting	5,727	1,398	26	1,544	16	61.5%	9	34.6%	1	3.8%
Tents	4,152	1,596	26	1,544	22	84.6%	4	15.4%	0	0.0%
Watches - Wholesale & Manufacturers	3,856	1,641	26	1,544	17	65.4%	8	30.8%	1	3.8%
Mopedis	3,441	1,794	26	1,544	15	57.7%	8	30.8%	3	11.5%
Physicians & Surgeons - Allergy	2,898	1,856	26	1,544	22	84.6%	4	15.4%	0	0.0%
Shoppers News Publications	2,887	1,857	26	1,544	12	46.2%	10	38.5%	4	15.4%
Attorneys & Lawyers - Elder Law	2,743	1,897	26	1,544	26	100.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Internet	2,408	1,993	26	1,544	22	84.6%	3	11.5%	1	3.8%
Medicines - Patent & Proprietary	2,066	2,854	26	1,544	6	23.1%	19	73.1%	1	3.8%
In-Home Care	28,489	221	25	1,568	22	88.0%	3	12.0%	0	0.0%
Human Resources	19,023	752	25	1,568	14	56.0%	11	44.0%	0	0.0%
Timeshare Advocates	14,083	882	25	1,568	9	36.0%	12	48.0%	4	16.0%
Audiologists	11,575	981	25	1,568	21	84.0%	4	16.0%	0	0.0%
Holistic Practitioners	11,434	987	25	1,568	22	88.0%	3	12.0%	0	0.0%
Laboratories - Research & Development	10,847	1,020	25	1,568	15	60.0%	10	40.0%	0	0.0%
Attorneys & Lawyers - Immigration & Naturalization	10,764	1,025	25	1,568	13	52.0%	12	48.0%	0	0.0%

**US and Canada BBB  
2011 Statistics  
Sorted by Complaints**

<b>Industry Description</b>	<b>Inquiries</b>	<b>Rank by Inquiries</b>	<b>Complaints</b>	<b>Complaint Rank</b>	<b>Cmpls Settled</b>	<b>%</b>	<b>Cmpls Not Settled</b>	<b>%</b>	<b>Cmpls Unable to Pursue</b>	<b>%</b>
Contractor - General Green Builder	8,957	1,119	25	1,568	9	36.0%	14	56.0%	2	8.0%
Stables	7,832	1,205	25	1,568	15	60.0%	10	40.0%	0	0.0%
Engines - Diesel	7,092	1,261	25	1,568	17	68.0%	8	32.0%	0	0.0%
Van Conversions & Accessories	5,431	1,429	25	1,568	19	36.0%	14	56.0%	2	8.0%
Musical Instruments - Wholesale & Manufacturers	4,397	1,553	25	1,568	14	36.0%	14	36.0%	2	8.0%
Plating	3,725	1,776	25	1,568	10	40.0%	13	52.0%	2	8.0%
Lighting Fixtures - Supplies & Parts	2,813	1,881	25	1,568	12	48.0%	12	48.0%	1	4.0%
Food - Sales & Delivery	2,678	1,925	25	1,568	18	72.0%	6	24.0%	1	4.0%
Housing Authorities	2,550	1,954	25	1,568	20	80.0%	5	20.0%	0	0.0%
Health Savings Administrators	2,410	1,991	25	1,568	23	92.0%	1	4.0%	1	4.0%
Sportswear - Wholesale & Manufacturers	2,255	2,036	25	1,568	20	80.0%	4	16.0%	1	4.0%
Baby Accessories - Wholesale & Manufacturers	1,938	2,158	25	1,568	17	68.0%	7	28.0%	1	4.0%
Engines - Gas	1,638	2,261	25	1,568	15	60.0%	10	40.0%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	1,569	2,283	25	1,568	11	44.0%	14	56.0%	0	0.0%
Snow Removal Equipment	1,297	2,447	25	1,568	23	92.0%	2	8.0%	0	0.0%
Ski Centers & Resorts	812	2,767	25	1,568	20	80.0%	5	20.0%	0	0.0%
Babv Foods	429	3,186	25	1,568	11	44.0%	14	56.0%	0	0.0%
Elderly/Senior Specialty Services	11,866	969	24	1,592	16	66.7%	7	29.2%	1	4.2%
Computers - Cable & Installation	11,693	974	24	1,592	11	45.8%	10	41.7%	3	12.5%
Lotteries - Foreign	10,929	1,016	24	1,592	0	0.0%	5	20.8%	19	79.2%
Windows & Doors - Installation & Service	10,186	1,050	24	1,592	16	66.7%	6	25.0%	2	8.3%
Physicians & Surgeons - Hormone Replacement Therapy	9,332	1,092	24	1,592	19	79.2%	5	20.8%	0	0.0%
Western Apparel	8,756	1,137	24	1,592	20	83.3%	4	16.7%	0	0.0%
Gourmet Shops	6,566	1,307	24	1,592	18	75.0%	6	25.0%	0	0.0%
Barter & Trade Exchanges	5,944	1,372	24	1,592	15	62.5%	7	29.2%	2	8.3%
Garage Organizers	5,462	1,421	24	1,592	22	91.7%	2	8.3%	0	0.0%
Boat Covers, Tops & Upholstery	4,823	1,492	24	1,592	12	50.0%	12	50.0%	0	0.0%
Delicatessens	4,498	1,541	24	1,592	14	58.3%	9	37.5%	1	4.2%
Office Buildings	3,853	1,642	24	1,592	21	87.5%	3	12.5%	0	0.0%
Audio-Visual Equipment - Supplies & Parts	3,671	1,679	24	1,592	12	50.0%	11	45.8%	1	4.2%
House Cleaning Equipment & Supplies	2,732	1,805	24	1,592	23	95.8%	2	4.2%	0	0.0%
Insurance Agents	2,386	2,000	24	1,592	20	83.3%	4	16.7%	0	0.0%
Tractor Repair & Service	2,384	2,003	24	1,592	19	79.2%	5	20.8%	0	0.0%
Brewers	2,308	2,024	24	1,592	12	50.0%	12	50.0%	0	0.0%
Farm Supplies	2,262	2,033	24	1,592	19	79.2%	5	20.8%	0	0.0%
Labor Posters	1,839	2,182	24	1,592	22	91.7%	2	8.3%	0	0.0%
Bridals	1,673	2,249	24	1,592	16	66.7%	8	33.3%	0	0.0%
Oils - Lubricating	1,665	2,251	24	1,592	21	87.5%	3	12.5%	0	0.0%
Bridal & Millinery Supplies	1,497	2,323	24	1,592	7	29.2%	16	66.7%	1	4.2%
Maps - Dealers	1,332	2,426	24	1,592	17	70.8%	6	25.0%	1	4.2%
Contractor - Home Performance	1,224	2,487	24	1,592	6	25.0%	16	66.7%	2	8.3%
Pet Finding Service	882	2,698	24	1,592	20	83.3%	4	16.7%	0	0.0%
Smoke Abatement Equipment	714	3,049	24	1,592	13	54.2%	9	37.5%	2	8.3%
Blankets	510	3,054	24	1,592	23	95.8%	1	4.2%	0	0.0%
Sand & Gravel	16,944	798	23	1,619	11	47.8%	12	52.2%	0	0.0%
Roof Cleaning & Stain Removal	12,691	941	23	1,619	13	56.5%	9	39.1%	1	4.3%
Stair Builders	10,459	1,036	23	1,619	14	60.9%	8	34.8%	1	4.3%
Loading Companies	8,753	1,138	23	1,619	8	34.8%	14	60.9%	1	4.3%
Metal Fabricators	8,483	1,164	23	1,619	9	39.4%	16	69.6%	0	0.0%
Timber & Timberland Companies	6,529	1,316	23	1,619	7	30.4%	13	53.3%	3	13.0%
Irrigation Consultants	6,247	1,339	23	1,619	16	69.6%	7	30.4%	0	0.0%
Water Coolers - Equipment & Supplies	5,796	1,389	23	1,619	10	43.5%	13	56.5%	0	0.0%
Fire Damage Restoration	5,503	1,415	23	1,619	17	73.9%	6	26.1%	0	0.0%
Womens Apparel - Wholesale & Manufacturers	5,366	1,439	23	1,619	10	43.5%	10	43.5%	3	13.0%
Balloons - Novelty & Toy	4,554	1,532	23	1,619	16	69.6%	7	30.4%	0	0.0%
Flight School	4,221	1,569	23	1,619	16	65.2%	6	26.1%	2	8.7%
Auto Bumpers, Guards & Grilles	4,302	1,572	23	1,619	15	65.2%	8	34.8%	0	0.0%
Outdoor Kitchens	3,401	1,744	23	1,619	17	73.9%	5	21.7%	1	4.3%
Optical Imaging Equipment & Systems	2,846	1,873	23	1,619	15	65.2%	7	30.4%	1	4.3%
Medical Billing Services	2,474	1,971	23	1,619	16	69.6%	7	30.4%	0	0.0%
Contest Arranging & Judging	2,293	2,027	23	1,619	21	91.3%	0	0.0%	2	8.7%
Dance Apparel	1,889	2,392	23	1,619	14	60.9%	7	30.4%	2	8.7%
Photographic Color Prints & Trans.	1,252	2,472	23	1,619	10	43.5%	13	56.5%	0	0.0%
Television Program Distributors	1,169	2,519	23	1,619	0	0.0%	6	26.1%	17	73.9%
Government - City, Village & Township	974	2,632	23	1,619	16	69.6%	6	26.1%	1	4.3%
Tags	956	2,643	23	1,619	9	39.1%	14	60.9%	0	0.0%
Knife Sharpening Devices	891	2,691	23	1,619	7	30.4%	16	69.6%	0	0.0%
Encyclopedia & Book Sales	856	2,709	23	1,619	13	82.6%	3	13.0%	1	4.3%
Bus Lines Ticket Agencies	443	3,165	23	1,619	21	91.3%	1	4.3%	1	4.3%
Legal Information Services	10,753	1,027	22	1,644	15	68.2%	6	27.3%	1	4.5%
Toilets - Portable	5,796	1,389	22	1,644	13	59.1%	9	40.9%	0	0.0%
Judgment Recovery	5,252	1,447	22	1,644	11	50.0%	11	50.0%	0	0.0%
Kitchen Cabinet Refacing	5,136	1,461	22	1,644	17	77.3%	5	22.7%	0	0.0%
Food Service/Management	4,675	1,512	22	1,644	19	86.4%	2	9.1%	1	4.5%
Concrete Construction Forms & Accessories	4,482	1,542	22	1,644	4	18.2%	2	31.8%	11	50.0%
Breastfeeding Supplies & Information	3,697	1,675	22	1,644	22	100.0%	0	0.0%	0	0.0%
Environmental, Conservationist & Ecol Org	3,625	1,687	22	1,644	7	31.8%	15	68.2%	0	0.0%
Stamps - Collectors	3,497	1,723	22	1,644	18	81.8%	3	13.6%	1	4.5%
Electric Heating Elements	3,279	1,765	22	1,644	16	72.7%	5	22.7%	1	4.5%
Range Hoods & Consoles	2,806	1,882	22	1,644	21	95.5%	1	4.5%	0	0.0%
Tools - Power Actuated	2,701	1,917	22	1,644	5	27.7%	17	77.3%	0	0.0%
Hand Painting & Decorating	2,554	1,952	22	1,644	14	63.6%	7	31.8%	1	4.5%
Bras	1,752	2,211	22	1,644	8	36.4%	10	45.5%	4	18.2%
Animal Online Drug & Prescription Services	1,577	2,280	22	1,644	21	95.5%	1	4.5%	0	0.0%
Popcorn & Supplies	1,333	2,424	22	1,644	17	77.3%	5	22.7%	0	0.0%
Inks - Print & Lithograph	508	3,061	22	1,644	1	4.5%	21	95.5%	0	0.0%
Online Publications	441	3,169	22	1,644	8	36.4%	14	63.6%	0	0.0%
Charity - National	17,008	793	21	1,662	20	95.2%	1	4.8%	0	0.0%
Contractors Equipment & Supplies - Dealers & Ser	13,997	884	21	1,662	14	66.7%	7	33.3%	0	0.0%
Marble - Cultured	12,788	934	21	1,662	14	66.7%	7	33.3%	0	0.0%
Feed Dealers	11,510	983	21	1,662	14	66.7%	6	28.6%	1	4.8%
Glass - Beveled, Carved, Ornamental	8,869	1,127	21	1,662	12	57.1%	8	38.1%	1	4.8%
Physicians & Surgeons - Osteopathic-D.O.	7,665	1,214	21	1,662	18	85.7%	3	14.3%	0	0.0%
Contractor - Spray Foam Insulation	7,520	1,223	21	1,662	12	57.1%	9	42.9%	0	0.0%
Wheel Alignment, Frame & Axle Service - Auto	7,486	1,227	21	1,662	14	66.7%	6	28.6%	1	4.8%
Mulches	7,428	1,232	21	1,662	15	71.4%	6	28.6%	0	0.0%
Surgical Centers	7,065	1,267	21	1,662	14	66.7%	7	33.3%	0	0.0%
Fire Protection Consultants	6,531	1,313	21	1,662	9	42.9%	12	57.1%	0	0.0%
Foods - Dehydrated & Freeze-Dried	5,850	1,381	21	1,662	18	85.7%	3	14.3%	0	0.0%
Office & Desk Space Rental Service	4,287	1,495	21	1,662	11	52.4%	3	14.3%	3	14.3%
E-Learning	4,148	1,597	21	1,662	18	85.7%	3	14.3%	0	0.0%
Oil Tank Removal & Installation	4,047	1,604	21	1,662	8	38.1%	13	61.9%	0	0.0%
Mailing Services - International	3,883	1,634	21	1,662	16	76.2%	5	23.8%	0	0.0%
Exterior Structures - Barn Construction	3,306	1,757	21	1,662	7	33.3%	8	38.1%	6	28.6%
Decoration Contractors - Party, Convention	3,027	1,819	21	1,662	10	47.6%	10	47.6%	1	4.8%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ventilating Systems - Cleaning	2,875	1,862	21	1,662	13	61.9%	8	38.1%	0	0.0%
Bridal Supplies - Wholesale & Manufacturing	2,703	1,914	21	1,662	16	76.2%	5	23.8%	0	0.0%
Outboard Motors - Repair	2,305	2,025	21	1,662	11	52.4%	6	28.6%	4	19.0%
Spices	2,140	2,073	21	1,662	10	47.6%	10	47.6%	1	4.8%
Seating Companies	1,848	2,198	21	1,662	20	95.2%	1	4.8%	0	0.0%
Aviation Services	1,789	2,198	21	1,662	4	19.0%	17	81.0%	0	0.0%
Charity - Health	1,786	2,202	21	1,662	11	52.4%	10	47.6%	0	0.0%
Dolls - Wholesale & Manufacturers	1,721	2,224	21	1,662	17	81.0%	4	19.0%	0	0.0%
Electric Motors - Manufacturers & Distributors	1,544	2,294	21	1,662	3	14.3%	4	19.0%	14	66.7%
Ticket Broker	1,173	2,518	21	1,662	13	61.9%	4	19.0%	4	19.0%
Drawing Materials	1,060	2,587	21	1,662	17	81.0%	4	19.0%	0	0.0%
Sundries Stores	654	2,651	21	1,662	14	66.7%	7	33.3%	0	0.0%
Casinos - Online	508	3,061	21	1,662	17	81.0%	4	19.0%	0	0.0%
Music Shells	94	4,000	21	1,662	6	28.6%	15	71.4%	0	0.0%
Molds	15,637	828	20	1,694	12	60.0%	7	35.0%	1	5.0%
Paper Products	10,965	1,011	20	1,694	8	40.0%	10	50.0%	2	10.0%
Audio-Visual Consultants	9,531	1,065	20	1,694	12	60.0%	7	35.0%	1	5.0%
Drilling & Boring Contractors	9,623	1,092	20	1,694	12	60.0%	6	40.0%	0	0.0%
Tuck Pointing	6,898	1,281	20	1,694	7	35.0%	12	60.0%	1	5.0%
Basement - Finishing	6,325	1,332	20	1,694	16	80.0%	1	5.0%	3	15.0%
Printing Equipment	5,695	1,400	20	1,694	12	60.0%	8	40.0%	0	0.0%
Farm Equipment - Repair & Parts	5,639	1,402	20	1,694	13	65.0%	4	20.0%	3	15.0%
Lamps & Lamp Shades - Retail	5,412	1,435	20	1,694	13	65.0%	7	35.0%	0	0.0%
Pension & Profit Sharing Plans	5,117	1,412	20	1,694	17	85.0%	3	15.0%	0	0.0%
Water Heaters - Repairing	4,603	1,566	20	1,694	9	45.0%	10	50.0%	1	5.0%
Trailer Hitches	4,523	1,436	20	1,694	15	75.0%	4	20.0%	1	5.0%
Wood Finishing	4,404	1,549	20	1,694	13	65.0%	6	30.0%	1	5.0%
Consultant - Planning	3,818	1,648	20	1,694	9	45.0%	10	50.0%	1	5.0%
Golf Instruction	3,812	1,650	20	1,694	7	35.0%	8	40.0%	5	25.0%
Photography Schools	3,560	1,707	20	1,694	13	65.0%	6	30.0%	1	5.0%
Water - Bottled & Bulk	3,510	1,720	20	1,694	16	80.0%	0	0.0%	0	0.0%
Recreational Vehicles - Storage	3,078	1,810	20	1,694	15	75.0%	5	25.0%	0	0.0%
Cash Registers & Supplies	3,065	1,812	20	1,694	8	40.0%	7	35.0%	5	25.0%
Plaques	2,989	1,829	20	1,694	14	70.0%	4	20.0%	2	10.0%
Boat Transporting	2,001	2,118	20	1,694	13	65.0%	7	35.0%	0	0.0%
Uniforms - Medical	1,749	2,214	20	1,694	13	65.0%	7	35.0%	0	0.0%
Air Courier Service	1,495	2,324	20	1,694	17	85.0%	3	15.0%	0	0.0%
Tropical Fish	1,467	2,336	20	1,694	12	60.0%	8	40.0%	0	0.0%
Refrigerators & Freezers - Dealers	1,226	2,485	20	1,694	14	70.0%	6	30.0%	0	0.0%
Candle Making Supplies	1,062	2,583	20	1,694	10	50.0%	9	45.0%	1	5.0%
Bibles	866	2,719	20	1,694	11	55.0%	9	45.0%	0	0.0%
Premium Goods	447	3,158	20	1,694	20	100.0%	0	0.0%	0	0.0%
Sewing Machines - Wholesale & Manufacturers	1,962	3,239	20	1,694	20	100.0%	0	0.0%	0	0.0%
Senior Citizens Service Organization	21,737	692	19	1,723	15	78.9%	4	21.1%	0	0.0%
Acupuncturists	14,543	871	19	1,723	15	78.9%	4	21.1%	0	0.0%
Basement - Remodeling	14,297	879	19	1,723	7	36.8%	9	47.4%	3	15.8%
Road Building Contractors	10,186	1,050	19	1,723	10	52.6%	8	42.1%	1	5.3%
Sandblasting	8,580	1,154	19	1,723	8	42.1%	10	52.6%	1	5.3%
Glass - Stained & Leaded	7,062	1,190	19	1,723	12	63.2%	7	36.8%	0	0.0%
Siding Materials	6,735	1,292	19	1,723	9	47.4%	10	52.6%	0	0.0%
MRI (Magnetic Resonance Imaging)	5,445	1,423	19	1,723	15	78.9%	4	21.1%	0	0.0%
Pianos - Tuning & Repair	4,363	1,560	19	1,723	9	47.4%	9	47.4%	1	5.3%
Lighting Consultants	4,021	1,610	19	1,723	9	47.4%	9	47.4%	1	5.3%
Manufactured Homes - Equipment & Parts	3,884	1,633	19	1,723	15	78.9%	4	21.1%	0	0.0%
Food Brokers	3,814	1,649	19	1,723	6	31.6%	11	57.9%	2	10.5%
Tile - Non-Ceramic - Manufacturers & Distributors	3,777	1,657	19	1,723	9	47.4%	10	52.6%	0	0.0%
Machinery Rebuild & Repair	3,721	1,672	19	1,723	10	52.6%	8	42.1%	1	5.3%
Compliance Consulting	3,632	1,686	19	1,723	14	73.7%	4	21.1%	1	5.3%
Fishing Charters	3,321	1,755	19	1,723	8	42.1%	11	57.9%	0	0.0%
Chemical Cleaning - Industrial	3,285	1,762	19	1,723	4	21.1%	15	78.9%	0	0.0%
Gasoline - Wholesale	2,887	1,857	19	1,723	10	52.6%	9	47.4%	0	0.0%
Couriers	2,668	1,927	19	1,723	11	57.9%	7	36.8%	1	5.3%
Skating Equipment & Supplies	2,516	1,959	19	1,723	14	73.7%	5	26.3%	0	0.0%
Horse Riding/Horse Trail Rides	2,294	2,026	19	1,723	13	68.4%	6	31.6%	0	0.0%
Manufactured Homes - Rent & Lease	2,184	2,061	19	1,723	12	63.2%	5	26.3%	2	10.5%
Fabrics - Wholesale & Manufacturers	2,046	2,099	19	1,723	14	73.7%	5	26.3%	0	0.0%
Quilting	1,973	2,131	19	1,723	8	42.1%	11	57.9%	0	0.0%
Social Media	1,749	2,214	19	1,723	12	63.2%	7	36.8%	0	0.0%
Knives - Machine	1,624	2,264	19	1,723	5	26.3%	14	73.7%	0	0.0%
Fashion Designers	1,387	2,394	19	1,723	13	68.4%	6	31.6%	0	0.0%
Cosmetic & Toiletry Preparations - Manufacturers	1,327	2,430	19	1,723	15	78.9%	4	21.1%	0	0.0%
Wines - Wholesale	872	2,710	19	1,723	16	84.2%	3	15.8%	0	0.0%
Underwear - Wholesale & Manufacturers	834	2,749	19	1,723	14	73.7%	5	26.3%	0	0.0%
Bicycles - Renting	804	3,007	19	1,723	12	63.2%	7	36.8%	0	0.0%
Music Copyists	514	3,048	19	1,723	5	26.3%	8	42.1%	6	31.6%
Patio Builder	490	3,084	19	1,723	3	15.8%	16	84.2%	0	0.0%
Attorneys & Lawyers - Personal Injury & Property Damage	19,391	740	18	1,756	14	77.8%	4	22.2%	0	0.0%
Display Designers & Producers	11,389	990	18	1,756	7	38.9%	11	61.1%	0	0.0%
Skylights	11,366	992	18	1,756	12	66.7%	5	27.8%	1	5.6%
Attorneys & Lawyers - Tax	8,043	1,190	18	1,756	12	66.7%	6	33.3%	0	0.0%
Welding Equipment & Supplies	6,924	1,271	18	1,756	12	66.7%	6	33.3%	0	0.0%
Petroleum	6,547	1,312	18	1,756	16	88.9%	2	11.1%	0	0.0%
Carpet & Rug Cleaning Equipment & Supplies	5,939	1,373	18	1,756	11	61.1%	4	22.2%	3	16.7%
Hydraulic Equipment & Supplies	5,498	1,416	18	1,756	10	55.6%	8	44.4%	0	0.0%
Horse Training	5,226	1,453	18	1,756	13	72.2%	5	27.8%	0	0.0%
Aircraft Parts & Supplies	4,847	1,486	18	1,756	6	33.3%	8	44.4%	4	22.2%
Laboratory Equipment & Supplies	4,694	1,505	18	1,756	10	55.6%	8	44.4%	0	0.0%
Deck Builder	4,590	1,529	18	1,756	12	66.7%	5	27.8%	1	5.6%
Coaching - Life	3,852	1,644	18	1,756	7	38.9%	9	50.0%	2	11.1%
Greenhouses	3,775	1,659	18	1,756	10	55.6%	8	44.4%	0	0.0%
Giftware - Wholesale & Manufacturers	3,759	1,663	18	1,756	16	88.9%	2	11.1%	0	0.0%
Survival Products & Supplies	3,547	1,712	18	1,756	11	61.1%	7	38.9%	0	0.0%
Storm Windows & Doors - Repair	3,437	1,733	18	1,756	6	33.3%	11	61.1%	1	5.6%
Cabinet Refacing	3,142	1,792	18	1,756	8	44.4%	10	55.6%	0	0.0%
Cooking Instruction	3,083	1,808	18	1,756	4	22.2%	12	66.7%	2	11.1%
Labeling	2,960	1,845	18	1,756	1	5.6%	3	16.7%	14	77.8%
Machine Tools - Repair & Rebuild	2,793	1,887	18	1,756	7	38.9%	9	50.0%	2	11.1%
Divina Instruction	2,484	1,968	18	1,756	13	72.2%	5	27.8%	0	0.0%
Batteries - Dry Cell - Wholesale & Manufacturers	2,429	1,983	18	1,756	15	83.3%	3	16.7%	0	0.0%
Construction Estimates	2,179	2,063	18	1,756	6	33.3%	12	66.7%	0	0.0%
Museums	2,179	2,063	18	1,756	15	83.3%	3	16.7%	0	0.0%
Filters Air & Gas Cleaning	1,977	2,129	18	1,756	15	83.3%	3	16.7%	0	0.0%
Sprinkler Supervisory Service	1,886	2,167	18	1,756	7	38.9%	10	55.6%	1	5.6%
Sporting Goods - Repair	1,885	2,168	18	1,756	11	61.1%	6	33.3%	1	5.6%
Veterinary Emergency	1,800	2,195	18	1,756	11	61.1%	6	33.3%	1	5.6%

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Trucks - Industrial	1,501	2,322	18	1,756	13	72.2%	5	27.8%	0	0.0%
Radar Equipment	1,275	2,463	18	1,756	18	100.0%	0	0.0%	0	0.0%
Contractor - Water Conditioning	1,240	2,482	18	1,756	11	61.1%	7	38.9%	0	0.0%
Home Demonstrations	1,211	2,496	18	1,756	13	72.2%	5	27.8%	0	0.0%
Writer - Freelance	1,135	2,538	18	1,756	7	38.9%	7	38.9%	4	22.2%
Boat - Excursion	1,127	2,541	18	1,756	18	66.7%	6	33.3%	0	0.0%
Florist - Funeral Bouquets & Wreaths	1,117	2,550	18	1,756	11	61.1%	4	22.2%	3	16.7%
Uniforms - Accessories	1,071	2,578	18	1,756	11	61.1%	7	38.9%	0	0.0%
Magicians Supplies	1,069	2,582	18	1,756	8	44.4%	6	33.3%	4	22.2%
Racquetball Courts - Private	550	3,006	18	1,756	15	83.3%	3	16.7%	0	0.0%
Washers	521	3,038	18	1,756	16	88.9%	1	5.6%	0	0.0%
Microwave Ovens - Service & Repair	472	3,127	18	1,756	12	66.7%	6	33.3%	0	0.0%
Transfers - Dry	399	3,224	18	1,756	0	0.0%	13	72.2%	5	27.8%
Ranges & Ovens - Service & Repair	270	3,468	18	1,756	3	16.7%	15	83.3%	0	0.0%
Guitars & Amplifiers	141	3,813	18	1,756	13	72.2%	4	22.2%	1	5.6%
Foreign Currency Exchange Broker	28,362	577	17	1,800	10	58.8%	7	41.2%	0	0.0%
Energy Audits	9,045	1,114	17	1,800	11	64.7%	3	17.6%	3	17.6%
Drafting Services	8,862	1,129	17	1,800	13	76.5%	4	22.5%	0	0.0%
Insulation Materials	8,857	1,130	17	1,800	14	82.4%	2	11.8%	1	5.9%
Pet Cemeteries, Crematories & Supplies	8,144	1,179	17	1,800	15	88.2%	2	11.8%	0	0.0%
Organizing Services - Household & Business	8,013	1,192	17	1,800	7	41.2%	8	47.1%	2	11.8%
Radon Mitigation	7,653	1,217	17	1,800	15	88.2%	1	5.9%	1	5.9%
Art Metal Work	6,582	1,302	17	1,800	7	41.2%	8	47.1%	2	11.8%
Speech & Language Pathologists	6,338	1,330	17	1,800	12	70.6%	3	29.4%	0	0.0%
Student Exchange Programs	6,240	1,340	17	1,800	14	82.4%	3	17.6%	0	0.0%
Employment Counseling	5,425	1,431	17	1,800	16	94.1%	1	5.9%	0	0.0%
Wind Energy Systems	5,239	1,450	17	1,800	10	58.8%	7	41.2%	0	0.0%
Insurance - Fire & Flood Specialists	5,235	1,451	17	1,800	13	76.5%	3	17.6%	1	5.9%
Trailers - Equipment & Parts	5,197	1,456	17	1,800	10	58.8%	7	41.2%	0	0.0%
Baths - Equipment & Supplies	5,079	1,466	17	1,800	11	64.7%	6	35.3%	0	0.0%
Floors - Industrial	4,867	1,489	17	1,800	5	29.4%	8	47.1%	4	23.5%
Caskets	4,541	1,534	17	1,800	8	47.1%	8	47.1%	1	5.9%
Fiber Optics	4,425	1,546	17	1,800	12	70.6%	4	23.5%	1	5.9%
Lighting Fixtures - Wholesale & Manufacturers	4,291	1,576	17	1,800	8	47.1%	9	52.9%	0	0.0%
Pumps - Dealers	4,239	1,584	17	1,800	5	29.4%	11	64.7%	1	5.9%
Packing & Crating Service	4,172	1,595	17	1,800	10	58.8%	7	41.2%	0	0.0%
Tree Service - Pruning	4,047	1,604	17	1,800	9	52.9%	8	47.1%	0	0.0%
Stump Removal & Grinding	4,015	1,612	17	1,800	5	29.4%	8	47.1%	4	23.5%
Radiotelephone Communication - Equipment & Systems	3,952	1,625	17	1,800	9	52.9%	8	47.1%	0	0.0%
Tents - Rental	3,669	1,680	17	1,800	12	70.6%	5	29.4%	0	0.0%
Distributing Service - Circular, Sample	3,616	1,689	17	1,800	13	76.5%	3	17.6%	1	5.9%
Musicians	3,421	1,738	17	1,800	9	52.9%	7	41.2%	1	5.9%
Hardscapes	3,271	1,767	17	1,800	9	52.9%	8	47.1%	0	0.0%
Labels - Paper	3,156	1,790	17	1,800	5	29.4%	12	70.6%	0	0.0%
Sewing Contractors	3,003	1,827	17	1,800	7	41.2%	10	58.8%	0	0.0%
Window Tinting & Coating - Commercial	2,942	1,849	17	1,800	5	29.4%	11	64.7%	1	5.9%
Filtering Materials & Supplies	2,739	1,902	17	1,800	2	11.8%	15	88.2%	0	0.0%
Meat - Processing	2,733	1,903	17	1,800	11	64.7%	5	29.4%	1	5.9%
Amusement Devices	2,428	2,085	17	1,800	7	41.2%	9	52.9%	1	5.9%
Motion Picture Film Distributors & Exchange	2,067	2,089	17	1,800	9	52.9%	8	47.1%	0	0.0%
Steam Bath Equipment & Supplies	1,895	2,159	17	1,800	15	88.2%	2	11.8%	0	0.0%
Outboard Motors	1,701	2,234	17	1,800	8	47.1%	9	52.9%	0	0.0%
Transmissions - Truck, Tractor	1,444	2,355	17	1,800	10	58.8%	7	41.2%	0	0.0%
Linens - Wholesale & Manufacturers	1,341	2,417	17	1,800	16	94.1%	1	5.9%	0	0.0%
Carpet & Rug Pads, Liners & Accessories	1,340	2,419	17	1,800	10	58.8%	7	41.2%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	1,305	2,444	17	1,800	11	64.7%	5	29.4%	0	0.0%
Advertising - Transit & Transportation	1,112	2,554	17	1,800	4	23.5%	12	70.6%	1	5.9%
Proofreading	925	2,665	17	1,800	16	94.1%	1	5.9%	0	0.0%
Cigar, Cigarette & Tobacco Manufacturers	802	2,773	17	1,800	11	64.7%	6	35.3%	0	0.0%
Jetski/Personal Watercraft	762	2,804	17	1,800	8	47.1%	9	52.9%	0	0.0%
Data Processing Equipment - Maintenance	570	2,983	17	1,800	16	94.1%	1	5.9%	0	0.0%
Dresses - Wholesale & Manufacturers	539	3,243	17	1,800	11	64.7%	6	35.3%	0	0.0%
Railroads - Ticket Agencies	204	3,615	17	1,800	10	58.8%	3	17.6%	4	23.5%
Storm Shelters	11,529	982	16	1,848	15	93.8%	0	0.0%	0	0.0%
Sprinklers - Automatic - Fire	10,310	1,045	16	1,848	7	43.8%	7	43.8%	2	12.5%
Computer Business Services	8,388	1,167	16	1,848	10	62.5%	6	37.5%	0	0.0%
Glass - Block	8,230	1,171	16	1,848	11	68.8%	4	25.0%	1	6.3%
Equestrian Services	5,836	1,385	16	1,848	8	50.0%	8	50.0%	0	0.0%
Surfboards	4,601	1,527	16	1,848	11	68.8%	5	31.3%	0	0.0%
Merchandise Brokers	3,437	1,733	16	1,848	11	68.8%	5	31.3%	0	0.0%
Water Analysis	3,413	1,741	16	1,848	7	43.8%	7	43.8%	2	12.5%
Medical Diagnostic Testing Facilities	3,408	1,743	16	1,848	13	81.3%	3	18.8%	0	0.0%
Scales	3,270	1,768	16	1,848	11	68.8%	5	31.3%	0	0.0%
Cabinet Maker	3,153	1,791	16	1,848	7	43.8%	8	50.0%	1	6.3%
Physicians - Surgeons & Neurosurgeons	2,878	1,859	16	1,848	13	81.3%	3	18.8%	0	0.0%
Baby Car Seats, Carriages & Strollers	2,877	1,860	16	1,848	8	50.0%	5	31.3%	3	18.8%
DNA Testing	2,858	1,868	16	1,848	15	93.8%	1	6.3%	0	0.0%
Suits - Custom Made	2,822	1,879	16	1,848	9	56.3%	6	37.5%	1	6.3%
Restaurant Management	2,783	1,890	16	1,848	15	93.8%	1	6.3%	0	0.0%
Pavement & Floor Marking Services	2,567	1,950	16	1,848	11	68.8%	5	31.3%	0	0.0%
Reptiles	2,151	2,068	16	1,848	13	81.3%	3	18.8%	0	0.0%
Jewelry Findings	1,935	2,144	16	1,848	7	43.8%	7	43.8%	2	12.5%
Fireplace Equipment - Wholesale & Manufacturers	1,894	2,161	16	1,848	14	87.5%	0	0.0%	0	0.0%
Chiropractors Equipment & Supplies	1,750	2,212	16	1,848	15	93.8%	1	6.3%	0	0.0%
Junk Dealers	1,709	2,233	16	1,848	7	43.8%	7	43.8%	2	12.5%
Pinball Sales & Service	1,550	2,292	16	1,848	13	81.3%	3	18.8%	0	0.0%
Driving Training Equipment	1,264	2,408	16	1,848	11	68.8%	1	6.3%	0	0.0%
Greenhouse Builders	1,300	2,445	16	1,848	16	100.0%	0	0.0%	0	0.0%
Real Estate - Rent to Own	1,114	2,553	16	1,848	7	43.8%	8	50.0%	1	6.3%
Beauty Supplies & Equipment Repair	1,041	2,598	16	1,848	1	6.3%	7	43.8%	8	50.0%
Restaurants - Breakfast	961	2,640	16	1,848	8	50.0%	7	43.8%	1	6.3%
Doll Houses & Accessories	848	2,738	16	1,848	10	62.5%	6	37.5%	0	0.0%
Beekeepers Supplies	176	3,699	16	1,848	12	75.0%	4	25.0%	0	0.0%
Cellophane, Cell Materials & Products	90	4,020	16	1,848	6	37.5%	10	62.5%	0	0.0%
Hospices	15,033	853	15	1,879	12	86.7%	2	13.3%	0	0.0%
Personnel Consultants	11,821	969	15	1,879	12	80.0%	3	20.0%	0	0.0%
Sales Training	10,920	1,017	15	1,879	9	60.0%	6	40.0%	0	0.0%
Mortgage Lender	10,697	1,028	15	1,879	13	86.7%	2	13.3%	0	0.0%
Tile & Grout Cleaning	7,696	1,219	15	1,879	9	60.0%	5	33.3%	1	6.7%
Cleaning Services - Commercial Office	6,019	1,365	15	1,879	8	53.3%	6	40.0%	1	6.7%
Hydroponics - Equipment & Supplies	5,533	1,412	15	1,879	10	66.7%	4	26.7%	1	6.7%
Railings	5,481	1,420	15	1,879	9	60.0%	3	20.0%	3	20.0%
Jewelers - Supplies	5,400	1,436	15	1,879	8	53.3%	7	46.7%	0	0.0%
Linen Supply Service	4,887	1,481	15	1,879	9	60.0%	6	40.0%	0	0.0%
Ranches	4,855	1,484	15	1,879	12	80.0%	3	20.0%	0	0.0%

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Metal Specialties	4,722	1,502	15	1,879	5	33.3%	9	60.0%	1	6.7%
Human Services Organizations	4,635	1,518	15	1,879	7	46.7%	6	40.0%	2	13.3%
Beads	4,566	1,531	15	1,879	11	73.3%	4	26.7%	0	0.0%
Stone - Cast	4,519	1,537	15	1,879	7	46.7%	8	53.3%	0	0.0%
Office Furniture & Equipment - Used	4,420	1,548	15	1,879	12	80.0%	3	20.0%	0	0.0%
Bollers - Repair & Cleaning	3,724	1,671	15	1,879	9	60.0%	6	40.0%	0	0.0%
Mens Clothing & Furnishings - Wholesale & Manufacturers	3,590	1,698	15	1,879	6	40.0%	8	53.3%	1	6.7%
Computers - Graphics	3,431	1,735	15	1,879	1	6.7%	12	80.0%	2	13.3%
Outplacement Consultants	3,424	1,736	15	1,879	8	53.3%	7	46.7%	5	33.3%
Electric Heating Equipment - Wholesale & Manufacturers	3,028	1,818	15	1,879	11	73.3%	4	26.7%	0	0.0%
Endodontics	3,004	1,826	15	1,879	14	93.3%	1	6.7%	0	0.0%
Fans - Household	2,986	1,831	15	1,879	12	80.0%	3	20.0%	0	0.0%
Scooters - Medical	2,938	1,851	15	1,879	10	66.7%	4	26.7%	1	6.7%
Stationers - Retail	2,740	1,899	15	1,879	10	66.7%	4	26.7%	1	6.7%
Fingerprinting	2,695	1,918	15	1,879	11	73.3%	4	26.7%	0	0.0%
Dentist - Periodontist	2,456	1,977	15	1,879	12	80.0%	3	20.0%	0	0.0%
Aluminum	2,451	1,978	15	1,879	12	80.0%	3	20.0%	0	0.0%
Fertility Specialists	2,426	1,986	15	1,879	12	80.0%	3	20.0%	0	0.0%
Check Protection & Signing Machines	2,081	2,092	15	1,879	15	100.0%	0	0.0%	0	0.0%
Cleaning Supplies by Internet	2,056	2,096	15	1,879	14	93.3%	1	6.7%	0	0.0%
Cemetery Equipment & Supplies	1,834	2,185	15	1,879	10	66.7%	5	33.3%	0	0.0%
Fence Material	1,747	2,217	15	1,879	15	100.0%	0	0.0%	0	0.0%
Calendars	1,695	2,238	15	1,879	10	66.7%	5	33.3%	0	0.0%
Charity - Education & Literacy	1,614	2,267	15	1,879	8	53.3%	7	46.7%	0	0.0%
Greeting Cards - Wholesale & Manufacturers	1,575	2,281	15	1,879	14	93.3%	1	6.7%	0	0.0%
Plumbers - Commercial	1,476	2,331	15	1,879	8	53.3%	7	46.7%	5	33.3%
Caps & Gowns	1,429	2,363	15	1,879	13	86.7%	2	13.3%	0	0.0%
Playing Cards	1,379	2,401	15	1,879	9	60.0%	6	40.0%	0	0.0%
Basketball Clubs	1,324	2,432	15	1,879	6	40.0%	9	60.0%	0	0.0%
Imprinting	1,208	2,499	15	1,879	5	33.3%	9	60.0%	1	6.7%
Recreation Program Consultants	1,183	2,513	15	1,879	12	80.0%	3	20.0%	0	0.0%
Cookies & Crackers	1,049	2,595	15	1,879	13	86.7%	2	13.3%	0	0.0%
Tire Retread & Repair - Equipment & Supplies	1,002	2,621	15	1,879	11	73.3%	4	26.7%	0	0.0%
Juices	838	2,744	15	1,879	7	46.7%	8	53.3%	0	0.0%
Farmers Market	793	2,780	15	1,879	12	80.0%	3	20.0%	0	0.0%
Housing Consultants & Referral Service	615	2,940	15	1,879	7	46.7%	8	53.3%	0	0.0%
Karts - Motorized	528	3,031	15	1,879	6	40.0%	9	60.0%	0	0.0%
Towels - Cloth-Wholesale & Manufacturers	510	3,054	15	1,879	14	93.3%	1	6.7%	0	0.0%
Canvas - Wholesale & Manufacturers	405	3,210	15	1,879	9	60.0%	6	40.0%	0	0.0%
Health Recording Service	377	3,265	15	1,879	12	80.0%	3	20.0%	0	0.0%
Concert Bureaus	251	3,504	15	1,879	13	86.7%	2	13.3%	0	0.0%
Fraternal Regalia & Supplies	223	3,566	15	1,879	9	60.0%	6	40.0%	0	0.0%
Storage Units ? Portable	214	3,595	15	1,879	9	60.0%	6	40.0%	0	0.0%
Coin & Bill Count, Sort, Wrap Machines	153	3,765	15	1,879	15	100.0%	0	0.0%	0	0.0%
Engineering Consultants	10,077	1,056	14	1,934	9	64.3%	4	28.6%	1	7.1%
Video Tape Duplication Service	10,048	1,059	14	1,934	7	50.0%	7	50.0%	0	0.0%
Exporters	9,226	1,100	14	1,934	10	71.4%	4	28.6%	0	0.0%
Paving Materials	8,661	1,146	14	1,934	7	50.0%	7	50.0%	0	0.0%
Stock Quotation Boards & Systems	8,621	1,152	14	1,934	5	35.7%	9	64.3%	0	0.0%
Personal Security Guard Service	6,811	1,376	14	1,934	11	78.6%	3	21.4%	0	0.0%
Denturist	5,124	1,463	14	1,934	10	71.4%	3	21.4%	1	7.1%
Fraternal Organizations	4,681	1,510	14	1,934	12	85.7%	2	14.3%	0	0.0%
Screen Repair	4,661	1,515	14	1,934	5	35.7%	9	64.3%	0	0.0%
Hardware - Wholesale & Manufacturers	4,301	1,573	14	1,934	11	78.6%	3	21.4%	0	0.0%
Fruits & Vegetables - Wholesale	4,079	1,601	14	1,934	10	71.4%	4	28.6%	0	0.0%
Horse Dealers	4,041	1,604	14	1,934	10	71.4%	4	28.6%	0	0.0%
Refrigeration Equipment - Supplies & Parts	3,859	1,640	14	1,934	7	50.0%	5	35.7%	2	14.3%
Crime Scene/Trauma Clean Up	3,444	1,731	14	1,934	14	100.0%	0	0.0%	0	0.0%
Identification Card Service	3,439	1,732	14	1,934	9	64.3%	4	28.6%	1	7.1%
Oils - Petroleum	3,387	1,746	14	1,934	12	85.7%	2	14.3%	0	0.0%
Horse Breeders	3,185	1,782	14	1,934	10	71.4%	4	28.6%	0	0.0%
Water Gardens Fountains & Ponds	3,172	1,785	14	1,934	8	57.1%	5	35.7%	1	7.1%
Photo Booth Rentals	3,059	1,814	14	1,934	11	78.6%	2	14.3%	1	7.1%
Compressors	2,974	1,838	14	1,934	9	64.3%	5	35.7%	0	0.0%
International Trade Consultants	2,947	1,846	14	1,934	7	50.0%	7	50.0%	0	0.0%
Messenger Service	2,851	1,869	14	1,934	11	78.6%	3	21.4%	0	0.0%
Charity - Community Development & Civic Organizations	2,748	1,894	14	1,934	10	71.4%	4	28.6%	0	0.0%
Conference Centers	2,627	1,934	14	1,934	8	57.1%	6	42.9%	0	0.0%
Contractors - Retaining Wall	2,503	1,961	14	1,934	5	35.7%	6	42.9%	3	21.4%
Permanent Make Up	2,334	2,016	14	1,934	12	85.7%	2	14.3%	0	0.0%
Beds - Wholesale & Manufacturers	2,328	2,017	14	1,934	10	71.4%	3	21.4%	1	7.1%
Mail Boxes - Manufacturers & Distributors	2,122	2,079	14	1,934	10	71.4%	4	28.6%	0	0.0%
Commercial Painting Contractor	2,099	2,086	14	1,934	7	50.0%	5	35.7%	2	14.3%
Physicians & Surgeons - Maxillofacial	2,085	2,090	14	1,934	11	78.6%	3	21.4%	0	0.0%
Fur Business - Wholesale & Manufacturers	2,002	2,117	14	1,934	6	42.9%	8	57.1%	0	0.0%
Bookbinders	1,998	2,119	14	1,934	7	50.0%	7	50.0%	0	0.0%
Doughnuts	1,981	2,126	14	1,934	5	35.7%	8	57.1%	1	7.1%
Government - County	1,769	2,205	14	1,934	8	57.1%	6	42.9%	0	0.0%
Publicity Service	1,694	2,240	14	1,934	10	71.4%	3	21.4%	1	7.1%
Charity - Animal Protection	1,528	2,304	14	1,934	12	85.7%	2	14.3%	0	0.0%
Sewing Machines - Supplies & Parts	1,338	2,420	14	1,934	7	50.0%	7	50.0%	0	0.0%
Electric Supplies - Manufacturers	1,283	2,455	14	1,934	9	64.3%	5	35.7%	0	0.0%
Iron	1,211	2,496	14	1,934	5	35.7%	8	57.1%	1	7.1%
Ballrooms	1,162	2,525	14	1,934	5	35.7%	8	57.1%	1	7.1%
Security Cameras	1,158	2,528	14	1,934	4	28.6%	10	71.4%	0	0.0%
Quilts	1,073	2,576	14	1,934	4	28.6%	10	71.4%	0	0.0%
Battery Charging Equipment	1,038	2,607	14	1,934	11	78.6%	3	21.4%	0	0.0%
Consultants - Security	970	2,637	14	1,934	13	92.9%	1	7.1%	0	0.0%
Carpet & Rug Dyers	885	2,697	14	1,934	6	42.9%	8	57.1%	0	0.0%
Zoos	858	2,724	14	1,934	8	57.1%	6	42.9%	0	0.0%
Internet Cafes	621	2,930	14	1,934	7	50.0%	6	42.9%	1	7.1%
Layouts - Office, Factory	608	2,943	14	1,934	9	64.3%	5	35.7%	0	0.0%
Calculators, Adding Machines & Supplies	588	2,964	14	1,934	7	50.0%	7	50.0%	0	0.0%
Electricians - Commercial	575	2,973	14	1,934	7	50.0%	5	35.7%	2	14.3%
Electrotype Equipment & Supplies	330	3,351	14	1,934	10	71.4%	3	21.4%	1	7.1%
Carpet & Rug Cleaning Equipment - Rental	11,323	993	13	1,985	12	92.3%	1	7.7%	0	0.0%
Attorneys & Lawyers - Estate Planning	10,479	1,035	13	1,985	12	92.3%	1	7.7%	0	0.0%
Engineers - Structural	9,860	1,069	13	1,985	4	30.8%	9	69.2%	0	0.0%
Aircraft Servicing & Maintenance	9,815	1,071	13	1,985	11	84.6%	2	15.4%	0	0.0%
Sales & Vaults	7,944	1,196	13	1,985	7	53.8%	6	46.2%	0	0.0%
Electricians - Residential	5,067	1,467	13	1,985	10	76.9%	3	23.1%	0	0.0%
Solar Energy Equipment & Systems Supplies & Parts	4,842	1,487	13	1,985	4	30.8%	4	30.8%	5	38.5%
Pipe	4,692	1,507	13	1,985	12	92.3%	1	7.7%	0	0.0%
Wire & Cable - Electric	4,687	1,509	13	1,985	7	53.8%	6	46.2%	0	0.0%
Artists - Fine Art	3,697	1,675	13	1,985	7	53.8%	5	38.5%	1	7.7%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rubber Stamps	3,598	1,694	13	1,985	5	38.5%	8	61.5%	0	0.0%
Grout Resurfacing & Repair	3,522	1,718	13	1,985	8	61.5%	5	38.5%	0	0.0%
Mason Contractors Equipment & Supplies	2,978	1,837	13	1,985	10	76.9%	3	23.1%	0	0.0%
Smokers Information & Treatment	2,968	1,841	13	1,985	6	46.2%	4	30.8%	3	23.1%
Countertop - Fabrication	2,714	1,910	13	1,985	8	61.5%	5	38.5%	0	0.0%
Administrators - Class Action Settlement	2,395	1,998	13	1,985	13	100.0%	0	0.0%	0	0.0%
Leather Goods - Repair	2,214	2,052	13	1,985	7	53.8%	6	46.2%	0	0.0%
Water Wells - Pumps Sales & Service	2,184	2,061	13	1,985	11	84.6%	2	15.4%	0	0.0%
Hay	2,111	2,081	13	1,985	12	92.3%	1	7.7%	0	0.0%
Art Restoration & Conservation	1,976	2,130	13	1,985	6	46.2%	7	53.8%	0	0.0%
Compact Discs, Tapes, Records - Wholesale & Manufacturing	1,966	2,134	13	1,985	8	61.5%	5	38.5%	0	0.0%
Yarn - Retail	1,863	2,171	13	1,985	9	69.2%	4	30.8%	0	0.0%
Government - Auctions & Job Listing Services	1,829	2,186	13	1,985	8	61.5%	4	30.8%	1	7.7%
Prescription Benefit Consultants	1,729	2,220	13	1,985	10	76.9%	3	23.1%	0	0.0%
Fences - Vinyl	1,694	2,240	13	1,985	10	76.9%	3	23.1%	0	0.0%
Key Control Systems	1,573	2,282	13	1,985	8	61.5%	5	38.5%	0	0.0%
Rock Shops	1,524	2,311	13	1,985	4	30.8%	9	69.2%	0	0.0%
Collection Agencies - Government Loans	1,464	2,340	13	1,985	2	15.4%	10	76.9%	1	7.7%
Oil Property Management	1,343	2,426	13	1,985	8	61.5%	5	38.5%	0	0.0%
Oil Marketers	1,223	2,488	13	1,985	12	92.3%	0	0.0%	1	7.7%
Horse Transporting	1,216	2,492	13	1,985	2	15.4%	10	76.9%	1	7.7%
Fencing Instruction	1,212	2,495	13	1,985	5	38.5%	8	61.5%	0	0.0%
Mattress Makers Supplies	1,183	2,513	13	1,985	7	53.8%	5	38.5%	1	7.7%
Auto Radios & Stereos - Wholesale & Manufacturers	1,072	2,577	13	1,985	9	69.2%	3	23.1%	1	7.7%
Interior Designers - Registered/Licensed	1,050	2,592	13	1,985	8	61.5%	5	38.5%	0	0.0%
Sheepskin Specialties	967	2,638	13	1,985	11	84.6%	2	15.4%	0	0.0%
Advertising - Indoor	927	2,663	13	1,985	7	53.8%	6	46.2%	0	0.0%
Parks	873	2,709	13	1,985	9	69.2%	4	30.8%	0	0.0%
Title Restoration	851	2,734	13	1,985	8	61.5%	5	38.5%	0	0.0%
Dietitians	782	2,787	13	1,985	7	53.8%	5	38.5%	1	7.7%
Manicuring	703	2,856	13	1,985	6	46.2%	6	46.2%	1	7.7%
Tool & Die Makers Equipment & Supplies	588	2,964	13	1,985	11	84.6%	2	15.4%	0	0.0%
Agricultural Waste Management	377	3,265	13	1,985	9	69.2%	4	30.8%	0	0.0%
Aquariums - Public	354	3,312	13	1,985	5	38.5%	8	61.5%	0	0.0%
Hostels	289	3,430	13	1,985	6	46.2%	7	53.8%	0	0.0%
Auto Paint - Mobile	286	3,433	13	1,985	5	38.5%	8	61.5%	0	0.0%
Ultraviolet Ray Lamps & Apparatus	137	3,531	13	1,985	3	23.1%	10	76.9%	0	0.0%
Pet Clothing Designer	169	3,722	13	1,985	7	53.8%	5	38.5%	1	7.7%
Reverse Mortgage	10,448	1,038	12	2,033	10	83.3%	2	16.7%	0	0.0%
Land Clearing & Leveling	10,290	1,047	12	2,033	8	66.7%	4	33.3%	0	0.0%
Environmental Consulting & Contracting	10,120	1,053	12	2,033	8	66.7%	3	25.0%	1	8.3%
Patent Agents	8,696	1,142	12	2,033	7	58.3%	0	0.0%	5	41.7%
Religious Organizations	6,851	1,284	12	2,033	7	58.3%	1	8.3%	1	8.3%
Floor Waxing, Polishing & Cleaning	6,835	1,286	12	2,033	6	50.0%	4	50.0%	0	0.0%
Floors - Raised	6,574	1,304	12	2,033	8	66.7%	4	33.3%	0	0.0%
Occupational Health - Nursing Services	6,279	1,336	12	2,033	9	75.0%	3	25.0%	0	0.0%
Home Automation	6,035	1,361	12	2,033	11	91.7%	1	8.3%	0	0.0%
Employment Service - Government, Co, Fraternal	5,002	1,473	12	2,033	10	83.3%	2	16.7%	0	0.0%
Oil Burners	4,802	1,596	12	2,033	7	58.3%	5	41.7%	0	0.0%
Cleaning Systems Press, Chemical	3,823	1,646	12	2,033	2	16.7%	10	83.3%	0	0.0%
Senior Home Care	3,799	1,654	12	2,033	7	58.3%	5	41.7%	0	0.0%
Concrete Blocks & Shapes	3,759	1,663	12	2,033	6	50.0%	6	50.0%	0	0.0%
Jeans	3,725	1,670	12	2,033	6	50.0%	6	50.0%	0	0.0%
Trailers - Horse	3,684	1,677	12	2,033	7	58.3%	4	33.3%	1	8.3%
Painting - faux finishing	3,517	1,719	12	2,033	6	50.0%	5	41.7%	1	8.3%
Attorneys & Lawyers - Wills, Trust & Probate	3,480	1,726	12	2,033	6	50.0%	4	50.0%	0	0.0%
Pharmacies - Specialty	3,252	1,771	12	2,033	7	58.3%	5	41.7%	0	0.0%
Yacht Brokers	3,023	1,822	12	2,033	10	83.3%	2	16.7%	0	0.0%
Dispensary - Medical Marijuana	2,946	1,847	12	2,033	3	25.0%	8	66.7%	1	8.3%
Sharpening Service	2,919	1,854	12	2,033	6	50.0%	6	50.0%	0	0.0%
Electric Motors - Supplies & Parts	2,822	1,879	12	2,033	3	25.0%	9	75.0%	0	0.0%
Motor Homes - Rent & Lease	2,691	1,920	12	2,033	8	66.7%	2	33.3%	0	0.0%
Scalp Care	2,554	1,952	12	2,033	10	83.3%	2	16.7%	0	0.0%
Deck Cleaning and Waterproofing	2,464	1,974	12	2,033	7	58.3%	5	41.7%	0	0.0%
Work Clothes - Retail	2,451	1,978	12	2,033	9	75.0%	3	25.0%	0	0.0%
Lenses	2,246	2,040	12	2,033	10	83.3%	2	16.7%	0	0.0%
Ear & Body Piercing	2,004	2,115	12	2,033	8	66.7%	3	25.0%	1	8.3%
Post Cards - Manufacturers & Distributors	1,962	2,136	12	2,033	12	100.0%	0	0.0%	0	0.0%
Filters - Air & Gas	1,909	2,155	12	2,033	10	83.3%	2	16.7%	0	0.0%
Hardware - Builders	1,902	2,157	12	2,033	8	66.7%	4	33.3%	0	0.0%
Mats & Matting	1,888	2,165	12	2,033	8	66.7%	4	33.3%	0	0.0%
Painters Equipment & Supplies	1,863	2,171	12	2,033	6	50.0%	6	50.0%	0	0.0%
Airports	1,813	2,188	12	2,033	8	66.7%	4	33.3%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	1,807	2,190	12	2,033	8	66.7%	4	33.3%	0	0.0%
Oilfield Consultants	1,721	2,224	12	2,033	5	41.7%	7	58.3%	0	0.0%
Support Groups	1,664	2,252	12	2,033	7	58.3%	5	41.7%	0	0.0%
Package Design & Development	1,559	2,290	12	2,033	8	66.7%	4	33.3%	0	0.0%
Store Fronts	1,539	2,298	12	2,033	7	58.3%	5	41.7%	0	0.0%
Odor Neutralizer	1,430	2,361	12	2,033	3	25.0%	8	66.7%	2	16.7%
Shingles	1,327	2,430	12	2,033	8	66.7%	2	16.7%	2	16.7%
Cheese	1,215	2,433	12	2,033	10	83.3%	2	16.7%	0	0.0%
Linings - Plastic, Membrane	1,214	2,493	12	2,033	7	58.3%	5	41.7%	0	0.0%
Bid Report Service	1,032	2,604	12	2,033	11	91.7%	1	8.3%	0	0.0%
Dry Goods - Retail	1,018	2,611	12	2,033	7	58.3%	5	41.7%	0	0.0%
Water Heaters - Parts & Supplies	1,017	2,612	12	2,033	11	91.7%	1	8.3%	0	0.0%
Swimming Pool Cover Sales & Service	992	2,623	12	2,033	8	66.7%	3	25.0%	1	8.3%
Apartment Sharing Service	970	2,660	12	2,033	1	8.3%	10	83.3%	1	8.3%
Food Products Manufacturing Equipment	929	2,661	12	2,033	5	41.7%	6	50.0%	1	8.3%
Carriages - Horse	903	2,685	12	2,033	7	58.3%	4	33.3%	1	8.3%
Signs - Neon	851	2,734	12	2,033	3	25.0%	6	50.0%	3	25.0%
Telecommunication Design	738	2,828	12	2,033	12	100.0%	0	0.0%	0	0.0%
Coated Fabrics	701	2,860	12	2,033	12	100.0%	0	0.0%	0	0.0%
Golf Course Equipment & Supplies	698	2,863	12	2,033	9	75.0%	3	25.0%	0	0.0%
Transit Lines	646	2,908	12	2,033	11	91.7%	1	8.3%	0	0.0%
Wicker Products	524	3,036	12	2,033	9	75.0%	3	25.0%	0	0.0%
Bulletin & Directory Boards	502	3,071	12	2,033	9	75.0%	3	25.0%	0	0.0%
Electric Bikes	169	3,722	12	2,033	2	16.7%	9	75.0%	1	8.3%
Turntables	68	4,109	12	2,033	6	50.0%	6	50.0%	0	0.0%
Pet Exercising Service	7	4,241	11	2,093	9	81.8%	2	18.2%	0	0.0%
Travel Escorts	7,094	1,260	11	2,093	10	90.9%	0	0.0%	0	0.0%
Coins & Tokens - Manufacturers	6,257	1,338	11	2,093	6	54.5%	3	27.3%	2	18.2%
Truck Caps & Shells	5,953	1,370	11	2,093	9	81.8%	2	18.2%	0	0.0%
Water & Sewer Line Protection	5,884	1,379	11	2,093	11	100.0%	0	0.0%	0	0.0%
Oxygen	5,882	1,380	11	2,093	8	72.7%	3	27.3%	0	0.0%
Motion Picture Film Editing	5,852	1,382	11	2,093	5	45.5%	6	54.5%	0	0.0%

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Fertilizers	5,437	1,428	11	2,093	3	27.3%	8	72.7%	0	0.0%
Printing Brokers	5,417	1,433	11	2,093	4	36.4%	6	54.5%	1	9.1%
Aircraft Dealers	5,001	1,474	11	2,093	2	18.2%	9	81.8%	0	0.0%
Wine Storage Equipment	4,551	1,533	11	2,093	7	63.6%	4	36.4%	0	0.0%
Aircraft Schools	3,888	1,617	11	2,093	8	72.7%	2	18.2%	1	9.1%
Glaziers	3,868	1,639	11	2,093	4	36.4%	6	54.5%	1	9.1%
Dryer Vent Cleaning	3,822	1,647	11	2,093	5	45.5%	6	54.5%	0	0.0%
Roof Structures	3,611	1,690	11	2,093	7	63.6%	4	36.4%	0	0.0%
Woodworking Equipment & Supplies	3,561	1,706	11	2,093	6	54.5%	5	45.5%	0	0.0%
Fashion Consultants	3,413	1,741	11	2,093	2	18.2%	8	72.7%	1	9.1%
Fruit & Vegetable Growers & Shippers	3,380	1,747	11	2,093	8	72.7%	3	27.3%	0	0.0%
Window Tinting & Coating - Residential	3,306	1,757	11	2,093	7	63.6%	4	36.4%	0	0.0%
Coins, Stamps & Precious Metals Dealer	3,223	1,777	11	2,093	8	72.7%	2	18.2%	1	9.1%
Document Imaging & Scanning Service	3,098	1,804	11	2,093	8	72.7%	3	27.3%	0	0.0%
Teachers Agencies	3,040	1,816	11	2,093	9	81.8%	2	18.2%	0	0.0%
Buildings - Concrete	3,013	1,824	11	2,093	5	45.5%	5	45.5%	1	9.1%
Engines - Fuel Injection Service & Parts	2,971	1,840	11	2,093	8	72.7%	2	18.2%	1	9.1%
Fence Posts & Fittings	2,851	1,869	11	2,093	5	45.5%	5	45.5%	1	9.1%
Furnaces - Industrial	2,746	1,896	11	2,093	6	54.5%	4	36.4%	1	9.1%
Pet Grooming - Mobile	2,652	1,929	11	2,093	8	72.7%	3	27.3%	0	0.0%
Theatrical Agencies	2,652	1,929	11	2,093	7	63.6%	4	36.4%	0	0.0%
Waterbeds - Dealers	2,609	1,940	11	2,093	8	72.7%	3	27.3%	0	0.0%
Boilers - New & Used	2,512	1,960	11	2,093	7	63.6%	4	36.4%	0	0.0%
Motor Coach Companies	2,461	1,976	11	2,093	3	27.3%	8	72.7%	0	0.0%
Tattoos - Removed	2,347	2,012	11	2,093	5	45.5%	6	54.5%	0	0.0%
Boat Storage	2,316	2,019	11	2,093	7	63.6%	4	36.4%	0	0.0%
Water Heater - Tankless	2,186	2,060	11	2,093	3	27.3%	7	63.6%	1	9.1%
Fix-It Shops	2,138	2,074	11	2,093	7	63.6%	3	27.3%	1	9.1%
Employment Service - Virtual Assistant	2,137	2,076	11	2,093	10	90.9%	1	9.1%	0	0.0%
Real Estate - Short Sale	2,037	2,103	11	2,093	2	18.2%	9	81.8%	0	0.0%
Truck Manufacturers & Distributors	1,992	2,121	11	2,093	7	63.6%	4	36.4%	0	0.0%
Ultrasound - Nonmedical	1,992	2,121	11	2,093	3	27.3%	1	9.1%	7	63.6%
Audio-Visual Equipment - Wholesale & Manufacturers	1,910	2,154	11	2,093	7	63.6%	4	36.4%	0	0.0%
Television Program Producers	1,811	2,189	11	2,093	10	90.9%	1	9.1%	0	0.0%
Yogurt	1,781	2,204	11	2,093	7	63.6%	4	36.4%	0	0.0%
Astrologers	1,724	2,223	11	2,093	8	72.7%	3	27.3%	0	0.0%
Music Distribution Service	1,654	2,256	11	2,093	4	36.4%	6	54.5%	1	9.1%
Futon Sales	1,599	2,272	11	2,093	11	100.0%	0	0.0%	0	0.0%
Digital Media	1,519	2,312	11	2,093	1	9.1%	5	45.5%	5	45.5%
Consultant - Public Sector Planning	1,506	2,318	11	2,093	11	100.0%	0	0.0%	0	0.0%
Charity - Religious	1,503	2,320	11	2,093	9	81.8%	2	18.2%	0	0.0%
Golf Equipment & Supplies - Wholesale & Manufacturers	1,463	2,341	11	2,093	8	72.7%	0	0.0%	3	27.3%
Tools - Cutting	1,428	2,363	11	2,093	5	45.5%	6	54.5%	0	0.0%
Health Care Referral	1,423	2,367	11	2,093	4	36.4%	7	63.6%	0	0.0%
Baskets - Retail	1,378	2,402	11	2,093	6	54.5%	5	45.5%	0	0.0%
Oil Refiners	1,223	2,488	11	2,093	10	90.9%	1	9.1%	0	0.0%
Springs - Automotive - Sales & Service	1,061	2,585	11	2,093	6	54.5%	5	45.5%	0	0.0%
Lead	1,050	2,592	11	2,093	1	9.1%	9	81.8%	1	9.1%
Consignment Service - Online	895	2,689	11	2,093	7	63.6%	4	36.4%	0	0.0%
Consultants - Dental Management	826	2,756	11	2,093	8	72.7%	3	27.3%	0	0.0%
Tool Salvage Companies	620	2,933	11	2,093	11	100.0%	0	0.0%	0	0.0%
Water Skiing Equipment & Supplies	547	3,011	11	2,093	4	36.4%	7	63.6%	0	0.0%
Silversmiths & Goldsmiths	409	3,207	11	2,093	1	9.1%	4	36.4%	6	54.5%
Sealing - Pavement	253	3,499	11	2,093	2	18.2%	7	63.6%	2	18.2%
Propane Gas Plumbing	203	3,617	11	2,093	8	72.7%	3	27.3%	0	0.0%
Halloween Supplies	110	3,930	11	2,093	2	18.2%	6	54.5%	4	36.4%
Utility Submetering & Billing	106	3,953	11	2,093	11	100.0%	0	0.0%	0	0.0%
Sports Memorabilia	91	4,010	11	2,093	9	81.8%	2	18.2%	0	0.0%
Asbestos Removal Service	29,146	560	10	2,158	10	100.0%	0	0.0%	0	0.0%
Taxes - Negotiators	8,938	1,123	10	2,158	6	60.0%	3	30.0%	1	10.0%
Termite Control	7,085	1,263	10	2,158	8	80.0%	2	20.0%	0	0.0%
Gas - Industrial & Medical - Cylinder & Bulk	5,721	1,391	10	2,158	8	80.0%	2	20.0%	0	0.0%
Metal Finishers	5,420	1,432	10	2,158	4	40.0%	6	60.0%	0	0.0%
Insurance - Workers Compensation	4,622	1,521	10	2,158	9	90.0%	1	10.0%	0	0.0%
Oil Producers	4,367	1,558	10	2,158	6	60.0%	4	40.0%	0	0.0%
Renewable Energy	4,318	1,568	10	2,158	8	80.0%	2	20.0%	0	0.0%
Beer & Ale - Wholesale	3,853	1,642	10	2,158	10	100.0%	0	0.0%	0	0.0%
Plasma Centers	3,530	1,715	10	2,158	6	60.0%	3	30.0%	1	10.0%
Contractor - Industrial	3,041	1,815	10	2,158	7	70.0%	3	30.0%	0	0.0%
Alternators & Generators - Retail	2,963	1,844	10	2,158	9	90.0%	1	10.0%	0	0.0%
Guide Service	2,934	1,852	10	2,158	4	40.0%	6	60.0%	0	0.0%
Assembly & Fabricating Service	2,904	1,855	10	2,158	9	90.0%	1	10.0%	0	0.0%
Ridina Apparel & Equipment	2,831	1,877	10	2,158	6	60.0%	4	40.0%	0	0.0%
Artists Agents	2,691	1,920	10	2,158	4	40.0%	6	60.0%	0	0.0%
Truck Stops	2,592	1,944	10	2,158	6	60.0%	4	40.0%	0	0.0%
Massage School	2,328	2,017	10	2,158	8	80.0%	2	20.0%	0	0.0%
Candles - Wholesale & Manufacturers	2,314	2,020	10	2,158	8	80.0%	1	10.0%	1	10.0%
Poultry Farms	2,312	2,022	10	2,158	7	70.0%	3	30.0%	0	0.0%
Animal Registration & Identification	2,310	2,023	10	2,158	9	90.0%	1	10.0%	0	0.0%
Water Well Drilling Equipment & Supplies	2,255	2,036	10	2,158	7	70.0%	2	20.0%	1	10.0%
School Information	2,212	2,048	10	2,158	8	80.0%	1	10.0%	1	10.0%
Shoring	2,193	2,057	10	2,158	10	100.0%	0	0.0%	0	0.0%
Recorded Information	2,026	2,108	10	2,158	7	70.0%	3	30.0%	0	0.0%
Parties - Children	1,994	2,120	10	2,158	8	80.0%	1	10.0%	1	10.0%
Attorneys & Lawyers - Traffic Law	1,928	2,147	10	2,158	5	50.0%	4	40.0%	1	10.0%
Farming Service	1,840	2,181	10	2,158	1	10.0%	9	90.0%	0	0.0%
Stair Lifts	1,789	2,198	10	2,158	10	100.0%	0	0.0%	0	0.0%
Office Furniture & Equipment - Wholesale & Manufacturing	1,717	2,228	10	2,158	5	50.0%	5	50.0%	0	0.0%
Drug Brokers	1,640	2,259	10	2,158	4	40.0%	5	50.0%	1	10.0%
Carburetors	1,543	2,295	10	2,158	6	60.0%	4	40.0%	0	0.0%
Parachute Jumping Instruction	1,530	2,303	10	2,158	3	30.0%	7	70.0%	0	0.0%
Construction Reports	1,526	2,307	10	2,158	9	90.0%	1	10.0%	0	0.0%
Guards - Door & Window	1,511	2,316	10	2,158	9	90.0%	1	10.0%	0	0.0%
Housewares - Wholesale & Manufacturers	1,493	2,325	10	2,158	5	50.0%	5	50.0%	0	0.0%
Fiberglass - Fabrication & Repair	1,463	2,341	10	2,158	5	50.0%	4	40.0%	1	10.0%
Charity - Children & Youth	1,417	2,374	10	2,158	7	70.0%	3	30.0%	0	0.0%
Deck - Repair	1,296	2,449	10	2,158	3	30.0%	5	50.0%	2	20.0%
Manufactured Homes Equipment & Supplies (Manufacturers)	1,289	2,451	10	2,158	5	50.0%	3	30.0%	2	20.0%
Fuel Injection Equipment	1,278	2,462	10	2,158	8	80.0%	2	20.0%	0	0.0%
Ice Cream & Frozen Desserts - Mfg & Dist	1,194	2,508	10	2,158	4	40.0%	5	50.0%	1	10.0%
Trailers - Boat	1,169	2,519	10	2,158	3	30.0%	7	70.0%	0	0.0%
Leather Goods Manufacturers Supplies	1,128	2,540	10	2,158	7	70.0%	2	20.0%	1	10.0%
Charity - Other Charitable Organizations	1,088	2,570	10	2,158	4	40.0%	4	40.0%	2	20.0%
Stationery - Wholesale & Manufacturers	1,025	2,607	10	2,158	7	70.0%	3	30.0%	0	0.0%
Pictures	920	2,669	10	2,158	6	60.0%	3	30.0%	1	10.0%

US and Canada BBB  
2011 Statistics  
Sorted by Complaints

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Inks - Manufacturers Materials	919	2,670	10	2,158	9	90.0%	1	10.0%	0	0.0%
Glass Blowers	907	2,681	10	2,158	3	30.0%	1	60.0%	1	10.0%
Humane Societies	891	2,691	10	2,158	9	90.0%	1	10.0%	0	0.0%
Contractor - Metal Roofing	854	2,729	10	2,158	4	40.0%	6	60.0%	0	0.0%
Pharmaceutical Suppliers - Foreign	829	2,752	10	2,158	1	10.0%	5	50.0%	4	40.0%
Speakers - Rebuild & Repair	818	2,763	10	2,158	7	70.0%	3	30.0%	0	0.0%
Carbon Products	792	2,782	10	2,158	7	70.0%	3	30.0%	0	0.0%
Speakers - Wholesale & Manufacturers	716	2,849	10	2,158	5	50.0%	5	50.0%	0	0.0%
Television Sys & Equipment - Closed Circuit	697	2,866	10	2,158	6	60.0%	2	20.0%	2	20.0%
Bar Supplies	662	2,895	10	2,158	5	50.0%	5	50.0%	0	0.0%
Shirts - Wholesale & Manufacturers	627	2,926	10	2,158	9	90.0%	1	10.0%	0	0.0%
Children's Play Programs Instruction	587	2,965	10	2,158	6	60.0%	4	40.0%	0	0.0%
Kennels Equipment & Supplies	573	2,979	10	2,158	8	80.0%	2	20.0%	0	0.0%
Libraries - Public	477	3,112	10	2,158	9	90.0%	1	10.0%	0	0.0%
Clean Room Facilities	376	3,270	10	2,158	5	50.0%	5	50.0%	0	0.0%
Variety Store Merchandise - Wholesale	325	3,356	10	2,158	6	60.0%	3	30.0%	1	10.0%
Washing Machines & Dryers - Dealers	306	3,390	10	2,158	7	70.0%	3	30.0%	0	0.0%
Attorneys & Lawyers - Home Owners Associations	151	3,717	10	2,158	6	60.0%	4	40.0%	0	0.0%
Medical Staffing	10,829	1,021	9	2,223	6	66.7%	3	33.3%	0	0.0%
Gold Buyers	9,717	1,072	9	2,223	5	55.6%	3	33.3%	1	11.1%
Electrolysis	8,637	1,149	9	2,223	7	77.8%	2	22.2%	0	0.0%
Mentally Disabled Services	7,754	1,208	9	2,223	8	88.9%	1	11.1%	0	0.0%
Oil Land Leases	7,042	1,269	9	2,223	7	77.8%	2	22.2%	0	0.0%
Contractors - Ceiling	6,919	1,277	9	2,223	8	88.9%	1	11.1%	0	0.0%
Biofeedback Therapists	5,982	1,365	9	2,223	6	66.7%	3	33.3%	0	0.0%
Bonds - Surety & Fidelity	5,302	1,445	9	2,223	5	55.6%	4	44.4%	0	0.0%
Plastics - Molders	5,015	1,472	9	2,223	4	44.4%	5	55.6%	0	0.0%
Concierge Services	4,955	1,477	9	2,223	4	44.4%	4	44.4%	1	11.1%
Bakers - Wholesale	4,850	1,485	9	2,223	7	77.8%	1	11.1%	1	11.1%
Karaoke Machines & Tapes	4,721	1,503	9	2,223	7	77.8%	1	11.1%	1	11.1%
Staffing - Technical	4,176	1,593	9	2,223	5	55.6%	0	0.0%	0	0.0%
Engineers - Mechanical	3,941	1,628	9	2,223	3	33.3%	4	44.4%	2	22.2%
Brick - Clay - Common & Face	3,659	1,682	9	2,223	6	66.7%	3	33.3%	0	0.0%
Teleconference Service	3,592	1,697	9	2,223	6	66.7%	3	33.3%	0	0.0%
Audio-Visual Equipment - Rent & Lease	3,566	1,704	9	2,223	6	66.7%	3	33.3%	0	0.0%
Food Processing Equipment & Supplies	3,532	1,714	9	2,223	5	55.6%	4	44.4%	0	0.0%
Drapery & Curtain Cleaners	3,246	1,753	9	2,223	5	55.6%	4	44.4%	0	0.0%
Windows - Vinyl	3,337	1,753	9	2,223	9	100.0%	0	0.0%	0	0.0%
Beer & Ale - Retail	3,166	1,786	9	2,223	6	66.7%	3	33.3%	0	0.0%
Music - Sheet	3,135	1,796	9	2,223	6	66.7%	2	22.2%	1	11.1%
Electrical Power Systems Maintenance	3,111	1,802	9	2,223	5	55.6%	4	44.4%	0	0.0%
Airlines - Training Schools	3,069	1,811	9	2,223	5	55.6%	4	44.4%	0	0.0%
Auto Manufacturers Equipment & Supplies	3,026	1,820	9	2,223	7	77.8%	2	22.2%	0	0.0%
Veterinarians Equipment & Supplies	2,924	1,853	9	2,223	6	66.7%	3	33.3%	0	0.0%
Homeopaths	2,743	1,897	9	2,223	8	88.9%	1	11.1%	0	0.0%
Editorial Services	2,657	1,928	9	2,223	6	66.7%	3	33.3%	0	0.0%
Stock & Bond Transfer Agents	2,493	1,965	9	2,223	7	77.8%	2	22.2%	0	0.0%
Attorneys & Lawyers - DUI	2,491	1,966	9	2,223	9	100.0%	0	0.0%	0	0.0%
Abrasives	2,429	1,989	9	2,223	6	66.7%	2	22.2%	1	11.1%
Dairies	2,336	2,015	9	2,223	7	77.8%	2	22.2%	0	0.0%
Cabinet Hardware	2,239	2,044	9	2,223	8	88.9%	1	11.1%	0	0.0%
Fence Staining	2,227	2,050	9	2,223	6	66.7%	3	33.3%	0	0.0%
Paper Distributors	2,215	2,051	9	2,223	5	55.6%	4	44.4%	0	0.0%
Mining Equipment & Supplies	1,923	2,148	9	2,223	6	66.7%	3	33.3%	0	0.0%
Chairs - Orthopedic & Lift	1,862	2,247	9	2,223	2	22.2%	6	66.7%	1	11.1%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	1,819	2,317	9	2,223	4	44.4%	5	55.6%	0	0.0%
Screen Printing - Equipment & Supplies	1,502	2,321	9	2,223	5	55.6%	3	33.3%	1	11.1%
Cushions	1,458	2,347	9	2,223	3	33.3%	6	66.7%	0	0.0%
Winemaking Equipment & Supplies	1,441	2,357	9	2,223	5	55.6%	4	44.4%	0	0.0%
Swimming Pools - Leak Detection & Repair	1,436	2,359	9	2,223	7	77.8%	2	22.2%	0	0.0%
Locks - Wholesale & Manufacturers	1,422	2,368	9	2,223	7	77.8%	2	22.2%	0	0.0%
Sewing Instruction	1,409	2,378	9	2,223	4	44.4%	5	55.6%	0	0.0%
Clinics - Pain Management	1,293	2,450	9	2,223	8	88.9%	1	11.1%	0	0.0%
Mapping Services	1,287	2,452	9	2,223	8	88.9%	1	11.1%	0	0.0%
Picture Framing	1,264	2,467	9	2,223	4	44.4%	5	55.6%	0	0.0%
Signs - Digital	1,251	2,473	9	2,223	4	44.4%	3	33.3%	2	22.2%
Interior Decorators & Designers - Workroom	1,249	2,475	9	2,223	4	44.4%	4	44.4%	1	11.1%
Boating Instruction	1,190	2,511	9	2,223	7	77.8%	2	22.2%	0	0.0%
Bags - Burlap, Canvas & Cotton	1,180	2,516	9	2,223	4	44.4%	3	22.2%	3	33.3%
Motion Picture Producers & Studios	1,149	2,530	9	2,223	5	55.6%	4	44.4%	0	0.0%
Photo Retouching	1,108	2,559	9	2,223	2	22.2%	7	77.8%	0	0.0%
Raft Trips & Tours	1,071	2,578	9	2,223	8	88.9%	1	11.1%	0	0.0%
Magnets & Magnetic Devices	1,039	2,601	9	2,223	4	44.4%	5	55.6%	0	0.0%
Aromatherapy & Essential Oils	1,017	2,612	9	2,223	6	66.7%	1	11.1%	2	22.2%
Lotteries - Local	982	2,629	9	2,223	5	55.6%	3	33.3%	1	11.1%
Bagels	943	2,652	9	2,223	7	77.8%	1	11.1%	1	11.1%
Shavers - Electric	942	2,655	9	2,223	7	77.8%	2	22.2%	0	0.0%
Consultants - Social Media	886	2,696	9	2,223	4	44.4%	4	44.4%	1	11.1%
Birth Centers	882	2,698	9	2,223	4	44.4%	5	55.6%	0	0.0%
Corsets & Girdles	878	2,705	9	2,223	6	66.7%	3	33.3%	0	0.0%
Gloves - Work & Industrial	836	2,743	9	2,223	6	66.7%	3	33.3%	0	0.0%
Auto Repair - Vintage	775	2,796	9	2,223	3	33.3%	4	44.4%	2	22.2%
Insect Control Devices	757	2,810	9	2,223	4	44.4%	5	55.6%	0	0.0%
Lamps - Supplies & Parts	751	2,816	9	2,223	4	44.4%	5	55.6%	0	0.0%
Statistical Service	690	2,874	9	2,223	6	66.7%	3	33.3%	0	0.0%
Divers	647	2,906	9	2,223	5	55.6%	4	44.4%	0	0.0%
Albums	623	2,929	9	2,223	6	66.7%	2	22.2%	1	11.1%
Plywood & Veneers	552	3,005	9	2,223	3	33.3%	5	55.6%	1	11.1%
Orchestras & Bands	549	3,007	9	2,223	3	33.3%	6	66.7%	0	0.0%
Aquaculture	532	3,025	9	2,223	2	22.2%	7	77.8%	0	0.0%
Skateboard Parks & Rinks	499	3,074	9	2,223	7	77.8%	2	22.2%	0	0.0%
Salimakers	478	3,108	9	2,223	7	77.8%	2	22.2%	0	0.0%
Gaming Tables	476	3,114	9	2,223	2	22.2%	7	77.8%	0	0.0%
China & Crystal - Repair	430	3,185	9	2,223	7	77.8%	2	22.2%	0	0.0%
Auto Dealers - Hybrid Vehicles	405	3,210	9	2,223	8	88.9%	1	11.1%	0	0.0%
Electric Instruments	356	3,309	9	2,223	2	22.2%	7	77.8%	0	0.0%
Automobile Reconditioned Detailing	335	3,338	9	2,223	4	44.4%	5	55.6%	0	0.0%
Event Planners - Corporate	295	3,413	9	2,223	2	22.2%	7	77.8%	0	0.0%
Door-to-Door Sales - Photography	294	3,415	9	2,223	7	77.8%	2	22.2%	0	0.0%
Disposable Products	281	3,444	9	2,223	2	22.2%	7	77.8%	0	0.0%
Driveway Installation, Paving & Repair	222	3,573	9	2,223	2	22.2%	4	44.4%	3	33.3%
Toy Manufacturers Supplies	209	3,606	9	2,223	6	66.7%	3	33.3%	0	0.0%
Steering Systems & Equipment	196	3,638	9	2,223	3	33.3%	6	66.7%	0	0.0%
Guns - Air, BB and Pellet	142	3,807	9	2,223	7	77.8%	2	22.2%	0	0.0%
Compactors - Waste - Household - Dealers	140	3,816	9	2,223	5	55.6%	4	44.4%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pet Jewellery	95	3,993	9	2,223	2	22.2%	7	77.8%	0	0.0%
Cosmetic Sales by Mail	42	4,270	9	2,223	3	33.3%	1	11.1%	5	55.6%
Paper & Document Shredding	23,072	657	8	2,312	7	87.5%	1	12.5%	0	0.0%
Controls, Control Sys & Regulators	9,283	1,098	8	2,312	2	25.0%	6	75.0%	0	0.0%
Consultant - Employee Benefit Plans	8,597	1,118	8	2,312	8	100.0%	0	0.0%	0	0.0%
First Aid Instruction	7,222	1,243	8	2,312	4	50.0%	4	50.0%	0	0.0%
Contractors - Framing	7,164	1,253	8	2,312	4	50.0%	4	50.0%	0	0.0%
Annuities	6,885	1,282	8	2,312	3	37.5%	5	62.5%	0	0.0%
Material Handling Equipment	6,401	1,325	8	2,312	5	62.5%	3	37.5%	0	0.0%
Police & Fire Organizations	6,084	1,356	8	2,312	7	87.5%	0	0.0%	1	12.5%
Lumber - Wholesale	5,350	1,443	8	2,312	5	62.5%	3	37.5%	0	0.0%
Attorneys & Lawfirms - Patent	5,189	1,457	8	2,312	7	87.5%	1	12.5%	0	0.0%
Trademark Agents & Consultants	5,094	1,465	8	2,312	6	75.0%	2	25.0%	0	0.0%
Carpet & Rug Repair	4,899	1,480	8	2,312	0	0.0%	8	100.0%	0	0.0%
Veterans & Military Organizations	4,672	1,513	8	2,312	5	62.5%	2	25.0%	1	12.5%
Venetian Blinds - Repair & Cleaning	4,629	1,520	8	2,312	4	50.0%	4	50.0%	0	0.0%
Videoconferencing Services	4,398	1,551	8	2,312	6	75.0%	2	25.0%	0	0.0%
Sperm Banks	4,270	1,557	8	2,312	8	100.0%	0	0.0%	0	0.0%
Fireworks	4,267	1,557	8	2,312	6	75.0%	2	25.0%	0	0.0%
Marble & Terrazzo Cleaning & Service	4,239	1,584	8	2,312	4	50.0%	4	50.0%	0	0.0%
Myofunctional Therapy	4,038	1,607	8	2,312	7	87.5%	1	12.5%	0	0.0%
Detective Agencies	3,804	1,652	8	2,312	5	62.5%	3	37.5%	0	0.0%
Precious, Semi-Precious & Synthetic	3,741	1,666	8	2,312	5	62.5%	3	37.5%	0	0.0%
Colon Hydrotherapy - Colonic Therapy	3,635	1,696	8	2,312	5	62.5%	3	37.5%	0	0.0%
Grocers - Wholesale	3,497	1,723	8	2,312	5	62.5%	3	37.5%	0	0.0%
Sheet Metal Equipment & Supplies	3,280	1,764	8	2,312	4	50.0%	4	50.0%	0	0.0%
Tile & Marble	3,265	1,769	8	2,312	5	62.5%	2	25.0%	1	12.5%
Beds ? Electric & Adjustable	3,159	1,789	8	2,312	7	87.5%	1	12.5%	0	0.0%
Beer Home Brewing Equipment & Supplies	2,991	1,828	8	2,312	6	75.0%	2	25.0%	0	0.0%
Labor Organizations	2,748	1,894	8	2,312	6	75.0%	2	25.0%	0	0.0%
Oil Royalties	2,712	1,911	8	2,312	5	62.5%	2	25.0%	1	12.5%
Moldings	2,710	1,912	8	2,312	5	62.5%	2	25.0%	1	12.5%
Leak Detecting Instruments	2,703	1,914	8	2,312	5	62.5%	3	37.5%	0	0.0%
Photographic Mounts	2,682	1,924	8	2,312	7	87.5%	1	12.5%	0	0.0%
Lighting Equipment - Emergency	2,598	1,943	8	2,312	3	37.5%	5	62.5%	0	0.0%
Antiques - Reproductions	2,471	1,972	8	2,312	4	50.0%	4	50.0%	0	0.0%
Air Pollution Control	2,434	1,981	8	2,312	4	50.0%	3	37.5%	1	12.5%
Machinery - Specially Designed	2,254	2,038	8	2,312	6	75.0%	2	25.0%	0	0.0%
Docks	2,232	2,047	8	2,312	6	75.0%	2	25.0%	0	0.0%
Diesel Fuel	2,138	2,074	8	2,312	5	62.5%	2	25.0%	1	12.5%
Stone Cutters	2,056	2,096	8	2,312	6	75.0%	2	25.0%	0	0.0%
Quilting Materials & Supplies	2,013	2,111	8	2,312	4	50.0%	4	50.0%	0	0.0%
Playgrounds	1,959	2,127	8	2,312	6	75.0%	2	25.0%	0	0.0%
Bird Feeders & Houses	1,923	2,148	8	2,312	7	87.5%	1	12.5%	0	0.0%
Appraisal - Jewelry (formerly 66000-000)	1,895	2,159	8	2,312	4	50.0%	4	50.0%	0	0.0%
Vinyl Flooring	1,893	2,163	8	2,312	5	62.5%	3	37.5%	0	0.0%
Photo Copying	1,783	2,203	8	2,312	5	62.5%	3	37.5%	0	0.0%
Glass Board - Up Service	1,686	2,245	8	2,312	0	0.0%	8	100.0%	0	0.0%
Ceramics - Equipment & Supplies	1,667	2,250	8	2,312	2	25.0%	6	75.0%	0	0.0%
Accounting & Bookkeeping Machines	1,581	2,276	8	2,312	4	50.0%	4	50.0%	0	0.0%
Rustproofing & Undercoating - Auto	1,547	2,293	8	2,312	3	37.5%	5	62.5%	0	0.0%
Campers - Service & Repair	1,519	2,312	8	2,312	5	62.5%	2	25.0%	1	12.5%
Technical Manual Preparation	1,467	2,336	8	2,312	5	62.5%	3	37.5%	0	0.0%
Tree Service Equipment & Supplies	1,460	2,345	8	2,312	5	62.5%	3	37.5%	0	0.0%
Recording Studio Equipment	1,450	2,353	8	2,312	6	75.0%	2	25.0%	0	0.0%
Oxygen Therapy Equipment	1,356	2,408	8	2,312	0	100.0%	0	0.0%	0	0.0%
Computers - Rooms - Installation & Equipment	1,348	2,413	8	2,312	3	37.5%	4	50.0%	1	12.5%
Embroideries - Uniform	1,341	2,417	8	2,312	6	75.0%	2	25.0%	0	0.0%
Ultrasound - Medical	1,323	2,434	8	2,312	7	87.5%	1	12.5%	0	0.0%
Telephone Equipment & Systems Wholesale & Manufacturing	1,317	2,436	8	2,312	5	62.5%	3	37.5%	0	0.0%
Telescopes	1,197	2,505	8	2,312	6	75.0%	2	25.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	1,148	2,531	8	2,312	4	50.0%	4	50.0%	0	0.0%
Hatcheries - Poultry	1,126	2,542	8	2,312	2	25.0%	3	37.5%	3	37.5%
Oil Operators	1,116	2,551	8	2,312	5	62.5%	3	37.5%	0	0.0%
Underground Sprinkler Lawn Sprinkler Parts	1,115	2,552	8	2,312	3	37.5%	5	62.5%	0	0.0%
Stenographers - Public	1,047	2,597	8	2,312	3	37.5%	5	62.5%	0	0.0%
Golf Courses - Miniature	1,010	2,617	8	2,312	4	50.0%	3	37.5%	1	12.5%
Engravers - Stationery	943	2,652	8	2,312	7	87.5%	1	12.5%	0	0.0%
Bed Bug Removal	891	2,691	8	2,312	5	62.5%	3	37.5%	0	0.0%
Landfills - Sanitary	872	2,710	8	2,312	8	100.0%	0	0.0%	0	0.0%
Wine Brokers	870	2,716	8	2,312	5	62.5%	3	37.5%	0	0.0%
Oriental Goods - Retail	844	2,740	8	2,312	3	37.5%	5	62.5%	0	0.0%
Swimming Pools - Public	804	2,772	8	2,312	7	87.5%	1	12.5%	0	0.0%
Data Recovery	760	2,807	8	2,312	3	37.5%	5	62.5%	0	0.0%
Laboratories - Veterinary	721	2,841	8	2,312	7	87.5%	1	12.5%	0	0.0%
Cement - Retail	720	2,845	8	2,312	2	25.0%	6	75.0%	0	0.0%
Presses - Power-Equipment	674	2,885	8	2,312	8	100.0%	0	0.0%	0	0.0%
Swap Shops	581	2,972	8	2,312	4	50.0%	4	50.0%	0	0.0%
Storage - Data	579	2,977	8	2,312	8	100.0%	0	0.0%	0	0.0%
Cabs - Tractor, Truck	516	3,039	8	2,312	5	62.5%	3	37.5%	0	0.0%
Campers - Rent & Lease	510	3,054	8	2,312	6	75.0%	2	25.0%	0	0.0%
Spray On Siding	507	3,063	8	2,312	2	25.0%	6	75.0%	0	0.0%
Physicians & Surgeons - Sports Medicine	487	3,094	8	2,312	8	100.0%	0	0.0%	0	0.0%
Records Management	486	3,095	8	2,312	4	50.0%	4	50.0%	0	0.0%
Television & Radio Parts - Wholesale & Manufacturers	451	3,150	8	2,312	6	75.0%	2	25.0%	0	0.0%
Auto Headlight Restoration	446	3,160	8	2,312	5	62.5%	3	37.5%	0	0.0%
Leather Restoration	409	3,207	8	2,312	3	37.5%	5	62.5%	0	0.0%
Compactors - Waste - Industrial & Commercial	400	3,222	8	2,312	1	12.5%	7	87.5%	0	0.0%
Glassware Decorators	398	3,226	8	2,312	4	50.0%	4	50.0%	0	0.0%
Appointment Setting Service	389	3,243	8	2,312	6	75.0%	2	25.0%	0	0.0%
Electric Scooters	389	3,243	8	2,312	5	62.5%	3	37.5%	0	0.0%
Bowling Lane Equipment & Supplies	378	3,263	8	2,312	1	12.5%	7	87.5%	0	0.0%
Cylinders - Gas	369	3,294	8	2,312	7	87.5%	1	12.5%	0	0.0%
Floral Design Instruction	336	3,336	8	2,312	3	37.5%	5	62.5%	0	0.0%
Speech Aid Devices	335	3,338	8	2,312	3	37.5%	5	62.5%	0	0.0%
Chinese Food Products	302	3,399	8	2,312	6	75.0%	2	25.0%	0	0.0%
Parcel Post Assembly Service	275	3,457	8	2,312	6	75.0%	2	25.0%	0	0.0%
Laundry Supplies	240	3,526	8	2,312	5	62.5%	3	37.5%	0	0.0%
Hospitality	186	3,667	8	2,312	7	87.5%	1	12.5%	0	0.0%
Curtilains - Wholesale & Manufacturers	181	3,681	8	2,312	5	62.5%	2	25.0%	1	12.5%
Luggage Repair	170	3,719	8	2,312	6	75.0%	2	25.0%	0	0.0%
Tanners Equipment & Supplies	104	3,962	8	2,312	2	25.0%	4	50.0%	2	25.0%
Boating Instruction - Canoe & Kayak	102	3,967	8	2,312	5	62.5%	2	25.0%	1	12.5%
Chambers Of Commerce	65,006	298	7	2,413	6	85.7%	0	0.0%	1	14.3%
Fire Extinguishers	6,526	1,317	7	2,413	4	57.1%	3	42.9%	0	0.0%

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Crane Service	6,218	1,342	7	2,413	1	14.3%	6	85.7%	0	0.0%
Naturopaths	6,069	1,358	7	2,413	2	28.6%	2	28.6%	0	0.0%
X-Ray Labs - Industrial	5,442	1,425	7	2,413	2	28.6%	5	71.4%	0	0.0%
Occupational Therapists	4,693	1,506	7	2,413	2	42.9%	3	42.9%	0	0.0%
Engineers - Electrical	4,117	1,599	7	2,413	2	28.6%	4	57.1%	1	14.3%
Court Reporters	3,809	1,651	7	2,413	6	85.7%	1	14.3%	0	0.0%
Fish & Seafood - Wholesale	3,620	1,688	7	2,413	3	42.9%	3	42.9%	1	14.3%
Engravers - Mechanical	3,584	1,699	7	2,413	3	42.9%	4	57.1%	0	0.0%
Steel Processing	3,534	1,713	7	2,413	4	57.1%	3	42.9%	0	0.0%
Ice	3,528	1,716	7	2,413	3	42.9%	4	57.1%	0	0.0%
Online Drug & Prescription Services - Unapproved Foreign	3,490	1,745	7	2,413	2	28.6%	4	57.1%	1	14.3%
Health Care - Placement	3,198	1,778	7	2,413	3	42.9%	3	42.9%	1	14.3%
Beverages - Wholesale & Distribution	3,178	1,784	7	2,413	6	85.7%	0	0.0%	1	14.3%
Assisted Living & Adult Family Homes	2,836	1,876	7	2,413	4	57.1%	3	42.9%	0	0.0%
Glass, Mirror & Screen Companies	2,708	1,913	7	2,413	5	71.4%	2	28.6%	0	0.0%
Concrete Curing & Treating Materials	2,633	1,933	7	2,413	5	71.4%	2	28.6%	0	0.0%
Chocolate & Cocoa	2,623	1,937	7	2,413	5	71.4%	2	28.6%	0	0.0%
Public Opinion Analysts	2,476	1,970	7	2,413	6	85.7%	0	0.0%	1	14.3%
Laser Therapy	2,365	2,008	7	2,413	5	71.4%	2	28.6%	0	0.0%
Barbecue	2,360	2,011	7	2,413	5	71.4%	2	28.6%	0	0.0%
Warehouses - Cold Storage	2,231	2,049	7	2,413	2	28.6%	5	71.4%	0	0.0%
Sales Presentations	2,133	2,077	7	2,413	2	28.6%	5	71.4%	0	0.0%
Boarding Houses	2,117	2,080	7	2,413	4	57.1%	3	42.9%	0	0.0%
Livestock Breeders	2,040	2,101	7	2,413	3	42.9%	4	57.1%	0	0.0%
Mold Consulting & Testing	1,932	2,146	7	2,413	6	85.7%	0	0.0%	1	14.3%
Table Pads	1,871	2,170	7	2,413	4	57.1%	3	42.9%	0	0.0%
Physicians & Surgeons - Oncology	1,843	2,180	7	2,413	4	57.1%	3	42.9%	0	0.0%
Trailers - Transporting	1,795	2,197	7	2,413	2	28.6%	4	57.1%	1	14.3%
Weather Instruments	1,754	2,210	7	2,413	7	100.0%	0	0.0%	0	0.0%
Steam Cleaning Equipment	1,612	2,269	7	2,413	5	71.4%	2	28.6%	0	0.0%
Lighting Fixtures - Repair & Maintenance	1,588	2,279	7	2,413	4	57.1%	3	42.9%	0	0.0%
Washing Machines & Dryers - Service & Repair	1,565	2,286	7	2,413	5	71.4%	2	28.6%	0	0.0%
Excavating Equipment	1,535	2,300	7	2,413	3	42.9%	4	57.1%	0	0.0%
Beer Dispensing & Cooling Equipment	1,526	2,307	7	2,413	7	100.0%	0	0.0%	0	0.0%
Masonry Panels - Prefabricated	1,484	2,328	7	2,413	1	14.3%	5	71.4%	1	14.3%
Customs Consultant	1,466	2,338	7	2,413	0	0.0%	7	100.0%	0	0.0%
Auto Restoration	1,460	2,343	7	2,413	7	100.0%	0	0.0%	0	0.0%
Fiber Glass Products	1,428	2,364	7	2,413	1	14.3%	5	71.4%	1	14.3%
Energy Conservation Products - Wholesale & Manufacturers	1,419	2,371	7	2,413	7	100.0%	0	0.0%	0	0.0%
Chain Letters	1,281	2,457	7	2,413	4	57.1%	3	42.9%	0	0.0%
Wall Coatings	1,274	2,464	7	2,413	4	57.1%	3	42.9%	0	0.0%
Artists - Commercial	1,263	2,468	7	2,413	7	100.0%	0	0.0%	0	0.0%
Embroidery Supplies	1,257	2,471	7	2,413	4	57.1%	2	28.6%	2	28.6%
Rooming Houses	1,211	2,496	7	2,413	5	71.4%	2	28.6%	0	0.0%
Abstracters	1,203	2,500	7	2,413	2	28.6%	3	42.9%	2	28.6%
Marine Surveyors	1,197	2,505	7	2,413	6	85.7%	1	14.3%	0	0.0%
Ice Making Equipment & Machines	1,138	2,536	7	2,413	6	85.7%	1	14.3%	0	0.0%
Florists Supplies	1,125	2,543	7	2,413	4	57.1%	3	42.9%	0	0.0%
Indian Goods	1,109	2,557	7	2,413	2	28.6%	4	57.1%	1	14.3%
Contractor - Flat Roof	1,107	2,561	7	2,413	4	57.1%	3	42.9%	0	0.0%
Burial Vaults	1,101	2,565	7	2,413	1	14.3%	2	28.6%	4	57.1%
Pilates	1,041	2,598	7	2,413	7	100.0%	0	0.0%	0	0.0%
Art Organizations & Information	965	2,639	7	2,413	4	57.1%	3	42.9%	0	0.0%
Plants - Wholesale	916	2,673	7	2,413	4	57.1%	3	42.9%	0	0.0%
Storage - Liquid & Bulk	838	2,744	7	2,413	2	28.6%	5	71.4%	0	0.0%
Concessionaires	810	2,768	7	2,413	3	42.9%	4	57.1%	0	0.0%
Auto Sunroofs	769	2,800	7	2,413	5	71.4%	2	28.6%	0	0.0%
Floor Coatings - Epoxy/Polyurethane	737	2,829	7	2,413	4	57.1%	3	42.9%	0	0.0%
Signs - Maintenance & Repair	724	2,838	7	2,413	3	42.9%	4	57.1%	0	0.0%
Brakes - Manufacturers & Distributors	695	2,869	7	2,413	3	42.9%	4	57.1%	1	14.3%
Paint Manufacturing Materials	694	2,871	7	2,413	6	85.7%	0	0.0%	1	14.3%
Encyclopedias	646	2,908	7	2,413	5	71.4%	2	28.6%	0	0.0%
Hockey Clubs	604	2,947	7	2,413	4	57.1%	3	42.9%	0	0.0%
Tours - Wholesale	602	2,951	7	2,413	3	42.9%	4	57.1%	0	0.0%
Burial Advisory Service	596	2,957	7	2,413	6	85.7%	1	14.3%	0	0.0%
Paper Hangers - Wall covering	593	2,959	7	2,413	2	28.6%	5	71.4%	0	0.0%
Saltwater Pools - Equipment & Supplies	480	3,103	7	2,413	7	100.0%	0	0.0%	0	0.0%
Seminar Marketing	440	3,173	7	2,413	3	42.9%	4	57.1%	0	0.0%
Bowling Clothes & Accessories	429	3,186	7	2,413	5	71.4%	2	28.6%	0	0.0%
Pilot Car Service	391	3,239	7	2,413	2	28.6%	5	71.4%	0	0.0%
Engines - Gasoline	351	3,319	7	2,413	7	100.0%	0	0.0%	0	0.0%
Perlite & Perlite Products	343	3,328	7	2,413	6	85.7%	1	14.3%	0	0.0%
Incense	329	3,353	7	2,413	5	71.4%	2	28.6%	0	0.0%
Mausoleums	292	3,420	7	2,413	6	85.7%	1	14.3%	0	0.0%
Hats - Wholesale & Manufacturers	279	3,447	7	2,413	5	71.4%	2	28.6%	0	0.0%
Executive Suites	254	3,491	7	2,413	2	28.6%	5	71.4%	0	0.0%
Picnic Equipment & Supplies	169	3,722	7	2,413	2	28.6%	5	71.4%	0	0.0%
Scooters - Repair	140	3,816	7	2,413	3	42.9%	3	42.9%	1	14.3%
Coin & Bill Count, Sort, Wrap Services	134	3,839	7	2,413	1	14.3%	6	85.7%	0	0.0%
Coats - Wholesale & Manufacturers	129	3,858	7	2,413	3	42.9%	1	14.3%	3	42.9%
Referral - Storage Facility	125	3,883	7	2,413	7	100.0%	0	0.0%	0	0.0%
Artificial Fruits & Foods	98	3,985	7	2,413	4	57.1%	3	42.9%	0	0.0%
Tournaments	86	4,040	7	2,413	1	14.3%	6	85.7%	0	0.0%
Photography Sales by Mail	60	4,156	7	2,413	3	42.9%	4	57.1%	0	0.0%
Packaging Materials	11,285	994	6	2,499	5	83.3%	1	16.7%	0	0.0%
Insurance - Senior Products	11,240	999	6	2,499	6	100.0%	0	0.0%	0	0.0%
Nurses	7,482	1,244	6	2,499	3	50.0%	3	50.0%	0	0.0%
Utilities Underground - Locating	7,237	1,247	6	2,499	5	83.3%	1	16.7%	0	0.0%
Home Staging	6,510	1,319	6	2,499	5	83.3%	1	16.7%	0	0.0%
Reading Instruction	6,102	1,354	6	2,499	6	100.0%	0	0.0%	0	0.0%
Warehousing Services	5,808	1,388	6	2,499	4	66.7%	2	33.3%	0	0.0%
Craft Instruction	4,446	1,545	6	2,499	5	83.3%	1	16.7%	0	0.0%
Custom Framing	4,209	1,589	6	2,499	5	83.3%	1	16.7%	0	0.0%
Literary Agents	3,991	1,648	6	2,499	3	50.0%	3	50.0%	0	0.0%
Wood Preserving	3,777	1,657	6	2,499	2	33.3%	4	66.7%	0	0.0%
Drama/Acting Instruction	3,713	1,673	6	2,499	4	66.7%	2	33.3%	0	0.0%
Fire Protection Contractor	3,653	1,683	6	2,499	2	33.3%	4	66.7%	0	0.0%
Air Ambulance Service	3,610	1,691	6	2,499	5	83.3%	1	16.7%	0	0.0%
Appraisers - Antiques	3,448	1,720	6	2,499	3	50.0%	3	50.0%	0	0.0%
Screening - Tenant	3,359	1,749	6	2,499	5	83.3%	1	16.7%	0	0.0%
Hydraulic Equipment Repair	3,198	1,778	6	2,499	3	50.0%	3	50.0%	0	0.0%
Rifle & Pistol Ranges	3,030	1,817	6	2,499	5	83.3%	1	16.7%	0	0.0%
Insurance - Bonding	2,824	1,878	6	2,499	5	83.3%	1	16.7%	0	0.0%
Paint - Wholesale & Manufacturers	2,615	1,939	6	2,499	3	50.0%	3	50.0%	0	0.0%
Plastics - Fabricating, Finishing & Decor	2,564	1,951	6	2,499	2	33.3%	4	66.7%	0	0.0%

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Blueprinting	2,413	1,989	6	2,499	5	83.3%	1	16.7%	0	0.0%
Psychotherapist	2,145	2,070	6	2,499	5	83.3%	1	16.7%	0	0.0%
Drapery & Curtain Fabrics - Retail	2,102	2,084	6	2,499	5	83.3%	1	16.7%	0	0.0%
Windows - Wells & Covers	2,079	2,093	6	2,499	5	83.3%	1	16.7%	0	0.0%
Floor Treatment Compounds	2,041	2,100	6	2,499	2	33.3%	4	66.7%	0	0.0%
Job Listing & Advisory Services - Advanced Fee	2,004	2,115	6	2,499	0	0.0%	3	33.3%	4	66.7%
Government - US	1,906	2,156	6	2,499	5	83.3%	0	0.0%	1	16.7%
Liquors - Wholesale	1,854	2,174	6	2,499	0	0.0%	3	50.0%	3	50.0%
Treatment Centers & Rest Homes - Information & Placement	1,755	2,209	6	2,499	4	66.7%	2	33.3%	0	0.0%
Patio Cover	1,632	2,262	6	2,499	4	66.7%	1	16.7%	1	16.7%
Mattresses - Renovating	1,422	2,333	6	2,499	1	16.7%	5	83.3%	0	0.0%
Heavy Duty Equipment Repair	1,469	2,335	6	2,499	4	66.7%	2	33.3%	0	0.0%
Poultry Equipment & Supplies	1,463	2,341	6	2,499	6	100.0%	0	0.0%	0	0.0%
Guardian Services - Adult & Child	1,443	2,356	6	2,499	5	83.3%	1	16.7%	0	0.0%
Artificial Flowers, Plants & Trees	1,428	2,364	6	2,499	4	66.7%	2	33.3%	0	0.0%
Music Instruction - Vocal	1,392	2,391	6	2,499	3	50.0%	3	50.0%	0	0.0%
Video Editing	1,380	2,399	6	2,499	5	83.3%	1	16.7%	0	0.0%
Amusement Park Equipment	1,351	2,411	6	2,499	2	33.3%	4	66.7%	0	0.0%
Gift Wrapping Materials	1,345	2,413	6	2,499	6	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mediation & Arbitration	1,329	2,428	6	2,499	5	83.3%	1	16.7%	0	0.0%
Landscape Contractors - Commercial	1,314	2,439	6	2,499	5	83.3%	1	16.7%	0	0.0%
Mexican Food Products	1,310	2,441	6	2,499	5	83.3%	1	16.7%	0	0.0%
Tennis Equipment & Supplies	1,300	2,445	6	2,499	5	83.3%	1	16.7%	0	0.0%
Bee Removal	1,297	2,447	6	2,499	3	50.0%	1	50.0%	0	0.0%
Child Care - Infant	1,180	2,516	6	2,499	3	50.0%	2	33.3%	1	16.7%
Plumbing Plan Services	1,164	2,524	6	2,499	6	100.0%	0	0.0%	0	0.0%
Accounting - Forensic	1,062	2,583	6	2,499	3	50.0%	3	50.0%	0	0.0%
Personal Chef	1,027	2,606	6	2,499	3	50.0%	1	16.7%	2	33.3%
Emblems	973	2,634	6	2,499	1	16.7%	3	50.0%	2	33.3%
Electronic Product Waste Management & E Waste Services	954	2,646	6	2,499	4	66.7%	0	0.0%	2	33.3%
Estheticians	941	2,656	6	2,499	5	83.3%	0	0.0%	0	0.0%
Lettering Machines	927	2,663	6	2,499	6	100.0%	0	0.0%	0	0.0%
Bronzing	916	2,673	6	2,499	5	83.3%	1	16.7%	0	0.0%
Fishermens Supplies	910	2,677	6	2,499	5	83.3%	1	16.7%	0	0.0%
Swimming Pools - Maintenance	861	2,722	6	2,499	6	100.0%	0	0.0%	0	0.0%
Foot Appliances	841	2,742	6	2,499	2	33.3%	4	66.7%	0	0.0%
Industrial Developments	799	2,775	6	2,499	3	50.0%	3	50.0%	0	0.0%
Orchards	780	2,789	6	2,499	6	100.0%	0	0.0%	0	0.0%
Machinery - Used	772	2,799	6	2,499	5	83.3%	1	16.7%	0	0.0%
Electrical Power Systems (Residential & Commercial) - Backup Systems	745	2,819	6	2,499	4	66.7%	2	33.3%	0	0.0%
Physicians & Surgeons - Pulmonary Diseases	737	2,829	6	2,499	6	100.0%	0	0.0%	0	0.0%
Insurance - Medical Liability	709	2,851	6	2,499	2	33.3%	4	66.7%	0	0.0%
Jewelry Advisory Service	704	2,855	6	2,499	3	50.0%	1	16.7%	2	33.3%
Air Fragrances	696	2,868	6	2,499	2	33.3%	3	50.0%	1	16.7%
Yoga Supplies	619	2,935	6	2,499	5	83.3%	1	16.7%	0	0.0%
Boxes - Specialty & Fancy	617	2,938	6	2,499	3	50.0%	3	50.0%	0	0.0%
Meters	584	2,969	6	2,499	5	83.3%	0	0.0%	1	16.7%
Computer Assisted Design Services	583	2,971	6	2,499	4	66.7%	2	33.3%	0	0.0%
Mirrors - Manufacturers Supplies	571	3,041	6	2,499	6	100.0%	0	0.0%	0	0.0%
Barrels & Drums	507	3,063	6	2,499	2	33.3%	4	66.7%	0	0.0%
Singing Telegrams	462	3,132	6	2,499	1	16.7%	5	83.3%	0	0.0%
Condiments & Sauces	434	3,180	6	2,499	4	66.7%	2	33.3%	0	0.0%
Dolls - Collectors	410	3,205	6	2,499	3	50.0%	3	50.0%	0	0.0%
Bus - Sales & Rental	387	3,248	6	2,499	0	0.0%	6	100.0%	0	0.0%
Syrups	376	3,273	6	2,499	1	16.7%	5	83.3%	0	0.0%
Biomedical Products - Research	372	3,283	6	2,499	4	66.7%	2	33.3%	0	0.0%
Artist - Makeup	361	3,304	6	2,499	1	16.7%	3	50.0%	2	33.3%
Horse Shoeing	341	3,330	6	2,499	2	33.3%	4	66.7%	0	0.0%
Trucks - Forklifts	314	3,378	6	2,499	5	83.3%	0	0.0%	1	16.7%
Saws - Sharpen & Repair	310	3,387	6	2,499	3	50.0%	2	33.3%	1	16.7%
Fur Storage	305	3,391	6	2,499	6	100.0%	0	0.0%	0	0.0%
Ship Brokers	296	3,410	6	2,499	6	100.0%	0	0.0%	0	0.0%
Juke Boxes	294	3,415	6	2,499	6	100.0%	0	0.0%	0	0.0%
Differentials - Automobile	239	3,530	6	2,499	2	33.3%	4	66.7%	0	0.0%
Parking Meters	234	3,541	6	2,499	5	83.3%	1	16.7%	0	0.0%
Soda Fountain Supplies	223	3,565	6	2,499	6	100.0%	0	0.0%	0	0.0%
Armatures - Service & Sales	212	3,599	6	2,499	4	66.7%	2	33.3%	0	0.0%
Compactors - Waste - Service & Repair	197	3,636	6	2,499	4	66.7%	2	33.3%	0	0.0%
SKI Tours	184	3,672	6	2,499	1	16.7%	5	83.3%	0	0.0%
Show Cases	183	3,674	6	2,499	4	66.7%	2	33.3%	0	0.0%
Timing Devices	177	3,694	6	2,499	2	33.3%	4	66.7%	0	0.0%
Home Electronics - Designers	165	3,735	6	2,499	3	50.0%	3	50.0%	0	0.0%
Boutique - Battling Cancer Related Products	151	3,771	6	2,499	3	50.0%	3	50.0%	0	0.0%
Bookbinders Equipment & Supplies	135	3,836	6	2,499	1	16.7%	5	83.3%	0	0.0%
Razors & Razor Blades	127	3,871	6	2,499	1	16.7%	5	83.3%	0	0.0%
Computers - Programming	116	3,912	6	2,499	2	33.3%	4	66.7%	0	0.0%
Engineers - Civil	16,355	813	5	2,596	3	60.0%	2	40.0%	0	0.0%
Plants - Interior Design & Maintenance	5,023	1,470	5	2,596	4	80.0%	1	20.0%	0	0.0%
Building Cleaning - Exterior	4,761	1,499	5	2,596	2	40.0%	2	40.0%	1	20.0%
Attorneys Service Bureaus	4,208	1,588	5	2,596	2	40.0%	2	40.0%	1	20.0%
Metals - Precious - Sheet, Wire, Tubing	4,118	1,596	5	2,596	4	80.0%	1	20.0%	0	0.0%
Web Conferencing	4,009	1,614	5	2,596	5	100.0%	0	0.0%	0	0.0%
Arbitration Services	3,956	1,624	5	2,596	1	20.0%	4	80.0%	0	0.0%
Custom Brokers	3,948	1,627	5	2,596	5	100.0%	0	0.0%	0	0.0%
Oils - Essential	3,712	1,674	5	2,596	4	80.0%	1	20.0%	0	0.0%
Concrete Pumping Service	2,749	1,893	5	2,596	4	80.0%	1	20.0%	0	0.0%
Truck Washing & Cleaning	2,502	1,962	5	2,596	4	80.0%	1	20.0%	0	0.0%
Home Sitting Services	2,402	1,996	5	2,596	4	80.0%	1	20.0%	0	0.0%
Spraying Equipment - Renting	2,399	1,997	5	2,596	2	40.0%	3	60.0%	0	0.0%
Microscopes	2,385	2,002	5	2,596	3	60.0%	2	40.0%	0	0.0%
Auto Upholstery Cleaning	2,339	2,014	5	2,596	1	20.0%	4	80.0%	0	0.0%
Fishing Bait	2,314	2,020	5	2,596	4	80.0%	1	20.0%	0	0.0%
Dairy Products - Wholesale	2,279	2,030	5	2,596	4	80.0%	1	20.0%	0	0.0%
Concrete Reinforcements	2,145	2,070	5	2,596	4	80.0%	1	20.0%	0	0.0%
Pumping Contractors	2,090	2,088	5	2,596	4	80.0%	1	20.0%	0	0.0%
Human Factors - Research & Development	2,032	2,104	5	2,596	4	80.0%	1	20.0%	0	0.0%
Foam & Sponge Rubber	2,027	2,107	5	2,596	4	80.0%	0	0.0%	1	20.0%
Barn Equipment	2,013	2,111	5	2,596	1	20.0%	4	80.0%	0	0.0%
Trading Stamps	1,846	2,179	5	2,596	3	60.0%	2	40.0%	2	40.0%
Engines - Fuel Conversion	1,838	2,183	5	2,596	2	40.0%	2	40.0%	1	20.0%
Boarding - Horses	1,788	2,201	5	2,596	3	60.0%	2	40.0%	0	0.0%
Glass - Broken	1,713	2,230	5	2,596	3	60.0%	1	20.0%	1	20.0%
Pet Waste Removal	1,687	2,244	5	2,596	3	60.0%	2	40.0%	0	0.0%
Machinery Movers & Erectors	1,640	2,259	5	2,596	3	60.0%	2	40.0%	0	0.0%
Hydroseeding	1,592	2,274	5	2,596	2	40.0%	3	60.0%	0	0.0%

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Engravers - Metal	1,563	2,288	5	2,596	4	80.0%	1	20.0%	0	0.0%
Tanks - Metal	1,465	2,339	5	2,596	1	20.0%	4	80.0%	0	0.0%
Truck Bedliner - Spray On	1,457	2,349	5	2,596	4	80.0%	1	20.0%	0	0.0%
Buttons - Advertising	1,450	2,353	5	2,596	5	100.0%	0	0.0%	0	0.0%
Consultants - Automobile Purchase	1,437	2,358	5	2,596	4	80.0%	1	20.0%	0	0.0%
Chauffeur/Service	1,435	2,360	5	2,596	2	40.0%	3	60.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Manufacturing	1,408	2,379	5	2,596	4	80.0%	1	20.0%	0	0.0%
Arborist	1,407	2,380	5	2,596	3	60.0%	2	40.0%	0	0.0%
Upholstery and Rug Cleaning	1,406	2,381	5	2,596	4	80.0%	1	20.0%	0	0.0%
Meal Preparation Service	1,405	2,384	5	2,596	4	80.0%	1	20.0%	0	0.0%
Fire Department Equipment & Supplies	1,361	2,405	5	2,596	4	80.0%	1	20.0%	0	0.0%
Carpet & Rug Dealers - Persian/Oriental Rugs	1,282	2,456	5	2,596	4	80.0%	1	20.0%	0	0.0%
Ammunition Reloading	1,230	2,484	5	2,596	5	100.0%	0	0.0%	0	0.0%
Paint Manufacturing Equipment & Materials	1,122	2,545	5	2,596	3	60.0%	2	40.0%	0	0.0%
Honey	1,100	2,567	5	2,596	3	60.0%	2	40.0%	0	0.0%
Fishing Tackle - Wholesale & Manufacturers	1,071	2,578	5	2,596	4	80.0%	1	20.0%	0	0.0%
Chimney Sweeper	1,052	2,590	5	2,596	4	80.0%	1	20.0%	0	0.0%
Lumber Carriers	1,048	2,596	5	2,596	3	60.0%	2	40.0%	0	0.0%
Bins	1,038	2,602	5	2,596	5	100.0%	0	0.0%	0	0.0%
Aircraft Engines	1,013	2,616	5	2,596	4	80.0%	1	20.0%	0	0.0%
Wheel Align, Frame & Axle Service Equipment & Supplies	1,001	2,622	5	2,596	2	40.0%	3	60.0%	0	0.0%
Trailer Storage	990	2,624	5	2,596	4	80.0%	1	20.0%	0	0.0%
Impregnating	984	2,628	5	2,596	4	80.0%	1	20.0%	0	0.0%
Magicians	935	2,635	3	2,596	2	40.0%	1	20.0%	1	20.0%
Coatings - Powder	928	2,662	3	2,596	3	60.0%	2	40.0%	0	0.0%
Drafting Equipment & Supplies	907	2,681	5	2,596	5	100.0%	0	0.0%	0	0.0%
Baseball Batting Ranges	906	2,683	5	2,596	2	40.0%	3	60.0%	0	0.0%
Advertising - Vinyl Phone Book Covers	902	2,686	5	2,596	1	20.0%	4	80.0%	0	0.0%
Time Recorders	871	2,713	5	2,596	3	60.0%	2	40.0%	0	0.0%
Appraisal - Management	858	2,721	5	2,596	4	80.0%	1	20.0%	0	0.0%
Motorcycle Sales - Consignments	826	2,756	3	2,596	3	60.0%	2	40.0%	0	0.0%
Caregivers Resources	824	2,760	5	2,596	1	20.0%	3	60.0%	1	20.0%
Consultants - Telecommunication	809	2,769	5	2,596	3	60.0%	2	40.0%	0	0.0%
Home Economics Consultants	794	2,778	5	2,596	3	60.0%	2	40.0%	0	0.0%
Flood assistance	777	2,793	5	2,596	2	40.0%	3	60.0%	0	0.0%
Lotteries - State	743	2,822	5	2,596	1	20.0%	3	60.0%	1	20.0%
Resident Buyers	721	2,850	5	2,596	0	0.0%	1	20.0%	0	0.0%
Financial Planning Kit	681	2,879	5	2,596	0	0.0%	1	20.0%	1	20.0%
Knitting Instruction	666	2,892	5	2,596	3	60.0%	2	40.0%	0	0.0%
Letters - Sign	662	2,895	5	2,596	1	20.0%	4	80.0%	0	0.0%
Hawaiian Goods	652	2,903	5	2,596	4	80.0%	1	20.0%	0	0.0%
Vehicle Graphics	645	2,911	5	2,596	2	40.0%	3	60.0%	0	0.0%
Exterior Designers	637	2,917	5	2,596	2	40.0%	3	60.0%	0	0.0%
Flags & Banners - Manufacturers Supplies	630	2,923	5	2,596	5	100.0%	0	0.0%	0	0.0%
Physical Therapy Equipment	623	2,929	5	2,596	5	100.0%	0	0.0%	0	0.0%
Livestock Feeding	617	2,938	5	2,596	4	80.0%	1	20.0%	0	0.0%
Ice Cream Manufacturers Equipment	592	2,961	5	2,596	3	60.0%	2	40.0%	0	0.0%
Jewelry Engravers	584	2,969	5	2,596	2	40.0%	3	60.0%	0	0.0%
Pool Tables Sales	573	2,979	3	2,596	2	40.0%	3	60.0%	0	0.0%
Import Representatives	547	3,010	3	2,596	3	60.0%	2	40.0%	0	0.0%
Forquins	541	3,017	5	2,596	1	20.0%	4	80.0%	0	0.0%
Schools - Academic - College Preparatory	515	3,046	5	2,596	2	40.0%	2	40.0%	1	20.0%
Generators - Maintenance	490	3,084	5	2,596	2	40.0%	2	40.0%	1	20.0%
News Dealers	482	3,098	5	2,596	5	100.0%	0	0.0%	0	0.0%
Vacuum Cleaners - Industrial & Commercial	478	3,108	5	2,596	5	100.0%	0	0.0%	0	0.0%
Souvenirs - Wholesale & Manufacturers	476	3,114	3	2,596	3	60.0%	1	20.0%	1	20.0%
Interior Designers - Architectural	472	3,122	5	2,596	3	60.0%	2	40.0%	0	0.0%
Senior Housing/Living	457	3,141	5	2,596	5	100.0%	0	0.0%	0	0.0%
Bottle Return Depot	449	3,153	5	2,596	4	80.0%	1	20.0%	0	0.0%
Kitchen Cabinets - Refinishing, Refacing & Resurfacing	445	3,162	5	2,596	5	100.0%	0	0.0%	0	0.0%
Political Organizations	443	3,165	5	2,596	3	60.0%	2	40.0%	0	0.0%
Programmed Instruction	417	3,197	5	2,596	2	40.0%	3	60.0%	0	0.0%
Bowling Instruction	415	3,200	5	2,596	1	20.0%	2	40.0%	2	40.0%
Savings & Loan Association - Reps	415	3,200	5	2,596	1	20.0%	4	80.0%	0	0.0%
Aircraft Storage	397	3,227	5	2,596	2	40.0%	3	60.0%	0	0.0%
Pens & Pencils - Wholesale & Manufacturers	396	3,229	5	2,596	4	80.0%	1	20.0%	0	0.0%
Service Animals - Dogs	393	3,237	5	2,596	4	80.0%	1	20.0%	0	0.0%
Truck Bedliner	387	3,245	5	2,596	1	20.0%	3	60.0%	1	20.0%
Air Brushes	372	3,283	5	2,596	3	60.0%	2	40.0%	0	0.0%
Luggage - Wholesale & Manufacturers	372	3,283	5	2,596	3	60.0%	2	40.0%	0	0.0%
Animation Mechanics - Display, Sign	371	3,289	5	2,596	4	80.0%	1	20.0%	0	0.0%
Aerial Applicators	369	3,294	5	2,596	1	20.0%	4	80.0%	0	0.0%
Feather Goods	353	3,315	5	2,596	1	20.0%	4	80.0%	0	0.0%
Attorneys & Lawyers - Appellate	352	3,316	3	2,596	2	40.0%	2	40.0%	0	0.0%
Woolen Goods - Wholesale & Manufacturers	346	3,326	3	2,596	0	0.0%	3	100.0%	0	0.0%
Tire Additives & Sealants	320	3,368	5	2,596	3	60.0%	2	40.0%	0	0.0%
Nutrition	319	3,372	5	2,596	3	60.0%	2	40.0%	0	0.0%
Food Facilities Consultants	318	3,374	5	2,596	3	60.0%	2	40.0%	0	0.0%
Auto Repair & Service - Airbags	299	3,404	5	2,596	2	40.0%	3	60.0%	0	0.0%
Horsehoe Equipment & Supplies	289	3,420	5	2,596	3	60.0%	2	40.0%	0	0.0%
Photographers - Pet	280	3,446	3	2,596	1	20.0%	4	80.0%	0	0.0%
Covers - Book, Catalog	256	3,487	5	2,596	3	60.0%	2	40.0%	0	0.0%
Better Business Bureaus	253	3,499	5	2,596	0	0.0%	5	100.0%	0	0.0%
Talent Representation	241	3,523	5	2,596	2	40.0%	2	40.0%	1	20.0%
Measuring Machines	234	3,541	5	2,596	1	20.0%	4	80.0%	0	0.0%
Fairgrounds	199	3,628	5	2,596	4	80.0%	1	20.0%	0	0.0%
Door Manufacturer - High Performance	167	3,730	5	2,596	3	60.0%	2	40.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	164	3,741	5	2,596	3	60.0%	2	40.0%	0	0.0%
Frog Dealers	147	3,788	5	2,596	5	100.0%	0	0.0%	0	0.0%
Yarn - Wholesale & Manufacturers	144	3,799	5	2,596	3	60.0%	2	40.0%	0	0.0%
College Savings Plans	143	3,803	5	2,596	5	100.0%	0	0.0%	0	0.0%
Shells - Marine	118	3,903	5	2,596	4	80.0%	1	20.0%	0	0.0%
Money Order Systems	111	3,927	5	2,596	1	20.0%	3	60.0%	1	20.0%
Puppets & Marionettes	44	4,254	3	2,596	4	80.0%	1	20.0%	0	0.0%
Insurance - Long Term Care	7,282	1,244	4	2,719	3	75.0%	1	25.0%	0	0.0%
Trucking - Dump	5,980	1,367	4	2,719	2	50.0%	2	50.0%	0	0.0%
Concrete Breaking, Cutting, Sawing	5,428	1,430	4	2,719	3	75.0%	1	25.0%	0	0.0%
Insurance - Funeral	4,389	1,555	4	2,719	3	75.0%	1	25.0%	0	0.0%
Typographers	4,364	1,560	4	2,719	0	0.0%	4	100.0%	0	0.0%
Dock Builders	4,337	1,566	4	2,719	0	0.0%	4	100.0%	0	0.0%
Industrial Consultants	4,295	1,574	4	2,719	1	25.0%	3	75.0%	0	0.0%
Office Furniture & Equipment - Installation	4,287	1,578	4	2,719	2	50.0%	2	50.0%	0	0.0%
Sawmills	3,875	1,636	4	2,719	2	50.0%	1	25.0%	1	25.0%
Fasteners - Industrial & Construction	3,739	1,668	4	2,719	1	25.0%	3	75.0%	0	0.0%
Television & Radio Broadcast Schools	3,682	1,678	4	2,719	3	75.0%	1	25.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Factors	3,450	1,729	4	2,719	4	100.0%	0	0.0%	0	0.0%
School Furniture & Equipment	3,414	1,740	4	2,719	4	100.0%	0	0.0%	0	0.0%
Group Homes	3,273	1,766	4	2,719	3	75.0%	1	25.0%	0	0.0%
Fuel Economizers	3,182	1,783	4	2,719	2	50.0%	2	50.0%	0	0.0%
Bolts & Nuts	3,095	1,805	4	2,719	4	100.0%	0	0.0%	0	0.0%
Architectural & Construction Specs	2,805	1,889	4	2,719	0	0.0%	3	75.0%	1	25.0%
Mining Companies	2,740	1,899	4	2,719	0	0.0%	4	100.0%	0	0.0%
Home Health Services - Skilled	2,624	1,935	4	2,719	4	100.0%	0	0.0%	0	0.0%
Project Management	2,502	1,962	4	2,719	3	75.0%	1	25.0%	0	0.0%
Social Workers	2,488	1,967	4	2,719	2	50.0%	2	50.0%	0	0.0%
Wine Products	2,404	1,994	4	2,719	2	50.0%	2	50.0%	0	0.0%
Ornams - Tune & Repair	2,389	1,999	4	2,719	3	75.0%	1	25.0%	0	0.0%
Skip Tracing	2,386	2,000	4	2,719	3	75.0%	1	25.0%	0	0.0%
Drapery Installation Service	2,103	2,083	4	2,719	2	50.0%	2	50.0%	0	0.0%
Fish Hatcheries	2,082	2,091	4	2,719	3	75.0%	1	25.0%	0	0.0%
Attorneys & Lawyers - Social Security & Disability	1,935	2,144	4	2,719	2	50.0%	2	50.0%	0	0.0%
Insurance - Liability	1,923	2,148	4	2,719	4	100.0%	0	0.0%	0	0.0%
Scientific Apparatus & Instruments	1,725	2,221	4	2,719	2	50.0%	1	25.0%	1	25.0%
Loan Acceleration	1,718	2,226	4	2,719	4	100.0%	0	0.0%	0	0.0%
Pumps - Wholesale & Manufacturers	1,698	2,236	4	2,719	3	75.0%	0	0.0%	1	25.0%
Accident Reconstruction Service	1,695	2,238	4	2,719	2	50.0%	2	50.0%	0	0.0%
Charity - Veterans & Military	1,642	2,257	4	2,719	2	50.0%	2	50.0%	0	0.0%
Ventilating Equipment	1,590	2,276	4	2,719	2	50.0%	2	50.0%	0	0.0%
Midwives	1,569	2,283	4	2,719	4	100.0%	0	0.0%	0	0.0%
Livestock Equipment & Supplies	1,564	2,289	4	2,719	3	75.0%	1	25.0%	0	0.0%
Tank Testing & Inspection	1,535	2,300	4	2,719	4	100.0%	0	0.0%	0	0.0%
Semiconductor Devices	1,526	2,307	4	2,719	3	75.0%	1	25.0%	0	0.0%
Engineering Equipment & Supplies	1,519	2,312	4	2,719	3	75.0%	1	25.0%	0	0.0%
Leather Goods - Wholesale & Manufacturers	1,486	2,327	4	2,719	1	25.0%	3	75.0%	0	0.0%
Flood Control Equipment	1,481	2,330	4	2,719	4	100.0%	0	0.0%	0	0.0%
Optical Goods - Wholesale & Manufacturers	1,463	2,341	4	2,719	3	75.0%	1	25.0%	0	0.0%
Gasoline Additives - Manufacturers & Distributors	1,454	2,350	4	2,719	2	50.0%	2	50.0%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	1,452	2,351	4	2,719	2	50.0%	2	50.0%	0	0.0%
Wire & Cable - Non-Electric	1,405	2,384	4	2,719	3	75.0%	1	25.0%	0	0.0%
Air Balancing	1,384	2,396	4	2,719	3	75.0%	1	25.0%	0	0.0%
Cremation Urns	1,383	2,397	4	2,719	4	100.0%	0	0.0%	0	0.0%
Retreat Facilities	1,365	2,403	4	2,719	4	100.0%	0	0.0%	0	0.0%
Adhesives & Glues	1,346	2,414	4	2,719	4	100.0%	0	0.0%	0	0.0%
Feed - Wholesale & Manufacturers	1,338	2,420	4	2,719	2	50.0%	2	50.0%	0	0.0%
Billiard Parlors	1,329	2,428	4	2,719	1	25.0%	3	75.0%	0	0.0%
Wedding Officiant	1,324	2,432	4	2,719	3	75.0%	1	25.0%	0	0.0%
Roof Decks	1,315	2,437	4	2,719	3	75.0%	1	25.0%	0	0.0%
Air Quality Service	1,279	2,460	4	2,719	2	50.0%	2	50.0%	0	0.0%
ServiceStation Equipment	1,266	2,466	4	2,719	3	75.0%	1	25.0%	0	0.0%
Livestock Auction Markets	1,221	2,490	4	2,719	2	50.0%	2	50.0%	0	0.0%
Geotechnical Engineering	1,201	2,503	4	2,719	3	75.0%	1	25.0%	0	0.0%
Truck Permits	1,118	2,549	4	2,719	2	50.0%	2	50.0%	0	0.0%
Marriage Brokers	1,108	2,559	4	2,719	2	50.0%	2	50.0%	0	0.0%
Helicopters - Charter, Rent & Lease	1,017	2,612	4	2,719	0	0.0%	2	50.0%	2	50.0%
Luggage Carriers	1,016	2,619	4	2,719	3	75.0%	1	25.0%	0	0.0%
Water Main Contractors	933	2,658	4	2,719	3	75.0%	1	25.0%	0	0.0%
Sculptors	932	2,659	4	2,719	4	100.0%	0	0.0%	0	0.0%
Public Speaking Instruction	916	2,673	4	2,719	3	75.0%	1	25.0%	0	0.0%
Tarps	900	2,687	4	2,719	2	50.0%	2	50.0%	0	0.0%
Child Parent Development Centers	868	2,717	4	2,719	4	100.0%	0	0.0%	0	0.0%
Italian Food Products	853	2,729	4	2,719	2	50.0%	2	50.0%	0	0.0%
Auto Hand & Foot Controls	842	2,741	4	2,719	3	75.0%	1	25.0%	0	0.0%
Childrens & Infants Wear - Wholesale & Manufacturing	819	2,761	4	2,719	2	50.0%	2	50.0%	0	0.0%
Family Planning - Abortion Alternatives	815	2,765	4	2,719	1	25.0%	2	50.0%	1	25.0%
Bakers Equipment	814	2,766	4	2,719	3	75.0%	1	25.0%	0	0.0%
Smoke Detectors & Alarms	791	2,783	4	2,719	2	50.0%	2	50.0%	0	0.0%
Flag Poles	779	2,790	4	2,719	3	75.0%	1	25.0%	0	0.0%
Grouting Compounds	763	2,803	4	2,719	3	75.0%	1	25.0%	0	0.0%
Professional Fundraiser	733	2,834	4	2,719	1	25.0%	3	75.0%	0	0.0%
Chimney Lining Materials	723	2,839	4	2,719	0	0.0%	4	100.0%	0	0.0%
Display Installation Service	721	2,841	4	2,719	2	50.0%	2	50.0%	0	0.0%
Tennis Courts - Private	695	2,869	4	2,719	2	50.0%	1	25.0%	1	25.0%
Plaster	682	2,873	4	2,719	2	50.0%	2	50.0%	0	0.0%
Jewels - Imitation	682	2,877	4	2,719	1	25.0%	1	25.0%	2	50.0%
Radios - Citizen Band	682	2,877	4	2,719	4	100.0%	0	0.0%	0	0.0%
Nurserymen Equipment & Supplies	680	2,880	4	2,719	3	75.0%	1	25.0%	0	0.0%
Labeling Equipment	593	2,959	4	2,719	1	25.0%	3	75.0%	0	0.0%
Shoe Findings & Supplies	581	2,972	4	2,719	4	100.0%	0	0.0%	0	0.0%
Soil Testing	575	3,019	4	2,719	3	75.0%	3	75.0%	0	0.0%
Hats - Clean & Renovate	539	3,023	4	2,719	3	75.0%	1	25.0%	0	0.0%
Trapping Equipment & Supplies	510	3,054	4	2,719	2	50.0%	1	25.0%	1	25.0%
Exhibit Design & Construction	492	3,081	4	2,719	0	0.0%	4	100.0%	0	0.0%
Sausages	488	3,093	4	2,719	2	50.0%	1	25.0%	1	25.0%
Furniture Repair & Refinish Supplies	484	3,096	4	2,719	3	75.0%	1	25.0%	0	0.0%
Fasteners - Textile & Apparel	464	3,133	4	2,719	4	100.0%	0	0.0%	0	0.0%
Video Tapes & Discs - Wholesale & Manufacturers	459	3,137	4	2,719	3	75.0%	1	25.0%	0	0.0%
Japanese Food Products	456	3,144	4	2,719	2	50.0%	2	50.0%	0	0.0%
Etched Products - Metal, Glass	453	3,147	4	2,719	4	100.0%	0	0.0%	0	0.0%
Radiator Sales	452	3,148	4	2,719	4	100.0%	0	0.0%	0	0.0%
Paving Equipment	434	3,180	4	2,719	3	75.0%	1	25.0%	0	0.0%
Tennis Courts - Public	431	3,183	4	2,719	4	100.0%	0	0.0%	0	0.0%
Tennis Instruction	420	3,199	4	2,719	3	75.0%	1	25.0%	0	0.0%
Golf Practice Ranges	402	3,217	4	2,719	4	100.0%	0	0.0%	0	0.0%
Countertops - Concrete	394	3,233	4	2,719	2	50.0%	1	25.0%	1	25.0%
Data Processing Equipment	378	3,263	4	2,719	2	50.0%	2	50.0%	0	0.0%
Contractor - Gas	377	3,265	4	2,719	2	50.0%	1	25.0%	1	25.0%
Music Boxes	377	3,265	4	2,719	3	75.0%	0	0.0%	1	25.0%
Bridal Gown Preservation	375	3,273	4	2,719	1	25.0%	3	75.0%	0	0.0%
SKI Equipment Rental	371	3,289	4	2,719	4	100.0%	0	0.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	369	3,294	4	2,719	3	75.0%	1	25.0%	0	0.0%
Studio Rental	318	3,374	4	2,719	1	25.0%	3	75.0%	0	0.0%
Handbags - Manufacturers Equipment & Supplies	263	3,482	4	2,719	2	50.0%	2	50.0%	0	0.0%
Labor Contractors	261	3,484	4	2,719	3	75.0%	1	25.0%	0	0.0%
Printers - Glass, Metal, Plastic	254	3,493	4	2,719	3	75.0%	1	25.0%	0	0.0%
Embroidering Machines	251	3,504	4	2,719	2	50.0%	2	50.0%	0	0.0%
Dressmaking Schools	249	3,509	4	2,719	2	50.0%	2	50.0%	0	0.0%
Emergency Response Systems - Personal	232	3,544	4	2,719	4	100.0%	0	0.0%	0	0.0%
Pretzels	225	3,561	4	2,719	2	50.0%	2	50.0%	0	0.0%
Typewriters	223	3,566	4	2,719	4	100.0%	0	0.0%	0	0.0%
Hardwood Floor Maintenance	222	3,573	4	2,719	3	75.0%	1	25.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Economic Development Organizations	220	3,580	4	2,719	1	25.0%	3	75.0%	0	0.0%
Pharmacies - Infusion Services	211	3,604	4	2,719	3	75.0%	0	0.0%	0	0.0%
Renovation Inspection	200	3,626	4	2,719	0	0.0%	4	100.0%	0	0.0%
Charity - Arts & Culture	199	3,628	4	2,719	4	100.0%	0	0.0%	0	0.0%
Rust Preventatives & Removers	191	3,653	4	2,719	4	100.0%	0	0.0%	0	0.0%
Fire Departments	190	3,657	4	2,719	2	50.0%	2	50.0%	0	0.0%
Embroidery Design Punching	178	3,689	4	2,719	1	25.0%	2	50.0%	1	25.0%
Letter Shop Service	172	3,710	4	2,719	3	75.0%	1	25.0%	0	0.0%
Toilets - Composting	168	3,728	4	2,719	1	25.0%	2	50.0%	1	25.0%
Flight Instructor	160	3,748	4	2,719	4	100.0%	0	0.0%	0	0.0%
Tournaments - Golf	154	3,762	4	2,719	2	50.0%	2	50.0%	0	0.0%
Law Books	151	3,771	4	2,719	0	0.0%	4	100.0%	0	0.0%
Silks - Wholesale & Manufacturers	151	3,771	4	2,719	1	25.0%	3	75.0%	0	0.0%
Carpet Installation	142	3,807	4	2,719	3	75.0%	1	25.0%	0	0.0%
Pain Management Services	133	3,842	4	2,719	3	75.0%	1	25.0%	0	0.0%
Air Pollution Measuring Equipment & Service	131	3,849	4	2,719	4	100.0%	0	0.0%	0	0.0%
Buttons - Clothing	126	3,876	4	2,719	2	50.0%	2	50.0%	0	0.0%
Stencils & Stencil Supplies	126	3,876	4	2,719	1	25.0%	3	75.0%	0	0.0%
Pay Phone Booths - Equipment & Service	105	3,959	4	2,719	2	50.0%	2	50.0%	0	0.0%
Cellulite Treatment - Endermologie	102	3,967	4	2,719	4	100.0%	0	0.0%	0	0.0%
e-cigarette flavoring	101	3,971	4	2,719	4	100.0%	0	0.0%	0	0.0%
Library Research Service	91	4,010	4	2,719	1	25.0%	3	75.0%	0	0.0%
Kosher Food Products	89	4,027	4	2,719	4	100.0%	0	0.0%	0	0.0%
Hair Curlers	77	4,074	4	2,719	2	75.0%	0	0.0%	1	25.0%
Temperature Measuring Materials	69	4,105	4	2,719	2	50.0%	2	50.0%	0	0.0%
Grinding Wheel Dressers	55	4,193	4	2,719	4	100.0%	0	0.0%	0	0.0%
Heating & Cooling Demolition	55	4,193	4	2,719	0	0.0%	4	100.0%	0	0.0%
Fish By-Products	54	4,200	4	2,719	1	25.0%	3	75.0%	0	0.0%
Wax	50	4,226	4	2,719	1	25.0%	3	75.0%	0	0.0%
Musical Instruments - Rental	42	4,270	4	2,719	4	100.0%	0	0.0%	0	0.0%
Stamp Pads	35	4,313	4	2,719	2	50.0%	2	50.0%	0	0.0%
Dry Cleaners - Mobile	31	4,337	4	2,719	1	25.0%	2	50.0%	1	25.0%
Entomologists	31	4,337	4	2,719	1	25.0%	3	75.0%	0	0.0%
Ski Equipment - Wholesale & Manufacturers	30	4,342	4	2,719	1	25.0%	3	75.0%	0	0.0%
Jumping Balloon Rental	24	4,401	4	2,719	3	75.0%	0	0.0%	1	25.0%
Pails	13	4,507	4	2,719	1	25.0%	3	75.0%	0	0.0%
Cleaners & Dyers Supplies	10	4,537	4	2,719	1	25.0%	3	75.0%	0	0.0%
Oilfield Service	19,535	739	3	2,872	1	33.3%	2	66.7%	0	0.0%
Steel Erectors	7,471	1,228	3	2,872	1	33.3%	2	66.7%	0	0.0%
Nurses Registries	5,369	1,438	3	2,872	3	100.0%	0	0.0%	0	0.0%
Referral - Debt Relief Services	5,000	1,475	3	2,872	1	33.3%	2	66.7%	0	0.0%
Insulation Contractors Equipment & Supplies	4,796	1,494	3	2,872	2	66.7%	1	33.3%	0	0.0%
Pallets & Skids	4,727	1,581	3	2,872	2	66.7%	1	33.3%	0	0.0%
Oilfield Equipment	3,970	1,621	3	2,872	3	100.0%	0	0.0%	0	0.0%
Shelving	3,920	1,630	3	2,872	1	33.3%	2	66.7%	0	0.0%
Transcription Service	3,896	1,631	3	2,872	2	66.7%	0	0.0%	1	33.3%
Boxes - Corrugated & Fiber	3,803	1,653	3	2,872	2	66.7%	1	33.3%	0	0.0%
Identification Equipment & Supplies	3,576	1,701	3	2,872	1	33.3%	2	66.7%	0	0.0%
Factoring Service	3,463	1,728	3	2,872	3	100.0%	0	0.0%	0	0.0%
Baby Sifters	3,233	1,773	3	2,872	2	66.7%	1	33.3%	0	0.0%
Valves	3,025	1,821	3	2,872	3	100.0%	0	0.0%	0	0.0%
Bar Coding Service	2,864	1,864	3	2,872	3	100.0%	0	0.0%	0	0.0%
Blood Banks & Centers	2,798	1,886	3	2,872	3	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment & Workers Compensation	2,624	1,935	3	2,872	3	100.0%	0	0.0%	0	0.0%
Pearls	2,550	1,951	3	2,872	2	66.7%	0	0.0%	1	33.3%
Acoustical Consultants	2,548	1,956	3	2,872	3	100.0%	0	0.0%	0	0.0%
Bottles - Wholesale & Manufacturers	2,462	1,975	3	2,872	2	66.7%	1	33.3%	0	0.0%
Truck Refrigeration Equipment	2,429	1,983	3	2,872	0	0.0%	3	100.0%	0	0.0%
Escort Service - Personal	2,410	1,991	3	2,872	1	33.3%	2	66.7%	0	0.0%
Speedometers	2,380	2,004	3	2,872	3	100.0%	0	0.0%	1	33.3%
Aviation Consultants	2,345	2,013	3	2,872	1	33.3%	1	33.3%	1	33.3%
Facility Maintenance	2,285	2,029	3	2,872	3	100.0%	0	0.0%	0	0.0%
Advertising - Internet	2,273	2,032	3	2,872	2	66.7%	1	33.3%	0	0.0%
Lie Detection Service	2,233	2,046	3	2,872	3	100.0%	0	0.0%	0	0.0%
Oil Well Drilling	2,204	2,053	3	2,872	2	66.7%	1	33.3%	0	0.0%
First Aid Supplies	2,176	2,065	3	2,872	3	100.0%	0	0.0%	0	0.0%
Drywall Contractors Equipment & Supplies	2,038	2,102	3	2,872	1	33.3%	1	33.3%	1	33.3%
Laminations - Plastic Paper	1,971	2,132	3	2,872	2	66.7%	1	33.3%	0	0.0%
Ranges & Ovens - Supplies & Parts	1,952	2,139	3	2,872	3	100.0%	0	0.0%	0	0.0%
Battery Repairing & Rebuilding	1,944	2,141	3	2,872	1	33.3%	2	66.7%	0	0.0%
Greenhouse Equipment & Supplies	1,937	2,142	3	2,872	3	100.0%	0	0.0%	0	0.0%
Armored Car Service	1,882	2,169	3	2,872	2	66.7%	1	33.3%	0	0.0%
Lubricants	1,854	2,174	3	2,872	2	66.7%	1	33.3%	0	0.0%
Bakers Supplies	1,803	2,194	3	2,872	3	100.0%	0	0.0%	0	0.0%
Developmental Disability Services	1,743	2,218	3	2,872	3	100.0%	0	0.0%	0	0.0%
Conveyors & Conveying Equipment	1,717	2,228	3	2,872	0	0.0%	3	100.0%	0	0.0%
Rest Homes	1,713	2,230	3	2,872	2	66.7%	1	33.3%	0	0.0%
Truck Bodies	1,713	2,230	3	2,872	3	100.0%	0	0.0%	0	0.0%
Whirlpool Bath Equipment & Supplies	1,701	2,234	3	2,872	0	0.0%	2	66.7%	1	33.3%
Power Transmission Equipment	1,657	2,255	3	2,872	2	66.7%	2	66.7%	0	0.0%
Knobs	1,626	2,262	3	2,872	3	100.0%	0	0.0%	0	0.0%
Racks	1,624	2,264	3	2,872	1	33.3%	2	66.7%	0	0.0%
Taxes - Property Tax Consultants	1,613	2,268	3	2,872	3	100.0%	0	0.0%	0	0.0%
Piping Contractors	1,593	2,273	3	2,872	3	100.0%	0	0.0%	0	0.0%
Batteries - Storage-Wholesale & Manufacturers	1,528	2,304	3	2,872	3	100.0%	0	0.0%	0	0.0%
Water Leak Detection	1,525	2,310	3	2,872	3	100.0%	0	0.0%	0	0.0%
Animal Carcass Removal	1,474	2,332	3	2,872	1	33.3%	2	66.7%	0	0.0%
Ceiling Cleaning	1,430	2,361	3	2,872	1	33.3%	2	66.7%	0	0.0%
Sweeping Service - Power	1,420	2,370	3	2,872	2	66.7%	1	33.3%	0	0.0%
Glass Circles & Specialty Shapes	1,393	2,390	3	2,872	3	100.0%	0	0.0%	0	0.0%
Metal Cleaning	1,361	2,405	3	2,872	2	66.7%	1	33.3%	0	0.0%
Silverware	1,360	2,407	3	2,872	3	100.0%	0	0.0%	0	0.0%
Contractor - Interior Trim	1,352	2,410	3	2,872	2	66.7%	1	33.3%	0	0.0%
Cable Splicing	1,336	2,422	3	2,872	2	66.7%	1	33.3%	0	0.0%
Ponzi Schemes	1,306	2,443	3	2,872	0	0.0%	1	33.3%	2	66.7%
Cigar & Cigarette Lighters	1,285	2,453	3	2,872	2	66.7%	1	33.3%	0	0.0%
Elevator Consultants	1,280	2,458	3	2,872	0	0.0%	3	100.0%	0	0.0%
Testing Apparatus	1,246	2,477	3	2,872	1	33.3%	2	66.7%	0	0.0%
Grease Traps	1,242	2,479	3	2,872	3	100.0%	0	0.0%	0	0.0%
Septic Tanks & Systems Wholesale & Manufacturers	1,241	2,480	3	2,872	1	33.3%	2	66.7%	0	0.0%
Cord Blood Storage	1,225	2,486	3	2,872	3	100.0%	0	0.0%	0	0.0%
Chimney Cleaning Equipment & Supplies	1,202	2,502	3	2,872	2	66.7%	1	33.3%	0	0.0%
Food & Beverage Consultants	1,194	2,508	3	2,872	2	66.7%	1	33.3%	0	0.0%
Bird Barriers, Repellents & Controls	1,138	2,536	3	2,872	2	66.7%	1	33.3%	0	0.0%
Metal Detecting Equipment	1,123	2,544	3	2,872	2	66.7%	0	0.0%	1	33.3%

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Leak Detection	1,109	2,557	3	2,872	3	100.0%	0	0.0%	0	0.0%
Golf Course Construction	1,087	2,571	3	2,872	3	100.0%	0	0.0%	0	0.0%
Music Arrangers & Composers	1,083	2,573	3	2,872	1	33.3%	2	66.7%	0	0.0%
Biological Products	972	2,636	3	2,872	3	100.0%	0	0.0%	0	0.0%
Lead Abatement	961	2,640	3	2,872	2	66.7%	1	33.3%	0	0.0%
X-Ray Apparatus & Supplies	959	2,647	3	2,872	3	100.0%	0	0.0%	0	0.0%
Bamboo & Bamboo Products	944	2,650	3	2,872	3	100.0%	0	0.0%	0	0.0%
Boat Cleaning	924	2,667	3	2,872	2	66.7%	1	33.3%	0	0.0%
Aquariums - Lease & Maintenance	917	2,672	3	2,872	1	33.3%	2	66.7%	0	0.0%
Building Materials - Used	896	2,688	3	2,872	1	33.3%	2	66.7%	0	0.0%
Seeds & Bulbs - Wholesale	893	2,690	3	2,872	3	100.0%	0	0.0%	0	0.0%
Stock Exchanges	882	2,698	3	2,872	2	66.7%	1	33.3%	0	0.0%
Upholstery Fabrics - Wholesale & Manufacturers	877	2,707	3	2,872	0	0.0%	3	100.0%	0	0.0%
Powder Processing - Industrial	861	2,722	3	2,872	0	0.0%	3	100.0%	0	0.0%
Knit Goods - Retail	858	2,724	3	2,872	3	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment & Supplies	835	2,748	3	2,872	1	33.3%	2	66.7%	0	0.0%
Welcome ServiceFor Newcomers	790	2,785	3	2,872	3	100.0%	0	0.0%	0	0.0%
Pharmaceutical Products - Research	777	2,793	3	2,872	1	33.3%	2	66.7%	0	0.0%
Slate	775	2,796	3	2,872	2	66.7%	1	33.3%	0	0.0%
Jewelry Castings	758	2,808	3	2,872	0	0.0%	3	100.0%	0	0.0%
Turbines	758	2,808	3	2,872	2	66.7%	0	0.0%	1	33.3%
Popcorn Machines	749	2,817	3	2,872	3	100.0%	0	0.0%	0	0.0%
Towing - Marine	742	2,823	3	2,872	2	66.7%	1	33.3%	0	0.0%
Sump Pump Contractors	700	2,864	3	2,872	2	66.7%	1	33.3%	0	0.0%
Stone - Crushed	689	2,875	3	2,872	2	66.7%	0	0.0%	1	33.3%
Tanks - Fiber Glass, Plastic	680	2,880	3	2,872	2	66.7%	1	33.3%	0	0.0%
Die Castings	661	2,897	3	2,872	0	0.0%	3	100.0%	0	0.0%
Family Planning - Abortion Services	658	2,900	3	2,872	1	33.3%	0	0.0%	2	66.7%
Gymnastic Equipment & Supplies	636	2,918	3	2,872	1	33.3%	2	66.7%	0	0.0%
Building Inspection - Commercial	629	2,924	3	2,872	2	66.7%	1	33.3%	0	0.0%
Riggers	626	2,927	3	2,872	1	33.3%	2	66.7%	0	0.0%
Equipment Calibration	621	2,930	3	2,872	1	33.3%	2	66.7%	0	0.0%
Physicians Assistants	618	2,936	3	2,872	2	66.7%	1	33.3%	0	0.0%
Tank Cleaning	603	2,950	3	2,872	2	66.7%	1	33.3%	0	0.0%
Insecticides	597	2,956	3	2,872	3	100.0%	0	0.0%	0	0.0%
Buildozers	580	2,974	3	2,872	3	100.0%	0	0.0%	0	0.0%
Signs - Erectors & Hangers	562	2,997	3	2,872	1	33.3%	2	66.7%	0	0.0%
Surveying Instruments	558	2,998	3	2,872	2	66.7%	1	33.3%	0	0.0%
Insurance - Rental	557	2,999	3	2,872	2	66.7%	1	33.3%	0	0.0%
Tanks - Repair	546	3,013	3	2,872	1	33.3%	2	66.7%	0	0.0%
Plastics - Research & Consulting	545	3,014	3	2,872	3	100.0%	0	0.0%	0	0.0%
Paneling	538	3,020	3	2,872	2	66.7%	1	33.3%	0	0.0%
Animal Foods - Zoo, Circus	528	3,031	3	2,872	0	0.0%	3	100.0%	0	0.0%
Drug Manufacturers	518	3,039	3	2,872	3	100.0%	0	0.0%	0	0.0%
Guest Ranch	503	3,067	3	2,872	3	100.0%	0	0.0%	0	0.0%
Heaters - Automotive	503	3,067	3	2,872	2	66.7%	1	33.3%	0	0.0%
Box Manufacturers Equipment & Supplies	496	3,079	3	2,872	1	33.3%	2	66.7%	0	0.0%
Canes	474	3,120	3	2,872	3	100.0%	0	0.0%	0	0.0%
Real Estate - Industrial	462	3,137	3	2,872	0	0.0%	3	100.0%	0	0.0%
Motorcycle Riding Instruction	455	3,145	3	2,872	2	66.7%	1	33.3%	0	0.0%
Fashion Show Producers	454	3,146	3	2,872	1	33.3%	1	33.3%	1	33.3%
Umbrellas	450	3,152	3	2,872	3	100.0%	0	0.0%	0	0.0%
Baskets - Wholesale & Manufacturers	448	3,157	3	2,872	2	66.7%	0	0.0%	1	33.3%
Hair Removing Equipment & Supplies	441	3,169	3	2,872	2	66.7%	1	33.3%	0	0.0%
Asphalt Mixing Equipment	439	3,176	3	2,872	2	66.7%	1	33.3%	0	0.0%
Gears & Gear Cutting	429	3,189	3	2,872	1	33.3%	2	66.7%	0	0.0%
Radiator Covers & Enclosures	424	3,190	3	2,872	2	66.7%	1	33.3%	0	0.0%
Charity - Elderly	416	3,198	3	2,872	2	66.7%	0	0.0%	1	33.3%
Fish & Seafood Brokers	407	3,209	3	2,872	0	0.0%	3	100.0%	0	0.0%
Consignment Service - Automobile	402	3,217	3	2,872	2	66.7%	1	33.3%	0	0.0%
Mailing Containers	395	3,231	3	2,872	3	100.0%	0	0.0%	0	0.0%
Architects Supplies	394	3,241	3	2,872	2	66.7%	1	33.3%	0	0.0%
Hosiery - Wholesale & Manufacturers	389	3,243	3	2,872	3	100.0%	0	0.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	389	3,243	3	2,872	2	66.7%	1	33.3%	0	0.0%
Brass Products	384	3,253	3	2,872	2	66.7%	1	33.3%	0	0.0%
Photogrammetric Equipment & Supplies	383	3,256	3	2,872	1	33.3%	2	66.7%	0	0.0%
Respirators	374	3,276	3	2,872	2	66.7%	1	33.3%	0	0.0%
Commercials - Radio & Television	369	3,294	3	2,872	1	33.3%	2	66.7%	0	0.0%
Tailors Supplies	366	3,301	3	2,872	3	100.0%	0	0.0%	0	0.0%
Radiotelephone Communications - Common Carrier	363	3,303	3	2,872	3	100.0%	0	0.0%	0	0.0%
Boilers - Supplies & Parts	356	3,309	3	2,872	3	100.0%	0	0.0%	0	0.0%
Ribbon Printing	349	3,324	3	2,872	2	66.7%	1	33.3%	0	0.0%
Floor Machines	344	3,327	3	2,872	2	66.7%	1	33.3%	0	0.0%
Behavioral Education Services	336	3,359	3	2,872	2	66.7%	1	33.3%	0	0.0%
Theatrical Make-Up	324	3,359	3	2,872	3	100.0%	0	0.0%	0	0.0%
Manufactured Offices & Commercial Units	319	3,372	3	2,872	2	66.7%	1	33.3%	0	0.0%
Reflexologists	291	3,423	3	2,872	2	66.7%	1	33.3%	0	0.0%
Druggists - Wholesale	282	3,441	3	2,872	2	66.7%	1	33.3%	0	0.0%
Birth Control Information Centers	281	3,444	3	2,872	3	100.0%	0	0.0%	0	0.0%
Lamps - Wholesale & Manufacturers	272	3,465	3	2,872	0	0.0%	3	100.0%	0	0.0%
Converters - Electric	270	3,469	3	2,872	3	100.0%	0	0.0%	0	0.0%
Rubber Stamps - Manufacturers Equipment & Supplies	260	3,486	3	2,872	2	66.7%	1	33.3%	0	0.0%
Porch Shades	249	3,509	3	2,872	1	33.3%	2	66.7%	0	0.0%
Ski Equipment - Repair	245	3,517	3	2,872	2	66.7%	1	33.3%	0	0.0%
Drying Service	241	3,523	3	2,872	2	66.7%	1	33.3%	0	0.0%
Buckles	240	3,526	3	2,872	2	66.7%	1	33.3%	0	0.0%
Garment Hangers	234	3,541	3	2,872	2	66.7%	1	33.3%	0	0.0%
Dishwashing Machines - Service & Repair	232	3,544	3	2,872	1	33.3%	2	66.7%	0	0.0%
Textile Mill Supplies	227	3,557	3	2,872	3	100.0%	0	0.0%	0	0.0%
Charity - Civil Rights	224	3,563	3	2,872	2	66.7%	1	33.3%	0	0.0%
Safe & Vault Movers	223	3,566	3	2,872	3	100.0%	0	0.0%	0	0.0%
Commissary Contractors	221	3,577	3	2,872	1	33.3%	2	66.7%	0	0.0%
Handmade Art	218	3,582	3	2,872	2	66.7%	0	0.0%	1	33.3%
Gambling Machine Supplies and Services	217	3,586	3	2,872	2	66.7%	1	33.3%	0	0.0%
Sport Fishing	217	3,586	3	2,872	2	66.7%	1	33.3%	0	0.0%
Golf Tours & Promoters	216	3,589	3	2,872	0	0.0%	2	66.7%	1	33.3%
Advertising - Mobile	211	3,604	3	2,872	2	66.7%	1	33.3%	0	0.0%
Kites	201	3,622	3	2,872	3	100.0%	0	0.0%	0	0.0%
Radio Station Reps	201	3,622	3	2,872	1	33.3%	2	66.7%	0	0.0%
Professional Employer Organization	198	3,633	3	2,872	3	100.0%	0	0.0%	0	0.0%
Game - Birds, Venison	189	3,660	3	2,872	2	66.7%	1	33.3%	0	0.0%
Newspaper Feature Syndicates	187	3,662	3	2,872	3	100.0%	0	0.0%	0	0.0%
Gas Lights	186	3,667	3	2,872	1	33.3%	2	66.7%	0	0.0%
Fences - Rental	182	3,679	3	2,872	1	33.3%	2	66.7%	0	0.0%
Auto Service - Steam Cleaning	176	3,696	3	2,872	3	100.0%	0	0.0%	0	0.0%

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Weather Forecast Service	176	3,696	3	2,872	3	100.0%	0	0.0%	0	0.0%
Metals - Base	173	3,704	3	2,872	3	100.0%	0	0.0%	0	0.0%
Bullet-Resistant Equipment	171	3,715	3	2,872	0	0.0%	3	100.0%	0	0.0%
Elevators - Parts	165	3,735	3	2,872	1	33.3%	0	0.0%	2	66.7%
Cabinet Organizers	162	3,745	3	2,872	0	0.0%	3	100.0%	0	0.0%
Consultants - Prison & Sentencing	157	3,754	3	2,872	2	66.7%	1	33.3%	0	0.0%
Technology - Litigation Support	155	3,760	3	2,872	1	33.3%	1	33.3%	1	33.3%
Pottery Equipment & Supplies	154	3,762	3	2,872	2	66.7%	1	33.3%	0	0.0%
Auto Boosting Services	151	3,771	3	2,872	0	0.0%	2	66.7%	1	33.3%
Carnivals	148	3,785	3	2,872	0	0.0%	2	66.7%	1	33.3%
China - Wholesale & Manufacturers	147	3,788	3	2,872	2	66.7%	1	33.3%	0	0.0%
Garment Racks	146	3,795	3	2,872	2	66.7%	1	33.3%	0	0.0%
Clocks - Wholesale & Manufacturers	143	3,803	3	2,872	2	66.7%	1	33.3%	0	0.0%
Tanners	142	3,807	3	2,872	2	66.7%	1	33.3%	0	0.0%
Childproofing Services	140	3,816	3	2,872	1	33.3%	2	66.7%	0	0.0%
Shoe Shining	140	3,816	3	2,872	3	100.0%	0	0.0%	0	0.0%
Ice Melting Equipment & Supplies	108	3,939	3	2,872	1	33.3%	2	66.7%	0	0.0%
Mannequins - Display Fixture	100	3,975	3	2,872	1	33.3%	2	66.7%	0	0.0%
Paper Boxboard	100	3,975	3	2,872	0	0.0%	3	100.0%	0	0.0%
Tea - Manufacturer & Importer	100	3,975	3	2,872	0	0.0%	3	100.0%	0	0.0%
Poultry Brokers	96	3,989	3	2,872	0	0.0%	3	100.0%	0	0.0%
Heating & Air Conditioning - Filters	90	4,020	3	2,872	3	100.0%	0	0.0%	0	0.0%
Volleyball Club	85	4,044	3	2,872	2	66.7%	1	33.3%	0	0.0%
Thermometers	72	4,092	3	2,872	2	66.7%	1	33.3%	0	0.0%
Kite Boarding	70	4,100	3	2,872	2	66.7%	1	33.3%	0	0.0%
Knit Goods - Wholesale & Manufacturers	69	4,105	3	2,872	0	0.0%	3	100.0%	0	0.0%
Gourmet Corporate Gifts	68	4,109	3	2,872	2	66.7%	1	33.3%	0	0.0%
Library Equipment & Supplies	66	4,118	3	2,872	2	66.7%	1	33.3%	0	0.0%
Auction Supplies	64	4,127	3	2,872	1	33.3%	2	66.7%	0	0.0%
Recording Instruments - Industrial & Scientific	63	4,136	3	2,872	2	66.7%	1	33.3%	0	0.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	59	4,164	3	2,872	1	33.3%	2	66.7%	0	0.0%
Opera Companies	52	4,214	3	2,872	3	100.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment	52	4,214	3	2,872	1	33.3%	2	66.7%	0	0.0%
Cloth Cutting	38	4,294	3	2,872	2	66.7%	1	33.3%	0	0.0%
Music Writers Supplies	36	4,307	3	2,872	1	33.3%	2	66.7%	0	0.0%
Charcoal	31	4,337	3	2,872	2	66.7%	1	33.3%	0	0.0%
Motion Picture Film Libraries	23	4,409	3	2,872	2	66.7%	1	33.3%	0	0.0%
Indexing Service - Book, Periodical	18	4,457	3	2,872	2	66.7%	1	33.3%	0	0.0%
Rings - Retaining	15	4,485	3	2,872	1	33.3%	2	66.7%	0	0.0%
Laces	6	4,617	3	2,872	0	0.0%	3	100.0%	0	0.0%
Steel Distributors & Warehouses	6,575	1,303	2	3,085	1	50.0%	1	50.0%	0	0.0%
Oilfield Equipment & Supplies	6,409	1,324	2	3,085	2	100.0%	0	0.0%	0	0.0%
Inventory Service	5,810	1,381	2	3,085	1	50.0%	1	50.0%	0	0.0%
Management Training	5,235	1,451	2	3,085	1	50.0%	1	50.0%	0	0.0%
Tool & Die Makers	4,050	1,603	2	3,085	2	100.0%	0	0.0%	0	0.0%
Scaffolding & Aerial Lifts	3,996	1,616	2	3,085	2	100.0%	0	0.0%	0	0.0%
Nursing Home Information & Referral	3,191	1,780	2	3,085	0	0.0%	2	100.0%	0	0.0%
Caulking Contractors	3,108	1,803	2	3,085	0	0.0%	2	100.0%	0	0.0%
Store Fixtures	2,943	1,945	2	3,085	2	100.0%	0	0.0%	0	0.0%
Contractor - Crawl Space	2,761	1,893	2	3,085	1	50.0%	1	50.0%	0	0.0%
Shoring Contractors	2,733	1,903	2	3,085	2	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Brokers	2,692	1,919	2	3,085	1	50.0%	1	50.0%	0	0.0%
Trusses - Construction	2,645	1,932	2	3,085	1	50.0%	1	50.0%	0	0.0%
Structural Integration	2,620	1,938	2	3,085	2	100.0%	0	0.0%	0	0.0%
Oil Well Services	2,535	1,958	2	3,085	2	100.0%	0	0.0%	0	0.0%
Erosion Control	2,490	2,028	2	3,085	0	0.0%	2	100.0%	0	0.0%
Theatrical & Stage Lighting Equipment	2,197	2,056	2	3,085	0	0.0%	2	100.0%	0	0.0%
Automation Consultants	2,013	2,111	2	3,085	1	50.0%	1	50.0%	0	0.0%
Oils - Fuel - Treatment Compounds	1,970	2,133	2	3,085	2	100.0%	0	0.0%	0	0.0%
Murals	1,860	2,173	2	3,085	2	100.0%	0	0.0%	0	0.0%
Electronic Testing Equipment	1,767	2,206	2	3,085	2	100.0%	0	0.0%	0	0.0%
Linoleum Dealers	1,748	2,215	2	3,085	2	100.0%	0	0.0%	0	0.0%
Bartending Instruction	1,732	2,219	2	3,085	1	50.0%	1	50.0%	0	0.0%
Psychologist Information & Referral Services	1,697	2,237	2	3,085	2	100.0%	0	0.0%	0	0.0%
Steel Detailers - Structural	1,674	2,248	2	3,085	0	0.0%	1	50.0%	1	50.0%
Animal Transporting - Zoo, Circus	1,590	2,276	2	3,085	1	50.0%	1	50.0%	0	0.0%
Moving Supplies	1,541	2,296	2	3,085	2	100.0%	0	0.0%	0	0.0%
Corporate Housing	1,531	2,303	2	3,085	2	100.0%	0	0.0%	0	0.0%
Solar Energy Research & Development	1,510	2,317	2	3,085	1	50.0%	1	50.0%	0	0.0%
iPod Sales & Service	1,451	2,352	2	3,085	2	100.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters	1,396	2,388	2	3,085	2	100.0%	0	0.0%	0	0.0%
Water Coolers	1,353	2,409	2	3,085	1	50.0%	1	50.0%	0	0.0%
Child Care Referral	1,333	2,424	2	3,085	2	100.0%	0	0.0%	0	0.0%
Bearings	1,279	2,460	2	3,085	1	50.0%	1	50.0%	0	0.0%
Farm Management	1,261	2,469	2	3,085	1	50.0%	1	50.0%	0	0.0%
Contractors - Acoustical Ceiling	1,219	2,491	2	3,085	1	50.0%	1	50.0%	0	0.0%
Forklift Repair & Maintenance	1,203	2,500	2	3,085	1	50.0%	1	50.0%	0	0.0%
Fiber Glass Fabricators	1,192	2,510	2	3,085	0	0.0%	2	100.0%	0	0.0%
Oils - Waste	1,166	2,522	2	3,085	2	100.0%	0	0.0%	0	0.0%
Duct & Duct Fittings	1,165	2,523	2	3,085	1	50.0%	1	50.0%	0	0.0%
Envelopes - Wholesale & Manufacturers	1,162	2,525	2	3,085	0	0.0%	2	100.0%	0	0.0%
Aids Research & Clinics	1,154	2,529	2	3,085	2	100.0%	0	0.0%	0	0.0%
Acoustical Materials	1,112	2,554	2	3,085	1	50.0%	1	50.0%	0	0.0%
Church Supplies	1,102	2,563	2	3,085	2	100.0%	0	0.0%	0	0.0%
Tank Heads	1,101	2,565	2	3,085	2	100.0%	0	0.0%	0	0.0%
Weatherization	1,099	2,568	2	3,085	1	50.0%	1	50.0%	0	0.0%
Charity - Police & Firefighter Organizations	1,095	2,569	2	3,085	2	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Consumer Fraud	1,061	2,585	2	3,085	2	100.0%	0	0.0%	0	0.0%
Fur Novelties & Accessories	1,051	2,591	2	3,085	2	100.0%	0	0.0%	0	0.0%
Minerals	1,010	2,617	2	3,085	0	0.0%	1	50.0%	1	50.0%
Lice Removal/Protection Services	1,009	2,619	2	3,085	2	100.0%	0	0.0%	0	0.0%
Dry Cleaners - Equipment - Wholesale	1,005	2,620	2	3,085	2	100.0%	0	0.0%	0	0.0%
Boat Yards	979	2,630	2	3,085	1	50.0%	1	50.0%	0	0.0%
Welding Equipment - Repair	974	2,632	2	3,085	1	50.0%	1	50.0%	0	0.0%
Advertising - Checking Service	973	2,634	2	3,085	1	50.0%	1	50.0%	0	0.0%
Intercoms Systems & Services	956	2,643	2	3,085	2	100.0%	0	0.0%	0	0.0%
Express & Transfer Service	950	2,647	2	3,085	0	0.0%	1	50.0%	1	50.0%
Steel Mills	946	2,648	2	3,085	1	50.0%	1	50.0%	0	0.0%
Government Contractors	944	2,650	2	3,085	2	100.0%	0	0.0%	0	0.0%
Modeling & Acting - Training	925	2,655	2	3,085	1	50.0%	1	50.0%	0	0.0%
Elevator Installation	919	2,670	2	3,085	2	100.0%	0	0.0%	0	0.0%
Word Processing Service	909	2,679	2	3,085	1	50.0%	1	50.0%	0	0.0%
Emergency Shelters	905	2,684	2	3,085	1	50.0%	1	50.0%	0	0.0%
Novelties - Wholesale & Manufacturers	889	2,695	2	3,085	2	100.0%	0	0.0%	0	0.0%
Boat Lifts	880	2,703	2	3,085	1	50.0%	0	0.0%	1	50.0%

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Concrete Mixers	871	2,713	2	3,085	0	0.0%	2	100.0%	0	0.0%
Lamp Shade Frames & Supplies	865	2,720	2	3,085	1	50.0%	1	50.0%	0	0.0%
Wall Cleaning	858	2,724	2	3,085	1	50.0%	1	50.0%	0	0.0%
Pattern Makers	854	2,725	2	3,085	0	0.0%	2	100.0%	0	0.0%
Charity - Advertising for Publications	850	2,736	2	3,085	0	0.0%	2	100.0%	0	0.0%
Interactive Media	839	2,743	2	3,085	1	50.0%	0	0.0%	1	50.0%
Laminating Equipment & Supplies	837	2,746	2	3,085	2	100.0%	0	0.0%	0	0.0%
Labels - Plastic, Metal, Foil	827	2,753	2	3,085	1	50.0%	0	0.0%	1	50.0%
Mountain Climbing Equipment	827	2,753	2	3,085	0	0.0%	2	100.0%	0	0.0%
Bankruptcy Counseling - Federally Certified	806	2,770	2	3,085	2	100.0%	0	0.0%	0	0.0%
Wood Carving	798	2,776	2	3,085	2	100.0%	0	0.0%	0	0.0%
Meditation Instruction	794	2,778	2	3,085	1	50.0%	1	50.0%	0	0.0%
Artificial Limbs	767	2,801	2	3,085	2	100.0%	0	0.0%	0	0.0%
Copper Products	762	2,804	2	3,085	0	0.0%	2	100.0%	0	0.0%
Senior Care Information and Resources	761	2,806	2	3,085	2	100.0%	0	0.0%	0	0.0%
Partitions	754	2,813	2	3,085	2	100.0%	0	0.0%	0	0.0%
Steamship Agencies	752	2,815	2	3,085	0	0.0%	2	100.0%	0	0.0%
Limestone	746	2,818	2	3,085	2	100.0%	0	0.0%	0	0.0%
Caterer Equipment & Supplies	745	2,819	2	3,085	0	0.0%	2	100.0%	0	0.0%
Soil Conditioners	741	2,824	2	3,085	0	0.0%	2	100.0%	0	0.0%
Frozen Foods - Processors	736	2,831	2	3,085	1	50.0%	0	0.0%	1	50.0%
Axles	709	2,851	2	3,085	2	100.0%	0	0.0%	0	0.0%
Salt	702	2,857	2	3,085	1	50.0%	1	50.0%	0	0.0%
Clinics - Dialysis	683	2,871	2	3,085	2	100.0%	0	0.0%	0	0.0%
Textile Fibers	673	2,886	2	3,085	1	50.0%	1	50.0%	0	0.0%
Right of Way Acquisition Service	669	2,891	2	3,085	0	0.0%	2	100.0%	0	0.0%
Physicians & Surgeons Information Bureaus	665	2,893	2	3,085	1	50.0%	0	0.0%	1	50.0%
Barge Lines	645	2,911	2	3,085	2	100.0%	0	0.0%	0	0.0%
Wallpaper Hangers	644	2,913	2	3,085	1	50.0%	1	50.0%	0	0.0%
Power Plant Equipment	625	2,928	2	3,085	2	100.0%	0	0.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies	605	2,946	2	3,085	1	50.0%	1	50.0%	0	0.0%
Robots	604	2,947	2	3,085	2	100.0%	0	0.0%	0	0.0%
Concrete Patching Compounds	602	2,951	2	3,085	0	0.0%	2	100.0%	0	0.0%
Roof Cooling Systems	599	2,954	2	3,085	1	50.0%	0	0.0%	1	50.0%
Tools - Hydraulic	580	2,974	2	3,085	2	100.0%	0	0.0%	0	0.0%
Mountain/Rock Climbing Instruction	567	2,985	2	3,085	2	100.0%	0	0.0%	0	0.0%
Rubber - Synthetic	567	2,985	2	3,085	2	100.0%	0	0.0%	0	0.0%
Dune Buggies	566	2,988	2	3,085	2	100.0%	0	0.0%	0	0.0%
Springs - Coil, Flat - Distributors & Manufacturing	565	2,989	2	3,085	2	100.0%	0	0.0%	0	0.0%
Carpet Layers Equipment & Supplies	561	2,996	2	3,085	2	100.0%	0	0.0%	0	0.0%
Promotional Products - Non-Wearable	557	2,999	2	3,085	2	100.0%	0	0.0%	0	0.0%
Floors - Garage	548	3,009	2	3,085	1	50.0%	1	50.0%	0	0.0%
Bicycle Racks & Security Systems	545	3,014	2	3,085	1	50.0%	1	50.0%	0	0.0%
Metaphysicians	536	3,022	2	3,085	1	50.0%	1	50.0%	0	0.0%
Hardware Consultants	529	3,028	2	3,085	1	50.0%	1	50.0%	0	0.0%
Email Service Provider	525	3,035	2	3,085	2	100.0%	0	0.0%	0	0.0%
Auto Parts ? Antique	513	3,050	2	3,085	1	50.0%	1	50.0%	0	0.0%
Consultants - Pharmaceutical	509	3,058	2	3,085	2	100.0%	0	0.0%	0	0.0%
Auto Metal & Equipment - Distribution & Manufacturing	506	3,072	2	3,085	2	100.0%	0	0.0%	0	0.0%
Engraving Equipment & Supplies	501	3,075	2	3,085	1	50.0%	1	50.0%	0	0.0%
Oils - Vegetables	499	3,074	2	3,085	2	100.0%	0	0.0%	0	0.0%
Inspection Devices - Industrial	492	3,081	2	3,085	2	100.0%	0	0.0%	0	0.0%
Copyright Service	490	3,084	2	3,085	2	100.0%	0	0.0%	0	0.0%
Game Farms	489	3,090	2	3,085	2	100.0%	0	0.0%	0	0.0%
Fur Designers	481	3,103	2	3,085	2	100.0%	0	0.0%	0	0.0%
Jacks	480	3,103	2	3,085	1	50.0%	1	50.0%	0	0.0%
Tax Software	480	3,103	2	3,085	0	0.0%	2	100.0%	0	0.0%
Doll Clothing & Accessories	478	3,108	2	3,085	1	50.0%	1	50.0%	0	0.0%
Propellers	476	3,114	2	3,085	2	100.0%	0	0.0%	0	0.0%
Miniatures - Collectors	475	3,117	2	3,085	0	0.0%	2	100.0%	0	0.0%
Bottlers Equipment & Supplies	471	3,125	2	3,085	2	100.0%	0	0.0%	0	0.0%
Woodworking Tools - Retail	467	3,127	2	3,085	1	50.0%	1	50.0%	0	0.0%
Metals - Precoated	466	3,129	2	3,085	1	50.0%	1	50.0%	0	0.0%
Wine Cellars	449	3,153	2	3,085	1	50.0%	0	0.0%	0	0.0%
Deodorizing & Disinfecting	441	3,169	2	3,085	2	100.0%	0	0.0%	0	0.0%
Physicians & Surgeons - Industrial Medicine	441	3,169	2	3,085	2	100.0%	0	0.0%	0	0.0%
Seals - Oil, Grease	440	3,173	2	3,085	2	100.0%	0	0.0%	0	0.0%
Blowers & Blower Systems	433	3,183	2	3,085	1	50.0%	1	50.0%	0	0.0%
Thermostats	421	3,192	2	3,085	1	50.0%	1	50.0%	0	0.0%
Statuary	412	3,203	2	3,085	0	0.0%	2	100.0%	0	0.0%
Shears & Scissors	405	3,210	2	3,085	2	100.0%	0	0.0%	0	0.0%
Meat Choppers & Grinders	402	3,217	2	3,085	2	100.0%	0	0.0%	0	0.0%
Contractors - Gutters	401	3,220	2	3,085	1	50.0%	1	50.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	399	3,224	2	3,085	0	0.0%	1	50.0%	1	50.0%
Buses - Used	397	3,227	2	3,085	2	100.0%	0	0.0%	0	0.0%
Organic Soil Fertilizer	395	3,231	2	3,085	2	100.0%	0	0.0%	0	0.0%
Dairy Equipment & Supplies	394	3,233	2	3,085	1	50.0%	1	50.0%	0	0.0%
Exterior Structures - Gazebos, Arbors, Pergolas	394	3,233	2	3,085	2	100.0%	0	0.0%	0	0.0%
Jewelry Polishing & Plating	390	3,241	2	3,085	1	50.0%	1	50.0%	0	0.0%
Plaster Craft Products & Supplies	385	3,251	2	3,085	0	0.0%	2	100.0%	0	0.0%
Lifts/Elevators - In Home	384	3,253	2	3,085	2	100.0%	0	0.0%	0	0.0%
Podiatrists Equipment & Supplies	376	3,270	2	3,085	2	100.0%	0	0.0%	0	0.0%
Toilet Seats	373	3,279	2	3,085	1	50.0%	1	50.0%	0	0.0%
Windmills	373	3,279	2	3,085	0	0.0%	2	100.0%	0	0.0%
Motion Picture Equipment & Supplies	371	3,289	2	3,085	2	100.0%	0	0.0%	0	0.0%
Hose Couplings & Fittings	370	3,293	2	3,085	2	100.0%	0	0.0%	0	0.0%
Menu Service	354	3,317	2	3,085	1	50.0%	0	0.0%	0	0.0%
Bar Manufacturer	351	3,319	2	3,085	1	50.0%	1	50.0%	0	0.0%
Fire & Smoke & Water Clean Up	351	3,319	2	3,085	2	100.0%	0	0.0%	0	0.0%
Sewage Treatment Equipment	333	3,342	2	3,085	2	100.0%	0	0.0%	0	0.0%
Water Skiing Instruction	333	3,342	2	3,085	0	0.0%	2	100.0%	0	0.0%
Window Cleaning Equipment & Supplies	333	3,342	2	3,085	2	100.0%	0	0.0%	0	0.0%
Surfing Instruction	332	3,345	2	3,085	2	100.0%	0	0.0%	0	0.0%
Zoological Gardens	324	3,357	2	3,085	1	50.0%	1	50.0%	0	0.0%
Humidifying Apparatus	320	3,368	2	3,085	2	100.0%	0	0.0%	0	0.0%
Weed Control Equipment & Supplies	317	3,376	2	3,085	2	100.0%	0	0.0%	0	0.0%
Mushrooms	313	3,380	2	3,085	2	100.0%	0	0.0%	0	0.0%
Insurance - Marine	311	3,383	2	3,085	2	100.0%	0	0.0%	0	0.0%
Store Fixtures - Used	311	3,383	2	3,085	1	50.0%	1	50.0%	0	0.0%
Kilns	304	3,394	2	3,085	1	50.0%	1	50.0%	0	0.0%
Hardware - Marine	303	3,396	2	3,085	2	100.0%	0	0.0%	0	0.0%
Floors - Laminate	301	3,401	2	3,085	2	100.0%	0	0.0%	0	0.0%
Diving & Marine Services	299	3,404	2	3,085	1	50.0%	1	50.0%	0	0.0%
Reiki Therapy	292	3,420	2	3,085	2	100.0%	0	0.0%	0	0.0%
Electric Equipment - Used	291	3,423	2	3,085	0	0.0%	2	100.0%	0	0.0%

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Model Car Race Centers	285	3,434	2	3,085	1	50.0%	1	50.0%	0	0.0%
Tractor Mowing	284	3,437	2	3,085	0	0.0%	2	100.0%	0	0.0%
Carpet & Rug Weavers	277	3,451	2	3,085	2	100.0%	0	0.0%	0	0.0%
Veterinarians Information & Referral	276	3,454	2	3,085	1	50.0%	0	0.0%	1	50.0%
Boxes - Paper	274	3,478	2	3,085	1	50.0%	1	50.0%	0	0.0%
Computers - Forensics	266	3,478	2	3,085	2	100.0%	0	0.0%	0	0.0%
Advertising - Aerial	254	3,491	2	3,085	0	0.0%	0	0.0%	2	100.0%
Fur Skin Dealers & Brokers	254	3,491	2	3,085	2	100.0%	0	0.0%	0	0.0%
Magnifying Glasses	254	3,491	2	3,085	2	100.0%	0	0.0%	0	0.0%
Grilles, Registers & Diffusers	252	3,502	2	3,085	2	100.0%	0	0.0%	1	50.0%
Resins	252	3,502	2	3,085	0	0.0%	1	50.0%	1	50.0%
Golf Caddies	251	3,505	2	3,085	1	50.0%	1	50.0%	0	0.0%
Pies	249	3,509	2	3,085	1	50.0%	1	50.0%	0	0.0%
Baton Twirling Instruction	242	3,521	2	3,085	2	100.0%	0	0.0%	0	0.0%
Motels - Reservation Service	237	3,533	2	3,085	1	50.0%	1	50.0%	0	0.0%
Towel Supply Service	222	3,573	2	3,085	2	100.0%	0	0.0%	0	0.0%
Weaving Supplies & Equipment	218	3,582	2	3,085	2	100.0%	0	0.0%	0	0.0%
Sound Control Structures & Equipment	216	3,589	2	3,085	1	50.0%	1	50.0%	0	0.0%
Mobile Refrigeration	208	3,608	2	3,085	1	50.0%	1	50.0%	0	0.0%
Accordions	205	3,612	2	3,085	2	100.0%	0	0.0%	0	0.0%
Ice Cream Mixes	200	3,626	2	3,085	0	0.0%	2	100.0%	0	0.0%
Photo Finishing - Wholesale	199	3,628	2	3,085	1	50.0%	1	50.0%	0	0.0%
Attorneys & Lawyers - Adoption	198	3,633	2	3,085	1	50.0%	1	50.0%	0	0.0%
Historical Places	198	3,633	2	3,085	0	0.0%	2	100.0%	0	0.0%
Seat Belts	194	3,643	2	3,085	2	100.0%	0	0.0%	0	0.0%
Telemeter Equipment	192	3,650	2	3,085	1	50.0%	1	50.0%	0	0.0%
Handles - Wholesale & Manufacturers	191	3,653	2	3,085	2	100.0%	0	0.0%	0	0.0%
Clipping Service	187	3,662	2	3,085	0	0.0%	2	100.0%	0	0.0%
Armories	185	3,671	2	3,085	2	100.0%	0	0.0%	0	0.0%
Ski Instruction	180	3,683	2	3,085	2	100.0%	0	0.0%	0	0.0%
Blueprinting Equipment & Supplies	179	3,685	2	3,085	1	50.0%	1	50.0%	0	0.0%
Data Processing Supplies	174	3,702	2	3,085	2	100.0%	0	0.0%	0	0.0%
Cabanas - Beach & Pool	172	3,710	2	3,085	1	50.0%	1	50.0%	0	0.0%
Patio Design	172	3,710	2	3,085	0	0.0%	2	100.0%	0	0.0%
Steam Specialties	169	3,722	2	3,085	2	100.0%	0	0.0%	0	0.0%
Gasoline Plant Equipment	168	3,728	2	3,085	1	50.0%	1	50.0%	0	0.0%
Heavy Equipment Rubber Tracks	159	3,750	2	3,085	2	100.0%	0	0.0%	0	0.0%
Contractor - Sheetrock	158	3,751	2	3,085	0	0.0%	2	100.0%	0	0.0%
Ice Machine Repair	157	3,754	2	3,085	0	0.0%	1	50.0%	1	50.0%
Drills	153	3,765	2	3,085	2	100.0%	0	0.0%	0	0.0%
Moving Assistance - Packing, Unpacking, Organizing	150	3,780	2	3,085	1	50.0%	1	50.0%	0	0.0%
Handwriting Experts	147	3,788	2	3,085	1	50.0%	1	50.0%	0	0.0%
Duty Free Shops	143	3,803	2	3,085	2	100.0%	0	0.0%	0	0.0%
Skating Instruction	138	3,827	2	3,085	0	0.0%	2	100.0%	0	0.0%
Stools	137	3,833	2	3,085	0	0.0%	2	100.0%	0	0.0%
Smoke Odor Counteracting Service	134	3,839	2	3,085	1	50.0%	1	50.0%	0	0.0%
Custom Tile Painting	129	3,858	2	3,085	2	100.0%	0	0.0%	0	0.0%
Motion Picture Projection Service	128	3,868	2	3,085	1	50.0%	1	50.0%	0	0.0%
Brass	127	3,874	2	3,085	2	100.0%	0	0.0%	0	0.0%
Apprenticeship Programs	119	3,900	2	3,085	1	50.0%	1	50.0%	0	0.0%
Charity - Blind & Visually Impaired	114	3,917	2	3,085	2	100.0%	0	0.0%	0	0.0%
Braille Supplies	99	3,981	2	3,085	0	0.0%	2	100.0%	0	0.0%
Mirrors - Resilver	95	3,993	2	3,085	2	100.0%	0	0.0%	0	0.0%
Electric Motors - Used	91	4,010	2	3,085	2	100.0%	0	0.0%	0	0.0%
Car Loading & Unloading	87	4,036	2	3,085	0	0.0%	2	100.0%	0	0.0%
Boat Launching	86	4,040	2	3,085	2	100.0%	0	0.0%	0	0.0%
Steel - Used	82	4,050	2	3,085	2	100.0%	0	0.0%	0	0.0%
Liquor Brokers	81	4,056	2	3,085	2	100.0%	0	0.0%	0	0.0%
Furniture Assembly Services	77	4,072	2	3,085	1	50.0%	1	50.0%	0	0.0%
Physicists	76	4,075	2	3,085	1	50.0%	1	50.0%	0	0.0%
Buffing & Polishing Equipment & Supplies	72	4,092	2	3,085	1	50.0%	1	50.0%	0	0.0%
Canoes Rental & Trips	71	4,095	2	3,085	1	50.0%	1	50.0%	0	0.0%
Typewriters - Supplies & Attachments	70	4,100	2	3,085	2	100.0%	0	0.0%	0	0.0%
Indoor Sky Diving	69	4,105	2	3,085	2	100.0%	0	0.0%	0	0.0%
Surface Plates	67	4,112	2	3,085	2	100.0%	0	0.0%	0	0.0%
Pinata Sales	65	4,121	2	3,085	0	0.0%	2	100.0%	0	0.0%
Taxidermists Equipment & Supplies	64	4,127	2	3,085	1	50.0%	1	50.0%	0	0.0%
Telephone 800 Number Resellers	63	4,136	2	3,085	1	50.0%	0	0.0%	1	50.0%
Doors - Patio	62	4,143	2	3,085	2	100.0%	0	0.0%	0	0.0%
Dolls - Repairing	61	4,152	2	3,085	0	0.0%	2	100.0%	0	0.0%
Instrument Cases	59	4,164	2	3,085	1	50.0%	1	50.0%	0	0.0%
Knitting Machines	47	4,244	2	3,085	2	100.0%	0	0.0%	0	0.0%
Time Cards & Racks	44	4,254	2	3,085	0	0.0%	0	0.0%	2	100.0%
Furniture Pads	42	4,270	2	3,085	0	0.0%	2	100.0%	0	0.0%
Fireproofing Materials	41	4,275	2	3,085	1	50.0%	1	50.0%	0	0.0%
Caps - Wholesale & Manufacturers	40	4,278	2	3,085	2	100.0%	0	0.0%	0	0.0%
Glass Beads - Industrial	37	4,303	2	3,085	1	50.0%	1	50.0%	0	0.0%
Addressing Machines & Supplies	35	4,313	2	3,085	1	50.0%	1	50.0%	0	0.0%
Aquatic Rescue Relocation	35	4,313	2	3,085	1	50.0%	1	50.0%	0	0.0%
Eyelets	35	4,313	2	3,085	2	100.0%	0	0.0%	0	0.0%
Plating Machines	34	4,323	2	3,085	1	50.0%	1	50.0%	0	0.0%
Spark Plugs	30	4,342	2	3,085	2	100.0%	0	0.0%	0	0.0%
Caning Supplies	29	4,351	2	3,085	1	50.0%	1	50.0%	0	0.0%
Broom Manufacturers Equipment & Supplies	27	4,368	2	3,085	2	100.0%	0	0.0%	0	0.0%
Nursuries - Bonsai	27	4,368	2	3,085	1	50.0%	1	50.0%	0	0.0%
Online Dance Tutorials	27	4,368	2	3,085	0	0.0%	2	100.0%	0	0.0%
Ivory Goods	26	4,376	2	3,085	1	50.0%	1	50.0%	0	0.0%
Tuxedo Sales & Rentals	26	4,376	2	3,085	2	100.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	22	4,415	2	3,085	2	100.0%	0	0.0%	0	0.0%
Modular/Mobile Home - Foundation Services	21	4,424	2	3,085	1	50.0%	1	50.0%	0	0.0%
Night Vision Equipment	21	4,424	2	3,085	0	0.0%	2	100.0%	0	0.0%
Time Locks	21	4,424	2	3,085	2	100.0%	0	0.0%	0	0.0%
Auto Manufacturers & Distributors - Specialty Body	18	4,457	2	3,085	1	50.0%	1	50.0%	0	0.0%
Crystals - Industrial	18	4,457	2	3,085	1	50.0%	1	50.0%	0	0.0%
Combs	15	4,485	2	3,085	1	50.0%	1	50.0%	0	0.0%
Boards Of Trade	12	4,516	2	3,085	2	100.0%	0	0.0%	0	0.0%
Shoe Dyers	9	4,554	2	3,085	0	0.0%	2	100.0%	0	0.0%
Brew Pub	7	4,594	2	3,085	2	100.0%	0	0.0%	0	0.0%
Four Wheel Drive Vehicles - Repair & Service	5	4,637	2	3,085	0	0.0%	1	50.0%	1	50.0%
Hearing Aids Parts & Repairing	5	4,637	2	3,085	1	50.0%	1	50.0%	0	0.0%
Golf Equipment - Repair	3	4,689	2	3,085	1	50.0%	1	50.0%	0	0.0%
Asbestos Consulting & Testing	3,601	1,693	1	3,356	1	100.0%	0	0.0%	0	0.0%
Traffic Signs, Signals & Equipment	2,984	1,833	1	3,356	1	100.0%	0	0.0%	0	0.0%
Packaging Machinery	2,877	1,860	1	3,356	0	0.0%	1	100.0%	0	0.0%
Medical Transcription	2,870	1,863	1	3,356	1	100.0%	0	0.0%	0	0.0%

US and Canada BBB  
2011 Statistics  
Sorted by Complaints

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Binoculars	2,722	1,907	1	3,356	1	100.0%	0	0.0%	0	0.0%
Aerospace Industries	2,683	1,923	1	3,356	1	100.0%	0	0.0%	0	0.0%
Patent Searchers	2,669	1,926	1	3,356	1	100.0%	0	0.0%	0	0.0%
Mosquito Control	2,588	1,945	1	3,356	0	0.0%	1	100.0%	0	0.0%
Power Plant Consultants	2,585	1,946	1	3,356	0	0.0%	1	100.0%	0	0.0%
Geologists	2,423	1,888	1	3,356	1	100.0%	0	0.0%	0	0.0%
Flatware - Table	2,373	2,007	1	3,356	1	100.0%	0	0.0%	0	0.0%
Numismatics	2,244	2,041	1	3,356	1	100.0%	0	0.0%	0	0.0%
Organ & Tissue Banks	2,169	2,066	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tennis Court Construction	2,145	2,070	1	3,356	1	100.0%	0	0.0%	0	0.0%
Consultant - Strategic Planning	2,073	2,094	1	3,356	0	0.0%	1	100.0%	0	0.0%
Ventilating Contractors	2,058	2,095	1	3,356	0	0.0%	1	100.0%	0	0.0%
Medical Coding	2,017	2,110	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Employment Litigation	1,937	2,142	1	3,356	0	0.0%	1	100.0%	0	0.0%
Metal Powder Fabricators	1,804	2,193	1	3,356	1	100.0%	0	0.0%	0	0.0%
Foresters - Consulting	1,796	2,196	1	3,356	1	100.0%	0	0.0%	0	0.0%
Door-to-Door Sales - Cosmetics	1,750	2,212	1	3,356	0	0.0%	1	100.0%	0	0.0%
Trucking - Liquid Or Dry Bulk	1,725	2,221	1	3,356	1	100.0%	0	0.0%	0	0.0%
Drive Shafts	1,458	2,347	1	3,356	1	100.0%	0	0.0%	0	0.0%
Agricultural Consultants	1,422	2,368	1	3,356	1	100.0%	0	0.0%	0	0.0%
Riding Academies	1,419	2,371	1	3,356	0	0.0%	1	100.0%	0	0.0%
Beverage Dispensers	1,406	2,381	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pipe Inspection	1,406	2,381	1	3,356	1	100.0%	0	0.0%	0	0.0%
Backflow Testing	1,330	2,427	1	3,356	1	100.0%	0	0.0%	0	0.0%
Mineral Exploration	1,320	2,435	1	3,356	1	100.0%	0	0.0%	0	0.0%
Organs	1,307	2,442	1	3,356	0	0.0%	1	100.0%	0	0.0%
Paper Manufacturers	1,284	2,454	1	3,356	0	0.0%	1	100.0%	0	0.0%
Blasting Contractors	1,280	2,458	1	3,356	0	0.0%	1	100.0%	0	0.0%
Gauges & Gages	1,271	2,465	1	3,356	1	100.0%	0	0.0%	0	0.0%
Industrial Hygiene Consultants	1,243	2,478	1	3,356	1	100.0%	0	0.0%	0	0.0%
Gas Well Drilling	1,214	2,493	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tractor Rent & Lease	1,196	2,507	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lottery Buying Club	1,188	2,512	1	3,356	1	100.0%	0	0.0%	0	0.0%
Water Conservation	1,147	2,532	1	3,356	0	0.0%	1	100.0%	0	0.0%
Labels - Fabric	1,142	2,534	1	3,356	1	100.0%	0	0.0%	0	0.0%
Blacksmiths	1,133	2,539	1	3,356	1	100.0%	0	0.0%	0	0.0%
Guard Dogs	1,122	2,545	1	3,356	1	100.0%	0	0.0%	0	0.0%
Bingo & Gaming Halls	1,121	2,547	1	3,356	0	0.0%	1	100.0%	0	0.0%
Engravers - Plastic, Wood	1,120	2,548	1	3,356	1	100.0%	0	0.0%	0	0.0%
Meat Packers Equipment & Supplies	1,029	2,605	1	3,356	1	100.0%	0	0.0%	0	0.0%
Brick Preservatives	1,021	2,610	1	3,356	0	0.0%	1	100.0%	0	0.0%
Bridge Builders	985	2,627	1	3,356	1	100.0%	0	0.0%	0	0.0%
Insurance - Crop	977	2,631	1	3,356	1	100.0%	0	0.0%	0	0.0%
Surgical Instruments	923	2,668	1	3,356	1	100.0%	0	0.0%	0	0.0%
Vaporizers	891	2,691	1	3,356	0	0.0%	1	100.0%	0	0.0%
Traffic School	879	2,704	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cylinders - Air & Hydraulic	878	2,705	1	3,356	0	0.0%	1	100.0%	0	0.0%
Defense Contractors	875	2,708	1	3,356	0	0.0%	1	100.0%	0	0.0%
Water/Pool Heating - Solar	872	2,710	1	3,356	1	100.0%	0	0.0%	0	0.0%
Freight Consolidating	867	2,718	1	3,356	1	100.0%	0	0.0%	0	0.0%
Loading Dock Equipment	856	2,728	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tank Lining & Coating	850	2,736	1	3,356	1	100.0%	0	0.0%	0	0.0%
Metal Shapes - Extruded	833	2,750	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tourists Homes	830	2,751	1	3,356	1	100.0%	0	0.0%	0	0.0%
Identification Bureaus	826	2,756	1	3,356	0	0.0%	1	100.0%	0	0.0%
Turbochargers	801	2,774	1	3,356	1	100.0%	0	0.0%	0	0.0%
Insurance Rating Bureaus	795	2,777	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cement - Wholesale & Manufacturers	793	2,780	1	3,356	0	0.0%	1	100.0%	0	0.0%
Metal Finishers Equipment & Supplies	791	2,783	1	3,356	0	0.0%	1	100.0%	0	0.0%
Plastics - Foam	782	2,787	1	3,356	0	0.0%	1	100.0%	0	0.0%
Carpet & Rug Binding Machines	755	2,812	1	3,356	1	100.0%	0	0.0%	0	0.0%
Plastics - Raw Materials, Powder, Liquid	754	2,813	1	3,356	1	100.0%	0	0.0%	0	0.0%
Actuaries	736	2,831	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sports Hospitality	732	2,835	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lake & Pond Management	728	2,836	1	3,356	0	0.0%	1	100.0%	0	0.0%
Funeral Directors Equipment & Supplies	727	2,837	1	3,356	0	0.0%	1	100.0%	0	0.0%
Movers 7 International	722	2,840	1	3,356	1	100.0%	0	0.0%	0	0.0%
Concrete Aggregates	721	2,841	1	3,356	0	0.0%	1	100.0%	0	0.0%
Contractor - Disabled Access	717	2,847	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pile Driving	717	2,847	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fireproofing	702	2,857	1	3,356	0	0.0%	0	0.0%	1	100.0%
Sewing Machines - Industrial & Commercial	702	2,857	1	3,356	1	100.0%	0	0.0%	0	0.0%
Spraying Equipment	700	2,861	1	3,356	0	0.0%	1	100.0%	0	0.0%
Brewers Equipment & Supplies	698	2,863	1	3,356	0	0.0%	1	100.0%	0	0.0%
Campers - Supplies & Parts	693	2,872	1	3,356	0	0.0%	1	100.0%	0	0.0%
Rendering Companies	679	2,882	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pianos - Restoration & Refinishing	673	2,886	1	3,356	1	100.0%	0	0.0%	0	0.0%
Logging Equipment & Supplies	672	2,888	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pneumatic Equipment Components	670	2,889	1	3,356	0	0.0%	1	100.0%	0	0.0%
Starters - Engine	651	2,896	1	3,356	1	100.0%	0	0.0%	0	0.0%
Demonstration Services	647	2,906	1	3,356	1	100.0%	0	0.0%	0	0.0%
Leather Cleaning	639	2,915	1	3,356	1	100.0%	0	0.0%	0	0.0%
Earthworms	638	2,916	1	3,356	0	0.0%	1	100.0%	0	0.0%
Grain Dealers	632	2,921	1	3,356	1	100.0%	0	0.0%	0	0.0%
Grain Drying	632	2,921	1	3,356	1	100.0%	0	0.0%	0	0.0%
Theatrical Managers & Producers	629	2,924	1	3,356	1	100.0%	0	0.0%	0	0.0%
Dry Ice	621	2,930	1	3,356	0	0.0%	1	100.0%	0	0.0%
Oil - Crude - Purchasing	620	2,933	1	3,356	1	100.0%	0	0.0%	0	0.0%
Foster Child Care	614	2,941	1	3,356	1	100.0%	0	0.0%	0	0.0%
Truck Service & Repair - Mobile	609	2,942	1	3,356	1	100.0%	0	0.0%	0	0.0%
Railroads - Freight	596	2,957	1	3,356	1	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	592	2,961	1	3,356	1	100.0%	0	0.0%	0	0.0%
Links - Writing & Marketing	587	2,965	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Insurance Law	580	2,974	1	3,356	0	0.0%	1	100.0%	0	0.0%
Two-Way Radio Sales & Service	576	2,978	1	3,356	0	0.0%	1	100.0%	0	0.0%
Aircraft Rebuilding	571	2,982	1	3,356	1	100.0%	0	0.0%	0	0.0%
Coal & Coke - Retail	567	2,985	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rehabilitation Products - Pediatric	565	2,989	1	3,356	1	100.0%	0	0.0%	0	0.0%
Picture Frames - Wholesale & Manufacturers	564	2,991	1	3,356	1	100.0%	0	0.0%	0	0.0%
Shucoo Manufacturers & Distributors	563	2,992	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ladders	562	2,993	1	3,356	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Trademark	554	3,003	1	3,356	0	0.0%	1	100.0%	0	0.0%
Bath Liners	554	3,003	1	3,356	1	100.0%	0	0.0%	0	0.0%
Clutches	540	3,018	1	3,356	0	0.0%	1	100.0%	0	0.0%
Medical Case Management	533	3,023	1	3,356	1	100.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Tricks & Jokes	531	3,026	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pipe Line Equipment	529	3,028	1	3,356	1	100.0%	0	0.0%	0	0.0%
Benches & Work Tables	526	3,033	1	3,356	0	0.0%	1	100.0%	0	0.0%
Pumps - Supplies & Parts	526	3,033	1	3,356	1	100.0%	0	0.0%	0	0.0%
Soy Bean Products	522	3,037	1	3,356	0	0.0%	1	100.0%	0	0.0%
Electric Switchboards	516	3,042	1	3,356	1	100.0%	0	0.0%	0	0.0%
Salvage - Marine	516	3,042	1	3,356	1	100.0%	0	0.0%	0	0.0%
Flavoring Extracts	515	3,046	1	3,356	1	100.0%	0	0.0%	0	0.0%
Poultry - Retail	500	3,073	1	3,356	1	100.0%	0	0.0%	0	0.0%
Riggers Equipment & Supplies	499	3,074	1	3,356	0	0.0%	1	100.0%	0	0.0%
Coppersmiths	498	3,077	1	3,356	1	100.0%	0	0.0%	0	0.0%
Moving Sales	498	3,077	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fax Equipment & Systems	490	3,084	1	3,356	0	0.0%	1	100.0%	0	0.0%
Hose & Tubing - Rubber & Plastic	484	3,096	1	3,356	0	0.0%	1	100.0%	0	0.0%
Race Track Equipment & Supplies	482	3,098	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sewer Inspection	467	3,127	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sewer Cleaning Equipment & Supplies	466	3,129	1	3,356	0	0.0%	1	100.0%	0	0.0%
Templates	461	3,135	1	3,356	0	0.0%	1	100.0%	0	0.0%
Welding Equipment - Rent	460	3,136	1	3,356	1	100.0%	0	0.0%	0	0.0%
Casters & Glides	459	3,137	1	3,356	1	100.0%	0	0.0%	0	0.0%
Windows - Wood	457	3,141	1	3,356	1	100.0%	0	0.0%	0	0.0%
Buses - Repair & Service	451	3,150	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lockers	449	3,153	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fumigation Services	448	3,157	1	3,356	0	0.0%	1	100.0%	0	0.0%
Charity - Environment	442	3,167	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tapestries	438	3,177	1	3,356	1	100.0%	0	0.0%	0	0.0%
Venetian Blinds - Supplies & Parts	438	3,177	1	3,356	0	0.0%	1	100.0%	0	0.0%
Blasting Equipment & Supplies	416	3,198	1	3,356	1	100.0%	0	0.0%	0	0.0%
Aircraft Ground Support & Service Equipment	415	3,200	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tube Bending & Fabricating	410	3,205	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cotton Goods - Wholesale & Manufacturers	403	3,215	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sweepers - Power	401	3,220	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rainwater Harvesting Systems	400	3,222	1	3,356	0	0.0%	1	100.0%	0	0.0%
Ambulances & Hearses	396	3,229	1	3,356	1	100.0%	0	0.0%	0	0.0%
Aircraft Brokers	385	3,251	1	3,356	1	100.0%	0	0.0%	0	0.0%
Meeting Management	379	3,261	1	3,356	0	0.0%	1	100.0%	0	0.0%
Glass Coating & Tinting Materials	376	3,270	1	3,356	0	0.0%	1	100.0%	1	100.0%
Dust Collecting Systems	372	3,283	1	3,356	1	100.0%	0	0.0%	0	0.0%
Film Scrap	372	3,283	1	3,356	0	0.0%	0	0.0%	1	100.0%
Pipe Lining & Coating	372	3,283	1	3,356	1	100.0%	0	0.0%	0	0.0%
Heat Recovery Equipment & Systems	369	3,294	1	3,356	0	0.0%	1	100.0%	0	0.0%
Recycling - Metal	369	3,294	1	3,356	1	100.0%	0	0.0%	0	0.0%
Eggs	368	3,300	1	3,356	0	0.0%	1	100.0%	0	0.0%
Navigation Consultants	361	3,304	1	3,356	1	100.0%	0	0.0%	0	0.0%
Misting Systems & Services	360	3,306	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tire Changing Equipment	360	3,306	1	3,356	1	100.0%	0	0.0%	0	0.0%
Upholsterers Supplies	356	3,309	1	3,356	1	100.0%	0	0.0%	0	0.0%
Crisis Intervention Service	351	3,319	1	3,356	0	0.0%	1	100.0%	0	0.0%
Video Equipment - Wholesale & Manufacturers	351	3,319	1	3,356	1	100.0%	0	0.0%	0	0.0%
Livestock Hauling	340	3,335	1	3,356	0	0.0%	1	100.0%	0	0.0%
Grinding Machines	338	3,335	1	3,356	0	0.0%	1	100.0%	0	0.0%
Concrete Additives	335	3,338	1	3,356	1	100.0%	0	0.0%	0	0.0%
Door Closers & Checks - Repairing	333	3,342	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fallout Shelters - Consultants	327	3,355	1	3,356	0	0.0%	1	100.0%	0	0.0%
Plastics - Machinery & Equipment	323	3,360	1	3,356	1	100.0%	0	0.0%	0	0.0%
Online Event Registration	321	3,363	1	3,356	1	100.0%	0	0.0%	0	0.0%
Transformers	317	3,376	1	3,356	1	100.0%	0	0.0%	0	0.0%
Potato Chips	314	3,378	1	3,356	1	100.0%	0	0.0%	0	0.0%
Window Security Laminates	311	3,383	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ceiling Materials	307	3,389	1	3,356	1	100.0%	0	0.0%	0	0.0%
Gutter Leaf Guards	305	3,391	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rest Homes - Info & Placement Bureaus	303	3,395	1	3,356	1	100.0%	0	0.0%	0	0.0%
Brand Development	298	3,406	1	3,356	1	100.0%	0	0.0%	0	0.0%
Desk Pads & Accessories	295	3,413	1	3,356	1	100.0%	0	0.0%	0	0.0%
Skylights - Distributors	294	3,415	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fiber & Fiber Products	293	3,418	1	3,356	0	0.0%	1	100.0%	0	0.0%
Juice Extractors	293	3,418	1	3,356	1	100.0%	0	0.0%	0	0.0%
Construction Supplies	292	3,420	1	3,356	1	100.0%	0	0.0%	0	0.0%
Boxes - Wooden	289	3,430	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	285	3,434	1	3,356	1	100.0%	0	0.0%	0	0.0%
Soda Fountain Shops	285	3,434	1	3,356	0	0.0%	1	100.0%	0	0.0%
Bags - Paper	284	3,437	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tractor Distributors & Manufacturers	283	3,439	1	3,356	1	100.0%	0	0.0%	0	0.0%
Truck Terminals	282	3,441	1	3,356	1	100.0%	0	0.0%	0	0.0%
Trike Conversions, Sales & Service	279	3,447	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sanctuaries - Wild Life	278	3,449	1	3,356	1	100.0%	0	0.0%	0	0.0%
Artificial Breasts	277	3,451	1	3,356	1	100.0%	0	0.0%	0	0.0%
Steamship Companies	277	3,451	1	3,356	1	100.0%	0	0.0%	0	0.0%
Carnival Supplies	276	3,454	1	3,356	1	100.0%	0	0.0%	0	0.0%
Air Pollution Measuring Service	273	3,459	1	3,356	0	0.0%	1	100.0%	0	0.0%
Coin & Bill Change Machines	273	3,459	1	3,356	1	100.0%	0	0.0%	0	0.0%
Screens - Decorative	273	3,459	1	3,356	1	100.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	273	3,459	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Product Liability	270	3,468	1	3,356	1	100.0%	0	0.0%	0	0.0%
Road Oiling & Dust Control	270	3,468	1	3,356	0	0.0%	1	100.0%	0	0.0%
Columns	269	3,474	1	3,356	0	0.0%	1	100.0%	0	0.0%
Seals - Security	269	3,474	1	3,356	1	100.0%	0	0.0%	0	0.0%
Archery Ranges	267	3,476	1	3,356	1	100.0%	0	0.0%	0	0.0%
Convention Information	267	3,476	1	3,356	0	0.0%	1	100.0%	0	0.0%
Boxes - Plastic & Transparent	255	3,489	1	3,356	1	100.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment	254	3,491	1	3,356	1	100.0%	0	0.0%	0	0.0%
Feathers	254	3,491	1	3,356	1	100.0%	0	0.0%	0	0.0%
Physician - Nephrology	254	3,491	1	3,356	1	100.0%	0	0.0%	0	0.0%
Computer Facilities Management Services	253	3,499	1	3,356	0	0.0%	1	100.0%	0	0.0%
Rope	251	3,504	1	3,356	1	100.0%	0	0.0%	0	0.0%
Stock Certificates	248	3,513	1	3,356	1	100.0%	0	0.0%	0	0.0%
Seeding	246	3,515	1	3,356	0	0.0%	1	100.0%	0	0.0%
Pneumatic Tube Equipment & Systems	244	3,518	1	3,356	0	0.0%	1	100.0%	0	0.0%
Color Consultants	243	3,519	1	3,356	1	100.0%	0	0.0%	0	0.0%
Plastics - Scrap	242	3,520	1	3,356	0	0.0%	0	0.0%	0	0.0%
Table Tops	241	3,523	1	3,356	1	100.0%	0	0.0%	0	0.0%
Distillers	238	3,532	1	3,356	1	100.0%	0	0.0%	0	0.0%
Bronze	236	3,536	1	3,356	0	0.0%	1	100.0%	0	0.0%
Livestock Buyers	236	3,536	1	3,356	1	100.0%	0	0.0%	0	0.0%
Quartz	236	3,536	1	3,356	1	100.0%	0	0.0%	0	0.0%

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Attorneys & Lawyers - Civil	232	3,544	1	3,356	1	100.0%	0	0.0%	0	0.0%
Calligraphers	229	3,553	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lubricating Devices & Systems	229	3,553	1	3,356	0	0.0%	1	100.0%	0	0.0%
Silverware Clean, Repair & Replate	229	3,553	1	3,356	0	0.0%	1	100.0%	0	0.0%
Oil Properties	228	3,556	1	3,356	1	100.0%	0	0.0%	0	0.0%
Snow Melting Systems	226	3,559	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fiber Glass Materials	224	3,563	1	3,356	0	0.0%	1	100.0%	0	0.0%
Chemical Production	223	3,566	1	3,356	1	100.0%	0	0.0%	0	0.0%
Weather Vanes	223	3,566	1	3,356	1	100.0%	0	0.0%	0	0.0%
Oils - Industrial	221	3,577	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ranges & Ovens - Dealers	217	3,586	1	3,356	1	100.0%	0	0.0%	0	0.0%
Deodorants	213	3,597	1	3,356	1	100.0%	0	0.0%	0	0.0%
Wood Technologists	213	3,597	1	3,356	0	0.0%	1	100.0%	0	0.0%
Acting & Voice Over Training	212	3,599	1	3,356	1	100.0%	0	0.0%	0	0.0%
Television & Radio - Rent & Lease	212	3,599	1	3,356	0	0.0%	1	100.0%	0	0.0%
Archaeologists	204	3,615	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tool Grinding - Industrial	201	3,622	1	3,356	0	0.0%	0	0.0%	1	100.0%
Gardening Hand Tools	199	3,628	1	3,356	1	100.0%	0	0.0%	0	0.0%
Handwriting Analysts	197	3,636	1	3,356	1	100.0%	0	0.0%	0	0.0%
Systems & Software Testing	196	3,638	1	3,356	1	100.0%	0	0.0%	0	0.0%
Work Clothes - Wholesale & Manufacturers	196	3,638	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fishing Tackle - Repair & Parts	195	3,641	1	3,356	0	0.0%	1	100.0%	0	0.0%
Acupressure	194	3,643	1	3,356	1	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	194	3,643	1	3,356	1	100.0%	0	0.0%	0	0.0%
Dairy Consultants	193	3,648	1	3,356	1	100.0%	0	0.0%	0	0.0%
Drving Equipment - Industrial	190	3,657	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ground Maintenance	187	3,662	1	3,356	1	100.0%	0	0.0%	0	0.0%
Photographic Darkroom Rental	187	3,662	1	3,356	1	100.0%	0	0.0%	0	0.0%
Mosaics	184	3,672	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Retail	183	3,674	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cylinder Heads - Auto & Motorcycle	181	3,681	1	3,356	1	100.0%	0	0.0%	0	0.0%
Handball Courts	180	3,683	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fertilizer Plant Equipment	178	3,689	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rails & Accessories	178	3,689	1	3,356	1	100.0%	0	0.0%	0	0.0%
Anchors - Marine	175	3,699	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lumber Treating	175	3,699	1	3,356	0	0.0%	1	100.0%	0	0.0%
Shielding - Magnetic Electrostatic	173	3,704	1	3,356	0	0.0%	1	100.0%	0	0.0%
Smart Phone Software Support	166	3,731	1	3,356	1	100.0%	0	0.0%	0	0.0%
Air Compressors	164	3,741	1	3,356	0	0.0%	1	100.0%	0	0.0%
Electrical Discharge Machines & Supplies	162	3,745	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ferries	162	3,745	1	3,356	1	100.0%	0	0.0%	0	0.0%
Paternity Tests & Services	157	3,754	1	3,356	0	0.0%	1	100.0%	0	0.0%
Personal Organizer	157	3,754	1	3,356	0	0.0%	1	100.0%	0	0.0%
Stenographic Machines & Supplies	155	3,760	1	3,356	1	100.0%	0	0.0%	0	0.0%
Advertising - Motion Picture	152	3,768	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pine Straw	151	3,771	1	3,356	1	100.0%	0	0.0%	0	0.0%
Buses - Parts & Supplies	150	3,780	1	3,356	1	100.0%	0	0.0%	0	0.0%
Printers - Letterpress	149	3,783	1	3,356	0	0.0%	1	100.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	147	3,789	1	3,356	1	100.0%	0	0.0%	0	0.0%
Water Taxi Service	144	3,798	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Lemon law	142	3,807	1	3,356	0	0.0%	1	100.0%	0	0.0%
Sample Cards & Books	141	3,813	1	3,356	0	0.0%	1	100.0%	0	0.0%
Scenery Studio	138	3,827	1	3,356	0	0.0%	1	100.0%	0	0.0%
Eye Banks	135	3,836	1	3,356	1	100.0%	0	0.0%	0	0.0%
Aerial Patrol & Inspection Service	132	3,846	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fans - Repair	132	3,846	1	3,356	0	0.0%	1	100.0%	0	0.0%
Contractor - Tile Roofing	131	3,849	1	3,356	1	100.0%	0	0.0%	0	0.0%
Plastics - Rods, Sheets - Sup Center	131	3,849	1	3,356	1	100.0%	0	0.0%	0	0.0%
Boat Launching Sites	129	3,858	1	3,356	1	100.0%	0	0.0%	0	0.0%
Chains	129	3,858	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies	129	3,858	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fountains - Drinking	129	3,858	1	3,356	0	0.0%	1	100.0%	0	0.0%
Pole Fitness	129	3,858	1	3,356	1	100.0%	0	0.0%	0	0.0%
Chemicals - Reclaiming	128	3,868	1	3,356	1	100.0%	0	0.0%	0	0.0%
Carbonic Gas	127	3,871	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Intellectual Property	126	3,876	1	3,356	0	0.0%	1	100.0%	0	0.0%
Addressing Plate Service	124	3,883	1	3,356	0	0.0%	1	100.0%	0	0.0%
Building & Development Permits	124	3,883	1	3,356	0	0.0%	1	100.0%	0	0.0%
Hang Gliding & Instruction	124	3,883	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tree Service - Transplant	121	3,890	1	3,356	1	100.0%	0	0.0%	0	0.0%
Medical Alert Companies	120	3,894	1	3,356	0	0.0%	1	100.0%	0	0.0%
Optometric Information Bureaus	120	3,894	1	3,356	0	0.0%	1	100.0%	0	0.0%
Presses - Power	120	3,894	1	3,356	0	0.0%	1	100.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies	120	3,894	1	3,356	0	0.0%	1	100.0%	0	0.0%
Gas Boosters	119	3,900	1	3,356	0	0.0%	1	100.0%	0	0.0%
Aquariums - Wholesale & Manufacturers	118	3,903	1	3,356	1	100.0%	0	0.0%	0	0.0%
Acid Proof Equipment & Materials	117	3,907	1	3,356	1	100.0%	0	0.0%	0	0.0%
Balls Steel, Bronze, Ceramic	117	3,907	1	3,356	1	100.0%	0	0.0%	0	0.0%
Portfolios	116	3,917	1	3,356	0	0.0%	1	100.0%	0	0.0%
Switches - Electric	114	3,927	1	3,356	1	100.0%	0	0.0%	0	0.0%
Composting Systems	114	3,927	1	3,356	0	0.0%	1	100.0%	0	0.0%
Camping Equipment - Renting	112	3,925	1	3,356	1	100.0%	0	0.0%	0	0.0%
Artificial Eyes - Human	111	3,927	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fire Exit Devices	111	3,927	1	3,356	0	0.0%	1	100.0%	0	0.0%
Crankshaft Grinding	110	3,930	1	3,356	1	100.0%	0	0.0%	0	0.0%
Kerosene	110	3,930	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ovens - Bakers	110	3,930	1	3,356	0	0.0%	1	100.0%	0	0.0%
Meteorological Instruments	108	3,939	1	3,356	1	100.0%	0	0.0%	0	0.0%
State Fairs	108	3,939	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ultrasonic Equipment & Supplies	108	3,939	1	3,356	0	0.0%	1	100.0%	0	0.0%
Brakes - Lining - Manufacturers & Distributors	107	3,945	1	3,356	1	100.0%	0	0.0%	0	0.0%
Schools - Holistic	107	3,945	1	3,356	1	100.0%	0	0.0%	0	0.0%
Elastic Stockings	105	3,959	1	3,356	0	0.0%	1	100.0%	0	0.0%
Nautical Instruments	104	3,962	1	3,356	0	0.0%	1	100.0%	0	0.0%
Recruiting - Technical	103	3,966	1	3,356	1	100.0%	0	0.0%	0	0.0%
Engravers - Photo	101	3,971	1	3,356	1	100.0%	0	0.0%	0	0.0%
Mexican Imports	101	3,971	1	3,356	1	100.0%	0	0.0%	0	0.0%
Notions - Retail	98	3,985	1	3,356	1	100.0%	0	0.0%	0	0.0%
Quickbooks Training & Support	94	4,000	1	3,356	1	100.0%	0	0.0%	0	0.0%
Art Identification & Registration	93	4,003	1	3,356	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Medical Malpractice	93	4,003	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rustproofing - Industrial	92	4,006	1	3,356	0	0.0%	1	100.0%	0	0.0%
Attorneys & Lawyers - Collaborative Divorce	91	4,010	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tapes - Sound - Wholesale & Manufacturers	91	4,010	1	3,356	1	100.0%	0	0.0%	0	0.0%
Observatories	90	4,020	1	3,356	1	100.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Knitted Fabrics	89	4,027	1	3,356	0	0.0%	1	100.0%	0	0.0%
Rodeos	89	4,027	1	3,356	0	0.0%	1	100.0%	0	0.0%
Terminals - River & Marine	89	4,027	1	3,356	1	100.0%	0	0.0%	0	0.0%
Urban Farmer	84	4,044	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fruits - Dried	84	4,044	1	3,356	1	100.0%	0	0.0%	0	0.0%
Historical Structure Preservation	81	4,056	1	3,356	1	100.0%	0	0.0%	0	0.0%
Facility Planning	80	4,058	1	3,356	1	100.0%	0	0.0%	0	0.0%
Lighting Plants	80	4,058	1	3,356	0	0.0%	1	100.0%	0	0.0%
Winches	80	4,058	1	3,356	1	100.0%	0	0.0%	0	0.0%
Skate Sharpening	79	4,065	1	3,356	1	100.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	75	4,079	1	3,356	1	100.0%	0	0.0%	0	0.0%
Picture Hanging Service	75	4,079	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tool Holders	75	4,079	1	3,356	1	100.0%	0	0.0%	0	0.0%
Poles	74	4,082	1	3,356	0	0.0%	1	100.0%	0	0.0%
Hay Rides	73	4,087	1	3,356	0	0.0%	1	100.0%	0	0.0%
Notions - Wholesale & Manufacturers	73	4,087	1	3,356	1	100.0%	0	0.0%	0	0.0%
Electrical Discharge Machining	71	4,094	1	3,356	1	100.0%	0	0.0%	0	0.0%
Grommets	71	4,094	1	3,356	1	100.0%	0	0.0%	0	0.0%
Marking & Coding Equipment	70	4,100	1	3,356	1	100.0%	0	0.0%	0	0.0%
Binders - Loose Leaf	68	4,109	1	3,356	0	0.0%	1	100.0%	0	0.0%
Bellows	67	4,112	1	3,356	0	0.0%	1	100.0%	0	0.0%
Shopping Carts & Baskets	67	4,112	1	3,356	0	0.0%	1	100.0%	0	0.0%
Air Sealing	66	4,118	1	3,356	0	0.0%	1	100.0%	0	0.0%
Service Animals - Training	65	4,121	1	3,356	0	0.0%	1	100.0%	0	0.0%
Twines & Cordage	65	4,121	1	3,356	0	0.0%	1	100.0%	0	0.0%
Landfills - Construction Materials	64	4,127	1	3,356	0	0.0%	1	100.0%	0	0.0%
Teletypewriters Message Service	64	4,127	1	3,356	1	100.0%	0	0.0%	0	0.0%
Publishers - Internet Guides	63	4,136	1	3,356	1	100.0%	0	0.0%	0	0.0%
Floor Machines - Rent	62	4,143	1	3,356	1	100.0%	0	0.0%	0	0.0%
Writer	62	4,143	1	3,356	0	0.0%	1	100.0%	0	0.0%
Millinery - Wholesale & Manufacturers	60	4,156	1	3,356	1	100.0%	0	0.0%	0	0.0%
Machinery Cleaning	59	4,164	1	3,356	0	0.0%	1	100.0%	0	0.0%
Ovens - Industrial	59	4,164	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fraternalities & Sororities	58	4,172	1	3,356	1	100.0%	0	0.0%	0	0.0%
Safes & Vaults - Opening & Repairing	58	4,172	1	3,356	0	0.0%	1	100.0%	0	0.0%
Hair Drivers	57	4,179	1	3,356	0	0.0%	1	100.0%	0	0.0%
Street Lighting Standards & Equipment	57	4,179	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tapes - Sound - Dealers	57	4,179	1	3,356	0	0.0%	1	100.0%	0	0.0%
Parapsychologists	56	4,186	1	3,356	1	100.0%	0	0.0%	0	0.0%
Refreshment Stands	56	4,186	1	3,356	1	100.0%	0	0.0%	0	0.0%
Coatings - Vacuum Deposition	55	4,193	1	3,356	0	0.0%	0	0.0%	1	100.0%
Artificial Rock Scapes	54	4,200	1	3,356	0	0.0%	1	100.0%	0	0.0%
Leather Finishers	54	4,200	1	3,356	0	0.0%	1	100.0%	0	0.0%
Thread	53	4,206	1	3,356	0	0.0%	1	100.0%	0	0.0%
Gold Leaf	52	4,214	1	3,356	1	100.0%	0	0.0%	0	0.0%
Not Elsewhere Classified After Investigation	52	4,214	1	3,356	0	0.0%	0	0.0%	1	100.0%
Barrels & Drums - Equipment & Supplies	51	4,221	1	3,356	1	100.0%	0	0.0%	0	0.0%
Shade Sails	51	4,221	1	3,356	0	0.0%	1	100.0%	0	0.0%
Contractor - Hauling	50	4,226	1	3,356	1	100.0%	0	0.0%	0	0.0%
Surveyors - Aerial	50	4,226	1	3,356	1	100.0%	0	0.0%	0	0.0%
Investment Castings	49	4,231	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tire Storage	49	4,231	1	3,356	1	100.0%	0	0.0%	0	0.0%
Dyes & Dye-stuff	48	4,238	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cargo Stabilizing Devices	47	4,244	1	3,356	1	100.0%	0	0.0%	0	0.0%
Dishwashing Machines - Dealers	47	4,244	1	3,356	0	0.0%	1	100.0%	0	0.0%
Relays	47	4,244	1	3,356	0	0.0%	0	0.0%	1	100.0%
Color Separations - Offset , Photo Engraving	46	4,249	1	3,356	0	0.0%	1	100.0%	0	0.0%
Magazines - Back Number	46	4,249	1	3,356	0	0.0%	1	100.0%	0	0.0%
Floor Refinishing	44	4,254	1	3,356	0	0.0%	1	100.0%	0	0.0%
Power Plant Equipment - Repairing	44	4,254	1	3,356	0	0.0%	1	100.0%	0	0.0%
Windshield Wipers	42	4,270	1	3,356	1	100.0%	0	0.0%	0	0.0%
Die Cutting Equipment & Supplies	40	4,278	1	3,356	1	100.0%	0	0.0%	0	0.0%
Metallizing	40	4,278	1	3,356	0	0.0%	1	100.0%	0	0.0%
Compression Clothing/Garments	39	4,287	1	3,356	0	0.0%	0	0.0%	1	100.0%
Floodlights & Search Lights	38	4,294	1	3,356	1	100.0%	0	0.0%	0	0.0%
Travelers Checks	38	4,294	1	3,356	1	100.0%	0	0.0%	0	0.0%
Dress Trimmings	37	4,303	1	3,356	1	100.0%	0	0.0%	0	0.0%
Rainwear	37	4,303	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ticket Issuing Machines	37	4,303	1	3,356	0	0.0%	1	100.0%	0	0.0%
Fire Escapes	36	4,307	1	3,356	0	0.0%	1	100.0%	0	0.0%
Asset Evaluators	35	4,313	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tape Recorders - Sound - Supplies & Parts	35	4,313	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tobacco Warehouses	34	4,313	1	3,356	1	100.0%	0	0.0%	0	0.0%
Embossing Equipment & Supplies	34	4,322	1	3,356	1	100.0%	0	0.0%	0	0.0%
Brick - Used	33	4,329	1	3,356	1	100.0%	0	0.0%	0	0.0%
Shoe Laces	33	4,329	1	3,356	0	0.0%	1	100.0%	0	0.0%
Lacquers - Manufacturers	32	4,334	1	3,356	0	0.0%	1	100.0%	0	0.0%
Signs - Exit Signs	30	4,342	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tape Recorders - Sound - Service & Repair	30	4,342	1	3,356	1	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease	29	4,351	1	3,356	0	0.0%	1	100.0%	0	0.0%
Shoe Manufacturers Supplies	29	4,351	0	0.0%	0	0.0%	1	100.0%	1	100.0%
Baseball Pitching Machines	28	4,360	1	3,356	0	0.0%	1	100.0%	0	0.0%
Oriental Goods - Wholesale & Manufacturers	28	4,360	1	3,356	0	0.0%	1	100.0%	0	0.0%
Sound Effect Records	28	4,360	1	3,356	0	0.0%	1	100.0%	0	0.0%
Visual Impairment Products & Services	28	4,360	1	3,356	1	100.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Child Advocacy	26	4,376	1	3,356	0	0.0%	1	100.0%	0	0.0%
Comics - Building	26	4,376	1	3,356	1	100.0%	0	0.0%	0	0.0%
Textile Engravers	26	4,376	1	3,356	1	100.0%	0	0.0%	0	0.0%
Computers - Time Share	25	4,391	1	3,356	0	0.0%	1	100.0%	0	0.0%
Square Dance Apparel	25	4,391	1	3,356	1	100.0%	0	0.0%	0	0.0%
Bathing Beaches	24	4,401	1	3,356	0	0.0%	0	0.0%	1	100.0%
Embossing	24	4,401	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials	24	4,401	1	3,356	1	100.0%	0	0.0%	0	0.0%
ServiceStation Supplies	24	4,401	1	3,356	0	0.0%	1	100.0%	0	0.0%
Shower Curtains - Wholesale & Manufacturers	24	4,401	1	3,356	0	0.0%	0	0.0%	0	0.0%
Seismograph Service	23	4,409	1	3,356	1	100.0%	0	0.0%	0	0.0%
Monuments - Cleaning & Restoration	22	4,415	1	3,356	0	0.0%	1	100.0%	0	0.0%
Access Control Systems	21	4,424	1	3,356	0	0.0%	1	100.0%	0	0.0%
Bar - Fixtures	21	4,424	1	3,356	0	0.0%	0	0.0%	1	100.0%
Copper	21	4,424	1	3,356	0	0.0%	1	100.0%	0	0.0%
Dome Structures	21	4,424	1	3,356	0	0.0%	1	100.0%	0	0.0%
Professional Organizer	21	4,424	1	3,356	0	0.0%	1	100.0%	0	0.0%
Scrap Rubber	21	4,424	1	3,356	0	0.0%	1	100.0%	0	0.0%
Egg Processing & Shipping Equipment & Supplies	20	4,442	1	3,356	0	0.0%	1	100.0%	0	0.0%
Charts	19	4,448	1	3,356	1	100.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Sink Manufacturers	19	4,448	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sorting Equipment	19	4,448	1	3,356	0	0.0%	1	100.0%	0	0.0%
Caverns	18	4,457	1	3,356	1	100.0%	0	0.0%	0	0.0%
Cereals	18	4,457	1	3,356	1	100.0%	0	0.0%	0	0.0%
Sterilizing Apparatus	18	4,457	1	3,356	0	0.0%	1	100.0%	0	0.0%
Eyebrow Threading	17	4,470	1	3,356	0	0.0%	1	100.0%	0	0.0%
School Lunch Ordering & Management	17	4,470	1	3,356	0	0.0%	1	100.0%	0	0.0%
Sweaters - Trimming Service	15	4,485	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tobacco Machinery	15	4,485	1	3,356	0	0.0%	1	100.0%	0	0.0%
Missile & Rocket Manufacturers	14	4,494	1	3,356	0	0.0%	1	100.0%	0	0.0%
Auto Dealers - Buying Co-Op	13	4,507	1	3,356	0	0.0%	1	100.0%	0	0.0%
Paper Mill Supplies	13	4,507	1	3,356	0	0.0%	1	100.0%	0	0.0%
Parenting Classes	13	4,507	1	3,356	1	100.0%	0	0.0%	0	0.0%
Tailoring Instruction	13	4,507	1	3,356	1	100.0%	0	0.0%	0	0.0%
Thermal Remediation	13	4,507	1	3,356	1	100.0%	0	0.0%	0	0.0%
Auto Repair - Suspension	11	4,528	1	3,356	1	100.0%	0	0.0%	0	0.0%
Kickboxing	11	4,528	1	3,356	1	100.0%	0	0.0%	0	0.0%
Expanded Metals	10	4,527	1	3,356	0	0.0%	1	100.0%	0	0.0%
Microwave Ovens - Dealers	10	4,527	1	3,356	1	100.0%	0	0.0%	0	0.0%
Restaurant Work Wear & Supplies	9	4,554	1	3,356	0	0.0%	1	100.0%	0	0.0%
Signs - Photoluminescent	9	4,554	1	3,356	1	100.0%	0	0.0%	0	0.0%
Swimming Pool Kits	9	4,554	1	3,356	0	0.0%	1	100.0%	0	0.0%
Mops - Wholesale & Manufacturers	8	4,573	1	3,356	1	100.0%	0	0.0%	0	0.0%
Motion Picture Laboratories	8	4,573	1	3,356	0	0.0%	1	100.0%	0	0.0%
Rayon Fabrics	8	4,573	1	3,356	0	0.0%	1	100.0%	0	0.0%
Recreational Vehicles - Transportation	8	4,573	1	3,356	0	0.0%	1	100.0%	0	0.0%
Clamps	7	4,594	1	3,356	1	100.0%	0	0.0%	0	0.0%
Waste - Cotton, Wool	7	4,594	1	3,356	1	100.0%	0	0.0%	0	0.0%
Knives - Custom	6	4,617	1	3,356	0	0.0%	1	100.0%	0	0.0%
Smoke Stacks	6	4,617	1	3,356	0	0.0%	1	100.0%	0	0.0%
Beds - Renting	5	4,637	1	3,356	0	0.0%	1	100.0%	1	100.0%
Government Offices - Foreign-Rep	5	4,637	1	3,356	1	100.0%	0	0.0%	0	0.0%
Motion Picture Research Service	5	4,637	1	3,356	0	0.0%	1	100.0%	0	0.0%
Badminton Courts - Public	4	4,665	1	3,356	1	100.0%	0	0.0%	0	0.0%
Fish Processors Equipment	4	4,665	1	3,356	0	0.0%	1	100.0%	0	0.0%
Lamp Shade Covers	4	4,665	1	3,356	1	100.0%	0	0.0%	0	0.0%
Horse race Handicapping	3	4,689	1	3,356	0	0.0%	1	100.0%	0	0.0%
Orchard Equipment & Supplies	3	4,689	1	3,356	1	100.0%	0	0.0%	0	0.0%
Pressing Machines - Clothes	3	4,689	1	3,356	1	100.0%	0	0.0%	0	0.0%
Swim Spas	3	4,689	1	3,356	0	0.0%	1	100.0%	0	0.0%
Tobacco Leaf - Wholesale	3	4,689	1	3,356	1	100.0%	0	0.0%	0	0.0%
Protein Purification	2	4,712	1	3,356	1	100.0%	0	0.0%	0	0.0%
Teletypewriters & Systems	2	4,712	1	3,356	1	100.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	2	4,712	1	3,356	1	100.0%	0	0.0%	0	0.0%
Ballroom Dance Instruction	1	4,735	1	3,356	1	100.0%	0	0.0%	0	0.0%
Buses - Bodies	1	4,735	1	3,356	1	100.0%	0	0.0%	0	0.0%
Choreographers	1	4,735	1	3,356	0	0.0%	1	100.0%	0	0.0%
Contractors - Sheet Metal	1	4,735	1	3,356	0	0.0%	1	100.0%	0	0.0%
Zipers - Repair	1	4,735	1	3,356	1	100.0%	0	0.0%	0	0.0%
Auto Repair - Tune-Up	1	4,735	1	3,356	0	0.0%	1	100.0%	0	0.0%
Carbon Monoxide Detecting	1		1	3,356	0	0.0%	1	100.0%	0	0.0%
Fur Cuttings	1		1	3,356	0	0.0%	1	100.0%	0	0.0%
Structural Support - Underground	1		1	3,356	1	100.0%	0	0.0%	0	0.0%
Oilfield Hauling	3,962	1,623	0	3,833	0	0.0%	0	0.0%	0	0.0%
Contractor - Low Voltage Systems	2,584	1,947	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cranes	2,364	2,009	0	3,833	0	0.0%	0	0.0%	0	0.0%
Insurance Inspection & Audits	2,028	2,106	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dryers - Hand	1,912	2,153	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lightning Protection Equipment	1,835	2,184	0	3,833	0	0.0%	0	0.0%	0	0.0%
Quarries	1,615	2,266	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paint Removing	1,602	2,271	0	3,833	0	0.0%	0	0.0%	0	0.0%
Post-Construction Clean Up	1,590	2,276	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Stamping	1,564	2,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Contractors	1,528	2,304	0	3,833	0	0.0%	0	0.0%	0	0.0%
Office Records - Destruction	1,489	2,326	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chemical Plant Equipment & Supplies	1,472	2,333	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oilfield Supplies	1,405	2,384	0	3,833	0	0.0%	0	0.0%	0	0.0%
Insurance - Disability	1,395	2,389	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Manufacturers	1,389	2,392	0	3,833	0	0.0%	0	0.0%	0	0.0%
Surrogacy	1,383	2,397	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shredding Services	1,247	2,476	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drilling & Boring Equipment & Supplies	1,241	2,480	0	3,833	0	0.0%	0	0.0%	0	0.0%
Insurance Services 7 Commercial	1,237	2,483	0	3,833	0	0.0%	0	0.0%	0	0.0%
Barricades	1,169	2,519	0	3,833	0	0.0%	0	0.0%	0	0.0%
Millwrights	1,145	2,533	0	3,833	0	0.0%	0	0.0%	0	0.0%
Medical Tourism	1,103	2,562	0	3,833	0	0.0%	0	0.0%	0	0.0%
Church Furnishings	1,102	2,563	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gaskets	1,078	2,574	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hauling & Clean Up Services	1,078	2,574	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lathing Contractors	1,070	2,581	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bio - Chemicals	1,060	2,583	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ergonomic Products & Services	1,054	2,589	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Fittings	1,050	2,592	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Shredding Machines	1,024	2,609	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Additives - Manufacturers & Distributors	988	2,625	0	3,833	0	0.0%	0	0.0%	0	0.0%
Frozen Food Locker Plants	956	2,643	0	3,833	0	0.0%	0	0.0%	0	0.0%
Infrared Inspection	946	2,648	0	3,833	0	0.0%	0	0.0%	0	0.0%
Consulates & Other Federal Government Representatives	910	2,677	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grain Elevators	908	2,680	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crematories	882	2,698	0	3,833	0	0.0%	0	0.0%	0	0.0%
Corporate Awards	881	2,702	0	3,833	0	0.0%	0	0.0%	0	0.0%
Theatrical Equipment & Supplies	862	2,721	0	3,833	0	0.0%	0	0.0%	0	0.0%
Geophysicists	854	2,729	0	3,833	0	0.0%	0	0.0%	0	0.0%
Filters - Liquid	853	2,730	0	3,833	0	0.0%	0	0.0%	0	0.0%
Filing Equipment, Systems & Supplies	847	2,739	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wood Preservatives	827	2,753	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aerospace Research & Development	819	2,761	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brushes	818	2,763	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drapery & Curtain Fixtures	785	2,783	0	3,833	0	0.0%	0	0.0%	0	0.0%
Charity - Cancer	779	2,790	0	3,833	0	0.0%	0	0.0%	0	0.0%
Horticultural Consultants	778	2,792	0	3,833	0	0.0%	0	0.0%	0	0.0%
Truck Driver Leasing	776	2,795	0	3,833	0	0.0%	0	0.0%	0	0.0%
Violins	765	2,802	0	3,833	0	0.0%	0	0.0%	0	0.0%
Door Frames	756	2,811	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies	745	2,819	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Heat Treating - Metal	741	2,824	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ship Builders & Repair	741	2,824	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tools - Pneumatic	739	2,827	0	3,833	0	0.0%	0	0.0%	0	0.0%
Backflow Prevention Devices & Services	735	2,833	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Equipment & Supplies	721	2,841	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tables - Folding	708	2,853	0	3,833	0	0.0%	0	0.0%	0	0.0%
Corporation Supplies	698	2,863	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bags - Plastic	678	2,883	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sash Operating Devices	677	2,884	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Instruments	659	2,899	0	3,833	0	0.0%	0	0.0%	0	0.0%
Debt Settlement - Canada	653	2,902	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Line Companies	648	2,905	0	3,833	0	0.0%	0	0.0%	0	0.0%
Diamond Cutters	646	2,908	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tubing - Metal	641	2,914	0	3,833	0	0.0%	0	0.0%	0	0.0%
Traffic Engineers & Planning Service	635	2,919	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sawmill Equipment & Supplies	633	2,920	0	3,833	0	0.0%	0	0.0%	0	0.0%
Water Pollution Control	618	2,936	0	3,833	0	0.0%	0	0.0%	0	0.0%
Acids	607	2,944	0	3,833	0	0.0%	0	0.0%	0	0.0%
Air Flight Attendants	607	2,944	0	3,833	0	0.0%	0	0.0%	0	0.0%
Scientists	604	2,947	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dictating Machines & Supplies	602	2,951	0	3,833	0	0.0%	0	0.0%	0	0.0%
Polyurethane Products	598	2,955	0	3,833	0	0.0%	0	0.0%	0	0.0%
Engineering Reports	589	2,963	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	586	2,969	0	3,833	0	0.0%	0	0.0%	0	0.0%
Truck Painting & Lettering	562	2,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Loans - Farm & Ranch	559	2,997	0	3,833	0	0.0%	0	0.0%	0	0.0%
Foundation Inspection	555	3,002	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment - Testing	548	3,009	0	3,833	0	0.0%	0	0.0%	0	0.0%
Neckwear - Retail	544	3,016	0	3,833	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Research & Development	531	3,026	0	3,833	0	0.0%	0	0.0%	0	0.0%
Telegraph Service	528	3,028	0	3,833	0	0.0%	0	0.0%	0	0.0%
Acoustical Ceiling Removal	516	3,042	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hydronic Heating	513	3,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	513	3,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	511	3,053	0	3,833	0	0.0%	0	0.0%	0	0.0%
Belting & Supplies	509	3,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	509	3,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tool Designers	506	3,065	0	3,833	0	0.0%	0	0.0%	0	0.0%
Etiquette School	503	3,067	0	3,833	0	0.0%	0	0.0%	0	0.0%
Street Cleaning	503	3,067	0	3,833	0	0.0%	0	0.0%	0	0.0%
Piling	493	3,080	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Handling Equipment	490	3,084	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wallpaper Removing	490	3,084	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Ferrying & Transporting Service	489	3,090	0	3,833	0	0.0%	0	0.0%	0	0.0%
Heat Exchangers	489	3,090	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bus - Distributors & Manufacturers	482	3,098	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plastics - Extruders	482	3,098	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coal Brokers	480	3,103	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Rolling & Forming	480	3,103	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fire & Flood Emergency Service	478	3,108	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cryogenics	477	3,112	0	3,833	0	0.0%	0	0.0%	0	0.0%
Circuit Breakers	475	3,117	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Logging & Perforating	475	3,117	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fish Processors	473	3,121	0	3,833	0	0.0%	0	0.0%	0	0.0%
Slides & Film Strips	472	3,122	0	3,833	0	0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	471	3,125	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bullion Coin Dealers	462	3,132	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies	459	3,137	0	3,833	0	0.0%	0	0.0%	0	0.0%
Window Shades - Cleaning & Repair	458	3,140	0	3,833	0	0.0%	0	0.0%	0	0.0%
Steel Processing & Fabricating Equipment	457	3,141	0	3,833	0	0.0%	0	0.0%	0	0.0%
Alzheimer Care, Information & Treatment	452	3,148	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grain Elevator Builders	446	3,160	0	3,833	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment - Repair & Refinish	445	3,162	0	3,833	0	0.0%	0	0.0%	0	0.0%
Timber Framing	445	3,162	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dredging	442	3,167	0	3,833	0	0.0%	0	0.0%	0	0.0%
Picture Frames - Restore & Repair	440	3,173	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sandblasting Equipment & Supplies	436	3,179	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nuclear Energy Consultants	431	3,183	0	3,833	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners - Base Metals	428	3,189	0	3,833	0	0.0%	0	0.0%	0	0.0%
Badges	423	3,191	0	3,833	0	0.0%	0	0.0%	0	0.0%
Steam Cleaning - Automotive	421	3,192	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grinding - Precision & Production	420	3,194	0	3,833	0	0.0%	0	0.0%	0	0.0%
Police Departments	418	3,196	0	3,833	0	0.0%	0	0.0%	0	0.0%
Employee Assistance Programs	411	3,204	0	3,833	0	0.0%	0	0.0%	0	0.0%
Refractories	405	3,210	0	3,833	0	0.0%	0	0.0%	0	0.0%
Typesetting	405	3,210	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chemists - Analytical & Consulting	403	3,215	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lamps - Health	392	3,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Harnesses - Electrical	391	3,239	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ozone Machines	390	3,241	0	3,833	0	0.0%	0	0.0%	0	0.0%
Trucking - Water Hauling	386	3,250	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brick - Fire	384	3,253	0	3,833	0	0.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplies	383	3,256	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fire Hydrants	382	3,258	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nets & Netting	382	3,258	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cylinders - Rebuild & Repair	381	3,260	0	3,833	0	0.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	379	3,263	0	3,833	0	0.0%	0	0.0%	0	0.0%
Die Cutting	377	3,265	0	3,833	0	0.0%	0	0.0%	0	0.0%
Alloys	374	3,276	0	3,833	0	0.0%	0	0.0%	0	0.0%
Foundry Equipment & Supplies	374	3,276	0	3,833	0	0.0%	0	0.0%	0	0.0%
Labor Relations Consultants	373	3,279	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soil Conservation Service	373	3,279	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Rope	371	3,289	0	3,833	0	0.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	365	3,302	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hazardous Material Control & Removal	358	3,308	0	3,833	0	0.0%	0	0.0%	0	0.0%
Noise Control Consultants	354	3,312	0	3,833	0	0.0%	0	0.0%	0	0.0%
City & Town Planners	352	3,316	0	3,833	0	0.0%	0	0.0%	0	0.0%
Safe Deposit Box Rental	352	3,316	0	3,833	0	0.0%	0	0.0%	0	0.0%
Export Management	347	3,325	0	3,833	0	0.0%	0	0.0%	0	0.0%
Envelopes - Retail	341	3,330	0	3,833	0	0.0%	0	0.0%	0	0.0%
Funeral Escorts	341	3,330	0	3,833	0	0.0%	0	0.0%	0	0.0%
Missions	339	3,334	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concrete Breaking Equipment	334	3,341	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bleachers & Grandstands	333	3,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Terrazzo	333	3,342	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Corrosion Control	332	3,348	0	3,833	0	0.0%	0	0.0%	0	0.0%
Perfumes - Raw Materials & Supplies	332	3,348	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Converters	330	3,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mesothelioma	329	3,353	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Construction Defect	324	3,357	0	3,833	0	0.0%	0	0.0%	0	0.0%
Infrared Equipment	323	3,363	0	3,833	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	322	3,362	0	3,833	0	0.0%	0	0.0%	0	0.0%
Animal Supplies - Zoo, Circus	321	3,363	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dehumidifying Equipment	321	3,363	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pins - Common, Safety	321	3,363	0	3,833	0	0.0%	0	0.0%	0	0.0%
Thermographers	321	3,363	0	3,833	0	0.0%	0	0.0%	0	0.0%
Marine Electric Service	320	3,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning - Industrial	320	3,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stair Treads	313	3,380	0	3,833	0	0.0%	0	0.0%	0	0.0%
Key Holders	312	3,382	0	3,833	0	0.0%	0	0.0%	0	0.0%
Orchid Growers	311	3,383	0	3,833	0	0.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	308	3,388	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fingerprinting Equipment	304	3,390	0	3,833	0	0.0%	0	0.0%	0	0.0%
Meat - Smokehouses	303	3,396	0	3,833	0	0.0%	0	0.0%	0	0.0%
Motel & Hotel Equipment & Supplies	302	3,399	0	3,833	0	0.0%	0	0.0%	0	0.0%
Clay Products	301	3,401	0	3,833	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	300	3,403	0	3,833	0	0.0%	0	0.0%	0	0.0%
Furniture Stripping	298	3,406	0	3,833	0	0.0%	0	0.0%	0	0.0%
Catalog Designers & Compilers	297	3,408	0	3,833	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Supplies & Parts	297	3,408	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper - Corrugated	296	3,410	0	3,833	0	0.0%	0	0.0%	0	0.0%
Textile Brokers	296	3,410	0	3,833	0	0.0%	0	0.0%	0	0.0%
Disabled Person Assistance	291	3,423	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform	291	3,423	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sand & Gravel Handling Equipment	291	3,423	0	3,833	0	0.0%	0	0.0%	0	0.0%
Buttons - Manufacturers Equipment & Supplies	290	3,428	0	3,833	0	0.0%	0	0.0%	0	0.0%
Modeling & Simulation	290	3,428	0	3,833	0	0.0%	0	0.0%	0	0.0%
Screws	283	3,439	0	3,833	0	0.0%	0	0.0%	0	0.0%
Microphones	282	3,441	0	3,833	0	0.0%	0	0.0%	0	0.0%
Generators - Steam	278	3,449	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hose & Tubing - Flexible Metal	276	3,454	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mining Consultants	273	3,459	0	3,833	0	0.0%	0	0.0%	0	0.0%
Scoreboards	273	3,459	0	3,833	0	0.0%	0	0.0%	0	0.0%
Time Stamps	273	3,459	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cooling Towers	272	3,466	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gas Detectors	270	3,468	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wellpoint & Dewatering Systems	270	3,468	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dentist - Prosthodontist	264	3,480	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grain Elevators - Equipment & Supplies	264	3,480	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lead Testing	262	3,483	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plastics - High Pressure Laminates	261	3,484	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oxygen Producing Equipment	256	3,487	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electric Motor Controls - Wholesale & Manufacturers	255	3,489	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sterilizing Service	251	3,504	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sawdust & Shavings	249	3,509	0	3,833	0	0.0%	0	0.0%	0	0.0%
Darts & Dart Boards	248	3,513	0	3,833	0	0.0%	0	0.0%	0	0.0%
Olive Oil	246	3,515	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nurses-Practitioners	243	3,519	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Mass Torts	240	3,526	0	3,833	0	0.0%	0	0.0%	0	0.0%
Trusses - Medical & Surgical	240	3,526	0	3,833	0	0.0%	0	0.0%	0	0.0%
Debris Box Service	239	3,530	0	3,833	0	0.0%	0	0.0%	0	0.0%
Draperies - Wholesale & Manufacturers	237	3,533	0	3,833	0	0.0%	0	0.0%	0	0.0%
X-Ray Protection	236	3,536	0	3,833	0	0.0%	0	0.0%	0	0.0%
Insurance - Aviation	235	3,540	0	3,833	0	0.0%	0	0.0%	0	0.0%
Galvanizing	231	3,547	0	3,833	0	0.0%	0	0.0%	0	0.0%
Seals - O-Ring	231	3,547	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wiping Cloths	231	3,547	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ceramic Products - Industrial	230	3,550	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fallout Shelter Equipment & Supplies	230	3,550	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wool	230	3,550	0	3,833	0	0.0%	0	0.0%	0	0.0%
Badges - Manufacturer Supplies	227	3,557	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aprons - Domestic & Fancy	226	3,559	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Service	225	3,561	0	3,833	0	0.0%	0	0.0%	0	0.0%
Go-Karts Manufacturers	224	3,563	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lumber - Drying	223	3,566	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crawfish Farms	222	3,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bowling Lane Refinish & Repair	221	3,577	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies - Used	220	3,580	0	3,833	0	0.0%	0	0.0%	0	0.0%
Clean Rooms - Installation & Equipment	218	3,582	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lithographers	218	3,582	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bridge Operators	216	3,589	0	3,833	0	0.0%	0	0.0%	0	0.0%
Heat Treating - Metal - Equipment & Supplies	216	3,589	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hoists	216	3,589	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tortilla & Tamales Making Equipment	215	3,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Asbestos & Asbestos Products	214	3,595	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading	214	3,595	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tunneling Contractors	212	3,599	0	3,833	0	0.0%	0	0.0%	0	0.0%
Peanut Products	209	3,606	0	3,833	0	0.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	208	3,608	0	3,833	0	0.0%	0	0.0%	0	0.0%
Circus Companies	208	3,608	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chiropractor Information Bureaus	207	3,611	0	3,833	0	0.0%	0	0.0%	0	0.0%
Compressors - Repair	205	3,612	0	3,833	0	0.0%	0	0.0%	0	0.0%
Graffiti Removal	205	3,612	0	3,833	0	0.0%	0	0.0%	0	0.0%
Locomotives	203	3,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies	202	3,619	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grain Brokers	202	3,619	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	202	3,619	0	3,833	0	0.0%	0	0.0%	0	0.0%
Steepie Jacks	201	3,622	0	3,833	0	0.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	198	3,628	0	3,833	0	0.0%	0	0.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	195	3,641	0	3,833	0	0.0%	0	0.0%	0	0.0%
Diecast Cars - Dealers	194	3,643	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shavers - Electric Repair	194	3,643	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fishing Piers	193	3,648	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vibration Control	192	3,650	0	3,833	0	0.0%	0	0.0%	0	0.0%
Water Works Equipment & Supplies	192	3,650	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gas Burners	191	3,653	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soap Dispensers	191	3,653	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metals - Corrugated	190	3,657	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bakers Equipment - Repair	189	3,660	0	3,833	0	0.0%	0	0.0%	0	0.0%
Antlers, Hides & Mounts	187	3,662	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Metallurgists	186	3,667	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tapes - Adhesive-Dispensers	186	3,667	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fishery Consultants	183	3,674	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Dealers	183	3,674	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wood Turning	182	3,679	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carbide Metals & Products	180	3,683	0	3,833	0	0.0%	0	0.0%	0	0.0%
Diamond Setters	180	3,683	0	3,833	0	0.0%	0	0.0%	0	0.0%
Solvents	180	3,683	0	3,833	0	0.0%	0	0.0%	0	0.0%
Planos - Parts	178	3,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	178	3,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing - Wholesale	177	3,694	0	3,833	0	0.0%	0	0.0%	0	0.0%
Utility Tax Refunds for Manufacturers & Business	176	3,696	0	3,833	0	0.0%	0	0.0%	0	0.0%
Culverts	174	3,702	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sirens & Horns	173	3,704	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tube Fittings	173	3,704	0	3,833	0	0.0%	0	0.0%	0	0.0%
Valves - Repairing	173	3,704	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wallboard & Plasterboard	173	3,704	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Spinning	172	3,710	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vinyl Decking	172	3,710	0	3,833	0	0.0%	0	0.0%	0	0.0%
Air Duct Restoration	171	3,715	0	3,833	0	0.0%	0	0.0%	0	0.0%
Preserves, Jams & Jellies	171	3,715	0	3,833	0	0.0%	0	0.0%	0	0.0%
Visual Control Systems	171	3,715	0	3,833	0	0.0%	0	0.0%	0	0.0%
Flour	170	3,719	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Machinery	170	3,719	0	3,833	0	0.0%	0	0.0%	0	0.0%
Absorbents	169	3,722	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Equipment	169	3,722	0	3,833	0	0.0%	0	0.0%	0	0.0%
Livestock - Commission	166	3,731	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Cars - Manufacturers	166	3,731	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wall Bed Sales	166	3,731	0	3,833	0	0.0%	0	0.0%	0	0.0%
Colls - Electric	165	3,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fishermen - Commercial	165	3,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mining Development	165	3,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pickles & Pickle Products	165	3,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rack Merchandise Service	164	3,741	0	3,833	0	0.0%	0	0.0%	0	0.0%
Television Station Equipment	164	3,741	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rice	160	3,748	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Refiners Equipment & Supplies	158	3,751	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	158	3,751	0	3,833	0	0.0%	0	0.0%	0	0.0%
Farm Management Systems	157	3,754	0	3,833	0	0.0%	0	0.0%	0	0.0%
Leather Clothing - Wholesale & Manufacturers	156	3,759	0	3,833	0	0.0%	0	0.0%	0	0.0%
Solar Panel Cleaning	154	3,762	0	3,833	0	0.0%	0	0.0%	0	0.0%
Contractor - Mechanical Insulation	153	3,765	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hot Farms	152	3,768	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oceanographic Equipment	152	3,768	0	3,833	0	0.0%	0	0.0%	0	0.0%
Caulking Materials & Equipment	151	3,771	0	3,833	0	0.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	151	3,771	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shot Peening	151	3,771	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	150	3,780	0	3,833	0	0.0%	0	0.0%	0	0.0%
Insulation Materials - Electric	149	3,783	0	3,833	0	0.0%	0	0.0%	0	0.0%
Baby Formula Service	148	3,785	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Sawing & Cut-Off Service	148	3,785	0	3,833	0	0.0%	0	0.0%	0	0.0%
Polishes	147	3,788	0	3,833	0	0.0%	0	0.0%	0	0.0%
Thermography - Infrared	147	3,788	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	147	3,788	0	3,833	0	0.0%	0	0.0%	0	0.0%
Packing - Mechanical	146	3,795	0	3,833	0	0.0%	0	0.0%	0	0.0%
Reels	146	3,795	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	145	3,798	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cotton	144	3,799	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers & Distributors	144	3,799	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radio Station Equipment	143	3,803	0	3,833	0	0.0%	0	0.0%	0	0.0%
Greeting Card Manufacturers Supplies	142	3,807	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	142	3,807	0	3,833	0	0.0%	0	0.0%	0	0.0%
Clergy	141	3,813	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cotton Gins	140	3,816	0	3,833	0	0.0%	0	0.0%	0	0.0%
Evaporative Coolers - Sales & Service	140	3,816	0	3,833	0	0.0%	0	0.0%	0	0.0%
Furniture Frames	140	3,816	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Upholsterers	139	3,823	0	3,833	0	0.0%	0	0.0%	0	0.0%
Heat Sealing Equipment & Supplies	139	3,823	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lumber Mill Representatives	139	3,823	0	3,833	0	0.0%	0	0.0%	0	0.0%
Water Mitigation	139	3,823	0	3,833	0	0.0%	0	0.0%	0	0.0%
Charity - Law & Public Interest	138	3,827	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	138	3,827	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gratings	138	3,827	0	3,833	0	0.0%	0	0.0%	0	0.0%
Watchmakers Equipment & Supplies	138	3,827	0	3,833	0	0.0%	0	0.0%	0	0.0%
Weather Stripping	137	3,833	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Hangers	136	3,835	0	3,833	0	0.0%	0	0.0%	0	0.0%
Missing Person Services	135	3,836	0	3,833	0	0.0%	0	0.0%	0	0.0%
Corn Products	134	3,839	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cupolas	133	3,842	0	3,833	0	0.0%	0	0.0%	0	0.0%
Motion Picture Representatives	133	3,842	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oils - Refined	133	3,842	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carbon - Activated	132	3,846	0	3,833	0	0.0%	0	0.0%	0	0.0%
Benches - Seating	131	3,849	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sewer Pipe	131	3,849	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stabilizers	131	3,849	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Wholesale & Manufacturers	130	3,855	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paint Removers - Manufacturers	130	3,855	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vibration Measurement	130	3,855	0	3,833	0	0.0%	0	0.0%	0	0.0%
Employment Service - Administrative Assistant	129	3,858	0	3,833	0	0.0%	0	0.0%	0	0.0%
Manhole Covers	129	3,858	0	3,833	0	0.0%	0	0.0%	0	0.0%
U-Catch Fishing	129	3,858	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Slitting & Shearing	128	3,868	0	3,833	0	0.0%	0	0.0%	0	0.0%
Esses - Wholesale & Manufacturers	127	3,871	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper - Adhesive - Pressure Sensitive	127	3,871	0	3,833	0	0.0%	0	0.0%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	126	3,876	0	3,833	0	0.0%	0	0.0%	0	0.0%
Traffic Control & Flagging Service	126	3,876	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radioactive Materials	125	3,881	0	3,833	0	0.0%	0	0.0%	0	0.0%
Closures - Industrial - Protective	124	3,883	0	3,833	0	0.0%	0	0.0%	0	0.0%
Photographers - Sports	124	3,883	0	3,833	0	0.0%	0	0.0%	0	0.0%
Silicones	123	3,888	0	3,833	0	0.0%	0	0.0%	0	0.0%
Translators Equipment	123	3,888	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concrete Mixing Plant Equipment	121	3,890	0	3,833	0	0.0%	0	0.0%	0	0.0%
Glass Coating & Tinting Machinery	121	3,890	0	3,833	0	0.0%	0	0.0%	0	0.0%
Louvers	121	3,890	0	3,833	0	0.0%	0	0.0%	0	0.0%
Feedlot	120	3,894	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Terra Cotta	120	3,894	0	3,833	0	0.0%	0	0.0%	0	0.0%
Trap & Squeet Ranges	119	3,900	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lime	118	3,903	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radio Program Producers	118	3,903	0	3,833	0	0.0%	0	0.0%	0	0.0%
Disinfectants & Germicides	117	3,907	0	3,833	0	0.0%	0	0.0%	0	0.0%
Naval Architects	117	3,903	0	3,833	0	0.0%	0	0.0%	0	0.0%
Seed Cleaning Equipment	117	3,907	0	3,833	0	0.0%	0	0.0%	0	0.0%
Explosives	116	3,912	0	3,833	0	0.0%	0	0.0%	0	0.0%
Printing Plates	116	3,912	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Salvage	115	3,916	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Measuring	114	3,917	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lumber - Used	114	3,917	0	3,833	0	0.0%	0	0.0%	0	0.0%
Staples, Staplers & Tackers	114	3,917	0	3,833	0	0.0%	0	0.0%	0	0.0%
Milling Machines	113	3,922	0	3,833	0	0.0%	0	0.0%	0	0.0%
Slippers - Wholesale & Manufacturers	113	3,922	0	3,833	0	0.0%	0	0.0%	0	0.0%
Expansion Joints	112	3,925	0	3,833	0	0.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	110	3,930	0	3,833	0	0.0%	0	0.0%	0	0.0%
Snow Removal Service - Commercial	110	3,930	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lead Removal	109	3,936	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	109	3,936	0	3,833	0	0.0%	0	0.0%	0	0.0%
Waste Paper	109	3,936	0	3,833	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	108	3,939	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hammocks/Hammock Stands & Chairs	108	3,939	0	3,833	0	0.0%	0	0.0%	0	0.0%
Anodizing	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers Equipment & Supplies	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concrete - Prestressed	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cotton Ginning Equipment & Supplies	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Doll Manufacturers Equipment & Supplies	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rubber Clothing & Footwear	107	3,945	0	3,833	0	0.0%	0	0.0%	0	0.0%
Auto - Emissions Testing	106	3,953	0	3,833	0	0.0%	0	0.0%	0	0.0%
Color & Pigment	106	3,953	0	3,833	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks	106	3,953	0	3,833	0	0.0%	0	0.0%	0	0.0%
Name Plates	106	3,953	0	3,833	0	0.0%	0	0.0%	0	0.0%
Zippers	106	3,953	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drywall - Inspectors	105	3,959	0	3,833	0	0.0%	0	0.0%	0	0.0%
Domestic Abuse Services	104	3,962	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stevedoring Contractors	104	3,962	0	3,833	0	0.0%	0	0.0%	0	0.0%
Microwave Communications	102	3,967	0	3,833	0	0.0%	0	0.0%	0	0.0%
Scales - Repair	102	3,967	0	3,833	0	0.0%	0	0.0%	0	0.0%
Potatoes - Processed	101	3,971	0	3,833	0	0.0%	0	0.0%	0	0.0%
Alfalfa & Alfalfa Products	100	3,975	0	3,833	0	0.0%	0	0.0%	0	0.0%
Beetle Repellent	100	3,975	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cranes - Accessories & Parts	100	3,975	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair	99	3,981	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dyers	99	3,981	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Reports	99	3,981	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cocktail Mixes	98	3,985	0	3,833	0	0.0%	0	0.0%	0	0.0%
Routing Service - Air, Highway & Marine	98	3,985	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Cleaning	96	3,989	0	3,833	0	0.0%	0	0.0%	0	0.0%
Latex Products	96	3,989	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pharmacies - Specialty - Hemophilia	96	3,989	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	95	3,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Jail Equipment	95	3,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nails & Tacks	95	3,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Printing Rollers	95	3,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soldering Equipment	95	3,993	0	3,833	0	0.0%	0	0.0%	0	0.0%
Buckets - Digging & Hoisting	94	4,000	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dry Erase Boards	93	4,003	0	3,833	0	0.0%	0	0.0%	0	0.0%
Charity - Relief & Development	92	4,006	0	3,833	0	0.0%	0	0.0%	0	0.0%
Legal Printing	92	4,006	0	3,833	0	0.0%	0	0.0%	0	0.0%
Poultry Services	92	4,006	0	3,833	0	0.0%	0	0.0%	0	0.0%
Antique Oriental Rugs	91	4,010	0	3,833	0	0.0%	0	0.0%	0	0.0%
Floor Removal	91	4,010	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gambling Abuse & Addiction Info & Treatment	91	4,010	0	3,833	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies - Repair	91	4,010	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pole Line Contractors	91	4,010	0	3,833	0	0.0%	0	0.0%	0	0.0%
Destination Management	90	4,020	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gloves - Cleaning & Repairing	90	4,020	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plaster Products - Ornamental	90	4,020	0	3,833	0	0.0%	0	0.0%	0	0.0%
Poultry - Wholesale	90	4,020	0	3,833	0	0.0%	0	0.0%	0	0.0%
Airport Equipment & Supplies	89	4,027	0	3,833	0	0.0%	0	0.0%	0	0.0%
Firearm Manufacturer	89	4,027	0	3,833	0	0.0%	0	0.0%	0	0.0%
In-Home Autism Therapy	89	4,027	0	3,833	0	0.0%	0	0.0%	0	0.0%
Blinds - Cleaning	88	4,034	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coal & Coke - Wholesale	88	4,034	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electric Power Line Construction	87	4,036	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lapidaries	87	4,036	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies - Industrial	87	4,036	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bookcases	86	4,040	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sample Cases	86	4,040	0	3,833	0	0.0%	0	0.0%	0	0.0%
Signals	85	4,044	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cutting & Slitting Service	84	4,047	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gas Plant Equipment	84	4,047	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Environmental	82	4,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Caning	82	4,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Embalmers	82	4,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Geophysical Apparatus	82	4,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Media Buying Service	82	4,050	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cheese - Artisanal	80	4,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hinges	80	4,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Service	80	4,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Millinery - Retail	80	4,058	0	3,833	0	0.0%	0	0.0%	0	0.0%
Air Duct Systems	79	4,065	0	3,833	0	0.0%	0	0.0%	0	0.0%
Clocks - Components	79	4,065	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pilots - Marine	79	4,065	0	3,833	0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	79	4,065	0	3,833	0	0.0%	0	0.0%	0	0.0%
Arboretums	78	4,070	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bushings	78	4,070	0	3,833	0	0.0%	0	0.0%	0	0.0%
Computers - Bulletin Boards	77	4,073	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	76	4,075	0	3,833	0	0.0%	0	0.0%	0	0.0%
Parachutes	76	4,075	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plasterers Equipment & Supplies	76	4,075	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brooms	74	4,082	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drywall Toxic - Inspection	74	4,082	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electrolysis Equipment & Supplies	74	4,082	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Ship Chandlers	74	4,082	0	3,833	0	0.0%	0	0.0%	0	0.0%
Linings - Clothing	73	4,087	0	3,833	0	0.0%	0	0.0%	0	0.0%
Milling Cutters	73	4,087	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stamps - Collecting Supplies	73	4,087	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cannery Equipment & Supplies	71	4,094	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tape Recorders	71	4,094	0	3,833	0	0.0%	0	0.0%	0	0.0%
Virtual Tours	71	4,094	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ice Cream Freezers	70	4,100	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	70	4,100	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Workers Compensation	69	4,105	0	3,833	0	0.0%	0	0.0%	0	0.0%
Personal ServiceBureaus	67	4,112	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rivets	67	4,112	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Cloth	67	4,112	0	3,833	0	0.0%	0	0.0%	0	0.0%
Meters - Repair	66	4,118	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Reconditioning	65	4,121	0	3,833	0	0.0%	0	0.0%	0	0.0%
Salads	65	4,121	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tapes - Industrial	65	4,121	0	3,833	0	0.0%	0	0.0%	0	0.0%
Baling Equipment & Supplies	64	4,127	0	3,833	0	0.0%	0	0.0%	0	0.0%
Equine Therapy	64	4,127	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rockfall Mitigation	64	4,127	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rotoqarvure Printers	64	4,127	0	3,833	0	0.0%	0	0.0%	0	0.0%
Table Tennis Equipment	64	4,127	0	3,833	0	0.0%	0	0.0%	0	0.0%
Employment Service - Union Talent Signatory	63	4,136	0	3,833	0	0.0%	0	0.0%	0	0.0%
Heat Sealing	63	4,136	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Mill Machinery	63	4,136	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters - Gas	63	4,136	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bedspreads - Wholesale & Manufacturers	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Colors - Food	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Contractor - Roofing Spray Foam Insulation	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Laminated Structural Products	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Equipment	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Picnic Grounds	62	4,143	0	3,833	0	0.0%	0	0.0%	0	0.0%
Combustion Controls	61	4,152	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment	61	4,152	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vessels - Pressure	61	4,152	0	3,833	0	0.0%	0	0.0%	0	0.0%
Archevy Instruction	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Entertainment & Sports Law	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coil Winding	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cold Storage Doors & Insulated Panels	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Brokers & Mill Reps	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pewter	60	4,156	0	3,833	0	0.0%	0	0.0%	0	0.0%
Candles - Wickless	59	4,164	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carpet Workrooms	59	4,164	0	3,833	0	0.0%	0	0.0%	0	0.0%
Non - Woven Fabrics	59	4,164	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nut Cracking & Shelling Machines	59	4,164	0	3,833	0	0.0%	0	0.0%	0	0.0%
Calculating Service	58	4,172	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gift Wrapping Service	58	4,172	0	3,833	0	0.0%	0	0.0%	0	0.0%
Honing Machines & Equipment	58	4,172	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lathes	58	4,172	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radiant Heating	58	4,172	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Agriculture	57	4,179	0	3,833	0	0.0%	0	0.0%	0	0.0%
Funnels	57	4,179	0	3,833	0	0.0%	0	0.0%	0	0.0%
Log Splitting Equipment	57	4,179	0	3,833	0	0.0%	0	0.0%	0	0.0%
Textile Converting	57	4,179	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Securities	56	4,186	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drug Discovery Provider	56	4,186	0	3,833	0	0.0%	0	0.0%	0	0.0%
Meteorological Consultants	56	4,186	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Car Leasing	56	4,186	0	3,833	0	0.0%	0	0.0%	0	0.0%
Table Tennis Facilities	56	4,186	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Hangar Construction	55	4,193	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fur Farms - Equipment & Supplies	55	4,193	0	3,833	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	55	4,193	0	3,833	0	0.0%	0	0.0%	0	0.0%
Screw Machines & Equipment	55	4,193	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cans	54	4,200	0	3,833	0	0.0%	0	0.0%	0	0.0%
Elastic Goods	54	4,200	0	3,833	0	0.0%	0	0.0%	0	0.0%
Law & Financial Printers	54	4,200	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brass Fabricators	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chess Instruction	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fish Nets	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grinding Wheels	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Photographic Research Service	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stamp Machines	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tobacco Buyers	53	4,206	0	3,833	0	0.0%	0	0.0%	0	0.0%
Felt & Felt Products	52	4,214	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fire Hose	52	4,214	0	3,833	0	0.0%	0	0.0%	0	0.0%
Slings	52	4,214	0	3,833	0	0.0%	0	0.0%	0	0.0%
Induction Heating Equipment	51	4,221	0	3,833	0	0.0%	0	0.0%	0	0.0%
Orchestras & Bands - Competitions	51	4,221	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radioactivity Instruments, Supplies, Services	51	4,221	0	3,833	0	0.0%	0	0.0%	0	0.0%
Floor Machines - Repair	50	4,226	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Sealing - Industrial	50	4,226	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coin Cards	49	4,231	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crankshaft Manufacturers	49	4,231	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lamps - Repair	49	4,231	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools	49	4,231	0	3,833	0	0.0%	0	0.0%	0	0.0%
Spill Control Service	49	4,231	0	3,833	0	0.0%	0	0.0%	0	0.0%
Assayers	48	4,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hydrologists	48	4,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mixing & Agitation Machinery	48	4,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Railroad Ties - Wholesale & Manufacturers	48	4,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Street Cleaning Equipment	48	4,238	0	3,833	0	0.0%	0	0.0%	0	0.0%
Balancing Service - Industrial	47	4,244	0	3,833	0	0.0%	0	0.0%	0	0.0%
Demographic Research	46	4,249	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gas Recycling Plants	46	4,249	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	46	4,249	0	3,833	0	0.0%	0	0.0%	0	0.0%
Attorneys & Lawyers - Eminent Domain	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coal Washing	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Print Cutters	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts - Public	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Reflectors	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Strippers - Mechanical	44	4,254	0	3,833	0	0.0%	0	0.0%	0	0.0%
Air Curtains & Screens	43	4,265	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bottles - Used	43	4,265	0	3,833	0	0.0%	0	0.0%	0	0.0%
Farms - Urban	43	4,265	0	3,833	0	0.0%	0	0.0%	0	0.0%

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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Pressurization Equipment	43	4,265	0	3,833	0	0.0%	0	0.0%	0	0.0%
Water Wells - Inspection	43	4,265	0	3,833	0	0.0%	0	0.0%	0	0.0%
Box Lunches	42	4,270	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cans Manufacturers Machinery	41	4,275	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coaching - Leadership	41	4,275	0	3,833	0	0.0%	0	0.0%	0	0.0%
Benefit Insurance Software	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Circulation Auditors	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Conduit & Fittings	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dyers - Wholesale	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Locating Equipment	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Porcelain Products	40	4,278	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bat Removal	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bronze Tablets	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Centrifugal Machinery	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dress Forms - Wholesale & Manufacturers	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Levels	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ore	39	4,287	0	3,833	0	0.0%	0	0.0%	0	0.0%
Columbarium	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Foil & Foil Products	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Seismograph Equipment & Supplies	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shower Pan Replacement	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shuffleboards	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Washing Machines - Industrial	38	4,294	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carbide	36	4,307	0	3,833	0	0.0%	0	0.0%	0	0.0%
Compressors - Rent	36	4,307	0	3,833	0	0.0%	0	0.0%	0	0.0%
Feeders - Industrial	36	4,307	0	3,833	0	0.0%	0	0.0%	0	0.0%
Trenching Contractors	36	4,307	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aerosols	35	4,313	0	3,833	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	35	4,313	0	3,833	0	0.0%	0	0.0%	0	0.0%
Surveyors - Cargo	35	4,313	0	3,833	0	0.0%	0	0.0%	0	0.0%
Forging Equipment	34	4,323	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products	34	4,323	0	3,833	0	0.0%	0	0.0%	0	0.0%
Racquetball Court Construction	34	4,323	0	3,833	0	0.0%	0	0.0%	0	0.0%
Racquetball Equipment & Supplies	34	4,323	0	3,833	0	0.0%	0	0.0%	0	0.0%
Artist - Touch Up	33	4,329	0	3,833	0	0.0%	0	0.0%	0	0.0%
Spools	33	4,329	0	3,833	0	0.0%	0	0.0%	0	0.0%
Television Station Reps	33	4,329	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brazing	32	4,334	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hides	32	4,334	0	3,833	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums - Used	31	4,337	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dust Control Materials	31	4,337	0	3,833	0	0.0%	0	0.0%	0	0.0%
Evaporating Apparatus	30	4,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding	30	4,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fungicides	30	4,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Linoleum - Wholesale & Manufacturers	30	4,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Port Authorities	30	4,342	0	3,833	0	0.0%	0	0.0%	0	0.0%
Box Openers	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Branding Equipment	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Commercial Blueprint Design	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fur Finishers & Liners	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Speed Reducers	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers	29	4,351	0	3,833	0	0.0%	0	0.0%	0	0.0%
Armored Car Manufacturing	28	4,360	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nuclear Reactor - Manufacturers	28	4,360	0	3,833	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Wholesale & Manufacturers	28	4,360	0	3,833	0	0.0%	0	0.0%	0	0.0%
Weaving & Mending	28	4,360	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bag Making Machinery	27	4,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Etching Equipment & Supplies	27	4,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grain Inspection	27	4,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Litigation Support	27	4,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Seismic Retrofit	27	4,368	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bronze Powders & Liquids	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Christian Science Reading Rooms	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dehydrating Service	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dishwashing Compounds	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Filling Machinery	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Jalousies	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paving Stones	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Separators	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Watchmens Clocks & Systems	26	4,376	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brake Fluids	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Elevators - Testing Services	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Enameling, Japanning & Lacquering	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Handbags - Repairing	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Laminations - Motor & Transformer	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Quilts - Renovating	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Solder	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Steam Traps	25	4,391	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nozzles	24	4,401	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nylon Fabrics	24	4,401	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cams - Grinding & Cutting	23	4,409	0	3,833	0	0.0%	0	0.0%	0	0.0%
Canners	23	4,409	0	3,833	0	0.0%	0	0.0%	0	0.0%
Commercial Kitchen Rental	23	4,409	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tear Gas	23	4,409	0	3,833	0	0.0%	0	0.0%	0	0.0%
Black Light Equipment & Supplies	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Car Pool Information	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Diamonds - Industrial	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lapidary Equipment & Supplies	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Stamping Equipment	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Wrapping Service & Equipment	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
X-Ray Duplicating Services	22	4,415	0	3,833	0	0.0%	0	0.0%	0	0.0%
Air Motors	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Boy & Girl Organizations - Supplies	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Capacitors	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Charity - American Indian	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Masts & Spars	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Olives	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Plastics - Reinforced	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tanks - Concrete	21	4,424	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cord Sets & Cords - Electric	20	4,442	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	20	4,442	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dowels	20	4,442	0	3,833	0	0.0%	0	0.0%	0	0.0%
Geographers	20	4,442	0	3,833	0	0.0%	0	0.0%	0	0.0%

US and Canada BBB  
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Sorted by Complaints

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Rolling Mill Machinery	20	4,442	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ice Crushers	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Libraries - Circulating & Rental	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Linoleum Layers Equipment & Supplies	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lumber Inspectors	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stakes	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Voting Equipment	19	4,448	0	3,833	0	0.0%	0	0.0%	0	0.0%
Audiometers	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Machinery & Equipment - Appraisal	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metaphysical Supplies & Service	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Components - Manufacturers	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Noodles	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Power Take - Offs	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radio Program Surveys	18	4,457	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cistern Builders	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lead Burning	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Screens - Security Door	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Telegrams - Novelty	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Turnstiles	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Weighers	17	4,470	0	3,833	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Supplies & Parts	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines - Supplies & Parts	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Glaziers Supplies	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Cutting & Drilling Machines	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Spinologists	16	4,479	0	3,833	0	0.0%	0	0.0%	0	0.0%
Convents & Monasteries	15	4,485	0	3,833	0	0.0%	0	0.0%	0	0.0%
Custom Harvesting	15	4,485	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mathematicians	15	4,485	0	3,833	0	0.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding	15	4,485	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tree Climbing Instruction	15	4,485	0	3,833	0	0.0%	0	0.0%	0	0.0%
Autographic Registers & Supplies	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Balancing Equipment	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brush Control	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cleaning Supplies by Mail	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Compactors - Waste - Wholesale & Manufacturers	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Feed Grinding	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Towels	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pewterware	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Stitching Machines & Supplies	14	4,494	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dock Covers	13	4,507	0	3,833	0	0.0%	0	0.0%	0	0.0%
Inserts - Screw Thread	13	4,507	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sugar Brokers & Wholesalers	13	4,507	0	3,833	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bindings - Bias & Straight	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Business Processing Optimization	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Binding	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Criminologists	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Livestock Appraisers	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Livestock Grooming	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sculptors Equipment & Supplies	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sweeping Compounds	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tanks - Used	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives	12	4,516	0	3,833	0	0.0%	0	0.0%	0	0.0%
Experimental Work	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gelatin	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Hygrometers	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Recruiting - Armed Forces	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shovels - Power	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Snow Making Machines	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers	11	4,528	0	3,833	0	0.0%	0	0.0%	0	0.0%
Balls - Glass	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Boxes - Metal	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chillers - Liquid	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chlorinators	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Colocation Services	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Color Cards	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electrostatic Painting	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Libraries - Institutional	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Life Raft Inflation Equipment	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ranges & Ovens - Wholesale & Manufacturers	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tractor Work	10	4,537	0	3,833	0	0.0%	0	0.0%	0	0.0%
Asates	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Assayers Supplies	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chimneys - Prefabricated	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Collapsible Tubes	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Financial Consultants - No License Required	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mayonnaise & Salad Dressings	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Naval Stores	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oils - Road	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Thread Protector	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Records - Phono - Manufacturers Equipment & Supplies	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Safety Cans	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Thermocouples	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tilling	9	4,554	0	3,833	0	0.0%	0	0.0%	0	0.0%
Anchors - Expansion	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Auditory Training Equipment	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Consignment Service - Furniture	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cylinders - Hydrostatic Testing	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Geologists Supplies	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Leather Finishes	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Metals - Clad	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Motion Picture Technicians	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%

**US and Canada BBB  
2011 Statistics  
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Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Neckwear - Wholesale & Manufacturers	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rubber Bands	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shoe Trees	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Static Controls	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wait Staff	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Welding Inspectors	8	4,573	0	3,833	0	0.0%	0	0.0%	0	0.0%
Airport Designers	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Batching Equipment	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Caissons - Structural	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Check Room Service	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cotton Goods Brokers	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cotton Picking Machinery	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Crutches	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Discotheques	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Excelsior	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts - Raw Materials	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Industrial Painting	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Seeds	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Joint Compounds	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rubber - Crude	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Soffit & Fascia	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sweaters	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tennis Court Resurfacing	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vibrators - Industrial	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Supplies & Parts	7	4,594	0	3,833	0	0.0%	0	0.0%	0	0.0%
Boxes - Used	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Charity - Child Sponsorship	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Christian Science Practitioners	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cottonseed Products	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dumbwaiters	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Floor Resurfacing	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fuses - Electric	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Glass ? Tempered	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Grease Pumping	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ice Sculptures	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Methproofing	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ship Wreckers	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Squash Courts - Private	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stock Yards	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Synagogues	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Touch Screen Equipment	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Waterbeds - Service & Repair	6	4,617	0	3,833	0	0.0%	0	0.0%	0	0.0%
Anti-Fogging Compounds	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Boilers - Rental	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Brake Shoe Bonding & Exchanging	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chalkboards	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concrete Mixers - Renting	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Doors - Commercial	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dynamometers	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Furnace Cleaning	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Gavels	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lamp Shades - Cleaning & Repairing	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Supplies & Parts	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Myotherapy	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pet Kenneling Services	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Printers - Cellophane, Foil	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rectifiers - Electric	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shafting	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shortening	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ski Lift Equipment	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tin	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Titanium	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wood Products - Sawdust & Shavings	5	4,637	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bridge Clubs	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
China & Glassware - Renting	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chucks	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Clay	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coils - Fin	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concrete Vibrators	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Couplings	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dyers - Industrial	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Job Lot Merchandise	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Macaroni	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Monorail Systems	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oceanographers	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe - Used	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pipe Thawing	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pivots - Precision Instrument	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Planetariums	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pulleys	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sanitariums	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ship Cleaning	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Zinc Oxide	4	4,665	0	3,833	0	0.0%	0	0.0%	0	0.0%
Automobile Pre-Paid Maintenance Plans	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Coat Fronts	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Concert Performers	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Diaries	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Drill Presses	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Leadership Development	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens - Wholesale & Manufacturers	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Mill Machinery	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pistons	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rods - Threaded	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Sound Level Testing - Industrial	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Stump Grinding	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Titling Service - Television & Motion Pictures	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Winding Machinery	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer	3	4,689	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aerial Lift - Repair & Maintenance	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%

US and Canada BBB  
2011 Statistics  
Sorted by Complaints

Industry Description	Inquiries	Rank by Inquiries	Complaints	Complaint Rank	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable to Pursue	%
Babbitting	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Building Envelope Restoration	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Butter	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dials	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electrolyzers	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fare Registers & Meters	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Flock Manufacturers & Processors	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Folding Machines	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Geochemists	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ignition Interlock Devices	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Jai-Alai Exhibitions	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Perforated Materials	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Radio Direction Finders	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Shoe Machinery	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Solvents - Reclaiming	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wall Bed Manufacturer	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wine Bar	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Wire Strippers	2	4,712	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aircraft Fixed Based Operator	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Anodes	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Aprons - Industrial	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Art - Painted Oil Portraits	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Beer Coil Cleaning Equipment	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Boxes - Wire Bound	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Bridge Instruction	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Broaching	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Burlap	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cardboard	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chamois Skins	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Chewing Gum	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dehydrating Equipment	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dining Car Builders	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dog Daycare	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Dressmakers Supplies	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
E-Mail Marketing	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Electroforming	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Flanges	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Floats - Parade	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Floor Removal, Resurfacing and Refinishing	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Fruits - Glass	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Glass Rods & Tubing	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Guards - Machine	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Handkerchiefs	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Household Management	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Ladders - Renting	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Lath	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Livestock Spraying	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Mezzanines & Platforms	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Needles	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oil Hole Covers	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oils - Animal & Fish	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oils - Cutting	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Oils - Hydrogenated	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Pins Cotter, Taper	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rollers	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Rulers & Yardsticks	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Slicing Machines	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Steeples & Spires	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tin ware	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Umbrellas - Repairing	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Universal Joints	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Vials	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment - Maintenance	1	4,735	0	3,833	0	0.0%	0	0.0%	0	0.0%