

US and Canada BBB 2024 Statistics

Code	Industry Classification	Reviews	Rank by Reviews	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
	Total	1,703,806		1,337,391		1,056,157	78.97%	260,444	19.47%	20,790	1.55%
25045-050	1031 Exchange	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
89400-100	4 Wheel Drive Service	9	2948	10	2635	4	40.00%	6	60.00%	0	0.00%
80001-000	Abrasives	8	3033	3	3529	1	33.33%	0	0.00%	2	66.67%
80002-000	Absorbents	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
20001-000	Abstracters	1	4228	4	3314	3	75.00%	1	25.00%	0	0.00%
60788-300	Access Control Systems	19	2395	5	3145	5	100.00%	0	0.00%	0	0.00%
85318-100	Accessory Dwelling Unit (ADU) Builder	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
60003-000	Accident Reconstruction Service	4	3533	1	4187	0	0.00%	0	0.00%	1	100.00%
50798-000	Accordions	71	1456	35	1688	3	8.57%	3	8.57%	29	82.86%
60005-000	Accountants	1,943	185	365	438	245	67.12%	99	27.12%	21	5.75%
60004-000	Accountants - Certified Public	363	600	174	718	105	60.34%	66	37.93%	3	1.72%
60005-100	Accounting - Forensic	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80003-000	Accounting & Bookkeeping Machines	54	1636	2	3803	1	50.00%	0	0.00%	1	50.00%
60005-101	Accounting Services	429	539	215	627	85	39.53%	125	58.14%	5	2.33%
80005-000	Acids	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60971-200	ACLS Certification	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10001-000	Acoustical Consultants	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80006-000	Acoustical Materials	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60987-100	Acquisitions	11	2805	9	2705	6	66.67%	3	33.33%	0	0.00%
60306-100	Acting & Voice Over Training	48	1728	34	1709	2	5.88%	32	94.12%	0	0.00%
60008-000	Acupressure	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60007-000	Acupuncturists	25	2184	16	2259	10	62.50%	6	37.50%	0	0.00%
80008-000	Adhesives & Glues	0	4751	6	3008	6	100.00%	0	0.00%	0	0.00%
20002-000	Adjusters	98	1250	63	1262	46	73.02%	17	26.98%	0	0.00%
20002-100	Adjusters - Public	684	392	143	811	114	79.72%	25	17.48%	4	2.80%
60787-000	Administrative Services	453	517	287	518	196	68.29%	31	10.80%	60	20.91%
77400-000	Administrators - Class Action Settlement	105	1214	307	491	286	93.16%	21	6.84%	0	0.00%
60009-000	Adoption Services	43	1803	11	2557	4	36.36%	7	63.64%	0	0.00%
85364-000	Adult & Continuing Education	297	689	77	1129	43	55.84%	31	40.26%	3	3.90%
44002-000	Adult Care	20	2343	7	2887	2	28.57%	5	71.43%	0	0.00%
65037-000	Adult Entertainment	266	735	196	658	90	45.92%	100	51.02%	6	3.06%
65135-000	Adult Foster Care	19	2395	4	3314	4	100.00%	0	0.00%	0	0.00%
65037-100	Adult Novelties	97	1255	109	949	47	43.12%	57	52.29%	5	4.59%
90018-000	Advance Fee Loan Brokers	43	1803	71	1174	1	1.41%	40	56.34%	30	42.25%
44000-000	Advertising	264	737	189	676	111	58.73%	73	38.62%	5	2.65%
60013-000	Advertising - Direct Mail	147	1037	173	722	130	75.14%	40	23.12%	3	1.73%
30003-000	Advertising - Directory & Guide	288	707	312	483	263	84.29%	45	14.42%	4	1.28%
60014-000	Advertising - Indoor	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60079-000	Advertising - Internet	372	588	350	450	311	88.86%	35	10.00%	4	1.14%
60017-100	Advertising - Mobile	115	1165	256	560	245	95.70%	11	4.30%	0	0.00%
60015-000	Advertising - Motion Picture	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60016-000	Advertising - Newspaper	3	3702	20	2077	6	30.00%	14	70.00%	0	0.00%
60017-000	Advertising - Outdoor	12	2732	7	2887	5	71.43%	2	28.57%	0	0.00%
60018-000	Advertising - Periodical	12	2732	25	1934	14	56.00%	10	40.00%	1	4.00%
60019-000	Advertising - Radio	7	3138	5	3145	5	100.00%	0	0.00%	0	0.00%
60020-000	Advertising - Shoppers Guides	5	3387	7	2887	0	0.00%	7	100.00%	0	0.00%
60021-000	Advertising - Telephone	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60024-000	Advertising - Television	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
60025-000	Advertising - Transit & Transportation	7	3138	4	3314	2	50.00%	2	50.00%	0	0.00%
60010-000	Advertising Agencies & Counselors	250	764	150	781	92	61.33%	55	36.67%	3	2.00%
80010-000	Advertising Specialties	521	471	169	731	130	76.92%	37	21.89%	2	1.18%
00100-000	Aerial Applicators	0	4751	0	4715	0	0.00%	0	0.00%	0	0.00%
30004-000	Aerospace Industries	12	2732	6	3008	4	66.67%	2	33.33%	0	0.00%

US and Canada BBB 2024 Statistics

60026-000	Aerospace Research & Development	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60965-500	Aesthetician Schools	0	4751	5	3145	3	60.00%	2	40.00%	0	0.00%
60473-700	Affiliate Marketing	89	1309	51	1399	27	52.94%	20	39.22%	4	7.84%
10035-210	Aging In Place Contractor	22	2286	0	4715	0	0.00%	0	0.00%	0	0.00%
00102-000	Agricultural Consultants	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
00103-000	Agricultural Services	48	1728	51	1399	15	29.41%	35	68.63%	1	1.96%
05103-000	Agricultural Waste Management	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
61007-100	AIDS Clinic	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70516-000	Air Ambulance Service	12	2732	20	2077	19	95.00%	1	5.00%	0	0.00%
10002-000	Air Balancing	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80012-000	Air Brushes	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70501-000	Air Cargo & Package Express Service	25	2184	24	1963	6	25.00%	18	75.00%	0	0.00%
80190-100	Air Compressors	19	2395	20	2077	13	65.00%	7	35.00%	0	0.00%
10182-300	Air conditioning & Heating Contractors - Commercial	442	526	147	795	109	74.15%	34	23.13%	4	2.72%
21013-000	Air conditioning & Heating Contractors - Commercial	9	2948	12	2481	3	25.00%	9	75.00%	0	0.00%
10182-200	Air conditioning & Heating Contractors - Residential	2,305	162	671	285	547	81.52%	119	17.73%	5	0.75%
10003-000	Air Conditioning Contractors & Systems	11,949	22	2,384	101	1,903	79.82%	448	18.79%	33	1.38%
50001-000	Air Conditioning Equipment - Room Units	214	837	170	728	131	77.06%	37	21.76%	2	1.18%
60027-000	Air Conditioning Repair	522	469	141	818	78	55.32%	57	40.43%	6	4.26%
80014-000	Air Conditioning Supplies & Parts	36	1919	36	1665	20	55.56%	16	44.44%	0	0.00%
60028-000	Air Conditioning Systems - Cleaning	29	2075	13	2411	6	46.15%	3	23.08%	4	30.77%
70502-000	Air Courier Service	6	3246	6	3008	1	16.67%	5	83.33%	0	0.00%
10004-000	Air Curtains & Screens	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60312-100	Air Duct Cleaning	1,243	263	244	581	86	35.25%	146	59.84%	12	4.92%
60312-300	Air Duct Repair	17	2482	4	3314	1	25.00%	3	75.00%	0	0.00%
60312-200	Air Duct Systems	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%
30005-000	Air Fragrances	43	1803	58	1321	52	89.66%	6	10.34%	0	0.00%
30764-000	Air Pollution Control	0	4751	4	3314	1	25.00%	3	75.00%	0	0.00%
80016-000	Air Pollution Measuring Equipment & Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80013-000	Air Purifying & Cleaning Systems & Equipment	330	636	148	790	84	56.76%	62	41.89%	2	1.35%
30764-100	Air Quality Service	62	1532	9	2705	5	55.56%	4	44.44%	0	0.00%
70503-000	Aircraft & Aircraft Equipment - Testing	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
50002-000	Aircraft Brokers	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
70504-000	Aircraft Charter, Rental & Lease	27	2121	49	1424	30	61.22%	14	28.57%	5	10.20%
50003-000	Aircraft Dealers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
70505-000	Aircraft Ferrying & Transporting Service	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
65000-000	Aircraft Fixed Based Operator	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80017-000	Aircraft Ground Support & Service Equipment	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
80018-000	Aircraft Instruments	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30007-000	Aircraft Manufacturers	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
80019-000	Aircraft Parts & Supplies	16	2516	14	2361	2	14.29%	12	85.71%	0	0.00%
70506-000	Aircraft Schools	7	3138	3	3529	0	0.00%	2	66.67%	1	33.33%
70508-000	Aircraft Servicing & Maintenance	4	3533	10	2635	6	60.00%	4	40.00%	0	0.00%
70511-000	Airlines	4,388	73	14,708	17	11,580	78.73%	3,002	20.41%	126	0.86%
70512-000	Airlines - Ticket Agencies	2,094	178	296	509	195	65.88%	97	32.77%	4	1.35%
60031-000	Airlines - Training Schools	17	2482	4	3314	1	25.00%	3	75.00%	0	0.00%
44003-000	Airplanes	8	3033	5	3145	3	60.00%	2	40.00%	0	0.00%
80021-000	Airport Equipment & Supplies	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
60640-100	Airport Parking Reservations	60	1557	73	1163	52	71.23%	20	27.40%	1	1.37%
70513-000	Airport Transportation	161	983	48	1446	29	60.42%	19	39.58%	0	0.00%
70514-000	Airports	31	2030	49	1424	20	40.82%	29	59.18%	0	0.00%
60033-000	Alcoholism Info & Treatment Centers	26	2153	33	1730	15	45.45%	14	42.42%	4	12.12%
60033-100	Alcoholism Treatment	93	1282	14	2361	11	78.57%	3	21.43%	0	0.00%
50005-000	All-Terrain Vehicles - ATVs	255	753	285	521	165	57.89%	111	38.95%	9	3.16%
60034-000	Alterations - Clothing	76	1400	53	1374	28	52.83%	25	47.17%	0	0.00%
85346-000	Alternative Medicine	193	879	49	1424	18	36.73%	27	55.10%	4	8.16%
60035-000	Alternators & Generators - Auto Repair	18	2443	14	2361	7	50.00%	7	50.00%	0	0.00%
50006-000	Alternators & Generators - Retail	22	2286	11	2557	5	45.45%	6	54.55%	0	0.00%

US and Canada BBB 2024 Statistics

80023-000	Aluminum	13	2676	19	2116	14	73.68%	5	26.32%	0	0.00%
30009-000	Aluminum Fabricators	56	1613	20	2077	10	50.00%	9	45.00%	1	5.00%
80024-000	Aluminum Products	13	2676	9	2705	5	55.56%	4	44.44%	0	0.00%
60758-100	Alzheimer Care, Information & Treatment	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
70515-000	Ambulance Service	227	811	533	350	464	87.05%	67	12.57%	2	0.38%
30010-000	Ambulances & Hearses	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
50007-000	Ammunition	135	1076	96	1011	25	26.04%	64	66.67%	7	7.29%
50008-000	Ammunition & Reload Equipment & Supplies	49	1716	11	2557	6	54.55%	5	45.45%	0	0.00%
44004-000	Ammunition & Weapons	313	664	120	899	74	61.67%	45	37.50%	1	0.83%
50009-000	Ammunition Reloading	6	3246	6	3008	2	33.33%	4	66.67%	0	0.00%
50010-000	Amplifiers	7	3138	16	2259	9	56.25%	7	43.75%	0	0.00%
60036-000	Amusement Devices	9	2948	8	2786	4	50.00%	4	50.00%	0	0.00%
30012-000	Amusement Park Equipment	1	4228	3	3529	1	33.33%	0	0.00%	2	66.67%
60037-000	Amusement Parks & Places	444	524	1,213	176	949	78.24%	250	20.61%	14	1.15%
50012-000	Anchors - Marine	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70517-000	Animal & Wildlife Removal	133	1087	46	1486	16	34.78%	30	65.22%	0	0.00%
85332-000	Animal Breeders	68	1480	42	1560	18	42.86%	21	50.00%	3	7.14%
00105-000	Animal Brokers & Dealers - Zoo, Circus	14	2636	3	3529	2	66.67%	1	33.33%	0	0.00%
70517-300	Animal Food Manufacturer	2	3937	8	2786	7	87.50%	1	12.50%	0	0.00%
00106-000	Animal Health Products	55	1620	46	1486	31	67.39%	15	32.61%	0	0.00%
00107-000	Animal Hospitals	622	416	668	286	573	85.78%	94	14.07%	1	0.15%
00108-000	Animal Insemination - Artificial	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
00106-100	Animal Online Drug & Prescription Services	8	3033	6	3008	5	83.33%	1	16.67%	0	0.00%
00109-100	Animal Registration	15	2572	21	2039	15	71.43%	6	28.57%	0	0.00%
00109-000	Animal Registration & Identification	1,109	284	94	1023	94	100.00%	0	0.00%	0	0.00%
00110-101	Animal Rescue Relocation	159	992	52	1386	28	53.85%	24	46.15%	0	0.00%
00110-000	Animal Shelters	114	1171	38	1630	11	28.95%	23	60.53%	4	10.53%
70518-000	Animal Transporting - Zoo, Circus	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
70517-100	Animals - Nuisance Control - Trapping	33	1976	22	2017	9	40.91%	12	54.55%	1	4.55%
60038-000	Animation Mechanics - Display, Sign	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
20033-000	Annuities	162	980	43	1541	27	62.79%	15	34.88%	1	2.33%
60932-000	Answering Services	65	1500	49	1424	42	85.71%	7	14.29%	0	0.00%
50013-000	Antennas	190	886	101	988	60	59.41%	41	40.59%	0	0.00%
55547-000	Antiques	38	1891	38	1630	23	60.53%	14	36.84%	1	2.63%
50014-000	Antiques - Dealers	595	433	43	1541	25	58.14%	17	39.53%	1	2.33%
60039-000	Antiques - Repair & Restore	41	1837	12	2481	4	33.33%	8	66.67%	0	0.00%
50015-000	Antiques - Reproductions	5	3387	4	3314	0	0.00%	4	100.00%	0	0.00%
60235-040	Antivirus software	7	3138	6	3008	0	0.00%	0	0.00%	6	100.00%
60040-000	Apartment Finding & Rental Service	413	546	563	329	322	57.19%	229	40.67%	12	2.13%
60041-000	Apartment Sharing Service	8	3033	9	2705	2	22.22%	6	66.67%	1	11.11%
60042-000	Apartments	4,944	63	8,395	35	3,772	44.93%	4,469	53.23%	154	1.83%
96000-910	Apostille	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60236-200	App Developers	33	1976	99	1000	40	40.40%	57	57.58%	2	2.02%
44006-100	Appliance Repair	3,366	102	1,691	136	538	31.82%	1,105	65.35%	48	2.84%
44006-000	Appliances	1,611	212	2,603	94	2,273	87.32%	292	11.22%	38	1.46%
60043-100	Appliances - Installation	192	882	37	1646	14	37.84%	19	51.35%	4	10.81%
50016-000	Appliances - Major - Dealers	2,247	167	2,098	116	1,775	84.60%	217	10.34%	106	5.05%
50017-000	Appliances - Major - Parts & Supplies	2,581	142	1,707	135	1,620	94.90%	85	4.98%	2	0.12%
50766-000	Appliances - Major - Rent & Lease	36	1919	55	1350	44	80.00%	11	20.00%	0	0.00%
60043-000	Appliances - Major - Service & Repair	2,741	135	1,039	191	686	66.03%	343	33.01%	10	0.96%
80029-000	Appliances - Major - Wholesale & Manufacturers	1,691	201	3,601	73	3,534	98.14%	61	1.69%	6	0.17%
50018-000	Appliances - Small - Dealers	156	1002	216	626	145	67.13%	59	27.31%	12	5.56%
60044-000	Appliances - Small - Service & Repair	435	532	158	757	88	55.70%	68	43.04%	2	1.27%
50019-000	Appliances - Small - Supplies & Parts	85	1326	70	1180	44	62.86%	26	37.14%	0	0.00%
80030-000	Appliances - Small - Wholesale & Manufacturers	182	906	501	362	472	94.21%	28	5.59%	1	0.20%
50016-001	Appliances - Used	94	1273	92	1030	35	38.04%	50	54.35%	7	7.61%
60932-100	Appointment Setting Service	48	1728	69	1193	67	97.10%	1	1.45%	1	1.45%
66000-100	Appraisal - Jewelry	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

66000-000	Appraisal - Management	16	2516	11	2557	9	81.82%	2	18.18%	0	0.00%
60045-000	Appraisers	95	1268	67	1214	42	62.69%	25	37.31%	0	0.00%
60046-000	Appraisers - Antiques	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60047-000	Apprenticeship Programs	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50020-000	Aprons - Domestic & Fancy	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
00111-000	Aquaculture	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
50021-000	Aquariums - Dealers	78	1374	29	1820	17	58.62%	12	41.38%	0	0.00%
60049-000	Aquariums - Lease & Maintenance	9	2948	7	2887	5	71.43%	2	28.57%	0	0.00%
60050-000	Aquariums - Public	12	2732	19	2116	6	31.58%	13	68.42%	0	0.00%
80031-000	Aquariums - Wholesale & Manufacturers	5	3387	4	3314	3	75.00%	1	25.00%	0	0.00%
60075-153	Arbitration Lawyers	12	2732	3	3529	0	0.00%	3	100.00%	0	0.00%
60051-000	Arbitration Services	1,078	288	23	1991	18	78.26%	3	13.04%	2	8.70%
60052-000	Arboretums	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60052-100	Arborist	143	1051	17	2220	10	58.82%	7	41.18%	0	0.00%
60927-010	Arcade	24	2214	29	1820	10	34.48%	19	65.52%	0	0.00%
30240-010	Arch Supports	77	1390	51	1399	51	100.00%	0	0.00%	0	0.00%
60053-000	Archaeologists	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50022-000	Archery Equipment & Supplies	14	2636	28	1847	10	35.71%	18	64.29%	0	0.00%
60055-000	Archery Ranges	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50022-100	Archery Supplies	1	4228	1	4187	0	0.00%	0	0.00%	1	100.00%
60057-000	Architects	62	1532	46	1486	18	39.13%	26	56.52%	2	4.35%
60056-000	Architectural & Construction Specs	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
60058-000	Armatures - Service & Sales	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
44007-000	Armor	1	4228	5	3145	5	100.00%	0	0.00%	0	0.00%
30015-000	Armored Car Manufacturing	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60059-000	Armored Car Service	12	2732	16	2259	5	31.25%	11	68.75%	0	0.00%
30765-000	Armories	9	2948	27	1869	23	85.19%	4	14.81%	0	0.00%
50024-000	Army & Navy Goods	6	3246	7	2887	3	42.86%	4	57.14%	0	0.00%
76000-000	Aromatherapy & Essential Oils	63	1522	36	1665	12	33.33%	24	66.67%	0	0.00%
60060-100	Art - Painted Oil Portraits	24	2214	18	2163	11	61.11%	7	38.89%	0	0.00%
44008-000	Art and Culture	81	1349	235	599	23	9.79%	199	84.68%	13	5.53%
60060-010	Art Dealers	236	789	19	2116	9	47.37%	10	52.63%	0	0.00%
60060-000	Art Galleries, Dealers & Consultants	113	1174	54	1360	37	68.52%	16	29.63%	1	1.85%
60060-020	Art Gallery	26	2153	54	1360	20	37.04%	32	59.26%	2	3.70%
60062-000	Art Instruction & Schools	16	2516	17	2220	7	41.18%	10	58.82%	0	0.00%
30016-000	Art Metal Work	62	1532	50	1416	2	4.00%	44	88.00%	4	8.00%
60063-000	Art Organizations & Information	21	2317	27	1869	13	48.15%	14	51.85%	0	0.00%
50026-000	Art Restoration & Conservation	25	2184	1	4187	1	100.00%	0	0.00%	0	0.00%
50027-000	Art Supplies	43	1803	60	1297	26	43.33%	34	56.67%	0	0.00%
30017-000	Artificial Breasts	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
50028-000	Artificial Flowers, Plants & Trees	11	2805	13	2411	7	53.85%	6	46.15%	0	0.00%
60235-030	Artificial Intelligence	78	1374	133	848	58	43.61%	61	45.86%	14	10.53%
50028-100	Artificial Plants	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
00156-100	Artificial Rock Scapes	53	1650	3	3529	0	0.00%	3	100.00%	0	0.00%
50028-200	Artificial Trees	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30020-000	Artificial Turf	184	899	66	1227	29	43.94%	36	54.55%	1	1.52%
60065-200	Artist - Makeup	153	1014	234	601	40	17.09%	191	81.62%	3	1.28%
55527-000	Artists	57	1598	47	1469	12	25.53%	27	57.45%	8	17.02%
60065-000	Artists - Commercial	7	3138	4	3314	0	0.00%	0	0.00%	4	100.00%
60066-000	Artists - Fine Art	59	1570	4	3314	1	25.00%	3	75.00%	0	0.00%
60064-000	Artists Agents	13	2676	19	2116	19	100.00%	0	0.00%	0	0.00%
30022-000	Asbestos & Asbestos Products	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60067-000	Asbestos Consulting & Testing	19	2395	3	3529	1	33.33%	2	66.67%	0	0.00%
10005-000	Asbestos Removal Service	78	1374	20	2077	13	65.00%	7	35.00%	0	0.00%
30023-000	Asphalt	498	486	233	602	85	36.48%	138	59.23%	10	4.29%
80032-000	Asphalt Mixing Equipment	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80032-100	Asphalt Repair	54	1636	27	1869	7	25.93%	19	70.37%	1	3.70%
21203-000	Asphalt Roofing	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

60069-000	Assembly & Fabricating Service	27	2121	8	2786	5	62.50%	3	37.50%	0	0.00%
20053-210	Asset Based Lending	143	1051	470	379	454	96.60%	15	3.19%	1	0.21%
71300-000	Asset Evaluators	11	2805	6	3008	1	16.67%	0	0.00%	5	83.33%
71300-010	Asset Management	24	2214	17	2220	3	17.65%	13	76.47%	1	5.88%
71300-100	Asset Recovery	394	560	66	1227	46	69.70%	19	28.79%	1	1.52%
44009-000	Assets	8	3033	6	3008	1	16.67%	5	83.33%	0	0.00%
61002-100	Assisted Living & Adult Family Homes	262	739	128	866	71	55.47%	54	42.19%	3	2.34%
61002-000	Assisted Living Centers & Adult Family Homes	103	1222	39	1611	20	51.28%	19	48.72%	0	0.00%
60070-000	Association Management	813	349	638	298	571	89.50%	64	10.03%	3	0.47%
80502-100	Association Publications	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60071-000	Associations	318	654	396	421	359	90.66%	29	7.32%	8	2.02%
60072-000	Astrologers	40	1855	60	1297	3	5.00%	45	75.00%	12	20.00%
80034-000	Astronomical Instruments	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
55100-000	Athletic Apparel	184	899	361	442	227	62.88%	128	35.46%	6	1.66%
60073-000	Athletic Organizations	749	366	144	808	123	85.42%	19	13.19%	2	1.39%
60077-000	Attorney Advertising	7	3138	33	1730	3	9.09%	28	84.85%	2	6.06%
21015-000	Attorneys & Lawyers	42	1821	43	1541	24	55.81%	18	41.86%	1	2.33%
60075-000	Attorneys & Lawyers	15,110	14	3,148	79	1,996	63.41%	951	30.21%	201	6.39%
60075-101	Attorneys & Lawyers - Family	454	516	255	565	224	87.84%	29	11.37%	2	0.78%
60075-108	Attorneys & Lawyers - Business Law/Corporation/Partnership	96	1264	53	1374	25	47.17%	27	50.94%	1	1.89%
60075-103	Attorneys & Lawyers - Environmental	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-122	Attorneys & Lawyers - Immigration & Naturalization	137	1071	66	1227	36	54.55%	29	43.94%	1	1.52%
60075-104	Attorneys & Lawyers - Mass Torts	9	2948	1	4187	0	0.00%	1	100.00%	0	0.00%
60075-107	Attorneys & Lawyers - Traffic Law	80	1358	11	2557	10	90.91%	1	9.09%	0	0.00%
60075-149	Attorneys & Lawyers - 3rd Party Workers Compensation Claims	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60075-126	Attorneys & Lawyers - Adoption	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60075-115	Attorneys & Lawyers - Appellate	703	386	3	3529	2	66.67%	1	33.33%	0	0.00%
60075-112	Attorneys & Lawyers - Bankruptcy	685	391	171	724	108	63.16%	63	36.84%	0	0.00%
60075-116	Attorneys & Lawyers - Bankruptcy & Taxes	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60075-141	Attorneys & Lawyers - Civil	45	1769	18	2163	12	66.67%	6	33.33%	0	0.00%
60075-133	Attorneys & Lawyers - Collaborative Divorce	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-128	Attorneys & Lawyers - Collections Law	339	627	497	366	428	86.12%	62	12.47%	7	1.41%
60075-148	Attorneys & Lawyers - Construction Accidents	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-102	Attorneys & Lawyers - Consumer Fraud	82	1345	6	3008	5	83.33%	1	16.67%	0	0.00%
60075-117	Attorneys & Lawyers - Criminal	253	757	101	988	29	28.71%	23	22.77%	49	48.51%
60075-118	Attorneys & Lawyers - Divorce	193	879	38	1630	20	52.63%	17	44.74%	1	2.63%
60075-134	Attorneys & Lawyers - DUI	54	1636	9	2705	8	88.89%	1	11.11%	0	0.00%
60075-100	Attorneys & Lawyers - Elder Law	22	2286	9	2705	5	55.56%	4	44.44%	0	0.00%
60075-142	Attorneys & Lawyers - Eminent Domain	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-119	Attorneys & Lawyers - Employment & Workers Compensation	67	1488	19	2116	12	63.16%	7	36.84%	0	0.00%
60075-120	Attorneys & Lawyers - Employment Litigation	16	2516	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-121	Attorneys & Lawyers - Estate Planning	261	741	45	1509	21	46.67%	24	53.33%	0	0.00%
60075-136	Attorneys & Lawyers - Home Owners Associations	7	3138	5	3145	2	40.00%	3	60.00%	0	0.00%
60075-131	Attorneys & Lawyers - Insurance Law	42	1821	82	1093	81	98.78%	1	1.22%	0	0.00%
60075-145	Attorneys & Lawyers - Intellectual Property	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
60075-140	Attorneys & Lawyers - Juvenile	4	3533	3	3529	2	66.67%	1	33.33%	0	0.00%
60075-150	Attorneys & Lawyers - Landlord/Tenant	18	2443	8	2786	4	50.00%	4	50.00%	0	0.00%
60075-146	Attorneys & Lawyers - Legal Malpractice	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
60075-138	Attorneys & Lawyers - Lemon law	30	2056	8	2786	8	100.00%	0	0.00%	0	0.00%
60075-123	Attorneys & Lawyers - Litigation	1,165	274	74	1155	52	70.27%	22	29.73%	0	0.00%
60075-124	Attorneys & Lawyers - Mediation & Arbitration	12	2732	8	2786	6	75.00%	2	25.00%	0	0.00%
60075-139	Attorneys & Lawyers - Medical Malpractice	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-109	Attorneys & Lawyers - Mesothelioma	16	2516	5	3145	5	100.00%	0	0.00%	0	0.00%
60075-147	Attorneys & Lawyers - Nursing Home Neglect	9	2948	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-113	Attorneys & Lawyers - Patent	12	2732	3	3529	2	66.67%	1	33.33%	0	0.00%
60075-125	Attorneys & Lawyers - Personal Injury & Property Damage	1,373	241	359	443	293	81.62%	63	17.55%	3	0.84%
60075-105	Attorneys & Lawyers - Product Liability	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60075-106	Attorneys & Lawyers - Real Estate	107	1202	23	1991	15	65.22%	8	34.78%	0	0.00%

US and Canada BBB 2024 Statistics

60075-144	Attorneys & Lawyers - Securities	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-151	Attorneys & Lawyers - Short Sale	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60075-127	Attorneys & Lawyers - Social Security & Disability	378	580	12	2481	10	83.33%	2	16.67%	0	0.00%
60075-111	Attorneys & Lawyers - Tax	589	435	62	1275	46	74.19%	16	25.81%	0	0.00%
60075-114	Attorneys & Lawyers - Trademark	18	2443	5	3145	4	80.00%	1	20.00%	0	0.00%
60075-110	Attorneys & Lawyers - Wills, Trust & Probate	38	1891	15	2309	8	53.33%	7	46.67%	0	0.00%
60075-143	Attorneys & Lawyers - Workers Compensation	65	1500	4	3314	3	75.00%	1	25.00%	0	0.00%
60074-000	Attorneys Referral Service	136	1074	105	968	67	63.81%	38	36.19%	0	0.00%
60076-000	Attorneys Service Bureaus	21	2317	36	1665	4	11.11%	32	88.89%	0	0.00%
60088-100	Auction Supplies	1	4228	7	2887	1	14.29%	6	85.71%	0	0.00%
60088-000	Auctioneers	662	401	586	315	445	75.94%	135	23.04%	6	1.02%
60089-000	Audiologists	314	663	42	1560	26	61.90%	15	35.71%	1	2.38%
60090-000	Audio-Visual Consultants	35	1939	18	2163	9	50.00%	8	44.44%	1	5.56%
50030-000	Audio-Visual Equipment - Dealers	294	693	440	397	325	73.86%	112	25.45%	3	0.68%
60091-000	Audio-Visual Equipment - Rent & Lease	8	3033	7	2887	4	57.14%	3	42.86%	0	0.00%
60092-000	Audio-Visual Equipment - Service & Repair	10	2882	20	2077	3	15.00%	17	85.00%	0	0.00%
50031-000	Audio-Visual Equipment - Supplies & Parts	4	3533	5	3145	2	40.00%	3	60.00%	0	0.00%
80036-000	Audio-Visual Equipment - Wholesale & Manufacturers	44	1785	18	2163	3	16.67%	15	83.33%	0	0.00%
60093-000	Audio-Visual Production Services	362	603	55	1350	49	89.09%	6	10.91%	0	0.00%
60106-100	Auto - Emissions Testing	3	3702	9	2705	3	33.33%	6	66.67%	0	0.00%
60107-800	Auto - Fleet Maintenance	12	2732	7	2887	5	71.43%	2	28.57%	0	0.00%
60107-900	Auto - Fleet Service	101	1235	111	939	93	83.78%	18	16.22%	0	0.00%
50032-000	Auto & Truck Brokers	330	636	115	916	60	52.17%	48	41.74%	7	6.09%
60095-100	Auto Accessories	736	371	626	304	303	48.40%	296	47.28%	27	4.31%
60000-000	Auto Air Conditioning	36	1919	21	2039	10	47.62%	11	52.38%	0	0.00%
50033-000	Auto Air Conditioning Equipment	51	1686	9	2705	6	66.67%	3	33.33%	0	0.00%
50034-000	Auto Alarms & Security Systems	41	1837	49	1424	25	51.02%	24	48.98%	0	0.00%
50035-000	Auto Appraisers	566	446	33	1730	27	81.82%	6	18.18%	0	0.00%
80038-000	Auto Auctions	302	679	308	487	206	66.88%	85	27.60%	17	5.52%
60094-000	Auto Body Repair & Painting	2,510	146	2,256	105	1,433	63.52%	793	35.15%	30	1.33%
80039-000	Auto Body Shop Equipment & Sup	54	1636	70	1180	24	34.29%	40	57.14%	6	8.57%
80043-100	Auto Boosting Services	7	3138	3	3529	1	33.33%	2	66.67%	0	0.00%
50036-000	Auto Bumpers, Guards & Grilles	15	2572	46	1486	10	21.74%	25	54.35%	11	23.91%
60095-000	Auto Customizing	217	828	183	692	75	40.98%	106	57.92%	2	1.09%
50040-100	Auto Dealers - Buying Co-Op	28	2095	33	1730	11	33.33%	22	66.67%	0	0.00%
50037-000	Auto Dealers - Antique & Classic	155	1007	82	1093	45	54.88%	36	43.90%	1	1.22%
50038-000	Auto Dealers - Custom Design & Replica	15	2572	16	2259	7	43.75%	9	56.25%	0	0.00%
80039-100	Auto Dealers - Hybrid Vehicles	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50039-000	Auto Dealers - New Cars	24,044	7	31,044	3	24,524	79.00%	6,390	20.58%	130	0.42%
50040-200	Auto Dealers - Online	1,382	240	2,104	115	2,079	98.81%	18	0.86%	7	0.33%
50040-000	Auto Dealers - Used Cars	20,489	12	17,751	12	11,869	66.86%	5,566	31.36%	316	1.78%
60096-000	Auto Detailing	876	328	984	199	551	56.00%	414	42.07%	19	1.93%
60097-000	Auto Diagnostic Service	202	859	294	512	280	95.24%	14	4.76%	0	0.00%
30024-010	Auto Distributor	12	2732	12	2481	4	33.33%	8	66.67%	0	0.00%
60309-101	Auto Driving School	487	494	333	462	169	50.75%	152	45.65%	12	3.60%
50041-000	Auto Electric Equipment	95	1268	206	642	198	96.12%	8	3.88%	0	0.00%
60098-000	Auto Electric Service	41	1837	15	2309	4	26.67%	11	73.33%	0	0.00%
55504-000	Auto Equipment	22	2286	30	1796	9	30.00%	20	66.67%	1	3.33%
20013-100	Auto Financing	648	406	1,297	170	1,215	93.68%	73	5.63%	9	0.69%
50042-000	Auto Floor Coverings	25	2184	16	2259	11	68.75%	5	31.25%	0	0.00%
50006-100	Auto Generators	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
60099-000	Auto Hand & Foot Controls	3	3702	7	2887	6	85.71%	0	0.00%	1	14.29%
60105-100	Auto Headlight Restoration	44	1785	7	2887	2	28.57%	5	71.43%	0	0.00%
60100-000	Auto Inspection Stations	74	1423	55	1350	35	63.64%	19	34.55%	1	1.82%
60988-000	Auto Listing Service	3,030	115	92	1030	46	50.00%	45	48.91%	1	1.09%
60997-101	Auto Lube & Oil - Mobile	109	1194	106	964	63	59.43%	43	40.57%	0	0.00%
60101-000	Auto Machine Shops	53	1650	37	1646	16	43.24%	19	51.35%	2	5.41%
30024-000	Auto Manufacturers & Distributors	1,668	205	8,421	34	7,124	84.60%	1,296	15.39%	1	0.01%

US and Canada BBB 2024 Statistics

30024-100	Auto Manufacturers & Distributors - Specialty Body	6	3246	5	3145	5	100.00%	0	0.00%	0	0.00%
80040-000	Auto Manufacturers Equipment & Supplies	22	2286	46	1486	16	34.78%	30	65.22%	0	0.00%
80046-000	Auto Metal & Equipment - Distribution & Manufacturing	35	1939	66	1227	49	74.24%	16	24.24%	1	1.52%
80046-100	Auto Metal Manufacturers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60094-200	Auto Paint - Mobile	17	2482	6	3008	4	66.67%	2	33.33%	0	0.00%
60094-100	Auto Paintless Dent Repair	234	794	46	1486	22	47.83%	24	52.17%	0	0.00%
55528-000	Auto Parts	2,414	152	1,678	137	776	46.25%	815	48.57%	87	5.18%
80041-400	Auto Parts - Antique	876	328	17	2220	13	76.47%	4	23.53%	0	0.00%
80041-100	Auto Parts & Supplies - Custom Wheels/Rims	64	1512	60	1297	41	68.33%	19	31.67%	0	0.00%
50043-000	Auto Parts & Supplies - New	10,357	30	3,738	69	3,235	86.54%	478	12.79%	25	0.67%
80041-300	Auto Parts & Supplies - Rebuilt	17	2482	28	1847	14	50.00%	13	46.43%	1	3.57%
80041-200	Auto Parts & Supplies - Used	479	497	283	525	143	50.53%	125	44.17%	15	5.30%
80041-000	Auto Parts & Supplies - Used & Rebuilt	683	394	396	421	282	71.21%	109	27.53%	5	1.26%
80042-000	Auto Parts & Supplies - Wholesale & Manufacturers	178	917	190	673	109	57.37%	69	36.32%	12	6.32%
80043-000	Auto Perform, Race & Sport Equipment	200	862	173	722	127	73.41%	45	26.01%	1	0.58%
50044-000	Auto Race Cars	8	3033	8	2786	1	12.50%	5	62.50%	2	25.00%
50045-000	Auto Radios & Stereos - Sales & Repair	79	1365	81	1103	49	60.49%	32	39.51%	0	0.00%
80044-000	Auto Radios & Stereos - Wholesale & Manufacturers	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
87500-000	Auto Registration	313	664	175	717	87	49.71%	87	49.71%	1	0.57%
60102-000	Auto Renting & Leasing	6,061	50	13,245	18	12,527	94.58%	701	5.29%	17	0.13%
60107-700	Auto Repair - Maintenance	393	562	307	491	152	49.51%	150	48.86%	5	1.63%
60107-000	Auto Repair - Mobile	649	405	269	545	140	52.04%	119	44.24%	10	3.72%
60107-600	Auto Repair - Power Steering	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60107-400	Auto Repair - Shocks	0	4751	2	3803	1	50.00%	0	0.00%	1	50.00%
60107-300	Auto Repair - Steering & Suspension	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
60107-200	Auto Repair - Suspension	8	3033	10	2635	4	40.00%	6	60.00%	0	0.00%
60107-500	Auto Repair - Tune-Up	10	2882	14	2361	7	50.00%	7	50.00%	0	0.00%
60107-100	Auto Repair - Vintage	11	2805	6	3008	2	33.33%	4	66.67%	0	0.00%
60990-000	Auto Repair - Windshield, Glass Shops	1,019	299	1,012	195	905	89.43%	104	10.28%	3	0.30%
60103-000	Auto Repair & Service	8,313	38	8,800	31	4,137	47.01%	4,536	51.55%	127	1.44%
60103-200	Auto Repair & Service - Airbags	10	2882	2	3803	0	0.00%	2	100.00%	0	0.00%
60103-100	Auto Repair & Service - Diesel	163	977	104	974	61	58.65%	42	40.38%	1	0.96%
80045-000	Auto Repair & Service - Equipment & Supplies	29	2075	40	1602	10	25.00%	30	75.00%	0	0.00%
60104-000	Auto Repairing - Foreign	106	1208	78	1125	46	58.97%	30	38.46%	2	2.56%
60105-000	Auto Restoration	93	1282	75	1144	30	40.00%	39	52.00%	6	8.00%
85347-000	Auto Salvage Yards	232	801	86	1066	36	41.86%	46	53.49%	4	4.65%
60108-000	Auto Seat Covers, Tops & Upholstery	55	1620	29	1820	11	37.93%	17	58.62%	1	3.45%
60995-000	Auto Service - Rust proofing Shops	27	2121	24	1963	21	87.50%	3	12.50%	0	0.00%
60994-000	Auto Service - Sound Systems Sales & Service	91	1296	110	945	73	66.36%	37	33.64%	0	0.00%
60991-000	Auto Service - Specialty Parts	115	1165	67	1214	49	73.13%	17	25.37%	1	1.49%
60993-000	Auto Service - Steam Cleaning	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60996-000	Auto Service - Window Tinting	216	830	205	645	61	29.76%	140	68.29%	4	1.95%
60112-200	Auto Service Contract Companies	8,721	35	2,587	95	2,491	96.29%	88	3.40%	8	0.31%
60997-000	Auto Services	3,365	103	3,057	81	2,550	83.42%	493	16.13%	14	0.46%
60997-100	Auto Services - Oil & Lube	346	619	870	225	780	89.66%	90	10.34%	0	0.00%
60106-000	Auto Smog Inspection	42	1821	43	1541	18	41.86%	25	58.14%	0	0.00%
60109-000	Auto Sunroofs	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
60110-000	Auto Transporters & Drive-Away Companies	8,466	37	1,081	187	689	63.74%	379	35.06%	13	1.20%
60111-000	Auto Upholstery Cleaning	8	3033	6	3008	1	16.67%	5	83.33%	0	0.00%
60112-300	Auto Warranty Plans	4,713	68	2,807	89	2,404	85.64%	342	12.18%	61	2.17%
60112-000	Auto Warranty Processing Service	742	369	467	383	455	97.43%	10	2.14%	2	0.43%
60112-100	Auto Warranty Service	2,280	163	737	270	449	60.92%	266	36.09%	22	2.99%
60988-100	Auto Wholesale	15	2572	10	2635	4	40.00%	6	60.00%	0	0.00%
80047-000	Auto Wrecking	105	1214	82	1093	38	46.34%	41	50.00%	3	3.66%
50046-000	Autograph Dealers	15	2572	24	1963	16	66.67%	8	33.33%	0	0.00%
80049-000	Automated Teller Machines	11	2805	49	1424	24	48.98%	25	51.02%	0	0.00%
50221-102	Automatic Door Installation	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60113-000	Automation Consultants	6	3246	7	2887	2	28.57%	5	71.43%	0	0.00%

US and Canada BBB 2024 Statistics

80050-100	Automation Systems	39	1872	68	1203	15	22.06%	50	73.53%	3	4.41%
80050-000	Automation Systems & Equipment	37	1903	91	1038	77	84.62%	14	15.38%	0	0.00%
50039-100	Automobile Dealers - Imported Cars	83	1337	114	922	84	73.68%	30	26.32%	0	0.00%
60112-400	Automobile Pre-Paid Maintenance Plans	10	2882	14	2361	6	42.86%	8	57.14%	0	0.00%
60096-100	Automobile Reconditioned Detailing	17	2482	8	2786	6	75.00%	2	25.00%	0	0.00%
70530-100	Automotive Lift Repair	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
55528-200	Automotive Lights	9	2948	34	1709	19	55.88%	15	44.12%	0	0.00%
80011-300	Automotive Paint Protection	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
21057-000	Automotive Transmission Repair	4	3533	9	2705	6	66.67%	3	33.33%	0	0.00%
60114-000	Aviation Consultants	0	4751	2	3803	0	0.00%	1	50.00%	1	50.00%
65114-000	Aviation Services	35	1939	21	2039	11	52.38%	10	47.62%	0	0.00%
86000-000	Awards - Production & Engraving	22	2286	7	2887	3	42.86%	2	28.57%	2	28.57%
50047-000	Awnings & Canopies	317	657	149	785	65	43.62%	81	54.36%	3	2.01%
30025-000	Axles	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
80051-000	Baby Accessories - Wholesale & Manufacturers	6	3246	7	2887	3	42.86%	4	57.14%	0	0.00%
60115-000	Baby Accessories & Services	642	410	568	322	324	57.04%	177	31.16%	67	11.80%
50048-100	Baby Car Seats, Carriages & Strollers	9	2948	31	1777	20	64.52%	11	35.48%	0	0.00%
50048-000	Baby Carriages & Strollers	11	2805	15	2309	8	53.33%	7	46.67%	0	0.00%
50049-000	Baby Foods	31	2030	26	1904	2	7.69%	23	88.46%	1	3.85%
50050-000	Baby Formula Service	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60115-010	Baby Services	28	2095	81	1103	70	86.42%	11	13.58%	0	0.00%
85372-000	Backflow Prevention Devices & Services	8	3033	2	3803	2	100.00%	0	0.00%	0	0.00%
85337-000	Backflow Testing	11	2805	2	3803	2	100.00%	0	0.00%	0	0.00%
85293-020	Background Checks	290	704	429	406	370	86.25%	52	12.12%	7	1.63%
70524-200	Backpacks	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
80052-000	Bacteria Control Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30028-000	Badges	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
30029-000	Badges - Manufacturer Supplies	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50051-000	Bagels	15	2572	18	2163	5	27.78%	13	72.22%	0	0.00%
30030-000	Bags - Burlap, Canvas & Cotton	4	3533	8	2786	2	25.00%	6	75.00%	0	0.00%
30031-000	Bags - Paper	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30032-000	Bags - Plastic	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
60119-000	Bail Bonds	196	874	68	1203	36	52.94%	30	44.12%	2	2.94%
50052-000	Bakers - Retail	104	1217	108	954	48	44.44%	58	53.70%	2	1.85%
80055-000	Bakers - Wholesale	9	2948	13	2411	7	53.85%	6	46.15%	0	0.00%
30033-000	Bakers Equipment	0	4751	6	3008	1	16.67%	5	83.33%	0	0.00%
30034-000	Bakers Supplies	8	3033	6	3008	1	16.67%	5	83.33%	0	0.00%
30034-010	Bakery	183	901	154	770	63	40.91%	89	57.79%	2	1.30%
70519-000	Balloons - Manned	11	2805	19	2116	5	26.32%	8	42.11%	6	31.58%
50053-000	Balloons - Novelty & Toy	5	3387	2	3803	0	0.00%	1	50.00%	1	50.00%
60278-200	Ballroom Dance Instruction	55	1620	2	3803	0	0.00%	2	100.00%	0	0.00%
60122-000	Ballrooms	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80059-000	Balls Steel, Bronze, Ceramic	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50054-000	Bamboo & Bamboo Products	2	3937	6	3008	1	16.67%	5	83.33%	0	0.00%
61092-010	Band	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80061-000	Bank Equipment & Supplies	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
20003-100	Banking Services	806	352	3,725	71	3,580	96.11%	140	3.76%	5	0.13%
65077-000	Bankruptcy Assistance & Services	20	2343	30	1796	24	80.00%	5	16.67%	1	3.33%
65078-000	Bankruptcy Counseling - Federally Certified	47	1744	7	2887	7	100.00%	0	0.00%	0	0.00%
20003-000	Banks	8,101	39	23,871	6	23,059	96.60%	771	3.23%	41	0.17%
50269-100	Banners	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%
50055-000	Banquet Facilities	30	2056	41	1578	16	39.02%	24	58.54%	1	2.44%
30035-100	Bar - Fixtures	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60123-000	Bar Coding Service	27	2121	15	2309	5	33.33%	10	66.67%	0	0.00%
30035-000	Bar Manufacturer	3	3702	3	3529	3	100.00%	0	0.00%	0	0.00%
80062-000	Bar Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50056-000	Barbecue	16	2516	44	1525	39	88.64%	5	11.36%	0	0.00%
50057-000	Barbecue Equipment & Supplies	169	953	235	599	149	63.40%	84	35.74%	2	0.85%

US and Canada BBB 2024 Statistics

60124-000	Barber Schools	21	2317	10	2635	7	70.00%	3	30.00%	0	0.00%
80063-100	Barber Supplies	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
60125-000	Barbers	243	777	74	1155	29	39.19%	41	55.41%	4	5.41%
80063-000	Barbers Equipment & Supplies	22	2286	21	2039	16	76.19%	5	23.81%	0	0.00%
70520-000	Barge Lines	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
80064-000	Barn Equipment	2	3937	2	3803	1	50.00%	0	0.00%	1	50.00%
80064-010	Barndominium	13	2676	8	2786	2	25.00%	6	75.00%	0	0.00%
80065-000	Barrels & Drums	2	3937	10	2635	5	50.00%	5	50.00%	0	0.00%
80066-000	Barrels & Drums - Equipment & Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
30037-000	Barricades	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
50643-000	Bars & Taverns	181	909	142	814	52	36.62%	85	59.86%	5	3.52%
60126-100	Bartending Instruction	41	1837	3	3529	2	66.67%	1	33.33%	0	0.00%
60126-000	Bartending Service	81	1349	18	2163	7	38.89%	11	61.11%	0	0.00%
60127-000	Barter & Trade Exchanges	44	1785	215	627	31	14.42%	184	85.58%	0	0.00%
55659-000	Baseball	2	3937	5	3145	4	80.00%	1	20.00%	0	0.00%
60128-000	Baseball Batting Ranges	5	3387	6	3008	5	83.33%	1	16.67%	0	0.00%
50058-000	Baseball Cards & Sports Memorabilia	151	1022	205	645	163	79.51%	40	19.51%	2	0.98%
60129-000	Baseball Clubs	11	2805	45	1509	31	68.89%	14	31.11%	0	0.00%
10035-100	Basement - Contractors	328	640	31	1777	25	80.65%	4	12.90%	2	6.45%
10035-101	Basement - Finishing	158	996	15	2309	10	66.67%	5	33.33%	0	0.00%
10177-100	Basement - Remodeling	70	1466	19	2116	6	31.58%	11	57.89%	2	10.53%
10171-100	Basement Waterproofing	1,144	278	145	802	119	82.07%	25	17.24%	1	0.69%
60130-000	Basketball Clubs	8	3033	27	1869	13	48.15%	13	48.15%	1	3.70%
50059-000	Baskets - Retail	2	3937	4	3314	2	50.00%	2	50.00%	0	0.00%
85380-000	Bat Removal	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
80070-000	Batching Equipment	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
30038-200	Bath Liners	9	2948	16	2259	16	100.00%	0	0.00%	0	0.00%
60131-000	Bathing Beaches	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44012-000	Bathroom	183	901	12	2481	6	50.00%	4	33.33%	2	16.67%
50060-000	Bathroom Accessories	63	1522	116	911	88	75.86%	28	24.14%	0	0.00%
21019-000	Bathroom Remodelers	6	3246	4	3314	2	50.00%	2	50.00%	0	0.00%
10177-101	Bathroom Remodeling	3,084	114	568	322	429	75.53%	107	18.84%	32	5.63%
10177-104	Bathroom Remodeling - Walk-In Tubs	432	535	127	873	118	92.91%	9	7.09%	0	0.00%
60132-000	Baths	2,376	156	213	632	208	97.65%	5	2.35%	0	0.00%
50061-000	Baths - Equipment & Supplies	36	1919	50	1416	20	40.00%	28	56.00%	2	4.00%
30038-100	Bathtub Refinishing	135	1076	69	1193	37	53.62%	29	42.03%	3	4.35%
30038-000	Bathtubs & Sinks - Repair & Refinish	48	1728	39	1611	19	48.72%	19	48.72%	1	2.56%
55558-000	Batteries	96	1264	83	1089	61	73.49%	20	24.10%	2	2.41%
30039-000	Batteries - Dry Cell - Wholesale & Manufacturers	21	2317	20	2077	7	35.00%	13	65.00%	0	0.00%
50062-000	Batteries - Storage-Retail	52	1666	43	1541	15	34.88%	28	65.12%	0	0.00%
80071-000	Batteries - Storage-Wholesale & Manufacturers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
50063-000	Battery Charging Equipment	6	3246	34	1709	29	85.29%	5	14.71%	0	0.00%
50064-100	Battery Repair	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50064-000	Battery Repairing & Rebuilding	3	3702	6	3008	1	16.67%	5	83.33%	0	0.00%
80072-000	Battery Supplies	122	1129	169	731	131	77.51%	37	21.89%	1	0.59%
30039-100	Battery Wholesale	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50326-210	BB Guns	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
50065-000	Beads	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
80073-000	Bearings	8	3033	5	3145	4	80.00%	1	20.00%	0	0.00%
44013-000	Beauty	4,727	67	815	240	706	86.63%	102	12.52%	7	0.86%
60134-100	Beauty Consultant	35	1939	43	1541	11	25.58%	28	65.12%	4	9.30%
60978-000	Beauty Pageants	22	2286	7	2887	4	57.14%	2	28.57%	1	14.29%
60134-000	Beauty Salons	738	370	790	253	306	38.73%	398	50.38%	86	10.89%
60135-000	Beauty Schools	166	968	143	811	79	55.24%	64	44.76%	0	0.00%
80075-000	Beauty Supplies & Equipment	800	355	754	263	364	48.28%	322	42.71%	68	9.02%
60136-000	Bed & Breakfast	60	1557	85	1074	38	44.71%	38	44.71%	9	10.59%
60650-104	Bed Bug Inspection Service	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60650-102	Bed Bug Removal	119	1145	12	2481	9	75.00%	3	25.00%	0	0.00%

US and Canada BBB 2024 Statistics

50067-000	Bedding	1,023	298	242	588	132	54.55%	109	45.04%	1	0.41%
50069-200	Beds - Electric & Adjustable	35	1939	112	936	18	16.07%	94	83.93%	0	0.00%
50069-000	Beds - Retail	1,775	196	543	341	512	94.29%	28	5.16%	3	0.55%
80077-000	Beds - Wholesale & Manufacturers	15	2572	10	2635	4	40.00%	6	60.00%	0	0.00%
80076-000	Bedsprads - Wholesale & Manufacturers	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
85000-000	Bee Removal	10	2882	5	3145	2	40.00%	3	60.00%	0	0.00%
00112-000	Beekeepers	15	2572	4	3314	2	50.00%	2	50.00%	0	0.00%
80078-000	Beekeepers Supplies	8	3033	6	3008	3	50.00%	3	50.00%	0	0.00%
50070-000	Beer & Ale - Retail	234	794	27	1869	12	44.44%	15	55.56%	0	0.00%
80079-000	Beer & Ale - Wholesale	8	3033	34	1709	28	82.35%	6	17.65%	0	0.00%
30042-000	Beer Dispensing & Cleaning Equipment - Repair	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30041-000	Beer Dispensing & Cooling Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50071-000	Beer Home Brewing Equipment & Supplies	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
72101-000	Beer, Ale, Wine & Spirits Service	80	1358	36	1665	9	25.00%	26	72.22%	1	2.78%
75300-000	Behavioral Education Services	40	1855	23	1991	14	60.87%	9	39.13%	0	0.00%
80081-000	Belting & Supplies	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80470-010	Belts	4	3533	5	3145	0	0.00%	5	100.00%	0	0.00%
30043-000	Benches & Work Tables	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
96000-400	Benefit Corporation	18	2443	6	3008	1	16.67%	5	83.33%	0	0.00%
25020-000	Benefit Insurance Software	25	2184	70	1180	68	97.14%	2	2.86%	0	0.00%
90000-000	Better Business Bureaus	278	723	303	501	4	1.32%	3	0.99%	296	97.69%
80083-000	Beverage Dispensers	145	1043	258	558	176	68.22%	82	31.78%	0	0.00%
85084-100	Beverage Distribution	22	2286	14	2361	4	28.57%	10	71.43%	0	0.00%
80084-000	Beverages	46	1755	120	899	95	79.17%	23	19.17%	2	1.67%
85084-000	Beverages - Wholesale & Distribution	8	3033	23	1991	5	21.74%	18	78.26%	0	0.00%
50072-000	Bibles	8	3033	5	3145	2	40.00%	3	60.00%	0	0.00%
50074-000	Bicycle - Dealers	254	755	320	473	177	55.31%	130	40.63%	13	4.06%
50073-100	Bicycle Racks	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
50073-000	Bicycle Racks & Security Systems	0	4751	8	2786	8	100.00%	0	0.00%	0	0.00%
60138-000	Bicycles - Renting	42	1821	190	673	156	82.11%	34	17.89%	0	0.00%
50075-000	Bicycles - Repair	10	2882	21	2039	7	33.33%	14	66.67%	0	0.00%
80085-000	Bicycles - Wholesale & Manufacturers	44	1785	60	1297	28	46.67%	32	53.33%	0	0.00%
60139-000	Bid Report Service	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60140-000	Bill Paying Service	788	358	716	275	705	98.46%	8	1.12%	3	0.42%
50076-000	Billiard Equipment & Supplies	22	2286	13	2411	5	38.46%	7	53.85%	1	7.69%
60141-000	Billiard Parlors	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
50076-100	Billiard Table Repair	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
60142-000	Billing Service	964	308	1,049	190	956	91.13%	87	8.29%	6	0.57%
60028-100	Bin Cleaning	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
80086-100	Bindings	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
70654-000	Bingo & Gaming Halls	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
50078-000	Binoculars	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
30045-000	Bins	3	3702	6	3008	2	33.33%	4	66.67%	0	0.00%
85159-000	Bio - Chemicals	5	3387	3	3529	3	100.00%	0	0.00%	0	0.00%
60143-000	Biofeedback Therapists	5	3387	7	2887	4	57.14%	3	42.86%	0	0.00%
55687-000	Biohazard Cleanup	55	1620	4	3314	2	50.00%	2	50.00%	0	0.00%
30046-000	Biological Products	1	4228	8	2786	4	50.00%	4	50.00%	0	0.00%
85160-000	Biomedical Products - Research	12	2732	6	3008	4	66.67%	2	33.33%	0	0.00%
60488-110	Biotechnology	33	1976	41	1578	33	80.49%	8	19.51%	0	0.00%
50786-000	Bird & Wildlife Supply Shops	7	3138	2	3803	2	100.00%	0	0.00%	0	0.00%
60144-000	Bird Barriers, Repellents & Controls	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
50079-000	Bird Feeders & Houses	19	2395	33	1730	29	87.88%	4	12.12%	0	0.00%
60145-000	Birth Centers	9	2948	9	2705	4	44.44%	5	55.56%	0	0.00%
60146-000	Birth Control Information Centers	235	791	139	824	139	100.00%	0	0.00%	0	0.00%
72100-000	Bistro	14	2636	13	2411	4	30.77%	9	69.23%	0	0.00%
60147-000	Blacksmiths	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50080-000	Blankets	114	1171	206	642	24	11.65%	177	85.92%	5	2.43%
10007-000	Blasting Contractors	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

30047-000	Bleachers & Grandstands	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50705-100	Blinds	2,344	158	275	533	207	75.27%	65	23.64%	3	1.09%
50705-200	Blinds - Cleaning	9	2948	1	4187	1	100.00%	0	0.00%	0	0.00%
60148-000	Blood Banks & Centers	64	1512	146	800	118	80.82%	20	13.70%	8	5.48%
30048-000	Blowers & Blower Systems	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
10081-300	Blown Insulation	51	1686	0	4715	0	0.00%	0	0.00%	0	0.00%
60971-050	BLS Certification	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00153-101	Boarding - Horses	24	2214	9	2705	3	33.33%	5	55.56%	1	11.11%
60150-000	Boarding Houses	6	3246	6	3008	2	33.33%	4	66.67%	0	0.00%
60152-000	Boat - Charter	48	1728	29	1820	17	58.62%	12	41.38%	0	0.00%
60153-000	Boat - Excursion	0	4751	8	2786	6	75.00%	2	25.00%	0	0.00%
30049-000	Boat Builders	27	2121	57	1334	30	52.63%	26	45.61%	1	1.75%
70521-000	Boat Cleaning	8	3033	5	3145	2	40.00%	3	60.00%	0	0.00%
65700-000	Boat Club	28	2095	15	2309	3	20.00%	12	80.00%	0	0.00%
50081-000	Boat Covers, Tops & Upholstery	19	2395	8	2786	6	75.00%	2	25.00%	0	0.00%
50082-000	Boat Dealers	159	992	136	835	81	59.56%	55	40.44%	0	0.00%
50083-100	Boat Equipment	17	2482	18	2163	12	66.67%	6	33.33%	0	0.00%
50083-000	Boat Equipment & Supplies	69	1471	30	1796	11	36.67%	19	63.33%	0	0.00%
70522-000	Boat Launching	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70527-100	Boat Lifts	5	3387	3	3529	3	100.00%	0	0.00%	0	0.00%
30050-010	Boat Painting	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70524-000	Boat Renting & Leasing	57	1598	61	1285	24	39.34%	37	60.66%	0	0.00%
30050-000	Boat Repair	169	953	113	931	58	51.33%	52	46.02%	3	2.65%
70525-000	Boat Storage	9	2948	10	2635	7	70.00%	3	30.00%	0	0.00%
70526-000	Boat Transporting	8	3033	9	2705	6	66.67%	3	33.33%	0	0.00%
50081-200	Boat Upholstery	8	3033	8	2786	1	12.50%	6	75.00%	1	12.50%
70527-000	Boat Yards	5	3387	3	3529	1	33.33%	2	66.67%	0	0.00%
60154-000	Boating Instruction	27	2121	5	3145	2	40.00%	3	60.00%	0	0.00%
60154-100	Boating Instruction - Canoe & Kayak	1	4228	8	2786	1	12.50%	7	87.50%	0	0.00%
44014-000	Boats	38	1891	60	1297	44	73.33%	14	23.33%	2	3.33%
80075-100	Body Care Products	108	1201	447	390	404	90.38%	43	9.62%	0	0.00%
60965-410	Body Contouring	16	2516	16	2259	8	50.00%	3	18.75%	5	31.25%
73500-000	Body Waxing Services	61	1542	71	1174	21	29.58%	50	70.42%	0	0.00%
10008-100	Boiler Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80090-000	Boilers - New & Used	5	3387	3	3529	1	33.33%	2	66.67%	0	0.00%
10008-000	Boilers - Repair & Cleaning	9	2948	6	3008	3	50.00%	3	50.00%	0	0.00%
80092-100	Boilers - Sales & Service	23	2256	6	3008	3	50.00%	3	50.00%	0	0.00%
80092-000	Boilers - Supplies & Parts	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50084-000	Bolts & Nuts	21	2317	1	4187	1	100.00%	0	0.00%	0	0.00%
20067-100	Bond Brokers	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
20004-000	Bonds - Surety & Fidelity	9	2948	1	4187	1	100.00%	0	0.00%	0	0.00%
61080-000	Book, Compact Disc, & DVD Clubs	9	2948	16	2259	15	93.75%	1	6.25%	0	0.00%
30051-000	Bookbinders	2	3937	3	3529	2	66.67%	0	0.00%	1	33.33%
80094-000	Bookcases	5	3387	6	3008	6	100.00%	0	0.00%	0	0.00%
60155-000	Bookkeeping Service	387	568	117	907	54	46.15%	63	53.85%	0	0.00%
50085-000	Books - New	152	1017	293	513	223	76.11%	68	23.21%	2	0.68%
50085-100	Books - Textbooks New & Used	258	747	308	487	294	95.45%	14	4.55%	0	0.00%
50086-000	Books - Used & Rare	300	686	119	902	89	74.79%	14	11.76%	16	13.45%
80095-000	Books - Wholesale	18	2443	18	2163	13	72.22%	5	27.78%	0	0.00%
30052-000	Booths - Toll, Parking	395	559	1,223	175	900	73.59%	323	26.41%	0	0.00%
21204-000	Booting Company	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50087-000	Boots	149	1029	208	639	106	50.96%	101	48.56%	1	0.48%
80097-100	Bottle Return Depot	4	3533	4	3314	4	100.00%	0	0.00%	0	0.00%
80096-000	Bottlers Equipment & Supplies	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
55514-000	Bottles	17	2482	26	1904	5	19.23%	20	76.92%	1	3.85%
80098-000	Bottles - Wholesale & Manufacturers	7	3138	18	2163	13	72.22%	5	27.78%	0	0.00%
50481-100	Bounce Houses	90	1303	63	1262	8	12.70%	55	87.30%	0	0.00%
50089-100	Boutique - Battling Cancer Related Products	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

80099-000	Boutique Items - Wholesale & Manufacturers	6	3246	19	2116	3	15.79%	15	78.95%	1	5.26%
50089-000	Boutiques	258	747	358	444	93	25.98%	242	67.60%	23	6.42%
60156-000	Bowling	69	1471	58	1321	38	65.52%	20	34.48%	0	0.00%
50090-000	Bowling Clothes & Accessories	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
80100-000	Bowling Lane Equipment & Supplies	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50091-000	Box Lunches	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80101-000	Box Manufacturers Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30054-000	Boxes - Corrugated & Fiber	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80103-000	Boxes - Paper	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30056-000	Boxes - Plastic & Transparent	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30057-000	Boxes - Specialty & Fancy	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%
80106-000	Boxes - Wooden	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60430-200	Boxing Gym	29	2075	43	1541	17	39.53%	25	58.14%	1	2.33%
50093-000	Boys Clothing & Furnishings - Retail	444	524	42	1560	20	47.62%	22	52.38%	0	0.00%
50094-000	Braids	48	1728	62	1275	13	20.97%	45	72.58%	4	6.45%
50095-000	Braille Supplies	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60158-000	Brake Service	149	1029	231	608	161	69.70%	69	29.87%	1	0.43%
50097-000	Brake Service Equipment	2	3937	11	2557	3	27.27%	8	72.73%	0	0.00%
55529-000	Brakes	12	2732	21	2039	13	61.90%	8	38.10%	0	0.00%
30058-000	Brakes - Lining - Manufacturers & Distributors	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30059-000	Brakes - Manufacturers & Distributors	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
60539-100	Brand Development	181	909	207	641	163	78.74%	42	20.29%	2	0.97%
80108-000	Branding Equipment	5	3387	11	2557	4	36.36%	7	63.64%	0	0.00%
50098-000	Bras	173	935	134	843	109	81.34%	25	18.66%	0	0.00%
80109-000	Brass	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80111-000	Brass Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44044-010	Brazilian Jujitsu	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60971-100	Breastfeeding Supplies & Information	16	2516	30	1796	29	96.67%	1	3.33%	0	0.00%
89100-000	Brew Pub	23	2256	20	2077	10	50.00%	10	50.00%	0	0.00%
30060-000	Brewers	40	1855	104	974	89	85.58%	15	14.42%	0	0.00%
30061-000	Brewers Equipment & Supplies	20	2343	28	1847	3	10.71%	25	89.29%	0	0.00%
55537-000	Brick	44	1785	3	3529	1	33.33%	2	66.67%	0	0.00%
50100-000	Brick - Clay - Common & Face	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
50101-000	Brick - Concrete, Pumice	4	3533	5	3145	3	60.00%	2	40.00%	0	0.00%
50099-000	Brick Preservatives	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60161-000	Bridal Gown Preservation	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
50104-000	Bridal Registries	35	1939	5	3145	5	100.00%	0	0.00%	0	0.00%
50105-000	Bridal Shops	70	1466	115	916	44	38.26%	61	53.04%	10	8.70%
80113-000	Bridal Supplies - Wholesale & Manufacturing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10011-000	Bridge Builders	1	4228	3	3529	3	100.00%	0	0.00%	0	0.00%
70528-000	Bridge Operators	16	2516	40	1602	36	90.00%	4	10.00%	0	0.00%
70583-100	Broadcast Companies	34	1962	15	2309	1	6.67%	14	93.33%	0	0.00%
30064-000	Bronze	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
61049-000	Bronzing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80116-000	Broom Manufacturers Equipment & Supplies	6	3246	15	2309	15	100.00%	0	0.00%	0	0.00%
10083-100	Brush Hogging	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50108-000	Brushes	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80119-000	Buffing & Polishing Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
42000-000	Building & Development Permits	10	2882	7	2887	1	14.29%	6	85.71%	0	0.00%
44016-000	Building and Construction	375	584	121	893	49	40.50%	71	58.68%	1	0.83%
60164-000	Building Cleaning - Exterior	83	1337	6	3008	3	50.00%	3	50.00%	0	0.00%
10012-000	Building Construction Consultants	52	1666	27	1869	14	51.85%	12	44.44%	1	3.70%
10013-000	Building Contractors	1,051	293	408	417	186	45.59%	212	51.96%	10	2.45%
10014-200	Building Envelope Restoration	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60165-000	Building Inspection	491	490	12	2481	6	50.00%	6	50.00%	0	0.00%
60165-100	Building Inspection - Commercial	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50110-000	Building Materials	1,427	235	4,488	57	4,385	97.70%	103	2.30%	0	0.00%
50111-000	Building Materials - Reclaimed & Recycled	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

10080-100	Building Movers	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
10014-000	Building Restoration & Preservation	122	1129	61	1285	40	65.57%	19	31.15%	2	3.28%
10015-000	Buildings - Concrete	578	439	247	575	71	28.74%	173	70.04%	3	1.21%
50112-000	Buildings - Metal	1,071	290	160	751	136	85.00%	24	15.00%	0	0.00%
10016-000	Buildings - Pole & Post Frame	154	1012	39	1611	29	74.36%	9	23.08%	1	2.56%
50113-000	Buildings - Portable	176	928	114	922	71	62.28%	41	35.96%	2	1.75%
50114-000	Buildings - Pre - Cut, Prefab & Modular - Dealers	92	1288	47	1469	44	93.62%	3	6.38%	0	0.00%
44133-100	Bulk Water Delivery	10	2882	27	1869	22	81.48%	5	18.52%	0	0.00%
80120-000	Bulletin & Directory Boards	20	2343	46	1486	46	100.00%	0	0.00%	0	0.00%
50115-000	Bullet-Resistant Equipment	13	2676	6	3008	4	66.67%	2	33.33%	0	0.00%
26000-100	Bullion Coin Dealers	544	457	81	1103	67	82.72%	14	17.28%	0	0.00%
21206-000	Burglar Alarm Systems - Dealers, Monitoring & Service	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
60167-000	Burglar Alarm Systems - Dealers, Monitoring & Service	3,100	113	5,386	51	5,285	98.12%	55	1.02%	46	0.85%
60168-000	Burial Advisory Service	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
80121-000	Burial Vaults	2	3937	3	3529	0	0.00%	3	100.00%	0	0.00%
85344-000	Bus - Sales & Rental	20	2343	25	1934	9	36.00%	16	64.00%	0	0.00%
70529-000	Bus Lines	359	609	1,198	177	1,084	90.48%	111	9.27%	3	0.25%
70530-000	Bus Lines Ticket Agencies	244	774	35	1688	28	80.00%	7	20.00%	0	0.00%
85344-100	Bus Sales	0	4751	3	3529	2	66.67%	0	0.00%	1	33.33%
70531-000	Buses - Charter & Rental	107	1202	97	1005	46	47.42%	51	52.58%	0	0.00%
80123-000	Buses - Distributors & Manufacturers	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60169-000	Buses - Repair & Service	13	2676	24	1963	6	25.00%	11	45.83%	7	29.17%
30067-000	Bushings	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
60170-000	Business & Trade Organizations	192	882	238	595	191	80.25%	25	10.50%	22	9.24%
60171-000	Business Brokers	67	1488	40	1602	23	57.50%	15	37.50%	2	5.00%
60172-000	Business Consultants	1,629	209	535	348	295	55.14%	211	39.44%	29	5.42%
73300-000	Business Credit Builder	56	1613	41	1578	19	46.34%	22	53.66%	0	0.00%
60170-110	Business Development	76	1400	39	1611	24	61.54%	15	38.46%	0	0.00%
50117-000	Business Forms & Systems	130	1099	246	577	232	94.31%	13	5.28%	1	0.41%
20047-010	Business Loans	1,072	289	74	1155	39	52.70%	35	47.30%	0	0.00%
20086-000	Business Opportunity Companies	342	624	189	676	118	62.43%	66	34.92%	5	2.65%
88000-000	Business Plan Preparation	17	2482	8	2786	6	75.00%	2	25.00%	0	0.00%
60473-400	Business Processing Optimization	157	1000	211	634	198	93.84%	13	6.16%	0	0.00%
20087-000	Business Promotions - General	61	1542	42	1560	25	59.52%	17	40.48%	0	0.00%
60987-000	Business Services - General	1,119	282	901	217	510	56.60%	326	36.18%	65	7.21%
80126-000	Butchers Equipment & Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80128-000	Buttons - Advertising	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
50040-110	Buy Here Pay Here Auto Dealer	79	1365	110	945	71	64.55%	37	33.64%	2	1.82%
60719-000	Buying Clubs & Group Purchasing Service	471	505	1,817	133	1,810	99.61%	5	0.28%	2	0.11%
10017-000	Cabanas - Beach & Pool	4	3533	7	2887	6	85.71%	1	14.29%	0	0.00%
65733-100	Cabin, Cottage & Chalet - Rentals	240	785	168	734	133	79.17%	33	19.64%	2	1.19%
50120-200	Cabinet Doors	14	2636	34	1709	18	52.94%	10	29.41%	6	17.65%
30069-000	Cabinet Equipment & Supplies	26	2153	13	2411	6	46.15%	7	53.85%	0	0.00%
50333-100	Cabinet Hardware	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
50120-100	Cabinet Maker	262	739	45	1509	16	35.56%	25	55.56%	4	8.89%
50120-000	Cabinet Manufacturer	98	1250	84	1083	55	65.48%	29	34.52%	0	0.00%
50121-200	Cabinet Organizers	9	2948	1	4187	0	0.00%	1	100.00%	0	0.00%
10184-000	Cabinet Refinishers	120	1139	26	1904	8	30.77%	17	65.38%	1	3.85%
50121-000	Cabinets	518	473	266	549	172	64.66%	87	32.71%	7	2.63%
10155-400	Cable & Wire Harness Assembly	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10155-200	Cable Networking	16	2516	7	2887	4	57.14%	3	42.86%	0	0.00%
10018-000	Cable Splicing	0	4751	10	2635	10	100.00%	0	0.00%	0	0.00%
10155-100	Cable TV, Internet & Telephone Installation Service	149	1029	158	757	133	84.18%	25	15.82%	0	0.00%
44135-000	Cable, Internet and Radio	106	1208	90	1048	41	45.56%	49	54.44%	0	0.00%
30070-000	Cabs - Tractor, Truck	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
50122-000	Cake Decorating Equipment & Supplies	29	2075	31	1777	14	45.16%	17	54.84%	0	0.00%
80130-000	Calculators, Adding Machines & Supplies	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
50123-000	Calendars	202	859	39	1611	27	69.23%	9	23.08%	3	7.69%

US and Canada BBB 2024 Statistics

20050-200	-- Advance Fee Residential Loan Modification/Mortgage Loan Forbearance	9	2948	48	1446	0	0.00%	2	4.17%	46	95.83%
66004-000	Call Centers	76	1400	75	1144	61	81.33%	13	17.33%	1	1.33%
21063-000	Cameras	0	4751	8	2786	3	37.50%	4	50.00%	1	12.50%
30072-100	Camper Manufacturer	20	2343	23	1991	23	100.00%	0	0.00%	0	0.00%
55646-000	Campers	1	4228	13	2411	10	76.92%	3	23.08%	0	0.00%
50124-000	Campers - Dealers	75	1414	75	1144	54	72.00%	20	26.67%	1	1.33%
60175-000	Campers - Rent & Lease	55	1620	79	1117	61	77.22%	17	21.52%	1	1.27%
60176-000	Campers - Service & Repair	10	2882	10	2635	3	30.00%	7	70.00%	0	0.00%
50125-000	Campers - Supplies & Parts	4	3533	3	3529	0	0.00%	2	66.67%	1	33.33%
30072-000	Campers - Wholesale & Manufacturers	89	1309	91	1038	83	91.21%	8	8.79%	0	0.00%
60177-000	Campgrounds & RV Parks	242	781	317	476	201	63.41%	114	35.96%	2	0.63%
50126-000	Camping Equipment	93	1282	227	614	31	13.66%	196	86.34%	0	0.00%
60178-000	Camping Equipment - Renting	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
60179-000	Camps	43	1803	55	1350	33	60.00%	18	32.73%	4	7.27%
50127-000	Candle Making Supplies	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50128-000	Candles - Retail	1,316	251	198	654	139	70.20%	55	27.78%	4	2.02%
80131-000	Candles - Wholesale & Manufacturers	6	3246	4	3314	1	25.00%	2	50.00%	1	25.00%
50128-100	Candles - Wickless	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
50129-000	Candy & Confectionery - Retail	94	1273	125	882	61	48.80%	62	49.60%	2	1.60%
30076-000	Candy & Confectionery - Wholesale & Manufacturers	7	3138	13	2411	6	46.15%	7	53.85%	0	0.00%
30074-000	Candy & Confectionery Brokers	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
30075-000	Candy & Confectionery Manufacturer Equip & Supplies	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80132-000	Candy & Confectionery Manufacturers Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80133-000	Canes	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
81000-900	Cannabis	397	558	255	565	74	29.02%	177	69.41%	4	1.57%
80134-000	Canners	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30078-000	Canners Equipment & Supplies	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
70524-100	Canoe Rental & Trips	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
30079-000	Cans	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80137-000	Canvas - Wholesale & Manufacturers	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50310-230	Canvas Art	14	2636	28	1847	8	28.57%	20	71.43%	0	0.00%
80136-000	Canvas Goods	26	2153	30	1796	26	86.67%	4	13.33%	0	0.00%
50131-000	Caps & Gowns	7	3138	12	2481	11	91.67%	1	8.33%	0	0.00%
60719-100	Car Buying Service	6,487	47	222	620	196	88.29%	26	11.71%	0	0.00%
55502-000	Car Dealers	4,087	84	5,536	49	3,455	62.41%	2,010	36.31%	71	1.28%
21065-000	Car Diagnosis Shop	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60099-100	Car Foot Controls	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50036-200	Car Guards	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60102-100	Car Leasing	25	2184	19	2116	7	36.84%	12	63.16%	0	0.00%
60522-010	Car Locksmith	29	2075	12	2481	10	83.33%	2	16.67%	0	0.00%
60997-200	Car Oil	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
70533-000	Car Pool Information	6	3246	3	3529	0	0.00%	3	100.00%	0	0.00%
80359-100	Car Registers	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50040-120	Car Rental	691	390	978	200	479	48.98%	466	47.65%	33	3.37%
70562-100	Car Service	664	399	1,461	155	759	51.95%	690	47.23%	12	0.82%
50045-200	Car Stereo Repair	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60180-000	Car Wash & Polish	2,219	169	3,822	66	2,104	55.05%	1,638	42.86%	80	2.09%
50132-000	Car Wash & Polish Equipment & Supplies	25	2184	77	1129	3	3.90%	74	96.10%	0	0.00%
30082-000	Carbide Metals & Products	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
10063-100	Carbon Monoxide Detecting	15	2572	21	2039	19	90.48%	2	9.52%	0	0.00%
30083-000	Carbon Products	31	2030	51	1399	9	17.65%	42	82.35%	0	0.00%
30085-000	Carbonic Gas	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60181-000	Carburetors	12	2732	27	1869	26	96.30%	1	3.70%	0	0.00%
60788-400	Card Access Control Systems	289	706	12	2481	9	75.00%	3	25.00%	0	0.00%
65548-300	Cardio-phlebotomy Training & Certification	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
44057-000	Cards and Gifts	41	1837	66	1227	39	59.09%	26	39.39%	1	1.52%
60182-000	Career & Outplacement Counseling	111	1186	32	1756	15	46.88%	15	46.88%	2	6.25%
60182-020	Career Opportunities	15	2572	13	2411	9	69.23%	4	30.77%	0	0.00%

US and Canada BBB 2024 Statistics

85273-100	Caregivers Resources	489	491	305	499	298	97.70%	7	2.30%	0	0.00%
30086-000	Cargo & Freight Containers	1,307	253	87	1060	53	60.92%	32	36.78%	2	2.30%
80142-000	Cargo Stabilizing Devices	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50673-100	Cargo Trailers	20	2343	9	2705	1	11.11%	8	88.89%	0	0.00%
60183-000	Carnivals	2	3937	5	3145	2	40.00%	3	60.00%	0	0.00%
10019-000	Carpenters	302	679	131	856	41	31.30%	86	65.65%	4	3.05%
30089-000	Carpet & Rug Binding	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
60184-000	Carpet & Rug Cleaners	1,484	227	499	365	248	49.70%	228	45.69%	23	4.61%
60185-000	Carpet & Rug Cleaning Equipment - Rental	8	3033	9	2705	9	100.00%	0	0.00%	0	0.00%
80143-000	Carpet & Rug Cleaning Equipment& Supplies	20	2343	65	1243	62	95.38%	3	4.62%	0	0.00%
50133-000	Carpet & Rug Dealers - New	2,329	159	1,065	189	990	92.96%	71	6.67%	4	0.38%
50133-100	Carpet & Rug Dealers - Persian/Oriental Rugs	49	1716	48	1446	44	91.67%	4	8.33%	0	0.00%
50134-000	Carpet & Rug Dealers - Used	7	3138	10	2635	5	50.00%	5	50.00%	0	0.00%
80144-000	Carpet & Rug Distributors & Manufacturers	45	1769	65	1243	59	90.77%	6	9.23%	0	0.00%
60186-000	Carpet & Rug Dyers	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50135-000	Carpet & Rug Pads, Linings & Accessories	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
10021-000	Carpet & Rug Repair	55	1620	3	3529	1	33.33%	2	66.67%	0	0.00%
55578-000	Carpet and Rugs	2,528	144	135	838	105	77.78%	29	21.48%	1	0.74%
10058-400	Carpet Installation	35	1939	18	2163	8	44.44%	10	55.56%	0	0.00%
80146-000	Carpet Layers Equipment & Supplies	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
10023-000	Carports	582	436	195	660	138	70.77%	55	28.21%	2	1.03%
70534-000	Carriages - Horse	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
80148-000	Cash Registers & Supplies	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
60188-000	Casinos	507	480	747	264	536	71.75%	208	27.84%	3	0.40%
65188-000	Casinos - Online	87	1317	240	590	79	32.92%	79	32.92%	82	34.17%
60189-000	Caskets	19	2395	11	2557	5	45.45%	4	36.36%	2	18.18%
60569-100	Casting Directors	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
85332-100	Cat Breeders	175	929	67	1214	17	25.37%	41	61.19%	9	13.43%
50137-000	Catalog Showrooms	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
30091-000	Caterer Equipment & Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50138-000	Caterers	303	677	129	861	41	31.78%	82	63.57%	6	4.65%
30091-100	Catering Supplies	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
00127-010	Cattle Farm	18	2443	6	3008	4	66.67%	2	33.33%	0	0.00%
70623-100	CATV	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
10024-000	Caulking Contractors	26	2153	5	3145	5	100.00%	0	0.00%	0	0.00%
81000-800	CBD Oil	154	1012	171	724	81	47.37%	90	52.63%	0	0.00%
81000-850	CBD Products	565	447	549	338	352	64.12%	190	34.61%	7	1.28%
50738-100	Cedar Shake Roofing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50141-000	Ceiling Materials	0	4751	6	3008	3	50.00%	3	50.00%	0	0.00%
50142-000	Cell Phone & Tablet Equipment, Supplies & Repair	261	741	272	542	149	54.78%	118	43.38%	5	1.84%
70535-010	Cell Phone Accessories	133	1087	265	553	179	67.55%	83	31.32%	3	1.13%
50434-100	Cell Phone Repair	286	710	472	378	127	26.91%	218	46.19%	127	26.91%
63100-010	Cell Phones	211	844	338	458	255	75.44%	82	24.26%	1	0.30%
30092-000	Cellophane, Cell Materials & Products	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
70535-000	Cellular Telephone Service & Supplies	5,685	54	25,759	5	25,279	98.14%	467	1.81%	13	0.05%
60811-100	Cellulite Treatment - Endermologie	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50143-000	Cement - Retail	7	3138	5	3145	2	40.00%	3	60.00%	0	0.00%
80149-000	Cement - Wholesale & Manufacturers	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60192-000	Cemeteries	185	897	181	697	102	56.35%	77	42.54%	2	1.10%
80150-000	Cemetery Equipment & Supplies	2	3937	4	3314	2	50.00%	1	25.00%	1	25.00%
80150-100	Cemetery Supplies	8	3033	8	2786	3	37.50%	5	62.50%	0	0.00%
50696-010	Central Vacuum System	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30093-000	Centrifugal Machinery	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50144-000	Ceramic Products - Decorative	8	3033	3	3529	2	66.67%	1	33.33%	0	0.00%
80151-000	Ceramic Products - Industrial	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
10159-100	Ceramic Tile Dealers	8	3033	6	3008	2	33.33%	4	66.67%	0	0.00%
80730-100	Ceramic Tile Distributors	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
30094-000	Ceramics - Equipment & Supplies	3	3702	3	3529	3	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

30095-000	Cereals	2	3937	4	3314	3	75.00%	1	25.00%	0	0.00%
85319-100	Chain Link Fence Sales	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
85319-000	Chain Link Fence Sales, Service & Contractors	12	2732	7	2887	1	14.29%	5	71.43%	1	14.29%
50145-000	Chains	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
80153-100	Chair Manufacturers	2	3937	11	2557	5	45.45%	6	54.55%	0	0.00%
55586-000	Chairs	14	2636	38	1630	11	28.95%	27	71.05%	0	0.00%
80152-000	Chairs - Orthopedic & Lift	6	3246	11	2557	9	81.82%	2	18.18%	0	0.00%
60193-000	Chairs - Rent	4	3533	4	3314	1	25.00%	2	50.00%	1	25.00%
80153-000	Chairs - Wholesale & Manufacturers	62	1532	10	2635	4	40.00%	5	50.00%	1	10.00%
65733-120	Chalet rentals	71	1456	3	3529	3	100.00%	0	0.00%	0	0.00%
60194-000	Chambers Of Commerce	42	1821	11	2557	5	45.45%	5	45.45%	1	9.09%
50148-000	Charcoal	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
44018-000	Charity	181	909	60	1297	40	66.67%	20	33.33%	0	0.00%
60977-000	Charity - Advertising for Publications	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
90021-001	Charity - American Indian	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
90021-050	Charity - Animal Protection	6	3246	35	1688	22	62.86%	13	37.14%	0	0.00%
90021-100	Charity - Arts & Culture	1	4228	15	2309	9	60.00%	6	40.00%	0	0.00%
90021-300	Charity - Children & Youth	2	3937	31	1777	22	70.97%	9	29.03%	0	0.00%
90021-350	Charity - Civil Rights	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
90021-400	Charity - Community Development & Civic Organizations	4	3533	38	1630	25	65.79%	13	34.21%	0	0.00%
90021-450	Charity - Education & Literacy	2	3937	17	2220	10	58.82%	7	41.18%	0	0.00%
90021-500	Charity - Elderly	3	3702	11	2557	6	54.55%	5	45.45%	0	0.00%
90021-550	Charity - Environment	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
90021-960	Charity - Food Bank	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
90021-600	Charity - Health	8	3033	49	1424	25	51.02%	23	46.94%	1	2.04%
90021-650	Charity - Human Services (i.e. assistance to individuals & families)	16	2516	127	873	81	63.78%	45	35.43%	1	0.79%
90021-700	Charity - Law & Public Interest	4	3533	27	1869	18	66.67%	9	33.33%	0	0.00%
90021-000	Charity - Local	8	3033	47	1469	31	65.96%	15	31.91%	1	2.13%
90031-000	Charity - National	2	3937	6	3008	4	66.67%	2	33.33%	0	0.00%
90021-950	Charity - Other Charitable Organizations	5	3387	30	1796	21	70.00%	9	30.00%	0	0.00%
90021-750	Charity - Police & Firefighter Organizations	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
90021-800	Charity - Relief & Development	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
90021-850	Charity - Religious	1	4228	15	2309	12	80.00%	2	13.33%	1	6.67%
90021-900	Charity - Veterans & Military	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44003-200	Charter Services	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60195-000	Charts	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
70536-000	Chauffeur Service	17	2482	14	2361	5	35.71%	9	64.29%	0	0.00%
80154-000	Check Cashing Protection Systems	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
20005-000	Check Cashing Service	207	854	575	320	507	88.17%	62	10.78%	6	1.04%
80155-100	Check Signing Machine	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80154-110	Check Verification	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80154-100	Check Verification & Recovery Service	13	2676	8	2786	8	100.00%	0	0.00%	0	0.00%
30096-000	Checks - Printing	82	1345	62	1275	60	96.77%	2	3.23%	0	0.00%
60419-100	Cheerleading Instruction	13	2676	21	2039	10	47.62%	11	52.38%	0	0.00%
80156-000	Cheese	8	3033	7	2887	7	100.00%	0	0.00%	0	0.00%
80158-000	Chemical Cleaning - Industrial	25	2184	46	1486	29	63.04%	17	36.96%	0	0.00%
30098-000	Chemical Plant Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80159-100	Chemical Production	4	3533	4	3314	3	75.00%	1	25.00%	0	0.00%
80159-000	Chemicals	20	2343	13	2411	4	30.77%	9	69.23%	0	0.00%
30099-000	Chemists - Manufacturers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60198-000	Chess Instruction	1	4228	3	3529	3	100.00%	0	0.00%	0	0.00%
30100-000	Chewing Gum	8	3033	4	3314	0	0.00%	4	100.00%	0	0.00%
10035-600	Chicken Coop Builders	4	3533	6	3008	1	16.67%	5	83.33%	0	0.00%
60199-100	Child Care - In Home	25	2184	5	3145	1	20.00%	4	80.00%	0	0.00%
60199-101	Child Care - Infant	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
60199-000	Child Care Centers	530	465	342	455	209	61.11%	128	37.43%	5	1.46%
85348-000	Child Care Referral	9	2948	5	3145	3	60.00%	2	40.00%	0	0.00%
55541-000	Child Care Services	95	1268	41	1578	23	56.10%	18	43.90%	0	0.00%

US and Canada BBB 2024 Statistics

60540-200	Child Counselor	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
85331-200	Child Parent Development Centers	44	1785	12	2481	6	50.00%	6	50.00%	0	0.00%
55543-000	Child Safety	16	2516	0	4715	0	0.00%	0	0.00%	0	0.00%
20085-100	Child Support Enforcement	7	3138	6	3008	0	0.00%	4	66.67%	2	33.33%
85331-100	Children's Play Programs Instruction	4	3533	11	2557	3	27.27%	8	72.73%	0	0.00%
85331-000	Childrens & Family Entertainment	175	929	249	573	153	61.45%	93	37.35%	3	1.20%
50149-000	Childrens & Infants Wear - Retail	161	983	335	460	272	81.19%	60	17.91%	3	0.90%
80160-000	Childrens & Infants Wear - Wholesale & Manufacturing	9	2948	23	1991	19	82.61%	4	17.39%	0	0.00%
50085-300	Children's Books	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
80161-000	Chillers - Liquid	10	2882	18	2163	0	0.00%	18	100.00%	0	0.00%
50150-000	Chimes & Bells	2	3937	5	3145	0	0.00%	5	100.00%	0	0.00%
55523-000	Chimney	64	1512	11	2557	3	27.27%	7	63.64%	1	9.09%
10026-100	Chimney Builders	16	2516	4	3314	1	25.00%	3	75.00%	0	0.00%
10026-000	Chimney Builders & Repair	297	689	70	1180	30	42.86%	39	55.71%	1	1.43%
63100-020	Chimney Caps	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60201-000	Chimney Cleaning	508	477	116	911	50	43.10%	59	50.86%	7	6.03%
80162-000	Chimney Cleaning Equipment & Supplies	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
80163-000	Chimney Lining Materials	52	1666	2	3803	1	50.00%	0	0.00%	1	50.00%
80162-110	Chimney Service	83	1337	27	1869	13	48.15%	13	48.15%	1	3.70%
60201-100	Chimney Sweeper	117	1156	37	1646	16	43.24%	20	54.05%	1	2.70%
80166-000	China - Wholesale & Manufacturers	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60202-000	China & Crystal - Repair	12	2732	33	1730	11	33.33%	22	66.67%	0	0.00%
50151-000	China & Glassware - Retail	56	1613	27	1869	10	37.04%	14	51.85%	3	11.11%
50152-000	Chinese Food Products	15	2572	27	1869	12	44.44%	15	55.56%	0	0.00%
60204-000	Chiropractor Information Bureaus	5	3387	3	3529	0	0.00%	3	100.00%	0	0.00%
80167-100	Chiropractor Supplies	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60205-000	Chiropractors D.C.	461	511	370	435	219	59.19%	146	39.46%	5	1.35%
80167-000	Chiropractors Equipment & Supplies	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
30101-000	Chocolate & Cocoa	41	1837	63	1262	25	39.68%	36	57.14%	2	3.17%
60209-100	Christmas Decorations	8	3033	15	2309	9	60.00%	6	40.00%	0	0.00%
60209-000	Christmas Lights & Decorations	46	1755	45	1509	15	33.33%	29	64.44%	1	2.22%
00114-000	Christmas Trees	53	1650	92	1030	85	92.39%	7	7.61%	0	0.00%
30102-000	Church Furnishings	14	2636	24	1963	2	8.33%	6	25.00%	16	66.67%
80170-000	Church Supplies	4	3533	4	3314	2	50.00%	2	50.00%	0	0.00%
60210-000	Churches	57	1598	28	1847	10	35.71%	15	53.57%	3	10.71%
50154-000	Cigar & Cigarette & Tobacco Dealers - Retail	290	704	226	615	115	50.88%	77	34.07%	34	15.04%
80171-000	Cigar & Cigarette & Tobacco Dealers - Wholesale	13	2676	8	2786	1	12.50%	7	87.50%	0	0.00%
50155-000	Cigar & Cigarette Lighters	7	3138	18	2163	1	5.56%	17	94.44%	0	0.00%
50643-100	Cigar Bar	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
30103-000	Cigar, Cigarette & Tobacco Manufacturers	14	2636	18	2163	17	94.44%	0	0.00%	1	5.56%
50154-100	Cigars and Cigar Accessories	46	1755	81	1103	68	83.95%	12	14.81%	1	1.23%
30104-000	Circuit Breakers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60212-000	Circus Companies	10	2882	10	2635	8	80.00%	2	20.00%	0	0.00%
60213-000	City & Town Planners	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30106-000	Clay Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10029-000	Clean Rooms - Installation & Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80174-000	Cleaners & Dyers Equipment & Supplies	1	4228	5	3145	2	40.00%	2	40.00%	1	20.00%
80175-000	Cleaners & Dyers Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80176-000	Cleaning Compounds	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
21070-000	Cleaning Contractors	6	3246	5	3145	1	20.00%	4	80.00%	0	0.00%
66002-000	Cleaning Services	2,634	139	536	346	236	44.03%	278	51.87%	22	4.10%
66002-100	Cleaning Services - Commercial Office	345	622	26	1904	14	53.85%	12	46.15%	0	0.00%
66002-200	Cleaning Services - Estate	11	2805	2	3803	1	50.00%	1	50.00%	0	0.00%
61038-000	Cleaning Supplies	85	1326	86	1066	37	43.02%	49	56.98%	0	0.00%
61041-000	Cleaning Supplies by Internet	252	760	30	1796	10	33.33%	16	53.33%	4	13.33%
80177-000	Cleaning Systems Press, Chemical	7	3138	7	2887	5	71.43%	2	28.57%	0	0.00%
85295-010	Clear Bra	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60487-400	Clinical Trials	10	2882	12	2481	6	50.00%	6	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

60218-000	Clinics	763	362	1,156	182	748	64.71%	375	32.44%	33	2.85%
60218-400	Clinics - Cervical Vein	50	1702	68	1203	52	76.47%	16	23.53%	0	0.00%
60218-200	Clinics - Dialysis	8	3033	8	2786	1	12.50%	7	87.50%	0	0.00%
60218-300	Clinics - Pain Management	863	335	60	1297	28	46.67%	31	51.67%	1	1.67%
60218-100	Clinics - Sleep Centers	166	968	61	1285	30	49.18%	30	49.18%	1	1.64%
30107-000	Clocks - Components	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50156-000	Clocks - Dealers	20	2343	18	2163	10	55.56%	8	44.44%	0	0.00%
50157-000	Clocks - Service & Repair	103	1222	44	1525	16	36.36%	25	56.82%	3	6.82%
80178-000	Clocks - Wholesale & Manufacturers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50158-000	Closet Systems & Accessories	222	819	96	1011	70	72.92%	22	22.92%	4	4.17%
80179-000	Closures - Industrial - Protective	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
50159-000	Clothes - Consignment & Resale	488	493	1,109	186	1,056	95.22%	44	3.97%	9	0.81%
55093-000	Clothing - Retail	4,170	80	6,603	40	3,284	49.73%	3,174	48.07%	145	2.20%
60245-200	Cloud Services	35	1939	40	1602	25	62.50%	14	35.00%	1	2.50%
50160-000	Clubs	80	1358	105	968	49	46.67%	49	46.67%	7	6.67%
50161-000	Clutches	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
30371-100	CNC Machining	5	3387	5	3145	4	80.00%	1	20.00%	0	0.00%
55546-000	Coaching	167	961	46	1486	31	67.39%	15	32.61%	0	0.00%
60172-100	Coaching - Business	246	772	114	922	71	62.28%	30	26.32%	13	11.40%
60172-113	Coaching - Leadership	76	1400	26	1904	24	92.31%	2	7.69%	0	0.00%
85260-000	Coaching - Life	121	1136	32	1756	10	31.25%	16	50.00%	6	18.75%
50162-000	Coal & Coke - Retail	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
00116-000	Coal Miners & Shippers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80182-100	Coat Manufacturers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30111-100	Coatings - Powder	17	2482	8	2786	2	25.00%	6	75.00%	0	0.00%
30111-000	Coatings - Protective	157	1000	41	1578	20	48.78%	21	51.22%	0	0.00%
50163-000	Cocktail Lounges	17	2482	12	2481	4	33.33%	8	66.67%	0	0.00%
30113-000	Cocktail Mixes	14	2636	8	2786	5	62.50%	3	37.50%	0	0.00%
50164-000	Coffee & Tea	424	541	421	412	321	76.25%	90	21.38%	10	2.38%
50165-000	Coffee Break Service & Supplies	8	3033	18	2163	13	72.22%	5	27.78%	0	0.00%
80183-000	Coffee Brewing Devices	56	1613	119	902	108	90.76%	11	9.24%	0	0.00%
80184-100	Coffee Roasting	5	3387	10	2635	4	40.00%	6	60.00%	0	0.00%
80184-000	Coffee Roasting & Handling Equipment	21	2317	22	2017	11	50.00%	11	50.00%	0	0.00%
50164-010	Coffee Shop	160	986	518	354	434	83.78%	84	16.22%	0	0.00%
60224-000	Coils - Fin	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
80185-000	Coin & Bill Count,Sort,Wrap Machines	20	2343	36	1665	26	72.22%	10	27.78%	0	0.00%
50166-000	Coin Cards	34	1962	38	1630	37	97.37%	1	2.63%	0	0.00%
50167-010	Coin Collecting Supplies	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50167-000	Coin Dealers, Supplies	1,113	283	284	522	199	70.07%	74	26.06%	11	3.87%
30115-000	Coins & Tokens - Manufacturers	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
26000-000	Coins,Stamps & Precious Metals Dealer	193	879	17	2220	6	35.29%	11	64.71%	0	0.00%
50169-000	Collectibles	977	304	684	282	471	68.86%	208	30.41%	5	0.73%
60226-000	Collection Agencies	6,030	51	32,638	2	30,544	93.58%	1,400	4.29%	694	2.13%
60226-100	Collection Agencies - Government Loans	5	3387	4	3314	4	100.00%	0	0.00%	0	0.00%
30117-000	Collection Systems	52	1666	1,582	142	1,348	85.21%	117	7.40%	117	7.40%
82600-200	College Admission Counseling	18	2443	5	3145	2	40.00%	3	60.00%	0	0.00%
82600-000	College Savings Plans	16	2516	29	1820	24	82.76%	5	17.24%	0	0.00%
74000-000	Colocation Services	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60227-000	Colon Hydrotherapy - Colonic Therapy	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
30119-000	Color Separations - Offset , Photo Engraving	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60134-110	Colorist	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
30122-000	Columns	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
50170-000	Comic Books	46	1755	142	814	45	31.69%	97	68.31%	0	0.00%
44006-110	Commercial Appliance Repair	16	2516	18	2163	0	0.00%	18	100.00%	0	0.00%
55524-000	Commercial Building	7	3138	7	2887	6	85.71%	1	14.29%	0	0.00%
60226-010	Commercial Collection Agency	36	1919	314	481	312	99.36%	2	0.64%	0	0.00%
10035-030	Commercial Concrete Contractors	27	2121	6	3008	1	16.67%	5	83.33%	0	0.00%
10058-900	Commercial Flooring Services	4	3533	13	2411	1	7.69%	12	92.31%	0	0.00%

US and Canada BBB 2024 Statistics

10035-020	Commercial General Contractor	37	1903	16	2259	4	25.00%	12	75.00%	0	0.00%
10006-310	Commercial Kitchen Renovation	7	3138	1	4187	1	100.00%	0	0.00%	0	0.00%
10006-300	Commercial Kitchen Rental	2	3937	7	2887	1	14.29%	6	85.71%	0	0.00%
20047-120	Commercial Loans	101	1235	6	3008	5	83.33%	1	16.67%	0	0.00%
10095-200	Commercial Painting Contractor	99	1244	11	2557	5	45.45%	6	54.55%	0	0.00%
80811-000	Commercial Products Manufacturers	185	897	468	382	367	78.42%	97	20.73%	4	0.85%
30786-000	Commercial Products Wholesale & Distributor	188	893	164	746	135	82.32%	27	16.46%	2	1.22%
60732-120	Commercial Property Maintenance	9	2948	4	3314	0	0.00%	4	100.00%	0	0.00%
60732-110	Commercial Property Management	132	1091	129	861	73	56.59%	56	43.41%	0	0.00%
10006-320	Commercial Renovation	24	2214	7	2887	1	14.29%	6	85.71%	0	0.00%
10126-200	Commercial Roofing	503	484	95	1017	71	74.74%	23	24.21%	1	1.05%
80641-100	Commercial Sewing Machine	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50659-110	Commercial Tire Sales	18	2443	9	2705	4	44.44%	5	55.56%	0	0.00%
80746-010	Commercial Truck Repair	35	1939	25	1934	9	36.00%	16	64.00%	0	0.00%
60230-000	Commercials - Radio & Television	8	3033	2	3803	2	100.00%	0	0.00%	0	0.00%
10030-000	Commissary Contractors	39	1872	83	1089	83	100.00%	0	0.00%	0	0.00%
20007-000	Commodity Brokers	15	2572	49	1424	42	85.71%	5	10.20%	2	4.08%
20007-200	Commodity Trading Advisory Service	11	2805	25	1934	9	36.00%	13	52.00%	3	12.00%
44020-000	Communication	113	1174	307	491	294	95.77%	13	4.23%	0	0.00%
60231-000	Communication Consultants	40	1855	45	1509	20	44.44%	22	48.89%	3	6.67%
50534-000	Compact Discs, Tapes & Records - Retail	29	2075	50	1416	17	34.00%	32	64.00%	1	2.00%
30560-000	Compact Discs, Tapes, Records - Wholesale & Manufacturing	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
50171-000	Compactors - Waste - Household - Dealers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80189-000	Compactors - Waste - Industrial & Commercial	12	2732	13	2411	11	84.62%	2	15.38%	0	0.00%
30125-000	Compactors - Waste - Wholesale & Manufacturers	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60172-101	Compliance Consulting	387	568	139	824	118	84.89%	20	14.39%	1	0.72%
85349-110	Composite Decking	4	3533	9	2705	7	77.78%	2	22.22%	0	0.00%
86500-000	Composting Systems	6	3246	13	2411	7	53.85%	6	46.15%	0	0.00%
80385-200	Compression Clothing/Garments	258	747	157	762	126	80.25%	29	18.47%	2	1.27%
80190-000	Compressors	7	3138	4	3314	1	25.00%	3	75.00%	0	0.00%
68000-000	Computer Assisted Design Services	11	2805	11	2557	0	0.00%	11	100.00%	0	0.00%
60235-300	Computer Business Services	447	522	804	248	719	89.43%	81	10.07%	4	0.50%
85320-000	Computer Consultant	162	980	90	1048	66	73.33%	24	26.67%	0	0.00%
85100-000	Computer Facilities Management Services	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80191-100	Computer Manufacturers	9	2948	9	2705	2	22.22%	7	77.78%	0	0.00%
50173-100	Computer Printers Sales & Service	74	1423	70	1180	62	88.57%	8	11.43%	0	0.00%
60235-010	Computer Software	1,532	220	2,003	121	1,618	80.78%	344	17.17%	41	2.05%
60236-000	Computer Software Publishers & Developers	1,689	202	3,316	77	2,811	84.77%	456	13.75%	49	1.48%
50175-100	Computer Supplies	15	2572	25	1934	5	20.00%	20	80.00%	0	0.00%
60239-100	Computers - Forensics	324	644	47	1469	43	91.49%	4	8.51%	0	0.00%
60237-000	Computers - Bulletin Boards	3	3702	1	4187	0	0.00%	0	0.00%	1	100.00%
60238-000	Computers - Cable & Installation	9	2948	3	3529	2	66.67%	1	33.33%	0	0.00%
60245-100	Computers - Cleaning Services	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50173-000	Computers - Dealers	2,126	175	1,570	145	1,417	90.25%	139	8.85%	14	0.89%
60239-000	Computers - Disaster Recovery	10	2882	11	2557	7	63.64%	3	27.27%	1	9.09%
50174-000	Computers - Furniture	5	3387	9	2705	1	11.11%	8	88.89%	0	0.00%
60240-000	Computers - Graphics	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
60241-000	Computers - Multimedia	23	2256	27	1869	19	70.37%	6	22.22%	2	7.41%
65243-000	Computers - Network Security	30	2056	51	1399	22	43.14%	24	47.06%	5	9.80%
60242-000	Computers - Networks	302	679	1,031	192	992	96.22%	36	3.49%	3	0.29%
60246-100	Computers - Programming	22	2286	34	1709	26	76.47%	8	23.53%	0	0.00%
60243-000	Computers - Rent & Lease	8	3033	12	2481	7	58.33%	5	41.67%	0	0.00%
60244-000	Computers - Rooms - Installation & Equipment	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
65246-000	Computers - Security Equip & Systems	1,839	191	3,060	80	3,023	98.79%	32	1.05%	5	0.16%
60245-000	Computers - Service & Repair	1,188	269	317	476	164	51.74%	142	44.79%	11	3.47%
50175-000	Computers - Supplies & Parts	217	828	387	426	282	72.87%	104	26.87%	1	0.26%
60246-000	Computers - Sys Designers & Consult	104	1217	111	939	26	23.42%	84	75.68%	1	0.90%
60248-000	Computers - Training	98	1250	86	1066	72	83.72%	13	15.12%	1	1.16%

US and Canada BBB 2024 Statistics

50176-000	Computers - Used	76	1400	29	1820	28	96.55%	1	3.45%	0	0.00%
80191-000	Computers - Wholesale & Manufacturers	147	1037	651	291	590	90.63%	61	9.37%	0	0.00%
21075-000	Computers Hardware, Software & Services	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
60235-000	Computers Hardware, Software & Services	1,421	236	3,729	70	3,506	94.02%	207	5.55%	16	0.43%
60417-100	Concealed Carry Training	413	546	34	1709	33	97.06%	1	2.94%	0	0.00%
55565-000	Concert	1	4228	15	2309	3	20.00%	12	80.00%	0	0.00%
61066-000	Concert Halls	16	2516	41	1578	13	31.71%	27	65.85%	1	2.44%
60249-100	Concert Performers	5	3387	2	3803	2	100.00%	0	0.00%	0	0.00%
60881-000	Concert Promoters & Consultants	91	1296	637	299	82	12.87%	552	86.66%	3	0.47%
50673-300	Concession Trailers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50177-000	Concessionaires	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
85358-000	Concierge Services	438	529	186	687	175	94.09%	11	5.91%	0	0.00%
10032-101	Concrete - Custom	45	1769	20	2077	5	25.00%	14	70.00%	1	5.00%
80199-000	Concrete - Prestressed	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50182-000	Concrete - Ready Mixed	17	2482	26	1904	20	76.92%	5	19.23%	1	3.85%
10032-200	Concrete - Restoration, Sealing & Cleaning	51	1686	27	1869	13	48.15%	14	51.85%	0	0.00%
21077-000	Concrete - Restoration, Sealing & Cleaning	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
50178-100	Concrete - Stamped & Decorative	147	1037	47	1469	24	51.06%	23	48.94%	0	0.00%
80193-000	Concrete Aggregates	23	2256	8	2786	4	50.00%	4	50.00%	0	0.00%
30127-000	Concrete Block & Product Molding Machine	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
50178-000	Concrete Blocks & Shapes	4	3533	4	3314	2	50.00%	1	25.00%	1	25.00%
80194-000	Concrete Breaking Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10031-000	Concrete Breaking, Cutting, Sawing	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
10035-040	Concrete Cleaning	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
21079-000	Concrete Coatings	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
80195-000	Concrete Construction Forms & Accessories	20	2343	4	3314	3	75.00%	1	25.00%	0	0.00%
10032-000	Concrete Contractors	2,147	172	651	291	260	39.94%	365	56.07%	26	3.99%
80196-000	Concrete Curing & Treating Materials	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
10031-010	Concrete Cutting	24	2214	2	3803	2	100.00%	0	0.00%	0	0.00%
10031-020	Concrete Flatwork	27	2121	3	3529	1	33.33%	2	66.67%	0	0.00%
80197-000	Concrete Mixers	10	2882	9	2705	1	11.11%	8	88.89%	0	0.00%
60250-000	Concrete Mixers - Renting	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50179-000	Concrete Patching Compounds	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50180-000	Concrete Products	19	2395	17	2220	15	88.24%	2	11.76%	0	0.00%
10033-000	Concrete Pumping Service	11	2805	2	3803	0	0.00%	2	100.00%	0	0.00%
50181-000	Concrete Reinforcements	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
10031-100	Concrete Removal	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
10032-102	Concrete Repair	33	1976	8	2786	3	37.50%	5	62.50%	0	0.00%
10032-100	Concrete Repair/Leveling	97	1255	19	2116	11	57.89%	8	42.11%	0	0.00%
60250-100	Concrete Sealers	26	2153	2	3803	2	100.00%	0	0.00%	0	0.00%
10095-010	Concrete Staining	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
30129-000	Condiments & Sauces	20	2343	13	2411	4	30.77%	9	69.23%	0	0.00%
60251-000	Condominiums	100	1239	108	954	36	33.33%	66	61.11%	6	5.56%
30130-000	Conduit & Fittings	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60252-000	Conference Centers	6	3246	7	2887	6	85.71%	1	14.29%	0	0.00%
30131-000	Connectors - Electric	19	2395	27	1869	19	70.37%	8	29.63%	0	0.00%
96000-250	Conscious Business	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50183-000	Consignment Service	72	1445	54	1360	16	29.63%	31	57.41%	7	12.96%
50183-200	Consignment Service - Automobile	4	3533	3	3529	3	100.00%	0	0.00%	0	0.00%
50183-300	Consignment Service - Furniture	52	1666	167	737	57	34.13%	110	65.87%	0	0.00%
50183-100	Consignment Service - Online	178	917	775	257	560	72.26%	213	27.48%	2	0.26%
55525-000	Construction	2,924	122	1,587	141	468	29.49%	1,076	67.80%	43	2.71%
10177-000	Construction & Remodeling Services	4,870	65	1,174	179	565	48.13%	566	48.21%	43	3.66%
80201-100	Construction Equipment Sales / Services	107	1202	60	1297	32	53.33%	20	33.33%	8	13.33%
10034-000	Construction Estimates	40	1855	16	2259	5	31.25%	11	68.75%	0	0.00%
80286-100	Construction Fasteners	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
20047-600	Construction Loans	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60253-000	Construction Management	135	1076	44	1525	22	50.00%	22	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

60254-000	Construction Reports	26	2153	7	2887	3	42.86%	3	42.86%	1	14.29%
60056-010	Construction Specs	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
86100-000	Construction Supplies	42	1821	53	1374	37	69.81%	16	30.19%	0	0.00%
30767-000	Consulates & Other Federal Government Representatives	1	4228	4	3314	0	0.00%	4	100.00%	0	0.00%
44021-000	Consultant	630	413	157	762	77	49.04%	76	48.41%	4	2.55%
60172-107	Consultant - Employee Benefit Plans	90	1303	100	995	93	93.00%	6	6.00%	1	1.00%
60172-105	Consultant - Planning	145	1043	19	2116	16	84.21%	3	15.79%	0	0.00%
60172-104	Consultant - Public Sector Planning	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
60172-103	Consultant - Strategic Planning	77	1390	4	3314	2	50.00%	2	50.00%	0	0.00%
60172-112	Consultants - Auto Repair	22	2286	22	2017	8	36.36%	13	59.09%	1	4.55%
50032-100	Consultants - Automobile Purchase	73	1435	99	1000	94	94.95%	5	5.05%	0	0.00%
60172-106	Consultants - Dental Management	6	3246	8	2786	3	37.50%	5	62.50%	0	0.00%
60971-101	Consultants - Medical	1,560	217	508	358	438	86.22%	64	12.60%	6	1.18%
60172-108	Consultants - Pharmaceutical	36	1919	13	2411	6	46.15%	7	53.85%	0	0.00%
60172-110	Consultants - Prison & Sentencing	15	2572	9	2705	5	55.56%	4	44.44%	0	0.00%
60172-109	Consultants - Security	158	996	218	622	178	81.65%	40	18.35%	0	0.00%
85359-100	Consultants - Social Media	23	2256	27	1869	8	29.63%	16	59.26%	3	11.11%
60172-111	Consultants - Telecommunication	219	823	65	1243	39	60.00%	24	36.92%	2	3.08%
20027-310	Consumer Directed Services	12	2732	3	3529	0	0.00%	3	100.00%	0	0.00%
20049-000	Consumer Finance & Loan Companies	22,878	9	10,405	27	10,058	96.67%	293	2.82%	54	0.52%
60255-000	Consumers Cooperative Organizations	64	1512	15	2309	15	100.00%	0	0.00%	0	0.00%
50184-000	Contact Lenses	1,140	279	447	390	419	93.74%	25	5.59%	3	0.67%
70538-000	Containerized Freight Service	28	2095	19	2116	7	36.84%	12	63.16%	0	0.00%
72500-000	Content Management Systems	418	543	17	2220	17	100.00%	0	0.00%	0	0.00%
60256-000	Contest Arranging & Judging	2	3937	6	3008	1	16.67%	3	50.00%	2	33.33%
30132-000	Contract Manufacturing	33	1976	47	1469	26	55.32%	21	44.68%	0	0.00%
85310-000	Contractor - Commercial	181	909	70	1180	28	40.00%	39	55.71%	3	4.29%
85311-000	Contractor - Crawl Space	302	679	13	2411	9	69.23%	3	23.08%	1	7.69%
85316-000	Contractor - Decorative & Specialty Concrete	49	1716	20	2077	13	65.00%	6	30.00%	1	5.00%
15173-100	Contractor - Disabled Access	60	1557	11	2557	1	9.09%	10	90.91%	0	0.00%
85317-000	Contractor - Flat Roof	35	1939	14	2361	6	42.86%	5	35.71%	3	21.43%
10035-300	Contractor - Gas	10	2882	13	2411	6	46.15%	7	53.85%	0	0.00%
85312-000	Contractor - General Green Builder	267	734	91	1038	80	87.91%	9	9.89%	2	2.20%
70720-000	Contractor - Hauling	45	1769	24	1963	8	33.33%	11	45.83%	5	20.83%
10035-400	Contractor - Home Performance	33	1976	28	1847	22	78.57%	5	17.86%	1	3.57%
85313-000	Contractor - Industrial	11	2805	2	3803	1	50.00%	1	50.00%	0	0.00%
10081-000	Contractor - Insulation	705	381	170	728	113	66.47%	54	31.76%	3	1.76%
85318-000	Contractor - Interior Trim	36	1919	9	2705	3	33.33%	6	66.67%	0	0.00%
85314-000	Contractor - Low Voltage Systems	36	1919	12	2481	4	33.33%	8	66.67%	0	0.00%
10126-300	Contractor - Metal Roofing	324	644	82	1093	39	47.56%	42	51.22%	1	1.22%
30438-100	Contractor - Ornamental Iron	9	2948	4	3314	3	75.00%	1	25.00%	0	0.00%
10035-200	Contractor - Remodel & Repair	2,773	132	668	286	256	38.32%	389	58.23%	23	3.44%
10081-101	Contractor - Roofing Spray Foam Insulation	22	2286	2	3803	0	0.00%	2	100.00%	0	0.00%
85315-000	Contractor - Sheetrock	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
10081-100	Contractor - Spray Foam Insulation	190	886	35	1688	16	45.71%	18	51.43%	1	2.86%
10126-400	Contractor - Tile Roofing	16	2516	8	2786	6	75.00%	2	25.00%	0	0.00%
50722-100	Contractor - Water Conditioning	178	917	50	1416	25	50.00%	16	32.00%	9	18.00%
10025-000	Contractors - Ceiling	16	2516	3	3529	1	33.33%	2	66.67%	0	0.00%
85366-000	Contractors - Flooring	2,857	127	515	356	235	45.63%	264	51.26%	16	3.11%
10126-100	Contractors - Framing	57	1598	12	2481	6	50.00%	6	50.00%	0	0.00%
10035-000	Contractors - General	12,589	20	3,753	68	1,630	43.43%	1,964	52.33%	159	4.24%
85316-100	Contractors - Retaining Wall	28	2095	9	2705	2	22.22%	7	77.78%	0	0.00%
30604-100	Contractors - Sheet Metal	18	2443	5	3145	1	20.00%	4	80.00%	0	0.00%
80668-200	Contractors - Solar Energy	10,513	27	3,839	65	2,695	70.20%	887	23.10%	257	6.69%
80201-000	Contractors Equipment & Supplies - Dealers & Services	81	1349	38	1630	24	63.16%	14	36.84%	0	0.00%
60257-000	Contractors Equipment & Supplies - Rent & Lease	37	1903	22	2017	11	50.00%	11	50.00%	0	0.00%
80200-200	Controls	4	3533	14	2361	11	78.57%	3	21.43%	0	0.00%
80200-000	Controls, Control Sys & Regulators	7	3138	6	3008	3	50.00%	3	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

50199-000	Convenience Stores	593	434	822	236	410	49.88%	391	47.57%	21	2.55%
60259-100	Convention Services	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60259-000	Convention Services & Facilities	15	2572	24	1963	15	62.50%	9	37.50%	0	0.00%
30133-000	Converters - Electric	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
80202-000	Conveyors & Conveying Equipment	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50185-000	Cookies & Crackers	19	2395	52	1386	25	48.08%	27	51.92%	0	0.00%
60261-000	Cooking Instruction	21	2317	43	1541	12	27.91%	25	58.14%	6	13.95%
50186-000	Cooking Utensils	507	480	358	444	249	69.55%	76	21.23%	33	9.22%
60965-420	Cool Sculpting	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
30134-000	Cooling Towers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80203-000	Copiers & Copier Supplies	62	1532	37	1646	18	48.65%	18	48.65%	1	2.70%
80205-000	Copper Products	2	3937	6	3008	1	16.67%	4	66.67%	1	16.67%
80206-000	Coppersmiths	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60262-000	Copy & Duplicating Service	25	2184	15	2309	10	66.67%	4	26.67%	1	6.67%
60263-210	Copyright Agent	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60263-200	Copyright Consultant	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60263-000	Copyright Service	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
60263-100	Copywriting	12	2732	9	2705	7	77.78%	2	22.22%	0	0.00%
60148-100	Cord Blood Storage	8	3033	21	2039	21	100.00%	0	0.00%	0	0.00%
50187-000	Cord Sets & Cords - Electric	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80756-100	Cords	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30136-000	Corn Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
55539-000	Corporate	29	2075	26	1904	17	65.38%	9	34.62%	0	0.00%
85010-000	Corporate Awards	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
85368-000	Corporate Housing	21	2317	12	2481	7	58.33%	5	41.67%	0	0.00%
70632-200	Corporate Travel	634	412	153	776	139	90.85%	14	9.15%	0	0.00%
80207-000	Corporation Supplies	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60264-000	Correspondence Schools	195	875	273	537	251	91.94%	22	8.06%	0	0.00%
50188-100	Corsets	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50188-000	Corsets & Girdles	13	2676	12	2481	7	58.33%	5	41.67%	0	0.00%
80208-000	Cosmetic & Toiletry Preparations - Manufacturers	1	4228	4	3314	4	100.00%	0	0.00%	0	0.00%
21085-000	Cosmetic Injections	1	4228	4	3314	3	75.00%	1	25.00%	0	0.00%
61037-000	Cosmetic Sales by Internet	1,593	213	334	461	238	71.26%	96	28.74%	0	0.00%
80209-000	Cosmetics - Wholesale & Manufacturers	71	1456	191	669	164	85.86%	25	13.09%	2	1.05%
50189-000	Cosmetics & Perfumes - Retail	378	580	455	388	226	49.67%	197	43.30%	32	7.03%
65134-500	Cosmetologist	6	3246	15	2309	10	66.67%	4	26.67%	1	6.67%
50190-100	Costume Accessories	12	2732	24	1963	5	20.83%	19	79.17%	0	0.00%
50190-000	Costume Fabrics, Trim & Accessories	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
60265-000	Costumes - Masquerade & Theatrical	266	735	202	648	189	93.56%	13	6.44%	0	0.00%
65733-110	Cottage rentals	3	3702	7	2887	5	71.43%	2	28.57%	0	0.00%
44022-000	Counseling	250	764	149	785	80	53.69%	49	32.89%	20	13.42%
50191-100	Countertop - Fabrication	57	1598	25	1934	15	60.00%	10	40.00%	0	0.00%
50191-150	Countertop Resurfacing	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
50191-000	Countertops	307	669	179	705	94	52.51%	84	46.93%	1	0.56%
50191-200	Countertops - Concrete	5	3387	3	3529	1	33.33%	2	66.67%	0	0.00%
90032-000	Coupon Book Promotions	9	2948	22	2017	15	68.18%	6	27.27%	1	4.55%
90032-100	Coupon Services	2,589	140	907	215	880	97.02%	27	2.98%	0	0.00%
70000-000	Couriers	152	1017	79	1117	35	44.30%	42	53.16%	2	2.53%
60749-000	Court Reporters	7	3138	7	2887	4	57.14%	2	28.57%	1	14.29%
80216-000	Covers - Book, Catalog	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80217-000	Covers - Protective	679	395	269	545	248	92.19%	20	7.43%	1	0.37%
61011-020	Covid Testing	19	2395	27	1869	10	37.04%	17	62.96%	0	0.00%
60623-100	Coworking Space	9	2948	2	3803	1	50.00%	1	50.00%	0	0.00%
60971-102	CPR Training & Certification	2,003	182	90	1048	72	80.00%	17	18.89%	1	1.11%
50192-000	Craft Galleries & Dealers	64	1512	39	1611	12	30.77%	24	61.54%	3	7.69%
50192-100	Craft Gallery	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
50193-000	Craft Instruction	9	2948	8	2786	5	62.50%	3	37.50%	0	0.00%
50194-000	Craft Supplies	149	1029	329	467	214	65.05%	106	32.22%	9	2.74%

US and Canada BBB 2024 Statistics

10036-000	Crane Service	8	3033	7	2887	2	28.57%	5	71.43%	0	0.00%
80218-000	Cranes	4	3533	3	3529	2	66.67%	1	33.33%	0	0.00%
30140-000	Crankshaft Grinding	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
85311-100	Crawl Space Encapsulation	43	1803	7	2887	5	71.43%	2	28.57%	0	0.00%
20077-000	Credit - Debt Consolidation Services	11,713	23	530	351	410	77.36%	115	21.70%	5	0.94%
60266-000	Credit & Debt Counseling	7,887	41	689	281	549	79.68%	120	17.42%	20	2.90%
85221-100	Credit Card - Merchant Services	1,334	250	1,486	153	1,415	95.22%	67	4.51%	4	0.27%
85221-000	Credit Card Processing Service	624	415	865	226	810	93.64%	49	5.66%	6	0.69%
60267-000	Credit Cards - Protection Service	54	1636	39	1611	24	61.54%	7	17.95%	8	20.51%
20008-000	Credit Cards & Plans	6,613	45	17,724	13	17,508	98.78%	192	1.08%	24	0.14%
80221-000	Credit Cards & Plans - Equipment & Supplies	129	1105	282	528	276	97.87%	6	2.13%	0	0.00%
90027-000	Credit Repair Services - Advance Fee	935	314	239	593	123	51.46%	88	36.82%	28	11.72%
90027-200	Credit Repair Services - Monitored	2,710	137	1,265	171	1,037	81.98%	209	16.52%	19	1.50%
90027-100	Credit Repair Services - No Advance Fee	113	1174	67	1214	53	79.10%	10	14.93%	4	5.97%
60268-000	Credit Reporting Agencies	820	345	8,476	33	8,135	95.98%	287	3.39%	54	0.64%
20079-000	Credit Services	710	378	2,179	111	2,051	94.13%	110	5.05%	18	0.83%
20009-000	Credit Unions	3,772	90	6,000	45	5,467	91.12%	528	8.80%	5	0.08%
60269-000	Cremation Services	303	677	50	1416	40	80.00%	8	16.00%	2	4.00%
60270-000	Cremation Urns	226	814	7	2887	5	71.43%	2	28.57%	0	0.00%
60269-010	Crematorium	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
85261-000	Crime Scene/Trauma Clean Up	32	1999	9	2705	6	66.67%	3	33.33%	0	0.00%
60272-000	Criminologists	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
60273-000	Crisis Intervention Service	8	3033	0	4715	0	0.00%	0	0.00%	0	0.00%
60386-200	Crowdfunding	308	668	239	593	208	87.03%	31	12.97%	0	0.00%
70539-000	Cruises	775	360	2,192	108	2,028	92.52%	153	6.98%	11	0.50%
60275-000	Cryogenics	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
65543-100	Cryotherapy	19	2395	28	1847	7	25.00%	18	64.29%	3	10.71%
20014-020	Crypto Mining	20	2343	21	2039	15	71.43%	4	19.05%	2	9.52%
20014-010	Cryptocurrency Exchange	346	619	885	222	263	29.72%	573	64.75%	49	5.54%
60202-200	Crystal Stores	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
80223-000	Crystals - Industrial	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30143-000	Culverts	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
20014-000	Currency Exchange	45	1769	41	1578	23	56.10%	17	41.46%	1	2.44%
55681-000	Curtains	4	3533	4	3314	2	50.00%	2	50.00%	0	0.00%
80224-000	Curtains - Wholesale & Manufacturers	4	3533	5	3145	1	20.00%	4	80.00%	0	0.00%
50196-000	Cushions	2	3937	16	2259	11	68.75%	5	31.25%	0	0.00%
70540-000	Custom Brokers	25	2184	5	3145	2	40.00%	3	60.00%	0	0.00%
55503-100	Custom Built Engines	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
50121-010	Custom Cabinets	78	1374	49	1424	29	59.18%	19	38.78%	1	2.04%
50224-100	Custom Draperies	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
55027-000	Custom Framing	59	1570	12	2481	8	66.67%	4	33.33%	0	0.00%
50363-100	Custom Gifts	100	1239	37	1646	18	48.65%	18	48.65%	1	2.70%
77000-000	Custom Harvesting	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10078-200	Custom Home Builder	330	636	160	751	86	53.75%	74	46.25%	0	0.00%
30198-100	Custom Logo Apparel	165	972	71	1174	24	33.80%	33	46.48%	14	19.72%
44024-000	Custom Service	16	2516	34	1709	7	20.59%	25	73.53%	2	5.88%
80041-110	Custom Wheels	282	716	41	1578	26	63.41%	15	36.59%	0	0.00%
44025-100	Customer Relationship Management	22	2286	60	1297	26	43.33%	34	56.67%	0	0.00%
44025-000	Customer Service	384	572	176	713	127	72.16%	49	27.84%	0	0.00%
70541-000	Customs Consultant	13	2676	11	2557	0	0.00%	11	100.00%	0	0.00%
50197-000	Cutlery	70	1466	66	1227	55	83.33%	11	16.67%	0	0.00%
80225-000	Cutting & Slitting Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
20042-200	Cyber Insurance	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
65243-100	Cyber Security	538	461	180	702	150	83.33%	30	16.67%	0	0.00%
30146-100	Cylinder Heads - Auto & Motorcycle	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30145-000	Cylinders - Air & Hydraulic	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50198-000	Cylinders - Gas	3	3702	5	3145	3	60.00%	2	40.00%	0	0.00%
30146-000	Cylinders - Rebuild & Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

00120-000	Dairies	11	2805	4	3314	3	75.00%	1	25.00%	0	0.00%
00121-000	Dairy Consultants	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80227-000	Dairy Equipment Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80228-000	Dairy Products - Wholesale	3	3702	8	2786	4	50.00%	4	50.00%	0	0.00%
44026-000	Dance	11	2805	27	1869	10	37.04%	16	59.26%	1	3.70%
85369-000	Dance Apparel	19	2395	40	1602	11	27.50%	28	70.00%	1	2.50%
60277-000	Dance Companies	25	2184	48	1446	19	39.58%	26	54.17%	3	6.25%
60278-000	Dancing Instruction	76	1400	59	1316	29	49.15%	30	50.85%	0	0.00%
50200-000	Dancing Supplies	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
50201-000	Darts & Dart Boards	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
44027-000	Data	21	2317	59	1316	18	30.51%	37	62.71%	4	6.78%
80010-200	Data Analytics	91	1296	237	597	92	38.82%	145	61.18%	0	0.00%
80010-100	Data Brokers	40	1855	34	1709	15	44.12%	10	29.41%	9	26.47%
80229-000	Data Communications Equipment & Systems	90	1303	171	724	161	94.15%	8	4.68%	2	1.17%
80230-000	Data Processing Equipment	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60280-000	Data Processing Service	120	1139	128	866	69	53.91%	47	36.72%	12	9.38%
80231-000	Data Processing Supplies	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
80850-000	Data Recovery	967	305	56	1341	44	78.57%	12	21.43%	0	0.00%
60281-000	Data Systems - Consultants & Designers	58	1587	81	1103	53	65.43%	23	28.40%	5	6.17%
60282-000	Dating Service	1,774	197	419	413	289	68.97%	122	29.12%	8	1.91%
60282-100	Dating Service - Online	1,664	206	12,210	24	11,926	97.67%	281	2.30%	3	0.02%
60283-000	Day Care - Adults	52	1666	9	2705	4	44.44%	5	55.56%	0	0.00%
65134-000	Day Spas	477	499	743	266	263	35.40%	431	58.01%	49	6.59%
82250-010	Debt Buyers	44	1785	904	216	877	97.01%	20	2.21%	7	0.77%
82200-000	Debt Relief Education	203	857	25	1934	17	68.00%	4	16.00%	4	16.00%
25078-000	Debt Relief Services	7,372	44	1,506	151	1,066	70.78%	402	26.69%	38	2.52%
25079-000	Debt Relief Services (Non-compliant with FTC Rule)	24	2214	48	1446	2	4.17%	38	79.17%	8	16.67%
82250-000	Debt Repayment Plan	32	1999	53	1374	16	30.19%	37	69.81%	0	0.00%
81300-000	Debt Settlement - Canada	3	3702	3	3529	3	100.00%	0	0.00%	0	0.00%
30147-000	Decals	18	2443	17	2220	7	41.18%	10	58.82%	0	0.00%
10099-100	Deck - Repair	20	2343	9	2705	2	22.22%	7	77.78%	0	0.00%
10099-600	Deck Builder	705	381	137	831	61	44.53%	72	52.55%	4	2.92%
85349-100	Deck Cleaning & Sealing	10	2882	6	3008	4	66.67%	1	16.67%	1	16.67%
85349-000	Deck Cleaning and Waterproofing	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
21090-000	Deck Maintenance Restoration	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
30554-020	Deck Railings	25	2184	0	4715	0	0.00%	0	0.00%	0	0.00%
44028-000	Décor	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
60284-000	Decoration Contractors - Party, Convention	5	3387	12	2481	1	8.33%	5	41.67%	6	50.00%
80669-120	Decorative Stone	52	1666	3	3529	3	100.00%	0	0.00%	0	0.00%
60075-200	Deed of Trust	71	1456	2	3803	2	100.00%	0	0.00%	0	0.00%
30776-100	Defense Contractors	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
30148-000	Dehumidifying Equipment	2	3937	5	3145	4	80.00%	1	20.00%	0	0.00%
80321-100	Dehydrated Food	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30149-000	Dehydrating Service	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50202-000	Delicatessens	30	2056	29	1820	9	31.03%	20	68.97%	0	0.00%
70542-000	Delivery Service	4,429	72	5,697	47	4,995	87.68%	658	11.55%	44	0.77%
60172-102	Demographic Research	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
10037-000	Demolition Contractors	149	1029	39	1611	11	28.21%	25	64.10%	3	7.69%
80235-100	Dental Equipment	213	841	169	731	151	89.35%	18	10.65%	0	0.00%
80236-000	Dental Equipment - Repair & Refinish	28	2095	3	3529	2	66.67%	1	33.33%	0	0.00%
80235-000	Dental Equipment & Supplies	509	476	303	501	231	76.24%	66	21.78%	6	1.98%
60286-000	Dental Hygienists	42	1821	25	1934	12	48.00%	13	52.00%	0	0.00%
60287-000	Dental Laboratories	190	886	86	1066	33	38.37%	53	61.63%	0	0.00%
20010-000	Dental Service Plans	401	554	147	795	120	81.63%	27	18.37%	0	0.00%
60292-010	Dental Services	853	337	1,921	123	1,700	88.50%	220	11.45%	1	0.05%
65548-250	Dental Staffing	84	1331	2	3803	1	50.00%	1	50.00%	0	0.00%
60289-103	Dentist - Dental Implants	13,455	18	214	629	148	69.16%	63	29.44%	3	1.40%
60289-100	Dentist - Dental Surgery	111	1186	111	939	73	65.77%	38	34.23%	0	0.00%

US and Canada BBB 2024 Statistics

60291-000	Dentist - Orthodontist	158	996	273	537	162	59.34%	109	39.93%	2	0.73%
60289-101	Dentist - Periodontist	20	2343	32	1756	20	62.50%	11	34.38%	1	3.13%
60289-104	Dentist - Prosthodontist	12	2732	6	3008	3	50.00%	3	50.00%	0	0.00%
60289-200	Dentist - Sedation	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
60288-000	Dentist Information Bureaus	109	1194	209	637	5	2.39%	204	97.61%	0	0.00%
60290-000	Dentistry - Children	99	1244	78	1125	38	48.72%	40	51.28%	0	0.00%
60292-000	Dentistry - Cosmetic	177	924	502	361	73	14.54%	62	12.35%	367	73.11%
60289-000	Dentists	5,000	61	5,877	46	3,726	63.40%	2,106	35.83%	45	0.77%
21030-000	Denture Center	3	3702	7	2887	4	57.14%	3	42.86%	0	0.00%
85262-000	Denturist	101	1235	104	974	53	50.96%	47	45.19%	4	3.85%
30150-000	Deodorants	62	1532	189	676	188	99.47%	1	0.53%	0	0.00%
60293-000	Deodorizing & Disinfecting	30	2056	5	3145	0	0.00%	5	100.00%	0	0.00%
30151-000	Deodorizing Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
55203-000	Department Stores	2,355	157	9,605	30	8,663	90.19%	932	9.70%	10	0.10%
60005-400	Depreciation Report	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
44030-000	Design	103	1222	68	1203	14	20.59%	54	79.41%	0	0.00%
10013-100	Design & Build Contractor	47	1744	47	1469	17	36.17%	29	61.70%	1	2.13%
60294-000	Designers - Apparel	215	835	298	508	204	68.46%	89	29.87%	5	1.68%
60295-000	Designers - Industrial	3	3702	6	3008	2	33.33%	4	66.67%	0	0.00%
44031-000	Dessert	69	1471	126	877	15	11.90%	48	38.10%	63	50.00%
89200-000	Destination Management	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50730-200	Destination Weddings	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
60297-000	Detective Agencies	77	1390	11	2557	3	27.27%	7	63.64%	1	9.09%
60744-100	Detox Center	6	3246	15	2309	4	26.67%	11	73.33%	0	0.00%
42000-100	Development Permits	5	3387	5	3145	1	20.00%	4	80.00%	0	0.00%
85345-000	Developmental Disability Services	51	1686	3	3529	1	33.33%	2	66.67%	0	0.00%
60298-100	Diabetes Services	31	2030	75	1144	11	14.67%	64	85.33%	0	0.00%
60298-000	Diabetes Services & Supplies	793	356	241	589	229	95.02%	12	4.98%	0	0.00%
80238-000	Diamond Buyers	16	2516	1	4187	1	100.00%	0	0.00%	0	0.00%
30155-000	Diamond Setters	18	2443	0	4715	0	0.00%	0	0.00%	0	0.00%
50204-000	Diamonds	152	1017	122	891	117	95.90%	5	4.10%	0	0.00%
60299-000	Diaper Service	2	3937	5	3145	1	20.00%	3	60.00%	1	20.00%
30156-000	Die Castings	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
85370-000	Diecast Cars - Dealers	11	2805	2	3803	2	100.00%	0	0.00%	0	0.00%
50336-200	Diet Food	4	3533	7	2887	3	42.86%	4	57.14%	0	0.00%
50336-100	Diet Products	218	827	266	549	162	60.90%	100	37.59%	4	1.50%
60300-100	Dietitian	12	2732	8	2786	1	12.50%	6	75.00%	1	12.50%
60300-000	Dietitians	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
60902-100	Differentials - Automobile	1	4228	8	2786	2	25.00%	6	75.00%	0	0.00%
60473-600	Digital Marketing	3,999	87	811	244	562	69.30%	229	28.24%	20	2.47%
89000-000	Digital Media	620	417	446	392	361	80.94%	72	16.14%	13	2.91%
30531-150	Digital Printing	11	2805	9	2705	6	66.67%	3	33.33%	0	0.00%
89000-010	Digitization	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60730-100	Diminished Value Appraiser	2	3937	4	3314	0	0.00%	4	100.00%	0	0.00%
50207-000	Dining Club Plans	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
61067-000	Dinner Theatres	5	3387	17	2220	5	29.41%	11	64.71%	1	5.88%
60971-010	Direct Primary Care	18	2443	17	2220	9	52.94%	8	47.06%	0	0.00%
80251-010	Directional Boring	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80120-100	Directory Board	8	3033	7	2887	7	100.00%	0	0.00%	0	0.00%
10050-010	Dirt Work	18	2443	4	3314	2	50.00%	2	50.00%	0	0.00%
44032-000	Disability	11	2805	1	4187	0	0.00%	1	100.00%	0	0.00%
15173-000	Disability Access Equipment	433	533	37	1646	37	100.00%	0	0.00%	0	0.00%
10177-400	Disability Remodeling	9	2948	1	4187	0	0.00%	1	100.00%	0	0.00%
85345-100	Disabled Person Assistance	174	933	32	1756	24	75.00%	7	21.88%	1	3.13%
85323-100	Disaster Cleanup	37	1903	26	1904	24	92.31%	2	7.69%	0	0.00%
55660-100	Disc Golf	3	3702	6	3008	4	66.67%	2	33.33%	0	0.00%
60301-000	Disc Jockeys	173	935	66	1227	20	30.30%	43	65.15%	3	4.55%
50203-000	Discount Stores	1,105	285	5,405	50	5,245	97.04%	147	2.72%	13	0.24%

US and Canada BBB 2024 Statistics

60075-170	Discrimination Lawyer	11	2805	1	4187	0	0.00%	1	100.00%	0	0.00%
50209-000	Dishwashing Machines - Dealers	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
50210-000	Dishwashing Machines - Supplies & Parts	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
44119-100	Disinfecting Services	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
44033-000	Disorders	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30161-000	Display Designers & Producers	24	2214	6	3008	4	66.67%	2	33.33%	0	0.00%
30162-000	Display Fixtures & Materials	3	3702	6	3008	4	66.67%	2	33.33%	0	0.00%
30163-000	Display Installation Service	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80242-000	Disposable Products	3	3702	10	2635	3	30.00%	7	70.00%	0	0.00%
30164-000	Distillers	14	2636	23	1991	14	60.87%	7	30.43%	2	8.70%
60303-000	Distributing Service - Circular, Sample	1	4228	5	3145	4	80.00%	1	20.00%	0	0.00%
60304-000	Divers	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
50211-000	Divers Equipment & Supplies	3	3702	7	2887	1	14.29%	6	85.71%	0	0.00%
30787-100	Diving & Marine Services	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50212-000	Diving Instruction	6	3246	5	3145	2	40.00%	3	60.00%	0	0.00%
60636-000	Divorce Assistance	100	1239	80	1111	57	71.25%	21	26.25%	2	2.50%
60488-100	DNA Testing	204	856	362	440	303	83.70%	59	16.30%	0	0.00%
10038-000	Dock Builders	45	1769	18	2163	3	16.67%	15	83.33%	0	0.00%
70543-000	Docks	1	4228	9	2705	5	55.56%	1	11.11%	3	33.33%
85341-000	Document Imaging & Scanning Service	63	1522	102	984	95	93.14%	7	6.86%	0	0.00%
05195-000	Dog Breeders	1,236	264	291	516	98	33.68%	172	59.11%	21	7.22%
05153-200	Dog Daycare	160	986	52	1386	35	67.31%	16	30.77%	1	1.92%
70517-320	Dog Treats	18	2443	22	2017	6	27.27%	15	68.18%	1	4.55%
60414-010	Dog Walker	167	961	55	1350	54	98.18%	1	1.82%	0	0.00%
50213-000	Doll Clothing & Accessories	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50215-000	Dolls - Collectors	4	3533	5	3145	4	80.00%	1	20.00%	0	0.00%
50216-000	Dolls - Repairing	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
50217-000	Dolls - Retail	68	1480	44	1525	14	31.82%	29	65.91%	1	2.27%
60473-010	Domain Name Registrar	26	2153	65	1243	16	24.62%	48	73.85%	1	1.54%
10040-000	Dome Structures	0	4751	5	3145	0	0.00%	4	80.00%	1	20.00%
60817-100	Domestic Abuse Services	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50218-000	Door & Gate Operating Devices	30	2056	15	2309	11	73.33%	4	26.67%	0	0.00%
50219-000	Door Closers & Checks	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50220-000	Door Frames	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50221-200	Door Manufacturer - High Performance	76	1400	72	1168	61	84.72%	11	15.28%	0	0.00%
50620-110	Door Service	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
50221-000	Doors	291	701	307	491	181	58.96%	117	38.11%	9	2.93%
50221-700	Doors - Cellar/Basement/Bilco	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
50221-500	Doors - Commercial	20	2343	12	2481	12	100.00%	0	0.00%	0	0.00%
50221-103	Doors - French	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50221-101	Doors - Installation	54	1636	32	1756	12	37.50%	20	62.50%	0	0.00%
50221-100	Doors - Patio	15	2572	10	2635	6	60.00%	4	40.00%	0	0.00%
10042-000	Doors - Repair	106	1208	46	1486	22	47.83%	24	52.17%	0	0.00%
50221-600	Doors - Rolling	16	2516	16	2259	5	31.25%	11	68.75%	0	0.00%
63100-000	Door-to-Door Freezer Food Sales	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
55651-000	Door-to-Door Sales	12	2732	4	3314	1	25.00%	2	50.00%	1	25.00%
61040-000	Door-to-Door Sales - Cleaning Supplies	11	2805	16	2259	9	56.25%	6	37.50%	1	6.25%
61036-000	Door-to-Door Sales - Cosmetics	508	477	809	246	591	73.05%	200	24.72%	18	2.22%
63000-000	Door-to-Door Sales - Meat	55	1620	35	1688	14	40.00%	20	57.14%	1	2.86%
61046-000	Door-to-Door Sales - Photography	29	2075	31	1777	17	54.84%	14	45.16%	0	0.00%
50222-000	Doughnuts	40	1855	74	1155	32	43.24%	41	55.41%	1	1.35%
60560-100	Doula	16	2516	7	2887	2	28.57%	2	28.57%	3	42.86%
10073-010	Downspouts	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60305-000	Drafting Services	37	1903	39	1611	10	25.64%	29	74.36%	0	0.00%
10043-010	Drain Cleaning	134	1083	38	1630	28	73.68%	10	26.32%	0	0.00%
10043-000	Drainage Contractors	117	1156	31	1777	19	61.29%	11	35.48%	1	3.23%
60306-000	Drama/Acting Instruction	102	1232	6	3008	2	33.33%	3	50.00%	1	16.67%
50224-000	Draperies & Curtains - Retail & Custom	53	1650	58	1321	26	44.83%	31	53.45%	1	1.72%

US and Canada BBB 2024 Statistics

55682-000	Drapery	2	3937	2	3803	0	0.00%	1	50.00%	1	50.00%
60307-000	Drapery & Curtain Cleaners	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50225-000	Drapery & Curtain Fabrics - Retail	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50226-000	Drapery & Curtain Fixtures	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
50227-000	Drapery Installation Service	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50229-000	Drawing Materials	1	4228	2	3803	1	50.00%	0	0.00%	1	50.00%
10044-000	Dredging	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80248-100	Dress Manufacturers	7	3138	10	2635	6	60.00%	4	40.00%	0	0.00%
80248-000	Dresses - Wholesale & Manufacturers	4	3533	11	2557	3	27.27%	8	72.73%	0	0.00%
50231-000	Dressmakers	27	2121	30	1796	4	13.33%	24	80.00%	2	6.67%
00138-000	Drilling - Gas Well	5	3387	2	3803	1	50.00%	1	50.00%	0	0.00%
00138-300	Drilling - Geothermal	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
00180-000	Drilling - Oil Well	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
10045-000	Drilling & Boring Contractors	28	2095	13	2411	5	38.46%	8	61.54%	0	0.00%
80251-000	Drilling & Boring Equipment & Supplies	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
30168-000	Drive Shafts	4	3533	3	3529	2	66.67%	0	0.00%	1	33.33%
63300-000	Driveway Installation, Paving & Repair	79	1365	42	1560	22	52.38%	19	45.24%	1	2.38%
63300-100	Driveway Preparation	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
63300-200	Driveway Repair	8	3033	2	3803	0	0.00%	1	50.00%	1	50.00%
60309-000	Driving Instruction	233	798	165	742	94	56.97%	67	40.61%	4	2.42%
30007-100	Drone Manufacturing	3	3702	17	2220	13	76.47%	4	23.53%	0	0.00%
60656-100	Drone Photography	10	2882	7	2887	2	28.57%	5	71.43%	0	0.00%
50003-110	Drone Pilots	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50003-100	Drone Retailer	30	2056	40	1602	32	80.00%	8	20.00%	0	0.00%
50003-210	Drone Services	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70508-200	Drone Servicing & Maintenance	0	4751	5	3145	4	80.00%	1	20.00%	0	0.00%
65311-000	Drug & Alcohol Screening & Testing	271	729	321	472	300	93.46%	19	5.92%	2	0.62%
21096-000	Drug Abuse & Addiction - Info & Treatment	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
60311-000	Drug Abuse & Addiction - Info & Treatment	664	399	67	1214	39	58.21%	27	40.30%	1	1.49%
60311-100	Drug Addiction Treatment	153	1014	62	1275	31	50.00%	31	50.00%	0	0.00%
80254-000	Drug Brokers	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
80255-000	Druggists - Wholesale	31	2030	2	3803	1	50.00%	1	50.00%	0	0.00%
80065-100	Drums	6	3246	23	1991	2	8.70%	21	91.30%	0	0.00%
60214-000	Dry Cleaners	442	526	699	279	312	44.64%	368	52.65%	19	2.72%
60215-100	Dry Cleaners - Mobile	4	3533	12	2481	3	25.00%	9	75.00%	0	0.00%
60215-000	Dry Cleaners - Self Service	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
82100-000	Dry Erase Boards	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50233-000	Dry Goods - Retail	5	3387	5	3145	2	40.00%	2	40.00%	1	20.00%
85303-110	Dry Rot Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60935-100	Dryer Vent Cleaning	199	865	19	2116	9	47.37%	5	26.32%	5	26.32%
80258-000	Dryers - Hand	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80260-000	Drying Equipment - Industrial	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60469-100	Drywall - Inspectors	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
10046-000	Drywall Contractors	520	472	86	1066	24	27.91%	61	70.93%	1	1.16%
80257-000	Drywall Contractors Equipment & Supplies	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
80257-100	Drywall Repair	44	1785	4	3314	4	100.00%	0	0.00%	0	0.00%
10046-100	Drywall Taping and Texturing	18	2443	2	3803	1	50.00%	1	50.00%	0	0.00%
30170-000	Duct & Duct Fittings	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
60312-000	Duct Cleaning	407	551	101	988	22	21.78%	59	58.42%	20	19.80%
10003-100	Ductless AC	13	2676	0	4715	0	0.00%	0	0.00%	0	0.00%
10047-000	Dumbwaiters	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
66006-000	Dumpster Services	1,355	245	299	506	183	61.20%	111	37.12%	5	1.67%
50234-000	Dune Buggies	3	3702	6	3008	5	83.33%	1	16.67%	0	0.00%
80835-150	Durable Medical Equipment	249	767	255	565	117	45.88%	77	30.20%	61	23.92%
10048-000	Dust Collecting Systems	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
50774-000	Duty Free Shops	3	3702	7	2887	1	14.29%	3	42.86%	3	42.86%
60930-200	DVD & CD Player Repair	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60930-100	DVD sales & service	54	1636	56	1341	26	46.43%	30	53.57%	0	0.00%

US and Canada BBB 2024 Statistics

30172-000	Dyes & Dyestuff	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
65028-100	E Waste Services	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60316-000	Ear & Body Piercing	24	2214	16	2259	8	50.00%	6	37.50%	2	12.50%
00123-000	Earthworms	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
81600-000	E-Books	92	1288	113	931	63	55.75%	50	44.25%	0	0.00%
50155-101	E-Cigarette Flavoring	43	1803	116	911	30	25.86%	85	73.28%	1	0.86%
50155-100	E-Cigarettes	278	723	168	734	90	53.57%	66	39.29%	12	7.14%
60317-100	Economic Development Organizations	2	3937	7	2887	2	28.57%	4	57.14%	1	14.29%
60317-000	Economic Research & Analysis	28	2095	5	3145	3	60.00%	2	40.00%	0	0.00%
60318-000	Editorial Services	73	1435	12	2481	9	75.00%	2	16.67%	1	8.33%
44034-000	Education	662	401	229	613	141	61.57%	81	35.37%	7	3.06%
60319-000	Educational Consultants	803	353	1,161	180	723	62.27%	435	37.47%	3	0.26%
31000-000	Educational Materials - Home Schooling	7	3138	28	1847	22	78.57%	6	21.43%	0	0.00%
60320-000	Educational Research	3,466	98	145	802	139	95.86%	5	3.45%	1	0.69%
85272-010	Educational Technology	39	1872	137	831	123	89.78%	14	10.22%	0	0.00%
30174-000	Egg Processing & Shipping Equipment & Supplies	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80264-000	Eggs	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30176-000	Elastic Stockings	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
85296-000	Elderly/Senior Specialty Services	1,450	232	124	885	108	87.10%	13	10.48%	3	2.42%
80265-100	Electric Bikes	392	563	537	345	247	46.00%	272	50.65%	18	3.35%
70544-000	Electric Companies	4,506	69	6,149	44	5,604	91.14%	516	8.39%	29	0.47%
30177-000	Electric Equipment - Manufacturers	5	3387	19	2116	6	31.58%	13	68.42%	0	0.00%
60321-000	Electric Equipment - Service & Repair	65	1500	30	1796	7	23.33%	23	76.67%	0	0.00%
50237-000	Electric Equipment - Used	7	3138	5	3145	2	40.00%	3	60.00%	0	0.00%
50236-000	Electric Equipment & Supplies - Retail	384	572	47	1469	13	27.66%	34	72.34%	0	0.00%
80266-000	Electric Equipment & Supplies - Wholesale	24	2214	8	2786	5	62.50%	3	37.50%	0	0.00%
80267-000	Electric Heating Elements	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80268-000	Electric Heating Equipment - Wholesale & Manufacturers	7	3138	18	2163	13	72.22%	5	27.78%	0	0.00%
30178-000	Electric Instruments	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
30179-000	Electric Motor Controls - Wholesale & Manufacturers	1	4228	9	2705	8	88.89%	1	11.11%	0	0.00%
80269-000	Electric Motors - Dealers & Repairing	11	2805	7	2887	5	71.43%	2	28.57%	0	0.00%
30180-000	Electric Motors - Manufacturers & Distributors	2	3937	6	3008	1	16.67%	5	83.33%	0	0.00%
30181-000	Electric Motors - Supplies & Parts	87	1317	60	1297	54	90.00%	6	10.00%	0	0.00%
70545-200	Electric Power Line Construction	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
80265-200	Electric Scooters	243	777	378	429	130	34.39%	247	65.34%	1	0.26%
30183-000	Electric Supplies - Manufacturers	1	4228	6	3008	0	0.00%	6	100.00%	0	0.00%
80270-000	Electric Switchboards	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
80265-000	Electric Vehicles	17	2482	57	1334	38	66.67%	19	33.33%	0	0.00%
80265-300	Electric Vehicles - Home Charging Station	115	1165	104	974	59	56.73%	45	43.27%	0	0.00%
44035-000	Electrical	292	699	126	877	87	69.05%	36	28.57%	3	2.38%
30185-000	Electrical Discharge Machines & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70545-300	Electrical Panel Upgrade	9	2948	0	4715	0	0.00%	0	0.00%	0	0.00%
70545-100	Electrical Power Systems (Residential & Commercial) - Backup Systems	29	2075	24	1963	19	79.17%	5	20.83%	0	0.00%
70545-000	Electrical Power Systems Maintenance	6	3246	17	2220	3	17.65%	14	82.35%	0	0.00%
10049-000	Electricians	4,488	70	764	262	461	60.34%	285	37.30%	18	2.36%
10049-100	Electricians - Commercial	167	961	17	2220	11	64.71%	6	35.29%	0	0.00%
10035-500	Electricians - Residential	1,759	199	330	466	210	63.64%	112	33.94%	8	2.42%
60322-000	Electrolysis	16	2516	3	3529	2	66.67%	1	33.33%	0	0.00%
80271-000	Electrolysis Equipment & Supplies	2	3937	7	2887	5	71.43%	2	28.57%	0	0.00%
60323-000	Electronic Equipment & Suppliers - Service & Repair	325	642	275	533	132	48.00%	134	48.73%	9	3.27%
50238-000	Electronic Equipment & Supplies - Dealers	1,473	230	5,297	53	5,101	96.30%	179	3.38%	17	0.32%
80272-000	Electronic Equipment & Supplies - Wholesale & Manufacturers	1,278	258	6,184	43	6,103	98.69%	81	1.31%	0	0.00%
80273-000	Electronic Instruments	19	2395	107	958	83	77.57%	24	22.43%	0	0.00%
60744-020	Electronic Monitoring	3	3702	10	2635	7	70.00%	1	10.00%	2	20.00%
50239-000	Electronic Power Supplies	50	1702	85	1074	11	12.94%	74	87.06%	0	0.00%
65028-000	Electronic Product Waste Management & E Waste Services	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30187-000	Electronic Testing Equipment	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
31100-000	Electronics - Educational Kits	10	2882	8	2786	4	50.00%	2	25.00%	2	25.00%

US and Canada BBB 2024 Statistics

44036-000	Electronics and Technology	2,437	150	3,887	63	562	14.46%	3,310	85.16%	15	0.39%
60324-000	Electronics Research & Development	5	3387	18	2163	7	38.89%	11	61.11%	0	0.00%
10095-400	Electrostatic Painting	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30188-000	Electrotype Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30190-000	Elevator Consultants	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
30912-100	Elevator Installation	17	2482	13	2411	8	61.54%	5	38.46%	0	0.00%
30191-000	Elevators - Parts	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30192-000	Elevators - Sales & Service	167	961	69	1193	36	52.17%	33	47.83%	0	0.00%
30192-100	Elevators - Testing Services	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60979-100	E-Mail Marketing	34	1962	60	1297	30	50.00%	19	31.67%	11	18.33%
60473-300	Email Service Provider	54	1636	158	757	99	62.66%	59	37.34%	0	0.00%
60325-000	Embalmers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30193-000	Emblems	9	2948	1	4187	0	0.00%	1	100.00%	0	0.00%
30195-000	Embossing Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30196-000	Embroideries - Uniform	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
30197-000	Embroidering Machines	10	2882	3	3529	2	66.67%	1	33.33%	0	0.00%
30198-000	Embroidery	210	846	49	1424	25	51.02%	24	48.98%	0	0.00%
30199-000	Embroidery Design Punching	2	3937	6	3008	4	66.67%	2	33.33%	0	0.00%
50240-000	Embroidery Supplies	5	3387	6	3008	3	50.00%	3	50.00%	0	0.00%
44037-000	Emergency	16	2516	30	1796	14	46.67%	12	40.00%	4	13.33%
60367-400	Emergency Board-up Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
85323-000	Emergency Disaster Preparedness Equipment & Supplies	41	1837	83	1089	83	100.00%	0	0.00%	0	0.00%
80468-100	Emergency Response Systems - Personal	43	1803	15	2309	9	60.00%	2	13.33%	4	26.67%
60445-300	Emergency Rooms	54	1636	79	1117	45	56.96%	31	39.24%	3	3.80%
15051-000	Emergency Shelters	14	2636	4	3314	2	50.00%	1	25.00%	1	25.00%
50257-010	Emergency Vehicle Equipment	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
87600-200	Emotional Support Animal	6	3246	2	3803	1	50.00%	1	50.00%	0	0.00%
88100-000	Employee Assistance Programs	11	2805	11	2557	6	54.55%	5	45.45%	0	0.00%
85334-000	Employee Benefit Plans	2,269	164	160	751	151	94.38%	9	5.63%	0	0.00%
60326-000	Employment Agencies	722	376	293	513	144	49.15%	138	47.10%	11	3.75%
60327-000	Employment Contractors - Temporary Help	46	1755	19	2116	7	36.84%	10	52.63%	2	10.53%
60182-100	Employment Counseling	92	1288	199	653	195	97.99%	3	1.51%	1	0.50%
60328-200	Employment Service - Administrative Assistant	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
60328-000	Employment Service - Employee Leasing	13	2676	4	3314	2	50.00%	2	50.00%	0	0.00%
60329-000	Employment Service - Government, Co, Fraternal	15	2572	3	3529	0	0.00%	3	100.00%	0	0.00%
70300-000	Employment Service - Union Talent Signatory	3	3702	9	2705	3	33.33%	6	66.67%	0	0.00%
60328-300	Employment Service - Virtual Assistant	7	3138	6	3008	5	83.33%	1	16.67%	0	0.00%
60330-000	Employment Training	199	865	46	1486	16	34.78%	30	65.22%	0	0.00%
60900-010	EMT Training	10	2882	1	4187	1	100.00%	0	0.00%	0	0.00%
50673-200	Enclosed Trailers	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
61031-000	Encyclopedia & Book Sales	177	924	122	891	61	50.00%	52	42.62%	9	7.38%
50242-000	Encyclopedias	2	3937	5	3145	2	40.00%	3	60.00%	0	0.00%
60289-102	Endodontics	69	1471	30	1796	19	63.33%	11	36.67%	0	0.00%
44039-000	Energy	71	1456	66	1227	41	62.12%	25	37.88%	0	0.00%
50762-200	Energy Audits	60	1557	31	1777	22	70.97%	9	29.03%	0	0.00%
50762-020	Energy Broker	141	1058	16	2259	16	100.00%	0	0.00%	0	0.00%
80274-000	Energy Conservation Products - Wholesale & Manufacturers	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
50762-000	Energy Conservation Products & Services	190	886	112	936	91	81.25%	19	16.96%	2	1.79%
50762-010	Energy Conservation Services	110	1192	29	1820	8	27.59%	20	68.97%	1	3.45%
60332-000	Energy Management & Conservation Consultant	125	1118	123	888	111	90.24%	12	9.76%	0	0.00%
87100-000	Energy Service Companies	2,306	161	930	208	882	94.84%	47	5.05%	1	0.11%
80276-100	Engine Parts	149	1029	38	1630	9	23.68%	29	76.32%	0	0.00%
44040-000	Engineering	44	1785	53	1374	23	43.40%	28	52.83%	2	3.77%
60334-101	Engineering Consultants	109	1194	35	1688	17	48.57%	17	48.57%	1	2.86%
60335-000	Engineering Contractors - General	88	1314	60	1297	34	56.67%	25	41.67%	1	1.67%
80275-000	Engineering Equipment & Supplies	4	3533	8	2786	5	62.50%	3	37.50%	0	0.00%
60333-000	Engineering Reports	36	1919	0	4715	0	0.00%	0	0.00%	0	0.00%
60336-000	Engineers - Civil	21	2317	10	2635	7	70.00%	3	30.00%	0	0.00%

US and Canada BBB 2024 Statistics

60337-000	Engineers - Electrical	9	2948	1	4187	1	100.00%	0	0.00%	0	0.00%
60336-100	Engineers - Environmental	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60338-000	Engineers - Mechanical	12	2732	13	2411	4	30.77%	9	69.23%	0	0.00%
60334-000	Engineers - Professional	57	1598	24	1963	9	37.50%	14	58.33%	1	4.17%
60339-000	Engineers - Structural	48	1728	32	1756	17	53.13%	15	46.88%	0	0.00%
55503-000	Engines	126	1116	52	1386	35	67.31%	17	32.69%	0	0.00%
30201-000	Engines - Diesel	25	2184	26	1904	18	69.23%	7	26.92%	1	3.85%
60340-000	Engines - Fuel Injection Service & Parts	9	2948	5	3145	1	20.00%	4	80.00%	0	0.00%
30202-000	Engines - Gas	4	3533	11	2557	1	9.09%	9	81.82%	1	9.09%
60342-000	Engines - Gasoline	26	2153	35	1688	35	100.00%	0	0.00%	0	0.00%
60343-000	Engines - Rebuild & Exchange	146	1041	124	885	79	63.71%	40	32.26%	5	4.03%
80276-000	Engines - Supplies, Equipment & Parts	43	1803	39	1611	25	64.10%	13	33.33%	1	2.56%
86000-010	Engraved Signs	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30208-100	Engravers - Glass	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30203-000	Engravers - Mechanical	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
30204-000	Engravers - Metal	6	3246	4	3314	2	50.00%	2	50.00%	0	0.00%
30205-000	Engravers - Photo	18	2443	14	2361	0	0.00%	14	100.00%	0	0.00%
30206-000	Engravers - Plastic, Wood	130	1099	317	476	99	31.23%	218	68.77%	0	0.00%
30207-000	Engravers - Stationery	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30208-000	Engraving Equipment & Supplies	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60344-000	Entertainers	38	1891	36	1665	18	50.00%	17	47.22%	1	2.78%
44041-000	Entertainment	508	477	1,324	167	1,104	83.38%	212	16.01%	8	0.60%
60345-000	Entertainment Bureaus	25	2184	18	2163	10	55.56%	7	38.89%	1	5.56%
00124-000	Entomologists	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50221-104	Entry Doors	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50243-000	Envelopes - Retail	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80277-000	Envelopes - Wholesale & Manufacturers	11	2805	13	2411	13	100.00%	0	0.00%	0	0.00%
60346-000	Environmental & Ecological Services	27	2121	14	2361	4	28.57%	9	64.29%	1	7.14%
60346-100	Environmental Consulting & Contracting	24	2214	20	2077	14	70.00%	6	30.00%	0	0.00%
60346-010	Environmental Services	30	2056	21	2039	12	57.14%	9	42.86%	0	0.00%
85365-000	Environmental Testing & Consulting	26	2153	10	2635	8	80.00%	1	10.00%	1	10.00%
30768-000	Environmental, Conservationist & Ecol Org	31	2030	19	2116	19	100.00%	0	0.00%	0	0.00%
00226-000	Equestrian Services	22	2286	19	2116	7	36.84%	11	57.89%	1	5.26%
89800-200	Equine nutrition	5	3387	5	3145	1	20.00%	4	80.00%	0	0.00%
85263-000	Equipment Calibration	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
25047-200	Equipment Financing	9	2948	6	3008	1	16.67%	5	83.33%	0	0.00%
80542-100	Equipment Leasing	13	2676	12	2481	10	83.33%	1	8.33%	1	8.33%
60963-010	Erectile Dysfunction	40	1855	69	1193	17	24.64%	9	13.04%	43	62.32%
85324-000	Ergonomic Products & Services	2	3937	3	3529	3	100.00%	0	0.00%	0	0.00%
00155-100	Erosion Control	5	3387	3	3529	0	0.00%	3	100.00%	0	0.00%
72250-000	Escape Room	4	3533	10	2635	1	10.00%	9	90.00%	0	0.00%
60347-000	Escort Service - Personal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60348-000	Escrow Service	78	1374	79	1117	41	51.90%	33	41.77%	5	6.33%
60350-010	Estate Auctions	30	2056	48	1446	20	41.67%	27	56.25%	1	2.08%
60350-100	Estate Liquidators	112	1180	48	1446	31	64.58%	14	29.17%	3	6.25%
60349-000	Estate Planning & Management	106	1208	10	2635	6	60.00%	3	30.00%	1	10.00%
60350-020	Estate Sales	156	1002	67	1214	33	49.25%	33	49.25%	1	1.49%
20013-400	Estate Settlement	12	2732	1	4187	1	100.00%	0	0.00%	0	0.00%
60350-000	Estates - Appraisals, Sales & Auctions	82	1345	27	1869	16	59.26%	10	37.04%	1	3.70%
60134-200	Estheticians	94	1273	57	1334	31	54.39%	24	42.11%	2	3.51%
30209-000	Etched Products - Metal, Glass	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
85325-000	Etiquette School	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80278-000	Evaporating Apparatus	4	3533	4	3314	1	25.00%	3	75.00%	0	0.00%
10182-400	Evaporative Coolers - Sales & Service	3	3702	3	3529	3	100.00%	0	0.00%	0	0.00%
56000-000	Event Center	164	975	233	602	105	45.06%	126	54.08%	2	0.86%
65259-010	Event Design	5	3387	11	2557	3	27.27%	6	54.55%	2	18.18%
65259-000	Event Planners	383	574	311	484	111	35.69%	191	61.41%	9	2.89%
65259-200	Event Planners - Corporate	36	1919	11	2557	1	9.09%	9	81.82%	1	9.09%

US and Canada BBB 2024 Statistics

60351-000	Eviction Service	39	1872	28	1847	14	50.00%	13	46.43%	1	3.57%
10050-000	Excavating Contractors	615	419	165	742	67	40.61%	92	55.76%	6	3.64%
80279-000	Excavating Equipment	26	2153	6	3008	2	33.33%	2	33.33%	2	33.33%
60172-114	Executive Coaching	32	1999	5	3145	5	100.00%	0	0.00%	0	0.00%
60352-000	Executive Search Consultants	6	3246	11	2557	1	9.09%	10	90.91%	0	0.00%
60624-100	Executive Suites	7	3138	12	2481	8	66.67%	4	33.33%	0	0.00%
60353-000	Exercise & Physical Fitness Programs	896	322	1,239	174	1,053	84.99%	181	14.61%	5	0.40%
44044-000	Exercise and Wellness	418	543	273	537	231	84.62%	40	14.65%	2	0.73%
55570-000	Exercise Equipment	363	600	607	310	499	82.21%	105	17.30%	3	0.49%
50244-000	Exercise Equipment & Machines - Sales	269	731	602	312	551	91.53%	49	8.14%	2	0.33%
50244-100	Exercise Equipment & Machines - Service & Repair	24	2214	12	2481	5	41.67%	7	58.33%	0	0.00%
60594-100	Exhaust Systems	7	3138	5	3145	3	60.00%	2	40.00%	0	0.00%
60893-100	Exhibit Design & Construction	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
80280-000	Expanded Metals	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60533-300	Expeditors	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30213-000	Explosives	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60355-000	Export Management	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60356-000	Exporters	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
70547-000	Express & Transfer Service	8	3033	5	3145	3	60.00%	2	40.00%	0	0.00%
70501-100	Express Shipping Services	238	787	266	549	69	25.94%	187	70.30%	10	3.76%
65112-000	Extended Warranty Contract Service Companies	2,904	123	3,371	75	3,259	96.68%	82	2.43%	30	0.89%
61093-000	Exterior Designers	31	2030	13	2411	6	46.15%	7	53.85%	0	0.00%
85318-400	Exterior House Painting	33	1976	7	2887	2	28.57%	5	71.43%	0	0.00%
10177-102	Exterior Structures - Barn Construction	36	1919	20	2077	7	35.00%	13	65.00%	0	0.00%
10177-103	Exterior Structures - Gazebos, Arbors, Pergolas	23	2256	16	2259	2	12.50%	14	87.50%	0	0.00%
21106-000	Exterminator	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
60357-000	Eye Banks	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
55628-000	Eye Surgery	12	2732	23	1991	12	52.17%	11	47.83%	0	0.00%
60134-300	Eyebrow Threading	20	2343	24	1963	15	62.50%	9	37.50%	0	0.00%
50624-100	Eyeglass Suppliers	1,303	254	246	577	164	66.67%	81	32.93%	1	0.41%
60134-400	Eyelash Extension	117	1156	148	790	67	45.27%	76	51.35%	5	3.38%
50245-000	Eyelets	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60358-000	Eyesight Training	20	2343	24	1963	5	20.83%	19	79.17%	0	0.00%
50246-000	Fabric Shops	111	1186	198	654	179	90.40%	18	9.09%	1	0.51%
80281-000	Fabrics - Wholesale & Manufacturers	8	3033	6	3008	3	50.00%	2	33.33%	1	16.67%
65134-400	Facial	85	1326	33	1730	7	21.21%	21	63.64%	5	15.15%
20060-100	Facility Maintenance	97	1255	41	1578	10	24.39%	29	70.73%	2	4.88%
60056-200	Facility Planning	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
85326-000	Factoring Service	385	571	125	882	114	91.20%	10	8.00%	1	0.80%
60359-000	Fairgrounds	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
10051-000	Fallout Shelter Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60540-100	Family Counselor	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
55637-000	Family Planning	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
60002-000	Family Planning - Abortion Services	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60817-200	Family Services	42	1821	29	1820	11	37.93%	18	62.07%	0	0.00%
55598-000	Fan	4	3533	7	2887	3	42.86%	2	28.57%	2	28.57%
65345-000	Fan Clubs	27	2121	22	2017	10	45.45%	12	54.55%	0	0.00%
50249-100	Fans - Attic	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
50249-000	Fans - Household	34	1962	60	1297	55	91.67%	5	8.33%	0	0.00%
80282-000	Fans - Industrial & Commercial	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50250-000	Fans - Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80283-000	Farm Equipment	192	882	278	530	235	84.53%	37	13.31%	6	2.16%
80284-000	Farm Equipment - Repair & Parts	18	2443	9	2705	5	55.56%	4	44.44%	0	0.00%
80284-100	Farm Equipment Repair	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
20022-100	Farm Insurance	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
00125-000	Farm Management	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
80285-000	Farm Supplies	57	1598	69	1193	56	81.16%	13	18.84%	0	0.00%
50272-001	Farmers Market	24	2214	17	2220	10	58.82%	7	41.18%	0	0.00%

US and Canada BBB 2024 Statistics

00127-000	Farming Service	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
00128-000	Farms	75	1414	68	1203	30	44.12%	31	45.59%	7	10.29%
00128-101	Farms - Organic	12	2732	9	2705	7	77.78%	2	22.22%	0	0.00%
52100-000	Fashion Accessories	437	530	439	401	378	86.10%	60	13.67%	1	0.23%
60360-000	Fashion Consultants	9	2948	5	3145	3	60.00%	2	40.00%	0	0.00%
60361-000	Fashion Designers	167	961	543	341	263	48.43%	278	51.20%	2	0.37%
60362-000	Fashion Show Producers	323	649	3	3529	2	66.67%	1	33.33%	0	0.00%
50164-020	Fast Food Restaurants	302	679	942	207	284	30.15%	641	68.05%	17	1.80%
80286-000	Fasteners - Industrial & Construction	7	3138	4	3314	3	75.00%	1	25.00%	0	0.00%
30216-000	Fasteners - Textile & Apparel	0	4751	2	3803	1	50.00%	0	0.00%	1	50.00%
70548-000	Fax Transmission Service	32	1999	56	1341	52	92.86%	4	7.14%	0	0.00%
50251-000	Feather Goods	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80288-000	Feathers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
20045-020	Fee Only Financial Advisor	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
80294-000	Feed - Wholesale & Manufacturers	0	4751	4	3314	3	75.00%	1	25.00%	0	0.00%
80290-000	Feed Dealers	16	2516	9	2705	8	88.89%	1	11.11%	0	0.00%
30217-000	Felt & Felt Products	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
85264-000	Fence - Sales, Service & Contractors	213	841	76	1137	35	46.05%	40	52.63%	1	1.32%
50252-000	Fence Contractors	2,951	119	863	227	422	48.90%	423	49.02%	18	2.09%
50253-100	Fence Material	30	2056	8	2786	6	75.00%	2	25.00%	0	0.00%
50253-000	Fence Posts & Fittings	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
50252-010	Fence Repair	6	3246	5	3145	3	60.00%	2	40.00%	0	0.00%
85264-010	Fence Services	107	1202	63	1262	18	28.57%	41	65.08%	4	6.35%
50252-100	Fence Staining	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
85264-200	Fences - Rental	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
85264-100	Fences - Vinyl	62	1532	6	3008	2	33.33%	2	33.33%	2	33.33%
85264-300	Fences - Wood	28	2095	4	3314	3	75.00%	1	25.00%	0	0.00%
60363-000	Fencing Instruction	7	3138	6	3008	3	50.00%	3	50.00%	0	0.00%
60470-400	Feng Shui	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70549-000	Ferries	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
60669-100	Fertility Specialists	65	1500	139	824	72	51.80%	62	44.60%	5	3.60%
80295-000	Fertilizer Plant Equipment	1	4228	6	3008	5	83.33%	1	16.67%	0	0.00%
50254-000	Fertilizers	75	1414	45	1509	42	93.33%	3	6.67%	0	0.00%
50255-000	Fiber & Fiber Products	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
30054-100	Fiber Boxes	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10135-010	Fiber Cement Siding	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
30218-000	Fiber Glass Fabricators	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30219-000	Fiber Glass Materials	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
80296-000	Fiber Glass Products	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30220-000	Fiber Optics	46	1755	51	1399	41	80.39%	10	19.61%	0	0.00%
85327-100	Fiberglass - Bathtubs & Showers	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
85327-000	Fiberglass - Fabrication & Repair	5	3387	3	3529	0	0.00%	3	100.00%	0	0.00%
85327-110	Fiberglass Shower	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
80710-100	Fiberglass Tanks	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60509-100	Fiduciary	15	2572	3	3529	3	100.00%	0	0.00%	0	0.00%
80297-000	Filing Equipment, Systems & Supplies	59	1570	19	2116	13	68.42%	6	31.58%	0	0.00%
44048-000	Film Industry	24	2214	16	2259	2	12.50%	13	81.25%	1	6.25%
80299-000	Film Scrap	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30221-000	Filtering Materials & Supplies	6	3246	8	2786	8	100.00%	0	0.00%	0	0.00%
30222-000	Filters - Air & Gas	60	1557	56	1341	24	42.86%	32	57.14%	0	0.00%
80300-000	Filters - Liquid	11	2805	29	1820	13	44.83%	16	55.17%	0	0.00%
50256-000	Filters Air & Gas Cleaning	78	1374	10	2635	6	60.00%	4	40.00%	0	0.00%
21109-000	Financial Advisor Support Wealth Management	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
55683-000	Financial Consultants	2,891	125	396	421	284	71.72%	102	25.76%	10	2.53%
20012-200	Financial Consultants - No License Required	551	454	21	2039	8	38.10%	12	57.14%	1	4.76%
20012-000	Financial Planning Consultants	603	426	183	692	147	80.33%	32	17.49%	4	2.19%
20012-100	Financial Planning Kit	1	4228	5	3145	2	40.00%	3	60.00%	0	0.00%
20085-000	Financial Services	26,736	4	16,048	15	15,092	94.04%	900	5.61%	56	0.35%

US and Canada BBB 2024 Statistics

85272-020	Financial Technology	3,220	107	4,872	56	4,782	98.15%	88	1.81%	2	0.04%
20013-000	Financing	2,023	181	1,751	134	1,631	93.15%	118	6.74%	2	0.11%
60366-000	Fingerprinting	54	1636	43	1541	34	79.07%	9	20.93%	0	0.00%
60366-100	Fingerprinting - Live Scan	90	1303	10	2635	6	60.00%	4	40.00%	0	0.00%
85318-300	Finish Carpentry	68	1480	19	2116	6	31.58%	13	68.42%	0	0.00%
20023-200	Fire & Flood Emergency Service	20	2343	5	3145	3	60.00%	2	40.00%	0	0.00%
60367-300	Fire & Smoke & Water Clean Up	39	1872	14	2361	8	57.14%	6	42.86%	0	0.00%
10053-000	Fire & Smoke Alarm Systems	78	1374	23	1991	16	69.57%	5	21.74%	2	8.70%
60367-000	Fire & Water Damage Restoration	2,173	170	715	276	544	76.08%	165	23.08%	6	0.84%
60367-100	Fire Damage Restoration	52	1666	27	1869	15	55.56%	12	44.44%	0	0.00%
50257-000	Fire Department Equipment & Supplies	11	2805	18	2163	7	38.89%	11	61.11%	0	0.00%
30769-000	Fire Departments	3	3702	4	3314	4	100.00%	0	0.00%	0	0.00%
80302-000	Fire Extinguishers	13	2676	4	3314	2	50.00%	2	50.00%	0	0.00%
80304-000	Fire Hose	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80305-000	Fire Hydrants	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60637-102	Fire Mitigation	15	2572	3	3529	3	100.00%	0	0.00%	0	0.00%
50260-030	Fire Pit	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
55562-000	Fire Protection	117	1156	26	1904	21	80.77%	5	19.23%	0	0.00%
60368-000	Fire Protection Consultants	23	2256	6	3008	2	33.33%	4	66.67%	0	0.00%
60368-100	Fire Protection Contractor	18	2443	13	2411	3	23.08%	10	76.92%	0	0.00%
80306-000	Fire Protection Equipment & Supplies	47	1744	12	2481	8	66.67%	4	33.33%	0	0.00%
80306-100	Fire Safety Supplies	9	2948	5	3145	3	60.00%	2	40.00%	0	0.00%
50326-300	Firearm Manufacturer	47	1744	86	1066	54	62.79%	29	33.72%	3	3.49%
50258-000	Fireplace Equipment - Retail	140	1061	54	1360	45	83.33%	9	16.67%	0	0.00%
50259-000	Fireplace Equipment - Wholesale & Manufacturers	11	2805	58	1321	54	93.10%	4	6.90%	0	0.00%
50260-010	Fireplace Installation	10	2882	3	3529	2	66.67%	1	33.33%	0	0.00%
50260-100	Fireplace Repair	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
50260-110	Fireplace Service	19	2395	8	2786	2	25.00%	6	75.00%	0	0.00%
50260-000	Fireplaces	248	768	141	818	79	56.03%	59	41.84%	3	2.13%
50261-000	Firewood	25	2184	13	2411	8	61.54%	5	38.46%	0	0.00%
30224-000	Fireworks	4	3533	10	2635	4	40.00%	5	50.00%	1	10.00%
55650-000	First Aid	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
60369-000	First Aid Instruction	42	1821	28	1847	25	89.29%	3	10.71%	0	0.00%
80308-000	First Aid Supplies	8	3033	25	1934	8	32.00%	17	68.00%	0	0.00%
50262-000	Fish & Seafood - Retail	53	1650	37	1646	18	48.65%	19	51.35%	0	0.00%
80310-000	Fish & Seafood - Wholesale	10	2882	12	2481	4	33.33%	8	66.67%	0	0.00%
80309-000	Fish & Seafood Brokers	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
30225-000	Fish By-Products	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
00130-000	Fish Hatcheries	20	2343	4	3314	1	25.00%	3	75.00%	0	0.00%
30226-000	Fish Processors	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
50264-000	Fishermens Supplies	2	3937	10	2635	3	30.00%	6	60.00%	1	10.00%
00132-000	Fishery Consultants	3	3702	4	3314	4	100.00%	0	0.00%	0	0.00%
50265-000	Fishing Bait	6	3246	7	2887	2	28.57%	4	57.14%	1	14.29%
60370-000	Fishing Charters	19	2395	24	1963	12	50.00%	12	50.00%	0	0.00%
00151-010	Fishing Gear	15	2572	42	1560	17	40.48%	25	59.52%	0	0.00%
00151-030	Fishing Guide	19	2395	5	3145	2	40.00%	3	60.00%	0	0.00%
00151-400	Fishing Licenses	32	1999	0	4715	0	0.00%	0	0.00%	0	0.00%
10056-000	Fishing Piers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50267-000	Fishing Tackle - Repair & Parts	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80311-000	Fishing Tackle - Wholesale & Manufacturers	8	3033	26	1904	10	38.46%	15	57.69%	1	3.85%
50266-000	Fishing Tackle Dealers	29	2075	34	1709	12	35.29%	21	61.76%	1	2.94%
80311-100	Fishing Tackle Manufacturers	0	4751	7	2887	1	14.29%	6	85.71%	0	0.00%
60430-100	Fitness Centers	2,499	147	5,386	51	3,234	60.04%	2,091	38.82%	61	1.13%
60371-000	Fix-It Shops	1	4228	2	3803	1	50.00%	0	0.00%	1	50.00%
50268-000	Flag Poles	168	957	4	3314	4	100.00%	0	0.00%	0	0.00%
50269-000	Flags & Banners	40	1855	29	1820	23	79.31%	6	20.69%	0	0.00%
30228-000	Flags & Banners - Manufacturers Supplies	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
50271-000	Flatware - Table	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

80313-000	Flavoring Extracts	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
30230-000	Flavoring Extracts - Raw Materials	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50272-000	Flea Markets	13	2676	15	2309	8	53.33%	6	40.00%	1	6.67%
60107-910	Fleet Management	26	2153	41	1578	28	68.29%	13	31.71%	0	0.00%
70507-100	Flight Instructor	10	2882	0	4715	0	0.00%	0	0.00%	0	0.00%
70507-000	Flight School	35	1939	37	1646	18	48.65%	19	51.35%	0	0.00%
20023-100	Flood assistance	4	3533	5	3145	1	20.00%	4	80.00%	0	0.00%
30233-000	Flood Control Equipment	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
20023-210	Flood Emergency	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
20023-010	Flood Insurance	37	1903	6	3008	4	66.67%	2	33.33%	0	0.00%
30234-000	Floodlights & Search Lights	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10058-300	Floor Coatings - Epoxy/Polyurethane	559	450	174	718	87	50.00%	83	47.70%	4	2.30%
10058-200	Floor Coverings & Installation	318	654	138	827	94	68.12%	42	30.43%	2	1.45%
10058-000	Floor Laying, Refinishing & Resurfacing	643	409	232	606	142	61.21%	86	37.07%	4	1.72%
21111-000	Floor Laying, Refinishing & Resurfacing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80314-000	Floor Machines	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
50273-000	Floor Materials - Retail	481	496	536	346	374	69.78%	154	28.73%	8	1.49%
60375-100	Floor Polishing	11	2805	1	4187	0	0.00%	1	100.00%	0	0.00%
10058-600	Floor Refinishing	37	1903	17	2220	9	52.94%	8	47.06%	0	0.00%
10058-100	Floor Removal	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
10058-500	Floor Removal, Resurfacing and Refinishing	168	957	15	2309	10	66.67%	4	26.67%	1	6.67%
10058-700	Floor Resurfacing	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50274-000	Floor Treatment Compounds	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60375-000	Floor Waxing, Polishing & Cleaning	28	2095	11	2557	7	63.64%	4	36.36%	0	0.00%
10059-100	Floors - Garage	59	1570	23	1991	9	39.13%	14	60.87%	0	0.00%
50273-101	Floors - Hardwood	162	980	104	974	66	63.46%	37	35.58%	1	0.96%
10059-000	Floors - Industrial	4	3533	5	3145	2	40.00%	3	60.00%	0	0.00%
10059-200	Floors - Laminate	11	2805	3	3529	2	66.67%	1	33.33%	0	0.00%
10060-000	Floors - Raised	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
60376-010	Floral Design	19	2395	25	1934	9	36.00%	15	60.00%	1	4.00%
60376-000	Floral Design Instruction	13	2676	1	4187	0	0.00%	1	100.00%	0	0.00%
80315-010	Florist	230	805	186	687	81	43.55%	103	55.38%	2	1.08%
50275-100	Florist - Funeral Bouquets & Wreaths	41	1837	9	2705	8	88.89%	1	11.11%	0	0.00%
80316-200	Florists - Brokers	236	789	204	647	184	90.20%	20	9.80%	0	0.00%
50275-000	Florists - Retail	5,619	55	2,086	118	1,513	72.53%	566	27.13%	7	0.34%
80316-000	Florists - Wholesale	10	2882	5	3145	4	80.00%	1	20.00%	0	0.00%
80315-000	Florists Supplies	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
65134-300	Flotation Therapy	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50276-000	Flowers - Preserved	92	1288	56	1341	34	60.71%	17	30.36%	5	8.93%
80317-000	Foam & Sponge Rubber	39	1872	1	4187	1	100.00%	0	0.00%	0	0.00%
30236-000	Foil & Foil Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50277-100	Food - Sales & Delivery	4,186	79	11,518	26	11,194	97.19%	305	2.65%	19	0.16%
60377-000	Food & Beverage Consultants	16	2516	8	2786	3	37.50%	4	50.00%	1	12.50%
30062-000	Food & Beverage Services	522	469	419	413	263	62.77%	156	37.23%	0	0.00%
80319-000	Food Brokers	38	1891	32	1756	16	50.00%	16	50.00%	0	0.00%
44052-000	Food Industry	46	1755	130	858	100	76.92%	29	22.31%	1	0.77%
30790-000	Food Manufacturers, Wholesalers, Distributors	317	657	240	590	165	68.75%	72	30.00%	3	1.25%
80534-100	Food Packaging	5	3387	4	3314	2	50.00%	2	50.00%	0	0.00%
50277-000	Food Plans	391	564	85	1074	45	52.94%	22	25.88%	18	21.18%
30237-000	Food Processing Equipment & Supplies	170	948	114	922	95	83.33%	17	14.91%	2	1.75%
80320-000	Food Products	4,313	77	633	301	533	84.20%	87	13.74%	13	2.05%
80320-100	Food Products - Organic	12	2732	15	2309	5	33.33%	10	66.67%	0	0.00%
30238-000	Food Products Manufacturing Equipment	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
30239-000	Food Products Reconditioning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60379-000	Food ServiceManagement	33	1976	25	1934	12	48.00%	13	52.00%	0	0.00%
50544-210	Food Truck Builders	66	1495	69	1193	6	8.70%	60	86.96%	3	4.35%
50544-200	Food Trucks	58	1587	34	1709	9	26.47%	24	70.59%	1	2.94%
30790-100	Food Wholesalers	229	807	38	1630	29	76.32%	9	23.68%	0	0.00%

US and Canada BBB 2024 Statistics

50278-000	Foods - Carry Out	430	537	999	196	418	41.84%	569	56.96%	12	1.20%
80321-000	Foods - Dehydrated & Freeze-Dried	20	2343	4	3314	2	50.00%	2	50.00%	0	0.00%
80320-200	Foods - Gluten Free	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30240-000	Foot Appliances	79	1365	35	1688	29	82.86%	6	17.14%	0	0.00%
60380-000	Football Clubs	6	3246	29	1820	16	55.17%	12	41.38%	1	3.45%
85257-000	Foreclosure Rescue	288	707	25	1934	9	36.00%	14	56.00%	2	8.00%
25054-000	Foreclosure Services	75	1414	36	1665	23	63.89%	13	36.11%	0	0.00%
20014-100	Foreign Currency Exchange Broker	120	1139	20	2077	4	20.00%	16	80.00%	0	0.00%
60005-200	Forensic Loan Audits	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
00133-000	Foresters - Consulting	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
30241-000	Forgings	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80201-101	Forklift Repair & Maintenance	41	1837	6	3008	5	83.33%	1	16.67%	0	0.00%
60381-000	Formal Wear	32	1999	42	1560	25	59.52%	17	40.48%	0	0.00%
65817-000	Foster Child Care	27	2121	14	2361	4	28.57%	10	71.43%	0	0.00%
10061-000	Foundation Contractors	2,987	117	486	371	417	85.80%	56	11.52%	13	2.67%
10061-100	Foundation Inspection	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
10061-101	Foundation Repair & House Leveling	744	368	156	766	114	73.08%	40	25.64%	2	1.28%
60382-000	Foundations - Education, Philanthropy, Research	5	3387	14	2361	8	57.14%	6	42.86%	0	0.00%
30242-000	Foundries	7	3138	2	3803	0	0.00%	2	100.00%	0	0.00%
80323-000	Foundry Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50279-110	Fountains	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
80324-000	Fountains - Drinking	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50279-000	Fountains - Garden, Display	9	2948	4	3314	1	25.00%	3	75.00%	0	0.00%
89400-000	Four Wheel Drive Vehicles - Repair & Service	8	3033	2	3803	1	50.00%	1	50.00%	0	0.00%
21114-000	Framer	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
20015-000	Franchising	55	1620	137	831	82	59.85%	54	39.42%	1	0.73%
60383-000	Fraternal Organizations	8	3033	6	3008	3	50.00%	3	50.00%	0	0.00%
50280-000	Fraternal Regalia & Supplies	5	3387	12	2481	8	66.67%	4	33.33%	0	0.00%
60384-000	Fraternities & Sororities	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
61000-100	Freight Broker	292	699	62	1275	41	66.13%	21	33.87%	0	0.00%
70550-000	Freight Consolidating	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
30086-100	Freight Container	27	2121	16	2259	2	12.50%	10	62.50%	4	25.00%
70551-000	Freight Forwarding	894	324	626	304	338	53.99%	281	44.89%	7	1.12%
70552-000	Freight Traffic Service	71	1456	46	1486	8	17.39%	38	82.61%	0	0.00%
00134-000	Frog Dealers	60	1557	3	3529	0	0.00%	0	0.00%	3	100.00%
30243-000	Frozen Custard Machines	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30244-000	Frozen Foods - Processors	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50281-000	Frozen Foods - Retail	34	1962	13	2411	7	53.85%	3	23.08%	3	23.08%
80325-000	Fruit & Vegetable Growers & Shippers	43	1803	12	2481	8	66.67%	3	25.00%	1	8.33%
80325-100	Fruit Growers	7	3138	6	3008	1	16.67%	5	83.33%	0	0.00%
80325-200	Fruit Trees	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80327-000	Fruits - Dried	1	4228	5	3145	4	80.00%	0	0.00%	1	20.00%
50282-000	Fruits & Vegetables - Retail	24	2214	14	2361	3	21.43%	11	78.57%	0	0.00%
80326-000	Fruits & Vegetables - Wholesale	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
44053-000	Fuel	19	2395	25	1934	5	20.00%	19	76.00%	1	4.00%
50206-000	Fuel - Diesel	5	3387	5	3145	2	40.00%	2	40.00%	1	20.00%
50206-100	Fuel - Gasoline	52	1666	54	1360	37	68.52%	16	29.63%	1	1.85%
50283-000	Fuel Economizers	2	3937	1	4187	0	0.00%	0	0.00%	1	100.00%
50284-000	Fuel Injection Equipment	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
60340-100	Fuel Injection Parts	68	1480	4	3314	3	75.00%	1	25.00%	0	0.00%
70663-100	Fuel Tax Service	3	3702	9	2705	0	0.00%	9	100.00%	0	0.00%
60385-000	Fulfillment Services	151	1022	318	475	254	79.87%	37	11.64%	27	8.49%
60675-100	Functional Medicine	50	1702	5	3145	3	60.00%	2	40.00%	0	0.00%
60386-000	Fund Raising Counselors & Orgs	109	1194	42	1560	24	57.14%	14	33.33%	4	9.52%
60387-000	Fund Raising Games, Merchandise, Supplies	77	1390	44	1525	30	68.18%	13	29.55%	1	2.27%
60388-000	Funeral Directors	113	1174	126	877	91	72.22%	34	26.98%	1	0.79%
80329-000	Funeral Directors Equipment & Supplies	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
61013-100	Funeral Escorts	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

62000-000	Funeral Homes	200	862	168	734	98	58.33%	67	39.88%	3	1.79%
21218-000	Funeral Related Services	186	895	155	768	96	61.94%	52	33.55%	7	4.52%
30245-000	Fungicides	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
50286-000	Fur Business - Retail	4	3533	10	2635	8	80.00%	2	20.00%	0	0.00%
30246-000	Fur Business - Wholesale & Manufacturers	9	2948	9	2705	9	100.00%	0	0.00%	0	0.00%
30247-000	Fur Designers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50287-000	Fur Novelties & Accessories	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
00135-000	Fur Skin Dealers & Brokers	9	2948	3	3529	2	66.67%	1	33.33%	0	0.00%
60391-000	Fur Storage	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
85265-100	Furnace Cleaning	40	1855	5	3145	2	40.00%	2	40.00%	1	20.00%
85265-010	Furnace Sales	13	2676	53	1374	4	7.55%	49	92.45%	0	0.00%
85265-000	Furnace Sales & Service	121	1136	13	2411	11	84.62%	2	15.38%	0	0.00%
80332-000	Furnaces - Industrial	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
50289-000	Furniture - Childrens	64	1512	87	1060	74	85.06%	13	14.94%	0	0.00%
50290-000	Furniture - Outdoor	151	1022	181	697	115	63.54%	47	25.97%	19	10.50%
50291-000	Furniture - Retail	12,651	19	13,051	19	11,464	87.84%	1,507	11.55%	80	0.61%
50291-100	Furniture - Rustic	24	2214	32	1756	9	28.13%	23	71.88%	0	0.00%
50292-000	Furniture - Unfinished	4	3533	4	3314	0	0.00%	4	100.00%	0	0.00%
50293-000	Furniture - Used	11	2805	8	2786	1	12.50%	7	87.50%	0	0.00%
80334-000	Furniture - Wholesale	139	1065	101	988	43	42.57%	46	45.54%	12	11.88%
30252-100	Furniture Assembly Services	49	1716	9	2705	2	22.22%	4	44.44%	3	33.33%
30251-100	Furniture Builders	80	1358	85	1074	19	22.35%	60	70.59%	6	7.06%
60392-000	Furniture Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80333-000	Furniture Cleaning Equipment & Supplies	8	3033	2	3803	2	100.00%	0	0.00%	0	0.00%
30251-000	Furniture Designers & Custom Builders	243	777	114	922	60	52.63%	52	45.61%	2	1.75%
30252-000	Furniture Frames	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
30253-000	Furniture Manufacturers	339	627	617	307	494	80.06%	115	18.64%	8	1.30%
30254-000	Furniture Manufacturers Equipment & Supplies	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
30254-100	Furniture Manufacturers Supplies	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
70571-500	Furniture Mover	90	1303	20	2077	11	55.00%	7	35.00%	2	10.00%
50288-000	Furniture Pads	8	3033	12	2481	0	0.00%	12	100.00%	0	0.00%
60393-000	Furniture Rent & Lease	216	830	355	447	325	91.55%	27	7.61%	3	0.85%
60394-000	Furniture Repair & Refinish	94	1273	87	1060	55	63.22%	32	36.78%	0	0.00%
60395-000	Furniture Repair & Refinish Supplies	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
50419-100	Futon Sales	8	3033	11	2557	11	100.00%	0	0.00%	0	0.00%
30261-100	Gage	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
85266-000	Gambling Machine Supplies and Services	5	3387	21	2039	10	47.62%	10	47.62%	1	4.76%
00137-000	Game - Birds, Venison	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00136-000	Game Farms	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50295-000	Games & Supplies	356	611	841	233	491	58.38%	332	39.48%	18	2.14%
85266-100	Gaming Tables	23	2256	18	2163	5	27.78%	12	66.67%	1	5.56%
20027-040	GAP Insurance	27	2121	46	1486	45	97.83%	1	2.17%	0	0.00%
10062-000	Garage Builders	127	1111	42	1560	30	71.43%	11	26.19%	1	2.38%
85361-000	Garage Door Repair	1,803	193	363	439	137	37.74%	193	53.17%	33	9.09%
85360-000	Garage Doors & Openers	3,382	101	550	336	372	67.64%	161	29.27%	17	3.09%
85360-100	Garage Openers	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
60632-100	Garage Organizers	20	2343	11	2557	3	27.27%	8	72.73%	0	0.00%
85361-010	Garage Remodel	28	2095	12	2481	5	41.67%	7	58.33%	0	0.00%
55678-000	Garbage Disposal Equipment	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
30256-000	Garbage Disposal Equipment - Industrial & Commercial	34	1962	34	1709	28	82.35%	6	17.65%	0	0.00%
50296-000	Garbage Disposal Equipment - Supplies & Parts	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
50297-000	Garbage Disposals - Household	51	1686	33	1730	14	42.42%	14	42.42%	5	15.15%
50299-000	Garden Centers	115	1165	51	1399	18	35.29%	33	64.71%	0	0.00%
00157-100	Gardeners	13	2676	7	2887	1	14.29%	6	85.71%	0	0.00%
44055-000	Gardening	219	823	71	1174	54	76.06%	17	23.94%	0	0.00%
85267-000	Gardening Hand Tools	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
30257-000	Garment Hangers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30257-100	Garment Restoration	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%

US and Canada BBB 2024 Statistics

50300-000	Garments - Printing & Lettering	71	1456	29	1820	22	75.86%	7	24.14%	0	0.00%
50303-000	Gas - Industrial & Medical - Cylinder & Bulk	4	3533	8	2786	4	50.00%	4	50.00%	0	0.00%
50304-000	Gas - Propane	1,209	266	1,824	132	1,558	85.42%	262	14.36%	4	0.22%
50305-000	Gas - Propane - Equipment & Supplies	60	1557	80	1111	62	77.50%	16	20.00%	2	2.50%
44006-200	Gas Appliance Repair	5	3387	7	2887	3	42.86%	4	57.14%	0	0.00%
50301-000	Gas Boosters	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50302-000	Gas Burners	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10063-000	Gas Detectors	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30222-010	Gas Filters	2	3937	3	3529	0	0.00%	3	100.00%	0	0.00%
50260-020	Gas Fireplace Installation	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80332-020	Gas Furnace	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80335-000	Gas Lights	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50305-100	Gas Power Equipment	4	3533	5	3145	5	100.00%	0	0.00%	0	0.00%
80339-000	Gasoline - Wholesale	14	2636	18	2163	16	88.89%	2	11.11%	0	0.00%
80337-000	Gasoline Additives - Manufacturers & Distributors	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80338-000	Gasoline Plant Equipment	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
50306-500	Gate Companies	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
50306-400	Gate Installation	19	2395	7	2887	0	0.00%	7	100.00%	0	0.00%
50252-020	Gate Repair	0	4751	4	3314	0	0.00%	4	100.00%	0	0.00%
50306-000	Gates	57	1598	34	1709	9	26.47%	25	73.53%	0	0.00%
30261-000	Gauges & Gages	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
10064-000	Gazebos	14	2636	3	3529	2	66.67%	1	33.33%	0	0.00%
80340-100	Gear Cutting	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80340-000	Gears & Gear Cutting	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
61022-000	Genealogy Services	402	553	617	307	607	98.38%	9	1.46%	1	0.16%
50308-000	General Merchandise - Retail	379	578	644	296	525	81.52%	111	17.24%	8	1.24%
80342-000	General Merchandise - Wholesale	34	1962	53	1374	5	9.43%	46	86.79%	2	3.77%
60035-100	Generator Repair	4	3533	7	2887	4	57.14%	2	28.57%	1	14.29%
30262-100	Generators	376	582	232	606	189	81.47%	42	18.10%	1	0.43%
30263-100	Generators - Maintenance	4	3533	4	3314	2	50.00%	2	50.00%	0	0.00%
30262-000	Generators - Electric	216	830	256	560	241	94.14%	15	5.86%	0	0.00%
30263-000	Generators - Steam	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60488-200	Genetic Testing	44	1785	67	1214	59	88.06%	8	11.94%	0	0.00%
00139-000	Geophysicists	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60334-100	Geotechnical Engineering	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
10182-100	Geothermal Heating & Cooling	17	2482	15	2309	13	86.67%	2	13.33%	0	0.00%
50309-000	Gift Baskets & Parcels	216	830	210	636	102	48.57%	103	49.05%	5	2.38%
75000-100	Gift Certificates	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
75000-000	Gift Certificates/Cards	603	426	987	198	782	79.23%	180	18.24%	25	2.53%
50310-000	Gift Shops	421	542	344	453	248	72.09%	91	26.45%	5	1.45%
50311-000	Gift Wrapping Materials	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80345-000	Giftware - Wholesale & Manufacturers	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
50312-000	Girls Apparel	31	2030	11	2557	6	54.55%	5	45.45%	0	0.00%
50314-000	Glass - Beveled, Carved, Ornamental	15	2572	14	2361	11	78.57%	3	21.43%	0	0.00%
50315-000	Glass - Block	8	3033	0	4715	0	0.00%	0	0.00%	0	0.00%
80348-000	Glass - Broken	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60404-000	Glass - Plate and Window	704	385	183	692	111	60.66%	66	36.07%	6	3.28%
60404-100	Glass - Repair	128	1108	96	1011	24	25.00%	70	72.92%	2	2.08%
10067-000	Glass - Stained & Leaded	96	1264	3	3529	1	33.33%	2	66.67%	0	0.00%
60404-200	Glass - Tempered	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
30265-000	Glass Blowers	6	3246	8	2786	4	50.00%	4	50.00%	0	0.00%
10065-000	Glass Board - Up Service	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50313-000	Glass Circles & Specialty Shapes	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10066-000	Glass Coating & Tinting	24	2214	19	2116	12	63.16%	7	36.84%	0	0.00%
80347-000	Glass Coating & Tinting Materials	27	2121	46	1486	3	6.52%	43	93.48%	0	0.00%
10066-010	Glass Tinting	16	2516	4	3314	0	0.00%	4	100.00%	0	0.00%
92000-000	Glass, Mirror & Screen Companies	115	1165	67	1214	29	43.28%	37	55.22%	1	1.49%
30269-000	Glassware - Wholesale & Manufacturers	11	2805	20	2077	7	35.00%	13	65.00%	0	0.00%

US and Canada BBB 2024 Statistics

30268-000	Glassware Decorators	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30269-100	Glassware Manufacturer	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
10068-000	Glaziers	106	1208	12	2481	6	50.00%	5	41.67%	1	8.33%
75597-000	Global Positioning Systems	51	1686	55	1350	52	94.55%	3	5.45%	0	0.00%
75597-100	Global Positioning Systems - Rentals	5	3387	4	3314	2	50.00%	2	50.00%	0	0.00%
30272-000	Gloves - Work & Industrial	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30271-000	Gloves & Mittens - Dress	6	3246	17	2220	0	0.00%	17	100.00%	0	0.00%
50316-000	Go-Karts	1	4228	24	1963	16	66.67%	8	33.33%	0	0.00%
50317-100	Gold Buyers	4,100	83	33	1730	28	84.85%	5	15.15%	0	0.00%
50317-120	Gold Sellers	131	1094	12	2481	9	75.00%	3	25.00%	0	0.00%
50317-000	Gold, Silver & Platinum Dealers	3,169	109	440	397	251	57.05%	189	42.95%	0	0.00%
55660-000	Golf	25	2184	36	1665	18	50.00%	17	47.22%	1	2.78%
51000-000	Golf Caddies	0	4751	4	3314	3	75.00%	1	25.00%	0	0.00%
70001-120	Golf Cart Repair	6	3246	12	2481	4	33.33%	8	66.67%	0	0.00%
80349-000	Golf Carts	238	787	154	770	89	57.79%	61	39.61%	4	2.60%
60407-000	Golf Course Architects	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80350-000	Golf Course Equipment & Supplies	10	2882	6	3008	4	66.67%	2	33.33%	0	0.00%
60408-000	Golf Courses - Miniature	7	3138	11	2557	2	18.18%	8	72.73%	1	9.09%
60409-000	Golf Courses - Private	25	2184	35	1688	14	40.00%	19	54.29%	2	5.71%
60410-000	Golf Courses - Public	32	1999	68	1203	41	60.29%	27	39.71%	0	0.00%
50318-100	Golf Equipment - Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50318-000	Golf Equipment & Supplies - Retail	190	886	129	861	75	58.14%	54	41.86%	0	0.00%
80351-000	Golf Equipment & Supplies - Wholesale & Manufacturers	43	1803	101	988	87	86.14%	14	13.86%	0	0.00%
60411-000	Golf Instruction	934	315	322	470	305	94.72%	17	5.28%	0	0.00%
60412-000	Golf Practice Ranges	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50318-010	Golf Supplies	31	2030	84	1083	56	66.67%	28	33.33%	0	0.00%
70626-200	Golf Tours & Promoters	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
85010-100	Gourmet Corporate Gifts	11	2805	7	2887	3	42.86%	1	14.29%	3	42.86%
50319-000	Gourmet Shops	2,926	121	35	1688	34	97.14%	1	2.86%	0	0.00%
90025-000	Government - Auctions & Job Listing Services	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30771-000	Government - City, Village & Township	43	1803	95	1017	57	60.00%	38	40.00%	0	0.00%
30772-000	Government - County	59	1570	24	1963	8	33.33%	16	66.67%	0	0.00%
30774-000	Government - State	92	1288	56	1341	28	50.00%	25	44.64%	3	5.36%
30775-000	Government - US.	351	618	48	1446	3	6.25%	31	64.58%	14	29.17%
30776-000	Government Contractors	75	1414	154	770	12	7.79%	142	92.21%	0	0.00%
65777-000	Government Grant Services	166	968	49	1424	41	83.67%	8	16.33%	0	0.00%
99998-000	Government Offices	145	1043	69	1193	18	26.09%	48	69.57%	3	4.35%
30770-000	Government Offices - Foreign-Reps	0	4751	2	3803	0	0.00%	0	0.00%	2	100.00%
21120-000	Grab Bars	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60335-100	Grading	17	2482	4	3314	1	25.00%	3	75.00%	0	0.00%
60335-200	Grading Contractors	19	2395	5	3145	2	40.00%	3	60.00%	0	0.00%
55555-000	Graduation	51	1686	49	1424	48	97.96%	1	2.04%	0	0.00%
10094-100	Graffiti Removal	0	4751	4	3314	2	50.00%	2	50.00%	0	0.00%
80353-000	Grain Dealers	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
10070-000	Grain Elevator Builders	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
70555-000	Grain Elevators	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
30276-000	Granite	168	957	101	988	58	57.43%	40	39.60%	3	2.97%
85328-050	Granite and Marble Repair	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
85328-100	Granite Fabrication	11	2805	11	2557	2	18.18%	9	81.82%	0	0.00%
65778-000	Grant - Scholarship - Financial Aid Finder Service	14	2636	6	3008	1	16.67%	0	0.00%	5	83.33%
90021-990	Grant Consultants	0	4751	4	3314	4	100.00%	0	0.00%	0	0.00%
85268-000	Grant Writers	13	2676	16	2259	6	37.50%	10	62.50%	0	0.00%
60413-000	Graphic Designers	293	696	148	790	16	10.81%	130	87.84%	2	1.35%
50298-100	Grass Trimmers & Tillers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30277-000	Gratings	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80621-100	Gravel	23	2256	4	3314	2	50.00%	2	50.00%	0	0.00%
30278-100	Grease Pumping	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
30278-000	Grease Traps	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%

US and Canada BBB 2024 Statistics

83000-100	Green Products	12	2732	33	1730	7	21.21%	26	78.79%	0	0.00%
10071-000	Greenhouse Builders	4	3533	3	3529	2	66.67%	1	33.33%	0	0.00%
80357-000	Greenhouse Equipment & Supplies	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
80357-100	Greenhouse Supplies	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%
10072-000	Greenhouses	26	2153	47	1469	1	2.13%	45	95.74%	1	2.13%
80358-000	Greeting Card Manufacturers Supplies	16	2516	17	2220	16	94.12%	1	5.88%	0	0.00%
50320-000	Greeting Cards - Retail	324	644	14	2361	2	14.29%	9	64.29%	3	21.43%
30279-000	Greeting Cards - Wholesale & Manufacturers	11	2805	17	2220	17	100.00%	0	0.00%	0	0.00%
44022-100	Grief Counseling	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
66002-310	Grill	11	2805	37	1646	21	56.76%	15	40.54%	1	2.70%
66002-300	Grill Cleaning	51	1686	92	1030	89	96.74%	3	3.26%	0	0.00%
80359-000	Grilles, Registers & Diffusers	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
80360-000	Grinding Machines	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50322-000	Grocers - Retail	1,646	208	2,666	91	2,139	80.23%	522	19.58%	5	0.19%
80362-000	Grocers - Wholesale	26	2153	24	1963	10	41.67%	14	58.33%	0	0.00%
50758-000	Grocery - Bulk Food Stores	73	1435	75	1144	35	46.67%	31	41.33%	9	12.00%
50278-010	Grocery Delivery	97	1255	165	742	151	91.52%	14	8.48%	0	0.00%
00157-300	Ground Maintenance	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
60226-300	Group Benefits	5	3387	4	3314	4	100.00%	0	0.00%	0	0.00%
61018-000	Group Homes	28	2095	6	3008	5	83.33%	1	16.67%	0	0.00%
85303-100	Grout Resurfacing & Repair	23	2256	10	2635	4	40.00%	6	60.00%	0	0.00%
50323-000	Grouting Compounds	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60414-000	Guard Dogs	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
65283-000	Guardian Services - Adult & Child	32	1999	1	4187	1	100.00%	0	0.00%	0	0.00%
50324-000	Guards - Door & Window	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60447-100	Guest Ranch	8	3033	20	2077	1	5.00%	7	35.00%	12	60.00%
60415-000	Guide Service	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
50010-100	Guitars & Amplifiers	155	1007	43	1541	26	60.47%	10	23.26%	7	16.28%
50326-100	Gun Dealers	7,400	43	747	264	434	58.10%	305	40.83%	8	1.07%
30575-100	Gun Safes	104	1217	46	1486	46	100.00%	0	0.00%	0	0.00%
60417-000	Gun Safety & Marksmanship Instruction	294	693	49	1424	28	57.14%	21	42.86%	0	0.00%
50326-110	Gun Shop	109	1194	82	1093	40	48.78%	40	48.78%	2	2.44%
50327-000	Gun sights, Scopes & Mounts	364	598	362	440	149	41.16%	200	55.25%	13	3.59%
50326-200	Guns - Air, BB and Pellet	277	725	21	2039	7	33.33%	14	66.67%	0	0.00%
50326-000	Guns & Gunsmiths	1,518	224	262	556	158	60.31%	99	37.79%	5	1.91%
10073-100	Gutter Cleaning	283	715	77	1129	53	68.83%	22	28.57%	2	2.60%
10073-310	Gutter Contractor	611	421	105	968	51	48.57%	49	46.67%	5	4.76%
10073-400	Gutter Installation	72	1445	15	2309	8	53.33%	6	40.00%	1	6.67%
10073-200	Gutter Leaf Guards	4,846	66	943	206	928	98.41%	10	1.06%	5	0.53%
10073-000	Gutters & Downspouts	995	300	202	648	112	55.45%	79	39.11%	11	5.45%
30282-100	Gymnasium Supplies	1	4228	3	3529	1	33.33%	1	33.33%	1	33.33%
60418-000	Gymnasiums	171	944	485	372	243	50.10%	231	47.63%	11	2.27%
30282-000	Gymnasiums - Equipment & Supplies	33	1976	81	1103	32	39.51%	48	59.26%	1	1.23%
50328-000	Gymnastic Equipment & Supplies	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60419-000	Gymnastic Instruction	35	1939	42	1560	23	54.76%	19	45.24%	0	0.00%
55661-000	Gymnastics	21	2317	19	2116	8	42.11%	11	57.89%	0	0.00%
50328-100	Gymnastics Supplies	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
50329-000	Gypsum & Gypsum Products	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
73600-000	Hair Repair	65	1500	54	1360	26	48.15%	27	50.00%	1	1.85%
55531-000	Hair Care	280	720	311	484	219	70.42%	90	28.94%	2	0.64%
80364-100	Hair Curlers	4	3533	4	3314	1	25.00%	3	75.00%	0	0.00%
80364-130	Hair Ornaments	15	2572	0	4715	0	0.00%	0	0.00%	0	0.00%
80364-155	Hair Pieces	53	1650	72	1168	30	41.67%	42	58.33%	0	0.00%
80364-000	Hair Products and Equipment	553	453	782	255	474	60.61%	290	37.08%	18	2.30%
60420-100	Hair Removal - Laser & Electrolysis	211	844	218	622	130	59.63%	65	29.82%	23	10.55%
80364-140	Hair Removing Equipment & Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60420-120	Hair Replacement	74	1423	102	984	88	86.27%	14	13.73%	0	0.00%
60134-010	Hair Salon	291	701	529	352	222	41.97%	295	55.77%	12	2.27%

US and Canada BBB 2024 Statistics

60420-000	Hair Styling and Services	94	1273	117	907	36	30.77%	77	65.81%	4	3.42%
60420-200	Hair Transplants	2	3937	10	2635	6	60.00%	3	30.00%	1	10.00%
60420-110	Hair Weaving	103	1222	95	1017	43	45.26%	49	51.58%	3	3.16%
50480-200	Halloween Supplies	9	2948	9	2705	0	0.00%	5	55.56%	4	44.44%
60422-000	Halls & Auditoriums	12	2732	13	2411	7	53.85%	6	46.15%	0	0.00%
87000-000	Hammocks/Hammock Stands & Chairs	4	3533	14	2361	4	28.57%	8	57.14%	2	14.29%
10074-000	Hand Painting & Decorating	135	1076	33	1730	28	84.85%	3	9.09%	2	6.06%
44149-200	Hand Sanitizer	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50330-000	Handbags	949	311	284	522	245	86.27%	39	13.73%	0	0.00%
50330-100	Handbags	7	3138	11	2557	5	45.45%	6	54.55%	0	0.00%
30284-000	Handbags - Manufacturers Equipment & Supplies	39	1872	46	1486	18	39.13%	28	60.87%	0	0.00%
60423-000	Handbags - Repairing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60424-000	Handball Courts	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50025-100	Handmade Art	8	3033	13	2411	4	30.77%	9	69.23%	0	0.00%
60425-000	Handwriting Analysts	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
60426-000	Handwriting Experts	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
15035-000	Handyman Services	3,325	104	887	220	300	33.82%	566	63.81%	21	2.37%
70556-000	Hang Gliding & Instruction	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10099-300	Hardscapes	227	811	65	1243	36	55.38%	29	44.62%	0	0.00%
80372-000	Hardware - Builders	6	3246	12	2481	4	33.33%	8	66.67%	0	0.00%
50332-000	Hardware - Marine	1	4228	6	3008	5	83.33%	1	16.67%	0	0.00%
50333-000	Hardware - Retail	183	901	208	639	141	67.79%	66	31.73%	1	0.48%
80373-000	Hardware - Wholesale & Manufacturers	20	2343	35	1688	18	51.43%	17	48.57%	0	0.00%
44058-000	Hardware and Tools	120	1139	198	654	61	30.81%	137	69.19%	0	0.00%
80371-000	Hardware Consultants	474	503	35	1688	35	100.00%	0	0.00%	0	0.00%
15058-000	Hardwood Floor Contractors	227	811	58	1321	26	44.83%	30	51.72%	2	3.45%
15058-100	Hardwood Floor Maintenance	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
21124-000	Hardwood Floor Manufacturer	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
00143-000	Hatcheries - Poultry	16	2516	5	3145	4	80.00%	1	20.00%	0	0.00%
50334-000	Hats - Retail	178	917	209	637	164	78.47%	45	21.53%	0	0.00%
30285-000	Hats - Wholesale & Manufacturers	3	3702	5	3145	0	0.00%	1	20.00%	4	80.00%
66005-000	Hauling & Clean Up Services	53	1650	24	1963	12	50.00%	11	45.83%	1	4.17%
50335-000	Hawaiian Goods	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
00144-000	Hay	3	3702	5	3145	0	0.00%	5	100.00%	0	0.00%
61027-000	Hazardous & Medical Waste Services	113	1174	200	652	193	96.50%	7	3.50%	0	0.00%
61027-100	Hazardous Material Control & Removal	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
50647-110	Headsets	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
80374-000	Health & Diet Food Products - Wholesale & Manufacturing	91	1296	119	902	31	26.05%	74	62.18%	14	11.76%
50336-000	Health & Diet Products - Retail	2,268	165	1,581	143	924	58.44%	460	29.10%	197	12.46%
60429-000	Health & Fitness Program Consultants	209	849	113	931	61	53.98%	50	44.25%	2	1.77%
21126-000	Health & Medical - General	16	2516	45	1509	34	75.56%	11	24.44%	0	0.00%
55336-000	Health & Medical Products	5,782	52	2,004	120	1,926	96.11%	76	3.79%	2	0.10%
60429-200	Health & Wellness	11,010	26	4,466	59	3,304	73.98%	1,089	24.38%	73	1.63%
60429-010	Health Advocate	59	1570	20	2077	7	35.00%	13	65.00%	0	0.00%
44059-000	Health Care	1,351	246	1,578	144	1,207	76.49%	369	23.38%	2	0.13%
60971-103	Health Care - Placement	39	1872	8	2786	4	50.00%	4	50.00%	0	0.00%
65548-100	Health Care - Staffing	92	1288	25	1934	8	32.00%	15	60.00%	2	8.00%
60518-100	Health Care Linen Service	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
60971-104	Health Care Management	364	598	343	454	255	74.34%	86	25.07%	2	0.58%
60971-105	Health Care Referral	253	757	245	580	206	84.08%	31	12.65%	8	3.27%
60430-000	Health Clubs	869	332	2,275	104	2,050	90.11%	215	9.45%	10	0.44%
60429-300	Health Coach	24	2214	31	1777	11	35.48%	20	64.52%	0	0.00%
20016-000	Health Maintenance Organizations	276	726	317	476	261	82.33%	56	17.67%	0	0.00%
60431-000	Health Recording Service	35	1939	29	1820	19	65.52%	10	34.48%	0	0.00%
60432-000	Health Resorts	21	2317	26	1904	11	42.31%	14	53.85%	1	3.85%
20085-300	Health Savings Administrators	644	408	666	288	635	95.35%	31	4.65%	0	0.00%
20027-010	Health Sharing Ministries	216	830	150	781	149	99.33%	1	0.67%	0	0.00%
50337-110	Hearing Aid Parts	35	1939	44	1525	27	61.36%	14	31.82%	3	6.82%

US and Canada BBB 2024 Statistics

50337-000	Hearing Aids & Assistive Devices	2,798	130	1,455	156	957	65.77%	476	32.71%	22	1.51%
50337-100	Hearing Aids Parts & Repairing	7	3138	3	3529	3	100.00%	0	0.00%	0	0.00%
50337-200	Hearing Tests	22	2286	39	1611	10	25.64%	29	74.36%	0	0.00%
10075-000	Heat Pumps	467	506	516	355	230	44.57%	175	33.91%	111	21.51%
80375-000	Heat Recovery Equipment & Systems	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
70557-000	Heat Supply Companies	5	3387	14	2361	13	92.86%	1	7.14%	0	0.00%
30287-000	Heat Treating - Metal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80377-000	Heat Treating - Metal - Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10182-000	Heating & Air Conditioning	23,911	8	5,075	55	4,044	79.68%	949	18.70%	82	1.62%
30222-100	Heating & Air Conditioning - Filters	33	1976	27	1869	23	85.19%	4	14.81%	0	0.00%
10082-200	Heating & Cooling Demolition	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
10076-000	Heating Contractors	1,585	216	337	459	240	71.22%	91	27.00%	6	1.78%
80378-000	Heating Equipment	128	1108	95	1017	81	85.26%	14	14.74%	0	0.00%
60434-000	Heating Equipment & Systems Cleaning & Repair	87	1317	44	1525	35	79.55%	8	18.18%	1	2.27%
60434-100	Heating System Cleaning	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
85362-000	Heavy Duty Equipment Repair	41	1837	13	2411	4	30.77%	9	69.23%	0	0.00%
60257-100	Heavy Equipment Rental	17	2482	12	2481	6	50.00%	6	50.00%	0	0.00%
60257-200	Heavy Equipment Sales	19	2395	31	1777	7	22.58%	18	58.06%	6	19.35%
00157-010	Hedge Trimming	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
55675-000	Helicopter	0	4751	5	3145	2	40.00%	3	60.00%	0	0.00%
50750-110	Helicopter Charter	6	3246	11	2557	10	90.91%	1	9.09%	0	0.00%
50075-200	Helicopters - Parts & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50750-100	Helicopters - Charter, Rent & Lease	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%
90015-000	Hematology	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
81000-700	Hemp Products	60	1557	36	1665	15	41.67%	19	52.78%	2	5.56%
50339-000	Herbs	167	961	61	1285	31	50.82%	30	49.18%	0	0.00%
90040-000	High Risk Behavior/Practices	705	381	647	294	102	15.77%	305	47.14%	240	37.09%
90050-000	High Risk Free Trial Offers	375	584	577	319	129	22.36%	404	70.02%	44	7.63%
60435-000	Historical Places	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10014-100	Historical Structure Preservation	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
44061-000	Hobbies	4	3533	8	2786	4	50.00%	3	37.50%	1	12.50%
50341-000	Hobby & Model Construction Supplies - Retail	355	613	120	899	53	44.17%	64	53.33%	3	2.50%
80380-000	Hobby & Model Construction Supplies - Wholesale & Manufacturing	14	2636	14	2361	11	78.57%	3	21.43%	0	0.00%
60436-000	Hockey Clubs	10	2882	23	1991	11	47.83%	12	52.17%	0	0.00%
00227-000	Hog Farms	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
20017-000	Holding Companies	1,350	247	345	452	300	86.96%	42	12.17%	3	0.87%
60438-000	Holistic Practitioners	112	1180	38	1630	25	65.79%	13	34.21%	0	0.00%
50310-100	Home Accessories	747	367	2,191	109	1,274	58.15%	915	41.76%	2	0.09%
10077-000	Home Automation	52	1666	38	1630	29	76.32%	9	23.68%	0	0.00%
10078-000	Home Builders	4,437	71	3,791	67	3,202	84.46%	566	14.93%	23	0.61%
25045-100	Home Buyers	1,276	259	154	770	119	77.27%	34	22.08%	1	0.65%
50342-000	Home Centers	35	1939	24	1963	10	41.67%	14	58.33%	0	0.00%
50310-210	Home Décor	130	1099	189	676	58	30.69%	128	67.72%	3	1.59%
50343-000	Home Demonstrations	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60439-000	Home Design & Planning	42	1821	34	1709	18	52.94%	15	44.12%	1	2.94%
64000-000	Home Electronics	734	372	4,057	62	3,831	94.43%	209	5.15%	17	0.42%
64000-100	Home Electronics - Designers	13	2676	10	2635	2	20.00%	8	80.00%	0	0.00%
60332-010	Home Energy Raters	11	2805	1	4187	1	100.00%	0	0.00%	0	0.00%
60441-000	Home Health Services	939	313	256	560	123	48.05%	133	51.95%	0	0.00%
60441-100	Home Health Services - Skilled	59	1570	8	2786	6	75.00%	2	25.00%	0	0.00%
10079-000	Home Improvements	8,633	36	5,618	48	4,884	86.93%	649	11.55%	85	1.51%
10079-100	Home Improvements - Additions	68	1480	12	2481	3	25.00%	8	66.67%	1	8.33%
60469-000	Home Inspection Service	2,677	138	271	543	160	59.04%	108	39.85%	3	1.11%
20060-210	Home Maintenance	135	1076	41	1578	12	29.27%	26	63.41%	3	7.32%
60070-100	Home Owners Associations	329	639	217	625	145	66.82%	71	32.72%	1	0.46%
60469-400	Home Renovation	1,476	228	478	375	158	33.05%	309	64.64%	11	2.30%
21131-000	Home Rentals	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
20060-200	Home Repair & Maintenance	293	696	132	852	43	32.58%	84	63.64%	5	3.79%

US and Canada BBB 2024 Statistics

44064-000	Home Services	698	389	128	866	70	54.69%	53	41.41%	5	3.91%
65449-000	Home Sitting Services	8	3033	0	4715	0	0.00%	0	0.00%	0	0.00%
85269-000	Home Staging	15	2572	4	3314	1	25.00%	3	75.00%	0	0.00%
50344-000	Home Theater	50	1702	39	1611	27	69.23%	11	28.21%	1	2.56%
85270-000	Home Warranty Plans	14,955	15	17,330	14	17,161	99.02%	84	0.48%	85	0.49%
60442-000	Homeopaths	11	2805	12	2481	10	83.33%	2	16.67%	0	0.00%
80382-000	Honey	10	2882	13	2411	3	23.08%	7	53.85%	3	23.08%
50164-110	Hookah Bars	9	2948	6	3008	2	33.33%	4	66.67%	0	0.00%
00145-000	Horse Breeders	3	3702	3	3529	0	0.00%	2	66.67%	1	33.33%
00146-000	Horse Dealers	48	1728	11	2557	6	54.55%	4	36.36%	1	9.09%
30289-100	Horse Equipment & Supplies	10	2882	19	2116	13	68.42%	5	26.32%	1	5.26%
85271-000	Horse Riding/Horse Trail Rides	20	2343	22	2017	6	27.27%	15	68.18%	1	4.55%
30289-110	Horse Supplies	22	2286	12	2481	7	58.33%	5	41.67%	0	0.00%
00147-000	Horse Training	10	2882	5	3145	2	40.00%	3	60.00%	0	0.00%
70558-000	Horse Transporting	7	3138	3	3529	0	0.00%	2	66.67%	1	33.33%
30289-000	Horseshoe Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
00149-000	Horticultural Consultants	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
50346-000	Hose & Tubing - Flexible Metal	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50347-000	Hose & Tubing - Rubber & Plastic	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
50348-000	Hose Couplings & Fittings	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50348-100	Hose Fittings	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50349-000	Hosiery - Retail	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
80384-000	Hosiery - Wholesale & Manufacturers	7	3138	9	2705	9	100.00%	0	0.00%	0	0.00%
60443-000	Hospices	73	1435	13	2411	5	38.46%	5	38.46%	3	23.08%
80385-000	Hospital & Medical Equipment & Supplies	611	421	551	335	402	72.96%	149	27.04%	0	0.00%
60444-000	Hospital Consultants	8	3033	21	2039	7	33.33%	14	66.67%	0	0.00%
80385-010	Hospital Equipment	6	3246	2	3803	1	50.00%	1	50.00%	0	0.00%
65262-100	Hospitality	51	1686	90	1048	24	26.67%	65	72.22%	1	1.11%
20018-000	Hospitalization, Medical & Surgical Plans	379	578	564	328	531	94.15%	30	5.32%	3	0.53%
60445-000	Hospitals	1,886	188	3,026	82	2,245	74.19%	765	25.28%	16	0.53%
60446-000	Hostels	5	3387	19	2116	7	36.84%	11	57.89%	1	5.26%
80674-200	Hot Tub Manufacturing	33	1976	44	1525	44	100.00%	0	0.00%	0	0.00%
50604-100	Hot Tub Supplies	17	2482	10	2635	9	90.00%	1	10.00%	0	0.00%
55673-000	Hot Tubs and Spas	75	1414	70	1180	40	57.14%	29	41.43%	1	1.43%
50770-000	Hotel Product Sales	10	2882	11	2557	4	36.36%	6	54.55%	1	9.09%
60447-000	Hotels	11,311	25	12,364	23	8,006	64.75%	4,261	34.46%	97	0.78%
60448-000	Hotels - Reservations	5,080	60	4,389	61	2,342	53.36%	163	3.71%	1,884	42.93%
10080-000	House & Building Movers	138	1067	36	1665	7	19.44%	24	66.67%	5	13.89%
60449-000	House Cleaning	1,766	198	1,996	122	1,806	90.48%	180	9.02%	10	0.50%
50350-000	House Cleaning Equipment & Supplies	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
50350-100	House Cleaning Supplies	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
25045-200	House Flipping	130	1099	16	2259	12	75.00%	4	25.00%	0	0.00%
50345-000	House Furnishings & Services	814	347	609	309	567	93.10%	35	5.75%	7	1.15%
10061-102	House Leveling	23	2256	10	2635	9	90.00%	1	10.00%	0	0.00%
25045-210	House Raising	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44062-000	Household Appliances	149	1029	231	608	158	68.40%	71	30.74%	2	0.87%
88200-000	Household Management	13	2676	4	3314	4	100.00%	0	0.00%	0	0.00%
50351-000	Housewares - Retail	163	977	271	543	138	50.92%	129	47.60%	4	1.48%
80386-000	Housewares - Wholesale & Manufacturers	26	2153	15	2309	3	20.00%	11	73.33%	1	6.67%
65840-000	Housing Authorities	51	1686	65	1243	40	61.54%	22	33.85%	3	4.62%
65840-100	Housing Consultants & Referral Service	77	1390	53	1374	29	54.72%	23	43.40%	1	1.89%
50589-110	Hoverboards	9	2948	14	2361	2	14.29%	12	85.71%	0	0.00%
57600-000	Hubcaps - Sales	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
60450-000	Human Factors - Research & Development	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60451-000	Human Resources	1,370	242	423	411	397	93.85%	22	5.20%	4	0.95%
60452-000	Human Services Organizations	9	2948	23	1991	14	60.87%	8	34.78%	1	4.35%
00150-000	Humane Societies	12	2732	7	2887	3	42.86%	4	57.14%	0	0.00%
80387-000	Humidifying Apparatus	4	3533	32	1756	21	65.63%	11	34.38%	0	0.00%

US and Canada BBB 2024 Statistics

44065-000	Hunting	20	2343	11	2557	0	0.00%	10	90.91%	1	9.09%
00151-000	Hunting & Fishing Services & Supplies	170	948	233	602	134	57.51%	96	41.20%	3	1.29%
00151-020	Hunting Guide	74	1423	7	2887	1	14.29%	6	85.71%	0	0.00%
50737-700	Hurricane Shutters	77	1390	62	1275	27	43.55%	33	53.23%	2	3.23%
50737-800	Hurricane Straps	2	3937	3	3529	3	100.00%	0	0.00%	0	0.00%
80388-000	Hydraulic Equipment & Supplies	7	3138	10	2635	2	20.00%	7	70.00%	1	10.00%
80389-000	Hydraulic Equipment Repair	6	3246	8	2786	2	25.00%	6	75.00%	0	0.00%
80626-200	Hydraulic Lift Repair	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80388-100	Hydraulic Supplies	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
80390-200	Hydro Jetting	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
55686-000	Hydrographics	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
60453-000	Hydrologists	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
10182-500	Hydronic Heating	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
80390-000	Hydroponics - Equipment & Supplies	17	2482	20	2077	9	45.00%	10	50.00%	1	5.00%
80390-100	Hydroponics Supplies	7	3138	7	2887	5	71.43%	2	28.57%	0	0.00%
00155-101	Hydroseeding	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
10050-200	Hydrovac	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
55512-000	Hygiene Products	94	1273	111	939	76	68.47%	35	31.53%	0	0.00%
65134-200	Hyperbaric Treatment	6	3246	26	1904	24	92.31%	2	7.69%	0	0.00%
60454-000	Hypnotherapists - Hypnotists	25	2184	8	2786	3	37.50%	5	62.50%	0	0.00%
50352-000	Ice	13	2676	16	2259	6	37.50%	7	43.75%	3	18.75%
50353-200	Ice Cream	39	1872	33	1730	19	57.58%	14	42.42%	0	0.00%
50353-000	Ice Cream & Frozen Desserts - Dealers	32	1999	33	1730	10	30.30%	23	69.70%	0	0.00%
30291-000	Ice Cream & Frozen Desserts - Mfg & Dist	7	3138	18	2163	9	50.00%	9	50.00%	0	0.00%
30292-000	Ice Cream Cone Manufacturers & Distributors	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80392-000	Ice Cream Manufacturers Equipment	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
80395-100	Ice Machine Repair	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80395-000	Ice Making Equipment & Machines	23	2256	7	2887	4	57.14%	3	42.86%	0	0.00%
30593-100	Ice Sculptures	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60455-000	Identification Bureaus	3,140	110	565	326	565	100.00%	0	0.00%	0	0.00%
60456-000	Identification Card Service	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
30296-000	Identification Equipment & Supplies	2	3937	5	3145	0	0.00%	5	100.00%	0	0.00%
95085-000	Identity Theft Protection & Prevention Services	320	653	593	313	577	97.30%	13	2.19%	3	0.51%
73100-000	Ignition Interlock Devices	293	696	348	451	258	74.14%	88	25.29%	2	0.57%
30531-100	Image & Graphics Printing	234	794	85	1074	62	72.94%	23	27.06%	0	0.00%
60457-000	Immigration & Naturalization Consultants	294	693	77	1129	35	45.45%	42	54.55%	0	0.00%
50737-600	Impact Windows	1,411	238	178	709	122	68.54%	56	31.46%	0	0.00%
60458-000	Import Representatives	1	4228	5	3145	1	20.00%	4	80.00%	0	0.00%
60459-000	Importers	66	1495	64	1256	8	12.50%	56	87.50%	0	0.00%
80397-000	Impregnating Apparatus	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30297-000	Imprinting	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50354-000	Incense	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%
60460-000	Incentive Programs	234	794	388	425	202	52.06%	186	47.94%	0	0.00%
60461-000	Incorporating Companies	700	387	443	395	413	93.23%	30	6.77%	0	0.00%
50355-000	Indian Goods	6	3246	4	3314	2	50.00%	2	50.00%	0	0.00%
60540-300	Individual Counselors	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
85301-000	Indoor Sky Diving	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
30300-000	Induction Heating Equipment	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60463-000	Industrial Consultants	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
60464-000	Industrial Developments	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80398-100	Industrial Equipment	89	1309	47	1469	23	48.94%	24	51.06%	0	0.00%
80398-000	Industrial Equipment & Supplies	165	972	195	660	173	88.72%	21	10.77%	1	0.51%
21036-000	Industrial Equipment Store	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80812-000	Industrial Manufacturers	32	1999	54	1360	43	79.63%	11	20.37%	0	0.00%
10095-500	Industrial Painting	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80817-000	Industrial Products Wholesalers & Distributors	31	2030	49	1424	35	71.43%	13	26.53%	1	2.04%
21227-000	Industrial Roofing	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60466-000	Information Bureaus	453	517	953	203	585	61.39%	321	33.68%	47	4.93%

US and Canada BBB 2024 Statistics

80399-000	Information Processing & Retrieval Equipment & Systems	75	1414	195	660	175	89.74%	20	10.26%	0	0.00%
85272-000	Information Technology Services	2,549	143	930	208	528	56.77%	395	42.47%	7	0.75%
30301-000	Infrared Equipment	8	3033	10	2635	5	50.00%	5	50.00%	0	0.00%
60467-000	Infrared Inspection	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
20045-010	Inheritance Funding Company	39	1872	16	2259	16	100.00%	0	0.00%	0	0.00%
85273-200	In-Home Autism Therapy	52	1666	15	2309	9	60.00%	6	40.00%	0	0.00%
85273-000	In-Home Care	865	334	117	907	81	69.23%	34	29.06%	2	1.71%
30127-010	Injection Molding	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
30539-101	Ink Cartridge - Refill & Sales	146	1041	71	1174	47	66.20%	23	32.39%	1	1.41%
30302-000	Inks - Manufacturers Materials	0	4751	5	3145	2	40.00%	3	60.00%	0	0.00%
30303-000	Inks - Print & Lithograph	14	2636	42	1560	39	92.86%	3	7.14%	0	0.00%
44069-000	Innovation	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
80400-100	Insect Breeder	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
60468-000	Insect Control Devices	2	3937	3	3529	0	0.00%	3	100.00%	0	0.00%
80400-000	Insecticides	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
44070-000	Inspection	36	1919	14	2361	6	42.86%	7	50.00%	1	7.14%
30305-000	Inspection Devices - Industrial	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
50357-000	Instrument Cases	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
80401-000	Insulation Contractors Equipment & Supplies	7	3138	2	3803	1	50.00%	1	50.00%	0	0.00%
50358-000	Insulation Materials	29	2075	6	3008	2	33.33%	4	66.67%	0	0.00%
30306-000	Insulation Materials - Electric	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80401-100	Insulation Removal	38	1891	3	3529	2	66.67%	1	33.33%	0	0.00%
20020-000	Insurance - Accident & Health	144	1048	148	790	111	75.00%	15	10.14%	22	14.86%
20021-000	Insurance - Auto	3,222	106	3,324	76	2,990	89.95%	325	9.78%	9	0.27%
20024-000	Insurance - Aviation	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
20025-000	Insurance - Bonding	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
20022-000	Insurance - Crop	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
20034-000	Insurance - Dental	131	1094	160	751	149	93.13%	10	6.25%	1	0.63%
20036-000	Insurance - Disability	68	1480	18	2163	16	88.89%	2	11.11%	0	0.00%
25019-000	Insurance - Employee Benefits	189	892	276	532	257	93.12%	19	6.88%	0	0.00%
20023-000	Insurance - Fire & Flood Specialists	173	935	4	3314	2	50.00%	2	50.00%	0	0.00%
20026-000	Insurance - Funeral	6	3246	8	2786	6	75.00%	2	25.00%	0	0.00%
20027-000	Insurance - Health	3,109	112	2,186	110	2,001	91.54%	170	7.78%	15	0.69%
20028-000	Insurance - Homeowners	367	597	306	497	290	94.77%	16	5.23%	0	0.00%
20037-000	Insurance - Liability	32	1999	15	2309	10	66.67%	3	20.00%	2	13.33%
20029-000	Insurance - Life	1,147	276	926	211	876	94.60%	43	4.64%	7	0.76%
20030-000	Insurance - Long Term Care	10	2882	3	3529	2	66.67%	1	33.33%	0	0.00%
20031-000	Insurance - Marine	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
20037-100	Insurance - Medical Liability	7	3138	11	2557	8	72.73%	3	27.27%	0	0.00%
20027-300	Insurance - Medicare Advantage Plans	16	2516	18	2163	8	44.44%	10	55.56%	0	0.00%
20027-100	Insurance - Medicare Services	603	426	18	2163	14	77.78%	2	11.11%	2	11.11%
20027-200	Insurance - Medicare Supplement	76	1400	9	2705	6	66.67%	3	33.33%	0	0.00%
20038-000	Insurance - Property	307	669	238	595	209	87.82%	28	11.76%	1	0.42%
20035-000	Insurance - Rental	26	2153	22	2017	21	95.45%	1	4.55%	0	0.00%
20032-000	Insurance - Senior Products	39	1872	4	3314	1	25.00%	2	50.00%	1	25.00%
85274-000	Insurance - Travel	1,280	256	784	254	755	96.30%	29	3.70%	0	0.00%
20084-000	Insurance - Viatical	7	3138	10	2635	3	30.00%	1	10.00%	6	60.00%
20027-400	Insurance - Vision	31	2030	47	1469	44	93.62%	3	6.38%	0	0.00%
20039-000	Insurance - Workers Compensation	36	1919	56	1341	39	69.64%	17	30.36%	0	0.00%
60783-260	Insurance Adjuster	39	1872	23	1991	12	52.17%	11	47.83%	0	0.00%
20019-100	Insurance Agency	5,467	56	2,008	119	1,594	79.38%	398	19.82%	16	0.80%
20019-200	Insurance Agents	433	533	176	713	89	50.57%	82	46.59%	5	2.84%
20040-000	Insurance Claim Processing Services	699	388	634	300	370	58.36%	247	38.96%	17	2.68%
20019-000	Insurance Companies	34,703	3	20,473	10	19,246	94.01%	1,158	5.66%	69	0.34%
20041-000	Insurance Consultants	281	717	163	747	103	63.19%	55	33.74%	5	3.07%
20042-000	Insurance Inspection & Audits	32	1999	30	1796	11	36.67%	19	63.33%	0	0.00%
20043-000	Insurance Rating Bureaus	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
20080-000	Insurance Services	2,582	141	2,418	100	2,153	89.04%	245	10.13%	20	0.83%

US and Canada BBB 2024 Statistics

20080-100	Insurance Services - Commercial	356	611	73	1163	61	83.56%	11	15.07%	1	1.37%
20044-000	Insured Property Replacement Service	20	2343	15	2309	14	93.33%	1	6.67%	0	0.00%
85363-100	Interactive Media	72	1445	185	689	138	74.59%	44	23.78%	3	1.62%
60470-010	Interior Decorator	31	2030	25	1934	7	28.00%	18	72.00%	0	0.00%
60470-000	Interior Decorators & Designers	213	841	143	811	65	45.45%	65	45.45%	13	9.09%
60471-000	Interior Decorators & Designers - Workroom	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80402-000	Interior Decorators & Designers Supplies	6	3246	10	2635	5	50.00%	5	50.00%	0	0.00%
60470-200	Interior Designers - Architectural	35	1939	30	1796	12	40.00%	18	60.00%	0	0.00%
60470-300	Interior Designers - Commercial	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60470-100	Interior Designers - Registered/Licensed	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
85318-200	Interior Finishing	9	2948	3	3529	2	66.67%	1	33.33%	0	0.00%
60472-000	International Trade Consultants	13	2676	8	2786	0	0.00%	8	100.00%	0	0.00%
65473-000	Internet - Web Hosting	849	339	1,361	161	905	66.50%	439	32.26%	17	1.25%
60473-100	Internet Access Provider	6,450	48	12,373	22	12,151	98.21%	218	1.76%	4	0.03%
85351-000	Internet Auction Service	2,159	171	580	317	463	79.83%	116	20.00%	1	0.17%
65476-000	Internet Cafes	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
65475-000	Internet Gaming	1,531	221	5,242	54	3,900	74.40%	1,334	25.45%	8	0.15%
60979-000	Internet Marketing Services	3,997	88	1,265	171	1,109	87.67%	148	11.70%	8	0.63%
65974-000	Internet Selling Services	14,677	17	28,918	4	28,058	97.03%	710	2.46%	150	0.52%
60473-000	Internet Services	6,089	49	12,006	25	9,801	81.63%	2,175	18.12%	30	0.25%
60974-000	Internet Shopping	12,032	21	20,499	9	16,677	81.36%	3,410	16.63%	412	2.01%
75620-000	Internet-Based Telephone Service	32	1999	58	1321	25	43.10%	33	56.90%	0	0.00%
60901-100	Interpreters	9	2948	3	3529	1	33.33%	2	66.67%	0	0.00%
60474-000	Inventors	4	3533	3	3529	1	33.33%	2	66.67%	0	0.00%
60475-000	Inventory Service	20	2343	16	2259	11	68.75%	4	25.00%	1	6.25%
60476-000	Investigators	750	365	314	481	235	74.84%	71	22.61%	8	2.55%
60894-100	Investigators - Trademark Infringement	1	4228	4	3314	3	75.00%	1	25.00%	0	0.00%
20045-000	Investment Advisory Service	4,348	75	375	434	192	51.20%	173	46.13%	10	2.67%
30307-000	Investment Castings	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
20085-200	Investment Management	428	540	819	239	644	78.63%	167	20.39%	8	0.98%
65785-100	Investment School	12	2732	3	3529	1	33.33%	2	66.67%	0	0.00%
20046-000	Investment Securities	436	531	997	197	930	93.28%	59	5.92%	8	0.80%
20089-000	Investment Seminars	451	519	26	1904	21	80.77%	5	19.23%	0	0.00%
85264-020	Invisible Fencing	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
50360-000	Invitations & Announcements	15	2572	8	2786	4	50.00%	3	37.50%	1	12.50%
85275-000	iPod Sales & Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70623-300	IPTV Internet Protocol Television	19	2395	18	2163	11	61.11%	7	38.89%	0	0.00%
80403-000	Iron	41	1837	7	2887	1	14.29%	4	57.14%	2	28.57%
30554-010	Iron Railings	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
10082-000	Iron Work	53	1650	48	1446	24	50.00%	22	45.83%	2	4.17%
70559-000	Irrigation Consultants	23	2256	12	2481	8	66.67%	4	33.33%	0	0.00%
70559-300	Irrigation Equipment	83	1337	36	1665	17	47.22%	17	47.22%	2	5.56%
70599-400	Irrigation Installation	28	2095	13	2411	8	61.54%	5	38.46%	0	0.00%
70559-100	Irrigation Systems - Install/Design	15	2572	7	2887	3	42.86%	4	57.14%	0	0.00%
70559-200	Irrigation Systems - Maintenance/Repair	50	1702	16	2259	6	37.50%	10	62.50%	0	0.00%
80404-000	Irrigation Systems & Equipment	107	1202	49	1424	31	63.27%	18	36.73%	0	0.00%
50362-000	Italian Food Products	5	3387	6	3008	2	33.33%	4	66.67%	0	0.00%
80405-000	Jacks	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30309-000	Jail Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
21135-000	Janitor	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60478-000	Janitor Service	497	487	64	1256	22	34.38%	41	64.06%	1	1.56%
80406-000	Janitors Equipment & Supplies	12	2732	6	3008	4	66.67%	2	33.33%	0	0.00%
50365-000	Japanese Food Products	5	3387	7	2887	2	28.57%	5	71.43%	0	0.00%
50366-000	Jeans	120	1139	110	945	35	31.82%	72	65.45%	3	2.73%
80584-100	Jellies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50810-000	Jet Ski/Personal Watercraft	15	2572	26	1904	11	42.31%	15	57.69%	0	0.00%
50367-000	Jewelers - Retail	4,347	76	2,916	86	2,005	68.76%	857	29.39%	54	1.85%
80407-000	Jewelers - Supplies	343	623	180	702	14	7.78%	166	92.22%	0	0.00%

US and Canada BBB 2024 Statistics

80408-000	Jewelers - Wholesale	39	1872	25	1934	14	56.00%	10	40.00%	1	4.00%
66001-000	Jewelry Advisory Service	27	2121	4	3314	2	50.00%	2	50.00%	0	0.00%
80409-000	Jewelry Buyers	242	781	20	2077	9	45.00%	11	55.00%	0	0.00%
80410-000	Jewelry Castings	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
80411-000	Jewelry Designers	430	537	440	397	285	64.77%	153	34.77%	2	0.45%
80412-000	Jewelry Engravers	248	768	1	4187	0	0.00%	1	100.00%	0	0.00%
80413-000	Jewelry Findings	8	3033	4	3314	4	100.00%	0	0.00%	0	0.00%
21137-000	Jewelry Hand Wrought	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
30311-000	Jewelry Manufacturers	160	986	179	705	144	80.45%	34	18.99%	1	0.56%
60480-000	Jewelry Repair	55	1620	45	1509	20	44.44%	24	53.33%	1	2.22%
30312-000	Jewels - Imitation	21	2317	48	1446	5	10.42%	43	89.58%	0	0.00%
80414-000	Jigs & Fixtures	3	3702	7	2887	0	0.00%	7	100.00%	0	0.00%
60981-000	Job Listing & Advisory Services	510	475	791	252	725	91.66%	64	8.09%	2	0.25%
61057-000	Job Listing & Advisory Services - Advanced Fee	10	2882	13	2411	12	92.31%	1	7.69%	0	0.00%
25055-000	Judgment Recovery	13	2676	3	3529	3	100.00%	0	0.00%	0	0.00%
30314-000	Juice Extractors	15	2572	7	2887	5	71.43%	2	28.57%	0	0.00%
30315-000	Juices	16	2516	21	2039	9	42.86%	12	57.14%	0	0.00%
60481-000	Juke Boxes	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
50481-200	Jumping Balloon Rental	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80415-000	Junk Dealers	12	2732	6	3008	3	50.00%	3	50.00%	0	0.00%
80415-100	Junk Removal	816	346	125	882	51	40.80%	68	54.40%	6	4.80%
60075-169	Justice of the Peace	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50369-000	Karaoke Machines & Tapes	5	3387	8	2786	3	37.50%	5	62.50%	0	0.00%
50370-000	Karts - Motorized	4	3533	11	2557	3	27.27%	8	72.73%	0	0.00%
80416-000	Kennels Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30316-000	Key Control Systems	52	1666	25	1934	25	100.00%	0	0.00%	0	0.00%
72800-000	Key Duplication and Cutting	14	2636	16	2259	11	68.75%	4	25.00%	1	6.25%
55657-000	Keys	15	2572	17	2220	5	29.41%	12	70.59%	0	0.00%
60353-300	Kickboxing	6	3246	24	1963	10	41.67%	13	54.17%	1	4.17%
65665-100	Kinesiology	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10006-000	Kitchen & Bath - Design & Remodeling	1,519	223	288	517	252	87.50%	36	12.50%	0	0.00%
10006-101	Kitchen & Bath Design	99	1244	45	1509	28	62.22%	16	35.56%	1	2.22%
50372-000	Kitchen Accessories	208	853	311	484	134	43.09%	171	54.98%	6	1.93%
10184-100	Kitchen Cabinet Refacing	90	1303	10	2635	6	60.00%	4	40.00%	0	0.00%
10184-200	Kitchen Cabinets - Refinishing, Refacing & Resurfacing	64	1512	47	1469	16	34.04%	29	61.70%	2	4.26%
50373-000	Kitchen Cabinets & Equipment - Household	99	1244	51	1399	31	60.78%	20	39.22%	0	0.00%
10006-100	Kitchen Remodeling	655	404	193	665	97	50.26%	87	45.08%	9	4.66%
75650-000	Kite Boarding	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50374-000	Kites	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50375-000	Knife Sharpening Devices	35	1939	12	2481	11	91.67%	1	8.33%	0	0.00%
50376-000	Knit Goods - Retail	5	3387	6	3008	4	66.67%	1	16.67%	1	16.67%
50377-000	Knitted Fabrics	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30319-100	Knives - Custom	2,222	168	106	964	30	28.30%	76	71.70%	0	0.00%
30319-000	Knives - Machine	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50379-000	Knobs	6	3246	12	2481	10	83.33%	2	16.67%	0	0.00%
50380-000	Kosher Food Products	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
50339-100	Kratom	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
55654-000	Lab	14	2636	31	1777	14	45.16%	17	54.84%	0	0.00%
80419-100	Lab Supplies	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60483-000	Labeling	130	1099	7	2887	3	42.86%	4	57.14%	0	0.00%
30321-000	Labels - Fabric	2	3937	5	3145	0	0.00%	5	100.00%	0	0.00%
50381-000	Labels - Paper	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
60485-100	Labor Contractors	9	2948	5	3145	2	40.00%	3	60.00%	0	0.00%
60484-000	Labor Organizations	15	2572	18	2163	1	5.56%	16	88.89%	1	5.56%
90035-000	Labor Posters	74	1423	30	1796	10	33.33%	17	56.67%	3	10.00%
60485-000	Labor Relations Consultants	7	3138	3	3529	1	33.33%	2	66.67%	0	0.00%
60486-000	Laboratories - Medical	724	375	1,340	164	1,121	83.66%	211	15.75%	8	0.60%
60487-000	Laboratories - Research & Development	53	1650	111	939	97	87.39%	13	11.71%	1	0.90%

US and Canada BBB 2024 Statistics

60488-000	Laboratories - Testing	966	306	535	348	478	89.35%	55	10.28%	2	0.37%
60489-000	Laboratories - Veterinary	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
80419-000	Laboratory Equipment & Supplies	36	1919	14	2361	6	42.86%	8	57.14%	0	0.00%
50383-000	Ladders	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
66003-000	Lake & Pond Management	11	2805	5	3145	2	40.00%	3	60.00%	0	0.00%
30324-000	Laminated Structural Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80420-000	Laminating Equipment & Supplies	50	1702	1	4187	1	100.00%	0	0.00%	0	0.00%
30326-000	Laminations - Plastic, Paper	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30327-000	Lamp Shade Frames & Supplies	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
55552-000	Lamps	2	3937	11	2557	5	45.45%	6	54.55%	0	0.00%
60492-000	Lamps - Repair	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80423-000	Lamps - Wholesale & Manufacturers	24	2214	28	1847	3	10.71%	25	89.29%	0	0.00%
50385-000	Lamps & Lamp Shades - Retail	42	1821	5	3145	4	80.00%	1	20.00%	0	0.00%
10083-000	Land Clearing & Leveling	103	1222	27	1869	15	55.56%	11	40.74%	1	3.70%
60494-000	Land Companies	354	616	8	2786	6	75.00%	2	25.00%	0	0.00%
10083-010	Land Leveling	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
70560-100	Landfills - Construction Materials	8	3033	2	3803	2	100.00%	0	0.00%	0	0.00%
70560-000	Landfills - Sanitary	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
00155-104	Landscape & Yard Clean-Up	155	1007	60	1297	36	60.00%	23	38.33%	1	1.67%
00154-000	Landscape Architects	182	906	46	1486	22	47.83%	23	50.00%	1	2.17%
00155-000	Landscape Contractors	4,133	82	1,545	149	682	44.14%	799	51.72%	64	4.14%
00155-200	Landscape Contractors - Commercial	102	1232	35	1688	20	57.14%	15	42.86%	0	0.00%
80424-110	Landscape Curbing	42	1821	8	2786	7	87.50%	1	12.50%	0	0.00%
00156-000	Landscape Designers	503	484	148	790	55	37.16%	90	60.81%	3	2.03%
50785-000	Landscape Lighting	45	1769	14	2361	8	57.14%	6	42.86%	0	0.00%
00155-103	Landscape Maintenance	684	392	274	535	82	29.93%	178	64.96%	14	5.11%
80424-100	Landscaping Equipment	23	2256	47	1469	44	93.62%	3	6.38%	0	0.00%
80424-000	Landscaping Equipment & Supplies	54	1636	42	1560	17	40.48%	23	54.76%	2	4.76%
44124-200	Language Coaches	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60495-000	Language Schools	15	2572	18	2163	13	72.22%	5	27.78%	0	0.00%
50386-000	Language Training Aids	58	1587	133	848	95	71.43%	38	28.57%	0	0.00%
44124-100	Language Training Classes	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30329-000	Lapidaries	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
65544-100	Laser Cosmetic Services	147	1037	188	684	116	61.70%	53	28.19%	19	10.11%
65630-000	Laser Eye Surgery	24	2214	12	2481	4	33.33%	7	58.33%	1	8.33%
65544-000	Laser Therapy	12	2732	15	2309	13	86.67%	2	13.33%	0	0.00%
80425-000	Lasers	97	1255	16	2259	8	50.00%	8	50.00%	0	0.00%
71200-000	Lasik Eye Surgery	12	2732	10	2635	6	60.00%	4	40.00%	0	0.00%
30331-000	Latex Products	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30333-000	Lathes	4	3533	6	3008	0	0.00%	6	100.00%	0	0.00%
10084-000	Lathing Contractors	26	2153	0	4715	0	0.00%	0	0.00%	0	0.00%
60496-000	Laundries	170	948	233	602	87	37.34%	129	55.36%	17	7.30%
60497-000	Laundries - Self Service	97	1255	150	781	49	32.67%	92	61.33%	9	6.00%
60498-000	Laundry Consultants	8	3033	3	3529	2	66.67%	1	33.33%	0	0.00%
80426-000	Laundry Equipment	338	630	432	405	362	83.80%	69	15.97%	1	0.23%
80427-000	Laundry Supplies	10	2882	13	2411	11	84.62%	2	15.38%	0	0.00%
30335-000	Law Books	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50298-000	Lawn & Garden Equipment & Supplies	387	568	429	406	349	81.35%	79	18.41%	1	0.23%
60398-000	Lawn & Garden Equipment & Supplies - Rental	12	2732	18	2163	8	44.44%	10	55.56%	0	0.00%
50784-000	Lawn & Garden Pond Dealers & Supplies	9	2948	4	3314	4	100.00%	0	0.00%	0	0.00%
50782-000	Lawn & Garden Sprinkler Systems	260	744	65	1243	34	52.31%	29	44.62%	2	3.08%
82300-000	Lawn & Tree Care	1,146	277	561	330	312	55.61%	241	42.96%	8	1.43%
85276-000	Lawn Installation Service	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
00157-000	Lawn Maintenance	1,875	190	1,242	173	1,022	82.29%	211	16.99%	9	0.72%
50388-000	Lawn Mowers	173	935	286	519	248	86.71%	38	13.29%	0	0.00%
60499-000	Lawn Mowers - Sharpen & Repair	73	1435	59	1316	36	61.02%	22	37.29%	1	1.69%
21141-000	Lawn Mowing Services	0	4751	4	3314	2	50.00%	2	50.00%	0	0.00%
80743-100	Lawn Tractor Dealers	10	2882	8	2786	5	62.50%	3	37.50%	0	0.00%

US and Canada BBB 2024 Statistics

30336-000	Lead	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30336-100	Lead Abatement	2	3937	4	3314	0	0.00%	4	100.00%	0	0.00%
30336-200	Lead Removal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30336-400	Lead Testing	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
60532-100	Leadership Development	26	2153	8	2786	6	75.00%	2	25.00%	0	0.00%
30338-000	Leak Detecting Instruments	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
30338-200	Leak Detection	114	1171	21	2039	11	52.38%	10	47.62%	0	0.00%
60504-000	Leasing Service	555	452	921	213	885	96.09%	33	3.58%	3	0.33%
30339-000	Leather	43	1803	19	2116	5	26.32%	14	73.68%	0	0.00%
50389-000	Leather Clothing - Retail	129	1105	54	1360	27	50.00%	27	50.00%	0	0.00%
30340-000	Leather Findings	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30341-000	Leather Finishers	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
50390-000	Leather Goods - Dealers	42	1821	128	866	110	85.94%	18	14.06%	0	0.00%
60506-000	Leather Goods - Repair	10	2882	3	3529	1	33.33%	2	66.67%	0	0.00%
30344-000	Leather Goods - Wholesale & Manufacturers	18	2443	16	2259	7	43.75%	9	56.25%	0	0.00%
30343-000	Leather Goods Manufacturers Supplies	40	1855	17	2220	6	35.29%	11	64.71%	0	0.00%
60505-100	Leather Restoration	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
60507-000	Lecture & Seminar Bureaus	10	2882	24	1963	20	83.33%	4	16.67%	0	0.00%
80433-200	LED Lighting	103	1222	77	1129	29	37.66%	46	59.74%	2	2.60%
85277-300	Legal Advice	14	2636	19	2116	6	31.58%	12	63.16%	1	5.26%
60508-000	Legal Clinics	28	2095	18	2163	16	88.89%	2	11.11%	0	0.00%
30346-100	Legal Document Assistance	2,257	166	1,399	159	965	68.98%	368	26.30%	66	4.72%
30346-000	Legal Forms	567	445	458	385	359	78.38%	99	21.62%	0	0.00%
85277-000	Legal Information Services	352	617	92	1030	69	75.00%	22	23.91%	1	1.09%
85371-000	Legal Printing	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60509-000	Legal Services Plans	867	333	437	404	259	59.27%	159	36.38%	19	4.35%
50391-000	Lenses	62	1532	18	2163	17	94.44%	1	5.56%	0	0.00%
60510-000	Letter Shop Service	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30347-000	Letters - Sign	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
50392-000	Levels	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
44022-110	LGBTQ Counseling	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60513-000	Libraries - Public	7	3138	10	2635	6	60.00%	4	40.00%	0	0.00%
60514-000	Library Research Service	2	3937	4	3314	3	75.00%	1	25.00%	0	0.00%
60775-100	Lice Removal/Protection Services	9	2948	11	2557	6	54.55%	4	36.36%	1	9.09%
60515-000	License Services	124	1124	65	1243	42	64.62%	22	33.85%	1	1.54%
60516-000	Lie Detection Service	24	2214	4	3314	1	25.00%	3	75.00%	0	0.00%
80152-100	Lift Chairs	17	2482	12	2481	12	100.00%	0	0.00%	0	0.00%
50685-200	Lift Kits	6	3246	13	2411	5	38.46%	8	61.54%	0	0.00%
30348-000	Lifts	128	1108	18	2163	5	27.78%	7	38.89%	6	33.33%
30348-100	Lifts/Elevators - In Home	11	2805	13	2411	8	61.54%	4	30.77%	1	7.69%
10086-000	Lighting Consultants	26	2153	15	2309	8	53.33%	7	46.67%	0	0.00%
10086-100	Lighting Design	11	2805	8	2786	2	25.00%	6	75.00%	0	0.00%
80433-100	Lighting Equipment	35	1939	74	1155	42	56.76%	32	43.24%	0	0.00%
30349-000	Lighting Equipment - Emergency	10	2882	7	2887	6	85.71%	0	0.00%	1	14.29%
80432-100	Lighting Fixture Manufacturers	10	2882	21	2039	12	57.14%	9	42.86%	0	0.00%
60517-100	Lighting Fixtures - Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60517-000	Lighting Fixtures - Repair & Maintenance	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
50394-000	Lighting Fixtures - Retail	322	652	167	737	118	70.66%	41	24.55%	8	4.79%
50395-000	Lighting Fixtures - Supplies & Parts	9	2948	27	1869	13	48.15%	14	51.85%	0	0.00%
80432-000	Lighting Fixtures - Wholesale & Manufacturers	28	2095	31	1777	21	67.74%	9	29.03%	1	3.23%
70561-000	Lighting Plants	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80433-000	Lighting Systems & Equipment	529	466	43	1541	23	53.49%	18	41.86%	2	4.65%
80434-000	Lightning Protection Equipment	9	2948	15	2309	1	6.67%	14	93.33%	0	0.00%
80435-000	Lights Bulbs & Tubes	46	1755	45	1509	32	71.11%	13	28.89%	0	0.00%
00158-000	Limestone	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
10035-050	Limited Specialty Contractor	5	3387	2	3803	0	0.00%	0	0.00%	2	100.00%
70562-000	Limousine Service	340	626	167	737	71	42.51%	95	56.89%	1	0.60%
80536-200	Line Painting	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%

US and Canada BBB 2024 Statistics

60518-000	Linen Supply Service	19	2395	12	2481	7	58.33%	5	41.67%	0	0.00%
50396-000	Linens - Retail	84	1331	124	885	42	33.87%	18	14.52%	64	51.61%
80437-000	Linens - Wholesale & Manufacturers	14	2636	17	2220	17	100.00%	0	0.00%	0	0.00%
50397-000	Lingerie	127	1111	340	456	269	79.12%	67	19.71%	4	1.18%
30350-000	Linings - Clothing	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
30351-000	Linings - Plastic, Membrane	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
50398-000	Linoleum Dealers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60519-000	Liquidators	143	1051	67	1214	22	32.84%	44	65.67%	1	1.49%
55515-000	Liquor	53	1650	121	893	35	28.93%	83	68.60%	3	2.48%
50399-000	Liquor Stores	318	654	243	584	83	34.16%	154	63.37%	6	2.47%
80441-000	Liquors - Wholesale	8	3033	11	2557	4	36.36%	7	63.64%	0	0.00%
60520-000	Literary Agents	19	2395	8	2786	1	12.50%	7	87.50%	0	0.00%
30352-000	Lithographers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
85277-200	Litigation Support	21	2317	8	2786	4	50.00%	4	50.00%	0	0.00%
60235-400	Live Streaming	156	1002	211	634	131	62.09%	80	37.91%	0	0.00%
55508-000	Livestock	15	2572	8	2786	6	75.00%	2	25.00%	0	0.00%
80442-000	Livestock Auction Markets	13	2676	7	2887	7	100.00%	0	0.00%	0	0.00%
00159-000	Livestock Breeders	19	2395	6	3008	4	66.67%	2	33.33%	0	0.00%
80443-100	Livestock Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80443-000	Livestock Equipment & Supplies	73	1435	9	2705	5	55.56%	4	44.44%	0	0.00%
70563-000	Livestock Hauling	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80444-000	Loading Dock Equipment	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
20047-300	Loan Acceleration	1,791	195	116	911	116	100.00%	0	0.00%	0	0.00%
20047-410	Loan Broker	647	407	191	669	162	84.82%	21	10.99%	8	4.19%
20047-200	Loan Modification	11	2805	16	2259	4	25.00%	12	75.00%	0	0.00%
20047-201	Loan Modification - Auto	882	327	32	1756	27	84.38%	2	6.25%	3	9.38%
20047-400	Loan Originator	38	1891	29	1820	27	93.10%	2	6.90%	0	0.00%
89700-000	Loan Servicing	1,587	215	2,540	97	2,460	96.85%	73	2.87%	7	0.28%
20047-000	Loans	11,477	24	8,680	32	8,177	94.21%	463	5.33%	40	0.46%
20047-100	Loans - Farm & Ranch	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
20048-000	Loans - Small Business	574	442	296	509	232	78.38%	45	15.20%	19	6.42%
60521-000	Lobbyists	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
30355-000	Lockers	122	1129	25	1934	24	96.00%	1	4.00%	0	0.00%
80446-000	Locks - Wholesale & Manufacturers	16	2516	50	1416	18	36.00%	32	64.00%	0	0.00%
60522-000	Locks & Locksmiths	1,359	243	581	316	218	37.52%	307	52.84%	56	9.64%
80445-100	Locksmith Equipment	3	3702	6	3008	0	0.00%	6	100.00%	0	0.00%
80445-000	Locksmiths Equipment & Supplies	9	2948	6	3008	3	50.00%	3	50.00%	0	0.00%
10087-000	Log Cabins, Homes & Buildings	40	1855	29	1820	17	58.62%	6	20.69%	6	20.69%
80447-000	Log Splitting Equipment	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30357-000	Logging Companies	28	2095	9	2705	5	55.56%	3	33.33%	1	11.11%
80448-000	Logging Equipment & Supplies	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
60904-001	Logistics	1,488	226	743	266	391	52.62%	327	44.01%	25	3.36%
70571-400	Long Distance Mover	981	303	55	1350	47	85.45%	7	12.73%	1	1.82%
72700-000	Lot Rental	26	2153	11	2557	11	100.00%	0	0.00%	0	0.00%
90029-000	Lotteries - Foreign	5	3387	2	3803	0	0.00%	1	50.00%	1	50.00%
90036-000	Lotteries - Local	41	1837	33	1730	29	87.88%	4	12.12%	0	0.00%
90028-000	Lotteries - State	49	1716	97	1005	92	94.85%	5	5.15%	0	0.00%
90024-000	Lottery	67	1488	100	995	75	75.00%	2	2.00%	23	23.00%
93000-000	Lottery Buying Club	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
65840-200	Low Income Housing	28	2095	29	1820	14	48.28%	14	48.28%	1	3.45%
80449-000	Lubricants	9	2948	4	3314	4	100.00%	0	0.00%	0	0.00%
60523-000	Lubricating Service - Automotive	281	717	283	525	186	65.72%	97	34.28%	0	0.00%
50402-000	Luggage - Retail	78	1374	286	519	211	73.78%	56	19.58%	19	6.64%
30361-000	Luggage - Wholesale & Manufacturers	5	3387	13	2411	8	61.54%	5	38.46%	0	0.00%
50401-000	Luggage Carriers	5	3387	13	2411	7	53.85%	6	46.15%	0	0.00%
30361-100	Luggage Manufacturers	7	3138	17	2220	6	35.29%	11	64.71%	0	0.00%
60524-000	Luggage Repair	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
30365-000	Lumber - Drying	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

50403-000	Lumber - Retail	38	1891	41	1578	22	53.66%	18	43.90%	1	2.44%
50404-000	Lumber - Used	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
80450-000	Lumber - Wholesale	24	2214	7	2887	6	85.71%	1	14.29%	0	0.00%
70564-000	Lumber Carriers	0	4751	3	3529	1	33.33%	1	33.33%	1	33.33%
30364-000	Lumber Treating	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50273-110	Luxury Vinyl Planks	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30366-000	Machine Shops	57	1598	25	1934	13	52.00%	11	44.00%	1	4.00%
30367-000	Machine Tools	87	1317	131	856	33	25.19%	97	74.05%	1	0.76%
30368-000	Machine Tools - Repair & Rebuild	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
30370-000	Machinery - New	18	2443	14	2361	6	42.86%	8	57.14%	0	0.00%
30371-000	Machinery - Specialty Designed	6	3246	6	3008	1	16.67%	5	83.33%	0	0.00%
80452-000	Machinery - Used	11	2805	2	3803	1	50.00%	1	50.00%	0	0.00%
80452-100	Machinery & Equipment - Appraisal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70565-100	Machinery Erectors	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70565-000	Machinery Movers & Erectors	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
30369-000	Machinery Rebuild & Repair	12	2732	7	2887	2	28.57%	5	71.43%	0	0.00%
60975-000	Magazine Sales	132	1091	358	444	216	60.34%	119	33.24%	23	6.42%
50406-000	Magazines - Dealers	19	2395	60	1297	11	18.33%	49	81.67%	0	0.00%
50407-000	Magazines - Distributors	28	2095	53	1374	36	67.92%	17	32.08%	0	0.00%
50408-000	Magazines - Subscription Agents	165	972	225	617	170	75.56%	46	20.44%	9	4.00%
60526-000	Magicians	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50409-000	Magicians Supplies	6	3246	9	2705	3	33.33%	5	55.56%	1	11.11%
80453-000	Magnets & Magnetic Devices	1	4228	3	3529	1	33.33%	1	33.33%	1	33.33%
50410-000	Magnifying Glasses	14	2636	8	2786	3	37.50%	5	62.50%	0	0.00%
60528-100	Maid Service	526	467	35	1688	16	45.71%	18	51.43%	1	2.86%
60528-000	Maids & Butlers Service	12	2732	12	2481	2	16.67%	10	83.33%	0	0.00%
60529-000	Mail Box Rental & Receiving	357	610	153	776	123	80.39%	30	19.61%	0	0.00%
80454-000	Mail Boxes - Manufacturers & Distributors	28	2095	9	2705	8	88.89%	1	11.11%	0	0.00%
50411-000	Mail Order & Catalog Shopping	1,049	295	1,477	154	1,373	92.96%	90	6.09%	14	0.95%
30374-000	Mailing Containers	27	2121	12	2481	10	83.33%	2	16.67%	0	0.00%
60530-000	Mailing Lists	4	3533	5	3145	1	20.00%	2	40.00%	2	40.00%
80455-000	Mailing Machines & Equipment	478	498	266	549	265	99.62%	1	0.38%	0	0.00%
60531-000	Mailing Services	4,047	86	4,474	58	4,242	94.81%	202	4.51%	30	0.67%
60531-200	Mailing Services - Drop Shipper	178	917	155	768	99	63.87%	46	29.68%	10	6.45%
60531-100	Mailing Services - International	22	2286	27	1869	8	29.63%	17	62.96%	2	7.41%
60075-161	Malpractice Lawyers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
43000-000	Managed Print Service	3	3702	6	3008	3	50.00%	3	50.00%	0	0.00%
85272-100	Managed Service Provider	135	1076	15	2309	11	73.33%	4	26.67%	0	0.00%
60533-000	Management Consultants	286	710	254	569	126	49.61%	116	45.67%	12	4.72%
60532-000	Management Training	37	1903	21	2039	17	80.95%	3	14.29%	1	4.76%
60534-000	Manicuring	5	3387	7	2887	3	42.86%	4	57.14%	0	0.00%
80457-000	Mannequins - Display Fixture	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
50431-000	Manufactured Homes - Dealers	360	607	296	509	194	65.54%	96	32.43%	6	2.03%
50432-000	Manufactured Homes - Equipment & Parts	15	2572	20	2077	9	45.00%	11	55.00%	0	0.00%
60565-000	Manufactured Homes - Parks	246	772	189	676	104	55.03%	82	43.39%	3	1.59%
60566-000	Manufactured Homes - Rent & Lease	48	1728	40	1602	13	32.50%	25	62.50%	2	5.00%
50433-000	Manufactured Homes - Repair & Service	74	1423	22	2017	15	68.18%	6	27.27%	1	4.55%
10092-000	Manufactured Homes - Transporting	44	1785	33	1730	16	48.48%	17	51.52%	0	0.00%
30405-000	Manufactured Homes Distributors & Manufacturers	375	584	370	435	316	85.41%	50	13.51%	4	1.08%
80493-000	Manufactured Homes Equipment & Supplies (Manufacturers)	81	1349	264	555	229	86.74%	35	13.26%	0	0.00%
21143-000	Manufacturers & Producers	9	2948	2	3803	1	50.00%	1	50.00%	0	0.00%
30784-000	Manufacturers & Producers	214	837	425	410	307	72.24%	113	26.59%	5	1.18%
60558-000	Manufacturers Agents & Representatives	15	2572	26	1904	14	53.85%	12	46.15%	0	0.00%
60535-000	Mapping Services	39	1872	21	2039	20	95.24%	1	4.76%	0	0.00%
50412-000	Maps - Dealers	5	3387	8	2786	1	12.50%	7	87.50%	0	0.00%
30376-000	Maps - Publishers & Distributors	2	3937	6	3008	4	66.67%	2	33.33%	0	0.00%
55672-000	Marble	1	4228	6	3008	4	66.67%	2	33.33%	0	0.00%
80458-000	Marble - Cultured	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%

US and Canada BBB 2024 Statistics

80459-000	Marble - Natural	9	2948	5	3145	2	40.00%	3	60.00%	0	0.00%
85328-000	Marble & Granite Installation, Stonework Fabrication	142	1056	87	1060	48	55.17%	39	44.83%	0	0.00%
60536-000	Marble & Terrazzo Cleaning & Service	29	2075	2	3803	1	50.00%	1	50.00%	0	0.00%
85328-300	Marble Fabrication	2	3937	4	3314	2	50.00%	2	50.00%	0	0.00%
85328-200	Marble Installation	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
81000-500	Marijuana - Accessories	9	2948	10	2635	5	50.00%	5	50.00%	0	0.00%
81000-300	Marijuana - Grower	21	2317	19	2116	9	47.37%	7	36.84%	3	15.79%
81000-600	Marijuana - Medical Dispensary	167	961	127	873	53	41.73%	71	55.91%	3	2.36%
81000-200	Marijuana - Processor	4	3533	4	3314	0	0.00%	4	100.00%	0	0.00%
81000-400	Marijuana - Products	59	1570	63	1262	23	36.51%	40	63.49%	0	0.00%
81000-000	Marijuana Sales & Services	76	1400	68	1203	29	42.65%	29	42.65%	10	14.71%
70566-000	Marinas	72	1445	64	1256	40	62.50%	23	35.94%	1	1.56%
10088-000	Marine Contractors	38	1891	17	2220	8	47.06%	9	52.94%	0	0.00%
50413-000	Marine Electric Service	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50414-000	Marine Electronic Equipment & Supplies	15	2572	11	2557	10	90.91%	1	9.09%	0	0.00%
50415-000	Marine Equipment & Supplies	37	1903	37	1646	31	83.78%	6	16.22%	0	0.00%
30787-000	Marine Sales & Service	79	1365	75	1144	54	72.00%	16	21.33%	5	6.67%
44083-000	Marine Supplies	13	2676	8	2786	4	50.00%	3	37.50%	1	12.50%
70567-000	Marine Surveyors	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
60537-100	Market Analysis	13	2676	15	2309	9	60.00%	6	40.00%	0	0.00%
60537-000	Market Research & Analysis	1,249	262	1,334	166	1,140	85.46%	190	14.24%	4	0.30%
61075-000	Market Survey Companies	186	895	488	369	431	88.32%	49	10.04%	8	1.64%
85900-000	Marketing - Dental	33	1976	64	1256	50	78.13%	14	21.88%	0	0.00%
60538-100	Marketing - Home Based Business	103	1222	28	1847	23	82.14%	5	17.86%	0	0.00%
60538-000	Marketing Consultants	1,617	211	808	247	581	71.91%	203	25.12%	24	2.97%
60538-001	Marketing Consultants - Mobile	5	3387	6	3008	1	16.67%	5	83.33%	0	0.00%
60539-000	Marketing Programs & Services	1,133	280	810	245	559	69.01%	241	29.75%	10	1.23%
60539-200	Marketing Software	766	361	539	343	397	73.65%	109	20.22%	33	6.12%
30377-000	Marking & Coding Equipment	2	3937	11	2557	2	18.18%	9	81.82%	0	0.00%
65282-000	Marriage Brokers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60540-000	Marriage, Family, Child, Individual Counselors	58	1587	34	1709	24	70.59%	9	26.47%	1	2.94%
60541-000	Martial Arts	250	764	137	831	65	47.45%	68	49.64%	4	2.92%
50416-010	Martial Arts Equipment	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
50416-000	Martial Arts Supplies & Equipment	8	3033	14	2361	5	35.71%	8	57.14%	1	7.14%
60265-100	Masks	42	1821	107	958	16	14.95%	5	4.67%	86	80.37%
10089-000	Mason Contractors	924	317	333	462	101	30.33%	216	64.86%	16	4.80%
80460-000	Mason Contractors Equipment & Supplies	29	2075	4	3314	2	50.00%	2	50.00%	0	0.00%
80461-000	Masonry Panels - Prefabricated	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60543-010	Massage Chairs	35	1939	17	2220	15	88.24%	1	5.88%	1	5.88%
80462-000	Massage Equipment & Supplies	91	1296	136	835	107	78.68%	29	21.32%	0	0.00%
85375-000	Massage School	9	2948	12	2481	7	58.33%	5	41.67%	0	0.00%
60542-000	Massage Therapeutic	170	948	149	785	59	39.60%	87	58.39%	3	2.01%
60543-000	Massage Therapists	416	545	649	293	272	41.91%	338	52.08%	39	6.01%
30378-000	Masts & Spars	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50417-000	Matches	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60282-200	Matchmaker Services	41	1837	9	2705	6	66.67%	2	22.22%	1	11.11%
80463-000	Material Handling Equipment	10	2882	8	2786	4	50.00%	4	50.00%	0	0.00%
50418-000	Maternity Clothes	8	3033	9	2705	3	33.33%	6	66.67%	0	0.00%
60544-000	Mathematicians	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30379-000	Mats & Matting	29	2075	43	1541	8	18.60%	34	79.07%	1	2.33%
80464-000	Mattress Makers Supplies	31	2030	35	1688	6	17.14%	28	80.00%	1	2.86%
50419-000	Mattresses	2,837	128	1,564	148	1,358	86.83%	185	11.83%	21	1.34%
60546-000	Mausoleums	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
85333-000	Meal Preparation Service	253	757	417	415	386	92.57%	31	7.43%	0	0.00%
80465-000	Measurement & Metrology	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
55421-000	Meat - Bulk & Itinerant	15	2572	12	2481	0	0.00%	12	100.00%	0	0.00%
80467-100	Meat - Processing	18	2443	20	2077	10	50.00%	10	50.00%	0	0.00%
50421-000	Meat - Retail	372	588	189	676	122	64.55%	65	34.39%	2	1.06%

US and Canada BBB 2024 Statistics

80467-200	Meat - Smokehouses	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
80467-000	Meat - Wholesale	34	1962	21	2039	8	38.10%	13	61.90%	0	0.00%
80466-000	Meat Brokers	7	3138	2	3803	1	50.00%	0	0.00%	1	50.00%
30381-000	Meat Choppers & Grinders	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
30382-000	Meat Packers	16	2516	7	2887	3	42.86%	4	57.14%	0	0.00%
30383-000	Meat Packers Equipment & Supplies	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
50544-120	Meat Substitutes	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10090-000	Mechanical Contractors	252	760	76	1137	45	59.21%	31	40.79%	0	0.00%
71500-000	Media Buying Service	2	3937	6	3008	1	16.67%	4	66.67%	1	16.67%
85350-000	Media Consultant	194	877	68	1203	34	50.00%	33	48.53%	1	1.47%
60241-100	Media Monitoring Services	1	4228	9	2705	8	88.89%	1	11.11%	0	0.00%
50706-100	Media Rental	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60547-000	Mediation Services	77	1390	79	1117	29	36.71%	48	60.76%	2	2.53%
60547-100	Mediation Services - Divorce	13	2676	32	1756	32	100.00%	0	0.00%	0	0.00%
25018-000	Medical - Dental Discount Plans	28	2095	42	1560	29	69.05%	13	30.95%	0	0.00%
80468-000	Medical Alarms	2,793	131	283	525	256	90.46%	26	9.19%	1	0.35%
80468-200	Medical Alert Companies	61	1542	85	1074	77	90.59%	8	9.41%	0	0.00%
60548-100	Medical Billing Services	456	514	742	268	536	72.24%	195	26.28%	11	1.48%
60548-000	Medical Business Administration	104	1217	179	705	136	75.98%	42	23.46%	1	0.56%
60971-106	Medical Case Management	60	1557	13	2411	6	46.15%	5	38.46%	2	15.38%
60549-100	Medical Coding	35	1939	3	3529	2	66.67%	1	33.33%	0	0.00%
61011-100	Medical Diagnostic Testing Facilities	86	1323	113	931	75	66.37%	38	33.63%	0	0.00%
80385-100	Medical Equipment & Supplies	10,508	28	2,208	107	1,872	84.78%	322	14.58%	14	0.63%
80950-000	Medical House Calls	11	2805	5	3145	2	40.00%	3	60.00%	0	0.00%
61011-101	Medical Imaging Services	269	731	456	387	375	82.24%	79	17.32%	2	0.44%
81000-610	Medical Marijuana Card	597	431	48	1446	43	89.58%	4	8.33%	1	2.08%
81000-310	Medical Marijuana Consulting	119	1145	32	1756	30	93.75%	2	6.25%	0	0.00%
60549-000	Medical Record Service	172	942	72	1168	29	40.28%	42	58.33%	1	1.39%
65549-000	Medical Service Organizations	297	689	438	402	323	73.74%	113	25.80%	2	0.46%
65134-100	Medical Spa	602	429	574	321	396	68.99%	170	29.62%	8	1.39%
65548-000	Medical Staffing	137	1071	121	893	113	93.39%	8	6.61%	0	0.00%
55336-100	Medical Technology	271	729	107	958	96	89.72%	11	10.28%	0	0.00%
84000-000	Medical Tourism	87	1317	11	2557	11	100.00%	0	0.00%	0	0.00%
60549-200	Medical Training	131	1094	31	1777	18	58.06%	11	35.48%	2	6.45%
65749-100	Medical Transcription	2	3937	4	3314	2	50.00%	2	50.00%	0	0.00%
61027-010	Medical Waste Disposal	12	2732	7	2887	6	85.71%	1	14.29%	0	0.00%
60963-100	Medical X-Rays	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
44060-000	Medication	7	3138	13	2411	3	23.08%	9	69.23%	1	7.69%
85700-100	Medication Management	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80469-000	Medicines - Patent & Proprietary	1	4228	4	3314	3	75.00%	1	25.00%	0	0.00%
80469-100	Medicines - Preventative Dogs & Cats	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
60965-400	Meditation	3	3702	3	3529	0	0.00%	2	66.67%	1	33.33%
60550-000	Meditation Instruction	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60533-100	Meeting Management	8	3033	5	3145	4	80.00%	1	20.00%	0	0.00%
44085-000	Memorabilia	13	2676	20	2077	7	35.00%	13	65.00%	0	0.00%
85296-700	Memory Support Services	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
60943-100	Mending	6	3246	5	3145	1	20.00%	4	80.00%	0	0.00%
50422-000	Mens Clothing & Furnishings - Retail	381	577	408	417	120	29.41%	257	62.99%	31	7.60%
80470-000	Mens Clothing & Furnishings - Wholesale & Manufacturers	5	3387	5	3145	0	0.00%	5	100.00%	0	0.00%
60551-100	Men's Health	6	3246	11	2557	6	54.55%	5	45.45%	0	0.00%
60551-000	Mental Health Services	1,539	219	812	242	578	71.18%	226	27.83%	8	0.99%
30385-000	Menu Service	16	2516	33	1730	2	6.06%	31	93.94%	0	0.00%
60554-000	Merchandising Service	19	2395	32	1756	9	28.13%	22	68.75%	1	3.13%
70568-000	Messenger Service	4	3533	11	2557	1	9.09%	10	90.91%	0	0.00%
44086-000	Metal	10	2882	11	2557	6	54.55%	5	45.45%	0	0.00%
50112-010	Metal Building Contractors	119	1145	37	1646	20	54.05%	16	43.24%	1	2.70%
30386-000	Metal Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80473-000	Metal Detecting Equipment	0	4751	2	3803	1	50.00%	0	0.00%	1	50.00%

US and Canada BBB 2024 Statistics

85278-100	Metal Fabricating Machinery	3	3702	5	3145	2	40.00%	3	60.00%	0	0.00%
85278-000	Metal Fabricators	83	1337	61	1285	24	39.34%	36	59.02%	1	1.64%
80474-000	Metal Finishers	20	2343	3	3529	0	0.00%	3	100.00%	0	0.00%
30387-000	Metal Finishers Equipment & Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80475-000	Metal Powder Fabricators	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30388-000	Metal Rolling & Forming	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
80813-000	Metal Salvage Yards	6	3246	11	2557	5	45.45%	6	54.55%	0	0.00%
80477-000	Metal Shapes - Extruded	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
80478-000	Metal Specialties	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
80479-000	Metal Spinning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80481-000	Metal Stamping	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60555-000	Metallurgists	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80485-000	Metals - Precious - Sheet, Wire, Tubing	12	2732	13	2411	3	23.08%	10	76.92%	0	0.00%
80486-000	Metals - Precoated	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
85200-000	Metaphysical Supplies & Service	20	2343	7	2887	1	14.29%	4	57.14%	2	28.57%
30395-000	Meters	22	2286	26	1904	21	80.77%	5	19.23%	0	0.00%
30396-000	Meters - Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50423-000	Mexican Food Products	45	1769	73	1163	25	34.25%	47	64.38%	1	1.37%
60459-100	Mexican Imports	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60134-500	Microblading	39	1872	28	1847	5	17.86%	22	78.57%	1	3.57%
44138-000	Microneedling	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
50424-000	Microphones	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
30398-000	Microscopes	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
70569-000	Microwave Communications	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
60560-000	Midwives	12	2732	2	3803	0	0.00%	2	100.00%	0	0.00%
50024-100	Military Goods	163	977	214	629	165	77.10%	49	22.90%	0	0.00%
80228-100	Milk Distributor	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
50103-100	Millinery Supplies	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30400-000	Milling Machines	3	3702	5	3145	0	0.00%	5	100.00%	0	0.00%
30401-000	Millwork	37	1903	14	2361	9	64.29%	5	35.71%	0	0.00%
10091-000	Millwrights	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
00167-000	Mineral Exploration	4	3533	7	2887	1	14.29%	6	85.71%	0	0.00%
50429-000	Minerals	47	1744	4	3314	3	75.00%	1	25.00%	0	0.00%
50428-000	Miniatures - Collectors	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
00169-000	Mining Companies	8	3033	5	3145	0	0.00%	4	80.00%	1	20.00%
00168-000	Mining Consultants	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
30402-000	Mining Equipment & Supplies	4	3533	3	3529	0	0.00%	3	100.00%	0	0.00%
50430-000	Mirrors	11	2805	28	1847	1	3.57%	26	92.86%	1	3.57%
80491-000	Mirrors - Manufacturers Supplies	7	3138	5	3145	1	20.00%	4	80.00%	0	0.00%
60563-000	Missing Person Services	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60564-000	Missions	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
30134-100	Misting Systems & Services	38	1891	5	3145	5	100.00%	0	0.00%	0	0.00%
80492-000	Mixing & Agitation Machinery	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
50435-100	Mobile Apps	3,477	97	7,759	37	6,985	90.02%	659	8.49%	115	1.48%
50132-010	Mobile Car Wash	94	1273	29	1820	16	55.17%	13	44.83%	0	0.00%
55433-100	Mobile Home Foundation	129	1105	57	1334	32	56.14%	21	36.84%	4	7.02%
80492-010	Mobile Home Roofs	6	3246	7	2887	6	85.71%	0	0.00%	1	14.29%
21231-000	Mobile Locksmith	21	2317	2	3803	0	0.00%	2	100.00%	0	0.00%
60429-150	Mobile Personal Trainer	6	3246	2	3803	0	0.00%	2	100.00%	0	0.00%
65548-310	Mobile Phlebotomy	14	2636	1	4187	1	100.00%	0	0.00%	0	0.00%
50434-000	Mobile Telephone Equipment & Supplies	390	566	354	448	195	55.08%	157	44.35%	2	0.56%
50435-000	Mobile Telephone Service	10,398	29	21,990	7	21,868	99.45%	120	0.55%	2	0.01%
60910-110	Mobile Truck Service	7	3138	1	4187	1	100.00%	0	0.00%	0	0.00%
60567-000	Model Car Race Centers	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
60568-000	Model Makers	17	2482	16	2259	4	25.00%	12	75.00%	0	0.00%
50341-200	Model Supplies	8	3033	13	2411	1	7.69%	4	30.77%	8	61.54%
65569-000	Modeling - Advance Fee	7	3138	3	3529	1	33.33%	2	66.67%	0	0.00%
60570-100	Modeling & Acting - Training	59	1570	8	2786	8	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

60235-200	Modeling & Simulation	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
60569-000	Modeling & Talent Agencies	372	588	121	893	68	56.20%	50	41.32%	3	2.48%
60570-000	Modeling Schools	5	3387	4	3314	2	50.00%	2	50.00%	0	0.00%
55432-000	Modular Homes	89	1309	58	1321	24	41.38%	32	55.17%	2	3.45%
55433-000	Modular/Mobile Home - Foundation Services	14	2636	4	3314	2	50.00%	2	50.00%	0	0.00%
60527-200	Mold & Mildew Inspection	32	1999	9	2705	5	55.56%	4	44.44%	0	0.00%
65027-000	Mold & Mildew Inspection/Removal/Remediation	174	933	28	1847	18	64.29%	10	35.71%	0	0.00%
60527-300	Mold & Mildew Remediation	30	2056	8	2786	4	50.00%	4	50.00%	0	0.00%
65027-100	Mold Consulting & Testing	86	1323	11	2557	9	81.82%	2	18.18%	0	0.00%
65027-300	Mold Remediation	254	755	36	1665	25	69.44%	11	30.56%	0	0.00%
80495-000	Moldings	5	3387	4	3314	0	0.00%	4	100.00%	0	0.00%
30407-000	Molds	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80185-300	Money Counter	4	3533	5	3145	1	20.00%	1	20.00%	3	60.00%
20051-000	Money Order Systems	34	1962	100	995	94	94.00%	6	6.00%	0	0.00%
20052-000	Money Orders & Transfers	112	1180	618	306	581	94.01%	36	5.83%	1	0.16%
20052-100	Money Transfers	166	968	497	366	466	93.76%	27	5.43%	4	0.80%
30410-000	Monograms	232	801	57	1334	39	68.42%	18	31.58%	0	0.00%
70570-000	Monorail Systems	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
60780-200	Montessori School	4	3533	7	2887	3	42.86%	4	57.14%	0	0.00%
50436-000	Monuments	306	675	255	565	95	37.25%	146	57.25%	14	5.49%
50436-100	Monuments - Cleaning & Restoration	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
50437-000	Mopeds	5	3387	2	3803	2	100.00%	0	0.00%	0	0.00%
25053-000	Mortgage Bankers	2,728	136	946	204	920	97.25%	26	2.75%	0	0.00%
20053-000	Mortgage Brokers	7,483	42	2,979	83	2,759	92.61%	180	6.04%	40	1.34%
20053-200	Mortgage Lender	3,691	92	1,301	169	1,229	94.47%	69	5.30%	3	0.23%
60650-200	Mosquito Control	14	2636	15	2309	8	53.33%	7	46.67%	0	0.00%
60571-000	Motel & Hotel Consultants	52	1666	91	1038	26	28.57%	65	71.43%	0	0.00%
80496-000	Motel & Hotel Equipment & Supplies	1	4228	6	3008	3	50.00%	3	50.00%	0	0.00%
60572-000	Motel & Hotel Management	131	1094	54	1360	24	44.44%	30	55.56%	0	0.00%
60573-000	Motels	930	316	1,433	158	655	45.71%	760	53.04%	18	1.26%
60574-000	Motels - Reservation Service	16	2516	5	3145	0	0.00%	5	100.00%	0	0.00%
30411-000	Mothproofing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60575-000	Motion Picture Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60577-000	Motion Picture Film Distributors & Exchange	6	3246	19	2116	9	47.37%	10	52.63%	0	0.00%
60578-000	Motion Picture Film Editing	2	3937	7	2887	3	42.86%	3	42.86%	1	14.29%
60582-000	Motion Picture Producers & Studios	8	3033	10	2635	1	10.00%	5	50.00%	4	40.00%
60587-000	Motion Picture Projection Service	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60583-000	Motion Picture Representatives	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60585-000	Motion Picture Special Effects	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60588-000	Motivational & Self Improvement Training	51	1686	51	1399	39	76.47%	9	17.65%	3	5.88%
50793-000	Motor coach Companies	8	3033	2	3803	0	0.00%	2	100.00%	0	0.00%
60589-100	Motor Home - Carpet & Upholstery Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50439-000	Motor Homes	23	2256	43	1541	38	88.37%	5	11.63%	0	0.00%
60589-000	Motor Homes - Rent & Lease	3	3702	3	3529	0	0.00%	2	66.67%	1	33.33%
50437-100	Motor Scooters - Dealers	57	1598	75	1144	38	50.67%	33	44.00%	4	5.33%
60309-114	Motorcycle Buyer	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60309-112	Motorcycle Helmets	6	3246	19	2116	1	5.26%	18	94.74%	0	0.00%
20021-100	Motorcycle Insurance	0	4751	5	3145	3	60.00%	1	20.00%	1	20.00%
60590-100	Motorcycle Lease	7	3138	4	3314	3	75.00%	1	25.00%	0	0.00%
30146-110	Motorcycle Manufacturers	10	2882	40	1602	40	100.00%	0	0.00%	0	0.00%
60309-102	Motorcycle Riding Instruction	19	2395	14	2361	9	64.29%	5	35.71%	0	0.00%
50440-100	Motorcycle Sales - Consignments	4	3533	4	3314	3	75.00%	1	25.00%	0	0.00%
50441-010	Motorcycle Service	55	1620	29	1820	9	31.03%	20	68.97%	0	0.00%
50441-100	Motorcycles - Customizing	34	1962	36	1665	9	25.00%	24	66.67%	3	8.33%
50440-000	Motorcycles - Dealers	783	359	732	272	471	64.34%	256	34.97%	5	0.68%
60590-000	Motorcycles - Renting & Leasing	46	1755	60	1297	16	26.67%	21	35.00%	23	38.33%
50441-000	Motorcycles - Repairing & Service	150	1026	181	697	57	31.49%	118	65.19%	6	3.31%
50442-000	Motorcycles - Supplies & Parts	398	557	267	548	97	36.33%	169	63.30%	1	0.37%

US and Canada BBB 2024 Statistics

50443-000	Mountain Climbing Equipment	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60591-000	Mountain/Rock Climbing Instruction	6	3246	6	3008	3	50.00%	3	50.00%	0	0.00%
10080-010	Movers	2,751	134	718	274	245	34.12%	433	60.31%	40	5.57%
70571-000	Movers	24,251	6	3,651	72	2,577	70.58%	1,022	27.99%	52	1.42%
70571-101	Movers - International	226	814	61	1285	53	86.89%	7	11.48%	1	1.64%
70571-100	Movers - Office	12	2732	3	3529	3	100.00%	0	0.00%	0	0.00%
61064-000	Moving & Storage Company	10,222	32	2,112	114	1,635	77.41%	465	22.02%	12	0.57%
70572-210	Moving Assistance	252	760	48	1446	22	45.83%	26	54.17%	0	0.00%
70572-200	Moving Assistance - Packing, Unpacking, Organizing	324	644	58	1321	44	75.86%	14	24.14%	0	0.00%
70573-100	Moving boxes	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
70571-200	Moving Brokers	22,384	10	2,367	102	2,063	87.16%	284	12.00%	20	0.84%
60592-000	Moving Equipment Rental	10	2882	9	2705	3	33.33%	6	66.67%	0	0.00%
70571-300	Moving Sales	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
70572-000	Moving Services - Labor & Materials	2,823	129	448	389	288	64.29%	159	35.49%	1	0.22%
70573-000	Moving Supplies	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
00157-400	Mowing	11	2805	4	3314	3	75.00%	1	25.00%	0	0.00%
60593-000	MRI (Magnetic Resonance Imaging)	32	1999	48	1446	34	70.83%	13	27.08%	1	2.08%
00171-000	Mud Jacking Contractors	47	1744	9	2705	8	88.89%	1	11.11%	0	0.00%
60594-000	Mufflers & Exhaust Systems	151	1022	127	873	56	44.09%	69	54.33%	2	1.57%
50444-000	Mulches	26	2153	17	2220	14	82.35%	2	11.76%	1	5.88%
20092-000	Multi-Level Selling Companies	136	1074	53	1374	36	67.92%	16	30.19%	1	1.89%
60595-000	Murats	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60596-000	Museums	23	2256	44	1525	32	72.73%	9	20.45%	3	6.82%
00172-000	Mushrooms	15	2572	28	1847	9	32.14%	18	64.29%	1	3.57%
44088-000	Music	52	1666	60	1297	29	48.33%	31	51.67%	0	0.00%
50450-000	Music - Sheet	7	3138	5	3145	3	60.00%	2	40.00%	0	0.00%
60598-000	Music & Messaging Services	6	3246	9	2705	6	66.67%	3	33.33%	0	0.00%
60597-100	Music Arranger	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
60597-000	Music Arrangers & Composers	8	3033	12	2481	5	41.67%	7	58.33%	0	0.00%
50445-000	Music Boxes	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30412-000	Music Copyists	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30413-100	Music Distribution Service	125	1118	545	340	389	71.38%	156	28.62%	0	0.00%
60599-000	Music Instruction - Instrumental	72	1445	26	1904	12	46.15%	13	50.00%	1	3.85%
60600-000	Music Instruction - Vocal	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60804-200	Music Lessons	8	3033	11	2557	6	54.55%	5	45.45%	0	0.00%
30413-000	Music Publishers	43	1803	93	1025	80	86.02%	13	13.98%	0	0.00%
44137-000	Music Schools	20	2343	18	2163	9	50.00%	9	50.00%	0	0.00%
44129-100	Music Therapy	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
50446-000	Music Writers Supplies	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
80497-100	Musical Instrument Manufacturers	3	3702	19	2116	6	31.58%	13	68.42%	0	0.00%
50447-000	Musical Instruments - Dealers	383	574	246	577	202	82.11%	41	16.67%	3	1.22%
50447-100	Musical Instruments - Rental	31	2030	72	1168	70	97.22%	1	1.39%	1	1.39%
50448-000	Musical Instruments - Repair	20	2343	13	2411	10	76.92%	3	23.08%	0	0.00%
50449-000	Musical Instruments - Supplies & Accessories	118	1152	192	667	158	82.29%	31	16.15%	3	1.56%
80497-000	Musical Instruments - Wholesale & Manufacturers	1	4228	22	2017	16	72.73%	6	27.27%	0	0.00%
60601-000	Musicians	44	1785	22	2017	4	18.18%	18	81.82%	0	0.00%
20054-000	Mutual Funds	177	924	558	331	557	99.82%	1	0.18%	0	0.00%
60602-000	Myofunctional Therapy	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
60603-000	Nail Salons	577	440	639	297	216	33.80%	405	63.38%	18	2.82%
80498-000	Nailing Machinery	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50451-000	Nails & Tacks	33	1976	79	1117	29	36.71%	50	63.29%	0	0.00%
30414-000	Name Plates	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60604-000	Nanny Service	40	1855	32	1756	25	78.13%	7	21.88%	0	0.00%
70554-000	Natural Gas Companies	1,051	293	1,336	165	1,188	88.92%	148	11.08%	0	0.00%
80669-110	Natural Stone Restoration	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
80669-100	Natural Stone Restoration & Cleaning	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60605-000	Naturopaths	8	3033	8	2786	5	62.50%	3	37.50%	0	0.00%
80500-000	Naval Stores	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%

US and Canada BBB 2024 Statistics

60607-000	Navigation Consultants	4	3533	6	3008	3	50.00%	3	50.00%	0	0.00%
50452-000	Neckwear - Retail	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
50454-000	Needlework Supplies - Retail, Wholesale, Manufacturing	5	3387	5	3145	3	60.00%	2	40.00%	0	0.00%
30417-000	Nets & Netting	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
10155-300	Network Cabling Installation	11	2805	2	3803	0	0.00%	2	100.00%	0	0.00%
60665-110	Neurologist	18	2443	27	1869	15	55.56%	12	44.44%	0	0.00%
60970-110	Neurosurgeons	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
10013-050	New Construction	55	1620	20	2077	14	70.00%	6	30.00%	0	0.00%
50455-000	News Dealers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80502-000	News Publications - Trade, Association	36	1919	97	1005	84	86.60%	12	12.37%	1	1.03%
60608-000	News Service	81	1349	134	843	77	57.46%	56	41.79%	1	0.75%
80503-000	Newspaper Distributors	41	1837	76	1137	69	90.79%	5	6.58%	2	2.63%
60609-000	Newspaper Feature Syndicates	43	1803	377	430	377	100.00%	0	0.00%	0	0.00%
30418-000	Newspapers	853	337	1,877	126	1,633	87.00%	239	12.73%	5	0.27%
50456-000	Night Clubs	75	1414	98	1004	23	23.47%	71	72.45%	4	4.08%
50078-100	Night Vision Equipment	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60610-000	Noise Control Consultants	0	4751	2	3803	0	0.00%	1	50.00%	1	50.00%
61090-000	Non Profit Organizations - General Membership	476	501	254	569	147	57.87%	105	41.34%	2	0.79%
50457-000	Noodles	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
99999-000	Not Elsewhere Classified	612	420	835	234	236	28.26%	534	63.95%	65	7.78%
99999-001	Not Elsewhere Classified After Investigation	7	3138	12	2481	2	16.67%	4	33.33%	6	50.00%
60611-000	Notaries Public	617	418	85	1074	38	44.71%	45	52.94%	2	2.35%
50459-000	Novelties - Retail	127	1111	385	427	338	87.79%	32	8.31%	15	3.90%
80506-000	Novelties - Wholesale & Manufacturers	10	2882	4	3314	2	50.00%	1	25.00%	1	25.00%
30420-000	Nozzles	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50167-100	Numismatics	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
50460-000	Nurseries - Plants, Trees	1,120	281	427	409	234	54.80%	192	44.96%	1	0.23%
00173-000	Nursery Stock Dealers	57	1598	70	1180	8	11.43%	62	88.57%	0	0.00%
80507-000	Nurserymen Equipment & Supplies	6	3246	4	3314	3	75.00%	1	25.00%	0	0.00%
60613-000	Nurses	41	1837	26	1904	3	11.54%	23	88.46%	0	0.00%
60614-000	Nurses Registries	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60615-000	Nurses Schools	324	644	93	1025	56	60.22%	37	39.78%	0	0.00%
60613-100	Nurses-Practitioners	11	2805	5	3145	4	80.00%	1	20.00%	0	0.00%
60616-000	Nursing Home Information & Referral	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60617-000	Nursing Homes	302	679	184	691	75	40.76%	103	55.98%	6	3.26%
50460-100	Nursuries - Bonsai	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
89800-000	Nutrition	141	1058	149	785	97	65.10%	50	33.56%	2	1.34%
60618-000	Nutritionists	111	1186	108	954	90	83.33%	18	16.67%	0	0.00%
50461-000	Nuts - Edible	24	2214	33	1730	30	90.91%	3	9.09%	0	0.00%
61015-000	Obituary Notification Service	24	2214	21	2039	19	90.48%	2	9.52%	0	0.00%
60619-000	Observatories	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
61008-000	Occupational Health - Nursing Services	4	3533	6	3008	1	16.67%	5	83.33%	0	0.00%
60620-000	Occupational Therapists	15	2572	21	2039	10	47.62%	11	52.38%	0	0.00%
60622-000	Odor Neutralizer	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60623-000	Office & Desk Space Rental Service	15	2572	46	1486	19	41.30%	27	58.70%	0	0.00%
60624-000	Office Buildings	15	2572	17	2220	10	58.82%	6	35.29%	1	5.88%
55623-000	Office Documents	20	2343	18	2163	9	50.00%	6	33.33%	3	16.67%
80509-100	Office Equipment	27	2121	61	1285	46	75.41%	14	22.95%	1	1.64%
80510-100	Office Equipment Installation	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80514-200	Office Equipment Manufacturers	8	3033	26	1904	4	15.38%	22	84.62%	0	0.00%
80511-200	Office Equipment Rental	0	4751	5	3145	0	0.00%	5	100.00%	0	0.00%
80512-100	Office Equipment Repair	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80509-000	Office Furniture & Equipment	58	1587	82	1093	42	51.22%	39	47.56%	1	1.22%
80510-000	Office Furniture & Equipment - Installation	12	2732	0	4715	0	0.00%	0	0.00%	0	0.00%
80511-000	Office Furniture & Equipment - Rental & Leasing	14	2636	4	3314	3	75.00%	1	25.00%	0	0.00%
80512-000	Office Furniture & Equipment - Repair & Refinishing	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
80513-000	Office Furniture & Equipment - Used	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80514-000	Office Furniture & Equipment - Wholesale & Manufacturing	17	2482	14	2361	11	78.57%	3	21.43%	0	0.00%

US and Canada BBB 2024 Statistics

60625-000	Office Records Stored	16	2516	40	1602	26	65.00%	14	35.00%	0	0.00%
55641-000	Office Services	61	1542	13	2411	10	76.92%	2	15.38%	1	7.69%
80515-000	Office Supplies	442	526	777	256	727	93.56%	47	6.05%	3	0.39%
61074-000	Office Supplies - Sale by Deceptive Telemarketing	34	1962	67	1214	41	61.19%	25	37.31%	1	1.49%
61076-000	Office Supplies - Sale by Telemarketing	5	3387	21	2039	17	80.95%	4	19.05%	0	0.00%
00188-000	Oil - Crude - Purchasing	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80806-000	Oil & Gas Exploration & Development	66	1495	67	1214	44	65.67%	23	34.33%	0	0.00%
80516-000	Oil Additives - Manufacturers & Distributors	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80517-000	Oil Burners	13	2676	3	3529	2	66.67%	1	33.33%	0	0.00%
60997-300	Oil Change	390	566	877	223	692	78.91%	184	20.98%	1	0.11%
80819-100	Oil Distributors	11	2805	3	3529	0	0.00%	3	100.00%	0	0.00%
80520-000	Oil Handling Equipment	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
20055-000	Oil Land Leases	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
50464-100	Oil Marketers	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
80522-000	Oil Mill Machinery	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30425-000	Oil Producers	12	2732	5	3145	3	60.00%	2	40.00%	0	0.00%
20056-000	Oil Properties	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
20057-000	Oil Property Management	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
30426-000	Oil Refiners	12	2732	48	1446	43	89.58%	5	10.42%	0	0.00%
00177-000	Oil Reports	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
20058-000	Oil Royalties	10	2882	2	3803	1	50.00%	1	50.00%	0	0.00%
00178-000	Oil Seeds	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80518-300	Oil Tank Installation	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80518-200	Oil Tank Removal	11	2805	1	4187	0	0.00%	1	100.00%	0	0.00%
55624-000	Oil Well	0	4751	4	3314	3	75.00%	1	25.00%	0	0.00%
80525-000	Oil Well Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00186-000	Oil Well Services	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
00187-000	Oil Well Surveyors	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50463-000	Oilcloth	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
55625-000	Oilfield	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
61073-000	Oilfield Consultants	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
80518-000	Oilfield Equipment	10	2882	2	3803	2	100.00%	0	0.00%	0	0.00%
00174-000	Oilfield Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00175-000	Oilfield Hauling	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
00176-000	Oilfield Service	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
55626-000	Oils	0	4751	5	3145	2	40.00%	3	60.00%	0	0.00%
30428-000	Oils - Essential	5,180	59	469	381	457	97.44%	12	2.56%	0	0.00%
50464-000	Oils - Fuel	640	411	322	470	284	88.20%	36	11.18%	2	0.62%
30430-000	Oils - Industrial	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30431-000	Oils - Lubricating	5	3387	4	3314	1	25.00%	3	75.00%	0	0.00%
30432-000	Oils - Petroleum	19	2395	1	4187	0	0.00%	1	100.00%	0	0.00%
30435-000	Oils - Vegetables	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80527-000	Oils - Waste	9	2948	13	2411	12	92.31%	1	7.69%	0	0.00%
30436-000	Olive Oil	5	3387	5	3145	5	100.00%	0	0.00%	0	0.00%
00189-000	Olives	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60278-100	Online Dance Tutorials	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
85255-000	Online Drug & Prescription Services	177	924	109	949	62	56.88%	34	31.19%	13	11.93%
85256-000	Online Drug & Prescription Services - Unapproved Foreign	8	3033	5	3145	4	80.00%	1	20.00%	0	0.00%
85364-100	Online Education	1,453	231	1,120	184	797	71.16%	304	27.14%	19	1.70%
60350-030	Online Estate Sales	2	3937	6	3008	3	50.00%	3	50.00%	0	0.00%
65259-100	Online Event Registration	125	1118	547	339	484	88.48%	63	11.52%	0	0.00%
61200-000	Online Investigative News	5	3387	5	3145	0	0.00%	5	100.00%	0	0.00%
85354-100	Online Payments	18	2443	35	1688	25	71.43%	10	28.57%	0	0.00%
80860-000	Online Publications	69	1471	140	821	70	50.00%	57	40.71%	13	9.29%
62100-000	Online Retailer	45,399	2	48,118	1	26,633	55.35%	19,603	40.74%	1,882	3.91%
70670-000	Online Shipping Broker	297	689	102	984	59	57.84%	37	36.27%	6	5.88%
85363-000	Online Social Media/Networking	952	309	6,840	38	436	6.37%	6,397	93.52%	7	0.10%
70632-100	Online Travel Agency	3,312	105	1,850	130	1,199	64.81%	583	31.51%	68	3.68%

US and Canada BBB 2024 Statistics

60912-200	Online Tutoring	6	3246	17	2220	7	41.18%	10	58.82%	0	0.00%
44091-010	Ophthalmologist	25	2184	39	1611	30	76.92%	9	23.08%	0	0.00%
50466-000	Optical Equipment & Supplies	579	438	162	749	154	95.06%	7	4.32%	1	0.62%
50467-000	Optical Goods - Retail	1,799	194	1,857	128	1,726	92.95%	124	6.68%	7	0.38%
50468-000	Optical Goods - Service & Repair	71	1456	59	1316	24	40.68%	35	59.32%	0	0.00%
80528-000	Optical Goods - Wholesale & Manufacturers	27	2121	58	1321	54	93.10%	4	6.90%	0	0.00%
30437-000	Optical Imaging Equipment & Systems	2	3937	2	3803	0	0.00%	1	50.00%	1	50.00%
50466-100	Optical Supplies	6	3246	6	3008	3	50.00%	3	50.00%	0	0.00%
50469-000	Opticians	540	459	794	251	628	79.09%	163	20.53%	3	0.38%
60628-000	Optometric Information Bureaus	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60629-000	Optometrists	465	508	627	303	349	55.66%	267	42.58%	11	1.75%
44091-000	Optometry	50	1702	54	1360	37	68.52%	16	29.63%	1	1.85%
21155-000	Oral Surgeon	3	3702	8	2786	3	37.50%	5	62.50%	0	0.00%
00190-000	Orchards	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
61092-000	Orchestras & Bands	5	3387	9	2705	0	0.00%	8	88.89%	1	11.11%
61092-100	Orchestras & Bands - Competitions	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
00191-000	Orchid Growers	7	3138	8	2786	5	62.50%	3	37.50%	0	0.00%
60631-000	Organ & Tissue Banks	11	2805	8	2786	4	50.00%	4	50.00%	0	0.00%
50254-100	Organic Soil Fertilizer	100	1239	0	4715	0	0.00%	0	0.00%	0	0.00%
83000-000	Organic/Green Products	111	1186	82	1093	17	20.73%	55	67.07%	10	12.20%
44092-000	Organization	40	1855	47	1469	13	27.66%	34	72.34%	0	0.00%
60632-000	Organizing Services - Household & Business	41	1837	10	2635	2	20.00%	8	80.00%	0	0.00%
50470-000	Organs	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50471-000	Organs - Tune & Repair	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80530-000	Oriental Goods - Wholesale & Manufacturers	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
50314-200	Ornamental Glass	17	2482	5	3145	3	60.00%	1	20.00%	1	20.00%
30438-000	Ornamental Metal Work	59	1570	10	2635	4	40.00%	6	60.00%	0	0.00%
80531-000	Orthopedic Appliances	55	1620	63	1262	58	92.06%	5	7.94%	0	0.00%
50473-000	Outboard Motors	4	3533	27	1869	19	70.37%	8	29.63%	0	0.00%
00193-000	Outboard Motors - Repair	14	2636	6	3008	5	83.33%	1	16.67%	0	0.00%
50279-010	Outdoor Fountains	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
10006-200	Outdoor Kitchens	948	312	46	1486	26	56.52%	20	43.48%	0	0.00%
10006-210	Outdoor Living	127	1111	45	1509	30	66.67%	14	31.11%	1	2.22%
00151-300	Outfitters	7	3138	2	3803	0	0.00%	1	50.00%	1	50.00%
50248-000	Outlets - Stores, Factory, Mills	63	1522	113	931	19	16.81%	93	82.30%	1	0.88%
60445-200	Outpatient Surgery Centers	19	2395	41	1578	23	56.10%	18	43.90%	0	0.00%
30439-000	Ovens - Bakers	12	2732	18	2163	18	100.00%	0	0.00%	0	0.00%
30439-100	Ovens - Brick Pizza	1	4228	6	3008	4	66.67%	2	33.33%	0	0.00%
30440-000	Ovens - Industrial	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30441-000	Oxygen	731	374	23	1991	19	82.61%	3	13.04%	1	4.35%
80532-000	Oxygen Producing Equipment	58	1587	12	2481	5	41.67%	7	58.33%	0	0.00%
80533-000	Oxygen Therapy Equipment	5	3387	6	3008	4	66.67%	2	33.33%	0	0.00%
30442-000	Ozone Machines	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60633-000	Package Design & Development	5	3387	4	3314	1	25.00%	2	50.00%	1	25.00%
30443-000	Packaging Machinery	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
80534-000	Packaging Materials	82	1345	25	1934	18	72.00%	7	28.00%	0	0.00%
60634-000	Packaging Service	56	1613	67	1214	41	61.19%	25	37.31%	1	1.49%
30444-000	Packing - Mechanical	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70574-000	Packing & Crating Service	5	3387	6	3008	2	33.33%	4	66.67%	0	0.00%
70575-000	Paging Equipment & Service	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
85700-000	Pain Management Services	191	885	82	1093	38	46.34%	44	53.66%	0	0.00%
80536-100	Paint - Automotive	13	2676	23	1991	7	30.43%	16	69.57%	0	0.00%
50476-000	Paint - Retail	66	1495	87	1060	54	62.07%	31	35.63%	2	2.30%
80536-000	Paint - Wholesale & Manufacturers	9	2948	16	2259	9	56.25%	7	43.75%	0	0.00%
30446-000	Paint Manufacturing Materials	1	4228	8	2786	6	75.00%	2	25.00%	0	0.00%
30447-000	Paint Removers - Manufacturers	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
10094-000	Paint Removing	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50295-100	Paintball - Games & Supplies	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%

US and Canada BBB 2024 Statistics

50295-110	Paintball Supplies	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
10095-300	Painters - Commercial or Residential	173	935	51	1399	23	45.10%	28	54.90%	0	0.00%
50475-000	Painters Equipment & Supplies	10	2882	14	2361	1	7.14%	13	92.86%	0	0.00%
10095-100	Painting - Faux Finishing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10095-000	Painting Contractors	6,541	46	822	236	375	45.62%	428	52.07%	19	2.31%
60094-110	Paintless Dent Repair	138	1067	8	2786	3	37.50%	5	62.50%	0	0.00%
30448-000	Pallets & Skids	96	1264	9	2705	2	22.22%	7	77.78%	0	0.00%
60758-040	Palliative Cares	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50477-000	Paneling	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30462-000	Paper - Corrugated	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30463-000	Paper & Document Shredding	113	1174	114	922	111	97.37%	3	2.63%	0	0.00%
30449-000	Paper & Plastic Cups, Containers	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30452-000	Paper Converters	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
80537-000	Paper Cutting & Drilling Machines	17	2482	49	1424	9	18.37%	40	81.63%	0	0.00%
30453-000	Paper Distributors	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
10096-000	Paper Hangers - Wall covering	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
30455-000	Paper Manufacturers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80538-000	Paper Mill Machinery	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30457-000	Paper Products	23	2256	18	2163	10	55.56%	7	38.89%	1	5.56%
80539-000	Paper Shredding Machines	4	3533	3	3529	3	100.00%	0	0.00%	0	0.00%
30459-000	Paper Towels	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70576-000	Parachute Jumping Instruction	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60635-000	Paralegals	144	1048	85	1074	54	63.53%	29	34.12%	2	2.35%
70515-100	Paramedics	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
60637-000	Parapsychologists	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80900-000	Parasail Service & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80900-100	Parasailing	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60638-000	Parcel Post Assembly Service	13	2676	19	2116	8	42.11%	11	57.89%	0	0.00%
85373-000	Pardon Services	91	1296	52	1386	47	90.38%	5	9.62%	0	0.00%
85331-300	Parenting Classes	3	3702	5	3145	2	40.00%	2	40.00%	1	20.00%
10089-100	Parging	18	2443	0	4715	0	0.00%	0	0.00%	0	0.00%
44095-000	Parking	475	502	892	219	235	26.35%	651	72.98%	6	0.67%
10097-000	Parking Area Maintenance & Marking	81	1349	70	1180	53	75.71%	16	22.86%	1	1.43%
60639-000	Parking Attendant Service	244	774	920	214	875	95.11%	44	4.78%	1	0.11%
60639-100	Parking Enforcement	24	2214	63	1262	21	33.33%	38	60.32%	4	6.35%
60640-000	Parking Facilities	1,337	249	2,949	84	2,309	78.30%	620	21.02%	20	0.68%
10098-100	Parking Space Rental	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%
10098-000	Parking Stations & Garages - Construction	6	3246	7	2887	2	28.57%	5	71.43%	0	0.00%
30465-000	Parking Stations & Garages - Equipment & Supplies	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
60641-000	Parks	13	2676	24	1963	17	70.83%	7	29.17%	0	0.00%
50479-100	Parties - Children	170	948	14	2361	1	7.14%	13	92.86%	0	0.00%
50479-010	Party Bus Rental	65	1500	4	3314	2	50.00%	2	50.00%	0	0.00%
50479-101	Party Facilities	32	1999	37	1646	14	37.84%	22	59.46%	1	2.70%
50479-000	Party Planning	68	1480	39	1611	17	43.59%	12	30.77%	10	25.64%
61029-000	Party Plans - In-Home	15	2572	66	1227	64	96.97%	2	3.03%	0	0.00%
50480-000	Party Supplies	81	1349	83	1089	49	59.04%	32	38.55%	2	2.41%
50481-000	Party Supplies - Renting	152	1017	66	1227	26	39.39%	37	56.06%	3	4.55%
10078-100	Passive Home Building	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
60643-000	Passport & Visa Services	339	627	319	474	159	49.84%	157	49.22%	3	0.94%
60644-000	Patent Agents	40	1855	12	2481	2	16.67%	10	83.33%	0	0.00%
60646-000	Patent Searchers	15	2572	3	3529	2	66.67%	0	0.00%	1	33.33%
10099-000	Patio & Deck Builders	335	632	75	1144	40	53.33%	32	42.67%	3	4.00%
10099-500	Patio Builder	119	1145	36	1665	10	27.78%	25	69.44%	1	2.78%
10100-100	Patio Cover	74	1423	21	2039	7	33.33%	14	66.67%	0	0.00%
10099-400	Patio Design	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
50482-000	Patio Equipment & Supplies	60	1557	35	1688	17	48.57%	18	51.43%	0	0.00%
10100-200	Patio Heaters	0	4751	5	3145	5	100.00%	0	0.00%	0	0.00%
10100-000	Patio, Porch & Deck Enclosures	505	483	147	795	122	82.99%	23	15.65%	2	1.36%

US and Canada BBB 2024 Statistics

30467-000	Pattern Makers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10101-000	Pavement & Floor Marking Services	16	2516	8	2786	2	25.00%	5	62.50%	1	12.50%
10102-000	Paving Contractors	1,559	218	734	271	276	37.60%	417	56.81%	41	5.59%
80542-000	Paving Equipment	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
30469-000	Paving Materials	3	3702	7	2887	6	85.71%	1	14.29%	0	0.00%
30469-100	Paving Stones	13	2676	3	3529	0	0.00%	3	100.00%	0	0.00%
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	19	2395	16	2259	3	18.75%	13	81.25%	0	0.00%
50483-000	Pawnbrokers	241	784	273	537	201	73.63%	63	23.08%	9	3.30%
44000-010	Pay Per Click Advertising	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
25049-000	Payday Loans	369	596	511	357	388	75.93%	106	20.74%	17	3.33%
55577-000	Payment	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
85354-000	Payment Processing Service	3,535	95	15,298	16	15,116	98.81%	142	0.93%	40	0.26%
60647-000	Payroll Service	873	330	1,079	188	1,048	97.13%	30	2.78%	1	0.09%
80543-000	Peanut Products	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
80544-000	Pearls	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50326-220	Pellet Guns	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80545-200	Pen Manufacturers	9	2948	11	2557	10	90.91%	1	9.09%	0	0.00%
85279-000	Pen Pal Lists	0	4751	4	3314	0	0.00%	4	100.00%	0	0.00%
30471-000	Pennants	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
89500-000	Penny Auctions	248	768	52	1386	52	100.00%	0	0.00%	0	0.00%
50484-000	Pens & Pencils - Retail	3	3702	5	3145	3	60.00%	2	40.00%	0	0.00%
80545-000	Pens & Pencils - Wholesale & Manufacturers	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
20059-000	Pension & Profit Sharing Plans	60	1557	30	1796	28	93.33%	2	6.67%	0	0.00%
80546-000	Perfume - Wholesale & Manufacturers	11	2805	20	2077	14	70.00%	6	30.00%	0	0.00%
10177-105	Pergolas	48	1728	62	1275	32	51.61%	30	48.39%	0	0.00%
30476-000	Perlite & Perlite Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60854-100	Permanent Make Up	30	2056	27	1869	15	55.56%	12	44.44%	0	0.00%
61016-100	Personal Chef	72	1445	22	2017	8	36.36%	14	63.64%	0	0.00%
61016-200	Personal Organizer	12	2732	5	3145	3	60.00%	2	40.00%	0	0.00%
80217-010	Personal Protective Equipment	42	1821	8	2786	4	50.00%	4	50.00%	0	0.00%
61020-000	Personal Security Guard Service	45	1769	3	3529	0	0.00%	2	66.67%	1	33.33%
61016-000	Personal Services	80	1358	48	1446	20	41.67%	24	50.00%	4	8.33%
60429-100	Personal Trainers	159	992	144	808	103	71.53%	39	27.08%	2	1.39%
44096-000	Personalization	4	3533	10	2635	2	20.00%	8	80.00%	0	0.00%
60649-000	Personnel Consultants	20	2343	11	2557	8	72.73%	3	27.27%	0	0.00%
60650-000	Pest Control Services	18,636	13	6,320	41	5,738	90.79%	568	8.99%	14	0.22%
60651-000	Pest Control Supplies & Equipment	199	865	150	781	128	85.33%	21	14.00%	1	0.67%
00153-100	Pet Boarding - Dogs	142	1056	52	1386	21	40.38%	30	57.69%	1	1.92%
00153-000	Pet Boarding & Kennels	281	717	94	1023	58	61.70%	36	38.30%	0	0.00%
00194-000	Pet Cemeteries, Crematories & Supplies	30	2056	13	2411	5	38.46%	8	61.54%	0	0.00%
60361-100	Pet Clothing Designer	5	3387	5	3145	3	60.00%	2	40.00%	0	0.00%
00194-100	Pet Cremation Services	14	2636	16	2259	7	43.75%	8	50.00%	1	6.25%
05153-100	Pet Day Care	32	1999	12	2481	8	66.67%	4	33.33%	0	0.00%
00195-000	Pet Exercising Service	5	3387	4	3314	3	75.00%	1	25.00%	0	0.00%
85280-000	Pet Fencing & Containment Systems	42	1821	14	2361	9	64.29%	5	35.71%	0	0.00%
00199-100	Pet Finding Service	125	1118	90	1048	83	92.22%	7	7.78%	0	0.00%
70517-310	Pet Food	94	1273	104	974	45	43.27%	59	56.73%	0	0.00%
30477-000	Pet Foods - Wholesale & Manufacturers	118	1152	51	1399	39	76.47%	12	23.53%	0	0.00%
00196-000	Pet Grooming	597	431	196	658	89	45.41%	100	51.02%	7	3.57%
00196-100	Pet Grooming - Mobile	119	1145	19	2116	3	15.79%	15	78.95%	1	5.26%
00197-000	Pet Health Plans	793	356	441	396	439	99.55%	2	0.45%	0	0.00%
50367-100	Pet Jewelry	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
00153-200	Pet Kenneling Services	15	2572	19	2116	10	52.63%	8	42.11%	1	5.26%
90040-100	Pet Scams	28	2095	43	1541	1	2.33%	25	58.14%	17	39.53%
88300-000	Pet Services	2,400	153	429	406	355	82.75%	65	15.15%	9	2.10%
50485-000	Pet Shops	814	347	675	283	532	78.81%	134	19.85%	9	1.33%
05153-000	Pet Sitting Services	229	807	130	858	115	88.46%	13	10.00%	2	1.54%
50486-000	Pet Supplies & Foods - Retail	4,197	78	1,501	152	969	64.56%	510	33.98%	22	1.47%

US and Canada BBB 2024 Statistics

80547-000	Pet Supplies & Foods - Wholesale	16	2516	23	1991	18	78.26%	5	21.74%	0	0.00%
00198-000	Pet Training	69	1471	28	1847	15	53.57%	13	46.43%	0	0.00%
00198-100	Pet Training - Dog	950	310	273	537	189	69.23%	76	27.84%	8	2.93%
00198-200	Pet Training - Electronic/ecollar	19	2395	12	2481	5	41.67%	4	33.33%	3	25.00%
00199-000	Pet Transporting	171	944	38	1630	10	26.32%	23	60.53%	5	13.16%
85338-000	Pet Waste Removal	49	1716	14	2361	5	35.71%	8	57.14%	1	7.14%
30478-000	Petroleum	10	2882	11	2557	10	90.91%	1	9.09%	0	0.00%
30479-000	Petroleum Products	27	2121	19	2116	9	47.37%	7	36.84%	3	15.79%
44097-000	Pets	52	1666	56	1341	27	48.21%	27	48.21%	2	3.57%
00105-101	Petting Zoos	7	3138	3	3529	1	33.33%	2	66.67%	0	0.00%
30481-000	Pharmaceutical Machinery	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80548-100	Pharmaceutical Products - Research	31	2030	50	1416	20	40.00%	30	60.00%	0	0.00%
80548-000	Pharmaceutical Products - Wholesale & Manufacturing	256	752	506	360	316	62.45%	189	37.35%	1	0.20%
85254-000	Pharmaceutical Suppliers - Foreign	6	3246	3	3529	1	33.33%	2	66.67%	0	0.00%
50488-000	Pharmacies	1,818	192	2,158	112	1,902	88.14%	250	11.58%	6	0.28%
50488-300	Pharmacies - Infusion Services	27	2121	6	3008	4	66.67%	2	33.33%	0	0.00%
50488-200	Pharmacies - Specialty	67	1488	42	1560	38	90.48%	3	7.14%	1	2.38%
50488-100	Pharmacy - Compounding	117	1156	42	1560	29	69.05%	11	26.19%	2	4.76%
85255-010	Pharmacy Delivery	21	2317	12	2481	6	50.00%	6	50.00%	0	0.00%
65549-220	Phlebotomy	26	2153	17	2220	16	94.12%	1	5.88%	0	0.00%
65548-210	Phlebotomy Certification	13	2676	6	3008	4	66.67%	1	16.67%	1	16.67%
65548-200	Phlebotomy Training & Certification	25	2184	22	2017	11	50.00%	10	45.45%	1	4.55%
80548-300	Photo Booth	6	3246	10	2635	3	30.00%	6	60.00%	1	10.00%
77100-000	Photo Booth Rentals	21	2317	8	2786	0	0.00%	7	87.50%	1	12.50%
55632-000	Photo Developing	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
30482-000	Photo Electric Cells & Equipment	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60653-000	Photo Finishing - Retail	31	2030	51	1399	27	52.94%	24	47.06%	0	0.00%
60653-100	Photo Imaging Service	26	2153	34	1709	17	50.00%	15	44.12%	2	5.88%
60655-000	Photo Retouching	27	2121	26	1904	23	88.46%	3	11.54%	0	0.00%
60655-100	Photographers	802	354	672	284	283	42.11%	355	52.83%	34	5.06%
60656-000	Photographers - Aerial	23	2256	9	2705	3	33.33%	4	44.44%	2	22.22%
60657-000	Photographers - Commercial	86	1323	115	916	104	90.43%	11	9.57%	0	0.00%
60658-100	Photographers - Pet	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
60658-000	Photographers - Portrait	871	331	218	622	178	81.65%	33	15.14%	7	3.21%
60658-300	Photographers - School	4	3533	4	3314	3	75.00%	1	25.00%	0	0.00%
60658-200	Photographers - Sports	7	3138	22	2017	7	31.82%	15	68.18%	0	0.00%
85281-000	Photographers - Wedding	275	727	105	968	43	40.95%	61	58.10%	1	0.95%
60659-000	Photographic Color Prints & Trans.	52	1666	91	1038	82	90.11%	9	9.89%	0	0.00%
50490-000	Photographic Equipment - Repair	36	1919	41	1578	3	7.32%	38	92.68%	0	0.00%
50489-000	Photographic Equipment & Supplies - Retail	2,132	174	404	420	268	66.34%	134	33.17%	2	0.50%
80549-000	Photographic Equipment & Supplies - Wholesale & Manufacturing	7	3138	19	2116	13	68.42%	6	31.58%	0	0.00%
80550-000	Photographic Mounts	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60661-000	Photographic Research Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60662-000	Photographs - Stock	68	1480	226	615	226	100.00%	0	0.00%	0	0.00%
55633-000	Photography Rentals	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60983-000	Photography Sales on the Internet	1	4228	9	2705	1	11.11%	7	77.78%	1	11.11%
60663-000	Photography Schools	9	2948	12	2481	6	50.00%	6	50.00%	0	0.00%
60685-000	Physical Therapists	228	810	224	618	112	50.00%	104	46.43%	8	3.57%
80553-000	Physical Therapy Equipment	10	2882	20	2077	4	20.00%	16	80.00%	0	0.00%
60970-101	Physician - Nephrology	6	3246	4	3314	3	75.00%	1	25.00%	0	0.00%
21160-000	Physician Surgeon Family Practice	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60970-000	Physicians - Specialists	188	893	306	497	214	69.93%	88	28.76%	4	1.31%
60970-100	Physicians - Surgeons & Neurosurgeons	32	1999	27	1869	16	59.26%	11	40.74%	0	0.00%
60670-000	Physicians & Surgeons - Allergy	32	1999	46	1486	26	56.52%	20	43.48%	0	0.00%
60671-000	Physicians & Surgeons - Anesthesiologists	84	1331	202	648	132	65.35%	66	32.67%	4	1.98%
60667-000	Physicians & Surgeons - Cardiology Services	32	1999	32	1756	16	50.00%	14	43.75%	2	6.25%
60684-000	Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	858	336	944	205	713	75.53%	224	23.73%	7	0.74%
60672-000	Physicians & Surgeons - Dermatology	302	679	327	468	191	58.41%	134	40.98%	2	0.61%

US and Canada BBB 2024 Statistics

60668-000	Physicians & Surgeons - Ear, Nose & Throat	65	1500	66	1227	39	59.09%	26	39.39%	1	1.52%
65664-000	Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	20	2343	23	1991	8	34.78%	15	65.22%	0	0.00%
60665-100	Physicians & Surgeons - Family Practice	150	1026	96	1011	63	65.63%	32	33.33%	1	1.04%
60673-000	Physicians & Surgeons - Gastroenterology	76	1400	91	1038	59	64.84%	30	32.97%	2	2.20%
60683-000	Physicians & Surgeons - Hormone Replacement Therapy	39	1872	26	1904	17	65.38%	9	34.62%	0	0.00%
60675-000	Physicians & Surgeons - Internal Medicine	58	1587	61	1285	22	36.07%	38	62.30%	1	1.64%
85352-000	Physicians & Surgeons - Maxillofacial	13	2676	18	2163	11	61.11%	7	38.89%	0	0.00%
60665-000	Physicians & Surgeons - Medical-M.D.	1,258	261	1,569	146	910	58.00%	620	39.52%	39	2.49%
60669-000	Physicians & Surgeons - OB/GYN	126	1116	159	756	72	45.28%	87	54.72%	0	0.00%
60677-000	Physicians & Surgeons - Oncology	50	1702	24	1963	14	58.33%	10	41.67%	0	0.00%
60678-000	Physicians & Surgeons - Ophthalmology	182	906	165	742	89	53.94%	74	44.85%	2	1.21%
60679-000	Physicians & Surgeons - Orthopedic Surgery	224	817	206	642	133	64.56%	73	35.44%	0	0.00%
60666-000	Physicians & Surgeons - Osteopathic-D.O.	16	2516	7	2887	2	28.57%	4	57.14%	1	14.29%
60680-000	Physicians & Surgeons - Pediatrics	109	1194	154	770	97	62.99%	57	37.01%	0	0.00%
60682-000	Physicians & Surgeons - Pulmonary Diseases	4	3533	13	2411	7	53.85%	6	46.15%	0	0.00%
60681-000	Physicians & Surgeons - Radiology	220	820	466	384	299	64.16%	166	35.62%	1	0.21%
65665-000	Physicians & Surgeons - Sports Medicine	16	2516	26	1904	8	30.77%	18	69.23%	0	0.00%
60665-300	Physicians & Surgeons - Urology	36	1919	54	1360	23	42.59%	31	57.41%	0	0.00%
60665-400	Physicians & Surgeons - Vascular	2	3937	4	3314	0	0.00%	4	100.00%	0	0.00%
60676-000	Physicians & Surgeons - Weight Reduction	20	2343	33	1730	17	51.52%	15	45.45%	1	3.03%
80552-000	Physicians & Surgeons Equipment - Repair & Refinish	1	4228	7	2887	3	42.86%	4	57.14%	0	0.00%
80551-000	Physicians & Surgeons Equipment & Supplies	473	504	367	437	245	66.76%	110	29.97%	12	3.27%
60664-000	Physicians & Surgeons Information Bureaus	6	3246	8	2786	4	50.00%	4	50.00%	0	0.00%
60686-000	Physicians Assistants	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60687-000	Physicists	5	3387	6	3008	5	83.33%	1	16.67%	0	0.00%
70577-000	Piano & Organ Moving	61	1542	12	2481	6	50.00%	6	50.00%	0	0.00%
60688-010	Piano Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50492-000	Pianos	16	2516	16	2259	8	50.00%	7	43.75%	1	6.25%
50493-000	Pianos - Parts	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60688-100	Pianos - Restoration & Refinishing	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
60688-000	Pianos - Tuning & Repair	94	1273	5	3145	3	60.00%	2	40.00%	0	0.00%
41000-500	Pickleball Courts	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
41000-300	Pickleball Equipment	2	3937	7	2887	6	85.71%	1	14.29%	0	0.00%
41000-600	Pickleball Facilities	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
80554-000	Pickles & Pickle Products	1	4228	1	4187	0	0.00%	0	0.00%	1	100.00%
60689-000	Picnic Grounds	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50495-000	Picture Frames - Dealers	9	2948	23	1991	5	21.74%	18	78.26%	0	0.00%
30484-000	Picture Frames - Manufacturers Supplies	2	3937	6	3008	1	16.67%	5	83.33%	0	0.00%
55027-100	Picture Framing	11	2805	5	3145	1	20.00%	4	80.00%	0	0.00%
60691-000	Picture Hanging Service	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60692-000	Picture Restoring	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50496-000	Pictures	15	2572	74	1155	24	32.43%	50	67.57%	0	0.00%
50497-000	Pies	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
60353-100	Pilates	36	1919	141	818	72	51.06%	67	47.52%	2	1.42%
80557-000	Pile Driving Equipment	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80558-000	Piling	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
50498-000	Pillows	259	746	123	888	92	74.80%	31	25.20%	0	0.00%
70578-000	Pilot Car Service	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
70579-000	Pilots - Marine	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50776-000	Pinball Sales & Service	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
00144-100	Pine Straw	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
50500-000	Pins - Common, Safety	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50500-100	Pins - Lapel	2	3937	8	2786	2	25.00%	6	75.00%	0	0.00%
30485-000	Pipe	6	3246	2	3803	1	50.00%	1	50.00%	0	0.00%
10180-000	Pipe & Valve Fitters	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10180-100	Pipe & Valve Fitters - Gas	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30487-000	Pipe Cutting & Threading	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
10105-000	Pipe Hangers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

10106-000	Pipe Inspection	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30489-000	Pipe Line Companies	17	2482	17	2220	3	17.65%	14	82.35%	0	0.00%
10107-000	Pipe Line Contractors	13	2676	10	2635	8	80.00%	2	20.00%	0	0.00%
80819-000	Pipe Line, Oil & Gas Wholesaler & Distributors	18	2443	60	1297	56	93.33%	4	6.67%	0	0.00%
30490-000	Pipe Lining & Coating	1	4228	3	3529	2	66.67%	0	0.00%	1	33.33%
10110-000	Pipe Thawing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50501-000	Pipes & Smokers Articles	83	1337	89	1054	58	65.17%	29	32.58%	2	2.25%
10111-000	Piping Contractors	13	2676	8	2786	6	75.00%	1	12.50%	1	12.50%
30493-000	Piston Rings	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50502-000	Pizza	494	488	886	221	352	39.73%	509	57.45%	25	2.82%
50585-200	Plantation Shutters	11	2805	1	4187	0	0.00%	1	100.00%	0	0.00%
60696-000	Plants - Interior Design & Maintenance	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
50503-000	Plants - Retail	100	1239	95	1017	42	44.21%	51	53.68%	2	2.11%
80566-000	Plants - Wholesale	14	2636	12	2481	4	33.33%	7	58.33%	1	8.33%
50504-000	Plaques	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
61010-000	Plasma Centers	97	1255	78	1125	34	43.59%	44	56.41%	0	0.00%
50505-000	Plaster	10	2882	3	3529	2	66.67%	1	33.33%	0	0.00%
50506-000	Plaster Craft Products & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50507-000	Plaster Products - Ornamental	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
10112-000	Plastering Contractors	88	1314	9	2705	4	44.44%	5	55.56%	0	0.00%
30206-100	Plastic Engraver	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
55620-000	Plastics	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30498-000	Plastics - Fabricating, Finishing & Decor	10	2882	11	2557	8	72.73%	3	27.27%	0	0.00%
30497-000	Plastics - Fabrics, Film, Sheets - Prod.	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30499-000	Plastics - Foam	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30501-000	Plastics - Molders	3	3702	4	3314	0	0.00%	4	100.00%	0	0.00%
30502-000	Plastics - Products - Finished Wholesale & Manufacturers	40	1855	10	2635	1	10.00%	9	90.00%	0	0.00%
30503-000	Plastics - Raw Materials, Powder, Liquid	5	3387	2	3803	2	100.00%	0	0.00%	0	0.00%
30506-000	Plastics - Rods, Sheets - Sup Center	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60404-010	Plate Glass	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80487-100	Platforms	412	548	12	2481	11	91.67%	1	8.33%	0	0.00%
30508-000	Plating	4	3533	8	2786	5	62.50%	3	37.50%	0	0.00%
30509-000	Playground Equipment	55	1620	69	1193	65	94.20%	4	5.80%	0	0.00%
30509-100	Playground Supplies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60697-000	Playgrounds	24	2214	28	1847	8	28.57%	20	71.43%	0	0.00%
30510-000	Playing Cards	1	4228	6	3008	1	16.67%	4	66.67%	1	16.67%
10113-000	Plumbers	24,798	5	3,486	74	2,584	74.13%	874	25.07%	28	0.80%
10113-100	Plumbers - Commercial	328	640	27	1869	13	48.15%	12	44.44%	2	7.41%
10113-300	Plumbing - Renovation & Repair	346	619	67	1214	35	52.24%	32	47.76%	0	0.00%
10113-010	Plumbing and Heating	2,379	155	415	416	298	71.81%	112	26.99%	5	1.20%
10114-000	Plumbing Drains & Sewer Cleaning	905	321	190	673	149	78.42%	40	21.05%	1	0.53%
50508-000	Plumbing Fixtures, Parts, Supplies - Retail	198	871	152	778	117	76.97%	34	22.37%	1	0.66%
10115-000	Plumbing Fixtures, Parts, Supplies - Used	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80571-000	Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	83	1337	79	1117	71	89.87%	8	10.13%	0	0.00%
10113-101	Plumbing Plan Services	12	2732	3	3529	1	33.33%	2	66.67%	0	0.00%
50508-100	Plumbing Supplies	11	2805	12	2481	7	58.33%	4	33.33%	1	8.33%
80572-000	Plywood & Veneers	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
70583-200	Podcast	5	3387	6	3008	0	0.00%	6	100.00%	0	0.00%
60698-000	Podiatrists	97	1255	111	939	70	63.06%	41	36.94%	0	0.00%
85282-000	Point of Sale Systems	449	521	339	457	267	78.76%	70	20.65%	2	0.59%
44085-030	Pokemon Cards	16	2516	41	1578	6	14.63%	35	85.37%	0	0.00%
60353-200	Pole Fitness	12	2732	5	3145	3	60.00%	2	40.00%	0	0.00%
61059-000	Police & Fire Organizations	9	2948	18	2163	17	94.44%	1	5.56%	0	0.00%
30777-000	Police Departments	18	2443	1	4187	0	0.00%	1	100.00%	0	0.00%
50509-000	Police Equipment	134	1083	31	1777	29	93.55%	2	6.45%	0	0.00%
80575-000	Polishes	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
60701-100	Political Campaign Management	6	3246	5	3145	1	20.00%	3	60.00%	1	20.00%
60701-000	Political Organizations	49	1716	54	1360	3	5.56%	44	81.48%	7	12.96%

US and Canada BBB 2024 Statistics

30514-000	Polyethylene Materials & Products	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60516-200	Polygrapher	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30515-000	Polyurethane Products	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50279-200	Pond Building	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
50279-120	Ponds	8	3033	4	3314	2	50.00%	2	50.00%	0	0.00%
90023-000	Ponzi Schemes	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10152-110	Pool Cover Sale	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
10153-010	Pool Equipment	20	2343	48	1446	29	60.42%	19	39.58%	0	0.00%
60848-110	Pool Heater	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
10154-330	Pool Inspection	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
10154-110	Pool Leak Repair	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
10154-310	Pool Remodeling	24	2214	6	3008	2	33.33%	3	50.00%	1	16.67%
10154-010	Pool Repair	39	1872	26	1904	8	30.77%	18	69.23%	0	0.00%
10154-320	Pool Resurfacing	3	3702	10	2635	5	50.00%	5	50.00%	0	0.00%
85266-200	Pool Tables Sales	12	2732	7	2887	2	28.57%	5	71.43%	0	0.00%
60848-100	Pools - Therapy	9	2948	3	3529	3	100.00%	0	0.00%	0	0.00%
50510-000	Popcorn & Supplies	16	2516	14	2361	9	64.29%	4	28.57%	1	7.14%
81700-010	Popcorn Ceiling Removal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
72300-000	Pop-up Stores	7	3138	4	3314	1	25.00%	3	75.00%	0	0.00%
60702-000	Porcelain Enamel Repair & Refinish	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
50515-000	Porcelain Products	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
30516-000	Porch Shades	6	3246	4	3314	1	25.00%	3	75.00%	0	0.00%
30516-010	Porches	2	3937	7	2887	3	42.86%	4	57.14%	0	0.00%
30778-000	Port Authorities	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
50113-200	Portable Buildings - Moving	4	3533	4	3314	3	75.00%	1	25.00%	0	0.00%
80577-000	Portfolios	1	4228	16	2259	10	62.50%	6	37.50%	0	0.00%
30517-000	Post Cards - Manufacturers & Distributors	20	2343	5	3145	5	100.00%	0	0.00%	0	0.00%
50113-210	Post Frame Building	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
70580-000	Post Offices	79	1365	84	1083	64	76.19%	17	20.24%	3	3.57%
85283-000	Post-Construction Clean Up	8	3033	1	4187	0	0.00%	1	100.00%	0	0.00%
30518-000	Posters	6	3246	12	2481	5	41.67%	7	58.33%	0	0.00%
80578-000	Potato Chips	2	3937	9	2705	7	77.78%	2	22.22%	0	0.00%
50511-000	Pottery	92	1288	31	1777	6	19.35%	25	80.65%	0	0.00%
80579-000	Pottery Equipment & Supplies	14	2636	3	3529	2	66.67%	1	33.33%	0	0.00%
80582-000	Poultry - Wholesale	2	3937	6	3008	6	100.00%	0	0.00%	0	0.00%
80581-000	Poultry Equipment & Supplies	31	2030	3	3529	1	33.33%	2	66.67%	0	0.00%
00201-000	Poultry Farms	24	2214	14	2361	5	35.71%	8	57.14%	1	7.14%
30519-000	Poultry Services	2	3937	3	3529	2	66.67%	1	33.33%	0	0.00%
30520-000	Powder Processing - Industrial	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30521-000	Power Plant Equipment	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30522-000	Power Plant Equipment - Repairing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30524-000	Power Transmission Equipment	6	3246	11	2557	3	27.27%	8	72.73%	0	0.00%
50724-100	Powersports Dealer	24	2214	36	1665	21	58.33%	15	41.67%	0	0.00%
60780-100	Pre Kindergarten	24	2214	16	2259	9	56.25%	6	37.50%	1	6.25%
77400-100	Pre Settlement Funding	55	1620	4	3314	4	100.00%	0	0.00%	0	0.00%
80583-000	Precious, Semi-Precious & Synthetic	1	4228	4	3314	1	25.00%	3	75.00%	0	0.00%
50114-100	Prefab Buildings	24	2214	23	1991	19	82.61%	3	13.04%	1	4.35%
44102-000	Pregnancy	9	2948	20	2077	14	70.00%	6	30.00%	0	0.00%
75100-100	Prepaid Debit Cards	148	1036	508	358	505	99.41%	3	0.59%	0	0.00%
75100-000	Prepaid Debit/Credit Cards	705	381	1,372	160	846	61.66%	523	38.12%	3	0.22%
21042-000	Prescription Assistance	6	3246	4	3314	3	75.00%	1	25.00%	0	0.00%
85334-100	Prescription Benefit Consultants	665	398	44	1525	42	95.45%	2	4.55%	0	0.00%
44103-000	Preservation and Restoration	13	2676	6	3008	3	50.00%	3	50.00%	0	0.00%
80584-200	Preserves	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
30526-000	Presses - Power-Equipment	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
60940-100	Pressure Washers	72	1445	33	1730	20	60.61%	13	39.39%	0	0.00%
60940-000	Pressure Washing	1,349	248	181	697	103	56.91%	75	41.44%	3	1.66%
50514-000	Pretzels	4	3533	7	2887	3	42.86%	3	42.86%	1	14.29%

US and Canada BBB 2024 Statistics

30529-000	Print Cutters	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30536-100	Printer & Printer Supplies- Manufacturer	112	1180	176	713	163	92.61%	13	7.39%	0	0.00%
30531-000	Printers	201	861	72	1168	35	48.61%	37	51.39%	0	0.00%
30532-000	Printers - Business Forms	23	2256	24	1963	24	100.00%	0	0.00%	0	0.00%
30534-200	Printers – Glass, Metal, Plastic – 3D Printing	65	1500	88	1057	32	36.36%	56	63.64%	0	0.00%
30534-100	Printers - Letterpress	1	4228	4	3314	0	0.00%	4	100.00%	0	0.00%
30535-000	Printing Brokers	63	1522	4	3314	4	100.00%	0	0.00%	0	0.00%
30536-000	Printing Equipment	60	1557	22	2017	20	90.91%	2	9.09%	0	0.00%
44104-000	Printing Materials	17	2482	6	3008	2	33.33%	2	33.33%	2	33.33%
30303-010	Printing Services	72	1445	84	1083	27	32.14%	52	61.90%	5	5.95%
30539-000	Printing Supplies	18	2443	21	2039	20	95.24%	1	4.76%	0	0.00%
30535-100	Printing Technician	13	2676	19	2116	0	0.00%	18	94.74%	1	5.26%
60744-010	Prison	12	2732	1	4187	1	100.00%	0	0.00%	0	0.00%
21169-000	Private Equity Fund Administration	23	2256	4	3314	4	100.00%	0	0.00%	0	0.00%
57000-000	Private Health Services Plans	25	2184	10	2635	3	30.00%	7	70.00%	0	0.00%
44003-100	Private Jet Rental	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
90017-000	Prize Promotions	15	2572	14	2361	0	0.00%	10	71.43%	4	28.57%
60704-000	Process Servers	130	1099	80	1111	37	46.25%	42	52.50%	1	1.25%
60904-020	Procurement Management	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60705-000	Product Development & Marketing	258	747	138	827	112	81.16%	22	15.94%	4	2.90%
61047-000	Product Sales - General	76	1400	105	968	39	37.14%	57	54.29%	9	8.57%
60538-200	Product Testing	1	4228	6	3008	5	83.33%	1	16.67%	0	0.00%
60706-100	Professional Employer Organization	14	2636	13	2411	13	100.00%	0	0.00%	0	0.00%
60386-100	Professional Fundraiser	101	1235	11	2557	4	36.36%	7	63.64%	0	0.00%
60706-000	Professional Organizations	118	1152	254	569	209	82.28%	43	16.93%	2	0.79%
60632-200	Professional Organizer	22	2286	3	3529	2	66.67%	1	33.33%	0	0.00%
60707-000	Programmed Instruction	2	3937	5	3145	4	80.00%	1	20.00%	0	0.00%
60533-200	Project Management	34	1962	14	2361	5	35.71%	9	64.29%	0	0.00%
60533-210	Project Management Software	58	1587	93	1025	40	43.01%	52	55.91%	1	1.08%
80587-000	Projection Apparatus	10	2882	6	3008	4	66.67%	2	33.33%	0	0.00%
80587-100	Projector Screen	0	4751	4	3314	2	50.00%	2	50.00%	0	0.00%
60771-300	Promotional Products	562	448	115	916	78	67.83%	36	31.30%	1	0.87%
60771-200	Promotional Products - Wearable	887	326	39	1611	33	84.62%	6	15.38%	0	0.00%
44105-000	Promotions	31	2030	21	2039	1	4.76%	13	61.90%	7	33.33%
60708-000	Proofreading	7	3138	9	2705	8	88.89%	1	11.11%	0	0.00%
50305-010	Propane Equipment	0	4751	8	2786	0	0.00%	8	100.00%	0	0.00%
50304-100	Propane Gas Plumbing	31	2030	1	4187	1	100.00%	0	0.00%	0	0.00%
20060-000	Property Maintenance	477	499	181	697	90	49.72%	87	48.07%	4	2.21%
60732-000	Property Management	21,028	11	18,640	11	14,958	80.25%	3,566	19.13%	116	0.62%
60732-100	Property Management - Industrial & Commercial	119	1145	128	866	83	64.84%	45	35.16%	0	0.00%
10177-310	Property Preservation	14	2636	14	2361	13	92.86%	1	7.14%	0	0.00%
60075-175	Property Tax Appeal Attorneys	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
72600-000	Property Tax Lenders	199	865	18	2163	17	94.44%	0	0.00%	1	5.56%
30541-000	Prosthetic Devices	49	1716	78	1125	49	62.82%	29	37.18%	0	0.00%
67000-000	Protein Purification	2	3937	3	3529	3	100.00%	0	0.00%	0	0.00%
61006-100	Psychiatric Services	123	1127	97	1005	75	77.32%	22	22.68%	0	0.00%
61006-000	Psychiatrists & Psychiatric Services	123	1127	79	1117	45	56.96%	29	36.71%	5	6.33%
61058-000	Psychics	106	1208	116	911	58	50.00%	52	44.83%	6	5.17%
60709-000	Psychologist Information & Referral Services	239	786	110	945	109	99.09%	1	0.91%	0	0.00%
60710-000	Psychologists	63	1522	44	1525	21	47.73%	23	52.27%	0	0.00%
85284-000	Psychotherapist	93	1282	157	762	145	92.36%	12	7.64%	0	0.00%
72102-000	Pub Food	9	2948	7	2887	4	57.14%	3	42.86%	0	0.00%
60711-000	Public Opinion Analysts	8	3033	18	2163	1	5.56%	17	94.44%	0	0.00%
60712-000	Public Relations Counselors	41	1837	15	2309	7	46.67%	8	53.33%	0	0.00%
60713-100	Public Speaker	44	1785	8	2786	5	62.50%	3	37.50%	0	0.00%
60713-000	Public Speaking Instruction	13	2676	1	4187	0	0.00%	0	0.00%	1	100.00%
60714-000	Public Utility Consultants	198	871	61	1285	47	77.05%	14	22.95%	0	0.00%
44106-000	Public Works and Government Services	11	2805	21	2039	5	23.81%	15	71.43%	1	4.76%

US and Canada BBB 2024 Statistics

44107-000	Publication	23	2256	51	1399	12	23.53%	37	72.55%	2	3.92%
60715-000	Publicity Service	20	2343	19	2116	18	94.74%	1	5.26%	0	0.00%
55644-000	Publishers	674	396	557	332	410	73.61%	136	24.42%	11	1.97%
30543-000	Publishers - Book	2,118	176	578	318	388	67.13%	163	28.20%	27	4.67%
30544-000	Publishers - Directory & Guide	205	855	377	430	350	92.84%	25	6.63%	2	0.53%
30544-100	Publishers - Internet Guides	32	1999	25	1934	20	80.00%	4	16.00%	1	4.00%
85285-000	Publishers - Magazine	455	515	444	394	252	56.76%	190	42.79%	2	0.45%
30545-000	Publishers - Periodical	331	635	605	311	492	81.32%	107	17.69%	6	0.99%
30542-000	Publishers Representatives	12	2732	16	2259	9	56.25%	7	43.75%	0	0.00%
30546-000	Publishing Consultants	372	588	126	877	74	58.73%	44	34.92%	8	6.35%
30547-000	Pulp & Pulp Products	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60716-100	Pump Repair	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
10118-000	Pumping Contractors	22	2286	9	2705	4	44.44%	5	55.56%	0	0.00%
80588-000	Pumps - Dealers	12	2732	14	2361	6	42.86%	8	57.14%	0	0.00%
60716-000	Pumps - Service & Repair	44	1785	13	2411	9	69.23%	4	30.77%	0	0.00%
80589-000	Pumps - Supplies & Parts	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80590-000	Pumps - Wholesale & Manufacturers	6	3246	4	3314	1	25.00%	3	75.00%	0	0.00%
90010-000	Pyramid Companies	18	2443	13	2411	6	46.15%	7	53.85%	0	0.00%
00202-000	Quarries	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00203-000	Quartz	11	2805	8	2786	7	87.50%	1	12.50%	0	0.00%
87300-000	Quickbooks Training & Support	15	2572	57	1334	2	3.51%	55	96.49%	0	0.00%
50517-000	Quilting	61	1542	23	1991	2	8.70%	21	91.30%	0	0.00%
50517-100	Quilting - Instruction	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
50518-000	Quilting Materials & Supplies	11	2805	11	2557	9	81.82%	2	18.18%	0	0.00%
50519-000	Quilts	5	3387	3	3529	3	100.00%	0	0.00%	0	0.00%
21170-000	Raccoon Removal	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80592-000	Race Track Equipment & Supplies	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60720-000	Race Tracks	21	2317	71	1174	20	28.17%	35	49.30%	16	22.54%
44108-000	Racing	4	3533	11	2557	1	9.09%	9	81.82%	1	9.09%
80592-200	Racing Equipment	5	3387	4	3314	2	50.00%	2	50.00%	0	0.00%
80592-300	Racing Supplies	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
60721-000	Rack Merchandise Service	1	4228	3	3529	0	0.00%	0	0.00%	3	100.00%
30550-000	Racks	1	4228	14	2361	12	85.71%	2	14.29%	0	0.00%
60722-000	Racquetball Courts - Private	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30551-000	Radar Equipment	1	4228	7	2887	4	57.14%	3	42.86%	0	0.00%
10182-600	Radiant Heating	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
30552-000	Radiator Covers & Enclosures	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30552-100	Radiator repair	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
85286-000	Radiator Sales	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
60724-000	Radiators - Automotive	40	1855	10	2635	3	30.00%	7	70.00%	0	0.00%
50523-000	Radio Communication Equipment & Systems	46	1755	55	1350	47	85.45%	8	14.55%	0	0.00%
50650-100	Radio Parts	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
60725-000	Radio Program Producers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70582-000	Radio Station Reps	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70583-000	Radio Stations & Broadcast Companies	394	560	550	336	531	96.55%	19	3.45%	0	0.00%
70584-000	Radioactive Materials	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50525-000	Radios - Citizen Band	7	3138	4	3314	3	75.00%	1	25.00%	0	0.00%
50526-000	Radiotelephone Communication - Equipment & Systems	5	3387	12	2481	1	8.33%	7	58.33%	4	33.33%
70585-000	Radiotelephone Communications - Common Carrier	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
61026-100	Radon Mitigation	233	798	32	1756	27	84.38%	3	9.38%	2	6.25%
61026-000	Radon Testing & Service	76	1400	9	2705	4	44.44%	4	44.44%	1	11.11%
70626-100	Raft Trips & Tours	5	3387	3	3529	3	100.00%	0	0.00%	0	0.00%
72250-100	Rage Rooms	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
30554-000	Railings	18	2443	14	2361	5	35.71%	9	64.29%	0	0.00%
10120-000	Railroad Contractors	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80593-000	Railroad Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70587-000	Railroads	78	1374	163	747	149	91.41%	14	8.59%	0	0.00%
50757-000	Railroads - Freight	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

30782-000	Rainwater Harvesting Systems	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
50528-000	Rainwear	9	2948	21	2039	20	95.24%	1	4.76%	0	0.00%
00204-100	Ranch Services	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
00204-000	Ranches	6	3246	12	2481	5	41.67%	7	58.33%	0	0.00%
30556-000	Range Hoods & Canopies	20	2343	19	2116	14	73.68%	5	26.32%	0	0.00%
50531-100	Range Parts	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50529-000	Ranges & Ovens - Dealers	1	4228	8	2786	1	12.50%	7	87.50%	0	0.00%
50531-000	Ranges & Ovens - Supplies & Parts	5	3387	3	3529	0	0.00%	3	100.00%	0	0.00%
30557-000	Ranges & Ovens - Wholesale & Manufacturers	4	3533	6	3008	2	33.33%	4	66.67%	0	0.00%
50533-000	Razors & Razor Blades	12	2732	25	1934	25	100.00%	0	0.00%	0	0.00%
60728-000	Reading Instruction	9	2948	11	2557	8	72.73%	3	27.27%	0	0.00%
60729-000	Real Estate	4,066	85	2,526	98	1,583	62.67%	923	36.54%	20	0.79%
60729-100	Real Estate - Commercial	280	720	327	468	66	20.18%	260	79.51%	1	0.31%
60729-101	Real Estate - Industrial	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
60729-104	Real Estate - Rent to Own	168	957	53	1374	50	94.34%	3	5.66%	0	0.00%
61003-000	Real Estate - Rentals by Individuals	169	953	174	718	102	58.62%	64	36.78%	8	4.60%
60729-103	Real Estate - Short Sale	51	1686	3	3529	2	66.67%	1	33.33%	0	0.00%
60729-102	Real Estate Agents	984	302	457	386	259	56.67%	196	42.89%	2	0.44%
60730-000	Real Estate Appraisers	150	1026	49	1424	31	63.27%	18	36.73%	0	0.00%
20050-110	Real Estate Auction Services	13	2676	21	2039	16	76.19%	5	23.81%	0	0.00%
60729-105	Real Estate Brokers	561	449	160	751	110	68.75%	48	30.00%	2	1.25%
60731-000	Real Estate Consultants	325	642	146	800	74	50.68%	70	47.95%	2	1.37%
20061-000	Real Estate Developers	539	460	589	314	409	69.44%	177	30.05%	3	0.51%
25045-000	Real Estate Investors	3,418	100	856	230	606	70.79%	247	28.86%	3	0.35%
21172-000	Real Estate Lender Brokers	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
20050-100	Real Estate Loan Modification	8	3033	17	2220	1	5.88%	15	88.24%	1	5.88%
20050-000	Real Estate Loans	484	495	90	1048	68	75.56%	17	18.89%	5	5.56%
20062-000	Real Estate Maintenance Protection Plan	17	2482	10	2635	2	20.00%	8	80.00%	0	0.00%
50490-100	Real Estate Photography	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
60733-000	Real Estate Rental Service	2,893	124	2,133	113	1,920	90.01%	213	9.99%	0	0.00%
60734-000	Real Estate Schools	99	1244	66	1227	52	78.79%	13	19.70%	1	1.52%
61100-000	Real Estate Services	1,167	273	706	277	544	77.05%	152	21.53%	10	1.42%
60736-000	Recording Service - Sound & Video	35	1939	18	2163	7	38.89%	11	61.11%	0	0.00%
80597-000	Recording Studio Equipment	13	2676	10	2635	3	30.00%	7	70.00%	0	0.00%
55594-000	Records	61	1542	121	893	96	79.34%	21	17.36%	4	3.31%
80598-000	Records - Phono - Manufacturers Equipment & Supplies	49	1716	92	1030	17	18.48%	74	80.43%	1	1.09%
82400-000	Records Management	45	1769	19	2116	15	78.95%	4	21.05%	0	0.00%
44109-000	Recreation	209	849	51	1399	38	74.51%	13	25.49%	0	0.00%
60737-000	Recreation Centers	63	1522	92	1030	42	45.65%	50	54.35%	0	0.00%
60740-100	Recreational Vehicles - Carpet & Upholstery Cleaning	4	3533	3	3529	2	66.67%	0	0.00%	1	33.33%
50535-000	Recreational Vehicles - Dealers	1,311	252	1,568	147	1,175	74.94%	374	23.85%	19	1.21%
50536-000	Recreational Vehicles - Equipment, Parts, Supplies	219	823	167	737	139	83.23%	28	16.77%	0	0.00%
60739-000	Recreational Vehicles - Rent & Lease	97	1255	176	713	122	69.32%	54	30.68%	0	0.00%
60740-000	Recreational Vehicles - Repair & Service	310	666	142	814	69	48.59%	70	49.30%	3	2.11%
70589-000	Recreational Vehicles - Storage	11	2805	20	2077	7	35.00%	13	65.00%	0	0.00%
50535-100	Recreational Vehicles - Transportation	243	777	247	575	176	71.26%	65	26.32%	6	2.43%
85287-100	Recruiting - Technical	9	2948	1	4187	1	100.00%	0	0.00%	0	0.00%
85287-000	Recruitment Services	230	805	93	1025	73	78.49%	17	18.28%	3	3.23%
85288-100	Recycling - Computers & Other Electronics	602	429	307	491	286	93.16%	19	6.19%	2	0.65%
85288-200	Recycling - Metal	23	2256	18	2163	9	50.00%	9	50.00%	0	0.00%
70590-000	Recycling Centers	85	1326	80	1111	28	35.00%	50	62.50%	2	2.50%
85288-000	Recycling Services	156	1002	114	922	99	86.84%	14	12.28%	1	0.88%
85357-000	Referral - Auto Repair	6	3246	4	3314	3	75.00%	1	25.00%	0	0.00%
85289-000	Referral - Contractor	3,137	111	1,124	183	1,056	93.95%	61	5.43%	7	0.62%
85289-100	Referral - Debt Relief Services	625	414	16	2259	13	81.25%	2	12.50%	1	6.25%
85290-000	Referral - Doctor	2,085	179	145	802	122	84.14%	20	13.79%	3	2.07%
85377-000	Referral - Storage Facility	5	3387	6	3008	6	100.00%	0	0.00%	0	0.00%
20049-010	Refinancing	23	2256	2	3803	2	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

30627-100	Refiners	8	3033	7	2887	0	0.00%	0	0.00%	7	100.00%
60741-000	Reflexologists	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
30563-000	Refractories	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60742-000	Refreshment Stands	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70639-110	Refrigerated Trucking Companies	8	3033	1	4187	1	100.00%	0	0.00%	0	0.00%
55601-000	Refrigeration	17	2482	7	2887	3	42.86%	4	57.14%	0	0.00%
80600-000	Refrigeration Equipment - Commercial - Sales & Service	48	1728	17	2220	10	58.82%	5	29.41%	2	11.76%
80601-000	Refrigeration Equipment - Supplies & Parts	22	2286	11	2557	9	81.82%	2	18.18%	0	0.00%
50538-000	Refrigerators & Freezers - Dealers	23	2256	15	2309	9	60.00%	6	40.00%	0	0.00%
50539-000	Refrigerators & Freezers - Service & Repair	27	2121	16	2259	7	43.75%	8	50.00%	1	6.25%
50540-000	Refrigerators & Freezers - Supplies & Parts	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
50541-000	Refrigerators & Freezers - Wholesale & Manufacturers	3	3702	3	3529	1	33.33%	2	66.67%	0	0.00%
21174-000	Registered Investment Advisors	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
21175-000	Regulatory Compliance Service	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
80305-101	Rehabilitation Products - Pediatric	2	3937	5	3145	4	80.00%	1	20.00%	0	0.00%
60744-000	Rehabilitation Services	284	713	177	711	85	48.02%	87	49.15%	5	2.82%
85291-000	Reiki Therapy	20	2343	2	3803	1	50.00%	1	50.00%	0	0.00%
80689-200	Reinforcing Steel	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80602-000	Relays	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44111-000	Religion	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
50542-000	Religious Goods	921	319	48	1446	16	33.33%	32	66.67%	0	0.00%
60745-000	Religious Organizations	15	2572	21	2039	12	57.14%	7	33.33%	2	9.52%
60746-000	Relocation Service	839	341	80	1111	61	76.25%	18	22.50%	1	1.25%
10177-200	Remodeling Services	2,448	149	538	344	225	41.82%	293	54.46%	20	3.72%
10177-300	Remodeling Services - Foreclosed Property	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60522-011	Remote Car Starters	3	3702	4	3314	0	0.00%	4	100.00%	0	0.00%
30564-000	Rendering Companies	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
50762-100	Renewable Energy	117	1156	108	954	35	32.41%	71	65.74%	2	1.85%
60469-200	Renovation Inspection	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
65150-000	Rent to Own	55	1620	48	1446	39	81.25%	9	18.75%	0	0.00%
60393-100	Rent to Own Furniture	316	660	732	272	718	98.09%	14	1.91%	0	0.00%
60747-000	Rental Service Stores & Yards	78	1374	65	1243	25	38.46%	38	58.46%	2	3.08%
60748-000	Rental Vacancy Listing Service	1,026	297	2,815	88	2,733	97.09%	74	2.63%	8	0.28%
10111-010	Repiping Specialists	9	2948	5	3145	5	100.00%	0	0.00%	0	0.00%
50737-500	Replacement Windows	1,386	239	256	560	193	75.39%	63	24.61%	0	0.00%
60750-000	Repossession Service	376	582	377	430	218	57.82%	153	40.58%	6	1.59%
50543-000	Reptiles	133	1087	51	1399	29	56.86%	22	43.14%	0	0.00%
60712-100	Reputation Management	20	2343	2	3803	1	50.00%	1	50.00%	0	0.00%
60005-300	Reserve Study	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60751-000	Resident Buyers	27	2121	6	3008	3	50.00%	3	50.00%	0	0.00%
10035-010	Residential General Contractor	534	463	109	949	51	46.79%	51	46.79%	7	6.42%
80402-020	Residential Interior Design	8	3033	4	3314	1	25.00%	3	75.00%	0	0.00%
10095-310	Residential Painter	492	489	99	1000	36	36.36%	60	60.61%	3	3.03%
10126-210	Residential Roofing	810	350	107	958	81	75.70%	24	22.43%	2	1.87%
50273-100	Resilient & Vinyl Flooring	371	592	35	1688	24	68.57%	11	31.43%	0	0.00%
30565-000	Resins	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60752-000	Resorts	896	322	1,595	139	1,166	73.10%	417	26.14%	12	0.75%
80604-000	Respirators	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
80604-010	Respiratory Therapist	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
85273-050	Respite Care	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60754-000	Rest Homes - Info & Placement Bureaus	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
21178-000	Restaurant Cleaning	7	3138	0	4715	0	0.00%	0	0.00%	0	0.00%
60755-000	Restaurant Equipment - Repair & Service	23	2256	15	2309	7	46.67%	8	53.33%	0	0.00%
80605-000	Restaurant Equipment & Supplies	78	1374	109	949	68	62.39%	36	33.03%	5	4.59%
60756-000	Restaurant Management	103	1222	191	669	49	25.65%	141	73.82%	1	0.52%
80605-010	Restaurant Supplies	48	1728	54	1360	45	83.33%	9	16.67%	0	0.00%
50544-000	Restaurants	5,226	58	8,086	36	4,137	51.16%	3,808	47.09%	141	1.74%
50544-100	Restaurants - Breakfast	19	2395	18	2163	2	11.11%	15	83.33%	1	5.56%

US and Canada BBB 2024 Statistics

10014-050	Restoration Companies	383	574	167	737	88	52.69%	75	44.91%	4	2.40%
60757-000	Resume Service	411	549	301	504	249	82.72%	49	16.28%	3	1.00%
10148-100	Retail Stores	1,195	267	2,486	99	1,713	68.91%	718	28.88%	55	2.21%
60758-000	Retirement & Life Care Communities & Homes	74	1423	68	1203	30	44.12%	36	52.94%	2	2.94%
60758-010	Retirement Communities	50	1702	70	1180	56	80.00%	14	20.00%	0	0.00%
20063-000	Retirement Planning Service	924	317	520	353	452	86.92%	67	12.88%	1	0.19%
60759-000	Retreat Facilities	4	3533	7	2887	4	57.14%	3	42.86%	0	0.00%
20053-100	Reverse Mortgage	298	688	43	1541	32	74.42%	11	25.58%	0	0.00%
00205-000	Rice	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60760-000	Riding Academies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50546-000	Riding Apparel & Equipment	1,191	268	32	1756	30	93.75%	2	6.25%	0	0.00%
60761-000	Rifle & Pistol Ranges	30	2056	37	1646	26	70.27%	10	27.03%	1	2.70%
00206-000	Riggers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
50547-000	Riggers Equipment & Supplies	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
85329-000	Right of Way Acquisition Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80606-000	Rings - Retaining	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
20085-201	Risk Management	140	1061	68	1203	42	61.76%	26	38.24%	0	0.00%
10121-000	Road Building Contractors	29	2075	13	2411	3	23.08%	10	76.92%	0	0.00%
80608-000	Road Building Equipment	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10122-000	Road Oiling & Dust Control	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60762-000	Road Service - Automotive	994	301	801	250	727	90.76%	67	8.36%	7	0.87%
30567-000	Robots	6	3246	5	3145	3	60.00%	2	40.00%	0	0.00%
50548-000	Rock Shops	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
60650-300	Rodent Control	29	2075	8	2786	5	62.50%	3	37.50%	0	0.00%
60763-000	Rodeos	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
15127-000	Roof Cleaning & Stain Removal	226	814	21	2039	3	14.29%	16	76.19%	2	9.52%
10124-000	Roof Decks	43	1803	3	3529	3	100.00%	0	0.00%	0	0.00%
60469-500	Roof Inspection	80	1358	6	3008	2	33.33%	4	66.67%	0	0.00%
10125-010	Roof Leak Repair	73	1435	7	2887	2	28.57%	5	71.43%	0	0.00%
21179-000	Roof Replacement	19	2395	7	2887	5	71.43%	2	28.57%	0	0.00%
15127-100	Roof Stain Removal	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10125-000	Roof Structures	12	2732	4	3314	0	0.00%	4	100.00%	0	0.00%
10126-000	Roofing Contractors	50,402	1	6,241	42	4,381	70.20%	1,625	26.04%	235	3.77%
50549-000	Roofing Equipment & Supplies	1	4228	6	3008	5	83.33%	1	16.67%	0	0.00%
50550-000	Roofing Materials	64	1512	87	1060	78	89.66%	9	10.34%	0	0.00%
10127-000	Roofing Service Consultants	284	713	70	1180	40	57.14%	30	42.86%	0	0.00%
60765-000	Roommate Referral Service	18	2443	7	2887	5	71.43%	2	28.57%	0	0.00%
50551-000	Rope	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
70591-000	Routing Service - Air, Highway & Marine	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
50552-000	Rubber Clothing & Footwear	22	2286	43	1541	2	4.65%	39	90.70%	2	4.65%
50273-102	Rubber Flooring	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%
30570-000	Rubber Products	145	1043	11	2557	9	81.82%	2	18.18%	0	0.00%
50553-000	Rubber Stamps	13	2676	15	2309	12	80.00%	3	20.00%	0	0.00%
70592-000	Rubbish & Garbage Removal	3,437	99	2,887	87	2,407	83.37%	474	16.42%	6	0.21%
30573-000	Rust Preventatives & Removers	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
30573-100	Rust Prevention	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
30574-000	Rustproofing - Industrial	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60767-000	Rustproofing & Undercoating - Auto	11	2805	4	3314	2	50.00%	2	50.00%	0	0.00%
60177-100	RV parks	60	1557	76	1137	42	55.26%	32	42.11%	2	2.63%
50536-100	RV Parts	46	1755	49	1424	16	32.65%	33	67.35%	0	0.00%
60740-010	RV Service	59	1570	16	2259	7	43.75%	8	50.00%	1	6.25%
50536-200	RV Supplies	7	3138	4	3314	4	100.00%	0	0.00%	0	0.00%
50554-000	Saddlery & Harness	29	2075	17	2220	6	35.29%	10	58.82%	1	5.88%
70593-000	Safe & Vault Movers	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
20064-000	Safe Deposit Box Rental	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30575-000	Safes & Vaults	15	2572	18	2163	5	27.78%	13	72.22%	0	0.00%
44117-000	Safety	31	2030	25	1934	18	72.00%	6	24.00%	1	4.00%
50790-000	Safety & Rescue Equipment Sales & Services	9	2948	3	3529	0	0.00%	3	100.00%	0	0.00%

US and Canada BBB 2024 Statistics

80617-000	Safety Consultants	104	1217	33	1730	26	78.79%	7	21.21%	0	0.00%
55648-000	Safety Equipment	16	2516	16	2259	8	50.00%	8	50.00%	0	0.00%
80618-000	Safety Equipment & Clothing	1,092	287	41	1578	18	43.90%	21	51.22%	2	4.88%
60154-200	Sailing School	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30576-000	Sailmakers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
44118-000	Sales	52	1666	91	1038	71	78.02%	19	20.88%	1	1.10%
80620-000	Sales & Order Books	20	2343	32	1756	14	43.75%	18	56.25%	0	0.00%
60772-100	Sales Lead Generation	891	325	565	326	344	60.88%	196	34.69%	25	4.42%
60769-000	Sales Organizations	315	661	26	1904	25	96.15%	1	3.85%	0	0.00%
60770-000	Sales Presentations	4	3533	5	3145	3	60.00%	2	40.00%	0	0.00%
60771-000	Sales Promotion Service	29	2075	35	1688	14	40.00%	21	60.00%	0	0.00%
60772-000	Sales Training	31	2030	30	1796	25	83.33%	4	13.33%	1	3.33%
60134-020	Salon Equipment	172	942	28	1847	24	85.71%	4	14.29%	0	0.00%
30577-000	Salt	2	3937	4	3314	3	75.00%	1	25.00%	0	0.00%
10153-110	Saltwater Pool Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10153-100	Saltwater Pools - Equipment & Supplies	103	1222	66	1227	6	9.09%	60	90.91%	0	0.00%
50626-100	Salvage Merchandise	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
30579-000	Sample Cases	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60303-100	Sample Distributing Services	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
00207-000	Sanctuaries - Wild Life	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
80621-000	Sand & Gravel	12	2732	8	2786	7	87.50%	1	12.50%	0	0.00%
10128-000	Sandblasting	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80623-110	Sandblasting	8	3033	1	4187	0	0.00%	1	100.00%	0	0.00%
80623-000	Sandblasting Equipment & Supplies	24	2214	22	2017	22	100.00%	0	0.00%	0	0.00%
50555-000	Sandwiches	47	1744	128	866	35	27.34%	88	68.75%	5	3.91%
60773-000	Sanitariums	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30580-000	Sanitary Napkins	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
44119-000	Sanitation	24	2214	22	2017	12	54.55%	10	45.45%	0	0.00%
70595-000	Sanitation Consultants	362	603	697	280	686	98.42%	11	1.58%	0	0.00%
70596-000	Satellite Communication - Common Carrier	9	2948	9	2705	5	55.56%	4	44.44%	0	0.00%
70597-100	Satellite Equipment	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70597-000	Satellite Equipment & Supplies	84	1331	58	1321	49	84.48%	9	15.52%	0	0.00%
70623-200	Satellite TV	2	3937	4	3314	0	0.00%	4	100.00%	0	0.00%
80807-000	Sauna Equipment & Supplies	178	917	102	984	50	49.02%	52	50.98%	0	0.00%
80807-100	Sauna Supplies	6	3246	12	2481	3	25.00%	8	66.67%	1	8.33%
30581-000	Sausages	8	3033	2	3803	1	50.00%	1	50.00%	0	0.00%
20066-000	Savings & Loan Associations	50	1702	48	1446	38	79.17%	10	20.83%	0	0.00%
30583-000	Sawmills	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
50557-000	Saws	7	3138	6	3008	1	16.67%	4	66.67%	1	16.67%
60774-000	Saws - Sharpen & Repair	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
20047-020	SBA Loans	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
80626-000	Scaffolding & Aerial Lifts	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
30584-000	Scales	2	3937	7	2887	6	85.71%	1	14.29%	0	0.00%
60775-200	Scalp Micropigmentation	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60776-000	Scenery Studio	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60777-000	Scholarships & Financial Aid	121	1136	46	1486	37	80.43%	8	17.39%	1	2.17%
61056-000	Scholastic Prep Courses, Books & Materials	15	2572	26	1904	18	69.23%	7	26.92%	1	3.85%
30586-000	School Furniture & Equipment	8	3033	3	3529	3	100.00%	0	0.00%	0	0.00%
60778-000	School Information	19	2395	18	2163	15	83.33%	3	16.67%	0	0.00%
80627-000	School Supplies	53	1650	30	1796	22	73.33%	8	26.67%	0	0.00%
60781-000	Schools - Academic - Elementary & Secondary	15	2572	24	1963	12	50.00%	12	50.00%	0	0.00%
60781-100	Schools - Academic - College Preparatory	13	2676	11	2557	7	63.64%	4	36.36%	0	0.00%
60779-000	Schools - Academic - Colleges & Universities	548	455	828	235	617	74.52%	198	23.91%	13	1.57%
60780-000	Schools - Academic - Pre & Kindergarten	30	2056	18	2163	9	50.00%	8	44.44%	1	5.56%
60782-000	Schools - Academic - Special Education	169	953	69	1193	59	85.51%	10	14.49%	0	0.00%
60783-000	Schools - Business & Vocational	355	613	333	462	214	64.26%	113	33.93%	6	1.80%
60784-200	Schools - Dental Assistant	7	3138	11	2557	8	72.73%	3	27.27%	0	0.00%
60784-000	Schools - General Interest	3	3702	6	3008	3	50.00%	3	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

60784-100	Schools - Holistic	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
65784-000	Schools - Home Study	15	2572	6	3008	1	16.67%	3	50.00%	2	33.33%
60783-250	Schools - Insurance Adjuster Training	1	4228	2	3803	2	100.00%	0	0.00%	0	0.00%
65785-000	Schools - Online Trading & Investment	95	1268	33	1730	17	51.52%	16	48.48%	0	0.00%
65783-100	Schools - Private	125	1118	49	1424	23	46.94%	22	44.90%	4	8.16%
44120-000	Science	1	4228	5	3145	1	20.00%	4	80.00%	0	0.00%
80628-000	Scientific Apparatus & Instruments	25	2184	6	3008	5	83.33%	1	16.67%	0	0.00%
85292-000	Scooters - Medical	260	744	101	988	63	62.38%	36	35.64%	2	1.98%
85292-100	Scooters - Repair	17	2482	7	2887	4	57.14%	3	42.86%	0	0.00%
80629-000	Scrap Metals	48	1728	7	2887	3	42.86%	4	57.14%	0	0.00%
50027-100	Scrapbooking	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
92000-200	Screen Company	48	1728	13	2411	8	61.54%	5	38.46%	0	0.00%
80631-000	Screen Enclosures	285	712	73	1163	46	63.01%	27	36.99%	0	0.00%
30588-000	Screen Printing	98	1250	107	958	42	39.25%	64	59.81%	1	0.93%
30589-000	Screen Printing - Equipment & Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30589-100	Screen Printing Supplies	3	3702	5	3145	1	20.00%	4	80.00%	0	0.00%
61052-000	Screen Repair	160	986	41	1578	20	48.78%	20	48.78%	1	2.44%
85293-000	Screening - Background & Employment	462	509	407	419	369	90.66%	31	7.62%	7	1.72%
85294-000	Screening - Tenant	307	669	123	888	117	95.12%	6	4.88%	0	0.00%
30590-000	Screening & Sifting Equipment	0	4751	4	3314	1	25.00%	3	75.00%	0	0.00%
50558-000	Screens - Decorative	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50559-000	Screens - Door & Window	98	1250	13	2411	7	53.85%	6	46.15%	0	0.00%
50559-100	Screens - Security Door	9	2948	3	3529	2	66.67%	1	33.33%	0	0.00%
50559-200	Screens - Windows	18	2443	6	3008	4	66.67%	2	33.33%	0	0.00%
50212-010	Scuba Diving	58	1587	13	2411	5	38.46%	8	61.54%	0	0.00%
30593-000	Sculptors	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
85295-000	Seal Coating	315	661	88	1057	38	43.18%	47	53.41%	3	3.41%
10101-100	Sealing - Pavement	61	1542	14	2361	6	42.86%	8	57.14%	0	0.00%
30595-000	Seals - Notary & Corporation	62	1532	34	1709	6	17.65%	28	82.35%	0	0.00%
30596-000	Seals - Security	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60473-500	Search Engine Marketing	1,217	265	140	821	130	92.86%	10	7.14%	0	0.00%
60473-200	Search Engine Optimization Services	274	728	135	838	64	47.41%	69	51.11%	2	1.48%
30234-100	Search Lights	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60786-000	Searchers of Records	2,951	119	1,890	125	1,812	95.87%	54	2.86%	24	1.27%
50562-000	Seat Belts	81	1349	2	3803	2	100.00%	0	0.00%	0	0.00%
60108-100	Seat Covers	46	1755	52	1386	16	30.77%	34	65.38%	2	3.85%
80634-000	Seating Companies	134	1083	32	1756	19	59.38%	13	40.63%	0	0.00%
44016-010	Seawall Construction	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50563-000	Second Hand Stores	31	2030	32	1756	18	56.25%	13	40.63%	1	3.13%
60781-010	Secondary School	21	2317	14	2361	7	50.00%	7	50.00%	0	0.00%
85335-000	Secret Shopper	69	1471	64	1256	22	34.38%	40	62.50%	2	3.13%
44122-000	Security	198	871	65	1243	23	35.38%	39	60.00%	3	4.62%
60788-100	Security Cameras	450	520	821	238	724	88.19%	95	11.57%	2	0.24%
60788-000	Security Control Equipment & System Monitors	1,661	207	845	232	706	83.55%	132	15.62%	7	0.83%
55656-000	Security Equipment	45	1769	26	1904	12	46.15%	13	50.00%	1	3.85%
60789-000	Security Guard & Patrol Service	568	444	97	1005	47	48.45%	49	50.52%	1	1.03%
60789-100	Security Guard Training	59	1570	7	2887	1	14.29%	6	85.71%	0	0.00%
50585-100	Security Shutters	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
60790-000	Security Systems Consultants	78	1374	84	1083	63	75.00%	21	25.00%	0	0.00%
00155-102	Seeding	3	3702	3	3529	0	0.00%	3	100.00%	0	0.00%
50564-100	Seeds	93	1282	35	1688	8	22.86%	27	77.14%	0	0.00%
50564-000	Seeds & Bulbs - Retail	171	944	30	1796	24	80.00%	6	20.00%	0	0.00%
80636-000	Seeds & Bulbs - Wholesale	38	1891	29	1820	14	48.28%	15	51.72%	0	0.00%
30599-000	Seismic Retrofit	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60791-000	Self Defense	43	1803	32	1756	21	65.63%	10	31.25%	1	3.13%
50565-000	Self Defense Devices	51	1686	18	2163	13	72.22%	5	27.78%	0	0.00%
30600-000	SemiConductor Devices	15	2572	36	1665	15	41.67%	21	58.33%	0	0.00%
60507-100	Seminar Marketing	19	2395	10	2635	2	20.00%	8	80.00%	0	0.00%

US and Canada BBB 2024 Statistics

25047-000	Seminars & Training – Wealth Building & Real Estate	235	791	41	1578	26	63.41%	15	36.59%	0	0.00%
25046-000	Seminars & Training - Wealth Building & Real Estate Results not Substantiated	5	3387	4	3314	2	50.00%	2	50.00%	0	0.00%
80583-100	Semi-Precious Stones	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
85296-300	Senior Care Information and Resources	280	720	62	1275	50	80.65%	10	16.13%	2	3.23%
60792-000	Senior Citizens Service Organization	26	2153	5	3145	0	0.00%	4	80.00%	1	20.00%
85296-100	Senior Home Care	179	915	29	1820	13	44.83%	16	55.17%	0	0.00%
85296-200	Senior Housing/Living	145	1043	135	838	62	45.93%	72	53.33%	1	0.74%
85296-500	Senior Move Manager	34	1962	5	3145	0	0.00%	5	100.00%	0	0.00%
85296-400	Seniors Moving & Delivery Services	67	1488	16	2259	15	93.75%	1	6.25%	0	0.00%
60793-500	Septic Installation	16	2516	10	2635	2	20.00%	8	80.00%	0	0.00%
10129-100	Septic System Design	7	3138	6	3008	5	83.33%	1	16.67%	0	0.00%
50566-000	Septic Tanks - Treatment Supplies	2	3937	4	3314	4	100.00%	0	0.00%	0	0.00%
60793-000	Septic Tanks & Systems Cleaning	220	820	105	968	69	65.71%	36	34.29%	0	0.00%
10129-000	Septic Tanks & Systems Contractors & Dealers	370	594	182	695	97	53.30%	82	45.05%	3	1.65%
10130-000	Septic Tanks & Systems Wholesale & Manufacturers	11	2805	4	3314	3	75.00%	1	25.00%	0	0.00%
55520-000	Service Animals	605	424	92	1030	90	97.83%	1	1.09%	1	1.09%
87600-100	Service Animals - Dogs	21	2317	19	2116	2	10.53%	17	89.47%	0	0.00%
87600-000	Service Animals - Training	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50567-000	Service Stations - Gasoline & Oil	517	474	812	242	370	45.57%	438	53.94%	4	0.49%
60989-000	Services - General	107	1202	119	902	36	30.25%	76	63.87%	7	5.88%
80638-000	ServiceStation Equipment	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
55653-000	Sewage	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
70598-000	Sewage Disposal Systems	17	2482	34	1709	23	67.65%	11	32.35%	0	0.00%
30601-000	Sewage Treatment Equipment	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
30602-100	Sewer Cleaner Vacuum Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30602-000	Sewer Cleaning Equipment & Supplies	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
10131-000	Sewer Contractors	119	1145	37	1646	22	59.46%	15	40.54%	0	0.00%
10131-100	Sewer Inspection	16	2516	4	3314	4	100.00%	0	0.00%	0	0.00%
80640-000	Sewer Pipe	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
10132-000	Sewring Contractors	6	3246	7	2887	3	42.86%	4	57.14%	0	0.00%
60794-000	Sewing Instruction	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
50569-100	Sewing Machine Service	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
50570-100	Sewing Machine Supplies	58	1587	6	3008	3	50.00%	3	50.00%	0	0.00%
50568-000	Sewing Machines - Dealers	543	458	68	1203	59	86.76%	8	11.76%	1	1.47%
80641-000	Sewing Machines - Industrial & Commercial	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50569-000	Sewing Machines - Service & Repair	8	3033	20	2077	9	45.00%	10	50.00%	1	5.00%
50570-000	Sewing Machines - Supplies & Parts	12	2732	4	3314	2	50.00%	2	50.00%	0	0.00%
80642-000	Sewing Machines - Wholesale & Manufacturers	0	4751	14	2361	14	100.00%	0	0.00%	0	0.00%
30516-100	Shade Sails	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60795-000	Sharpening Service	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
50571-000	Shavers - Electric	63	1522	27	1869	26	96.30%	1	3.70%	0	0.00%
50572-000	Shears & Scissors	1	4228	4	3314	2	50.00%	2	50.00%	0	0.00%
50661-101	Shed	195	875	30	1796	13	43.33%	17	56.67%	0	0.00%
10099-610	Shed Builder	300	686	135	838	43	31.85%	92	68.15%	0	0.00%
50573-000	Sheepskin Specialties	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
30603-000	Sheet Metal Equipment & Supplies	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
30603-100	Sheet Metal Supplies	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30604-000	Sheet Metal Work	19	2395	16	2259	10	62.50%	6	37.50%	0	0.00%
30606-000	Shells - Marine	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80643-000	Shelving	32	1999	2	3803	0	0.00%	2	100.00%	0	0.00%
50575-000	Shingles	30	2056	0	4715	0	0.00%	0	0.00%	0	0.00%
55519-000	Ship	4	3533	6	3008	0	0.00%	2	33.33%	4	66.67%
80644-000	Ship Brokers	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
70600-000	Ship Registers	1	4228	8	2786	8	100.00%	0	0.00%	0	0.00%
30608-100	Ship Repair	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70602-000	Shipping Masters	56	1613	88	1057	41	46.59%	42	47.73%	5	5.68%
80645-000	Shipping Room Supplies	5	3387	3	3529	1	33.33%	2	66.67%	0	0.00%
55576-000	Shirts	4	3533	6	3008	6	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

50576-000	Shirts - Custom Made	229	807	147	795	53	36.05%	46	31.29%	48	32.65%
80646-000	Shirts - Wholesale & Manufacturers	4	3533	3	3529	3	100.00%	0	0.00%	0	0.00%
60797-000	Shoe Dyers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50578-000	Shoe Laces	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80649-000	Shoe Manufacturers Supplies	51	1686	49	1424	11	22.45%	38	77.55%	0	0.00%
60798-000	Shoe Repair	77	1390	129	861	23	17.83%	86	66.67%	20	15.50%
60799-000	Shoe Shining	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
55575-000	Shoes	307	669	773	260	462	59.77%	283	36.61%	28	3.62%
50580-000	Shoes - Custom Made	16	2516	41	1578	22	53.66%	14	34.15%	5	12.20%
50581-000	Shoes - Orthopedic	307	669	189	676	117	61.90%	69	36.51%	3	1.59%
50582-000	Shoes - Retail	1,071	290	2,621	93	2,156	82.26%	444	16.94%	21	0.80%
80650-000	Shoes - Wholesale & Manufacturers	161	983	299	506	214	71.57%	80	26.76%	5	1.67%
60801-000	Shoppers News Publications	0	4751	8	2786	7	87.50%	1	12.50%	0	0.00%
80651-100	Shopping Carts	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
80651-000	Shopping Carts & Baskets	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50583-100	Shopping Center	6	3246	9	2705	3	33.33%	6	66.67%	0	0.00%
50583-000	Shopping Centers & Malls	25	2184	28	1847	10	35.71%	18	64.29%	0	0.00%
60802-000	Shopping Service - Personal	76	1400	99	1000	23	23.23%	52	52.53%	24	24.24%
60803-000	Shopping Service - Protective, Comparative	23	2256	15	2309	15	100.00%	0	0.00%	0	0.00%
10133-000	Shoring	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60040-100	Short Term Rentals	110	1192	72	1168	26	36.11%	43	59.72%	3	4.17%
30612-000	Show Cases	1	4228	7	2887	7	100.00%	0	0.00%	0	0.00%
55532-000	Shower	261	741	62	1275	18	29.03%	44	70.97%	0	0.00%
50584-000	Shower Doors & Enclosures	111	1186	33	1730	15	45.45%	18	54.55%	0	0.00%
50584-100	Shower Enclosures	13	2676	5	3145	4	80.00%	1	20.00%	0	0.00%
85297-000	Shower Pan Replacement	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
30470-000	Shredding Services	13	2676	1	4187	0	0.00%	1	100.00%	0	0.00%
50585-000	Shutters	306	675	106	964	50	47.17%	54	50.94%	2	1.89%
85298-000	Shuttle Bus	232	801	48	1446	19	39.58%	26	54.17%	3	6.25%
50586-100	Siding Cleaning	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
10135-000	Siding Contractors	1,174	270	221	621	150	67.87%	64	28.96%	7	3.17%
50586-000	Siding Materials	12	2732	9	2705	5	55.56%	4	44.44%	0	0.00%
70603-000	Sightseeing Tours	287	709	244	581	188	77.05%	53	21.72%	3	1.23%
80643-100	Sign Company	50	1702	27	1869	11	40.74%	15	55.56%	1	3.70%
60901-200	Sign Language Interpreters	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30614-000	Signs	370	594	144	808	89	61.81%	55	38.19%	0	0.00%
30614-400	Signs - Digital	15	2572	5	3145	1	20.00%	4	80.00%	0	0.00%
30615-000	Signs - Equipment & Supplies	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
30616-000	Signs - Erectors & Hangers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30614-300	Signs - Exit Signs	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30617-000	Signs - Maintenance & Repair	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
30614-100	Signs - Neon	6	3246	10	2635	4	40.00%	6	60.00%	0	0.00%
80656-000	Silks - Wholesale & Manufacturers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30619-100	Silversmith	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30619-000	Silversmiths & Goldsmiths	9	2948	33	1730	4	12.12%	29	87.88%	0	0.00%
50587-000	Silverware	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30620-000	Silverware Clean, Repair & Replate	14	2636	0	4715	0	0.00%	0	0.00%	0	0.00%
60804-100	Singing Lessons	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
60804-000	Singing Telegrams	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30038-300	Sink Manufacturers	70	1466	12	2481	4	33.33%	5	41.67%	3	25.00%
30038-010	Sink Repair	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60805-000	Sitting Services	6	3246	2	3803	1	50.00%	1	50.00%	0	0.00%
50589-100	Skateboard Equipment	7	3138	8	2786	2	25.00%	5	62.50%	1	12.50%
60806-000	Skateboard Parks & Rinks	11	2805	14	2361	7	50.00%	7	50.00%	0	0.00%
50589-000	Skateboards & Equipment	16	2516	20	2077	8	40.00%	12	60.00%	0	0.00%
55665-000	Skating	9	2948	11	2557	2	18.18%	9	81.82%	0	0.00%
50590-000	Skating Equipment & Supplies	5	3387	9	2705	3	33.33%	6	66.67%	0	0.00%
60807-000	Skating Instruction	1	4228	3	3529	3	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

60808-000	Skating Rinks	20	2343	17	2220	9	52.94%	8	47.06%	0	0.00%
60809-100	Ski Center	1	4228	4	3314	1	25.00%	2	50.00%	1	25.00%
60809-000	Ski Centers & Resorts	44	1785	151	779	94	62.25%	57	37.75%	0	0.00%
50591-000	Ski Equipment - Repair	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50592-000	Ski Equipment - Retail	19	2395	41	1578	31	75.61%	10	24.39%	0	0.00%
80657-000	Ski Equipment - Wholesale & Manufacturers	1	4228	7	2887	1	14.29%	6	85.71%	0	0.00%
50592-100	Ski Equipment Rental	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60810-000	Ski Instruction	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
70604-000	Ski Tours	3	3702	4	3314	4	100.00%	0	0.00%	0	0.00%
55666-000	Skiing	21	2317	27	1869	27	100.00%	0	0.00%	0	0.00%
60613-200	Skilled Nurses	16	2516	3	3529	2	66.67%	1	33.33%	0	0.00%
60811-000	Skin Care	3,486	96	3,193	78	2,447	76.64%	694	21.74%	52	1.63%
89300-000	Skip Tracing	45	1769	96	1011	81	84.38%	15	15.63%	0	0.00%
85300-000	Sky Diving	1	4228	12	2481	3	25.00%	7	58.33%	2	16.67%
10139-000	Skylights	26	2153	11	2557	6	54.55%	5	45.45%	0	0.00%
30623-000	Slate	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60218-101	Sleep Disorders - Sleep Apnea	432	535	171	724	38	22.22%	133	77.78%	0	0.00%
60218-102	Sleep Disorders - Snoring	11	2805	53	1374	11	20.75%	42	79.25%	0	0.00%
60218-103	Sleep Systems	50	1702	26	1904	8	30.77%	18	69.23%	0	0.00%
60812-000	Slides & Film Strips	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
50593-000	Slip Covers	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
80658-000	Slippers - Wholesale & Manufacturers	22	2286	33	1730	9	27.27%	22	66.67%	2	6.06%
85340-000	Small Engine Repair	160	986	74	1155	41	55.41%	27	36.49%	6	8.11%
60788-010	Smart Home Security	335	632	351	449	296	84.33%	53	15.10%	2	0.57%
77600-000	Smart Phone Software Support	20	2343	66	1227	40	60.61%	25	37.88%	1	1.52%
30628-000	Smelters & Refiners - Precious Metals	19	2395	7	2887	6	85.71%	1	14.29%	0	0.00%
50594-100	Smoke Alarms	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50594-000	Smoke Detectors & Alarms	12	2732	8	2786	7	87.50%	1	12.50%	0	0.00%
60813-000	Smoke Odor Counteracting Service	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60814-000	Smokers Information & Treatment	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
44123-000	Smoking Products	62	1532	69	1193	20	28.99%	49	71.01%	0	0.00%
55583-000	Snacks	18	2443	18	2163	7	38.89%	11	61.11%	0	0.00%
80662-000	Snow Removal Equipment	27	2121	42	1560	13	30.95%	29	69.05%	0	0.00%
70605-000	Snow Removal Service	140	1061	63	1262	19	30.16%	42	66.67%	2	3.17%
70605-100	Snow Removal Service - Commercial	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
70605-200	Snow Removal Service - Roof	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50595-100	Snowmobile Tours	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
50595-000	Snowmobiles	23	2256	43	1541	36	83.72%	7	16.28%	0	0.00%
30632-100	Soap	53	1650	44	1525	11	25.00%	33	75.00%	0	0.00%
30631-000	Soap Dispensers	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30633-000	Soap Making	11	2805	9	2705	2	22.22%	7	77.78%	0	0.00%
30632-000	Soaps & Detergents	29	2075	134	843	134	100.00%	0	0.00%	0	0.00%
33000-100	Sober Living Facility	12	2732	4	3314	1	25.00%	3	75.00%	0	0.00%
60815-000	Soccer Clubs	27	2121	38	1630	16	42.11%	22	57.89%	0	0.00%
96000-200	Social Business	7	3138	15	2309	0	0.00%	14	93.33%	1	6.67%
96000-100	Social Enterprise	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
96000-700	Social Impact Education and Research	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
96000-600	Social Impact Funding	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60075-160	Social Security Lawyers	8	3033	2	3803	0	0.00%	2	100.00%	0	0.00%
60816-000	Social Security Services	2,429	151	77	1129	60	77.92%	17	22.08%	0	0.00%
60817-000	Social Service Organizations	118	1152	61	1285	45	73.77%	16	26.23%	0	0.00%
60818-000	Social Workers	15	2572	5	3145	2	40.00%	3	60.00%	0	0.00%
00210-000	Sod & Sodding Service	39	1872	24	1963	11	45.83%	12	50.00%	1	4.17%
00210-100	Sod Installation	18	2443	10	2635	3	30.00%	7	70.00%	0	0.00%
80088-010	Soda Blasting	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50596-000	Soda Fountain Shops	0	4751	4	3314	0	0.00%	4	100.00%	0	0.00%
80666-000	Soda Fountain Supplies	2	3937	17	2220	11	64.71%	6	35.29%	0	0.00%
79000-000	Soffit & Fascia	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%

US and Canada BBB 2024 Statistics

60940-010	Soft Washing	14	2636	3	3529	1	33.33%	2	66.67%	0	0.00%
55613-000	Soil	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80667-000	Soil Conditioners	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
85301-100	Soil Testing	6	3246	2	3803	2	100.00%	0	0.00%	0	0.00%
80668-130	Solar Calculator	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80668-120	Solar Company Reviews	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
80668-000	Solar Energy Equipment & Systems Dealers	3,030	115	2,239	106	1,941	86.69%	184	8.22%	114	5.09%
80669-000	Solar Energy Equipment & Systems Manufacturing & Distribution	809	351	958	202	786	82.05%	166	17.33%	6	0.63%
80671-000	Solar Energy Equipment & Systems Supplies & Parts	47	1744	52	1386	11	21.15%	41	78.85%	0	0.00%
80670-100	Solar Energy Products - Retail	1,670	204	567	324	362	63.84%	197	34.74%	8	1.41%
80670-000	Solar Energy Products Service & Repair	1,155	275	501	362	392	78.24%	97	19.36%	12	2.40%
60819-000	Solar Energy Research & Development	179	915	130	858	67	51.54%	61	46.92%	2	1.54%
80668-100	Solar Energy System Design & Installation	2,526	145	1,647	138	1,423	86.40%	147	8.93%	77	4.68%
80668-110	Solar Installation	2,144	173	700	278	467	66.71%	192	27.43%	41	5.86%
80670-200	Solar Panel Cleaning	79	1365	7	2887	2	28.57%	5	71.43%	0	0.00%
80671-100	Solar Panel Removal	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
80668-140	Solar Screens	53	1650	2	3803	1	50.00%	1	50.00%	0	0.00%
70800-100	Solar Water Heating	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60985-000	Soliciting Organizations	33	1976	42	1560	1	2.38%	40	95.24%	1	2.38%
60384-100	Sororities	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80672-000	Sorting Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50599-100	Sound Equipment	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
50599-000	Sound Systems & Equipment	41	1837	43	1541	22	51.16%	21	48.84%	0	0.00%
70900-000	Soundproofing	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
31200-000	Souvenir Milk Caps	14	2636	3	3529	3	100.00%	0	0.00%	0	0.00%
50600-000	Souvenirs - Retail	18	2443	21	2039	4	19.05%	17	80.95%	0	0.00%
50602-000	Spas & Hot Tubs - Dealers	362	603	316	480	275	87.03%	38	12.03%	3	0.95%
80674-000	Spas & Hot Tubs - Rental - Wholesale, Manufacturing	20	2343	51	1399	42	82.35%	9	17.65%	0	0.00%
50603-000	Spas & Hot Tubs - Service & Repair	122	1129	38	1630	22	57.89%	16	42.11%	0	0.00%
50604-000	Spas & Hot Tubs - Supplies & Parts	220	820	43	1541	32	74.42%	8	18.60%	3	6.98%
80675-000	Speakers - Rebuild & Repair	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80676-000	Speakers - Wholesale & Manufacturers	31	2030	91	1038	85	93.41%	6	6.59%	0	0.00%
55556-000	Specialty Schools	27	2121	36	1665	24	66.67%	11	30.56%	1	2.78%
60821-000	Speech & Language Pathologists	3	3702	9	2705	5	55.56%	3	33.33%	1	11.11%
80677-000	Speech Aid Devices	61	1542	39	1611	28	71.79%	11	28.21%	0	0.00%
44129-200	Speech Therapy	16	2516	14	2361	12	85.71%	2	14.29%	0	0.00%
60235-020	Speech to Text Software	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
44124-000	Speech, Language and Writing	12	2732	2	3803	1	50.00%	1	50.00%	0	0.00%
50605-000	Speedometers	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
60822-000	Sperm Banks	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
50606-000	Spices	33	1976	11	2557	7	63.64%	4	36.36%	0	0.00%
60824-000	Spinologists	2	3937	3	3529	0	0.00%	3	100.00%	0	0.00%
60825-000	Spiritualists	78	1374	18	2163	7	38.89%	10	55.56%	1	5.56%
30282-010	Sport Club	3	3702	29	1820	16	55.17%	12	41.38%	1	3.45%
00151-200	Sport Fishing	3	3702	9	2705	4	44.44%	5	55.56%	0	0.00%
50607-000	Sporting Goods - Repair	4	3533	4	3314	2	50.00%	2	50.00%	0	0.00%
50608-000	Sporting Goods - Retail	1,980	183	1,853	129	1,491	80.46%	355	19.16%	7	0.38%
80680-000	Sporting Goods - Wholesale & Manufacturers	67	1488	149	785	103	69.13%	46	30.87%	0	0.00%
80680-100	Sporting Goods Manufacturers	33	1976	51	1399	23	45.10%	26	50.98%	2	3.92%
44125-000	Sports	49	1716	145	802	83	57.24%	62	42.76%	0	0.00%
41000-000	Sports & Recreation	141	1058	243	584	110	45.27%	128	52.67%	5	2.06%
85330-000	Sports Bar	44	1785	39	1611	16	41.03%	21	53.85%	2	5.13%
44085-010	Sports Cards	199	865	45	1509	17	37.78%	27	60.00%	1	2.22%
41000-100	Sports Equipment	87	1317	274	535	34	12.41%	220	80.29%	20	7.30%
65262-000	Sports Hospitality	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
60075-152	Sports Lawyer	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60826-100	Sports Manager	2	3937	7	2887	0	0.00%	7	100.00%	0	0.00%
50058-100	Sports Memorabilia	88	1314	55	1350	29	52.73%	26	47.27%	0	0.00%

US and Canada BBB 2024 Statistics

60826-000	Sports Promoters & Managers	32	1999	61	1285	42	68.85%	19	31.15%	0	0.00%
50609-000	Sportswear - Retail	533	464	1,346	163	831	61.74%	510	37.89%	5	0.37%
80681-000	Sportswear - Wholesale & Manufacturers	75	1414	145	802	132	91.03%	11	7.59%	2	1.38%
60853-010	Spray Tanning Salon	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
80682-000	Spraying Equipment	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
60827-000	Spraying Equipment - Renting	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
50610-000	Springs - Automotive - Sales & Service	10	2882	24	1963	7	29.17%	17	70.83%	0	0.00%
30637-000	Springs - Coil, Flat - Distributors & Manufacturing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50782-100	Sprinkler Installation	7	3138	3	3529	2	66.67%	1	33.33%	0	0.00%
50782-800	Sprinkler Repair	6	3246	6	3008	1	16.67%	5	83.33%	0	0.00%
10141-000	Sprinkler Supervisory Service	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
30638-000	Sprinklers - Automatic - Fire	16	2516	5	3145	2	40.00%	3	60.00%	0	0.00%
60830-000	Stables	22	2286	8	2786	3	37.50%	4	50.00%	1	12.50%
60831-100	Stadium	11	2805	7	2887	5	71.43%	2	28.57%	0	0.00%
60831-000	Stadiums, Arenas & Athletic Fields	26	2153	76	1137	30	39.47%	46	60.53%	0	0.00%
60326-100	Staffing - Technical	74	1423	36	1665	12	33.33%	22	61.11%	2	5.56%
60326-200	Staffing Agencies	535	462	214	629	179	83.64%	33	15.42%	2	0.93%
10095-020	Staining Contractors	7	3138	1	4187	1	100.00%	0	0.00%	0	0.00%
30640-000	Stair Builders	18	2443	17	2220	4	23.53%	13	76.47%	0	0.00%
30348-200	Stair Lifts	582	436	156	766	152	97.44%	3	1.92%	1	0.64%
30641-000	Stair Treads	20	2343	52	1386	1	1.92%	51	98.08%	0	0.00%
80685-000	Stamp Pads	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50178-110	Stamped Concrete	8	3033	4	3314	0	0.00%	4	100.00%	0	0.00%
50613-000	Stamps - Collectors	1	4228	10	2635	7	70.00%	3	30.00%	0	0.00%
50721-020	Stand Up Paddle Boarding	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50614-000	Staples, Staplers & Tackers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80034-100	Star Naming Service	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30643-000	Starters - Engine	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
61065-000	State Fairs	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
50615-000	Stationers - Retail	9	2948	8	2786	6	75.00%	2	25.00%	0	0.00%
80686-000	Stationery - Wholesale & Manufacturers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60832-000	Statistical Service	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50616-000	Statuary	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80687-000	Steam Bath Equipment & Supplies	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60834-000	Steam Cleaning - Industrial	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
80688-000	Steam Cleaning Equipment	10	2882	5	3145	1	20.00%	4	80.00%	0	0.00%
10143-000	Steam Specialties	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
30644-000	Steam Traps	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70607-000	Steamship Agencies	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
55622-000	Steel	4	3533	4	3314	1	25.00%	3	75.00%	0	0.00%
10144-000	Steel Detailers - Structural	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80689-100	Steel Distributors	4	3533	5	3145	5	100.00%	0	0.00%	0	0.00%
80689-000	Steel Distributors & Warehouses	5	3387	5	3145	1	20.00%	4	80.00%	0	0.00%
10145-000	Steel Erectors	33	1976	6	3008	5	83.33%	1	16.67%	0	0.00%
80690-000	Steel Fabricators	57	1598	22	2017	11	50.00%	9	40.91%	2	9.09%
30646-000	Steel Mills	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30647-000	Steel Processing	8	3033	5	3145	2	40.00%	3	60.00%	0	0.00%
30648-000	Steel Processing & Fabricating Equipment	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
30649-000	Steering Systems & Equipment	27	2121	63	1262	4	6.35%	59	93.65%	0	0.00%
89800-100	Stem cell nutrition	6	3246	1	4187	1	100.00%	0	0.00%	0	0.00%
89800-400	Stem Cell Therapies	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80693-000	Stencils & Stencil Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80694-000	Stenographic Machines & Supplies	2	3937	4	3314	4	100.00%	0	0.00%	0	0.00%
30650-000	Sterilizing Apparatus	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60836-000	Sterilizing Service	8	3033	0	4715	0	0.00%	0	0.00%	0	0.00%
20067-000	Stock & Bond Brokers	57	1598	82	1093	47	57.32%	34	41.46%	1	1.22%
20068-000	Stock & Bond Transfer Agents	74	1423	136	835	127	93.38%	9	6.62%	0	0.00%
80695-000	Stock Certificates	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

20069-000	Stock Exchanges	9	2948	16	2259	10	62.50%	6	37.50%	0	0.00%
00214-000	Stock Yards	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
44126-000	Stone	24	2214	19	2116	8	42.11%	11	57.89%	0	0.00%
30652-000	Stone - Cast	5	3387	5	3145	2	40.00%	3	60.00%	0	0.00%
80698-000	Stone - Crushed	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80699-000	Stone - Natural	37	1903	23	1991	9	39.13%	14	60.87%	0	0.00%
80696-000	Stone Cutters	1	4228	7	2887	2	28.57%	5	71.43%	0	0.00%
80697-000	Stone Setting	5	3387	5	3145	2	40.00%	3	60.00%	0	0.00%
80697-100	Stone Setting - Interlocking Pavers	210	846	64	1256	21	32.81%	43	67.19%	0	0.00%
80696-100	Stone Slinger	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
55629-000	Storage	231	804	389	424	230	59.13%	156	40.10%	3	0.77%
70611-100	Storage - Data	138	1067	178	709	38	21.35%	137	76.97%	3	1.69%
70611-000	Storage - Liquid & Bulk	15	2572	31	1777	13	41.94%	18	58.06%	0	0.00%
70610-000	Storage Units - Household & Commercial	2,100	177	2,807	89	2,242	79.87%	545	19.42%	20	0.71%
70610-100	Storage Units - Portable	1,920	186	482	373	464	96.27%	18	3.73%	0	0.00%
10148-000	Store Fronts	7	3138	8	2786	4	50.00%	4	50.00%	0	0.00%
60365-000	Storm Damage Repair	152	1017	15	2309	9	60.00%	6	40.00%	0	0.00%
60837-100	Storm Door Repair	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
85355-000	Storm Shelters	24	2214	20	2077	15	75.00%	5	25.00%	0	0.00%
50620-000	Storm Windows & Doors	334	634	134	843	113	84.33%	19	14.18%	2	1.49%
60837-000	Storm Windows & Doors - Repair	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
50621-000	Stoves - Wood, Coal	53	1650	27	1869	23	85.19%	4	14.81%	0	0.00%
30654-000	Strapping & Strapping Equipment	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60235-050	Streaming Service	219	823	774	259	708	91.47%	65	8.40%	1	0.13%
70612-000	Street Cleaning	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30656-000	Street Lighting Standards & Equipment	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80701-000	Stress Relief Equipment & Supplies - Industrial	2	3937	7	2887	2	28.57%	5	71.43%	0	0.00%
60838-000	Structural Integration	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30324-100	Structural Support - Underground	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10149-000	Stucco & Exterior Coating Contractors	160	986	30	1796	15	50.00%	13	43.33%	2	6.67%
10149-100	Stucco Repair	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60839-000	Student Exchange Programs	10	2882	5	3145	4	80.00%	1	20.00%	0	0.00%
60840-000	Student Housing	63	1522	140	821	68	48.57%	64	45.71%	8	5.71%
20047-500	Student Loan Services	577	440	1,024	193	941	91.89%	77	7.52%	6	0.59%
20071-000	Studio Rental	4	3533	4	3314	2	50.00%	2	50.00%	0	0.00%
85302-100	Stump Grinding	49	1716	3	3529	1	33.33%	2	66.67%	0	0.00%
85302-000	Stump Removal & Grinding	61	1542	2	3803	2	100.00%	0	0.00%	0	0.00%
30531-200	Sublimation	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50411-100	Subscription Boxes	235	791	236	598	45	19.07%	118	50.00%	73	30.93%
30657-000	Sugar Refiners	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50791-000	Suits - Custom Made	23	2256	23	1991	7	30.43%	16	69.57%	0	0.00%
55684-000	Summer Camp	12	2732	13	2411	5	38.46%	8	61.54%	0	0.00%
10043-001	Sump Pump Contractors	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50623-000	Sundries Stores	3	3702	5	3145	0	0.00%	4	80.00%	1	20.00%
50624-000	Sunglasses	199	865	223	619	137	61.43%	81	36.32%	5	2.24%
15100-000	Sunroom & Solarium Design & Construction	252	760	31	1777	23	74.19%	7	22.58%	1	3.23%
15100-100	Sunroom Design	5	3387	7	2887	5	71.43%	2	28.57%	0	0.00%
80398-050	Supply Chain Management	7	3138	10	2635	1	10.00%	9	90.00%	0	0.00%
60842-000	Support Groups	33	1976	26	1904	10	38.46%	15	57.69%	1	3.85%
20004-100	Surety Bonds	7	3138	3	3529	3	100.00%	0	0.00%	0	0.00%
50625-000	Surfboards	7	3138	15	2309	4	26.67%	10	66.67%	1	6.67%
55669-000	Surfing	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
85342-000	Surfing Instruction	4	3533	4	3314	1	25.00%	3	75.00%	0	0.00%
80705-000	Surgical Appliances & Supplies	15	2572	20	2077	10	50.00%	10	50.00%	0	0.00%
61009-000	Surgical Centers	73	1435	77	1129	63	81.82%	14	18.18%	0	0.00%
80706-000	Surgical Instruments	9	2948	5	3145	3	60.00%	2	40.00%	0	0.00%
50626-000	Surplus & Salvage Merchandise	31	2030	21	2039	12	57.14%	6	28.57%	3	14.29%
60669-101	Surrogacy	48	1728	15	2309	11	73.33%	3	20.00%	1	6.67%

US and Canada BBB 2024 Statistics

60788-200	Surveillance Equipment, Sales & Service	65	1500	70	1180	64	91.43%	6	8.57%	0	0.00%
60843-000	Surveyors - Aerial	8	3033	2	3803	0	0.00%	2	100.00%	0	0.00%
60844-000	Surveyors - Cargo	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60845-000	Surveyors - Land	143	1051	76	1137	43	56.58%	31	40.79%	2	2.63%
55643-000	Surveys	127	1111	103	982	37	35.92%	64	62.14%	2	1.94%
50627-000	Survival Products & Supplies	507	480	243	584	209	86.01%	24	9.88%	10	4.12%
50628-000	Swap Shops	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30662-000	Sweepers - Power	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
70613-000	Sweeping Service - Power	11	2805	0	4715	0	0.00%	0	0.00%	0	0.00%
90020-000	Sweepstakes	67	1488	81	1103	20	24.69%	48	59.26%	13	16.05%
86400-000	Swim Spas	24	2214	7	2887	3	42.86%	4	57.14%	0	0.00%
60846-000	Swimming Instruction	46	1755	84	1083	38	45.24%	45	53.57%	1	1.19%
10151-000	Swimming Pool Contractors, Dealers, Design	2,880	126	1,302	168	845	64.90%	422	32.41%	35	2.69%
10152-100	Swimming Pool Cover Sales & Service	22	2286	13	2411	12	92.31%	1	7.69%	0	0.00%
10152-000	Swimming Pool Enclosures	80	1358	18	2163	11	61.11%	7	38.89%	0	0.00%
10153-000	Swimming Pool Equipment & Supplies	908	320	488	369	318	65.16%	169	34.63%	1	0.20%
10153-200	Swimming Pool Kits	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30663-000	Swimming Pool Manufacturers & Distributors	122	1129	265	553	247	93.21%	18	6.79%	0	0.00%
10154-000	Swimming Pool Service & Repair	611	421	300	505	176	58.67%	119	39.67%	5	1.67%
10154-100	Swimming Pools - Leak Detection & Repair	30	2056	10	2635	4	40.00%	6	60.00%	0	0.00%
10154-300	Swimming Pools - Maintenance	258	747	132	852	60	45.45%	71	53.79%	1	0.76%
60847-000	Swimming Pools - Private	11	2805	8	2786	6	75.00%	1	12.50%	1	12.50%
60848-000	Swimming Pools - Public	2	3937	7	2887	4	57.14%	3	42.86%	0	0.00%
10154-200	Swimming Pools - Removal	13	2676	1	4187	0	0.00%	1	100.00%	0	0.00%
10151-100	Swimming Pools & Hot Tubs	264	737	192	667	93	48.44%	89	46.35%	10	5.21%
10153-300	Swimming Pools- Above Ground	85	1326	18	2163	14	77.78%	4	22.22%	0	0.00%
50630-000	Swimwear & Accessories	181	909	133	848	75	56.39%	57	42.86%	1	0.75%
30664-000	Switches - Electric	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50416-100	Swords	11	2805	9	2705	1	11.11%	8	88.89%	0	0.00%
80708-000	Syrups	9	2948	5	3145	0	0.00%	1	20.00%	4	80.00%
60235-110	System Testing	2	3937	12	2481	10	83.33%	2	16.67%	0	0.00%
60235-100	Systems & Software Testing	19	2395	49	1424	37	75.51%	11	22.45%	1	2.04%
50631-000	Table Pads	3	3702	7	2887	0	0.00%	7	100.00%	0	0.00%
30666-000	Tables - Folding	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50451-100	Tacks	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
50634-000	Tailors	32	1999	44	1525	21	47.73%	22	50.00%	1	2.27%
80709-000	Tailors Supplies	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
44127-000	Talent	13	2676	0	4715	0	0.00%	0	0.00%	0	0.00%
70100-000	Talent Listing Service	115	1165	62	1275	54	87.10%	8	12.90%	0	0.00%
70200-000	Talent Representation	17	2482	0	4715	0	0.00%	0	0.00%	0	0.00%
60852-000	Tank Cleaning	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
30672-000	Tank Testing & Inspection	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
55606-000	Tanks	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
80710-000	Tanks - Fiber Glass, Plastic	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
30674-000	Tanks - Metal	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30675-000	Tanks - Repair	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
30677-000	Tanners	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
80712-000	Tanners Equipment & Supplies	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
60853-000	Tanning Salons	155	1007	278	530	156	56.12%	109	39.21%	13	4.68%
80713-000	Tanning Salons Equipment & Supplies	57	1598	58	1321	53	91.38%	5	8.62%	0	0.00%
30560-200	Tape Manufacturers	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50636-000	Tape Recorders - Sound - Service & Repair	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
80716-000	Tapes - Industrial	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50639-000	Tapes - Sound - Dealers	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50640-000	Tapestries	1	4228	4	3314	0	0.00%	4	100.00%	0	0.00%
50642-000	Tarps	11	2805	4	3314	2	50.00%	2	50.00%	0	0.00%
60854-010	Tattoo Supplies	12	2732	11	2557	3	27.27%	8	72.73%	0	0.00%
60854-000	Tattoos	323	649	293	513	98	33.45%	183	62.46%	12	4.10%

US and Canada BBB 2024 Statistics

60855-000	Tattoos - Removed	9	2948	37	1646	22	59.46%	14	37.84%	1	2.70%
60856-000	Tax Reporting Service	78	1374	66	1227	48	72.73%	15	22.73%	3	4.55%
60858-010	Tax Representative	1,168	272	197	657	190	96.45%	7	3.55%	0	0.00%
60857-000	Tax Return Preparation	4,140	81	2,096	117	1,557	74.28%	503	24.00%	36	1.72%
60857-100	Tax Software	400	555	1,355	162	1,348	99.48%	5	0.37%	2	0.15%
44128-000	Taxes	255	753	147	795	52	35.37%	87	59.18%	8	5.44%
60858-000	Taxes - Consultants & Representatives	3,623	93	814	241	663	81.45%	148	18.18%	3	0.37%
60858-300	Taxes - Enrolled Agent	209	849	29	1820	27	93.10%	2	6.90%	0	0.00%
60858-200	Taxes - Negotiators	1,876	189	307	491	298	97.07%	8	2.61%	1	0.33%
60858-100	Taxes - Property Tax Consultants	571	443	82	1093	77	93.90%	5	6.10%	0	0.00%
70615-000	Taxicabs	371	592	174	718	66	37.93%	105	60.34%	3	1.72%
60859-000	Taxidermists	55	1620	41	1578	19	46.34%	21	51.22%	1	2.44%
50644-000	Taxidermists Equipment & Supplies	5	3387	2	3803	0	0.00%	2	100.00%	0	0.00%
81500-000	Tea - Manufacturer & Importer	56	1613	26	1904	9	34.62%	15	57.69%	2	7.69%
60860-000	Teachers Agencies	13	2676	21	2039	17	80.95%	4	19.05%	0	0.00%
25047-100	Team Building	6	3246	5	3145	0	0.00%	5	100.00%	0	0.00%
85272-110	Tech Support	1,171	271	269	545	203	75.46%	61	22.68%	5	1.86%
60861-000	Technical Manual Preparation	59	1570	59	1316	27	45.76%	32	54.24%	0	0.00%
85277-100	Technology - Litigation Support	6	3246	4	3314	4	100.00%	0	0.00%	0	0.00%
40000-000	Teeth Whitening Services	122	1129	231	608	208	90.04%	23	9.96%	0	0.00%
50647-200	Telecommunication Design	2	3937	2	3803	1	50.00%	1	50.00%	0	0.00%
50647-100	Telecommunication Equipment & Systems Dealers	159	992	257	559	251	97.67%	5	1.95%	1	0.39%
60864-100	Telecommunication Equipment & Systems Service & Repair	43	1803	46	1486	38	82.61%	7	15.22%	1	2.17%
55544-000	Telecommunications	4,976	62	6,741	39	6,450	95.68%	258	3.83%	33	0.49%
50645-000	Telecommunications Equipment - Disability	17	2482	13	2411	8	61.54%	5	38.46%	0	0.00%
70616-000	Teleconference Service	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60862-000	Telegrams - Novelty	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70617-000	Telegraph Service	0	4751	2	3803	2	100.00%	0	0.00%	0	0.00%
60863-000	Telemarketing Services	374	587	158	757	115	72.78%	35	22.15%	8	5.06%
80717-010	Telematics	203	857	4	3314	3	75.00%	1	25.00%	0	0.00%
60684-010	Telemedicine	1,967	184	1,455	156	1,385	95.19%	65	4.47%	5	0.34%
80717-000	Telemeter Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10155-000	Telephone & Television Cable Contractors	33	1976	36	1665	21	58.33%	15	41.67%	0	0.00%
50646-000	Telephone Answering Equipment & Systems	4	3533	1	4187	0	0.00%	1	100.00%	0	0.00%
70618-000	Telephone Communications	1,618	210	2,922	85	2,753	94.22%	164	5.61%	5	0.17%
10155-010	Telephone Contractors	12	2732	11	2557	3	27.27%	8	72.73%	0	0.00%
50647-000	Telephone Equipment & Systems Dealers	79	1365	126	877	105	83.33%	17	13.49%	4	3.17%
60864-000	Telephone Equipment & Systems Service & Repair	65	1500	189	676	182	96.30%	6	3.17%	1	0.53%
50648-000	Telephone Equipment & Systems Supplies & Parts	1	4228	4	3314	3	75.00%	1	25.00%	0	0.00%
80718-000	Telephone Equipment & Systems Wholesale & Manufacturing	1	4228	4	3314	4	100.00%	0	0.00%	0	0.00%
10155-120	Telephone Installation	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50749-000	Telephone Pre-Paid Card Sales & Distribution	362	603	1,118	185	1,079	96.51%	39	3.49%	0	0.00%
70620-000	Telephone Service - Long Distance	93	1282	103	982	89	86.41%	13	12.62%	1	0.97%
61087-000	Telephone Solicitation Companies	1	4228	12	2481	6	50.00%	2	16.67%	4	33.33%
50649-000	Telescopes	2	3937	7	2887	1	14.29%	5	71.43%	1	14.29%
70621-000	Teletypewriters Message Service	4	3533	2	3803	2	100.00%	0	0.00%	0	0.00%
70623-000	Television - Cable, CATV & Satellite	4,383	74	12,791	21	12,653	98.92%	130	1.02%	8	0.06%
50651-000	Television & Radio - Dealers	710	378	93	1025	60	64.52%	32	34.41%	1	1.08%
60866-000	Television & Radio - Rent & Lease	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60867-000	Television & Radio - Service & Repair	84	1331	50	1416	35	70.00%	12	24.00%	3	6.00%
60865-000	Television & Radio Broadcast Schools	8	3033	0	4715	0	0.00%	0	0.00%	0	0.00%
50650-000	Television & Radio Parts - Retail	26	2153	15	2309	12	80.00%	3	20.00%	0	0.00%
80721-000	Television & Radio Parts - Wholesale & Manufacturers	122	1129	251	572	245	97.61%	6	2.39%	0	0.00%
61028-000	Television Home Shopping	244	774	482	373	475	98.55%	6	1.24%	1	0.21%
10155-140	Television Mounting	35	1939	3	3529	1	33.33%	1	33.33%	1	33.33%
60868-000	Television Program Distributors	233	798	662	289	535	80.82%	125	18.88%	2	0.30%
60869-000	Television Program Producers	25	2184	47	1469	19	40.43%	28	59.57%	0	0.00%
30680-000	Television Station Equipment	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%

US and Canada BBB 2024 Statistics

70624-000	Television Stations & Broadcast Companies	400	555	740	269	665	89.86%	72	9.73%	3	0.41%
80722-000	Television Sys & Equipment - Closed Circuit	4	3533	5	3145	4	80.00%	1	20.00%	0	0.00%
30681-000	Temperature Measuring Materials	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
55671-000	Tennis	1	4228	13	2411	8	61.54%	5	38.46%	0	0.00%
10156-000	Tennis Court Construction	24	2214	4	3314	3	75.00%	1	25.00%	0	0.00%
10156-100	Tennis Court Resurfacing	3	3702	3	3529	2	66.67%	0	0.00%	1	33.33%
60870-000	Tennis Courts - Private	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60871-000	Tennis Courts - Public	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50652-000	Tennis Equipment & Supplies	4	3533	10	2635	6	60.00%	4	40.00%	0	0.00%
60872-000	Tennis Instruction	5	3387	19	2116	17	89.47%	2	10.53%	0	0.00%
50652-100	Tennis Supplies	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50653-000	Tents	144	1048	20	2077	15	75.00%	4	20.00%	1	5.00%
60873-000	Tents - Rental	47	1744	9	2705	5	55.56%	4	44.44%	0	0.00%
70625-000	Terminals - River & Marine	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60650-101	Termite Control	91	1296	19	2116	15	78.95%	4	21.05%	0	0.00%
60650-105	Termite Inspection	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30683-000	Test Publishers	223	818	104	974	97	93.27%	3	2.88%	4	3.85%
80726-000	Testing Apparatus	7	3138	7	2887	7	100.00%	0	0.00%	0	0.00%
30187-010	Testing Center	45	1769	48	1446	26	54.17%	22	45.83%	0	0.00%
60488-300	Testosterone Testing	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80727-000	Textile Brokers	3	3702	2	3803	2	100.00%	0	0.00%	0	0.00%
80728-000	Textile Converting	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30684-000	Textile Engravers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
30685-000	Textile Fibers	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
30686-000	Textile Mill Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30687-000	Textile Printing Equipment & Supplies	7	3138	6	3008	1	16.67%	5	83.33%	0	0.00%
61019-000	Theater Stage Play Houses	65	1500	49	1424	12	24.49%	37	75.51%	0	0.00%
60874-000	Theaters	116	1163	308	487	205	66.56%	101	32.79%	2	0.65%
60875-000	Theatrical & Stage Lighting Equipment	0	4751	3	3529	0	0.00%	3	100.00%	0	0.00%
60876-000	Theatrical Agencies	7	3138	6	3008	4	66.67%	2	33.33%	0	0.00%
60877-000	Theatrical Equipment & Supplies	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
60878-000	Theatrical Make-Up	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60879-000	Theatrical Managers & Producers	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
31300-000	Therapeutic and Educational Supplies	17	2482	23	1991	16	69.57%	5	21.74%	2	8.70%
44129-000	Therapy	156	1002	100	995	57	57.00%	43	43.00%	0	0.00%
60685-200	Therapy Dogs	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
31300-100	Therapy Supplies	0	4751	5	3145	0	0.00%	5	100.00%	0	0.00%
80729-000	Thermograph Equipment & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
30689-000	Thermographers	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
30689-100	Thermography - Infrared	2	3937	4	3314	2	50.00%	2	50.00%	0	0.00%
30691-000	Thermostats	14	2636	15	2309	4	26.67%	11	73.33%	0	0.00%
60895-000	Threat & Fraud Assessment	25	2184	6	3008	5	83.33%	1	16.67%	0	0.00%
50655-000	Thrift Shops	125	1118	135	838	75	55.56%	58	42.96%	2	1.48%
70700-000	Ticket Broker	36	1919	118	906	68	57.63%	50	42.37%	0	0.00%
30693-000	Ticket Issuing Machines	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60880-000	Ticket Sales - Events	8,807	33	12,830	20	12,330	96.10%	426	3.32%	74	0.58%
30694-000	Tickets & Coupons - Printers & Suppliers	6	3246	0	4715	0	0.00%	0	0.00%	0	0.00%
10159-000	Tile - Ceramic - Contractors & Dealers	214	837	77	1129	34	44.16%	43	55.84%	0	0.00%
80730-000	Tile - Ceramic - Manufacturers & Distributors	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50656-000	Tile - Non-Ceramic - Contractors & Dealers	9	2948	7	2887	0	0.00%	7	100.00%	0	0.00%
30695-000	Tile - Non-Ceramic - Manufacturers & Distributors	6	3246	22	2017	15	68.18%	7	31.82%	0	0.00%
85303-000	Tile & Grout Cleaning	132	1091	18	2163	7	38.89%	11	61.11%	0	0.00%
73000-000	Tile & Marble	52	1666	19	2116	8	42.11%	10	52.63%	1	5.26%
10159-200	Tile Installation	105	1214	44	1525	16	36.36%	27	61.36%	1	2.27%
85303-200	Tile Restoration	7	3138	5	3145	3	60.00%	2	40.00%	0	0.00%
85304-000	Tile Sales	12	2732	16	2259	2	12.50%	12	75.00%	2	12.50%
00127-100	Tilling	8	3033	2	3803	2	100.00%	0	0.00%	0	0.00%
00216-000	Timber & Timberland Companies	12	2732	4	3314	2	50.00%	2	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

85305-000	Timber Framing	6	3246	1	4187	0	0.00%	1	100.00%	0	0.00%
30696-000	Time Cards & Racks	2	3937	3	3529	3	100.00%	0	0.00%	0	0.00%
30697-000	Time Locks	2	3937	6	3008	1	16.67%	5	83.33%	0	0.00%
30698-000	Time Recorders	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
61004-200	Timeshare Advocates	460	513	161	750	93	57.76%	66	40.99%	2	1.24%
61004-400	Timeshare Cancellation	2,318	160	445	393	240	53.93%	104	23.37%	101	22.70%
61004-000	Timeshare Companies	707	380	803	249	717	89.29%	82	10.21%	4	0.50%
61004-300	Timeshare Deed and/or Title Transfer	194	877	63	1262	35	55.56%	24	38.10%	4	6.35%
61004-101	Timeshare Resale and Rental Marketing	1,280	256	566	325	306	54.06%	247	43.64%	13	2.30%
50337-400	Tinnitus Treatment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10013-200	Tiny Houses	47	1744	39	1611	20	51.28%	19	48.72%	0	0.00%
50658-000	Tire Additives & Sealants	1	4228	3	3529	3	100.00%	0	0.00%	0	0.00%
80732-000	Tire Changing Equipment	21	2317	31	1777	6	19.35%	24	77.42%	1	3.23%
50659-000	Tire Dealers	8,741	34	2,628	92	2,052	78.08%	567	21.58%	9	0.34%
80733-000	Tire Distributors & Manufacturers	71	1456	261	557	243	93.10%	18	6.90%	0	0.00%
60882-100	Tire Repair	99	1244	142	814	50	35.21%	91	64.08%	1	0.70%
60882-000	Tire Retread & Repair	52	1666	65	1243	31	47.69%	30	46.15%	4	6.15%
80734-000	Tire Retread & Repair - Equipment & Supplies	0	4751	4	3314	1	25.00%	3	75.00%	0	0.00%
50659-100	Tires - Commercial Sales & Service	35	1939	41	1578	20	48.78%	20	48.78%	1	2.44%
00217-000	Titanium	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
20072-100	Title Companies	77	1390	89	1054	55	61.80%	34	38.20%	0	0.00%
20072-000	Title Companies & Agents	214	837	151	779	102	67.55%	48	31.79%	1	0.66%
20028-010	Title Insurance	59	1570	10	2635	3	30.00%	7	70.00%	0	0.00%
85258-000	Title Loans	131	1094	132	852	103	78.03%	22	16.67%	7	5.30%
60883-000	Titling Service - Television & Motion Pictures	4	3533	3	3529	2	66.67%	1	33.33%	0	0.00%
80735-000	Tobacco Buyers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80736-000	Tobacco Growers Equipment & Supplies	22	2286	10	2635	5	50.00%	5	50.00%	0	0.00%
50660-000	Toilet Seats	12	2732	4	3314	1	25.00%	3	75.00%	0	0.00%
60884-000	Toilets - Composting	1	4228	5	3145	4	80.00%	1	20.00%	0	0.00%
60885-000	Toilets - Portable	70	1466	37	1646	23	62.16%	14	37.84%	0	0.00%
30115-100	Token Manufacturers	1	4228	1	4187	0	0.00%	0	0.00%	1	100.00%
30539-100	Toner Cartridges	65	1500	46	1486	29	63.04%	17	36.96%	0	0.00%
30702-000	Tool & Die Makers	3	3702	2	3803	0	0.00%	0	0.00%	2	100.00%
80740-000	Tool & Die Makers Equipment & Supplies	7	3138	7	2887	1	14.29%	6	85.71%	0	0.00%
50661-000	Tool & Utility Sheds	120	1139	70	1180	58	82.86%	12	17.14%	0	0.00%
30703-000	Tool Designers	7	3138	3	3529	0	0.00%	3	100.00%	0	0.00%
30704-000	Tool Grinding - Industrial	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50662-000	Tool Holders	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
30702-100	Tool Maker	5	3387	6	3008	4	66.67%	2	33.33%	0	0.00%
55592-000	Tools	83	1337	117	907	66	56.41%	49	41.88%	2	1.71%
50664-000	Tools - Cutting	10	2882	5	3145	4	80.00%	1	20.00%	0	0.00%
50665-000	Tools - Electric	37	1903	180	702	164	91.11%	15	8.33%	1	0.56%
50666-000	Tools - Hand	143	1051	331	465	310	93.66%	21	6.34%	0	0.00%
50667-000	Tools - Hydraulic	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50668-000	Tools - Pneumatic	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
50669-000	Tools - Power Actuated	26	2153	170	728	150	88.24%	20	11.76%	0	0.00%
60886-000	Tools - Rent	19	2395	20	2077	12	60.00%	8	40.00%	0	0.00%
50670-000	Topsoil	10	2882	5	3145	1	20.00%	4	80.00%	0	0.00%
60887-000	Tourist Information	10	2882	25	1934	15	60.00%	10	40.00%	0	0.00%
60888-000	Tourists Attractions	73	1435	187	685	134	71.66%	52	27.81%	1	0.53%
70001-000	Tournaments	5	3387	4	3314	3	75.00%	1	25.00%	0	0.00%
70626-000	Tours - Operators & Promoters	849	339	653	290	493	75.50%	156	23.89%	4	0.61%
70627-000	Tours - Wholesale	1	4228	3	3529	1	33.33%	1	33.33%	1	33.33%
60890-000	Towel Supply Service	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
30706-000	Towels - Cloths-Wholesale & Manufacturers	5	3387	5	3145	2	40.00%	3	60.00%	0	0.00%
30707-000	Towers	27	2121	34	1709	11	32.35%	23	67.65%	0	0.00%
60891-000	Towing - Automotive	5,306	57	4,455	60	1,879	42.18%	2,502	56.16%	74	1.66%
60891-100	Towing - Heavy Equipment	19	2395	9	2705	4	44.44%	5	55.56%	0	0.00%

US and Canada BBB 2024 Statistics

70628-000	Towing - Marine	6	3246	9	2705	2	22.22%	7	77.78%	0	0.00%
30771-200	Town Government	3	3702	4	3314	1	25.00%	3	75.00%	0	0.00%
80741-000	Toy Manufacturers Supplies	2	3937	3	3529	1	33.33%	2	66.67%	0	0.00%
50671-000	Toys - Retail	407	551	438	402	187	42.69%	194	44.29%	57	13.01%
80742-000	Toys - Wholesale & Manufacturers	92	1288	157	762	74	47.13%	82	52.23%	1	0.64%
30070-100	Tractor Cab	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
80743-000	Tractor Dealers	59	1570	100	995	84	84.00%	16	16.00%	0	0.00%
80744-000	Tractor Distributors & Manufacturers	10	2882	14	2361	11	78.57%	3	21.43%	0	0.00%
80745-100	Tractor Equipment	61	1542	25	1934	20	80.00%	5	20.00%	0	0.00%
80745-000	Tractor Equipment & Parts	32	1999	15	2309	8	53.33%	7	46.67%	0	0.00%
60892-000	Tractor Rent & Lease	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80746-000	Tractor Repair & Service	9	2948	4	3314	2	50.00%	2	50.00%	0	0.00%
00157-201	Tractor Work	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
60170-100	Trade Associations	13	2676	15	2309	5	33.33%	10	66.67%	0	0.00%
60893-110	Trade Show Display	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
60893-000	Trade Shows, Expositions & Fairs	61	1542	76	1137	69	90.79%	7	9.21%	0	0.00%
60894-000	Trademark Agents & Consultants	140	1061	106	964	56	52.83%	26	24.53%	24	22.64%
50672-000	Trading Stamps	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60897-000	Traffic & Parking Consultants	61	1542	54	1360	48	88.89%	6	11.11%	0	0.00%
30708-100	Traffic Control & Flagging Service	26	2153	2	3803	0	0.00%	2	100.00%	0	0.00%
60998-000	Traffic Engineers & Planning Service	1	4228	5	3145	5	100.00%	0	0.00%	0	0.00%
60309-200	Traffic School	317	657	138	827	136	98.55%	2	1.45%	0	0.00%
30708-000	Traffic Signs, Signals & Equipment	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
50676-100	Trailer Equipment	12	2732	22	2017	7	31.82%	7	31.82%	8	36.36%
60898-000	Trailer Hitches	19	2395	29	1820	12	41.38%	17	58.62%	0	0.00%
85356-000	Trailer Sales	117	1156	114	922	63	55.26%	48	42.11%	3	2.63%
70629-000	Trailer Storage	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
50673-000	Trailers - Automotive Utility	19	2395	41	1578	26	63.41%	14	34.15%	1	2.44%
50674-000	Trailers - Boat	4	3533	7	2887	2	28.57%	5	71.43%	0	0.00%
50675-000	Trailers - Camping & Travel	76	1400	25	1934	14	56.00%	11	44.00%	0	0.00%
50676-000	Trailers - Equipment & Parts	15	2572	13	2411	5	38.46%	8	61.54%	0	0.00%
30709-000	Trailers - Horse	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
60899-000	Trailers - Rent & Lease	10	2882	11	2557	7	63.64%	4	36.36%	0	0.00%
50677-000	Trailers - Repair & Service	31	2030	15	2309	6	40.00%	9	60.00%	0	0.00%
70630-000	Trailers - Transporting	28	2095	15	2309	2	13.33%	12	80.00%	1	6.67%
80747-000	Trailers - Truck	16	2516	23	1991	14	60.87%	9	39.13%	0	0.00%
60986-000	Training - Video Instruction Tapes	10	2882	23	1991	14	60.87%	8	34.78%	1	4.35%
60900-000	Training Programs	1,903	187	556	333	338	60.79%	153	27.52%	65	11.69%
50678-000	Trampolines	102	1232	240	590	109	45.42%	130	54.17%	1	0.42%
65749-000	Transcription Service	37	1903	27	1869	21	77.78%	6	22.22%	0	0.00%
30710-000	Transfers - Dry	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70631-000	Transit Lines	28	2095	13	2411	10	76.92%	3	23.08%	0	0.00%
33000-000	Transitional Housing	26	2153	20	2077	4	20.00%	16	80.00%	0	0.00%
60901-000	Translators & Interpreters	164	975	52	1386	27	51.92%	25	48.08%	0	0.00%
80749-000	Translators Equipment	21	2317	12	2481	12	100.00%	0	0.00%	0	0.00%
60902-000	Transmissions - Automobile	1,040	296	923	212	482	52.22%	419	45.40%	22	2.38%
60903-000	Transmissions - Truck, Tractor	18	2443	16	2259	6	37.50%	8	50.00%	2	12.50%
60904-000	Transportation Consultants	183	901	48	1446	18	37.50%	28	58.33%	2	4.17%
50750-000	Transportation Services	3,603	94	10,191	28	9,775	95.92%	396	3.89%	20	0.20%
50679-000	Trapping Equipment & Supplies	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70592-020	Trash Can Cleaning Service	39	1872	9	2705	5	55.56%	4	44.44%	0	0.00%
61063-000	Travel & Moving Services	1,502	225	863	227	643	74.51%	172	19.93%	48	5.56%
87800-000	Travel & Tourism Development and Education	133	1087	19	2116	13	68.42%	6	31.58%	0	0.00%
70632-000	Travel Agencies & Bureaus	14,884	16	9,705	29	8,410	86.66%	1,190	12.26%	105	1.08%
70653-000	Travel Agent Mills	8	3033	10	2635	1	10.00%	9	90.00%	0	0.00%
90033-000	Travel Clubs	1,476	228	1,589	140	1,438	90.50%	140	8.81%	11	0.69%
60906-000	Travel Escorts	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50675-100	Travel Trailers	25	2184	30	1796	25	83.33%	5	16.67%	0	0.00%

US and Canada BBB 2024 Statistics

20073-000	Travelers Checks	4	3533	4	3314	1	25.00%	1	25.00%	2	50.00%
61014-000	Treatment Centers & Rest Homes - Information & Placement	37	1903	37	1646	9	24.32%	28	75.68%	0	0.00%
00219-400	Tree Disease Treatment	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50460-010	Tree Planting	28	2095	8	2786	5	62.50%	3	37.50%	0	0.00%
00219-300	Tree Removal	338	630	85	1074	28	32.94%	51	60.00%	6	7.06%
00219-000	Tree Service	5,765	53	858	229	399	46.50%	432	50.35%	27	3.15%
00219-100	Tree Service - Pruning	137	1071	16	2259	7	43.75%	9	56.25%	0	0.00%
00219-200	Tree Service - Transplant	4	3533	0	4715	0	0.00%	0	0.00%	0	0.00%
10050-100	Trenching Contractors	8	3033	3	3529	1	33.33%	2	66.67%	0	0.00%
50440-101	Trike Conversions, Sales & Service	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50681-000	Trophies	355	613	8	2786	4	50.00%	4	50.00%	0	0.00%
50682-000	Tropical Fish	46	1755	27	1869	11	40.74%	16	59.26%	0	0.00%
50685-100	Truck accessories	69	1471	129	861	77	59.69%	52	40.31%	0	0.00%
85343-000	Truck Bedliner	11	2805	8	2786	8	100.00%	0	0.00%	0	0.00%
85343-100	Truck Bedliner - Spray On	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
30711-000	Truck Bodies	17	2482	20	2077	16	80.00%	4	20.00%	0	0.00%
50683-000	Truck Caps & Shells	11	2805	24	1963	13	54.17%	8	33.33%	3	12.50%
50684-000	Truck Dealers	183	901	195	660	130	66.67%	65	33.33%	0	0.00%
60907-000	Truck Driver Leasing	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
60309-103	Truck Driver Training	209	849	96	1011	43	44.79%	52	54.17%	1	1.04%
50685-010	Truck Equipment	4	3533	7	2887	6	85.71%	1	14.29%	0	0.00%
50685-000	Truck Equipment & Parts	3,191	108	145	802	115	79.31%	30	20.69%	0	0.00%
60909-100	Truck Lease	8	3033	4	3314	0	0.00%	4	100.00%	0	0.00%
30712-000	Truck Manufacturers & Distributors	11	2805	5	3145	1	20.00%	4	80.00%	0	0.00%
60908-100	Truck Painting	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
60908-000	Truck Painting & Lettering	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
70633-000	Truck Permits	27	2121	4	3314	3	75.00%	1	25.00%	0	0.00%
30713-000	Truck Refrigeration Equipment	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
70640-010	Truck Registration	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60909-000	Truck Rent & Lease	489	491	928	210	882	95.04%	46	4.96%	0	0.00%
60910-000	Truck Repair & Service	178	917	158	757	83	52.53%	73	46.20%	2	1.27%
60910-100	Truck Service & Repair - Mobile	47	1744	12	2481	6	50.00%	5	41.67%	1	8.33%
50686-000	Truck Stops	11	2805	9	2705	5	55.56%	4	44.44%	0	0.00%
70634-000	Truck Terminals	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60911-000	Truck Washing & Cleaning	4	3533	2	3803	1	50.00%	1	50.00%	0	0.00%
70640-000	Trucking	1,296	255	308	487	186	60.39%	118	38.31%	4	1.30%
70636-000	Trucking - Dump	28	2095	4	3314	3	75.00%	1	25.00%	0	0.00%
70637-000	Trucking - Heavy Hauling	835	343	34	1709	10	29.41%	21	61.76%	3	8.82%
70638-000	Trucking - Light Hauling	20	2343	9	2705	5	55.56%	4	44.44%	0	0.00%
70639-000	Trucking - Liquid Or Dry Bulk	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
70641-000	Trucking - Motor Freight	124	1124	60	1297	32	53.33%	27	45.00%	1	1.67%
70639-100	Trucking - Water Hauling	4	3533	1	4187	1	100.00%	0	0.00%	0	0.00%
70635-000	Trucking Transportation Brokers	3,818	89	631	302	569	90.17%	62	9.83%	0	0.00%
44131-000	Trucks	32	1999	11	2557	9	81.82%	2	18.18%	0	0.00%
30714-100	Trucks - Forklifts	50	1702	7	2887	5	71.43%	2	28.57%	0	0.00%
30714-000	Trucks - Industrial	5	3387	7	2887	3	42.86%	4	57.14%	0	0.00%
30715-000	Trusses - Construction	14	2636	3	3529	1	33.33%	2	66.67%	0	0.00%
60075-163	Trust Attorney	3	3702	2	3803	1	50.00%	1	50.00%	0	0.00%
20074-000	Trust Companies	242	781	191	669	180	94.24%	11	5.76%	0	0.00%
50687-000	T-Shirts	837	342	284	522	92	32.39%	170	59.86%	22	7.75%
30717-000	Tube Fittings	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50347-100	Tubing	4	3533	8	2786	0	0.00%	8	100.00%	0	0.00%
10161-000	Tuck Pointing	27	2121	6	3008	2	33.33%	4	66.67%	0	0.00%
30719-000	Turbochargers	2	3937	6	3008	1	16.67%	2	33.33%	3	50.00%
30720-000	Turnstiles	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80755-000	Turntables	8	3033	4	3314	4	100.00%	0	0.00%	0	0.00%
60912-000	Tutoring	545	456	470	379	354	75.32%	107	22.77%	9	1.91%
60381-100	Tuxedo Sales & Rentals	7	3138	14	2361	6	42.86%	7	50.00%	1	7.14%

US and Canada BBB 2024 Statistics

10155-130	TV Installation	37	1903	17	2220	8	47.06%	9	52.94%	0	0.00%
60866-100	TV Rental	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
85376-000	Two-Way Radio Sales & Service	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
30723-000	Typesetting	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80757-000	Typewriters	3	3702	8	2786	1	12.50%	7	87.50%	0	0.00%
80758-000	Typewriters - Supplies & Attachments	0	4751	4	3314	4	100.00%	0	0.00%	0	0.00%
80759-000	Ultrasonic Equipment & Supplies	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60669-200	Ultrasound - Medical	25	2184	30	1796	24	80.00%	5	16.67%	1	3.33%
30726-000	Ultraviolet Ray Lamps & Apparatus	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
50688-000	Umbrellas	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
90030-000	Unclaimed Funds Retrieval Services	445	523	47	1469	33	70.21%	12	25.53%	2	4.26%
50800-000	Underground Sprinkler Lawn Sprinkler Parts	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
80760-000	Underwear - Wholesale & Manufacturers	6	3246	21	2039	6	28.57%	15	71.43%	0	0.00%
89900-000	Unemployment Representation	5	3387	1	4187	1	100.00%	0	0.00%	0	0.00%
60914-000	Uniform Supply Service	58	1587	86	1066	31	36.05%	55	63.95%	0	0.00%
50689-000	Uniforms	323	649	478	375	234	48.95%	237	49.58%	7	1.46%
50690-000	Uniforms - Accessories	1	4228	7	2887	4	57.14%	3	42.86%	0	0.00%
50689-100	Uniforms - Medical	72	1445	128	866	63	49.22%	65	50.78%	0	0.00%
60915-000	Upholsterers	89	1309	80	1111	27	33.75%	48	60.00%	5	6.25%
85306-100	Upholstery & Carpet Cleaning	112	1180	37	1646	17	45.95%	17	45.95%	3	8.11%
85306-000	Upholstery and Rug Cleaning	9	2948	2	3803	0	0.00%	2	100.00%	0	0.00%
50693-000	Upholstery Fabrics - Retail	11	2805	29	1820	11	37.93%	17	58.62%	1	3.45%
80761-000	Upholstery Fabrics - Wholesale & Manufacturers	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
00128-200	Urban Farmer	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
60445-100	Urgent Care Centers	673	397	1,157	181	774	66.90%	380	32.84%	3	0.26%
80513-100	Used Office Equipment	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
21195-000	Used RVs	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
10163-100	Utilities Underground - Installation	11	2805	4	3314	1	25.00%	3	75.00%	0	0.00%
10163-000	Utilities Underground - Locating	26	2153	28	1847	14	50.00%	14	50.00%	0	0.00%
10164-000	Utility Contractors	139	1065	179	705	114	63.69%	65	36.31%	0	0.00%
60142-100	Utility Submetering & Billing	181	909	230	611	216	93.91%	14	6.09%	0	0.00%
85307-000	Utility Tax Refunds for Manufacturers & Business	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
90034-000	Vacation Certificates & Vouchers	1,275	260	303	501	222	73.27%	77	25.41%	4	1.32%
65733-000	Vacation Rentals	2,393	154	2,564	96	2,134	83.23%	407	15.87%	23	0.90%
60916-000	Vacation Time Share	1,687	203	1,903	124	1,741	91.49%	96	5.04%	66	3.47%
50694-000	Vacuum Cleaners - Household - Dealers	112	1180	154	770	77	50.00%	73	47.40%	4	2.60%
80762-000	Vacuum Cleaners - Industrial & Commercial	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
50695-000	Vacuum Cleaners - Service & Repair	15	2572	20	2077	11	55.00%	8	40.00%	1	5.00%
50696-000	Vacuum Cleaners - Supplies & Parts	360	607	36	1665	30	83.33%	6	16.67%	0	0.00%
80763-000	Vacuum Cleaners - Wholesale & Manufacturers	391	564	1,838	131	1,836	99.89%	2	0.11%	0	0.00%
60917-000	Vacuum Cleaning - Industrial	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80764-000	Vacuum Cleaning Systems	74	1423	193	665	164	84.97%	26	13.47%	3	1.55%
80765-000	Vacuum Equipment & Systems	44	1785	21	2039	17	80.95%	4	19.05%	0	0.00%
80765-100	Vacuum Systems	18	2443	0	4715	0	0.00%	0	0.00%	0	0.00%
60918-000	Valet Service	66	1495	104	974	66	63.46%	38	36.54%	0	0.00%
30727-000	Valves	7	3138	1	4187	1	100.00%	0	0.00%	0	0.00%
60919-100	Van Accessories	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60919-000	Van Conversions & Accessories	19	2395	29	1820	19	65.52%	10	34.48%	0	0.00%
50040-150	Van Rental	12	2732	13	2411	5	38.46%	8	61.54%	0	0.00%
50430-100	Vanity Mirrors	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
90016-000	Vanity Publishers	34	1962	15	2309	1	6.67%	13	86.67%	1	6.67%
50751-010	Vans	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
50697-000	Vaporizers	1,059	292	134	843	81	60.45%	51	38.06%	2	1.49%
50698-000	Variable Speed Drives	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80766-000	Variety Store Merchandise - Wholesale	3	3702	4	3314	2	50.00%	2	50.00%	0	0.00%
50699-000	Variety Stores	173	935	282	528	36	12.77%	229	81.21%	17	6.03%
50544-110	Vegan Food	12	2732	8	2786	3	37.50%	5	62.50%	0	0.00%
60095-200	Vehicle Graphics	22	2286	20	2077	4	20.00%	16	80.00%	0	0.00%

US and Canada BBB 2024 Statistics

50751-000	Vehicle Sales - Manufacturing Companies	7	3138	13	2411	4	30.77%	9	69.23%	0	0.00%
85347-100	Vehicle Salvage	3	3702	6	3008	3	50.00%	2	33.33%	1	16.67%
85347-200	Vehicle Tracking	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
50750-101	Vehicle Transport Services	1,421	236	256	560	118	46.09%	130	50.78%	8	3.13%
60095-210	Vehicle Wrap	51	1686	44	1525	16	36.36%	28	63.64%	0	0.00%
50701-000	Vending Machines	175	929	91	1038	35	38.46%	56	61.54%	0	0.00%
50702-000	Vending Machines - Supplies & Parts	7	3138	15	2309	7	46.67%	7	46.67%	1	6.67%
80572-100	Veneers	408	550	177	711	106	59.89%	71	40.11%	0	0.00%
50703-000	Venetian Blinds - Dealers	124	1124	187	685	180	96.26%	6	3.21%	1	0.53%
60920-000	Venetian Blinds - Repair & Cleaning	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80767-000	Venetian Blinds - Wholesale & Manufacturers	6	3246	13	2411	0	0.00%	2	15.38%	11	84.62%
10165-000	Ventilating Contractors	4	3533	2	3803	0	0.00%	2	100.00%	0	0.00%
80768-000	Ventilating Equipment	10	2882	9	2705	6	66.67%	3	33.33%	0	0.00%
60921-000	Ventilating Systems - Cleaning	20	2343	5	3145	2	40.00%	3	60.00%	0	0.00%
25053-100	Venture Capitalist	64	1512	14	2361	11	78.57%	3	21.43%	0	0.00%
50705-000	Vertical Blinds	307	669	6	3008	0	0.00%	6	100.00%	0	0.00%
90021-910	Veteran Charities	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60922-000	Veterans & Military Organizations	467	506	75	1144	68	90.67%	7	9.33%	0	0.00%
60923-200	Veterans Benefits	755	364	45	1509	38	84.44%	7	15.56%	0	0.00%
00222-000	Veterinarians	1,752	200	847	231	527	62.22%	311	36.72%	9	1.06%
30730-000	Veterinarians Equipment & Supplies	50	1702	45	1509	44	97.78%	1	2.22%	0	0.00%
60923-000	Veterinarians Information & Referral	5	3387	6	3008	3	50.00%	3	50.00%	0	0.00%
00222-100	Veterinary Emergency	72	1445	37	1646	19	51.35%	18	48.65%	0	0.00%
30730-100	Veterinary Equipment	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
00222-200	Veterinary Internal Medicine	27	2121	12	2481	7	58.33%	4	33.33%	1	8.33%
00222-400	Veterinary Neurology	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60923-100	Veterinary Referral	0	4751	5	3145	2	40.00%	3	60.00%	0	0.00%
00222-500	Veterinary Surgery	15	2572	5	3145	1	20.00%	4	80.00%	0	0.00%
85308-200	Video Conversion Service	8	3033	11	2557	8	72.73%	3	27.27%	0	0.00%
60928-100	Video Editing	29	2075	11	2557	7	63.64%	2	18.18%	2	18.18%
55634-000	Video Equipment	7	3138	5	3145	4	80.00%	1	20.00%	0	0.00%
50706-000	Video Equipment - Sales & Rentals	6	3246	3	3529	0	0.00%	3	100.00%	0	0.00%
60924-000	Video Equipment - Service & Repair	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
80770-000	Video Equipment - Supplies & Parts	20	2343	3	3529	0	0.00%	3	100.00%	0	0.00%
80771-000	Video Equipment - Wholesale & Manufacturers	13	2676	31	1777	31	100.00%	0	0.00%	0	0.00%
60927-100	Video Game Manufacturers	13	2676	19	2116	8	42.11%	11	57.89%	0	0.00%
50708-100	Video Game Parts	4	3533	2	3803	0	0.00%	0	0.00%	2	100.00%
50707-000	Video Games - Dealers	363	600	901	217	751	83.35%	144	15.98%	6	0.67%
60925-000	Video Games - Rent & Lease	11	2805	12	2481	3	25.00%	8	66.67%	1	8.33%
60926-000	Video Games - Service & Repair	95	1268	114	922	72	63.16%	38	33.33%	4	3.51%
50708-000	Video Games - Supplies & Parts	79	1365	115	916	63	54.78%	49	42.61%	3	2.61%
60927-000	Video Games - Wholesale & Manufacturers	2,767	133	20,701	8	20,654	99.77%	28	0.14%	19	0.09%
65474-000	Video Gaming Establishments	22	2286	39	1611	23	58.97%	13	33.33%	3	7.69%
60928-000	Video Production Services	158	996	63	1262	23	36.51%	38	60.32%	2	3.17%
60736-100	Video Recording	14	2636	2	3803	0	0.00%	2	100.00%	0	0.00%
60929-000	Video Tape Duplication Service	1	4228	4	3314	0	0.00%	3	75.00%	1	25.00%
50709-000	Video Tapes & Discs - Dealers	15	2572	15	2309	7	46.67%	8	53.33%	0	0.00%
60931-000	Video Tapes & Discs - Wholesale & Manufacturers	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
60930-000	Video Tapes & Discs Sales & Rentals	48	1728	121	893	39	32.23%	82	67.77%	0	0.00%
70642-000	Videoconferencing Services	23	2256	75	1144	2	2.67%	73	97.33%	0	0.00%
85308-000	Videographers	31	2030	34	1709	10	29.41%	22	64.71%	2	5.88%
85308-100	Videographers - Wedding	10	2882	16	2259	2	12.50%	14	87.50%	0	0.00%
60929-100	Videotape, CD, & DVD Duplication & Transfer Services	33	1976	61	1285	57	93.44%	4	6.56%	0	0.00%
50506-010	Vinyl Crafts	14	2636	12	2481	1	8.33%	11	91.67%	0	0.00%
10099-700	Vinyl Decking	11	2805	3	3529	3	100.00%	0	0.00%	0	0.00%
50710-000	Vinyl Repair	8	3033	6	3008	2	33.33%	4	66.67%	0	0.00%
50711-000	Violins	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
60328-400	Virtual Assistant	72	1445	6	3008	4	66.67%	2	33.33%	0	0.00%

US and Canada BBB 2024 Statistics

73200-000	Virtual Currency	71	1456	185	689	33	17.84%	136	73.51%	16	8.65%
60235-500	Virtual Mailbox	1	4228	8	2786	5	62.50%	3	37.50%	0	0.00%
60235-600	Virtual Office	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
60927-050	Virtual Reality Arcade	1	4228	2	3803	0	0.00%	2	100.00%	0	0.00%
75630-000	Virtual Tours	61	1542	36	1665	0	0.00%	36	100.00%	0	0.00%
30734-000	Visual Control Systems	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
85500-000	Visual Impairment Products & Services	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
50712-000	Vitamins & Food Supplements	10,320	31	3,864	64	2,598	67.24%	1,196	30.95%	70	1.81%
60783-100	Vocational School	215	835	97	1005	64	65.98%	31	31.96%	2	2.06%
86200-000	Voice Mail Services	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
75621-000	VOIP (Voice Over Internet Protocol) Sales & Service	103	1222	86	1066	83	96.51%	3	3.49%	0	0.00%
88400-000	Volleyball Club	1	4228	5	3145	3	60.00%	2	40.00%	0	0.00%
30735-000	Voting Equipment	5	3387	1	4187	0	0.00%	1	100.00%	0	0.00%
76100-000	Wait Staff	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
10099-200	Walkway Design	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
81700-000	Wall & Ceiling Texturing	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
50069-101	Wall Bed Manufacturer	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
50069-100	Wall Bed Sales	1	4228	3	3529	0	0.00%	3	100.00%	0	0.00%
50713-000	Wall Coatings	16	2516	2	3803	1	50.00%	1	50.00%	0	0.00%
50310-220	Wall Décor	3	3702	11	2557	1	9.09%	3	27.27%	7	63.64%
80772-000	Wallboard & Plasterboard	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
10166-100	Wallpaper Hangers	7	3138	1	4187	0	0.00%	1	100.00%	0	0.00%
10166-000	Wallpaper Removing	3	3702	1	4187	1	100.00%	0	0.00%	0	0.00%
80773-000	Wallpapers & Wall coverings - Wholesale & Manufacturing	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50714-000	Wallpapers & Wallcoverings - Retail	45	1769	10	2635	4	40.00%	6	60.00%	0	0.00%
70643-000	Warehouses - Cold Storage	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
70644-000	Warehouses - Merchandise	53	1650	57	1334	13	22.81%	44	77.19%	0	0.00%
80816-000	Warehousing Services	74	1423	52	1386	30	57.69%	21	40.38%	1	1.92%
44132-000	Warranty Plans	1,443	234	768	261	713	92.84%	53	6.90%	2	0.26%
30737-000	Washing Machines & Dryers - Coin Metered	63	1522	109	949	96	88.07%	12	11.01%	1	0.92%
50716-000	Washing Machines & Dryers - Dealers	6	3246	7	2887	4	57.14%	3	42.86%	0	0.00%
60934-000	Washing Machines & Dryers - Rent & Lease	2	3937	1	4187	1	100.00%	0	0.00%	0	0.00%
60935-000	Washing Machines & Dryers - Service & Repair	10	2882	44	1525	43	97.73%	1	2.27%	0	0.00%
60936-000	Washing Machines & Dryers - Supplies & Parts	25	2184	16	2259	6	37.50%	10	62.50%	0	0.00%
30738-000	Washing Machines & Dryers - Wholesale & Manufacturers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
80774-000	Waste Containers	38	1891	16	2259	9	56.25%	7	43.75%	0	0.00%
70592-010	Waste Management	761	363	1,186	178	897	75.63%	281	23.69%	8	0.67%
70645-000	Waste Reduction, Recycle Service - Industrial	61	1542	89	1054	54	60.67%	35	39.33%	0	0.00%
50718-000	Watch Bands	32	1999	33	1730	15	45.45%	18	54.55%	0	0.00%
80777-100	Watch Manufacturers	22	2286	91	1038	79	86.81%	12	13.19%	0	0.00%
50719-000	Watches - Dealers	1,592	214	440	397	296	67.27%	138	31.36%	6	1.36%
60937-000	Watches - Service & Repair	190	886	213	632	142	66.67%	62	29.11%	9	4.23%
80777-000	Watches - Wholesale & Manufacturers	57	1598	81	1103	63	77.78%	18	22.22%	0	0.00%
80778-000	Watchmakers Equipment & Supplies	15	2572	1	4187	1	100.00%	0	0.00%	0	0.00%
70650-000	Water - Bottled & Bulk	19	2395	25	1934	18	72.00%	7	28.00%	0	0.00%
82000-000	Water & Sewer Line Protection	2,049	180	775	257	774	99.87%	1	0.13%	0	0.00%
60938-000	Water Analysis	78	1374	19	2116	11	57.89%	8	42.11%	0	0.00%
70646-000	Water Companies - Bottled, Bulk	309	667	500	364	469	93.80%	30	6.00%	1	0.20%
70647-000	Water Companies - Utility	461	511	962	201	774	80.46%	180	18.71%	8	0.83%
30781-000	Water Conservation	5	3387	4	3314	1	25.00%	3	75.00%	0	0.00%
30741-100	Water Cooler Supplies	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
30740-000	Water Coolers	16	2516	29	1820	14	48.28%	15	51.72%	0	0.00%
30740-100	Water Coolers - Bottle less	5	3387	17	2220	4	23.53%	13	76.47%	0	0.00%
30741-000	Water Coolers - Equipment & Supplies	7	3138	4	3314	3	75.00%	1	25.00%	0	0.00%
60367-101	Water Damage Restoration	966	306	230	611	184	80.00%	43	18.70%	3	1.30%
80779-000	Water Filtration & Purification Equipment	2,969	118	555	334	422	76.04%	129	23.24%	4	0.72%
50279-100	Water Gardens Fountains & Ponds	10	2882	2	3803	1	50.00%	1	50.00%	0	0.00%
50720-100	Water Heater - Tankless	49	1716	18	2163	16	88.89%	2	11.11%	0	0.00%

US and Canada BBB 2024 Statistics

80781-010	Water Heater Installation	44	1785	8	2786	4	50.00%	4	50.00%	0	0.00%
80781-020	Water Heater Rental	14	2636	38	1630	26	68.42%	12	31.58%	0	0.00%
50720-000	Water Heaters - Dealers	604	425	871	224	863	99.08%	8	0.92%	0	0.00%
80780-000	Water Heaters - Parts & Supplies	3	3702	3	3529	2	66.67%	1	33.33%	0	0.00%
10167-000	Water Heaters - Repairing	21	2317	7	2887	4	57.14%	3	42.86%	0	0.00%
80781-000	Water Heaters - Wholesale & Manufacturers	51	1686	132	852	110	83.33%	22	16.67%	0	0.00%
30338-100	Water Leak Detection	15	2572	3	3529	1	33.33%	2	66.67%	0	0.00%
10125-020	Water Leak Repair	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
10168-000	Water Main Contractors	3	3702	13	2411	9	69.23%	4	30.77%	0	0.00%
60367-200	Water Mitigation	210	846	30	1796	23	76.67%	7	23.33%	0	0.00%
60939-000	Water Pollution Control	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
60527-400	Water Remediation	81	1349	7	2887	5	71.43%	2	28.57%	0	0.00%
44133-000	Water Service	32	1999	56	1341	36	64.29%	20	35.71%	0	0.00%
50721-000	Water Skiing Equipment & Supplies	2	3937	2	3803	2	100.00%	0	0.00%	0	0.00%
50722-010	Water Softener Installation and Repair	659	403	47	1469	34	72.34%	13	27.66%	0	0.00%
50722-000	Water Softening & Conditioning Equipment Service & Supplies	559	450	244	581	189	77.46%	49	20.08%	6	2.46%
50721-010	Water Sports	8	3033	18	2163	4	22.22%	14	77.78%	0	0.00%
70648-000	Water Supply Systems	30	2056	45	1509	16	35.56%	24	53.33%	5	11.11%
70649-000	Water Taxi Service	6	3246	4	3314	2	50.00%	2	50.00%	0	0.00%
50723-010	Water Testing	7	3138	8	2786	3	37.50%	5	62.50%	0	0.00%
50723-000	Water Treatment Equipment, Service & Supplies	734	372	381	428	322	84.51%	55	14.44%	4	1.05%
10169-000	Water Well Drilling & Service	175	929	66	1227	46	69.70%	20	30.30%	0	0.00%
80782-000	Water Well Drilling Equipment & Supplies	5	3387	3	3529	3	100.00%	0	0.00%	0	0.00%
10169-010	Water Well Service	24	2214	6	3008	3	50.00%	3	50.00%	0	0.00%
10169-200	Water Wells - Inspection	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
10169-100	Water Wells - Pumps Sales & Service	24	2214	10	2635	5	50.00%	5	50.00%	0	0.00%
10170-000	Water Works Contractors	9	2948	5	3145	2	40.00%	3	60.00%	0	0.00%
80783-000	Water Works Equipment & Supplies	6	3246	10	2635	9	90.00%	1	10.00%	0	0.00%
70800-000	Water/Pool Heating - Solar	30	2056	3	3529	3	100.00%	0	0.00%	0	0.00%
50724-000	Waterbeds - Dealers	0	4751	2	3803	0	0.00%	2	100.00%	0	0.00%
50726-000	Waterbeds - Supplies & Parts	3	3702	3	3529	0	0.00%	2	66.67%	1	33.33%
80784-000	Waterbeds - Wholesale & Manufacturers	1	4228	3	3529	2	66.67%	1	33.33%	0	0.00%
30050-110	Watercraft Sales	5	3387	9	2705	1	11.11%	8	88.89%	0	0.00%
10171-000	Waterproofing Contractors	3,742	91	243	584	183	75.31%	51	20.99%	9	3.70%
30742-000	Waterproofing Materials	4	3533	4	3314	4	100.00%	0	0.00%	0	0.00%
60037-100	Waterslide	1	4228	1	4187	0	0.00%	1	100.00%	0	0.00%
50727-000	Wax	5	3387	25	1934	9	36.00%	16	64.00%	0	0.00%
20013-300	Wealth Management	78	1374	7	2887	1	14.29%	5	71.43%	1	14.29%
60942-000	Weather Forecast Service	8	3033	5	3145	5	100.00%	0	0.00%	0	0.00%
30743-000	Weather Instruments	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
50728-000	Weather Vanes	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
10172-000	Weatherization	5	3387	4	3314	1	25.00%	3	75.00%	0	0.00%
70642-100	Web Conferencing	2	3937	4	3314	0	0.00%	4	100.00%	0	0.00%
60980-000	Web Design	1,448	233	645	295	270	41.86%	312	48.37%	63	9.77%
21255-000	Web Designer	14	2636	7	2887	5	71.43%	2	28.57%	0	0.00%
30744-000	Webbing	3	3702	7	2887	1	14.29%	6	85.71%	0	0.00%
65473-100	Website Maintenance	138	1067	52	1386	5	9.62%	43	82.69%	4	7.69%
50730-100	Wedding Cakes	10	2882	10	2635	3	30.00%	7	70.00%	0	0.00%
60944-100	Wedding Ceremonies	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
60944-000	Wedding Chapels & Ceremonies	13	2676	14	2361	7	50.00%	7	50.00%	0	0.00%
60945-000	Wedding Consultants	135	1076	112	936	57	50.89%	53	47.32%	2	1.79%
60944-110	Wedding Flowers	7	3138	10	2635	4	40.00%	6	60.00%	0	0.00%
60945-010	Wedding Officiant	8	3033	4	3314	0	0.00%	4	100.00%	0	0.00%
50730-010	Wedding Services	24	2214	25	1934	11	44.00%	14	56.00%	0	0.00%
50730-000	Wedding Supplies & Services	116	1163	194	664	124	63.92%	53	27.32%	17	8.76%
60944-010	Wedding Venue	77	1390	48	1446	23	47.92%	25	52.08%	0	0.00%
80785-000	Weed Control Equipment & Supplies	2	3937	1	4187	0	0.00%	1	100.00%	0	0.00%
00223-000	Weed Control Service	134	1083	65	1243	58	89.23%	7	10.77%	0	0.00%

US and Canada BBB 2024 Statistics

60946-000	Weight Control Services	2,472	148	2,363	103	1,817	76.89%	522	22.09%	24	1.02%
60947-000	Welcome ServiceFor Newcomers	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
60948-000	Welding	171	944	73	1163	25	34.25%	47	64.38%	1	1.37%
80786-100	Welding Equipment	2	3937	4	3314	1	25.00%	3	75.00%	0	0.00%
60950-000	Welding Equipment - Repair	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80786-000	Welding Equipment & Supplies	13	2676	13	2411	12	92.31%	1	7.69%	0	0.00%
60950-100	Welding School	0	4751	3	3529	3	100.00%	0	0.00%	0	0.00%
50731-000	Western Apparel	18	2443	28	1847	10	35.71%	18	64.29%	0	0.00%
80788-000	Wheel Align, Frame & Axle Service Equipment & Supplies	3	3702	1	4187	0	0.00%	1	100.00%	0	0.00%
60951-000	Wheel Alignment, Frame & Axle Service - Auto	16	2516	16	2259	6	37.50%	10	62.50%	0	0.00%
10173-000	Wheel Chair Lifts & Ramps	53	1650	18	2163	15	83.33%	3	16.67%	0	0.00%
60952-000	Wheel Chairs	173	935	133	848	105	78.95%	28	21.05%	0	0.00%
80789-100	Wheel Repair	3	3702	6	3008	0	0.00%	6	100.00%	0	0.00%
55750-000	Wheelchair & Disability Transportation	462	509	304	500	264	86.84%	39	12.83%	1	0.33%
50751-020	Wheelchair Accessible Vehicles	28	2095	31	1777	27	87.10%	4	12.90%	0	0.00%
10173-100	Wheelchair Lift	20	2343	5	3145	1	20.00%	4	80.00%	0	0.00%
80789-000	Wheels	342	624	201	651	143	71.14%	53	26.37%	5	2.49%
50732-000	Whirlpool Bath Equipment & Supplies	64	1512	10	2635	9	90.00%	1	10.00%	0	0.00%
30262-200	Whole house generators	32	1999	11	2557	4	36.36%	6	54.55%	1	9.09%
80077-100	Wholesale Beds	4	3533	4	3314	4	100.00%	0	0.00%	0	0.00%
80044-100	Wholesale Car Radios	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
80209-100	Wholesale Cosmetics	7	3138	5	3145	1	20.00%	4	80.00%	0	0.00%
30179-100	Wholesale Electric Motors	0	4751	2	3803	1	50.00%	1	50.00%	0	0.00%
80281-100	Wholesale Fabric	0	4751	3	3529	2	66.67%	1	33.33%	0	0.00%
80351-100	Wholesale Golf Equipment	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80437-100	Wholesale Linens	1	4228	1	4187	1	100.00%	0	0.00%	0	0.00%
80446-100	Wholesale Locks	11	2805	2	3803	0	0.00%	2	100.00%	0	0.00%
80681-100	Wholesale Sportswear	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
80781-100	Wholesale Water Heaters	6	3246	9	2705	9	100.00%	0	0.00%	0	0.00%
30785-000	Wholesalers & Distributors	291	701	182	695	69	37.91%	109	59.89%	4	2.20%
80364-150	Wigs & Hairpieces	830	344	490	368	184	37.55%	296	60.41%	10	2.04%
50627-010	Wilderness Survival Training	4	3533	5	3145	0	0.00%	5	100.00%	0	0.00%
70517-200	Wildlife Removal	109	1194	30	1796	13	43.33%	16	53.33%	1	3.33%
60075-164	Will Attorney	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
50734-000	Winches	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30745-000	Wind Energy Systems	9	2948	1	4187	0	0.00%	1	100.00%	0	0.00%
80791-000	Windmills	3	3702	0	4715	0	0.00%	0	0.00%	0	0.00%
50221-210	Window and Door Sales	54	1636	35	1688	15	42.86%	15	42.86%	5	14.29%
60954-000	Window Cleaning	1,104	286	74	1155	42	56.76%	31	41.89%	1	1.35%
30746-000	Window Cleaning Equipment & Supplies	0	4751	1	4187	0	0.00%	0	0.00%	1	100.00%
72000-000	Window Coverings	526	467	249	573	210	84.34%	33	13.25%	6	2.41%
50737-110	Window Covers	33	1976	3	3529	0	0.00%	3	100.00%	0	0.00%
60837-010	Window Manufacturers	18	2443	13	2411	8	61.54%	5	38.46%	0	0.00%
10178-100	Window Service	6	3246	9	2705	2	22.22%	7	77.78%	0	0.00%
50735-000	Window Shades	200	862	65	1243	47	72.31%	18	27.69%	0	0.00%
50736-000	Window Shades - Equipment & Supplies	8	3033	2	3803	1	50.00%	1	50.00%	0	0.00%
60404-020	Window Tinting	36	1919	42	1560	15	35.71%	26	61.90%	1	2.38%
10066-100	Window Tinting & Coating - Commercial	12	2732	6	3008	2	33.33%	4	66.67%	0	0.00%
10066-001	Window Tinting & Coating - Residential	9	2948	3	3529	1	33.33%	2	66.67%	0	0.00%
50737-000	Windows	4,914	64	1,521	150	1,362	89.55%	131	8.61%	28	1.84%
50737-400	Windows - Egress	15	2572	3	3529	2	66.67%	1	33.33%	0	0.00%
10178-000	Windows - Installation & Service	7,964	40	1,024	193	919	89.75%	95	9.28%	10	0.98%
60956-000	Windows - Repairing	84	1331	41	1578	16	39.02%	25	60.98%	0	0.00%
50737-300	Windows - Vinyl	33	1976	10	2635	3	30.00%	7	70.00%	0	0.00%
50737-100	Windows - Wells & Covers	69	1471	5	3145	3	60.00%	2	40.00%	0	0.00%
50620-100	Windows & Doors - Installation & Service	1,524	222	478	375	322	67.36%	108	22.59%	48	10.04%
60990-010	Windshield Replacement	59	1570	36	1665	22	61.11%	14	38.89%	0	0.00%
50738-000	Windshield Wipers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%

US and Canada BBB 2024 Statistics

72200-000	Wine Bar	21	2317	19	2116	2	10.53%	16	84.21%	1	5.26%
80792-000	Wine Brokers	5	3387	11	2557	1	9.09%	10	90.91%	0	0.00%
30747-100	Wine Cellars	6	3246	4	3314	2	50.00%	2	50.00%	0	0.00%
30747-000	Wine Storage Equipment	2	3937	2	3803	0	0.00%	2	100.00%	0	0.00%
75630-010	Wine Tours	0	4751	3	3529	1	33.33%	2	66.67%	0	0.00%
30748-000	Winemaking Equipment & Supplies	6	3246	13	2411	5	38.46%	8	61.54%	0	0.00%
30749-000	Wineries	45	1769	63	1262	24	38.10%	39	61.90%	0	0.00%
50739-000	Wines - Retail	153	1014	138	827	67	48.55%	71	51.45%	0	0.00%
80793-000	Wines - Wholesale	45	1769	21	2039	16	76.19%	5	23.81%	0	0.00%
60957-000	Wiping Cloths	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
80794-000	Wire & Cable - Electric	32	1999	5	3145	1	20.00%	4	80.00%	0	0.00%
30750-000	Wire & Cable - Non-Electric	1	4228	3	3529	1	33.33%	1	33.33%	1	33.33%
80795-000	Wire Harnesses - Electrical	15	2572	1	4187	0	0.00%	1	100.00%	0	0.00%
30752-000	Wire Products	22	2286	5	3145	2	40.00%	3	60.00%	0	0.00%
30753-000	Wire Rope	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
80795-100	Wireless	714	377	377	430	341	90.45%	35	9.28%	1	0.27%
50740-000	Womens Apparel - Retail	1,358	244	1,858	127	1,179	63.46%	512	27.56%	167	8.99%
80798-000	Womens Apparel - Wholesale & Manufacturers	269	731	115	916	25	21.74%	89	77.39%	1	0.87%
30755-000	Wood Carving	6	3246	6	3008	2	33.33%	4	66.67%	0	0.00%
30756-000	Wood Finishing	25	2184	17	2220	6	35.29%	11	64.71%	0	0.00%
50741-000	Wood Preservatives	1	4228	0	4715	0	0.00%	0	0.00%	0	0.00%
30757-000	Wood Preserving	15	2572	0	4715	0	0.00%	0	0.00%	0	0.00%
30760-100	Wood Products - Sawdust & Shavings	59	1570	58	1321	19	32.76%	36	62.07%	3	5.17%
10061-200	Wood Rot Repair	5	3387	0	4715	0	0.00%	0	0.00%	0	0.00%
30582-100	Wood Shavings	54	1636	9	2705	9	100.00%	0	0.00%	0	0.00%
30758-000	Wood Technologists	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
30760-000	Woodworking	155	1007	95	1017	19	20.00%	74	77.89%	2	2.11%
80799-000	Woodworking Equipment & Supplies	10	2882	13	2411	5	38.46%	8	61.54%	0	0.00%
80799-100	Woodworking Supplies	2	3937	4	3314	3	75.00%	1	25.00%	0	0.00%
50666-100	Woodworking Tools - Retail	8	3033	13	2411	10	76.92%	3	23.08%	0	0.00%
80800-000	Wool	6	3246	12	2481	12	100.00%	0	0.00%	0	0.00%
80801-000	Woolen Goods - Wholesale & Manufacturers	2	3937	0	4715	0	0.00%	0	0.00%	0	0.00%
60960-000	Word Processing Service	7	3138	63	1262	7	11.11%	56	88.89%	0	0.00%
50743-000	Work Clothes - Retail	32	1999	33	1730	11	33.33%	22	66.67%	0	0.00%
90019-000	Work-At-Home Companies	52	1666	55	1350	10	18.18%	38	69.09%	7	12.73%
44125-100	Wrestling	0	4751	1	4187	1	100.00%	0	0.00%	0	0.00%
87200-000	Writer	247	771	107	958	12	11.21%	74	69.16%	21	19.63%
60961-100	Writer - Freelance	24	2214	2	3803	1	50.00%	1	50.00%	0	0.00%
60961-000	Writers - Business	54	1636	9	2705	3	33.33%	6	66.67%	0	0.00%
55595-000	X-Ray	6	3246	11	2557	9	81.82%	2	18.18%	0	0.00%
30761-000	X-Ray Apparatus & Supplies	0	4751	1	4187	0	0.00%	1	100.00%	0	0.00%
60999-000	X-Ray Duplicating Services	3	3702	2	3803	0	0.00%	2	100.00%	0	0.00%
60962-000	X-Ray Labs - Industrial	6	3246	20	2077	15	75.00%	5	25.00%	0	0.00%
60963-000	X-Ray Labs - Medical & Dental	20	2343	36	1665	19	52.78%	17	47.22%	0	0.00%
30762-000	X-Ray Protection	1	4228	3	3529	1	33.33%	2	66.67%	0	0.00%
60964-000	Yacht Brokers	73	1435	20	2077	17	85.00%	3	15.00%	0	0.00%
61000-000	Yacht Charter Broker	8	3033	2	3803	1	50.00%	1	50.00%	0	0.00%
50744-000	Yarn - Retail	5	3387	13	2411	4	30.77%	7	53.85%	2	15.38%
80803-000	Yarn - Wholesale & Manufacturers	1	4228	2	3803	1	50.00%	1	50.00%	0	0.00%
60023-000	Yellow Page Advertising	19	2395	24	1963	17	70.83%	7	29.17%	0	0.00%
60965-300	Yoga Classes	23	2256	75	1144	33	44.00%	41	54.67%	1	1.33%
60965-000	Yoga Instruction	37	1903	45	1509	28	62.22%	16	35.56%	1	2.22%
60965-200	Yoga Studio	33	1976	58	1321	28	48.28%	29	50.00%	1	1.72%
60965-100	Yoga Supplies	12	2732	15	2309	9	60.00%	6	40.00%	0	0.00%
50745-000	Yogurt	4	3533	6	3008	2	33.33%	4	66.67%	0	0.00%
60966-000	Youth Organizations & Centers	24	2214	22	2017	13	59.09%	9	40.91%	0	0.00%
60604-100	Youth Transportation Services	5	3387	3	3529	2	66.67%	1	33.33%	0	0.00%
60968-000	Zoological Gardens	0	4751	2	3803	0	0.00%	1	50.00%	1	50.00%

US and Canada BBB 2024 Statistics

60969-000	Zoos	8	3033	9	2705	5	55.56%	4	44.44%	0	0.00%
-----------	------	---	------	---	------	---	--------	---	--------	---	-------