

# Protect Yourself from Scams

**Reach out to someone you trust.** Scammers try to isolate their victims. Don't hesitate to contact a friend, loved one, or organization you trust for advice. A second opinion can greatly reduce your risk. Call your local Better Business Bureau® at 775-322-0657.

**Always be cautious about urgent unsolicited messages,** whether it's by phone, text, email, or another means of contact.

**Resist the urge to act immediately,** no matter how dramatic the story is or how threatening or intimidating the caller sounds.

**Guard your personal information** (Social Security number, Medicare number, account numbers/passwords, etc.). Never share it with a stranger on the phone, in an email, or on social media.

**Never send money** (in any form) to someone you have never met face-to-face.

**Use extreme caution** when dealing with anyone you've met online.

**Never allow remote access** to your computer if somebody offers tech support.

If you've spotted a scam, whether or not you have lost money, report it at **BBB.org/ScamTracker** or call your local BBB® at 775-322-0657



# Be Prepared Against Scams, Especially After Losing a Loved One



## Staying Safe After Loss Guidebook

Surviving family members are frequently targeted by scammers. This guidebook will help you stay safe.

Visit **BBB.org/Reno** to access the guidebook, scam prevention videos, and a sharable copy of this tip sheet.



This tip sheet was created through the Community Foundation of Northern Nevada's Preventing Financial Scams Initiative. The Preventing Financial Scams Initiative was established in 2019 to educate our community and help prevent cases of financial abuse and is now led by the Better Business Bureau Serving Northern Nevada and Utah. For more information, please visit **NevadaFund.org**.