

REBUILD WITH TRUST

Disaster Preparation & Recovery Guide



Better Business Bureau serving Ashland, Medina,
Portage, Richland, Summit & Wayne Counties



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Rebuild with Trust



Disasters—whether natural or accidental—can greatly impact not only physical landscapes but also the delicate fabric of community trust.

While uncertainty may follow disaster, leaving both consumers and businesses struggling to navigate a changed reality, so too can resilience, hope and a renewed sense of community.

Recognizing the critical need to restore confidence and guide recovery efforts, Better Business Bureau (BBB) Akron has developed **“Rebuild with Trust”**. This publication serves as a vital roadmap, offering clear, actionable strategies to rebuild infrastructure and the essential trust that underpins every healthy marketplace.

BBB has built its reputation on principles of integrity, transparency and accountability. These values become even more indispensable when disaster strikes, as the normal channels of communication and business practices are disrupted.

In such vulnerable moments, misinformation can easily take hold, eroding public confidence and destabilizing the economic recovery process. By addressing these challenges head-on, BBB sought to equip community leaders, business owners and consumers with practical guidance that reinforces ethical practices and supports resilient recovery efforts.

This booklet emphasizes that restoring trust requires more than repairing physical damage—it demands a renewed commitment to ethical decision-making and open communication.

One significant reason for the booklet is collaboration. Rebuilding after a disaster is not the responsibility of a single entity; it requires coordinated efforts among businesses, government agencies and community organizations.

BBB understands that when these groups work together with a shared commitment to trust, recovery can proceed more smoothly and sustainably.

This guide serves as a common reference point—a tool that promotes a unified approach to rebuilding communities scarred by disaster.

Together, we can rebuild stronger than ever—with trust as our foundation.

In Trust,

Shannon Sieferth
President & CEO
Better Business Bureau Akron

Advice for Disaster Survivors

Contact your insurance adjuster immediately. Not only does this get the ball rolling on the claims process, but you might be eligible for loss-of-use benefits which means you could be reimbursed for hotel costs, food and other living expenses while your house is uninhabitable.

Be sure to document all conversations with your insurance company or their adjuster and get any promises for reimbursements in writing. It's also helpful to hold on to all receipts.

Start seeking out current replacement costs for items you'll be including in your claim rather than depending solely on historical costs.

Document the damage to your property and possessions thoroughly. Take pictures or video, if possible.

Go from room to room or document all debris piles and create a detailed account of your belongings and losses.

Make any minor repairs you can do safely to minimize further damage to your home. You could be found liable for damage that occurs after a storm has passed, so make temporary repairs such as boarding up broken windows, removing wet drywall and carpet to prevent mold and putting up a tarp over a leaky roof.

Beware of fly-by-night contractors who may try to offer these services for exorbitant fees. Be sure to get quotes in writing in advance or seek out volunteer groups in your area that may be offering assistance for free.

If your home is unlivable, contact your utility company to turn off your water and gas or electric services.

Do not make any permanent repairs until you get approval from your insurance company. Make sure you understand how your homeowner's insurance company will reimburse your repair costs.

Before spending money, call your insurance company first to make sure all necessary procedures are followed according to your policy.

Beware of contractors who claim to be insurance claim specialists and may ask you to sign an agreement to allow them to contact your insurance company and seek approval of repairs for you.



Tips for homeowners who find themselves repairing or rebuilding their home from storm damage.

Many unscrupulous businesses have tricked consumers into signing a work estimate without reading the fine print, which commits you to automatically contract with their business if your insurance claim is approved.

Check to make sure any contractors you are considering hiring are properly licensed and have up-to-date workers compensation and liability insurance.

Check out their Business Profile on BBB.org and make sure they are approved by your insurance company before entering an agreement. Ask to see proof of their licensing and current certificate of insurance.

Be aware that if you hire an uninsured and unlicensed contractor and a serious injury were to occur to the contractor, you, as the person that hired them, could potentially be liable for paying the workers compensation benefits. This could turn a simple \$1,000 repair into a bill for tens of thousands more.

In addition, a neighboring property or a pedestrian that is negligently harmed by an unlicensed contractor can become a liability to the person that hired the contractor.

Do not hand over an insurance check to a contractor for repairs prior to work being started.

A good rule of thumb is to never give more than 1/3 of the job price up front and make sure that your insurance company has approved all repairs before your final payment is given to the business.

Disaster victims should never feel pressured to make a decision by an unknown contractor.



Be Aware and Be Prepared



Watch out for traveling contractors

BBB warns property owners affected by disasters, to beware of “travelers”—out-of-town contractors soliciting your business. They may use high pressure sales tactics, require full payment upfront or require you to get the necessary permits. Although not all “travelers” are scammers, they may lack the proper licensing for your area, offer quick fixes or make big promises they can’t deliver.

After determining what your insurance provides and what local and state disaster assistance is available, BBB offers the following tips to help you recover from a natural disaster:

Do your research. Find businesses in your area you can trust at BBB.org. BBB has Business Reviews on thousands of contractors. Check your state’s government agency responsible for registering and/or licensing contractors.

Resist high-pressure sales. Some traveling contractors use tactics such as the “good deal” you’ll get only if you hire the contractor on the spot. Be pro-active in selecting a contractor and not re-active to sales calls or door-to-door pitches.

Be especially careful of door-to-door contractors. Many municipalities require a solicitation permit if sales people go door-to-door.

Ask for identification. Check their vehicle for a business name, phone number, and license plates for your state.



Conduct at least three interviews. Allow a full hour for each interview. Make absolutely certain that the company has a physical location in your area and you know where the company is headquartered.

Get quotes in writing. Don’t accept estimates over the phone and be wary of very low estimates, which could set up a “bait and switch” tactic.

Search potential scams on BBB Scam Tracker™ at BBB.org/scamtracker

Tips to avoid common pitfalls, scams and unethical business practices in the aftermath of a disaster.

Know your rights and responsibilities.

Check to make sure any contractors you are considering hiring are properly licensed and have up-to-date workers compensation and liability insurance that covers falls and injuries to their contractors on your property.

Be aware that if you hire an uninsured and unlicensed contractor and a serious injury were to occur to the contractor, you, as the person that hired them, could potentially be liable for paying the contractors' compensation benefits.

Don't pay for the job in advance.

Be wary of any contractor who demands full payment upfront. Insist that payments be made to the company, not an individual and pay by credit card, if possible; you may have additional protection if there's a problem.

Get a written contract. Make sure it specifies the price, the work to be done and who will do it, the amount of liability insurance coverage maintained by the contractor and a time frame.

Require a copy of their current certificate of insurance and verify it's in effect.

Watch out for contractors who ask homeowners to sign an "estimate" that is actually a contract. This is a deceptive way to get the consumer to hire a company without realizing it.



Be wary regarding places you can't see.

While most contractors abide by the law, be careful allowing someone you do not know to inspect your property. An unethical contractor may actually create damage to get hired. The same goes for attics, crawl spaces, ducts, and other places you cannot easily access or see for yourself.

Better Business Bureau recommends these additional tips for finding a reputable contractor:

- Ask trusted friends and family for their recommendations.
- Ask them for references.
- Review their previous work.
- Check them out on BBB.org.

Be Aware and Be Prepared

continued



Insurance Claim Tips

If you have been scammed by a fraudulent contractor, besides lost money, you face the possibility of insurance claim denial or accusations of insurance fraud.

If your insurance policy has been lost or destroyed or if you are confused about the policy benefits or exclusions, contact your insurance company to find out what coverages you have and request a copy of the policy.

BBB offers the following tips when dealing with insurance after a disaster strikes:

- Contact your insurance company immediately.
- Beware of contractors who claim to be insurance claim specialists.
- Document the damage to your property and possessions thoroughly.
- Make any temporary repairs to limit further damage to your home or business.
- Do not make any permanent repairs until you get approval from your insurance company.
- Do not hand over an insurance check to a contractor for repairs prior to work being started.



Charitable Donation Requests

If you are looking to assist survivors of a disaster and their families, BBB offers the following tips to decide where to direct donations and **how survivors can find reliable charities for aid**:

Be cautious when giving online.

If you are seeking to make a donation to a charitable organization involved in relief efforts, go directly to the charity's website.

BBB Wise Giving Alliance - **Give.org** - evaluates charities using the 20 BBB Standards for Charity Accountability to help donors find trusted charities. It is free of charge to donors and charities.

Rely on expert opinion when it comes to evaluating a charity. Be careful when relying on third-party recommendations from bloggers or other websites, as they might not have fully researched the listed relief organizations.

Verify with your local and state agencies that the charity is registered and research them on BBB.org or Give.org.



You may qualify for additional assistance when insurance doesn't cover all of your losses. Check with the Federal Emergency Management Agency at [fema.gov](https://www.fema.gov) for more information.

Tips to avoid common pitfalls, scams and fraudulent charities in the aftermath of a disaster.

If a charity claims that %100 of donations will assist the victims, do your research to verify that assertion. For donations given to help the victims impacted by a specific disaster, some charities do give 100% of the collected funds to the relief effort.

Verify if the charity has an on-the-ground presence in the impacted areas. See if the charity's website clearly describes what they can do to address immediate needs.

Watch out for charities that don't already have staff in the affected areas as they may not be able to provide assistance quickly.

Verify if the charity is providing direct aid or has hired "middlemen" to solicit donations. Some organizations hire professional fundraisers and a large portion of the donations is used to pay the solicitor's salary.

BBB advises giving contributions directly to charities that have a presence in the region and not make a pledge to a telemarketer who claims to be collecting on behalf of a charity.

At a minimum, check out the ultimate recipients of these donations to ensure the organizations are equipped to effectively provide aid.

Gifts of clothing, food or other in-kind donations are not as manageable for relief workers as cash donations. In-kind drives for food and clothing, while well intentioned, may not necessarily be the quickest way to help those in need - unless the organization has the staff and infrastructure to be able to properly distribute such aid.

Ask the charity about their transportation and distribution plans, and find out what is their greatest need. Be wary of those who are not experienced in disaster relief assistance.



WARNING SIGNS OF A CHARITY SCAM

Avoid any charity or fundraiser that:

- refuses to provide written information about its identity and how the donation will be used.
- will not provide proof that a contribution is tax deductible.
- uses a name that closely resembles that of a better-known, reputable organization.
- asks for bank account or credit card information before you agree to contribute.
- uses high-pressure tactics to secure a donation.
- asks for donations in cash.

**FOOD BANK
POP-UP
PANTRY**



Akron-Canton Regional Foodbank

Food preparation & storage



The Akron-Canton Regional Foodbank supports disaster response efforts for its service area and food banks across the country.

During a power outage, keep refrigerators and freezers closed to avoid food spoilage. An unopened refrigerator keeps food cold for approximately 4 hours. An unopened full freezer will keep its temperature for 48 hours, 24 hours if half full.

Most foods are safe to eat well after the Use By or Best By date on the product. Download the Foodkeeper App or visit foodsafety.gov for information.

Water:

Have enough water available for drinking and cleaning to last several days. The general rule is: **one gallon per person per day.**

Food:

Ready-to-eat, non-perishable food items that do not need cooking are vital. Consider stocking easy-to-open, resealable containers. Without power, stoves, microwaves and electric can openers are unusable.

Recommended food supplies:

- Ready-to-Eat food items
- Canned fruit – pop tops
- Canned meat or packets – chicken, beef, tuna, salmon
- Raisins
- Nuts
- Crackers
- Water and other assorted drinks

For a list of food programs in the Foodbank's network, visit akroncantonfoodbank.org.

For resources beyond food, call 211.

This number is assigned by the Federal Communications Commission—it can be used to obtain referrals regarding housing assistance, food pantries and healthcare services.

Available 24/7, the service is free, and calls are confidential and can be anonymous.

Additional Supplies:

- Manual can opener
- Paper plates
- Plastic silverware
- Paper towels
- Food storage containers

Maintaining Your Food Supplies:

- Use a marker to write Foodkeeper dates on your food products.
- Eat and replace emergency food supplies as needed, so everything stays fresh.
- Store in a cool, dry place.
- Store boxed food in plastic containers with lids.

Akron Fire Department

Fire & kitchen safety



Kitchen Safety

- Unattended cooking is the main cause of kitchen fires.
- Keep young children 3 feet away from stoves and ovens.
- Maintain constant, adult supervision when teaching older children to cook.
- When cooking, roll up loose, long sleeves.
- Keep combustibles away from heat sources.
- Avoid burns and grease fires by keeping pot handles turned in.
- Have at least one multipurpose fire extinguisher accessible.

General Fire Safety

- Keep children away from matches, lighters, candles, and irons.
- Keep children 3 feet away from fireplaces and space heaters.
- If your clothes are on fire, **Stop, Drop, Cover Your Face and Roll.**
- Sleep with the bedroom door closed to keep fire and smoke out.
- Practice exit drills in the home (in case of an emergency, know at least 2 ways out).
- If there is smoke, crawl under it.
- Keep all pathways and exits clear.
- **If there is a fire, get out and stay out. Then call 911 from outside or a neighbor's house.**
- Teach children not to hide during a fire or emergency.

Contact Akron Fire Department:

Emergency:

911

Non-emergency:

330-375-2181

330-375-2101

These numbers are still answered by a call taker 24 hours a day, 365 days a year.

Burns

- Run cool water on burn for 3 to 5 minutes.
- Wrap burns in something clean and dry.
- Seek medical care

Smoke Detectors.

- Test smoke detectors monthly.
- Change batteries every 6 months.
- Replace detectors every 10 years.
- Have at least one detector on every level of your home.
- When an alarm sounds, go outside and stay outside.
- Call the Summit County smoke alarm hotline to get FREE detectors at **330-535-2030**.

Akron Police Department

Home safety preparation



Firearm Safety and Storage

- **Secure firearms** using gun locks. APD has a limited supply of free gun locks for Akron Citizens. Contact Community Relations at **330-375-2390**.
- **Utilize a safe or lock box**, keep firearms hidden and secure away from children.
- **Found firearms can be turned over to the Akron Police Department** by calling the non-emergency number.
- **Do not leave firearms in your vehicle.** Over 100 firearms are stolen in Akron every year. Most are taken from unlocked vehicles
- **Know your rights** to defend your property.

Prescription Drugs

- Secure your prescription drugs from theft.
- Unwanted prescription drugs can be disposed of in a drop box at the Akron Police Station.
- Found narcotics can be disposed of by calling the non-emergency police number.

Protect your Valuables

- **Secure your valuables** in a safe or lock box.
- **Record serial numbers**
- **Consider recording the contents of your home** in case of a fire or other disaster. This will help with future insurance claims.

Contact Akron Police Department:

Emergency:
911

Non-emergency:
330-375-2181

- **Secure your residence** and business in an emergency by boarding windows and doors.
- **Ensure deadbolts** and window locks are in good working order.
- **Keep alert** for suspicious activity around your property and your neighbors.
- **If you see something, say something.** Report looting by calling 911 and providing the dispatcher with suspect descriptions and location.

Vehicles

- **Pack extra** fuel, food, water, blankets, a flashlight, phone chargers, toiletries and extra clothes

Missing Persons

- You can report a missing person to the Akron Police Department at any time. **There is no waiting period.**

Overview of services

From small house fires to multi-state natural disasters, the American Red Cross goes wherever they're needed.

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

The American Red Cross:

- shelters, feeds and provides comfort to victims of disasters.
- supplies about 40% of the nation's blood.
- teaches skills that save lives; distributes international humanitarian aid.
- supports veterans, military members and their families.

Preparedness: Through community preparedness programs for youth and adults and free smoke alarm installation in conjunction with community partners, the Red Cross can help people prepare for emergencies and feel confident that they can keep themselves and their loved ones safe.

Response: The American Red Cross provides free disaster relief services after a home fire or other weather-related disaster, supporting community members whose homes are uninhabitable due to damage.

Recovery: After a disaster, compassionate volunteers work to

Contact your local Red Cross:

Serving Summit, Mahoning, Trumbull, Portage, Medina and Columbiana Counties

501 W Market St
Akron, OH 44303

1-800 RED CROSS
(1-800-733-2767)

www.redcross.org.

provide advice, advocacy, community resources, mental health support, spiritual care and health services to empower residents to recover from a disaster.

Blood Services: The Red Cross collects blood for patients in hospitals in Northern Ohio and across the country.

Training & Certification: The Red Cross teaches lifesaving skills such as CPR and first aid, babysitting, water safety and more.

Service to the Armed Forces: The Red Cross helps members of the military, veterans and their families prepare for, cope with, and respond to the challenges of military service.

Ohio Emergency Management Agency

Disaster action and evacuation plans



Would you know what to do if you had only 10 to 15 minutes to evacuate your home? Do you know where to meet your family members? Or know where to go if you had to evacuate from your neighborhood?

Your emergency plans should include plans of what to do if you have to evacuate.

Home Emergency Evacuation Plan

- **Draw your home's floor plan.** Make one drawing for each story of your home. Have at least two escape routes from each room.
- **Mark the locations of any escape ladders** or other special equipment.
- **Mark the locations of fire extinguishers**, smoke detectors, first aid kits and disaster supply kit(s).
- **Mark the locations of the shutoffs** for gas, electric and water.
- **For people with medical conditions or disabilities**, mark their location, as well as the location of any special equipment they will immediately need.
- **Plan places where your family will meet** - both within and outside of your immediate neighborhood.

Contact Ohio Emergency Management Agency:

2855 West Dublin-Granville Rd
Columbus, OH 43235

Learn more:

ready.ohio.gov

- **Keep a half tank of gas in your vehicle(s)** at all times, in case you need to evacuate.
- **Have maps for the following:** Closest evacuation centers, main and alternate routes for leaving the area or town in north, south, east and west directions.
- **Plan ahead for your pets.** Keep a phone list of pet-friendly hotels and animal shelters that are along your evacuation routes. Take your pets with you during evacuation. Only service animals are permitted at evacuation reception centers.
- **Check with neighbors** to see if they need assistance or a ride.



ReadyOhio
ready.ohio.gov

Ohio Special Response Team



What to do during and after a disaster

Federal Emergency Management Agency (FEMA) is not a first responder so rely on your local agencies as primary sources of accurate information.

Where to wait:

- **Shelter is in place whenever possible.** Remain at home if it is safe.
- Keep a charged radio in your emergency kit. It will provide updates on the storm or natural disaster and, if needed, instructions on where to go for alternative places to shelter, such as community centers, schools and places of worship.
- When in doubt, shelter in place.

What to wear:

- If weather permits, **wear lightweight clothing that can be easily and quickly dried.**
- In cold weather, avoid cotton and wear synthetics. Cotton doesn't dry quickly and can expose you to unnecessary damp/cold temperatures.
- **Dress in layers.**
- Store at least one wool blanket or a quality sleeping bag for each family member

Reporting an incident or disaster

- Alert rescue personnel to your location and conditions. Cell service may eventually fail during a major event.
- Consider having a basic walkie-talkie or inexpensive citizens band radio.

Food safety resources:

www.fsis.usda.gov/food-safety/safe-food-handling-and-preparation/emergency-preparedness

Disaster planning:

ema.ohio.gov/prepare-respond/emergency-preparedness/making-a-disaster-plan/preparedness-kits

Signal for help:

- **Flashlights are great for signaling help.** Store a quality LED flashlight for each family member and periodically check the charges on all devices and batteries.
- **Another signal option is a whistle.** Choose a loud whistle without the "ball," as this type can freeze and fail to function.

Plan ahead:

- **Help yourself and others** by preparing a stock of food and water.
- Store at least one gallon of water per family member per day.
- Plan to supply yourself and your family for two to three weeks.
- Rotate the food stocks regularly to ensure freshness.
- Keep water in closed containers and out of direct sunlight.

Summit County Department of Public Safety, Emergency Management Agency

Emergency alert systems

Reverse Alert

Reverse Alert is a component of the County of Summit Emergency Notification and Warning System that sends messages to email addresses and phones.

Instead of calling emergency services to alert authorities about a dangerous situation, **Reverse Alert “reverses” this service by alerting YOU about imminent health & safety hazards, including amber alerts, boil alerts, evacuations, etc.**

Residents who register their contact information will receive alerts, including those specific to their local municipality.

Alerts can be sent to email addresses, cell phones, landline phones, and devices for the hard of hearing.



To register, visit: reversealert.net

Summit County OH EMA App

The Summit EMA app is available on the Apple App Store and the Google Play Store, and **provides emergency notifications and updates pertaining to weather, traffic, hazards, and emergencies.**

It also features county resources and the ability to create emergency plans that can be easily shared with family and friends.



To download the app, visit:
<https://apps.myocv.com/share/a49644308>

Summit County Public Health



Emergency “to-go” bag preparation

A “to-go” bag is a container that holds your most important documents and supplies you can just pick up and take with you during an evacuation.

Recommended items to include in a basic emergency supply kit:

- Water and non-perishable food for several days
- Extra cell phone battery or charger
- Battery-powered or hand crank radio that can receive NOAA Weather Radio tone alerts and extra batteries
- Flashlight and extra batteries
- First aid kit
- Whistle to signal for help
- Dust mask to help filter contaminated air
- Plastic sheeting and duct tape to seal doors and windows to shelter-in-place
- Moist towelettes, garbage bags and ties for personal sanitation
- Non-sparking wrench or pliers to turn off utilities
- Can opener
- Local maps

Additional items to consider adding to an emergency supply kit:

- Prescription medications and glasses
- Infant formula and diapers
- Pet food, water and supplies for your pet
- Cash and change

Contact Summit County Public Health:

1867 W Market St.
Akron, OH 44313

(330) 923-4891

www.scph.org

- Important family documents such as copies of insurance policies, identification and bank account records in a portable waterproof container
- Emergency reference material such as a first aid book or information from www.ready.gov
- Sleeping bag or warm blanket for each person
 - *Consider additional bedding if you live in a cold-weather climate.*
- Complete change of clothing including a long sleeved shirt, long pants and sturdy shoes
 - *Consider additional clothing if you live in a cold-weather climate.*
- Fire extinguisher
- Matches in a waterproof container
- Feminine supplies, personal hygiene items and hand sanitizer
- Mess kits, paper cups, plates and disposable utensils, paper towels
- Paper and pencil
- Books, games, puzzles or other activities for children

Victim Assistance Program

Supporting victims in the aftermath of a disaster



Victim Assistance Program empowers the community to help restore lives affected by crises, violence, and tragedy.

Each year, they assist thousands of individuals and families in Summit County, Ohio, through crisis intervention, advocacy, and education.

Ways to Support in the Aftermath of Tragedy

Communities play a vital role in supporting one another after a disaster. Here are some ways to foster collective healing:

Active Listening: Sometimes, the most important support we can provide is simply being there to listen.

Allow those affected by trauma to express their feelings without judgment or interruption. Often, talking about the event can help people process their emotions.

Create a Safe Space for Expression: Offer spaces for people to express their grief, fear and anger. This might include group therapy, memorial services or community meetings.

Allowing emotions to be expressed in healthy, supportive settings can foster healing.

Contact Victim Assistance Program of Summit County:

Call or text 24-hour Hotline:
330-376-0040

Website 24-hour Chat:

www.victimassistanceprogram.org

Volunteer and Provide Practical Assistance:

In the wake of a disaster, many individuals may feel overwhelmed by the logistics of recovery. Offering practical help—whether it's providing food, clothing, transportation or helping with childcare—can provide much-needed relief.

Support Resilience-Building Initiatives:

Encourage programs and initiatives aimed at fostering resilience and promoting mental health. This can include activities like community art projects, mindfulness workshops or local mental health awareness campaigns.

Check-In Regularly: After the initial rush of assistance, many people begin to feel neglected. Continue to check in on neighbors, friends and colleagues who have been affected, offering your ongoing support.

Contact Information

Akron-Canton Regional Foodbank:

350 Opportunity Pkwy
Akron, OH 44307

330-535-6900

Akron Fire Department:
Fire Station # _____

Write down the station number and address of your nearest fire station.

A list of all fire stations can be found at: akronohio.gov/departments/fire

Emergency: 911

Non-emergency:
330-375-2181
330-375-2101

Akron Police Department:

217 S High St
Akron, OH 44308

Emergency: 911

Non-emergency:
330-375-2181

American Red Cross:

501 W Market St
Akron, OH 44303

1-800 RED CROSS
1-800-733-2767

BBB Akron

388 S Main St, Suite 302
Akron, OH 44311

330-253-4590

Ohio Emergency Management Agency:
2855 West Dublin-Granville Rd
Columbus, OH 43235

614-889-7150

Ohio Special Response Team:
597 Park Ave E
Mansfield, OH 44905

419-528-0041

Summit County Department of Public Safety, Emergency Management Agency
175 S Main St #103
Akron, OH 44308

330-643-2558

Summit County Public Health:
1867 W Market St
Akron, OH 44313

330-923-4891

Victim Assistance Program of Summit County:
137 S Main St #300
Akron, OH 44308

330-376-0040

Notes

Use this sheet to document important emergency information such as contacts, birthdays, account numbers, medical or provider information and store securely with your to-go bag.

This image shows a full page of white paper with horizontal black ruling lines. The lines are evenly spaced and run across the width of the page, providing a template for handwriting practice or general writing. There are no margins, text, or other markings on the page.



388 S Main St Suite 302, Akron, OH 44311
(330) 253-4590 **BBB.org**