An ethical marketplace where buyers and sellers can trust each other.

BBB® at a GLANCE

2022 ANNUAL STATISTICS FOR METRO WASHINGTON DC AND EASTERN PA

Start With Trust.

13,666,369
TOTAL NUMBER OF INQUIRIES & WEBSITE VISITORS

MORE THAN
8,300
GET A QUOTES
FROM CONSUMERS INTERESTED IN SERVICES WERE SENT TO BBB ACCREDITED BUSINESSES

7,900 TRUSTED ACCREDITED BUSINESSES

137
INVESTIGATIONS INTO BUSINESS PRACTICES

4.9 MILLION
BUSINESS PROFILES VIEWED

76,862
COMPLAINTS PROCESSED

53,270 CUSTOMER REVIEWS SUBMITTED

MORE THAN
380,000
ACCREDITED BUSINESSES IN THE UNITED STATES.

BBB’s #1 Inquired about Industry: Home Contractors/Service/Repair

BBB’s #1 Complained about Industry: TV/Cable/Satellite/Internet Services

Source: Better Business Bureau serving Metro Washington DC and Eastern PA
Visit us at bbb.org/dc-easternpa for more information you can trust.