



2023

BBB OF GREATER MARYLAND FOUNDATION

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Mission

Empower all businesses, customers, and donors to create a trusted marketplace where all members of the community can engage with confidence.

Vision

To create a marketplace where businesses and their customers form a trusted community.

“The BBB Greater Maryland Foundation represents our community through programs and services crafted to provide meaningful and diverse educational opportunities for businesses and consumers.”

-Angie Barnett, President/CEO, BBB of Greater Maryland

Local Impact

5,203,903 Marylanders visited BBB.org for trusted business information, dispute resolution services and safe shopping tips.

BBB of Greater Maryland team members assisted with **4,003 customer reviews** and **5,354 complaints, closing every 3 out of 4 complaints as resolved.**

Published **559 Scam Tracker reports** from Maryland consumers.



2023 Board of Directors

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Homecare Solutions, LLC

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2023 Torch Awards for Ethics



BBB's Torch Awards for Ethics

recognizes business leaders who go above and beyond to weave integrity and ethics in all facets of their organization. This year we honored 5 Winners and 4 Finalists who go above and beyond by demonstrating ethics and excellence.



2023 Torch Awards for Ethics Winners

- Best Buy Waterproofing, LLC
- 20Four7VA
- Tar Heel Construction Group, LLC
- Orases Consulting Corporation
- Fence & Deck Connection

2023 Torch Awards for Ethics Finalists

- True North Remodeling
- Maryland Heating & Air
- Unitec Distribution Systems, Inc.
- Comer Construction, Inc.

2023 Shred Day



BBB's 15th Annual Shred Day served just under 1300 Marylanders by safely destroying sensitive documents for free at two locations: IKEA Baltimore and the Maryland State Fairgrounds. Shred Day is part of a nationwide effort to educate communities about common scams and combat identity theft. In 2022, the FTC received 20,736 reports of identity theft from Maryland residents.

2023 Golf Tournament



The BBB of Greater Maryland Foundation's 3rd Annual Golf Tournament was a great networking event for Maryland business leaders and professionals to connect with each other. Our largest fundraiser of the year supported the Foundation's mission to help entrepreneurs build and sustain ethical businesses and empower consumers and donors to buy and give with confidence.





Annual Report 2023